



**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

Date	27 August 2015	TRIM No: MIN:2015/005150 File No: 2013/919
To	Chief Minister [Copy Head of Service]	
From	Executive Director, Strategic Policy and Cabinet • Through Deputy Director General, Policy and Cabinet	
Subject	Oaks Estate Progress Association – 27 May 2015 Meeting Outcomes/Progress	

### Critical date and reason

1. Normal course of business.

### Background

2. Your office has requested a letter for your signature be prepared to follow up on a range of issues raised by representatives of the Oaks Estate Progress Association at the meeting attended by all Ministers on 27 May 2015.
3. A letter to Mr Michael Starling, President Oaks Estate Progress Association has been prepared detailing a number of positive actions and outcomes from the meeting. A response for your consideration is at Attachment A.

### Issues

4. Since the meeting with the Oaks Estate Progress Association a lot of progress has been made as outlined in the proposed response to Mr Starling, Attachment A. However, there are several commitments that have not been fully met, or are not recommended to be progressed. The difficulty in achieving these outcomes are summarised below.

Portfolio	Commitment	Status / Issue
Chief Minister	Moving Oaks Estate up the "warrant" system to see safer traffic/pedestrian management	<i>Not Progressed</i> - TAMS have advised the highest ranking street in Oaks Estate is currently Railway Street, which ranks outside top 200 streets for investigation. The draft response provided does not refer to this commitment.
Minister for Roads	Traffic calming measures	<i>Completed</i> - Investigation into the two intersections Hazel Street/George Street, and Hazel Street/McEwan Avenue has

	<p>Pedestrian crossing at the intersection of McEwan/Railway Street</p>	<p>been completed. No engineering measures were recommended by Roads ACT; enforcement and education was recommended as a treatment.</p> <p><i>Progressing</i> – Roads ACT will undertake further work to determine the warrant for a crossing or refuge at this intersection.</p> <p>Both issues are referred to in the draft response.</p>
<p>Minister for Planning; &amp; Heritage</p>	<p>Look at ways to develop the heritage characteristic to attract school groups/tourists</p> <p><i>2 items noted by Minister Gentleman's CoS in Attachment B.</i></p> <p>Potential to move the Kingston Railway Museum to Oaks Estate</p> <p>Work across government to develop an already emerging artistic/creative community</p>	<p><i>Not specifically addressed</i> - the response encourages participation in the <i>Canberra and Region Heritage Festival</i>, held in April each year.</p> <p><i>Not supported</i> – EPD advise that relocating the existing museum requires substantial land and funds. The draft response advises as the operational heavy rail facilities adjacent to Railway Street are on the NSW side of the border and a direct land grant will not be possible.</p> <p><i>Not progressed</i>– There are currently no Territory owned community facilities suitable for conversion to artist studios within Oaks Estate. The draft response provided does not refer to this commitment.</p>

**Financial** - No direct implications at this time

**Risks/ Sensitivities** - The relocation of the Railway Museum may not have been discussed in detail at the meeting. You may not wish to include the paragraph on this in the response.

**Media** - None expected at this time.

### **Recommendations**

That you:

- note the input provided by Ministers' Offices in response to follow-up actions undertaken at Attachment C;

*NOTED / PLEASE DISCUSS*

- sign the attached letter at Attachment A to the Oaks Progress Association outlining progress made in relation to the issues raised by the Association with Ministers in May 2015; and

*AGREED / NOT AGREED / PLEASE DISCUSS*

- provide a copy of the signed letter to all Ministers.

*AGREED / NOT AGREED / PLEASE DISCUSS*

Geoffrey Rutledge  
Action Officer: Sally Readshaw  
Phone: ext 75931

Andrew Barr MLA ..... 18/10/2015



## Andrew Barr MLA

CHIEF MINISTER

TREASURER  
MINISTER FOR ECONOMIC DEVELOPMENT  
MINISTER FOR URBAN RENEWAL  
MINISTER FOR TOURISM AND EVENTS



**E-MAILED**

19.10.15

MEMBER FOR MOLONGLO

Mr Michael Starling  
President  
Oaks Estate Progress Association  
[oeпа@hotmail.com.au](mailto:oeпа@hotmail.com.au)

Dear Mr Starling

I am writing to provide the Oaks Estate progress Association (OEPA) with information on the concerns you raised at our meeting on 27 May 2015.

Minister Burch has advised me that members of the ACT Crime Reduction Unit (CRU) met with your Association on 9 July 2015 to discuss crime and safety. [REDACTED]

[REDACTED] ACT Policing and the CRU will continue to liaise with the OEPA and attend future meetings if required.

Minister Rattenbury has requested that mobile safety cameras be employed to address your concerns about the speed of vehicles in Oaks Estate, and both Railway Street and Oaks Estate Road will be added as sites for locating mobile cameras. ACT Policing will increase patrols to Oaks Estate to address both speeding and the anti-social driving incidents your organisation has reported in the area. Minister Gentleman is also investigating potential traffic calming measures.

Roads ACT has completed an investigation of possible measures to improve pedestrian safety, specifically at the intersection of Hazel Street/George Street and Hazel/McEwan Avenue. They have recommended speeding enforcement and education about the consequences of speeding would be the most effective measures. Roads ACT will further investigate whether a pedestrian crossing or refuge is warranted at the Railway Street and McEwan Avenue intersection.

Minister Gentleman is also looking into a range of planning and heritage matters in his role as Minister for Planning. The Government acknowledges Oaks Estate as a unique urban village in a rural setting with a history illustrating many themes in the development of NSW and the ACT.

The Territory Plan Variation No. 328 (DV328) and associated precinct code for Oaks Estate significantly limits the portion of each site which may be covered by buildings, and incorporates open space requirements. These controls make sure new development in the village core and residential area is modest and maintains the existing landscape character. The Environment and Planning Directorate is reviewing the precinct code for

ACT LEGISLATIVE ASSEMBLY

London Circuit, Canberra ACT 2601 GPO Box 1020, Canberra ACT 2601  
Phone: (02) 6205 0011 Fax: (02) 6205 0157 Email: [barr@act.gov.au](mailto:barr@act.gov.au)  
Facebook: Andrew.Barr.MLA Twitter: @ABarrMLA



the Estate in light of the submissions received through public consultation. There are no plans to release new blocks in Oaks Estate before the Queanbeyan sewerage works are upgraded, still several years away.

ACTPLA approved a new development on the former Mobil site under the planning policies that applied at the time. If the approval ends or a new development application is submitted, then the new application would be required to comply with the current Territory Plan requirements as well as the provisions contained within DV328, unless DV328 is withdrawn.

We also discussed other opportunities to develop a greater awareness of the heritage value of Oaks Estate. The Heritage Council is currently considering if the wider Oaks Estate precinct meets the threshold for heritage registration under the *Heritage Act 2004*. I am advised that a decision on provisional registration for the precinct will be made by the end of 2015.

The Heritage Council has endorsed a Conservation Management Plan (CMP) for Robertson House. This will include guidance on opportunities for public access, and presents further opportunity to build on the Oaks Estate community's involvement in the *Canberra and Region Heritage Festival*, held in April each year.

There has been discussion over the past years about the potential to move the Railway Museum in Kingston to Oaks Estate. This is unfeasible at this time as it would require significant funding and land adjacent to Railway Street, in the area of the operational heavy rail facilities located on the NSW side of the border.

In relation to the public transport services discussed, QCity has confirmed it does run a normal timetable into Canberra during NSW school holidays.

Minister Berry undertook to provide a contact and information on the services the St Vincent de Paul Society provides under the *Samaritan Services Program* in Oaks Estate. Details are attached for your information.

I would like to thank the Oaks Estate Progress Association for raising these issues. I trust that the information provided is useful and provides clarity to your members and residents of Oaks Estate.

Yours sincerely



Andrew Barr MLA

Chief Minister

19 OCT 2015



**ACT**  
Government

Territory and Municipal Services

## TAMS External Input Request

**Requesting Directorate:** CMTEDD (via DLO)

**Responding TAMS Division:** IRAPT

**Subject:** Oaks Estate Progress Association – meetings outcome

**TAMS TRIM reference number (folder):** RI15/058

**Please address the following issues:**

### Roads ACT

As Minister for roads and Parking, Minister Gentleman committed to look at the following:

- **CM committed to moving Oaks Estate up the 'warrant' system to see safer traffic/pedestrian management**

The highest ranking street in Oaks Estate is currently Railway Street, which ranks outside top 200 streets for investigation.

- **Traffic Calming measures**

Investigation into the concerns raised by residents of Oaks Estate about the two intersections Hazel Street/George Street, and Hazel Street/McEwan Avenue has been completed. The outcome is that no engineering measures were recommended, given the antisocial behaviour and crash history. Enforcement and education was recommended as a treatment.

As part of the Federal Black Spot program, the intersection of Pialligo Avenue and Oaks Estate Road is planned to be signalised in the 2015-16 financial year.

- **Pedestrian crossings – especially the corner of McEwan Avenue/Railway Street**

Further supplementary investigative work will be done to consider pedestrian safety at the Railway Street and McEwan Avenue intersection to determine the warrant for a crossing or refuge.

**Action Officer:** Darwin Zeta, a/g Senior Manager, Strategic Planning & Development

Approved by:



13.8.15

Tony Gill, Director – Roads ACT

Approved by Tony Gill  
12 / 8 / 2015

### Action Public/Transport

As Minister for TAMS, Minister Rattenbury discussed the following items relating to ACTION

- **OEPA agreed to collect data on schools that children from Oaks estate attend in the ACT.**

The Minister has requested Public Transport investigate what, if any, options are available to provide transport options for the residents of Oaks Estate.

Public Transport has started discussions with QCity Transit to investigate the viability and costing of an improved level of service. Public Transport has also requested ACTION to undertake some timings of runs between the Canberra Outlet Centre and Oaks Estate.

Public Transport has been in contact with the OEPA and has issued an invitation for a meeting to discuss options and their expectations in regard to the level of service. This meeting is also to include representatives from St Vincent De Paul. Public Transport is currently waiting to confirm the date of this meeting.

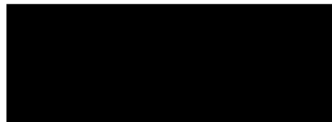
Following the meeting a brief will be prepared for the Minister detailing the outcomes and options.

- **Clarification was sought on whether QCity run a normal timetable into Canberra during NSW school holidays**

Public Transport has confirmed with QCity that it does run a normal timetable into Canberra during NSW school holidays.

**Action Officer: Ian McGlinn, A/g Director, Public Transport X7800**

Approved by:



Paul Peters Executive Director – Infrastructure Roads and Public Transport

13 / 8 / 2015

Ian McGlinn Ag Director – Public Transport

Approved by Ian McGlinn  
12 / 8 / 2015

**Input for clearance:** Chief Minister's Letter and Brief to the Oaks Estate Progress Association – Follow-up from meeting 27 May 2015

**Requesting Officer:** [REDACTED] Community Policing Liaison Officer

**Due Date:** 14 August 2015

**Action Officer:** [REDACTED] Ministerial, Policy & Performance

**Input:**

ACT Policing Crime Reduction Unit members attended the Oaks Estate Progress Association (OEPA) meeting, on Thursday 9 July 2015 and met with ten local residents.

Issues raised by the OEPA:

- ACT Policing response times and priority response.
- The decrease in Traffic Infringement Notices issued in Oaks Estate from 130 in 2014 to 20 in 2015.
- Traffic control within Oaks Estate.

Actions:

- ACT Policing will continue patrols of Oaks Estate.
- Information provided to OEPA included:
  - Personal safety
  - Crime Stoppers
  - Fridge magnets with contact numbers for ACT Policing
- ACT Policing and CRU will continue to attend the OEPA meetings if invited.
- On 13 August 2015, CRU informed Territory & Municipal Services (TAMS) of the OEPA's traffic control concerns.


It should be noted that ACT Policing conducted an audit on its activities within Oaks Estate, based on the information raised by the OEPA that Traffic Infringement Notices had decreased in the area. The below statistics do not support the claims made by the OEPA.

ACT Policing activities in Oaks Estate:

For the 2014 calendar year, ACT Policing issued 16 Traffic Infringement Notices and 5 cautions. Act Policing conducted 21 traffic targeting activities and 29 crime targeting activities.




For the 2015 calendar year to date, ACT Policing has issued 10 Traffic Infringement Notices and 4 cautions. ACT Policing has conducted 8 traffic targeting activities and 19 crime targeting activities.



The Oaks Estate Community was advised to call ACT Policing Operations on 131444 or Crime Stoppers on 1800 333 000 to report any suspicious/unlawful activity in their neighbourhood.

**Approved**



Coordinator  
Ministerial, Policy & Performance  
ACT Policing

18 August 2015

## Material for CM brief – any difficulties in meeting commitments:

### Minister for Planning – Mr Gentleman

In relation to the planning and heritage related matters, EPD is currently reviewing Draft Territory Plan Variation No 328 (DV328) in light of the submissions received during public consultation, and the ACT Heritage Council is considering the nomination of Oaks Estate Precinct to the ACT Heritage Register. If the Council decides to register the Oaks Estate Precinct, heritage guidelines will be developed to protect the identified heritage values of the precinct.

With regard to the potential to move the railway museum to Oaks Estate, this would be unfeasible at this time. It would require a grant of land and substantial funding to relocate and accommodate the collection of locomotives, carriages and other railway related memorabilia. As the operational heavy rail facilities adjacent to Oaks Estate are located on the NSW side of the border, the ACT has no jurisdiction over this land, meaning a direct land grant facilitated by the ACT Government for the museum to be located within or near the operational rail corridor will not be possible in Oaks Estate.

### Material for letter to OEPA:

As Minister for Planning, Minister Gentleman committed to look at the following planning and heritage related matters:

1. ***Review the precinct code to ensure heritage precincts are included – important that we celebrate Oaks Estate as a village***  
The precinct code contained in Draft Territory Plan Variation No. 328 (DV328) is currently being reviewed in light of the submissions received.
2. ***Greater recognition of the importance of the village to Canberra and our heritage***  
The specific characteristics of the Oaks Estate built form as identified by the master plan is being incorporated into the Territory Plan through DV328. The Heritage Council is currently considering if the Oaks Estate Precinct meets the threshold for heritage registration under the *Heritage Act 2004*.
3. ***Many buildings no longer resemble their 1800's character – we don't want to lose such important part of our history***  
There are seven remaining places in Oaks Estate built between the 1888 subdivision of the suburb and the establishment of the Federal Capital Territory in 1911.  
The Heritage Council has recently registered 'The Oaks' and 'Robertson House' in recognition of the individual heritage significance of these two places to the ACT. This will provide continued protection of these nineteenth century buildings.

Consideration of the nomination by the Heritage Council is a priority and it is working towards making a decision on provisional registration in 2015. As part of this process the Heritage Council will determine which houses may be intrinsic features within the precinct.

**4. *Look at ways to develop the heritage characteristics to attract school groups/tourists - ie Robertson house – and promote the heritage qualities – ‘heritage tourism’***

The Canberra and Region Heritage Festival is held each April and provides support for events that focus on heritage. This is a great opportunity for the community to host events that celebrate the history of Oaks Estate. The 2015 Festival included a tour Oaks Estate 100 years ago.

The ACT Property Group is responsible for the management of ‘Robertson House’. The ACT Property Group has commissioned a Conservation Management Plan (CMP) for ‘Robertson House’. The CMP should help with guiding opportunities for public access to ‘Robertson House’. This CMP has been endorsed by the Council.

**5. *Comment by Oaks estate association that what planners consider - their aspirations are not realistic. i.e. development goals not impossible as long as not overreaching or over developing (ensure village character remains)***

The Oaks Estate Master Plan character statement acknowledges Oaks Estate as a unique urban village in a rural setting with a history illustrating many themes in the development of NSW and the ACT.

Five planning principles within the master plan articulate the future desired outcomes for the village to maintain and enhance the existing character of Oaks Estate and improve the value of the river corridor.

The Oaks Estate Master Plan and DV328 significantly limit site coverage, incorporate open space requirements such as deep root planting zones to ensure new development in the village core and residential area is modest and provides sufficient open space to maintain the existing landscape character.

**6. *Concern about 26 units being built on Mobil site (concern about land release under the current precinct code)***

The Mobil development was approved for development under the existing planning policies that applied at the time. If the approval ends or a new development application is submitted, then the new application would be required to comply with the existing Territory Plan requirements as well as the provisions contained within DV328, unless DV328 is withdrawn.

There are no plans to release new blocks in Oaks Estate until at least after the Queanbeyan sewerage works are upgraded, likely to be in several years.

**7. *Realistic to move the railway museum to Oaks Estate***

Relocating the existing railway museum to Oaks Estate would likely require a substantial grant of ACT land and significant funding to relocate and accommodate the collection of locomotives, carriages and other railway related memorabilia, additional railway tracks and associated infrastructure such as sheds, workshops and parking areas.

As the operational heavy rail facilities adjacent to Railway Street are on the NSW side of the border, the ACT has no jurisdiction over this land, meaning a direct land grant facilitated by the ACT Government for the museum to be located within the operational rail corridor at Oaks Estate will not be possible.

**8. *Work across government to develop an already emerging artistic/creative community***

The existing zoning, as well as the provisions proposed within DV328 allows for Community or Light Industrial land uses for artistic activities at a smaller scale. There are currently no Territory owned community facilities suitable for conversion to artist studios within Oaks Estate.

Minister for Justice

**INPUT FOR CHIEF MINISTER LETTER TO OAKS ESTATE PROGRESS ASSOCIATION (TRIM 2015/5221)**

**Commitment:** Send mobile road safety cameras to Oaks Estate

There are currently no roads within Oaks Estate village which are approved for mobile road safety camera enforcement. The Justice and Community Safety Directorate is working with Access Canberra to have new sites in Oaks Estate up and running shortly (once baseline speed surveys are conducted). In the meantime, ACT Policing will increase patrols to Oaks Estate to address speeding and anti-social driving.

**Input provided by Minister Berry's Office in relation to the St Vincent de Paul Society Support Program in Oaks Estate -Samaritan Service**

Samaritan Services has open referral processes; accepting referrals directly from service users, as well as community and specialist providers.

St Vincent de Paul maintains a waiting list for Samaritan Services to ensure equity of property allocation when vacancies within the head-leased properties arise.

St Vincent De Paul head leases 48 properties from Housing ACT for the operation of Samaritan Services.

In 2014 Housing and Community Services and St Vincent de Paul jointly conducted qualitative research with 19 participants on the community regeneration outcomes achieved through the placed-based supports provided by St Vincent de Paul on site at Oaks Estate. The key findings of the research indicates that participants have experienced "increased feelings of personal and community safety", "improvements in the physical environment of Oaks Estate" and that their "links to community support and other services had increased through the on-site presence of St Vincent de Paul services". This increased the participant's feelings of resilience and most acknowledged a key benefit of on-site workers from St Vincent de Paul was their early intervention to resolve community conflict.

If the Oaks Estate Progress Association require further information regarding the program , Mr Shannon Pickles, the Director of Public Works for St Vincent De Paul can be contacted on 623 47374.

Kate Boljkovac | Directorate Liaison Officer

**Office of Minister Yvette Berry MLA** Minister for Housing , Minister for Aboriginal and Torres Strait Islander Affairs, Minister for Community Services, Minister for Women and Minister for Multicultural Affairs

Phone: (02) 6205 0430 | E-mail: [kate.boljkovac@act.gov.au](mailto:kate.boljkovac@act.gov.au)



**LEGISLATIVE ASSEMBLY**  
FOR THE AUSTRALIAN CAPITAL TERRITORY

**SELECT COMMITTEE ON ESTIMATES 2016-17**

MR BRENDAN SMYTH MLA (CHAIR), MR JAYSON HINDER MLA (DEPUTY CHAIR), MS JOY BURCH MLA, MR STEVE DOSZPOT MLA

**QUESTION ON NOTICE**

Steve Doszpot : To ask the Minister for Housing, Community Services & Social Inclusion

[Ref: CSD Budget Statement G Output Class 1: Social Housing Services

In April 2015 A meeting was held with the Chief Minister, 3 ACT Ministers and Oaks Estate representatives. Chief Minister Barr promised the establishment of a broad working group to discuss issues around social housing and other matters.

1. Why has this not been established?
2. Why has the current Minister for Housing and her senior Housing executives refused to meet with the Oaks Estate Neighbourhood Watch representatives?

[Redacted]  
Steve Doszpot

Date: 29/6/2016



**INSTRUCTIONS FOR LODGING QUESTIONS ON NOTICES (QON):**

1. Each QON should be brought to the Committee Support office as a signed hard copy AND, the same day, emailed in Word format to [committees@parliament.act.gov.au](mailto:committees@parliament.act.gov.au)
2. This should occur within **3 working days of when you were sent the uncorrected proof transcript**. Day 1 of the 3 working days is the next working day after the working day you were sent the uncorrected proof transcript. **Example:** If a hearing was held on Monday, and the uncorrected proof transcript of the hearing was circulated the next day, Tuesday, (usual timeframe), the QON should be submitted by close of business on the Friday of that week.
3. \* Number assigned by Committee Support office



## Requests for Information - Minister for Transport and City Services

<b>Subject:</b>	<b>Oaks Estate Association - Request for Information from DLO - Minister Gentleman Response</b>
<b>Critical Date / Time</b>	8/7/2016
<b>Director-General</b>	
<b>Deputy Director-General</b>	
<b>Director</b>	

**Minister Berry has been asked a QON about Oaks Estate, which touches on follow up occurring from the Ministers' meeting with Oaks Estate Progress Association on 27/5/15.**

**The Questions relating to Transport Canberra and City Service are:**

As Minister for Roads and Parking, Minister Gentleman committed to look at the following:

1. CM committed to moving Oaks Estate up the 'warrant' system to see safer traffic / pedestrian management.
2. Traffic Calming measures.
3. Pedestrian crossings – especially the Corner of McEwen Avenue / Railway.

### **Transport Canberra and City Services Response**

1. Railway Street in Oaks Estate has moved up in the warrant system since 2013 by 104 places and it currently ranks 98 in priority for detailed investigation in relation to local area traffic management.
2. To identify the need for, and priority of, traffic calming measures in residential areas, Roads ACT considers a range of factors such as traffic volume and speed data, crash history and percentage of heavy vehicles, as well as surrounding land use such as the presence of shops or schools. The results are compared with other streets across Canberra that are also of concern to determine the priority for detailed investigation. An assessment of Railway Street in this manner indicates that it carries approximately 4,100 vehicles per day travelling at an average speed of around 54 km/h.



An analysis of crash records at the Railway Street and McEwan Avenue intersection also revealed that there has been only one reported crash at this location in the last seven years (2009-2015), with a total of seven crashes between Oaks Estate Road and McEwan Avenue. Hence Railway Street performs better in comparison to other similar roads in the ACT, and is lower in terms of priority for traffic management measures.

- 3.** In 2015 Roads ACT completed an investigation at the intersection of McEwen Avenue and Railway Street intersection, with no indication of pedestrian crossing needs. Roads ACT will undertake a new survey at this location after school holidays to assess any changes to the pedestrian requirements.



**Input for clearance:** Input for QON – Oaks Estate

**Requesting Officer:** [REDACTED] Community Policing Liaison Officer

**Due Date:** ASAP

**Action Officer:** [REDACTED] Ministerial, Policy & Performance

**Input:**

ACT Policing Crime Reduction Unit members attended the Oaks Estate Progress Association (OEPA) meeting, on Thursday 9 July 2015 and met with ten local residents.

Issues raised by the OEPA:

- ACT Policing response times and priority response.
- The decrease in Traffic Infringement Notices issued in Oaks Estate.
- Traffic control within Oaks Estate.

Actions:


- ACT Policing will continue patrols of Oaks Estate.
- Information provided to OEPA included:
  - Personal safety
  - Crime Stoppers
  - Fridge magnets with contact numbers for ACT Policing
- ACT Policing and CRU will continue to attend the OEPA meetings if invited.
- On 13 August 2015, CRU informed Territory & Municipal Services (TAMS) of the OEPA's traffic control concerns.

It should be noted that ACT Policing conducted an audit on its activities within Oaks Estate, based on the information raised by the OEPA that Traffic Infringement Notices had decreased in the area. The below statistics do not support the claims made by the OEPA.

ACT Policing activities in Oaks Estate:

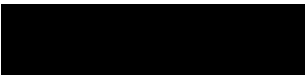
For the 2015 calendar year, ACT Policing issued 14 Traffic Infringement Notices and 7 cautions. ACT Policing conducted 6 traffic targeting activities and 26 crime targeting activities.

For the 2016 calendar year to date, ACT Policing has issued 6 Traffic Infringement Notices and 2 cautions. ACT Policing has conducted 9 traffic targeting activities and 14 crime targeting activities.



The Oaks Estate Community was advised to call ACT Policing Operations on 131444 or Crime Stoppers on 1800 333 000 to report any suspicious/unlawful activity in their neighbourhood.

**Approved**



Acting Superintendent  
Ministerial, Policy & Performance  
ACT Policing

July 2016

## Input to QON 213 re Oaks Estate

In April 2015 a meeting was held with the Chief Minister, 3 ACT Ministers and Oaks Estate representatives. Chief Minister Barr promised the establishment of a broad working group to discuss issues around social housing and other matters.

### 1) Why has this not been established?

In the meeting with the Oaks Estate Progress Association (OEPA) the ACT Government committed to actions on policing, road safety, community services, public transport, and planning and heritage.

Since that time, the following actions have occurred:

- Members of the ACT Policing Crime Reduction Unit (CRU) met with the OEPA on 9 July 2015 to discuss crime and safety. CRU provided information about personal safety, Crime Stoppers, and provided fridge magnets with contact numbers for ACT Policing.
- CRU spoke with Mr Michael Starling, President, OEPA on 12 August 2015 about concerns of suspected criminal behaviour in Oaks Estate.
- ACT Policing continue to liaise with the OEPA and have agreed to attend future OEPA meetings if invited.
- ACT Policing conducted an audit on its activities within Oaks Estate, which, based on year-to-date averages, showed a similar level of traffic infringement notices issued in 2015 and 2016, and a small increase in traffic targeting and crime targeting activities.
- ACT Policing will continue patrols of Oaks Estate, including patrols to address speeding and anti-social driving.
- The Justice and Community Safety Directorate is working with Access Canberra to have new sites for mobile speed cameras in Oaks Estate up and running shortly (once baseline speed surveys are conducted).
- Minister Berry provided a contact and information on the services the St Vincent de Paul Society provides under the *Samaritan Services Program* in Oaks Estate.
- QCity confirmed it does run a normal timetable into Canberra during NSW school holidays.
- Railway Street in Oaks Estate has moved up in the warrant system since 2013 by 104 places and it currently ranks 98 in priority for detailed investigation in relation to local area traffic management.
- Roads ACT has completed an investigation of Railway Street looking at traffic volume and speed data, crash history and percentage of heavy vehicles, as well as surrounding land use such as the presence of shops or schools. The assessment indicated that Railway Street carries approximately 4,100 vehicles per day travelling at an average speed of around 54 km/h.
- An analysis of crash records at the Railway Street and McEwan Avenue intersection revealed there has been one reported crash at this location in the last seven years (2009-2015), with a total of seven crashes between Oaks Estate Road and McEwen Avenue. These results show Railway Street performs better compared with other similar roads in the ACT, and is therefore a lower priority for traffic management measures
- In 2015 Roads ACT completed an investigation at the intersection of McEwen Avenue and Railway Street intersection, with no indication that a pedestrian crossing is needed. Roads ACT will undertake a new survey at this location after school holidays to assess any changes to the pedestrian requirements.
- The Environment and Planning Directorate is reviewing Draft Variation to the Territory Plan No. 328 (DV328) for the Oaks Estate Precinct Map and Code in light of the submissions received through public consultation in early 2015. DV328 aims to protect the existing

character of Oaks Estate by limiting building heights in the residential area, limiting the area that can be taken up by buildings and introducing setbacks to protect the heritage character of Robertson House.

- The draft variation has interim effect, which means development will have to comply with the provisions of the current Territory Plan and the provisions of DV328, with the more onerous provision taking precedence.
- There are no plans to release new blocks in Oaks Estate before the Queanbeyan sewerage works are upgraded, still several years away.
- The Heritage Council is currently considering if the Oaks Estate Precinct meets the threshold for heritage registration under the *Heritage Act 2004*. If the Council decides to register the Oaks Estate Precinct, heritage guidelines will be developed to protect the identified heritage values of the precinct.
- The Planning and Land Authority has received a development application for 30 units on block 25 section 3 Oaks Estate. This application is being assessed in accordance with the requirements of the *Planning and Development Act 2007*.
- The Heritage Council has endorsed a Conservation Management Plan (CMP) for Robertson House. This includes guidance on opportunities for public access, and presents further opportunity to build on the Oaks Estate community's involvement in the *Canberra and Region Heritage Festival*, held in April each year.
- The Government has decided not to move the Railway Museum in Kingston to Oaks Estate because it would require significant funding to relocate and accommodate the collection of locomotives, carriages and other railway related memorabilia, additional railway tracks and associated infrastructure such as sheds, workshops and parking areas. In addition, the operational heavy rail facilities adjacent to Railway Street are on the NSW side of the border and the ACT has no jurisdiction over this land, preventing a direct land grant.

**From:** [Howell, Elizabeth](#) on behalf of [CMCD DLO](#)  
**To:** [Hodges, Tony](#)  
**Subject:** FW: Oaks Estate QON [SEC=UNCLASSIFIED]  
**Date:** Friday, 22 July 2016 9:30:52 AM  
**Attachments:** [Input to QON 213 re Oaks Estate.doc](#)  
[qon.pdf](#)  
**Importance:** High

---

---

**From:** Howell, Elizabeth **On Behalf Of** CMCD DLO  
**Sent:** Wednesday, 13 July 2016 4:45 PM  
**To:** Boljkovac, Kate  
**Subject:** FW: Oaks Estate QON [SEC=UNCLASSIFIED]  
**Importance:** High

Hi Kate

Please find attached the CMO cleared reply to part 1 of the attached QON 213 re Oaks Estate.  
Sorry for the delay.

Thanks

Elizabeth

---

**From:** Boljkovac, Kate  
**Sent:** Wednesday, 6 July 2016 12:52 PM  
**To:** CMCD DLO  
**Subject:** Oaks Estate QON [SEC=UNCLASSIFIED]

Hi Elizabeth,

As briefly discussed, CSD have received a several QON's relating to Oaks Estate.

Input would be requested for part 1 of the attached question and would appreciated by 10.00am  
Friday.

Happy to discuss further if needed.

Thanks

Kate Boljkovac | Directorate Liaison Officer

**Office of Minister Yvette Berry MLA** Minister for Housing , Community Services and Social  
Inclusion, Minister for Women and Minister for Multicultural and Youth Affairs  
Phone: (02) 6205 0430 | E-mail: [kate.boljkovac@act.gov.au](mailto:kate.boljkovac@act.gov.au)