



**ACT**  
Government

Justice and Community Safety

Trim Reference: FOI: 2015/00047

Dear

### **FREEDOM OF INFORMATION REQUEST**

I refer to your correspondence, received by the Justice and Community Safety Directorate on 4 June 2015, in which you rescoped your request and sought access under the *Freedom of Information Act 1989* (the FOI Act), to the following documents:

*Records of 000 calls since 1 January 2012.*

*For each call, please provide the following classes of information:*

- The service requested,*
- The suburb of the incident,*
- The date,*
- The time of day to the minute, and*
- The duration.*

I am the officer authorised under section 22 of the Act to make a decision in relation to your request.

Although the Act facilitates the objective of public access to documents, access is subject to a number of exemption provisions as set out by the Act. Documents in your request are subject to exemptions as set out by section 16(2) of the Act.

Section 16(2) of the Act details that an agency is not required to comply with the production of a written document containing the information in discrete form if compliance would substantially and unreasonably divert the resources of the agency from its other operations.

I have decided that the documents created are to be fully released in accordance with the above mentioned exemption provisions. Your request for information on the suburb of the incident was not included in the document as per provisions in Section 16(2). Please see the attached schedule detailing what will be released to you.

I have also assessed your request for information under the ACT Government's Online Freedom of Information Publication Policy and have determined that the documents relevant to your request, not including your original application, **will** be published online. For more information about the ACT Government's Online Freedom of Information Publication Policy, visit [http://www.cmd.act.gov.au/open\\_government/report/freedom\\_of\\_information\\_online](http://www.cmd.act.gov.au/open_government/report/freedom_of_information_online)

You have the right to seek a review of this outcome under section 59 of the Act within 28 days from the date of this letter, or such other period as the Director-General permits. This right of review extends to a review of the adequacy of the search for documents undertaken by the Directorate. If you wish to seek a review you should write to:

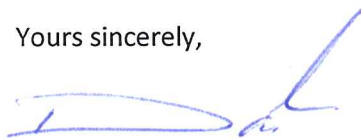
The Director-General  
ACT Justice and Community Safety Directorate  
C/- Freedom of Information Officer  
GPO Box 158  
CANBERRA ACT 2601

You also have the right to complain to the Ombudsman about the processing of your request. If you wish to lodge a complaint you should write to:

The Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

If you have any queries concerning this Directorate's processing of your request, or would like further information, please contact the FOI Contact Officer, Victor Khaw on [victor.khaw@act.gov.au](mailto:victor.khaw@act.gov.au) or (02) 6207 0167.

Yours sincerely,



Dominic Lane AFSM  
Commissioner  
ACT Emergency Services Agency

3 August 2015