Triple Bottom Line (TBL) Assessment Summary

The Triple Bottom Line Assessment is required to be published in accordance with Part 4, section 23 (1)(b) of the Freedom of Information Act 2016

19/782 ACT Government Digital Strategy – public release

Summary of impacts:

- The Strategy sets the direction for digital transformation within the ACT Government with a focus on:
  - community-centred services
  - valuing the data we collect and use on behalf of the community
  - city planning -by design – and for wellbeing
  - building relationships with industry to create value for the community
  - reshaping the government of today – building the government of the future.
- No unfunded projects are committed to in the Strategy.

Level of impact	Positive	Negative	Neutral

Social		
Level of impact	**Impact**	**Summary**
Neutral	Gender equality	- The Strategy promotes the use of data to inform decision making – being able to collect and analyse data on gender participation would help support decisions made by the Office of Women. - One of the initiatives showcased in the Strategy is the ACT Diversity Register that supports diverse representation on government boards and committees by promoting membership, training and networking opportunities.
Positive	Access to services	- The Strategy requires government services to be designed, developed and tested with the community, which will improve ease of access and usability of government services over time. - Greater development of digital services will also increase the ability for the community to access government services at a time and place convenient to them.
Positive	Housing and affordable housing	The promotion of digital initiatives such as Rental Bond Help and Choice-based letting for public housing provide greater opportunities and easier access for people.

Positive	Access to social inclusion/participation and community activities	• The Strategy recommends the development of community and digital hubs to assist social networking. • It makes a commitment to working together with community sector organisations to identify and deliver services that meet the needs of all Canberrans.
Positive	Human rights	• The Strategy requires the protection of people's privacy and the security of the data they provide government as a principle for government digital services.
Positive	Impacts on different age groups	• A citizen centred and co-design approach to creating government services will consider and include people from different age groups to participate in making services better for them. • City planning by design will include consideration of amenity and access for people of different age groups • The Strategy will recommend the development of community and digital hubs to assist with training and digital literacy for the public.
Neutral	Disability	• A citizen centred and co-design approach to creating government services will consider and include people from different ability groups to participate in making services better for them. • City planning by design will include consideration of amenity and access for people of different abilities

Economic		
Neutral	ACT Government Budget	• Nil
Neutral	Innovation	• The Strategy encourages innovative approaches to engaging industry and academia on digital challenges, including procuring services based on outcome rather than output, and establishing trials.
Neutral	Employment and labour force	• The Strategy makes a commitment to work with industry and education providers to understand the skills of the future and establish courses and initiatives to meet them. • The Strategy highlights programs such as the Future Skills for Future Jobs program, which identifies future skills such as digital and cyber, and seeks innovative proposals from industry to prepare their staff for training.
Positive	Small business impact	• The Strategy makes a commitment to building Canberra's reputation as a hub for trialling new ideas, and providing the environment for digital businesses to establish and grow in Canberra.
Positive	Skills	• The 'Future Government' chapter of the Strategy has a focus on investing in our people to provide the skills needed for a changing government. This includes upskilling ACT Government staff in a range of knowledge-based and other skills such as design thinking, data literacy and change management.

		• The Strategy also makes a commitment to work with industry and education providers to understand the skills required of a future workforce.
Positive	Investment and economic growth	• The Strategy contains a chapter on 'relationships with industry to create value for the community', outlining ways to work with industry groups and academia to promote economic opportunities in Canberra. • Streamlining digital procurement and trialling new digital initiatives within Canberra may encourage greater industry participation and investment.
Positive	Procurement	• The Strategy makes a commitment to evolve the way government procurement operates in an ever-changing digital marketplace. • It will require a streamlined and outcomes-based approach to digital procurement that will benefit both government and industry.

Environmental		
Neutral	Environmental quality	• The Strategy promotes the use of data to inform decision making – being able to collect and analyse data on environmental changes would help support decisions made by the government to effect changes that minimise negative impacts • Digital initiatives mentioned in the strategy such as Proactive Waterway Management is an example of the application of data to improve environmental quality.