

REF: FOI:12-39



Dear 

I refer to your application under the ACT *Freedom of Information Act 1989* (the Act), received by this office on **25 May 2012**, in which you requested access to documents relating to the following:

*“Quality Improvement Activity – Triage Reform”.*

As Executive Director, Division of Surgery and Oral Health, Canberra Hospital and Health Services, I am an officer authorised to make a decision in respect of a request for information, under section 22 of the Act.

After conducting a search of all relevant ACT Government Health Directorate records, the Directorate has identified 41 documents in its possession that meet the scope of your request, as identified in the schedule attached to this letter.

I have decided that these documents are to be released to you in full, under the Act.

My decision is appealable under the Act. This means that if you are dissatisfied with this outcome you have a right to seek a review under section 59 of the Act. This right of review extends to a review of the adequacy of the search for documents undertaken by the Directorate. If you wish to seek a review you should write to:

The Principal Officer  
c/- FOI Coordinator  
Executive Coordination  
Health Directorate  
GPO Box 825  
CANBERRA ACT 2601

You have 28 days from the date of this letter to seek a review of the outcome or such other period as the Director-General permits.

Under section 54 of the Act, if you are concerned about the processing of your request or related administrative matters, you may complain to the Ombudsman, who may conduct an independent investigation into your complaint. There is no fee for this, and the contact details are as follows:

The Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

Please be aware that under the ACT Government's Online FOI Publication Policy, information released to you under the Act may be published on the internet.

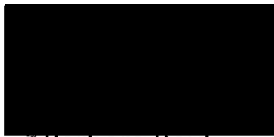
Information, the release of which would constitute an unreasonable disclosure of personal information or business affairs will not be made publicly available under this policy. If you believe the content of your request would contain such information, please inform me at your earliest convenience.

A copy of the policy, detailing what information may be published on the internet, is available online at:

[http://www.cmd.act.gov.au/data/assets/pdf\\_file/0016/250333/FOI\\_Web\\_Release\\_Policy\\_-\\_Final.pdf](http://www.cmd.act.gov.au/data/assets/pdf_file/0016/250333/FOI_Web_Release_Policy_-_Final.pdf)

If you have any queries concerning this Directorate's processing of your request, or would like further information, please contact the Freedom of Information Coordinator on: (02) 6205 1340 or via email at: [fraser.powrie@act.gov.au](mailto:fraser.powrie@act.gov.au)

Yours sincerely



Barbara Reid  
Executive Director  
Division of Surgery and Oral Health  
Canberra Hospital and Health Services  
ACT Government Health Directorate

25 June 2012