



ACT
Government

Chief Minister, Treasury and
Economic Development

Freedom of Information Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI Reference: CMTEDDFOI 2021-123

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents and schedule	Published
4. Additional information identified	No
5. Fees	Waived
6. Processing time (in working days)	13
7. Decision made by Ombudsman	N/A
8. Additional information identified by Ombudsman	N/A
9. Decision made by ACAT	N/A
10. Additional information identified by ACAT	N/A

From: [REDACTED]
To: [CMTEDD FOI](#)
Subject: Freedom of Information request
Date: Thursday, 10 June 2021 6:40:15 PM

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Please find online enquiry details below. Please ensure this enquiry is responded to within fourteen working days.

Your details

All fields are optional, however an email address OR full postal address must be provided for us to process your request. An email address and telephone contact number will assist us to contact you quickly if we need to discuss your request.

Title:
First Name:
Last Name:
Business/Organisation:
Address:
Suburb:
Postcode:
State/Territory:
Phone/mobile:
Email address:

A large grey rectangular area redacting the user's personal details, including title, name, business, address, suburb, postcode, state, phone, and email.

Request for information

(Please provide as much detail as possible, for example subject matter and relevant dates, and also provide details of documents that you are not interested in.)

Under the Freedom of Information Act 2016 I want to access the following document/s (*required field):

Email correspondence between artsACT and SUEZ Waste Management, Email correspondence between ACT property group and SUEZ Waste Management, Email correspondence between Venues Canberra and SUEZ Waste Management Dating from the 1st of January 2020 to Thursday the 10th of June 2021
Invoices and statements relating to the SUEZ Waste Management account that services the Former Transport Depot and Fitters Workshop - Dating from the 1st of January 2020 to Thursday the 10th of June 2021

I do not want to access the following documents in relation to my request::

Email that have been sent or have cc'd in to them an obdm.com.au email address

Thank you.
Freedom of Information Coordinator



ACT
Government

Chief Minister, Treasury and
Economic Development

Our ref: CMTEDDFOI 2021-123



FREEDOM OF INFORMATION REQUEST

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 10 June 2021.

Specifically, you are seeking:

“Email correspondence between artsACT and SUEZ Waste Management, Email correspondence between ACT property group and SUEZ Waste Management, Email correspondence between Venues Canberra and SUEZ Waste Management Dating from the 1st of January 2020 to Thursday the 10th of June 2021 Invoices and statements relating to the SUEZ Waste Management account that services the Former Transport Depot and Fitters Workshop - Dating from the 1st of January 2020 to Thursday the 10th of June 2021.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance with section 40 of the Act, CMTEDD is required to provide a decision on your access application by 9 July 2021.

Decision on access

Searches were completed for relevant documents and 13 documents were identified that fall within the scope of your request.

I have included as **Attachment A** to this decision the schedule of relevant documents. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

I have decided to grant full access to two documents and partial access to the remaining 11 documents relevant to your request.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as **Attachment B** to this letter.

In accordance with section 54(2) of the Act a statement of reasons outlining my decisions is below.

Statement of Reasons

In reaching my access decisions, I have taken the following into account:

- the Act;
- the content of the documents that fall within the scope of your request; and
- the *Human Rights Act 2004*.

Exemption claimed

My reasons for deciding not to grant access to the identified documents and components of these documents are as follows:

Public Interest

The Act has a presumption in favour of disclosure. As a decision maker I am required to decide where, on balance, public interests lies. As part of this process, I must consider factors favouring disclosure and non-disclosure.

In *Hogan v Hinch* (2011) 243 CLR 506, [31] French CJ stated that when 'used in a statute, the term [public interest] derives its content from "the subject matter and the scope and purpose" of the enactment in which it appears'. Section 17(1) of the Act sets out the test, to be applied to determine whether disclosure of information would be contrary to the public interest. These factors are found in subsection 17(2) and Schedule 2 of the Act.

Taking into consideration the information contained in the documents found to be within the scope of your request, I have identified that the following public interest factors are relevant to determine if release of the information contained within these documents is within the 'public interest'.

Factors favouring disclosure in the public interest:

- (a) *disclosure of the information could reasonably be expected to do any of the following:*
- ii) contribute to positive and informed debate on important issues or matters of public interest;*

Having considered the factors identified as relevant in this matter, I consider that release of the information, within the scope of the request, may contribute to positive and informed debate on a matter of public interest pertaining to the delivery of waste management between artsACT, Venues Canberra and SUEZ Waste management. I am satisfied that this factor favouring disclosure carries significant weight. However, this weight is to be balanced with the weight of factors favouring non-disclosure.

Factors favouring nondisclosure in the public interest:

(a) *disclosure of the information could reasonably be expected to do any of the following:*

(ii) *Prejudice the protection of an individual's right to privacy or other rights under the Human Rights Act 2004;*

Having reviewed the documents, I consider that the protection of an individual's right to privacy, especially during dealings with the ACT Government is a significant factor as the parties involved have provided their personal information for the purposes of working with the ACT Government. This, in my opinion, outweighs the benefit which may be derived from releasing the personal information of the individual's involved in this matter.

Individuals are entitled to expect that the personal information they have supplied as part of this process will be dealt with in a manner that protects their privacy. Considering the type of information to be withheld from release, I am satisfied that the factors in favour of release can still be met while protecting the personal information of the individuals involved. I therefore weight the factor for non-disclosure more highly than the factor in favour of release in this instance. As a result, I have decided that release the names and email addresses of non-ACT Government staff could prejudice their right to privacy under the *Human Rights Act 2004*.

Having applied the test outlined in section 17 of the Act and deciding that release of personal information contained in the documents is not in the public interest to release, I have chosen to redact this specific information in accordance with section 50(2). Noting the pro-disclosure intent of the Act, I am satisfied that redacting only the information that I believe is not in the public interest to release will ensure that the intent of the Act is met and will provide you with access to the majority of the information held by CMTEDD within the scope of your request.

Charges

Pursuant to *Freedom of Information (Fees) Determination 2018* processing charges are applicable for this request because the total number of pages to be released to you exceeds the charging threshold of 50 pages. However, the charges have been waived in accordance with section 107(2)(b) of the Act.

Online publishing – Disclosure Log

Under section 28 of the Act, CMTEDD maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you in response to your access application will be published in the CMTEDD disclosure log 3 days after the date of my decision. Your personal contact details will not be published.

You may view CMTEDD disclosure log at <https://www.cmtedd.act.gov.au/functions/foi>.

Ombudsman Review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in CMTEDD disclosure log, or a longer period allowed by the Ombudsman.

We recommend using this form [Applying for an Ombudsman Review](#) to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact me by telephone on 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely



Angela Friend
Information Officer
Information Access Team
Chief Minister, Treasury and Economic Development Directorate

30 June 2021



ACT
Government

Chief Minister, Treasury and
Economic Development

FREEDOM OF INFORMATION REQUEST SCHEDULE

WHAT ARE THE PARAMETERS OF THE REQUEST	Reference NO.
Email correspondence between artsACT and SUEZ Waste Management, Email correspondence between ACT property group and SUEZ Waste Management, Email correspondence between Venues Canberra and SUEZ Waste Management Dating from the 1st of January 2020 to Thursday the 10th of June 2021 Invoices and statements relating to the SUEZ Waste Management account that services the Former Transport Depot and Fitters Workshop - Dating from the 1st of January 2020 to Thursday the 10th of June 2021.	CMTEDDFOI2021-123

Ref No	Page number	Description	Date	Status	Reason for Exemption	Online Release Status
1	1-4	ACT Property Group – Statement of Account	6 Feb 2020	Partial release	Sch 2 s2.2 (a)(ii)	Yes
2	5	Email – Transport Depot	10 Jun 2020	Full release	N/A	Yes
3	6-8	ACT Property Group – Statement of Account	9 Jul 2020	Partial release	Sch 2 s2.2 (a)(ii)	Yes
4	9-27	Waste Management - Invoices	1 Sep 2020	Partial release	Sch 2 s2.2 (a)(ii)	Yes
5	28-30	Temporary removal of bins	4 Sep 2020	Partial release	Sch 2 s2.2 (a)(ii)	Yes
6	31-36	Old Bus Depot Markets & Fitters Workshop	9 Nov 2020	Partial release	Sch 2 s2.2 (a)(ii)	Yes
7	37-38	Collection schedule for venues	5 Jan 2021	Partial release	Sch 2 s2.2 (a)(ii)	Yes
8	39-40	Resign – ACT Property Group Sites	2 Mar 2021	Partial release	Sch 2 s2.2 (a)(ii)	Yes
9	41-44	Old Bus Depot Markets & Fitters Workshop	12 Mar 2021	Partial release	Sch 2 s2.2 (a)(ii)	Yes
10	45-46	Fitters Workshop bins	4 May 2021	Partial release	Sch 2 s2.2 (a)(ii)	Yes
11	47-49	Bin at Fitters Workshop	5 May 2021	Full release	N/A	Yes
12	50-57	Fitters – Bin empty Sat AM	10 May 2021	Partial release	Sch 2 s2.2 (a)(ii)	Yes
13	58-61	Act Property Group – Seeking payment	12 May 2021	Partial release	Sch 2 s2.2 (a)(ii)	Yes

From: 2.2(a)(ii)@suez.com>
Sent: 06/02/2020 2:31 AM
To: "PropertyACT Finance" <PropertyACTFinance@act.gov.au>
Subject: Act Property Group Statement of A/c: 7098052
Attachments: 35701940.pdf

Please refer to the table below for a current statement of your account.

Invoices	Date	Gross	Open	Due Date	Status
35701940	31/01/2020	\$1,979.81	\$1,979.81	1/03/2020	Current
TOTAL:		\$1,979.81	\$1,979.81		

Kind Regards,

[Redacted] - Credit Controller (Accounts Receivable)
SUEZ Recycling & Recovery Australia & New Zealand

Email: [Redacted]@suez.com

Remittances Email: pay2suez.anz@suez.com

Tel: +61 (02) 87755569

Head Office Level 4, 3 Rider Boulevard Rhodes Waterside 2138 Australia



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 034-00001
 ACT PROPERTY GROUP
 PO BOX 777 FYSHWICK
 FYSHWICK ACT 2609

Tax Invoice 35701940

 Invoice Date 31 Jan 20
 Account Number 7098052

TOTAL INCL.GST
\$1,979.81
GST \$179.98
PAYMENT DUE BY
01 Mar 20

 Site Address: OLD BUS DEPOT MARKETS
 BEHIND FITTERS SHED

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
01/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
03/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
03/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
06/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
08/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
10/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
10/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
13/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
15/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
17/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
17/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02

Continued overleaf

Need to make changes to your services during the holidays?
 Go to suez.com.au/holidayhours or complete the form attached.



How to Pay

Account Enquiries: 1300 131 160

Please quote the Account Number on all correspondence

CAN


SUEZ Connect™
 Manage your account online.
 Log in or register at www.suezconnect.com.au

Direct Debit Payments
 To apply please call your Credit Controller on 1300 131 160

Biller Code: 94185
Ref: 70980526

EFT
 Westpac BSB: 032 373 Account Number: 113549
 Email remittance advice to: pay2suez.anz@suez.com

Pay by Phone
 To pay by credit card please call **1300 888 901** and follow the prompts. Your tax invoice number is located at the top right hand corner of the invoice.

Mail your Payment
 Please detach the remittance advice slip and mail it, together with your cheque to: **SUEZ, GPO Box 4238, Sydney NSW 2001**

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
20/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
22/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
24/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
24/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
27/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
29/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
31/01/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
31/01/20		Pickup 1 x 1.10 MT Comingle Containers	35.02

We have a solution for every type of waste you generate

As one of the largest providers of waste management solutions in Australia we can help you save on disposal costs by minimising exposure to waste levies and improving environmental outcomes through source-separated recycling.

Put more of your waste to good use today.

Book new services at the touch of a button with SUEZ Connect™*

www.suezconnect.com.au

* This service is not available to Council and National Key Account Customers for more information contact Customer Service on 13 13 35



General Waste



Co-mingled Containers



Food & Garden Organics



Paper & Cardboard



Metal



Glass



Plastic



E-Waste



Dry Materials



Liquid Waste



Batteries



Document Destruction



Medical Waste



Timber



Construction & Demolition Waste



Fluorescent Tubes & Globes



6th January 2020

Subject: Update on commodities market

Dear Valued Customer,

Thank you for continuing to partner with SUEZ for your recycling and resource recovery needs. We value your custom and look forward to our ongoing collaboration.

In October we updated you in respect of the current commodity climate in Australia. In particular, we advised that over the last 18 months the recycling industry has experienced a period of significant turmoil due to China's decision to implement their National Sword legislation. This legislation tightened the quality controls on contamination levels of incoming imports. Effectively this meant that China, the world's largest importer of commodities (circa 26 million tonnes), closed its borders to receiving many grades of recycled material. This includes a reduction in cardboard supply quotas into China by approximately 17 Million tonnes per year. This has consequently flooded the supply of cardboard to market, with an excess of supply over demand.

Subsequently the other two major commodity importers, being Indonesia and India, have also closed their borders to imported paper and cardboard. Whilst we anticipate that this ban will be temporary, the effect on commodity prices has been significant. Cardboard rebate prices have dropped to their lowest level in over 20 years. Further to the cardboard commodities, impacts have been felt across all recycling streams including plastics, polystyrene, scrap metal and glass.

What does this mean for you?

SUEZ has a full-time commodity trading desk in operation. This means that SUEZ strives to generate the best price available in the market for the commodities collected, ensuring the best outcome for our customers is achieved.

SUEZ has for the past few months borne the impact of the lower commodity rates. SUEZ has done so in the expectation that commodity prices would stabilise and potentially increase. Unfortunately, this has not been the case. Prices for commodities continue to fall and many outlets are now charging to receive commodities. SUEZ is no longer able to bear the losses associated with the reduced commodity prices.

SUEZ has tried to mitigate the increased costs of collection, consolidation, sorting, disposal and reduced rebates, to protect our customers from this global market shock, however this is no longer economically sustainable. Therefore, from January 2020, SUEZ will introduce quarterly reviews of commodity prices with our customers. Improvements in the commodity rates will see reductions to your cost base. Further reductions in the commodity market will be passed through. Contamination costs incurred from your operations, will be directly passed through to your business.

Recycling continues to be a cornerstone of the waste reduction strategy and continues to offer better environmental and financial outcomes to producers.

Whilst we understand that these increased costs may seem sudden, they are necessary for the industry to survive this period of unrest and be in the position to continue to collect and recover these recyclables in an environmentally friendly manner on behalf of our customers.

Should you have any queries or concerns relating to this situation please feel free to contact your account manager or our customer service teams on 13 13 35.

Yours sincerely,

John Hassett
COO Recycling & Recovery

From: "Ozols, Peter" <Peter.Ozols@act.gov.au>
Sent: 10/06/2020 6:44 AM
To: "Whillock, Fiona" <Fiona.Whillock@act.gov.au>; "OShaughnessy, Riley" <Riley.OShaughnessy@act.gov.au>; "Tudor, Jacqueline" <Jacqueline.Tudor@act.gov.au>
Cc: "#CMTEDD, Property and Venues" <#CMTEDDPropertyandVenues@act.gov.au>
Subject: Re: Transport Depot - rubbish removal - SUEZ

Febe get them to call Joe from Monarch

From: Whillock, Fiona <Fiona.Whillock@act.gov.au>
Sent: Wednesday, June 10, 2020 4:38:43 PM
To: OShaughnessy, Riley <Riley.OShaughnessy@act.gov.au>; Tudor, Jacqueline <Jacqueline.Tudor@act.gov.au>
Cc: #CMTEDD, Property and Venues <#CMTEDDPropertyandVenues@act.gov.au>
Subject: Transport Depot - rubbish removal - SUEZ

UNCLASSIFIED

Hi Riley,

We have had an invoice and a phone call come through from SUEZ in relation to the Transport Depot.

They have been unable to get access to the comingle containers as the key they have will not unlock the lock on the bins.

It seems to have been changed.

Could you please have a look into this as SUEZ has still charged us and says, "access blocked".

SUEZ would like a phone call in relation to this bin please.

With thanks

Fiona Whillock | **DEBT RECOVERY OFFICER** | **ACCOUNTS RECEIVABLE**

Phone: 6213 0702 | Fax 6213 0734 | Finance and Systems | ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government | PO Box 777 Fyshwick ACT 2609 | 255 Canberra Ave Fyshwick ACT 2609

From: 2.2(a)(ii) [redacted]@suez.com>
Sent: 09/07/2020 6:31 AM
To: "PropertyACT Finance" <PropertyACTFinance@act.gov.au>
Subject: Act Property Group - Statement of account - a/c: 7098052
Attachments: 37954553.pdf

Hello,

Please refer to the table below for a current statement of your account.

Invoices	Date	Gross	Open	Due Date	Status
37954553	30/06/2020	\$1,636.99	\$1,636.99	30/07/2020	Current
TOTAL:		\$1,636.99	\$1,636.99		

Kind Regards,

[redacted] Credit Controller (Accounts Receivable)
SUEZ Recycling & Recovery Australia & New Zealand

Email: [redacted]@suez.com

Remittances Email: pay2suez.anz@suez.com



Tel: +61 (02) 87755569

Head Office Level 4, 3 Rider Boulevard Rhodes Waterside 2138 Australia

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 183-00001
 ACT PROPERTY GROUP
 PO BOX 777 FYSHWICK
 FYSHWICK ACT 2609

Tax Invoice 37954553

 Invoice Date 30 Jun 20
 Account Number 7098052

TOTAL INCL.GST
\$1,636.99
GST \$148.82
PAYMENT DUE BY
30 Jul 20

 Site Address: OLD BUS DEPOT MARKETS
 BEHIND FITTERS SHED

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
01/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
03/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
05/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
05/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
08/06/20		Access Blocked	80.53
10/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
12/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
12/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
15/06/20		Access Blocked	80.53
17/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
19/06/20		Access Blocked	80.53

Continued overleaf

From July 1st 2020 there may be price alterations to reflect changes to costs including Levy, disposal fees, commodity values and increases in operating costs such as maintenance, labour, safety & environmental compliance. Your July invoice will reflect any changes that apply to your services



Bins need a clean?

SUEZ Canberra now offers **on-site bin cleaning**

Call 13 13 35
to book your service

How to Pay



SUEZ Connect™
 Manage your account online.
 Log in or register at www.suezconnect.com.au



Direct Debit Payments
 To apply please call your Credit Controller on 1300 131 160



Billor Code: 94185
Ref: 70980526

Account Enquiries: 1300 131 160

Please quote the Account Number on all correspondence

CAN



EFT
 Westpac BSB: 032 373 Account Number: 113549
 Email remittance advice to: pay2suez.anz@suez.com



Pay by Phone
 To pay by credit card please call **1300 888 901** and follow the prompts. Your tax invoice number is located at the top right hand corner of the invoice.



Mail your Payment
 Please detach the remittance advice slip and mail it, together with your cheque to: **SUEZ, GPO Box 4238, Sydney NSW 2001**

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
19/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
22/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
24/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
26/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
26/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
29/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07

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As one of the largest providers of waste management solutions in Australia we can help you save on disposal costs by minimising exposure to waste levies and improving environmental outcomes through source-separated recycling.

Put more of your waste to good use today.

Book new services at the touch of a button with SUEZ Connect™*

www.suezconnect.com.au

*This service is not available to Council and National Key Account Customers for more information contact Customer Service on 13 13 35



General Waste



Co-mingled Containers



Food & Garden Organics



Paper & Cardboard



Metal



Glass



Plastic



E-Waste



Dry Materials



Liquid Waste



Batteries



Document Destruction



Medical Waste



Timber



Construction & Demolition Waste



Fluorescent Tubes & Globes

From:"Whillock, Fiona" <Fiona.Whillock@act.gov.au>

Sent:01/09/2020 2:44 AM

To:"Vardos, Jacqui" <Jacqui.Vardos@act.gov.au>

Subject:FW: FTD- waste management - CMTEDD - Arts ACT

Attachments:pty_invoice_3390_P0117266.pdf, pty_invoice_3390_P0116516.pdf, pty_invoice_3390_P0115861.pdf, pty_invoice_3390_P0115047.pdf, scan_fiona whillock_2020-09-01-12-36-41.pdf, scan_fiona whillock_2020-09-01-12-36-30.pdf, scan_fiona whillock_2020-09-01-12-36-19.pdf, scan_fiona whillock_2020-09-01-12-36-04.pdf

UNOFFICIAL

Good afternoon Jacqui,

Thank you for your email below.

Please see attached a copy of all the tax invoices which relates to each the tax invoices.

The tax invoices show a date of the service provide.

ACT Property Group does not receive any dockets when the service have been done.

I hope this helps you in relation to your enquiry.

With thanks

Fiona Whillock | **DEBT RECOVERY OFFICER** | **ACCOUNTS RECEIVABLE**

Phone: 6213 0702 | Fax 6213 0734 | Finance and Systems | ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government | PO Box 777 Fyshwick ACT 2609 | 255 Canberra Ave Fyshwick ACT 2609

1st September, 2020

From: ACTPG <actpg@act.gov.au>

Sent: Wednesday, 5 August 2020 10:56 AM

To: Feltham, Leanne <Leanne.Feltham@act.gov.au>

Subject: RE: FTD- waste management

UNOFFICIAL

Hey Leanne,

Not sure who needs to look after below it says your name as the property manager LOL!

Kind Regards,

Cinn McGrath

Intake and Works Allocation Officer | ACT Property Group

P: 6213 0700

Email: actpg@act.gov.au

ACT Property Group | Chief Minister Treasury & Economic Development Directorate | ACT Government

255 Canberra Ave Fyshwick ACT 2609 | PO Box 777 Fyshwick ACT 2609 www.act.gov.au

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

From: Taylor, Brett <Brett.Taylor@act.gov.au>

Sent: Wednesday, 5 August 2020 10:52 AM

To: ACTPG <actpg@act.gov.au>

Cc: Salahshor, Mahbod <Mahbod.Salahshor@act.gov.au>

Subject: RE: FTD- waste management

UNOFFICIAL

Hi Cinn,

Waste collection is managed by tenancies. Not through workplan. This will need to go to the tenancy officer for this site for the required information.

Regards,
Brett.

From: ACTPG <actpg@act.gov.au>
Sent: Wednesday, 5 August 2020 7:51 AM
Cc: Taylor, Brett <Brett.Taylor@act.gov.au>; Salahshor, Mahbod <Mahbod.Salahshor@act.gov.au>
Subject: RE: FTD- waste management

UNOFFICIAL

Morning,

Please advise if a work order needs to be raised

Cheers

Kind Regards,

Cinn McGrath
Intake and Works Allocation Officer | ACT Property Group

P: 6213 0700

Email: actpg@act.gov.au

ACT Property Group | Chief Minister Treasury & Economic Development Directorate | ACT Government

255 Canberra Ave Fyshwick ACT 2609 | PO Box 777 Fyshwick ACT 2609 www.act.gov.au

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

From: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>
Sent: Tuesday, 4 August 2020 5:50 PM
To: ACTPG <actpg@act.gov.au>
Cc: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>; Gordon, Libby <Libby.Gordon@act.gov.au>; Taylor, Brett <Brett.Taylor@act.gov.au>; Salahshor, Mahbod <Mahbod.Salahshor@act.gov.au>
Subject: FTD- waste management
Importance: High

UNOFFICIAL

Hi Team

FTD waste management

Grateful if you can provide the following information regarding waste management for the Former Transport Depot (old bus depot) including the quantity – recycling and/or general waste and size of bins including frequency of collection for what we are being charged, also advise which company is providing the service. Please also provide electronic copies of collection certificates from March 2020 to date.

March P0115047 - \$1,729.79

April P0115861- \$1,407.65

May P0116516 - \$1,883.45

June P0117266 (1/6/20-19/6/20)- \$1,636.99

While the building is under construction and the markets are not operating, please arrange for the removal of FTD waste bins for the time being as we also suspect others at Kingston are placing their waste into FTD bins and let me know when they will be removed. Please also advise the notification timeframe for waste bins to be re-instated.

Happy to discuss.

Cheers

Jacqui

Jacqui Vardos | Project Officer, Arts Facilities Assets | artsACT

Ph 6207 2390 | Mobile 0402 783 727

Chief Minister, Treasury and Economic Development Directorate |

ACT Government

Level 4, Canberra Nara Centre, 1 Constitution Ave, Canberra City 2601.

GPO Box 158 Canberra ACT 2601

www.arts.act.gov.au | Follow us on [Twitter](#)

ACT Property Group

ATTENTION: Jacqui Vardos
CMTEDD - artsACT (Fmr Transport Depot)
Arts Facilities
GPO Box 158
Canberra ACT 2600

Postal Address for Payments :
ACT Property Group
PO Box 777
Fyshwick ACT 2609

Account Enquiries : 6213 0700
ABN : 92 548 663 534

Customer No.: 3708963

Invoice Date: 31-Jul-2020

Tax Invoice No: P0117266

DESCRIPTION	AMOUNT
Costs processed during the month of July 2020	\$2,098.99

TOTAL AMOUNT DUE : 14-Aug-2020	(Includes GST)	\$2,098.99	GST paid : \$190.82
---------------------------------------	-----------------------	-------------------	----------------------------

Electronic Funds Transfer Details

ACT Property Group
Westpac Bank BSB: 032-777 Account No: 000049
Credit Card Payment Contact: 6213 0702

Please send remittances to:
Email : propertyact.debtrecovery@act.gov.au Fax : (02) 6213 0734



ACT
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Chief Minister, Treasury and
Economic Development



ACT

Government

Chief Minister, Treasury and
Economic Development

Property Group Operating Costs

Billing Category

Costs

GST

Invoice amount

Client: CMTEDD - artsACT (Fmr Transport Depot)

Invoice No.: P0117266

Cost centre: AS1

Organisation: Debtor Specific Costs

Building: Former Transport Depot - Kingston

0.00

INSURANCE PREMIUM

Insurance premium for the period 01/07/20 to 01/07/20

\$420.00

\$42.00

\$462.00

RUBBISH REMOVAL

Rubbish Removal 1/06/20-19/06/20

\$1,488.17

\$148.82

\$1,636.99

Total for Organisation (Includes GST) : **\$2,098.99**

Total for Client (Includes GST) : **\$2,098.99**

ACT Property Group

ATTENTION: Jacqui Vardos

CMTEDD - artsACT (Fmr Transport Depot)
Arts Facilities
GPO Box 158
Canberra ACT 2600

Postal Address for Payments :
ACT Property Group
PO Box 777
Fyshwick ACT 2609

Account Enquiries : 6213 0700

ABN : 92 548 663 534

Customer No.: 3708963

Invoice Date: 30-Jun-2020

Tax Invoice No: P0116516

DESCRIPTION	AMOUNT
Costs processed during the month of June 2020	\$1,883.45

TOTAL AMOUNT DUE : 14-Jul-2020	(Includes GST)	\$1,883.45	GST paid : \$171.22
---------------------------------------	-----------------------	-------------------	----------------------------

Electronic Funds Transfer Details

ACT Property Group
Westpac Bank BSB: 032-777 Account No: 000049
Credit Card Payment Contact: 6213 0702

Please send remittances to:

Email : propertyact.debtrecovery@act.gov.au Fax : (02) 6213 0734



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Economic Development

Property Group Operating Costs

Billing Category

Costs

GST

Invoice amount

Client: CMTEDD - artsACT (Fmr Transport Depot)

Invoice No.: P0116516

Cost centre: AS1

Organisation: Debtor Specific Costs

Building: Former Transport Depot - Kingston

0.00

RUBBISH REMOVAL

Waste removal May 2020

\$1,712.23

\$171.22

\$1,883.45

Total for Organisation (Includes GST) : **\$1,883.45**

Total for Client (Includes GST) : **\$1,883.45**

ACT Property Group

ATTENTION: Jacqui Vardos
CMTEDD - artsACT (Fmr Transport Depot)
Arts Facilities
GPO Box 158
Canberra ACT 2600

Postal Address for Payments :
ACT Property Group
PO Box 777
Fyshwick ACT 2609

Account Enquiries : 6213 0700
ABN : 92 548 663 534

Customer No.: 3708963

Invoice Date: 29-May-2020

Tax Invoice No: P0115861

DESCRIPTION	AMOUNT
Costs processed during the month of May 2020	\$1,548.42

TOTAL AMOUNT DUE : 12-Jun-2020 (Includes GST) \$1,548.42 GST paid : \$140.77

Electronic Funds Transfer Details

ACT Property Group
Westpac Bank BSB: 032-777 Account No: 000049
Credit Card Payment Contact: 6213 0702

Please send remittances to:

Email : propertyact.debtrecovery@act.gov.au Fax : (02) 6213 0734



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Economic Development

Property Group Operating Costs

Billing Category

Costs

GST

Invoice amount

Client: CMTEDD - artsACT (Fmr Transport Depot)

Invoice No.: P0115861

Cost centre: AS1

Organisation: Debtor Specific Costs

Building: Former Transport Depot - Kingston

0.00

RUBBISH REMOVAL

Rubbish removal for 01/04/2020 - 29/04/2020

\$1,407.65

\$140.77

\$1,548.42

Total for Organisation (Includes GST) : **\$1,548.42**

Total for Client (Includes GST) :

\$1,548.42

ACT Property Group

ATTENTION: Jacqui Vardos
CMTEDD - artsACT (Fmr Transport Depot)
Arts Facilities
GPO Box 158
Canberra ACT 2600

Postal Address for Payments :
ACT Property Group
PO Box 777
Fyshwick ACT 2609

Account Enquiries : 6213 0700
ABN : 92 548 663 534

Customer No.: 3708963

Invoice Date: 30-Apr-2020

Tax Invoice No: P0115047

DESCRIPTION	AMOUNT
Costs processed during the month of April 2020	\$2,099.46

TOTAL AMOUNT DUE : 14-May-2020	(Includes GST)	\$2,099.46	GST paid : \$190.86
---------------------------------------	-----------------------	-------------------	----------------------------

Electronic Funds Transfer Details

ACT Property Group
Westpac Bank BSB: 032-777 Account No: 000049
Credit Card Payment Contact: 6213 0702

Please send remittances to:

Email : propertyact.debtrecovery@act.gov.au Fax : (02) 6213 0734



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Chief Minister, Treasury and
Economic Development

Property Group Operating Costs

Billing Category

Costs

GST

Invoice amount

Client: CMTEDD - artsACT (Fmr Transport Depot)

Invoice No.: P0115047

Cost centre: AS1

Organisation: Debtor Specific Costs

Building: Former Transport Depot - Kingston

0.00

HYGIENE SERVICES

4 weekly supply/service of commercial sanitary services.

\$60.75

\$6.08

\$66.83

Hygiene services November 2019

\$57.30

\$5.73

\$63.03

Sanitary services & Disposal Unit.

\$60.75

\$6.08

\$66.83

RUBBISH REMOVAL

Rubbish removal 2/3/2020 to 30/03/2020

\$1,729.79

\$172.98

\$1,902.77

Total for Organisation (Includes GST) :

\$2,099.46

Total for Client (Includes GST) :

\$2,099.46



SUEZ Recycling & Recovery Pty Ltd ACN 002 902 650 ABN 70 002 902 650

SERVICE ENQUIRIES
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183-00681
ACT PROPERTY GROUP
PO BOX 777 FYSHWICK
FYSHWICK ACT 2609

RECEIVED
01 JUL 2020
Business Support

Tax Invoice 37954553
Invoice Date 30 Jun 20
Account Number 7098052

TOTAL INCL GST
\$1,636.99
GST \$148.82
PAYMENT DUE BY
30 Jul 20

Site Address: OLD BUS DEPOT MARKETS
BEHIND FITTERS SHED

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
01/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
03/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
05/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
05/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
08/06/20		Access Blocked	80.53
10/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
12/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
12/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
15/06/20		Access Blocked	80.53
17/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
19/06/20		Access Blocked	80.53

Goods & Services Received
Sign: *[Signature]* Date: 3-7-2020
Print Name: Jenny Purseglove
Expenditure Approved
Sign: *[Signature]* Date: 14 JUL 2020
Print Name: Brianna Crute

Continued overleaf

From July 1st 2020 there may be price alterations to reflect changes to costs including Levy, disposal fees, commodity values and increases in operating costs such as maintenance, labour, safety & environmental compliance. Your July Invoice will reflect any changes that apply to your services



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Call 13 13 35
to book your service

How to Pay

SUEZ Connect™
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Log in or register at www.suezconnect.com.au

Building No: 428 Amount: \$ 1,636.99

Cost Group: Robbish Removal

Debtor: CMTEDD - ants Act C for transport

Debtor: Depot

Account Enquiries: 1300 131 160
Please quote the Account Number on all correspondence

CAN

EFT
Westpac BSB: 032 373 Account Number: 113549
Email remittance advice to: pay2suez.anz@suez.com

Pay by Phone
To pay by credit card please call 1300 888 901 and follow the prompts. Your tax invoice number is located at the top right hand corner of the invoice.

Mail your Payment
Please detach the remittance advice slip and mail it, together with your cheque to: SUEZ, GPO Box 4238, Sydney NSW 2001

S-1042 1-2083 000000

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
19/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
22/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
24/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
26/06/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
26/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
29/06/20		Pickup 1 x 3.00 MT General Waste Dry	161.07

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Put more of your waste to good use today.

Book new services at the touch of a button with SUEZ Connect™*

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*This service is not available to Council and National Key Account Customers for more information contact Customer Service on 13.13.35



General Waste



Co-mingled Containers



Food & Garden Organics



Paper & Cardboard



Metal



Glass



Plastic



E-Waste



Dry Materials



Liquid Waste



Batteries



Document Destruction



Medical Waste



Timber



Construction & Demolition Waste

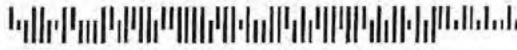


Fluorescent Tubes & Globes



SUEZ Recycling & Recovery Pty Ltd ACN 002 902 456 ABN 70 002 902 650

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154-00701
ACT PROPERTY GROUP
PO BOX 777 FYSHWICK
FYSHWICK ACT 2609

Tax Invoice 37512288

Invoice Date 31 May 20
Account Number 7098052

TOTAL INCL.GST
\$1,883.45
GST \$171.22
PAYMENT DUE BY
30 Jun 20

Site Address: OLD BUS DEPOT MARKETS
BEHIND FITTERS SHED

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
01/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
01/05/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
04/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
06/05/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
08/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
08/05/20		Access Blocked	17.50
11/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
13/05/20		Access Blocked	17.50
15/05/20		Access Blocked	17.50
15/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
18/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07

Goods & Services Received
Sign: *[Signature]* Date: 12-6-2020
Print Name: Jenny Purselglove
Expenditure Approved
Sign: *[Signature]* Date: 16 JUN 2020
Print Name: Brianna Crowe

From Ju' commo complia

Building No: 428 Amount: \$ 1,883.45

al fees, ental

Continued overleaf

Cost Group: Robbish Removal
cmr200 - Ants ACT (Fmr Transport Depot)
Debtor: _____

Call 13 13 35
to book your service

How to Pay



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Log in or register at www.suezconnect.com.au



Direct Debit Payments
To apply please call your Credit Controller on 1300 131 160



Bill Code: 94185
Ref: 70980526

Account Enquiries: 1300 131 160

Please quote the Account Number on all correspondence

CAN



EFT
Westpac BSB: 032 373 Account Number: 113549
Email remittance advice to: pay2suez.anz@suez.com



Pay by Phone
To pay by credit card please call **1300 888 901** and follow the prompts. Your tax invoice number is located at the top right hand corner of the invoice.



Mail your Payment
Please detach the remittance advice slip and mail it, together with your cheque to: SUEZ, GPO Box 4238, Sydney NSW 2001

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
20/05/20		Access Blocked	17.50
22/05/20		Access Blocked	17.50
22/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
25/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
27/05/20		Pickup 2 x 1.10 MT Comingle Containers	70.04
29/05/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
29/05/20		Pickup 1 x 3.00 MT General Waste Dry	161.07

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*This service is not available to Council and National Key Account Customers for more information contact Customer Service on 13 13 35



General Waste



Co-mingled Containers



Food & Garden Organics



Paper & Cardboard



Metal



Glass



Plastic



E-Waste



Dry Materials



Liquid Waste



Batteries



Document Destruction



Medical Waste



Timber



Construction & Demolition Waste



Fluorescent Tubes & Globes



SUEZ Recycling & Recovery Pty Ltd ACN 002 902 450 ABN 70 002 902 450

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L22-00528
ACT PROPERTY GROUP
PO BOX 777 FYSHWICK
FYSHWICK ACT 2609

Tax Invoice **37068720**
Invoice Date 30 Apr 20
Account Number 7098052

TOTAL INCL.GST
\$1,548.42

GST \$140.77

PAYMENT DUE BY
30 May 20

Site Address: OLD BUS DEPOT MARKETS
BEHIND FITTERS SHED

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
01/04/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
03/04/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
03/04/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
06/04/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
08/04/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
13/04/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
15/04/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
17/04/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
17/04/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
20/04/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
22/04/20		Pickup 1 x 1.10 MT Comingle Containers	35.02

Amy Purselglove

8 MAY 2020

Brianna Crowe

11 MAY 2020

Continued overleaf



Bins need a clean?

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to book your service

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Direct Debit Payments
To apply please call your Credit Controller on 1300 131 160



Billers Code: 94185
Ref: 70980526

Account Enquiries: 1300 131 160

Please quote the Account Number on all correspondence



EFT
Westpac BSB: 032 373 Account Number: 113549
Email remittance advice to: pay2suez.anz@suez.com



Pay by Phone
To pay by credit card please call 1300 888 901 and follow the prompts. Your tax invoice number is located at the top right hand corner of the invoice.



Mail your Payment
Please detach the remittance advice slip and mail it, together with your cheque to: SUEZ, GPO Box 4238, Sydney NSW 2001

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
24/04/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
24/04/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
27/04/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
29/04/20		Pickup 1 x 1.10 MT Comingle Containers	35.02

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General Waste



Co-mingled Containers



Food & Garden Organics



Paper & Cardboard



Metal



Glass



Plastic



E-Waste



Dry Materials



Liquid Waste



Batteries



Document Destruction



Medical Waste



Timber



Construction & Demolition Waste



Fluorescent Tubes & Globes



SUEZ Recycling & Recovery Pty Ltd ACN 602 902 650 ABN 70 002 902 650

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092-00503
ACT PROPERTY GROUP
PO BOX 777 FYSHWICK
FYSHWICK ACT 2609

RECEIVED
02 APR 2020
Business Support

Tax Invoice 36614611
Invoice Date 31 Mar 20
Account Number 7098052

TOTAL INCL.GST
\$1,902.77
GST \$172.98
PAYMENT DUE BY
30 Apr 20

Site Address: OLD BUS DEPOT MARKETS
BEHIND FITTERS SHED

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
02/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
04/03/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
06/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
06/03/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
09/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
11/03/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
13/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
13/03/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
16/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
18/03/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
20/03/20		Pickup 1 x 1.10 MT Comingle Containers	35.02

Goods & Services Received
Sign: *[Signature]* Date: 31/4/20
Leanne Feltham
Print Name:
Expenditure Approved
Sign: *[Signature]* Date: 2/4/20
Steve Busfield
Print Name: Asst. Mgr: BS P.16426

continued overleaf



suez.com.au/holidayhours
Have a SAFE and Happy Easter break!

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To apply please call your Credit Controller on 1300 131 160



Billor Code: 94185
Ref: 70980526

Account Enquiries: 1300 131 160

Please quote the Account Number on all correspondence

CAN



EFT
Westpac BSB: 032 373 Account Number: 113549
Email remittance advice to: pay2suez.anz@suez.com



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To pay by credit card please call 1300 888 901 and follow the prompts. Your tax invoice number is located at the top right hand corner of the invoice.



Mail your Payment
Please detach the remittance advice slip and mail it, together with your cheque to: SUEZ, GPO Box 4238, Sydney NSW 2001

428 - Robbush Removal - CMTEDD - ants ACT (Fmc Transport Depot)

092/E/33 E-491 S-500 1-159 000000

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
20/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
23/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
25/03/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
27/03/20		Pickup 1 x 1.10 MT Comingle Containers	35.02
27/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07
30/03/20		Pickup 1 x 3.00 MT General Waste Dry	161.07

ASAP



suez.com.au/holidayhours

Have a SAFE and Happy Easter break!

From: "SUEZ ANZ Canberra" <canberra.anz@suez.com>

Sent: 04/09/2020 3:01 AM

To: "Whillock, Fiona" <Fiona.Whillock@act.gov.au>

Subject: RE: Account number: 7098052 - Temporary removal of bins - from Former Transport Depot, Wentworth Ave, Kingston

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon Fiona,

Thank you for your email.

I have booked in the bins to be removed from site on the 8th September for you. These bins are marked for the Fitters Workshop so the driver will have no issue removing the correct bins.

When these are required again please provide 10 business days notice to ensure there are no delays in the return of the bins.

Have a lovely day.

Kind Regards,

2.2(a)(ii)

Customer Service Officer
SUEZ Recycling & Recovery
Australia & New Zealand

Tel : (02) 6126 6400
Call Centre: 13 13 35
Service Email – canberra.anz@suez.com



Canberra RRC
172 Gilmore road
QUEANBEYAN NSW 2620 Australia
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From: Whillock, Fiona <Fiona.Whillock@act.gov.au>

Sent: Thursday, 3 September 2020 4:40 PM

To: SUEZ ANZ Canberra <canberra.anz@suez.com>

Subject: Account number: 7098052 - Temporary removal of bins - from Former Transport Depot, Wentworth Ave, Kingston

Importance: High

OFFICIAL

Good afternoon,

Thank you for taking my call this afternoon in relation to the Temporary removal of bins from the Former Transport Depot, Wentworth Ave, Kingston.

Could you please arrange for these bins to be temporarily removed until further notice while the building is under construction and the markets are not operating and we suspect others at Kingston are placing their waste into FTD bins and let me know when they will be removed.

We will notify your organisation to have the waste bins to be re-instated. Do you have a time frame that we need to advise you, say a week's notice or anything like this?

Our account number is: 7098052 – Wentworth Ave, Kingston

Could you please contact ACT Property Group on 6213 0702 of when this will occur and we can arrange for a representative to meet you down there to show you which bins they are which are to be removed?

With thanks

Fiona Whillock | DEBT RECOVERY OFFICER | ACCOUNTS RECEIVABLE

Phone: 6213 0702 | Fax 6213 0734 | Finance and Systems | ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government | PO Box 777 Fyshwick ACT 2609 | 255 Canberra Ave Fyshwick ACT 2609

3rd September, 2020

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Subject:FW: Bins - Old Bus Depot Markets (Iconic Markets) & Fitters Workshop

From: 2.2(a)(ii) @suez.com>
Sent: Monday, 9 November 2020 4:15 PM
To: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>
Cc: Haynes, Jenny <jenny.haynes@suez.com>
Subject: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon Jacqui,

Please find below the information discussed on Friday afternoon in regards to the Old Bus Depot Markets, managed by Iconic Markets and the Fitters Workshop, managed by ACT Property Group.

Currently the Old Bus Depot Markets have all their services suspended due to account disputes pending. Their usual bin servicing information is below:

- 1x 3mt General Waste Bin collected Monday weekly.
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- 1x 1800ltr Grease Trap serviced quarterly.
- 1x 1.5mt Paper Cardboard Bin collected Monday fortnightly.

The items under dispute for this account have led to this being taken with a letter of demand for the total outstanding of \$984.04. This is the result of failed communication from Anthony who did not advise extended suspensions on the account after the preliminary 2 month suspension during the Covid lockdown. This caused services to resume and there was excessive dumping by the public. Due to this issue the bins were removed.

I myself had communicated with Anthony twice in an attempt to rectify the disputed issue however received no reply to such communication and as such all offers for a lower total outstanding have been revoked.

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As also previously stated, we would be happy to possibly negotiate the pricing for Fitters Workshop.

If there is anything else you require in regards to this issue, please let me know.

Kind Regards,

2.2(a)(ii)
Customer Service Officer
SUEZ Recycling & Recovery
Australia & New Zealand

Tel : (02) 6126 6400
Call Centre: 13 13 35
Service Email – canberra.anz@suez.com



Canberra RRC
172 Gilmore road
QUEANBEYAN NSW 2620 Australia

From: 2.2(a)(ii)@suez.com>
Sent: 09/11/2020 5:15 AM
To: "Vardos, Jacqui" <Jacqui.Vardos@act.gov.au>
Cc: 2.2(a)(ii)@suez.com>
Subject: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop

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From:"Vardos, Jacqui" <Jacqui.Vardos@act.gov.au>
Sent:18/12/2020 3:05 AM
To:"Feltham, Leanne" <Leanne.Feltham@act.gov.au>
Cc:"Vardos, Jacqui" <Jacqui.Vardos@act.gov.au>;"Gordon, Libby" <Libby.Gordon@act.gov.au>;"Collins, Jen" <Jen.Collins@act.gov.au>
Subject:FW: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop
Importance:High

UNOFFICIAL

Hi Leanne

Apologies for not getting back to you sooner.

OBDM will not be opening for markets this year and are now looking to resume market trading on 10 January 2021, however this will still need to be confirmed from 5 January.

I will ask Jen Collins to liaise with you to confirm dates and number of toilets that will be operational.

I would suggest waste bins to be delivered as close as possible to re-opening of the markets (avoid others using) using a different company than Fitters' Workshop to provide waste bins and to ensure they are locked by the driver after being emptied.

We will request OBDM do the same to avoid others using the bins and excessive costs.

I am finishing up at artsACT today.

Wishing you a Safe and Happy Festive Season.

Cheers
Jacqui

Jacqui Vardos | Project Officer, Arts Facilities Assets | artsACT
Mobile 0402 783 727
Chief Minister, Treasury and Economic Development Directorate |
ACT Government
Level 4, Canberra Nara Centre, 1 Constitution Ave, Canberra City 2601.
GPO Box 158 Canberra ACT 2601
www.arts.act.gov.au | Follow us on [Twitter](#)

From: Vardos, Jacqui
Sent: Tuesday, 17 November 2020 7:19 PM
To: Feltham, Leanne <Leanne.Feltham@act.gov.au>
Cc: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>; Gordon, Libby <Libby.Gordon@act.gov.au>
Subject: FW: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop
Importance: High

UNOFFICIAL

Hi Leanne

As mentioned on Friday 6/11, while attempting to understand and consolidate waste for FTD, it appears artsACT have been paying for Fitters' Workshop bins for quite some time under account # 7098052, I will return any waste

invoices we have to ACTPG for correction. A change in arrangements was made with Suez in December 2016 where invoices for FTD waste were sent to Iconic markets, unbeknown to artsACT.

I am arranging for Iconic to settle outstanding amount.

Grateful if you can arrange for the Fitters' Workshop invoices to be changed to suit the building and sent to appropriate area for billing, they may also wish to negotiate the rate that appears to be high.

While on site yesterday I noticed Fitters' bins are full/overflowing and waste (mattress springs) on the ground.



The markets are planning on commencing trading on the weekend of 5/6 December. Therefore going forward, we would like to re-instate waste collection for FTD and as we discussed it may be helpful for a different contractor to provide bins for FTD (bins to be labelled FTD) and the billing address to include the Former Transport Depot and not old bus depot etc.

We would prefer that new bins are not installed until the day before the markets commence (others in the area will use) and bins to be locked, arrangements to be made for lock key, and/or do we need to provide locks.

Can we obtain costs for the following bins (may need to adjust);

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We will also need to reinstate sharps containers and sanitary bins to the lower hall toilets only at this stage, I will forward a plan shortly, number of toilets below;

Lower hall toilets

Accessible toilet 1x

Ladies toilets 4x

Men's toilets 2x and urinal

As I understand it, OBDM provide their own toilet paper and soap for the markets and we provide for other hirers, is that what you are aware of (licence doesn't specify)?

We will not be required to provide cleaners for the time being as OBDM will manage following markets, however we can discuss cleaners when construction is complete and the building is open for other hirers.

Happy to discuss

Cheers

Jacqui

Jacqui Vardos | Project Officer, Arts Facilities Assets | artsACT

Mobile 0402 783 727

Chief Minister, Treasury and Economic Development Directorate |

ACT Government

Level 4, Canberra Nara Centre, 1 Constitution Ave, Canberra City 2601.

GPO Box 158 Canberra ACT 2601

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From: 2.2(a)(ii) <[REDACTED]@suez.com>
Sent: Monday, 9 November 2020 4:15 PM
To: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>
Cc: Haynes, Jenny <jenny.haynes@suez.com>
Subject: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon Jacqui,

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If there is anything else you require in regards to this issue, please let me know.

Kind Regards,

2.2(a)(ii)

Customer Service Officer

SUEZ Recycling & Recovery

Australia & New Zealand

Tel : (02) 6126 6400

Call Centre: 13 13 35

Service Email – canberra.anz@suez.com



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From: "SUEZ ANZ Canberra" <canberra.anz@suez.com>
Sent: 05/01/2021 2:23 AM
To: "OShaughnessy, Riley" <Riley.OShaughnessy@act.gov.au>
Subject: RE: Collection schedule for venues

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon Riley,

We had received no notification for any changes to scheduling.

Currently there are no bins present at Fitters Workshop due to public dumping during Covid so these bins would need to be made again and re-provided to site.

Yarralumla Woolshed is currently still on a call in basis. You will need to advise what you want the schedule to be.

Albert Hall never had any changes to it's schedule.

Have a lovely day.

Kind Regards,

2.2(a)(ii)

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Service Email – canberra.anz@suez.com



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172 Gilmore road
QUEANBEYAN NSW 2620 Australia
suez.com.au



From: OShaughnessy, Riley <Riley.OShaughnessy@act.gov.au>
Sent: Tuesday, 5 January 2021 10:40 AM
To: SUEZ ANZ Canberra <canberra.anz@suez.com>
Subject: Collection schedule for venues

UNOFFICIAL

Good Morning,

Happy New Year

Could we please check that the below venues are back on a regular collection schedule?

Fitters Workshop
Yarralumla Woolshed
Albert Hall

Thank you

Riley O'Shaughnessy-Rudd | Events and Bookings Officer
Venues Canberra | Chief Minister, Treasury & Economic Development Directorate
Phone: (02) 6205 4581 | [24 Hour Response Centre \(02\) 6213 0700](#)

Need a venue for your next event? Please visit our [website here](#) | Facebook page: [Canberra Venue Hire](#)
Other Venues Canberra sites include: www.exhibitionparkincanberra.com.au | www.giostadiumcanberra.com.au | www.manukaoval.com.au |

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From: '2.2(a)(ii)' <[REDACTED]@suez.com>
Sent: 02/03/2021 4:32 AM
To: "Tudor, Jacqueline" <Jacqueline.Tudor@act.gov.au>
Subject: Resign - ACT Property Group Sites

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon Jacqui,

We have recently been doing an audit of our customers and it has come to our attention that you are currently out of agreement and we would like to offer the opportunity to resign the sites Fitter's Workshop, Yarralumla Woolshed and Albert hall at standardised rates across all three. Below I will include their current pricing and what we could offer in variation.

Fitter's Workshop

1x 3mt General Waste Bin at \$164.55 per collection

Proposed rate of \$93.02 per collection

1x 1100ltr Comingle Recycling Bin at \$38.67 per collection

Proposed rate of \$26.81 per collection

Out of Scope

If you are happy to go ahead with the new rates we can provide a new standard 3 year agreement for the sites.

Have a lovely day.

Kind Regards,

2.2(a)(ii)

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From: "Gordon, Libby"
Sent: 12/03/2021 4:02 AM
To: "Collins, Jen" <Jen.Collins@act.gov.au>
Subject: FW: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop
Importance: High

Nothing in Jacqui's info below about Megalo....

From: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>
Sent: Friday, 18 December 2020 2:06 PM
To: Feltham, Leanne <Leanne.Feltham@act.gov.au>
Cc: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>; Gordon, Libby <Libby.Gordon@act.gov.au>; Collins, Jen <Jen.Collins@act.gov.au>
Subject: FW: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop
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UNOFFICIAL

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Cheers
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Jacqui Vardos | Project Officer, Arts Facilities Assets | artsACT
Mobile 0402 783 727
Chief Minister, Treasury and Economic Development Directorate |
ACT Government
Level 4, Canberra Nara Centre, 1 Constitution Ave, Canberra City 2601.
GPO Box 158 Canberra ACT 2601
www.arts.act.gov.au | Follow us on [Twitter](#)

From: Vardos, Jacqui
Sent: Tuesday, 17 November 2020 7:19 PM
To: Feltham, Leanne <Leanne.Feltham@act.gov.au>
Cc: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>; Gordon, Libby <Libby.Gordon@act.gov.au>

Subject: FW: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop
Importance: High

UNOFFICIAL

Hi Leanne

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Cheers

Jacqui

Jacqui Vardos | Project Officer, Arts Facilities Assets | artsACT

Mobile 0402 783 727

Chief Minister, Treasury and Economic Development Directorate |

ACT Government

Level 4, Canberra Nara Centre, 1 Constitution Ave, Canberra City 2601.

GPO Box 158 Canberra ACT 2601.

www.arts.act.gov.au | Follow us on [Twitter](#)

From: 2.2(a)(ii) <[REDACTED]@suez.com>
Sent: Monday, 9 November 2020 4:15 PM
To: Vardos, Jacqui <Jacqui.Vardos@act.gov.au>
Cc: Haynes, Jenny <jenny.haynes@suez.com>
Subject: Old Bus Depot Markets (Iconic Markets) & Fitters Workshop

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Kind Regards,

2.2(a)(ii)

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SUEZ Recycling & Recovery
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From:"Fitters Workshop" <FittersWorkshop@act.gov.au>
Sent:04/05/2021 2:04 AM
To:"canberra.anz@suez.com" <canberra.anz@suez.com>
Cc:"Fitters Workshop" <FittersWorkshop@act.gov.au>
Subject:Fitters Workshop bins

Hi there

We have had a report from a current hire in Fitters Workshop that the bin is full

Would you be able to inform me when this is scheduled to be collected or if removal can be arranged?

Kind regards,

Ella Nichols | Events and Bookings Officer

Venues Canberra | Chief Minister, Treasury & Economic Development Directorate
(02) 620 53483 | **24 Hour Response Centre (02) 6213 0700**

[ACT Property Venues](#)

From: "Fitters Workshop"
Sent: 04/05/2021 2:58 AM
To: "SUEZ ANZ Canberra" <canberra.anz@suez.com>
Subject: RE: Fitters Workshop bins

Hi

I believe there are bins there - I will get the venue manager to look into this and organise this further

Kind regards

Ella Nichols | Events and Bookings Officer

Venues Canberra | Chief Minister, Treasury & Economic Development Directorate
(02) 620 53483 | **24 Hour Response Centre (02) 6213 0700**

[ACT Property Venues](#)

From: SUEZ ANZ Canberra [mailto:canberra.anz@suez.com]
Sent: Tuesday, 4 May 2021 12:44 PM
To: Fitters Workshop <FittersWorkshop@act.gov.au>
Subject: RE: Fitters Workshop bins

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon Ella,

Both services for the workshop are currently suspended as the bins were removed during the Covid closure.

My notes don't say that the bins were ever returned to site or that services were to recommence.

Please confirm that the bin you are referring is a 3mt hopper and I will have a driver attend tomorrow for you.

Have a lovely day.

Kind Regards,

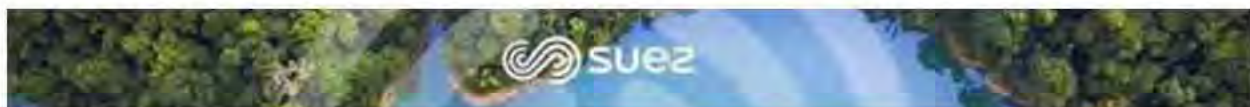
2.2(a)(ii)

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Canberra RRC
172 Gilmore road
QUEANBEYAN NSW 2620 Australia
suez.com.au



From: "Russell, Boya" <Boya.Russell@act.gov.au> on behalf of "CMTEDD, ACTPG Procurement" <CMTEDDACTPGProcurement@act.gov.au>

Sent: 05/05/2021 5:46 AM

To: "ACTPG" <actpg@act.gov.au>; "CMTEDD, ACTPG Estate Management" <CMTEDDACTPGEstateManagement@act.gov.au>; "ACTPG VenueHire" <VenueHire@act.gov.au>; "CMTEDD, ACTPG Procurement" <CMTEDDACTPGProcurement@act.gov.au>

Subject: RE: Bin at Fitters Workshop

OFFICIAL

Hi team

I have followed up with Suez admin and they are in a discussion with their management to find out what is happening with the SLJ certificate renewal.

I did mention to them that we have an urgent workorder we need to issue.

Kind Regards

Boya Russell - Procurement & Contracts

Phone: 0439 625 195 | **Email:** boya.russell@act.gov.au

ACT Property Group | Estate & Procurement Management

Chief Minister, Treasury and Economic Development Directorate | **ACT Government**

Address: 255 Canberra Avenue, Fyshwick, 2609 | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

Please consider the environment before printing this email. If printing is necessary, print double-sided and black and white.



From: ACTPG <actpg@act.gov.au>

Sent: Wednesday, 5 May 2021 3:13 PM

To: CMTEDD, ACTPG Estate Management <CMTEDDACTPGEstateManagement@act.gov.au>; ACTPG VenueHire <VenueHire@act.gov.au>; CMTEDD, ACTPG Procurement <CMTEDDACTPGProcurement@act.gov.au>

Subject: RE: Bin at Fitters Workshop

Hi,

Apologies, I found out a work order was raised yesterday however Suez is not compliant in our system so we are unable to sent them a work order.

I'm not sure who usually arranges these bins to be collected.

I would think it is on a contract like the rest of the bin collections.

Thank you.

Regards,

Emma Glassford | ACTPG Property Group | Intake and Works Allocation Supervisor.

P: (02) 621 30700 or (02) 6207 4372 | Email: actpg@act.gov.au

ACT Property Group | Chief Minister Treasury & Economic Development Directorate | ACT Government

255 Canberra Ave Fyshwick ACT 2609 | PO Box 777 Fyshwick ACT 2609 www.act.gov.au

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

From: CMTEDD, ACTPG Estate Management <CMTEDDACTPGEstateManagement@act.gov.au>
Sent: Wednesday, 5 May 2021 1:28 PM
To: ACTPG <actpg@act.gov.au>; ACTPG VenueHire <VenueHire@act.gov.au>; CMTEDD, ACTPG Procurement <CMTEDDACTPGProcurement@act.gov.au>
Cc: CMTEDD, ACTPG Estate Management <CMTEDDACTPGEstateManagement@act.gov.au>
Subject: RE: Bin at Fitters Workshop

OFFICIAL

I am fairly certain that ACTPG do not have a contract for the bins at the Fitters Workshop.

Venue's team – are you able to provide some input on this?

Thank you

Regards

Kellie

Kellie Yarrow | A/g Property Asset Manager | ACT Property Group | Chief Minister, Treasury and Economic Development Directorate
| 255 Canberra Avenue, Fyshwick | PO Box 777 Fyshwick ACT 2609 | www.act.gov.au
Phone: 02 6207 7822 | Mobile: 0466 506 613 | cmteddactpgestatemanagement@act.gov.au

From: ACTPG <actpg@act.gov.au>
Sent: Wednesday, 5 May 2021 11:37 AM
To: CMTEDD, ACTPG Estate Management <CMTEDDACTPGEstateManagement@act.gov.au>
Subject: FW: Bin at Fitters Workshop

Hi Team,

Please see request and advise how to proceed.

Thanks,

Nia Tovia | ACTPG Property Group Officer | Intake and Works Allocation Officer.

P: +61 2 621 30700 | Email: actpg@act.gov.au

ACT Property Group | Chief Minister Treasury & Economic Development Directorate | ACT Government
255 Canberra Ave Fyshwick ACT 2609 | PO Box 777 Fyshwick ACT 2609 www.act.gov.au

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

From: Fitters Workshop <FittersWorkshop@act.gov.au>
Sent: Wednesday, 5 May 2021 9:49 AM
To: ACTPG <actpg@act.gov.au>
Cc: Fitters Workshop <FittersWorkshop@act.gov.au>
Subject: FW: Bin at Fitters Workshop

Hi team

The client at Fitters Workshop has informed me the bin is still full? See attached photo.

Please also see attached email of the work order raised yesterday

Regards

Ella

From: 2.2(a)(ii) [redacted] [@cimf.org.au](mailto:[redacted]@cimf.org.au)

Sent: Wednesday, 5 May 2021 9:32 AM

To: Fitters Workshop <FittersWorkshop@act.gov.au>

Subject: Bin

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From: "O'Sullivan, Kacie" <Kacie.O'Sullivan@act.gov.au>
Sent: 10/05/2021 1:39 AM
To: "CMTEDD, ACTPG Estate Management" <CMTEDDACTPGEstateManagement@act.gov.au>
Cc: "CMTEDD, ACTPG Procurement" <CMTEDDACTPGProcurement@act.gov.au>
Subject: RE: Fitters - Bin empty Sat AM

OFFICIAL

Thanks Kellie

Sylvia or Nathan can you please give me a call on 6205 3126

Thanks
Kacie

Kacie O'Sullivan | Sales and Operations Manager
Kacie.O'Sullivan@act.gov.au | (02) 6205 3126
Exhibition Park In Canberra
After Hours Duty Phone 0466 419 099
[Exhibition Park in Canberra](#) | [GIO Stadium Canberra](#) | [Manuka Oval](#)
Venues Canberra
24 Hour Response Centre (02) 6213 0700
[ACT Property Venues](#)
Chief Minister, Treasury & Economic Development Directorate | ACT Government



From: CMTEDD, ACTPG Estate Management <CMTEDDACTPGEstateManagement@act.gov.au>
Sent: Monday, 10 May 2021 11:37 AM
To: O'Sullivan, Kacie <Kacie.O'Sullivan@act.gov.au>
Cc: CMTEDD, ACTPG Procurement <CMTEDDACTPGProcurement@act.gov.au>
Subject: FW: Fitters - Bin empty Sat AM

OFFICIAL

Hi Kacie,
Sylvia or Nathan from contracts/contracts - CMTEDD, ACTPG Procurement CMTEDDACTPGProcurement@act.gov.au

Regards

Kellie

Kellie Yarrow | A/g Property Asset Manager | ACT Property Group | Chief Minister, Treasury and Economic Development Directorate
| 255 Canberra Avenue, Fyshwick | PO Box 777 Fyshwick ACT 2609 | www.act.gov.au
Phone: 02 6207 7822 | Mobile: 0466 506 613 | cmteddactpgestatemangement@act.gov.au

From: ACTPG <actpg@act.gov.au>
Sent: Monday, 10 May 2021 11:27 AM
To: CMTEDD, ACTPG Estate Management <CMTEDDACTPGEstateManagement@act.gov.au>
Subject: FW: Fitters - Bin empty Sat AM

Hi team.

Please see the below email.
Thank you.

Regards,

Emma Glassford | ACT Property Group Officer | Intake and Works Allocation Officer.

P: +61 2 621 30700 | Email: actpg@act.gov.au

ACT Property Group | Chief Minister Treasury & Economic Development Directorate | ACT Government
255 Canberra Ave Fyshwick ACT 2609 | PO Box 777 Fyshwick ACT 2609 www.act.gov.au

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

From: O'Sullivan, Kacie <Kacie.O'Sullivan@act.gov.au>
Sent: Monday, 10 May 2021 10:50 AM
To: ACTPG <actpg@act.gov.au>
Cc: Dal-Maso, Joleen <Joleen.Dal-Maso@act.gov.au>; Sadler, Tony <Tony.Sadler@act.gov.au>
Subject: FW: Fitters - Bin empty Sat AM

OFFICIAL

Morning all,

Just seeking advice on who is the best person to talk about waste collection for the ACTPG venues

In this instance Fitters Workshop

Any advice would be appreciated

Thanks
Kacie

From: SUEZ ANZ Canberra <canberra.anz@suez.com>
Sent: Monday, 10 May 2021 10:26 AM
To: O'Sullivan, Kacie <Kacie.O'Sullivan@act.gov.au>
Cc: ACTPG <actpg@act.gov.au>
Subject: RE: Fitters - Bin empty Sat AM

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Good morning Kacie,

The issue appears is that the site was filled a comingle recycling bin with general waste, and as such the truck we sent to clear the waste was unable to due to the fact that the general waste bin previously on site was a hopper and requires a different truck.

I will have a driver attend tomorrow however the waste sitting in front of the bin has to be moved to the side and any excess waste holding the lid up also needs to be moved to the side. A full bin is a bin with the lid safely down. I will ask the driver to complete reloads of the waste.

If you require normal servicing to recommence we can reprovide the previous 3mt GWD bin and recommence the recycling collections.

Kind Regards,

2.2(a)(ii)

Customer Service Officer
SUEZ Recycling & Recovery
Australia & New Zealand

Tel : (02) 6126 6400
Call Centre: 13 13 35
Service Email – canberra.anz@suez.com



Canberra RRC
172 Gilmore road
QUEANBEYAN NSW 2620 Australia
suez.com.au



From: O'Sullivan, Kacie <Kacie.O'Sullivan@act.gov.au>
Sent: Monday, 10 May 2021 10:21 AM
To: SUEZ ANZ Canberra <canberra.anz@suez.com>
Cc: ACTPG <actpg@act.gov.au>
Subject: Fitters - Bin empty Sat AM

OFFICIAL

Hi there

I booked in a pickup for Sat morning @ Fitters Workshop n Kingston

Doesn't look like this happened – see below. Can I confirm this is one of your bins?

Thanks
Kacie

From: 2.2(a)(ii) <[2.2\(a\)\(ii\)@cimf.org.au](mailto:2.2(a)(ii)@cimf.org.au)>
Sent: Sunday, 9 May 2021 10:17 AM
To: Fitters Workshop <FittersWorkshop@act.gov.au>
Subject: Re: Bin empty Sat AM

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Sunday.



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From: Fitters Workshop <FittersWorkshop@act.gov.au>

Sent: Friday, May 7, 2021 3:37:58 PM

To: [2.2\(a\)\(ii\)](#) <[2.2\(a\)\(ii\)@cimf.org.au](mailto:2.2(a)(ii)@cimf.org.au)>

Subject: Bin empty Sat AM

OFFICIAL

Hey David

Apologies for the delay on this.

The bin is being emptied from 8.30am tomorrow

I just tried to call Rachel to let her know. Any issues the job is logged, and details are below

Customer Service Officer
SUEZ Recycling & Recovery
Australia & New Zealand

Tel : (02) 6126 6400
Call Centre: 13 13 35
Service Email – canberra.anz@suez.com



Thanks

[2.2\(a\)\(ii\)](#)

From: [2.2\(a\)\(ii\)](#) <[2.2\(a\)\(ii\)@cimf.org.au](mailto:2.2(a)(ii)@cimf.org.au)>

Sent: Thursday, 6 May 2021 9:19 AM

To: Fitters Workshop <FittersWorkshop@act.gov.au>
Subject: Re: Bin

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Today?

From: Fitters Workshop <FittersWorkshop@act.gov.au>
Sent: Wednesday, May 5, 2021 9:50 AM
To: 2.2(a)(ii) @cimf.org.au
Subject: RE: Bin

Hi David

I do apologise for this – I have followed up again today with our rubbish removal

Thank you for the photo, I have also passed it on for a reference

Regards

Ella

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From: "SUEZ ANZ Canberra" <canberra.anz@suez.com>
Sent: 10/05/2021 12:26 AM
To: "O'Sullivan, Kacie" <Kacie.O'Sullivan@act.gov.au>
Cc: "ACTPG" <actpg@act.gov.au>
Subject: RE: Fitters - Bin empty Sat AM

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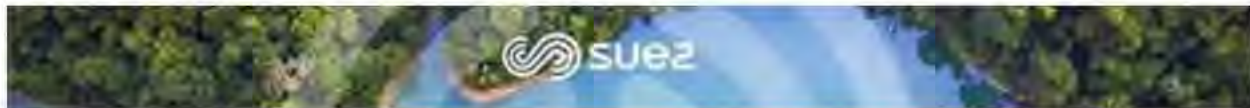
Kind Regards,

2.2(a)(i)
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SUEZ Recycling & Recovery
Australia & New Zealand

Tel : (02) 6126 6400
Call Centre: 13 13 35
Service Email – canberra.anz@suez.com



Canberra RRC
172 Gilmore road
QUEANBEYAN NSW 2620 Australia
suez.com.au



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SUEZ Recycling & Recovery
Australia & New Zealand

Tel : (02) 6126 6400
Call Centre: 13 13 35



Thanks

2.2(a)

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To: Fitters Workshop <FittersWorkshop@act.gov.au>
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Subject: Bin

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From: 2.2(a)(ii) @suez.com>
Sent: 12/05/2021 7:31 AM
To: "PropertyACT Finance" <PropertyACTFinance@act.gov.au>
Subject: Act Property Group - Seeking payment date - a/c: 7098052
Attachments: 41118777.pdf

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hello,

Please find your outstanding invoice attached.

If this invoice has not been paid, please advise of a payment date.
If payment has already been made, please supply remittance so that the amounts can be cleared.

Please refer to the table for all open amounts.
If you have invoice disputes, please advise the invoice number and the dispute.

Invoices	Date	Gross	Open	Due Date	Status
41118777	31/01/2021	\$85.07	\$85.07	2/03/2021	Outstanding
	TOTAL:	\$85.07	\$85.07		

Kind regards,
2.2(a)(ii) Credit Controller (Accounts Receivable)
SUEZ Recycling & Recovery Australia & New Zealand
Email: 2.2(a)(ii) @suez.com
Remittances Email: pay2suez.anz@suez.com
Tel: +61 (02) 87755569
Head Office Level 4, 3 Rider Boulevard Rhodes Waterside 2138 Australia



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 032-00001
 ACT PROPERTY GROUP
 PO BOX 777 FYSHWICK
 FYSHWICK ACT 2609

Tax Invoice 41118777

 Invoice Date 31 Jan 21
 Account Number 7098052

TOTAL INCL.GST
\$85.07
GST \$7.73
PAYMENT DUE BY
02 Mar 21

 Site Address: OLD BUS DEPOT MARKETS
 BEHIND FITTERS SHED

DATE	REFERENCE	SERVICE PROVIDED	AMOUNT
01/01/21		Pickup 1 x 1.10 MT Comingle Containers	38.67
06/01/21		Pickup 1 x 1.10 MT Comingle Containers	38.67

Due to increased costs such as disposal fees, fuel, levies, labour, maintenance, equipment, environment, safety, and CPI, your invoice may be adjusted to reflect these increases from January 1st 2021.

Manage your waste at the touch of a button

-  easy online payment
-  order new services
-  monitor your bin schedule
-  at any time & on any device

There's no time to waste!
 ▶ Login or register at
www.suezconnect.com.au*

How to Pay



SUEZ Connect™
 Manage your account online.
 Log in or register at www.suezconnect.com.au



Direct Debit Payments
 To apply please call your Credit Controller on 1300 131 160



Billers Code: 94185
Ref: 70980526

Account Enquiries: 1300 131 160

Please quote the Account Number on all correspondence



EFT
 Westpac BSB: 032 373 Account Number: 113549
 Email remittance advice to: pay2suez.anz@suez.com



Pay by Phone
 To pay by credit card please call **1300 888 901** and follow the prompts. Your tax invoice number is located at the top right hand corner of the invoice.



Mail your Payment
 Please detach the remittance advice slip and mail it, together with your cheque to: **SUEZ, PO BOX 3500, Rhodes NSW 2138**

We have a solution for every type of waste you generate



General Waste



Co-mingled Containers



Food & Garden Organics



Paper & Cardboard



Metal



Glass



Plastic



E-Waste



Dry Materials



Liquid Waste

As one of the largest providers of waste management solutions in Australia we can help you save on disposal costs by minimising exposure to waste levies and improving environmental outcomes through source-separated recycling.

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suezconnect.com.au



Batteries



Document Destruction



Medical Waste



Timber



Construction & Demolition Waste



Fluorescent Tubes & Globes

* This service is not available to Council and National Key Account Customers for more information contact Customer Service on 13 13 35