

Request for information: Oaks Estate

- Regular meetings are held between Public Transport/ACTION senior management and Qcity Transit (Qcity) on the provision of route services, school services, Oaks Estate, and traffic/road issues.
- At this stage there are no plans for ACTION to schedule services to/from Oaks Estate, as there is an agreement in place with Qcity to service this area.
- Residents can catch half hourly services from Uriarra Road to the City via Kingston, Manuka, Barton and Russell or to Woden via Narrabundah and Canberra Hospital.
- Qcity provides the 838 route which services Oaks Estate Monday to Friday with two morning peak hour services at 7:54 am and 8:39am and an afternoon peak service at 4:24pm.
- The route 838 does not operate on Saturday and Sundays however the route 830 operates on weekends, hourly on Saturdays and approximately every two hours on Sundays and public holidays.
- Route 830 travels to Civic every half hour from 6:15am to 10:30am Monday to Friday from the Uriarra Road bus stop that provides a more direct and regular service.
- The maximum walking distance for Oaks Estate residents to the nearest bus stop is approximately 500 metres as measured within the *Transport for Canberra* guidelines.
- ACTION and Qcity have an arrangement in place where Oaks Estate residents can transfer between Qcity and ACTION bus services at no extra cost within a 90 minute transfer period. Residents are required to provide proof of residency such as a driver's licence, pension or concession card.

School Services

- Students may use a Qcity school term ticket (to the equivalent value of MyWay school term travel) to transfer between services at any time.
- Qcity provides direct school services from the Queanbeyan Interchange to 46 ACT government and non-government schools. If no direct school service is available, Qcity advises students to travel to Woden or Canberra city bus station for a connecting school service.

- Qcity services run on all school days (both NSW and ACT) independent of different school terms.
- The ACT Government's general policy is that students living in the designated area of a specific school will get a school service, while students living out of the area may need to make a connection to catch a school service.

Cleared as accurate and complete as at 19 May 2015

By: ACTION Officer – Ian McGlinn, A/g Director Public Transport Ext: