

SUPPLIER COMPLAINT FORM

GENERAL INFORMATION

- The purpose of this form is to provide a mechanism for Potential Suppliers to notify the Territory of any complaints in relation to procurement activity undertaken by the Territory.
- This form is to be submitted to the Customer's Contact Officer, as set out in clause A.A.6 [*Customer's Contact Officer*] of the RFQ.
- The Territory will only investigate those claims where there is sufficient evidence provided to support the claim, and where it has the relevant authority to do so.

SECTION 1 CONTACT DETAILS

Supplier name	
Organisation	
Name of person acting on behalf of supplier (if applicable)	
Address	
Telephone	
email Address	
Procurement name and number (if applicable)	

SECTION 2 DESCRIPTION OF COMPLAINT

Provide all details of claim, including names, dates, sufficient evidence and any other relevant information. Provide attachment/s if necessary:



Supplier Complaint Form CM2211649

SECTION 3 ACKNOWLEDGMENT

I confirm that all of the information provided above is true and correct to the best of my knowledge.

Signature of person/s
completing this form

Signature:

Date:

Full name:

Position:

NEXT STEPS

We will contact you within two business days of receiving your complaint to let you know what we will do to investigate your complaint. Your complaint will be treated seriously and we will contact you to keep you up to date.

GIVING FALSE OR MISLEADING INFORMATION IS A SERIOUS OFFENCE

The *Criminal Code 2002 (ACT)* provides for significant penalties, including fines and imprisonment, for making a false or misleading statement to the Territory.

CONFIDENTIALITY

Any information the Territory gathers through this complaint management process will be treated as confidential and will be used by the Territory only for the purpose of resolving the complaint. The Territory may need to share the information you provide to relevant third parties to help resolve your complaint. You can request that your personal details be withheld. The Territory will respect your request. In the case where withholding your personal details makes it difficult to resolve your complaint we will contact you before taking further action.



**Response to RFQ
CM2211649**

<<Insert Supplier Name
and/or Logo>>

<<Insert Supplier Name and/or Logo>>

**Response to RFQ for the Provision of
Social and market research services**

Reference ID: CM2211649

THRESHOLD ASSESSMENT CRITERIA

This RFQ has not specified any **Threshold Criteria**.



**Response to RFQ
CM2211649**

<<Insert Supplier Name
and/or Logo>>

PART 1 - POTENTIAL SUPPLIER'S DETAILS

ENTITY DETAILS

Instruction to Potential Suppliers: Potential Suppliers should be aware of the ACT Government's policies for Local Industry Participation, Indigenous Business, Sustainability, Workplace Health and Safety, and Environment.

IMPORTANT: The ACT Government is committed to ensuring competitive local businesses are given every opportunity to compete for government contracts.

Full legal business name:	
Registered business address:	
ACN/ARBN (if applicable):	
ABN (if applicable):	
Web Address:	
The entity's legal status	<input type="checkbox"/> Company <input type="checkbox"/> Partnership <input type="checkbox"/> Sole Trader <input type="checkbox"/> Sole Director Company <input type="checkbox"/> *Other (specify)
Is your company located in the Canberra Region?	
Is your company a Small to Medium Enterprise (SME)?	
Do you identify your organisation as an Aboriginal and Torres Strait Islander business?	
Is your company a Social Enterprise?	

CONTACT OFFICER

For all matters relating to this RFQ, including any notices, the Respondent's contact officer will be:

Name or position title:	
Work:	
Mobile:	
Email:	
Postal Address:	

ADDRESS FOR NOTICES

If different to the Contact Officer, the address for notices relating to this RFQ is:

Name or position title:	
--------------------------------	--



**Response to RFQ
CM2211649**

<<Insert Supplier Name
and/or Logo>>

Work:	
Mobile:	
Email:	
Postal Address:	

CONTRACT MANAGER

Instruction to Potential Suppliers:

Potential Suppliers should provide the requested details of the person they propose to be their Contract Manager if a contract is awarded. That person will be responsible for general liaison with the Customer and accepting and issuing any written notices for that Contract.

If different to the Contact Officer, the address for notices relating to this RFQ is:

Name or position title:	
Work:	
Mobile:	
Email:	
Postal Address:	



**Response to RFQ
CM2211649**

<<Insert Supplier Name
and/or Logo>>

PART 2 - EXECUTIVE SUMMARY

Instruction to Potential Suppliers:

Provide a brief (less than 1 page) Executive Summary of your proposal highlighting any key aspects, including how you (and any subcontractors) propose to comply with the ACT Government's requirements.



**Response to RFQ
CM2211649**

<<Insert Supplier Name
and/or Logo>>

PART 3 - ABILITY TO MEET THE REQUIREMENT

THRESHOLD ASSESSMENT CRITERIA

If there are any Threshold Assessment Criteria (any of Threshold criteria and Secure Local Jobs criteria), you must specifically respond to them here.

Please Note: If you are unable to meet any Threshold Assessment Criteria your response will be excluded from consideration.

DETAILED PROPOSAL TO MEET THE CUSTOMER'S REQUIREMENT

Insert your description of how you will meet the Territory's requirements as set out in A.A.3 THE REQUIREMENT.

Include details of goods/services and your capability to deliver against the requirements.

Evaluation of your quote will be based on value for money (e.g. capacity, capability and budget/cost) and will include consideration of your business status (i.e. SME). When completing this RFQ ensure your response covers these areas.



**Response to RFQ
CM2211649**

<<Insert Supplier Name
and/or Logo>>

PART 4 - POTENTIAL SUPPLIER'S PROVEN CAPACITY

CAPACITY TO DELIVER THE REQUIREMENTS

Insert your description of how you can demonstrate proven capacity to deliver the Services described in A.A.3 THE REQUIREMENT.

REFEREES

Include at least three (3) referee contacts that are for the provision of Services of a similar nature and comparable size.

Name	
Position/Company	
Phone Number	
Email Address	
Description of Goods/Services provided	

Name	
Position/Company	
Phone Number	
Email Address	
Description of Goods/Services provided	

Name	
Position/Company	
Phone Number	
Email Address	
Description of Goods/Services provided	



**Response to RFQ
CM2211649**

<<Insert Supplier Name
and/or Logo>>

PART 5 - TOTAL COSTS TO BE INCURRED BY THE CUSTOMER

Note: all rate, prices and monetary values must be in Australian dollars and include, or itemise, any duties payable.

PRICES FOR GOODS

Provide the following for each product required:

Item number, Item description, Quantity required, Unit price excluding GST, Unit price GST component, Total price.

Also include an overall total price including GST.

PRICES FOR SERVICES

Provide the following for each service requirement:

Task, Milestone deliverable (if applicable), Milestone delivery date (if applicable), Payment schedule excluding GST, Payment schedule GST component, Payment schedule including GST.

Also include the total costs showing the: Total GST Exclusive, Total GST, Total GST inclusive.

SPECIAL CONDITIONS OF QUOTATION

Insert any special conditions that apply to your Quotation



**Response to RFQ
CM2211649**

<<Insert Supplier Name and/or Logo>>

PART 6 - OTHER DETAILS

SPECIFIED PERSONNEL (DELETE IF NOT APPLICABLE)

Provide the following information for each specified personnel:

Name, Position or Role, Rate excluding GST, Rate including GST, Anticipated time, Current level of security clearance.

Also include a summary of the total costs for all personnel, if applicable.

SUBCONTRACTORS

Provide the following information for each proposed subcontractor:

Legal name and ABN/CAN,

Scope of work to be subcontracted and technical specifications,

Fees and associated expenses excluding GST, and

Fees and associated expenses including GST.

Where no subcontractors are proposed simply state "No subcontractors are proposed".

CONFIDENTIAL TEXT

Under the Procurement Act, a resultant contract (if any) resulting from this RFQ would be a notifiable contract, and accordingly, the full text of a notifiable contract must be published on the Territory's Contracts Register except where text is deemed to be confidential. In addition C.C.22 (H) of the Territory's Contract Terms will apply.

Div 3.2 of the Procurement Act clause 28 (1) stipulates that the following sections of a contract must be published:

- the parties to the contract;*
- the responsible Territory entity for the contract and any change in the responsible Territory entity for the contract;*
- a brief description of what the contract is for;*
- the date the contract was made; and*
- the date the contract ends;*
- the value of the total consideration, or estimated total consideration, for the contract.*

Aside from items specified above, Respondents may identify any sections of their response (that may be included in any resultant contract) that it considers to be confidential text and the applicable grounds for that consideration.

Please note that whether information proposed by a Respondent is ultimately considered and treated as confidential text (and therefore redacted from the published contract) is a matter for the Territory's delegated authority.

For information about confidential text, please refer to <https://www.legislation.act.gov.au/a/2001-28/current/pdf/2001-28.pdf>

Parts of this Response that are to be considered as Confidential Text	Applicable grounds under section 35(1) Procurement Act
insert the Section and details of proposed Confidential Text	insert the grounds for consideration



**Response to RFQ
CM2211649**

<<Insert Supplier Name
and/or Logo>>

Respondent Declaration

I/We declare that all information required by the A.A.2 [*Requirements*] of this RFQ has been included in our Response to RFQ CM2211649, and is true and accurate.

I/We declare I/We have sighted and agree to the *Territory Standard Terms of Quotation*, and any *Additional Contract Terms* specified in this RFQ.

I/We undertake to provide evidence of insurance policies, if selected as the preferred Supplier, prior to entering into a contract with the Territory.

I/We declare I/We are not named by the Workplace Gender Equality Agency as an employer currently not complying with the *Workplace Gender Equality Act 2012* (Cth).

I/We declare that I/We have not engaged in any collusive, anti-competitive or any other similar conduct with any other Respondent or person, or offer any unlawful inducements in relation to this RFQ process.

Prior to completing this declaration ensure you have the legal authority to be a signatory for this quotation.

Signatory's Full Name:	
Signatory's Title/Position:	
Signatory's Phone Number:	
Signatory's email address	
Date:	

NB: physical signatures are not required for this document. Complete the information and return electronically to the email address provided in A.A.5 [*LODGEMENT METHOD*].

From: "Briant, David"
Sent: 10/08/2021 1:33 AM
To: "O'Donoghue, Kathy (TSPER)" <2.2(a)(ii)@kantar.com>
Cc: "Donovan, Craig (KT)" <>
Subject: HPE CM: RE: Invitation to provide a quotation CM2211649
Attachments: COVID-19 Round 8 Survey (Vaccines) - Summary Results.pdf

UNOFFICIAL

Hi Kathy,

The Territory wishes to advise that the following questions have been asked in relation to the Request for Quote (RFQ) CM2211649:

- Question 1 What is the expected budget for this RFQ?
Response 1 **We anticipated proposals to be in the \$100,000 to \$150,000 price range, though Suppliers are welcome to propose fees above or below this range with sufficient rationale.**
- Question 2 What is the expected timeframe for delivery of research findings?
Response 2 **The nature of the topic and dynamic situation in relation to COVID-19 vaccine hesitancy places an imperative on delivery of findings in as timely a manner as is possible. Contingent on the approach and commencement of the contract with the successful Supplier, the expected timeframe for preliminary research findings is the week ending 27 August 2021.**
- Question 3 Will copies of research reports previously conducted by the ACT Government be available to Suppliers as part of the RFQ process?
Response 3 **Copies of all relevant research reports previously conducted by the ACT Government will only be made available to the successful Supplier. However, to assist Suppliers in preparing their proposals an example of a previous COVID-19 research report prepared by the ACT Government is attached.**
- Question 4 Does the ACT Government have a preferred research methodology? i.e. Quantitative, qualitative or mixed method approach
Response 4 **Suppliers are encouraged to propose a research methodology that best meets the project objectives including consideration of a mixed method approach.**
- Question 5 Are suppliers expected to fill out the ACT Government's supplier response form or can they submit their own research proposal?
Response 5 **Suppliers may use their own research proposal format, but they must address each part of the ACT Government template within their response.**
- Question 6 Will Suppliers have access to the ACT Government online research Panel (YourSay)?
Response 6 **It is anticipated that the YourSay Panel will not be available for Suppliers to conduct online research and responses should take this into account.**
- Question 7 Should Suppliers address potential research constraints due to the COVID 19 pandemic?
Response 7 **Suppliers are encouraged to identify how their proposed methodology has considered possible constraints caused by the COVID-19 pandemic and outline any contingency for conducting research in a changing environment (e.g. if restrictions in the ACT change)**

If you have any further questions relating to this RFQ, please contact me via email at David.Briant@act.gov.au or call mob: 2.2(a)(ii)

Kind regards,

David Briant | Director, Research and Insights
Phone: (02) 6205 2402 | Mobile: 2.2(a)(ii) | Email: David.Briant@act.gov.au



From: O'Donoghue, Kathy (TSPER) <[redacted]@kantar.com>
Sent: Friday, 6 August 2021 12:02 PM
To: Briant, David <David.Briant@act.gov.au>
Cc: Donovan, Craig (KT) <[redacted]>
Subject: RE: Invitation to provide a quotation CM2211649

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi David ...

Many thanks for sending this through – I just wanted to confirm receipt. The brief looks really interesting, and we have a significant body of work in the vaccinations space across our teams, so we are definitely interested in responding.

We will revert early next week with any questions.

Have a lovely weekend, Kathy

KANTAR PUBLIC

Kathy O'Donoghue
Co-Chief Executive Officer
APAC

T +61 (2) 9563 4200
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EA Libby Liguet
E [redacted]@kantar.com
T 07 3011 0000

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From: Briant, David <David.Briant@act.gov.au>
Sent: Friday, 6 August 2021 11:28 AM
To: O'Donoghue, Kathy (TSPER) <[redacted]@kantar.com>
Subject: Invitation to provide a quotation CM2211649

UNOFFICIAL

Dear Kathy,

The Chief Minister, Treasury and Economic Development Directorate invites Kantar Public to provide a quotation for the provision of research services to inform strategic communications and other levers to drive uptake of the COVID-19 vaccination among segments of the ACT population who are hesitant or resistant to getting vaccinated.

Attached please find:

- Request for quotation CM2211649 including Statement of Requirements and Territory Standard Terms of Quotation; and
- Supplier Response Form

Quotations must be received by 2pm, Friday 13 August 2021, at David.Briant@act.gov.au

I would appreciate your acknowledging receipt of this invitation by sending me an email to David.Briant@act.gov.au

Please do not hesitate to contact me on (02) 6205 2402 or [2.2\(a\)\(ii\)](tel:+6122222222) if you require any clarification. I look forward to receiving a quotation from Kantar Public.

Kind regards,

David Briant | Director, Research and Insights

Phone: (02) 6205 2402 | **Mobile:** +61 [2.2\(a\)\(ii\)](tel:+6122222222) | **Email:** David.Briant@act.gov.au

Communications & Engagement | Chief Minister Treasury and Economic Development Directorate | ACT Government
Level 5, 220 London Circuit, Canberra City | GPO Box 158 Canberra City ACT 2601 | www.act.gov.au



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COVID-19 Round 8 Survey Panel and community findings

SUMMARY REPORT

16 February 2021



A total of **3,685 Canberrans** participated in the latest round of COVID-19 research, through the YourSay Community Panel (n=1,417) and an open survey promoted through ACT Health social channels (n=2,268)*. Data was weighted to be representative of the ACT population.

With a large focus on COVID-19 vaccination, key findings from this research include:

- ▶ **Around 9 out of 10 Canberrans will definitely or probably get a COVID-19 vaccine**, though hesitancy is apparent for up to 3 in 10 who will probably 'wait and see'
- ▶ Vaccine hesitancy stems largely from **safety and efficacy concerns**, associated with the rapid development of a vaccine and emerging questions relating to new virus strains and vaccine brands
- ▶ Information needs thus focus strongly on **reassurance and evidence**, alongside a desire for **practical information** on the roll-out for those who are keen to get a vaccine as soon as possible
- ▶ The majority of Canberrans **have confidence in the vaccine roll-out** and are aware of a plan
- ▶ The **most preferred source to receive the vaccine is via a GP**, though a range of other sites are also welcomed by a substantial proportion of the population
- ▶ In other results, **checking-in at venues** has risen as a practice, including use of the Check-In CBR app, with almost nine in ten saying they had done this in the last week
- ▶ Canberrans continue to feel **well-informed about COVID-19 from the ACT Government**, despite emerging questions and evolving information around a vaccine
- ▶ Canberrans are also **more optimistic about the future** than they were in October 2020



Unpacking vaccine perspectives within the community

'Adopter'



Around 6 out of 10 will definitely get a vaccine and get it straight away

Higher among older Canberrans

Fairly well assured in how informed they feel about a vaccine

While safety and efficacy is important, greater desire for practical information so they can receive the vaccine

Mass media and social media sources are common for vaccine information, though have a strong preference for government as the 'go to' source

Express highest awareness and confidence in the vaccine roll-out, with strong optimism that this will herald a return to 'normalcy'

Highly supportive of making the vaccine mandatory / required in certain situations

'Hesitant'



Around 3 in 10 will probably get it, but will just wait and see

Emerges most among 25-44 year olds, especially female

Also higher in NESB communities

Express greater uncertainty in how well informed they feel with more questions and concerns unanswered

Have a strong desire for reassurance and evidence around safety, efficacy and suitability of a vaccine

While mass media and social media channels are prevalent for information, and government remains a 'go to', word of mouth also features more highly in this group

Most are aware of the roll-out, but have lower confidence in it and more guarded around the prospects for 'normalcy'

Largely accepting of the vaccine being required for certain situations

'Resistant'



Around 1 in 10 are probably not or definitely not going to get it

Most prevalent among 25-44 females, as well as some young (16-24) males

Tends to include 'COVID sceptics'

Feel the least informed – but also tend to be less likely to actively seek vaccine information

Have question marks about suitability and / or need for a vaccine, with safety concerns resonating widely

Greater tendency to access info through online videos and other websites, with a lower likelihood of accessing government information sources

Have low confidence and expectations around the roll-out, reflecting wider COVID-scepticism in terms of taking protective steps

Strongly disagree that a vaccine should be mandatory in any circumstances



Vaccine information needs and sources

Top information needs

1. Any possible side effects
2. How long immunity will last
3. How effective the vaccine will be in preventing COVID-19
4. How / where I would get one
5. Dosage / number of vaccinations required
6. Results from vaccine trials
7. What to do before / after vaccine
8. Brand of vaccine being used

Younger Canberrans are also more likely to want to know **whether it is free** or not and if **required for work**

Emerging questions

Efficacy on new virus strains

Impact on transmission

Long-term safety

Suitability for all situations / conditions

Different vaccine brands

Information sources

Most vaccine info at present is coming from mass media and social media

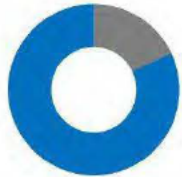
However, preferred 'go to' sources are both ACT and Federal Government online, as well as GP

Age is a factor in reach of vaccine information – younger more likely to access social channels and word of mouth sources while older tending to traditional media

Older Canberrans are also more likely to seek information from their GP



Vaccine roll out



More than 8 in 10 Canberrans think the ACT is in a good position to roll out a vaccine

Preferred locations

Through my GP



7 OUT OF 10

At a walk-in centre



Pharmacy



Purpose-built clinics



Through work



Preference for GP is higher among older Canberrans

Young males tend to be more interested in walk-in centre option

Older Canberrans and those hesitant about the vaccine are less likely to want it through a pharmacy

Understandingly, work a more popular option among working age Canberrans



Other COVID-safe behaviours



Around 9 in 10 or more
Canberrans say they...

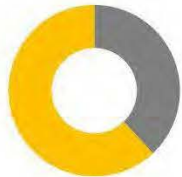
Physically distance

Maintain good hand hygiene

**Use the Check-In CBR app or other
check-in options**

**Are likely to seek advice, get tested
and stay at home if developing
symptoms**

**Reported use of
the Check-In
CBR app has
risen
significantly
since December**



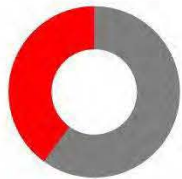
More than half say they...

**Limit the number of visitors to their
home**

Try not to touch their face

Disinfect surfaces regularly

**Mask-wearing
and actions
relating to
visitors in the
home are also
reported to
have increased**



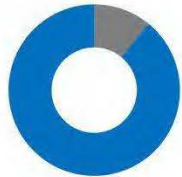
Fewer than half say they...

**Increase ventilation or use outdoor
space instead**

Have worn a face mask in past week



COVID-19 information and response



Around **9 in 10 Canberrans feel well informed** about COVID-19 by the ACT Government and believe that the ACT Government is **responding appropriately** to the pandemic

Unmet and emerging information needs?

Vaccine
information
and roll-out
details

Including
emerging
issues,
evidence etc

Clarity and
consistency around
travel requirements
and restrictions

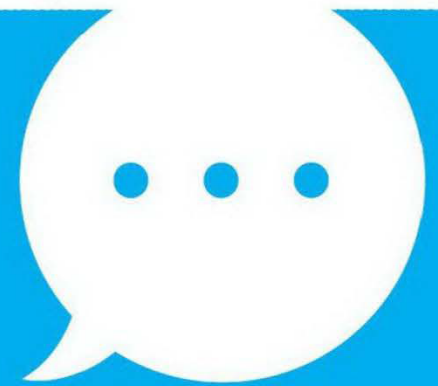
Clearer access
to info on ACT
Gov websites

Regular updates
on sewage
testing



ACT
Government

YOURsay
Community panel



From: "Donovan, Craig (KT)" <[REDACTED]>
Sent: 12/08/2021 10:18 AM
To: "Briant, David" <David.Briant@act.gov.au>; "O'Donoghue, Kathy (TSPER)" <[REDACTED]>
Subject: HPE CM: RE: HPE CM: RE: Invitation to provide a quotation CM2211649

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Thanks David

Noted and much appreciated

Cheers

Craig

KANTAR PUBLIC

Craig Donovan

National Director, Federal Government

Kantar Public Australia

M [REDACTED]



From: Briant, David <David.Briant@act.gov.au>
Sent: Thursday, 12 August 2021 8:12 PM
To: O'Donoghue, Kathy (TSPER) <[REDACTED]>
Cc: Donovan, Craig (KT) <[REDACTED]>
Subject: RE: HPE CM: RE: Invitation to provide a quotation CM2211649

UNOFFICIAL

Hi Kathy and Craig,

Given the evolving situation in the ACT, we are happy to offer an extension until 5pm tomorrow to submit your proposal. Please let me know if you have any other questions.

Kind regards,

David Briant | Director, Research and Insights

Phone: (02) 6205 2402 | **Mobile:** +61 [REDACTED] | **Email:** David.Briant@act.gov.au

Communications & Engagement | Chief Minister Treasury and Economic Development Directorate | ACT Government
Level 5, 220 London Circuit, Canberra City | GPO Box 158 Canberra City ACT 2601 | www.act.gov.au

From: O'Donoghue, Kathy (TSPER) <>
Sent: Friday, 6 August 2021 12:02 PM
To: Briant, David <David.Briant@act.gov.au>
Cc: Donovan, Craig (KT) <>
Subject: HPE CM: RE: Invitation to provide a quotation CM2211649

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Hi David ...

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We will revert early next week with any questions.

Have a lovely weekend, Kathy

KANTAR PUBLIC

Kathy O'Donoghue
Co-Chief Executive Officer
APAC

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T 07 3011 0000

www.kantar.com/public



From: Briant, David <David.Briant@act.gov.au>
Sent: Friday, 6 August 2021 11:28 AM
To: O'Donoghue, Kathy (TSPER) <> **Subject:** Invitation to provide a quotation CM2211649

UNOFFICIAL

Dear Kathy,

The Chief Minister, Treasury and Economic Development Directorate invites Kantar Public to provide a quotation for the provision of research services to inform strategic communications and other levers to drive uptake of the COVID-19 vaccination among segments of the ACT population who are hesitant or resistant to getting vaccinated.

Attached please find:

- Request for quotation CM2211649 including Statement of Requirements and Territory Standard Terms of Quotation; and
- Supplier Response Form

Quotations must be received by 2pm, Friday 13 August 2021, at David.Briant@act.gov.au

I would appreciate your acknowledging receipt of this invitation by sending me an email to David.Briant@act.gov.au

Please do not hesitate to contact me on (02) 6205 2402 or [2.2\(a\)\(ii\)](tel:+6122052402) if you require any clarification. I look forward to receiving a quotation from Kantar Public.

Kind regards,

David Briant | Director, Research and Insights

Phone: (02) 6205 2402 | **Mobile:** +61 [2.2\(a\)\(ii\)](tel:+6122052402) | **Email:** David.Briant@act.gov.au

Communications & Engagement | Chief Minister Treasury and Economic Development Directorate | ACT Government
Level 5, 220 London Circuit, Canberra City | GPO Box 158 Canberra City ACT 2601 | www.act.gov.au



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From: "Briant, David"
Sent: 13/08/2021 7:02 AM
To: "'Donovan, Craig (KT)'" <>
Cc: "O'Donoghue, Kathy (TSPER)" <>; "Morgan, Hannah (KT)" <>
Subject: RE: HPE CM: RE: Invitation to provide a quotation - CM2211649 - Kantar Public response

UNOFFICIAL

Hi Craig,

Thank you very much for your proposal. I look forward to reviewing it over the weekend. Our plan is to do a quick turnaround given the urgency of the work but as you know the situation in the ACT is evolving by the hour and I am part of the emergency response team so will keep you posted.

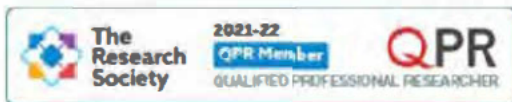
Please feel free to contact me if you have any questions.

Take care and speak soon.

David Briant | Director, Research and Insights

Phone: (02) 6205 2402 | Mobile: +2.2(a)(ii) | Email: David.Briant@act.gov.au

Communications & Engagement | Chief Minister Treasury and Economic Development Directorate | ACT Government
Level 5, 220 London Circuit, Canberra City | GPO Box 158 Canberra City ACT 2601 | www.act.gov.au



From: Donovan, Craig (KT) <>
Sent: Friday, 13 August 2021 5:00 PM
To: Briant, David <David.Briant@act.gov.au>
Cc: O'Donoghue, Kathy (TSPER) <>; Morgan, Hannah (KT) <>
Subject: RE: HPE CM: RE: Invitation to provide a quotation - CM2211649 - Kantar Public response

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi David

Thank you again for this brief - Kantar Public is delighted to have been considered for this very important consultancy, which is literally "close to home" to a number of the project team (including myself) who work out of our Canberra office. We are used to doing projects in tight timeframes to support strategic communications and policy planning, and have assembled an expert project team who are ready to commence next week, if our offer of services is accepted.

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Cheers

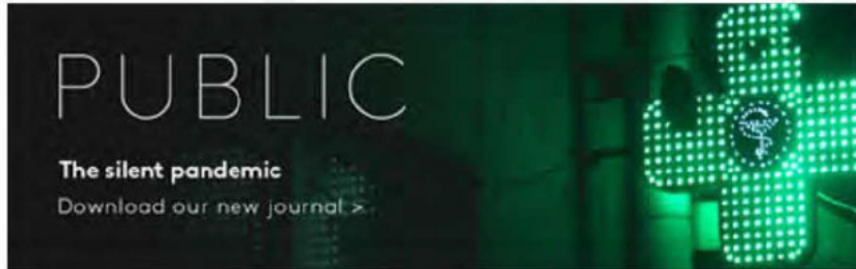
Craig

KANTAR PUBLIC

Craig Donovan

National Director, Federal Government
Kantar Public Australia

M [REDACTED]



From: Briant, David <David.Briant@act.gov.au>
Sent: Thursday, 12 August 2021 8:12 PM
To: O'Donoghue, Kathy (TSPER) <>
Cc: Donovan, Craig (KT) <>
Subject: RE: HPE CM: RE: Invitation to provide a quotation CM2211649

UNOFFICIAL

Hi Kathy and Craig,

Given the evolving situation in the ACT, we are happy to offer an extension until 5pm tomorrow to submit your proposal. Please let me know if you have any other questions.

Kind regards,

David Briant | Director, Research and Insights

Phone: (02) 6205 2402 | **Mobile:** +[REDACTED] | **Email:** David.Briant@act.gov.au

Communications & Engagement | Chief Minister Treasury and Economic Development Directorate | ACT Government
Level 5, 220 London Circuit, Canberra City | GPO Box 158 Canberra City ACT 2601 | www.act.gov.au



From: O'Donoghue, Kathy (TSPER) <>
Sent: Friday, 6 August 2021 12:02 PM
To: Briant, David <David.Briant@act.gov.au>
Cc: Donovan, Craig (KT) [REDACTED]
Subject: HPE CM: RE: Invitation to provide a quotation CM2211649

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Have a lovely weekend, Kathy

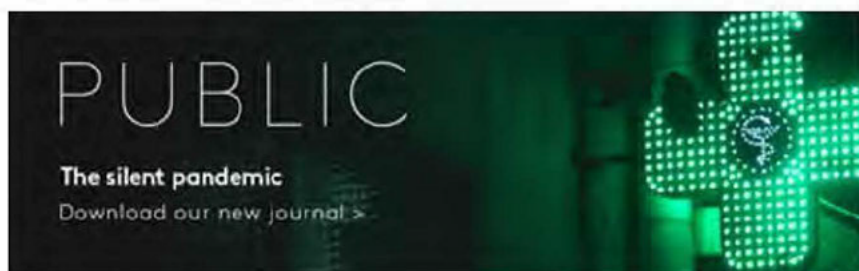
KANTAR PUBLIC

Kathy O'Donoghue
Co-Chief Executive Officer
APAC

T +61 (2) 9563 4200
M 2.2(a)(ii)
VOIP 734330

EA Libby Liguette
E 2.2(a)(ii)@kantarp.com
T 07 3011 0000

www.kantar.com/public



From: Briant, David <David.Briant@act.gov.au>
Sent: Friday, 6 August 2021 11:28 AM
To: O'Donoghue, Kathy (TSPER) <> **Subject:** Invitation to provide a quotation - CM2211649

UNOFFICIAL

Dear Kathy,

The Chief Minister, Treasury and Economic Development Directorate invites Kantar Public to provide a quotation for the provision of research services to inform strategic communications and other levers to drive uptake of the COVID 19 vaccination among segments of the ACT population who are hesitant or resistant to getting vaccinated.

Attached please find:

- Request for quotation CM2211649 including Statement of Requirements and Territory Standard Terms of Quotation; and
- Supplier Response Form

Quotations must be received by 2pm, Friday 13 August 2021, at David.Briant@act.gov.au

I would appreciate your acknowledging receipt of this invitation by sending me an email to David.Briant@act.gov.au

Please do not hesitate to contact me on (02) 6205 2402 or 2.2(a)(ii) if you require any clarification. I look forward to receiving a quotation from Kantar Public.

Kind regards,

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From: "Donovan, Craig (KT)" <>
Sent: 13/08/2021 6:59 AM
To: "Briant, David" <David.Briant@act.gov.au>
Cc: "O'Donoghue, Kathy (TSPER)" <>; "Morgan, Hannah (KT)" <>
Subject: HPE CM: RE: HPE CM: RE: Invitation to provide a quotation CM2211649 - Kantar Public response
Attachments: CM2211649 Kantar Public Response to RFQ ACT Government Covid 19 Vaccination Uptake.pdf, Kantar COVID Barometer Australia Wave 10.pdf

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National Director, Federal Government
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M 2.2(a)(ii)



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Sent: 13/08/2021 7:32 AM
To: "Briant, David" <David.Briant@act.gov.au>
Subject: HPE CM: RE: HPE CM: RE: Invitation to provide a quotation CM2211649 Kantar Public response

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Thanks David

I appreciate the confirmation of receipt happy reading and we hope to have good news from you next week.

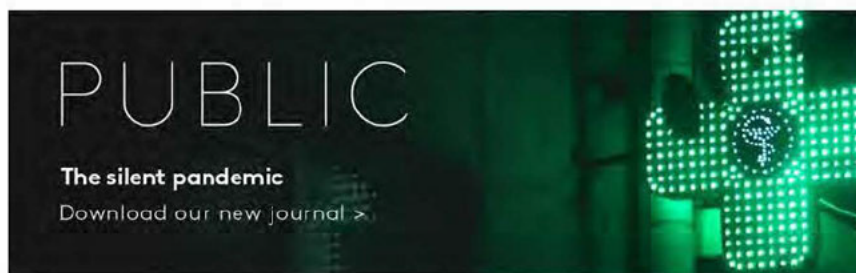
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From: Briant, David <David.Briant@act.gov.au>
Sent: Friday, 13 August 2021 5:03 PM
To: Donovan, Craig (KT) <>
Cc: O'Donoghue, Kathy (TSPER) <>; Morgan, Hannah (KT) <>
Subject: RE: HPE CM: RE: Invitation to provide a quotation CM2211649 Kantar Public response

UNOFFICIAL

Hi Craig,

Thank you very much for your proposal. I look forward to reviewing it over the weekend. Our plan is to do a quick turnaround given the urgency of the work but as you know the situation in the ACT is evolving by the hour and I am part of the emergency response team so will keep you posted.

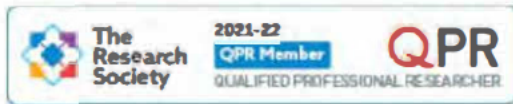
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Take care and speak soon.

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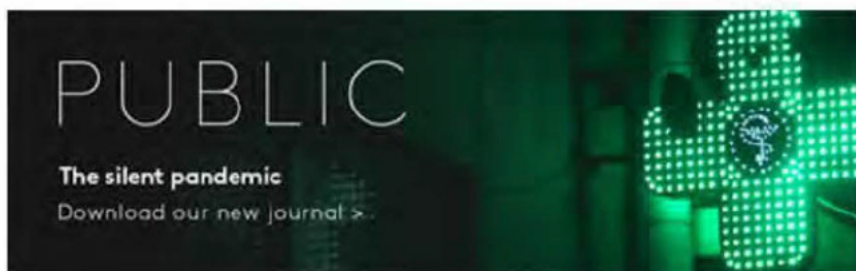
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