



**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

## Freedom of Information Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI Reference: CMTEDDFOI 2021-255

| Information to be published                       | Status    |
|---|-----------|
| 1. Access application                             | Published |
| 2. Decision notice                                | Published |
| 3. Documents and schedule                         | Published |
| 4. Additional information identified              | Yes/      |
| 5. Fees   | N/A       |
| 6. Processing time (in working days)              | 15        |
| 7. Decision made by Ombudsman                     | N/A       |
| 8. Additional information identified by Ombudsman | N/A       |
| 9. Decision made by ACAT                          | N/A       |
| 10. Additional information identified by ACAT     | N/A       |

**From:** [REDACTED]  
**To:** [CMTEDD FOI](#)  
**Date:** Saturday, 25 September 2021 3:44:22 PM

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**CAUTION:** This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

I seek to make a request for information under the Freedom of Information Act 2016. I seek that the charges for providing these documents be waived in the public interest.

This includes, but is not limited to, documents from within the ACT Housing Directorate relating to the development of a dual occupancy at [REDACTED] and the ongoing negative impacts it has had on existing residents since its development.

I specifically require documents relating to advice sent to neighbouring residents prior to the units being built which outlined their intended use. This information was part of the normal building approval process.

I seek to know the number and nature of complaints ACT Housing has received from neighbouring residents about disruptions relating to multiple ACT Housing tenants in both these houses since they were built.

I seek the number of times police have been called to attend these houses since they have been built.

Yours sincerely,

[REDACTED]

[REDACTED]




**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

Our ref: CMTEDDFOI 2021-255



via email: 

Dear 

### **FREEDOM OF INFORMATION REQUEST**

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 25 September 2021, in which you sought access to:

- Documents from within the ACT Housing Directorate relating to the development of a dual occupancy at 51 a and b Campbell Street in Ainslie and the ongoing negative impacts it has had on existing residents since its development.
- I specifically require documents relating to advice sent to neighbouring residents prior to the units being built which outlined their intended use. This information was part of the normal building approval process.
- I seek to know the number and nature of complaints ACT Housing has received from neighbouring residents about disruptions relating to multiple ACT Housing tenants in both these houses since they were built.
- I seek the number of times police have been called to attend these houses since they have been built.

### **Authority**

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

### **Timeframes**

In accordance with section 40 of the Act, CMTEDD is required to provide a decision on your access application by 25 October 2021.

### **Decision on access**

A search of CMTEDD records has failed to identify any documentation in relation to your request. The search was conducted using the information you provided. Your request has been partially transferred to Community Services Directorate (CSD) as Housing ACT sits within that Directorate. Environment, Planning and Sustainable Development Directorate

(EPSDD) have informed us that they already have this request from you and so we have not transferred any of your request to them.

If relation to point four of your request the ACT Government does not hold statistics of ACT Policing attendances. The ACT Policing Freedom of Information section can be reached by emailing [FOI@afp.gov.au](mailto:FOI@afp.gov.au).

I am satisfied that appropriate searches were completed and that no documents relevant to your request are held by CMTEDD.

### **Charges**

Pursuant to *Freedom of Information (Fees) Determination 2017 (No 2)* processing charges are not applicable for this request because no documents are being released to you.

### **Online publishing – Disclosure Log**

Under section 28 of the Act, CMTEDD maintains an online record of access applications called a disclosure log. A description of the access application and my decision will be published in the CMTEDD disclosure log after 21 October 2021. Your personal contact details will not be published.

You may view CMTEDD disclosure log at <https://www.cmtedd.act.gov.au/functions/foi>.

### **Ombudsman Review**

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in CMTEDD disclosure log, or a longer period allowed by the Ombudsman.

We recommend using this form [Applying for an Ombudsman Review](#) to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

Via email: [actfoi@ombudsman.gov.au](mailto:actfoi@ombudsman.gov.au)

### **ACT Civil and Administrative Tribunal (ACAT) Review**

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Level 4, 1 Moore St  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact me by telephone on 6207 7754 or email [CMTEDDFOI@act.gov.au](mailto:CMTEDDFOI@act.gov.au).

Yours sincerely,

A handwritten signature in black ink, appearing to read 'K Stuart', written in a cursive style.

Katharine Stuart  
Information Officer  
Information Access Team  
Chief Minister, Treasury and Economic Development Directorate  
19 October 2021