

ACT EMERGENCY SERVICES

Analysis of Data Contained in Table 1 and Table 2 of this Report

For the period 2011-2013, 63 incidents were either a result of workplace violence by client, an incident requiring 5 days or more time off work or treatment at hospital.

Please note that the data provided originates from the injured worker.

An analysis of the 63 incidents indicates:

- 17 were related to workplace violence by client (assault: verbal, physical or stalking) involving Ambulance Officers (Table 1); and
- 46 incidents resulted in 5 days or more time off work (Table 2).

ACT EMERGENCY SERVICES - Workplace Violence Incidents: Reporting Period 2011-13**Explanatory Notes**

The ACT Public Sector's (ACTPS) Managing Occupational Violence (OV) Policy defines occupational violence (also referred to as 'workplace violence') as 'any action, incident or behaviour that departs from reasonable conduct in which a person is assaulted, threatened, harmed, injured in the course of, or as a direct result of, his or her work'.

The policy provides that OV is any incident where a worker is threatened or assaulted in circumstances arising from their employment by someone other than a co-worker. This definition has been used in consideration of the request for "victims of assault in the workplace" as detailed below.

Incident requiring treatment at hospital highlighted.

SubGroup	NatureOfInjuryGroup	NatureOfInjury	Occupation	EventDescription	AccidentDate
ACT Ambulance Service	Wounds lacerations amputations/internal	Laceration or open wound not traumatic amputation	Paramedic - Ambulance	[REDACTED]	23-Apr-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	06-Oct-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	01-Jun-13
ACT Ambulance Service	Wounds lacerations amputations/internal	Superficial injury	Paramedic - Ambulance	[REDACTED]	28-Oct-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	26-Apr-13
ACT Ambulance Service	Wounds lacerations amputations/internal	Superficial injury	Ambulance Paramedic Trainee	[REDACTED]	21-Jul-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	07-Sep-11
ACT Ambulance Service	Other claims	Not Known	Ambulance Paramedic Trainee	[REDACTED]	22-May-13
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	15-May-13
ACT Ambulance Service	Wounds lacerations amputations/internal	Contusion, bruising and superficial crushing	Paramedic - Ambulance	[REDACTED]	14-Sep-11
ACT Ambulance Service	Wounds lacerations amputations/internal	Superficial injury	Paramedic - Ambulance	[REDACTED]	23-Apr-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	21-Apr-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	26-Apr-13
ACT Ambulance Service	Mental diseases	Short term shock exposure to disturbing situation	Paramedic - Ambulance	[REDACTED]	15-Oct-11

SubGroup	NatureOfInjuryGroup	NatureOfInjury	Occupation	EventDescription	AccidentDate
ACT Ambulance Service	Mental diseases	Reaction to stressors - other/multiple/unspecified	Paramedic - Ambulance	[REDACTED]	29-Nov-11
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED])	03-Feb-12
Communications Centre	Mental diseases	Short term shock exposure to disturbing situation	Paramedic - Ambulance	[REDACTED]	10-Mar-12

ACT EMERGENCY SERVICES - 5 Days or More Time Off Work or Treatment at a Hospital: Reporting Period 2011-13

Explanatory Notes

In regards to the request for "the number and nature of any serious or critical workplace injuries", this has been defined as 'incidents requiring 5 days or more time off work' or 'treatment at hospital'¹ and may include incidents in Table 1 of this report.

1. Incidents requiring treatment at hospital are highlighted

In addition to the 46 incidents (reported via an Accident/Incident Report) resulting in 5 days or more time off work as recorded below, there were a further 11 incidents resulting in 5 days or more time off work not reported.

Information available on these 11 incidents is as follows:

- 3 of which were a result of exposure to a traumatic event (Fire & Rescue Officers);
- 3 due to work related bullying/harassment (2 Ambulance Services Officers and 1 Emergency Services Officer); and
- 1 other mental stress factor (Fire & Rescue Officer).
- 4 of the 11 incidents were body stressing injuries from manual handling activities.

SubGroup	NatureOfInjuryGroup	NatureOfInjury	Occupation	EventDescription	AccidentDate
ACT Ambulance Service	Spinal/intervertebral disc diseases	Back pain, lumbago, and sciatica	Ambulance Officer	[REDACTED]	08-Aug-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Ambulance Officer	[REDACTED]	26-Apr-12
ACT Fire & Rescue	Trauma to muscles and tendons	Trauma to muscles	Fire Fighter	[REDACTED]	23-Mar-12
ACT Fire & Rescue	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Fire Fighter	[REDACTED]	27-May-12
ESA Support Services	Mental diseases	Short term shock exposure to disturbing situation	Fire Fighter	[REDACTED]	18-Aug-11
ACT Fire & Rescue	Wounds lacerations amputations/internal	Laceration or open wound not traumatic amputation	Fire Fighter	[REDACTED]	08-May-12
ACT Fire & Rescue	Wounds lacerations amputations/internal	Laceration or open wound not traumatic amputation	Fire Fighter	[REDACTED]	24-Feb-13
ESA Support Services	Trauma to muscles and tendons	Trauma to muscles and tendons, unspecified	Clerical Officer	[REDACTED]	07-Jan-13
ACT Fire & Rescue	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Fire Fighter	[REDACTED]	27-Jul-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	22-Feb-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	07-May-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Ambulance Paramedic Trainee	[REDACTED]	14-Jan-13
ACT Ambulance Service	Mental diseases	Reaction to stressors - other/multiple/unspecified	Paramedic - Ambulance	[REDACTED]	02-Apr-13
ACT Fire & Rescue	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Fire Fighter	[REDACTED]	18-Jul-12

SubGroup	NatureOfInjuryGroup	NatureOfInjury	Occupation	EventDescription	AccidentDate
ACT Ambulance Service	Wounds lacerations amputations/internal	Contusion, bruising and superficial crushing	Paramedic - Ambulance	[REDACTED]	04-Sep-11
ACT Fire & Rescue	Mental diseases	Post-traumatic stress disorder	Fire Fighter	[REDACTED]	05-Sep-12
ACT Fire & Rescue	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Fire Fighter	[REDACTED]	16-Feb-13
ACT Ambulance Service	Mental diseases	Anxiety/stress disorder	Senior Officer	[REDACTED]	21-Dec-12
ACT Fire & Rescue	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Fire Fighter	[REDACTED]	20-Mar-13
ACT Ambulance Service	Trauma to joints and ligaments	Dislocation	Ambulance Officer	[REDACTED]	17-Nov-11
ACT Rural Fire Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Clerical Officer	[REDACTED]	16-Jan-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	16-Jun-13
ACT Fire & Rescue	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Station Officer, Assistant	[REDACTED]	30-Oct-12
ACT Fire & Rescue	Burn	Hot burn	Fire Fighter	[REDACTED]	18-Feb-13
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	24-Apr-12
ACT Fire & Rescue	Mental diseases	Anxiety/stress disorder	Fire Fighter	[REDACTED]	03-Apr-13
ACT Fire & Rescue	Fractures	Other fractures, not elsewhere classified	Fire Fighter	[REDACTED]	06-Nov-12
ACT Ambulance Service	Mental diseases	Reaction to stressors - other/multiple/unspecified	Paramedic - Ambulance	[REDACTED]	18-Aug-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Ambulance Officer	[REDACTED]	16-Sep-12
ACT Fire & Rescue	Other soft tissue diseases	Bursitis	Fire Fighter	[REDACTED]	11-Jun-12
ACT Fire & Rescue	Mental diseases	Anxiety/stress disorder	Clerical Officer	[REDACTED]	25-Nov-11
ACT Fire & Rescue	Trauma to joints and ligaments	Dislocation	Fire Fighter	[REDACTED]	15-Jan-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	19-Jul-11
ACT Ambulance Service	Trauma to joints and ligaments	Trauma to joints and ligaments, nec	Paramedic - Ambulance	[REDACTED]	30-Jan-13

SubGroup	NatureOfInjuryGroup	NatureOfInjury	Occupation	EventDescription	AccidentDate
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	21-Feb-12
ACT Fire & Rescue	Wounds lacerations amputations/internal	Traumatic amputation	Fire Fighter	[REDACTED]	28-Jan-13
ACT Ambulance Service	Trauma to muscles and tendons	Trauma to muscles	Ambulance Officer	[REDACTED]	14-Jun-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Ambulance Officer	[REDACTED]	26-Apr-13
ACT Ambulance Service	Mental diseases	Anxiety/depression combined	Senior Officer	[REDACTED]	15-Jun-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Paramedic - Ambulance	[REDACTED]	16-Feb-13
ACT Fire & Rescue	Mental diseases	Post-traumatic stress disorder	Fire Fighter	[REDACTED]	20-Jan-13
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Ambulance Paramedic Trainee	[REDACTED]	04-Sep-12
ACT Ambulance Service	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Ambulance Officer	[REDACTED]	11-Mar-13
ACT Fire & Rescue	Skin and subcutaneous tissue diseases	Other diseases of skin and subcutaneous tissue nec	FIRE & EMERGENCY WORKER	[REDACTED]	14-Jan-13
ACT Fire & Rescue	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Fire Fighter	[REDACTED]	14-Nov-12
ACT Fire & Rescue	Residual soft tissue disorders	Soft tissue injuries - trauma or unknown nec	Fire Fighter	[REDACTED]	10-Aug-12