



**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

## Freedom of Information Disclosure Log Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

Application Details	
Ref. No.	CMTEDDFOI 2026-067
Date of Application	26 March 2026
Date of Decision	29 May 2026
Processing time (in working days)	43
Fees	Waived
Decision on Access	Partial Release
<b>Information Requested (summary)</b>	All documents including communication from WorkSafe ACT relating to an incident at the Canberra Stadium on 19 March 2026.
Publication Details	
Original application	<input checked="" type="checkbox"/> Published <input type="checkbox"/> N/A
Decision notice	<input checked="" type="checkbox"/> Published <input type="checkbox"/> N/A
Documents and schedule	<input checked="" type="checkbox"/> Published <input type="checkbox"/> N/A
Decision made by Ombudsman	N/A
Additional information identified by Ombudsman	N/A
Decision made by ACAT	N/A
Additional information identified by ACAT	N/A

**From:** [no-reply@act.gov.au](mailto:no-reply@act.gov.au)  
**To:** [CMTEDD FOI](#)  
**Subject:** CMTEDDFOI 2026-067 Freedom of Information request  
**Date:** Thursday, 26 March 2026 10:00:59 AM

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**Caution:** This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Please find online enquiry details below. Please ensure this enquiry is responded to within fourteen working days.

### Your details

**All fields are optional, however an email address OR full postal address must be provided for us to process your request. An email address and telephone contact number will assist us to contact you quickly if we need to discuss your request.**

Title:

First Name:

Last Name:

Business/Organisation:

Address:

Suburb:

Postcode:

State/Territory:

Phone/mobile:

Email address:

### Request for information

**(Please provide as much detail as possible, for example subject matter and relevant dates, and also provide details of documents that you are not interested in.)**

Under the Freedom of Information Act 2016 I want to access the following document/s (\*required field):

All documents including communication from Worksafe ACT relating to an incident at the Canberra Stadium on the 19th of March 2026.

I do not want to access the following documents in relation to my request::

Thank you.  
Freedom of Information Coordinator



**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

Our ref: CMTEDDFOI 2026-067



## FREEDOM OF INFORMATION REQUEST – NOTICE OF DECISION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 26 March 2026.

Specifically, you have sought access to the following information:

- *All documents including communication from Worksafe ACT relating to an incident at the Canberra Stadium on the 19th of March 2026.*

### Authority

I am an Information Officer appointed by the CMTEDD Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

### Timeframes

In accordance with section 40 of the Act, CMTEDD is required to provide a decision on your access application within 30 days.

As this matter required third party consultation, the decision due date was extended by 15 working days, in accordance with section 40(2) of the Act.

Therefore, a decision is due by **3 June 2026**.

### Decision on access

Searches of CMTEDD records have identified 27 documents within the scope of your request.

I have decided to grant **full access** to three documents.

I have decided to grant **partial access** to 24 documents.

The records identified as relevant to your application are listed in the schedule enclosed at **Attachment A**. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

### Release of documents

The information being released to you is provided at **Attachment B**.

## Statement of Reasons

In accordance with section 54(2) of the Act a statement of reasons outlining my decisions is below. In reaching my access decisions, I have taken the following into account:

- the Act
- the information that falls within the scope of your request
- third party views
- information that is publicly available
- the *Human Rights Act 2004*

As a decision maker, I am required to determine whether the information within scope is in the public interest to release. To make this decision, I am required to:

- assess whether the information would be contrary to public interest to disclose as per **Schedule 1** of the Act.
- perform the public interest test as set out in section 17 of the Act by balancing the factors favouring disclosure and factors favouring nondisclosure in **Schedule 2** of the Act.

## Exemptions claimed

### **Schedule 1: Information taken to be contrary to the public interest.**

My reasons for deciding not to grant access to the information or components of information found within documents are as follows:

- *No relevant sections identified.*

### **Public Interest Test**

The Act has a presumption in favour of disclosure. As a decision maker I am required to decide where, on balance, public interest lies. As part of this process, I must consider factors favouring disclosure and nondisclosure.

In *Hogan v Hinch* (2011) 243 CLR 506, [31] French CJ stated that when ‘used in a statute, the term [public interest] derives its content from “the subject matter and the scope and purpose” of the enactment in which it appears’. Section 17(1) of the Act sets out the test, to be applied to determine whether disclosure of information would be contrary to the public interest. These factors are found in subsection 17(2) and Schedule 2 of the Act.

### **Schedule 2: Factors to be considered when deciding the public interest.**

Taking into consideration the information within scope of your request, I have identified that the following public interest factors are relevant to determine if release of the information contained within these documents is within the ‘public interest’.

#### ***Factors favouring disclosure (Section 2.1)***

- *Section 2.1(a)(i) - promote open discussion of public affairs and enhance the government’s accountability.*
- *Section 2.1(a)(ii) - contribute to positive and informed debate on important issues or matters of public interest.*
- *Section 2.1(a)(iii) - inform the community of the government’s operations, including policies, guidelines and codes of conduct followed by the government in its dealings with*

*members of the community.*

Having considered these factors, the release of these documents would reasonably promote open discussion of public affairs and enhance government accountability in relation to a widely publicised safety incident at the Canberra Stadium. The material within scope shows the work undertaken ACT WorkSafe in investigating the incident, as well as the actions of ACT Government agencies in responding to and resolving the matter.

I am satisfied that these factors favouring disclosure carry some weight. However, these factors are to be balanced against the factors favouring nondisclosure.

***Factors favouring nondisclosure (Section 2.2)***

- *Section 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004.*
- *Section 2.2(a)(iii) - prejudice security, law enforcement or public safety.*
- *Section 2.2(a)(xi) - prejudice trade secrets, business affairs or research of an agency or person.*

Having reviewed the documents, I consider that the protection of an individual's right to privacy, especially in the course of dealings with the ACT Government is a significant factor as the parties involved have provided their personal information for the purposes of working with the ACT Government. This, in my opinion, outweighs the benefit which may be derived from releasing the personal information of the individual's involved in this matter.

Individuals are entitled to expect that the personal information they have supplied as part of this process will be dealt with in a manner that protects their privacy. Considering the type of information to be withheld from release, I am satisfied that the factors in favour of release can still be met while protecting the personal information of the individuals involved. I therefore weigh the factor for nondisclosure more highly than the factor in favour of release in this instance. As a result, I have decided that release of this information (names, phone numbers, email addresses, signatures and identifying details of individuals not employed by the ACT Public Service) could prejudice their right to privacy under the *Human Rights Act 2004*.

Release of information concerning individuals working within the ACT Public Service is generally not considered to prejudice the protection of an individual's right to privacy. However, where mobile phone numbers may be used for home and work purposes, this information is redacted, as it could or would reasonably be expected to prejudice an individual's right to privacy under the *Human Rights Act 2004*.

The attachment to document 22 is entirely composed of information that is considered to be contrary to the public interest under schedule 2.2(a)(iii) of the Act. The purpose of this exemption is to maintain the effectiveness of detecting and preventing potential threats and dangerous occurrences to a public venue. Releasing this methodology could reasonably be expected, in this case, to prejudice the ability of Canberra Venues to maintain security, law enforcement and public safety of events at GIO Stadium.

I have also considered the impact of disclosing information which relates to business affairs. In the case of *Re Mangan and The Treasury* [2005] AATA 898 the term 'business

affairs' was interpreted as meaning 'the totality of the money-making affairs of an organisation or undertaking as distinct from its private or internal affairs'. Schedule 2 section 2.2(a)(xi) allows for government information to be withheld from release if disclosure of the information could reasonably be expected to prejudice the trade secrets, business affairs or research of an agency or person. The information withheld from release could reasonably be expected to unfairly prejudice the business affairs of third parties, along with unwanted commercial implications.

Having applied the test outlined in section 17 of the Act and deciding that release of some information contained in the documents is not in the public interest to release, I have chosen to redact this specific information in accordance with section 50(2). Noting the pro-disclosure intent of the Act, I am satisfied that redacting only the information that I believe is not in the public interest to release will ensure that the intent of the Act is met and will provide you with access to the majority of the information held by CMTEDD within the scope of your request.

### **Charges**

Under section 107(2)(e) of the Act, a fee must be waived if the applicant is a member of the Legislative Assembly.

### **Online publishing – Disclosure Log**

Under section 28 of the Act, CMTEDD maintains an online record of access applications called a [disclosure log](#).

Your original access application and my decision will be published on the CMTEDD disclosure log. Your personal contact details will not be published.

### **Ombudsman Review**

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is provided to you, or a longer period allowed by the Ombudsman.

We recommend using this form [Applying for an Ombudsman Review](#) to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

Via email: [actfoi@ombudsman.gov.au](mailto:actfoi@ombudsman.gov.au)

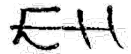
### **ACT Civil and Administrative Tribunal (ACAT) Review**

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact the CMTEDD FOI Team by telephone on 6207 7754 or email [CMTEDDFOI@act.gov.au](mailto:CMTEDDFOI@act.gov.au).

Yours sincerely



Emma Hotham  
Information Officer  
Chief Minister, Treasury and Economic Development Directorate

29 May 2026



**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

## FREEDOM OF INFORMATION REQUEST SCHEDULE

### WHAT ARE THE PARAMETERS OF THE REQUEST

Reference NO.

- All documents including communication from WorkSafe ACT relating to an incident at the Canberra Stadium on the 19th of March 2026.

CMTEDDFOI 2026-067

Ref No	Page number	Description	Date	Status	Reason for Exemption	Online Release Status
1	1-3	Email trail – Work Order	20 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi)	Yes
2	4-6	Email trail – Match Day 20/03/2026	20 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Out of Scope	Yes
3	7-9	Email trail – Re: Canterbury Bulldogs	20 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii)	Yes
4	10-12	Email trail – Works at GIO Stadium	23 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Out of Scope	Yes
5	13-16	Inspectors notes	23 Mar 2026	Full release	N/A	Yes
6	17-25	Photos supplied to inspectors	Undated	Partial release	Sch 2 s2.2 (a)(ii)	Yes
7	26-30	Email with photos attached	24 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi)	Yes
8	31-33	Email trail – request	24 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi) Out of Scope	Yes
9	34-35	Email trail – request	24 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi)	Yes
10	36-39	Email trail – Coaches Box Incident	24 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi) Duplicate	Yes
11	40	WorkSafe ACT – MS Teams Chat	24 Mar 2026	Full release	N/A	Yes
12	41-44	Email trail – Coaches box incident	25 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi)	Yes
13	45-48	Email trail – GIO Stadium	25 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi)	Yes
14	49-52	Email trail – request for statement re Canberra Stadium	25 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi) Out of Scope	Yes
15	53-54	Email trail – Coaches Box Incident – GIO Stadium	25 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii)	Yes

16	55-57	Email trail – Coaches Box Incident – GIO Stadium	26 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii)	Yes
17	58-59	Email – GIO Stadium	26 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi) Out of Scope	Yes
18	60-62	Email trail with attachment – WPV Report	26 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii)	Yes
19	63-68	Email trail – GIO Stadium	26 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi) Out of Scope	Yes
20	69-71	Email trail – request for statement	26 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi)	Yes
21	72-73	Email trail – Coaches Box incident	26 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii)	Yes
22	74-92	Email with attachment – Coaches Box Incident	26 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(iii)	Yes
23	93	Email – Incident at GIO Stadium 19 March 2026	29 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii)	Yes
24	94-96	Email trail – email trail – Coaches Box Incident	30 Mar 2026	Partial release	Sch 2 s2.2 (a)(ii)	Yes
25	97-98	Letter from CBS Building Surveyors	2 Apr 2026	Partial release	Sch 2 s2.2 (a)(ii)	Yes
26	99-116	Salesforce screenshots	Various	Partial release	Sch 2 s2.2 (a)(ii) Sch 2 s2.2 (a)(xi)	Yes
27	117	GIO Stadium Canberra – Talking Points	Undated	Full release	Out of Scope	Yes
<b>Total No of Docs</b>						
27						

**From:** "iCBR, Response" <iCBR.Response@act.gov.au>  
**Sent:** 20/03/2026 9:18 AM  
**To:** "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Subject:** RE: Infrastructure Canberra PGI Work Order 303486 Confirmation

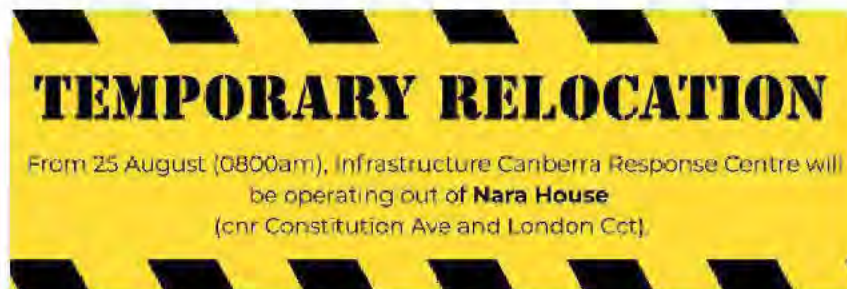
OFFICIAL

Good morning Andrew,

Sch 2.2(a)(xi) did say they would give you a call, reach out if you have had no contact by 9;30

thanks

**Peter Spalding**  
**Intake and Works Allocation Officer** | Delivery – Places and Spaces  
P 6205 2295 | E [Peter.Spalding@act.gov.au](mailto:Peter.Spalding@act.gov.au)  
**Infrastructure Canberra** | ACT Government  
GP O Box 158 Canberra ACT 2601



**From:** De Boni, Andrew <Andrew.deBoni@act.gov.au>  
**Sent:** Friday, 20 March 2026 8:53 AM  
**To:** iCBR, Response <iCBR.Response@act.gov.au>  
**Subject:** RE: Infrastructure Canberra PGI Work Order 303486 Confirmation

OFFICIAL

Hi Team,

Thanks for progressing. Can you please stress with the glazier the urgency and ask them to give me a call when they can.

Cheers,

Andrew

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
Phone 6213 0701 | Mobile [Sch 2.2\(a\)\(ii\)](tel:0800123456) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |

PO Box 158 Canberra City ACT 2601



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# venues canberra

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[Manuka](#)



**From:** iCBR, Response <[iCBR.Response@act.gov.au](mailto:iCBR.Response@act.gov.au)>  
**Sent:** Friday, 20 March 2026 8:52 AM  
**To:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>  
**Subject:** Infrastructure Canberra PGI Work Order 303486 Confirmation

Infrastructure Canberra PGI is pleased to inform you that your work order request has been logged into the Infrastructure Canberra PGI's work order management system as a Urgent (4 Hours) request.

A technician has been requested to attend. Please advise if the technician does not arrive within the aforementioned timeframe.

The details of this request are detailed below:

Work Order No. : 303486

Agency Reference : .

Building : Canberra Stadium (GIO Stadium)

Exact Location : southern coaches box in the western stand at GIO Stadium.

Works Requested : please attend and replace sliding glass window that has been broken in the southern coaches box in the western stand at GIO Stadium.

Requested By : Andrew De Boni

Email Address : [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) Date Created : 20/03/2026 08:52

Note: iCBR PGI strive to attend to Urgent requests: within 4 working hours, Priority requests: within 3 working days, Normal: within 10 working days.

Working hours - 8am to 5pm - Monday to Friday - Excluding Public Holidays.

Please advise iCBR PGI immediately if you are experiencing delays that exceed these terms of service; 02 6213 0700

Regards,

Infrastructure Canberra PGI


**From:** "Febo, Vanessa" <Vanessa.Febo@act.gov.au>  
**Sent:** 20/03/2026 9:58 AM  
**To:** "Elkins, Matthew" <Matthew.Elkins@act.gov.au>; "Gray, Adam" <Adam.Gray@act.gov.au>; "Rando, Jared" <Jared.Rando@act.gov.au>; "De Boni, Andrew" <Andrew.deBoni@act.gov.au>; "Robertson, Alex" <Alex.Robertson@act.gov.au>  
**Cc:** "Bonny, Carly" <Carly.Bonny@act.gov.au>; "Orr, Melissa" <Melissa.Orr@act.gov.au>; "Bailey, Daniel" <Daniel.Bailey@act.gov.au>  
**Subject:** RE: Match Day 20/03/2026

OFFICIAL

Hi all

Update on the below as at 9:45am post our catch up:

### 1. Broken Glass – Coaches box

- Glazier will be on site from 11am at GIO Stadium Canberra to commence repair/make safe.
- VC will request information on how the incident may have occurred, noting this may not be possible to provide.
- VC will also request the glazier identify any other potential risks in coaches box areas or media areas.
- Alex has commenced reporting of the notifiable incident with WorkSafe- for Adam to progress. Jared/Adam to seek incident reports from the NRL, Bulldogs and  Security for the review.
- Brumbies to be updated of progress ahead of this evenings' fixture- Matt

# Out of Scope

Please advise if this is not accurate- thank you  
Ness

Vanessa Febo | Assistant Director, Major Events and Communication | Venues Canberra  
**Phone** (02) 620 52579 | **Mobile**  | **Email** [vanessa.febo@act.gov.au](mailto:vanessa.febo@act.gov.au) |  
**GPO Box 158 Canberra City ACT 2601**

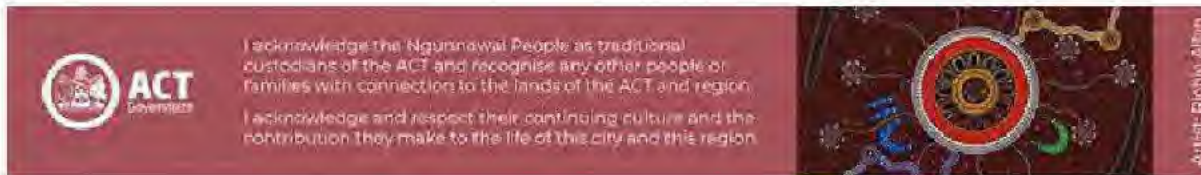


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[Manuka](#)



**From:** Elkins, Matthew <Matthew.Elkins@act.gov.au>

**Sent:** Friday, 20 March 2026 7:34 AM

**To:** Gray, Adam <Adam.Gray@act.gov.au>; Rando, Jared <Jared.Rando@act.gov.au>; De Boni, Andrew <Andrew.deBoni@act.gov.au>; Robertson, Alex <Alex.Robertson@act.gov.au>

**Cc:** Febo, Vanessa <Vanessa.Febo@act.gov.au>; Bonny, Carly <Carly.Bonny@act.gov.au>; Orr, Melissa <Melissa.Orr@act.gov.au>; Bailey, Daniel <Daniel.Bailey@act.gov.au>

**Subject:** Match Day 20/03/2026

OFFICIAL

Hi All

Firstly I appreciate the work of the team over last night and understand the tight turn around we have but we have some key items to address today.

1. Brocken Glass sliding window in the away teams coaches box
  - a. Due to the nature of the injury sustained I believe this is a notifiable incident, Alex has commenced the reporting noting he is on leave today Adam can you please continue the process including confirming with worksafe we can continue to repair for tonight. As part of the review can we please seek incident reports from NRL, Bulldogs, [REDACTED] security.
  - b. Andrew please book a glazier to attend site and i) provide professional advice on what might have caused the glass to shatter, ii) review remaining glass in both commentary and coaches box to ensure there is no like risk iii) once confirmed we please commence works from worksafe replace the glass panel.

Out of Scope

I will put a quick meeting in for this morning to discuss.

Thanks

Matt

Matthew Elkins | Executive Branch Manager, Venues Canberra |  
Phone 6256 6708 | Mobile [Sch 2.2\(a\)\(ii\)](tel:0800137200) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
PO Box 666 JAMISON ACT 2614



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**RAIDERS**

**2026 SEASON**  
**GIO STADIUM CANBERRA**

**BRUMBIES**  
ACT RUGBY

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I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

Artist: Richie Allan

**From:** "Gray, Adam" <Adam.Gray@act.gov.au>  
**Sent:** 20/03/2026 2:01 PM  
**To:** "Robertson, Alex" <Alex.Robertson@act.gov.au>; "Elkins, Matthew" <Matthew.Elkins@act.gov.au>; "Rando, Jared" <Jared.Rando@act.gov.au>; "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Subject:** RE: Canterbury Bulldogs head coach hand injury - south coaches box.

OFFICIAL

Thanks Alex. I followed up with WorkSafe this morning and they confirmed that they had received the report. I questioned whether it was in fact notifiable which I don't believe it does and while WorkSafe didn't provide a definitive answer it doesn't appear to meet the threshold i.e. death, loss of limb, immediate transport to hospital, head injury, serious laceration etc., etc.

That said, I think it was good practice to do so as we are seen as being a responsible PCBU and being conservative in these situations is prudent to do. I advised that we had made the area safe and were in the process of replacing the glass as the space needs to be used tonight for the Brumbies match and advised that pictures had been taken of the area. They were comfortable with our process and will follow up with me if needed.

Regards

Adam

**Adam Gray | Senior Director, Operations**

Agency Security Advisor

Phone (02) 625 66714 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [adam.gray@act.gov.au](mailto:adam.gray@act.gov.au) |

GPO Box 158 Canberra City ACT 2601



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[Manuka](#)

**RAIDERS**  
**2026 SEASON**  
**GIO STADIUM CANBERRA**  
**CLICK FOR MORE INFO**  
**BRUMBIES**  
ACT RUGBY



I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Richie Allan

**From:** Robertson, Alex <Alex.Robertson@act.gov.au>

**Sent:** Friday, 20 March 2026 12:46 AM

**To:** Gray, Adam <Adam.Gray@act.gov.au>; Elkins, Matthew <Matthew.Elkins@act.gov.au>; Rando, Jared <Jared.Rando@act.gov.au>; De Boni, Andrew <Andrew.deBoni@act.gov.au>

**Subject:** Canterbury Bulldogs head coach hand injury - south coaches box.

OFFICIAL

Hi team,

Following the incident tonight (broken window bulldogs coach injury) Matt has asked me to contact worksafe in case this incident is in fact notifiable. In order to do this in line with CMTEDD requirements I have had to lodge a Safety Portal report as well, so please keep an eye out for that if it lands in your inbox as it goes through the chain.

It appears to be a notifiable under the section "serious laceration" being that it may have required stitches (which we believe he has received) to stem bleeding. I have lodged an initial report [PC-0000003362v](#) as I'll be off for a few days this report has Jared and Matts contact details on it.

I have indicated that rather than preserve the scene, it needed to be cleaned up to prevent further hazard to staff and public in the area and to continue operation of the event. Hopefully that is sufficient.

Best Regards,

Alex Robertson | Assistant Director Safety, Security, and Emergency Management  
Venues Canberra WHS Coordinator

**Phone** (02) 625 66715 | **Mobile** [Sch 2.2\(a\)\(ii\)](#) | **Email** [alex.robertson@act.gov.au](mailto:alex.robertson@act.gov.au)  
**GPO Box 158 Canberra City ACT 2601**



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I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Richie Allan

**From:** "Gray, Adam" <Adam.Gray@act.gov.au>  
**Sent:** 23/03/2026 1:46 PM  
**To:** "Elkins, Matthew" <Matthew.Elkins@act.gov.au>; "De Boni, Andrew" <Andrew.deBoni@act.gov.au>; "Orr, Melissa" <Melissa.Orr@act.gov.au>; "Bonny, Carly" <Carly.Bonny@act.gov.au>  
**Cc:** "Bailey, Daniel" <Daniel.Bailey@act.gov.au>  
**Subject:** RE: Works at GIO Stadium

OFFICIAL

Hi Matt

Please see my responses below in red.

Regards

Adam

**Adam Gray | Senior Director, Operations**

Agency Security Advisor

Phone (02) 625 66714 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [adam.gray@act.gov.au](mailto:adam.gray@act.gov.au) |

GPO Box 158 Canberra City ACT 2601



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[Manuka](#)

**RAIDERS**

**2026 SEASON**  
**GIO STADIUM CANBERRA**

**CLICK FOR MORE INFO**

**BRUMBIES**  
ACT RUGBY

**ACT**  
Government

I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

Artist: Richie Allan

**From:** Elkins, Matthew <Matthew.Elkins@act.gov.au>

**Sent:** Monday, 23 March 2026 12:53 PM

**To:** De Boni, Andrew <Andrew.deBoni@act.gov.au>; Gray, Adam <Adam.Gray@act.gov.au>; Orr, Melissa <Melissa.Orr@act.gov.au>; Bonny, Carly <Carly.Bonny@act.gov.au>

**Cc:** Bailey, Daniel <Daniel.Bailey@act.gov.au>

**Subject:** Works at GIO Stadium

OFFICIAL

Hi All

As you can appreciate there will considerable attention on GIO over the next week can I please ask

Out of Scope

- As you may have read the CEO of the Raiders has claimed that he/they identified safety issues re the glass panels in the coaches area. While I can't find a record of the Raiders raising these issues it would be prudent to seek an engineer prior to Fridays match day to provide an assessment of safe and appropriate installation and operation of
  - Glass panels back of the grandstand
  - Glass panels on the open Boxes
  - Glass windows on the Coaches and commentary boxes
  - Gass walls and doors on the hospitality suites and lounges
  - Glass extension to the balcony fronts on the Suites and Lounges.
  - Roof sections between hospitality level and inner concourse
  - Roof sections between the split section of the western grandstand.

Out of Scope

Thanks

Matt

Matthew Elkins | Executive Branch Manager; Venues Canberra |  
Phone 6256 6708 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
PO Box 666 JAMISON ACT 2614



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**RAIDERS**

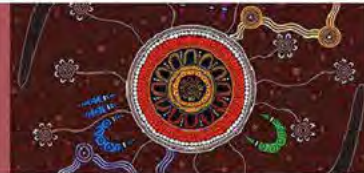
**2026 SEASON**  
**GIO STADIUM CANBERRA**

**BRUMBIES**  
ACT RUGBY

[CLICK FOR MORE INFO](#)



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Artist: Richie Allan

Contemporaneous notes (notes) are, by definition, notes taken at the same time as you are doing something.

Who? When? Where? What? Why?

- Be written neatly, clearly, and succinctly.
- Begin upon initial notification of an incident or arrival at a site for inspection.
- Contain a date and clear time (preferably 24-hour time) information, in chronological order.
- List the geographic location, address and/or block and section details.
- Contain details of the incident/reason for site visit.
- List the contact details of other stakeholder's present, i.e., Emergency service personnel, government agencies.
- If Police are present, the Officer in Charge contact details and incident/case number.
- Identification/location of key pieces of evidence.
- Should contain sketches/diagrams of the location, identifying location of evidence. Diagrams should feature the words, 'Not to scale' and a north marker consisting of an arrow with the letter 'N' at the base of the arrow and a legend identifying important features.
- Measurements should be in millimetres (mm) and triangulated, metres (m) for larger scale scenes.
- Truthfully/faithfully record conversations and/or interviews that take place.
- Show any errors crossed out with a single horizontal line with an initial at the end to maintain legibility.
- Have any gaps/lines filled with a single horizontal line.
- At the conclusion of the notes have the scribe's signature appear after the final period (full stop) and the remaining page, if empty, should be filled with a 'Z' shaped line.
- If additional notes are required after the completion of the contemporaneous notes a new entry should be made and a reference made to the original notes.
- Contain a WorkSafe ACT Salesforce case number.

10529

Extinguishant testing mark.  
Dispose of after use.  
Source AS 2444-2001

LIMITED  
\*Limited indicates the extinguishant is not the agent of choice for the class of fire & therefore will have limited capability.

00; or  
50 000

on or other  
ained

ust be

23/03/2026 @ 1055

GIO Stadium Canberra  
 B7 Hwy St, Bruce ACT  
 2613

Following up on a NTI with  
 So. insd DW & SS.

Jared Rando - Venue Mgr  
 Jared Rando @ act.gov.au  
 Adam Gray @ act.gov.au

(R) 9 AM. ins the newly ins. glass  
 doors.

→ The newly installed glasses  
 are tempered.

(E) 9 AM. viewed the CCTV footage  
 but was not clear.

(E) The rep. of PCBU advised  
 there was stuff put on the  
 way of glass doors & was  
 opened wrong way may  
 have contributed the inc.

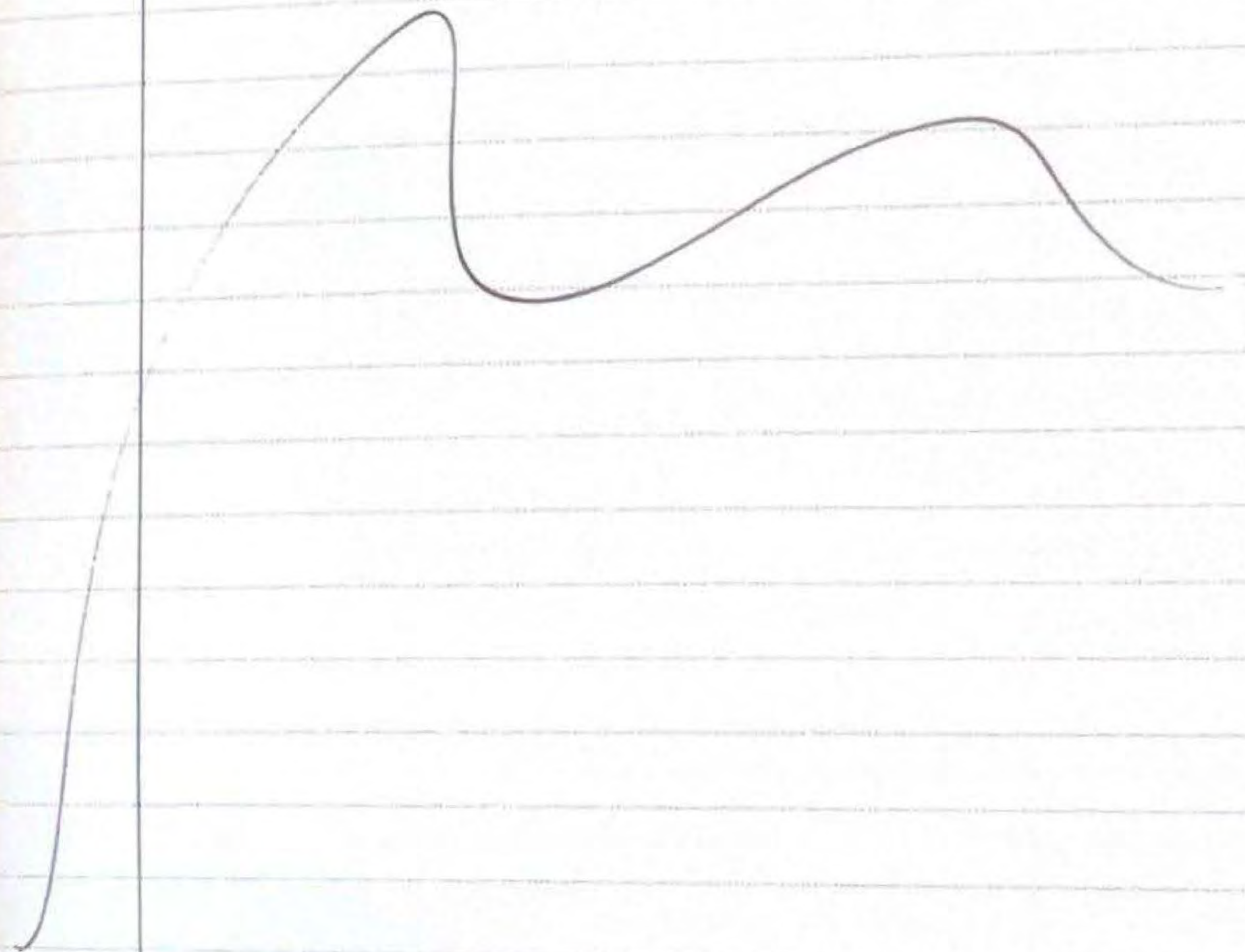
→ After inc. stickers are placed  
 to open doors properly and  
 not to put anything on the  
 glass.

(G) 9 AM. rep. the newly installed

23/03/2026

doors detail and advised if  
 the PCBU can replace the other  
 glasses. to reduce the chance of  
 similar inc. happening again.

(C) 9 AM. rep. the pictures and  
 CCTV footage and  
 left site around 11:20 AM



Issued to: .....

Name: DAVID WEST

Date of Issue: 29/3/26

Date of Completion: .....

Signature: .....

**Notebook Security**

Notebooks may be called upon by a Court, Tribunal, Commission or other regulatory authority as documentary evidence and shall be retained securely.

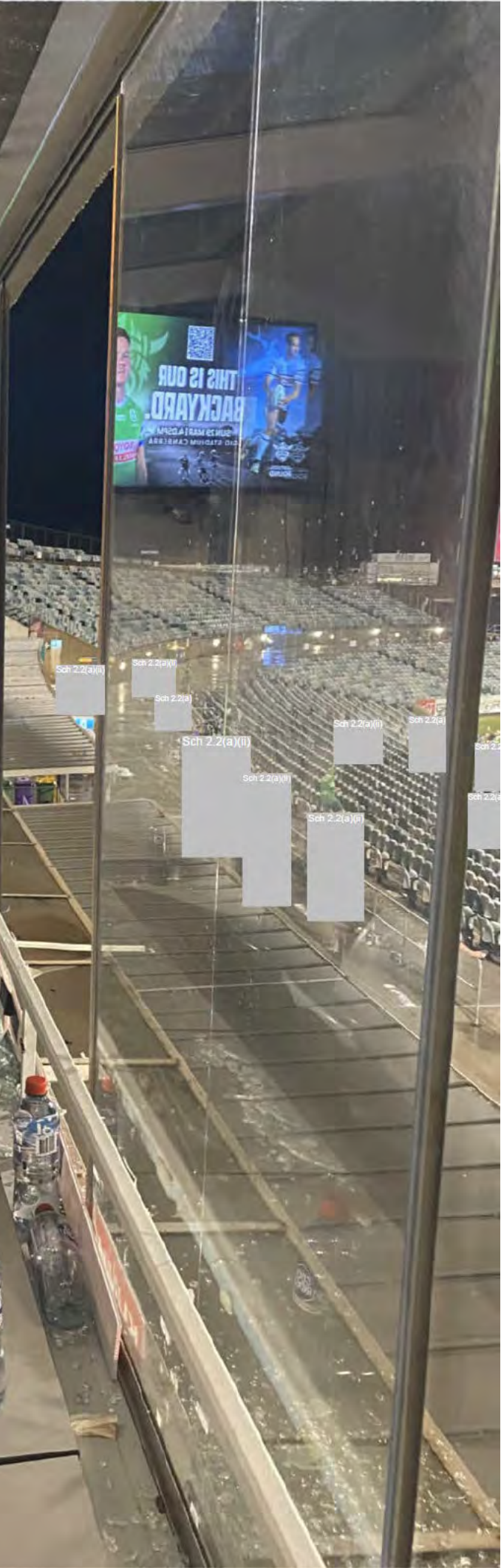
This notebook remains the property of WorkSafe ACT and must be returned when completed or requested.

23 MARCH 2023

10.55 G10 STADIUM, BROCK, ACT  
N.1 BROKEN WINDOWPAIN IN COACHES BOX  
SS DURING NRL MATCH  
JAREE, RANDO ACT - GOV. AU  
ADAM - GREEN ACT. GOV. AU  
WITH SUNDAR SIWAKUTI (SS)  
WINDOW BROKE WHEN  
COACH SLID IN AWAYBOX BUNTING WAS IN  
WINDOW RUNNER.  
WINDOW BEEN REPLACED BY  
WINDOW WITH LAMINATE  
OTHERS TIGHTENED WINDOWS.  
CCU FOOTAGE POOR SS  
- REQUESTED - STICKERS ADDED  
TO SHOW DIRECTION OF  
WINDOW SLIDE AND NOT  
TO PUT ANYTHING IN  
TRACKS. ALSO CALLED  
WINDOW ABOVE.  
WILL WORK TO REPLACE.

11.20 DEPART

2350003362



Sch 2.2(a)(i)

Sch 2.2(a)(i)

Sch 2.2(a)

Sch 2.2(a)(ii)

Sch 2.2(a)(i)

Sch 2.2(a)(ii)

Sch 2.2(a)(i)

Sch 2.2(a)

Sch 2.2

Sch 2.2

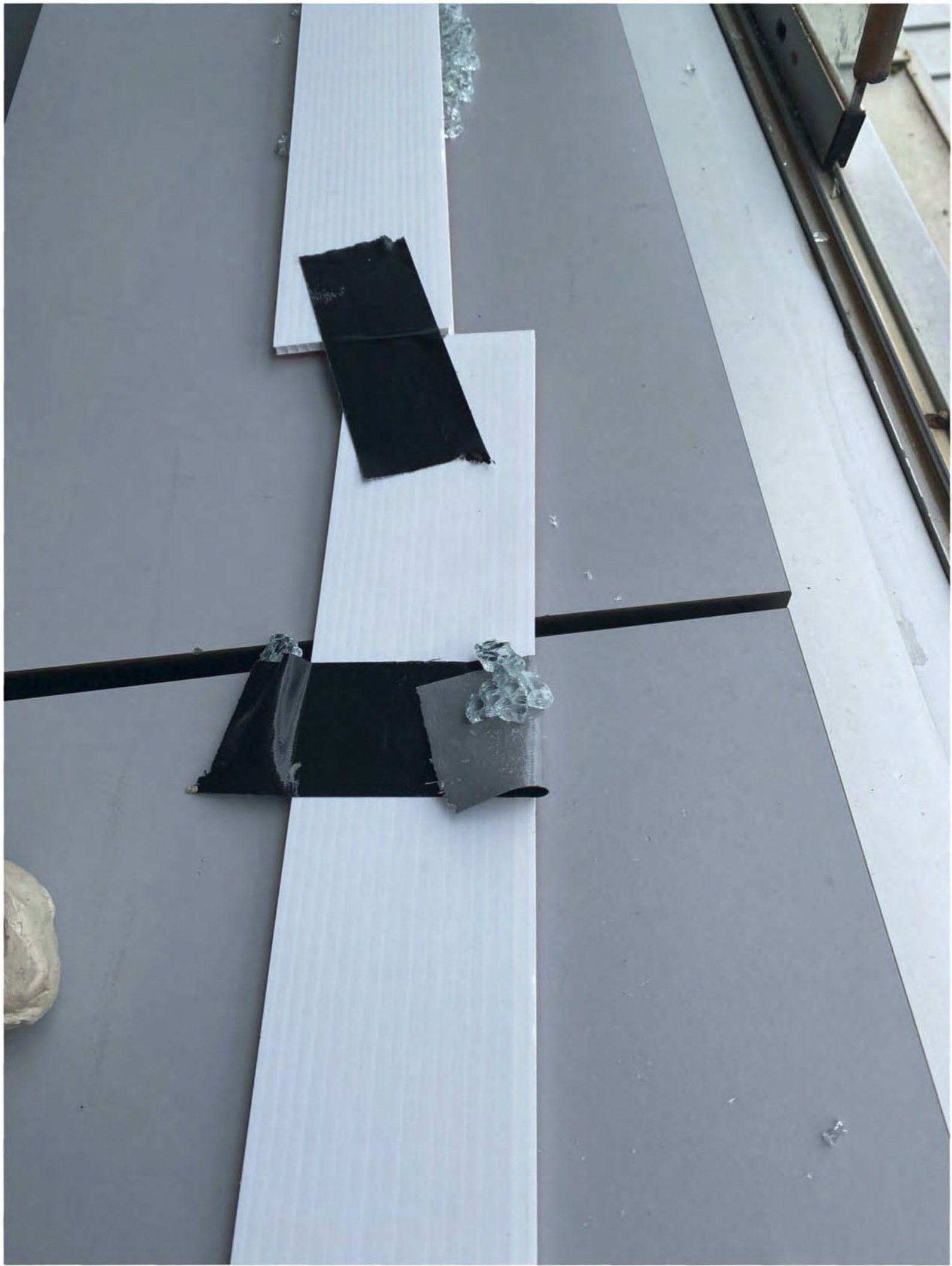


KUMHO TYRE

KUMHO TYRE

KUMHO TYRE







SLIDE TO OPEN



CANBERB

CANBERB

STADIUM



←

allhomes

DONUT BALLS

CRICKET AUSTRALIA

CANBERRA

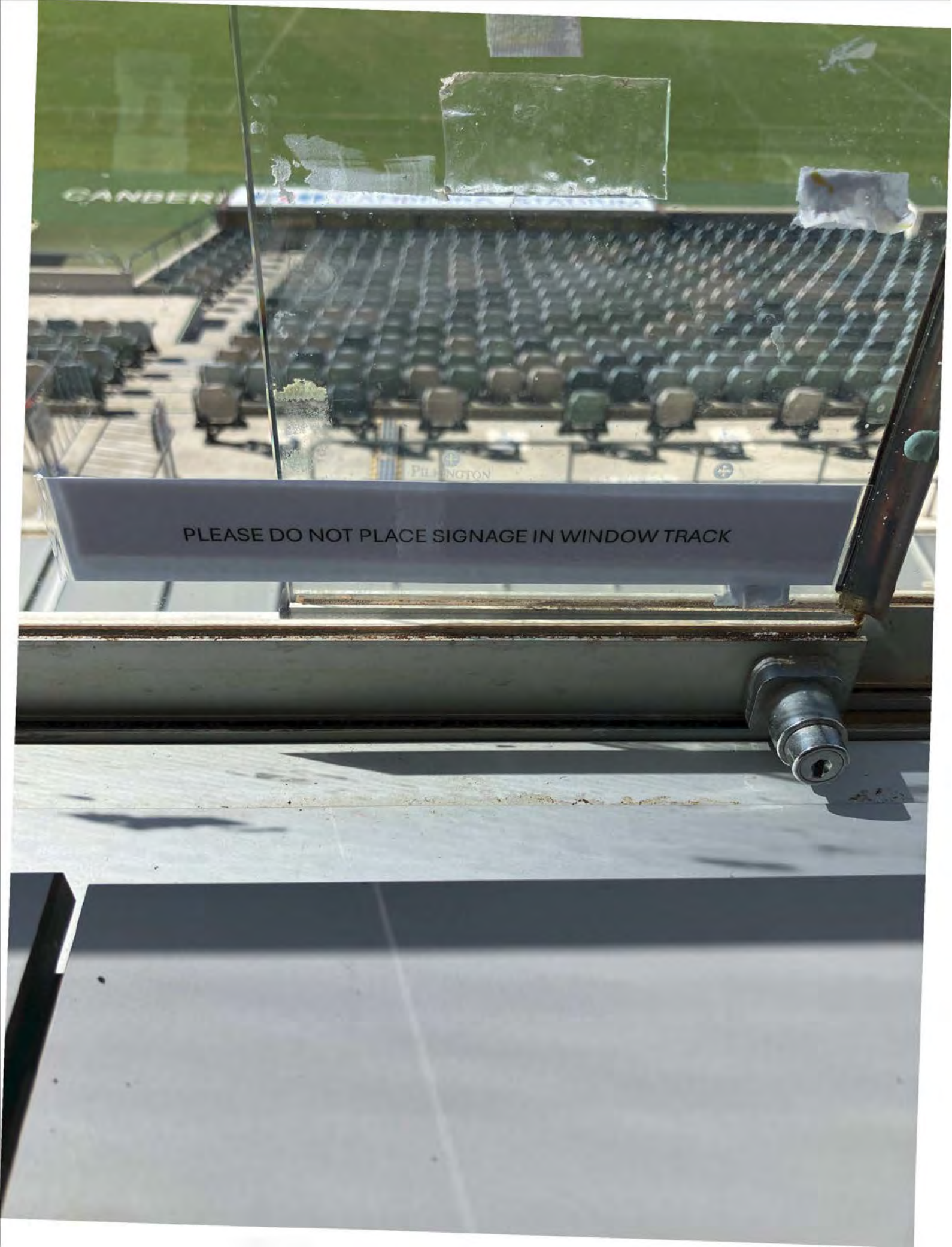
CANBERRA STADIUM

CANBERRA

CANBERI

PILINGTON

PLEASE DO NOT PLACE SIGNAGE IN WINDOW TRACK





PURKINGTON

80A 878  
AGASS 2208  
LIC NO 0710



TOUGHENED

GRADUATE HALLART 2014



**From:** "Rando, Jared" <Jared.Rando@act.gov.au>  
**Sent:** 24/03/2026 3:16 PM  
**To:** "Siwakoti, Sundar" <Sundar.Siwakoti@worksafe.act.gov.au>  
**Cc:** "Gray, Adam" <Adam.Gray@act.gov.au>; "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Subject:** RE: Coaches Box Incident - GIO Stadium  
**Attachments:** IMG\_0144.jpeg, IMG\_0141.jpeg, IMG\_0142.jpeg

Hi Sundar,

For your records, please see attached the images of the signage which was installed on the window by the [Sch 2.2\(a\)\(xi\)](#).

[Sch 2.2\(a\)\(xi\)](#)

We have installed signs noting not to install signage in the glass track since along with the arrows indicating the correct way to open the windows.

We have downloaded the CCTV footage we have of the incident. Due to the size, in order to get you a copy it will need to be downloaded to a USB directly from the security workstation. If you're around the area at any point, just let us know and we can download it for you. You'll just need a USB drive for it to be copied to.

Regards,

Jared

Jared Rando | Venue Manager – GIO Stadium

Phone (02) 6256 6709 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au) |  
GPO Box 158 Canberra City ACT 2601



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I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Richie Alban

**From:** Rando, Jared  
**Sent:** Monday, 23 March 2026 12:34 PM  
**To:** Siwakoti, Sundar <[Sundar.Siwakoti@worksafe.act.gov.au](mailto:Sundar.Siwakoti@worksafe.act.gov.au)>  
**Cc:** Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>  
**Subject:** Coaches Box Incident - GIO Stadium

Hi Sundar,

Thanks for stopping by today. Adam (cc'd) is the Senior Director here for Operations, Safety and Security and Andrew (cc'd) is the Senior Director for Infrastructure.

Adam is in the GIO office tomorrow so we can forward you all the information pertaining to the incident then if that's ok.

In the meantime, if you need anything additional please reach out to the three of us.

Regards,

Jared

Jared Rando | Venue Manager – GIO Stadium  
**Phone** (02) 6256 6709 | **Mobile** [Sch 2.2\(a\)\(ii\)](tel:0262566709) | **Email** [Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au) |  
**GPO Box 158 Canberra City ACT 2601**



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A promotional banner for the 2026 season at GIO Stadium Canberra. It features the Raiders logo on the left, the text '2026 SEASON GIO STADIUM CANBERRA' in the center, and the Brumbies logo on the right. Below the text is a 'CLICK FOR MORE INFO' button.

**RAIDERS**  
**2026 SEASON**  
**GIO STADIUM CANBERRA**  
**CLICK FOR MORE INFO**  
**BRUMBIES**  
ACT RUGBY

A banner from the ACT Government acknowledging the Ngunnawal People as traditional custodians of the ACT. It includes the ACT Government logo and a circular emblem with a sun and mountains. The text reads: 'I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.' The artist's name, 'Artist: Richie Allan', is written vertically on the right side.

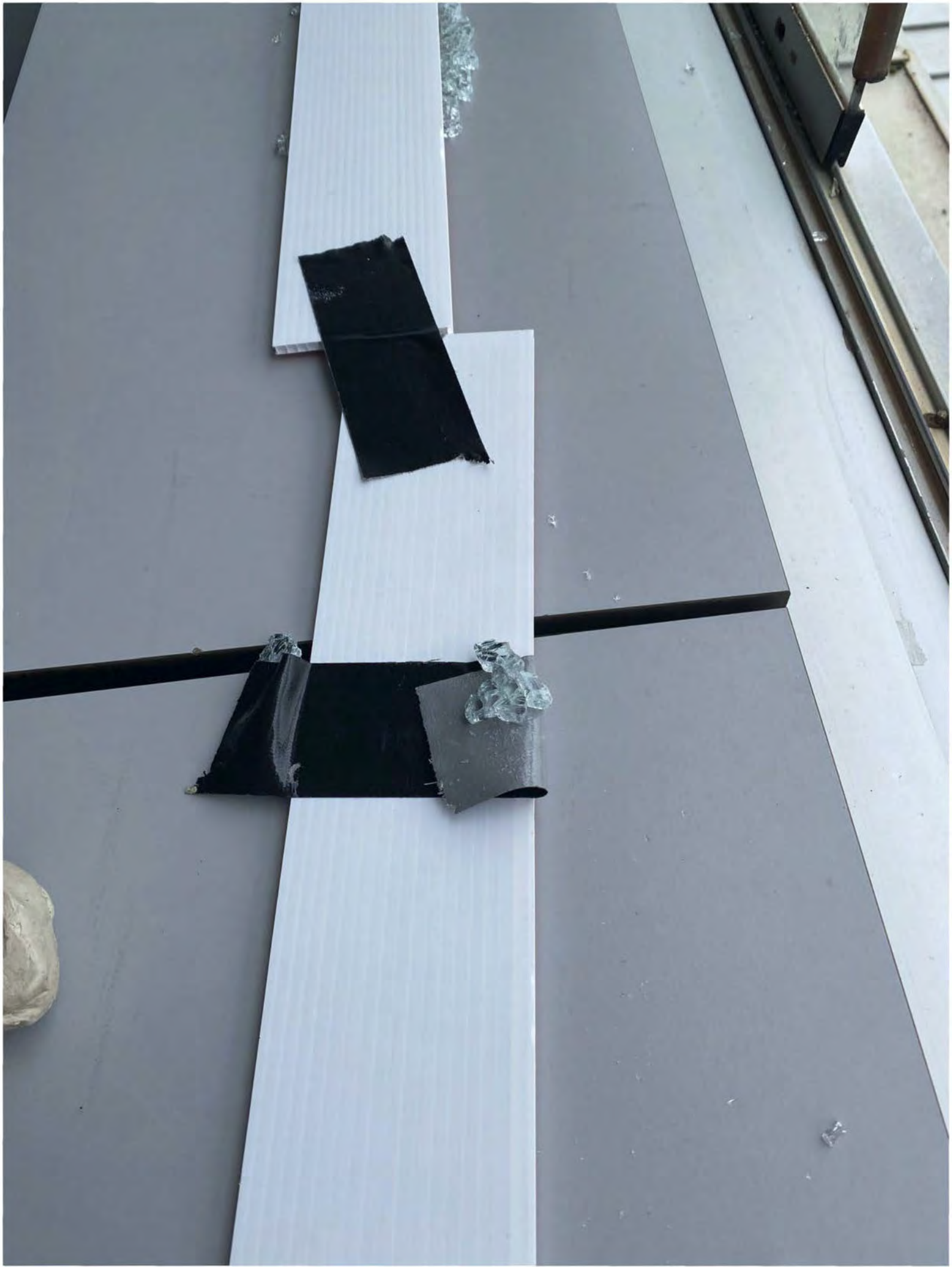
**ACT**  
Government  
I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.  
Artist: Richie Allan

KUMHO TYRE

KUMHO TYRE

KUMHO TYRE







**From:** "Smith, Bill" <Bill.Smith@worksafe.act.gov.au>  
**Sent:** 24/03/2026 11:22 AM  
**To:** "Worksafe Media" <Media@worksafe.act.gov.au>; "Cachia, Frank" <Frank.Cachia@worksafe.act.gov.au>  
**Cc:** "Cheong, Peggy" <Peggy.Cheong@worksafe.act.gov.au>  
**Subject:** RE: Sch 2.2(a)(xi) request

OFFICIAL

This response looks fine to me. Thanks Owen

**Bill Smith** | **A/g Deputy Work Health and Safety Commissioner**  
Ph: 02 6205 9532 M: Sch 2.2(a)(i) E: [Bill.Smith@worksafe.act.gov.au](mailto:Bill.Smith@worksafe.act.gov.au)  
Office of the Work Health and Safety Commissioner  
GPO Box 158 Canberra ACT 2601 | [www.worksafe.act.gov.au](http://www.worksafe.act.gov.au)

**WORKSAFEACT**



---

**From:** Worksafe Media  
**Sent:** Tuesday, 24 March 2026 10:30 AM  
**To:** Cachia, Frank ; Smith, Bill  
**Cc:** Cheong, Peggy ; Worksafe Media  
**Subject:** RE: Sch 2.2(a)(xi) request

OFFICIAL

Out of Scope

---

**From:** Cachia, Frank <[Frank.Cachia@worksafe.act.gov.au](mailto:Frank.Cachia@worksafe.act.gov.au)>  
**Sent:** Tuesday, 24 March 2026 10:27 AM  
**To:** Smith, Bill <[Bill.Smith@worksafe.act.gov.au](mailto:Bill.Smith@worksafe.act.gov.au)>  
**Cc:** Cheong, Peggy <[Peggy.Cheong@worksafe.act.gov.au](mailto:Peggy.Cheong@worksafe.act.gov.au)>; Worksafe Media <[Media@worksafe.act.gov.au](mailto:Media@worksafe.act.gov.au)>  
**Subject:** FW: Sch 2.2(a)(xi) request

OFFICIAL

---

Hi Bill

Owen has drafted a response to the Sch 2.2(a)(xi) enquiry below.

I'm not across all the details leading to our involvement, but will take your lead on this.

Frank

OFFICIAL

Something like this maybe?

*WorkSafe ACT inspectors attended Canberra Stadium following a notification from the stadium operators that a person had sustained an injury at the workplace.*

*Inspectors made enquiries to understand the circumstances surrounding the incident and will continue to engage with the relevant duty holders as required.*

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

# Sch 2.2(a)(xi)

**From:** "Worksafe Media"  
**Sent:** 24/03/2026 11:27 AM  
**To:** Sch 2.2(a)(ii)  
**Subject:** RE: Sch 2.2(a)(xi) request

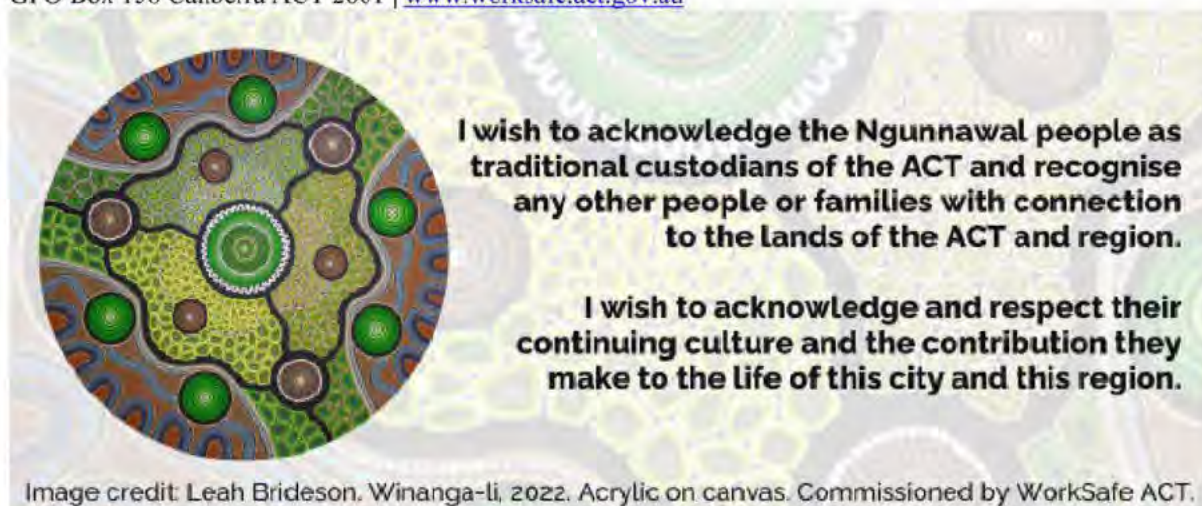
Hi Sch 2.2(a)(ii)

WorkSafe ACT inspectors attended Canberra Stadium following a notification from the stadium operators that a person had sustained an injury at the workplace.

Inspectors made enquiries to understand the circumstances surrounding the incident and will continue to engage with the relevant duty holders as required.

Kind regards  
Owen

Media & Communications | WorkSafe ACT  
Phone: Sch 2.2(a)(ii) | Email: [media@worksafe.act.gov.au](mailto:media@worksafe.act.gov.au)  
Office of the Work Health and Safety Commissioner | ACT Government  
GPO Box 158 Canberra ACT 2601 | [www.worksafe.act.gov.au](http://www.worksafe.act.gov.au)



**From:** Sch 2.2(a)(ii)  
**Sent:** Tuesday, 24 March 2026 10:06 AM  
**To:** Worksafe Media  
**Subject:** Sch 2.2(a)(xi) request

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

**From:** "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Sent:** 24/03/2026 3:25 PM  
**To:** "Rando, Jared" <Jared.Rando@act.gov.au>; "Siwakoti, Sundar" <Sundar.Siwakoti@worksafe.act.gov.au>  
**Cc:** "Gray, Adam" <Adam.Gray@act.gov.au>  
**Subject:** RE: Coaches Box Incident - GIO Stadium  
**Attachments:** Image.jpeg

Hi Sundar,

I can confirm that when I attended the coaches box there was a piece of the corflute signage lodged in the track obstructing the window from sliding. Pic is attached.

Thanks,

Andrew

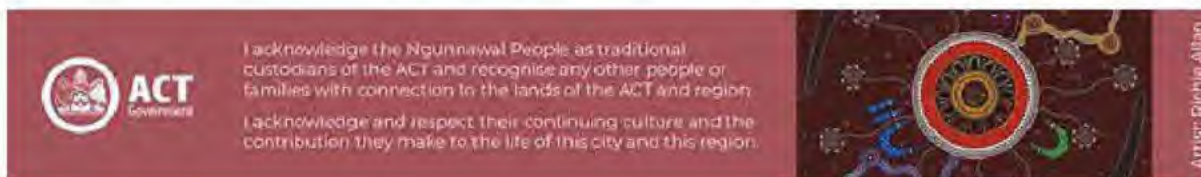
Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
Phone 6213 0701 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
PO Box 158 Canberra City ACT 2601



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**canberra**

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[Manuka](#)



**From:** Rando, Jared <Jared.Rando@act.gov.au>  
**Sent:** Tuesday, 24 March 2026 3:17 PM  
**To:** Siwakoti, Sundar <Sundar.Siwakoti@worksafe.act.gov.au>  
**Cc:** Gray, Adam <Adam.Gray@act.gov.au>; De Boni, Andrew <Andrew.deBoni@act.gov.au>  
**Subject:** RE: Coaches Box Incident - GIO Stadium

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Sch 2.2(a)(xi)

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We have downloaded the CCTV footage we have of the incident. Due to the size, in order to get you a copy it will need to be downloaded to a USB directly from the security workstation. If you're around the area at any point, just let us know and we can download it for you. You'll just need a USB drive for it to be copied to.

Regards,

Jared

Jared Rando | Venue Manager – GIO Stadium

Phone (02) 6256 6709 | Mobile Sch 2.2(a)(ii) | Email [Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au) |

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[Manuka](#)



**From:** Rando, Jared

**Sent:** Monday, 23 March 2026 12:34 PM

**To:** Siwakoti, Sundar <[Sundar.Siwakoti@worksafe.act.gov.au](mailto:Sundar.Siwakoti@worksafe.act.gov.au)>

**Cc:** Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>

**Subject:** Coaches Box Incident - GIO Stadium

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Regards,

Jared

Jared Rando | Venue Manager – GIO Stadium

Phone (02) 6256 6709 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au) |

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**RAIDERS**

**2026 SEASON**  
**GIO STADIUM CANBERRA**

[CLICK FOR MORE INFO](#)

**BRUMBIES**  
ACT RUGBY

**ACT**  
Government

I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

Artist: Richie Allan

Duplicate

# MS Teams Chat – CMTEDDFOI 2026-067

Smith, Bill Tuesday 9:31 am



Suggesting this is now a WHS issue. [The broken glass incident at Canberra stadium has turned us into a joke | The Canberra Times | Canb...](#)



The stadium saga is beyond a joke - it's now a ...  
How many more embarrassments - or injuries - can we tolerate?  
[www.canberratimes.com.au](http://www.canberratimes.com.au)

Cachia, Frank Tuesday 9:52 am



in case you need a PDF



Cheong, Peggy Tuesday 9:56 am



Cachia, Frank 24/03/2026 9:52 am  
in case you need a PDF

have we received a notification? 🙄

Cheong, Peggy Tuesday 9:56 am



Cachia, Frank 24/07/2026 9:52 am  
in case you need a PDF

have we received a notification? 🙄

Tuesday 9:56 am

Yes and WPV was conducted yesterday



Cheong, Peggy Tuesday 9:57 am



gosh we are just too good!



Tuesday 9:57 am

[PC-000003362 | Public Complaint | Salesforce](#)

On 23 March 2026, Inspectors Siwakoti and West attended the workplace to conduct a work health and safety inspection and to make enquiries regarding the reported incident.

During the inspection, the inspectors were advised that the broken glass had been replaced with tempered safety glass, which presents a significantly lower risk of breakage and serious lacerations. It was noted that the original glass panel had been installed many years ago and had not displayed any visible signs of deterioration prior to the incident.

Inspectors observed an identical glass panel in a nearby room. As a precautionary measure, the inspectors recommended that this panel also be replaced to reduce the likelihood of a similar incident occurring in the future.

The inspectors were shown CCTV footage of the incident; however, the footage was not clear. The inspectors requested details of the newly installed tempered glass, which will be provided to the inspector.

The inspectors were also briefed on the first aid that was administered following the incident and the steps taken to make the area safe. The PCBU has installed signs on which way to slide the glass and not to put anything on them.

Inspector West clarified why the incident is classified as a Notifiable Incident (NI) and emphasised the importance of timely notification for incidents of this nature.

At this stage, no further regulatory action will be taken.

Johnston, Kris Tuesday 9:57 am



Git team crushing it!

**From:** "De Boni, Andrew"  
**Sent:** 25/03/2026 8:48 AM  
**To:** "Siwakoti, Sundar" <Sundar.Siwakoti@worksafe.act.gov.au>; "Rando, Jared" <Jared.Rando@act.gov.au>  
**Cc:** "Gray, Adam" <Adam.Gray@act.gov.au>  
**Subject:** RE: Coaches Box Incident - GIO Stadium

Hi Sundar,

Sch 2 2(a)(xi) have replaced the pane with Laminated glass as that was the only glass that could be installed in such a tight time frame. I will contact them and ask for copies of the receipt as the invoice will be sent to iCBR – not Venues Canberra.

The glass that was broken was tempered safety glass just not laminated. I am in the process of gaining a quotation for tempered and laminated glass. Regardless of the type of glass installed there is always a risk of it breaking if the required force is applied to it.

I don't believe we are performing a formal investigation into this incident.

Thanks,

Andrew

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
Phone 6213 0701 | Mobile Sch 2 2(a)(ii) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
PO Box 158 Canberra City ACT 2601



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[Manuka](#)



**From:** Siwakoti, Sundar <Sundar.Siwakoti@worksafe.act.gov.au>  
**Sent:** Wednesday, 25 March 2026 7:55 AM  
**To:** Rando, Jared <Jared.Rando@act.gov.au>  
**Cc:** Gray, Adam <Adam.Gray@act.gov.au>; De Boni, Andrew <Andrew.deBoni@act.gov.au>  
**Subject:** Re: Coaches Box Incident - GIO Stadium

Hi Jared and Andrew,

Thank you for providing the additional contact details. I have noted you as the primary contact for this workplace visit, as you were the only representative present and therefore would have received the Workplace Visit Summary.

Thank you also to Andrew for supplying the additional photographs, which appear to show a likely contributing factor to the incident. Jared also raised this matter during the workplace visit. We reviewed the available CCTV footage at the time; however, the recording was unclear and did not assist in determining the cause. At this stage, I am satisfied that no further review of the CCTV footage is required.

To ensure our records are complete, please provide the following:

- Details of the newly installed glass, including the manufacturer's specifications and the purchase receipt, so we can verify the exact type of glass installed.
- Thank you for installing the signage on the window, as this will help prompt patrons to use the window safely. However, based on the circumstances of the incident, a more effective control measure would be to replace the remaining original window glass in the other coaches box. The incident demonstrates a foreseeable risk of recurrence. If you intend to retain the same type of glass, please ensure a risk assessment is completed, addressing the incident and the potential for similar events. Replacing the existing glass with a safer alternative—such as tempered or safety glass—would provide a higher level of risk control.
- If an internal investigation is underway, please provide a copy of the report once completed. Undertaking such an investigation is a positive step toward identifying root causes and preventing similar incidents.
- If an internal investigation has already been completed, please also provide a copy for our records.

Please let me know if you have any further questions.

Kind regards,

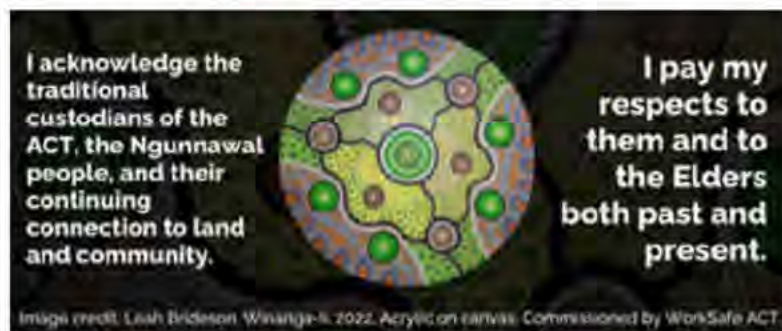
**Sundar Siwakoti | Senior Inspector – General Industries**

P: 132 281 | M: [132 281](tel:132281) | E : [sundar.siwakoti@worksafe.act.gov.au](mailto:sundar.siwakoti@worksafe.act.gov.au)

**Office of the Work Health and Safety Commissioner**

**GPO Box 158 Canberra ACT 2601**

**WORKSAFEACT**



---

**From:** Rando, Jared <[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>

**Sent:** 23 March 2026 12:34 PM

**To:** Siwakoti, Sundar <[Sundar.Siwakoti@worksafe.act.gov.au](mailto:Sundar.Siwakoti@worksafe.act.gov.au)>

Cc: Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>  
Subject: Coaches Box Incident - GIO Stadium

Hi Sundar,

Thanks for stopping by today. Adam (cc'd) is the Senior Director here for Operations, Safety and Security and Andrew (cc'd) is the Senior Director for Infrastructure.

Adam is in the GIO office tomorrow so we can forward you all the information pertaining to the incident then if that's ok.

In the meantime, if you need anything additional please reach out to the three of us.

Regards,

Jared

Jared Rando | Venue Manager – GIO Stadium

Phone (02) 6256 6709 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au) |

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I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.

I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Riche Allan

**From:** "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Sent:** 25/03/2026 2:32 PM  
**To:** "Elkins, Matthew" <Matthew.Elkins@act.gov.au>; "Orr, Melissa" <Melissa.Orr@act.gov.au>; "Bonny, Carly" <Carly.Bonny@act.gov.au>; "Gray, Adam" <Adam.Gray@act.gov.au>  
**Cc:** "Bailey, Daniel" <Daniel.Bailey@act.gov.au>  
**Subject:** RE: GIO Stadium  
**Categories:** EO

OFFICIAL

Hi Matt,

They looked at both radio boxes and the coaches boxes. I inspected the windows in the media/broadcast room and most of the windows are locked with the exception of one. All timbers seems ok in those.

Thanks,

Andrew

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
**Phone** 6213 0701 | **Mobile** [Sch 2.2\(a\)\(ii\)](#) | **Email** [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
**PO Box 158 Canberra City ACT 2601**



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[Manuka](#)

**From:** Elkins, Matthew  
**Sent:** Wednesday, 25 March 2026 2:30 PM  
**To:** De Boni, Andrew ; Orr, Melissa ; Bonny, Carly ; Gray, Adam  
**Cc:** Bailey, Daniel  
**Subject:** RE: GIO Stadium

OFFICIAL

Thanks Andrew

Just confirming [Sch 2 2\(a\)\(ii\)](#) reviewed all window frames for the commentary and coaches boxes and it was only the timbers in this box that needs to be replaced.

Thanks

Matt

Matthew Elkins | Executive Branch Manager; Venues Canberra |  
Phone 6256 6708 | Mobile [Sch 2 2\(a\)\(ii\)](#) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
GPO Box 158 Canberra City ACT 2601



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---

**From:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>  
**Sent:** Wednesday, 25 March 2026 2:26 PM  
**To:** Elkins, Matthew <[Matthew.Elkins@act.gov.au](mailto:Matthew.Elkins@act.gov.au)>; Orr, Melissa <[Melissa.Orr@act.gov.au](mailto:Melissa.Orr@act.gov.au)>; Bonny, Carly <[Carly.Bonny@act.gov.au](mailto:Carly.Bonny@act.gov.au)>; Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>  
**Cc:** Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>  
**Subject:** RE: GIO Stadium

OFFICIAL

Hi All,

[Sch 2 2\(a\)\(ii\)](#) has attended and measured up the timber that needs replacing under the track. This requires removing the frame and glazing to the radio box and coaches box at the Southern end.

This work will not be done by the weekend. The aim will be to perform in the break after Sunday's game.

Once the glazier has attended I will advise but it is most likely that the glazing in the radio box will not be operable on the weekend. I will make sure the Brumbies and Raiders are made aware.

Thanks,

Andrew

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
Phone 6213 0701 | Mobile [Sch 2 2\(a\)\(ii\)](#) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
PO Box 158 Canberra City ACT 2601

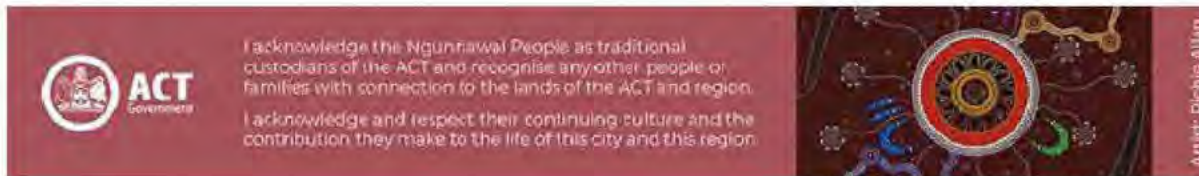


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**From:** Elkins, Matthew <[Matthew.Elkins@act.gov.au](mailto:Matthew.Elkins@act.gov.au)>

**Sent:** Wednesday, 25 March 2026 1:44 PM

**To:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>; De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>; Orr, Melissa <[Melissa.Orr@act.gov.au](mailto:Melissa.Orr@act.gov.au)>; Bonny, Carly <[Carly.Bonny@act.gov.au](mailto:Carly.Bonny@act.gov.au)>

**Cc:** Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>

**Subject:** RE: GIO Stadium

OFFICIAL

Sorry further to this can we please include in the SOP instructions for the installation of signage in the coaches box windows.

Thanks

Matt

Matthew Elkins | Executive Branch Manager; Venues Canberra |

Phone 6256 6708 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |

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**From:** Elkins, Matthew

**Sent:** Wednesday, 25 March 2026 1:43 PM

**To:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>; De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>; Orr, Melissa <[Melissa.Orr@act.gov.au](mailto:Melissa.Orr@act.gov.au)>; Bonny, Carly <[Carly.Bonny@act.gov.au](mailto:Carly.Bonny@act.gov.au)>

**Cc:** Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>

**Subject:** GIO Stadium

Hi All

Thanks for works done to make safe the coach's box at GIO Stadium last week.

Just confirming the following works are in train over the next couple of days

- Andrew has booked **Sch 2 2(a)(xi)** to attend site on Wednesday 25/03/2026 and review the appropriate and safe structure of the Window frames in the Coaches and Media boxes
- Andrew has booked a glazier to attend site Thursday 26/03/2026 and review appropriate glass is installed in public areas of GIO Stadium
- Adam will conduct a risk assessment of the use of operable windows in Coaches and Media boxes
- Jared will install SOP and associated signage required as identified through Riska Assessment.

Thanks

Matt

Matthew Elkins | Executive Branch Manager; Venues Canberra |  
 Phone 6256 6708 | Mobile **Sch 2.2(a)(ii)** | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
 PO Box 666 JAMISON ACT 2614



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**From:** "Smith, Bill" <Bill.Smith@worksafe.act.gov.au>  
**Sent:** 25/03/2026 1:34 PM  
**To:** "Worksafe Media" <Media@worksafe.act.gov.au>; "Cheong, Peggy" <Peggy.Cheong@worksafe.act.gov.au>; "Grey, Amanda" <Amanda.Grey@worksafe.act.gov.au>; "Kobayashi, Midori" <Midori.Kobayashi@worksafe.act.gov.au>  
**Subject:** RE: request for statement re Canberra Stadium 19/03

OFFICIAL

Thanks Frank

Apologies for the delay. There's nothing to add to our media response yesterday, as reported in [Sch 2.2\(a\)\(xi\)](#) and referenced by the journalist below. Noting this I'd respond with something along the lines of:

---

Hi [Sch 2.2\(a\)\(ii\)](#)

*Thanks for getting in touch. We are unable to comment further on the specifics of our regulatory activities.*

*Noting this, there is nothing further WorkSafe ACT can add to the statement provided to [Sch 2.2\(a\)\(xi\)](#) which was reflected in your enquiry.*

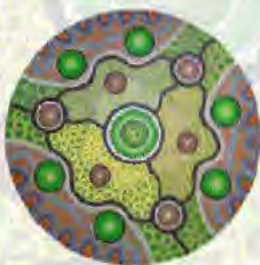
---

Regards

**Bill Smith | A/g Deputy Work Health and Safety Commissioner**  
Ph: 02 6205 9532 M: [Sch 2.2\(a\)\(ii\)](#) E: [Bill.Smith@worksafe.act.gov.au](mailto:Bill.Smith@worksafe.act.gov.au)  
Office of the Work Health and Safety Commissioner  
GPO Box 158 Canberra ACT 2601 | [www.worksafe.act.gov.au](http://www.worksafe.act.gov.au)

**WORKSAFEACT**

I acknowledge the traditional custodians of the ACT, the Ngunnawal people, and their continuing connection to land and community.



I pay my respects to them and to the Elders both past and present.

Image credit: Leah Bridson, Winanga-Il, 2022. Acrylic on canvas. Commissioned by WorkSafe ACT.

---

**From:** Cachia, Frank **On Behalf Of** Worksafe Media  
**Sent:** Wednesday, 25 March 2026 9:52 AM  
**To:** Smith, Bill ; Cheong, Peggy ; Grey, Amanda ; Kobayashi, Midori  
**Cc:** Worksafe Media  
**Subject:** RE: request for statement re Canberra Stadium 19/03

OFFICIAL

Hi Bill

We are proposing the following response. We know there isn't much in the story from our perspective, and we would like to keep it that way, so I think less is better in this case. The chances of anything remotely inflammatory will not only be used in the press but also in the assembly.

Seeking your review and approval please.

---

Hi [Sch 2.2\(a\)\(ii\)](#)

Here is the statement provided the [Sch 2.2\(a\)\(xi\)](#)

*WorkSafe ACT inspectors attended Canberra Stadium following a notification from the stadium operators that a person had sustained an injury at the workplace.*

*Inspectors made enquiries to understand the circumstances surrounding the incident and will continue to engage with the relevant duty holders as required.*

We are unable to comment further on the specifics of our regulatory activities.

---

**From:** Smith, Bill <[Bill.Smith@worksafe.act.gov.au](mailto:Bill.Smith@worksafe.act.gov.au)>

**Sent:** Wednesday, 25 March 2026 9:42 AM

**To:** Worksafe Media <[Media@worksafe.act.gov.au](mailto:Media@worksafe.act.gov.au)>; Cheong, Peggy <[Peggy.Cheong@worksafe.act.gov.au](mailto:Peggy.Cheong@worksafe.act.gov.au)>; Grey, Amanda <[Amanda.Grey@worksafe.act.gov.au](mailto:Amanda.Grey@worksafe.act.gov.au)>; Kobayashi, Midori <[Midori.Kobayashi@worksafe.act.gov.au](mailto:Midori.Kobayashi@worksafe.act.gov.au)>

**Subject:** RE: request for statement re Canberra Stadium 19/03

OFFICIAL

Thanks Frank

# Out of Scope

Regards

**Bill Smith** | A/g Deputy Work Health and Safety Commissioner

Ph: 02 6205 9532 M: [Sch 2.2\(a\)\(ii\)](#) E: [Bill.Smith@worksafe.act.gov.au](mailto:Bill.Smith@worksafe.act.gov.au)

Office of the Work Health and Safety Commissioner

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## WORKSAFEACT

I acknowledge the traditional custodians of the ACT, the Ngunnawal people, and their continuing connection to land and community.



I pay my respects to them and to the Elders both past and present.

Image credit: Leah Brideson. Winanga-II, 2022. Acrylic on canvas. Commissioned by WorkSafe ACT.

**From:** Cachia, Frank <[Frank.Cachia@worksafe.act.gov.au](mailto:Frank.Cachia@worksafe.act.gov.au)> **On Behalf Of** Worksafe Media

**Sent:** Wednesday, 25 March 2026 9:30 AM

**To:** Smith, Bill <[Bill.Smith@worksafe.act.gov.au](mailto:Bill.Smith@worksafe.act.gov.au)>; Cheong, Peggy <[Peggy.Cheong@worksafe.act.gov.au](mailto:Peggy.Cheong@worksafe.act.gov.au)>; Grey, Amanda <[Amanda.Grey@worksafe.act.gov.au](mailto:Amanda.Grey@worksafe.act.gov.au)>; Kobayashi, Midori <[Midori.Kobayashi@worksafe.act.gov.au](mailto:Midori.Kobayashi@worksafe.act.gov.au)>

**Subject:** FW: request for statement re Canberra Stadium 19/03

OFFICIAL

FYI

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

Sch 2.2(a)(xi)

**From:** "Siwakoti, Sundar"  
**Sent:** 25/03/2026 7:54 AM  
**To:** "Rando, Jared" <Jared.Rando@act.gov.au>  
**Cc:** "Gray, Adam" <Adam.Gray@act.gov.au>; "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Subject:** Re: Coaches Box Incident - GIO Stadium

Hi Jared and Andrew,

Thank you for providing the additional contact details. I have noted you as the primary contact for this workplace visit, as you were the only representative present and therefore would have received the Workplace Visit Summary.

Thank you also to Andrew for supplying the additional photographs, which appear to show a likely contributing factor to the incident. Jared also raised this matter during the workplace visit. We reviewed the available CCTV footage at the time; however, the recording was unclear and did not assist in determining the cause. At this stage, I am satisfied that no further review of the CCTV footage is required.

To ensure our records are complete, please provide the following:

- Details of the newly installed glass, including the manufacturer's specifications and the purchase receipt, so we can verify the exact type of glass installed.
- Thank you for installing the signage on the window, as this will help prompt patrons to use the window safely. However, based on the circumstances of the incident, a more effective control measure would be to replace the remaining original window glass in the other coaches box. The incident demonstrates a foreseeable risk of recurrence.  
If you intend to retain the same type of glass, please ensure a risk assessment is completed, addressing the incident and the potential for similar events. Replacing the existing glass with a safer alternative—such as tempered or safety glass—would provide a higher level of risk control.
- If an internal investigation is underway, please provide a copy of the report once completed. Undertaking such an investigation is a positive step toward identifying root causes and preventing similar incidents.
- If an internal investigation has already been completed, please also provide a copy for our records.

Please let me know if you have any further questions.

Kind regards,

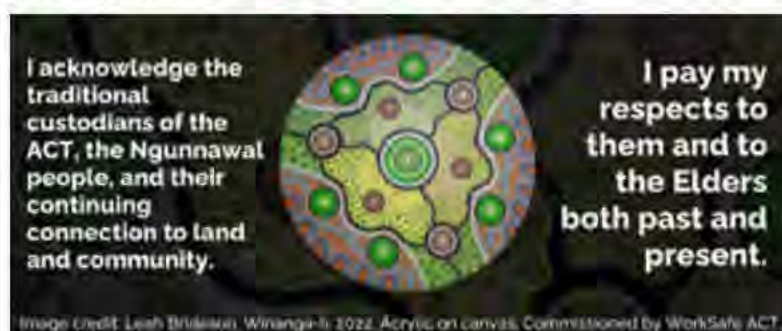
**Sundar Siwakoti | Senior Inspector – General Industries**

P: 132 281 | M: [0894922611](tel:0894922611) | E : [sundar.siwakoti@worksafe.act.gov.au](mailto:sundar.siwakoti@worksafe.act.gov.au)

**Office of the Work Health and Safety Commissioner**

**GPO Box 158 Canberra ACT 2601**

**WORKSAFEACT**



**From:** Rando, Jared <Jared.Rando@act.gov.au>

**Sent:** 23 March 2026 12:34 PM

To: Siwakoti, Sundar <Sundar.Siwakoti@worksafe.act.gov.au>

Cc: Gray, Adam <Adam.Gray@act.gov.au>; De Boni, Andrew <Andrew.deBoni@act.gov.au>

Subject: Coaches Box Incident - GIO Stadium

Hi Sundar,

Thanks for stopping by today. Adam (cc'd) is the Senior Director here for Operations, Safety and Security and Andrew (cc'd) is the Senior Director for Infrastructure.

Adam is in the GIO office tomorrow so we can forward you all the information pertaining to the incident then if that's ok.

In the meantime, if you need anything additional please reach out to the three of us.

Regards,

Jared

Jared Rando | Venue Manager – GIO Stadium

Phone (02) 6256 6709 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au) |

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I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Richie Allan

**From:** "Elkins, Matthew" <Matthew.Elkins@act.gov.au>  
**Sent:** 26/03/2026 2:51 PM  
**To:** "Orr, Melissa" <Melissa.Orr@act.gov.au>  
**Subject:** FW: Coaches Box Incident - GIO Stadium - Update

Hi Mel

Please find correspondence I have received from Worksafe

Thanks Matt

Matthew Elkins | Executive Branch Manager; Venues Canberra |  
Phone 6256 6708 | Mobile [Sch 2 2\(a\)\(iii\)](#) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
GPO Box 158 Canberra City ACT 2601



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**From:** Siwakoti, Sundar <Sundar.Siwakoti@worksafe.act.gov.au>  
**Sent:** Thursday, 26 March 2026 2:15 PM  
**To:** De Boni, Andrew <Andrew.deBoni@act.gov.au>; Rando, Jared <Jared.Rando@act.gov.au>  
**Cc:** Gray, Adam <Adam.Gray@act.gov.au>; Bailey, Daniel <Daniel.Bailey@act.gov.au>; Elkins, Matthew <Matthew.Elkins@act.gov.au>  
**Subject:** Re: Coaches Box Incident - GIO Stadium - Update

Hi Andrew,

Thank you for providing the requested information relating to the notifiable incident reported to WorkSafe ACT (PC-0000003362), including photographs of the broken glass window, details of the rectification works undertaken, confirmation that laminated glass has been installed, and the risk assessment for the coaches' box sliding glass windows.

The risk assessment has been reviewed which outlines identified hazards, risk ratings, and control measures. The control measures proposed and implemented appear adequate and reasonably practicable to manage the identified risks.

Based on the information provided, including the risk assessment and associated controls, I am satisfied that the matters raised have been appropriately addressed. Accordingly, I will proceed to close the PC.

Please let me know if you have any further questions.

Kind regards,

**Sundar Siwakoti | Senior Inspector – General Industries**  
P: 132 281 | M: [Sch 2 2\(a\)\(ii\)](#) | E : [sundar.siwakoti@worksafe.act.gov.au](mailto:sundar.siwakoti@worksafe.act.gov.au)  
**Office of the Work Health and Safety Commissioner**  
GPO Box 158 Canberra ACT 2601

## WORKSAFEACT



**From:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>

**Sent:** 26 March 2026 12:17 PM

**To:** Siwakoti, Sundar <[Sundar.Siwakoti@worksafe.act.gov.au](mailto:Sundar.Siwakoti@worksafe.act.gov.au)>; Rando, Jared <[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>

**Cc:** Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>; Elkins, Matthew <[Matthew.Elkins@act.gov.au](mailto:Matthew.Elkins@act.gov.au)>

**Subject:** Coaches Box Incident - GIO Stadium - Update

Hi Sundar,

Please see attached copy of the risk assessment for the coaches box windows.

Over and above what is required, we have arranged for a glazier to remove all the operable toughened glass in the media and coaches boxes and replace it with laminated glass. As part of this process we will also install new wheels to the frames. We have also had the frames inspected and some minor works to them will occur next week also.

These works will begin next week.

Thanks,

Andrew

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
Phone 6213 0701 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
PO Box 158 Canberra City ACT 2601



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Artist: Richie Allan

**From:** "Orr, Melissa" <Melissa.Orr@act.gov.au>  
**Sent:** 26/03/2026 4:26 PM  
**To:** "Elkins, Matthew" <Matthew.Elkins@act.gov.au>; "Bailey, Daniel" <Daniel.Bailey@act.gov.au>  
**Subject:** FW: GIO Stadium  
**Categories:** EO

OFFICIAL

# Out of Scope

**From:** Elkins, Matthew  
**Sent:** Wednesday, 25 March 2026 5:36 PM  
**To:** Orr, Melissa ; De Boni, Andrew ; Gray, Adam ; Bonny, Carly ; Rando, Jared  
**Cc:** Bailey, Daniel ; Austin, Stassi  
**Subject:** GIO Stadium

OFFICIAL

Hi All

I know there is a lot happening but I just wanted to share a consolidated list we are progressing

- Post review of the Southern Radio box and Southern Coaches box [\[redacted\]](#) are undertaking works to replace the frame and window channel. To make safe in the period between works happening there will be a piece of non-operable glass installed. **Andrew clarified works yesterday at 5.48pm. Plus further info at 11.57am today**
- Adam once you have completed a risk assessment of the operable glass in the coaches and commentary boxes can you please share with this group and work safe. **Done**
- Jared please install signage and SOPs re use of the operable windows in each coach's and commentary boxes. Please confirm with this group when done. **Done**
- Andrew please ask the Glazier once they have attended site to provide a written report about the glass surfaces in the venue. **Glazier has attended, provided verbal report – Andrew has sent the info to the certifier**

# Out of Scope

I hanks

Matt

Matthew Elkins | Executive Branch Manager; Venues Canberra |  
**Phone** 6256 6708 | **Mobile** [\[redacted\]](#) | **Email** [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
**PO Box 666 JAMISON ACT 2614**



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I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Richie Allan

**From:** "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Sent:** 26/03/2026 1:44 PM  
**To:** "Orr, Melissa" <Melissa.Orr@act.gov.au>  
**Subject:** FW: Work Place Visit - 00007428  
**Attachments:** 00007428 - WPV Report.pdf

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
Phone 6213 0701 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
PO Box 158 Canberra City ACT 2601



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**ACT**  
Government

I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

Artist: Richele Allan

**From:** Rando, Jared <Jared.Rando@act.gov.au>  
**Sent:** Tuesday, 24 March 2026 2:26 PM  
**To:** Gray, Adam <Adam.Gray@act.gov.au>; Elkins, Matthew <Matthew.Elkins@act.gov.au>; De Boni, Andrew <Andrew.deBoni@act.gov.au>  
**Subject:** FW: Work Place Visit - 00007428

FYI

Jared Rando | Venue Manager – GIO Stadium  
Phone (02) 6256 6709 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au) |  
GPO Box 158 Canberra City ACT 2601

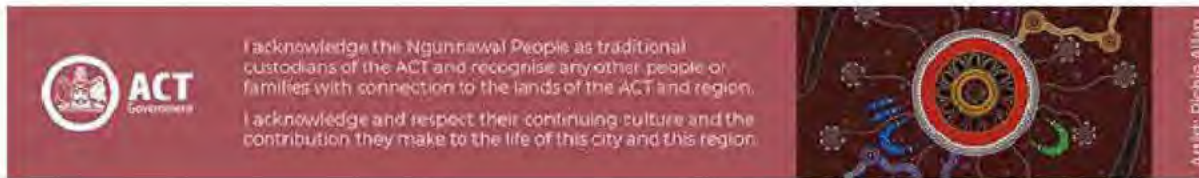


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[Manuka](#)



**From:** WorkSafe ACT <[worksafe@worksafe.act.gov.au](mailto:worksafe@worksafe.act.gov.au)>

**Sent:** Tuesday, 24 March 2026 1:50 PM

**To:** Robertson, Alex <[Alex.Robertson@act.gov.au](mailto:Alex.Robertson@act.gov.au)>; Rando, Jared <[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>

**Cc:** Siwakoti, Sundar <[Sundar.Siwakoti@worksafe.act.gov.au](mailto:Sundar.Siwakoti@worksafe.act.gov.au)>

**Subject:** Work Place Visit - 00007428

You don't often get email from [worksafe@worksafe.act.gov.au](mailto:worksafe@worksafe.act.gov.au). [Learn why this is important](#)

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Hi,  
Please see  
attached

PDFs to view a copy of your Work Place Visit Report.

**Inspection number:** 00007428

**Date of Visit:** 10:55 AM 23/03/2026

**Lead Inspector:** Inspector WSACT-00047

**Company Name:** CMTEDD VENUES CANBERRA

If you have any specific questions in relation to this Work Place Visit Report, please email the Inspector cc'd into this email.;

For any further information please contact WorkSafe on:

Telephone: (02) 6207 3000

Facsimile: (02) 6205 0336

Email: [worksafe@worksafe.act.gov.au](mailto:worksafe@worksafe.act.gov.au)

# WORKPLACE VISIT REPORT

**Initial Information:**

Inspection number: 00007428  
Lead inspector: Inspector WSACT-00047  
Additional accompanying inspectors: Yes  
Inspector WSACT-00056  
Date and time visit commenced: 10:55 AM 23/03/2026  
Primary Legislation visit conducted under: Work Health and Safety Act 2011

**Entity Information:**

Type of entity: Directorate  
Name of individual or registered company: CMTEDD VENUES CANBERRA  
ABN: 88078876508  
Industry group: Other  
Address: Flemington Road, Mitchell ACT 2911  
Contact name: Jared Rando  
Contact number:  
Contact email: jared.rando@act.gov.au

**Details of Visit:**

Address: Baitye Street, Bruce ACT 2617  
Notification of entry to the workplace was conducted under the legislation referenced in the initial information of this workplace visit report to:  
Notification to entry additional information : Venue Manager

**Inspector Notes:**

WorkSafe ACT inspector(s) WSACT-00056 and WSACT-00047 attended your workplace on 10:55 AM 23/03/2026.

Inspector(s) identified and recorded the entity information in their contemporaneous notes as per the Entity Information listed above, if this is incorrect, please contact the lead inspector.

As per the Details of Visit, inspectors notified of their entry under the listed legislation and notified the relevant person on the date and time noted in the Initial Information.

If the inspection identified any breaches, you will be notified by the lead inspector.

If you received regulatory notices, it is important you read the back of each notice as it contains important information regarding your rights in relation to that notice.

If you need to contact the inspector that visited your workplace, please email the inspector cc'd into the email that this report was attached to.

**Disclaimer:**

The issues identified during this visit are only indicative of non-compliance with the *Work Health and Safety Act 2011*, the *Work Health and Safety Regulation 2011*, the *Dangerous Substances Act 2004*, the *Workers Compensation Act 1951*, the *Scaffolding and Lifts Act 1912*, the *Machinery Act 1949*, the *Dangerous Goods (Road Transport) Act 2019*, the *Labour Hire Licensing Act 2020*, the *Workplace Privacy Act 2011*, the *Long Service Leave Act 1976*, and/or the *Fuels Rationing Act 2019* on the date of the visit. If compliance is identified during the visit, it does not remove the obligation of any person to comply with any further requirement of the above mentioned Acts and Regulations.

**Privacy Notice:**

Any information collected during the workplace visit is for the purpose of the *Work Health and Safety Act 2011*, the *Work Health and Safety Regulations 2011*, the *Dangerous Substances Act 2004*, the *Workers Compensation Act 1951*, the *Scaffolding and Lifts Act 1912*, the *Machinery Act 1949*, the *Dangerous Goods (Road Transport) Act 2019*, the *Labour Hire Licensing Act 2020*, the *Workplace Privacy Act 2011*, the *Long Service Leave Act 1976*, and/or the *Fuels Rationing Act 2019* and is in accordance with the *Information Privacy Act 2014*. WorkSafe ACT prevents any unreasonable intrusion into a person's privacy in accordance with the *Privacy Act 1988 (C'Wlth)* and *Information Privacy Act 2014*. WorkSafe ACT provides identifiable information which can be disclosed to other law enforcement agencies and authorised organisations that have legal authority to request information under prescribed circumstances.

**From:** "Elkins, Matthew" <Matthew.Elkins@act.gov.au>  
**Sent:** 26/03/2026 11:58 AM  
**To:** "De Boni, Andrew" <Andrew.deBoni@act.gov.au>; "Orr, Melissa" <Melissa.Orr@act.gov.au>; "Gray, Adam" <Adam.Gray@act.gov.au>; "Bonny, Carly" <Carly.Bonny@act.gov.au>; "Rando, Jared" <Jared.Rando@act.gov.au>  
**Cc:** "Bailey, Daniel" <Daniel.Bailey@act.gov.au>; "Austin, Stassi" <Stassi.Austin@act.gov.au>  
**Subject:** RE: GIO Stadium  
**Categories:** EO

OFFICIAL

Thanks understood

Regards,

Matthew Elkins | Executive Branch Manager; Venues Canberra |  
**Phone** 6256 6708 | **Mobile** [Sch 2.2\(a\)\(ii\)](#) | **Email** [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
**GPO Box 158 Canberra City ACT 2601**



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---

**From:** De Boni, Andrew  
**Sent:** Thursday, 26 March 2026 11:57 AM  
**To:** Elkins, Matthew ; Orr, Melissa ; Gray, Adam ; Bonny, Carly ; Rando, Jared  
**Cc:** Bailey, Daniel ; Austin, Stassi  
**Subject:** RE: GIO Stadium

OFFICIAL

Both. If we were to replace the balustrade we would replace with toughened laminated and over 1m high.

It is compliant to the day they were installed

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
**Phone** 6213 0701 | **Mobile** [Sch 2.2\(a\)\(ii\)](#) | **Email** [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
**PO Box 158 Canberra City ACT 2601**



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**From:** Elkins, Matthew <[Matthew.Elkins@act.gov.au](mailto:Matthew.Elkins@act.gov.au)>  
**Sent:** Thursday, 26 March 2026 11:55 AM  
**To:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>; Orr, Melissa <[Melissa.Orr@act.gov.au](mailto:Melissa.Orr@act.gov.au)>; Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; Bonny, Carly <[Carly.Bonny@act.gov.au](mailto:Carly.Bonny@act.gov.au)>; Rando, Jared <[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>  
**Cc:** Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>; Austin, Stassi <[Stassi.Austin@act.gov.au](mailto:Stassi.Austin@act.gov.au)>  
**Subject:** RE: GIO Stadium

OFFICIAL

Thanks Andrew

Just confirming the change to the glass balustrades in the corporate boxes is about the height of the balcony not the material.

Thanks

Matt

Matthew Elkins | Executive Branch Manager; Venues Canberra |  
Phone 6256 6708 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
GPO Box 158 Canberra City ACT 2601



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**From:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>  
**Sent:** Thursday, 26 March 2026 11:49 AM  
**To:** Elkins, Matthew <[Matthew.Elkins@act.gov.au](mailto:Matthew.Elkins@act.gov.au)>; Orr, Melissa <[Melissa.Orr@act.gov.au](mailto:Melissa.Orr@act.gov.au)>; Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; Bonny, Carly <[Carly.Bonny@act.gov.au](mailto:Carly.Bonny@act.gov.au)>; Rando, Jared <[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>  
**Cc:** Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>; Austin, Stassi <[Stassi.Austin@act.gov.au](mailto:Stassi.Austin@act.gov.au)>  
**Subject:** RE: GIO Stadium

OFFICIAL

Hi All,

I will do my best here to make it easy to understand but feel free to ask questions.

Firstly I will explain the different types of glass we have and the associated risks. Please note all the glass below is safety glass.

Toughened glass – very strong glass but susceptible to shattering easily if corners are hit.

Laminated glass – less strong but breaks and remains in place

Toughened laminated – strong and remains in place if broken.

Update on glazing at GIO.

#### COACHES BOXES AND MEDIA BOXES

The glazing in the coaches boxes and media boxes is 4mm toughened glass which is compliant. It could be hit in the middle of the pane with a hammer and wouldn't break. That being said if the corners were to come into contact with the metal frame it would easily shatter. To mitigate this we will replace all the operable glass in the coaches boxes and media boxes with 6.38mm Laminate. This means if it did break it would crack and remain in place. He will also round the edges which makes the glass less susceptible to shattering and replace the wheels in the frame. We can't use toughened laminated in the boxes as its too thick and won't work with the current frames.

#### CORPORATE BOXES WEST

The glazing in the corporate boxes is 10.38mm toughened glass and compliant for the area its in. The glazing to the balustrade is also 10mm and if replaced now would be replaced with toughened laminate but that's the new code.

#### CORPORATE BOXES EAST

The glazing in the corporate boxes in the East is 12.38mm toughened glass and compliant. The glazing to the balustrade is also 12.38mm toughened and if it was to break would be replaced with toughened laminated.

The sliding doors in the boxes are also framed at both top and bottom which limits the opportunity for the glass to come into contact with the frame thus lowering the risk.

#### OUTDOOR BOXES BOTH SIDES

The glazing in the outdoor boxes is 10.38mm Toughened glass. If broken we would replace with 11.52mm toughened laminated which is what we are doing for the balustrade near bay 14. This risk of these panels breaking is very low dues to them being framed.

As we know from the draft condition assessment there is works to be done on the Glass Balustrades in the corporate boxes as whilst compliant at the time of construction are now required to be over 1m high. I will begin investigations into this as it will affect the view from the corporate outdoor seating in its current layout.

Once I have the email from the glazier I will see what I can get from the certifier.

In short, we have compliant and safe glazing throughout the stadium currently but will move to a safer option some areas.

If you have any questions let me know.

Thanks,

Andrew

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |

Phone 6213 0701 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
PO Box 158 Canberra City ACT 2601



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**From:** Elkins, Matthew <[Matthew.Elkins@act.gov.au](mailto:Matthew.Elkins@act.gov.au)>

**Sent:** Wednesday, 25 March 2026 5:59 PM

**To:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>; Orr, Melissa <[Melissa.Orr@act.gov.au](mailto:Melissa.Orr@act.gov.au)>; Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; Bonny, Carly <[Carly.Bonny@act.gov.au](mailto:Carly.Bonny@act.gov.au)>; Rando, Jared <[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>

**Cc:** Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>; Austin, Stassi <[Stassi.Austin@act.gov.au](mailto:Stassi.Austin@act.gov.au)>

**Subject:** RE: GIO Stadium

OFFICIAL

Thanks Andrew

Regards,

Matthew Elkins | Executive Branch Manager; Venues Canberra |

Phone 6256 6708 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
GPO Box 158 Canberra City ACT 2601



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**From:** De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>

**Sent:** Wednesday, 25 March 2026 5:48 PM

**To:** Elkins, Matthew <[Matthew.Elkins@act.gov.au](mailto:Matthew.Elkins@act.gov.au)>; Orr, Melissa <[Melissa.Orr@act.gov.au](mailto:Melissa.Orr@act.gov.au)>; Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; Bonny, Carly <[Carly.Bonny@act.gov.au](mailto:Carly.Bonny@act.gov.au)>; Rando, Jared

<[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>

Cc: Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>; Austin, Stassi <[Stassi.Austin@act.gov.au](mailto:Stassi.Austin@act.gov.au)>

Subject: Re: GIO Stadium

OFFICIAL

Just to clarify, Sch 2 2(a)(i) are replacing the timber underneath the track. The existing track will remain. The glass being replaced will be operable but will be locked until the timber under the frame is replaced.

---

**From:** Elkins, Matthew <[Matthew.Elkins@act.gov.au](mailto:Matthew.Elkins@act.gov.au)>

**Sent:** Wednesday, March 25, 2026 5:35:34 PM

**To:** Orr, Melissa <[Melissa.Orr@act.gov.au](mailto:Melissa.Orr@act.gov.au)>; De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>; Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; Bonny, Carly <[Carly.Bonny@act.gov.au](mailto:Carly.Bonny@act.gov.au)>; Rando, Jared <[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>

**Cc:** Bailey, Daniel <[Daniel.Bailey@act.gov.au](mailto:Daniel.Bailey@act.gov.au)>; Austin, Stassi <[Stassi.Austin@act.gov.au](mailto:Stassi.Austin@act.gov.au)>

**Subject:** GIO Stadium

OFFICIAL

Hi All

I know there is a lot happening but I just wanted to share a consolidated list we are progressing

- Post review of the Southern Radio box and Southern Coaches box Sch 2 2(a)(i) are undertaking works to replace the frame and window channel. To make safe in the period between works happening there will be a piece of non-operable glass installed.
- Adam once you have completed a risk assessment of the operable glass in the coaches and commentary boxes can you please share with this group and work safe.
- Jared please install signage and SOPs re use of the operable windows in each coach's and commentary boxes. Please confirm with this group when done.
- Andrew please ask the Glazer once they have attended site to provide a written report about the glass surfaces in the venue.

Out of Scope

Thanks

Matt

Matthew Elkins | Executive Branch Manager; Venues Canberra |

Phone 6256 6708 | Mobile Sch 2 2(a)(ii) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |

PO Box 666 JAMISON ACT 2614



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I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Richie Allan

**From:** Sch 2.2(a)(ii)  
**Sent:** 26/03/2026 11:44 AM  
**To:** "Worksafe Media" <Media@worksafe.act.gov.au>  
**Subject:** Re: request for statement re Canberra Stadium 19/03  
**Attachments:** Out of Scope

**Caution:** This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Out of Scope

# Out of Scope

On 26 Mar 2026, at 11:37 am, Worksafe Media wrote:

OFFICIAL

Hi Sch 2.2(a)(ii)

Sorry for the confusion.

This was the statement provided to Sch 2.2(a)(xi)

*WorkSafe ACT inspectors attended Canberra Stadium following a notification from the stadium operators that a person had sustained an injury at the workplace.*

*Inspectors made enquiries to understand the circumstances surrounding the incident and will continue to engage with the relevant duty holders as required.*

Thanks  
Owen

Owen Waring | Assistant Director – Communications and Engagement  
EMAIL: [owen.waring@worksafe.act.gov.au](mailto:owen.waring@worksafe.act.gov.au)  
Office of the Work Health and Safety Commissioner  
GPO Box 158 Canberra ACT 2601 | [www.worksafe.act.gov.au](http://www.worksafe.act.gov.au)

---

**From:** Sch 2.2(a)(ii)  
**Sent:** Thursday, 26 March 2026 11:28 AM  
**To:** Worksafe Media  
**Subject:** Re: request for statement re Canberra Stadium 19/03

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Hi Owen

Thanks for getting back to me. I am confused by your reply, however - are you simply confirming these quotes are accurate?

*"WorkSafe ACT inspectors attended Canberra Stadium following a notification from the stadium operators that a person had sustained an injury at the workplace"*

*"Inspectors made enquiries to understand the circumstances surrounding the incident and will continue to engage with the relevant duty holders as required."*

---

**From:** Worksafe Media <[Media@worksafe.act.gov.au](mailto:Media@worksafe.act.gov.au)>  
**Sent:** Wednesday, March 25, 2026 1:49 PM  
**To:** [Sch 2.2(a)(ii)]  
**Subject:** RE: request for statement re Canberra Stadium 19/03

OFFICIAL

Hi [Sch 2.2(a)(ii)]

Thanks for getting in touch. We are unable to comment further on the specifics of our regulatory activities.

Noting this, there is nothing further WorkSafe ACT can add to the statement provided to [Sch 2.2(a)(xi)] which was reflected in your enquiry.

Kind regards,  
Owen

Owen Waring | Assistant Director – Communications and Engagement

EMAIL: [owen.waring@worksafe.act.gov.au](mailto:owen.waring@worksafe.act.gov.au)

Office of the Work Health and Safety Commissioner

GPO Box 158 Canberra ACT 2601 | [www.worksafe.act.gov.au](http://www.worksafe.act.gov.au)

---

**From:** [Sch 2.2(a)(ii)]  
**Sent:** Wednesday, 25 March 2026 9:21 AM  
**To:** Worksafe Media <[Media@worksafe.act.gov.au](mailto:Media@worksafe.act.gov.au)>  
**Cc:** [Sch 2.2(a)(ii)]  
**Subject:** request for statement re Canberra Stadium 19/03

You don't often get email from [Sch 2.2(a)(ii)]. [Learn why this is important](#)

Sch 2.2(a)(ii), Sch 2.2(a)(xi)

**From:** "Siwakoti, Sundar"  
**Sent:** 26/03/2026 2:14 PM  
**To:** "De Boni, Andrew" <Andrew.deBoni@act.gov.au>; "Rando, Jared" <Jared.Rando@act.gov.au>  
**Cc:** "Gray, Adam" <Adam.Gray@act.gov.au>; "Bailey, Daniel" <Daniel.Bailey@act.gov.au>; "Elkins, Matthew" <Matthew.Elkins@act.gov.au>  
**Subject:** Re: Coaches Box Incident - GIO Stadium - Update

Hi Andrew,

Thank you for providing the requested information relating to the notifiable incident reported to WorkSafe ACT (PC-0000003362), including photographs of the broken glass window, details of the rectification works undertaken, confirmation that laminated glass has been installed, and the risk assessment for the coaches' box sliding glass windows.

The risk assessment has been reviewed which outlines identified hazards, risk ratings, and control measures. The control measures proposed and implemented appear adequate and reasonably practicable to manage the identified risks.

Based on the information provided, including the risk assessment and associated controls, I am satisfied that the matters raised have been appropriately addressed. Accordingly, I will proceed to close the PC.

Please let me know if you have any further questions.  
Kind regards,

**Sundar Siwakoti | Senior Inspector – General Industries**  
P: 132 281 | M: [Sch 2.2\(n\)\(ii\)](tel:132281) | E : [sundar.siwakoti@worksafe.act.gov.au](mailto:sundar.siwakoti@worksafe.act.gov.au)  
**Office of the Work Health and Safety Commissioner**  
GPO Box 158 Canberra ACT 2601

**WORKSAFE**ACT



**From:** De Boni, Andrew <Andrew.deBoni@act.gov.au>  
**Sent:** 26 March 2026 12:17 PM  
**To:** Siwakoti, Sundar <Sundar.Siwakoti@worksafe.act.gov.au>; Rando, Jared <Jared.Rando@act.gov.au>  
**Cc:** Gray, Adam <Adam.Gray@act.gov.au>; Bailey, Daniel <Daniel.Bailey@act.gov.au>; Elkins, Matthew <Matthew.Elkins@act.gov.au>  
**Subject:** Coaches Box Incident - GIO Stadium - Update

Hi Sundar,

Please see attached copy of the risk assessment for the coaches box windows.

Over and above what is required, we have arranged for a glazier to remove all the operable toughened glass in the media and coaches boxes and replace it with laminated glass. As part of this process we will

also install new wheels to the frames. We have also had the frames inspected and some minor works to them will occur next week also.

These works will begin next week.

Thanks,

Andrew

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
Phone 6213 0701 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
PO Box 158 Canberra City ACT 2601



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[Manuka](#)



**From:** "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Sent:** 26/03/2026 12:17 PM  
**To:** "Siwakoti, Sundar" <Sundar.Siwakoti@worksafe.act.gov.au>; "Rando, Jared" <Jared.Rando@act.gov.au>  
**Cc:** "Gray, Adam" <Adam.Gray@act.gov.au>; "Bailey, Daniel" <Daniel.Bailey@act.gov.au>; "Elkins, Matthew" <Matthew.Elkins@act.gov.au>  
**Subject:** Coaches Box Incident - GIO Stadium - Update  
**Attachments:** VC Event Risk Assessment - Coaches & Radio Box Sliding Glass Windows.docx  
**Categories:** EO

Hi Sundar,

Please see attached copy of the risk assessment for the coaches box windows.

Over and above what is required, we have arranged for a glazier to remove all the operable toughened glass in the media and coaches boxes and replace it with laminated glass. As part of this process we will also install new wheels to the frames. We have also had the frames inspected and some minor works to them will occur next week also.

These works will begin next week.

Thanks,

Andrew

Andrew De Boni | Senior Director – Venue Infrastructure and Capital Works |  
Phone 6213 0701 | Mobile [Sch 2.2\(a\)\(ii\)](#) | Email [andrew.deboni@act.gov.au](mailto:andrew.deboni@act.gov.au) |  
PO Box 158 Canberra City ACT 2601



**ACT**  
Government

Chief Minister, Treasury and  
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**venues**  
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[Manuka](#)

**RAIDERS**  
**2026 SEASON**  
**GIO STADIUM CANBERRA**  
**CLICK FOR MORE INFO**  
**BRUMBIES**  
ACT RUGBY



I acknowledge the Ngunnawal People as traditional  
sustainers of the ACT and recognise any other people or  
families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the  
contribution they make to the life of this city and this region.



Artist: Richie Allan



# VENUES CANBERRA

**GIO Stadium**

**Coaches & Radio Box  
Sliding Glass Windows  
Risk Assessment**

Venues Canberra  
Chief Minister, Treasury and Economic  
Development Directorate (CMTEDD)

Version 1.0

Prepared by: Adam Gray

Issued: 26 March 2026

**OFFICIAL - SENSITIVE**

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)

Sch 2.2(a)(iii)



Venues Canberra  
Chief Minister, Treasury and  
Economic Development  
Directorate (CMTEDD)

04 March 2024

**From:** "Elkins, Matthew" <Matthew.Elkins@act.gov.au>  
**Sent:** 29/03/2026 1:41 PM  
**To:** Sch 2.2(a)(ii)  
**Cc:** "Rando, Jared" <Jared.Rando@act.gov.au>; "Gray, Adam" <Adam.Gray@act.gov.au>; "Bailey, Daniel" <Daniel.Bailey@act.gov.au>  
**Subject:** Incident at GIO Staium 19 March 2026  
**Categories:** EO

OFFICIAL

Hi Sch 2.2(a)(ii)

I hope you're well.

I understand that our Venue Manager at GIO Stadium Canberra, Jared Rando, spoke with you on last Monday 23 March 2026 following the Raiders v Bulldogs match last Thursday evening checking on the welfare of Cameron and asking if the Bulldogs could provide an incident report.

I understand Jared provided email addresses for himself and Adam Gray from my team should the Bulldogs wish to submit a report. We are still more than happy to receive any information or a report from the team.

If it is preferable, I would be happy to speak directly with Cameron if you are able to facilitate this.

Kind regards  
Matthew

Matthew Elkins | Executive Branch Manager; Venues Canberra |  
Phone 6256 6708 | Mobile Sch 2.2(a)(ii) | Email [matthew.elkins@act.gov.au](mailto:matthew.elkins@act.gov.au) |  
PO Box 666 JAMISON ACT 2614



**ACT**  
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Chief Minister, Treasury and  
Economic Development

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**canberra**

| [Exhibition Park In Canberra](#) | [GIO Stadium Canberra](#) | [Corroboree Group Oval Manuka](#)

**GIANTS SEASON 2026**

Corroboree Group Oval  
MANUKA

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I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Richie Allan

**From:** "De Boni, Andrew" <Andrew.deBoni@act.gov.au>  
**Sent:** 30/03/2026 11:52 AM  
**To:** "Orr, Melissa" <Melissa.Orr@act.gov.au>  
**Subject:** FW: Coaches Box Incident - GIO Stadium

---

**From:** Siwakoti, Sundar <Sundar.Siwakoti@worksafe.act.gov.au>  
**Sent:** Wednesday, 25 March 2026 7:55 AM  
**To:** Rando, Jared <Jared.Rando@act.gov.au>  
**Cc:** Gray, Adam <Adam.Gray@act.gov.au>; De Boni, Andrew <Andrew.deBoni@act.gov.au>  
**Subject:** Re: Coaches Box Incident - GIO Stadium

Hi Jared and Andrew,

Thank you for providing the additional contact details. I have noted you as the primary contact for this workplace visit, as you were the only representative present and therefore would have received the Workplace Visit Summary.

Thank you also to Andrew for supplying the additional photographs, which appear to show a likely contributing factor to the incident. Jared also raised this matter during the workplace visit. We reviewed the available CCTV footage at the time; however, the recording was unclear and did not assist in determining the cause. At this stage, I am satisfied that no further review of the CCTV footage is required.

To ensure our records are complete, please provide the following:

- Details of the newly installed glass, including the manufacturer's specifications and the purchase receipt, so we can verify the exact type of glass installed.
- Thank you for installing the signage on the window, as this will help prompt patrons to use the window safely. However, based on the circumstances of the incident, a more effective control measure would be to replace the remaining original window glass in the other coaches box. The incident demonstrates a foreseeable risk of recurrence. If you intend to retain the same type of glass, please ensure a risk assessment is completed, addressing the incident and the potential for similar events. Replacing the existing glass with a safer alternative—such as tempered or safety glass—would provide a higher level of risk control.
- If an internal investigation is underway, please provide a copy of the report once completed. Undertaking such an investigation is a positive step toward identifying root causes and preventing similar incidents.
- If an internal investigation has already been completed, please also provide a copy for our records.

Please let me know if you have any further questions.

Kind regards,

**Sundar Siwakoti | Senior Inspector – General Industries**  
P: 132 281 | M: [132 281](tel:132281) | E : [sundar.siwakoti@worksafe.act.gov.au](mailto:sundar.siwakoti@worksafe.act.gov.au)  
**Office of the Work Health and Safety Commissioner**  
GPO Box 158 Canberra ACT 2601

**WORKSAFEACT**



---

**From:** Rando, Jared <[Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au)>

**Sent:** 23 March 2026 12:34 PM

**To:** Siwakoti, Sundar <[Sundar.Siwakoti@worksafe.act.gov.au](mailto:Sundar.Siwakoti@worksafe.act.gov.au)>

**Cc:** Gray, Adam <[Adam.Gray@act.gov.au](mailto:Adam.Gray@act.gov.au)>; De Boni, Andrew <[Andrew.deBoni@act.gov.au](mailto:Andrew.deBoni@act.gov.au)>

**Subject:** Coaches Box Incident - GIO Stadium

Hi Sundar,

Thanks for stopping by today. Adam (cc'd) is the Senior Director here for Operations, Safety and Security and Andrew (cc'd) is the Senior Director for Infrastructure.

Adam is in the GIO office tomorrow so we can forward you all the information pertaining to the incident then if that's ok.

In the meantime, if you need anything additional please reach out to the three of us.

Regards,

Jared

Jared Rando | Venue Manager – GIO Stadium

**Phone** (02) 6256 6709 | **Mobile** [Sch 2.2\(a\)\(ii\)](tel:0262566709) | **Email** [Jared.Rando@act.gov.au](mailto:Jared.Rando@act.gov.au) |

**GPO Box 158 Canberra City ACT 2601**



**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

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**RAIDERS**

**2026 SEASON**  
**GIO STADIUM CANBERRA**

**BRUMBIES**  
ACT RUGBY

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I acknowledge the Ngunnawal People as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.  
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.



Artist: Richie Allan

Venue Infrastructure and Capital Works  
ACT Government  
PO Box 158  
Canberra City ACT 2601

Ref: C260126  
2nd April 2026

F.A.O. Andrew De Boni

Dear Andrew

**Re: GIO Stadium – 30 Battye Street – Block 26 Section 8 Bruce ACT**

In accordance with your instructions we have investigated the existing and proposed (where applicable) glazing installations in terms of human impact safety in the following locations at GIO Stadium:

- **COACHES BOXES AND MEDIA BOXES**  
Existing glazing in the Coaches' and media boxes is 4.38mm toughened safety glass.  
To be replaced with 6.38mm laminated safety glass.
- **CORPORATE BOXES WEST**  
Existing glazing in the corporate boxes is 10.38mm toughened safety glass.  
Balustrade glazing is 10mm toughened safety glass.
- **CORPORATE BOXES EAST**  
Existing glazing in the corporate boxes in the East is 12.38mm toughened safety glass.  
Balustrade glazing is 12.38mm toughened safety glass.
- **OUTDOOR BOXES BOTH SIDES**  
Existing glazing in the outdoor boxes is 10.38mm toughened safety glass.

The windows in the Coaches' and media boxes sit approx 900-1000mm above the finished floor level with a desk between the seating area and the windows spanning the full length. The windows consist of fixed panels with sliding panels adjacent running through C-track channels top and bottom.

Coaches' Boxes panels	-	1500mm <i>h</i> x 750mm <i>w</i>
Media Boxes panels	-	1150mm <i>h</i> x 1100mm <i>w</i>
		1050mm <i>h</i> x 1000mm <i>w</i>
		1300mm <i>h</i> x 1000mm <i>w</i>

The balustrades are either cantilevered vertically from the adjacent floor level or from a concrete low wall to form the complete balustrade. For the purposes of this report they are considered to be *structural self-supporting balustrades*.

Largest Balustrade Panel	-	750mm <i>h</i> x 2400mm <i>w</i>
--------------------------	---	----------------------------------

Original Construction

It is our understanding that major renovations to the original stadium were undertaken in 1997 and it is likely that the above glazing was installed in or around that time. Further works may have undertaken in the meantime, however this report is prepared on the basis of the 1997 works.

The prevailing Building Code at that time was Building Code of Australia 1996 which cites the applicable standard for glazing as AS1288-1994.

The aim of safety glazing at that time was to protect persons, in particular young children, from sustaining injury from impact with glazing in locations where it could be mistaken for an opening, which in general terms refers to full height glazing. At that time there were no specific requirements for windows with no significant risk of human impact to contain safety glazing. The provision of 4.38mm toughened safety glass therefore exceeded the minimum requirements for the installation. It is our view therefore that the windows as installed at that time complied.

AS1288 1994 Clause 5.14.2 requires structural self-supporting glass balustrades to be Grade A safety glass of minimum thickness 10mm. It is our view therefore that the balustrade glazing as installed at that time complied.

#### Current Conditions

The current building code is NCC 2022 Volume 1 which cites the applicable standard for glazing as AS1288-2021.

The windows in the Coaches' and media boxes are considered low risk in terms of human safety impact. No specific requirements exist for windows of this kind. However, clause 5.24 gives guidance for *Areas subject to high risk of breakage*. In the absence of any other applicable clause, applying *Table 5.3 – Glazed panels with unframed side edges* seems to be the best option. The minimum requirements therein as applicable to the proposed new 6.38mm laminated safety glass windows in both sets of boxes is as follows:

<u>Height of Glass</u>	<u>Nominal thickness(mm)</u>	<u>Maximum panel width (m)</u>
≤1.2m	6mm	No limit
>1.2m ≤1.6m	6mm	No limit

The proposed windows would therefore comply with this requirement.

The balustrades fall under Clause 7.4.6 of AS1288-2021 *Structural barriers – All types – Protecting a difference in level greater than or equal to 1000mm, no handrail or non-load-supporting-handrail*. This clause requires the glass used to be laminated. The existing toughened safety glass panels, whilst compliant at the time of the 1997 works would not comply with the current standards as they are not laminated.

I hope this report provides the information you require. Should you have any questions or queries, please do not hesitate to contact us.

Kind regards,

Sch 2.2(a)(ii)

Principal Building Surveyor  
CBS Commercial Certifiers Pty Ltd

Salesforce Screenshots – PC0000003362 – CMTEDDFOI 2026-067

**PCBU**

Account Name	Trading as
CMTEDD VENUES CANBERRA	
Entity Type	Industry
Directorate	Other
ABN	ACN
88078876508	
Primary Phone	Email
Sch 2.2(a)(ii)	alex.robertson@act.gov.au
ASIC File	Billing Address
ASIC File has not been linked	Flemington Road Mitchell ACT 2911 Australia

**Account Relationships (2)**

<a href="#">AR-0000033251</a>	
Account Name:	Sch 2.2(a)(ii)
Role(s):	Person who suffered injury/illness or died
<a href="#">AR-0000033252</a>	
Account Name:	Matthew Elkins
Role(s):	Witness

[View All](#)



Public Complaint  
**PC-0000003362**

Create Visit

New Case

Edit

Change Owner

Account

[CMTEDD VENUES CANBERRA](#)

Type

Serious Injury

Priority

Tier 2- Workplace incidents involving serious i...

Status

Closed



Status: Closed

Mark Status as Closed


**Details** Activity


Overview


Complaint ID	PC-0000003362	Record Type ID	WSF Notifiable Incident
Owner Name	<a href="#">Sundar Siwakoti</a>	Team	General Inspectorate Team
Priority	Tier 2- Workplace incidents involving serious injury or illness (s36 WHS Act)	Status	Closed
Account	<a href="#">CMTEDD VENUES CANBERRA</a>	Type	Sch 2.2(a)(ii)
Industry	Arts and Recreation Services	Subtype	Sch 2.2(a)(ii)
Sub-division	Sports and Recreation Activities	Date of Notification	20/03/2026
ANZSIC code L3		Objective Link	<a href="https://objective.act.gov.au/#/documents/1A17373557">https://objective.act.gov.au/#/documents/1A17373557</a>
Escalated?	<input type="checkbox"/>		
Escalated Comments			
Parent Public Complaint	<input type="checkbox"/>		

Parent Public Complaint 1 


Business Details


Business Name Venues Canberra, CMTEDD, ACT Government 

Business Address GIO Stadium, Battye St Bruce ACT 2617 AU 

Location Description South Coaches Box, Meninga Stand (west) GIO Stadium 

Incident Location

Location Description South Coaches Box, Meninga Stand (west) GIO Stadium 

Business Address GIO Stadium, Battye St Bruce ACT 2617 AU 

Contact Details

First Name Jared 


Last Name Rando 

Mobile Number 041 2 24111 

Email ID jared.rando@act.gov.au 

Incident Details



Incident Date 19/03/2026 

Incident Time 9:30:00 pm 

Hazard Category 1 

Incident Involves Dangerous Substances No 

Hazard Sub-Category 

Comments Out of Scope   
Out of Scope Please contact Jared Rando (GIO Venue Manager) on 041 2 24111 or Matthew Elkins (Venues Canberra EBM) on 041 2 24111 

Incident Relates No 

Prevention Due to presence of public and NRL 

Incident Relates to a Utility Asset  No

Prevention Actions  
Due to presence of public and NRL match underway, the broken glass had to be cleaned up to prevent further hazards to staff in coaches' box, and public on lower concourse. A glazier will be requested asap.

Description  
Thursday 19th March 2026 at approximately 9:30pm during NRL match, Canterbury bulldogs head coach [Sch 2.2\(a\)\(ii\)](#) in the South coach's box (GIO Stadium) attempt to slide open or came into contact with glass window at front of box. At this time the glass shattered (safety glass), [Sch 2.2\(a\)\(ii\)](#)  
[\[REDACTED\]](#)  
[\[REDACTED\]](#) The area was cleaned up to remove glass and repairs will occur as soon as possible

Rectification Actions  
Glass cleaned up to prevent further hazard to staff and public.

Previous Notification

Previous Notification?  No

Reference Number

Internal Contact Person

System Information

Created By [WorkSafe ACT Business Portal Site Guest](#) Last Modified By [Sundar Siwakoti](#), 26/03/2026 3:00 PM



System Information

Created By [WorkSafe ACT Business Portal Site Guest User](#), 20/03/2026 12:40 AM Last Modified By [Sundar Siwakoti](#), 26/03/2026 3:00 PM

Public Complaint History (6+)

Date	Field	User	Original Value	New Value
26/03/2026 3:00 PM	Status	Sundar Siwakoti	In Progress	Closed
23/03/2026 4:22 PM	Date of Notification	less Holden		20/03/2026
23/03/2026 10:21 AM	Owner Name	Dany Mildren	Dany Mildren	Sundar Siwakoti
20/03/2026 3:22 PM	Owner Name	Meaghan O'Connor	GIT - General Inspector...	Dany Mildren
20/03/2026 11:49 AM	Account	Robert Dubravs	<a href="#">Sch 2.2(a)(xi)</a>	CMTEDD VENUES CAN...
20/03/2026 11:49 AM	Account	Robert Dubravs		<a href="#">Sch 2.2(a)(xi)</a>



[View All](#)

 **Files (0)** 

---

[Upload Files](#)

Or drop files

 **Notes (3+)** 

---

**PC Closure**  
26/03/2026 2:15 pm by Sundar Siwakoti  
Inspector Siwakoti emailed the representative of the PCBU following on 26 March 2026 and closed the PC: "Hi Andrew, Than...

---



**RA provided**  
26/03/2026 2:03 pm by Sundar Siwakoti  
A risk assessment relating to the operation of the coaches and radio box sliding glass windows has been provided to the...

---



**Further pictures provided to inspector**  
25/03/2026 8:18 am by Sundar Siwakoti  
The representative of the PCBU provided further pictures for the inspector's review on 24 March 2026. With the following email " ...

---


[View All](#)

 **Cases (0)** 

---

 **Visits (1)** 

---

[00007428](#) 

Visit Type:

Account: **CMTEDD VENUES CANBERRA**

**Notes (3+)**

**PC Closure**  
26/03/2026 2:15 pm by Sundar Siwakoti  
Inspector Siwakoti emailed the representative of the PCBU following on 26 March 2026 and closed the PC: "Hi Andrew, Than...

**RA provided**  
26/03/2026 2:03 pm by Sundar Siwakoti  
A risk assessment relating to the operation of the coaches and radio box sliding glass windows has been provided to the...

**Further pictures provided to inspector**  
25/03/2026 8:18 am by Sundar Siwakoti  
The representative of the PCBU provided further pictures for the inspector's review on 24 March 2026. With the following email "...

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**Cases (0)**

**Visits (1)**

00007428  
Visit Type:  
Account: CMTEDD VENUES CANBERRA  
Visit Status: Approved

[View All](#)

**Regulatory Code Violations (0)**

Details

Person Who Suffered Injury/Illness or Died

Account	
First Name	Sch 2.2(a)(ii)
Last Name	Sch 2.2(a)(ii)
Age Category	
Phone	
Email	
Address	

Role(s)	Person who suffered injury/illness or died
Relationship	Other
Did the person receive treatment?	Sch 2.2(a)(ii)
Details of any treatment	Sch 2.2(a)(ii)
Admitted to hospital for overnight stay?	Sch 2.2(a)(ii)
Hospital Name	

System Information

Created By WorkSafe ACT Business Portal Site Guest User 20/03/2026 12:40 AM

Last Modified By WorkSafe ACT Business Portal Site Guest User 20/03/2026 12:40 AM

Account Relationship  
**AR-0000033252**

Edit Delete

**Details**

Witness

Account		Role(s)	Witness
First Name	Matthew	Relationship	Other
Last Name	Elkins	Age Category	
Phone	Sch 2.2(a)(i)	Email	matthew.elkins@act.gov.au
Address	GIO Stadium Battye St Bruce Australian Capital Territory Australia		

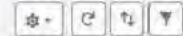


System Information

Created By: WorkSafe ACT Business Portal Site Guest User, 20/03/2026 12:40 AM  
Last Modified By: WorkSafe ACT Business Portal Site Guest User, 20/03/2026 12:40 AM

Public Complaints > PC-000003362  
**Public Complaint History**

10 items • Sorted by Date • Updated a few seconds ago



	Date	Field	User	Original Value	New Value
1	26/03/2026 3:00 PM	Status	Sundar Siwakoti	In Progress	Closed
2	23/03/2026 4:22 PM	Date of Notification	Jess Holden		20/03/2026
3	23/03/2026 10:21 AM	Owner Name	Dany Mildren	Dany Mildren	Sundar Siwakoti
4	20/03/2026 3:22 PM	Owner Name	Meaghan O'Connor	GIT - General Inspectorate Team	Dany Mildren
5	20/03/2026 11:49 AM	Account	Robert Dubravs	Sch 2.2(a)(xi)	CMTEDD VENUES CANBERRA
6	20/03/2026 11:49 AM	Account	Robert Dubravs		Sch 2.2(a)(xi)
7	20/03/2026 10:53 AM	Owner Name	Meaghan O'Connor	WorkSafe Queue	GIT - General Inspectorate Team
8	20/03/2026 10:53 AM	Status	Meaghan O'Connor	Submitted	In Progress
9	20/03/2026 9:22 AM	Team	Robert Dubravs		General Inspectorate Team
10	20/03/2026 12:40 AM	Created.	WorkSafe ACT Business Portal Site Guest User		

Public Complaints > PC-000003362

**Notes**

5 items • Sorted by Last Modified • Updated a few seconds ago

New



	Title	Text Preview	Created By	Last Modified	Last Modified
1	PC Closure	Inspector Siwakoti emailed the representative of the PCBU following on 26 March 2026 and closed the PC: "Hi Andrew, Thank you for providing ...	Sundar Siwakoti	26/03/2026 2:15 pm	Sundar Siwakoti
2	RA provided	A risk assessment relating to the operation of the coaches and radio box sliding glass windows has been provided to the inspector on 26 March ...	Sundar Siwakoti	26/03/2026 2:03 pm	Sundar Siwakoti
3	Further pictures provided to inspector	The representative of the PCBU provided further pictures for the inspector's review on 24 March 2026. With the following email "Hi Sundar, Fe...	Sundar Siwakoti	25/03/2026 8:18 am	Sundar Siwakoti
4	WPV Conducted on 23 March 2026	On 23 March 2026, Inspectors Siwakoti and West attended the workplace to conduct a work health and safety inspection and to make enquiries...	Sundar Siwakoti	24/03/2026 8:40 am	Sundar Siwakoti
5	Call for additional contact	Jared on leave so another alternate contact called through the hotline (ADAM Green - Senior Director)	Robert Dubravs	20/03/2026 11:51	Robert Dubravs

Call for additional contact

Title  
Call for additional contact Visibility Set by Record

Compose text

Jared on leave so another alternate contact called through the hotline (ADAM Green - Sch 2.2(a)(i) - Senior Director)

Related to PC-000003362

READ ONLY Share Add to Records Done

WPV Conducted on 23 March 2026

Title  
WPV Conducted on 23 March 2026 Visibility Set by Record

Compose text

On 23 March 2026, Inspectors Siwakoti and West attended the workplace to conduct a work health and safety inspection and to make enquiries regarding the reported incident. During the inspection, the inspectors were advised that the broken glass had been replaced with tempered safety glass, which presents a significantly lower risk of breakage and serious lacerations. It was noted that the original glass panel had been installed many years ago and had not displayed any visible signs of deterioration prior to the incident. Inspectors observed an identical glass panel in a nearby room. As a precautionary measure, the inspectors recommended that this panel also be replaced to reduce the likelihood of a similar incident occurring in the future. The inspectors were shown CCTV footage of the incident; however, the footage was not clear. The inspectors requested details of the newly installed tempered glass, which will be provided to the inspector. The inspectors were also briefed on the Sch 2.2(a)(i) following the incident and the steps taken to make the area safe. The PCBU has installed signs on which way to slide the glass and not to put anything on them. Inspector West clarified why the incident is classified as a Notifiable Incident (NI) and emphasised the importance of timely notification for incidents of this nature. At this stage, no further regulatory action will be taken.

Related to PC-000003362

READ ONLY Share Add to Records Done

Title

Further pictures provided to inspector

Visibility Set by Record

Compose text

The representative of the PCBU provided further pictures for the inspector's review on 24 March 2026. With the following email "

Hi Sundar,

For your records, please see attached the images of the signage which was installed on the window **Sch 2.2(a)(xi)**.

**Sch 2.2(a)(xi)**. We have installed signs noting not to install signage in the glass track since along with the arrows indicating the correct way to open the windows.

We have downloaded the CCTV footage we have of the incident. Due to the size, in order to get you a copy it will need to be downloaded to a USB directly from the security workstation. If you're around the area at any point, just let us know and we can download it for you. You'll just need a USB drive for it to be copied to.

Regards,"

Inspector emailed the representative of the PCBU on 25 March 2026 following for further information request:

"Hi Jared and Andrew,

Related to  PC-000003362

Gallery

READ ONLY

Share

Add to Reminis

Done

Further pictures provided to inspector

Title: Further pictures provided to inspector Visibility Set by Record

Compose text

Inspector emailed the representative of the PCBU on 25 March 2026 following for further information request:  
"Hi Jared and Andrew,

Thank you for providing the additional contact details. I have noted you as the primary contact for this workplace visit, as you were the only representative present and therefore would have received the Workplace Visit Summary.

Thank you also to Andrew for supplying the additional photographs, which appear to show a likely contributing factor to the incident. Jared also raised this matter during the workplace visit. We reviewed the available CCTV footage at the time; however, the recording was unclear and did not assist in determining the cause. At this stage, I am satisfied that no further review of the CCTV footage is required.

To ensure our records are complete, please provide the following:

- Details of the newly installed glass, including the manufacturer's specifications and the purchase receipt, so we can verify the exact type of glass installed.
- Thank you for installing the signage on the window, as this will help prompt patrons to use the window safely. However, based on the circumstances of the incident, a more effective control measure would be to replace the remaining original window glass in the other coaches box. The incident demonstrates a foreseeable risk of recurrence.
- If you intend to retain the same type of glass, please ensure a risk assessment is

Related to PC-0000003362

Delete READ ONLY Share Add to Favorites Done

Further pictures provided to inspector

Title  
Further pictures provided to inspector Visibility Set by Record

Compose text

To ensure our records are complete, please provide the following:

- Details of the newly installed glass, including the manufacturer's specifications and the purchase receipt, so we can verify the exact type of glass installed.
- Thank you for installing the signage on the window, as this will help prompt patrons to use the window safely. However, based on the circumstances of the incident, a more effective control measure would be to replace the remaining original window glass in the other coaches box. The incident demonstrates a foreseeable risk of recurrence.
- If you intend to retain the same type of glass, please ensure a risk assessment is completed, addressing the incident and the potential for similar events. Replacing the existing glass with a safer alternative—such as tempered or safety glass—would provide a higher level of risk control.
- If an internal investigation is underway, please provide a copy of the report once completed. Undertaking such an investigation is a positive step toward identifying root causes and preventing similar incidents.
- If an internal investigation has already been completed, please also provide a copy for our records.

Please let me know if you have any further questions.

Kind regards,

**Sundar Siwakoti | Senior Inspector – General Industries**

Related to PC-0000003362

Deliver: READ ONLY Share Add to Records Done

Title

RA provided

Visibility Set by Record

Compose text

A risk assessment relating to the operation of the coaches and radio box sliding glass windows has been provided to the inspector on 26 March 2026 as follows:

" The assessment documents risk descriptions, causes, inherent and residual risk ratings, control measures, control criticality, responsible persons, control effectiveness, acceptability, and control status.

The assessment identifies **operational risks** relating to incorrect operation of windows, occupants striking the windows, and temporary signage interfering with window operation. Controls include pre-event operational inspections, directional markings on glass, and operating instructions displayed within each box. These controls are identified as key controls, with responsibility assigned to senior management, Facilities and Maintenance, Operations, and the Venue Manager. The residual risk is assessed as low and acceptable, with controls considered effective and ongoing.

Design risks identified include inappropriate glass installation and environmental factors such as extreme temperatures. Controls include the use of safety glass (toughened, tempered, or laminated) in all coaches and radio boxes. These are identified as key controls, with residual risk assessed as low, effective, acceptable, and ongoing.

The assessment also identifies facility service failure risks associated with inadequate maintenance and failure to inspect and respond to issues before and during events. Controls include scheduled and ad-hoc maintenance, operational inspections, isolation of unsafe facilities, repair or replacement of glass, and availability of trades during events. These are identified as key controls, with residual risk assessed as low, effective, acceptable, and ongoing."

Related to [PC-000003362](#)

Delete

READ ONLY

Share

Add to MyItems

Done

PC Closure

Title  
PC Closure Visibility Set by Record

Compose text

Inspector Siwakoti emailed the representative of the PCBU following on 26 March 2026 and closed the PC:  
"Hi Andrew,  
Thank you for providing the requested information relating to the notifiable incident reported to WorkSafe ACT (PC-0000003362), including photographs of the broken glass window, details of the rectification works undertaken, confirmation that laminated glass has been installed, and the risk assessment for the coaches' box sliding glass windows.  
The risk assessment has been reviewed which outlines identified hazards, risk ratings, and control measures. The control measures proposed and implemented appear adequate and reasonably practicable to manage the identified risks.  
Based on the information provided, including the risk assessment and associated controls, I am satisfied that the matters raised have been appropriately addressed. Accordingly, I will proceed to close the PC.  
Please let me know if you have any further questions.

Kind regards,  
**Sundar Siwakoti | Senior Inspector – General Industries"**

Related to [PC-0000003362](#)

Delete READ ONLY Share Add to Record Done

Public Complaints > PC-000003362

**Visits** Additional Checklist

1 item • Updated a few seconds ago

Name	Visit Type	Account	Visit Status
1 <input type="checkbox"/> 00007428		CMTEDD VENUES CANBERRA	Approved


Visit **00007428** + Follow Edit Additional Checklist Submit for Approval Generate/Send WPV Report

Place	Account	Visit Type	Visit Status	Visitor
A00007477	CMTEDD VENUES CANBERRA		Approved	Sundar Siwakoti

Time Elapsed: 00:00

CMTEDD VENUES CANBERRA  
10:55 AM - 11:20 AM  
Battye Street, Bruce, ACT, 2617

**Tasks** Notes Details



**Looks like smooth sailing**  
You don't have any tasks right now. Check back later.

**Violation Enforcement Actions (0)**

**Regulatory Code Violations (0)**

**Inspectors (2)**

Sundar Siwakoti  
Required: ✓  
Primary Resource: ✓

David West  
Required: ✓  
Primary Resource: ○

View All

**Visited Parties (1)**

Jared Rando  
Contact: Jared Rando  
Is Primary Contact: ✓  
Role: Person with management or control of the workplace



Looks like smooth sailing  
You don't have any tasks right now. Check back later.

▼ Preliminary Information

Planned Start Time	23/03/2026 10:55 AM	✎	Context	PC-000003362	✎
Planned End Time	23/03/2026 11:20 AM	✎	Parent Visit		✎
Special Instruction		✎	Campaign Title	No Applicable Campaign	✎
Objective Link	<a href="https://objective.act.gov.au/#/documents/FA17373557">https://objective.act.gov.au/#/documents/FA17373557</a>	✎	Visit Type		✎
Industry	Arts and Recreation Services	✎	Proactive/Reactive Visit?	Reactive	✎
Sub-division	Sports and Recreation Activities	✎	Visit Status	Approved	✎
ANZSIC code L3	911 Sports and Physical Recreation Activities	✎	Status Remark		✎
ANZSIC code LA	Sports and Physical Recreation Venues, Grounds and Facilities Operation	✎	Owner ID	Sundar Swakoti	✎
Inspector/Owner Team	General Inspectorate Team	✎	Escalated?	<input type="checkbox"/>	✎
			Escalated Comments		✎

▼ WPV Report Information

					✎
--	--	--	--	--	---

👤 Visited Parties (1)

Jared Rando		✎
Contact:	Jared Rando	
Is Primary Contact:	<input checked="" type="checkbox"/>	
Role:	Person with management or control of the workplace	
View All		

🔗 Account Relationships (0)

📄 Files (1)

00007428 - WPV Report	✎
24/03/2026 - 99KB - pdf	
View All	

📝 Notes (0)

No additional checklists found

📅 Approval History (2)

Step 1		✎
Date:	24/03/2026 1:49 pm	
Status:	Approved	
Assigned To:	WSF Manager Approvers	
Actual Approver:	Meaghan O'Connor	
Comments:		
Approval Request Submitted		✎

WPV Report Information

Name	00007428	Account	CMTSDO VENUES CANBERRA
Place	A00007417	Legislation visit conducted under	Work Health and Safety Act 2011
Industry	Arts and Recreation Services	Secondary Legislation for the visit	
Visit Start Time	23/03/2026 10:55 AM	Notification of entry to	
Visit End Time	23/03/2026 11:20 AM	Notification of entry further info.	Venue Manager

Actual Approver: Meaghan O'Connor

Comments:

Approval Request Submitted

Date: 24/03/2026 9:22 am

Status: Submitted

Assigned To: Sundar Siwakoti

Actual Approver: Sundar Siwakoti

Comments: On 23 March 2026, inspectors Siwakoti and West attended the workplace to conduct a work health and safety inspection and to make enquires regarding the reported incident.

During the inspection, the inspectors were advised that the broken glass had been replaced with tempered safety glass, which presents a significantly lower risk of breakage and serious lacerations. It was noted that the original glass panel had been installed many years ago and had not displayed any visible signs of deterioration prior to the incident.

Inspectors observed an identical glass panel in a nearby room. As a precautionary measure, the inspectors recommended that this panel also be replaced to reduce the likelihood of a similar incident occurring in the future.

The inspectors were shown CCTV footage of the incident; however, the footage was not clear. The inspectors requested details of the newly installed tempered glass, which will be provided to the inspector.

The inspectors were also briefed on the first aid that was administered following the incident and the steps taken to make the area safe. The PCBU has installed signs on which way to slide the glass and not to put anything on them.

Inspector West clarified why the incident is classified as a Notifiable Incident (NI) and emphasised the importance of timely notification for incidents of this nature.

At this stage, no further regulatory action will be taken.

# Out of Scope

**Recent incident- background only**

- During the Raiders v Bulldogs match on Thursday 19 March 2026, a window broke in the coaches box at GIO Stadium Canberra.
- Venues Canberra notified WorkSafe ACT and arranged for a site inspection to be conducted which was completed.
- The window was subsequently repaired ahead of the match that day between the ACT Brumbies and Chiefs.