

ID	Suburb	Type	Created Date	Complete	Status	Location	Description	Action	Category
815666	WATSON	Fallen Branch / Tree	01/02/2014	01/07/2014	Complete	Northbourne Avenue Watson	tree branch that needs to be removed as a matter of urgency. This tree branch is in the centre island of Northbourne Av just before you turn left into Flemington Road heading to Gungahlin.	06/01/14-Cleaned up storm damage	Request for Services
816923	BRADDON	Storm Damage	01/08/2014	01/09/2014	Complete	Northbourne ave, Braddon	21/1/14 Advised Lachlan Taylor on the after hours number. He will arrange for its removal	07/01/13-Removed fallen branches	Request for Services
818038	CITY	Tree Planting Request	01/14/14	01/20/14	Complete	Northbourne Avenue City	What's happening with the missing trees along Northbourne Avenue? There have been 5 trees missing for quite some time but nothing has been done to either repave the site or plant replacement trees. Please contact	20/01/14 - Advised that sites are not going to be planted until the transport corridor plans are finished. holes are to be either paved or filled with gravel.	Request for Services
818950	DOWNER	Fallen Branch / Tree	01/20/14	01/21/14	Complete	Corner Antill st and Northbourne ave, Downer	Remove fallen limb	20/01/14-Removed storm damaged euc	Request for Services
747511	BRADDON	Dead Tree Removal Program	11/20/12	01/28/14	Complete	Intersection Northbourne and Ellouera st, Braddon	Remove dead tree in median at intersection Northbourne ave and Ellouera st, Braddon	20/11/12-Placed tree onto DTRP tree removed 22/05/2013	Request for Services
821319	TURNER	Fallen Branch / Tree	02/04/2014	02/05/2014	Complete	219 Northbourne ave, Turner	Remove fallen limb	31/01/14-Removed fallen branches	Request for Services
821317	BRADDON	Fallen Branch / Tree	02/04/2014	02/05/2014	Complete	Northbourne ave, Braddon	Opposite Northbourne Flats there is a fallen limb	31/01/14-Removed fallen branches and assessed tree	Request for Services
807528	DOWNER	Public Liability Claims	11/08/2013	02/13/14	Complete	542 Northbourne Avenue Downer	There is a large gumtree at this location that is progressively pushing the footpath up. It is currently cracked and protruding at a number of angles, I think it is at the point that it is a public safety issue.	Raised a job for Roads ID823422.	Request for Services
823909	LYNEHAM	Storm Damage	02/18/14	02/19/14	Complete	Opposite 255 Northbourne ave, Lyneham	Clean up storm damage	17/02/14-Removed fallen branch in median strip opposite house	Request for Services
825034	O'CONNOR	Fallen Branch / Tree	02/20/14	02/21/14	Complete	Corner Northbourne ave and Girrahween st, O'Connor	Large limb fallen across road	19/02/14-Removed large fallen limb off road	Request for Services
825228	DICKSON	Public Liability Claims	02/21/14	03/20/14	Complete	490 Northbourne Ave DICKSON	Tree root exposed near bus stop outside Telstra building. A worker from Telstra has had a fall and broken left hand and rib. Reported by Manager for	On site 18/3/14 bus stop is actually outside Canberra Connect. Job raised for Pete to prune root back. Spoke to & said not much can be done as it is eroded from the public walking on the roots.	Request for Services

ID	Suburb	Type	Created Date	Complete	Status	Location	Description	Action	Category
832259	DICKSON	Dead Wood	03/20/14	03/25/14	Complete	Bus stop on Northbourne Ave outside Canberra Connect.	Not real sure what you can do here Pete, but if you can cut back the root sticking out & anything else you think, as people are tripping on the roots!!	21/03/14-Removed roots on top of surface	Request for Services
829042	CITY	Prune excess foliage	03/06/2014	04/03/2014	Complete	Corner of Alinga Street and Northbourne Avenue, CITY	Large branch hanging over the road coaches have to go out to next lane to miss it Could this be pruned. Thank You	Inspected 06/03/14-General prune tree and lift over road. 02/04/14-Same as IAMS job 834002, please refer	Request for Services
838495	BRADDON	Tree Assessment	04/22/14	04/29/14	Complete	210 northbourne ave, BRADDON	Dead gum tree opposite Fenner hall. Please assess.	28/04/14-No action required at this stage as tree is on DTRP. Contacted caller	Request for Services
849878	CITY		06/11/2014	05/12/2014	Complete	Northbourne Square, corner Northbourne Av, Mort St and Cooyong St (Block 27 Section 26) City	Northbourne Square offsite works to impact on four mature and significant elms on Mort Street verge. Trees located on boundary to Veterans Park also require protection.	24.04.14 PBuckley and CSweet attended site meeting with and to discuss tree concerns. 12.05.14 CSweet assessed LMPP's and made comment - outlining conditions for the protection of public trees during development. A Site Operations Plan to illustrate restricted zones to builders will be submitted for review with Urban Treescapes prior to works. 14.05.14 CSweet sent comment to clarify that Urban Treescapes conditionally support development (endorsement subject to proponents meeting tree protection measures outlined by UT).	Request for Services
848530	LYNEHAM	Stump Removal	06/03/2014	06/04/2014	Complete	Mouat St corner Northbourne Ave (fronting Axis Apartments), Lyneham	Trees have been removed a year ago and stumps need to be removed please.	03/06/14-Advised caller that stump is on list for contractor to grind	Request for Services
848534	LYNEHAM	Tree Planting Request	06/03/2014	06/05/2014	Complete	Mouat St corner Northbourne Ave (fronting Axis Apartments), Lyneham	Trees have been recently cut down and caller is requesting for them to be replaced please.	See ID848519.	Request for Services

ID	Suburb	Type	Created Date	Complete	Status	Location	Description	Action	Category
849832	BRADDON		06/11/2014	06/11/2014	Complete	78 - 80 Northbourne Avenue, Braddon	Pre- Design Acceptance discussions in relation to the impact of offsite works at 78 - 80 Northbourne Avenue on the two mature elm trees on Mort Street frontage.	13.05.14 CSweet met proponents onsite and discussed design options to increase tree protection. Agreed that lower limb of southern tree requires removal to provide sufficient overhead clearance for waste truck. Cut will be reduced by raising driveway flush with kerb beneath TPZ. Terrabond paving will be extended around all trees. 16.05.14 CSweet spoke to Lingam Jatheendran re: placing bike racks on Terrabond and bollards along raised driveway section and passed on request to DMoyle to provide AA with sketch plans outlining Terrabond surrounds, level modifications and proposed fixtures (materials and placement). 26.05.14 CSweet sent comment including concerns re: existing tree health due to insufficient permeable paving and placement of new tree being too close to driveway.	Request for Services
850525	DOWNER	Prune excess foliage	06/16/14	06/16/14	Complete	Northbourne Avenue bike path, Barton Highway intersection Downer	Min #14/0282 Constituent is concerned about overgrown pine trees obstructing the bike path along Northbourne Avenue.	Ministerial sent 12/05/14 advises constituent that the overhanging foliage near the Northbourne Av/ Barton Hwy has been trimmed back from the bike path.	Ministerial
850879	TURNER	Fallen Branch / Tree	06/18/14	06/18/14	Complete	Northbourne ave, Turner	Remove fallen branch in median	17/06/14-Removed fallen branch	Request for Services
807302	LYNEHAM	Dead Tree Removal Program	11/07/2013	06/18/14	Complete	Corner Mouat st and Northbourne ave, Lyneham	Remove dead claret ash tree	07/11/13-Placed tree onto DTRP Tree removed 28/05/14 by DTRP contractors	Request for Services
851783	DICKSON	Fallen Branch / Tree	06/24/14	06/26/14	Complete	Northbourne ave, Dickson	There is a tree that has fallen on the grassy strip between the Dickson motor registry and Northbourne ave. The tree is about 4 meters long.	24/06/14-No action required by City Services, tree is on private land. Contacted callen	Request for Services
852139	DICKSON	Fallen Branch / Tree	06/26/14	06/27/14	Complete	Northbourne ave, Dickson	Remove fallen limb	25/06/14-Removed fallen limb	Request for Services
854177	LYNEHAM	Stump Removal	07/09/2014	07/10/2014	Complete	Axis Apartments, Cnr Northbourne Ave & Mouat St, Lyneham.	Please log into toughbook x3 stumps for removal & to be replaced with x3 Fraxinus "Velutina"	09/07/14-Stumps have already been given to contractor to grind	Request for Services
854830	DICKSON	Fallen Branch / Tree	07/15/14	07/16/14	Complete	Northbourne Ave, DICKSON	8m gum tree has fallen across footpath and partly on to road on Northbourne Avenue opposite where Dickson shopfront is (same side of road as shopfront)- Phoned through to Peter Jermyn.	15/07/14-Private tree, made area safe, no further action required by City Services. Advised caller	Request for Services

ID	Suburb	Type	Created Date	Complete	Status	Location	Description	Action	Category
854881	LYNEHAM	Tree Assessment	07/15/14	07/17/14	Complete	CNR of Mouat Street & Northbourne Avenue	Caller advised that a vehicle hit a tree last week and has fallen into the nature strip close to his property and he was wondering if someone can come and clear it.	16/07/14-Removed young tree run over by vehicle	Request for Services
854813	LYNEHAM	Tree Planting Request	07/15/14	07/28/14	Complete	Northbourne Ave & Mouat St, Lyneham	A car lost control and took out a tree on the verge corner Northbourne Ave and Mouat St, (in front of the Axis Apts). We believe there will be some work on this verge in the near future as three stumps need grinding out. Could this tree please be replaced	17/7/14-Pete said he has logged it into the TB for replacement.	Request for Services
851873	CITY	Public Liability Claims	06/24/14	07/29/14	Complete	London Cct & Northbourne Ave, City	Tree branch fell on callers car while it was parked in a government car park - Northbourne Ave & London Cct (opposite the Sydney Building). Tree crews removed the branch and cleared the area. The car has a damaged revision mirror and scratches. Please Contact regarding compensation claim	27/6 spoke to contact. Branch fell 24/6 and explained policy. Branch fell on a windy day. Sent a copy of policy to her address at ' . If they proceed with a claim check if tree was in car park or on verge. 29/7/14-Minute written for reimbursement of \$3420.74.	Request for Services
857377	TURNER	Prune excess foliage	07/29/14	07/31/14	Complete	79 Northbourne Avenue Turner	Could you also have the tree at 79 Northbourne Avenue near the bus stop to have it's shoots trimmed and branches tidied up as they are a problem to pedestrians.	30/07/14-Removed sucker growth from crataegus	Request for Services
861654	CITY	Prune excess foliage	08/27/14	08/28/14	Complete	19 Northbourne ave, City	Remove unsafe branch identified in tree audit	21/08/14-Removed limb over hanging road and deadwooded tree	Request for Services
863577	CITY	Dead Tree	09/10/2014	09/12/2014	Complete	crn london cct and Northbourne avenue, CITY	On the carpark side across from the Melbourne building there is a dead tree. Peter said it has been dead for a number of years and he feels it is dangerous as it has started to lean and may fall	11/09/14-Removed pine tree	Request for Services
869508	TURNER	Fallen Branch / Tree	10/15/14	10/16/14	Complete	Northbourne ave, Turner	Remove fallen branch in median	15/10/14-Removed fallen branches	Request for Services
873583	DICKSON	Fallen Branch / Tree	11/04/2014	11/07/2014	Complete	574 Northbourne Avenue, Dickson	Tree on right hand side of property closest to neighbours driveway when facing it. x2 branches on the ground the caller would like removed. Caller would also like the tree checked for safety and possibly removed or pruned back.	Inspected 5/11/14-Removed dead plum and storm damage in area. Contacted caller 06/11/14-Removed dead plum tree	Request for Services

ID	Suburb	Type	Created Date	Complete	Status	Location	Description	Action	Category
844015	DOWNER	Tree Planting Request	05/26/14	11/14/14	Complete	cnr Northbourne Ave & Antill St, DOWNER	Dear TAMS, Two mature gums at the back of my house (parkland on the eastern corner of Antill St and Northbourne), are slated for removal. The attached TAMS sign says no replanting is planned because of possible obstruction of electricity poles. Three mature native trees have already been removed from this area in the past five years with NO replanting. Now another two are going. - These trees host gang-gangs, cockatoos, currawongs and others native birds. What is TAMS plan on lost habitat for birds in this specific location? - Why can't medium sized gums which would not interfere with power lines be replanted? - I look at and enjoy this small piece of urban bush every single day and I do not want to see it further degraded. Were any residents consulted about the plans for removal and the decision not to replant?	14/11/14 has been made up by olivia in toughbook. planting will occur in spring and callistemons will be planted in the area.	Request for Services
876293	BRADDON	Prune excess foliage	11/18/14	11/19/14	Complete	Corner Northbourne ave and Girrahween st, Braddon	Lift tree over footpath	14/11/14-Lifted cedar over footpath	Request for Services
879552	CITY	Fallen Branch / Tree	12/03/2014	12/04/2014	Complete	Northbourne Ave: Near flats, across from Visitors Centre.	northbound near the flats across the road from the visitors tourist centre. A large branch fell and fell on his wife who fell off her bike and onto traffic. This was about 7 pm yesterday the 02/12/2014. His wife has cuts and bruises and was lucky a car did not hit her. People came out of their cars to help her and to move the branch off the road which is still there.	03/12/14-Removed fallen branch and assessed crotch	Request for Services
842089	CITY	Dead Tree Removal Program	05/14/14	12/09/2014	Complete	Corner London cct and Northbourne ave, City	Remove Pinus patula beside carpark	Inspected 14/05/14-Remove dead pine tree on DTRP Tree removed in house.	Request for Services
807523	TURNER	Dead Tree Removal Program	11/08/2013	12/11/2014	Complete	Opposite 105 Northbourne ave, Turner	Remove in decline euc in median opposite 105 Northbourne	08/11/13-Marked tree for DTRP Tree removed 02/08/14 by DTRP contractors	Request for Services

ID	Suburb	Type	Created Date	Complete	Status	Location	Description	Action	Category
881527	BRADDON	Prune excess foliage	12/11/2014	01/13/15	Complete	220 Northbourne Avenue, Braddon ACT 2612, Australia	At 220 Northbourne Ave THERE IS A TREE IN THE NATURE STRIP THAT HAS SHOOTS WHICH IS MAKING IT DIFFICULT TO SEE THE TRAFIC WHEN EXITING THE CAR PARK ONTO NORTHBOURNE AVE.	12/12/14-Removed sucker growth from tree	Request for Services
887210	LYNEHAM	Prune excess foliage	01/14/15	01/16/15	Complete	Northbourne ave/ Morphet street LYNEHAM	Could you please arrange for the trees circled on the attached map to be trimmed and make sure that the lanterns are visible as you approach the intersection and not just at the stop bar as shown on attached image of the following location	15/01/15-General pruned trees to clear from traffic lights	Request for Services
795868	DOWNER	Powerline Clearance	08/27/13		On Program	Reserve near to Atherton Street & Northbourne Avenue, DOWNER	advised that the trees have overgrown the power line and requires immediate attention as it may be a threat to pedestrian or people who walk past that area once a tree branches is broken and fallen over the power line. The caller lives in Atherton and he is referring to the tree closely located to his place.	inspected 28/08/13-General prune trees to clear away from powerlines- 6hr outage required. Spoke to caller	Request for Services
821142	BRADDON	Tree Removal	02/03/2014		Referred To Other Body	rear of 104 Northbourne ave BRADDON	Next to Clifton suites and between Haig restaurant/ Capital Executive apartments at rear, there are builders removing trees and MOP complaining as the trees are being removed from public carpark, he wants to know if they have permission for this activity.	03/02/14-Referred to Tree Management Section	Request for Services
895158	HARRISON	Fallen Branch / Tree	02/20/15		Email Sent	cnr of Northbourne Ave and Flemington Road	RMS have removed trees from the road and need them collected form the nature strip.		Request for Services

IAMS Enquiry ID: 815666

Date Recorded: 02-JAN-2014

Target Date: 13-FEB-2014

Location: WATSON, , NORTHBOURNE AVENUE WATSON

Details: DOC_DESCR

Caller:

(H)

(B)

(MOB)

opposite FLEMINGTON ROAD
on MEDIAN. JUST PAST PHILLIP AVE

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height:Pick One Trunk Diameter:Pick one Branch Length: Pick one Branch Diameter:Pick one

Previous Work: Pick one Obstruction:Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. J. J. J.

DATE: 6/1/14

CALLING CARD NO.: CONTRACTOR

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: CRANE TRUCK							

Tree Crew use only

Date Actioned:

Action Taken: (Please circle where appropriate)

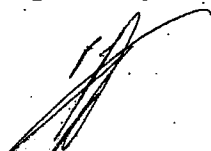
DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:



IAMS Enquiry ID: 816923

Date Recorded: 08-JAN-2014

Target Date: 19-FEB-2014

Location: BRADDON, , NORTHBOURNE AVE, BRADDON

Details: Clean up storm damage

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick-list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer --- Your name --- Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: *G. CARTER*DATE: *2/1/14*

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS:

.....

..... *CLEAN UP FALLEN BRANCHES*

.....

Tree Crew use only

Date Actioned:

2/1/14

Action Taken: (Please circle where appropriate)

DBH

HT

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 818950

Date Recorded: 20-JAN-2014

Target Date: 03-MAR-2014

Location: DOWNER, , CORNER ANTILL ST AND NORTHBOURNE AVE, DOWNER

Details: Remove fallen limb

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: *P. Seaman* DATE: *20/1/14* CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: <i>REMOVE S/DAMAGE EUC</i> <i>NOT ACTION TO SWITCH AS EMERGENCY</i>							

Tree Crew use only

Date Actioned: Action Taken: (Please circle where appropriate)

DBH: HT: Branch Picked Up: Tree Removal: Tree Pruned: Other:

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

AMS Enquiry ID: 821142

Date Recorded: 03-FEB-2014

Target Date: 17-MAR-2014

Location: BRADDON, , REAR OF 104 NORTHBOURNE AVE BRADDON

Details: Next to Clifton suites and between Haig restaurant/ Capital Executive apartments at rear, there are builders removing trees and MOP complaining as the trees are being removed from public carpark, he wants to know if they have permission for this activity

Caller: (H) (B) (MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer -- Your name -- Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR:

DATE:

CALLING CARD-NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS:	TOLD CANBERRA CONNECT TO CONTACT TREE MANAGEMENT SECTION - THEY MAY HAVE MORE INFORMATION FORWARDED TO ROBERT RICHARDS 4/2/14						

Tree Crew use only

Date Actioned:

Action Taken: (Please circle where appropriate)

6-3800

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 821319

Date Recorded: 04-FEB-2014

Target Date: 18-MAR-2014

Location: TURNER, , 219 NORTHBOURNE AVE, TURNER

Details: Remove fallen limb

Caller: (H) (B) (MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer --- Your name --- Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. S. J. J. J.

DATE: 31/1/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS:	Remove fallen branch & assess tree						

Tree Crew use only

Date Actioned: 31/1/14

Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 821317

Date Recorded: 04-FEB-2014

Target Date: 18-MAR-2014

Location: BRADDON, , NORTHBOURNE AVE, BRADDON

Details: Opposite Northbourne Flats there is a fallen limb

Caller: (H) (B) (MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. J. J. J.

DATE: 31/1/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: Remove fallen branches & clear tree							

Tree Crew use only

Date Actioned: 31/1/14

Action Taken: (Please circle where appropriate)

DBH HT. Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 823909

Date Recorded: 18-FEB-2014

Target Date: 01-APR-2014

Location: LYNEHAM, , OPPOSITE 255 NORTHBOURNE AVE, LYNEHAM

Details: Clean up storm damage

Caller:

(H)

(B)

MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height:Pick One Trunk Diameter:Pick one Branch Length: Pick one Branch Diameter:Pick one

Previous Work: Pick one Obstruction:Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much:Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one		Why?: Pick one	What: Pick one	
How Much:Pick one			How Much:Pick one	

SUPERVISOR USE ONLY

INSPECTOR: P. J. Brown

DATE: 17/2/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: REMOVE FALLON BRANCH ON MEDIAN							

Tree Crew use only

Date Actioned: 17/2/14

Action Taken: (Please circle where appropriate)

DBH

HT

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: Yes/No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 825034

Date Recorded: 20-FEB-2014

Target Date: 03-APR-2014

Location: O'CONNOR, , CORNER NORTHBOURNE AVE AND GIRRAHWEEN ST,
O'CONN

Details: Large limb fallen across road

Caller: (H) (B) (MOB)

EXTRA DETAILS -- To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer -- Your name -- Other: _

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much: Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one		Why?: Pick one	What: Pick one	
How Much: Pick one			How Much: Pick one	

SUPERVISOR USE ONLY

INSPECTOR: *P. Jovany*DATE: *19/2/14*

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: <i>REMOVE LARGE FALLEN BRANCH OVER 2 LANES</i>							

Tree Crew use only

Date Actioned: *19/2/14*

Action Taken: (Please circle where appropriate)

DBH

HT

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 829042

Date Recorded: 06-MAR-2014

Target Date: 17-APR-2014

Location: CITY, , CORNER OF ALINGA STREET AND NORTHBOURNE AVENUE, CITY

Details: Large branch hanging over the road coaches have to go out to next lane to miss it Could this be pruned. Thank You

Caller:

) (H) (B) (MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☒ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: No What: Pick one How Much: Pick one	Why?: Low Hanging Branch

SUPERVISOR USE ONLY

INSPECTOR:

DATE: 7/3/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: LIFT & L/P FOR BUSES HAVE OPEN TAPS 834002							

Tree Crew use only

Date Actioned:

Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 832259

Date Recorded: 20-MAR-2014

Target Date: 01-MAY-2014

Location: DICKSON, , BUS STOP ON NORTHBOURNE AVE OUTSIDE CANBERRA
CONN

Details: Not real sure what you can do here Pete, but if you can cut back the root sticking out & anything else you think, as people are tripping on the roots!!

Caller: (H) (B) (MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer -- Your name -- Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much: Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one		Why?: Pick one	What: Pick one	
How Much: Pick one			How Much: Pick one	

SUPERVISOR USE ONLY

INSPECTOR: P. Joannou

DATE: 21/3/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS:

Removed 8x roots on top of ground
 back

Tree Crew use only

Date Actioned: 21/3/14

Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes/ No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 838495

Date Recorded: 22-APR-2014

Target Date: 03-JUN-2014

Location: BRADDON, , 210 NORTHBOURNE AVE, BRADDON

Details: Dead gum tree opposite Fenner hall. Please assess.

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☒ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much: Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one		Why?: Pick one	What: Pick one	
How Much: Pick one			How Much: Pick one	

SUPERVISOR USE ONLY

INSPECTOR: P. Sounin

DATE: 28/4/14

CALLING CARD NO.:

REF: Vorn
Messant

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: TREE IS DEAD DTP							

Tree Crew use only

Date Actioned:

Action Taken: (Please circle where appropriate)

DBH

HT

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

O/P

IAMS Enquiry ID: 842089

Date Recorded: 14-MAY-2014

Target Date: 25-JUN-2014

Location: CITY, , CORNER LONDON CCT AND NORTHBOURNE AVE, CITY

Details: Rremove Pinus patula beside carpark

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS -- To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer -- Your name -- Other:

Tree Height:Pick One Trunk Diameter:Pick one Branch Length: Pick one Branch Diameter:Pick one

Previous Work: Pick one Obstruction:Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much:Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one		Why?: Pick one	What: Pick one	(750)
How Much:Pick one			How Much:Pick one	

SUPERVISOR USE ONLY

INSPECTOR: P. Searns

DATE: 12/5/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS: REMOVE DEAD PINUS PATULA
PLANTED ONTO DTP

Tree Crew use only

Date Actioned:

Action Taken: (Please circle where appropriate)

DBH 46 HT 9

Branch Picked Up

Tree Removal

Tree Pruned

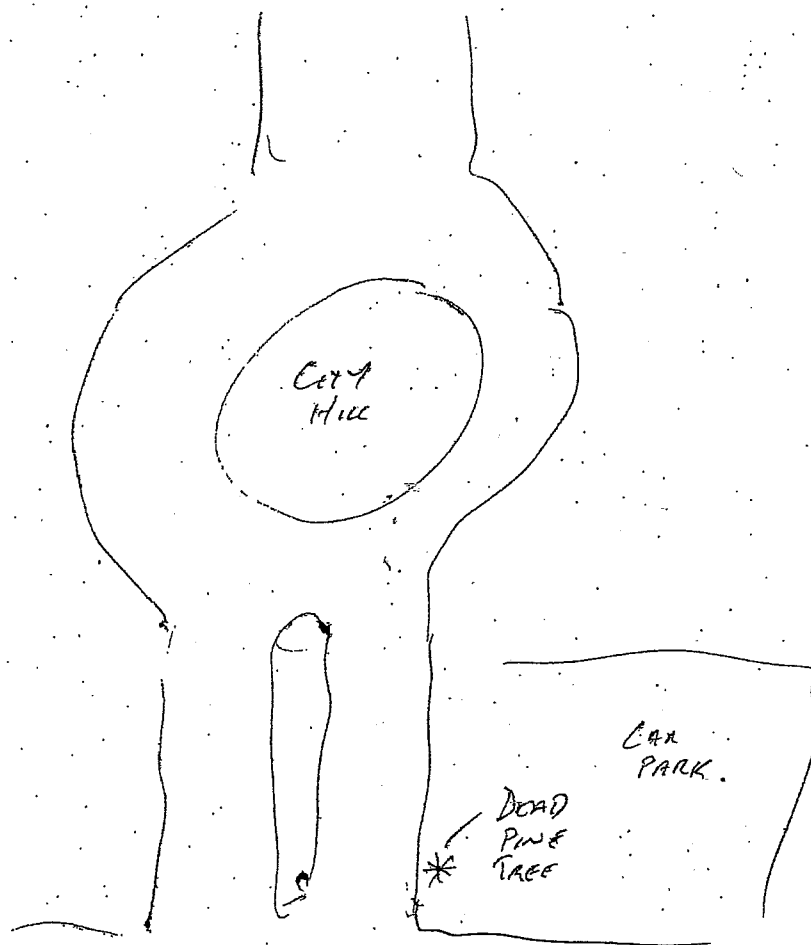
Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:



LONDON COT

NTH BOURNE AVE

Jermyn, Peter

From: Brice, Michael
Sent: Friday, 9 May 2014 11:47 AM
To: Jermyn, Peter
Subject: FW: Dying shrubs along Barton near Hall

Peter

Can you please liaise with

on this.

46cm x 9m

Not sure what pine Fleur is referring to? Any thoughts?

Thank you

Michael

Michael Brice | Manager Urban Treescaping

Phone | Fax 02 6207 5956 | Email michael.brice@act.gov.au

City Services, Parks and City Services | Territory and Municipal Services Directorate | ACT Government

Level 8, MacArthur House, 12 Wattle Street, Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

CORNER R/H/SIDE OF LONDON CCI
& NORTHBOURNE AVE
BESIDE CAR PARK
Dead ~~Pinus~~
Pinus PATULA

From: Flanery, Fleur
Sent: Friday, 9 May 2014 11:14 AM
To: Brice, Michael
Subject: RE: Dying shrubs along Barton near Hall

Michael

I've received a request from Canberra CBD to lift some of the trees, particularly the Plane Trees in the city. I understand TAMS did some work on the trees near King O'Malley's a couple of years ago which they were impressed with.

You may wish to coordinate this work with Peter Sullivan's crews so any areas that are closed off can be cleaned etc. It may also allow the cleaning crews to do some work in a specific area and not others.

Please have someone assess them.

Is the dead Pinus on Northbourne (near the carpark) on the removal program. Its on the right hand side as you drive south

From: Brice, Michael
Sent: Friday, 9 May 2014 9:30 AM
To: Flanery, Fleur; Carder, Jane
Cc: Haalebos, Tom; Diehm, Mark
Subject: RE: Dying shrubs along Barton near Hall

Fleur

Tom and Mark are discussing options for an overtime working bee involving several teams before EOFY.

We will keep you informed.

Thank you

Michael

Michael Brice | Manager Urban Treescapes |

Phone | Fax 02 6207 5956 | Email michael.brice@act.gov.au

City Services, Parks and City Services | Territory and Municipal Services Directorate | ACT Government

Level 8, Macarthur House, 12 Wattle Street, Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

From: Flanery, Fleur

Sent: Friday, 9 May 2014 9:02 AM

To: Carder, Jane

Cc: Haalebos, Tom; Brice, Michael

Subject: Dying shrubs along Barton near Hall

Jane

Can you check with Tom when the shrubs in the central median along the Barton Highway near Hall will be removed. They are starting to fall apart and, other than looking ugly, they slow down mowing.

I mentioned them about 6 months (or more ago). Michael may be able to get the tree removal contractor when working in that area to remove them – not sure. Check with him.

Thanks

Fleur

Fleur Flanery | Director City Services

Phone | Fax 02 6207 6255 | Email fleur.flanery@act.gov.au

Territory and Municipal Services Directorate | ACT Government

Level 8, Macarthur House, 12 Wattle Street, Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

IAMS Enquiry ID: 848530

Date Recorded: 03-JUN-2014

Target Date:

Location: LYNEHAM, , MOUAT ST CORNER NORTHBOURNE AVE (FRONTING
AXIS AP

Details: Trees have been removed a year ago and stumps need to be removed please.

Caller: (H) (B) (MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer --- Your name --- Other: _____

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much: Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one		Why?: Pick one	What: Pick one	
How Much: Pick one			How Much: Pick one	

SUPERVISOR USE ONLY

INSPECTOR: *P. Solomon* DATE: *3/6/14* CALLING CARD NO.: *LOFT* *VOID MESSAGE*

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS: *STUMPS ARE ON CONTRACTORS*
H.S.T.

Tree Crew use only

Date Actioned: _____ Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up. Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 850879

Date Recorded: 18-JUN-2014

Target Date: 30-JUL-2014

Location: TURNER, , NORTHBOURNE AVE, TURNER

Details: Remove fallen branch in median

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: *P. Deamer*DATE: *17/6/14*

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS:

Removed Branch

Tree Crew use only

Date Actioned: *17/6/14*

Action Taken: (Please circle where appropriate)

DBH:

HT:

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: *Yes* / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 851783

Date Recorded: 24-JUN-2014

Target Date: 05-AUG-2014

Location: DICKSON, , NORTHBOURNE AVE, DICKSON

Details: There is a tree that has fallen on the grassy strip between the Dickson motor registry and Northbourn ave. The tree is about 4 meters long.

Caller: (H) (B) (MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer --- Your name --- Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree-Damaged	☐ Request for Removal	☐ Assessment	☒ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Yes What: Trunk How Much: All	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. Sounth DATE: 24/6/14 CALLING CARD NO.: (unrecorded)

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS: ON THEIR LEASED LAND FOR THEM TO CLEAN UP.

Tree Crew use only

Date Actioned: Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 852139

Date Recorded: 26-JUN-2014

Target Date: 07-AUG-2014

Location: DICKSON, , NORTHBOURNE AVE, DICKSON

Details: Remove fallen limb

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much: Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one		Why?: Pick one	What: Pick one	
How Much: Pick one			How Much: Pick one	

SUPERVISOR USE ONLY

INSPECTOR: *R. Jovan*DATE: *25/6/14*

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: <i>Removed Fallen BRANCH</i>							

Tree Crew use only

Date Actioned:

Action Taken: (Please circle where appropriate)

DBH

HT

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 854177

Date Recorded: 09-JUL-2014

Target Date: 20-AUG-2014

Location: LYNEHAM, , AXIS APARTMENTS, CNR NORTHBOURNE AVE & MOUAT ST,

Details: Please log into toughbook x3 stumps for removal & to be replaced with x3 Fraxinus "Velutina".

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. Sauer

DATE: 9/9/14

CALLING CARD NO.:

LEFT HIM MESSAGE.

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS:

THIS HAS BEEN ACTIONED - TREE WERE
TOWAH BOOKED WHEN REMOVED & ALSO STUMPS HAVE
BEEN GIVEN TO ERIC THIE

Tree Crew use only

Date Actioned:

Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 854830

Date Recorded: 15-JUL-2014

Target Date: 26-AUG-2014

Location: DICKSON, , NORTHBOURNE AVE, DICKSON

Details: 8m gum tree has fallen across footpath and partly on to road on Northbourne Avenue opposite where Dickson shopfront is (same-side of road as shopfront)- Phoned through to Peter Jermyn.

Caller:

(H) 13144 (B)

(MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one			What: Trunk	
How Much: Pick one			How Much: Pick one	

SUPERVISOR USE ONLY

INSPECTOR: *P. Searcy*DATE: *15/7/14*

CALLING CARD NO.:

PRIORITY:	☒ URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS:

*PRIVATE TREE MADE SAFE
CLOAKED PATHS*

Tree Crew use only

Date Actioned: *15/7/14*

Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: *Yes* / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 854881

Date Recorded: 15-JUL-2014

Target Date: 26-AUG-2014

Location: LYNEHAM, , CNR OF MOUAT STREET & NORTHBOURNE AVENUE

Details: Caller advised that a vehicle hit a tree last week and has fallen into the nature strip close to his property and he was wondering if someone can come and clear it.

Caller: (H) (B) (MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☒ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one	Why?: Pick one	How Much: All Why?: Tree Structure	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: *P. Savin* DATE: *16/7/14* CALLING CARD NO.: *60741000*

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: <i>Removed Young Sapling Hit By Motor Vehicle</i>							
<i>ENTERED TOOL BOOK</i>							

Tree Crew use only

Date Actioned: Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 857377

Date Recorded: 29-JUL-2014

Target Date: 09-SEP-2014

Location: TURNER, , 79 NORTHBOURNE AVENUE TURNER

Details: Could you also have the tree at 79 Northbourne Avenue near the bus stop to have it's shoots trimmed and branches tidied up as they are a problem to pedestrians.

Caller: (H) (B) (MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☒ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Formative Prune

SUPERVISOR USE ONLY

INSPECTOR: P. J. J. J. DATE: 30/7/14 CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS: DE SUCRONO CATAALUS

Tree Crew use only

Date Actioned: 30/7/14 Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes/No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 861654

Date Recorded: 27-AUG-2014

Target Date: 08-OCT-2014

Location: CITY, , 19 NORTHBOURNE AVE, CITY

Details: Remove unsafe branch identified in tree audit

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height:Pick One Trunk Diameter:Pick one Branch Length: Pick one Branch Diameter:Pick one

Previous Work: Pick one Obstruction:Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much:Pick one	Why?: Pick one	How Much:Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much:Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: *P. Schmitt*

DATE: *20/8/14*

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS:

*REMOVE LIMB OVER HANNAH ROAD & DEAD WOOD
REST OF TREE*

Tree Crew use only

Date Actioned: *21/8/14*

Action Taken: (Please circle where appropriate)

DBH

HT

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

Jermyn, Peter

From: Badham, Matt
Sent: Tuesday, 19 August 2014 6:08 PM
To: Jermyn, Peter
Subject: Tree 19 - Northbourne Ave
Attachments: 20140819_150352.jpeg; 20140819175907850.pdf

Hi Peter,

Recently ESDD undertook an audit of the trees on Northbourne Ave. This audit included a spot arborist audit of some of the trees for their health, condition and structural stability. From this spot audit, tree 19, as shown in the attached map and photo, was identified as a high risk due to the defect in the branch union and the branch end weight overhanging the lanes of traffic.

I know that you may wish to remove the whole tree, and quite a few more, but if this limb could be scheduled for a start and check the union to see if the tree does require immediate removal or if it can remain and we can then look at what other works are required to be undertaken on Northbourne for this financial year and in line with what is happening with the possible light rail option.

Let me know if you think that we would require a complete shutdown of the road or if we could work it some other way. I was thinking about temporary shutdown with ESA, might work out the best option.

Thanks,

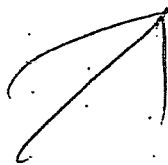
Matt

Matt Badham | Operations Manager | Urban Treescapes
Phone | Fax 02 62076255 | Email Matt.Badham@act.gov.au
Parks and City Services | Territory and Municipal Services Directorate | ACT Government
Level 8, Macarthur House, 12 Wattle Street, Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

6:30 am

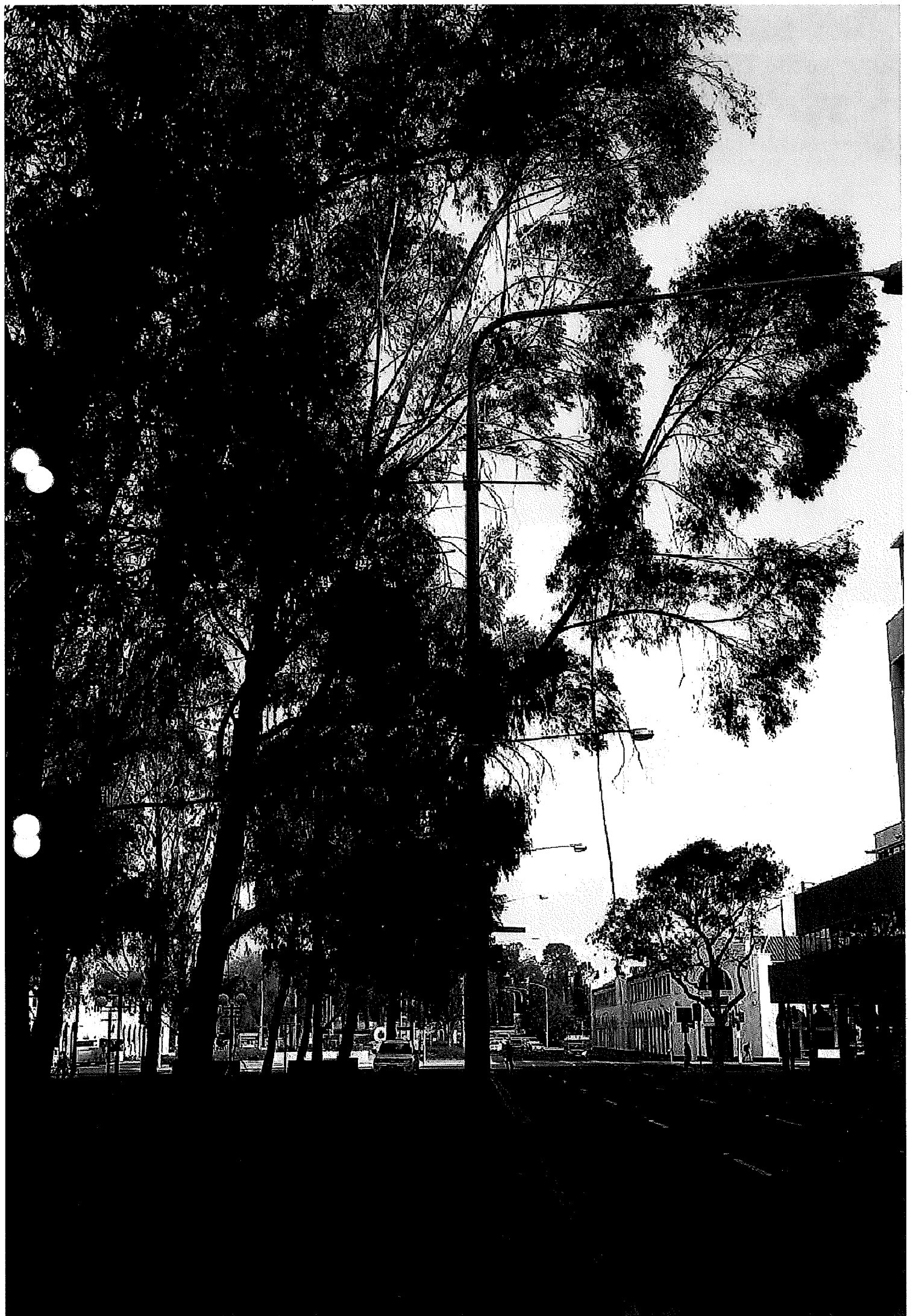
7/1

1st up 21/8/14



DONE

YES
RAISE



Bruan, Nicole

From: Badham, Matt
Sent: Thursday, 21 August 2014 9:06 AM
To: Jermyn, Peter
Subject: RE: Tree 19 - Northbourne Ave

Thanks Peter. Please pass on my thanks to the team also.

Matt Badham | Operations Manager | Urban Treescapes
Phone 02 62077852 | Fax 02 62076255 | Email Matt.Badham@act.gov.au
Parks and City Services | Territory and Municipal Services Directorate | ACT Government
Level 8, Macarthur House, 12 Wattle Street, Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

From: Jermyn, Peter
Sent: Thursday, 21 August 2014 9:05 AM
To: Badham, Matt
Subject: RE: Tree 19 - Northbourne Ave

Matt

request completed this morning, There was a small amount of dry rot in the branch removed.

PJ

Peter Jermyn Central Tree Surgery Supervisor |
Phone 02 62072052 Mobile 0407359640 | Fax 02 62073080 | Email peter.jermyn@act.gov.au
Open Space Planning, City Services, Parks and City Services | Territory and Municipal Services Directorate | ACT Government
66 Allara street City ACT 2601 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

From: Badham, Matt
Sent: Tuesday, 19 August 2014 6:08 PM
To: Jermyn, Peter
Subject: Tree 19 - Northbourne Ave

Hi Peter,

Recently ESDD undertook an audit of the trees on Northbourne Ave. This audit included a spot arborist audit of some of the trees for their health, condition and structural stability. From this spot audit, tree 19, as shown in the attached map and photo, was identified as a high risk due to the defect in the branch union and the branch end weight overhanging the lanes of traffic.

I know that you may wish to remove the whole tree, and quite a few more, but if this limb could be scheduled for a start and check the union to see if the tree does require immediate removal or if it can remain and we can then look at what other works are required to be undertaken on Northbourne for this financial year and in line with what is happening with the possible light rail option.

Let me know if you think that we would require a complete shutdown of the road or if we could work it some other way. I was thinking about temporary shutdown with ESA, might work out the best option.

Thanks,

Matt

Matt Badham | Operations Manager | Urban Treescapes
Phone 02 62077852 | Fax 02 62076255 | Email Matt.Badham@act.gov.au
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Level 8, Macarthur House, 12 Wattle Street, Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

IAMS Enquiry ID: 863577

Date Recorded: 10-SEP-2014

Target Date: 22-OCT-2014

Location: CITY, CRN LONDON CCT AND NORTHBOURNE AVEUNE, CITY

Details: On the carpark side across from the Melbourne building there is a dead tree. Peter said it has been dead for a number of years and he feels it is dangerous as it has started to lean and may fall

Caller: 3 (H) (B) (MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. Jones

DATE: 10/9/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS:							
REMOVE PINUS PATULA							
YELLOW DOT							
ENTERED TOWAH BOOK							

Tree Crew use only

Date Actioned: 11/9/14

Action Taken: (Please circle where appropriate)

DBH 46 HT 9 Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date: 11/9/14

IAMS Enquiry ID: 869508

Date Recorded: 15-OCT-2014

Target Date: 26-NOV-2014

Location: TURNER, , NORTHBOURNE AVE, TURNER

Details: Remove fallen branch in median

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS - To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage-Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. Sarwan

DATE: 14/10/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: REMOVE Fallen Branches							

Tree Crew use only

Date Actioned: 15/10/14

Action Taken: (Please circle where appropriate)

DBH

HT

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date:

IAMS Enquiry ID: 873583

Date Recorded: 04-NOV-2014

Target Date: 16-DEC-2014

Location: ~~DICKSON~~, NORTHBOURNE AVENUE, DICKSON

Details: Tree on right hand side of property closest to neighbours driveway when facing it. x2 branches on the ground the caller would like removed. Caller would also like the tree checked for safety and possibly removed or pruned back.

Caller: (H) (B) (MOB)

O/P

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☒ Fallen Tree/ Branch	☒ Pruning
Damage Type: Pick one	Why?: Pick one	How Much: Pick one	Tree Damaged: Pick One	Why?: Pick one
What: Pick one		Why?: Pick one	What: Pick one	
How Much: Pick one			How Much: Pick one	

SUPERVISOR USE ONLY

INSPECTOR: P. Town

DATE: 5/11/14

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS:							
Removed Dead Plum Tree & clear Foot Path							
Also clear up fallen branches opposite							
Entered Town Book							

Tree Crew use only

Date Actioned: 6/11/14

Action Taken: (Please circle where appropriate)

DBH: 29 HT 4

Branch Picked Up

Tree Removal

Tree Pruned

Other

As ASOLE

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date: 6/11/14

JAMS Enquiry ID: 876293

Date Recorded: 18-NOV-2014

Target Date: 30-DEC-2014

Location: BRADDON, , CORNER NORTHBOURNE AVE AND GIRRAHWEEN ST,
BRADDON

Details: Lift tree over footpath

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff. (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other: _____

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: *P. Soren*DATE: *13/11/14*

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole-Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	

COMMENTS:

LIFT CEDAR OVER FOOTPATH

Tree Crew use only

Date Actioned: *14/11/14*

Action Taken: (Please circle where appropriate)

DBH

HT

Branch Picked Up

Tree Removal

Tree Pruned

Other

Completed: *Yes* / No

Signed: Supervisor

Signed: Crew Leader

Date:

Jermyn, Peter

From: Badham, Matt
Sent: Wednesday, 12 November 2014 10:17 AM
To: Jermyn, Peter
Cc: Brice, Michael; Saddler, Scott
Subject: FW: Tree needs pruning in Haig Park in Northbourne, left hand side going into the city
Attachments: 20141111_081606.jpeg

Hi Peter,

Can you please follow up and check the other major path ways through the park for clearance?

Thank you,

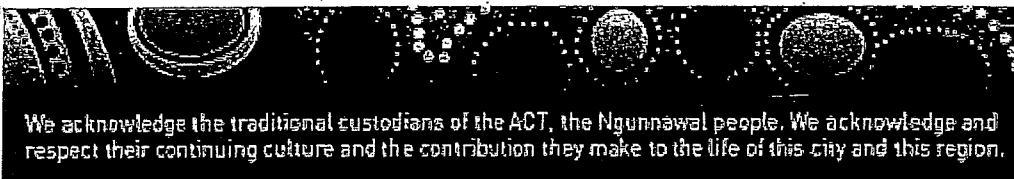
Matt

Matt Badham | Operations Manager | Urban Treescapes
Phone | Fax 02 62076255 | Email Matt.Badham@act.gov.au
Parks and City Services | Territory and Municipal Services Directorate | ACT Government
Level 8, Macarthur House, 12 Wattle Street, Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

From: Saddler, Scott
Sent: Wednesday, 12 November 2014 9:59 AM
To: Brice, Michael
Cc: Badham, Matt
Subject: Tree needs pruning in Haig Park in Northbourne, left hand side going into the city

I have to do the Limbo every morning and I'm getting to old gents!!

Scott Saddler | Area Manager
Phone | Fax 02 6207 5366 | Email scott.saddler@act.gov.au
Place Management, City Services, Parks and City Services | Territory and Municipal Services Directorate | ACT Government
Level 8, Macarthur House, 12 Wattle Street, Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

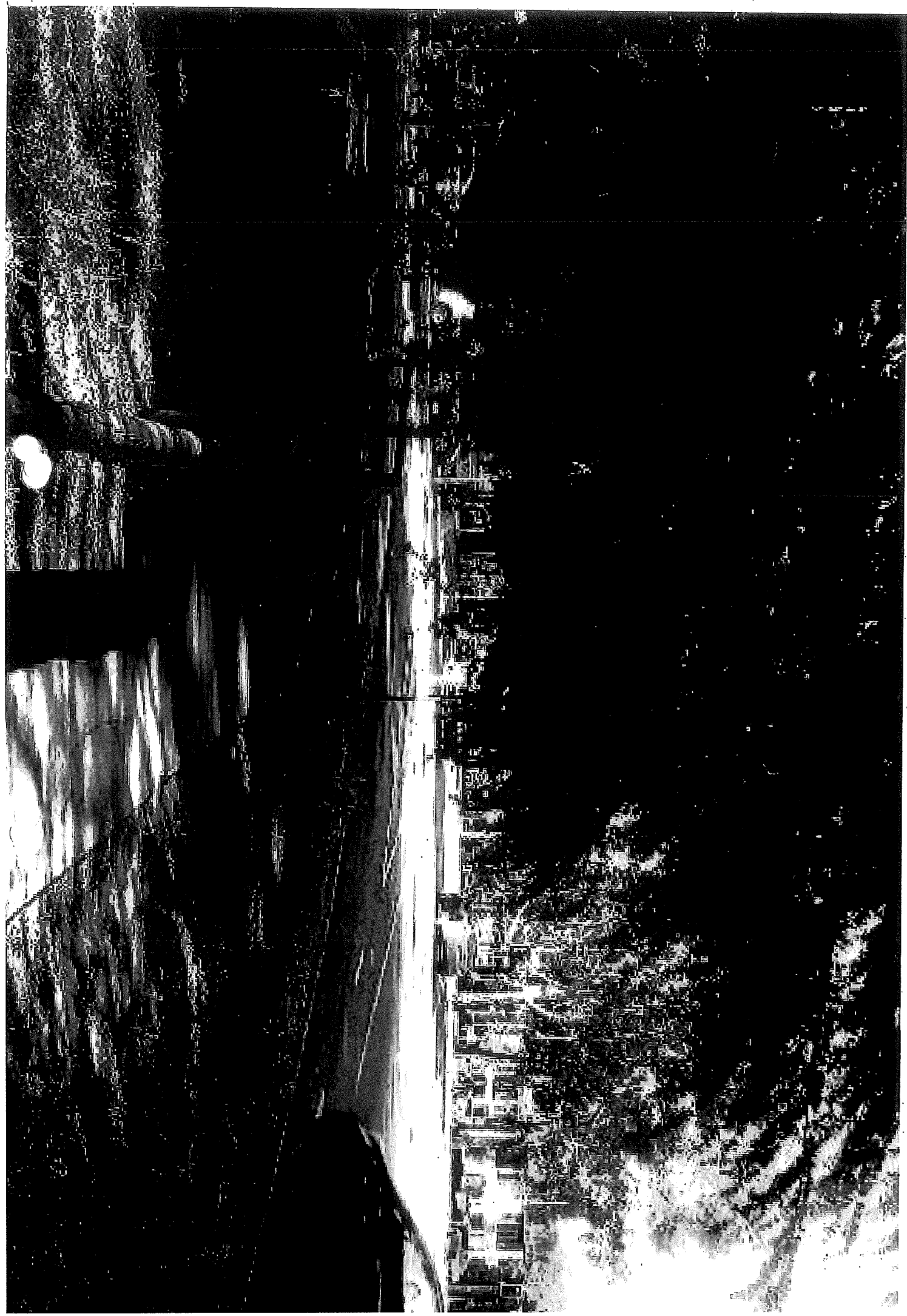


From:
Sent: Tuesday, 11 November 2014 8:17 AM
To: Saddler, Scott
Subject:

HAISE

LIFT CEDAR

ON CORNER NTH BOURNE & GERRARD ST.
OVER FOOT PATH.
PHOTO ATTACHED



IAMS Enquiry ID: 879552

Date Recorded: 03-DEC-2014

Target Date: 14-JAN-2015

Location: CITY, NORTHBOURNE AVE: NEAR FLATS, ACROSS FROM VISITORS CEN

Details: Northbound near the flats across the road from the visitors tourist centre. A large branch fell and fell on his wife who fell off her bike and onto traffic. This was about 7 pm yesterday the 02/12/2014. His wife has cuts and bruises and was lucky a car did not hit her. People came out of their cars to help her and to move the branch off the road which is still there.

Caller: (H) (B) (MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. Sonner DATE: 3/12/14 CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS: Remove Fallen Branch - PHOTOS TAKEN ALSO CLEAN UP SPIKE & CHECK CROUCH AT BRANCH UNION							

Tree Crew use only

Date Actioned: 3/12/14

Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date: 3/12/14

IAMS Enquiry ID: 881527

Date Recorded: 11-DEC-2014

Target Date: 22-JAN-2015

Location: BRADDON, 220 NORTHBOURNE AVENUE, BRADDON ACT 2612, AUSTRAL

Details: At 220 Northbourne Ave THERE IS A TREE IN THE NATURE STRIP THAT HAS SHOOTS WHICH IS MAKING IT DIFFICULT TO SEE THE TRAFIC WHEN EXITING THE CAR PARK ONTO NORTHBOURNE AVE.

Caller:

(H)

(B)

(MOB)

EXTRA DETAILS -- To be filled in by Customer Service Staff (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer -- Your name -- Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: P. J. J. DATE: 11/12/14 CALLING CARD NO.:

PRIORITY:	URGENT 48hrs	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOFS	Lift	No Action	
COMMENTS:	DESUCKER CRATELUS'S ON N/STRIP -						

Tree Crew use only

Date Actioned: 12/12/14

Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

Completed: Yes / No

Signed: Supervisor

Signed: Crew Leader

Date: 12/12/14

IAMS Enquiry ID: 887210

Date Recorded: 14-JAN-2015

Target Date: 25-FEB-2015

Location: LYNEHAM, , NORTHBOURNE AVE/ MORPHETT STREET LYNEHAM

Details: Could you please arrange for the trees circled on the attached map to be trimmed and make sure that the lanterns are visible as you approach the intersection and not just at the stop bar as shown on attached image of the following location

Caller: (H) (B) (MOB)

EXTRA DETAILS – To be filled in by Customer Service Staff. (Please tick the appropriate box and enter appropriate details from pick list)

Tree Located at Caller's House ☐ Canberra Connect Customer Service Officer — Your name — Other:

Tree Height: Pick One Trunk Diameter: Pick one Branch Length: Pick one Branch Diameter: Pick one

Previous Work: Pick one Obstruction: Pick One Previous Inspection?: Pick one

☐ Tree Damaged	☐ Request for Removal	☐ Assessment	☐ Fallen Tree/ Branch	☐ Pruning
Damage Type: Pick one What: Pick one How Much: Pick one	Why?: Pick one	How Much: Pick one Why?: Pick one	Tree Damaged: Pick One What: Pick one How Much: Pick one	Why?: Pick one

SUPERVISOR USE ONLY

INSPECTOR: G. Green

DATE: 15/1/15

CALLING CARD NO.:

PRIORITY:	URGENT 48hrs.	High 6 Weeks	Medium 6 Months	Low 12 Months	Very Low 18 Months		
EQUIPMENT REQUIRED:	Travel Tower	Mini Tower	Chipper	Gang	Pole Saw	Flying Crew	Contract
TIME REQ'D:							
WORK TYPE:	Removal	GP & DW	Branch Pick Up	LOES	Lift	No Action	

COMMENTS:

GEORGE PLANTED SEVERAL 2X CONTACTS AT TRAFFIC LIGHTS FOR LINE OF SIGHT.

Tree Crew use only

Date Actioned: Action Taken: (Please circle where appropriate)

DBH HT Branch Picked Up Tree Removal Tree Pruned Other

TREES PRUNED & TRAFFIC LIGHTS, CLEAR LINE OF SIGHT.

Completed: Yes/No Signed: Supervisor Signed: Crew Leader Date:

Greig, Anthony

From: Exposito, Colleen
Sent: Wednesday, 14 January 2015 2:51 PM
To: Greig, Anthony
Subject: FW: Tree Job Lyneham.

Colleen Exposito | Customer Service Officer
Phone 13 22 81 | Fax 6207 6330
Canberra Connect | Chief Minister, Treasury and Economic Development Directorate | ACT Government
GPO Box 158 Canberra ACT 2601 | www.act.gov.au

From: Exposito, Colleen
Sent: Wednesday, 14 January 2015 2:50 PM
To: Jermyn, Peter
c: City Management
Subject: Tree Job Lyneham.



Northbourne Av north bound carriage way and Morphett St, Lyneham

Good Afternoon.
Please see attached email for tree pruning.
Thank You

Colleen Exposito | Customer Service Officer
Phone 13 22 81 | Fax 6207 6330
Canberra Connect | Chief Minister, Treasury and Economic Development Directorate | ACT Government