



ACT
Government

Chief Minister, Treasury and
Economic Development

Freedom of Information Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI Reference: CMTEDDFOI 2019-045

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents and schedule	Published
4. Additional information identified	No
5. Fees	N/A
6. Processing time (in working days)	7
7. Decision made by Ombudsman	N/A
8. Additional information identified by Ombudsman	N/A
9. Decision made by ACAT	N/A
10. Additional information identified by ACAT	N/A

From: [Mele, Rowena](#) on behalf of [Treasury DLO](#)
To: [CMTEDD FOI](#)
Subject: FW: Letter issued today re CTP [DLM=For-Official-Use-Only]
Date: Wednesday, 27 February 2019 4:51:19 PM

Good afternoon CMTEDD FOI team

The Chief Minister's Office has received the email below that requests for it to be considered a formal request under FOI.

Please action.

Regards
Rowena

Rowena Mele | Directorate Liaison Officer - Treasury
Office of the Chief Minister | Office of Minister Stephen-Smith | Office of Minister Berry | Office of Minister Steel
Chief Minister, Treasury and Economic Development Directorate | ACT Government
Phone: +61 2 6205 3033 | **Email:** TreasuryDLO@act.gov.au | ACT Legislative Assembly | www.act.gov.au

Please consider the environment before printing this email. If printing is necessary, print double-sided and black and white.

From: [REDACTED]
Sent: Tuesday, 26 February 2019 7:32 PM
To: BARR Reception <BARR@act.gov.au>
Cc: COE <COE@parliament.act.gov.au>; Hanson, Jeremy <Jeremy.Hanson@parliament.act.gov.au>
Subject: Letter issued today re CTP

Mr Barr

I would like to know why you wasted my time sending me a letter regarding my CTP insurance today.

I received an extremely ambiguous and vague letter stating that GIO CTP amounts I may have paid, may have been incorrect.

After wasting several minutes trying to decipher what your bollox letter actually meant, I then wasted ten minutes on hold till someone at Canberra connect picked up the phone and advised me I hadn't actually insured with GIO.

What a waste of my time.

Is your roads and transport department completely incompetent? Do they not have access to a register which identifies who has registered with which CTP provider?

I would now like to know and you can consider this a formal request under the Freedom of Information Act 1982, for information relating to:

1. How many dollars has this letter sending exercise cost Canberra's ACT Government, either to date or to your most recent reporting cycle?
2. How many ACT registered drivers that weren't insured with GIO were sent this letter?
3. How much did point 2 above cost Canberra's rates payers?*

*. If you are unable to provide me figures on how much it cost ACT rates payers, how much it cost the ACT Government will suffice.

The best way to dry out a wet slippery pocket is sunlight Mr Barr. Don't forget that.

No regards



Oh and a side note, I still haven't received a response about what you are doing about our growing bikie problem.



ACT
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Chief Minister, Treasury and
Economic Development

Our ref: CMTEDDFOI 2019-045

[REDACTED]
via email: [REDACTED]

Dear Mr Hicks

FREEDOM OF INFORMATION REQUEST

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 26 February 2019, in which you sought access to the information below relating to "*GIO CTP amounts I may have paid, may have been incorrect*":

1. How many dollars has this letter sending exercise cost Canberra's ACT Government, either to date or to your most recent reporting cycle?
2. How many ACT registered drivers that weren't insured with GIO were sent this letter?
3. How much did point 2 above cost the ACT Government?

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance with section 40 of the Act, CMTEDD is required to provide a decision on your access application by 29 March 2019.

Decision on access

Searches were completed for the relevant information you requested and the information to the questions asked is contained in this letter.

Material considered

In reaching my access decision, I have taken the following into account:

- the Act;
- the information that falls within the scope of your request;

I have decided to release the answers to your questions. Please see the information supplied in relation to your information access request below:

1. *How many dollars has this letter sending exercise cost Canberra's ACT Government, either to date or to your most recent reporting cycle?*

\$15 261

2. *How many ACT registered drivers that weren't insured with GIO were sent this letter?*

As at 4 March 2019: 6 490

3. *How much did point 2 above cost the ACT Government?*

\$9 296

Charges

Processing charges are not applicable for this request because the information being released to you is less than 50 pages.

Online publishing – Disclosure Log

Under section 28 of the Act, CMTEDD maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you in response to your access application will be published in the CMTEDD disclosure log after 15 March 2019. Your personal contact details will not be published. You may view the CMTEDD disclosure log at:

<https://www.cmtedd.act.gov.au/functions/foi/disclosure-log>.

Ombudsman Review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in the CMTEDD disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman

GPO Box 442

CANBERRA ACT 2601

Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal

Level 4, 1 Moore St

GPO Box 370


Canberra City ACT 2601

Telephone: (02) 6207 1740

<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact me by telephone on 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'SMcBurney', written in a cursive style.

Sarah McBurney
Information Officer
Information Access Team
Chief Minister, Treasury and Economic Development Directorate

12 March 2019