



ACT
Government

Chief Minister, Treasury and
Economic Development

Freedom of Information Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI Reference: CMTEDDFOI 2019-141

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents and schedule	Published
4. Additional information identified	No
5. Fees	Waived
6. Processing time (in working days)	11
7. Decision made by Ombudsman	N/A
8. Additional information identified by Ombudsman	N/A
9. Decision made by ACAT	N/A
10. Additional information identified by ACAT	N/A

From: [REDACTED]
To: [CMTEDD FOI](#)
Subject: ABC FOI request
Date: Monday, 24 June 2019 3:18:08 PM

Good afternoon,

I write seeking access to documents under the Freedom of Information Act 1989.

I am seeking access to documents containing briefings for 2019/20 Budget Estimates Hearings.

Specifically, I am seeking:

All reports, memos, documents or information provided by the Chief Minister, Treasury and Economic Development Directorate as briefing material to the minister or ministers and the director general or person acting in that role for the purpose of the hearing for Budget Estimates Hearings on Monday 17th, Tuesday 18th and Wednesday 19th June 2019.

I advise I am not interested in duplicate copies of documents or documents that have already been publicly released or media releases, media articles or media statements

I am not seeking briefings on areas outside of CMTEDD's responsibility also scheduled during the hearings on those three days.

I would also like advice if the information I have sought is due to be released under FOI to individuals or organisations prior to finalisation of my FOI application.

I also note the onus rests with the agency to prove why any information should not be released under the Act and I request the agency provide evidence in support of any assumptions or assertions used to justify non-disclosure.

I also advise the agency I am seeking a total reduction in fees and charges associated with this request as release of the information will: contribute to community understanding on an important issue and inform debate and improve government accountability and transparency.

Further, the [REDACTED] warrants a remission of fees and charges on that basis.

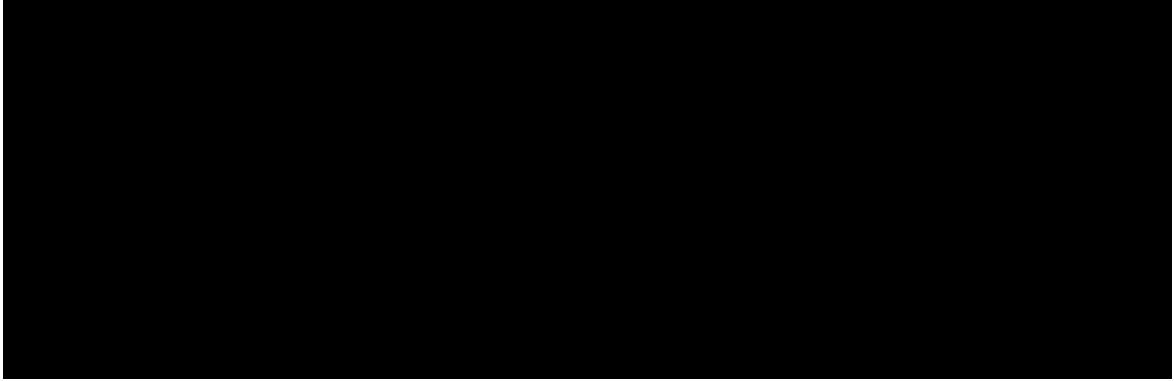
If I can assist with the processing of my request, including negotiation of scope, please do not hesitate to contact me by phone or email.

Kind Regards,

[REDACTED]



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ACT
Government

Chief Minister, Treasury and
Economic Development

Our ref: CMTEDFOI2019-141

[REDACTED]
via email: [REDACTED]

Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 24 June 2019, in which you sought access to documents containing briefings for 2019/20 Budget Estimates Hearings.

Specifically, you are seeking: *"All reports, memos, documents or information provided by the Chief Minister, Treasury and Economic Development Directorate as briefing material to the minister or ministers and the director general or person acting in that role for the purpose of the hearing for Budget Estimates Hearings on Monday 17th, Tuesday 18th and Wednesday 19th June 2019"*.

On 5 July 2018 you refined the scope of your request to *"officially prepared briefing packs only"*.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance of section 40 of the Act, CMTEDD was required to provide a decision on your access application by 22 July 2019.

Decision on access

Searches were completed for relevant documents and 10 briefing packs were identified that fall within the scope of your request.

I have included as **Attachment A** to this decision the schedule of relevant documents. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

I have decided to grant full access to all relevant documents. The documents released to you are provided as **Attachment B** to this letter.

Charges

Pursuant to *Freedom of Information (Fees) Determination 2017 (No 2)* processing charges are applicable for this request because the total number of pages to be released to you exceeds the charging threshold of 50 pages. However, the charges have been waived in this instance in accordance with section 107(2)(b) of the Act.

Online publishing – Disclosure Log

Under section 28 of the Act, CMTEDD maintains an online record of access applications called a disclosure log. Your original access application, my decision in response to your access application together with the document that is being released to you (but not the Cabinet file) will be published in the CMTEDD disclosure log 3 days after the date of my decision. Your personal contact details will not be published. You may view the CMTEDD disclosure log at: <https://www.cmtedd.act.gov.au/functions/foi/disclosure-log>.

Ombudsman Review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in CMTEDD disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Via email: actfoi@ombudsman.gov.au


ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact me by telephone on 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'DR', written in a cursive style.

Daniel Riley
Information Officer
Information Access Team
Chief Minister, Treasury and Economic Development Directorate

9 July 2019



ACT
Government

Chief Minister, Treasury and
Economic Development

FREEDOM OF INFORMATION REQUEST SCHEDULE

NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	Reference NO.
	All reports, memos, documents or information provided by the Chief Minister, Treasury and Economic Development Directorate as briefing material to the minister or ministers and the director general or person acting in that role for the purpose of the hearing for Budget Estimates Hearings on Monday 17th, Tuesday 18th and Wednesday 19th June 2019.	CMTEDDFOI2019-141

Ref No	Page number	Description	Date	Status	Reason for Exemption	Online Release Status
1	1-137	Economic Budget and Industrial Relations Budget Day Briefs Index 2019-20	Full release	17-18 June 2019	N/A	Yes
2	138-150	Budget Estimates Brief Pack – LGBTIQ	Full release	19 June 2019	N/A	Yes
3	151-275	Minister for Trade, Industry and Investment	Full release	18 June 2019	N/A	Yes
4	276-364	Minister for Higher Education and Minister for Vocational Education	Full release	19 June 2019	N/A	Yes
5	365-541	Minister for Arts and Cultural Events	Full release	19 June 2019	N/A	Yes
6	542-697	Minister for Tourism and Special Events	Full release	19 June 2019	N/A	Yes
7	698-720	Chief Minister – Minister for Social Inclusion, Tourism and Special Events, Trade, Industry and Investment	Full release	17-18 June 2019	N/A	Yes
8	721-729	Property Group, Government Services and Procurement, Venues Canberra	Full release	17-18 June 2019	N/A	Yes
9	730-868	Access Canberra – Minister for Business and Regulatory Services	Full release	19 June 2019	N/A	Yes
10	869-1009	Head of Service – Chief Minister Portfolio	Full release	18 June 2019	N/A	Yes
Total No of Docs						
10						

Budget Day Briefs Index 2019-20

Key

O = Overview
H = Hot Issue
R = Revenue
P = Public Finances
C = Capital Works
S = Spending

Overview	O1	Key Statistics Overview
	O2	Key pages in Budget Papers
	O3	Budget Overview
	O4	Revenue Overview
	O5	Economic Overview
	O6	Top 10 Capital Initiatives, Top 10 Expense Initiatives and Top 5 Revenue Initiatives
	O7	Top new initiatives by region
	O8	Borrowings
	O9	Territory's Headline Net Operating Balance Position
	O10	Lack of Commonwealth investment in Canberra
	O11	ACTPS Staffing
HIB - Capital	H1	Light Rail
	H2	Roads
	H3	Health capital
HIB - Expenditure	H4	Child Protection and Out of Home Care Investment
	H5	Public Transport Initiatives
HIB - Other	H6	Asbestos Eradication Scheme
	H7	Commonwealth Grants – GST Funding
	H8	Commonwealth Grants – Impact on the ACT Budget
	H9	Cost of Living Statement
	H10	Health and Public Hospital Investment
	H11	Indicative Land Release Program and associated financial impacts
	H12	National Disability Insurance Scheme
	H13	Safer Families
	H14	Superannuation
	H15	Whole of Government Staffing Levels
	H16	Implementation of the Motor Accident Injuries Scheme
H17	Health Funding	
Specific Revenue Issues	R1	Payroll Tax
	R2	Residential conveyance duty
	R3	Commercial conveyance duty
	R4	Assistance to first home buyers
	R5	Commonwealth Grants – Changes in funding relating to National Health Reform Agreement
	R6	General Rates
	R7	Icon Water Ltd - Financial Distributions
	R8	Revenue Initiatives
	R9	Fees and Charges

	R10	Lease Variation Charge Revenue
	R11	Large-scale Generation Certificates
Financial Statements	P1	General Government Sector Balance Sheet
	P2	General Government Sector Cash Flow
	P3	HNOB – Superannuation Return
	P4	Key Budget Indicator Definitions
	P5	Expenses
	P6	Impact of New leasing Accounting Standard
Capital Works	C1	Land Release Capital Works
	C2	Infrastructure Investment Program
	C3	Capital Works – Major underspending projects in 2018-19
	C4	Public Housing
	C5	New School Builds and Expansions
Specific Expenditure Issues	S1	Climate Change and Sustainability
	S2	Supporting Aboriginal and Torres Strait Islander Canberrans
	S3	Expenditure Reviews
	S4	ACT Integrity Commission
	S5	Police Funding
	S6	Building Communities Not Prisons
	S7	Early Childhood

Land Release Capital Works

ISSUE: Capital Initiatives – New and works-in-progress that relate to Land Release

C1

-
- The 2019-20 Budget provides \$23.9 million over the four years to 2022-23 for new capital works to support land release (see Attachment 1).
 - Both the City Renewal Authority and Suburban Land Agency will also deliver significant infrastructure works through their own capital programs.
 - The combined investment program for both agencies is estimated to be \$679.1 million over the four years to 2022-23 (see Attachment 1).
 - In addition, a number of key projects related to land release that were funded in previous budgets will continue to be delivered throughout 2019-20 (see Attachment 2).
 - The Government will also make additional investments in education, health and urban infrastructure in the new suburbs and urban infill areas to ensure that residents in those areas have access to the services they need.
 - Some of these investments include:
 - Better healthcare for a growing community – Surgical Procedures, Interventional Radiology and Emergency (SPIRE) Centre (\$60.2 million, 2019-20 only);
 - Expanding Centenary Hospital for Women and Children (over \$80 million, includes expenses);
 - More schools, better schools – Delivering Molonglo P-6 (\$47 million);
 - Delivering a new primary school for Throsby (\$44 million);
 - Expanding Franklin early childhood school (\$29 million);
 - More schools, better schools – Campbell Primary School Modernisation(\$19 million);
 - More schools, better schools – More places at Gungahlin Schools (\$19 million);
 - More places at north side schools (\$8.5 million); and
 - Delivering a new high school for Kenny (\$NFP).

Capital Works to Support Land Release – 2019-20

New Capital Works to Support Land Release - 2019-20	
Budget Funding	Four Years to 2022-23
Projects	\$million
Remediating the former Molonglo sewerage treatment facility	\$9.8
Improving water management infrastructure	\$4.5
Planning better roads for our growing city	\$4.1
Due diligence to deliver a strong housing pipeline	\$2.1
Feasibility and infrastructure planning for future Molonglo land releases	\$1.3
Protecting grasslands and conservation areas	\$0.8
Scoping for East Lake urban renewal	\$0.6
Planning framework supporting delivery of Stage 2 of Light Rail to Woden	\$0.4
Managing the Sullivans Creek floodplain	\$0.3
Total New Budget Funding¹	\$23.9
City Renewal Authority – Own Capital four year Program	\$9.4
Suburban Land Agency – Own Capital four year Program	\$669.7
Total New Capital Works to Support Land Release	\$703.0

1. The total do not include capital provisions associated with the listed initiatives.

Attachment 2**Capital Works to Support Land Release – 2019-20**

Key Capital Works to Support Land Release – Prior year budgets	
Budget Funding	Four Years to 2022-23
Key Projects	\$million
Better Roads for Gungahlin – Horse Park Drive duplication (Mulligans Flat Road to the Federal Highway)	\$57
Improving Our Suburbs – New Molonglo Valley infrastructure	\$33
Gundaroo Drive Duplication (Stage 2)	\$30
Molonglo East-West arterial roads early planning	\$0.3

Infrastructure Investment Program

Issue: Funding for the 2019-20 Infrastructure Investment Program

Key Points:

- We are delivering an Infrastructure Investment Program of over \$3.0 billion over the four years to 2022-23, the largest ever investment program by the Government.
- In this program of works, we will construct the Surgical Procedures, Interventional Radiology and Emergency (SPIRE) Centre, expand the Centenary Hospital for Women and Children and begin planning for Light Rail – Stage 2 from City to Woden.
- We will build three new schools in the Molonglo Valley and Gungahlin. An extensive program of school expansion and modernisation will continue in existing suburbs across Canberra. Planning is also underway to increase school and college capacity in growth regions outside Gungahlin including in the City and Gateway.
- The largest component of the Infrastructure Investment Program is the Capital Works Program with funding of \$1.8 billion over four years.
 - The Better Infrastructure Fund provides \$259 million over four years, including the remaining \$43 million for the *Better schools for our kids – Public school infrastructure upgrades* initiative. Total funding for this initiative is \$85 million over the four years from 2017-18.
- The \$1.2 billion Infrastructure Investment Provisions set aside funding for significant capital works projects for which budgets are yet to be settled, or which are commercially sensitive. Some of the more significant projects are included in Attachment A.
 - The Infrastructure Investment Provisions also include \$80 million for each of the three years to 2022-23 for new initiatives in the forward years and is not allocated to any specific project.
- The 2019-20 Budget includes for the first time the Capital Works Reserve as an important improvement to budgeting practices, to achieve better capital works program estimates while providing agencies with the cash flow flexibility to achieve the best program outcome.

Program Funding and Main Components

- The Infrastructure Investment Program has three main components (see [Table 1](#)).
 - **The Capital Works Program:** includes New Capital Works, Better Infrastructure Fund (BIF) and Works-in-Progress (see [Table 2](#)).
 - **Infrastructure Investment Provisions:** These provisions apply to the Capital Works Program.
 - **Public Private Partnerships (PPPs):** include the remaining expenditure on the ACT Law Courts Facilities scheduled for 2019-20.

Table 1: Summary of 2019-20 ACT Infrastructure Investment Program

	2019-20	2020-21	2021-22	2022-23	Four Year Investment
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital Works Program	769,668	579,693	344,188	143,674	1,837,223
Infrastructure Investment Provisions	6,226	297,800	448,709	436,994	1,189,729
Public Private Partnerships	5,058	0	0	0	5,058
Total Infrastructure Investment Program	780,952	877,493	792,897	580,668	3,032,010

Capital Works Program

- The Capital Works Program is the largest component of the Infrastructure Investment Program and has three main elements (see [Table 2](#)).
 - **New Capital Works:** include projects approved in the 2019-20 Budget (see [Attachment B](#) for a list of major new capital works);
 - **Better Infrastructure Fund (BIF):** provides funding for improvements to existing infrastructure that extend the useful life or improve the service delivery capacity of existing Territory physical infrastructure assets. Routine repairs and maintenance are funded separately.
 - The BIF program of \$259 million over the four years to 2022-23 includes the remaining \$43 million for the \$85 million *Better schools for our kids – Public school infrastructure upgrades* initiative which commenced in 2017-18. The decrease in BIF investment in 2021-22 reflects the conclusion of additional funding for this initiative.
 - The increase in BIF funding in 2022-23 reflects the program annual indexation of 2.5 per cent.
 - **Works-in-progress:** include projects commenced in previous years (see [Attachment C](#) for a list of major works-in-progress).

Table 2: Summary of 2019-20 Capital Works Program

	2019-20	2020-21	2021-22	2022-23	Four Year Investment
	\$'000	\$'000	\$'000	\$'000	\$'000
New Capital Works	229,187	276,849	166,296	51,315	723,647
Better Infrastructure Fund	65,232	66,999	62,814	64,384	259,429
Works-in-Progress	475,249	235,845	115,078	27,975	854,147
Total Capital Works Program	769,668	579,693	344,188	143,674	1,837,223

Infrastructure Investment Provisions

- These provisions set aside funding for significant capital works projects for which budgets are yet to be settled, or which are commercially sensitive. The more significant of these projects are included in Attachment C.
- The Infrastructure Investment Provisions also include a Future Works Provision of \$80 million for each of the three years to 2022-23. This is a general provision for new initiatives in the forward years and is not allocated to any specific project.

Public Private Partnerships

- The contracts for the two PPP projects allow for a total investment of \$867 million over the five years from 2015-16, comprising \$160 million for the ACT Law Courts Facilities and \$707 million for Light Rail – Stage 1.
- Under the contract for the ACT Law Courts Facilities, Juris Partnership are responsible for the design, construction, financing and maintenance of the ACT Law Courts Facilities for the next 24 years. The project is near completion, with approximately \$5 million of the \$160 million contract amount remaining in 2019-20.
- Under the Light Rail Project Agreement, Canberra Metro is responsible for the design, construction and operation of the first stage of Canberra’s light rail system for a 20 year operating period. Light Rail – Stage 1 has been completed with the final cost to the Territory coming in at \$675 million, approximately \$32 million below the contract amount of \$707 million.
- The Government will make service payments over the life of the contracts, intended to cover the costs incurred by the private sector provider in constructing, maintaining and/or operating the assets. At the end of the contracts, the infrastructure assets will be owned by the Territory.

Capital Works Reserve

- Commencing from the 2019-20 Budget, agencies with multi-year funding for capital works can access their future funding, through payment from the capital works reserve, should their capital expenditure in a budget year exceed their total capital works allocation for that year. To ensure net neutral impact of the reserve on the budget over time:
 - an offsetting provision is included in forward estimates for the capital works program; and
 - any payment to an agency from the reserve will be deducted from that agency’s capital works funding allocation in future years.
- The Treasurer will report payments to agencies from the capital works reserve to the Legislative Assembly on a quarterly basis.
- The capital works reserve is not included in the infrastructure investment program until payments are made to agencies.

Attachment A**Infrastructure Investment Program 2019-20
Significant Projects with Infrastructure Investment Provision**

The 2019-20 Budget includes infrastructure investment provisions of \$1.2 billion over the four years to 2022-23. These provisions provide for significant capital works projects for which budgets are yet to be settled, or which are commercially sensitive. The more significant of these projects include:

- Delivering the SPIRE Centre at Canberra Hospital;
- Keeping our growing city moving - John Gorton Drive and Molonglo River Bridge Crossing – early design;
- Commencing Light Rail Stage 1 operations and delivering a light rail stop at Mitchell;
- Making our roads safer while keeping Canberra moving;
- Planning better roads for our growing city;
- Delivering a new high school at Kenny;
- Reducing homelessness by delivering another Common Ground; and
- Growing and renewing more public housing.

As planning or procurement progresses, future budgets will contain further specific financial details for these projects.

Infrastructure Investment Program 2019-20

Major New Works

Some of the significant new capital works projects include (funding amounts are over four years):

- Growing and renewing more public housing. An amount of \$20 million is provided as budget funding in 2019-20 for this project. Another \$80 million has been provisioned for the four years to 2023-24 taking total budget funding for the project to \$100 million;
- ACT Health Core IT Systems to align with the Digital Health Strategy (\$70 million);
- Delivering the SPIRE Centre at Canberra Hospital. This Budget includes a published amount of \$60 million for 2019-20 and an unpublished provision for the remainder of the project. The Government has not published the estimated total cost of the project in order to not compromise a competitive outcome through the tender process for this project;
- Delivering Stage 2 of Light Rail to Woden. This Budget includes \$20 million for detailed design, planning and enabling works for Stage 2 of light rail from the City to Woden, and starting work on a new Woden Bus Interchange to integrate with light rail. Another \$43 million has been provisioned for this project;
- Better connecting Belconnen and Gungahlin (\$45 million);
- Delivering a new primary school at Throsby (\$44 million);
- Expansion of the Centenary Hospital for Women and Children (\$44 million);
- Better buses to support the new bus network. This Budget provides \$38 million in 2019-20 for this project. Another \$7 million has been provisioned over the forward estimates;
- Creating a Reintegration Centre to support pathways out of the justice system (\$35 million);
- Replacing the Human Resources Information Management System (\$34 million);
- Making our roads safer while keeping Canberra moving (\$30 million);
- Expanding Franklin Early Childhood School (\$29 million);
- Delivering the Home of Football at Throsby (\$25 million); and
- Renewing Canberra's city heart (\$21 million).

Details of new capital works projects are provided in Chapter 3.3 Infrastructure and capital initiatives. Further detailed information on the projects can be found at

<http://apps.treasury.act.gov.au/budget/budget-2019-2020/capital-works-program>.

Attachment C**Infrastructure Investment Program 2019-20****Major Works-in-Progress**

Some of the significant works-in-progress projects with funding for the four years to 2022-23 include (funding amounts are for the four years to 2022-23):

- Better Public Housing – New public housing properties (\$68 million);
- More schools, better schools – Delivering Molonglo P-6. This Budget provides \$41 million over four years for this project and a further \$5 million has been provisioned over the forward estimates;
- Better Health Services – Upgrading and maintaining ACT Health assets (\$36 million);
- Building a better city – Civic and Dickson office accommodation (\$36 million);
- Building a better city – City Renewal Authority – Canberra's lakeside (\$35 million);
- Supporting our School System – Improving ICT (\$31 million);
- Better services in your community – Rehabilitating landfill sites (\$25 million);
- Better healthcare for a growing community – ACT Health critical assets upgrades (\$23 million);
- Expansion of the rapid bus network (\$22 million);
- Building a better city – New Bus Depot at Woden (\$20 million);
- Community and Social Housing & National Affordable Housing Agreement Funding (\$20 million);
- More schools, better schools – More places at Gungahlin schools (\$19 million); and
- Keeping our growing city moving – Better infrastructure for active travel (\$19 million).

Summary information on works-in-progress projects is provided in Appendix E. Further detailed information on the projects can be found at

<http://apps.treasury.act.gov.au/budget/budget-2019-2020/capital-works-program>.

Capital Works – Major underspending projects 2018-19**ISSUE: 2018-19 Capital Works Program Performance**

Key Points:

- Total financing for the Capital Works Program in 2018-19 was \$797 million. Of this, a total of \$112 million was re-profiled into the forward years and a further \$7 million as net reductions applied to the 2018-19 program. The re-profiling, savings and other adjustments results in an estimated outcome for 2018-19 of \$678 million.
- The expenditure for 12 major projects (listed in Attachment A) across government experienced significant variances from their original forecasted expenditure for 2018-19 as at 31 March 2019. These major projects make up approximately 74 per cent, or \$83 million, of the re-profiled amount.
- Over 50 per cent of this variance relates to:
 - Caring for our Environment – Water Quality Improvement – Contributions to the ACT Healthy Waterways Project;
 - The expansion of the rapid bus network
 - Better healthcare for a growing community – Surgical Procedures, Interventional Radiology and Emergency Centre (SPIRE); and
 - Building a better city – New Bus Depot Woden.

Note: Please see Attachment A for 12 key projects with significant variances and the rationale for them.

2019-20 BUDGET BRIEF

ATTACHMENT A

Project	Agency	2018-19 Funds Available for Expenditure (\$'000)	March YTD Expenditure 2018-19 ('\$000)	Unspent funds available as of March YTD	% Spend of funds Available for Expenditure	Re-profiling adjustments 2018-19 as at 08/5/2019	Rationale for delay
Caring for our Environment – Water Quality Improvement – Contributions to the ACT Healthy Waterways Project	EPSDD	53,483	25,671	27,812	48%	-2,600	Recent negotiations have in-principle agreement for a project extension to accommodate the new TCCS Establishment Specifications for water quality assets. A budget rollover of ACT funds was required to allow for project activity associated delivery in 2019/20 and 2020/21.
Expansion of the rapid bus network	TCCS	36,804	14,388	22,416	39%	-21,800	Currently undertaking Statement of Requirements for next procurement of vehicles. Delivery of new vehicles will coincide with the opening of the Woden depot allowing for this growth in the fleet.
Better healthcare for a growing community – Surgical Procedures, Interventional Radiology and Emergency Centre (SPIRE)	HEALTH	13,000	260	12,740	2%	-6,500	The project was delayed in 2018-19 due to the Government's decision to formally consider the detailed business case in May 2019. \$6.5 million was re-profiled into 2019-20 to continue the works currently underway in the detailed design and decanting works.
Building a better city – New Bus Depot Woden	TCCS	14,949	3,168	11,781	21%	-10,000	In Stage 3: The design has taken longer than anticipated. In Stage 4: Delay in finalising the original scope of work resulted in consequential delay to demolition works. Design & construction contract has been delayed due to funding issues associated with the original scope of work which needs revision.
Better healthcare for a growing community – ACT Health critical assets upgrades	HEALTH	12,100	438	11,662	4%	-9,743	Additional scoping and planning activities were completed in 2018-19 for the entire program of works to better identify the delivery model and procurement of the high and extreme risk projects to be undertaken in this program.

2019-20 BUDGET BRIEF

ATTACHMENT A

Project	Agency	2018-19 Funds Available for Expenditure (\$'000)	March YTD Expenditure 2018-19 ('\$000)	Unspent funds available as of March YTD	% Spend of funds Available for Expenditure	Re-profiling adjustments 2018-19 as at 08/5/2019	Rationale for delay
Building a better city – City Renewal Authority – Canberra's lakeside	CRA	10,824	715	10,109	7%	-8,677	The project has been delayed until agreement is reached between the ACT and Australian Governments on the required transfer of National Land and works approval is given by the National Capital Authority.
Keeping our growing city moving – Light Rail Stage 2 - early planning	TCCS	12,500	2,758	9,742	22%	-4,000	The Light Rail Stage 2 project underspend is due to delays in the Commonwealth approval process for the light rail route.
Better healthcare for a growing community – ACT Health ICT upgrades	HEALTH	10,582	1,609	8,973	15%	-2,414	The majority of the 2018-19 deliverables in relation to the Clinical Communications and Clinical Work Devices and the Supply Chain Management System are expected to be completed by 30 June 2019. Funding has been re-profiled as a result of pending negotiations with preferred vendors.
Building a better city – Dickson office accommodation	CMTEDD	10,076	2,520	7,556	25%	-3,293	The lower than anticipated expenditure is due to the delay in commencing building and fitout construction. This is as a result of time taken to obtain development approval and achieve sign-off of the fitout and cost plans. The revised expenditure for 2018-19 and forward years was based upon the cash profile provided by Bloc (builder). Despite funding re-profiling, the date for practical completion (PC date) is still 13 February 2020

2019-20 BUDGET BRIEF

ATTACHMENT A

Project	Agency	2018-19 Funds Available for Expenditure (\$'000)	March YTD Expenditure 2018-19 ('\$000)	Unspent funds available as of March YTD	% Spend of funds Available for Expenditure	Re-profiling adjustments 2018-19 as at 08/5/2019	Rationale for delay
Keeping our growing city moving – Better infrastructure for active travel	TCCS	7,200	585	6,615	8%	-4,720	Stage3: Extensive consultation and design has delayed the construction of the project. Stage 4: Belconnen Town Centre - A decision has been made to deliver the Belconnen Bikeway as one construction package; this has delayed the construction start date and associated expenditure. Tuggeranong Town Centre - Town Square and Laneways upgrade: Design is only being undertaken for the minor works (path upgrades) component of the project to allow sufficient funds for the major component (Town Square and laneways upgrade). The overall construction program remains as scheduled.
Building a better city – Canberra Brickworks– Access road and Dudley Street upgrade	TCCS	6,333	613	5,720	10%	-5,798	Project has had on-going delays due to environmental and planning approvals.
Better services in your community – Rehabilitating landfill sites	TCCS	6,459	1,536	4,923	24%	-3,154	Delays to the Parkwood project is due to unexpected site contamination and leaseholders on the site with leases until 2023. This is having a flow-on effect to the West Belconnen Resource Management Centre project.
		194,310	54,261	140,049	28%	-82,699	

Public Housing

ISSUE: Growth and renewal

Key Points:

Growth and Renewal Initiative

- The ACT Housing Strategy was released in October 2018 with a commitment to strengthen social housing assistance. As part of this strategy, the government announced a net investment of \$100 million over five years (2019-20 to 2023-24), subject to future budget processes, to grow and renew the public housing portfolio.
- This is part of a five year, \$600 million program to deliver 1,200 new properties, comprised of 1,000 properties to renew, and at least 200 properties to grow the portfolio. \$500 million will be funded through the sale of Housing ACT properties that are nearing the end of their useful life.
- The first year program (2019-20) will include the:
 - sale of approximately 106 existing standalone properties;
 - demolition of 80 existing standalone properties;
 - building commencement or ongoing construction of approximately 204 replacement dwellings on land retained from approximately 80 demolitions;
 - building commencement of at least 19 dwellings on land provided through the land release program; and
 - purchase of at least 6 dwellings from the market or expression of interest processes.
- Approximately \$85 million will be spent in the first year, with \$20 million in capital provided as part of the \$100 million funding envelope.
- Revenue of \$68 million from sales of existing properties is expected during 2019-20.

Asset Recycling Initiative

- The Public Housing Renewal Taskforce (PHRT) was established in September 2014 to manage delivery of the Public Housing Renewal Program. As part of the program, the ACT Government committed to replacing 1,288 public housing dwellings from along the Northbourne Avenue corridor and in other key locations around Canberra.
- The Asset Recycling Initiative (ARI) is a five-year program with Commonwealth funding allocated to specific proposals. The ACT will receive 15 per cent of the price of the assets sold if all the sale proceeds are allocated to new infrastructure investment. The sale of selected multi-unit public housing properties is part of the ACT Government's agreement with the ARI. Properties sold prior to 30 June 2019 will be eligible for an incentive payment.
- The ACT is expected to receive its full allocation of \$67.14 million under the National Partnership Agreement (NPA). The total revenue from asset sales under ARI is expected to be \$542.7 million.

New School Builds and Expansions

ISSUE: Education infrastructure investment

Key Points:

- The 2019-20 Budget provides for a new High School in Kenny includes scheduled to open in 2023 plus six other new initiatives worth \$92.6 million to invest in new school builds and expansions – the largest of these initiatives are:
 - Delivering a New Primary School at Throsby to take on enrolments in the 2022 school year – \$44 million;
 - Expanding Franklin Early Childhood School from a p-2 school to a p-6 school – expansion works will be completed to allow year 3 to year 6 enrolments from the start of the 2021 school year – \$29.5 million;
 - More places for northside schools through the installation of transportable learning classrooms – \$8.5 million; and
 - More places for students at Gold Creek School’s Senior Campus – \$6.5 million.
- These investments build upon the \$83 million for new school builds and expansions announced in the 2018-19 Budget and the \$30 million announced in the 2017-18 Budget, bringing the total funding to \$205.5 million specifically for new schools and expansions over the last three budgets.
- The 2019-20 Budget is also providing three new initiatives worth \$6.4 million to support future school planning and student capacity investment – including design and planning works for a New High School in Kenny.
- **More places for northside Schools:**

The Government has committed \$8.5 million to provide additional places to meet enrolment growth through the installation of transportable learning centres across the following schools:

- 50 places at the Amaroo School Primary Campus ready for the 2020 school year;
- 50 places at Hawker Primary School ready for the 2020 school year;
- 50 places at Lyneham High School ready for the 2020 school year; and
- 200 places at Gungahlin College through the installation of two double-storey learning centres with toilets, anticipated to be ready for the 2021 school year.

This initiative builds on the \$19.8 million provided in the 2018-19 Budget for an additional 500 places across the Amaroo (K-6, 7-10), Gold Creek K-6 and Neville Bonner P-6 schools.

2019-20 Budget - ACT Public School Infrastructure Investment Initiatives

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
New School infrastructure investment					
Delivering a New Primary School at Throsby	1,195	19,761	21,859	1,098	43,913
Delivering a New High School in Kenny ¹	NFP	NFP	NFP	NFP	NFP
Expansion and capacity investment					
Expanding Franklin Early Childhood School	2,000	24,000	3,447	-	29,447
Expanded facilities for Gungahlin College	1,269	-	-	-	1,269
More places for northside schools	4,404	4,100	-	-	8,504
More places for Students at Gold Creek School's Senior Campus	750	2,214	3,478	-	6,442
More teaching and learning spaces for CIT Fyshwick	160	1,800	1,100	-	3,060
Total new building and expansion infrastructure investments	9,778	51,875	29,884	1,098	92,635
Future school capacity and planning investment					
Delivering a New High School in Kenny ²	2,000	-	-	-	2,000
Planning for Canberra's Future School Needs	1,633	1,465	455	-	3,553
Planning for a New College on Canberra's Northside	600	200	-	-	800
Total future capacity and planning investment	4,233	1,665	455	-	6,353

Notes:

1. Funding has been provisioned in the Budget as costs are indicative at this time.
2. Funding in 2019-20 comprises of \$1.5 million for the Transport Canberra and City Services Directorate and \$500,000 for the Education Directorate to conduct design and planning works.

- **Existing School Infrastructure**

In addition to investments into new school buildings and expansions, the 2019-20 Budget is providing \$16 million to upgrade and replace heating systems across nine ACT public schools.

This investment into existing school infrastructure builds upon the \$41.8 million for upgrade and maintenance works announced in the 2018-19 Budget and the \$86.2 million announced in the 2017-18 Budget, bringing the total funding to \$142.8 million over the last three budgets.

Light Rail

ISSUE: What is there for Light Rail in the 2019-20 Budget

Key Points:

Light Rail Stage 1

- Light Rail Stage 1 from Gungahlin to the City became operational in April 2019.
- The **2019-20 Budget** provides **\$229.351 million** over four years for Light Rail Stage 1, which includes:
 - service payments to Canberra Metro (**\$221.690 million** over four years – **Table 1**); and
 - a light rail stop at Mitchell and ongoing contract management and other support costs for Light Rail Stage 1 (**\$7.661 million** over four years - **Table 2**).

Table 1: Cash flow impacts – Light Rail – Stage 1¹

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
Cash payments to Canberra Metro				
Maintenance/operating costs	-25,967	-26,424	-27,553	-27,560
Interest	-18,901	-18,275	-17,664	-17,664
Lease payment (capital component)	-9,646	-10,272	-10,882	-10,882
Total cash payments	-54,514	-54,971	-56,099	-56,106

Table 2: Commencing Light Rail Stage 1 operations and delivering a light rail stop at Mitchell²

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Capital	4,847	NFP	0	0	NFP
Offset – Capital provision	-3,500	0	0	0	-3,500
Net capital	1,347	NFP	0	0	NFP
Depreciation	0	0	NFP	NFP	NFP
Associated expenses	667	685	702	760	2,814
Total expenses	667	685	NFP	NFP	NFP

¹ For further information on the accounting treatment of the Light Rail Stage 1 Public Private Partnership, see Budget Paper 3 page 351.

² The capital cost of this initiative has been withheld in order to secure value for money when the Government approaches the market

Light Rail Stage 2

- The **2019-20 Budget** commits a total of **\$68.647 million** across two initiatives:
- The **2019-20 Budget** commits **\$68.297 million** to progress detailed design, planning and enabling works for Stage 2 of light rail from the City to Woden. This includes starting work on a new Woden Bus Interchange to integrate with light rail, and continuing engagement with the Commonwealth Government on the route alignment and approvals processes.

Table 3: Delivering Stage 2 of Light Rail to Woden

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	18,408	1,750	0	0	20,158
Provision – Capital	0	29,896	13,500	0	43,396
Net Capital	18,408	31,646	13,500	0	63,554
Associated Expenses	2,342	0	0	0	2,342
Provision – Expense	0	2,401	0	0	2,401
Net Expense	2,342	2,401	0	0	4,743

- The **2019-20 Budget** also commits **\$350,000** to develop a planning framework to identify suitable opportunities for urban renewal surrounding the future City to Woden light rail corridor. This work will ensure the right balance is maintained between urban renewal and protecting the special character of the suburbs and sites Stage 2 will pass through.

Table 4: Planning framework supporting delivery of Stage 2 of Light Rail to Woden

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	200	150	0	0	350

Roads

ISSUE: Budget initiatives for roads

Key Points:

- The 2019-20 Budget commits **\$95.3 million**, to improve roads infrastructure in the Territory over the four years to 2022-23 inclusive.

	Final Position 2019-20 \$'000	Final Position 2020-21 \$'000	Final Position 2021-22 \$'000	Final Position 2022-23 \$'000	Final Position Total \$'000
Better connecting Belconnen and Gungahlin	4,530	15,000	15,000	10,000	44,530
Making our roads safer while keeping Canberra moving	4,521	13,100	13,575	800	31,996
Planning better roads for our growing city	1,900	2,200	-	-	4,100
Delivering safer intersections	3,000	5,620	5,741	328	14,689
	13,951	35,920	34,316	11,128	95,315

- Better connecting Belconnen and Gungahlin:** The Government is investing **\$44.530 million** over four years to duplicate the arterial road between Ginninderra Drive and the Barton Highway, with the Commonwealth Government contributing \$20 million towards these works through the *National Partnership Agreement on Land Transport Infrastructure Projects*.
- Making our roads safer while keeping Canberra moving:** The Government is investing **\$31.996 million** over four years to upgrade road infrastructure to improve safety and efficiency for the community. Works comprise:
 - \$20 million in capital funding to upgrade the Monaro Highway, with the Commonwealth Government also contributing \$20 million to the project;
 - \$6.650 million in capital funding for pavement rehabilitation on Northbourne Avenue;
 - \$1.9 million in expense funding for road resurfacing;
 - \$400,000 in expense funding for maintenance of green assets, electricity costs, traffic signal costs and intelligent transport systems;
 - \$2.2 million to enhance the B-double network in the Territory, providing greater access for heavy vehicles, improved safety for all road users and reduced operating costs for higher mass limit vehicles; and
 - \$846,000 to continue to strengthen bridges on the existing B-double network.
- Planning Better Roads for our growing city:** The Government is investing **\$4.1 million** over two years to plan and deliver improvements to road and other infrastructure across the city to improve traffic flow, improve safety and support land release. Works include:
 - \$2 million for detailed design of the duplication of William Hovell Drive, from Drake Brockman Drive to John Gorton Drive. This project will alleviate traffic congestion for residents of West Belconnen and support future land release;

- \$1.4 million for detailed design to upgrade and extend Morisset Road in Kenny and through to the Federal Highway/Antill Street roundabout to provide a missing link to the orbital freight route and to support future land release; and
- \$700,000 for the concept design for the duplication of Athllon Drive, from Shea Street to Melrose Drive, and from Sulwood Drive to Drakeford Drive.
- **Delivering safer intersections:** The Government is investing **\$14.689 million** over three years to improve safety and traffic flow throughout Canberra. Works include improvements to intersections at:
 - Southern Cross Drive and Starke Street, Macgregor (\$4 million);
 - Belconnen Way and Springvale Drive, Page (\$2 million);
 - Launceston Street and Irving Street, Phillip (\$2 million);
 - Novar Street and Kent Street, Deakin (\$5.5 million); and
 - Operational costs (\$669,000).

The Government is also investing:

- \$400,000 in capital to conduct scoping studies to improve Hume Circle (the intersection of Canberra Avenue, Sturt Avenue and Wentworth Avenue), which will identify ways to improve safety and increase traffic capacity at this intersection; and
- \$120,000 to improve safety for visitors accessing the Mount Taylor reserve from Sulwood Drive in Kambah. This funding will increase safety for all road users, provide safe pedestrian and cyclist routes and reduce the likelihood of crashes and accidents.

Roads Initiatives

New Roads Initiatives 2019-20 Budget	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
<i>Better connecting Belconnen and Gungahlin</i>	4,530	15,000	15,000	10,000	44,530
<i>Making our roads safer while keeping Canberra moving</i>					
Monaro Highway	1,288	6,137	12,575		20,000
Northbourne Avenue pavement rehabilitation	1,287	5,363			6,650
Road resurfacing program		500	1,000	800	2,300
Heavy Vehicle Safety and Productivity Programme	1,100	1,100			2,200
Bridge Renewal Programme ¹	846				846
	4,521	13,100	13,575	800	31,996
<i>Planning better roads for our growing city</i>					
William Hovell Drive Duplication ¹	1,000	1,000			2,000
Morriset Road, Kenny, Extension	400	1,000			1,400
Athllon Drive Duplication ¹	500	200			700
	1,900	2,200			4,100
<i>Delivering safer intersections</i>					
Novar Street/Kent Street Intersection ¹		2,000	3,500		5,500
Southern Cross Drive/Starke Street Intersection	1,000	2,000	1,000		4,000
Belconnen Way/Springvale Drive Intersection	1,000	500	500		2,000
Launceston Street/Irving Street Intersection	1,000	500	500		2,000
Operational costs		100	241	328	669
Hume Circle		400			400
Mount Taylor Safety Improvements		120			120
	3,000	5,620	5,741	328	14,689
	13,951	35,920	34,316	11,128	95,315

Note(s):

1. excludes provisioned funds

Health Capital

ISSUE: Health capital investments, including SPIRE and CHWC

Key Points:

- The Government is committed to supporting Canberra's growing population through major health infrastructure projects, with a total investment forecast to more than \$848 million over the next five years (2019-20 and 2023-24).
- In 2019-20, the Government will commence construction of the Surgical Procedures, Interventional Radiology and Emergency (SPIRE) Centre on the Canberra Hospital campus. [Table 1](#) provides details of the initial capital investment in 2019-20 and associated recurrent expenses across the forward estimates.

Table 1: Delivering the SPIRE Centre at Canberra Hospital

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital ^{1,2}	53,700	NFP	NFP	NFP	NFP
Associated Expenses	0	200	400	500	1,100

Notes:

1. Excludes depreciation.
2. Excludes provisioned funds that are not for publication.

- This project is expected to deliver a purpose-built facility that provides increased capacity through new theatres, a new expanded intensive care unit, coronary care unit, a new expanded emergency department, and associated services.
- The budget includes a provision for the estimated construction costs of SPIRE across the forward estimates. These are not for publication due to the commercially sensitive nature of the costings for the project.
- The expansion of the Centenary Hospital for Women and Children is expected to also deliver additional capacity and improved paediatric and neonatal services. [Table 2](#) provides details of capital and recurrent estimates across the forward estimates.

Table 2: Expanding the Centenary Hospital for Women and Children

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital ¹	0	30,000	10,550	0	40,550
Associated Expenses	0	3,990	14,990	20,510	39,490
Associated Expenses – Capital Grant	3,000	0	0	0	3,000
Net Expenses	3,000	3,990	14,990	20,510	42,490

Note:

1. Excludes depreciation.

- Large investments will also be made in Health ICT projects, estimated to be over \$85 million over the forward estimates, including work to align ACT Health systems with the National Digital Health Strategy and implementation of real-time prescription monitoring system.
- See Budget Paper 3, Chapter 3.3 – Infrastructure and Capital Initiatives, Table 3.3.2 for a list of Health capital initiatives in the 2019-20 Budget.

Child Protection and Out of Home Care Investment

ISSUE: Child protection and out of home care

Key Points:

- The Government is investing \$41.5 million over four years in the area of child protection and Out of Home Care (OoHC) in the 2019-20 Budget. The funding is to strengthen support for children and their families in OoHC services and to continue the implementation of recommendations from the Our Booris, Our Way Review into the over representation of Aboriginal and Torres Strait Islander children in OoHC.

Investment in the 2019-20 Budget

	2019-20	2020-21	2021-22	2022-23	Total
Supporting sustainable Out of Home Care placements	9,822	10,008	9,688	10,239	39,757
Strengthening Services for Aboriginal and Torres Strait Islander Children and Young People	420	431	443	450	1,744
Total	10,242	10,439	10,131	10,689	41,501

See further details of Out of Home Care initiatives in BP3, Chapter 3.

Out of Home Care

- Funding of \$39.8 million includes:
 - Funding of \$16.5 million in additional investment which will allow the Government to deliver sustainable OoHC services to more children, reflecting a higher than expected growth in demand in recent years; and
 - Funding of \$23.2 million will be provisioned to address growth in demand for Out of Home Care services in the future.

Child Protection

- Funding of \$1.7 million over four years to deliver targeted staff training and workforce development for Child and Youth Protection Services, provide additional capacity for the Cultural Services team and increase access to the Family Group Conferencing program for Aboriginal and Torres Strait Islander families.

Previous investment

- In 2016-17, the Government invested \$3.1 million over four years to address additional demand in OoHC and to enhance quality assurance of child protection services.
- In 2017-18, the Government provided \$43.5 million over four years to account for increased demand, equal to 85 per cent of forecast demand.
- In 2018-19, the Government announced additional \$7.3 million over four years in the areas of child protection and out of home care to improve services and continue quality assurance oversight.

Public Transport Initiatives

ISSUE: What are the key public transport initiatives in the 2019-20 Budget?

Key Points:

Public Transport 2019-20 Budget Initiatives

- In addition to prior year commitments, the Government is investing \$129.8 million in public transport in the 2019-20 Budget for public transport initiatives as follows:
 - **\$68.297 million** for detailed design, planning and enabling works for Stage 2 of light rail from the City to Woden, including a new Woden Bus Interchange to integrate with light rail.
 - **\$44.51 million** to purchase 84 modern and fuel-efficient buses to improve accessibility and passenger comfort, increase reliability and lower maintenance costs on the new public transport network;
 - **\$7.661 million** (excluding a construction provision not published) to commence Light Rail Stage 1 operations and deliver a light rail stop at Mitchell;
 - **\$5.1 million** to design and construct a new bus layover and driver facility in Turner to support Canberra's new public transport network;
 - **\$2.525 million** to design and construct a new park and ride facility on Well Station Drive in Gungahlin to support more Canberrans using the new public transport network;
 - **\$866,000** for continuing the flexible bus service to meet the needs of passengers who have difficulty using fixed route public transport services;
 - **\$450,000** to plan for a smart technology ticketing system for Canberra's integrated public transport system to assist the community to use public transport more efficiently (this is in addition to an existing provision of \$14 million to procure and install the system); and
 - **\$350,000** to develop a planning framework to identify suitable opportunities for urban renewal surrounding the future City to Woden light rail corridor.

2019-20 BUDGET BRIEF

Public Transport Initiatives

ISSUE: What are the key public transport initiatives in the 2019-20 Budget?

Table 1: New Public Transport Initiatives

	Final Position 2019-20 \$'000	Final Position 2020-21 \$'000	Final Position 2021-22 \$'000	Final Position 2022-23 \$'000	Final Position Total \$'000	Final Position 2019-20 \$'000	Final Position 2020-21 \$'000	Final Position 2021-22 \$'000	Final Position 2022-23 \$'000	Final Position Total \$'000
	Capital					Expense				
Supporting social inclusion through the Flexible Bus Service	-	-	-	-	-	866	-	-	-	866
Planning framework supporting delivery of Stage 2 of Light Rail to Woden	-	-	-	-	-	200	150	-	-	350
Commencing Light Rail Stage 1 operations and delivering a light rail stop at Mitchell	4,847	-	-	-	4,847	667	685	702	760	2,814
Delivering Stage 2 of Light Rail to Woden	18,408	31,646	13,500	-	63,554	2,342	2,401	-	-	4,743
Strengthening infrastructure supporting Canberra's new public transport network	-	2,000	3,100	-	5,100	-	-	-	-	-
Supporting more Canberrans to Park and Ride	625	1,875	-	-	2,500	-	-	-	25	25
Delivering a smart technology ticketing system for Canberra's integrated public transport system	-	-	-	-	-	450	-	-	-	450
Better buses to support the new bus network	6,394	12,403	12,713	13,000	44,510	-	-	-	-	-
	30,274	47,924	29,313	13,000	120,511	4,525	3,236	702	785	9,248

Note: This table excludes unpublished provisions and depreciation associated with capital expenditure.

- Further detail on investments in Light Rail Stage 2 are outlined in a separate Budget Day Brief (H1).

Light Rail Stage 1

- The actual design and construction costs for Light Rail Stage 1 were approximately \$675 million.
 - This is approximately \$32 million less than the Project's anticipated design and construction cost at contract signing (which was \$707 million).

Asbestos Eradication Scheme

ISSUE: Key changes in the Loose-fill Asbestos Insulation Eradication Scheme

Key Points:

- The Asbestos Response Taskforce (the Taskforce) has identified 1,023 asbestos insulation affected houses in the ACT, comprising of 1,018 private and five government-owned houses. In addition, the Taskforce has identified 17 eligible impacted properties, which are connected to the affected properties.
- As at 21 May 2019:
 - 992 homeowners had accepted offers to sell their properties to the Government;
 - 965 properties had been purchased totalling \$691 million;
 - 682 homeowners had exercised Stamp Duty concessions to the value of \$16.7 million;
 - \$12.3 million had been paid in emergency financial support to homeowners, which includes 1,098 relocation assistance grants;
 - 949 properties had been demolished; and
 - 866 blocks had been released for sale, of which 799 blocks have been sold through auctions.
- In addition to the properties sold at auction, 46 former owners who held first refusal rights, have accepted the purchase price to buy back their remediated blocks.
- Five remediated properties have been sold to Housing ACT.

Budget Estimates

- The revised estimates for the Loose-fill Asbestos Insulation Eradication Scheme (the Scheme) indicate that the net cash cost of the Scheme will be \$289 million (excluding contingency). It is a decrease of \$6 million from the 2018-19 Budget estimate of \$295 million.
- Total cash payments estimated over the life of the Scheme (excluding contingency) are \$922 million, an increase of \$1 million from the 2018-19 Budget estimate of \$921 million. The increase is primarily due to increased demolition and remediation expenses which is partially offset by reduction in operational expenses resulting from the Taskforce being scaled back.
- The 2019-20 Budget estimates forecast that 31 affected and impacted property owners may choose not to participate in the Scheme.
- Compared to the 2018-19 Budget, the number of property sales is estimated to:
 - decrease by 60 in 2018-19;
 - increase by 43 in 2019-20; and
 - increase by 55 in 2020-21.

- The variance in the expected timing of property sales is primarily due to recent moderation in the Canberra property market. To accommodate changing market conditions, the Taskforce has, in certain circumstances, approved longer settlement timeframes, thus deferring a number of settlements.
- Net sales revenue over the life of the Asbestos Eradication Scheme is anticipated to slightly increase from \$627 million to \$630 million.
- Loan interest to be paid to the Commonwealth in 2019-20 is estimated to be \$24.4 million.
- The tables below present the net cash flow and Headline Net Operating Balance (HNOB) movements, as compared to the 2018-19 Budget estimates.

Table 1: Asbestos Eradication Scheme cash flow impact excluding contingency

	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
2018-19 Budget					
Payments					
Financial Assistance Package	200	482	291	0	0
Purchase Costs ¹	4,759	13,241	200	0	0
Demolition and Remediation	7,490	18,056	15,865	0	0
Other Costs ²	4,230	4,166	3,931	0	0
Total Payments	16,679	35,945	20,287	0	0
Receipts					
Net Sales Revenue	135,559	15,336	15,756	0	0
Total Receipts	135,559	15,336	15,756	0	0
Net Cash Flow	118,880	(20,610)	(4,531)	0	0
2019-20 Budget					
Payments					
Financial Assistance Package	309	120	140	0	0
Purchase Costs ¹	8,657	8,962	10,542	0	0
Demolition and Remediation	4,342	20,320	4,960	0	0
Other Costs ²	2,635	2,700	2,768	0	0
Total Payments	15,943	32,102	18,410	0	0
Receipts					
Net Sales Revenue	93,907	46,148	45,439	0	0
Total Receipts	93,907	46,148	45,439	0	0
Net Cash Flow	77,965	14,046	27,029	0	0

Notes: Numbers may not add due to rounding.

1. Includes purchase of house and land, purchase transaction costs, board-up costs and holding costs.
2. Includes the Asbestos Response Taskforce costs.

Table 2: Asbestos Eradication Scheme HNOB impact

	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000
2018-19 Budget					
Financial Assistance Package	-200	-482	-291	0	0
Other Costs	-4,284	-4,267	-4,102	0	0
Purchase Costs	-114	-131	-200	0	0
Contingency	-3,144	-3,144	-4,192	0	0
Total HNOB Impact (including contingency)	-7,742	-8,024	-8,785	0	0
2019-20 Budget					
Financial Assistance Package	-309	-120	-140	0	0
Other Costs	-3,306	-4,092	-4,774	0	0
Purchase Costs	-162	-66	-77	0	0
Contingency	-7,085	-3,476	-3,538	0	0
Total HNOB Impact (including contingency)	-10,861	-7,754	-8,529	0	0

Notes: Numbers may not add due to rounding.

Table 3: Asbestos Eradication Scheme cumulative cash flow impact including financing costs

	2014-15 \$'000	2015-16 \$'000	2016-17 \$'000	2017-18 \$'000	2018-19 \$'000
Net Cash Flow – Cumulative	-488,822	-702,503	-582,741	-408,346	-330,381
Indicative Annual Interest Cost ^{1,2,3}	-6,619	-16,131	-17,402	-13,419	-10,002
Total Cost (including financing costs)	-495,441	-718,634	-600,143	-421,765	-340,384
	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000
Net Cash Flow – Cumulative	-316,336	-289,306	-289,306	-289,306	-289,306
Indicative Annual Interest Cost ^{1,2,3}	-8,757	-8,200	-7,834	-7,834	-7,834
Total Cost (including financing costs)	-325,092	-297,507	-297,141	-297,141	-297,141

Notes: Numbers may not add due to rounding.

1. The indicative interest cost is calculated on the cumulative net cash flow from the Scheme each year but interest is not cumulative. The interest cost is met from the total Territory budget not the budget for the Scheme.
2. Indicative interest cost is calculated assuming an equal spread of payments/receipts across the year.
3. The interest rate used is based on the weighted cost of the loan of 2.708 per cent.

Commonwealth Grants – GST Funding

ISSUE: Commonwealth Grants – GST Funding

Key Points:

- The 2019-20 ACT Budget, reflecting the outcome of the 2019-20 Commonwealth Budget, estimates total Goods and Services Tax (GST) funding to the ACT over the 2019-20 to 2022-23 budget period to be \$6.1 billion.
 - This is a \$161.4 million increase when compared to the 2018-19 ACT Budget Review.
- The increase in the ACT's estimated GST revenue results from:
 - An increase in the ACT's GST relativity from 1.18070 in 2018-19 to 1.23759 in 2019-20 following the release of the Commonwealth Grants Commission's *2019 Update of GST Revenue Sharing Relativities*; and
 - An increase in the ACT's estimated share of the national population between 31 December 2019 and 31 December 2022 (impacting the 2018-19 through 2022-23 financial years), compared with the 2018-19 Mid-Year Economic and Fiscal Outlook (MYEFO).
 - These were partially offset by an approximate \$9.5 billion decrease in the Commonwealth's estimated national GST receipts over the budget period compared with the 2018-19 MYEFO.

Table 1: ACT Estimated GST Revenue

(\$m)	2018-19	2019-20	2020-21	2021-22	2022-23	Total ^c
2019-20 Commonwealth Budget	1,308.5	1,410.1	1,475.4	1,568.6	1,657.4	6,111.6
2018-19 MYEFO	1,322.9	1,369.2	1,440.0	1,527.3	1,613.7 ^b	5,950.2
Variance	-14.4 ^a	40.9	35.4	41.4	43.7	161.4

- a) The decrease in estimated GST receipts resulted in a forecasted decrease of \$14.4 million in GST revenue to the ACT in 2018-19. This decrease will be verified with the release of the Commonwealth's 2018-19 Final Budget Outcome.
- b) The 2018-19 MYEFO estimate for 2022-23 is an internal Chief Minister, Treasury and Economic Development Directorate estimate.
- c) 2019-20 to 2022-23 only.

- The Commonwealth's reduced estimates of GST receipts over the budget period were the result of expected weaker economic conditions from 2018-19 onwards. If the national economy is weaker than forecast, there are further risks to the GST pool.
- The ACT's estimated GST revenue from 2020-21 onwards may be adjusted significantly depending on the outcome of the Commonwealth Grants Commission's 2020 Methodology Review of GST Revenue Sharing Relativities, expected to be released on 28 February 2020.

Note(s):

- a) The ACT's estimated GST revenue for 2020-21 through to 2022-23 are Chief Minister, Treasury and Economic Development Directorate estimates based on the Commonwealth's projections for population growth and GST receipts. They assume that the ACT's 2019-20 GST relativity remains constant through the outyears.

- b) The ACT's estimated GST revenue for 2021-22 and 2022-23 include the impact of the Commonwealth's \$600 million top-up payment to the GST pool, including the indexation of this funding in 2022-23. The total effect on the GST funding pool across those two years is approximately \$1.2 billion, of which approximately \$26.1 million is expected to flow to the ACT.
- c) These estimates do not, however, include any potential supplementary payments from the Commonwealth as part of its legislated guarantee that no state or territory will be worse off due to its changes to the GST distribution
- d) GST relativities summarise the fiscal capacity of each State relative to the average fiscal capacity of all states and territories. It is a single figure representing each jurisdiction's advantages and disadvantages in revenue raising and spending and Commonwealth Government payments. A state or territory's GST relativity shows the proportion of the national average GST per person it should receive to achieve horizontal fiscal equalisation. It does not measure how much of the GST raised in the State is being returned to it.

Commonwealth Grants – Impact on the ACT Budget

ISSUE: The treatment and financial impact of Commonwealth Grants in the Budget

Key Points:

- The 2019-20 Budget includes estimated Commonwealth Grant revenue of \$4.0 billion over four years¹, comprised of \$3.6 billion for Specific Purpose Payments (SPPs) and \$387.7 million for National Partnership Payments (NPPs). A reconciliation of funding is provided at [Attachment A](#).
- The 2019-20 Budget matches the 2019-20 Commonwealth Budget estimates for most items, but does not match all Commonwealth grant estimates. Key areas of difference include:
 - *National Health Reform Funding* - the estimates included in the ACT Budget are \$57.8 million higher over four years than those in the 2018-19 Commonwealth Budget, primarily due to lower levels of growth than estimated by the ACT. Further detail is provided in [Budget Day Brief R5](#).
 - *Additional assistance for public hospitals* - under this agreement, the Territory would receive an additional \$11.7 million in 2018-19 if growth in National Health Reform funding is lower than growth in CPI and population in 2018-19. As this is unlikely to be the case, the 2019-20 Budget has not included the 2019-20 Commonwealth Budget estimates for this agreement.
 - *Electronic recording and reporting of controlled drugs* - the ACT will not receive Commonwealth funding under this agreement. Instead, the Commonwealth will directly fund the integration of the Territory and Commonwealth systems. The 2019-20 Commonwealth Budget includes only a national figure for this NPP – \$3.2 million in 2018-19.
 - *Quality Schools – Non Government* – the 2018-19 estimated outcome for this agreement (\$225.5 million) is higher than the estimates published in the 2019-20 Commonwealth Budget (\$222.6 million), as the ACT has reflected the actual Commonwealth payments received in 2018-19.
 - *National School Chaplaincy Programme* - the 2019-20 ACT Budget does not include the 2019-20 Commonwealth Budget estimates for the Project Agreement for the National School Chaplaincy Programme for 2019-20 onwards, as the Territory is not participating in this agreement beyond 30 June 2019.
 - *Provision of Fire Fighting Services* - the 2019-20 Commonwealth Budget has NFP for 2022-23 for this agreement as the current agreement expires in 2021-22 and a new agreement is currently under negotiation. The estimates included in the 2019-20 ACT Budget assume that the funding for 2022-23 will remain at \$5.7 million, the same level as 2021-22.

¹ This amount excludes GST revenue, payment for ACT Municipal Services, Financial Assistance Grants for Local Government, and the GST gross-up for non-government schools. Inclusive of these items, the total Commonwealth revenue recognised in the 2019-20 ACT Budget is \$10.4 billion over four years.

Attachment A

Table 1: Commonwealth Grant Revenue in 2019-20 ACT Budget

	2019-20	2020-21	2021-22	2022-23	Total
	\$m	\$m	\$m	\$m	\$m
SPPs					
National Health Reform	423.8	451.3	480.5	511.8	1,867.4
Quality Schools funding	344.1	364.3	378.3	399.6	1,486.3
National Skills and Workforce Development	26.1	26.6	27.1	27.7	107.5
National Housing and Homelessness Agreement	26.7	27.5	26.2	26.8	107.2
Total SPPs	820.7	869.7	912.1	965.9	3,568.4
NPPS					
Health	4.7	2.8	2.4	9.8	19.7
Education and Early Childhood	9.5	6.8	0.0	0.0	16.3
Skills and Workforce Development	4.9	4.0	4.0	0.0	12.9
Community Services	47.2	16.8	17.4	18.0	99.4
Affordable Housing	0.0	0.0	0.0	0.0	0.0
Infrastructure	26.1	33.7	52.9	73.8	186.5
Environment	1.9	11.9	10.0	0.0	23.8
Other	12.2	5.5	5.7	5.7	29.1
Total NPPs	106.5	81.5	92.4	107.3	387.7
Total Commonwealth Grant Revenue					
Health	428.5	454.1	482.9	521.6	1,887.1
Education and Early Childhood	353.6	371.1	378.3	399.6	1,502.6
Skills and Workforce Development	31.0	30.6	31.1	27.7	120.4
Community Services	47.2	16.8	17.4	18.0	99.4
Affordable Housing	26.7	27.5	26.2	26.8	107.2
Infrastructure	26.1	33.7	52.9	73.8	186.5
Environment	1.9	11.9	10.0	0.0	23.8
Other	12.2	5.5	5.7	5.7	29.1
Total Commonwealth Grant Revenue	927.2	951.2	1,004.5	1,073.2	3,956.1

Cost of Living Statement

ISSUE: What are the main changes in this year's Cost of Living Statement?

Key Points:

- The Cost of Living Statement is presented in accordance with Section 11(f) of the *Financial Management Act 1996*.
- The main changes in cost of living across all households in the 2019-20 Cost of Living Statement include:
 - Increases in -
 - Average residential General Rates of 7 per cent or around \$180 a year for houses, and 11 per cent or \$160 for units.
 - the Fire and Emergency Services Levy (FESL) from \$336 to \$344 – an increase of \$8 a year;
 - ACTION bus fares of 2.5 per cent – around \$37 for an adult and \$9 for a child for a full year's travel;
 - Parking fees of 2.5 per cent – around \$69 for one year's non-premium parking in the city;
 - Electricity bills by an estimated 2.5 per cent – around \$55 for a typical consumer of 7,200 kilowatt hours per year;
 - Gas bills by an estimated 4 per cent – around \$79 for a typical consumer of 47.5 gigajoules per year;
 - Decreases as a result of -
 - Increase in the Utilities Concession – an increase of \$46 bringing the total concession value to \$700;
 - Increase in the Life Support Rebate by 5 per cent – bringing the annual payment to \$128 a year.
 - Compulsory Third Party (CTP) insurance savings of around \$20 per year.
- The Cost of Living Statement considers concessions that the typical households may be eligible for, including:
 - the General Rates Rebate, FESL Rebate, Home Buyer Concession Scheme, and the Pensioner Duty Concession Scheme;
 - discounts on drivers licence fees and motor vehicle registration available to pensioners, and the Rewards for Safe Drivers initiative;
 - ACTION concession bus fares available to pensioners and students; and
 - the Utilities Concession.

- The government acknowledges that calculating the effects of ACT government taxes and fees for six households can never capture the true diversity of household formations and differing patterns of consumption in the community.
 - This statement does not attempt to capture the Commonwealth Government taxes or concessions.
 - Concessions and welfare assistance programs that help offset cost of living pressures apply differently to households depending on their circumstances.
- A spreadsheet containing *socio-economic analysis on taxation and concessions policy* – providing further information about cost of living impacts for example households – will be published on the ACT Budget website.

Health and Public Hospital Investment

ISSUE: Health and Public Hospital Investment

Key Points:**Table 1: Recurrent Health Expenditure**

	2018-19 Est. Out. \$ million	2019-20 Budget \$ million	2020-21 Estimate \$ million	2021-22 Estimate \$ million	2022-23 Estimate \$ million
ACT Health base expenditure	1,499	1,529	1,609	1,687	1,762
Payments to Calvary Public Hospital	211	224	235	241	246
Health Central Provision	0	0	26	60	105
Capital grants	4	12	9	1	1
Total recurrent Health expenditure	1,714	1,766	1,880	1,989	2,114

- In 2019-20, the Government will invest recurrent funding of around \$1.8 billion in the Territory's health and public hospital system. Over four years this will amount to an investment of approximately \$7.7 billion.

Table 2: New Capital Expenditure

	2019-20 Budget \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000	2022-23 Estimate \$'000	Total \$'000
Infrastructure and capital initiatives					
Delivering the Inner North Walk in Centre	1,100	614	0	0	1,714
Delivering the SPIRE Centre at Canberra Hospital ¹	53,700	NFP	NFP	NFP	NFP
Expanding Clare Holland House to strengthen palliative care	0	0	0	0	0
Expanding pharmacy services at The Canberra Hospital	2,212	3,318	0	0	5,530
Expanding the Centenary Hospital for Women and Children ²	3,000	30,000	10,550	0	43,550
More mental health services at The Canberra Hospital	1,764	756	0	0	2,520
Opioid treatment services on Canberra's northside	611	0	0	0	611
ACT Health Core IT Systems to align with the Digital Health Strategy	3,920	24,574	25,504	16,380	70,378
Implementing real time prescription monitoring	788	1,326	0	0	2,114
More public medical imaging services for Canberra Hospital	0	2,800	6,100	2,300	11,200
More surgical theatres at Calvary Public Hospital ²	640	14	0	0	654
More urology services at Calvary Public Hospital ²	2,500	0	0	0	2,500
Total	70,235	63,402	42,154	18,680	140,771

Note(s):

1. Out-year funds for the SPIRE Centre are commercially sensitive and are not for publication.
2. Includes Territorial capital grants.

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Finance and Budget Group

- The Budget includes a total investment in health capital projects of almost \$1 billion over five years – which includes new works, works-in-progress, the Better Infrastructure Fund and capital provisions.

Table 3: Recurrent funding for new Health initiatives

	2019-20	2020-21	2021-22	2022-23	Total
	Budget	Estimate	Estimate	Estimate	
	\$'000	\$'000	\$'000	\$'000	\$'000
Total recurrent funding for new initiatives ¹	38,866	59,168	75,786	73,203	247,023

Note(s):

1. Excludes Territorial capital grants

- The Budget includes recurrent funding for new Health initiatives of \$39 million in 2019-20 and \$247 million over four years.
- See Budget Paper 3, Chapter 3.2 – Expense Initiatives, Table 3.2.2 for a list of all new recurrent Health initiatives in the 2019-20 Budget.

2019-20 BUDGET BRIEF

Indicative Land Release Program and associated financial impacts

H11

ISSUE: Indicative Land Release Program and associated financial impacts

Key Points:

The 2019-20 to 2022-23 Indicative Land Release Program:

- The *2019-20 to 2022-23 Indicative Land Release Program* (2019-20 ILRP) includes the release of land for 15,600 dwellings over the next four years: an average of 3,900 new homes a year.
 - This represents a decrease of 1,400 new dwellings from the previous four-year target (17,000 dwellings).
- The Suburban Land Agency and City Renewal Authority (the land agencies) will release residential land across the ACT, as per the below table:

Indicative Land Release Program

Region	2019-20	2020-21	2021-22	2022-23	Total
	Number of homes				
Gungahlin	754	1,621	1,130	740	4,245
Molonglo	926	847	1,201	1,100	4,074
Belconnen	885	800	800	300	2,785
Central Canberra	390	550	1,235	1,000	3,175
Woden and Weston	480	0	300	480	1,260
Tuggeranong	0	30	0	0	30
Other	5	26	0	0	31
Total	3,440	3,874	4,666	3,620	15,600

- The 2019-20 ILRP also includes the release of 163,500 square metres (sqm) of commercial land; 219,613 sqm of mixed use land; 100,000 sqm of industrial land; and 294,085 sqm of community land including the release of three school sites.
- The Government has set a target of releasing land for 488 affordable homes for eligible low income buyers; 60 community; and 80 public houses in 2019-20.

ACT Housing Market Conditions:

- There have been some signs of moderation in the ACT's housing market in the lead up to the federal election. Tightening conditions for housing finance and an associated slowing of turnover and price growth for freestanding houses has also contributed to a slower pace of sales in single residential blocks over the last 12 months. As a result, the Suburban Land Agency currently has an inventory of these blocks available for sale over the counter.
- This is expected to be only temporary as the ACT's economic fundamentals, including population growth, remain strong and are expected to continue to generate strong demand for housing. Additionally, recent changes to lending standards and possible interest rate cuts are also likely to improve lending conditions.

- In this environment, the Government is continuing to release land under the program as planned. Any significant reduction in the program risks a sharp increase in prices when demand picks-up again.

Budget impacts of Land release Program:

- Gross revenue from land sales over the four-year period 2019-20 to 2022-23 is estimated to be \$2.342 billion.
 - This represents a \$130 million decrease from the 2018-19 Budget Review estimates.
 - At 2018-19 Budget Review time, gross revenues for the 2018-19 financial year reduced by \$114.280 million from the 2018-19 Budget estimates. The remaining out years were unchanged.
- The Headline Net Operating Balance (HNOB) contribution from land over the four-year period is estimated to be \$1.283 billion.
 - This represents a \$66.8 million increase from the 2018-19 Budget Review HNOB land contribution estimates.
 - At 2018-19 Budget Review time, the HNOB contribution estimates decreased by \$18.9 million in the 2018-19 financial year from the 2018-19 Budget estimates. The remaining out years were unchanged.
- The General Government Sector (GGS) recognises returns from the land agencies to the extent that the returns relate to the value add component of the land agencies' activities. The remaining component of the land agencies' returns are recognised as a market gain in other economic flows. These impacts are detailed below.

Impact of Dividend on GGS

	2019-20 Budget \$'000	2020-21 Budget \$'000	2021-22 Budget \$'000	2022-23 Budget \$'000
2019-20 Dividend	167,391	156,137	183,644	175,312
Less: 2019-20 Market Gain	60,563	13,248	8,876	0
Impact of Dividend on GGS	106,828	142,889	174,768	175,312

- The impact of the land agencies' dividends outlined in the table above is reflected in the HNOB. Other items that contribute to the overall impact on the HNOB include the land agencies' income tax equivalent payments, contributed asset transfers, interest payments, and stamp duty payments.

- The changes in land revenues and net operating balance forecasts between the 2018-19 Budget Review and the 2019-20 Budget are outlined in the below table.

Change in Key Metrics from 2018-19 Budget Review

	2018-19 Est. Outcome \$'000	2019-20 Budget \$'000	2020-21 Budget \$'000	2021-22 Budget \$'000	2022-23 Budget \$'000	2019-20 to 2022-23 Total \$'000
Land Revenue						
2018-19 Budget Review	586,366	533,657	671,163	633,646	633,646	2,472,112
2019-20 Budget	546,896	448,206	490,119	705,138	698,450	2,341,913
Change from 2018-19 Budget Review	-39,470	-85,610	-181,044	71,492	64,804	-130,199
HNOB Impact						
2018-19 Budget Review	265,784	288,993	338,393	294,588	294,677	1,216,651
2019-20 Budget	224,405	221,191	257,631	328,922	475,729	1,283,473
Change from 2018-19 Budget Review	-41,379	-67,802	-80,762	34,334	181,052	66,822

- The 2019-20 Budget land revenues and HNOB forecasts vary from the 2018-19 Budget Review due to a range of factors including changes in settlement timeframes, changes included in the 2019-20 ILRP and changes in revenue/cost estimates. Major movements include:
 - the re-profiling of settlement and a revaluation of the revenue forecasts of the major greenfield estates of Taylor and Whitlam;
 - Jacka revenues being delayed in line with the 2019-20 ILRP;
 - forecast revenues for Gungahlin Town Centre releases being brought forward in line with the 2019-20 ILRP;
 - East Lake revenues being delayed in line with the 2019-20 ILRP. Additionally, the forecast revenue and costs for East Lake and the remaining Kingston Foreshore release have been revised; and
 - the CRA's Section 63 City site value being revised.

National Disability Insurance Scheme**ISSUE: Transition to full scheme****Key Points:**

- The National Disability Insurance Scheme (NDIS) provides lifetime care and support for eligible people who have significant and permanent disabilities.
- The ACT signed up to the *NDIS Full Scheme Bilateral Agreement* in March 2019, which commences 1 July 2019.
- The Bilateral Agreement reflects the Commonwealth and ACT Government's shared commitment to the NDIS and confirms arrangements for both Governments to make ongoing, up-front funding contributions to the scheme.
- Under the new agreement, the ACT's total contribution for 2019-20 is \$168.8 million, with an escalation rate of 4 per cent per year for 10 years to 2028. The funding arrangements are as follows:

Table 1. NDIS Contributions

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Total Contribution	168,800	175,552	182,575	189,877	716,804
Less Eligible In-Kind Services ¹	14,582	14,992	15,414	15,848	60,836
ACT Cash Contribution	154,218	160,560	167,161	174,029	655,968

¹ The Personal Care in Schools program and Special Needs Transport.

- The Commonwealth will assume 100 per cent of the risk of cost overruns, with the ACT agreeing to leave all unspent cash in the scheme to establish a reserve fund, consistent with other states and territories. This reserve fund is to ensure Scheme sustainability.
- The 2019-20 Budget transfers NDIS payments to a territorial function administered on behalf of the territory by the Community Services Directorate (CSD). All existing agency cash appropriations related to the NDIS have been transferred to the CSD territorial account.
- The additional cost of the ACT transitioning to the full NDIS scheme totals \$27.6 million over four years.
- In addition to the ACT's contribution of \$0.7 billion over four years, the 2019-20 Budget also makes additional investments totalling \$10.9 million over four years to provide disability services that are no longer eligible to be considered as in-kind contributions to the NDIS.
- This will ensure that these services remain free and accessible for Canberrans with disability who are not currently receiving an individual support package through the NDIS. These services include:
 - Integrated Service Response Program – providing coordination, connection and emergency funding for people with disability with high and complex support needs not met by the NDIS.

- Children and Young People’s Equipment Loan Scheme (CAYPELS) - providing specialist paediatric equipment and assistive technology to health professionals, clients and the carers.
- Rehabilitation, Aged and Community Care – providing integrated and effective services for rehabilitation, aged care and community care throughout the ACT, including healthcare and support for people with acute, post-acute, and long-term illnesses.
- ACT Taxi Subsidy Scheme – assisting NDIS participants to pursue their goals, objectives and aspirations by increasing transport support for NDIS participants in the ACT.

Table 2. Supporting Canberrans with disability in the transition to the full National Disability Insurance Scheme.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Additional cost of transitioning to full scheme¹	6,923	4,156	6,847	9,707	27,633
Additional Services					
Integrated Service Response Program	625	0	0	0	625
Children and Young People’s Equipment Loan Scheme	375	0	0	0	375
Rehabilitation, Aged and Community Care	1,179	1,208	1,239	1,270	4,896
ACT Taxi Subsidy Scheme	1,200	1,230	1,261	1,292	4,983
Total Cost of additional Services	3,379	2,438	2,500	2,562	10,879

¹ This includes a one off cash payment of \$3.646 million to the Commonwealth in the first quarter of 2019-20 due to the Bilateral Agreement requiring quarterly payments for in-kind services in advance.

DisabilityCare Australia Fund

- To assist states and territories in meeting the additional costs associated with expenditure related the NDIS, the Commonwealth established the DisabilityCare Australia Fund.
- The estimated financial contributions to the ACT under the agreement are:

Table 3. DCAF Funding¹

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
2019-20 ACT Budget	47,165²	16,835	17,424	18,034	99,458

1. DCAF funding escalated at 3.5 per cent per annum, as per the National Partnership on DisabilityCare Australia Fund Payments.

2. The 2019-20 DCAF payment includes \$30.9 million of unpaid annual allocations from 2017-18 and 2018-19.

Safer Families

ISSUE: Budget initiatives for safer families (BP3, Appendix J – Safer Families)

Key Points:

- The 2019-20 Budget allocates \$24.0 million over four years for Safer Families initiatives, and includes a further \$9.6 million over four years for initiatives that complement the Safer Families package.
 - In the 2019-20 Budget, the levy funds \$20.2 million of the \$24 million investment in Safer Families initiatives over four years.
 - The ACT Government introduced a Safer Families Levy on 1 July 2016 as part of the 2016-17 Budget. The funding from 2016-17 Budget was \$21.42 million over four years, the largest historic commitment to address domestic and family violence. The \$30 annual levy is applied to all residential and rural properties, which funds most of this commitment.
- A key goal in establishing priorities for the future of the levy has included shifting the funding model to a flexible model to ensure that funds are invested strategically and can adapt to emerging issues and new evidence over time.
- The reformation of the levy has meant that \$10.06 million in safer family funds will be made available to fund new and existing Safer Family initiatives.
- These funds (\$10.06 million over four years) will be used to:
 - fund existing Safer Family initiatives including:
 - Safer Families - Training ACT Government frontline workers to respond to family violence* (\$2.8 million over four years including \$355,000 reprofiled from 2018-19) - for further information please see Budget Paper No. 3, Chapter 3.2 Expense Initiatives;
 - Safer Families - Extending the Room4Change program to help prevent family violence* (\$4.2 million over four years) - for further information please see Budget Paper No. 3, Chapter 3.2 Expense Initiatives;
 - Safer Families - Extending the Family Safety Hub legal services pilot* (\$300,000 in 2019-20) - for further information please see Budget Paper No. 3, Chapter 3.2 Expense Initiatives;
 - fund new initiatives worth \$1.2 million over four years including:
 - Safer Families – Reducing the risk of deaths from family violence* (\$813,000 over four years) - for further information please see Budget Paper No. 3, Chapter 3.2 Expense Initiatives;
 - Safer Families – Delivering family-centred responses for Aboriginal and Torres Strait Islander families impacted by family violence* (\$354,000 over three years) - for further information please see Budget Paper No. 3, Chapter 3.2 Expense Initiatives; and
 - create \$2.3 million of provisions under the Safer Families Levy to provide capacity to respond to emerging issues and test new approaches - for further information please see Budget Paper No. 3, Chapter 3.2 Expense Initiatives.

Table 1: Safer Families initiatives and Levy Offset in the 2019-20 Budget

Safer Families Initiatives	2019-20	2020-21	2021-22	2022-23	Total
	Budget \$'000	Estimate \$'000	Estimate \$'000	Estimate \$'000	
More support for families and inclusion – Delivering the Family Safety Hub ¹	1,534	1,343	1,615	1,655	6,147
More support for families and inclusion – Supporting pregnant women and new parents at risk of domestic and family violence ²	300	0	0	0	300
Safer Families – Additional resources for the Canberra Rape Crisis Centre	108	111	114	117	450
Safer Families – Additional resources for the Domestic Violence Crisis Service	215	220	226	232	893
Safer Families – Early assistance for families at risk of violence (Room4Change)	456	1,224	1,262	1,301	4,243
Safer Families – Enhanced child protection case management and coordination ³	360	0	0	0	360
Safer Families – Enhancing access to justice for non-English speakers	100	100	100	100	400
Safer Families – Implementation of the Joint Australian Law Reform Commission and NSW Law Reform Commission Report on Family Violence ³	242	0	0	0	242
Safer Families – Improved access to Legal Aid ³	305	0	0	0	305
Safer Families – Reportable conduct scheme for employees ⁴	293	0	0	0	293
Safer Families – Safer families team	746	765	784	804	3,099
Safer Families – Stronger criminal justice responses ³	235	0	0	0	235
Safer Families – Stronger police support for family violence victims ³	304	0	0	0	304
Safer Families – Reducing the risk of deaths from family violence	87	236	243	247	813
Safer Families - Delivering family-centred responses for Aboriginal and Torres Strait Islander families impacted by family violence	100	208	46	0	354
Safer Families – Support for women and children to leave violence	100	103	106	109	418
Safer Families Levy - provision	0	516	835	919	2,270
Safer Families – Training in domestic violence for frontline workers ⁵	992	700	572	567	2,831
Total	6,477	5,526	5,903	6,051	23,957
Safer Families levy Offset	-4,900	-5,000	-5,100	-5,150	-20,150

¹ This initiative includes \$114,000 which has been reprofiled from 2018-19.² This initiative includes \$200,000 in 2019-20 that has been reprioritised and reprofiled from another Safer Families Initiative - Enhancing access to justice for non-English speakers.³ These initiatives will be reviewed by directorates in 2019-20 to determine the best approach for the future.⁴ Funding for the Reportable Conduct Scheme from 2020-21 will be met from within existing resources.⁵ This initiative includes \$355,000 in 2019-20 that has been reprofiled from 2018-19.

Table 2: Complementary initiatives funded in the 2019-20 Budget

2019-20 Budget – Complementary Initiatives	2019-20 Budget \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000	2022-23 Estimate \$'000	Total \$'000
More support for families and inclusion - More frontline homelessness services	1,479	1,761	2,057	2,057	7,354
More support for families and inclusion - More frontline domestic violence and rape crisis services	420	420	420	420	1,680
* More support for families and inclusion – Strengthening the Reportable Conduct Scheme	560	nfp	nfp	nfp	560
Total	2,459	2,181	2,477	2,477	9,594

* Funding beyond 2019-20 has been provisioned while the Government examines future expected demand.

Superannuation

ISSUE: Defined Benefit Superannuation Liabilities and the Funding Plan

Key Points:

- The Budget recognises an employer superannuation liability for 35,616 past and current employees who are members of the Commonwealth Superannuation Scheme (CSS) and the Public Sector Superannuation Scheme (PSS).
- The superannuation liability valuation estimates in the 2019-20 Budget are taken from the latest actuarial review using salary and membership data as at 30 June 2018.
- The long-term average discount rate assumption used to estimate the superannuation liability valuation and expense projections over the budget and forward years has remained at five per cent.
- This rate is consistent with the Commonwealth's discount rate assumption as both jurisdictions recognise and value liabilities associated with the same defined benefit schemes.
- The latest actuarial review increased the superannuation expense as a result to increasing the short-term salary inflation assumption over the Budget and forward years, from 2.50 per cent to 2.75 per cent and changes due to membership estimates.

Table 1: Superannuation Expense HNOB Impact

(\$000)	2019-20	2020-21	2021-22	2022-23	Total
2018-19 Budget	535,992	540,807	545,494	549,786	2,172,079
2019-20 Budget	542,348	547,019	551,580	555,929	2,196,876
HNOB Impact	(6,356)	(6,212)	(6,086)	(6,143)	(24,797)

- The 2019-20 Budget superannuation liability and investment asset estimates are outlined below in Table 2.

Table 2: Liabilities/Assets/Funding Percentage

(\$000)	2019-20	2020-21	2021-22	2022-23
Liability	8,061,526	8,299,805	8,520,761	8,725,920
Assets	4,432,361	4,753,512	5,098,196	5,468,140
Funding	55%	57%	60%	62%

- We remain committed to meeting our goal of fully funding the future defined benefit superannuation liabilities of past and current ACT public servants as this is the prudent approach for the broader sustainability of the ACT budget. We recognise, however, that the outlook for returns over the next ten years means that concerted effort will be needed to achieve this goal.
- Maintaining a consistent funding plan will ultimately help reduce the longer-term costs, with investment income contributing to meeting the superannuation liabilities.

Whole of Government Staffing Levels

ISSUE: How has it changed since the last Budget?

Key Points:

- Total FTE is forecast to increase by 1,049 between the 2018-19 and 2019-20 Budgets, comprising an increase of 1,060 in agencies, offset by a reduction of 11 in Public Trading Enterprises.

	2018-19 Budget	2019-20 Budget	Change from 2018-19 Budget to 2019-20 Budget
Agencies	21,042	22,102	1,060
PTEs	548	537	-11
Total	21,590	22,639	1,049

- The most significant movements since the 2018-19 Budget are:
 - Health Directorate** – The ACT Health Directorate was established during the 2018-19 financial year, with 603 full time equivalent positions anticipated for 2019-20. This number represents the combination of transferred employees from the (former) Health Directorate, 46 full time equivalent positions associated with 2019-20 Budget initiatives, and the transfer of staff from Shared Services ICT within the Chief Minister, Treasury and Economic Development Directorate.
 - Canberra Health Services** – The increase of 390 FTEs (equating to an FTE increase of 6 per cent) is primarily due to 2019-20 and prior year budget initiatives.
 - The Budget also provides for an additional 41 staff for Calvary Hospital in 2019-20 for implementation of Budget initiatives. (Note that Calvary staffing is not included in ACT Public Service levels.
 - Education Directorate** – The increase of 337 FTEs (equating to an FTE increase of 6 per cent) is primarily due to the employment of additional teachers and learning support staff in response to increased enrolments, and the insourcing of 87.5 cleaning staff to ACT Public Service employees.
 - Chief Minister, Treasury and Economic Development Directorate** – The increase of 84 FTEs (equating to an FTE increase of 4 per cent) is a net result of the transfer of staff from Shared Services ICT to the ACT Health Directorate, offset by 2019-20 Budget initiatives and the conversion of 24 labour hire contractors within Access Canberra to ACT Public Service employees.
 - Justice and Community Safety Directorate** – The increase of 71 FTEs (equating to an FTE increase of 4 per cent) is primarily due to increases in staffing resources associated with justice initiatives and elements of the *Building communities not prisons* package delivered through both the 2018-19 Budget Review and the 2019-20 Budget.
 - ACT Policing** – The Budget also provides for the equivalent of an additional 60 Policing FTE over 4 years. (Note ACT Policing Staffing numbers are not included in ACT Public Service staffing levels).

- For further information, refer to Budget Paper 3, **Appendix M – *Whole of Government Staffing***.
- Additional details may also be found in **Briefing O11 – *ACTPS Staffing***, contained in this briefing pack.

Implementation of the Motor Accident Injuries Scheme**ISSUE: Implementation Activities**

Key Points:

- The *Motor Accident Injuries Act 2019* (MAI Act) was passed by the Legislative Assembly on 16 May 2019.
- The new scheme will be regulated by a Territory authority called the MAI Commission. With the change to a hybrid no-fault scheme, the role and functions of the new MAI Commission will increase in comparison to that of the existing CTP Regulator:
 - Stronger compliance and monitoring function to ensure private sector insurers meet their obligations;
 - New ICT system to assist the Commission with monitoring compliance and analysing the performance of the scheme;
 - New information and service provision requirements; including assisting injured people to understand and navigate the new scheme.
- The expected start date of the scheme is 1 February 2020 to allow for additional consultation and implementation activities. The actual commencement date will be determined by the Treasurer on advice from the incoming MAI Commissioner.
- A number of actions will be required to implement the scheme:
 - Developing the scheme's regulations, guidelines, administrative arrangements and service provider arrangements (including procurement for information services and Independent Medical Examiner provider) and undertaking consultation as required;
 - Appoint the MAI Commissioner and establish the Commission, including staffing;
 - Approving premiums proposed by insurers for the new scheme, including engaging the services of an independent actuary;
 - Obtaining specialist advice, in particular medical and allied health expertise, as required;
 - Working with the ACT Civil and Administrative Tribunal to develop the new external review mechanism for defined benefits disputes, including application processes, fees and procedures.
- Insurers also need to undertake a range of implementation tasks to transition to the new scheme, including cultural change and ICT system changes.
- The Treasurer needs to determine MAI levy for the start of the scheme. This is estimated to be \$16 per registration per annum.

Health Funding

ISSUE: Health Funding

Key Points:

- The 2019-20 Budget forecasts health expenditure of \$1.8 billion in 2018-19, which equates to approximately 31 per cent of the ACT Budget. In the 2011-12 Budget, health expenditure was forecast at \$1.1 billion which equated to 28 per cent of the ACT Budget.
- Over the forward years the health budget is forecast to grow to approximately \$2.1 billion by 2022-23.
- Growth in ACT health expenditure is forecast at close to 5 per cent per annum across the forward estimates, significantly above CPI, and consistent with other Australian jurisdictions' health expenditure forecasts.
- The Government provides funding for health both through recurrent expenditure (for items like staff costs and consumables) and capital funding (to deliver new hospital infrastructure, upgrade existing facilities and purchase new equipment e.g. diagnostic machinery).
- Both expense and capital funding are essential for the delivery of high quality healthcare for Canberrans.
- We are in the process of delivering a significant investment in new health capital of over \$848 million over the next five years.
- We are also delivering an ongoing step up in frontline staff. In 2019-20 alone there will be 390 more staff working in Canberra Health Services than at the time of last year's Budget. The Government is also funding an additional 41 staff in Calvary Public Hospital in 2019-20 increasing to 81 from 2020-21.
- During the years 2007-08 to 2011-12, Commonwealth and ACT Labor Governments addressed significant prior shortfalls in health funding. During these years, funding grew at rates well above our longer-term average.
- Following this period of significant growth in base funding, the Commonwealth and ACT Governments have consolidated these previous investments and placed health funding arrangements on a sustainable footing that will see funding continue to keep pace with our growing population, at the same time as the ACT's health services work to become more efficient in their delivery of safe and timely care.
- Data from the most recent AIHW Health Expenditure Australia report shows recurrent health expenditure per person in the ACT was \$7,998, which was significantly above the national average of \$6,888 per person.

Key Statistics Overview

ISSUE: 2019-20 Budget Key Statistics Overview

	Actual 2017-18	Estimate 2018-19	Forecast 2019-20
ACT			
Gross State Product ¹	4.0	4¼ (+¾)	3 (-½)
State Final Demand ^{1,2}	3.6	4¼ (+1¼)	3 (-¼)
Employment ³	2.2	1 (-1)	1½ (-¾)
Wage Price Index ^{3,4}	1.8	2¼ (-¾)	2½ (-¾)
Consumer Price Index ³	2.8	2 (-¾)	2¼ (-¾)
Population ³	2.2	2 (+¼)	1¾
Australia			
Gross Domestic Product ^{1,2,5}	2.8	2¼ (-½)	2¾ (-¼)

Sources: ABS Cat. No. 5220.0, 5206.0, 6202.0, 6345.0, 6401.0 and 3101.0; Chief Minister, Treasury and Economic Development Directorate; 2019-20 Pre-election Economic and Fiscal Outlook.

Notes: Forecasts and projections are rounded to a ¼ of a percentage point, reflecting an appropriate level of accuracy in forecasting economic parameters. Projections are based on long-run trend assumptions. Numbers in brackets for ACT parameters represent the change from the 2018-19 Budget Review.

1. Real values.
2. Year average basis.
3. Through the year basis.
4. Total hourly rates of pay excluding bonuses.
5. These are the 2019-20 Pre-election Economic and Fiscal Outlook forecasts, which are identical to the 2019-20 Commonwealth Budget forecasts. Comparisons are to the Commonwealth's 2018-19 Mid-Year Economic and Fiscal Outlook.

Public Finances

	2018-19 \$m	2019-20 \$m	2020-21 \$m	2021-22 \$m	2022-23 \$m
Headline Net Operating Balance	43.8	-89.1	-66.8	135.2	413.3
Variance from Budget Review	42.3	-61.2	-71.8	57.8	n/a
Variance from 2018-19 Budget	7.3	-133.1	-92.7	82.7	n/a
Net Cash (Operating)	353.4	240.9	525.9	781.7	1,054.8
Variance from Budget Review	-114.8	-137.4	-72.1	200.0	n/a
Net Debt (excluding super)	2,181.7	2,713.9	3,257.6	3,363.5	3,019.2
Variance from Budget Review	102.4	78.0	349.8	413.3	n/a
Net Debt to GSP	5.1%	6.1%	6.9%	6.7%	5.7%
Net Financial Liabilities	6,570.9	7,274.9	7,809.4	8,047.0	7,981.8
Variance from Budget Review	-177.7	-2.6	231.5	376.1	n/a
Net Financial Liabilities to GSP	15.5%	16.2%	16.5%	16.0%	15.0%
Net Worth	17,635.1	17,503.7	17,555.1	17,728.9	18,132.0
Variance from Budget Review	-11.5	-302.5	-526.5	-660.5	n/a
Net Worth to GSP	41.6%	39.1%	37.0%	35.3%	34.0%

Mark Whybrow, Executive Group Manager
Finance and Budget Group

Summary of Commonwealth Government Funding to the ACT

	2018-19 Est. Out. \$m	Variance from Est. Outcome \$m	2019-20 Budget \$m
General Revenue Assistance	1,348.6	102.2	1,450.8
Health Services	421.2	7.3	428.5
Education and Early Childhood	343.0	10.6	353.6
Skills and Workforce Development	30.5	0.5	30.9
Community Services	0.9	46.3	47.2
Housing	26.0	0.7	26.7
Infrastructure	53.0	-26.9	26.1
Environment	17.3	-15.4	1.9
Other	65.5	-25.9	39.6
Total	2,306.1	99.5	2,405.5

Source: ACT Government expected payments derived from 2019-20 Commonwealth Budget and CMTEDD calculations; same as Table 6.2.9 in 2019-20 ACT Budget Paper 3.

Key pages in Budget Papers

ISSUE: Key tables and information

Key Points:

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Budget Overview

ISSUE: What are the key movements in the Headline Net Operating Balance?

Key Points:

- The headline net operating balance estimated outcome for 2018-19 is forecast to be a surplus of \$43.8 million, an increase of \$42.3 million compared to the 2018-19 Budget Review, and an increase of \$7.3 million compared to the 2018-19 Budget.
- The headline net operating balance in 2019-20 is forecast to be a deficit of \$89.1 million, an increase of \$61.2 million in comparison to the 2018-19 Budget Review forecast deficit of \$27.9 million, and an increase of \$133.1 million compared to the 2018-19 Budget.
- The budget is forecast to return to surplus in 2021-22 and 2022-23.

The movements since the 2018-19 Budget are set out in Table 1 below.

Table 1: GGS – Headline Net Operating Balance

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$m	\$m	\$m	\$m	\$m
2018-19 Budget	36.5	44.0	25.9	52.5	N/A
<i>Variance: 2018-19 Budget to 2018-19 Budget Review</i>	<i>-35.0</i>	<i>-71.9</i>	<i>-20.9</i>	<i>24.9</i>	<i>-</i>
2018-19 Budget Review	1.5	-27.9	5.0	77.4	N/A
<i>Variance: 2018-19 Budget Review to 2019-20 Budget</i>	<i>42.3</i>	<i>-61.2</i>	<i>-71.8</i>	<i>57.8</i>	<i>-</i>
2019-20 Budget	43.8	-89.1	-66.8	135.2	413.3

Revenue

The Government is forecasting revenue of \$5.9 billion in 2019-20, an increase of \$38.5 million since the 2018-19 Budget Review. This higher revenue forecast reflects:

- stronger taxation revenue of \$16 million largely as a result of forecast growth in payroll tax revenue and general rates, partially offset by lower residential conveyance duty revenue; and
- an increase of \$51.2 million in Commonwealth grants revenue largely due to the timing of DisabilityCare Australia Fund payments and higher GST revenue.

These increases are partially offset by decreases in income from the Suburban Land Agency, City Renewal Authority and ICON Water of \$75.8 million mainly due to revisions to settlements for the land release program, and revised revenue and cost forecasts in relation to East Lake and Kingston Foreshore.

Expenses

The Government is forecasting expenses of \$6.2 billion in 2019-20, an increase of \$108.6 million since the 2018-19 Budget Review. This increase largely reflects:

- the impact of Government policy decisions to meet the needs of our growing city (\$115.8 million), with key examples including:
 - additional investment in health services (\$253.2 million over four years) such as *Expanding frontline services at the Canberra Hospital* and *Expanding the Centenary Hospital for Women and Children*;
 - additional funding for *More support to meet individual student needs* (\$41.6 million over four years);
 - increased funding for *Supporting sustainable Out of Home Care placements* (\$39.8 million over four years);
 - increased funding for *Boosting police for a growing city* (\$34.3 million over four years); and
 - Funding for *Maintaining support for disability services in the transition to the full scheme National Disability Insurance Scheme* (\$28.6 million over four years).
- an increase in superannuation, borrowings and other expenses of \$18.5 million reflects the outcome from the most recent actuarial review of the defined benefit superannuation liability, higher outstanding borrowings and higher controlled recurrent payments to the public trading enterprise sector; and
- the re-profiling and rollovers of agency expenses, including those associated with capital works (\$23.3 million).

2022-23

The headline net operating balance in 2022-23 is forecast to be a surplus of \$413.3 million.

The higher result is influenced by:

- higher GST revenue of \$132.3 million which includes indexation of the new forward estimate combined with impacts from the changed Commonwealth relativities adopted in the *Report on GST Revenue Sharing Relativities, 2019 Update*;
 - total GST revenue in 2022-23 is forecast to be \$1.7 billion.
- higher returns from the Suburban Land Agency of \$103.1 million;
 - total returns from the Suburban Land Agency is forecast to be \$397.8 million.
- the transfer of \$77.9 million in Kingston Arts Precinct assets from the Suburban Land Agency to the Chief Minister, Treasury and Economic Development Directorate; and
- infrastructure related Commonwealth grants revenue of \$43.8 million including roads and health investment, which are capitalised on the balance sheet by receiving agencies.
 - total capital Commonwealth grants revenue in 2022-23 is forecast to be \$82.8 million.

Excluding the impact of the transfer of Kingston Arts Precinct assets and infrastructure related Commonwealth grants revenue, the 2022-23 headline net operating balance would be a surplus of \$252.6 million.

Revenue Overview

ISSUE: Main drivers of revenue in the 2019-20 Budget

Key Points:

- Over 2018-19 to 2021-22, total ACT General Government Sector (GGS) revenue is \$236.5 million more than expected at the 2018-19 Budget.
 - This is driven by increases in revenue from Other Revenue, Own-Source Taxation, Commonwealth Grants, GST and Sales of Goods and Services, partly offset by less revenue from Gains from Contributed Assets, Interest Income, Dividend and Income Tax Equivalents, and Distribution from Financial Investment. See **Table 4**.
- Total GGS revenue in **2018-19** is estimated at \$5.6 billion, \$24.8 million less than expected at the 2018-19 Budget.
 - Contributing most to the fall in revenue is lower Gains from Contributed Assets (-\$63.6 million), Dividend and Income Tax Equivalents (-\$25.9 million), and Goods and Services Tax (-\$19.9 million).
 - Own-Source Taxation rose (+\$51.8 million) largely due to higher than expected revenue from payroll tax and Lease Variation Charge.
- In **2019-20**, GGS revenue is forecast to be \$5.9 billion, an increase of \$224.7 million or 4.0 per cent from the estimated outcome for 2018-19 of \$5.6 billion.
 - The increase primarily reflects a \$101.6 million increase in Own-Source Taxation revenue (largely from payroll tax as a result of higher employment and general rates due to a higher property base, partially offset by lower revenue from Lease Variation Charge) and a \$101.6 million increase in revenue from the GST.
 - Dividend and Income Tax Equivalents was lower (-\$21.4 million) as was Gains from Contributed Assets (-\$14.7 million) and Commonwealth Grants (-\$2.2 million).
 - The fall in revenue from Dividend and Income Tax Equivalents was primarily due to the fall in Dividends from Icon Water and the fall in Income Tax Equivalents.
 - The fall in Gains from Contributed Assets is mainly due to the fall in revenue received from the Renewable Energy Certificates.
- The majority of GGS revenue in 2019-20 is from Own Source Taxation (34.9 per cent) and the GST (24.0 per cent).

Table 1: General Government Sector Revenue - Summary

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m	\$'m
2018-19 Budget	5,671.3	5,854.7	6,108.3	6,335.1	n.a.
2018-19 Budget Review	5,608.0	5,833.1	6,127.7	6,369.1	n.a.
2019-20 Budget	5,646.5	5,871.2	6,161.7	6,526.5	6,982.7

Table 2: General Government Sector Revenue – Variance from Earlier Budgets to the 2019-20 Budget

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m	\$'m
2018-19 Budget¹⁾	-24.8	16.5	53.4	191.4	n.a.
2018-19 Budget Review²⁾	38.5	38.1	34.1	157.4	n.a.

Notes:

1. Change in estimates from 2018-19 Budget to 2019-20 Budget.
2. Change in estimates from 2018-19 Budget Review to 2019-20 Budget.

Table 3: General Government Sector Revenue, 2019-20 Budget

2018-19 Budget		2018-19	2019-20		2020-21	2021-22	2022-23
\$'000		\$'000	\$'000	%	\$'000	\$'000	\$'000
1,898,190	Own-Source Taxation	1,949,994	2,051,557	5	2,178,546	2,301,715	2,416,781
1,328,348	Goods and Services Tax	1,308,498	1,410,123	8	1,475,401	1,568,639	1,657,438
982,921	Commonwealth Grants ¹	997,552	995,381	..	1,049,918	1,106,452	1,166,249
220,515	Gains from Contributed Assets ²	156,950	142,292	-9	132,818	145,165	297,119
542,093	Sales of Goods and Services	541,533	568,005	5	582,000	591,425	604,312
118,534	Interest Income	102,574	115,138	12	109,705	111,350	110,288
38,633	Distributions from Financial Investments	36,465	45,330	24	50,040	53,561	57,314
397,462	Dividend and Income Tax Equivalents	371,536	350,124	-6	390,043	452,723	460,959
144,609	Other	181,392	193,258	7	193,268	195,449	212,191
5,671,305	Total	5,646,494	5,871,208	4	6,161,739	6,526,479	6,982,651

Note:

1. The gross-up of the Goods and Services Tax (GST) on Non-Government Schools' funding was included in Commonwealth Grants in the 2018-19 Budget. In the 2019-20 Budget it is included in other revenue.
2. Gains from Contributed Assets relate to land development infrastructure assets transferred to the General Government Sector (GGS) from the City Renewal Authority, Suburban Land Agency and private developers. Contributed assets also include Renewable Energy Certificates that are credits received for the generation of renewable electricity under the Commonwealth Government's Large-scale Renewable Energy Target.

Table 4: General Government Sector Revenue – Variance from 2018-19 Budget to 2019-20 Budget

	2018-19	2019-20	2020-21	2021-22	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Own-Source Taxation	51,804	23,589	36,892	40,698	152,983
Goods and Services Tax	-19,850	37,020	24,638	43,528	85,336
Commonwealth Grants ¹	14,631	19,229	24,953	29,436	88,249
Gains from Contributed Assets	-63,565	-76,833	-34,155	-56,826	-231,379
Sales of Goods and Services	-560	11,719	14,325	13,146	38,630
Interest Income	-15,960	-5,769	-11,377	-12,051	-45,157
Distributions from Financial Investments	-2,168	-2,082	-799	-956	-6,005
Dividend and Income Tax Equivalents	-25,926	-40,653	-46,368	84,858	-28,089
Other	36,783	50,285	45,305	49,544	181,917
Total	-24,811	16,505	53,414	191,377	236,485

Note:

1. The gross-up of the Goods and Services Tax (GST) on Non-Government Schools' funding was included in Commonwealth Grants in the 2018-19 Budget. In the 2019-20 Budget it is included in other revenue.

Table 5: General Government Sector Revenue – Variance from 2018-19 Budget Review to 2019-20 Budget

	2018-19	2019-20	2020-21	2021-22	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Own-Source Taxation	43,792	19,471	31,513	40,599	135,375
Goods and Services Tax & Commonwealth Grants ¹	-31,619	31,692	25,610	30,921	56,604
Gains from Contributed Assets	-1,599	-24,359	-34,121	-56,792	-116,871
Sales of Goods and Services	3,185	14,136	16,250	14,996	48,567
Interest Income	-14,848	-118	-4,641	-5,360	-24,967
Distributions from Financial Investments	5,226	6,161	756	710	12,853
Dividend and Income Tax Equivalents	-12,855	-45,065	-48,416	82,660	-23,676
Other	47,212	36,193	47,120	49,657	180,182
Total	38,494	38,111	34,071	157,391	268,067

Note:

1. This includes the gross-up of the Goods and Services Tax (GST) on Non-Government Schools' funding.

Economic Overview

ISSUE: Economic outlook

Key Points:

- The economic outlook for the ACT economy is positive, with solid rates of growth expected over the forward estimates period (2019-20 to 2022-23).

High rates of population growth, low interest rates and an accommodative Australian dollar are expected to underpin growth.

Table: 2019-20 Budget economic forecasts, percentage change

	Actual	Estimate	Forecasts	Projections		
	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
ACT						
Gross State Product ¹	4.0	4¼ (+¾)	3 (-½)	3¼ (-¼)	3½	3½
State Final Demand ^{1,2}	3.6	4¼ (+1¼)	3 (-¼)	3¼	3½ (-¼)	3½
Employment ³	2.2	1 (-1)	1½ (-¼)	1¾ (+¼)	1¾ (+¼)	1¾
Wage Price Index ^{3,4}	1.8	2¼ (-¼)	2½ (-¼)	2¾ (-¼)	3¼	3¼
Consumer Price Index ³	2.8	2 (-¼)	2¼ (-¼)	2½	2½	2½
Population ³	2.2	2 (+¼)	1¾	1¾	1¾ (+¼)	1¾
Australia						
Gross Domestic Product ^{1,2,5}	2.8	2¼ (-½)	2¾ (-¼)	2¾ (-¼)	3	3

Notes: Forecasts and projections are rounded to a ¼ of a percentage point. Numbers in brackets for ACT parameters are the change from the 2018-19 Budget Review.

- Real values.
- Year average basis.
- Through the year basis.
- Total hourly rates of pay excluding bonuses.
- These are the 2019-20 Pre-election Economic and Fiscal Outlook forecasts, with comparisons to the Commonwealth's 2018-19 Mid-Year Economic and Fiscal Outlook.

Gross State Product – estimated growth in 2018-19

- Economic growth is estimated to be 4¼ per cent in 2018-19, following growth of 4 per cent in 2017-18.

Estimated growth in 2018-19 has been revised up by ¾ of a percentage point from the 2018-19 Budget Review as a result of upward revisions to Commonwealth Government expenditure in the ACT in the latter half of 2018.

A surge of residential construction activity is also likely to contribute strongly to growth in 2018-19.

Gross State Product - forecast growth in 2019-20

- In 2019-20, economic growth is forecast to moderate to 3 per cent.

Household consumption expenditure is forecast to contribute strongly to growth in 2019-20 largely as a result of high rates of population growth, including in the surrounding region, and despite low real wages growth.

- Growth in visitor numbers to Canberra are also expected to contribute to household consumption activity.

The ACT Government, services exports and commercial construction activity are all also expected to contribute to growth.

- However, growth in services exports is likely to be lower than in the recent past, given a cap on student numbers by the ANU and lower international student enrolment growth at the University of Canberra.

Growth in Commonwealth Government expenditure is expected to be lower, following strong growth in 2018-19.

Although residential construction activity is expected to remain at a historically high *level*, it is not expected to *grow* further in 2019-20 and therefore not contribute to overall economic growth.

Gross State Product - projected growth from 2020-21 to 2022-23

- Economic growth is projected to increase to 3¼ per cent in 2020-21 and return to its 15 year average growth rate of 3½ per cent in 2021-22 and 2022-23.

Risks

- The housing sector and any potential impacts on the broader economy are the key risk to the outlook.

Credit tightening and subdued consumer and investor confidence has led to significant price falls in segments of the nation housing market.

More recent changes to lending standards and the likelihood of an interest rate cut in the near future may improve credit conditions and confidence.

- National auction clearance rates have picked up in recent weeks.
- Commonwealth government decisions in relation to Australian Public Service funding and decentralisation could also affect the economic outlook.

Employment

- Employment growth is estimated to be 1 per cent in 2018-19.

This is 1 percentage point below the estimate at the time of the *2018-19 Budget Review*, but higher than the 0.3 per cent increase recorded so far over the course of 2018-19.

The 1 per cent estimate partly reflects our view that the Australian Bureau of Statistics' current estimate of employment growth underestimates the actual strength of the labour market.

- The employment growth outlook is supported by strong growth in both public and private job vacancies (which is an important leading indicator of future employment growth), growth in payroll tax collections and feedback from the *2019-20 Budget* business liaison program.
- Employment growth is forecast to increase to 1½ per cent in 2019-20, before returning to a trend growth rate of 1¾ from 2020-21 onwards.

Wages

- Nominal wages growth is expected to remain subdued at 2¼ per cent in 2018-19, rising to 2½ per cent in 2019-20, before gradually picking up to 3¼ per cent by the end of the forward estimates as the labour market continues to strengthen.
- Real wages growth is expected to be very low over the entire forward estimates.

Inflation

- Inflation in 2019-20 is expected to increase by ¼ of a percentage point to 2¼ per cent through domestic pressure from the non-traded goods and services sector.
- Inflation is expected to return to the middle of the RBA's target band during the projection period (2020-21 to 2022-23).

Population

- The ACT's population growth is estimated to be 2 per cent, or around 8,000 people, in 2018-19, before stabilising at 1¾ per cent growth from 2019-20 onward.
- Net overseas migration is expected to continue to be the main driver of the ACT's population growth, despite a reduction in the Federal Government skilled migration program cap.

Top 10 Capital Initiatives, Top 10 Expense Initiatives and Top 5 Revenue Initiatives

ISSUE: What are the largest value capital, expense and revenue initiatives?

Table 1: Top capital initiatives exceeding \$10 million

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Growing and renewing more public housing	157	20,000	20,000	20,000	20,000	80,000
Delivering Stage 2 of Light Rail to Woden	164	1,750	31,646	13,500	0	46,896
Better connecting Belconnen and Gungahlin	162	4,530	15,000	15,000	10,000	44,530
Better buses to support the new bus network	168	6,394	12,403	12,713	13,000	44,510
Delivering a new primary school at Throsby	147	1,195	19,761	21,859	1,098	43,913
Expanding the Centenary Hospital for Women and Children	155	0	30,000	10,550	0	40,550
Creating a Reintegration Centre to support pathways out of the justice system ¹	158	1,817	27,103	6,075	0	34,995
Delivering the Home of Football at Throsby	139	750	10,000	9,250	0	20,000
Improving stormwater networks	165	2,551	4,800	7,710	4,000	19,061
Renewing Canberra's city heart	144	460	5,850	6,150	4,160	16,620
Capital Initiatives that are NFP						
Delivering the SPIRE Centre at Canberra Hospital	154	53,700 ²	NFP	NFP	NFP	NFP
Delivering a new high school at Kenny	147	0	NFP	NFP	NFP	NFP

Notes:

1. This initiative has an expense component totalling \$12.0 million over 2021-22 and 2022-23.
2. Funding in the 2019-20 year for the *Delivering the SPIRE Centre at Canberra Hospital* initiative is published in the 2019-20 Budget. This figure is net of the capital offset.

Table 2: Top expense initiatives exceeding \$10 million

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Expanding frontline services at The Canberra Hospital	107	11,448	11,614	11,934	12,106	47,102
More support to meet individual student needs	101	9,938	10,236	10,543	10,859	41,576
Maintaining support for disability services in the transition to the full scheme National Disability Insurance Scheme	116	10,798	7,103	9,867	12,802	40,570
Supporting sustainable Out of Home Care placements	95	9,822	10,008	9,688	10,239	39,757
Boosting police for a growing city	114	2,393	8,038	9,662	14,855	34,948
Expanding the emergency department at Calvary Public Hospital	108	3,021	6,143	6,352	6,475	21,991
Mental Health initiatives ¹	108-111	3,939	4,866	5,607	6,005	20,417
More surgical theatres at Calvary Public Hospital	109	2,179	3,316	3,461	3,625	12,581
Supporting business and innovation to keep growing our economy	89	2,840	2,932	3,025	3,119	11,916
Delivering the Weston Creek Walk in Centre	115	1,946	2,705	2,887	2,933	10,471

Notes:

- This package contains the following initiatives (total value over four years):
 - Expanding public inpatient mental health care (\$6.976 million)
 - 7-day-a-week Mental Health Consultation Liaison service (\$4.592 million)
 - Alternative justice pathways for people with mental illness (\$3.035 million)
 - Delivering better mental health care for people in crisis (\$0.323 million)
 - Expanding public healthcare services for eating disorders (\$2.217 million)
 - More mental health services at The Canberra Hospital (\$2.817 million)
 - Strengthening capacity for mental health carers (\$0.457 million).

Table 3: Top 5 revenue initiatives by value

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Strengthening fairness in tax collection	173	3,440	3,840	3,840	3,840	14,960
Strengthening the contribution clubs make to our community	173	800	820	840	860	3,320
Increasing the Life Support Rebate	173	-20	-22	-24	-26	-92
Supporting pensioners to find the right home	174	-700	0	0	0	-700

Top new initiatives by region**ISSUE: What are the largest value capital and expense initiatives by region?**

Top expense and capital initiatives are listed below by region. Refer to Budget Paper 3, Chapter 3 for more details of these initiatives.

TOP EXPENSE INITIATIVES**Table 1: Top expense initiatives by value with an impact across all regions**

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
More support to meet individual student needs	101	9,938	10,236	10,543	10,859	41,576
Maintaining support for disability services in the transition to the full scheme National Disability Insurance Scheme	116	10,798	7,103	9,867	12,802	40,570
Supporting sustainable Out of Home Care placements	95	9,822	10,008	9,688	10,239	39,757
Boosting police for a growing city	114	2,393	8,038	9,662	14,885	34,948

Table 2: Top expense initiatives by value with an impact in the Belconnen region

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Expanding the emergency department at Calvary Public Hospital	108	3,021	6,143	6,352	6,475	21,991
More surgical theatres at Calvary Public Hospital	109	2,179	3,316	3,461	3,625	12,581
More urology services at Calvary Public Hospital	109	2,932	962	991	1,021	5,906
Opioid treatment services on Canberra's northside	114	0	750	770	790	2,310
Ginninderry Environmental Management Trust	104	465	479	492	507	1,943

Table 3: Top expense initiatives by value with an impact in the Gungahlin region

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Planning for a new college on Canberra's northside	101	600	200	0	0	800

Table 4: Top expense initiatives by value with an impact in the Canberra Central region

Initiative	BP3 Page number	2019-2 \$'000	2020-2 \$'000	2021-2 \$'000	2022-2 \$'000	Total \$'000
Expanding frontline services at The Canberra Hospital	107	11,448	11,614	11,934	12,106	47,102
Expanding inpatient mental health care	108	1,680	1,722	1,765	1,809	6,976
Strengthening rehabilitation programs at the Alexander Maconochie Centre	125	330	1,881	2,094	2,136	6,441
Delivering the ICC Twenty20 Cricket World Cup in 2020	87	1,765	1,250	1,250	1,250	5,000
7-day-a-week Mental Health Consultation Liaison service	109	800	1,234	1,266	1,292	4,592

Table 5: Top expense initiatives by value with an impact in the Woden region (and Molonglo)

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Delivering the Weston Creek Walk in Centre	115	1,946	2,705	2,887	2,933	10,471
Remediating the former Molonglo sewerage treatment facility	105	408	3,732	2,633	392	7,165
Feasibility and infrastructure planning for future Molonglo land releases	103	835	434	0	0	1,269
Planning framework supporting delivery of Stage 2 of Light Rail to Woden	105	200	150	0	0	350

TOP CAPITAL INITIATIVES

Table 6: Top capital initiatives by value with an impact across all regions

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Growing and renewing more public housing	157	20,000	20,000	20,000	20,000	80,000
Better buses to support the new bus network	168	6,394	12,403	12,713	6,000	37,510
Renewing Canberra's city heart	144	460	5,850	6,150	4,160	16,620
Improving stormwater networks	165	2,551	4,800	7,710	4,000	19,061
Delivering energy-efficient heating upgrades for ACT public schools	149	2,300	3,991	4,789	4,884	15,964
Delivering the SPIRE Centre at Canberra Hospital	154	53,700 ¹	NFP	NFP	NFP	NFP

Note(s):

1. This figure is published in Budget Paper 3.

Table 7: Top capital initiatives by value with an impact in the Belconnen region

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Better connecting Belconnen and Gungahlin	162	4,530	15,000	15,000	10,000	44,530
Better ICT services for CIT students and staff	138	2,744	2,744	0	0	5,488
Strengthening security at GIO Stadium	140	440	0	0	0	440
More carparks for Palmerston Shops and Cooleman Court	166	420	0	0	0	420

Table 8: Top capital initiatives by value with an impact in the Gungahlin region

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Better connecting Belconnen and Gungahlin	162	4,530	15,000	15,000	10,000	44,530
Delivering a new primary school at Throsby	147	1,195	19,761	21,859	1,089	43,913
Expanding Franklin Early Childhood School	148	2,000	24,000	3,447	0	29,447
Delivering the home of football at Throsby	139	750	10,000	9,250	0	20,000
More places for students at northside schools	148	4,404	4,100	0	0	8,504
Delivering a new high school at Kenny	147	0	NFP	NFP	NFP	

Table 9: Top capital initiatives by value with an impact in the Canberra Central region

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Expanding the Centenary Hospital for Women and Children	155	0	30,000	10,550	0	40,550
Creating a Reintegration Centre to support pathways out of the justice system	158	1,817	27,103	6,075	0	34,995
More public medical imaging services for Canberra Hospital	156	0	2,800	6,100	2,300	11,200
Upgrading essential services at the Alexander Maconochie Centre	159	1,204	4,340	703	0	6,247
Better ICT services for CIT students and staff	138	2,744	2,744	0	0	5,488
Delivering the SPIRE Centre at Canberra Hospital ¹	154	53,700 ¹	NFP	NFP	NFP	NFP

Note(s):

1. This figure is published in Budget Paper 3.

Table 10: Top capital initiatives by value with an impact in the Woden Valley region (and Molonglo)

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Delivering Stage 2 of Light Rail to Woden	164	1,750	31,646	13,500	0	46,896
Delivering better community facilities for Woden Town Centre	150	300	1,450	0	0	1,750
Improving water management infrastructure	165	500	0	0	0	500
Revitalising Woden library	167	500	0	0	0	500
More carparks for Palmerston Shops and Cooleman Court	166	420	0	0	0	420

Table 11: Top capital initiatives by value with an impact in the Tuggeranong region

Initiative	BP3 Page number	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Upgrading Lanyon Homestead	146	530	1,246	1,021	300	3,097
Replanting the Ingledene Forest	151	186	680	454	414	1,734
Better toilet facilities – Orroral Valley Campground	150	185	0	0	0	185
Rural Fire Services facilities upgrade	159	178	0	0	0	178
New walking trails – Tidbinbilla Nature Reserve	150	60	0	0	0	60

Borrowings

ISSUE: Outlook for Territory Borrowings

Key Points:

Expanding capacity to invest in Canberra's future

- The strength of the Territory's balance sheet provides us with the flexibility to continue delivering the high priority investments in infrastructure that Canberra needs now and into the future.
- To support these investments, we will engage in strategic borrowing as necessary. Our budget is in a strong position to absorb an increase in borrowings while keeping debt servicing costs at sustainable levels, in this historically low interest rate environment.
- Borrowing at low interest rates to fund long-term infrastructure investments is a responsible fiscal strategy because it ensures that infrastructure which will be used over many decades does not have to be entirely paid for by today's residents.
- We are able to make these investments while ensuring our fiscal and debt settings remain consistent with maintaining the Territory's AAA credit rating.

New Accounting Standard AASB 16 Leases

- Our total Territory borrowing estimates across the Budget and forward years reflect the impact of new Accounting Standard AASB 16 Leases (applicable to all state and territory governments and private sector entities), which brings operating lease obligations falling within scope of the standard onto the balance sheet for the first time in 2019-20.
- This increase in liabilities from the new standard affects measures of gross and net debt.
- It is important to note that there has been no material change to the economic or fiscal position of the ACT as these lease arrangements and obligations were already in place.
- Estimated Total Territory borrowings reflected in the 2019-20 Budget including and excluding the value of operating leases is set out in Table 1 below.

Table 1: Total Territory Outstanding Borrowings Including and Excluding Operating Leases

	2018-19 Est. Outcome \$m	2019-20 Budget \$m	2020-21 FwdEst \$m	2021-22 FwdEst \$m	2022-23 FwdEst \$m
2019-20 Budget (including operating leases)	5,897.6	6,614.5	7,271.8	7,413.4	7,104.2
2019-20 Budget (excluding operating leases)	5,897.6	6,202.9	6,616.2	6,778.1	6,487.4
Operating Leases within Scope of AASB 16	0.0	411.6	655.6	635.3	616.8

Total Territory Borrowing Change – 2018-19 Budget Review to 2019-20 Budget

- The change in the profile of Total Territory borrowings from the 2018-19 Budget Review to 2019-20 Budget excluding the value of operating leases is set out in Table 2 below.
 - The estimated increase in market borrowings over the budget and forward years reflects the ongoing investment in infrastructure projects and assets that generate economic growth and protect Canberra’s liveability as our city grows.
 - Borrowings also support our strategic cash management objective of maintaining sufficient liquidity within the Territory Banking Account to provide assurance that the Territory can meet its cash obligations on an ongoing basis.

Table 2: Change in Total Territory Outstanding Borrowings

	2018-19 Est. Outcome \$m	2019-20 Budget \$m	2020-21 FwdEst \$m	2021-22 FwdEst \$m	2022-23 FwdEst \$m	Net Increase in Borrowings ¹ \$m
2018-19 Budget Review	5,010.6	5,649.5	6,047.7	6,164.9	5,981.0	970.5
2019-20 Budget (excluding operating leases)	5,897.6	6,202.9	6,616.2	6,778.1	6,487.4	1,476.8
Net Increase in Borrowings for the period 2018-19 to 2022-23 Compared with Budget Review Estimates						506.4

¹ Total is the net increase in borrowings from 2018-19 to 2022-23

- Estimated net new borrowings for the period 2018-19 to 2022-23 are \$506.4 million.
 - The increase in 2018-19 represents pre-funding of 2019-20 estimated requirements.
 - In the context of the ongoing volatility in global financial markets, historically low interest rates and our need to ensure we have sufficient liquidity, we manage our debt program with a conservative and flexible approach. This includes undertaking pre--funding transactions and being opportunistic as appropriate having regard to our debt management objectives.

Estimated Impact on our AAA Credit Rating

- We consider our 2019-20 Budget metrics continue to meet the S&P AAA credit rating criteria, specifically the debt to revenue ratio as set out in Table 3 below.

Table 3: Estimated Debt to Revenue Ratio

Estimated Debt to Revenue Ratio	2018-19	2019-20	2020-21	2021-22	2022-23
2018-19 Original Budget (Treasury estimate)	80%	90%	91%	87%	
2018-19 Original Budget (S&P Actual Review)	77%	87%	88%	na	na
2018-19 Budget Review (Treasury estimate)	83%	92%	93%	90%	84%
2019-20 Budget - Gross Debt Incl new Leases (Treasury estimate)	98%	108%	112%	109%	100%
2019-20 Budget - Gross Debt Excl new Leases (Treasury estimate)	98%	101%	102%	99%	92%

- While the debt to revenue ratio has increased, in line with our liquidity management strategy, there is also an increase in highly liquid cash assets.

Territory's Headline Net Operating Balance position

ISSUE: Is the Government's fiscal strategy still on track?

Key Points:

- The Government fiscal strategy to balance the budget over the medium term remains on track.
- Including the estimated outcome for 2018-19, over the last three years there has been a cumulative surplus of close to \$100 million (\$97.9 million).
- Over the coming four years from 2019-20, we are projecting a cumulative surplus of around \$400 million (\$392.6 million).

Table 1: General Government Sector Headline Net Operating Balance

	2016-17 Actual \$m	2017-18 Actual \$m	2018-19 Est. Outcome \$m	2019-20 Budget \$m	2020-21 Estimate \$m	2021-22 Estimate \$m	2022-23 Estimate \$m
2018-19 Budget Review	N/A	N/A	1.5	-27.9	5.0	77.4	N/A
Change	N/A	N/A	42.3	-61.2	-71.8	57.8	N/A
2019-20 Budget	-26.7	80.8	43.8	-89.1	-66.8	135.2	413.3

2018-19

- The Headline Net Operating Balance (HNOB) estimated outcome for 2018-19 is forecast to be a surplus of \$43.8 million, an improvement of \$42.3 million compared to the 2018-19 Budget Review estimate of \$1.5 million. This largely reflects better than forecast levels of payroll tax revenue.

2019-20

- The 2019-20 Budget HNOB forecast for 2019-20 is a deficit of \$89.1 million, which is a deterioration of \$61.2 million compared to the 2018-19 Budget Review forecast deficit of \$27.9 million.
- The deterioration is primarily due to the softening of the property market and a short term impact on land sales by the SLA and reductions in conveyancing estimates.

Forward years

- The HNOB continues to improve over the forward years with a projected return of the property market. It is anticipated that the strong economic fundamentals of strong population growth, historic low interest rates, and recent changes to lending standards will improve confidence.

Overview

ISSUE: Lack of Commonwealth Investment in Canberra

Key Points:

Infrastructure

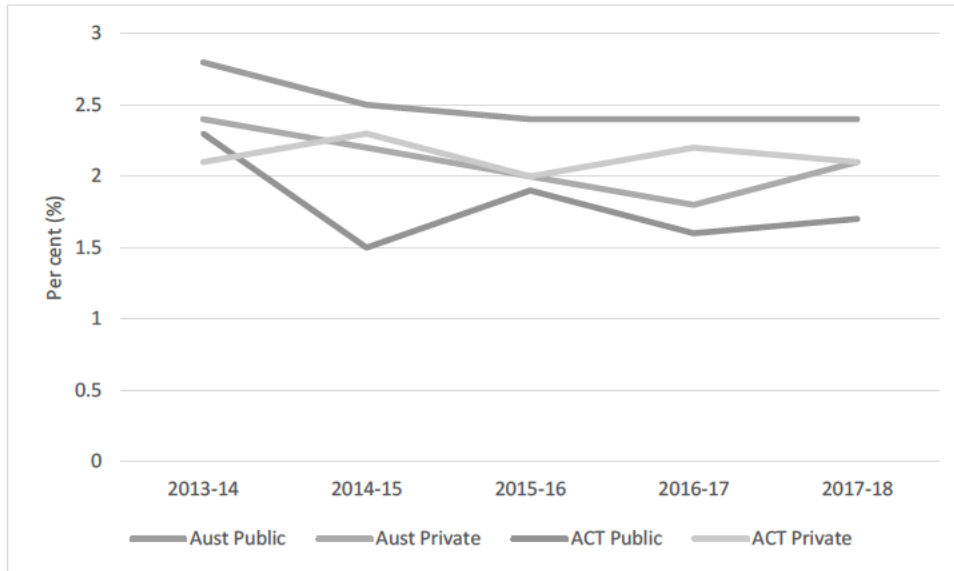
- Commonwealth funding to meet state and territory infrastructure needs must be distinguished from Commonwealth investment in the ACT to meet its own responsibilities, such as seat of government and national institutions located in Canberra.
 - Total Commonwealth investment in the ACT has been quite stable over a long period of time, with a temporary peak in 2009-12 due to post-GFC stimulus measures.
- However, over the past six years of Coalition government at the Federal level, the ACT's infrastructure needs have been significantly underfunded compared with other States and the Northern Territory.
 - The ACT's share of Commonwealth infrastructure grant funding over this period was just 0.77%, which represents 46% of a population share of funding, or a \$307 million shortfall compared with a population share over the six years.
 - This was the lowest ratio of any State or Territory.
- The 2019-20 Commonwealth Budget shows a worsening of this situation for the ACT over the next four years, with the ACT's share of Commonwealth infrastructure grant funding forecast to be \$104 per capita from 2019-20 to 2022-23. This is only 0.63% of total Commonwealth infrastructure expenditure, or just 37% of a population share (\$281 per capita).
 - If the ACT were to receive the national average per capita amount of Commonwealth infrastructure expenditure, it would grow the Commonwealth's contribution by an average \$177 per capita per year from 2019-20 to 2022-23.
 - In 2019-20, this would amount to an increase of \$84.4 million.
- The Commonwealth's continued underfunding of infrastructure in the ACT has been a key driver in the ACT Government's extensive capital works program, which has led to the ACT investing significantly more heavily in its infrastructure than most states and territories.
 - According to Australian Bureau of Statistics Government Finance Statistics data, the ACT invested an average \$737 per capita, net of asset sales, into infrastructure between 2014-15 and 2017-18. This is 51 per cent higher than the national average of \$489 per capita and the second most of all jurisdictions behind the Northern Territory (\$1,368 per capita).

- The Commonwealth Grants Commission's (CGC) assessment process, which determines the distribution of GST revenue to the states and territories, could help to offset this deficit if it were allowed to operate without intervention from the Federal Government.
 - However, many of the infrastructure grants to states and territories are quarantined from assessment by the CGC through terms of reference issued by the Commonwealth Treasurer, preventing the ACT getting additional GST to compensate for our underfunding.

Wage Growth

The 2 per cent upper limit on Australian Public Service wages imposed by the Commonwealth Government and lower than historical private sector wages growth are driving the overall forecast for subdued wages growth in the coming years. ACT public sector wages growth through the year has now been below the national average for the past five years, reflecting the community-wide impact of the Commonwealth's public sector wage policies.

Chart 1: ACT and Australian WPI growth, 2013-14 to 2017-18



Source: ABS Cat No 6345.0 Wage Price Index.

ACTPS Staffing

ISSUE: What are the details behind staffing movements for the ACT Public Service in the 2019-20 Budget Papers?

Key Points:

- Total FTE is forecast to increase by 1,049 between the 2018-19 and 2019-20 Budgets, comprising an increase of 1,060 in agencies and a decrease of 11 in Public Trading Enterprises.

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget	Change from Est. Outcome to 2019-20 Budget	Change from 2018-19 Budget to 2019-20 Budget
Agencies	20,591	21,042	21,388	22,102	714	1,060
PTEs	525	548	525	537	12	-11
Total	21,116	21,590	21,913	22,639	726	1,049

- The largest movements, from 2018-19 Budget to 2019-20 Budget, are as follows:
 - Health Directorate** – The ACT Health Directorate was established during the 2018-19 financial year, with 603 full time equivalent positions anticipated for 2019-20. This number represents the combination of transferred employees from the (former) Health Directorate, 46 full time equivalent positions associated with 2019-20 Budget initiatives, and the transfer of staff from Shared Services ICT within the Chief Minister, Treasury and Economic Development Directorate.
 - Canberra Health Services** – The increase of 390 FTEs (equating to an FTE increase of 6 per cent) is primarily due to 2019-20 and prior year budget initiatives.
 - Education Directorate** – The increase of 337 FTEs (equating to an FTE increase of 6 per cent) is primarily due to the employment of additional teachers and learning support staff in response to increased enrolments, and the insourcing of 87.5 cleaning staff to ACT Public Service employees.
 - Chief Minister, Treasury and Economic Development Directorate** – The increase of 84 FTEs (equating to an FTE increase of 4 per cent) is a net result of the transfer of staff from Shared Services ICT to the ACT Health Directorate, and the conversion of 24 labour hire contractors within Access Canberra to ACT Public Service employees offset by 2019-20 Budget initiatives.
 - Justice and Community Safety Directorate** – The increase of 71 FTEs (equating to an FTE increase of 4 per cent) is primarily due to increases in staffing resources associated with justice initiatives and elements of the *Building communities not prisons* package delivered through both the 2018-19 Budget Review and the 2019-20 Budget.

- **Community Services Directorate** – The increase of 30 full time equivalent positions largely reflects staff transferring to the Community Services Directorate from Housing ACT, as a result of a realignment of operational responsibilities. It also includes the net effect of 2019-20 Budget initiatives, offset by reductions in staff numbers associated with ceasing initiatives.
- **Non-ACTPS staffing** – In addition, the ACT Budget provides increased staffing levels for:
 - Calvary Public Hospital, with an additional 41 FTE equivalents in 2019-20, increasing to 81 FTE equivalents in the out years.
 - ACT Policing, with an additional 60 FTE equivalents by 2023.
 - Calvary Hospital and ACT Policing staff are not included in the ACT Public Service staffing levels.
- The Canberra Health Services; Education; Chief Minister, Treasury and Economic Development; Justice and Community Safety; and Community Services Directorates have the largest FTE impacts from new initiatives. The main initiatives for those agencies are as follows:
 - **Canberra Health Services**
 - Expanding frontline services at The Canberra Hospital (+73.3 FTEs in 2019-20);
 - Expanding public inpatient mental health care (+13.9 FTEs in 2019-20); and
 - 7-day-a-week Mental Health Consultation Liaison service (+4 FTEs in 2019-20).
 - **Education Directorate**
 - Delivering secure local jobs for school cleaners (+87.5 FTEs in 2019-20);
 - More support to meet individual student needs (+92 FTEs in 2019-20); and
 - Reforms arising from the Future of Education Strategy (+9 FTEs in 2019-20).
 - **Chief Minister, Treasury and Economic Development Directorate:**
 - Supporting smarter working in the new ACT Government office projects (+26 FTEs in 2019-20);
 - Stronger compliance to improve building quality (+16 FTEs in 2019-20); and
 - Improving processing for Working with Vulnerable People checks (+8 FTEs in 2019-20).
 - **Justice and Community Safety Directorate:**
 - Better supporting vulnerable witnesses (+7.2 FTEs in 2019-20);
 - Building communities not prisons (+5 FTEs in 2019-20);
 - Strengthening the Office of the Director of Public Prosecutions (+4 FTEs in 2019-20).
 - The remaining FTE numbers are predominantly associated with justice initiatives and elements of the 2018-19 Budget Review.

- **Community Services Directorate:**
 - Strengthening services for Aboriginal and Torres Strait Islander children and young people (+5 FTEs in 2019-20);
 - Supporting sustainable Out of Home Care placements (+2 FTEs in 2019-2020); and
 - Maintaining support for disability services in the transition to the full scheme National Disability Insurance Scheme (+2 FTEs in 2019-20).
 - The remaining FTE numbers reflect staff transferring to the Community Services Directorate from Housing ACT, as a result of a realignment of operational responsibilities
- Table 1 below presents whole of government staff levels and variations by agency, while Tables 2 to 27 contain staff levels and notes from each agency explaining its staff variations.

Table 1: Whole of Government staffing movements – 2019-20 Budget

	2017-18 Actual	2018-19 Budget	2018-19 Est. outcome	2019-20 Budget	Variation: 2018-19 to 2019-20 ¹	Percent Variation ¹
Directorate/Agency						
ACT Executive	52	54	60	60	6	11%
ACT Health Directorate ²	0	557	557	603	46	8%
ACT Insurance Authority	18	19	18	19	0	0%
ACT Public Cemeteries Authority	16	17	17	17	0	0%
Auditor-General	35	35	40	37	2	6%
Canberra Health Services ²	6,660	6,139	6,390	6,529	390	6%
Canberra Institute of Technology	681	678	707	707	29	4%
Chief Minister, Treasury and Economic Development Directorate	2,319	2,391	2,369	2,475	84	4%
City Renewal Authority	26	25	27	27	2	8%
Community Services Directorate	602	628	632	658	30	5%
Cultural Facilities Corporation	103	92	92	92	0	0%
Education Directorate	5,452	5,583	5,670	5,920	337	6%
Electoral Commissioner	11	9	12	14	5	56%
Environment, Planning and Sustainable Development Directorate	629	678	644	685	7	1%
Housing ACT	243	260	255	267	7	3%
Independent Competition and Regulatory Commission	10	11	11	10	-1	-9%
Justice and Community Safety Directorate	1,727	1,769	1,783	1,840	71	4%
Legal Aid Commission (ACT)	83	84	83	89	5	6%
Office of the Legislative Assembly	50	52	52	52	0	0%
Public Trustee and Guardian	54	55	62	61	6	11%
Suburban Land Agency	78	92	91	121	29	32%
Superannuation Provision Account	4	4	4	4	0	0%
Transport Canberra and City Services Directorate	875	907	913	888	-20	-2%
Transport Canberra Operations (formerly ACTION)	863	903	898	928	24	3%
Total Government agencies³	20,591	21,042	21,388	22,102	1,060	5%
Government Business Enterprises						
CIT Solutions Pty Ltd	133	130	105	105	-25	-19%
Icon Water Limited	392	418	420	432	14	3%
Total Government Business Enterprises	525	548	525	537	-11	-2%
Total Government agencies and Business Enterprises	21,116	21,590	21,913	22,639	1,049	5%

Note:

1. These columns do not appear in the Budget papers.
2. The 2018-19 Budget has been notionally adjusted for comparative purposes to reflect the *Administrative Arrangements 2018 (No 2)*, on 1 October 2018, the former Health Directorate separated into two distinct organisations, with Canberra Health Services being responsible for the delivery of clinical services, and the ACT Health Directorate responsible for strategic policy and planning.
3. The 2019-20 Budget includes the insourcing of cleaning services in public schools and the conversion of labour hire contracts to ACT Public Service employees within Access Canberra.

Details of the movements for the agencies listed in Table 1 are presented below.

Table 1: ACT Executive

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	52	54	60	60 ¹

Note(s):

- The variation between the 2018-19 Budget and the 2019-20 Budget is due the appointment of an additional Minister and their office, which included a transfer during 2018-19 of a Member and staff from the Office of the Legislative Assembly.

Table 2: ACT Insurance Authority

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	18	19	18	19

Table 3: ACT Public Cemeteries Authority

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	16	17	17	17

Table 4: Transport Canberra Operations (formerly ACTION)

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	863	903	898	928 ¹

Notes:

- The variance between the 2018-19 Budget and the 2019-20 Budget is comprised of the transfer of 18.68 FTE from administrative transfer of Transport Canberra Operations from the Directorate to the Transport Canberra Operations reporting entity and additional FTE associated with approved prior year and 2019-20 budget initiatives.

Table 5: Auditor-General

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	35	35	40	37

Table 6: Canberra Health Services

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	6,660	6,139	6,390	6,529

Note:

- The 2018-19 Budget has been notionally adjusted for comparative purposes to reflect the Administrative Arrangements Order to establish the ACT Health Directorate on 1 October 2018.

Table 8: Canberra Institute of Technology

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	681	678	707 ¹	707

Note(s):

1. The increase of 29 FTE in the 2018-19 Estimated Outcome from 2018-19 Budget is primarily due to additional staff being engaged as teaching activity increased throughout the year.

Table 9: Chief Minister, Treasury and Economic Development Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)¹	2,319	2,391	2,369 ²	2,475 ³

Note(s):

1. All figures exclude ACT Insurance Authority, Independent Competition and Regulatory Commission, and Superannuation Provision Account staff.
2. The difference between the 2018-19 estimated outcome and the 2018-19 Budget is mainly due to the transfer of staff from Shared Services ICT to ACT Health.
3. The difference between the 2019-20 Budget figure and the 2018-19 estimated outcome is mainly due to 2019-20 Budget initiatives and the conversion of labour hire contractors within Access Canberra to ACT Public Service employees.

Table 10: City Renewal Authority

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	26	25	27 ¹	27

Note(s):

1. The increase of two FTE from the 2018-19 Budget is due to transfer of finance functions from the Suburban Land Agency to the City Renewal Authority on 23 April 2019.

Table 11: Community Services Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	602	628 ¹	632 ²	658 ³

Notes:

1. The increase in 2018-19 budget compared with 2017-18 actual outcome represents the additional staff numbers relating to new initiatives less the reduction in staff numbers due to the ceasing initiatives from prior years.
2. The increase in 2018-19 estimated outcome from the original budget is mainly due to the increased capability to support government transparency, boosting the National Multicultural Festival and the strengthened services for Aboriginal and Torres Strait Islander children and families.
3. The increase in 2019-20 budget compared with 2018-19 estimated outcome represents the staff returning to CSD's budget from Housing ACT, as a realignment of operational responsibilities, new initiatives less the reduction in staff numbers due to the ceasing initiatives from prior years.

Table 12: Cultural Facilities Corporation

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	103	92	92 ¹	92 ¹

Note(s):

1. The high number of casuals employed and the variations in patterns of casual employment make a definitive Full Time Equivalent (FTE) difficult to estimate. The 2018-19 estimated outcome FTE and 2019-20 Budget FTE have been calculated on the basis of expectations of staffing, especially casual employment, at these times. As a result of the large numbers of casual and part-time staff employed by the CFC, the actual headcount of employees is typically a much higher figure than the FTE figure. For example, the headcount as at 30 June 2018 was 157 employees.

Table 13: Education Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	5,452	5,583 ¹	5,670 ²	5,920 ³

Notes:

1. In the 2018-19 Budget Papers this figure was 5,411. The 2018-19 Budget has been re-stated in the table above to more accurately reflect the back-filling requirement of front-line school staff as well as the FTE impact in schools (in addition to the number of teachers funded through the enrolment adjustment) which is funded from the 3 per cent growth envelope or own sourced revenue such as international students.
2. The increase in the 2018-19 Estimated Outcome from the 2018-19 Budget mainly relates to increased enrolments in 2019 and system reforms.
3. The increase in the 2019-20 Budget from the 2018-19 Estimated Outcome primarily relates to increased enrolments in 2019, new budget funded initiatives, including the insourcing of cleaning services in public schools.

Table 14: Electoral Commissioner

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	11	9	12 ¹	14 ²

Notes:

1. The variance between the 2018-19 Budget and the 2018-19 Estimated Outcome is due to the engagement of a project officer for the preparatory work related to the full modernisation of the Electoral Management System, funding for which was approved during the 2018-19 Budget Review. The variance is also due to the backfilling of one employee on long service leave. The table does not include two part time statutory office holders and election casuals employed under the *Electoral Act 1992*.
2. The variance between the 2018-19 Budget and the 2019-20 Budget is due to the increase in staff in preparation for the 2020 ACT Legislative Assembly election, as well as additional staff to implement the full modernisation of the Electoral Management System.

Table 15: Environment, Planning and Sustainable Development Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)¹	629	678 ²	644 ³	685 ⁴

Notes:

1. Includes the Office of the Commissioner for Sustainability and the Environment.
2. The 2018-19 Budget includes a number of FTE associated with the delivery of new initiatives.
3. The variation between the 2018-19 Budget and the 2019-20 Budget is mainly due to recruitment processes still underway, or about to be completed.
4. The variation between the 2018-19 Budget and the 2019-20 Budget is due to new FTE associated with 2019-20 Budget initiatives, partly offset by a reduction in the number of FTE associated with the Public Housing Renewal Taskforce and the Loose-Fill Asbestos Insulation Eradication Scheme.

Table 16: Health Directorate

	2017-18 Actual Outcome¹	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)¹	-	557	557	603

Note:

1. This Directorate was created during 2018-19, on 1 October 2018 through an Administrative Arrangement Order. The 2018-19 Budget has been notionally adjusted for comparative purposes.

Table 17: Housing ACT

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	243	260	255	267 ¹

Note(s):

1. The 2019-20 Budget reflects a net increase in 7 Full Time Equivalent (FTE), from 260.5 FTE in 2018-19 to 267.5 FTE in 2019-20. The increase in FTE numbers is a result of an internal form and function review, as well as additional resources agreed by Government. This includes:
- a. an additional:
 - i. 16.0 FTE to grow and renew public housing
 - ii. 13.4 FTE to continue efficient and effective services and operations
 - iii. 1.6 FTE to reduce homelessness by delivering another Common Ground in Dickson
 - iv. 2.0 FTE to support delivery of the Justice Housing Program.
 - b. this is offset by:
 - i. 21.0 FTE returning to CSD's budget as a realignment of operational responsibilities; and
 - ii. 5.0 FTE being discontinued due to the completion of the Asset Recycling Initiative – Public Housing Renewal Program.

Table 18: Independent Competition and Regulatory Commission

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	10	11 ¹	11	10 ¹

Note(s):

1. The variation in budgeted employment levels relates to the Commission's fluctuating work program. The Commission manages the fluctuations in its work program by engaging staff on short-term employment contracts.

Table 19: Justice and Community Safety Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	1,727 ¹	1,769 ²	1,783 ³	1,840 ⁴

Notes:

1. The 2017-18 actual outcome of 1,727 FTE differs from the FTE disclosed in the Justice and Community Safety Directorate's 2017-18 Annual Report (1,781) as it excludes the Public Trustee for the ACT (54 FTE).
2. The increase of 42 FTE in the 2018-19 Budget from the 2017-18 actual outcome mainly reflects the net increase in staffing resources relating to 2018-19 Budget initiatives.
3. The increase of 14 FTE in the 2018-19 estimated outcome from 2018-19 Budget is mainly due to the net increase in staffing resources associated with the 2018-19 Budget Review initiatives, additional staff funded through own sourced revenue.
4. The increase of 57 FTE in the 2019-20 Budget from the 2018-19 estimated outcome mainly reflects the net increase in staffing resources associated with the 2019-20 Budget and the impact of prior budget outcomes.

Table 20: Legal Aid Commission (ACT)

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	83 ¹	84	83 ¹	89

Note:

1. The FTE for the 2017-18 Actual Outcome and 2018-19 Estimated Outcome is the average for the full year, rather than simply at a point in time.

Table 21: Office of the Legislative Assembly

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Controlled Staffing (FTE)	50	52	52	52
Territorial Staffing (Actual)¹	66	n/a	65	n/a

Note(s):

1. Territorial numbers are not presented in BP3. Budgeted staffing numbers are not available as each member receives a staffing allocation. The member can decide the mix and number of staff they require to run their offices.

Table 22: Public Trustee and Guardian

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	54.0	55.2	62.17	60.85

Table 23: Suburban Land Agency

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	78	92	91	121 ¹

Notes:

1. The increase of 29 full time equivalent positions is associated with the filling of identified capability gaps, and additional resources to assist with project delivery and new functions in various units within the Agency.

Table 24: Superannuation Provision Account

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	4	4	4	4

Table 25: Transport Canberra and City Services Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	875	908	913	888 ¹

Notes:

- The variance between the 2018-19 Budget and the 2019-20 Budget is comprised of the transfer of 19 FTE from administrative transfer of Transport Canberra Operations from the Directorate to the Transport Canberra Operations reporting entity and additional FTE associated with approved prior year and 2019-20 budget initiatives.

Table 26: CIT Solutions Pty Ltd

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	133	130 ¹	105 ¹	105

Note(s):

- The staffing level has decreased significantly from the original 2018-19 Budget after a review of the Company's staffing profile in December 2018 resulted in a reduction of 16 core staff positions which could no longer be funded under the restructured business operations model.

Table 27: Icon Water Limited

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	392	418	420	432 ¹

Note(s):

- The increase in FTE is largely due to investments in the digital technology and graduate teams, and further improving the diversity and nature of the workforce.

General Government Sector Balance Sheet**ISSUE: What are the key balance sheet estimates and ratios in the 2019-20 Budget?****Key Points:**Net Debt**Table 1: GGS Net Debt (excluding superannuation)**

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m	\$'m
2018-19 Budget	2,108.3	2,627.7	2,894.7	2,834.9	N/A
2019-20 Budget	2,181.7	2,713.9	3,257.6	3,363.5	3,019.2
Difference	73.4	86.2	362.9	528.6	N/A
Net debt to GSP	5.1%	6.1%	6.9%	6.7%	5.7%

- The 2019-20 Budget includes increases across all years compared to the 2018-19 Budget. The increase in net debt reflects changes under *AASB 16 Leases* which have been updated in the budget estimates effective from 2019-20. Implementation of the new standard has increased net debt by around \$410 million in 2019-20 (see *P6 – Impacts associated with the introduction of AASB 16 for further detail*).
- The increase in finance leases from the adoption of *AASB 16 Leases* has been partially offset by the transfer of lease liabilities relating to the Light Rail Public Private Partnership from the General Government Sector to the Public Trading Enterprises sector as part of the establishment of Transport Canberra Operations.
- This increase in net debt also reflects the impact of higher borrowings largely due to the impact of policy initiatives included in the 2019-20 Budget.

Major Movements in Net Debt

- **Table 2** below provides information on the major movements in net debt from the 2018-19 Budget.

Table 2: Major Movements in Net Debt between the 2018-19 and 2019-20 Budget

	2018-19	2019-20	2020-21	2021-22
	\$'m	\$'m	\$'m	\$'m
Net Cash, Investments and Borrowings	120.4	(5.8)	18.6	197.6
New Lease Standard	-	409.6	653.8	633.6
Transfer of Light Rail to PTE	-	(318.8)	(310.6)	(303.7)
PPP Liability associated with ACT Law Court delay	(48.8)	-	-	-
Other	1.8	1.2	1.2	1.2
Total Movements	73.4	86.2	362.9	528.6

- **Table 3** below provides information on the 2019-20 Budget net debt excluding the new lease standard impacts.

Table 3: Net Debt 2019-20 Budget excluding New Lease Standard Impacts

	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m
Net Debt 2019-20 Budget	2,713.9	3,257.6	3,363.5	3,019.2
Remove Lease Standard	(409.6)	(653.8)	(633.6)	(615.2)
Net Debt excluding Lease Standard	2,304.3	2,603.8	2,729.9	2,404.0

- Table 4 below provides information on the major movements in cash since the 2018-19 Budget Review.
 - A negative amount indicates an increase to net debt.

Table 4: Major Cash Movements between the 2018-19 Budget Review and the 2019-20 Budget

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m	\$'m
Government Policy Decisions	9.0	(368.7)	(437.4)	(331.7)	(239.4)
Technical Adjustments	117.6	95.0	(34.3)	(38.6)	(10.5)
Land Agencies' Returns	(176.3)	(89.2)	(80.8)	159.1	54.9
Provisions	(150.9)	118.5	449.0	21.0	17.6
Loose-fill Asbestos Eradication Scheme (including sales)	23.2	(4.7)	(12.4)	-	-
Taxation Receipts	32.3	46.7	51.6	50.8	54.2
Commonwealth Grants	(19.3)	59.4	54.2	59.6	226.1
Other	(52.4)	7.0	(23.0)	(18.1)	(31.8)
Total	(216.7)	(135.8)	(33.2)	(97.9)	71.2
Total Cumulative Impact	(216.7)	(352.5)	(385.7)	(483.6)	(412.3)

Net Financial Liabilities

Table 4: GGS Net Financial Liabilities

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m	\$'m
2018-19 Budget	6,609.2	7,120.4	7,394.2	7,466.9	N/A
2019-20 Budget	6,571.0	7,274.9	7,809.4	8,047.0	7,981.8
Difference	(38.2)	154.5	415.2	580.1	N/A
Net financial liabilities to GSP	15.5%	16.2%	16.5%	16.0%	15.0%

- Net financial liabilities are forecast to decrease by \$38.2 million in 2018-19, compared to the original budget.
- In 2019-20, net financial liabilities is forecast to increase by \$154.5 million. This largely reflects forecast growth in the superannuation liability, higher borrowings and an increase as a result of operating leases coming onto the balance sheet as discussed above.
- The ratio of net financial liabilities to Gross State Product provides an indicator of the sustainability of a jurisdiction's debt. The ACT's ratio is broadly in line with other AAA-rated jurisdictions. While this ratio is subject to volatility, it is desirable that it remains broadly stable over time.

Net Worth**Table 5: GGS Net Worth**

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m	\$'m
2018-19 Budget	17,634.3	17,848.2	18,072.4	18,351.9	N/A
2019-20 Budget	17,635.1	17,503.7	17,555.1	17,728.9	18,132.0
Difference	0.8	(344.5)	(517.3)	(623.0)	N/A
Net worth to GSP	41.6%	39.1%	37.0%	35.3%	34.0%

- Net worth is the broadest measure of the balance sheet, taking into account the value of all assets less liabilities.
- In 2018-19 net worth is in line with the original budget estimate.
- Net worth is forecast to decrease in 2019-20 by \$344.5 million. This decrease is largely due to growth in the superannuation liability.
- Across the budget and forward estimates, net worth is forecast to increase from \$17.5 billion to \$18.1 billion. The ACT continues to maintain a strong net worth to Gross State Product ratio at 39.1 per cent by 30 June 2020.
- Net worth is not affected by the new accounting standard as the 'right of use' asset is included as a non-financial asset, offsetting the increase in financial liabilities.

General Government Sector Cash Flow

ISSUE: What are the key cash flow forecasts?

Key Points:Operating Cash**Table 1: GGS Net Operating Cash**

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$m	\$m	\$m	\$m	\$m
2018-19 Budget	435.7	425.1	593.0	645.7	N/A
2019-20 Budget	353.4	240.9	525.9	781.7	1,054.8
Difference	-82.3	-184.2	-67.1	136.0	N/A

- Net operating cash remains in surplus in the 2019-20 Budget across all years.
- Net cash from operating activities for 2019-20 has decreased by \$184.2 million compared to the 2018-19 Budget position mainly due to the inclusion of 2019-20 Budget policy initiatives.
- Net cash from operating activities for 2021-22 has increased by \$136 million compared to the 2018-19 Budget position. This improvement is mainly due to higher Commonwealth grants relating to capital roads, environment and GST.

Cash Surplus / Deficit:

- The cash surplus/deficit measures the net cash from operations less net cash outflows related to capital works. [Table 2](#) provide a detailed comparison of the movement in the budget cash position between the 2018-19 and 2019-20 Budgets.

Table 2: GGS Cash Surplus/Deficit Detail

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m	\$'m
2018-19 Budget					
Net cash flows from operating activities	435.7	425.1	593.0	645.7	N/A
Investment in non-financial assets	-475.6	-815.8	-756.6	-479.2	N/A
Budget cash surplus / (deficit)	-39.9	-390.8	-163.7	166.5	N/A
2019-20 Budget					
Net cash flows from operating activities	353.4	240.9	525.9	781.7	1,054.8
Investment in non-financial assets	-548.1	-750.8	-642.1	-725.3	-544.8
Budget cash surplus / (deficit)	-194.7	-509.9	-116.2	56.4	510.0
Total Movement	-154.8	-119.1	47.5	-110.1	N/A

- The 2019-20 Budget forecasts an increase in the cash deficit of \$119.1 million in 2019-20 compared with the 2018-19 Budget position. This is largely due to the variation in net operating cash mentioned above.
- The decrease in net operating cash is partially offset by capital works reprofiling undertaken by agencies which has reprofiled approximately \$305 million from 2019-20 and 2020-21 to 2021-22 and 2022-23.

Mark Whybrow, Executive Group Manager
Finance and Budget Group

- The decrease in the cash deficit of \$47.5 million in 2020-21 is mainly due to an increase in the proportion of land purchased outside the land rent scheme.
- The decrease in the cash surplus of \$110.1 million in 2021-22 is largely due to the inclusion of capital works provisions for Better buses to support the new bus network and Delivering a high school at Kenny, and the impact of capital works reprofiling mentioned above.

2019-20 BUDGET BRIEF

HNOB – Superannuation Return

ISSUE: What is the Superannuation Return Adjustment which is made to the Net Operating Balance?

P3**Key Points:****Table 1: General Government Sector Headline Net Operating Balance**

	2018-19 Est. Outcome \$m	2019-20 Budget \$m	2020-21 Estimate \$m	2021-22 Estimate \$m	2022-23 Estimate \$m
Revenue	5,646.5	5,871.2	6,161.7	6,526.5	6,982.7
Expenses	5,799.3	6,158.0	6,440.6	6,618.6	6,813.3
Superannuation return adjustment ¹	196.6	197.7	212.0	227.4	243.9
HEADLINE NET OPERATING BALANCE	43.8	-89.1	-66.8	135.2	413.3
UPF NET OPERATING BALANCE	-152.8	-286.8	-278.8	-92.1	169.4

1. The Headline Net Operating Balance incorporates the impact of long-term superannuation investment earnings in order to provide an accurate assessment of the longer-term sustainability of the budget position.

- The ACT Government's key measure of public finances is the Headline Net Operating Balance (HNOB).

Superannuation Return Adjustment

- Under the Uniform Presentation Framework (UPF), any investment return from funds set aside in the Superannuation Provision Account (SPA) that is classified as capital gains is excluded from revenue. These capital gains are reflected as *other economic flows* which are not included in the UPF Net Operating Balance (NOB).
- Conversely, the superannuation expense associated with the defined benefit superannuation liability is a direct impact on the UPF NOB.
- This means that the GGS UPF NOB comprises the gross superannuation expense offset only by the interest and dividend earnings on the SPA's financial investment assets. Defined benefit superannuation expenses of \$542.3 million are estimated in 2019-20.
- The total investment returns recognised in the HNOB ensure super expenses and revenue are reported on a consistent basis. This is achieved by adding back the superannuation return adjustment amount which equates to 7.25 per cent return on the financial investment assets for the budget and forward estimates.
- Treasury considers that the HNOB provides the most relevant and meaningful information for making long-term budget allocation decisions, and the inclusion of the full amount of the long-term investment earnings is necessary to provide an accurate assessment of the longer-term sustainability of the budget position.

2019-20 BUDGET BRIEF

Key Budget Indicator Definitions

ISSUE: What do the Government Finance Statistics (GFS) indicators mean?

Key Points:GFS OPERATING STATEMENT TERMS

Uniform Presentation Format (UPF) Net Operating Balance – (deficit of \$286.8 million in 2019-20) – revenue less expenses.

- GFS economic measure of a Government's performance as a result of mutually agreed transactions. It indicates the sustainability of the Government's core ongoing operations.
- This is not the ACT's headline measure.

Net Lending/(Borrowing) – (deficit of \$696.4 million in 2019-20) – UPF Net Operating Balance less the net acquisition of non-financial assets (predominantly capital works and major plant and equipment).

- A negative figure means the Government needs to either borrow or reduce its cash reserves to fund its recurrent operations and capital works program, as there is insufficient capacity from the UPF Net Operating Balance to fund this expenditure.
- This is not a pure cash measure as it is based on the UPF Net Operating Balance which is an accrual figure. Depreciation expense is removed in the calculation because capital expenditure in its entirety for the financial year is included.

GFS BALANCE SHEET TERMS

Net Worth – (\$17.5 billion in 2019-20) – Total assets less total liabilities.

- It is an economic measure of wealth.
- It is not a good indication of liquidity, as it includes values for property, plant and equipment that are not readily convertible to cash.

Net Financial Worth – (\$302.6 million in 2019-20) – Total financial assets (including equity investments in other public sector entities) less total liabilities.

- Equity investments in other public sector entities = Net assets of the PTE Sector.
- It is a broader measure than net financial liabilities and net debt but is not particularly meaningful due to the inclusion of the investment in the PTE Sector.

Net Financial Liabilities – (\$7.3 billion in 2019-20) – Total liabilities less financial assets (excluding equity investments in other public sector entities).

- A positive figure means the Territory has net financial liabilities.
- It measures the extent to which the Territory's total liabilities exceed financial investments (including the superannuation liability and related investments).

Mark Whybrow, Executive Group Manager

Finance and Budget Group

Net Debt (including superannuation related investments) – (negative \$1.7 billion in 2019-20) – Debt (deposits held, advances received and borrowings) less cash and deposits, advances paid (loans receivable) and investments, loans and placements (including superannuation investments).

- A negative figure means that the assets included in the measure exceed debt.
- This measure can be misleading as it includes investments held for superannuation purposes (even though they can only be used for superannuation purposes) but does not include superannuation liabilities.

Net Debt (excluding superannuation related investments) – (\$2.7 billion in 2019-20) – Debt (deposits held, advances received and borrowings) less cash and deposits, advances paid (loans receivable) and investments, loans and placements (non superannuation investments only).

- Net Debt of greater than zero (i.e. positive net debt) means the Territory has net debt.
- It measures the extent to which the Territory's debt is met by or exceeds cash and investments.
- This provides a more accurate measure of net debt in the Territory because investments held for superannuation purposes are excluded (in line with superannuation liabilities not being included).

Debt – (\$6.3 billion in 2019-20) – deposits held (creditors), advances received (Government borrowings) and borrowings (finance leases, debt instruments, other borrowings). Debt excludes superannuation liabilities, other employee entitlements, other provisions, accounts payable and other liabilities.

GFS CASH FLOW TERMS

Net Cash Flows from Operating Activities – (\$240.9 million in 2019-20) – operating cash receipts for the year (for example, taxes, fees and fines, and operating grants from the Commonwealth Government) less all operating cash payments (including wages and salaries, cash superannuation payments and payments for goods and services).

- A positive figure means there are more operating cash receipts than payments.
 - The key reason why the net cash flows from operating activities are positive and the equivalent operating statement measure, the UPF net operating balance, is negative is due to non-cash accruals. The most material non-cash accruals are depreciation and accruals associated with superannuation expenses.

Cash Surplus / Deficit – (deficit of \$509.9 million in 2019-20) – net cash from operating activities less net sales and purchases of non-financial assets (ie purchase of capital works).

- Negative means a net cash outflow from the Government's operating activities and net capital works program.
- This measure is the cash equivalent measure of the net lending / borrowing measure on the operating statement.

2019-20 BUDGET BRIEF

Expenses

ISSUE: What are the variations in General Government Sector (GGS) expenses in the 2019-20 Budget?

P5

Key Points:

- GGS expenses are strongly influenced by underlying trends in spending in health, education and general public services, which jointly account for around 70 per cent of all expenses.

Table 1: GGS – Expenses by Function

2018-19 Budget \$'000		2018-19 Est. Outcome \$'000	2019-20 Budget \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000	2022-23 Estimate \$'000
1,530,917	Health	1,582,327	1,634,232	1,713,791	1,791,648	1,846,405
1,322,986	General Public Services	1,192,642	1,353,880	1,413,631	1,456,889	1,479,428
1,229,655	Education	1,282,111	1,305,338	1,360,646	1,420,649	1,484,603
460,232	Public Order and Safety	467,717	502,676	511,279	527,389	539,656
375,448	Social Protection	417,810	465,674	462,612	477,481	495,042
355,631	Transport	378,601	420,944	434,062	452,469	464,444
229,911	Recreation, Culture and Religion	201,538	208,968	211,115	215,706	219,667
119,519	Environmental Protection	116,810	118,272	113,626	116,182	119,930
101,511	Economic Affairs	94,293	86,274	159,589	99,184	101,386
92,360	Housing and Community Amenities	65,436	61,709	60,221	61,039	62,698
5,818,171	Total Expenses	5,799,285	6,157,966	6,440,570	6,618,635	6,813,259

Health

- The forecast increase in expenses from 2019-20 is mainly due to growth in activity and costs for general hospital expenses.

General Public Services

- This category refers to expenses relating to the organisation and operation of government, including enabling services for other functions, such as defined benefit superannuation scheme nominal interest costs, shared services activities and whole of government insurance costs. Table 2 below outlines general public services expenses by agency.

Table 2: General public services expenditure by agency, 2019-20

Agency	2019-20 \$m
CMTEDD	493.1
SPA (defined superannuation benefit nominal interest component)	428.9
TBA (borrowings)	203.7
ACTIA	60.8
JACS	55.8
OLA, ACT Exec and Auditor-General	37.9
TCCS	32.9
CSD	18.3
Other agencies and eliminations	22.5
Total	1,353.9

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Finance and Budget Group

- The decrease in the 2018-19 estimated outcome compared with the original budget is mainly due to decreased nominal interest on the superannuation liability associated with the change in present value of the superannuation liability.
- The forecast increase in 2019-20 is associated with higher finance lease costs, higher interest on outstanding borrowings and growth in superannuation expenses due to forecast growth in the superannuation liability.

Education

- The forecast increase in expenses from 2019-20 is primarily driven by enrolment growth and the operational costs of schools in line with general wage and price inflation.

Social Protection

- The forecast increase in expenses in 2019-20 is primarily driven by expenses for Out of Home Care and the National Disability Insurance Scheme.

Economic Affairs

- The variations of profile between 2020-21 to 2022-23 is mainly due to the surrender of Energy Renewable Certificates resulting in an increase of \$77.7 million in 2020-21, \$21.1 million in 2021-22 and \$21.1 million in 2022-23.

Housing and Community Amenities

- The decrease in the 2018-19 estimated outcome compared with the original budget is mainly due to the reclassification of depreciation expenses of Transport Canberra and City Services Directorate.
- Definitions of each functional category are provided at [Attachment A](#).

Consolidated General Government Sector Expenses

Table 2: GGS – Total Expenses by Consolidated Operating Statement

2018-19 Budget \$'000		2018-19 Est. Outcome \$'000	2019-20 Budget \$'000	Var %	2020-21 Estimate \$'000	2021-22 Estimate \$'000	2022-23 Estimate \$'000
	Expenses						
2,060,032	Employee Expenses	2,089,669	2,151,451	3	2,195,936	2,245,992	2,286,190
	Superannuation Expenses						
378,066	Superannuation Interest Cost	305,767	390,951	28	402,759	413,815	424,077
328,592	Other Superannuation Expenses	399,113	331,819	-17	338,056	337,948	337,659
435,806	Depreciation and Amortisation	414,151	475,983	15	492,085	510,303	524,005
199,977	Interest Expense	178,896	217,714	22	229,938	242,420	231,096
	Other Operating Expenses						
1,108,504	Supplies and Services	1,085,877	1,064,745	-2	1,170,555	1,323,175	1,445,358
224,202	Other Operating Expenses	230,467	273,827	19	276,389	281,465	287,408
1,082,992	Grants and Purchased Services	1,095,345	1,251,476	14	1,334,852	1,263,517	1,277,466
5,818,171	Total Expenses	5,799,285	6,157,966	6	6,440,570	6,618,635	6,813,259

Employee Expenses

- The increase of \$29.6 million in the 2018-19 estimated outcome from the original budget is mainly due to forecast growth in health services.
- Employee expenses are forecast to grow by \$61.8 million, or 3.0 per cent, in 2019-20 compared to the 2018-19 estimated outcome. This increase is largely due to the impact of new initiatives, growth in wages and staffing growth due to an expected increase in school enrolment numbers and the insourcing of school cleaning services.

Superannuation Expenses

- Superannuation interest costs and other superannuation expenses represent expenses in relation to the defined benefit Commonwealth Superannuation Scheme and Public Sector Superannuation Scheme superannuation liability. Other superannuation expenses also captures defined contribution superannuation arrangements, including the Public Sector Superannuation accumulation plan and choice of fund.
- Variations between the 2018-19 Budget, the 2018-19 estimated outcome and the 2019-20 Budget are mainly due to the discount rate applied to value the defined benefit superannuation liability and the results from the latest actuarial review which uses salary and membership data at 30 June 2018. The lower discount rate at 30 June 2018 of 3.11 per cent, as compared to the long-term budget discount rate assumption of 5 per cent, decreased superannuation interest cost and increased superannuation service cost for the 2018-19 financial year.

Supplies and Services

- Supplies and services expenses comprise supplies, repairs and maintenance, consultants and contractors' expenses, as well as payments for ACT Policing.
- The 2018-19 estimated outcome for supplies and services expenses is expected to be \$22.6 million, or 2.0 per cent, lower than the original budget. This decrease is mainly due to lower monthly service payments due to delays in the commencement of Light Rail Stage 1.
- Supplies and services expenses are forecast to decrease by \$21.1 million in 2019-20, or 1.9 per cent from the 2018-19 estimated outcome. This decrease is mainly due to a reduction in expenses relating to the Public Housing Taskforce as the program is nearing completion and the insourcing of school cleaning services.

Depreciation and amortisation

- Depreciation and amortisation in 2018-19 is estimated to be \$21.7 million, or 5.0 per cent, lower than the original budget. This is largely due to delays in the recognition of assets for Stage 1 of the light rail and revised completion dates for capital works projects.
- Depreciation and amortisation expenses are estimated to increase in 2019-20 by \$61.8 million, or 14.9 per cent. This increase mainly reflects the expected completion of capital works and the impact of implementing a new accounting standard in 2019-20 that changes how we account for building, vehicle and ICT leases.

Interest expenses

- Interest expenses represent the cost of borrowing to fund infrastructure investments.
- The decrease of \$21.1 million in interest expenses in the 2018-19 estimated outcome compared with the original budget is mainly due to lower finance costs for leases associated with the commencement of Light Rail Stage 1 (\$14.8 million) and lower market borrowing costs (\$6.3 million).
- The increase of \$38.8 million in the 2019-20 Budget from the 2018-19 estimated outcome is due to higher lease finance costs (\$9.5 million), higher market borrowing costs due to higher outstanding borrowings in 2019-20 (\$31 million) and lower interest costs on Commonwealth loans as the loans are repaid (\$1.6 million).

Other Operating Expenses

- Other operating expenses consist of cost of goods sold, insurance-related costs, concessions, school account expenses, and other miscellaneous expenses.
- Other operating expenses in 2018-19 are estimated to be in line with the original budget.
- In relation to the 2019-20 Budget, the increase of \$43.4 million, or 18.8 per cent, from the 2018-19 estimated outcome is mainly due to the recognition of workers compensation claims expenses related to the creation of the Public Sector Workers Compensation Fund.

Grants and Purchased Services

- Grants and purchased services expenses in 2018-19 are estimated to be in line with the original budget.
- Grant expenses are expected to increase by \$156.1 million, or 14.3 per cent, in 2019-20. This increase is mainly due to Public Private Partnership Service Payments associated with Light Rail Stage 1, higher grants for Out of Home Care and the National Disability Insurance Scheme (NDIS) and the impact of new policy initiatives.

Attachment A – Definition of Functional Categories

General Public Services

- Includes outlays on executive and legislative organs, financial and fiscal affairs, external affairs, foreign economic aid, general services, basic research, general public services, public debt transactions, transfers of a general character between different levels of government and general public services not elsewhere classified.
- This category is largely made up of expenditure from the Chief Minister, Treasury and Economic Development Directorate, Superannuation Provision Account, Territory Banking Account, ACT Insurance Authority, Justice and Community Safety Directorate, Office of the Legislative Assembly, the Auditor-General and the Electoral Commissioner.

Public Order and Safety

- Includes outlays on police services, civil and fire protection services, law courts, prisons, research and development and public order and safety.
- This category is made up of expenditure from the Justice and Community Safety Directorate (including the Alexander Maconochie Centre), the Community Services Directorate, the Legal Aid Commission (ACT), the Public Trustee and Guardian and some local government functions of the Transport Canberra and City Services Directorate (such as domestic animal control).

Economic Affairs

- Includes outlays on general economic, commercial, labour affairs, agriculture, forestry, fishing, hunting, fuel, energy, mining, manufacturing, construction, communication, other industries, research and development and economic affairs.
- This category is made up of tourism and promotion services, construction administration and planning, forestry services, as well as a small amount of regulatory expense of the Environment, Planning and Sustainable Development Directorate and a small amount of expenses for other economic affairs (not elsewhere classifiable) of the Transport Canberra and City Services Directorate. This category also includes the surrender expense for Large-scale Energy Generation Certificates.

Environmental Protection

- Includes outlays on waste water management, pollution abatement, protection of biodiversity and landscape, research and development and environmental protection.
- This category is made up of waste and recycling management services of the Transport Canberra and City Services Directorate and research, development and protection of biodiverse environments.

Housing and Community Amenities

- Includes outlays on housing development, community development, water supply, street lighting and research and development.
- This category is made up of water supply infrastructure and street lighting, community development activities of the Environment, Planning and Sustainable Development Directorate, the Chief Minister, Treasury and Economic Development Directorate, as well as cemetery services provided by the ACT Public Cemeteries Authority.

Health

- Includes outlays on medical products, appliances and equipment, outpatient services, hospital services, mental health institutions, community health services and public health services.
- This category is made up of services delivered by the Health Directorate, grants to Calvary Hospital and the Winnunga Nimmityjah Aboriginal Health Community Service, the central health funding provision and ambulance services delivered by the Justice and Community Safety Directorate.

Recreation, Culture and Religion

- Includes outlays on recreational and sporting services, cultural services, broadcasting and publishing services, religious and other community services and research and development.
- This category is made up of parks and wildlife services, recreation and arts services of the Chief Minister, Treasury and Economic Development Directorate, and expenses of the Community Services Directorate and the Cultural Facilities Corporation.

Education

- Includes outlays on pre-primary and primary education, secondary education, tertiary education, subsidiary services to education and research and development.
- This category is made up of primary and secondary education, tertiary education and vocational education. Also included are university education programs by the Health Directorate.

Social Protection

- Includes outlays on sickness and disability, old age, survivors, family and children, unemployment, housing and research and development.
- This category is made up of services delivered by the Community Services Directorate, including the National Disability Insurance Scheme. Expenses of the Environment, Planning and Sustainable Development Directorate, including the Public Housing Renewal Taskforce, are also included.

Transport

- Includes outlays on road, public transport (including railway and air), water, pipeline, and research and development.
- This category is made up of road maintenance and depreciation, subsidies to Transport Canberra Operations, including the Light Rail – Stage 1 Public Private Partnership.

Impact of New leasing Accounting Standard

ISSUE: What are the impacts associated with the introduction of the new Accounting Standard relating to leases (AASB 16)

P6

Key Points:

- The 2019-20 Budget is updated for *AASB 16 Leases* which comes into effect from 1 July 2019. The new standard changes how entities record their leasing arrangements. The Standard removes the distinction between an operating lease and a financing lease for lessees, with the majority of leases now recorded as balance sheet items.
- In the past, operating leases have been expensed annually, with the total obligations not recognised as a liability on the balance sheet. From 2019-20, the new standard will require the upfront recognition of lease obligations as a financial liability on the balance sheet, with a corresponding non-financial asset reflecting the 'right of use'.
- The transition to *AASB 16* results in total finance leases (inclusive of Public Private Partnerships) of \$568.9 million in 2019-20 now appearing on the General Government Sector (GGS) balance sheet. This liability increases to \$786.2 million by 2022-23.
- Over 95 per cent of the increase in liability relates to building leases, including a \$372 million increase in 2019-20 relating to the existing property leases and the Dickson office building, and a \$265 million increase in 2020-21 relating to the commencement of the Civic office building lease. The remaining increase primarily relates to motor vehicle leases.
- **Table 1** outlines finance leases liabilities in the Total Territory sector.

Table 1: TT Finance Leases

	2019-20	2020-21	2021-22	2022-23
	\$'m	\$'m	\$'m	\$'m
2018-19 Budget Review	478.0	466.4	456.3	N/A
2019-20 Budget	891.2	1,121.6	1,087.1	1,055.7
Difference	413.2	655.2	630.8	N/A
Difference comprises:				
Leases Standard Changes	411.6	655.6	635.3	N/A
Other Movements	1.6	(0.4)	(4.4)	N/A

Payroll Tax

ISSUE: Payroll tax estimates in the 2019-20 Budget

Key Points:

- In 2018-19, payroll tax revenue has been revised up by \$20.6 million from the 2018-19 Budget estimate to \$542.8 million.
 - This supports our view that the labour market is stronger than the ABS's statistics suggest.
 - This increase in 'base' revenue flows into 2019-20 and the forward years, as well as changes in private sector wages and employment parameters.
- In 2019-20, revenue from payroll tax is forecast to increase by \$40.1 million (7 per cent) from 2018-19 to \$582.9 million.
 - This reflects a pick-up in both employment growth (1½ per cent) and wages growth (2½ per cent) as well as an increase in compliance activity.
- For 2020-21 to 2022-23, payroll tax revenue is expected to increase in line with employment and wages growth, which are projected to increase at around their long-run trend growth rates.
 - Payroll tax compliance activity also continues to contribute to revenue increases.
- Table 1 shows detailed variance of payroll tax revenue compared to the 2018-19 Budget.

Table 1: GGS Revenue – Payroll Tax, Detailed Variance from 2018-19 Budget

	2018-19 \$'m	2019-20 \$'m	2020-21 \$'m	2021-22 \$'m	2022-23 \$'m
2018-19 Budget	522.1	561.0	600.7	643.2	n.a.
Policy change	0.0	0.0	0.0	0.0	n.a.
Change in compliance	0.0	0.0	0.0	0.0	n.a.
Economic parameter change ^{a)}	0.0	0.0	0.0	0.0	n.a.
Change in revenue base	10.6	11.4	12.3	13.1	n.a.
Total Change	10.6	11.4	12.3	13.1	n.a.
2018-19 Budget Review^{b)}	532.8	572.5	612.9	656.3	n.a.
Policy change	0.0	0.0	0.0	0.0	n.a.
Change in compliance	0.0	0.0	0.0	0.0	n.a.
Economic parameter change ^{a)c)}	-	-1.5	0.0	0.0	n.a.
Change in revenue base	10.0	11.9	11.2	12.0	n.a.
Total Change	10.0	10.4	11.2	12.0	n.a.
2019-20 Budget^{d)}	542.8	582.9	624.1	668.3	714.8

Notes: Estimates may not add due to rounding.

a) Changes in wages and employment in the private sector, including those employed at the universities.

b) The sum of 2018-19 Budget estimates and total change since 2018-19 Budget.

c) Estimated outcome in 2018-19 is based on YTD revenue outcome.

d) The sum of 2018-19 Budget Review estimates and total change since 2018-19 Budget Review.

Residential conveyance duty

ISSUE: Residential conveyance duty estimates in the 2019-20 Budget

Key Points:

- In **2018-19**, revenue from residential conveyance duty has been revised down by \$19.4 million since the *2018-19 Budget*, to \$189.4 million.
- In **2019-20**, residential conveyance duty revenue is forecast to increase by \$2.0 million to \$191.4 million, up 1 per cent, from 2018-19.
 - This is \$22.7 million lower than forecast in the *2018-19 Budget*.
- These reductions are mainly due to a slight softening in the housing market.
- These estimates take into account the indicative land release program of 15,600 dwellings over four years from 2019-20 to 2022-23 and private sector development.
- Revenue across all years reflect the reductions to residential conveyance duty rates as part of the tax reform program.
- **Table 1** shows detailed variance of residential conveyance duty revenue compared to the 2018-19 Budget.

Table 1: GGS Revenue – Residential Conveyance Duty, Detailed Variance from 2017-18 Budget

	2018-19 \$'m	2019-20 \$'m	2020-21 \$'m	2021-22 \$'m	2022-23 \$'m
2018-19 Budget	208.8	214.1	217.7	220.7	n.a.
Policy change	0.0	0.0	0.0	0.0	n.a.
Economic parameter change					
Prices	-4.9	-8.3	-11.8	-17.3	n.a.
Housing Stock	2.7	4.0	4.2	4.1	n.a.
Number of Transactions	-17.3	-1.0	2.6	1.7	n.a.
<i>Total economic parameter change</i>	<i>-19.4</i>	<i>-5.3</i>	<i>-5.0</i>	<i>-11.5</i>	<i>n.a.</i>
Total Change	-19.4	-5.3	-5.0	-11.5	n.a.
2018-19 Budget Review^{a)}	189.4	208.8	212.7	209.1	n.a.
Policy change					
Pensioner Duty Concession Scheme	0.0	-0.7	0.0	0.0	n.a.
<i>Total policy change</i>	<i>0.0</i>	<i>-0.7</i>	<i>0.0</i>	<i>0.0</i>	<i>n.a.</i>
Economic parameter change					
Prices ^{b)}	0.0	5.6	5.6	5.6	n.a.
Housing Stock	0.0	0.4	1.3	1.3	n.a.
Number of Transactions	0.0	-22.7	-17.7	-9.5	n.a.
<i>Total economic parameter change</i>	<i>0.0</i>	<i>-16.7</i>	<i>-10.8</i>	<i>-2.5</i>	<i>n.a.</i>
Total Change	0.0	-17.4	-10.8	-2.5	n.a.
2019-20 Budget^{c)}	189.4	191.4	201.9	206.6	206.5

Notes: Estimates may not add due to rounding.

a) The sum of *2018-19 Budget* estimates and total change since *2018-19 Budget*.

b) This largely reflects slightly higher prices for 'other dwellings' seen YTD than anticipated at the time of the *2018-19 Budget Review*. Though, those prices are still below than that of forecast as at *2018-19 Budget*.

c) The sum of *2018-19 Budget Review* estimates and total change since *2018-19 Budget Review*.

- **Table 2** shows the components of revenue from residential conveyance duty, including the reduction in revenue due to the cuts to residential conveyance duty rates.

Table 2: GGS Revenue – Residential Conveyance Duty Components

	2018-19 \$'m	2019-20 \$'m	2020-21 \$'m	2021-22 \$'m	2022-23 \$'m
Revenue Base <i>(Given forecast Price and Turnover at 2018-19 Conveyance Duty Rates)</i>	190.2	202.2	223.8	242.3	256.8
Revenue Reduction due to Conveyance Duty Rate Cuts from the 2018-19 Levels ^{a)}	0.0	-10.2	-22.2	-35.5	-50.2
Concessions ^{b)}	-1.8	-0.8	-0.1	-0.1	-0.1
Sale of remediated Mr Fluffy blocks	1.0	0.1	0.4	-	-
Total	189.4	191.4	201.9	206.6	206.5

Notes: Estimates may not add due to rounding.

a) This reflects rate cuts from 2018-19 levels, not since the commencement of tax reform.

b) Pensioner Duty Concession Scheme, Disability Duty Concession Scheme (DDCS) and Better Help for First Homebuyers.

- Under *Stage Two* of tax reform residential conveyance duty rates are being reduced as outlined in **Table 3**. The 2019-20 rates will apply from 1 July 2019.
- *Stage Three*, from 2022-23 to 2026-27, will be outlined in the 2020-21 Budget.

Table 3: Residential conveyance duty rates ^{a)}

Value Threshold	2019-20 %	2020-21 %	2021-22 %
Up to \$200,000	1.2	1.1	1.0
\$200,001 to \$300,000	2.2	2.1	2.0
\$300,001 to \$500,000	3.4	3.2	3.0
\$500,001 to \$750,000	4.32	4.1	3.9
\$750,001 to \$1,000,000	5.9	5.7	5.5
\$1,000,001 to \$1,455,000	6.4	6.2	6.0
More than \$1,455,000 ^{b)}	4.54	4.36	4.18

Notes:

a) These residential conveyance duty rates were announced in the 2016-17 Budget.

b) The more than \$1,455,000 rate is a flat rate on the entire value of the transaction.

- Since the commencement of the tax reform program in 2012-13, conveyance duty payable has reduced for all property values. For example, in 2019-20, since taxation reform commenced a purchaser of a property valued at:
 - \$350,000 will save \$5,950 or 49 per cent;
 - \$450,000 will save \$8,050 or 45 per cent;
 - \$500,000 will save \$9,100 or 44 per cent;
 - \$700,000 will save \$11,960 or 37 per cent; and
 - \$2,000,000 will save \$25,950 or 22 per cent.

Commercial conveyance duty

ISSUE: Commercial conveyance duty estimates in the 2019-20 Budget

Key Points:

- In **2018-19**, commercial conveyance duty revenue has been revised down by \$1.0 million from the *2018-19 Budget* to \$64.8 million.
 - There was no very large transaction above \$10 million in duty in 2018-19, however there were more transactions above \$1 million in duty than estimated.
- In **2019-20**, commercial conveyance duty revenue is forecast to increase by \$8.8 million to \$73.5 million.
 - This is mainly due to an expected additional \$5 million from the landholder duty compliance program. It is expected that there will be one very large transaction above \$10 million in duty in 2019-20.
- In **2020-21 and 2021-22**, commercial conveyance duty estimates reflect a return to more normal economic conditions and the 2022-23 estimate reflects a threshold adjustment from tax reform.

**Table 1: General Government Sector Revenue – Commercial Conveyance Duty
Variance from 2018-19 Budget**

	2018-19	2019-20	2020-21	2021-22	2022-23
	\$'000	\$'000	\$'000	\$'000	\$'000
2018-19 Budget	65,732	73,434	70,785	75,475	
Change	-1,905	-1,364	-3,128	-2,353	
2018-19 Budget Review ¹	63,827	72,070	67,657	73,122	
Change	949	1,468	2,234	1,349	
2019-20 Budget	64,776	73,538	69,891	74,471	70,205

Note:

1. Unpublished

Tax Reform

- In next year's Budget, stage three (2022-23 to 2026-27) of the Government's tax reform program will be outlined.

Assistance to first home buyers

ISSUE: Outlines changes to the Home Buyer Concession Scheme and First Home Owner Grant

Key Points:

- As part of the 2018-19 Budget, changes were made to improve the assistance available to first home buyers. These included extending conveyance duty concessions to all first home buyers with a household income of less than \$160,000 and ceasing the First Home Owner Grant.
- An estimated 800 first home buyers will be better off as a result of these changes, which will provide around \$1 million in additional assistance in 2019-20.
- These changes will come into effect from 1 July 2019.

Removing stamp duty for first home buyers

- From 1 July 2019, first home buyers will be eligible for a full concession on conveyance duty through the Home Buyer Concession Scheme, if their household income is below \$160,000.
 - Previously, only first home buyers of new houses, under a price threshold of \$607,000 (partial concession) or \$470,000 (full concession) were eligible.
- An eligible first home buyer purchasing a house valued at the current ACT median price of \$530,000 would receive a conveyance duty concession of \$12,696 in 2019-20.

First Home Owner Grant (FHOG)

- To ensure assistance to first home buyers remains fiscally sustainable, the FHOG will be abolished from 1 July 2019.
- The FHOG was introduced on 1 July 2000 and provides a grant to first home buyers to purchase their first home. The current grant is \$7,000 and is available for new and substantially renovated homes only.
- A range of experts and policymakers have noted the FHOG has not been effective in assisting first home buyers to enter the housing market.
 - In some cases, the grants can contribute to making housing less affordable by channelling demand into particular segments of the market where supply is relatively constrained.
- Also, as the grant is usually paid in advance of purchase, it can artificially inflate the borrowing power of buyers, putting further pressure on prices.
- The FHOG is a requirement of the Intergovernmental Agreement on Federal Financial Relations.
 - The Treasurer has advised all other jurisdictions of the ACT's move to change its first home buyer assistance from the FHOG to a stamp duty concession for all first home buyers.

Impact on first home buyers with household income less than \$160,000

Property type	Old scheme	New scheme
Established home – any value	– No Government assistance	– Full stamp duty concession
New home – \$470,000 or less	– \$7,000 FHOG – full stamp duty concession	– Full stamp duty concession
New home – \$470,000 to \$607,000	– \$7,000 FHOG – partial stamp duty concession	– Full stamp duty concession
New home – \$607,000 to \$750,000	– \$7,000 FHOG	– Full stamp duty concession
New home – \$750,000 and above	– No Government assistance	– Full stamp duty concession

- Overall, all home buyers are expected to benefit from reduced price pressures over time as a result of the abolition of the FHOG and the extension of conveyance duty concessions to established houses.
- Based on prior years' data, approximately 800 first home owners per year will qualify for additional assistance under this proposal:
 - either because they are purchasing an established property (estimated at around 600); or
 - because they did not previously qualify due to the property value thresholds on the Home Buyer Concession Scheme (estimated at around 50); or
 - the concessional duty they would have previously paid was greater than \$7,000 (estimated at around 150).
- There are approximately 1,200 first home owners per year who currently access both the FHOG and the Home Buyer Duty Concession Scheme. This cohort will receive less direct assistance under the new arrangements.
 - However, all first home all buyers with household income under \$160,000 will now receive a full stamp duty concession whether they purchase a new or established property.
 - Households with an income greater than \$160,000 would not be eligible for the stamp duty concession under the old or new scheme.

Number of previous FHOG and HBCS by financial year

	FHOG		HBCS		Total \$'000
	Number	Expense \$'000	Number	Expense \$'000	
2013-14	1,860	14,683	1,129	9,867	24,550
2014-15	1,705	17,034	1,361	12,582	29,616
2015-16	1,406	15,357	1,434	11,742	27,099
2016-17	1,234	12,450	1,252	9,750	22,200
2017-18	1,727	16,216	1,556	8,083	24,299
2018-19 YTD	990	7,803	1,219	3,266	11,069

- Uptake of the FHOG is difficult to determine as there can be a lag of a number of years from when a unit or town house is purchased off-the-plan and when the First Home Owner Grant payment is made, following construction of the dwelling.
- Further, the value of the FHOG has decreased over 3 years from \$12,500 to \$7,000. However, a significant number of recently completed unit developments have had FHOG payments at the higher value.
- Overall, more people will become eligible for stamp duty assistance and the overall value of government assistance to home buyers will increase.
- The Federal Government's recently announced first home buyer deposit guarantee may provide further assistance to ACT first home buyers accessing the Home Buyer Concession Scheme. A number of commentators have suggested that, like the FHOG, it could put upward pressure on prices.

2019-20 BUDGET BRIEF

Commonwealth Grants – Changes in funding relating to the National Health Reform Agreement

R5

ISSUE: Commonwealth Health Funding and the Health Funding Envelope

Key Points:

- The ACT 2019-20 Budget estimates of Commonwealth health funding are \$57.8 million higher over four years than the estimates included in the Commonwealth 2019-20 Budget, noting these estimates relate to the combination of the hospital services funding component and the public health funding component under the National Health Reform Agreement, as set out in Table 1 below.

Table 1: Commonwealth Funding and ACT Health Estimated Budget, 2019-20 to 2022-23

	2018-19 \$million	2019-20 \$million	2020-21 \$million	2021-22 \$million	2022-23 \$million	Total \$million
Commonwealth 2019-20 Budget estimates for hospital services ¹	413.4	411.8	441.4	464.0	492.4	1,809.6
ACT 2019-20 Budget ²	413.4	423.8	451.3	480.5	511.8	1,867.4
<i>Variance</i> ³	0	12.0	9.9	16.5	19.4	57.8

Notes:

- Commonwealth Budget 2019-20. Budget Paper 3, Part 2: Payments for Specific Purposes, Health.
- This amount includes both hospital services and public health components of funding. See Table 7.2.8, Budget Paper No.3.
- The Commonwealth's estimates are based on lower activity levels than currently forecast by ACT Health.
- Totals are from 2019-20 to 2022-23.

- From 2017-18 to 2019-20, under an addendum to the National Health Reform Agreement, Commonwealth funding growth for public hospitals has been capped at 6.5 per cent per annum nationally.
- In early 2018, the ACT Government signed a Heads of Agreement on Public Hospital Funding and Health Reform, as a precursor to the 2020-25 Health Reform Agreement. Negotiations are on-going.
- In the 2019-20 Commonwealth Budget, the Commonwealth Government estimated funding to the ACT Government of \$1.809 billion over four years. This represents an average annual growth in funding of approximately 6.1 per cent per annum.
- ACT Health is expecting a higher growth rate of 6.5 per cent per annum, based on more recent activity forecasts. This results in an estimated Commonwealth contribution of \$1.867 billion over four years.
- ACT Health is anticipating a reconciliation payment of around \$7.6 million for higher levels of growth than budgeted by the Commonwealth for 2018-19, to be paid in 2019-20.
- For further information refer to Chapter 7 on Federal Financial Relations in Budget Paper No. 3.

General Rates

ISSUE: What is the increase in general rates in 2019-20

Key Points:

Commercial

- Commercial general rates charges will increase by 6.45 per cent (rounded to 6 per cent) on average in 2019-20.
 - Some properties will experience an increase above or below the average depending on changes in land values (Average Unimproved Values).
 - Average annual general rates increases beyond 2021-22 will be announced as part of stage 3 of tax reform, which the government intends to outline in the 2020-21 Budget.
- The table below shows the fixed charge and marginal rating factors for commercial general rates in 2018-19 and 2019-20.

Table 1: Commercial General Rates – fixed charge and rating factors

AUV	2018-19	2019-20
0 to \$150,000	3.0800%	3.2341%
\$150,001 to \$275,000	3.6161%	3.7702%
\$275,001 to \$600,000	5.1074%	5.2615%
\$600,001 +	5.1675%	5.3216%
Fixed charge	\$2,463	\$2,622

- In response to issues raised during the Public Accounts Committee's inquiry into commercial rates, from 2020-21 the calculation of commercial rates will be based on a five-year average of unimproved values rather than the current three-year average.
 - This will ease rates impacts for commercial properties that result from large, unanticipated increases in unimproved values, except where increases are due to lease variations.
 - The Government is carefully considering the Committee's report and will respond to all recommendations by 2 August 2019 (within four months), as required by the Assembly.

Residential

- From 2019-20, the Government will use different rating factors for houses and residential units.
 - The two sets of rating factors provide unit owners access to a progressive scale for rates, and retain the benefits of the 2017-18 changes to the general rates calculation methodology to ensure fairness between houses and units.
- On average overall, residential rates for houses will increase by around 7 per cent and rates for units will increase by 11 per cent in 2019-20.

- The average increase for units is higher than for houses as the Government extended the transition to the calculation methodology introduced in 2017-18 through an adjustment to the rating factors in 2018-19.
- We will smooth the transition by a further year to support the implementation of separate unit rating factors. This means the average increase for units in 2020-21 will also be slightly higher than for houses.
- The increase for an individual property will vary as this depends on a range of factors, including the increase (or decrease) in AUV for houses.
- The 2018-19 and 2019-20 residential general rates marginal rating factors are shown in the tables below.

Table 2: Residential (Non-unit) General Rates – fixed charge and rating factors

2018-19		2019-20	
AUV (\$)	Rating Factor	AUV (\$)	Rating Factor
0 to 150,000	0.3130%	0 to 150,000	0.3197%
150,001 to 300,000	0.4088%	150,001 to 300,000	0.4155%
300,001 to 450,000	0.5130%	300,001 to 450,000	0.5197%
450,001 to 600,000	0.5603%	450,001 to 600,000	0.5670%
600,001 +	0.5700%	600,001 to 750,000	0.5767%
		750,001 +	0.5817%
Fixed charge	\$815	Fixed charge	\$875

- In 2019-20, we are introducing a new AUV threshold at \$750,000 for non-unit titled blocks (predominantly houses) to keep the system fit for purpose as unimproved values increase over time.

Table 3: Residential (Unit) General Rates – fixed charge and rating factors

2019-20	
AUV	Rating Factor
0 to 600,000	0.4757%
600,001 to 2,000,000	0.5885%
2,000,001 to 3,650,000	0.6927%
3,650,001 to 4,850,000	0.7400%
4,850,001 +	0.7810%
Fixed charge	\$875

Residential General Rates Concessions

- General rates rebates will continue to be available to offset the cost of general rates for vulnerable households.
 - The pensioner rebate of up to \$700 remains unchanged in 2019-20.
 - Pensioners in receipt of the rebate prior to 1997 will remain eligible for a 50 per cent rebate on their rates, capped at 2015-16 levels for amounts above \$700.

General Rates Aged Deferral Scheme

- All property owners aged 65 and over with at least 75 per cent equity in their home are able to access the deferral scheme.

Average General Rates increases by District

Table 5: Residential General Rates by district (Houses)

District	Houses			
	Av. Rates 2018-19 (\$)	Av. Rates 2019-20 (\$)	Change (\$)	Change (%)
Belconnen	2,158	2,321	164	8
Gungahlin	1,926	2,097	172	9
North Canberra	3,607	3,929	321	9
South Canberra	5,109	5,551	442	9
Tuggeranong	2,033	2,151	118	6
Weston Creek	2,380	2,536	156	7
Woden	3,130	3,354	224	7
Molonglo	2,439	2,589	151	6

Table 6: Residential General Rates by district (Units)

District	Units			
	Av. Rates 2018-19 (\$)	Av. Rates 2019-20 (\$)	Change (\$)	Change (%)
Belconnen	1,394	1,531	137	10
Gungahlin	1,270	1,383	113	9
North Canberra	1,423	1,589	166	12
South Canberra	1,691	1,927	236	14
Tuggeranong	1,433	1,568	136	9
Weston Creek	1,568	1,718	150	10
Woden	1,595	1,769	174	11
Molonglo	1,160	1,289	129	11

Average General Rates Increases by Suburb

Table 7: Residential General Rates by suburb

Average Rates	Houses				Units			
	2018-19	2019-20	Change (\$)	Change (%)	2018-19	2019-20	Change (\$)	Change (%)
Belconnen								
Aranda	\$ 3,381	\$ 3,653	\$ 271	8%	\$ 1,936	\$ 2,077	\$ 141	7%
Belconnen	\$ 1,946	\$ 2,058	\$ 112	6%	\$ 1,189	\$ 1,304	\$ 115	10%
Bruce	\$ 2,838	\$ 3,058	\$ 220	8%	\$ 1,400	\$ 1,549	\$ 148	11%
Charnwood	\$ 1,738	\$ 1,849	\$ 111	6%	\$ 1,387	\$ 1,516	\$ 129	9%
Cook	\$ 2,817	\$ 3,032	\$ 215	8%	\$ 1,761	\$ 1,974	\$ 213	12%
Dunlop	\$ 1,735	\$ 1,865	\$ 129	7%	\$ 1,444	\$ 1,559	\$ 115	8%
Evatt	\$ 2,015	\$ 2,181	\$ 166	8%	\$ 1,430	\$ 1,584	\$ 153	11%
Florey	\$ 2,116	\$ 2,271	\$ 155	7%	\$ 1,615	\$ 1,799	\$ 184	11%
Flynn	\$ 2,007	\$ 2,155	\$ 149	7%	\$ 1,553	\$ 1,706	\$ 153	10%
Fraser	\$ 2,027	\$ 2,170	\$ 144	7%	\$ 1,557	\$ 1,725	\$ 168	11%
Giralang	\$ 2,189	\$ 2,387	\$ 198	9%	\$ 1,661	\$ 1,822	\$ 161	10%
Hawker	\$ 2,995	\$ 3,178	\$ 183	6%	\$ 1,681	\$ 1,829	\$ 148	9%
Higgins	\$ 2,060	\$ 2,218	\$ 158	8%	\$ 1,553	\$ 1,705	\$ 152	10%
Holt	\$ 1,813	\$ 1,962	\$ 149	8%	\$ 1,335	\$ 1,458	\$ 123	9%
Kaleen	\$ 2,334	\$ 2,529	\$ 196	8%	\$ 1,541	\$ 1,714	\$ 173	11%
Latham	\$ 1,938	\$ 2,091	\$ 153	8%	\$ 1,500	\$ 1,623	\$ 122	8%
Lawson	\$ 2,652	\$ 2,841	\$ 189	7%	\$ 1,312	\$ 1,452	\$ 140	11%
Macgregor	\$ 1,727	\$ 1,855	\$ 128	7%	\$ 1,450	\$ 1,564	\$ 114	8%
Macquarie	\$ 2,590	\$ 2,807	\$ 217	8%	\$ 1,477	\$ 1,611	\$ 134	9%
McKellar	\$ 2,191	\$ 2,362	\$ 171	8%	\$ 1,699	\$ 1,826	\$ 127	7%
Melba	\$ 2,173	\$ 2,308	\$ 135	6%	\$ 1,590	\$ 1,706	\$ 116	7%
Page	\$ 2,278	\$ 2,442	\$ 163	7%	\$ 1,599	\$ 1,744	\$ 145	9%
Scullin	\$ 2,020	\$ 2,152	\$ 131	7%	\$ 1,551	\$ 1,673	\$ 122	8%
Spence	\$ 1,954	\$ 2,097	\$ 143	7%	\$ 1,551	\$ 1,707	\$ 156	10%
Weetangera	\$ 3,144	\$ 3,382	\$ 238	8%	\$ 1,897	\$ 2,037	\$ 140	7%
Gungahlin								
Amaroo	\$ 1,932	\$ 2,085	\$ 153	8%	\$ 1,547	\$ 1,653	\$ 107	7%
Bonner	\$ 1,693	\$ 1,849	\$ 156	9%	\$ 1,319	\$ 1,412	\$ 93	7%
Casey	\$ 1,796	\$ 1,960	\$ 165	9%	\$ 1,254	\$ 1,354	\$ 100	8%
Crace	\$ 1,936	\$ 2,145	\$ 209	11%	\$ 1,099	\$ 1,180	\$ 81	7%
Forde	\$ 2,095	\$ 2,296	\$ 201	10%	\$ 1,380	\$ 1,493	\$ 114	8%
Franklin	\$ 1,981	\$ 2,220	\$ 239	12%	\$ 1,038	\$ 1,118	\$ 80	8%
Gungahlin	\$ 1,904	\$ 2,068	\$ 163	9%	\$ 1,120	\$ 1,240	\$ 120	11%
Hall	\$ 3,587	\$ 3,773	\$ 187	5%	\$ 1,365	\$ 1,452	\$ 87	6%
Harrison	\$ 1,942	\$ 2,132	\$ 191	10%	\$ 1,099	\$ 1,205	\$ 106	10%
Jacka	\$ 1,713	\$ 1,852	\$ 140	8%	\$ 1,200	\$ 1,290	\$ 90	8%
Moncrieff	\$ 1,703	\$ 1,883	\$ 180	11%	\$ 1,338	\$ 1,485	\$ 147	11%
Ngunnawal	\$ 1,761	\$ 1,880	\$ 119	7%	\$ 1,400	\$ 1,518	\$ 118	8%
Nicholls	\$ 2,338	\$ 2,572	\$ 234	10%	\$ 1,721	\$ 1,883	\$ 162	9%
Palmerston	\$ 1,954	\$ 2,145	\$ 191	10%	\$ 1,750	\$ 1,908	\$ 158	9%
Taylor	\$ 1,938	\$ 2,029	\$ 91	5%				
Throsby	\$ 2,365	\$ 2,417	\$ 52	2%				
Molonglo								
Coombs	\$ 2,182	\$ 2,371	\$ 188	9%	\$ 1,308	\$ 1,469	\$ 161	12%
Denman Prospect	\$ 2,756	\$ 2,847	\$ 91	3%				

Wright	\$ 2,337	\$ 2,519	\$ 182	8%	\$ 1,070	\$ 1,180	\$ 110	10%
North Canberra								
Ainslie	\$ 3,783	\$ 4,130	\$ 347	9%	\$ 2,537	\$ 2,761	\$ 224	9%
Braddon	\$ 4,236	\$ 4,641	\$ 405	10%	\$ 1,380	\$ 1,553	\$ 173	13%
Campbell	\$ 4,545	\$ 4,931	\$ 386	8%	\$ 1,551	\$ 1,746	\$ 195	13%
City					\$ 1,166	\$ 1,356	\$ 190	16%
Dickson	\$ 3,344	\$ 3,694	\$ 350	10%	\$ 1,411	\$ 1,532	\$ 121	9%
Downer	\$ 3,062	\$ 3,301	\$ 239	8%	\$ 1,687	\$ 1,807	\$ 120	7%
Hackett	\$ 3,370	\$ 3,689	\$ 320	9%	\$ 1,632	\$ 1,756	\$ 124	8%
Lyneham	\$ 2,991	\$ 3,297	\$ 306	10%	\$ 1,338	\$ 1,490	\$ 152	11%
O'Connor	\$ 3,913	\$ 4,207	\$ 294	8%	\$ 1,776	\$ 1,930	\$ 154	9%
Reid	\$ 5,255	\$ 5,740	\$ 485	9%	\$ 1,572	\$ 1,772	\$ 200	13%
Turner	\$ 5,512	\$ 6,238	\$ 726	13%	\$ 1,515	\$ 1,677	\$ 162	11%
Watson	\$ 2,756	\$ 2,980	\$ 224	8%	\$ 1,293	\$ 1,427	\$ 134	10%
South Canberra								
Barton	\$ 6,427	\$ 7,074	\$ 646	10%	\$ 1,561	\$ 1,844	\$ 283	18%
Deakin	\$ 5,036	\$ 5,492	\$ 456	9%	\$ 1,843	\$ 2,046	\$ 203	11%
Forrest	\$ 9,604	\$ 10,171	\$ 566	6%	\$ 2,275	\$ 2,546	\$ 271	12%
Griffith	\$ 5,475	\$ 6,019	\$ 545	10%	\$ 1,547	\$ 1,749	\$ 201	13%
Kingston	\$ 3,741	\$ 4,136	\$ 394	11%	\$ 1,502	\$ 1,726	\$ 223	15%
Narrabundah	\$ 3,476	\$ 3,756	\$ 280	8%	\$ 1,609	\$ 1,785	\$ 177	11%
Red Hill	\$ 6,264	\$ 6,746	\$ 482	8%	\$ 2,712	\$ 2,964	\$ 252	9%
Yarralumla	\$ 5,656	\$ 6,216	\$ 561	10%	\$ 3,028	\$ 3,461	\$ 432	14%
Tuggeranong								
Banks	\$ 1,820	\$ 1,916	\$ 96	5%	\$ 1,623	\$ 1,793	\$ 170	10%
Bonython	\$ 1,989	\$ 2,121	\$ 133	7%	\$ 1,520	\$ 1,654	\$ 134	9%
Calwell	\$ 2,037	\$ 2,153	\$ 115	6%	\$ 1,434	\$ 1,584	\$ 150	10%
Chisholm	\$ 1,997	\$ 2,100	\$ 102	5%	\$ 1,697	\$ 1,938	\$ 241	14%
Conder	\$ 1,909	\$ 2,012	\$ 103	5%	\$ 1,451	\$ 1,599	\$ 147	10%
Fadden	\$ 2,348	\$ 2,495	\$ 147	6%	\$ 1,905	\$ 2,097	\$ 192	10%
Gilmore	\$ 2,028	\$ 2,123	\$ 95	5%	\$ 1,561	\$ 1,724	\$ 163	10%
Gordon	\$ 1,952	\$ 2,064	\$ 113	6%	\$ 1,370	\$ 1,484	\$ 114	8%
Gowrie	\$ 2,003	\$ 2,111	\$ 108	5%	\$ 1,700	\$ 1,895	\$ 195	11%
Greenway	\$ 2,071	\$ 2,249	\$ 179	9%	\$ 1,211	\$ 1,307	\$ 95	8%
Isabella Plains	\$ 1,926	\$ 2,033	\$ 107	6%	\$ 1,475	\$ 1,608	\$ 133	9%
Kambah	\$ 2,128	\$ 2,265	\$ 137	6%	\$ 1,570	\$ 1,742	\$ 172	11%
Macarthur	\$ 2,224	\$ 2,362	\$ 138	6%	\$ 1,608	\$ 1,730	\$ 122	8%
Monash	\$ 2,136	\$ 2,278	\$ 142	7%	\$ 1,502	\$ 1,649	\$ 147	10%
Oxley	\$ 2,169	\$ 2,291	\$ 121	6%	\$ 1,637	\$ 1,814	\$ 177	11%
Richardson	\$ 1,914	\$ 2,059	\$ 145	8%	\$ 1,400	\$ 1,528	\$ 128	9%
Tharwa	\$ 1,766	\$ 1,866	\$ 100	6%				
Theodore	\$ 1,903	\$ 2,015	\$ 112	6%	\$ 1,501	\$ 1,677	\$ 176	12%
Wanniassa	\$ 2,052	\$ 2,145	\$ 93	5%	\$ 1,569	\$ 1,737	\$ 168	11%
Weston Creek								
Chapman	\$ 3,017	\$ 3,181	\$ 164	5%	\$ 1,561	\$ 1,712	\$ 151	10%
Duffy	\$ 2,365	\$ 2,526	\$ 161	7%	\$ 1,574	\$ 1,710	\$ 135	9%
Fisher	\$ 2,336	\$ 2,489	\$ 153	7%	\$ 1,406	\$ 1,556	\$ 149	11%
Holder	\$ 2,313	\$ 2,437	\$ 124	5%	\$ 1,616	\$ 1,756	\$ 141	9%
Rivett	\$ 2,163	\$ 2,319	\$ 157	7%	\$ 1,636	\$ 1,780	\$ 144	9%
Stirling	\$ 2,269	\$ 2,429	\$ 159	7%	\$ 1,580	\$ 1,795	\$ 215	14%
Waramanga	\$ 2,272	\$ 2,445	\$ 173	8%	\$ 1,615	\$ 1,751	\$ 135	8%
Weston	\$ 2,336	\$ 2,496	\$ 160	7%	\$ 1,592	\$ 1,737	\$ 145	9%

Woden									
Chifley	\$ 2,842	\$ 3,022	\$ 179	6%	\$ 1,723	\$ 1,908	\$ 185	11%	
Curtin	\$ 3,267	\$ 3,498	\$ 231	7%	\$ 1,635	\$ 1,807	\$ 172	10%	
Farrer	\$ 3,058	\$ 3,264	\$ 206	7%	\$ 1,745	\$ 1,866	\$ 122	7%	
Garran	\$ 3,731	\$ 3,924	\$ 193	5%	\$ 1,553	\$ 1,680	\$ 127	8%	
Hughes	\$ 3,338	\$ 3,589	\$ 251	8%	\$ 1,691	\$ 1,876	\$ 185	11%	
Isaacs	\$ 2,737	\$ 2,941	\$ 204	7%	\$ 2,065	\$ 2,271	\$ 207	10%	
Lyons	\$ 2,844	\$ 3,094	\$ 249	9%	\$ 1,453	\$ 1,613	\$ 161	11%	
Mawson	\$ 2,953	\$ 3,177	\$ 224	8%	\$ 1,831	\$ 2,085	\$ 254	14%	
O'Malley	\$ 4,677	\$ 4,992	\$ 314	7%	\$ 2,894	\$ 3,347	\$ 453	16%	
Pearce	\$ 3,012	\$ 3,289	\$ 278	9%	\$ 1,676	\$ 1,839	\$ 163	10%	
Phillip	\$ 2,040	\$ 2,183	\$ 144	7%	\$ 1,322	\$ 1,461	\$ 138	10%	
Torrens	\$ 2,791	\$ 2,990	\$ 199	7%	\$ 1,777	\$ 1,919	\$ 142	8%	
Other									
Oaks Estate	\$ 1,767	\$ 1,902	\$ 135	8%	\$ 1,017	\$ 1,086	\$ 69	7%	
Uriarra Village	\$ 1,813	\$ 1,935	\$ 123	7%					

Icon Water Ltd – Financial Distributions

ISSUE: How has Icon Water performed and what are its dividends and tax equivalent payments

R7

Key Points:

- **2018-19:** The 2018-19 estimated outcomes for Icon Water’s dividend and income tax equivalent expense (ITE) are \$69.5 million and \$37.3 million respectively.
 - In total this is \$10 million higher than the original budget (\$5.6 million dividend and \$4.4 million ITE), mainly due to increased energy revenues resulting from lower than expected payments to renewable generators under the Feed-in-Tariff (FiT) scheme (\$10 million) and lower than expected impact from retail competition.
 - Water/sewerage sales were also higher than budgeted (net \$5 million after offsetting ICRC price reductions) and interest payments on indexed bonds were lower (\$6.5 million), offset by increases in operating expenses (\$8 million); including increased depreciation (\$5.6 million) against a revaluation of assets in 2018 and additional water abstraction costs (\$7 million) due to increased demand.
- **2019-20:** Icon Water’s dividend and income tax equivalent expense is \$60.4 million and \$31.5 million respectively. In total these are \$5 million lower than the 2018-19 original Budget and \$14.9 million lower than the 2018-19 Estimated Outcome, mainly as a result of expected reduced distributions from the Joint Venture and increases in the Icon Water operating expense budget.
- **In 2019-20 and across the forward estimates** Icon Water’s dividend and ITE payments to Government decrease from that projected in the 2018-19 Budget/Statement of Corporate Intent resulting from:
 - Water/sewerage revenue increases mainly due to tariff increases in line with CPI and projected water demand forecasts after offsetting the 2018 Independent Competition and Regulatory Commission reduced prices for the 2018-23 regulatory period.
 - Increased Icon Water operating expenses mainly for depreciation against the revaluation of assets in 2018, additional water abstraction costs against the increased water demand forecasts and reduced interest payments against reducing borrowings.
 - Joint Venture distributions to Icon Water decrease consistent with the Australian Energy Regulator electricity distribution price 2019-24 determination that reduced the Water Abstraction Charge (from 1 July 2019), and volatility in the FiT scheme which saw a savings increase of \$10 million in 2018-19 that has to be repaid to customers over the following two years (\$5 million per annum).
- Icon Water maintains a strong financial position and is forecasting that its asset and equity values will steadily grow to about \$3.9 billion and \$1.5 billion respectively by 30 June 2022.

- Debt is projected to remain at sustainable levels, approaching \$1.9 billion by 30 June 2023. The gearing ratio will decrease from 57 per cent from the original budget in 2018-19 to 55.2 per cent in 2022-23. This decrease is as a result of revaluation of the assets in 2018. An acceptable gearing ratio for water utility companies is generally in the range of 55 to 60 per cent (gearing ratio had previously peaked at 59.1 per cent at 30 June 2014).
- The dividend payable is 100 per cent Net Profit after Tax (NPAT) excluding gifted assets. Gifted Assets are a non-cash revenue item which would have otherwise required Icon Water to borrow to pay that portion of the dividend.
- A summary of the key Icon Water financial statistics is shown in Table 1 and Dividend and ITE movements between the 2018-19 Budget and 2019-20 Budget are shown in Table 2.

Table 1: 2019-20 Budget Key Icon Water Financial Statistics

Icon Water	2018-19 Budget \$'000's	2018-19 Est Outcome \$'000	2019-20 Budget \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000	2022-23 Estimate \$'000
Gross Operating Result	109,704	124,314	104,837	109,121	125,792	125,702
Less Income Tax Exp.	32,912	37,294	31,451	32,737	37,738	37,711
Net Operating Result	76,793	87,020	73,386	76,384	88,054	87,991
Less Gifted Assets						
Icon Water	12,886	10,000				
ActewAGL (one off)		7,500	12,998	15,151	19,005	14,251
Dividend Payable	63,907	69,520	60,388	61,233	69,049	73,740
Total Assets	3,583,839	3,758,046	3,823,228	3,861,104	3,903,297	3,934,291
Total Borrowings	1,746,412	1,735,978	1,790,623	1,814,122	1,837,122	1,857,123
JV Investment	1,023,916	1,047,926	1,054,959	1,057,305	1,069,976	1,080,283
Total Equity	1,328,268	1,460,902	1,473,900	1,489,049	1,508,053	1,522,303
Gearing Ratio	57.0%	54.4%	54.8%	55.0%	55.1%	55.2%

Source: 2019-20 CMTEDD Budget Papers and Icon Water 2019-20 to 2022-23 SCI.

Table 2: Movement in ITE and Dividend Distributions from the 2018-19 Budget

	2018-19 Est. Out \$'000	2019-20 Budget \$'000	2020-21 Estimate \$'000	2021-22 Estimate \$'000
<u>Income Tax Equivalent</u>				
2018-19 Budget	32,912	37,435	38,363	40,548
2019-20 Budget	37,294	31,451	32,737	37,738
Movement	4,382	(5,984)	(5,626)	(2,810)
<u>Dividend Approved</u>				
2018-19 Budget	63,907	68,048	73,765	78,720
2019-20 Budget	69,520	60,388	61,233	69,049
Movement	5,613	(7,660)	(12,532)	(9,671)
<u>Total ITE and Dividend</u>				
2018-19 Budget	96,819	105,483	112,128	119,268
2019-20 Budget	106,814	91,838	93,970	106,787
Total Movement	9,995	(13,644)	(18,158)	(12,481)

Source: 2018-19 and 2019-20 CMTEDD Budget Papers and Icon Water Financial Statements.

Revenue Initiatives

ISSUE: Revenue initiatives in the 2019-20 Budget

Key Points:

Lease Variation Charge

- The Government has undertaken a review of the Lease Variation Charge (LVC) to ensure it is continuing to achieve the aim of allowing the Canberra community to share in the benefits of development while aligning with other government policies and objectives.
- The announced reforms include a new community housing remission, a lowered deferred payment threshold and the simplification and consolidation of codified residential charges.
- We are willing to make further reforms to make the LVC system simpler and easier to understand and navigate if there is broad industry and community support.
 - These further reforms would be progressed on a revenue neutral basis.
- See Budget Day Brief *R10 Lease Variation Charge* for further information.

Life Support Rebate

- The Life Support Rebate provides help with electricity bills for eligible Canberrans who need electrically-operated life support equipment (as prescribed by an ACT medical practitioner) to treat a life-threatening condition.
- The Government will increase the rebate by 5 per cent in 2019-20, bringing the payment to \$128 a year.

Pensioner Duty Concession Scheme

- The Pensioner Duty Concession Scheme assists eligible pensioners to move to housing more suited to their needs by charging a concessional rate of conveyance duty.
- The government has extended the scheme until 30 June 2020. Property value thresholds are being adjusted to better target the scheme to those most in need of assistance.
 - Eligible pensioners receive a full concession on property purchases valued up to \$420,000 and a partial concession on properties valued up to \$530,000 (the current ACT median property price). Lower thresholds apply for vacant land.
 - Those receiving a partial duty concession will be able to defer any remaining duty until the property is sold, if they have at least 75 per cent equity in the new property.
- As of March 2019, 129 concessions had been provided under this scheme in 2018-19 at a cost of \$1.44 million.
 - 149 concessions were provided in 2017-18 at cost of \$1.73 million.

Penalty tax rate

- The Government is reducing the default penalty tax rate for non-compliance from 50 per cent to 25 per cent, which better aligns the ACT with penalty tax arrangements in other states.

- Compliance and debt recovery activities will also be enhanced, ensuring that taxpayers who do the right thing do not subsidise those who avoid their legitimate tax obligations.

Community contribution rate for clubs

- The Government will increase the minimum community contributions rate for clubs by 0.8 per cent to 8.8 per cent. Hotels will also be required to make mandatory contributions of 0.8 per cent of net gaming machine revenue (after tax) in line with the rate applied to clubs.
- The Government will divide the revenue from this increase to the community contributions between the Chief Minister's Charitable Fund, which supports local community groups and philanthropy, and gambling harm reduction and mitigation activities.

Motor Accident Injuries Commission Levy

- A new Motor Accident Injuries Commission Levy will fund the establishment of the Motor Accident Injuries Commission to regulate the new Motor Accident Injuries Scheme.
 - This levy will replace the existing Compulsory Third-party Insurance Regulator Levy.
- See Budget Day Brief *H16 Implementation of the Motor Accident Injuries Scheme* for further information.

Waste levy

- The Government will also encourage waste reduction and increased recovery through a new levy on the disposal of waste. Applying a waste levy will bring the ACT into alignment with other jurisdictions that are implementing such fees as part of the broader effort to improve rates of recycling.
 - The levy will be modelled on existing waste and landfill waste levy schemes in NSW, Victoria, South Australia, Western Australia and Queensland.

Development application and heritage application fees

- The Government will increase Development application fees to deliver more staff to process these applications, to help meet growing demand. This will enable faster processing of development applications.
- The Government will increase Heritage application fees to provide additional resourcing to meet the growing demand for advice on heritage applications.

Building licence fee and building levy fee

- The Government will continue improving building quality in the ACT by boosting resources for the Territory's building regulator for more monitoring and compliance activity.
- This initiative will be funded by industry through an increase of \$350 to the Building Licence fee and a 0.1 per cent increase to the Building Levy fee.
 - The Building Licence fee is payable when applying to become a licensed builder.
 - The Building Levy fee is levied on the value of all building approvals.

Land Titles system modernisation

- The Government will add functions to the new ACT Land Titles System to allow for historical document searches, a 'Title Watch' notification service and the delivery of e-Conveyancing.

The cost of this initiative will be partially offset by additional e-Conveyancing and registration revenue.

Fees and Charges

ISSUE: How much have fees and charges increased?

Key Points:

Summary of indexation of fees and charges

- For 2019-20, the majority of fees and charges will be indexed by the change in the Wage Price Index (WPI), as normal.
 - The change in WPI to be applied for 2019-20 is 2.5 per cent.
- The previous decisions made by government to index parking and traffic fines/fees by six per cent per annum, regulatory fees and charges by four per cent per annum and motor vehicle registration fees by five per cent have now ended.
 - The indexation for these fees and charges will revert back to WPI from 2019-20.
- As part of the 2016-17 Budget Review, the Government agreed to retain the indexation rate for the Utilities Network Facilities Tax (UNFT) at five per cent for 2018-19 and 2019-20; and increase the indexation of the Water Abstraction Charge (WAC) to three per cent for 2017-18 to 2019-20.

Parking fees and fines

- For 2019-20, parking fees and fines in ACT government car parks will be increased in general by WPI, with rounding where practical to maintain whole dollar amounts.
- Parking fees vary significantly across the ACT depending on location. For key locations in the Territory, the change in pay parking fees for 2019-20 will be:
 - an increase for premium central city locations from \$17.70 to \$18.00 per day;
 - unchanged for other city locations at \$12.00 per day; and
 - slightly decrease for town centres (except Gungahlin) from \$10.10 to \$10.00 per day.

Motor Vehicle Registration

- Motor vehicle registration fees will increase by WPI in 2019-20.
 - For a passenger vehicle with a tare weight between 1,155 and 1,504 kilograms, the annual registration charge will increase from \$384.50 to \$394.10, an increase of \$9.60.

This includes the two per cent discount which is available to those motorists who pay their motor vehicle registration annually.

Utilities Network Facilities Tax (UNFT)

- In 2019-20 the UNFT will increase by five per cent.
 - The UNFT is levied on the owner of a utility network facility that is installed on or under land in the ACT.
 - Utilities networks include networks for transmitting and distributing electricity, gas, sewerage, water and telecommunications.
- Some utility providers, such as Telstra, separately identify the UNFT on customers' bills.

- For Telstra residential customers in 2019-20, the annual charge is estimated to be around \$46, while the annual charge for commercial customers is based on the number of eligible services.

The table below provides estimates of the annual charges for commercial customers, based on information previously released by Telstra in April 2018, updated to reflect the further 5 per cent indexation of the UNFT in 2019-20.

Tier	Number of eligible services	Estimated Annual charge in 2019-20 to commercial customers (including GST)
1	1-2 services	\$45.84
2	3-10 services	\$217.71
3	11-50 services	\$877.32
4	51-150 services	\$3,583.69
5	151-1500 services	\$13,073.94
6	1501 services and above	\$216,470.42

Water Abstraction Charge (WAC)

- The WAC is a charge on those licensed to take water in the ACT. Increases to the WAC for water taken for urban (potable) use is passed on directly by Icon Water to consumers.
 - Increases are treated as a pass-through event in the Independent Competition and Regulatory Commission’s pricing determination for water and sewerage services.
- The WAC will increase by three per cent in 2019-20.
 - The WAC is included but not separately identified in customers’ water bills. In 2018-19 it was \$0.595 per kilolitre for water taken for urban (potable) water supply, and it will increase to \$0.613 per kilolitre for 2019-20.

For a typical household in the ACT using 200 kilolitres of water per year, the increase in the WAC is expected to result in an increase in water bills of around \$3.57 in 2019-20.

- The WAC for non-urban water use will increase from \$0.287 per kilolitre in 2018-19 to \$0.296 per kilolitre in 2019-20.

Fire and Emergency Services Levy (FESL)

- The FESL for residential and rural properties will increase from \$336 in 2018-19 to \$344 in 2019-20 in line with WPI. A FESL rebate of \$98 is available to eligible pensioners.

Fees and Charges Indexation Summary

Fees/Charges	Indexation				
	2018-19	2019-20	2020-21	2021-22	2022-23
Regulatory Services Fees	4 per cent	WPI	WPI	WPI	WPI
Parking fees and fines	6 per cent	WPI	WPI	WPI	WPI
Motor Vehicle Registration	5 per cent	WPI	WPI	WPI	WPI
Utilities Network Facilities Charge	5 per cent	5 per cent	WPI	WPI	WPI
Water Abstraction Charge ¹	3 per cent	3 per cent	-	-	-
Fire and Emergency Services Levy ²	\$42 increase	WPI	-	-	-

1. The decision to index the WAC by 3 per cent per annum ends in 2019-20. No decision has been made at this time about future indexation.
2. The decision to index the FESL by WPI was for 2019-20 only. No decision has been made at this time about future indexation.

Lease Variation Charge Revenue

ISSUE: Lease Variation Charge Revenue

Key Points:

2018-19 estimated revenue for the Lease Variation Charge (LVC)

- The estimated outcome for 2018-19 is \$43.6 million, \$22.1 million higher than the 2018-19 Budget estimate due to a solid increase in the number of high value approvals.
 - The majority of lessees undertaking large developments have taken advantage of the deferred payment scheme that commenced on 17 May 2018.
- LVC revenue is primarily driven by a few large transactions. It varies from year to year depending on how many significant developments require a lease variation.
 - We do not expect the record high number and value of development approvals that require a lease variation in 2018-19 to continue at those levels.
 - The Government will continue to monitor the long-term effect of the LVC deferral scheme.

Outcomes of the LVC Review

- The government has undertaken a review of the LVC to ensure it is continuing to achieve the aim of allowing the Canberra community to share in the benefits of development while aligning with other government policies and objectives.
- Based on the findings of this review the government will:
 - introduce a 25 per cent Lease Variation Charge remission for registered community housing providers, commencing on 1 October 2019, to encourage the development of more affordable rental housing;
 - increase access to the Lease Variation Charge deferred payment scheme by lowering the minimum value threshold from \$100,000 to \$50,000 from 1 July 2019;
 - simplify and consolidate schedule 2 codified residential charges to make this schedule easier to understand, use and update; and
 - improve the presentation of information on government websites containing information about the LVC, including by developing an online LVC calculator.
- The government will also engage further with industry to explore options to:
 - extend application of codified charges to mixed-use developments that are primarily residential in nature;
 - extend application of codified charges that apply to commercial developments; and
 - address inequity and inconsistency between schedule 1 and schedule 2 residential codified charges.

- Consultation on and design of these proposed changes relating to extending of codification and addressing inequity will be undertaken on the basis that any package of changes is revenue neutral.
- These further reforms aim to make the LVC system simpler and easier to understand and navigate, without impacting on total revenue. The government will proceed with these further reforms if there is broad industry and community support.

Environmental Sustainability LVC remission

- The environmental sustainability remission, which provides a 25 per cent remission for developments that incorporate certain sustainable design standards into their projects, will not be extended beyond 30 June 2019.
- The LVC review found that the remission is currently providing a financial benefit to developers for an outcome that would often have occurred in any case. Many newer developments are also already being built to a superior standard than those specified in the remission.
- The LVC is associated with only a small subset of overall development activity in the ACT. The review concluded that the pursuit of environmental and sustainable design outcomes is better addressed through building standards applying to all development activity.

Large-scale Generation Certificates (LGCs)

ISSUE: An overview of LGCs

Key Points:

- The Government began accounting for its Large-scale Generation Certificate (LGC) holdings in the 2017-18 Budget. The 2019-20 Budget includes revalued LGCs.
- As at 30 June 2019, the Government expects to have received or accrued approximately 2.6 million LGCs.
- The spot price trend since the 2018-19 Budget Review has been on a downwards trajectory, dropping from around \$48 in January 2019 to around \$40 in April 2019.
- The Headline Net Operating Impact (HNOB) of changes to the value of LGC holdings in the 2019-20 Budget is positive \$5.973 million over four years.
- The impact is positive because the fall in price and reduction of LGCs generated has reduced expenses (the surrender of certificates) more than it has reduced revenue (the generation of certificates) over the four year period because of the large number of certificates expected to be surrendered in 2020-21.

Background:

- Large-scale Generation Certificates (LGCs) are credits for the generation of renewable electricity under the Commonwealth Government's Large Scale Renewable Energy Target, with one LGC being equal to the creation of one megawatt hour of renewable electricity.
- The ACT creates LGCs from its investments in renewable electricity generation projects to meet its target of 100 per cent renewable electricity by 2020.
- The Government began accounting for its LGC holdings in the 2017-18 Budget.

Accounting Treatment:

- The specific accounting treatment of LGCs is to record the revenue upon the creation of the right to the certificate, at market value, in the financial year in which the right to the certificate is created; and to record an expense when the certificate itself is surrendered without compensation (i.e. returned to the Clean Energy Regulator, which is a Commonwealth body). The Government's default policy position is to voluntarily surrender its LGCs.
- There has been no voluntary surrender of the Territory's LGCs to date as the Australian Government has been unable to confirm its previous commitment that voluntary surrenders would be additional to national emission reduction targets. The Government has deferred the surrender of LGCs until 2020-21.

Financial Impacts of the decision

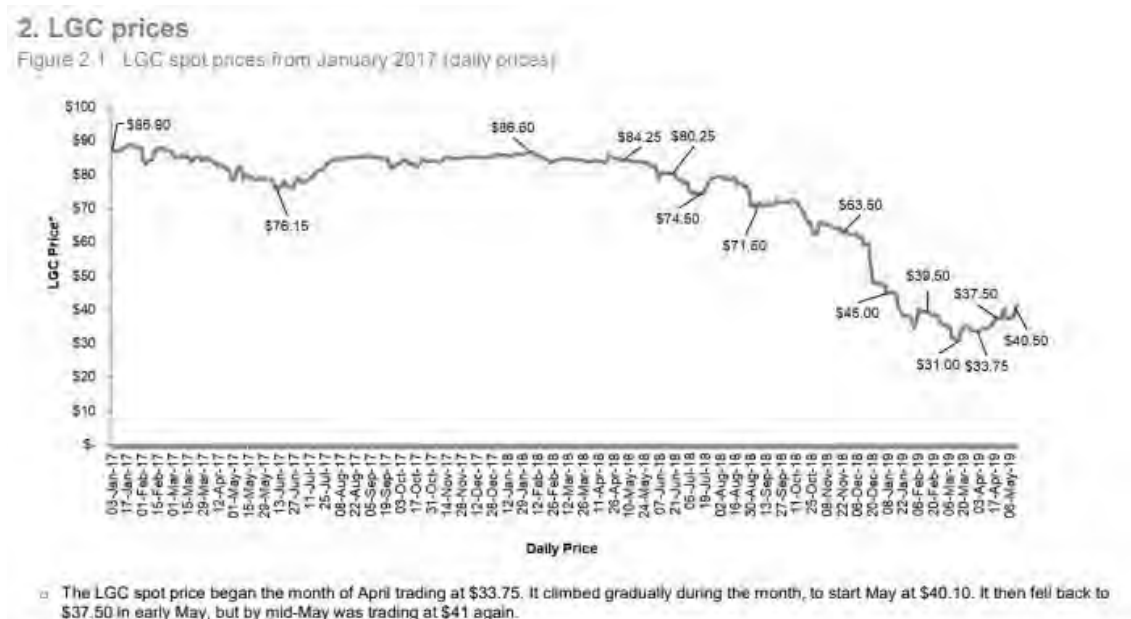
- Table 1 below shows the financial adjustments to previously recognised values of LGCs in the 2019-20 Budget.

- The financial adjustments for LGCs are a result of revaluation (ie falls in market price) as well as the reduced number of certificates the Government expects to receive each year.
- The expected number of certificates to be generated to 30 June 2019 has reduced by 127,054 from 2,737,564 at 2018-19 Budget Review to 2,610,510 in the 2019-20 Budget.
- Future generation is also expected to reduce from estimates at 2018-19 Budget Review time from around 2,300,000 certificates each year to around 2,108,000 certificates each year (a reduction over the four years of 871,000 certificates).
- Forecasts of reduced generation reflect a conservative view on seasonal variation in windfarm generation, increasing transmission network congestion, and line upgrades affecting access to the grid for some windfarms.
- The spot price trend since the 2018-19 Budget Review has been on a downwards trajectory, dropping from around \$48 in January 2019 to around \$40 in April 2019.
- Noting the volatility of the market price for LGCs (see Figure 1 below), the estimates have been based on recent market prices as at 30 April 2019 of \$40.10 (spot), \$44.30 for October 2019, \$25.63 for October 2020, and \$16.83 for October 2021. A low of \$10 per LGC is assumed each October thereafter.

Table 1: Financial impacts of accounting treatment of LGCs reflected in the 2019-20 Budget

	2019-20	2020-21	2021-22	2022-23	TOTAL
	\$000	\$000	\$000	\$000	\$000
Revenue	-6,575	-10,521	-24,920	-24,920	-66,936
Expense	0	23,069	24,920	24,920	72,909
NOB Impact	-6,575	12,548	0	0	5,973

Figure 1: LGC spot prices end of month from June 2003 to May 2019



Climate Change and Sustainability

ISSUE: What are the key Climate Change and Sustainability initiatives in the 2019-20 Budget?

Key Points:

- The 2019-20 Budget is announcing **\$224.7 million** over four years of new initiatives relating to climate change and sustainability. A summary of these initiatives is below:

Leading the next phase of action towards a zero emissions future - ACT Climate Change Strategy 2019-2025 and Living Infrastructure Plan – \$12.032 million will be invested to continue the development of policies and programs aimed at achieving renewable electricity and emissions reductions targets, and increasing the Territory's resilience to the impacts of climate change.

Additionally, new Climate Change and Living Infrastructure plans will be released to deliver the first stage of 2025 emissions reductions targets and to address the growing challenges of a changing climate.

Protecting grasslands and conservation areas – \$876,000 will be invested to protect native species and their habitats in the Gooromon Grasslands and Kenny nature reserves to ensure the continued preservation of Canberra's unique natural environment.

Ginninderry Environmental Management Trust – \$1.943 million will be invested in the Ginninderry Environmental Management Trust to maintain a conservation corridor along the Murrumbidgee River and Ginninderra Creek.

Remediating the former Molonglo sewerage treatment facility – \$9.778 million will be invested to establish a special purpose reserve by remediating and rehabilitating the former Molonglo sewerage treatment plant site and creating recreational facilities for the community, including trails and natural elements such as logs, rocks and landscape features.

Replanting the Ingledene Forest – \$1.734 million will be invested to re-establish the Ingledene Forest to provide a new recreational area in the ACT's south. Re-planting the Ingledene Forest with softwood trees will provide for recreational uses while also creating a demonstration of the potential for carbon sequestration in recreational areas.

Better Suburbs: Planting more trees and delivering more bins at local shops – \$9.837 million will be invested to renew Canberra's urban forest through the plantation of 17,000 more trees, and to provide more public rubbish and recycling bins and pick-ups.

Delivering energy-efficient heating upgrades for ACT public schools – \$15.964 million will be invested to upgrade and modernise heating systems at nine ACT public schools.

Improving stormwater networks – \$19.541 million will be invested to upgrade the stormwater network in Fyshwick, Waramanga, Page and Weetangera, and boost the frequency of street sweeping to improve the quality of run-off into our waterways.

Maintaining healthy waterways – \$9.942 million will be invested to maintain 20 Stormwater Quality Improvement System sites completed as part of the Healthy Waterways project.

Improving water management infrastructure – \$4.5 million will be invested on detailed design for water management infrastructure in Mawson to improve amenity and safety in the area.

Managing waste better – \$16.650 million will be invested to upgrade the Materials Recovery Facility, commence planning for Canberra’s future waste infrastructure needs and undertake early planning for a food organics and garden organics waste service.

Managing the Sullivans Creek floodplain – \$275,000 will be invested to develop and implement Sullivans Creek Floodplain Management Plan to minimise the impact of flooding in central Canberra. The cost of this work will be funded from existing resources.

More active travel infrastructure for our schools and suburbs – \$4.025 million will be invested to construct a cycling and walking path on the eastern side of Flemington Road, and deliver a range of safety measures at schools across the Territory to improve road safety and encourage walking and cycling to school.

Supporting more Canberrans to Park and Ride – \$2.525 million will be invested to design and construct a new park and ride facility on Well Station Drive in Gungahlin to support more Canberrans using the new public transport network.

Active travel upgrades – \$2.250 million will be invested to improve and expand pedestrian and cycling infrastructure to ensure it is safe, sustainable, attractive to the community and easy to use.

New walking trails – Tidbinbilla Nature Reserve – \$60,000 will be invested to construct new trails through the Tidbinbilla Nature Reserve to improve the experience of visitors.

Delivering Stage 2 of Light Rail to Woden – \$68.297 million will be invested to progress detailed design, planning and enabling works for Stage 2 of the light rail from the City to Woden, including work on a new Woden Bus Interchange.

Better buses to support the new bus network – \$44.510 million will be invested to purchase 84 modern and fuel-efficient buses. The replacement buses will be added to the fleet on a rolling basis so that the ACT retains the flexibility to transition to emerging types of low-emissions vehicles when they become viable in the near future.

S1 Climate Change and Sustainability related initiatives

Initiative	Expense 2019-2020		Expense 2020-2021		Expense 2021-2022		Expense 2022-2023		Total Investment		Capital 2019-2020		Capital 2020-2021		Capital 2021-2022		Capital 2022-2023		Total Investment	
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Leading the next phase of action towards a zero emissions future - ACT Climate Change Strategy 2019-2025 and Living Infrastructure Plan	2,474	3,258	3,186	3,114	12,032	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Protecting grasslands and conservation areas	78	0	0	0	78	199	399	200	0	798	0	0	0	0	0	0	0	0	0	0
Ginninderry Environmental Management Trust	465	479	492	507	1,943	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Remediating the former Molonglo sewerage treatment facility	408	3,732	2,633	392	7,165	0	0	1,498	1,115	2,613	0	0	0	0	0	0	0	0	0	0
Replanting the Ingledene Forest	0	0	0	0	0	186	680	454	414	1,734	20	321	136	139	616	0	0	0	0	0
Better Suburbs: Planting more trees and delivering more bins at local shops	338	2,029	3,151	3,703	9,221	2,300	3,991	4,789	4,884	15,964	0	0	0	0	0	0	0	0	0	0
Delivering energy-efficient heating upgrades for ACT public schools	0	0	0	0	0	2,551	4,800	7,710	4,000	19,061	0	0	0	0	0	0	0	0	0	0
Improving stormwater networks	80	80	160	160	480	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Maintaining healthy waterways	2,269	2,471	2,601	2,601	9,942	500	3,980	20	0	4,500	0	0	0	0	0	0	0	0	0	0
Improving water management infrastructure	0	0	0	0	0	1,551	4,654	0	0	6,205	0	0	0	0	0	0	0	0	0	0
Managing waste better	1,671	2,681	2,658	3,435	10,445	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Managing the Sullivans Creek floodplain	117	158	0	0	275	1,750	1,694	0	0	3,444	0	0	0	0	0	0	0	0	0	0
More active travel infrastructure for our schools and suburbs	125	128	152	176	581	625	1,875	0	0	2,500	0	0	0	0	0	0	0	0	0	0
Supporting more Canberrans to Park and Ride	0	0	0	25	25	2,250	0	0	0	2,250	0	0	0	0	0	0	0	0	0	0
Active travel upgrades	0	0	0	0	0	60	0	0	0	60	0	0	0	0	0	0	0	0	0	0
New walking trails - Tidbinbilla Nature Reserve	0	0	0	0	0	18,408	31,646	13,500	0	63,554	0	0	0	0	0	0	0	0	0	0
Delivering Stage 2 of Light Rail to Woden	2,342	2,401	0	0	4,743	6,394	12,403	12,713	13,000	44,510	0	0	0	0	0	0	0	0	0	0
Better buses to support the new bus network	0	0	0	0	0	36,794	66,443	41,020	23,552	167,809	0	0	0	0	0	0	0	0	0	0
Total	10,367	17,417	15,033	14,113	56,930	36,794	66,443	41,020	23,552	167,809	0	0	0	0	0	0	0	0	0	0

* Figures represent gross initiative expenditure including items funded via appropriations and other sources. The amounts include provisioned funds but exclude depreciation.

Supporting Aboriginal and Torres Strait Islander Canberrans**ISSUE: Supporting Aboriginal and Torres Strait Islander Canberrans****Key Points**

- The 2019-20 Budget includes five new initiatives totalling \$4.2 million over four years to specifically support Aboriginal and Torres Strait Islander people.
- The 2019-20 Budget investment builds on the \$21.7 million announced in the 2018-19 Budget, \$2 million invested in the 2017-18 Budget and \$4.1 million announced in the 2016-17 Budget.
- Aboriginal and Torres Strait Islander peoples also access a broad range of general government programs and services. The 2019-20 Budget includes numerous initiatives that will also benefit Aboriginal and Torres Strait Islander people, including:
 - significant investments to improve housing and homelessness services through commitment to build a second Common Ground community housing complex and growing and renewing more public housing by investing \$100 million over five years to deliver at least 200 more homes and renew another 1,000 properties.
 - The ACT's sign on to the National Disability Insurance Scheme (NDIS) Full Scheme Bilateral Agreement confirms arrangements for both Governments to make ongoing, up-front funding contributions to the scheme (ACT contribution of \$0.7 billion over four years).

Aboriginal and Torres Strait Islander Initiatives

Directorate	Budget Funded Initiatives 2019-20	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
CSD	Delivering Family-Centred Responses for Aboriginal and Torres Strait Islander Families Impacted by Family Violence	100	208	46	-	354
CSD	Strengthening Services for Aboriginal and Torres Strait Islander Children and Young People	420	431	443	450	1,744
Health	Delivering the ACT Strategic Priorities for Aboriginal and Torres Strait Islander Health 2019-2028	180	310	310	315	1,115
Health	Co-design and Planning: Aboriginal and Torres Strait Islander Alcohol and Drug Residential Rehabilitation Facility	300	-	-	-	300
JACS	Building Communities not Prisons – Warrumbul Court	174	179	183	186	722
Total New Budget Funded Initiatives		1,174	1,128	982	951	4,235

- Canberra's Aboriginal and Torres Strait Islander community will also benefit from ACT Government investments in core services in 2019-20 such as \$1.8 billion health, \$1.4 billion education and \$0.415 million for community services.

Mark Whybrow, Executive Group Manager
Finance and Budget Group

Expenditure Reviews

ISSUE: Future and Past Reviews - Accountability Indicators

Key Points:

- Past and future Expenditure Reviews are detailed in accountability indicators in CMTEDD's Budget Paper 4, Output 4.2.
- For 2019-20 two reviews are planned to commence and be completed, namely:
 - a **review of Legislation, Policy and Programs Branch** will consider the adequacy of base funding to meet current workloads and emerging priorities. It will also consider financial and service delivery options to ensure future sustainability.
 - a **Review of Funding Arrangements for Environmental Offsets** will consider how and when financial obligations to the ACT Government arise from the establishment of environmental offset sites associated with developments. It will also consider the value of potential process improvements and alternative funding arrangements.
 - In addition the Expenditure Review Branch will continue to undertake a range of other projects to support the government as priorities are identified throughout the year.
- For 2018-19 two reviews were commenced and are expected to be completed, namely:
 - The **Property Services Financial Sustainability Review** which was undertaken in response to ACT Property Group's revenue base reducing following recent asset sales and pressures it faces in managing a diverse portfolio.
 - The **Repairs and Maintenance Expenditure Review** which considered options to sustainably manage repairs and maintenance across government into the future and meet growing demand from an expanding and ageing asset portfolio. The Review report is being considered by agencies and will be subject to further consultation across government to identify preferred options.

ACT Integrity Commission**ISSUE: ACT Integrity Commission establishment and operation****Key Points:**

- Consistent with the 2016 election commitment, the Government has established the ACT Integrity Commission (the Commission) under the *Integrity Commission Act 2018* (the Act).
- The role of the Commission is specified within its establishing legislation, and includes investigation and reporting of corruption in public administration, and providing education programs about the operation of the Act.
- Table 1 provides details of funding for the Commission from 2018-19 to 2022-23.

Table 1: ACT Integrity Commission

	2018-19	2019-20	2020-21	2021-22	2022-23
	Est. Out.	Budget	Estimate	Estimate	Estimate
	\$ '000	\$ '000	\$ '000	\$ '000	\$ '000
Expense	768 ¹	2,668 ²	2,446	2,505	2,568

Notes:

1. Under the auspices of the Office of the Legislative Assembly. See Budget 2018-19 Budget Statements A, pp. 37-50.
2. Includes a transfer of \$280,000 from 2018-19 to 2019-20 for establishment costs of the Commission. See Budget 2019-20 Budget Statements A, pp. 9-16.

- On 14 May 2019, the Speaker, Joy Burch MLA, announced the ACT Integrity Commissioner, former Federal Court judge the Hon Dennis Cowdroy OAM QC, will start in his role on 1 August 2019.
- On 16 May 2019, the Chief Minister tabled the Integrity Commission Amending Bill 2019 which aims to change the commencement date the ACT Integrity Commission will begin to receive complaints to 1 October 2019 (two months after the Commissioner starts).
- The priorities of the Commission for 2019-20 will be determined by the Commissioner upon appointment.
- \$0.280 million in funding has been moved as part of the 2019-20 Budget from the 2018-19 financial year into the 2019-20 financial year to allow for preparations for the commencement of operations of the Commission.
- The Inspector of the ACT Integrity Commission will provide independent oversight of the ACT Integrity Commission. Section 229 of the Act provides that the Ombudsman is the inspector of the Integrity Commission until such time as the Speaker has made another appointment under section 230 of the Act.

- Table 2 provides details of funding for the Inspector function.

Table 2: Inspector of the ACT Integrity Commission

	2019-20	2020-21	2021-22	2022-23
	Budget	Estimate	Estimate	Estimate
	\$ '000	\$ '000	\$ '000	\$ '000
Expense	96	98	101	104

Police Funding

ISSUE: Specific Expenditure Issues

Key Points:

- The 2019-20 Budget allocates \$44.4 million over four years to police services in the Territory.
- Under the *Boosting police for a growing city* initiative, the Government will provide:
 - \$33.9 million over four years to boost police capability and employ over 60 full time equivalent (FTE) positions by 2022-23. This new investment will support ACT Policing to deliver a system-wide approach towards crime prevention, disruption and response activities – supporting the Government’s commitment to reduce recidivism by 25 per cent by 2025.
 - Funding of \$1.1 million over four years to establish and trial, over a two year period, a fixated threat assessment capability in the ACT with officers from ACT Policing and ACT Health (\$644,000 over three years). This new capability will support a national approach to assessing and managing fixated threats.
 - The 2019-20 Budget also allocates \$100,000 capital funding to upgrade the Public Safety CCTV Network at the Canberra Theatre to enhance coverage of Civic Square which will be monitored by ACT Policing.
- The Budget will also provide police with the capability in 2019-20 (additional funding of \$176,000) to undertake planning and design works for a Police, Ambulance and Clinical Early Response (PACER) model, which can provide better support for people experiencing mental health incidents.
- In the 2019-20 Budget the Government is providing \$9.2 million to upgrade ACT Policing facilities to ensure that they are fully accessible for people with disability and mobility impairments. This will improve accessibility and better support workplace diversity within ACT Policing.

Table 1: Policing initiatives 2019-20 Budget

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Boosting police for a growing city	2,493	8,038	9,662	14,855	35,048
Delivering better facilities for ACT Policing	801	4,133	4,034	252	9,220
Delivering better mental health care for people in crisis - JACS	176	0	0	0	176
Total Funding	3,470	12,171	13,696	15,107	44,444

Building Communities Not Prisons

ISSUE: Expenditure Initiatives

Key Points:

- In the 2019-20 Budget the Government is investing \$52.1 million to increase the capacity of the Alexander Maconochie Centre and fund a number of initiatives designed to help reduce recidivism.
- The *Building Communities Not Prisons* initiative provides a total of \$5.1 million over four years:
 - \$4.5 million over four years to develop a recidivism plan and associated research program to reduce recidivism, improve public safety and invest in culturally sensitive programs to address the overrepresentation of Aboriginal and Torres Strait Islander people within the justice system.
 - This initiative also includes \$548,000 for funding commencing from 2020-21 over three years to expand the Warrambul Sentencing Court to hear cases involving children and young people, and develop a system of parole time credits to recognise and reward compliance with parole obligations while offenders remain in the community.
- Under the *Creating a Reintegration Centre to support pathways out of the justice system* initiative, the Government is providing \$47.0 million to deliver more transitional release programs and accommodate up to 80 low risk detainees and support them to improve living skills, re-establish connections with family and friends and help pursue employment after leaving a custodial sentence.

Table 1: Building Communities Not Prisons initiative 2019-20 Budget

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Building communities not prisons - Expense	1,089	1,478	1,489	1,024	5,080
Creating a Reintegration Centre to support pathways out of the justice system - Capital	1,817	27,103	6,075	-	34,995
Creating a Reintegration Centre to support pathways out of the justice system - Expense	-	-	6,000	6,000	12,000
Total Funding	2,906	28,581	13,564	7,024	52,075

Early Childhood

ISSUE: ACT Early Childhood Strategy

Key Points:

- The 2019-20 Budget allocates \$10.9 million over four years to support the continued implementation the ACT Early Childhood Strategy.
- The funding targets the Strategy's key components focusing on increasing access, equity and affordability; enhancing workforce and qualifications; and ensuring seamless transitions from education and care to school.
- Under the *ACT Early Childhood Strategy* initiative, the Government will provide:
 - \$1.7 million over four years to fully satisfy the Government's Supporting Parents Plan Election Commitment. This new investment will support:
 - the expansion of the Prep for Pre-program;
 - the trial of after-hours care for ACT Government preschool students;
 - subsidies for child trauma training for non-government school education and care staff; and
 - first steps to implement an education and care service in every new government school in the ACT.
 - \$9.2 million over four years to begin laying the foundations for universal access to three-year-old preschool. This investment will support:
 - delivery of the first phase of three-year-old universal access, commencing with targeted access for vulnerable children starting 2020;
 - expanding the existing Koori Preschool program to 15 hours per week from 2020; and
 - continuing to provide Early Years Engagement Officers to effectively connect Aboriginal and Torres Strait Islander families between preschools, schools and Child and Family Centres.

Table 1: Early Childhood initiatives 2019-20 Budget

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Supporting our Parents Plan					
Expenses – Education Directorate	916	785	0	0	1,701
Laying the foundations for three-year-old preschool					
Expenses – Education Directorate (self-funded)	1,250	2,575	2,652	2,732	9,209
Total Expenses - ACT Early Childhood Strategy	2,166	3,360	2,652	2,732	10,910

- The 2019-20 Budget builds on the \$6.7 million to support the development of the Early Childhood Strategy announced in the 2018-19 Budget, bringing the total to \$17.6 million over the last two budgets.

Commonwealth Government Funding – Early Childhood

The Commonwealth's 2019-20 Budget has extended funding for universal preschool to 2020-21, committing \$9.375 million in 2019-20 and \$6.704 million in 2020-21. This will go toward ensuring that every child can participate in a quality preschool program for 600 hours (15 hours per week) in the year before full-time school.

Table 2: 2019-20 Commonwealth Budget Estimates

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Commonwealth National Partnership Payments					
Universal access to early childhood education	9,375	6,704	0	0	16,079
Total Expenses	9,375	6,704	0	0	16,079



**Chief Minister
Minister for Social Inclusion and Equality
Minister for Tourism and Special Events
Minister for Trade, Industry and Investment**

Budget Estimates 2019-2020 Brief Pack

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Summary of Initiatives

Capital and ICT Initiatives Description	Budget Statement B	Budget Paper 3 References	Portfolio
<i>Output 1.4: Digital Strategy</i>			
Moving delivery of more community services online	53, 58, 68	78, 91, 134, 142	Chief Minister

Expense Initiatives Description	Budget Statement B	BP 3 References	Portfolio
<i>Output 1.1: Government Policy and Reform</i>			
Supporting local community groups to improve social inclusion and equality	18, 31, 47, 48	78, 90	Minister for Social Inclusion and Equality
<i>Output 1.2: Workforce Capability and Governance</i>			
Strengthening transparent government	48	78, 89	Chief Minister
<i>Output 3.1: Innovation, Trade and Investment</i>			
Continuing CBRfree public Wi-Fi services	47	78, 86	Minister for Trade, Industry and Investment
Investing in the CBR Innovation Network to boost business innovation	48	78, 88	Minister for Trade, Industry and Investment
Supporting business and innovation to keep growing our economy	48	78, 89	Minister for Trade, Industry and Investment
<i>Output 3.2: Visit Canberra</i>			
Delivering the 2020 Australian Tourism Awards	47	78, 86	Minister for Tourism and Special Events
<i>Output 3.4: Events</i>			
Delivering the ICC Twenty20 Cricket World Cup in 2020	47	78, 87	Minister for Tourism and Special Events

Output 1.1 - LGBTIQ Update

Talking points:

Budget Paper Reference: BS B: 18, 31, 47, 48
 BP 3: 78, 90

- Canberra prides itself on being Australia's most LGBTIQ welcoming and inclusive city.
- This year marks the 50th anniversary of LGBTIQ activism and reform in Canberra.
- This Budget celebrates how far we've come but, more importantly, highlights how we will continue to advance LGBTIQ equality and support our diverse community.
- We are implementing Capital of Equality, a new ACT Government strategy to improve wellbeing for LGBTIQ Canberrans by reforming laws, improving services, supporting peer-led organisations and opening doors for LGBTIQ people to participate in all areas of life, with a particular focus on trans and intersex people.

BUDGET ESTIMATES BRIEF

- Funding for the Office for LGBTIQ Affairs is ongoing (\$2.7 million over four years).
- This funding includes an investment of \$0.5m in the Canberra Inclusive Partnership, a new initiative led by the AIDS Action Council including:
 - 1000 hours of peer-led psychosocial support services to LGBTIQ people and their families; and
 - 100 hours of training and tailored support to build the capacity of mainstream service providers to deliver inclusive and appropriate services to LGBTIQ people, their families, and communities.
- The Office is also delivering the Capital of Equality Grants Program (\$0.4m over four years), supporting community-driven initiatives that improve the social and emotional wellbeing, inclusion and participation of LGBTIQ people in our community, with a particular focus on seniors and young people, as well as artists and sportspeople.
- In 2019 we are honouring 50 years of LGBTIQ activism, contributions and achievements in Canberra through support for two major national LGBTIQ events – the Out and Loud National LGBTIQ Choral Festival (24-28 October) and the Australian Homosexual Histories Conference (15-16 November).
- Through this year's Budget, we are also delivering new resources (\$87,000 in 2019-20) for ACT Health to undertake a scoping study on how our health services can support better health and wellbeing for LGBTIQ people through tailored and appropriate service delivery.
- Ongoing initiatives supporting Canberra's LGBTIQ communities include the Safe and Inclusive Schools initiative, specialist health services at the Canberra Sexual Health Centre and core funding to AIDS Action Council, A Gender Agenda, and Sexual Health and Family Planning ACT.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Wellbeing Project Key Deliverables

Talking points:

Budget Paper Reference: BS B: 2

- You announced in late 2018 the Government's intention to develop a broad set of wellbeing indicators, reflecting our diversity, to measure the ACT's progress beyond traditional economic metrics which have largely defined our performance in the past.
- The indicator set will not only provide regular snapshots of progress in the ACT; the insights gained from it will also be used to help shape Government policy priorities.
- We want an indicator set with a real Canberra feel, informed by how other jurisdictions have gone about measuring wellbeing. New Zealand's Living Standards Framework is a contemporary example of how wellbeing can be measured to help inform policy advice and Government priorities.
- The Government will be conducting a series of roundtables in July 2019 to seek the views of key stakeholders as to the issues of importance in developing a wellbeing indicator set representative of the ACT.
- These roundtables will be part of a series of consultations that will occur during the development process to help inform the indicators to be included, how they might inform government priorities, and what the best approach to monitoring and reporting on them will be.

BUDGET ESTIMATES BRIEF

- The public consultation commencing in July 2019 will raise awareness around the development of the indicators and seek community input, with a further phase of consultation to commence in September to build consensus around the Government's draft model and approach.
- The ACT's Wellbeing Indicator set will be launched on Canberra Day 2020.
- Given the whole-of-Government focus and work underway on wellbeing indicators, a proportion of Funding from the Healthy and Active Living project (under Minister Fitzharris' portfolio responsibility for Health and Wellbeing) was transferred to your portfolio in March 2019.
- The funding allocated for the Wellbeing project is as follows;

2018-19	\$56,000	2019-20	\$360,000	2020-2021	\$528,00
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- The Health Directorate will continue to focus on preventive health through the development of the ACT Preventive Health and Wellbeing Plan, utilising the remaining funds from the program. This will include:
 - funds to support preventative health priorities collaboratively with the ANU, related to cardiovascular health;
 - funds for It's Your Move (an initiative to improve school health over three years to 2020-21; and
 - support for Nutrition Australia 2019-20.

Cleared as complete and accurate: 30/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Chief Ministers Charitable Fund Update

Talking points:

Budget Paper Reference: BP 3: 173

- The Chief Minister's Charitable Fund was established to provide additional support to the most vulnerable members of our community. It will help to meet the social, economic, cultural, educational and environmental needs of the ACT and the surrounding region.
- The Fund also aims to increase social awareness and individual and private sector philanthropy in the region. It will build partnerships with business and government; and cooperate with other organisations to further these charitable objects.
- The 2019 priorities for the Chief Minister's Charitable Fund include:
 - improving wellbeing, mental health and employment outcomes for a range of beneficiaries including children and youth;
 - supporting people and families impacted by incarceration;
 - addressing homelessness; and
 - activating services in outer suburban areas.
- Successful applicants in the first round of the Chief Minister's Charitable Fund Grants Program are due to be announced in June. Charities and community organisations are eligible through the grants program to apply for up to \$20,000, with approximately \$400,000 available in this inaugural round for groups working with people in need in Canberra and the region.
- The Fund was established through a one off grant of \$5 million in 2018 to a new not-for-profit company limited by guarantee called the Chief Minister's Charitable Fund Ltd.

BUDGET ESTIMATES BRIEF

- The review of the Community Contribution Scheme has resulted in a modest increase in net gaming machine revenue. This additional funding will be directed towards the Chief Ministers Charitable fund to support those most in need in our community and will go some way to counteracting the numerous social harms that may be caused by gambling addiction in the Territory.
- The Fund is managed by an independent board that has initially mirrored the board membership of the highly regarded local charity Hands Across Canberra, giving it a head start with the skills and experience that have already built a successful local charitable organisation from the ground up.
- While the Board will ultimately have different membership to the Hands Across Canberra Board, these arrangements have enabled work on the first community grants round to progress at the same time as the Fund's governance arrangements are finalised.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Providing Reliable support for community initiatives that improve social inclusion and equality

Talking points:

Budget Paper Reference: BS B: 18, 31, 47,48
BP 3: 78, 90

- The 2019-20 Budget includes a targeted investment in community-led initiatives that improve social inclusion and equality in the ACT.
- Community groups make significant contributions to our city every day. While we offer a range of grants and programs to support these activities, in some cases worthy organisations do not fit neatly within existing programs due to the breadth or nature of the services they provide.
- This initiative sets aside \$150,000 per year for the next three years to support three organisations through direct funding. These organisations are KultureBreak (\$100,000 per annum), the Veterans Support Centre in Belconnen (\$35,000 per annum) and the Australian National Eisteddfod (\$15,000 per annum).
- Each of these organisations works in a meaningful way to increase opportunities for connection and inclusion. They enable community members to participate in and contribute to our city. This support will support organisational stability and the delivery of better inclusion and equality for Canberrans that need it most.
- KultureBreak is a youth service provider which aims to build the confidence, resilience and wellbeing of at-risk young people through community arts.
- The Veterans Support Centre in Belconnen is one of only two organisations in the ACT that provides support to Vietnam veterans, and is not affiliated with the Returned Services League.
- The Australian National Eisteddfod is held annually at the Llewellyn Hall, with acts from throughout the region and interstate performing over several days. The Eisteddfod encourages community-based music and performance, providing young people with social and artistic development.

Cleared as complete and accurate: 03/06/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

BUDGET ESTIMATES BRIEF

Output 1.1 – Reportable Conduct Scheme Funding

Talking points:

Budget Paper Reference: BS B: 18, 31, 47
BP 3: 79, 87, 423

- The 2019-20 Budget continues funding for the ACT’s Reportable Conduct Scheme, which was introduced in 2017 as part of the Government’s response to the Royal Commission into Institutional Responses to Child Sexual Abuse.
- The scheme provides independent oversight of the way Canberra’s workplaces investigate and handle allegations of misconduct involving children. Entities subject to the scheme include all government and non-government schools, all ACT Government Directorates, providers of childcare services, health services, out-of-home care services and religious organisations providing care or instruction to children.
- The ACT Government will continue to fund the ACT Ombudsman to operate the Reportable Conduct Scheme by providing \$854,000 in 2019-20, which includes \$293,000 from the Safer Families Package.
- Some initiatives (including the Reportable Conduct Scheme) will now transition away from being funded by the Safer Families Levy, to create opportunities for new initiatives that address domestic and family violence. This does not signal an intention to reduce funding for the Reportable Conduct Scheme. Funding for the Reportable Conduct Scheme will continue past 2019-20, but will cease to be paid for from the Safer Families Levy.

Cleared as complete and accurate: 06/06/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.3 – Strengthening Engagement (Online Insights Panel)

Talking points:

Budget Paper Reference: BS B: 16, 32

- The YourSay Community Panel platform will launch in mid-2019. It will allow more Canberrans an opportunity to engage with the Government in ways and at times that best suit them.
- It will use a range of digital engagement and research tools like surveys, visualisation tools, polls and focus groups.
- Membership will be open to current residents of the ACT aged 16 years and over. We aim to have 3,000 members in the first year and continue to grow the membership over time.
- A monthly incentives program of 5 x \$100 e-vouchers will support participation. This is an industry standard and relevant permits have been obtained from the ACT Gambling and Racing Commission.
- The ACT Government has contracted a leading market research company, Vision Critical Communications, to provide the platform used to operate the Panel.
- The platform has been extensively tested to ensure that it complies with the Government’s security policies for ICT systems.
- Access will be controlled and all information managed in accordance with the Territory’s privacy legislation.
- Vision Critical operates similar panels for The Canberra Times and the ABC. Vision Critical has been contracted for twelve months with the option to extend annually to a maximum of three years.

BUDGET ESTIMATES BRIEF

- The total value of the contract over three years is up to \$660,600. This includes an annual subscription of approximately \$120,000 and allowance for the development of individual research projects and other services such as moderation.
- In addition, there are 2 FTE funded under this initiative.
- Approximately \$25,000 has been set aside for incentives and marketing of the Panel.
- The online panel was delivered as part of the 2018-19 Budget initiative for Strengthening Engagement. A total of \$5.067m over four years includes:
 - \$1.1m to establish and operate the Online Panel
 - \$4.1m for the continuation of the strategic engagement team for 4 years including the 2 positions to manage the panel and resizing of 2 executive positions
 - \$204,000 for a WHOG CRM
 - \$30,000 for community engagement for Section 72 Dickson (transferred to EPSDD).

Cleared as complete and accurate: 30/05/2018

Contact Officer: Anita Perkins Executive Group Manager, Communications and Engagement

Output 1.3 – Whole of Government Communications (Our Canberra)

Talking Points:

Budget Paper Reference: BS B: 16, 32

- *Our Canberra*, is the ACT Government's print and digital approach to communicating directly with Canberrans on ACT Government news, initiatives and service information.
- It comprises a monthly regionalised print newsletter, a monthly email newsletter and a website (www.act.gov.au/ourcanberra). Published content is supported and promoted with digital content such as video and tiles through ACTGov social media channels.
- The print edition of the *Our Canberra* newsletter is distributed to 187,869 Canberra residential letterboxes across five regions: Belconnen; Central; Gungahlin; Tuggeranong; and Woden, Weston Creek, Molonglo.
- It is distributed during the first week of every month, except January and February when a combined edition is distributed the last week of January.
- The monthly cost of *Our Canberra* print is approximately \$54,000. This includes \$23,000 for printing, and \$31,000 for delivery by Australia Post.
- The newsletter is printed by local Canberra printer Union Offset Printers.
- Each edition includes a foreword by the Chief Minister.
- All five editions of the print newsletter are reviewed by the Independent Reviewer every month.
- Also distributed each month is an *Our Canberra* email newsletter that features key stories from the print edition and any other timely information or relevant community engagements for that month.
- The distribution total for this newsletter as at May 2019 was 52,089 email addresses, with an average open rate of approximately 47.92%.

BUDGET ESTIMATES BRIEF

Creative Services Panel:

- The Whole of Government Creative Services Panel is a pre-qualification panel arrangement. It is not a guarantee or commitment of expenditure to suppliers on the panel.
- The Creative Services Panel is a 6 year contract (3 year, with 3 one year options), that was executed in October 2017. A seventh category was added to the existing contract for media placement on 15 August 2018.
- This is in addition to the existing panel categories of marketing, advertising, production, communications and engagement, photography and video, digital and graphic design that have been in place since October 2017.
- Since commencing operation (October 2017 to 30 April 2019) \$7.25m of work was placed through the Creative Services Panel. This is comprised of \$5.30m in the original six categories and \$1.95m for media buying and placement.
- The panel amount increased from \$30m to \$50m due to the seventh category (media placement) being added in July 2018 to the existing 6-year panel.
- Media placement is estimated at \$2m total per annum.
- There should be a distinction drawn between the authorised cap for expenditure under the panel deed and the actual expenditure incurred.
- Whole of Government panel arrangements are established by Procurement ACT, and in the normal course of business, the Under Treasurer, as delegate for Whole of Government arrangements such as this panel, approved the addition of the seventh category, and a commensurate increase in the authorised expenditure limit.
- Directorates are responsible for any procurement activity in relation to engaging suppliers through this panel arrangement and so the authorisation for individual engagements, rests with them.

Cleared as complete and accurate: 30/05/2018

Contact Officer: Anita Perkins Executive Group Manager, Communications and Engagement

Output 1.2 - Industrial Relations Issues

Enterprise Bargaining, Insecure Work Taskforce and Classification Review

Talking points:

Budget Paper Reference: BP 3: 90

Enterprise Bargaining

- The Fair Work Commission have approved three agreements which have commenced. Nine agreements have been balloted successfully and have been or will shortly be lodged with the Fair Work Commission for approval.
- One agreement is in the final stage of bargaining and is to proceed to ballot by early June. Negotiations are continuing over the remaining agreements.
- The Fire Fighters' Union has pursued claims through an industrial action campaign. The Government respects the right of a union to take protected industrial action and will negotiate in good faith to settle the remaining issues. While the industrial action occurs the maintenance of public safety will always be safeguarded.

BUDGET ESTIMATES BRIEF

- The Government is paying the pay increases as soon as possible after each successful ballot and before the Fair Work Commission process is completed.
- The Government's pay offer of 2.7% per annum, or a compounded increase of 11.4% over the 4-year agreement (plus 1.00% increase in superannuation over that period) ensures workers' wages keep pace with inflation over the life of the agreements and delivers an election commitment. The offer is better than the Commonwealth at 2% (with no back pay) and on par or better than most other state jurisdictions.
- The Government pays above the legal minimum superannuation to support employees in retirement and will boost retirement savings through further increases. Superannuation will be protected through inclusion in the agreements.
 - Where an employee covered by the superannuation guarantee chooses to contribute 3% the Government will contribute a further 1% payment.
 - Superannuation will be paid during the first 12 months of birth related leave types, whether paid or unpaid. This seeks to redress the financial disadvantage the primary carer experiences when taking leave for childbirth or adoption.

Insecure Work Taskforce

- The Government will fund \$471,000 in 2019-20 to support the Insecure Work Taskforce and to conduct a Classification Review. The Insecure Work Taskforce was established to work through Government employment and outsourced functions to assess if employees should be offered permanent employment or whether functions should be insourced.
- Workers working in insecure work suffer significant detriment arising from lack of tenure. They miss out on certain benefits, such as redundancy, but the lack of tenure also affects other life matters such as access to a home loan. The Government will ensure where it can that workers are appropriately engaged with a preference for permanency in employment.

Classification Review

- From time to time the wage increases arising from enterprise bargaining for particular roles and classifications are insufficient to meet market demands. Over time the roles performed by workers change or particular labour markets are affected by labour demand or supply issues disproportionately. The Government has agreed to undertake a review of a selection of the classifications in the ACTPS to ensure market competitiveness.

Cleared as complete and accurate: 28/05/2018

Contact Officer: Meredith Whitten Deputy Director-General, Workforce Capability and Governance

Output 1.2 - Integrity Commission funding

Talking points:

Budget Paper Reference: BS A: 9-15

- In 2018-19 Budget, the Government appropriated \$8.4m over four years to establish the Integrity Commission.
- The funding was for 10 FTE staff including the Integrity Commissioner, Chief Executive Officer, Counsel Assisting and Investigative personnel.
- The appropriation was made to the Office of the Legislative Assembly to allow the Speaker to access the funding and commence initial establishment arrangements including the recruitment of the Integrity Commissioner.

BUDGET ESTIMATES BRIEF

- The Integrity Commission Act 2018 was passed by the Legislative Assembly and scheduled to commence on 1 July 2019.
- On 16 May 2019, the Chief Minister tabled the Integrity Commission Amendment Bill 2019 which aims to change the commencement date the ACT Integrity Commission will begin to receive complaints. The Integrity Commission will be established as a new entity on 1 July 2019. As well as the Inspector of the Integrity Commission.
- The Ombudsman is the Inspector of the Integrity Commission until such time as the Speaker has made another appointment under the Act. The ACT Ombudsman has been making arrangements for the commencement of the Act from 1 July 2019. The ACT Ombudsman was funded \$41,000 in 2018-19 and will be funded \$96,000 in 2019-20 as the Inspector. This funding will be indexed into the forward years.

Cleared as complete and accurate: 28/05/2018

Contact Officer: Meredith Whitten Deputy Director-General, Workforce Capability and Governance

Output 1.4 – Moving delivery of more community services online

Talking points:

Budget Paper Reference: BS B: 53, 58, 68
BP 3: 78, 91, 134, 142

- This initiative is investing in new and better ways of delivering services. The Government is investing \$7.5m over four years in the ACT Digital program to maintain the ACT Digital Account, Rental Bond Help, Diversity Register and Infringement Declaration Services.
- An additional \$7.3m is to implement the reforms to the Working with Vulnerable People (Background Checking) Act, including the implementation of enhanced protection for vulnerable people through the NDIS worker screening system, and explore ways to make it easier for people to prove their eligibility for a range of concessions.
- This investment will be partially offset by savings associated with administrative improvements in service deliveries.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Bettina Konti Chief Digital Officer

Output 3.1 – Update on Major Projects

Talking points:

- The ACT Government committed \$800,000 per annum for two years from 2018-19 to expand its capacity to pursue the delivery of identified projects and investment proposals that support local jobs, economic growth and industry diversification.
- Strategic Projects within Economic Development was established as part of this commitment, to undertake Whole of Government co-ordination, due diligence and stakeholder engagement to facilitate timely decision-making on key projects.

Areas of priority focus:

University of New South Wales (UNSW) Canberra City Campus proposal

- On 11 October 2018, UNSW submitted a formal proposal to the Territory to develop a higher education and innovation precinct at the Reid CIT Campus and the adjacent carpark site on the opposite side of Constitution Avenue.

BUDGET ESTIMATES BRIEF

- This followed an initial period of investigating the idea, in line with a Memorandum of Understanding entered into between the Territory and UNSW in December 2017.
- The ACT Government is currently working through the detail of UNSW's proposal and the benefits it would bring to the Territory and Canberra community. Discussions with UNSW are continuing as part of this process.
- The Canberra Institute of Technology (CIT) has been involved in the project, as a key stakeholder in any decision about the future of the precinct. CIT will continue to be engaged as government considers UNSW's proposal.
- If Government approves the proposal, any process moving forward will provide appropriate opportunities for stakeholder and community engagement, including consultation during planning and development approval stages.
- UNSW's proposal offers an exciting and unique opportunity to secure the long term presence of a second "group of eight" University in the ACT, further strengthening Canberra's reputation as the education capital.
- Construction of this new campus has potential to serve many of our ambitions as a city: urban renewal, diversifying our economy, attracting and retaining talented people and making the ACT an even better place to live, study and invest.

Aquis Entertainment – Casino Redevelopment

- On 11 December 2018, Government decided that the unsolicited proposal by Aquis to redevelop the Casino precinct could not proceed in its current form.
- Aquis was also invited to consider alternatives to progress a smaller scale casino redevelopment. The Government remains open to further discussions with the new owners of Aquis on the future of the precinct.
- Aquis submitted its proposal to redevelop Canberra Casino and surrounding precinct in August 2015 under the ACT Government's Investment Proposal Guidelines.

Canberra Technology Park, including AIE proposal

- In April 2019, and following extensive community consultation in 2018, the ACT Government announced three key decisions about the future of Canberra Technology Park to:
 - demolish and remediate the buildings on the site, prior to the sale of land;
 - retain responsibility for public green space, including any upgrade and ongoing maintenance as part of any sale process; and
 - enter into direct negotiations with the AIE with a view to reaching agreement on the terms for a direct sale of land to AIE.
- Negotiations with AIE have commenced. Once concluded, the community will be updated on the outcome and on next steps for implementation.
- Further opportunities for community consultation would be included as part of any planning and development approval process.
- In 2014, AIE submitted its proposal to redevelop Canberra Technology Park under the ACT Government's Investment Proposal Guidelines.

Cleared as complete and accurate: 30/05/2018

Contact Officer: Jenny Priest
Executive Branch Manager, Strategic Projects,
Economic Development

Budget Estimates July 2019 – Office for LGBTIQ briefing material for PCD Executives

- Funding for the Office for LGBTIQ Affairs is ongoing (\$2.7 million over four years).
- Funding is primarily used to employ two full time equivalent staff, support a grants program and deliver a contract for services that support the LGBTIQ community.

LGBTIQ+ strategy

- We are preparing to release **Capital of Equality**, a new ACT Government strategy to advance equality for LGBTIQ Canberrans.
- The strategy, to be publicly released on 25 June 2019, aims to make Canberra the most welcoming and inclusive city for LGBTIQ individuals.
- To do this, the strategy focuses on three objectives:
 - reforming laws, policies and the way we collect data to ensure everyone has equal rights;
 - improving services to ensure they are inclusive and accessible for everyone; and
 - building understanding and awareness throughout our community.
- The strategy was developed through an inter-directorate working group as well as in consultation with the LGBTIQ Ministerial Advisory Council and public consultations through mechanism such as Yoursay.
- The strategy will have a focus on trans and intersex people, who we have heard can be particularly vulnerable.
- The strategy, which establishes a vision and focus areas, will be supported by a number of action plans over the next four years. We're aiming to finalise the first action plan in the next few months.
- As with the strategy, the first action plan will be developed through an inter-directorate working group and draw heavily on the priorities for action that we have heard about through our engagements to date. We are also engaging with the Ministerial Advisory Council to ensure their views and advice are reflected in our priority actions.

Services Agreement

- This funding includes an investment of \$0.5m in the **Canberra Inclusive Partnership**, a new program led by the AIDS Action Council (with A Gender Agenda, Northside Community Service and Sexual Health and Family Planning ACT) providing targeted, peer-led services to support and strengthen LGBTIQ communities. Services include:
 - 1000 hours of peer-led psychosocial support services to LGBTIQ people and their families; and
 - 100 hours of training and tailored support to build the capacity of mainstream service providers to deliver inclusive and appropriate services to LGBTIQ people, their families, and communities.
- The Services Agreement was signed between the Australian Capital Territory and AIDS Action Council of the ACT in May 2019.

Budget Estimates July 2019 – Office for LGBTIQ briefing material for PCD Executives

- The initial term of the agreement is from 1 May 2019 until 30 April 2022. The Territory has the sole discretion to extend the Agreement for a further two (2) periods of one (1) year each.
- The Contract Price for the initial agreement term is \$450,800 (GST Inclusive).

Grants program

- The Office is also delivering the **Capital of Equality Grants Program** (\$0.4m over four years), supporting community-driven initiatives that improve the social and emotional wellbeing, inclusion and participation of LGBTIQ people in our community, with a focus on seniors and young people, as well as artists and sportspeople.
- The funding for round one of this Program was \$100,000.
- An open, competitive, merit-based funding round was advertised in March 2019. Grant applications were sought from organisations, community groups and individuals, with two tiers of funding available (for projects up to \$3,000 and \$25,000 respectively).
- A total of 32 applications were received in round one (15 Tier 1 applications, 17 Tier 2 applications), requesting over \$336,000 in funding.
- The funded activities (which will run from June to November 2019) will be announced by the Chief Minister at the community launch event of the ACT Government's *Capital of Equality* LGBTIQ+ Strategy on **25 June 2019**.
- These initiatives will be launched by the Chief Minister at a community launch event on June 25.
- The second round of grants funding is likely to open around August 2019.

Budget Initiatives

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Continuing CBRfree public Wi-Fi services

Description: The Government will continue delivering free public Wi-Fi services in town centres and key public places across the Territory, ensuring all Canberrans can benefit from better digital connectivity. The cost of this initiative will be offset by funding provisioned for the Wi-Fi network in the 2018-19 Budget.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	120	120	120	120	480
Offset – Expenses - Provision	-120	-120	-120	-120	-480
Net Expenses	0	0	0	0	0

Notes

- Funding will meet the annual maintenance fee for the continuing management and operation of the CBRfree public WiFi network to 2022-23.
- iiNet was selected through a tender as the supplier of free, public WiFi for the Territory and a WiFi Services Agreement was signed 22 May 2014.
- The WiFi Services Agreement provides for the supply of CBRfree for five years following the completion of the WiFi implementation phase at a rate of \$129,420 GST inclusive per year (around \$118,000 GST exclusive.) The additional \$2,000 per year is used for signage and other advertising of the CBRfree service.
- CBRfree has been popular with the public, attracting around 30,000 unique users per month who download over 3,000 gigabytes per month. It is an important social inclusion measure for lower socio-economic households and individuals who do not have access to high speed broadband at home, and cannot afford to purchase large mobile data plans. CBRfree also improves Canberra's attractiveness as a tourist destination.
- CBRfree is available in Civic, Dickson, Belconnen, Manuka, Kingston, Tuggeranong, Weston Creek, Woden and Gungahlin.
- CBRfree is one of the largest rollouts of free, public WiFi in Australia, and the only major rollout to extend to town centres beyond the Central Business District.
- TPG, the parent company of iiNet, is consulting with the ACT Government on a body of work to complete the implementation phase of the contract which will see further deployments to a number of group centres.
- \$483,000 has been moved from the operating budget in 2018-19 to the operating budget in 2019-20 to fund the completion of the CBRfree implementation phase, delayed because of TPG's request to amend the WiFi Services Agreement.
- \$237,000 has been moved from the capital budget in 2018-19 to the capital budget in 2019-20 to fund the completion of necessary electrical power works to support the CBRfree implementation phase, delayed because of TPG's request to amend the WiFi Services Agreement.

The funding is to support the work of the Innovation, Industry and Investment (III) branch of the EDD and to expand the Office of International Engagement.

The funding will enable III to establish a new trade and investment function, which will build on the work we are doing with Austrade, with our new in-market rep in Singapore and with the ACT Government shortly delivering Tradestart services on behalf of Austrade.

The funding will also enable us to expand our work in key capability areas into cyber – we have put a large effort into defence industries and space – we will now use the funding to increase our efforts to enhancing the cyber capability in the ACT.

The funding announced in the budget will support approximately 23 FTEs, working on:

- investment attraction and facilitation, working in close collaboration with industry and the higher education institutions to attract investment in key sectors;
- engagement and sector development work across multiple industry sectors;
- innovation ecosystem development to support start-ups and high growth businesses to accelerate growth phases, including indigenous business support;
- export development and trade mission support working with the Office of International Engagement to deliver the International Engagement Strategy;
- innovation projects including CBRfree and the CanDRIVE Automated Vehicle Trial and new projects around smart city technologies including advice around 5G; and
- general business policy advice including business engagement and outreach, stakeholder management, and providing support to other directorates in their business facing activities.

The funding addresses a long standing ~~deficit~~ ^{shortfall} in base funding for industry and innovation related programs

- previous shortfalls were managed through vacancy management, tight expenditure control and budget management across CMTEDD.
- With base funding now secured, the branch can now plan with certainty and deliver more services to enhance business and trade and strengthen the economy.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

CBR Innovation Network new funding agreement

Description: The Government will continue to invest in Canberra's knowledge ecosystem through the CBR Innovation Network (CBRIN). CBRIN connects Canberra's education and research institutions with business communities to help grow more local start-ups, supporting the creation of local jobs and high value economic activity.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	1,250	1,250	1,250	1,250	5,000
Offset - Expenses	-150	-150	0	0	-300
Net Expenses	1,100	1,100	1,250	1,250	4,700

Notes

- CBRIN was formally launched in November 2014 to play a key role in accelerating innovation and diversifying the Territory's economy, and is a key initiative of the Government's economic diversification strategy *Confident & Business Ready: Building on Our Strengths*.
- CBRIN delivers and facilitates a range of programs and services aimed at supporting and enabling entrepreneurs and high growth potential businesses in Canberra. Programs include Idea to Impact, Research to Impact, ON Prime, Innovation Connect, the KILN Incubator, Collaborative Innovation Labs and the GRIFFIN Accelerator.
- The Government provided CBRIN base funding of \$950,000 in 2017-18. The Government also provided CBRIN with accommodation at Level 5, 1 Moore Street at peppercorn rental to 30 June 2019.
- The 2019-20 ACT Government Budget committed \$5 million over four years to support CBRIN's base funding activities that will be contained in a new Funding Agreement from 1 July 2019. The Government has also committed to providing CBRIN access to level 5, 1 Moore Street, Canberra at peppercorn rent to 2022-23. The total value of the rent waived and base funding appropriation is \$7,721,829.
- The 2017-18 Budget committed \$150,000 per annum from 2017-18 to 2020-21 to boost CBRIN's base funding. With the 2019-20 Budget commitment of \$1.25 million per annum the remaining 2017-18 Budget commitments have been offered as a saving reducing the net expense for those years to \$1.1 million.
- CBRIN is required to provide its Annual Work Plan by 31 May each year. The Annual Work Plan is developed in consultation with Government, Foundation Members and the innovation ecosystem. CBRIN reports quarterly to Government on progress against the Annual Work Plan.
- From 1 July 2018 to 31 March 2019 highlights include:
 - 7,372 people have attended CBRIN events and workshops (40,812 since November 2014).
 - 600 people have participated in collaborative innovation events.
 - 247 people have participated in Lean Start-up workshops.
 - CBRIN reaches over 16,000 people in the innovation ecosystem through its social media presence and newsletter.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Supporting business and innovation to keep growing our economy

Description: The Government will continue driving the diversification of Canberra's economy through international engagement, investment attraction and facilitation, growing exports in products and services, developing key industries and strengthening the local innovation ecosystem.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	2,840	2,932	3,025	3,119	11,916

Notes

- Funding has been secured to meet operational costs and existing programs and commitments of the Innovation Industry and Investment Branch (III), within the Economic Development Division of CMTEDD including funding to support the work of the Office of International Engagement.
- In 2018-19 III has a total internal budget allocation of \$9.56 million. Of that, \$9.40 million was appropriated for a range of business development activities and programs. The III Branch currently funds 22.93 FTEs with a total employee expense cost of \$3.62 million.
- The Division managed a funding shortfall of \$3.46 million against the internal budget in 2018-19.
- Historic administrative arrangement changes for the branch have contributed to the operational shortfall.
- With the transfer of the III function back to CMTEDD, it become apparent that the base staffing component of the industry program was largely unfunded. In recent years this has been addressed through managing the whole of Division budget and managing recruitment and program budgets
- The III Branch is responsible for:
 - investment attraction and facilitation, working in close collaboration with industry and the higher education institutions to attract investment in key sectors;
 - engagement and sector development work across multiple industry sectors;
 - innovation ecosystem development to support start-ups and high growth businesses to accelerate growth phases, including indigenous business support;
 - export development and trade mission support working with the Office of International Engagement to deliver the International Engagement Strategy;
 - innovation projects including CBRfree and the CanDRIVE Automated Vehicle Trial and new projects around smart city technologies including advice around 5G; and
 - general business policy advice including business engagement and outreach, stakeholder management, and providing support to other directorates in their business facing activities.

Commented [HG1]: Hi Kareena – I feel I have followed the direction but we need to gauge comfort level about how we describe – was there any further direction from CMO about the narrative on this?

Accountability Indicators

8. This indicator sets a ratio for the engagement and education functions that are separate from Access Canberra exercising its enforcement powers against an industry, business or individual. Increasing efforts to educate and inform individuals and business and industries about their responsibilities and legal requirements leads to increased compliance rates, a reduction in complaints and the need for enforcement responses.
9. Feedback is collected from an on-going internal phone survey of randomly selected industry groups that have had a regulatory interface with Access Canberra. Results are collated using a helpfulness score: (1:5) 5 being greatest level of support and 1 the lowest.

Output Class 3: Economic Development

Output 3.1: Innovate, Trade and Investment

Table 32: Accountability Indicators Output 3.1

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Support for innovation start-ups and entrepreneurs			
- Innovation Connect (Icon) new client connections ¹	50	61	n/a
- Innovation Connect (Icon) successful grant applications ²	15	12	n/a
- Deliver targeted programs to support innovative start-ups ³	3	3	n/a
- Satisfaction on the effectiveness of ACT Government programs and initiatives to support innovative start-ups through surveys of the CBR Innovation Network Board and the Innovation Community Forum ⁴	>75%	75%	n/a
b. Support development of key industry capability in the ACT innovation ecosystem			
- Deliver targeted programs to support development of key industry capability in the ACT Innovation ecosystem ⁵	4	4	n/a
- Satisfaction on the effectiveness of ACT Government programs and initiatives to support development of key industry capability in the ACT Innovation ecosystem through surveys of the CBR Innovation Network Board and Community Forum ⁶	>75%	75%	n/a
c. Trade and investment			
- Trade Connect grants delivered ⁷	30	3	n/a
- Number of international trade and investment campaigns and delegations ⁸	3	4	4
- Number of lead responses generated from Invest Canberra program activity ⁹	30	30	30
- Number of investment facilitation projects supported ¹⁰	2	2	n/a
d. Sector capability building			
- Key Capability Area Fund ¹¹	n/a	n/a	1
- Defence Industry advocacy ¹²	n/a	n/a	1

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
- ACT Vice Chancellors' Forum ¹³	n/a	n/a	1
- Cyber industry development ¹⁴	n/a	n/a	1
- Space industry development ¹⁵	n/a	n/a	1
- Screen industry through Screen Canberra ¹⁶	n/a	n/a	1
e. Support for innovation eco-system building			
- CBR Innovation Network and associated programs ¹⁷	n/a	n/a	1
f. Private sector investment facilitation			
- Major projects under facilitation management ¹⁸	n/a	n/a	2

Note(s):

1. Discontinued accountability indicator. This accountability indicator tracked the number of new client connections engaging with the Innovation Connect grant program. The 2017-18 estimated outcome reflects strong awareness of the Government's support for innovation programs. Discontinuation of this indicator reflects that funding to support individual innovation grants has been realigned to support the growth and diversification of innovation sector activity.
2. Discontinued accountability indicator. This accountability indicator tracked the number of successful applications to the Innovation Connect grant program, i.e. applications that the Innovation Connect Assessment Panel approve for funding support. The 2017-18 estimated outcome reflects the number of applications that will potentially be granted funding support based on interim assessment of the scope of applications and their claims against assessment criteria. Discontinuation of this indicator reflects that funding to support individual innovation grants has been realigned to support the growth and diversification of innovation sector activity.
3. Discontinued accountability indicator. This accountability indicator tracked delivery of ACT Government programs to support start-ups (ie. Newly created businesses, business intenders, business models that propose innovative products or services that can demonstrate future growth potential). The target referred to CBR Innovation Network, Icon and Small Business Innovation Partnership (SBIP) programs. Support for innovation start-ups is facilitated as part of new accountability indicator e *Support for innovation eco-system building*.
4. Discontinued accountability indicator. This accountability indicator was based on surveys of ACT Government programs to support start-ups. The surveys sought comment and views on the impact and effectiveness of ACT Government programs and initiatives to assist innovative start-ups within the ACT economy. Stakeholders surveyed are CBR Innovation Network Board and Innovation Community Forum. Support for innovation start-ups is facilitated as part of new accountability indicator e *Support for innovation eco-system building*.
5. Discontinued accountability indicator. This accountability indicator tracked delivery of ACT Government programs to support key industry capability in the innovation ecosystem. The target referred to CBR Innovation Network, Data61, CollabIT and Screen Industry Support programs. Support for development of key industry capability in the ACT Innovation ecosystem is facilitated as part of new accountability indicator e *Support for innovation eco-system building*.
6. Discontinued accountability indicator. This accountability indicator was based on surveys of ACT Government programs to support key industry capability in the innovation ecosystem. These surveys sought comment on the impact and effectiveness of ACT Government programs and initiatives to build capacity in key capability areas within the ACT economy. Stakeholders surveyed are CBR Innovation Network Board and Innovation Community Forum. Support for development of key industry capability in the ACT Innovation ecosystem is facilitated as part of new accountability indicator e *Support for innovation eco-system building*.
7. Discontinued accountability indicator. This accountability indicator tracked the number of Trade Connect grants awarded. The estimated outcome and the discontinuation of this indicator reflects that funding to support individual emerging exporter grants has been realigned to support company participation in international delegation activity.
8. This accountability indicator tracks the number of international trade and investment campaigns and delegations. Given the recent focus on international engagement such as direct flights, increased sister city activity and the appointment of a Commissioner for International Engagement, increasing the 2018-19 annual target to four is considered appropriate.
9. This accountability indicator tracks the number of trade and investment lead responses identified and qualified. A lead is defined as the identification of an entity that has expressed an interest and has the authority and capacity to invest in the ACT. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
10. Discontinued accountability indicator. This accountability indicator tracked the number of investment facilitation projects supported (ie. Leads that develop into supported projects). Discontinuation of this indicator reflects cessation of Output 3.1's carriage of unsolicited bids.

11. New accountability indicator. This was previously reported in Output 3.6 *Higher Education, Training and Research* and tracked the number of recipients of Key Capability Fund support. Under Output 3.1 this accountability indicator tracks delivery of the Key Capability Fund program. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
12. New accountability indicator. This accountability indicator tracks delivery of defence advocacy programs. Defence advocacy is delivered in partnership with the ACT Defence Industry Advisory Board and the ACT Defence Industry Advocate. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
13. New accountability indicator. This was previously reported in Output 3.6 *Higher Education, Training and Research* and tracked the number of Vice-Chancellors' Forum meetings convened. Under Output 3.1 this accountability indicator tracks delivery of the Vice-Chancellors' Forum program of activity. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
14. New accountability indicator. This accountability indicator tracks actions that support the growth of the cyber industry in partnership with the Canberra Node of AustCyber. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
15. New accountability indicator. This accountability indicator tracks actions that support the growth of the space industry in Canberra in partnership with industry, education institutions and the Canberra Space Development Working Group. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
16. New accountability indicator. This accountability indicator tracks actions that support the development of the screen industry in Canberra in partnership with Screen Canberra. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
17. New accountability indicator. This accountability indicator tracks support for innovation and entrepreneurs through programs delivered by CBR Innovation Network. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
18. New accountability indicator. This accountability indicator tracks projects supported for facilitation management. These are ongoing projects and the indicator is considered complete at the end of the reporting period.

Output 3.2: VisitCanberra

Table 33: Accountability Indicators Output 3.2

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. ACT Accommodation – Room Occupancy Rate (%) ¹	>national average	>national average	>national average
b. Canberra and Region Visitors Centre (CRVC) – Overall visitor satisfaction with customer service levels at the CRVC ²	>85%	95%	>87%
c. Number of visits to the 'visitcanberra' website ³	1,300,000	1,300,000	1,300,000

Note(s):

1. This accountability indicator provides a comparison of the ACT's average accommodation room occupancy rate to the national average. The STR Global estimated national average for room occupancy is 77%.
2. Satisfaction with overall customer service levels at the CRVC is captured as part of a broader Satisfaction Survey open to visitors throughout the year. Survey data is recorded using the *Survey Monkey* online program.
3. This accountability indicator is used to record the performance of the website www.visitcanberra.com.au as a key driver for tourism activities such as travel, research, planning and online bookings in Canberra.

- driving transformational and cultural change to improve workforce readiness prior to moving to the Dickson and Civic Office blocks in 2020;
- developing and implementing ACT Public Service capacity building programs, including programs for graduates, Aboriginal and Torres Strait Islanders, and people with disabilities;
- maintaining and monitoring whole of government integrity, ethics and accountability frameworks; and
- supporting the Head of Service, Public Sector Standards Commissioner and the ACT Remuneration Tribunal with their legislative responsibilities.

Note(s):

1. This Strategic Objective has been updated to better reflect CMTEDD's current focus in relation to whole of government strategy and policy development. The update includes moving the focus of the former Strategic Objective 3 (*A more agile, responsive and innovative public service with increased capability to deliver on government priorities*) into this section and expanding on CMTEDD's role in workforce planning, capability development and supporting the ACTPS.

Strategic Objective 2

Government supported in the delivery of responses to urgent and complex emerging priorities

The Directorate is flexible and agile in responding to urgent and emerging government priorities, through consultation with other agencies, leadership of cross agency and joint community taskforces and active participation in taskforces and committees led by other directorates.

Strategic Objective 3^{1, 2}

Economic growth, innovation and opportunity, and social inclusion

The Directorate will support growth and opportunity by supporting diversification and greater innovation in the ACT economy.

The Directorate will enable our skilled community to contribute to the economic prosperity and social engagement of our city, through vocational education and training programs that respond to identified areas of skills needs, and target those experiencing disadvantage.

The Directorate will support leadership and collaboration in key sectors that have the capacity for long term wealth creation and employment. With international research showing that six per cent of businesses are responsible for more than half of employment growth, the Directorate will also support innovation focused businesses with the capacity for scale-based growth and the ability to expand and headquarter in Canberra. A diversified innovative economy will not only grow faster, but place it in a stronger position to weather shocks from the Commonwealth Budget cycle.

The Directorate, via Access Canberra, also supports economic growth by making it easier to do business with government. Shaping the delivery of services around businesses, community groups and individuals seeking to engage with the ACT Government, enabling a 'no wrong door' approach and ensuring the appropriate level of community protection all work to make Canberra an even better place to live.

The Directorate will support a culturally rich and vibrant community; celebrate the arts and culture and encourage creativity, social inclusion, feeling, thinking and exchange. This support is provided through funding and capacity building activities for artists and arts organisations which contribute to the liveability of our city.

The downstream opportunities from direct international flights to Singapore and Wellington are also significant, bringing two highly complementary city economies in close alignment with Canberra's. The Government will leverage these new economic relationships through trade and investment facilitation programs and greater knowledge transfer through our people and our institutions.

The Directorate will foster the growth of the community sector through reducing red-tape for our health and social care enterprises as the National Disability Insurance Scheme (NDIS) drives an expansion of this industry.

Note(s):

1. This Strategic Objective was previously Strategic Objective 4. The former Strategic Objective 3 (*A more agile, responsive and innovative public service with increased capability to deliver on government priorities*) has been removed and its focus on CMTEDD's role in workforce planning, capability development and supporting the ACTPS added to Strategic Objective 1.
2. This Strategic Objective has been updated to include reworded content from the former Strategic Objective 9 (*Superior customer and regulatory services for a safe and vibrant community*), which focused on Access Canberra's functions (which has been removed). A new associated Strategic Indicator 3c measures the ease of industry/business dealings with Access Canberra.

Strategic Indicator 3a: Growth in the Value of Tourism.

Tourism is a key driver of the ACT economy. Tourism Research Australia's State Tourism Satellite Account results show tourism contributed around \$2 billion in Gross State Product (which includes expenditure revenue from both domestic and international overnight visitors as well as daytrip visitors) and supported an estimated 16,400 jobs. The Directorate will continue to implement marketing and development programs that aim to increase the economic return from tourism visitation.

The ACT Government and tourism industry has set a goal of growing overnight visitor expenditure to \$2.5 billion by 2020. Tourism 2020 progress is measured using year ending December overnight expenditure figures each year until December 2020. Total combined domestic and international overnight expenditure for the year ending December 2017 shows the ACT is performing at the upper end of its Tourism 2020 range at \$2.1 billion (Figure 1). National performance (Figure 2) remains closer toward the lower range target of \$115 billion.

Figure 1: ACT Tourism 2020 progress: combined international and domestic overnight expenditure vs. T2020 range goals - year ending December 2017

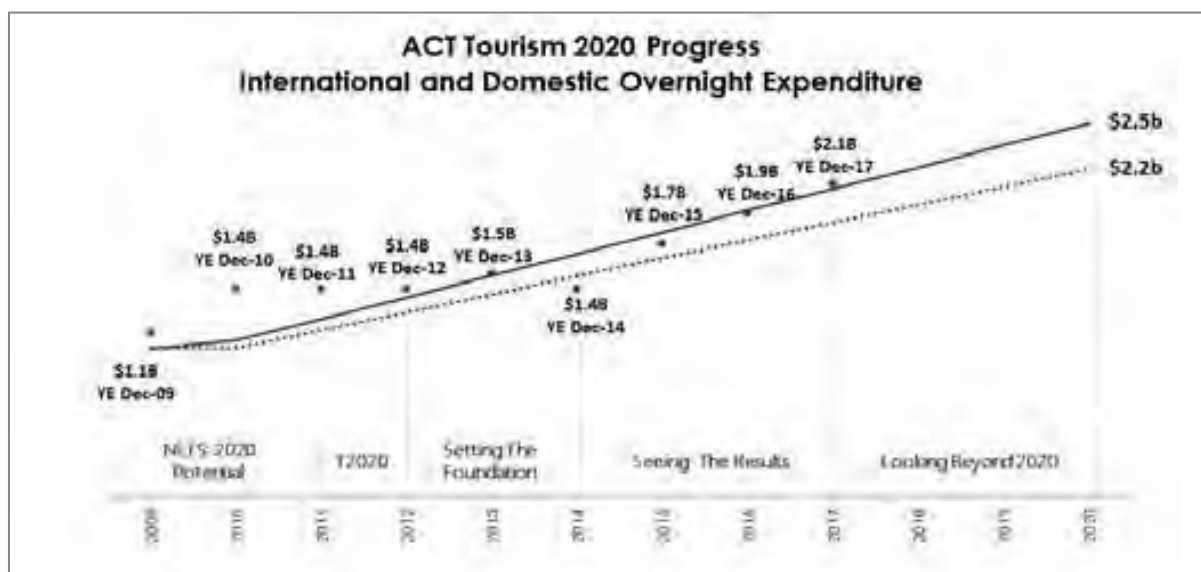
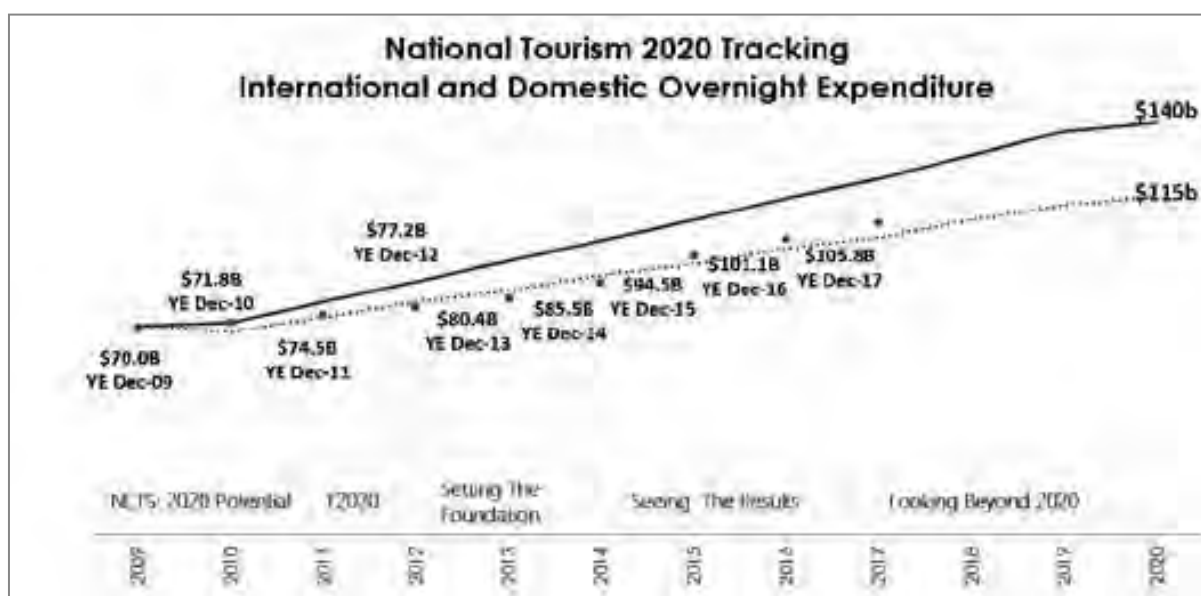


Figure 2: National Tourism 2020 progress: combined international and domestic overnight expenditure vs. T2020 range goals – year ending December 2017



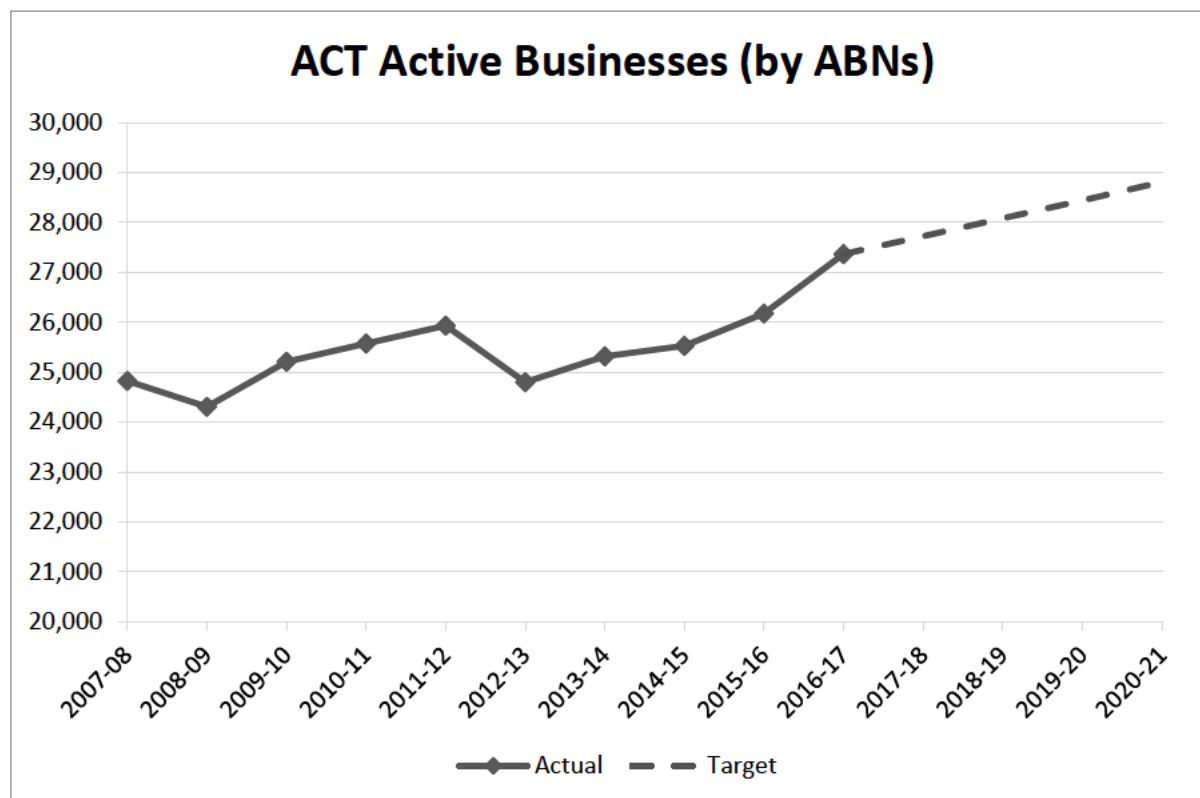
Strategic Indicator 3b: Growth in Innovation, Trade and Investment.

The Government's objective is to support private sector growth, diversification and jobs by:

- fostering the right business environment;
- supporting business investment; and
- accelerating business innovation.

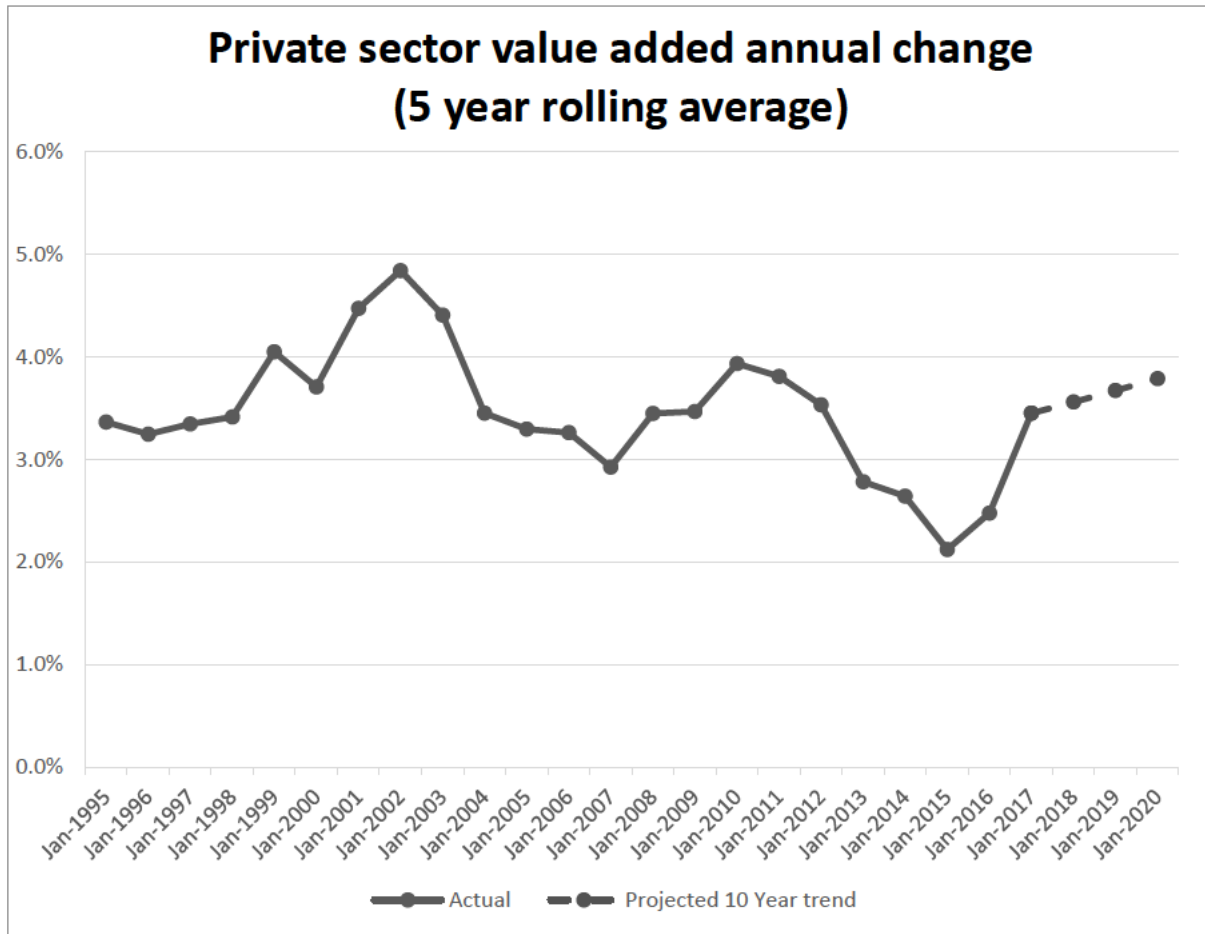
The Government's expectation is that over the medium to long term, the Government's business development strategy *Confident and Business Ready: Building on Our Strengths* will work in concert with other aligned strategies, initiatives and programs, towards strong growth in the ACT's private sector and measurable diversification in its economy.

Figure 3: ACT Active Businesses



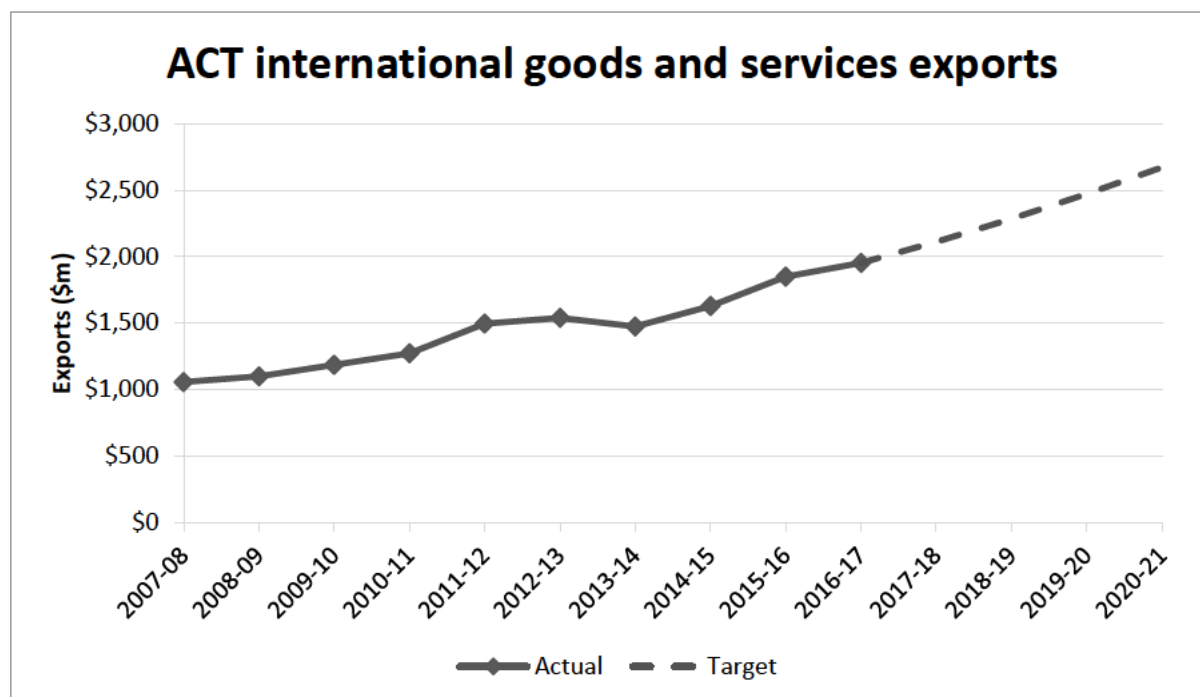
Source: ABS Catalogue No. 8165.0

Figure 4: Gross value added to ACT economy – all non-public sector industries



Source: ABS Series ID A2715165A; Series ID A2477744F

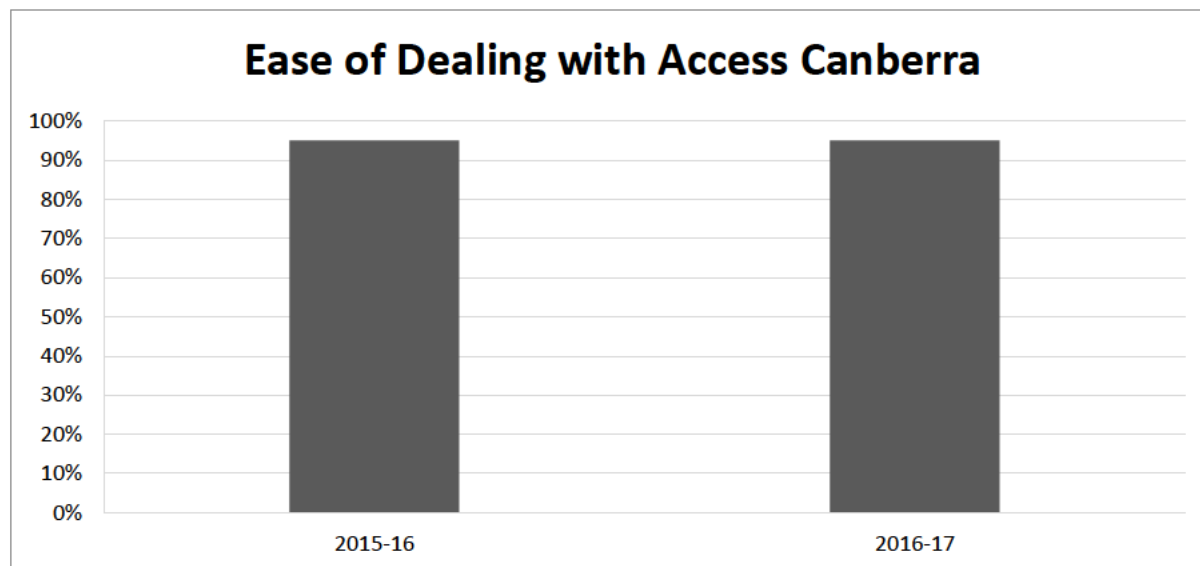
Figure 5: Increasing Measures of ACT Goods and Services Exports



Source: ABS Catalogue No. 5220.0

Strategic Indicator 3c: It is easier to do business with the ACT Government.

Figure 6: Ease of dealing with Access Canberra in 2015-16 and 2016-17

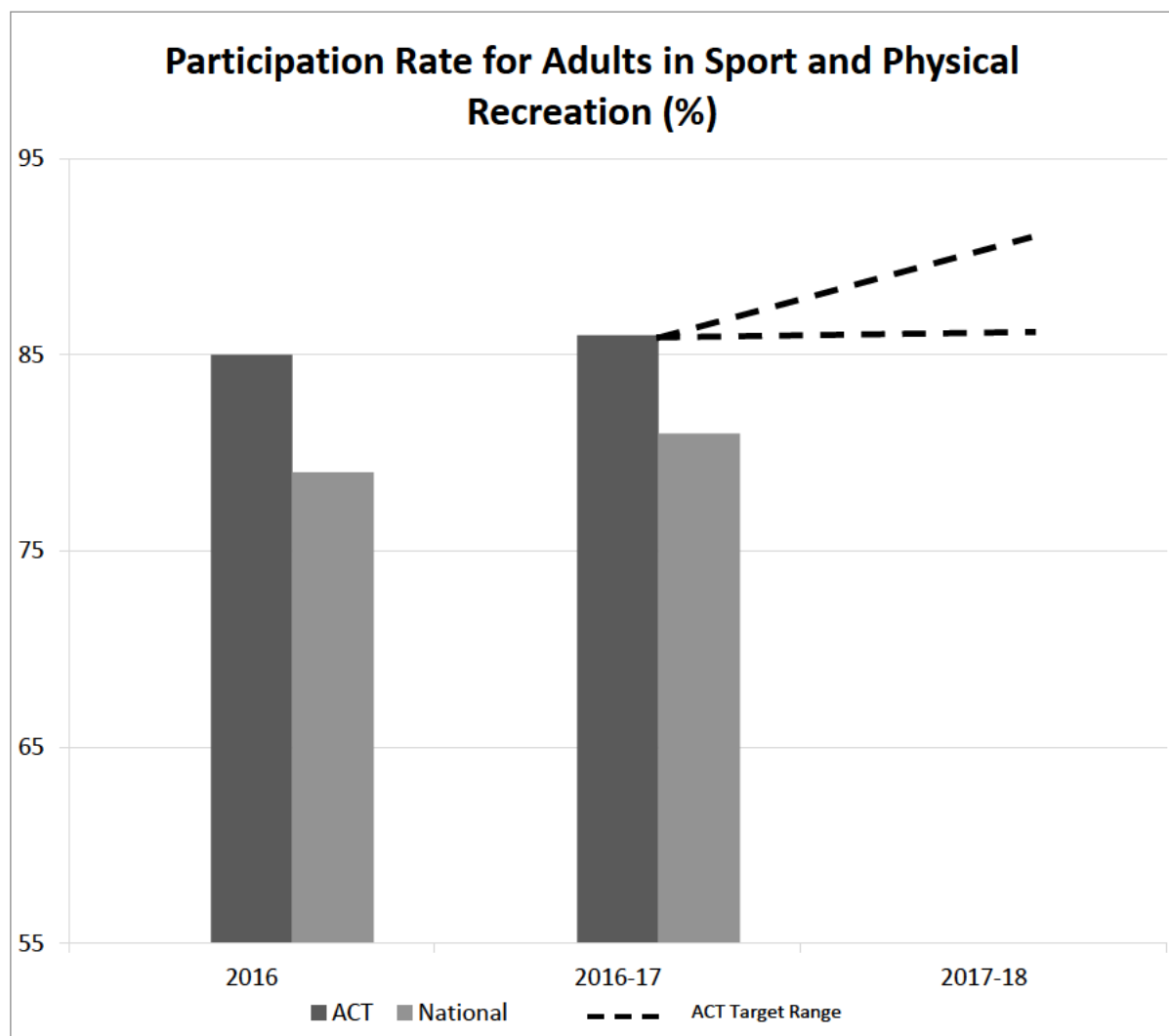


Source: Business Improvement Manager client assessment feedback, which is collected from an on-going internal phone survey of randomly selected industry groups that have had a regulatory interface with Access Canberra.

Strategic Indicator 3d: Higher than National Average Participation in Sport and Physical Recreation.

The benefits of physical activity are widely recognised and are consistent with the ACTIVE 2020 objective to increase participation in competitive, non-competitive and social sport and recreation activities at all levels. It provides a blueprint upon which sport and recreation will be nurtured and promoted over the period to 2020.

Figure 7: Participation Rate for Adults in Sport and Physical Recreation

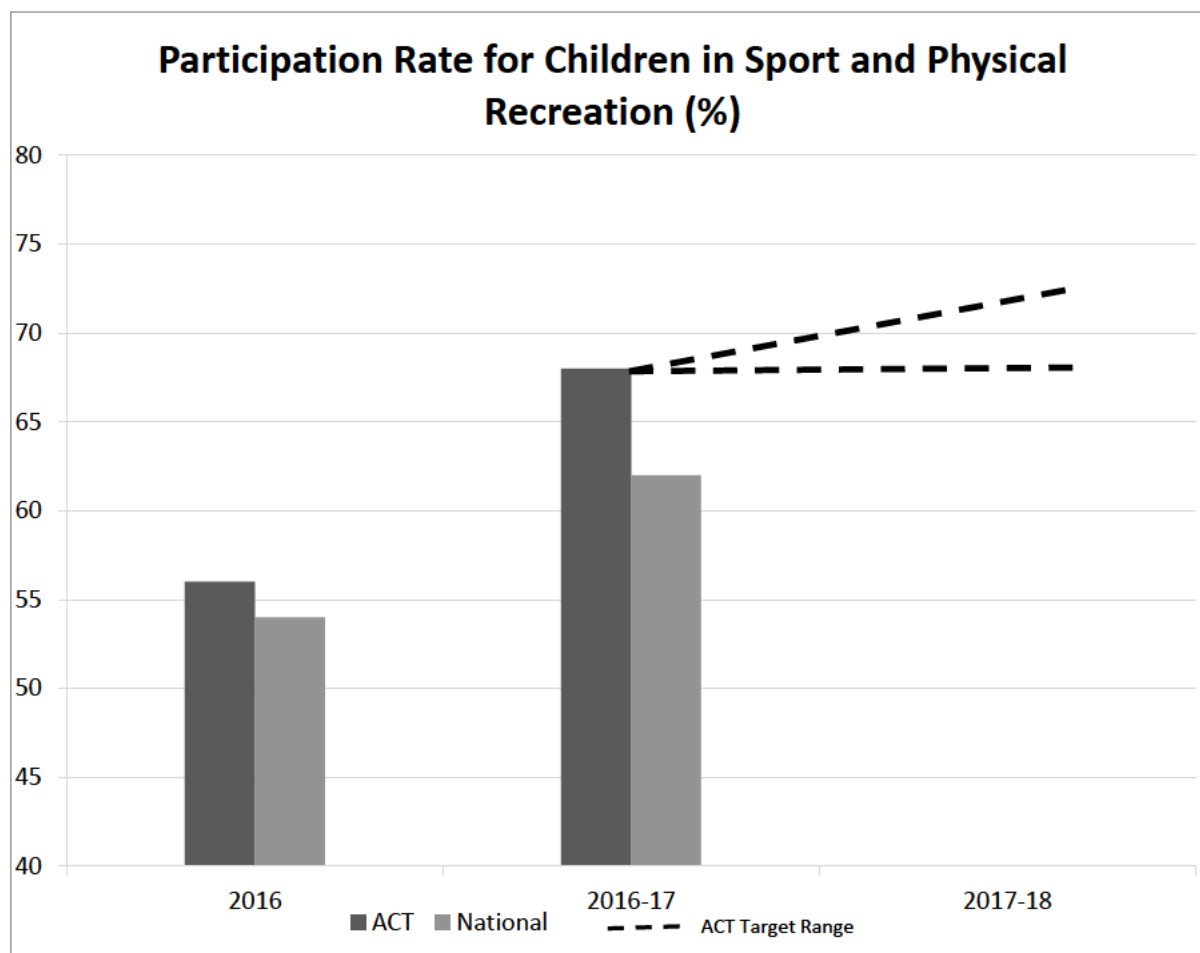


Source: AusPlay Participation data for the sport sector (16 November 2017)

Note(s):

1. 2016 represents the initial release of data report under new data source for sport and physical recreation participation. 2016-17 represents the first full year of data, and relates to persons aged 15 years or over who participate in sport and physical activity at least once a week.

Figure 8: Participation Rate for Children in Sport and Physical Recreation



Source: AusPlay Participation data for the sport sector (16 November 2017)

Note(s):

1. 2016 represents the initial release of data report under new data source for sport and physical recreation participation. 2016-17 represents the first full year of data, and relates to persons aged 5 - 14 years who participated in organised sport and physical activity outside of school hours at least once per week.

Strategic Objective 4¹

Managing the public finances appropriately and assisting the government to maintain a strong balance sheet

The Government's fiscal strategy focuses on managing the public finances of the Territory in a rigorous and prudent manner over the longer term, and establishes an objective of achieving an operating balance over time by offsetting temporary deficits with surpluses in other periods.

Note(s):

1. This Strategic Objective was previously Strategic Objective 5.

QTBs

CM2019/3692

Portfolio/s: Trade, Industry and Investment
Advanced Technology and Space Industries

ISSUE: 50TH ANNIVERSARY OF THE MOON LANDING

Talking points:

- July 2019 marks the 50th anniversary of the first manned lunar landing.
- On 21 July 1969, over 500 million people around the world watched in awe as Neil Armstrong became the first human to set foot on the moon. The first few minutes of the iconic television broadcast originated from Honeysuckle Creek Tracking Station near Canberra.
- It is important to recognise the human capabilities that supported the Apollo 11 mission at Honeysuckle Creek and Tindbinbilla Tracking Stations. The success of the Apollo 11 mission depended on the remarkable precision and coordination among the engineers and specialists that supported the operations.
- Drawing on this expertise, our local space industry's capability is internationally renowned and still supports some of the very biggest events in international space exploration, such as the Mars Phoenix landing.
- The 50th anniversary of the first moon landing provides an opportunity to celebrate and recognise Canberra's involvement in the Apollo 11 mission and to promote our local space industry capability and to inspire the next generation into STEM and space careers.
- The ACT Government is supporting a number of initiatives to celebrate the 50th anniversary of the moon landing.
- The ACT Heritage Grants Program funded four individual projects (totalling \$104,000) to promote the Canberra Region's space heritage through exhibitions, events and documentaries.
- The annual Canberra and Region Heritage Festival (13 April – 4 May 2019) adopted the theme of Space for this year.

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- Acknowledging the anniversary of the Apollo 11 moon landing has been incorporated into existing events and celebrations delivered by the ACT Government in 2019, for example:
 - *Lights!Canberra!Action* as part of *2019 Enlighten Festival* was themed ‘One Small Step’. Film makers produced content with an interpretation of this within their works.
 - Also as part of *Enlighten*, the National Portrait Gallery hosted an interactive photo booth based around the moon landing.
 - *Floriade 2019* intends to include programming and entertainment related to the moon landing.
- The Government is working with Canberra’s higher education and research institutions to support initiatives and events to commemorate the 50th anniversary of the moon landing and to inspire Canberrans in space.
- Through EPSDD, \$391,000 has been allocated to support a commemorative piece at the Honeysuckle Creek Tracking Station site, improve visitor orientation on site, connect walking trails by linking all three space industry sites, and provide interpretive material around the Ngunnawal understanding of the night sky. Construction is on track to be completed prior to the official unveiling event scheduled for 20 July 2019.
- In addition to these ACT Government initiatives, there are also a number of community and Australian Government activities occurring in Canberra to commemorate the 50th anniversary of the first moon landing. The ACT Government, through EPSDD and CMTEDD, is participating in committee meetings to support collaboration across the various commemoration activities.
- The Apollo 11 50th Anniversary Committee (an external committee comprised of ex-employees of the tracking station and the manager of the Canberra Deep Space Communications Complex) has proposed a range of activities over a four day period from 18 July 2019 to 21 July 2019 at Honeysuckle Creek and Tidbinbilla tracking stations, Questacon and the National Museum of Australia. Information on these

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events is available at <https://apollo11anniversary.jsaxon.org/home-page/anniversary-timeline/>.

- The National Science Week (10-18 August 2019) theme is *Destination Moon: more missions, more science*.
- Questacon is hosting a moon exhibit with a seven metre diameter moon displaying images from Lunar Reconnaissance Orbiter data.
- The Royal Australian Mint has issued a set of six commemorative coins, featuring two unique coins showing the lunar landing site on the Sea of Tranquility, and the Honeysuckle Creek Tracking Station.
- Several Moon Rock displays will be commemorating the Apollo 11 mission, including at the National Archives of Australia, Geoscience Australia, National Museum of Australia and the Australian National University.

Key Information

- The 2018-19 Budget Review commits the Government to deliver upgrades to the Canberra Deep Space Discovery Centre and the CSIRO Discovery Centre as part of activities to commemorate the 50th anniversary of the moon landing. A total of \$200,000 has been committed, which also includes collaborative partnership initiatives with the ANU to commemorate the anniversary. Contract negotiations are currently underway with the ANU and CSIRO and these are expected to be finalised by 7 June 2019.
- In September 2018 the Minister for the Environment and Heritage announced 18 projects to be funded by the 2018-19 Heritage Grants Program. Four projects, totaling \$104,000 specifically relate to celebrating the moon landing including:
 - *Dr Ursula Frederick: Promised the moon* exhibition (\$7,877) celebrating the 50th anniversary of the first moon landing and the region's space heritage.
 - *Crux Media: Mike Dinn's front row seat* (\$28,060) celebrates the 50th anniversary of the first moon landing and the role Honeysuckle Creek played in broadcasting the first images. Narrated by former Deputy Director at Honeysuckle Creek, Mike Dinn.
 - *Zuszi Soboslay: Tidbinbilla – earth and sky – past-present-future* (\$37,800) Events and celebrations that reflect on the first moon walk and of Tidbinbilla and the Honeysuckle Creek Tracking Station.
 - *Red Gadget Films: Satellite to the stars* (\$31,700) This documentary film explores the role of the ACT in the international space program during the 1969 moon landing.

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CM2019/3156

Portfolio: Advanced Technology and Space Industries**ISSUE: AGRICULTURE INDUSTRY****Talking points:**

- The agri-tech sector in the ACT is predominately based around research, innovation and public policy advocacy.
- The Territory's research and technology expertise sits within CSIRO and the ANU, with both organisations recognised globally as centres of excellence for plant sciences and agriculture.
- The CSIRO ranked 18th globally in Reuter's 2017 ranking of the top 25 publicly funded institutions doing the most to advance science and technology.
- The ANU is ranked 24 out of the top 25 universities according to the QS World University rankings and 22 in the subject of environmental sciences.
- Agriculture focused public policy and rural advocacy have a major presence in Canberra.
- The ACT is home to organisations such as the Grain Research and Development Board, the National Farmers Federation, Animal Health Australia, Plant Health Australia, the Department of Agriculture and the Australian Bureau of Agricultural Economics.
- There is also an emerging agri-technology hub within the ANU/CSIRO Centre for Entrepreneurial Agri-Technology which, within its first year of operations, has already attracted a number of innovative agri-tech companies, including international ones that have co-located at the Centre with around 20 staff positions created.
- The agricultural sector is undergoing transformation globally due to the impacts of climate change and the increase in global demand for agricultural products.

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- Transformation is occurring along the whole value chain with new opportunities being created through the wide application of digital and genetic technologies, start-up businesses, global venture investment, and changing business models.
- The ACT is well placed to become a key player in the transformation of the sector.

Key Information

- Plant and Agricultural Sciences is identified as one of the priority sectors in the ACT Government's business development strategy *Confident and Business Ready: Building on our Strengths*.
- The ACT Government has provided funding to support various initiatives to building research and commercialisation expertise in Canberra for the sector:
 - \$1.1 million was provided in 2008 to CSIRO towards the establishment of the Canberra Node of the National Plant Phenomics facility at Black Mountain. The ACT funding was used as a contribution under the National Collaborative Research Infrastructure Scheme.
 - In 2014, funding was provided towards a scoping study for ANU/CSIRO joint precinct known as the National Agricultural and Environmental Sciences Precinct.
 - In the 2017/18 Key Capability funding initiative, the ANU/CSIRO Centre for Entrepreneurial Agri-Technology received \$500,000 funding, matched by the ANU for a \$1.2 million total investment. The Centre was officially opened on 24 August 2018 by the Chief Minister and Prof Brian Schmidt.

Background Information – may not be suitable for public disclosure

- The industry development relationship with this sector focuses on the Territory's innovation, research and technology capability that sits inside the CSIRO and ANU, and increasingly in big data management and interrogation. For example, plant genetics and plant phenomics are important new technology frontiers in agricultural research and significant expertise has built up in these fields in the ACT.
- ANU and CSIRO's agriculture technology expertise is largely co-located in the Black Mountain precinct and both organisations are working closely to develop the precinct into a world-class agri-technology hub. The precinct, which is branded as the National Agricultural and Environmental Sciences Precinct, is a joint ANU and CSIRO initiative.
- While there is currently no reliable estimates of capital inflow to the ACT through agriculture related R&D, anecdotal evidence from the emerging trend of innovative companies co-locating at the Centre for Entrepreneurial Agri-Technology hub demonstrates the growing interest of industry to collaborate with the research sector to invest in and develop innovative solutions to agricultural challenges.

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CM2019/3156

Portfolio/s: Trade, Industry and Investment
Advanced Technology and Space Industries

ISSUE: CYBER SECURITY INDUSTRY**Talking points:**

- Canberra's credentials as 'Australia's Cyber Security Capital' are demonstrated by the strategic connections between key national security and government agencies; established multinationals and defence primes; renowned higher education and research institutions and innovative SMEs; all operating in a dynamic innovation ecosystem.
- Canberra is home to approximately 65 start-ups, SMEs and multinational corporations engaged in cyber activities employing over 4,000 people. Australia's national security agencies, all located in Canberra, are significant players in Australia's cyber industry and a major drawcard for an expanding cyber security industry in Canberra. Unfortunately, due to the sensitive nature of the national security agencies there is no data on the number of people employed on cyber activities.
- Canberra's research institutions also have significant cyber capability including the ANU, with its newly established Cyber Institute, which brings together cyber and national security capabilities across the university; UNSW Canberra – whose Defence Research Institute acts as an entry point for defence and other agencies to UNSW's cyber and defence capabilities; and Data61.
- AustCyber's Canberra Node has developed a strategic workplan that supports development of Canberra's cyber security Industry over the next two years. Key activities under the workplan will contribute towards addressing the major challenges for the sector including; fostering strong collaboration between government, private sector and academia; opportunities to increase the supply of talent and developing a mature, market ready and competitive local business environment.
- Recent recognition of ACT-based cyber enterprises demonstrates the capability, maturity and innovation that exists within Canberra's cyber sector and the key role Canberra plays in growing the sector nationally.

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- Canberra based cyber security firm Penten, who has grown from four employees to 40 in three years, won the 2018 Tesltra Australian Business of the Year award.
- Last year, four Canberra-based enterprises received a total of \$1.78 million through the AustCyber Project Funding round. The recipients and their respective amounts were:
 - Fifth Domain – (\$545,114) to work with the Canberra Institute of Technology and the ANU to produce a learning management system that enables education organisations, students and employers to collaborate in developing the cyber security workforce of the future.
 - Deception.AI – (\$180,000) to complete an export commercialisation of its cyber security product and document this in a playbook to assist other Australian startups seeking to sell their products overseas.
 - Cybermerc – (\$605,000) to collaborate with La Trobe University, Optus and Deception.AI to build a next-generation Intrusion Detection System that will significantly reduce the time to expose sophisticated cyber actors inside networks.
 - Vault Systems – (\$448,000) to collaborate with QuintessenceLabs, to build the world’s first secure and scalable package for enterprise file synchronisation and sharing systems.

Key Information

Cyber security is identified as one of the priority sectors in the ACT Government’s economic development strategy *Confident and Business Ready: Building on Our Strengths*, and over the past three years the ACT Government has played an active role to facilitate the sector’s growth through:

- Establishment of the Canberra Node of AustCyber (the Australian Cyber Security Industry Growth Network) to ensure that the Canberra cyber industry benefits from the Australian Government’s commitment to grow the sector;
- Establishment of an industry advisory group to oversee the work of the Canberra Node;

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- Adoption of the Team Canberra approach when participating in key national and international industry events and markets such as the Australian Cyber Security Centre Conference and the world leading RSA Conference in the United States; and
- Activities focused on increasing collaboration, addressing skills shortages and investment attraction.

Background Information – may not be suitable for public disclosure

National Data Context

- Cyber Security in Australia is a dispersed and mid-sized sector but is fast-growing. It employs approximately 19,000 people, either as part of an organisation's internal cyber security workforce or through external cyber security providers. Total expenditure on cyber security amounts to approximately AU\$4.3 billion, equivalent to around five per cent of the entire Australian information technology sector.
- Australian demand and employment is dominated by outsourced cyber security services, and more than three-quarters of this market is controlled by foreign firms – mostly operations from local bases and employing Australians.
- Over the next decade, the Australian cyber security industry has the potential to almost triple in size, with revenues increasing to AU\$6 billion by 2026, from just over AU\$2 billion today.

International Industry Data Context

- The global cyber security market is currently worth around US\$126 billion and is projected to roughly double to US\$251 billion over the next decade. Roughly three-quarters of the global expenditure on cyber security comes from cyber security 'users' (organisations and individuals seeking to defend themselves against malicious cyber activity) who purchase the products and services of external cyber security 'providers' (both specialist cyber security firms and IT or telecommunications firms with cyber security offerings). The remaining quarter is the internal expenditure of cyber security users on their in-house capabilities, principally wages of their IT staff who specialise in cyber security.
- Analysis based on available market data and expert interviews suggests that this trend will accelerate in the future. While money spent on in-house or internal cyber security functions is expected to grow by around five per cent per cent each year over the decade until 2026, global spending on external cyber security products and services is set to increase by nearly eight per cent per cent annually over the same period.
- Unfortunately, due to the sensitive nature of the industry, there is little data on national governments' cyber expenditure.

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CM2019/3156

Portfolio: Advanced Technology and Space Industries**ISSUE: DEFENCE INDUSTRY****Talking points:**

- Canberra has the largest concentration of defence and national security agencies, assets, organisations, diplomatic networks and industry bodies in Australia. It also has a significant number of small-medium enterprises, national and multinational companies, and education and research institutes with strong linkages to the defence industry.
- Canberra's defence industry strengths are in areas of intelligence, surveillance and reconnaissance, cyber security, professional services, ICT integrated systems, space and spatial sciences, and simulation and training.
- Some of the recent successes of Canberra companies in this sector include:
 - Aspen Medical was a joint winner of the Exporter of the Year at the 2018 Australian Export Awards held in Canberra. This is the first time that an ACT company has won the prestigious Australian Exporter of the Year Award. Aspen Medical is a provider of expeditionary healthcare with operations in 16 countries and over 1200 staff employed globally. The company employs around 240 people in the ACT and has generated economic benefits valued at approximately \$44 million per annum towards the ACT economy.
 - EOS Defence Systems secured a \$600 million export contract for its Remote Weapons System (RWS). In addition, its RWS has been included in the Land 400 phase 2 project and mandated for inclusion in the Land 400 Phase 3. Land 400 Phase 2 and 3 will result in the system being deployed on over 460 new army vehicles. EOS is now the primary RWS provider to the Australian Army.

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- CEA Technologies, an internationally recognised, world-leading radar and communications systems supplier, recently had its CEAFAR active phased array radar capability mandated for use in the Future Frigates program.
- Together with Aspen Medical, these firms are three of the largest Australian-owned defence companies in Australia and all three grew out of the defence environment in Canberra.
- There has been extensive program and services interaction between the three companies and ACT Government agencies to support their growth and development in the Territory.

Key Information

- A 2017 KPMG report (commissioned by the ACT Government) found that defence expenditure contributed approximately \$3.5 billion a year to the Canberra region's economy and directly created 15,000 jobs.
- When indirect benefits are taken into account, KPMG estimated that the total economic contribution of the defence sector to the Canberra region economy is \$4.3 billion in additional Gross State Product and 25,300 jobs.
- Defence industry expenditure stimulates employment across many sectors in the Canberra region including transport, retail trade, construction, and the professional services sectors.

Key Organisations in Canberra

- There are 14 defence and national security agencies including the Department of Defence, Australian Security Intelligence Organisation (ASIO), the Australian Signals Directorate (ASD). There are also many defence-related education and research centres including Australian Defence Force Academy at University of New South Wales (UNSW) Canberra, The Australian Centre for Cyber Security at UNSW Canberra, The Australian National University (ANU) Military and Defence Studies Program, ANU National Security College, ANU Cybercrime Observatory, ANU Space Test Facilities, UNSW Canberra Mission Design Facility and Australian Strategic Policy Institute.

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Key Private Sector Firms

- Canberra is headquarters to 10 of the top 40 defence contractors, including two locally grown companies, CEA Technologies and EOS Defence Systems. Collectively these 10 companies generated over \$2.6 billion in revenue in 2018. Other companies include Raytheon, Lockheed Martin Australia, Northrop Grumman, DXC Technologies, EOS Defence Systems (Australia's largest defence exporter), Quintessence Labs, Seeing Machines, Penten/Deception.ai, Datapod, Skykraft, Cogito Group, Nucoria, Codarra Advanced Systems, Kord Defence and Liquid Instruments.

Issues constraining sector growth

- Insufficient supply of specifically skilled and security cleared workforce; and
- Shortage of suitable land for scale sensitive company expansion or prospective investors.

Background Information – may not be suitable for public disclosure

ACT Government Policy and Program Approach

- The ACT Government has released a Defence Industry Strategy and has provided \$400,000 for advocacy arrangements and to support industry participation in major supply chain related activities.
- This funding supports the Defence Industry Advisory Board (DIAB) and facilitates participation in selected defence industry events and exhibitions, DIAB work to identify new business opportunities across the ACT's priority defence, cybersecurity and space sectors and advocacy for Canberra's defence sector to both the Australian and ACT Governments.
- There has also been extensive ACT Government-to-company interaction on various issues with a focus on facilitating the growth and expansion of these companies in the Territory. ACT Government support has been in the form of technology and commercialisation funding for early stage companies, payroll tax waiver support for some businesses, and trade development program support.
- While policy towards the sector had been somewhat ad hoc for many years, the recent sector development focus of policy and the formation of DIAB has greatly improved the quality and breadth of interaction between ACT Government agencies and the defence industry.

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QUESTION TIME BRIEF

CM2019/3156

Portfolio: Advanced Technology and Space Industries

Chief Minister

Business and Regulatory Services

ISSUE: DRONE BUSINESS DEVELOPMENT ACTIVITY IN THE ACT**Talking points:**

- The commercial use of drones, or unmanned aerial vehicles (UAVs), is growing rapidly. Their uses span across multiple industries and applications including:
 - logistics and delivery services
 - remote sensing for environmental and safety related purposes
 - defence and security applications
 - monitoring of infrastructure, such as Evoenergy is doing in the ACT
 - screen and film production
 - mineral exploration
 - disaster relief
 - surveying for planning, real estate and construction
- The ACT has a relatively strong ecosystem of drone systems and application developers. These include ACT UAV Developers Association, ANU Advanced Instrumentation and Technology Centre (AITC) at Mount Stromlo, UNSW Canberra Space, and companies such as Xtek, Codarra Advanced Systems, Aerial Robotics Australia, FPV Australia, Wildlife Drones, Aerovort and SOAPdrones.
- Three drone technology start-ups have received small grants from the ACT Government's Innovation Connect program, which helps Canberra-based start-ups develop innovative products and services.
- On 5 April 2019, Project Wing (Wing) received an exemption from the Civil Aviation Safety Authority (CASA) permitting drone delivery services in Mitchell and certain surrounding suburbs. Wing has not received any sponsorship from the ACT Government.

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- Since 2017, Wing has been undertaking drone delivery trial services in the Canberra region; initially at Royalla, then at Bonython in 2018.
- Drone technology across a wide range of applications, similar to a range of other new technologies, has the potential to disrupt existing business models, creating benefits for some companies and losses for others.
- Cities that are open to and engage with disruptive technologies and new business models can generate new economic development opportunities and returns. This approach can deliver competitive advantages, new business investment, more efficient business models and employment opportunities for Canberrans in the future.
- Another example of the ACT engaging with new technology is the CANdrive automated vehicle trial. Led by ACT-headquartered international business Seeing Machines, this trial is looking at how people interact with the machine (or car) at increasing levels of automation.
- Trials like these demonstrate that Canberra is a progressive and adaptive city but also with a particular strength in managing complex regulatory and community engagement issues. The ACT Government will work collaboratively with appropriate regulatory authorities and encourage and support the collection of sound, independent evidence. The Government will be actively engaged in finding ways of resolving community concerns in line with the vision of Canberra as being a progressive, connected and inclusive city.
- Wing's trial in the ACT allowed the ACT Government and Australian Government regulator, the Civil Aviation Safety Authority (CASA), to better understand and respond to community attitudes to this new technology and the best ways to accommodate drone delivery in our cities into the future.
- The ACT Government acknowledges Wing's ongoing refinement of both its technology and business model in response to issues and concerns raised by service users, community members, businesses and Australian and ACT Government agencies.

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ACT Government regulation of drone delivery services

- The Australian Government has exclusive power to regulate drone safety, drone noise and postal delivery services. This means that the ACT Legislative Assembly does not have the legal ability to provide a comprehensive, targeted regulatory response to drone delivery.
- Drone operators are not exempt from a range of existing laws which apply in the ACT alongside applicable Commonwealth laws.
- Persons would be liable under ACT criminal law if a drone is used in the commission of a criminal offence.
- Civil claims of trespass or nuisance could be commenced for drone usage on premises in the ACT.
- The *Work Health and Safety Act 2011* provides a framework to protect the health, safety and welfare of all workers at work, other people and the general public who might be affected by the work.
- All ACT land use and planning laws apply to drone delivery companies in the same way they apply to other companies operating in the ACT.
- The ACT Government supports the development of nationally consistent regulatory measures. Measures proposed by the Australian Government include:
 - development and administration of new regulatory initiatives for remotely piloted aircraft systems
 - a mandatory registration regime and education program
 - increased delegated powers which may allow on-the-spot fines.
- CASA, Australian Federal Police, and relevant authorities prohibit the use of remotely piloted aircraft systems in airspace above significant public buildings, critical infrastructure, and other vulnerable areas.
- The ACT Government is a human rights jurisdiction and takes its obligations to protect the right to privacy of ACT citizens seriously. The implementation of the recommendation to establish a comprehensive research and data gathering regime by the Australian Government should be the least restrictive of the right to privacy.

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QUESTION TIME BRIEF

- Noise from certain activities in the ACT is regulated through the *Environment Protection Act 1997* (the Act) and the *Environment Protection Regulation 2005* (the Regulation). Section 8 of the Act specifically exempts noise from an aircraft.
- Remotely piloted aircraft systems, commonly referred to as a ‘drone’, are considered aircraft by the Civil Aviation Safety Authority (CASA). Therefore the Environment Protection Authority has no jurisdiction to investigate noise complaints about drones.
- The safe operation of drones is regulated by CASA. CASA is the best source of information on how drones may be used across Australia for both recreational and commercial users.
- If there are concerns or complaints in relation to any aircraft noise, including noise from drones, ACT residents are encouraged to contact Airservices Australia (Airservices), the Australian Government-owned organisation responsible for responding to aircraft noise, including noise from drones.
- While Airservices has no regulatory powers to establish maximum noise levels or enforce compliance related to aircraft noise, Airservices will seek to influence a better noise outcome for residents, where a complaint has been lodged and the drone operator can be identified.
- The public can lodge any complaints on the Airservices website: <http://www.airservicesaustralia.com/aircraftnoise/about-making-a-complaint/how-to-make-a-complaint/>

Key Information

- CASA Approval

On 5 April 2019, the Civil Aviation Safety Authority (CASA) signed an exemption to permit drone delivery operations by Wing in Mitchell and certain surrounding suburbs.

Wing was required to submit a safety case to CASA as part of the application process. The CASA assessment shows Wing met or exceeded an acceptable level of safety across all the elements of the approval process.

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The exemption allows Wing to fly only the Hummingbird Quiet Hover Propulsion RPA (the new quitter improved drone) over homes and streets in Mitchell, Crace, Franklin and Harrison and adjoining open space, with the following conditions:

- The aircraft must not be operated over public gatherings.
- The operator may only conduct operations over or within 50m of residential suburbs during the following hours:
 - Monday to Friday 0700-2000
 - Sunday and public holidays 0800-2000.
- Wing only deliver to a location where a person has chosen to take part in deliveries.
- People receiving drone deliveries are fully briefed about safety.

- Petition

In November 2018, Ms Joy Burch MLA lodged a 1000-signature petition on behalf of Bonython residents with the Clerk of the ACT Legislative Assembly, calling on the Assembly to block future household drone delivery services in Canberra. On 18 January 2019, Minister Gentleman responded in writing to the Clerk, outlining the economic and innovation benefits associated with conducting trials of this nature in Canberra. The letter also indicated the ACT Government has not, and does not, intend undertaking community engagement on behalf of Wing.

The Standing Committee on Economic Development and Tourism called for submissions to its inquiry into drone delivery systems in the ACT and received 145 submissions. The Committee held public hearings on 6 March 2019 and will hold further hearings on 13 March 2019.

- Potential ACT regulatory framework

When responding to new technology, the ACT Government encourages innovators to engage appropriately with community concerns and, when appropriate, work with government to get the regulation right. The ACT's engaged community, agile regulatory environment and links to national regulators are a key component of the Canberra value-add that attracts innovative businesses to trial and establish in the ACT.

- Enhancing ACT businesses

It is anticipated that parcel delivery by drone will become a component in a network of delivery modes in the coming decades. Wing has demonstrated its service can reliably deliver perishable products like hot food and drinks in a timely manner and in good condition.

Cleared as complete and accurate:	18/04/2019	
Cleared by:	Executive Branch Manager	Ext: 74607
Contact Officer name:	Sean Kelly (Senior Director)	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Andrew McCredie	Ext: 50464
TRIM Ref:	CM2019/3156	

Background Information**Standing Committee Inquiry into drone delivery systems in the ACT**

- The Committee is to report to the Assembly no later than the last sitting week in 2019. The Standing Committee on Economic Development and Tourism held public hearings on 6 and 13 March 2019. The Government looks forward to being able to consider the Committee's report.
- Representatives of the following agencies appeared as witnesses: Wing; Bonython Against Drones Action Group; Tuggeranong Community Council; Belconnen Dog Obedience Club; ACT Equestrian Association; Tuggeranong Dog Training Club; Gungahlin Community Council; ACT Government Solicitor's Office; Chief Minister, Treasury and Economic Development Directorate; Environment, Planning and Sustainable Development Directorate; and Access Canberra. The Minister for Business and Regulatory Services also appeared.
- Themes of the hearing with non-government agencies were noise, safety, privacy, impact on domestic animals, bird life and the environment and the regulatory role of ACT Government.
- Themes of the hearing with the Minister and government agencies were regulatory gaps, the relationship between Commonwealth and Territory regulation and the economic impacts of drone delivery services

Regulation of Drones

- Managing aircraft noise in Australia is a shared responsibility between Airservices, airlines, aircraft operators, airports, federal government agencies and state and local governments. Within this framework, the Territory government is responsible for determining and implementing planning frameworks for areas around airports to ensure that inappropriate developments are avoided where aircraft noise is (or could be in the future) particularly high.
- Drones are not being directed by Airservices air traffic controllers and Airservices does not design flight paths for drones.
- The federal Air Navigation (Aircraft Noise) Regulations 2018 are based on International Civil Aviation Organisation noise standards for aircraft types and models. RPAS are not included in these international standards and are not covered by the Australian regulations. The Department of Infrastructure, Regional Development and Cities administers these regulations.
- CASA maintains a drone safety app called 'Can I fly there' that shows users where they cannot fly. You may also report unsafe drones to CASA at the following location:
<https://www.casa.gov.au/aircraft/webform/report-unsafe-drone-operations>

Wing's Bonython test site

- CASA approved an Unmanned Systems Australia (Project Wing) to trial delivery services by drones in Bonython.
- The ACT Government facilitated the use of a site in Bonython for Wing to operate its delivery trials (Project Wing). EPSDD issued a licence to Project Wing to operate from unleased government land near Pine Island Road and Athllon Drive in Bonython. Project Wing's lease to operate commercial delivery drones from the Bonython site concluded on 15 February 2019, after Wing's advice that their operations actually ceased prior to 11 February 2019. Wing is no longer able to operate or store drones at that site.

Cleared as complete and accurate: 18/04/2019
Cleared by: Executive Branch Manager Ext: 74607
Contact Officer name: Sean Kelly (Senior Director)
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
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TRIM Ref: CM2019/3156

QUESTION TIME BRIEF

- Wing is likely to maintain a presence at the site for a short period, as work is required to be undertaken by them to remediate the site to meet conditions of their lease. This remediation work is expected to include among other things, erection of fences and the removal of gravel. Due to logistical issues, this work could not be undertaken by Wing prior to the cessation of their lease, therefore work was still being undertaken after 11 February 2019.
- The Parks and Conservation Service, as land managers of the Bonython site, has undertaken inspections of the site and is working with Wing to ensure appropriate remediation works are undertaken for the site.
- Special agreement from the Parks and Conservation Service was granted to allow Wing to undertake a special demonstration on the morning of 8 March 2019 of its new, quieter drone. The brief demonstration by Wing was for the media and it followed interest from the community after a public hearing on 6 March 2019 of the Standing Committee on Economic Development and Tourism Inquiry into drone delivery systems in the ACT.
- *The Canberra Times* reported on Project Wing testing on 8 March 2019
<https://www.canberratimes.com.au/national/act/project-wing-tests-new-quieter-drone-20190308-p512pk.html>
- Wing has lodged a Development Application (DA201834859) for Block 27, Section 28 in Mitchell for alterations and additions to existing industrial development to act as a long-term base.
- Wing's Australian website is: <http://www.x.company/wing/australia/>

Innovation funding of Drone proposals

Priority Investment Program

- Two drone-related Expressions of Interest were received in the 2019 Priority Investment Program funding round - one for a swarm-mapping project and the other for an ACT UAV Test Site. Neither proposal progressed to full application.

Innovation Connect grant recipients

Wildlife Drones

- Awarded a \$30,000 Innovation Connect grant in 2016-17.
- Translating the world's first robotic radio-tracking drone prototype into a commercial product service system.

Soap Drones

- Awarded a \$30,000 Innovation Connect grant in 2015-16.
- SOAPdrones designs and develops cutting-edge drone technology for military and commercial use. Our immediate focus is drone technology that will allow transport of goods weighing at least 10kg for up to three hours, and all with vertical lift.

Aerovort

- Awarded \$43,000 Innovation Connect grant in 2012-13.
- Development of the Micro Chinook Unmanned Ground and Air Vehicle with both a fly and drive capability.

Cleared as complete and accurate:	18/04/2019	
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Contact Officer name:	Sean Kelly (Senior Director)	
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Cleared for release	Yes	
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CM2019/3688

Portfolio: Trade, Industry and Investment**ISSUE: GOVERNMENT DECISION ON FUTURE USE OF CANBERRA TECHNOLOGY PARK SITE, WATSON AND THE ACADEMY OF INTERACTIVE ENTERTAINMENT (AIE) PROPOSAL****Talking points:**

- After extensive community consultation, site investigations and careful consideration, the ACT Government has made three key decisions about the future of Canberra Technology Park to:
 - demolish and remediate the buildings on the site, prior to the sale of land;
 - retain responsibility for public green space, including any upgrade and ongoing maintenance as part of any sale process; and
 - enter into direct negotiations with the Academy of Interactive Entertainment (AIE) with a view to reaching agreement on the terms for a direct sale of land to AIE.
- The ACT Government has commenced negotiations with AIE to settle the parameters for delivering this unique and specialised higher education facility for the computer games, animation and film industries, including ancillary student accommodation and co-working spaces.
- Throughout this process, the results of the community consultation will be taken on board. The consultation process confirmed strong community support for the redevelopment and revitalisation of the site as a higher education and community precinct, with student accommodation, and upgraded public green space.
- The timing of demolition will depend on the outcome of negotiations and will take into account existing tenancy arrangements.
- Once negotiations are concluded, the community will be updated on the outcome and on next steps for implementation. This will include further opportunities for community consultation as part of any planning and development approval process.

Cleared as complete and accurate: 29/05/2019
Cleared by: Director Ext: x72070
Information Officer Name: Jenny Priest
Contact Officer name: Anneliese Morgan Ext: x50583
Lead Directorate: Chief Minister, Treasury and Economic Development
TRIM Ref: CM2019/3688

- A final report, outlining the government's decision, the consultation process, and next steps is now available on YourSay (www.yoursay.act.gov.au/future-site-use-old-watson-high-school).

COMMUNITY CONSULTATION

- Community consultation occurred from 5 February to 16 March 2018 to gauge whether the community support future use of the Canberra Technology Park site as a higher education and community precinct, including student accommodation, and preserving public green space.
- This consultation was prompted by the need to renew ageing infrastructure and an investment proposal from AIE.
- A range of events were held throughout the consultation including a community picnic on the site on Sunday 4 March 2018, from 11am – 2pm.
- The community was also able to participate through an online quick poll, survey or using the interactive map on the Government's YourSay website.
- A final report summarising the feedback received by the community is on the ACT Government's YourSay website. Overall, this shows support at a level of 85 per cent for the proposed use.

AIE INVESTMENT PROPOSAL

- In 2014, the Government received an Investment Proposal Guidelines (IPG) submission from the AIE to develop an education precinct at the site of Canberra Technology Park.
- AIE has been a tenant of the site since 1997. Its investment proposal included plans to invest approximately \$100 million over 10 years in redeveloping the site to create:
 - an education and employment hub that will position the ACT at the centre of the growing interactive games and film industry;
 - a state of the art centre of learning and employment for the interactive games and film industry; and
 - a new affordable student accommodation facility catering for around 400 students by 2029.

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Lead Directorate: Chief Minister, Treasury and Economic Development
TRIM Ref: CM2019/3688

- In late 2017, Government decided to defer a decision about the future use and sale of the Canberra Technology Park site, pending the outcome of public consultation.
- Positive feedback from key stakeholder groups regarding AIE's long term presence on the site and in the Territory, as well as the community's expectations of the site, have been carefully considered by the ACT Government in reaching a decision.

Key Information

- AIE's proposal is aligned with the ACT Government's economic diversification agenda. As a leading educator in the game development industry, AIE has potential to promote higher education and talent attraction in the Territory.
- Block 1 Section 13 Watson is 5.7 hectares and is subject to the current Territory Plan zoning ('Community Facility Zone') for the site.
- 'Educational Facility' is a permitted use of the site under the current Community Facility zoning, with student accommodation permissible as an ancillary use.

Background Information

- AIE currently operates from Canberra Technology Park delivering world-class training and qualifications in 3D animation, video game creation, visual effects creation, CGI animation and games programming.
- AIE campuses are located in Canberra, Sydney, Melbourne, Adelaide, Seattle Washington and Lafayette Louisiana. AIE leases the former Watson High School site from the ACT Government.
- AIE was created to support the skills needs of the creative digital sector. It is a specialist 3D animation, game design and visual FX educator. AIE pioneered the development of specialist game qualifications and continues to innovate through industry partnerships and dynamic teaching.
- AIE's proposal has estimated it's project would:
 - create between 200 and 500 new jobs by 2024;
 - contribute between \$200 million and \$420 million to the local economy by 2024;
 - generate between \$8 million and \$16 million in payroll tax;
 - educate thousands of new industry workers; and
 - provide affordable student accommodation.

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Cleared by: Director Ext: x72070
Information Officer Name: Jenny Priest
Contact Officer name: Anneliese Morgan Ext: x50583
Lead Directorate: Chief Minister, Treasury and Economic Development
TRIM Ref: CM2019/3688

CM2019/3692

Portfolio: Advanced Technology and Space Industries

ISSUE: RENEWABLE ENERGY INDUSTRY**Talking points:**

- The ACT Government is committed and on target to achieve its 100 per cent renewable energy target by 2020 with a strong focus on supporting distributed energy storage.
- Four reverse auctions have formed the centrepiece of the ACT's strategy to meet the target – one for solar and three for wind.
- The first reverse auction for 40 MW of large-scale solar projects was held in 2012 and 2013, followed by three 200 MW wind power reverse auctions in 2014, 2015 and 2016.
- The feed-in tariffs awarded as part of the auctions are fixed for 20 years, which helps to protect Canberra residents from sharp rises in wholesale electricity prices.
- The policy has generated strong renewable energy industry development opportunities. EPSDD leads on Renewable Energy Industry Development activities with support from Economic Development.
- The ACT is currently sourcing around three quarters of its electricity supply from renewable sources. All contracts are in place and on-track to secure the 100 per cent target by 2020, one of the most ambitious targets globally.
- The Crookwell 2 Wind Farm commenced operation in November 2018.
- Stage Two of the Hornsdale Wind Farm in South Australia commenced in December 2018, and Stage Three will commence in October 2019.
- The \$25 million Next Generation Energy Storage Grants program is supporting the roll out of up to 5,000 solar battery storage systems to 2020 in Canberra homes and businesses. Over 1,000 systems have been supported under the program to date.

Cleared as complete and accurate:	28/05/2019	
Cleared by:	Executive Branch Manager	Ext: 74607
Contact Officer name:	Sean Kelly (Senior Director)	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Genrikh Salata	Ext: 58662

Key Information

- Uncertainty in national energy policy remains a constraint on renewable energy growth, although there has been significant state-based investment in renewable energy projects across Australia over 2017 and through 2018.
- The direct FTE Employment in Renewable Energy activities in the ACT in 2016-17 (latest ABS figures) was 580 – a decline of 6.5 per cent compared to the previous year. It is worth noting that the employment in Renewable Energy activities in Australia grew by 28 per cent during the same period.
- The ACT renewable auctions leveraged more than \$500 million over 20 years in investment in the Canberra region, resulting in around two gigawatts of renewable energy managed from Canberra.
- ANU Energy Change Institute won \$10 million in funding over five years for its project: Zero-Carbon Energy for the Asia-Pacific
- On ABS data, Canberra also has 3.2 per cent of the nation’s renewable energy jobs despite having only 1.7 per cent of its population.
- However, there has been a significant increase in renewable energy projects across Australia in 2017 and 2018 with 5,600 megawatts under construction totalling around \$11.2 billion in investment, and generating around 6,000 jobs.
- Statista* reports world-wide investment in renewable energy was US\$296 billion in 2018. Australian clean energy investment was US\$9.5 billion in 2018. (*Statista.com - an online statistics, market research and business intelligence portal.)
- In the new budget period, the Australian Government’s Expenditure for the renewable energy component is anticipated to decline from \$405 million in 2018-19 to \$102 million in 2022-23. Most of this reduction is due to a decrease in grant expenses for the Australian Renewable Energy Agency (ARENA). This decrease is stated to be partially offset by increased expenses for the Clean Energy Finance Corporation (CEFC). There are no 2019–20 Budget measures that relate directly to ARENA or the CEFC. The Renewable Energy Target as well as some other related programs are not funded by the Australian Government and therefore are not budget measures.

Background Information

- Renewable energy is derived from natural processes that are replenished constantly and includes solar, wind, ocean, hydro, biomass, geothermal resources, and biofuels and hydrogen derived from renewable resources.
- Renewable energy generation across Australia represented 16.9 per cent of total energy generation in 2017, slightly less than the previous year.

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Key Organisations in Canberra

- Higher education, tertiary and research institutions including Australian National University (ANU), Canberra Institute of Technology (CIT) and The Commonwealth Scientific and Industrial Research Organisation (CSIRO).
- The Renewable Energy Industry Fund (REIF) Business Advisory Board Chaired by Sylvia Tulloch.
- <2 Degrees Renewable Hub.
- The Australian Renewable Energy Agency (ARENA) based in Canberra.

Key Private Sector Firms

Neoen, Global Power Generation, CWP Renewables, Windlab, ITP Renewables, Maoneng and Reposit Power, Greatcell Solar (Queanbeyan).

Key Recent Wins for Canberra

In 2018 a team led by the ANU Energy Change Institute won \$10 million in funding over five years for its project: Zero-Carbon Energy for the Asia-Pacific. This project will catalyse the development of a major renewable energy export industry from the ground up: building the infrastructure, exploring the trade relationships, and developing the policy frameworks to get Australia's abundant renewable energy resources cheaply and reliably to our Asia-Pacific neighbours. Australia's immediate neighbours in the Asia-Pacific will account for two-thirds of the world's energy demand growth in the coming decade.

The \$12 million Renewable Energy Innovation Fund (REIF) is providing up to \$2 million in funding to help local start-ups to develop and commercialise new technology including new household battery controls, hydrogen fuel cells and solar radiation forecasting.

The REIF supports the Renewables Innovation Hub, a collaborative co-working space in Canberra's renewables precinct, which currently supports about 74 members through 25 businesses and which held almost 100 industry events in the 2017-2018 financial year.

REIF is providing \$5 million towards an \$8 million research program on battery storage at the ANU. This world-leading program will research improved ways to store and integrate renewable energy into the grid.

ANU has recently appointed local entrepreneur and co-founder of Canberra start-up Reposit Power, Dr Lachlan Blackhall, as research leader.

CIT's Renewable Energy Skills Centre of Excellence is offering one of Australia's first Global Wind Organisation accredited wind safety and technical training programs.

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Contact Officer name:	Sean Kelly (Senior Director)	
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Cleared for release	Yes	
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CM2019/3692

Portfolio: Advanced Technology and Space Industries**ISSUE: SPACE INDUSTRY & NATIONAL SPACE AGENCY****Talking points:**

- On 12 March 2019 the ACT Government signed a Memorandum of Understanding (MoU) with the Australian Space Agency, to work collaboratively towards strengthening the national space industry.
- The MoU outlines how we will work with the Agency to develop areas important to Canberra's space sector. Importantly, the MoU will promote the use of national facilities based in the ACT, support our local emerging space start-up ecosystem, and attract investment into Canberra to support the growth of the Australian space sector.
- On 12 December 2018 the Australian Government announced Adelaide, South Australia, will be the permanent location for the Australian Space Agency's headquarters from July 2019.
- While this was a disappointing announcement for Canberra, the ACT Government is still committed to supporting the development of the Canberra space sector.
- Globally, the space industry is now worth A\$420 billion per annum and is expected to grow at around 10 per cent per annum over coming years. Not only is the space industry important in its own right but, like ICT over the last 30 years, it has the potential to provide significant benefits to other sectors.
- UNSW Canberra and ANU have significant and complementary space assets, including the Space Mission Concurrent Design Facility at UNSW Canberra and the ANU National Space Test Facilities. In addition, there are local companies such as EOS Space Systems, Geoplex and Geospatial Intelligence, along with significant space research organisations such as GeoScience Australia, CSIRO, the Space Environment Research Centre and the Deep Space Communications Complex.
- Canberra also hosts multinational companies with major space capabilities such as Lockheed Martin, Northrop Grumman and Airbus Defence and Space.

Cleared as complete and accurate:	28/05/2019	
Cleared by:	Executive Branch Manager	Ext: 74607
Contact Officer name:	Craig Harrison	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Ilsa Embleton	Ext: 78664

- On 27 July 2018 the Chief Minister announced funding of \$250,000 for the ANU National Space Test Facilities at Mount Stromlo to provide opportunities for space sector companies to access the facilities there.

Background Information

- In April 2019, a new Cooperative Research Centre for Smart Satellite Technologies and Analytics, the SmartSat CRC, was announced with \$110 million of committed cash funding, including \$55 million from the Australian Government through the Cooperative Research Centre program. SmartSat CRC will focus on intelligent satellite systems, advanced communications and Earth observation. The CRC will be headquartered in Adelaide, with activities to take place across Australia. This is an area where Australia, as the largest land mass in the Southern Hemisphere, has a significant competitive advantage.
 - The ACT Government has committed \$1 million to the SmartSat CRC in support of activities to be undertaken in the ACT, with matched funding to be allocated from the the Australian Government CRC funding.
 - UNSW Canberra is leading a core research program for advanced satellite systems, sensors and intelligence.
- In December 2017, in conjunction with the governments of South Australian (SA) and the Northern Territory (NT), the ACT Government hosted over 90 space industry representatives to discuss future directions for the space agency. Following this meeting, and in conjunction with the then SA Premier Jay Weatherill, and Acting NT Chief Minister Nicole Manison, the Chief Minister wrote to the Prime Minister setting out six priority issues that needed to be addressed to ensure the establishment of a successful space agency. The final report of the Expert Reference Group and the Commonwealth's response covered these priority areas.
- Prior to this the ACT Government led the development of a tripartite memorandum of understanding comprising the ACT, South Australian and Northern Territory governments to cooperate on space industry development advocacy.
- In 2016, the ACT Government invested in two key space projects, including granting \$375,000 to UNSW Canberra's 'Space Mission Design Facility', which the Chief Minister opened in November 2017, and \$375,000 towards a project on space-based quantum communications jointly led by the ANU and UNSW Canberra and involving local companies QuintessenceLabs and Liquid Instruments.

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CM2019/3688

Portfolio/s: Trade, Industry and Investment**ISSUE: University of New South Wales (UNSW) possible City Campus****Talking points:**

- On 11 October 2018, UNSW submitted a formal proposal to the Territory, to develop a higher education and innovation precinct at the Reid CIT Campus and the adjacent carpark site on the opposite side of Constitution Avenue.
- The ACT Government is currently working through detail of UNSW's proposal and the benefits it would bring to the Territory and Canberra community.
- Discussions with UNSW are continuing as part of this process.
- If government approves the proposal, any process moving forward will provide appropriate opportunities for stakeholder and community engagement, including consultation during planning and development approval stages.
- The proposed UNSW Campus would anchor the establishment of a new education and innovation precinct and be home to teaching facilities, research facilities, collaborative industry activities and facilities to support the campus population, such as student accommodation and retail.
- The Canberra Institute of Technology (CIT) has been involved in the project. As the current occupant and custodian of the Reid CIT site and a key stakeholder in any decision about the future of the precinct, the CIT will continue to be engaged as Government considers UNSW's proposal.
- The calibre of our universities and vocational education training offerings help to make Canberra a popular place to live, study, work and invest.

Cleared as complete and accurate: 29/05/2019
Cleared by: Executive Branch Manager Ext: 72070
Contact Officer name: Jenny Priest
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name: Jenny Priest Ext: 72070
TRIM Ref: CM2019/3688

Key Information

- Higher education and research is already among Canberra's economic strengths. The sector contributes \$3.3 billion each year and supports around 20,000 FTE jobs.
- International education is the ACT's largest export, with 17,000 international students currently studying here. Per capita, Canberra is Australia's largest exporter of international education.
- UNSW's proposal offers an exciting and unique opportunity to secure the long term presence of a second "group of eight" University in the ACT, further strengthening Canberra's reputation as the education capital.
- The construction of a major new university campus has the potential to serve many of our ambitions as a city: urban renewal, diversifying our economy, attracting and retaining talented people and making the ACT an even better place to live, study and invest.

Background Information

- The CIT Campus Modernisation program provides opportunities to redevelop parts of the existing Reid campus as CIT consolidates and improves its facilities.
- The ACT Government is focussed on helping to grow the education sector, given these institutions play such a pivotal role in our economy and in city building.
- CIT will remain as a separate entity in the event of any redevelopment of the precinct by UNSW.

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TRIM Ref: CM2019/3688

QONs - QTONs



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair), Ms Caroline Le Couteur MLA,
Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

ANSWER TO QUESTION ON NOTICE

MR ALISTAIR COE MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: organisational structure

1. Please provide an organisational chart for the Chief Minister's Directorates Economic Development Division (Enterprise Canberra) showing a breakdown of the division, sections, branches and business units and the number of people within those areas.
2. Further to part 1, what proportion of staff in Enterprise Canberra are in communications, public relations, or media roles?
3. Please provide a breakdown of the number of people who are in executive support roles in the Chief Minister's Directorates Economic Development Division (Enterprise Canberra) and the division, sections, branches or business units to which they are attached?
4. Have there been any reviews of the organisational structure in Enterprise Canberra over the last year?
 - a. If no, when was the last review?
 - b. If yes, what were the findings and what changes have been implemented?

MR ANDREW BARR MLA: The answer to the Member's question is as follows:-

1. Please refer to Attachment A.
2. There are no staff in communications, public relations, or media roles in Economic Development. There are 12 staff members in marketing roles in Economic Development.
3. Please refer to Attachment A. The total staffing numbers include the executive support positions indicated.
4. Yes, KPMG was engaged in 2017-18 to do a review of the functions of Enterprise Canberra, conduct a capability gap analysis and make a series of recommendations that would enable Enterprise Canberra to be a more efficient and effective organisation.
 - a. N/A
 - b. The main recommendations from KPMG were to:

- establish a dedicated evaluation function and ensure that review findings drive decision-making and continuous improvement
- reduce the siloes within Enterprise Canberra and provide a stronger focus on more consistent and integrated strategy and policy
- strengthen financial management practices and oversight, including centralising financial, HR, business support, grant administration and procurement functions
- develop strategic planning and operational documents that clearly articulate objectives and priorities to be delivered
- undertake targeted training and development to ensure staff understand their accountabilities and responsibilities and have the capabilities needed to operate in a changed environment
- build on the marketing expertise of Visit CBR to encompass all areas of Enterprise Canberra to better tell the broader economic narrative and highlight achievements across the full spectrum on activity.

KPMG also proposed a structure and a forward work plan to implement the recommendations. After consultation with staff, a new structure has been agreed and is being gradually implemented. The new structure is reflected in [Attachment A](#). The name 'Enterprise Canberra' has been replaced by 'Economic Development'.

Work is continuing on some elements of the new structure like centralising grants administration and implementing the broader focus on marketing. Work is about to begin on revising and better aligning operational planning frameworks for the division. The focus of the next 12 to 18 months will be on enhancing capability, improving systems and implementing an evaluation program to support the improved delivery of functions.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR WALL MLA:

In relation to the Local Industry Participation Policy (LIPP):

1. When will the review into the LIPP commence?
 - a. What feedback will be sought and from who?
 - b. When will the review be published?
2. What strategies have been undertaken to ensure that territory entities and the private sector are aware of the LIPP?
3. Have any issues been raised by stakeholders about how the LIPP is being implemented? Please provide details.
4. How many Local Industry Participation Plans have been submitted this year in total?
 - a. How many of these were submitted by Procurement and Capital Works?
 - b. Were any plans not submitted, and if so, what was the reason on not submitting?
5. Were any final payments to contractors withheld or delayed due to non-compliance with the LIPP?
 - a. If yes, how many contractors were affected?
 - b. What was the value of affected contracts?

MINISTER FOR TRADE, INDUSTRY AND INVESTMENT

The answer to the Member's question is as follows:—

1. The Local Industry Advocate has commenced a review into the Local Industry Participation Policy.
 - a. Feedback continues to be sought from internal stakeholders and industry bodies.
 - b. The review is not yet complete and no decision has been made about publication.
2. The Local Industry Participation Policy (LIPP) is published on the Procurement website, and it is also referenced on the business.act.gov.au website page about the Local Industry Advocate. Additionally, Information sessions were presented to the Master Builders Association and the Canberra Business Chamber as part of the policy's implementation.

To further assist industry, templates and example items that could be included in a tender, quotation or proposal are part of the documentation issued by the Territory when seeking responses to a procurement opportunity.

Procurement ACT and Infrastructure Finance and Capital Works (IFCW) provide advice and guidance to Territory entities on the policy and LIPP requirements for any procurement valued at \$200,000 and over. For procurement of goods and services under \$200,000, guidance is built into

the Simple Procurement Tool on an intranet portal along with related templates.

3. Neither Procurement ACT nor IFCW has any record of issues being raised by stakeholders in relation to the LIPP.
4. Tender ACT data shows that 98 out of 107 Local Industry Participation Plans were submitted as part of tender responses to procurement processes valued over \$5 million in the 2017-18 financial year.
 - a. None.
 - b. Eight of the nine tenderers who did not submit Local Industry Participation Plans did not provide their reasons for non-submission. A search through the tender documentation found that at least two of those responses were also incomplete in other aspects. The tenderer that did provide a reason elected not to submit a Local IP Plan as its bid was under the \$5 million threshold.
5. No.
 - a. Not applicable
 - b. Not applicable

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Trade, Industry and Investment, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR WALL MLA:

In relation to the Local Industry Advocate (LIA):

1. How many meetings were conducted by the LIA in the reporting period:
 - a. With local businesses?
 - b. With industry peak bodies?
 - c. With union representatives?
2. How many meetings were undertaken outside of the ACT?
 - a. What was the cost of each trip taken?
3. How many FTE staff are currently employed in the office of the Local Industry Advocate?
 - a. What classification is each employee?

MINISTER FOR TRADE, INDUSTRY AND INVESTMENT: The answer to the Member's question is as follows:–

1. The role of the Local Industry Advocate and the Defence Industry Advocate were brought together in 2017 to reflect the importance of the defence industry to the ACT economy and the related opportunities for Canberra companies. It is, therefore, not possible to differentiate between the two roles.

The Local Industry Advocate / Defence Industry Advocate is not required to keep a record of all meetings attended. However, the Advocate engages regularly with key industry players, including SMEs, industry associations, public service and Department of Defence contacts and attends major industry events such as the International Astronautical Congress, the South Australian Space Forum and events organised by the Department of Defence for state and territory Defence Industry Advocates.

2. The meetings undertaken by the Local Industry Advocate / Defence Industry Advocate and the associate costs are as follows:

Date	Event	Flight Cost	Accommodation Cost
3 August 2017	Attend Public Hearing on Defence Industry - Sydney	\$420.00	Nil
22 – 23 August 2017	Naval Shipbuilding Meeting - Adelaide	\$500.00	\$145.00
24 – 28 September 2017	International Aeronautical Congress	\$447.00	\$677.00

	(IAC) - Adelaide		
3 – 4 October 2017	PACIFIC 2017 Conference - Sydney	\$260.00	\$160.00
22 November 2017	Space MOU meeting - Adelaide	\$435.00	Nil
4 – 5 June 2018	CSIRO Space Workshop - Sydney	\$280.00	\$215.00

3. There is no 'office of the Local Industry Advocate'. The Advocate is supported by Economic Development's Industry and Investment team, which oversees sector development and investment attraction across key sectors including defence, space, cyber security and agri-technology.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Trade, Industry and Investment, Andrew Barr MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR COE MLA:

In relation to: Business Feedback

1. Has the Government conducted any form of survey on ACT business in regard to what resources or assistances would be most useful to drive business innovation?
 - a. If so, what was the feedback from businesses?
 - b. If not, why not?

MINISTER FOR TRADE, INDUSTRY AND INVESTMENT: The answer to the Member's question is as follows:–

1. No.

1.a n/a.

1.b The Government surveys Innovation Connect grant recipients annually to capture KPI data on leveraged investment and employment.

The ACT Government is the primary funder of CBR Innovation Network, but in partnership with other major players in the ACT innovation eco-system. The Network has many direct involvements and interactions with businesses, entrepreneurs and start-ups across Canberra and the region. Matters around business innovation strategy and support are routinely communicated between the Network and Government.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Trade, Industry and Investment, Andrew Barr MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR COE MLA:

In relation to: Innovation Spending

1. What were the KPIs for Data61?
 - a. What is the funding arrangement Data61?
2. Will the Minister provide a the level of funding for Data61 in the following financial years;
 - a. 2012-13
 - b. 2013-14
 - c. 2014-15
 - d. 2015-16
 - e. 2016-17
 - f. 2017-18
3. When were the disbursements made for the Innovation Development Fund?
 - a. What were the KPIs attached?
4. When were the disbursements made for Innovation Connect?
 - a. What were the KPIs attached?

MINISTER FOR TRADE, INDUSTRY AND INVESTMENT: The answer to the Member's question is as follows:–

1. What were the KPIs for Data61?

A two year grant agreement was signed with Data61 on 12 September 2016. The KPIs included:

- **Canberra Lab Requirement**, namely that Data61 will continue to operate a facility or facilities in Canberra (this facilitated the transfer of Data61 from its premises on London Circuit, where its lease came to an end in 2016 to new, purpose built premises at Black Mountain, the Synergy Building).
- **Cybersecurity Project Expenditure Requirement** means the expenditure by Data61 of \$1,250,000 each financial year on Cybersecurity projects and activities which are predominantly based in Canberra and which are agreed by Data61 and the Territory.
- **Canberra Activities Expenditure Requirement** means the expenditure (including expenditure on corporate or shared services) by Data61 of \$19,000,000 each financial year on project activities based in Canberra.
- **Reporting** including a six-monthly status report and a final report.

- 1.a What is the funding arrangement (for) Data61?

2017-18 was the second year of the two-year grant agreement with Data61 as described above. The agreement concluded June 2018 and has not been renewed.

2. Will the Minister provide a the level of funding for Data61 in the following financial years;

Data61 was established in 2016. Funding support in prior years was to Data61's predecessor organisation NICTA which was an entity required to pay payroll tax. Data61, as a Commonwealth entity within CSIRO, is not eligible to pay payroll tax.

- a. 2012-13 - \$2.5 million, plus payroll tax waiver of \$500,000
- b. 2013-14 - \$2.5 million, plus payroll tax waiver of \$500,000
- c. 2014-15 - \$2.5 million, plus payroll tax waiver of \$500,000
- d. 2015-16 - \$2.5 million, plus payroll tax waiver of \$500,000
- e. 2016-17 - \$2.5 million
- f. 2017-18 - \$2.5 million

3. When were the disbursements made for the Innovation Development Fund?

Grant recipients funded under the CBR Innovation Development Fund received an activation payment on the signing of the Deed of Grant with the remaining grant funds allocated against the successful completion of Deed milestones.

- 3.a What were the KPIs attached?

The CBR Innovation Development Fund had the broad objective of building capability and capacity within the innovation ecosystem. Funding supported a broad range of innovation projects. Negotiated Deeds of Agreement established performance milestones for the projects.

4. When were the disbursements made for Innovation Connect?

Grant recipients funded under Innovation Connect receive an activation payment on the signing of the Deed of Grant and follow on payments on the successful completion of agreed milestones.

- 4.a What were the KPIs attached?

The Innovation Connect program provides early stage commercialisation grant funding. Measures of success include follow on investment and employment outcomes for companies.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Trade, Industry and Investment, Andrew Barr MLA

Chief Minister

Treasurer

Minister for Social Inclusion and Equality

Minister for Tourism and Special Events

Minister for Trade, Industry and Investment

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper 28

15 March 2019

Question No. 2156

MS LE COUTEUR: To ask the Minister for Trade, Industry and Investment —

- (1) Has the ACT Government conducted any investigations into the public health and safety impacts of the proposed rollout of 5G mobile phone technology; if so, what were the investigations and what were the findings.
- (2) Has the ACT Government been involved in any discussions or negotiations with other jurisdictions, e.g. through the Council of Australian Governments (COAG), around the public health and safety impacts of the proposed rollout of 5G mobile phone technology; if so, what were the discussions or negotiations, when did they occur and what were the outcomes.
- (3) Is the ACT Government involved, e.g. through COAG, in any discussions or negotiations around public health criteria for the locations of 5G phone towers, e.g. separation distances from sensitive uses; if so, what were the outcomes and will they be implemented in the Territory Plan.

MR BARR MLA - The answer to the Member's question is as follows:

- (1) No, the ACT Government has not conducted its own investigations into the potential public health implications of 5G technologies. The Australian Government is responsible for the regulation of the telecommunications industry including providing advice to the Australian community on potential health and safety implications of telecommunications equipment.
- (2) The ACT Government has not been involved in discussions or negotiations through COAG or other forums around the public health and safety concerns of 5G mobile phone technology. ACT Government officials have consulted with the Department of Communications and the Arts in responding to constituent concerns about 5G technologies and have forwarded on information received from the Department.
- (3) No. The Australian Government is responsible for the regulation of the telecommunications industry. All telecommunication carriers must adhere to the regulations of the Australian Government and the *Telecommunications Act 1997* in relation to network deployments and community exposure to electromagnetic energy from mobile phone base stations and technologies.

Approved for circulation to the Member and incorporation into Hansard.

**Andrew Barr MLA
Minister for Trade, Industry and Investment**

Date:.....

This response required 175 mins to complete, at an approximate cost of \$270.

Chief Minister

Treasurer

Minister for Social Inclusion and Equality

Minister for Tourism and Special Events

Minister for Trade, Industry and Investment

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper 29

22 February 2019

Question No. 2300

MRS JONES: To ask the Minister for Trade, Industry and Investment—

- (1) What grants and/or Government initiatives, if any, are available to ACT based businesses that manufacture steel products.
- (2) For each grant and/or initiative what (a) are the details, (b) application process and (c) eligibility criteria.

MR BARR MLA - The answer to the Member's question is as follows:

(1) There are no specific ACT Government grants or initiatives aimed at steel fabrication products or services. The Government funds two grant programs that focus on attracting investment and encouraging commercialisation:

- The Priority Investment Program (PIP) seeks to drive collaboration between the ACT Government, industry, research and the tertiary sectors to enable investment and grow established and emerging priority sectors of Canberra's economy; and
- The Innovation Connect proof-of-concept grants program, delivered in partnership with the CBR Innovation Network, is an early stage commercialisation program that supports start-ups to develop a novel product or solution through the early development phase.

The Australian Government supports programs to assist Australia's manufacturing sector to transition towards advanced manufacturing, embracing new technologies and developing innovative products and services. Further details on Australian Government programs and initiatives available for Australian manufacturers can be found at www.industry.gov.au/topic/funding-and-incentives/manufacturing.

(2) More information on the ACT Government's PIP program, including the program guidelines, application process and eligibility criteria is publicly available at www.business.act.gov.au/grants-and-assistance/grants/priority-investment-program.

More information on the ACT Government's Innovation Connect program delivered in partnership with CBR Innovation Network, including the program guidelines, application process and eligibility criteria is publicly available at www.cbrin.com.au/icon.

Approved for circulation to the Member and incorporation into Hansard.

**Andrew Barr MLA
Minister for Trade, Industry and Investment**

Date:.....

This response required 120 mins to complete, at an approximate cost of \$181.00.



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Accountability Indicators – grants

1. Why has the Government cut support for individual innovation, in particular in relation to grants?
2. Why did the Government fail to meet the accountability indicator for “Innovation Connect (Icon) successful grant applications”?
3. Further to part 2, what was the value of:
 - a. The grants administered;
 - b. The allocation not spent in relation to this indicator.
4. Why did the Government fail to meet the number of “Trade Connect grants delivered”?
5. Further to part 4, what was the value of:
 - a. The grants administered;
 - b. The allocation not spent in relation to this indicator.
6. Why has the 2018-19 target for “Number of international trade and investment campaigns and delegations” only increased by one?

Mr Andrew Barr MLA: The answer to the Member’s question is as follows:–

1. Questions 1 and 2 are answered together as they appear to relate to accountability indicator (e) *Innovation Connect (Icon) successful grant applications* (Outcome 12, against Target 15).

The independent Innovation Connect Assessment Panel allocated funding to 12 applications which it considered to be best placed to use grant funding to accelerate commercialisation and company development outcomes from the 61 expressions of interest received. The program is competitive in design, i.e., it is not an entitlement based

program. Panel assessments are made on which applications have the best potential return on investment consistent with the program guidelines.

ACT Government support for business innovation is comprehensive and in transition to an eco-system based model. For example, outside Innovation Connect the Government provides base funding of \$1.25 million to the CBR Innovation Network which delivers individual innovation and entrepreneurship support through the GRIFFIN Accelerator, KILN Incubator, STIR (crowd voted grants for creative projects), Entry29 co-working space, Millhouse Social Enterprise, and Lean Startup Workshops. In 2017-18, approximately 650 small companies and emerging entrepreneurs participated in these program channels.

2. See above response to Question 1.

3. Parts below:

3a. \$292,000 in grants to individual companies through Innovation Connect.

3b. The Innovation Connect indicator does not have a defined appropriation. However, the total value of grants provided within the year is managed to a ceiling internal budget allocation of \$500,000.

4. The Trade Connect program was put on hold in the late 2017 as part of an internal review of the way support is provided for export development. Market development grants to individual companies were subsequently discontinued, with emphasis switched to supporting and preparing companies to participate in structured trade missions which provide a more supported and managed environment to assist companies. Partner organisations including the CBR Innovation Network, Screen Canberra and Canberra Business Chamber also deliver more individualised company-based support in the context of trade missions.

Further to this, the ACT Government provided \$200,000 to the Canberra Business Chamber in 2017-18 to deliver the *Capacity and Capability Growth Program for ACT Exporters*, which included the provision of training and mentoring services for ACT exporters to facilitate market entry, provision of international trade networking events and seminars aligned to the priorities of the International Engagement Strategy. These services are aligned to participation in key markets and trade missions.

5a. \$7,289 (three Trade Connect grants were provided prior to the changes noted in 4.)

5b. The Trade Connect indicator does not have a defined appropriation. However, the total value of grants provided in previous years was managed to a ceiling internal budget allocation of \$200,000.

6. This indicator has been achieving a year-end result of 3 since 2013-14. In the 2017-18 period a result of 4 was achieved, consistent with the Government's increased focus on international engagement, advice from the Commissioner for International Engagement, and a contingency for enjoined offshore mission activity with the Australian Government.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Accountability Indicators – Ongoing programs as accountability indicators

1. Will the Government only have to participate in ongoing programs to meet the new accountability indicators “Sector capability building”; “Support for innovation eco-system building”; and “Private sector investment facilitation”?
2. Why have the accountability indicators referenced in part 1 been implemented; and what are the specific actual results or outcomes that will be achieved?

Ms Yvette Berry MLA: The answer to the Member’s question is as follows:–

1. No. See below for further explanation.
2. The accountability indicators referenced in Output 3.1 reflect the work to diversify the economy through targeted sector development, innovation eco-system building and private sector investment facilitation. Within each strategy there are a broad array of sublevel activities – for example, funded programs, influencing agendas, partnership activities with other players including Australian Government agencies, and work on broader economic enablers such as human capital and international engagement.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the acting Minister for Economic Development, Yvette Berry MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
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QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Accountability Indicators – programs

1. The Accountability Indicators for Output Class 3.1 have been changed in the 2018-19 Budget to reduce the overall total number targeted programs, why has the total number of programs offered or supported by Innovate Canberra been reduced from seven to one?
2. Further to part 1, how will this one program replace seven targeted programs, and what are the parameters for this program?
3. How does reducing targeted support encourage business and innovation in the ACT?

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. I refer the member to Table 32 Output Class 3.1 Accountability Indicators, pages 33-34 2018-19 Budget Statements B.

*Deliver targeted programs to support innovative start-ups (Outcome 3, against Target 3), has been discontinued because a better capture of the Government's support for business innovation is contained with CBR Innovation Network funding and the various programs (E29 shared workspace, GRIFFIN accelerator, KILN Incubation, CollabLAB, STIR student innovation program, etc.) that sit within CBR Innovation Network. Accordingly, this is now reflected in a single program indicator for CBR Innovation Network (e) *CBR Innovation Network and associated programs*. Funding provided to CBR Innovation Network is under a formal agreement which contains a schedule of deliverables and an annual work plan is also negotiated prior to each funding year commencing.*

*Deliver targeted programs to support development of key industry capability in the ACT innovation ecosystem (Outcome 4, against Target 4), has been discontinued but replaced with (d) *Sector capability building* and targets against six discrete initiatives. This provides a more comprehensive view of sector building initiatives supported by Government.*

Combined, indicators (d) and (e) provide a more complete view of Government's support for business programs.

2. See answer above at (1). Funding provided to CBR Innovation Network is under a formal agreement which contains a schedule of deliverables and an annual work plan is also negotiated. A copy of the funding agreement and work plan can be provided on request.
3. See answer above at (1). Startup business and entrepreneur participation in Government supported innovation initiatives is at an all-time high. In 2017-18 approximately 650 small companies and emerging entrepreneurs participated in various program channels.

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QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Accountability Indicators – Unsolicited bids

1. Note 10 in the Accountability Indicators states that Output 3.1 no longer has carriage of unsolicited bids, please advise:
 - a. Why it has been transferred;
 - b. Where it has been transferred; and
 - c. Who now has Ministerial responsibility.

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

Unsolicited proposals have been administered by Treasury since January 2014 when the First Edition of the *Guidelines for Unsolicited Proposals* was released, and reside within the Treasurer's portfolio responsibility. This was in response to the ACT Government's recognition of a need to address the treatment of infrastructure-scale unsolicited proposals made by private industry to the ACT Government.

In February 2014 Innovate Canberra launched the *Investment Proposal Guidelines*, focusing on unsolicited bids which provided economic development opportunities for the ACT, and fell within the Minister for Economic Development's portfolio responsibility.

In 2016 the ACT Government incorporated the *Investment Proposal Guidelines* into the *Guidelines for Unsolicited Proposals*. The Second Edition of the *Guidelines for Unsolicited Proposals*, released in July 2016, replaced both the First Edition of the *Guidelines for Unsolicited Proposals* and the *Investment Proposal Guidelines*, and are in the Treasurer's portfolio responsibility. While not an accountability indicator, page 27 of 2018-19 Budget Statements B, Output 8.1 Infrastructure Finance and Capital Works, identifies that this Output provides "...commercial support on the assessment of unsolicited proposals".

Active proposals that were lodged under the former *Investment Proposal Guidelines* are still considered under that legacy framework through the Minister for Economic Development, however all unsolicited proposals submitted since July 2016 are considered via Treasury's the *Guidelines for Unsolicited Proposals*.

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QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: ACT Economic Development Strategy – resources

1. Is there an overarching ACT Economic Development Strategy policy document?
 - a. If yes, where is it published?
 - b. If no, why not?

2. What is the process undertaken for identifying parts of the ACT economy that have strong opportunities?
 - a. How are resources allocated once these opportunities have been identified?

3. How are new priorities developed regarding the economic development of the ACT?
 - a. How are resources allocated once these new priorities have been determined?

4. How does the Government adjust its allocation of resources once priorities or opportunities change?
 - a. How is the allocation of resources adjusted after priorities or opportunities change?

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. The two key policy documents that inform the ACT's Economic Development strategies are *Confident and Business Ready: Building on our Strengths (C&BR)* and *Canberra: A Statement of Ambition*, released in 2015 and 2016 respectively.
 - a. C&BR is available at:
https://www.business.act.gov.au/resources_and_networks/business_development_strategy

 - Canberra: A Statement of Ambition* is available at:
https://www.cmtedd.act.gov.au/data/assets/pdf_file/0006/865482/Canberra-A-Statement-of-Ambition.pdf

Both of these documents provide high level policy direction that guides a broader effort across Government. They are supported by more focused and vertical strategies and approaches as required, and support Government's capacity to be agile and address issues and opportunities as they arise within a clear framework. The Government's work to pursue a national approach to space sector development and the probable location of a National Space Agency in Canberra is a case in point.

- b. N/A
- 2. The opportunities and priorities in the ACT economy are identified and agreed to through a range of mechanisms such as consultation with key stakeholders including the CBR Innovation Network Board, the ACT Vice Chancellor's Forum, the ACT Defence Industry Advocate, the ACT Defence Industry Advisory Board, the Canberra Node of AustCyber and Canberra's innovation community.

Furthermore, key opportunities and priorities are also identified and agreed in response to policy settings of the Commonwealth Government. For example the ACT Government's decision to establish the ACT Defence Industry Advisory Board was a direct response to the significant increase in defence expenditure in the 2016 Defence White Paper.

- a. Resources are allocated through normal budget cycle processes.
- 3. See response to question 2.
 - a. See response to question 2 (a.).
- 4. See response to question 2.
 - a. See response to question 2 (a.).

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Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: ACT International Engagement Strategy – Direct flights

1. Why are direct flights the primary focus on direct flights instead of other opportunities or means of encouraging investment in the ACT?
2. Why does Budget Statement B on page 7 reference the “...downstream opportunities from direct international flights to Singapore and Wellington...” as being significant when direct flights ceased earlier this year?
3. Further to part 2, how does the cancelling of direct flights reflect on the success of the ACT’s international engagement?

Mr Andrew Barr MLA: The answer to the Member’s question is as follows:–

1. Better and more direct international flight connectivity is an important element of the ACT Government’s agenda to better connect Canberra to important trade, capital, visitation and investment flows, but it is not the primary focus.

The three key policy documents that inform the ACT’s Economic Development strategies are *Confident and Business Ready: Building on our Strengths*, *Canberra: A Statement of Ambition*: and the *ACT International Engagement Strategy*.

Confident and Business Ready: Building on our Strengths is available at:

https://www.business.act.gov.au/resources_and_networks/business_development_strategy

Canberra: A Statement of Ambition is available at:

https://www.cmteed.act.gov.au/data/assets/pdf_file/0006/865482/Canberra-A-Statement-of-Ambition.pdf

The *International Engagement Strategy* is available at:

https://www.business.act.gov.au/data/assets/pdf_file/0010/982378/CMD-39335-International-City-Strategy_AccPDF.pdf

These policy and strategy documents bring together the Government's approach to trade and investment led economic development outcomes.

2. Direct international flights between Canberra and Singapore continue to deliver strong economic outcomes. The Government is committed to securing further international connectivity through the establishment of additional routes, including between Canberra and New Zealand.

On 1 May 2018 Singapore Airlines increased frequency of flights from 4 days per week to a daily service, 18 months since the first flight launched. The daily service includes the deployment of a new Boeing 777-300ER aircraft which includes four cabin classes (first class, business class, premium economy and economy). The commitment to daily services provides unprecedented access to Canberrans and visitors alike, with an additional 40,768 additional seats available annually. Through Singapore, Canberra is now connected consistently with Asia and Europe including key markets of Singapore, Malaysia, India, China and the UK. This opens up significant opportunity to grow tourism, trade, investment and education related outcomes for Canberra.

3. The ACT Government's international engagement is multi-faceted spanning across key cities, countries and sectors. While the cancellation of the direct Canberra to Wellington service was disappointing, it was also part of a commercial decision by Singapore Airlines to move to a daily service connecting Canberra to Singapore with an upgraded aircraft. The Government is working on a strategy to re-establish direct links between Canberra and New Zealand.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: ACT International Engagement Strategy - International travel

1. How are the priorities for the ACT International Engagement Strategy determined?
2. What is the process for determining:
 - a. Where Ministers or delegates will visit;
 - b. When the trips will occur;
 - c. Who will be part of a delegation;
 - d. The length of the travel;
 - e. The agenda or itinerary;
 - f. The budget or total cost of the travel.
3. Why has the ACT International Engagement Strategy not been updated since 2016?
4. How have priorities for international engagement changed since 2016?

Mr Andrew Barr MLA: The answer to the Member's question is as follows:-

1. The process to identify priorities is explained in some detail in the *International Engagement Strategy*, which is accessible online here:
https://www.business.act.gov.au/_data/assets/pdf_file/0010/982378/CMD-39335-Interntional-City-Strategy_AccPDF.pdf

2.
 - a. Please refer to Part (1) above and relevant parts of the *International Engagement Strategy*.
 - b. The ability to commit to overseas programs is necessarily dependent on periods where the Assembly is not sitting and there is sufficient uncommitted time to construct an effective program. In the middle of each calendar year I consult with the Commissioner and we discuss a tentative program of travel. Our aim is to support and service the key markets, cities and sectors nominated in the Strategy in a managed and deliberate way. Missions tend to be confirmed around three months out to allow detailed planning and also engagement with local organisations that may have an interest in participating. The Australian Government also regularly seeks state/territory participation in major 'Team Australia' type activities, and when aligned to our interests the ACT Government is keen to support through either first minister participation or from the Commissioner.
 - c. Membership of delegations is determined against the program developed and the intended outcomes of the mission. Company participation is coordinated through a combination of open expression of interest, and direct approach where warranted and relevant.
 - d. Length of travel is determined against the program developed and the intended objectives of the delegation. Single and nearby destinations (such as Wellington and Singapore) obviously result in shorter mission program whereas more distant and complex markets can result in a longer length of travel and mission duration. The vagaries of meeting availability for senior people, events, and flight and transport connections also impacts on mission duration.
 - e. The agenda of each delegation is determined on a delegation-by-delegation basis to reflect the intended target-market opportunities.
 - f. Costs and budgets are determined as the scope of a delegation takes shape. Costs are routinely reviewed at points in this development process to ensure they are in line with both the value of the exercise and community expectations. Actual travel and accommodation costs are determined within ACT Public Service guidelines and also advice and recommendations provided by Australian Government agencies.

3. The *International Engagement Strategy* was launched in September 2016. Page 37 of the *International Engagement Strategy* states:

"The ACT Government will conduct a review of the International Engagement Strategy in two years."

The review is scheduled to commence in September 2018.

4. The ACT Government's priorities for international engagement have not changed since the release of the *International Engagement Strategy*. The two year review due to commence in September 2018 will inform future directions of the *Strategy*.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: ACT International Engagement Strategy – regional priorities

1. In relation to the relatively high number of trips to Singapore during the Ninth Assembly, why is Singapore a priority above other locations in the ACT International Engagement Strategy?
2. What developments and engagement has occurred in other markets in Greater Asia, such as India, South Korea, Indonesia, Malaysia and Thailand?
3. In relation to the ACT International Engagement Strategy, what region has the greatest or more pressing business need to develop relationships?

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. I refer the Member to pages 25-28 of the *International Engagement Strategy*:

“The strong and continually deepening Australian-Singaporean relationship, together with the reciprocal economic opportunities that will flow from the direct aviation connection, make Singapore a priority market for the ACT. International flights between Canberra and Singapore provides immediate opportunity to grow the value of the ACT’s visitor economy as a gateway to Asia and beyond.”

As flight connectivity and engagement has increased, interest in Singapore as a business development location for ACT businesses and organisations has also increased, as well as reciprocal interest in Canberra from Singapore investors. These demand driven factors are also contributing to the strong focus on Singapore.

2. The Commissioner for International Engagement has traveled to India and a number of Indian delegations have come to the ACT, and more will occur in the 2018-19 financial year. South Korea, Hong Kong and Singapore were visited in July 2018. The Commissioner for

International Engagement is scheduled to travel to Indonesia, Malaysia and Thailand in the latter half of 2018-19.

3. Each of the ten countries listed in the *International Engagement Strategy* have clear business opportunities for the ACT, which is why they are listed in the *Strategy*. These are detailed between pages 24-41 of the *International Engagement Strategy*, which is accessible online here:

https://www.business.act.gov.au/_data/assets/pdf_file/0010/982378/CMD-39335-Interntional-City-Strategy_AccPDF.pdf

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By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Business Development Strategy

1. How has the Business Development Strategy progressed since its implementation?
2. In relation to the research partnerships referenced in “Measuring Success” within the Business Development Strategy; what research has been undertaken?
3. Further to part 2, please advise:
 - a. Who have the projects been undertaken with;
 - b. What have has the research revealed;
 - c. What was the cost of engaging with these entities;
 - d. Whether the research is published and where.
4. What are the reporting mechanisms are currently in place under the Business Development Strategy, and where are the reports are published?

MS YVETTE BERRY MLA: The answer to the Member’s question is as follows:–

1. Since the launch of the ACT Government’s Business Development Strategy, *Confident and Business Ready: Building on our Strengths* (C&BR) in May 2015, the ACT Government has implemented all 13 priority areas identified across the three strategic imperatives of creating the right business environment, accelerating innovation to create wealth and jobs and supporting business investment in future growth areas.

Confident and Business Ready also put in place an on-going policy approach to the diversification of Canberra’s economy resulting in a number of other strategies that built on it. These included:

- *Canberra: A Statement of Ambition;*
- *Canberra, Australia’s Education Capital;*

- *Canberra's International Engagement Strategy*; and
 - the ACT's defence industry strategy *Established, Capable and Skilled*.
2. Specific research has not been undertaken to measure the success of CB&R, but there are a number of indicators that demonstrate the success of the strategy:
- As at 30 June 2017, the ACT had the highest growth rate nationally in active businesses with 27,369 active businesses registered - an increase of 4.5 per cent on the previous year.
 - In nominal terms, private sector value add grew by 8 per cent in the twelve months to June 2017. The five year rolling average growth in private sector value add was 3.5 per cent per annum with a three year rolling average growth of 5.1 per cent, indicating an increasing trend.
 - ACT international goods and services exports rose from \$1.59 billion in 2015 to \$1.95 billion in 2018 - an increase of 23 per cent.
 - International education exports rose from \$555 million in 2014 to \$879 million in 2017 – an increase of 58 per cent. International student enrolments rose from 12,402 students in 2014 to 16,929 students in 2017 – an increase of 37 per cent.
 - The *Knowledge City Index (2017)*, released by the neXus Research Centre at University of Canberra, identified Canberra as Australia's leading knowledge city. The report outlined that higher proportions of its population have both knowledge capacity and actually work in the knowledge economy than in any other city despite its comparatively small population and employment bases.
 - The *Australian Geography of Innovation and Entrepreneurship (2017)* found that on a population adjusted basis Canberra was leading Australia in the number of registered patents and trademarks and emerged as a leader of innovation and entrepreneurship.
3. N/A (See response to question 2).
4. There are no reporting mechanisms specifically for C&BR. The Government is, however, regularly briefed on economic growth and the diversification of Canberra's economy.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the acting Minister for Economic Development, Yvette Berry MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Innovate Canberra – programs

1. Please provide a list of the business and innovation policy forums, including Ministerial Councils and other national business, innovation and science infrastructure forums that Innovate Canberra attended in 2017-18 to date, and identify whether any are annual forums that Innovate Canberra will attend again in 2018-19.
2. Provide a list of the programs and initiatives that Innovate Canberra delivered in 2017-18 to date; who benefited from the program or initiative; and the cost associated with the program or initiative.
3. Provide a list of the programs and initiatives that Innovate Canberra intends to deliver in 2018-19; who will benefit from the program or initiative; and the expected cost associated with the program or initiative.

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. Business and innovation policy forums attended by Innovate Canberra in 2017-18:

Table A	
Business and Innovation Policy Forums Attended in 2017-18	Will attend in 2018-19
COAG Industry and Skills Council, convened by Industry and Innovation Department	Yes
Commonwealth State and Territory Advisory Council on Innovation, convened by Industry and Innovation Department	Yes
National Investment Advisory Board, convened by Austrade	Yes
National Trade Working Group, convened by Austrade	Yes
Senior Officials Trade and Investment Group, convened by Austrade and DFAT	Yes
NBN Liaison Group	Yes

2. Programs and initiatives delivered by Innovate Canberra in 2017-18 are listed in Table B below.

- a. Note: 'Cost' has been interpreted as expenditure against the initiative in 2017-18 plus any expenditure from rollover arrangements. The costs do not include the staff costs aligned to each program or initiative. Staffing resources are allocated across programs and initiatives to meet priorities and commitments. The total employee expense cost for Innovate Canberra in 2017-18 was approximately \$3.703 million.
- b. Note: 'Beneficiary' has been defined as the target group of the initiative.
- c. Note: For the purposes of clarity, advice on the 'delivery or channel partner' for each initiative is provided where it applies.

Program / Initiative	Target Group (Beneficiary)	Delivery Partner	Cost
CBR Innovation Network	ACT universities and research organisations, innovative start-ups and SMEs, emerging entrepreneurs, social enterprises, Canberra businesses.	CBR Innovation Network	\$1,330,000
CBRfree Wi-Fi	ACT community and visitors to Canberra	iiNet / TPG	\$617,000
Automated Vehicle Trial	Road safety regulators and future road users (the project is building for the safe application of vehicle autonomy technology)	Seeing Machines, ANU, University of Canberra	\$550,000
Key Capability Area Fund	Major research institutions and private sector partners across key industry sectors	ANU, UNSW and industry partners to funded proposals	\$750,000
Study Canberra Program	ACT education institutions, international / interstate students	N/A	\$238,000
CBR Brand Canberra	The broader ACT community	Canberra Business Chamber	\$500,000 (CBC) \$112,000 (internal)
Defence and Local Industry Advocacy	ACT SMEs and defence sector companies	N/A	\$285,000
Screen Canberra Program	Emerging commercially focused film makers	ACT Screen Industry Association	\$350,000
Innovation Connect Program	ACT innovative start-ups and SMEs	12 companies received grant funding	\$292,000
Screen Production Fund	The development of capability in the ACT film industry and positioning Canberra as a film production destination.	ACT Screen Industry Association / Matchbox Pictures (2017)	\$150,000

Aboriginal and Torres Strait Islander Business Development and Entrepreneurship Program	Aboriginal and Torres Strait Islander business operators	Yerra Pty Ltd and CBR Innovation Network	\$60,000
Innovation ACT	Providing ACT tertiary students with a entrepreneurship development pathway	Innovation ACT (student entrepreneurship entity involving UC and ANU)	\$5,000
ACT Chief Ministers Export Awards (Trade and Investment Program)	ACT exporters	Canberra Business Chamber	\$135,000
International Engagement (Trade and Investment Program)	ACT exporters and local companies and organisations, ACT community	Commissioner for International Engagement	\$446,116
Trade Missions (Trade and Investment Program)	ACT exporters and local companies and organisations, ACT community	Canberra Business Chamber, CBR Innovation Network, Screen Canberra	\$248,219
International Business Planning Competition (ANU Student Internships) (Trade and Investment Program)	ACT exporting companies, ANU College of Business and Economics students	Ten ACT exporting companies participated in the program, ANU College of Business and Economics	\$20,000
Capacity and Capability Growth Program for ACT Exports Businesses Trade Connect (Trade and Investment Program)	ACT exporters	Canberra Business Chamber Sign-on-Site, Cogito Group, STIR	\$200,000 \$2,739

3. Programs and initiatives Innovate Canberra intends to deliver in 2018-19

Table C 2018-19			
Program / Initiative	Target Group (Beneficiary)	Delivery Partner	Estimated Maximum Expenditure¹
Priority Investment Program	ACT universities and research organisations, innovative start-ups and SMEs, emerging entrepreneurs, social enterprises, Canberra businesses.	Key Capability Sector stakeholders	\$3,250,000
CBR Innovation Network	ACT universities and research organisations, innovative start-ups and SMEs, emerging entrepreneurs, social enterprises, Canberra businesses.	CBR Innovation Network	\$1,075,000
Automated Vehicle Trial	Road safety regulators and future road users (the project is building for the safe application of vehicle autonomy technology)	Seeing Machines, ANU, University of Canberra	\$600,000 +\$200,000 rollover
CBRfree Wi-Fi services management CBRfree rollout of final Wireless Activity Points	ACT community and visitors to Canberra	iiNet / TPG	\$120,000 \$683,000 (from rollover)
Defence industry advocacy and related projects and promotion	ACT SMEs and defence sector companies	Defence Industry Advisory Board / Defence Industry Advocate and approved projects	\$400,000
Innovation Connect	ACT innovative start-ups and SMEs	Companies which receive grant funding support (these are yet to be determined for the 2018-19 period)	\$500,000
Aboriginal and Torres Strait Islander Business Development and Entrepreneurship Program	Aboriginal and Torres Strait Islander business operators	Yerra Pty Ltd and CBR Innovation Network	\$100,000

¹ Subject to internal budgeting processes, yet to be completed

Screen Canberra	Emerging commercially focused film makers	ACT Screen Industry Association	\$350,000
Screen Production Fund	The development of capability in the ACT film industry and positioning Canberra as a film production destination.	ACT Screen Industry Association	\$5,000,000 (seven year funding agreement period 1 July 2018 – 30 June 2025)
Study Canberra	ACT education institutions, international / interstate students	N/A	\$750,000 <small>Will be delivered by Tertiary Education, Training and Research unit from 2018-19</small>
ACT Chief Ministers Export Awards (Trade and Investment Program)	ACT exporters and local companies and organisations, ACT community	Canberra Business Chamber	\$135,000
International Engagement (Trade and Investment Program)	ACT exporters and local companies and organisations, ACT community	Commissioner for International Engagement	\$717,000
Trade Missions (Trade and Investment Program)	ACT exporters and local companies and organisations, ACT community	Canberra Business Chamber, CBR Innovation Network, Screen Canberra	\$250,000
2018 Canberra Business Chamber International Business Engagement Program (Trade and Investment Program)	ACT exporters and local companies and organisations, ACT community	Canberra Business Chamber	\$200,000

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: International Ministerial Travel – spending on hospitality

1. Since Minister's Gentleman's highly publicised dinner in Prague, have there been any reviews or audits about Ministerial spending or protocols on spending during taxpayer funded trips?
 - a. If no, why not?
 - b. If yes, please advise:
 - a. What reviews or audits have been conducted;
 - b. Who conducted the review;
 - c. What were the findings and recommendations;
 - d. Whether all recommendations were agreed to and have been implemented.
2. What is the average budgeted or expected spend on hospitality during Ministerial trips?
 - a. How is that budget determined during the planning stages of Ministerial trips?
3. What is the value of hospitality related expenses for each Ministerial international trip since the commencement of the Ninth Assembly to date?
4. Is there a general cap or limit on how much can be spent on a meal or per head during Ministerial travel?
 - a. If no, why not?
 - b. Is yes, what is the cap or limit; and how has that been determined

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. No.
 - a. All relevant policies and procedures are followed for Ministerial spending during travel, including seeking and receiving approvals where these are required.
 - b. N/a.
2. Hospitality expenditure is influenced by the location and cost factor, the mission duration, the nature of the event or activity, and expectations and practice in those markets

including reciprocity factors. Based on costs across the 14 delegations listed in (3) below, the average cost of hospitality incurred is \$1,466 per delegation. I consider this modest in the context of the value and importance of the Government international engagement objectives.

3. The value of hospitality related expenses for each Ministerial international trip are:

Destination	Date	Hospitality
Morocco	November 2016	\$0
New Zealand	November 2016	\$5,950
Singapore	April 2017	\$782
Singapore, Finland	May 2017	\$732
North America	May 2017	\$0
Singapore, Hong Kong, Japan	June/July 2017	\$6,191
China, Hong Kong	August 2017	\$925
Singapore, Germany, Czech Republic, Belgium, Denmark	August-September 2017	\$2,396
USA	October 2017	\$1,047
Germany, Spain	October 2017	\$0
New Zealand	November 2017	\$2,500
USA	February-March 2018	\$0
New Zealand	March 2018	\$0
USA	April 2018	\$0

4. No.

- a. Expenditure on hospitality associated with meals is determined on a case by case basis by the occasion, location and number of attendees. ACT Public Servant meal expenses are covered within the *Public Sector Management Act 1994* and are “reimbursed for actual, reasonable and appropriate meal expenses” and “... must not be claimed when included in other travel expenses”.
- b. N/a.

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By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

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QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: International travel – Ministerial trips

1. Since the start of the Ninth Assembly, how many times have Ministerial international trips been proposed by:
 - a. The public service;
 - b. The Commissioner for International Engagement;
 - c. A Minister's office or Cabinet;
 - d. Third parties.
2. What involvement do the Ministers or Minister's offices have in setting the agenda and program for the trips?
3. How many times have non-public servants been part of an official ACT Government travel delegation, such as Ministerial trips or trips made by the Commissioner for International Engagement?
 - a. For each trip, please advise:
 - i. Who was part of the delegation;
 - ii. Where did the delegation travelled;
 - iii. What dates the delegation travelled;
 - iv. What the total cost of the delegation was.

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. Ministers are able to plan their own travel requirements based on their individual portfolios. Delegations are primarily organised in accordance with the priority markets outlined in the *International Engagement Strategy*. A draft schedule of delegations is determined up to three years in advance on a rolling basis for the Commissioner for International Engagement and the Chief Minister to support the *International Engagement Strategy*.
2. Ministers and Ministers' offices are always consulted on the program for each delegation.
3. See Attachment A for a comprehensive listing of international travel and participants.

Approved for circulation to the Select Committee on Estimates 2018-2019

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By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

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QUESTION ON NOTICE

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Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: More jobs for our growing city – Key industry sector development

1. Why is the Priority Investment program being established, and what specific outcomes or benefits will be achieved?
2. Why is there no funding for the initiative during 2021-22?
 - a. Is this just being done on a trial basis?
3. How will the grants under this program be administered?
 - a. What limits are placed on the matched funding or grant caps?
4. Are the key industry sectors identified under this initiative the only eligible sectors?
 - a. How were these sectors identified?
5. How many businesses are expected to receive funding under the program?
6. Are there allocated amounts per industry sector or is it treated as a pool?
 - a. If there are allocated amounts per industry sector, please advise the allocated amounts.

Ms Yvette Berry MLA: The answer to the Member's question is as follows:–

1. The Priority Investment Program (PIP) supports the ACT Government's commitment to Key Capability Areas and focused sector development by co-investing in stimulus and innovation infrastructure projects across identified key sectors. The intended outcomes and benefits of the program are to develop national and international competitiveness in the identified priority sectors, contribute towards attracting and facilitating high quality investment to Canberra and promote collaboration between government, industry and Canberra's higher education and research institutions.

2. Funding has been provided over three years to build on the previous Key Capability Area funding program which provided \$750,000 per annum over two years, resulting in a five year commitment to focused sector development activities.
 - a. No.
3. The guidelines and administrative approach to the program are currently under development and this will include consultation with key stakeholders.
 - a. Noting that the guidelines are yet to be finalised, the Government would not expect a limit being placed on funding amounts applicants can contribute towards specific projects.
4. Accelerating the development of the key identified sectors is the objective of this initiative. However, until consultation has been conducted to finalise the guidelines, the Government remains open to hearing industry views on how the program should operate.
 - a. These sectors were identified during the consultation process undertaken with key stakeholders during the development of the ACT Government's Business Development Strategy, *Confident and Business Ready: Building on our Strengths*. Key stakeholders include the CBR Innovation Network board and the ACT Vice Chancellors' Forum. The identified priority sectors are; space and spatial information; cyber security; defence; plant and agricultural sciences; renewable energy; preventive health and the pathway projects within the higher education and research sector.
5. The number of projects to receive funding will depend on the number and quality of applications received against the final guidelines. We envisage decisions will be made by the Government acting on the advice of an expert assessment panel. However, it is likely that projects will be favoured that have sufficient scale to create enduring impact. The projects are also likely to be partner based involving institutions and industry working together to leverage the value of any government funding provided.
6. It is not envisaged the PIP will allocate internal amounts for sectors, however as noted above, the guidelines are still under development including consultation with key stakeholders.
 - a. N/A

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Date:

By the acting Minister for Economic Development, Yvette Berry MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Office of the Commissioner for International Engagement – Budget allocation

1. Is there a specific Budget line item or allocation for the Office of the Commissioner for International Engagement in the Budget?
 - a. If no, why not?
 - b. If yes, where is the line item or allocation in the Budget?
2. What is the breakdown of the budget allocation for the Office of the Commissioner for International Engagement; such as staff expenses and other relevant budget categories?

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. There is no specific line item for the Office of the Commissioner for International Engagement in the budget. The Office of the Commissioner for International Engagement has a budget allocation for 2018-19.
 - a. N/A
 - b. The Budget allocation for the Office of the Commissioner for International Engagement is met from within the Enterprise Canberra Budget appropriation.
2. The Office of the Commissioner for International Engagement's budget allocation for 2018-19 is \$717,277. The breakdown is as follows:
 - a. Staffing: \$633,227;
 - b. Travel, including accommodation, car hire and taxi costs: \$50,000;
 - c. Hospitality provision: \$10,000;
 - d. Projects: \$10,000; and
 - e. Administration, including IT, training and office costs: \$14,000.

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By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

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QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Office of the Commissioner for International Engagement – Commissioner and Ministerial travel

1. Has the Commissioner accompanied Ministers on every occasion of international travel since the commencement of the position to date?
2. If the answer to part 2 is no, please advise:
 - a. What trips the Commissioner has accompanied Ministers on, including:
 - i. Who was part of the delegation;
 - ii. Where did the delegation travelled;
 - iii. What dates the delegation travelled;
 - iv. What the total cost of the delegation was.
 - b. What trips the Commissioner has not accompanied Ministers on, including:
 - i. Who was part of the delegation;
 - ii. Where did the delegation travelled;
 - iii. What dates the delegation travelled;
 - iv. What the total cost of the delegation was.
3. If the answer to part 2 is no, why is has the Commissioner not accompanied Ministers on every occasion of international travel?

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. No.
2. It is assumed this question relates to the answer at Part 1. On that basis, see [Attachment A](#) for a comprehensive listing of international travel and participants.
3. It is assumed this question relates to the answer at Part 1. On that basis, the Commissioner for International Engagement's travel is largely determined by the *International*

Engagement Strategy, and as such the Commissioner is not required to accompany all international delegations.

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By the Minister for Economic Development, Andrew Barr MLA

In relation to: Office of the Commissioner for International Engagement – International trips

International Delegations with the Commissioner for International Engagement					
Members of Delegation (b)	Itinerary (c)	Location (d)	Date (e)	Costs (f)	
Commissioner for International Engagement One officer of the ACT Public Service	5/10/2016 Canberra- Wellington 7/10/2016 Wellington - Canberra	Wellington	5-7 October 2016	\$5,631	
Commissioner for International Engagement	4/11/2016 Canberra- Wellington 7/11/2016 Wellington - Canberra	Wellington	4-7 November 2016	\$1,473	
Chief Minister Two member of Staff Commissioner for International Engagement Six officers of the ACT Public Service. Two CIT staff. Fourteen businesses	13/11/2016 Canberra- Wellington 20/11/2016 Wellington - Canberra	Wellington (Canberra Week in Wellington) Many activities cancelled or rescheduled due to earthquake	13-20 November 2016	\$331,972	
Commissioner for International Engagement	8/12/2016 Canberra – Singapore 10/12/2016 Singapore - Canberra	Singapore	8-10 December 2016	\$3,279	
Commissioner for International Engagement	16/2/2017 Canberra – Singapore 20/12/2017	Singapore	16-20 February 2017	\$4,864	

In relation to: Office of the Commissioner for International Engagement – International trips

Commissioner for International Engagement Four officers of ACT Public Service	Singapore - Canberra 1/3/2017 Canberra – Wellington 5/3/2017 Wellington - Canberra	Wellington	1-5 March 2017	\$30,225
Chief Minister Two members of staff Commissioner for International Engagement Six officers of ACT Public Service Nineteen ACT businesses and four from Wellington	21/4/2017 Canberra – Singapore 28/4/2017 Singapore - Canberra	Singapore	21-28 April 2017	\$69,430
Commissioner for International Engagement	1/5/2017 Canberra – Wellington 3/5/2017 Wellington - Canberra	Wellington	1-3 May 2017	\$1,344
Chief Minister One member of staff Commissioner for International Engagement Five officers of ACT Public Service.	18/6/2017 Canberra - Singapore 24/6/2017 Singapore – Hong Kong 26/6/2017 Hong Kong – Guangzhou 27/6/17 Guangzhou – Osaka	Singapore-Hong Kong-China (CIE only)-Japan	18 June- 2 July 2017	\$117,760

Attachment A
 Select Committee on Estimates 2018-2019
 QON E018 -

In relation to: Office of the Commissioner for International Engagement – International trips

	28/6/2017 Osaka – Tokyo 2/7/2017 Tokyo – Singapore-Canberra				
Commissioner for International Engagement	27/8/2017 Canberra-Singapore-New Delhi 30/8/2017 New Delhi – Bengaluru 2/9/2017 Bengaluru-Singapore-Canberra	India	27 August – 2 September 2017	\$8,512	
Chief Minister Two members of Staff Commissioner for International Engagement Two officers of the ACT Public Service. One member of the Defence Industry Advisory Board	7/10/2017 Canberra-Brisbane-Los Angeles-Seattle 9/10/2017 Seattle-San Francisco 10/10/2017 San Francisco – Washington DC 13/10/2017 Washington DC – Dallas-Sydney-Canberra	USA	7-13 October 2017	\$130,914	
Chief Minister Two members of staff Commissioner for International Engagement	19/11/2017 Canberra – Wellington 22/11/2017 Wellington - Canberra	Wellington	19-22 November 2017	\$25,127	(note: Question on Notice 1115 dated 23 March 2018 previously reported this delegation total cost at \$21,549. Subsequent to responding to QON 1115 further invoices were received totalling

Attachment A
 Select Committee on Estimates 2018-2019
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In relation to: Office of the Commissioner for International Engagement – International trips

Two officers of the ACT Public Service.				\$3,578, and the full reportable amount is now \$25,127.)
Ten businesses				
Commissioner for International Engagement	4/3/2018 Canberra – Wellington 7/3/2018 Wellington - Canberra	Wellington	4-7 March 2018	\$1,921



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Office of the Commissioner for International Engagement – International trips

1. Since the commencement of the Office of the Commissioner for International Engagement to date, what international travel has the Commissioner undertaken, including:
 - a. Who determined where and when the Commissioner would travel;
 - b. Who was part of the delegation;
 - c. What the agenda or itinerary was;
 - d. Where did the delegation travel;
 - e. What dates the delegation travelled;
 - f. What the total cost of the delegation was.
2. What trips are expected to be undertaken by the Commissioner for International Engagement during 2018-19?
 - a. Please advise:
 - i. Where the Commissioner is expected to travel;
 - ii. Who will accompany the Commissioner;
 - iii. What the agenda or itinerary is;
 - iv. What the expected dates of travel are;
 - v. What the budget or expected cost of the travel is.
3. What outcomes or benefits are linked to each of trip undertaken by the Commissioner for International Engagement?

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1.
 - a. The Commissioner for International Engagement leads international delegations in accordance to the priority markets outlined in the *International Engagement Strategy*. A schedule of delegations is determined up to three years in advance on a rolling basis to support the *Strategy*. This schedule is approved by the Chief Minister.

- b. See Attachment A(b).
- c. See Attachment A(c).
- d. See Attachment A(d).
- e. See Attachment A(e).
- f. See Attachment A(f).

2.

- a.
 - i. The Commissioner for International Engagement's proposed travel schedule for 2018-19 is:
 - Singapore, Hong Kong and South Korea (first quarter 2018-19);
 - Indonesia (first quarter 2018-19);
 - India and Japan (second quarter 2018-19);
 - New Zealand (second quarter 2018-19);
 - China (third quarter 2018-19); and
 - Thailand and Malaysia (third quarter 2018-19).
 - ii. The makeup of each delegation will be determined on a case by case basis and in relation the market opportunities in each location. In some cases the Commissioner travels on his own.
 - iii. Program activities are guided by the *International Engagement Strategy* and are determined on a case-by-case basis in the lead up to each delegation.
 - iv. Please see answer 2.a.i above.
 - v. Budgets are determined on a case-by-case basis and are met from within the Economic Development (CMTEDD) budget.

3. Due to the individual profile of each market, outcomes differ for each delegation. In general the Commissioner for International Engagement supports and delivers on priorities outlined in the *International Engagement Strategy, Confident & Business Ready: Building on Our Strengths, Canberra: A Statement of Ambition* and in the promotion of Canberra's key capabilities to the international market place.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

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QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Commissioner for International Engagement – specific outcomes

1. What are the specific outcomes and benefits the Office of the Commissioner for International Engagement has achieved for the ACT?

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1. The outcomes of the Office for International Engagement are:
 - Set up the Office for International Engagement.
 - Development and launch of the ACT Government's first *International Engagement Strategy*.
 - Extension and deepening of strategic relationships with relevant Australian Government agencies.
 - Extension and deepening of strategic relationships with relevant Canberra based Diplomatic community.
 - Development of inaugural Canberra Week in Wellington (November 2016) program and the follow-up activities in Wellington (March 2017) after the 2016 earthquake.
 - Strategic oversight and direct support of the Chief Minister's delegation to Singapore, Hong Kong and Japan (June-July 2017).
 - Assumed strategic management of all of Canberra's Sister City Agreements and international Memoranda of Understanding.
 - Assisted CMTEDD line areas with the development of international airline attraction strategies and assisted with freight forwarding business case development activities.
 - Supported and co-hosted ten inbound delegations. Worked with Australian Government agencies to support ACT participation in the *Australia Business Week in India* (August-September 2017).
 - Strategic oversight and direct support of the Chief Minister's delegation to the United States (October 2017).
 - Strategic oversight and direct support of the Chief Minister's delegation to Canberra Week in Wellington (November 2017).
 - Worked with Australian Government agencies to support the Chief Minister's delegation to Washington DC and direct participation in the National Governors Association; *100 Years of Mateship* program (February 2018).

- Ongoing work and stakeholder engagement around freight hub business case.
- Engagement with the Canberra Region Joint Organisation (CBRJO) on regional freight and business trade and investment opportunities.

In addition to these outcomes, the Commissioner for International Engagement assists in the implementation of the ACT Government's *International Engagement Strategy* in building Canberra's credentials, including:

- Defining and implementing a targeted program of ACT Government trade missions to priority markets;
- Creating an inbound mission facilitation program that qualifies enquiries, proactively targets inbound opportunities and manages program development and delivery for inbound delegation visits;
- Building relationships and liaising with Canberra's diplomatic community, particularly in relation to city to city engagement;
- Recommendations for ACT representation (either at an official level or through the Canberra business and research community) at international conferences and trade shows relevant to Canberra's key capability sectors;
- Leading engagement with the Australian Government including AUSTRADE and the Department of Foreign Affairs and Trade network to promote ACT opportunities and leverage the incentives and support that are available;
- Working with the Canberra Business Chamber to connect with International Business Councils and Chambers of Commerce to utilise their networks and market knowledge;
- Ensuring that, at a strategic level, all formal government-to-government arrangements support the growth and economic diversification of the ACT economy and align with the strategic intent of this strategy;
- Ensuring future city to city relationships align with ACT Government priorities, share a common economic vision and can be proactively resourced and managed to realise economic and cultural benefits for the city; and
- Supporting existing sister city relationships with Beijing (China), Nara (Japan) and Wellington (New Zealand).

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair),
Ms Caroline Le Couteur MLA, Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Economic Development

Ref: CMTEDD, 2018-19 Budget Paper 3, pages 88-90, 2018-19 Budget Statement B, pages 20-21, 33-35, Output Class 3.1: Innovation, Trade and Investment

In relation to: Office of the Commissioner for International Engagement – staffing

1. Please provide a breakdown by (i) ACT public service classification; and (ii) FTE of the number of employees who were or will be attached to the Office of the Commissioner for International Engagement, during:
 - a. 2016-17;
 - b. 2017-18 to date;
 - c. 2018-19.
2. What are the roles and duties of employees identified in part 1?
 - a. 2016-17;
 - b. 2017-18 to date;
 - c. 2018-19.
3. What projects or initiatives have been completed or will be worked on by the Office of the Commissioner for International Engagement during:
 - a. 2016-17;
 - b. 2017-18 to date;
 - c. 2018-19.

Mr Andrew Barr MLA: The answer to the Member's question is as follows:–

1.
 - a. 2016-17

FTE	ACT public service classification
0.25	SOG A
0.4	SOG C
1	ASO 6
0.25	ASO 6

- b. 2017-18 to date

FTE	ACT public service classification
0.1	SOG C
1	ASO 6
0.5	ASO 6

c. 2018-19

FTE	ACT public service classification
1	SOG C
1	ASO 6

2.

a. 2016-17

ACT public service role	Duties
SOG A – Deputy Director	Deputising for the Commissioner as required and providing senior level support across all CIE matters
SOG C – Policy/Research Officer	Policy, research and reporting associated with strategic objectives
ASO 6 – Executive Officer	Managing the OIE
ASO 6 – Administration Officer	Administration

b. 2017-18 to date

ACT public service role	Duties
SOG C – Policy Officer	Writing strategy policy and reporting
ASO 6 – Executive Officer	Managing the OIE
ASO 6 – Policy Officer	Reporting, and supporting the work of the OIE.

c. 2018-19

ACT public service role	Duties
SOG C – Senior Officer	Supporting the Commissioner as required and providing senior level support across all OIE matters.
ASO 6 – Executive Officer	Managing the OIE

3.

a. 2016-17

- Set up the Office for International Engagement.
- Development and launch of the ACT Government's first *International Engagement Strategy*.
- Extension and deepening of strategic relationships with relevant Australian Government agencies.
- Extension and deepening of strategic relationships with relevant Canberra based Diplomatic community.
- Development of inaugural Canberra Week in Wellington (November 2016) program and the follow-up activities in Wellington (March 2017) after the 2016 earthquake.
- Strategic oversight and direct support of the Chief Minister's delegation to Singapore, Hong Kong and Japan (June-July 2017).
- Assumed strategic management of all of Canberra's Sister City Agreements and international Memoranda of Understanding.

- Assisted CMTEDD line areas with the development of international airline attraction strategies and assisted with freight forwarding business case development activities.

b. 2017-18 to date

- Worked with Australian Government agencies to support ACT participation in the *Australia Business Week in India* (August-September 2017).
- Strategic oversight and direct support of the Chief Minister's delegation to the United States (October 2017).
- Strategic oversight and direct support of the Chief Minister's delegation to Canberra Week in Wellington (November 2017).
- Worked with Australian Government agencies to support the Chief Minister's delegation to Washington DC and direct participation in the National Governors Association; *100 Years of Mateship* program (February 2018).
- Ongoing work and stakeholder engagement around freight hub business case.
- Engagement with the Canberra Region Joint Organisation (CBRJO) on regional freight and business trade and investment opportunities.
- Supported and co-hosted ten inbound delegations.
- Ongoing relationship development with Australian Government agencies and the Diplomatic community consistent with Strategy objectives.

c. 2018-19.

- Strategic oversight and direct support of the Chief Minister's delegation to Singapore, Hong Kong and the Republic of Korea.
- High level mission planning for 2018-19 missions for the Chief Minister.
- Development of Commissioner for International Engagement discrete mission program.
- Ongoing work and stakeholder engagement around freight hub business case.
- Commence periodic review of the *International Engagement Strategy*.
- Deliver the celebration activities for the 25th Anniversary of the Canberra-Nara Sister City Agreement.
- Commence planning for the 20th Anniversary of the Canberra-Beijing Sister City Agreement.
- Continue to assist and facilitate various inbound delegations.
- Ongoing relationship development with Australian Government agencies and the Diplomatic community consistent with Strategy objectives.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the Minister for Economic Development, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION TAKEN ON NOTICE 5 November 2018

Asked by MR HANSON MLA:

In relation to:

THE CHAIR: Well, I might kick off with a question in that area then. What has the commissioner and the Office of International Engagement been up to? Where have they been and what are the outcomes?

Mr Barr: Well, the commissioner has supported various trade missions over the annual reporting period. He has also been involved with hosting the numerous incoming delegations who come in, principally, at the behest of the Australian government but obviously many of them wish to undertake activities in Canberra or to meet with the territory government on matters pertaining to their responsibilities.

So that is a fairly extensive part of the commissioner's work is to—

THE CHAIR: So with his visits, are they directed by you or by government, or does he self-initiate where he is going?

Mr Barr: They are guided by the international engagement strategy, and the priorities contained within. All overseas travel by ACT public servants, including the commissioner, is approved by me, and that has been a long-standing practice that a chief minister signs off on overseas travel.

But a great amount of the commissioner's work is actually here in Canberra on the inbound side and with the various embassies, trade officers of other nations. He will, on occasion, accompany me or other ministers on international delegations, and on one or two occasions has either represented me when I have been unable to attend because I am in the Assembly or in annual report hearings, or the like, and that work has assisted clearly in raising the profile of Canberra as an investment destination.

It has also supported our various sister city relationships and partnerships, and so recent examples, the commissioner has hosted the delegated from Nara who were here the week before last for the 25th anniversary of the Canberra/Nara sister city relationship, so the commissioner accompanied the mayor on all of his activities for the three or four days he was here and worked closely with the Japanese Embassy in organising a program for the mayor.

Last week, the mayor of Wellington was in Canberra, and the commissioner, again, accompanied the mayor on his program in Canberra. The commissioner was also involved in liaising with Nara for

my visit a few weeks back, and has taken the lead in terms of organising the Canberra Week activities in Wellington to take place next week.

Amongst other things, but certainly I am happy to take on notice. I am sure the commissioner would delight in giving further detail on all of his activities.

THE CHAIR: No doubt he would. Maybe we could—

Mr Barr: I am happy to do it. We can provide a more fulsome summary of all that the commissioner does.

MINISTER FOR TRADE, INDUSTRY AND INVESTMENT: The answer to the Member's question is as follows:—

For the period of annual reporting, 2017/18 the Office for International Engagement, led by the Commissioner for International Engagement, has delivered the ACT Government's International Engagement Strategy (IES), through the twelve programs specified in the IES:

A TARGETED PROGRAM OF ACTIVITIES TO GROW OUR INTERNATIONAL REPUTATION AND PRESTIGE.

The OIE during 2017/18 delivered a range of activities aimed at raising the reputation and prestige of Canberra on the worlds' stage. These activities included:

- Planning and delivery of international trade missions to Singapore, Hong Kong and Japan, USA and New Zealand.
- Attend Australia Business Week in India.
- Hosting inbound delegations to Canberra to showcase the ACT's key capability areas. Delegations have come from, China, European Union, Germany, Korea, Japan, Czech Republic and New Zealand.
- Continued work on enhancing the ACT Government's relationship with the Diplomatic Community.
- Working with the Canberra Business Chamber to promote Canberra businesses to the world.
- Enhancing the capability and capacity of regional exporters.
- Connecting with all levels of government to promote opportunities within Canberra's key capability areas.
- Promoting and supporting the current sister city agreements a.

PROVIDING STRATEGIC LEADERSHIP OVER THE INTERNATIONAL INBOUND AND OUTBOUND ACTIVITIES, INCLUDING OUR CITY-TO-CITY ENGAGEMENT.

The OIE assists a range of stakeholders with incoming delegations and provided them with access to field experts in areas that the delegations have expressed interest in.

In August 2017, the OIE assisted Minister Gentlemans' Office and the Director General of the Environment, Sustainability, Planning and Development Directorate (EPSDD) in organising and creating arrangements for the Minister's Delegation to Prague and Brussels.

OIE hosted a large German Chamber of Commerce industry delegation in March 2018.

Discussions have commenced with the United States Embassy's Naval Attaché regarding possible formal relationships between the ACT and to be commissioned *USS Canberra*.

DEFINING AND IMPLEMENTING A TARGETED PROGRAM OF ACT GOVERNMENT, MINISTERIAL AND INDUSTRY TRADE MISSIONS TO PRIORITY MARKETS.

The CIE has developed a forward program of ministerial and industry trade activities for the Chief Minister and the CIE. These programs build upon the priority target markets and key capability areas identified in the IES.

The OIE, led by the CIE, prepares and delivers a rolling program of trade missions that align with the key target markets outlined in the IES.

In August 2017, the CIE was requested by the Chief Minister and the Minister for Education to represent the ACT Government at the Commonwealth Government's *Australia Business Week in India (ABWI)* to promote the ACT higher education offerings.

In October 2017, the OIE planned and delivered a mission to the United States of America (USA) with a strong focus on cyber, defence security and space and spatial science. After the USA component of the mission, the Chief Minister's mission continued onto Germany and Spain with a focus on renewable energy and the Light Rail Project.

In November 2017, the OIE delivered the annual *Canberra Week in Wellington (CWW)* to continue work on upholding the 14 clauses of the Sister City Agreement (SCA). This CWW provided the opportunity for premier screenings of *Riptide* and *Blue World Order*, the signing of a Memorandum of Understanding (MoU) between Screen Canberra and Screen Wellington and productive conversations with the Wellington City Council on how to progress the SCA.

In March 2018, the OIE delivered an additional mission to Wellington. The main focus of this mission was to meet with Wellington Council representatives and reassure our counterparts of the ACT Government's commitment to the SCA and discuss how to secure direct flights again between our Capitals. The OIE and Wellington City Council are jointly preparing a progress report on the SCA.

The CIE has commenced detailed planning for events and delegations to be delivered in the 2018/19 financial year.

CREATING AN INBOUND MISSION FACILITATION PROGRAM THAT QUALIFIES ENQUIRIES, PROACTIVELY TARGETS INBOUND OPPORTUNITY AND MANAGES PROGRAM DEVELOPMENT AND DELIVERY FOR INBOUND DELEGATION VISITS.

The OIE hosted a number of delegations during this reporting period.

The CIE hosted Japanese, Korean and American delegations on behalf of the Political Exchange Council and provided information to the delegations as requested about Canberra and the opportunities that are present in the ACT.

The OIE hosted a function with speakers from Innovate Canberra, the City Renewal Authority and the EPSDD, and an appearance from the Chief Minister, for the All-China Federation of Industry, a large delegation (30-40 persons) which also included a high-ranking official from Beijing. The event was a success

and created additional good faith between the ACT Government and the Embassy of the People's Republic of China.

On a request from the Transport Canberra and City Services Directorate (TCCS), the CIE held discussions with a delegation from China regarding Smart Cities and how Canberra is evolving in that field.

The CIE attended a meeting between the Minister for Multicultural Affairs, the Ambassador of the Kingdom of Morocco and a delegation from Morocco to discuss a variety of issues including local government, smart cities and development policies.

The CIE also met with a Councillor of the Wellington City Council and provided the Councillor with an insight of Canberra, the ACT Government and other points of interest for the Councillor.

In early October the Wellington City Council's Capital Collab event was held in New Acton to highlight Wellington as a food and beverage destination.

In mid-October the CIE hosted a Chinese delegation on behalf of the Australian Political Exchange Council and provided information to the delegates as requested about Canberra and the opportunities that are present in the ACT.

In early November the OIE assisted an external ACT stakeholder in hosting a delegation from the Czech Republic and invited Government Officials from various departments to provide information on specific areas of interest to the delegation.

Also in early November, the CIE assisted Austrade in hosting a delegation from Japan and in mid-November the CIE assisted in hosting the Mayor of Toyama, Japan.

In February the CIE presented to KAIST GCC from the Republic of Korea. KAIST has developed a global technology commercialization support system for emerging countries focusing on ICT and scientific technology fields in order to enhance technology transfer in developing countries. The delegation was focused on exploring the ACT's possibilities in Smart City initiatives, energy ICT, agriculture technologies and new materials science.

In March the CIE assisted EPSDD to host a delegation for the European Union as part of their *World Cities Project*. *World Cities* is a project of the European Union in the framework of the European Parliament's preparatory action to promote the exchange of experience and best practice between the European Union and non-European Union countries on promoting the exchange of information and good practices on regional and urban development policy issues. The program is designed for representatives of European local authorities from Hamburg, Prague, Katowice and Manchester to meet with counterparts in Australia including Hobart, Melbourne, Adelaide and Canberra.

In March the CIE hosted an industry delegation in collaboration with the Embassy of Germany and EPSDD. Some of the German companies represented were Bayer, Rheinmetall Defence and Siemens. Discussions have subsequently taken place that may lead to further German investment in Canberra based business and services.

BUILDING RELATIONSHIPS AND LIAISING WITH CANBERRA'S DIPLOMATIC COMMUNITY.

The CIE has been very active in liaising with the Canberra based diplomatic community on behalf of the ACT Government. These activities range from formal meetings to representation at diplomatic dinners, cultural and sporting events and national day receptions. Such activities serve to maintain ongoing positive

relationships with the Diplomatic Corps and assist in their participation and ongoing contributions to the broader ACT community.

The CIE has attended receptions, cultural functions, and dinners at various diplomatic residencies as well as hosted diplomats and their delegations.

WORKING WITH THE CANBERRA BUSINESS CHAMBER (CBC) TO CONNECT WITH INTERNATIONAL BUSINESS COUNCILS AND CHAMBERS OF COMMERCE TO UTILISE THEIR NETWORKS AND MARKET KNOWLEDGE.

The OIE works with the Canberra Business Chamber (CBC) to promote international business opportunities for both Canberra based enterprises and to attract foreign investment in the ACT and region. The CBC is invited to organise complimentary programs to overseas markets alongside ACT Government activities organised by the OIE.

WORKING WITH OUR CANBERRA REGION PARTNERS TO ENHANCE EXPORT CAPABILITY AND CAPACITY.

The OIE has been working with the Canberra Airport to further the development of regular shipments of produce through the Airport. The advent of daily flights to Singapore and Qatar now gives the ability to deliver fresh produce on a daily basis into the Asian market.

The OIE has been working with the eight jurisdictions of the Canberra Region Joint Organisation (CRJO) as the source of the primary produce to be exported. Discussions have also been had with Wagga region, Orana region (Dubbo), Central West region (Orange) as well as East Gippsland, as other potential regions to supply produce.

REINVIGORATING THE ACT'S FORMAL GOVERNMENT-TO-GOVERNMENT RELATIONSHIPS WITH A VIEW TO RAISE AWARENESS OF THE ECONOMIC OPPORTUNITIES WITHIN CANBERRA'S KEY CAPABILITY AREAS.

Since the establishment of the role, the CIE has been able to represent the ACT in a number of Commonwealth forums and meetings. Additionally, as part of the planning process of international trade missions the OIE works with DFAT and Austrade to identify suitable opportunities and facilitate in market connections and events.

In August 2017 the CIE attended the Australian Federal Governments' ABWI on behalf of the ACT Minister for Education. By following the education program, it aligned with the IES in engaging with the Indian market on their higher education strategies.

As part of the planning that went into the Chief Minister's Mission in the USA in September 2017, meetings occurred with the Austrade Landing Pad, the Australian Consul-General to New York and the President of the New York City Economic Development Corporation.

For CWW in November 2017, meetings occurred with New Zealand's Minister of Tourism, New Zealand's Minister for Finance Meetings also occurred with the Mayor of Wellington and Wellington City Council to discuss the future delivery of the SCA..

In January 2018, OIE and Investment and Enterprise Development held discussions with the newly appointed Austrade Senior Trade Commissioner to Washington DC.

In March 2018 the CIE met with Wellington City Council to discuss the progress of the SCA and discuss opportunities to re-establish direct flights.

The OIE participates in the Department of Foreign Affairs and Trade working groups such as the India State, Territory and Federal Agency Coordination and the China Video Teleconference.

MAKING RECOMMENDATIONS FOR ACT REPRESENTATION (EITHER AT AN OFFICIAL LEVEL OR THROUGH THE CANBERRA BUSINESS AND RESEARCH COMMUNITY) AT INTERNATIONAL CONFERENCES AND TRADE SHOWS RELEVANT TO CANBERRA'S KEY CAPABILITY AREAS.

The OIE continues to work with the Economic Development Division to identify key opportunities to represent Canberra at international events. Focus remains on boosting international opportunities in key capability areas in which Canberra already excels and have a potential for continued growth. Tourism, defence and Cyber Security, and Space and Spatial Sciences provide the main focus for international trade shows.

LEADING ENGAGEMENT WITH THE AUSTRALIAN GOVERNMENT INCLUDING AUSTRADE AND THE DEPARTMENT OF FOREIGN AFFAIRS AND TRADE NETWORK TO PROMOTE ACT OPPORTUNITIES AND LEVERAGE THE INCENTIVES AND SUPPORT THAT ARE AVAILABLE.

THE OIE worked closely with the Commonwealth Government and Austrade based in India in preparation for the CIE's participation in ABWI, August 2017. The OIE worked again with DFAT and Austrade for various component of the Chief Minister's October 2017 Mission to the United States of America.

DFAT has been advised of each Mission via an official cable from the OIE. For the USA Mission, the Embassy assisted where possible in obtaining airport facilitation, meetings and a tour of Austrade's Landing Pad. For the European component of the Chief Minister's mission, the posts arranged for the Chief Minister to meet with the Australian Ambassadors in Germany and Spain. For CWW, post arranged for the Chief Minister to meet with the Acting High Commissioner, hosted a reception on behalf of the ACT Government and assisted in arranging meetings with New Zealand Ministers.

It is intended that the OIE will continue to work closely with DFAT and Austrade in developing overseas missions to ensure that all possible angles of trade missions are considered with subject matter experts in the local areas.

Further work with DFAT and Austrade is an essential part of supporting the ongoing program of trade missions to key markets and promoting Canberra as a preferred place to invest and do business in Australia.

In response to a request by DFAT, the CIE has commenced work with ACT Treasury and utilities providers to resolve to the ongoing issue of how rates are levied to diplomatic missions.

ENSURING THAT, AT THEIR CORE, ALL FORMAL GOVERNMENT-TO-GOVERNMENT ARRANGEMENTS SUPPORT THE GROWTH AND ECONOMIC DIVERSIFICATION OF THE ACT ECONOMY AND ALIGN WITH THE STRATEGIC INTENT OF THE IES.

Future City-to-City relationship requests will be considered on a case by case basis, and assessed against economic indicators, the ease of doing business, the strategic importance of the relationship to the ACT and will be measured against parameters set in the policy/guideline for future formal arrangements.

Work has been completed with the Embassy of Japan and the Canberra Nara Sister City Committee on the 25th Anniversary of the Canberra-Nara relationship. The Anniversary will centre around the Nara Candle Festival which was held in October 2018 and included an Official visit from the Nara Mayor.

ENSURING FUTURE CITY-TO-CITY RELATIONSHIPS ALIGN WITH THE ACT GOVERNMENT PRIORITIES, SHARE A COMMON ECONOMIC VISION AND BE PROACTIVELY RESOURCED AND MANAGED TO REALISE ECONOMIC AND CULTURAL BENEFITS FOR THE CITY.

City-to-city agreements facilitate relationships based on cultural, educational, information and trade exchanges, to promote mutually beneficial, economic, cultural and social outcomes.

Currently, the Office of International Engagement has been providing time and resources to facilitate and grow the already established sister city relationships – Nara, Beijing and Wellington.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Trade, Industry and Investment, Andrew Barr MLA

Key Documents

Investment assessment across all PFA (2018 season)

	RAIDERS (M)	BRUMBIES (M)	AFL GIANTS (M)	UC CAPITALS (F)	CANBERRA UNITED (F)	GIANTS NETBALL (F)	CRICKET AUSTRALIA* (M/F)
Total years of agreement	Expires 12/2019 9	Expires 12/2020 5	Expires 12/2021 9	Expires 06/2021 4	Expires 06/2021 4	Expires 12/2020 3	Expires XX/2019 4
Partnership fee	\$1,714,484	\$1,327,491	\$1,306,531	\$250,000	\$125,000	\$130,000	-
Total	\$15,764,913	\$6,670,259	\$11,333,494	\$1,000,000	\$500,000	\$390,000	\$1,850,000
Tax or other payments	\$500,000	\$600,000	\$1,110,000	-	-	-	-
Total	\$5,000,000	\$3,000,000	\$10,350,000	\$0	\$0	\$0	\$0
Total current year investment (2019)	\$2,214,484	\$1,927,491	\$2,416,531	\$250,000	\$125,000	\$130,000	-
Total investment per Agreement	\$20,764,913	\$9,670,259	\$21,683,494	\$1,000,000	\$500,000	\$390,000	\$1,850,000
Games per season	12	8	3	11	6	1	3 over four years
Average funding per game	\$184,540	\$240,936	\$805,510	\$22,727	\$20,833	\$130,000	\$616,667
Direct economic benefit (\$)	\$8,548,102	\$3,360,180	\$2,132,569	-	-	-	-
Average EI per game	\$712,342	\$420,023	\$710,856	-	-	-	-
Total crowd attendance (per season)	132,163	67,037	41,701	12,000	-	3,235	31,419
Average crowd per game	11,014	8,380	13,900	1,091	-	3,235	10,473
Total investment per attendee (total Govt funding/total crowd attendance)	\$16.76	\$28.75	\$57.95	\$20.83	-	\$40.19	\$58.88
Total visitation (interstate, international, day trippers)	34,042	16,064	8,364	-	-	-	-

*Figures from life of agreement rather than 2018 season alone, excluding those relating to the 2019 Test Match between Australia and Sri Lanka.

Total revenue (ticketing, hospitality, catering, venue fees) across Raiders, Brumbies and AFL Giants matches for the 2018 season is currently being calculated by Venues Canberra. This calculation is expected to take some weeks, but it is envisaged it will be available during negotiations for Performance Fee Agreements for those codes.

Add reference number

Portfolio: Trade, Industry and Investment**ISSUE: INTERNATIONAL ENGAGEMENT****Talking points:**

- The Commissioner for International Engagement serves a critical role in advising, coordinating and adding value to the ACT Government's current international development and engagement activities across the spectrum of government.
- In particular, the Commissioner will continue to focus on building on the success of established direct air route links and Canberra's sister city relationships and support emerging export markets and inward investment opportunities.
- The ACT Government's 2016 *International Engagement Strategy* demonstrates a clear commitment to building enduring international relationships that will result in economic, cultural and social benefits for the ACT.
- The Commissioner provides a central point within Government to manage the *International Engagement Strategy* and provides a clear access point to international markets for external stakeholders such as the ACT business community and our regional-partner organisations.
- The Budget of the OIE during 2018-19 was \$717,227.
- The Commissioner's major activities since appointment include:
 - Establishing the Office of International Engagement.
 - Developing and releasing Canberra's *International Engagement Strategy* (which will be updated during mid-2019).
 - Working to deliver on-the-ground activities with our Sister City Agreements.
 - Developing extensive and targeted relationships between the ACT Government and Canberra diplomatic community.

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Cleared by: Commissioner Ext:78976
Information Officer name: Richard Watson
Contact Officer name: Richard Watson Ext:76272
Lead Directorate: Chief Minister, Treasury and Economic Development

- Working closely with service providers and with local governments across the wider ACT region to support the development of logistics and supply chain for a perishable-foods export program.
- Developing a program of missions to the strategic markets identified in the *International Engagement Strategy*.

Key Information

- The Commissioner, working alongside other ACT Government line areas and initiatives (such as Innovation Industry and Investment, Visit Canberra, Brand CBR, Study Canberra), is building new and deeper linkages with priority offshore markets and cities.
- The Commissioner is charged with having oversight of the full spectrum of our international engagement activities on a whole-of-government basis.
- The Commissioner's activities are to ensure that the reputation and prestige of Canberra is such that it is widely regarded overseas as a top-tier destination with wide-ranging opportunities to invest, trade, study, visit and live. It should also be recognised as a place of creativity, vibrancy and inclusiveness.
- The Commissioner's high-level objectives are to:
 - Provide a targeted program of activities to grow Canberra's international reputation and prestige.
 - Provide strategic leadership to Canberra's international engagement, in areas related to tourism, trade and investment attraction.
 - Support a targeted program of ACT Government, Ministerial and industry trade and tourism missions to priority markets.
 - Create an inbound-mission facilitation program.
 - Build deeper relationships with Canberra's diplomatic community.
 - Work with local business organisations to connect with organisations in key markets and to utilise their networks and market knowledge.
 - Work with the Canberra region partners to enhance export capability and capacity.
 - Reinvigorate the ACT's formal government-to-government relationships, with a view to raising awareness of the opportunities within the Key Capability Areas outlined in the International Engagement Strategy.
 - Make recommendations for ACT representation (either at an official level or through the Canberra business and research community) at international conferences and trade shows relevant to Canberra's Key Capability Areas.

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BUDGET ESTIMATES BRIEF

- Add value to the ACT Government's policy agenda in aligned areas such as trade, investment, tourism, international education, sports diplomacy and skilled migration.
- Ensure future city-to-city relationships align with ACT Government priorities, share a common economic vision and be proactively resourced and managed to realise economic and cultural benefits for the city.

Background Information

- The Commissioner for International Engagement was appointed in August 2016.
- The work program for the Commissioner for International Engagement is supported by resources and program funding from across the Economic Development Division.

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BUDGET ESTIMATES BRIEF

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Lead Directorate: Chief Minister, Treasury and
Economic Development

Add reference number

Portfolio: Trade, Industry and Investment**ISSUE: TRADE MISSIONS****Talking points:**

- From July 2018 to date the ACT Government delivered five trade missions and three other international activities, covering most of the *International Engagement Strategy's* priority international markets and enabling targeted engagement.
- Trade missions in which the Chief Minister attended were:
 - Singapore, Hong Kong and Seoul – July 2018
 - Japan – October 2018.
 - Wellington – November 2018
 - Indonesia – February 2019
 - China – March 2019
- Activity led by the Commissioner for International Engagement were:
 - Indonesia – September 2018
 - China – November 2018
 - Singapore and Malaysia – May 2019
- Trade delegations to the ACT support the ACT Government's commitment to foster international trade and investment links. Delegation activity encourages business, trade, tourism, sporting and cultural links with key markets.

Key Information**Trade missions**

- Singapore, Hong Kong and Seoul - July 2018: The focus of this mission was to promote debt investment in the ACT, post the 2018-19 Budget. The Chief Minister and members of the delegation also attended the World Cities Summit on sustainable cities. Additional activities included a tourism sales mission in Singapore, an investment showcase of Canberra growth-stage companies to venture capital

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firms, a series of property investment presentations, and high-level discussions with airline and freight companies.

- Japan – October 2018: This mission focused on raising Canberra’s profile as an investment destination for the technology and space sectors. Engagement was undertaken with companies in these two sectors, but also in the property investment and tourism sectors. The mission included a visit to Nara to acknowledge the 25th anniversary of the Canberra-Nara Sister City relationship. The Chief Minister also attended the opening of the Questacon Science Circus Japan tour in Osaka.
- Wellington – November 2018: This mission was undertaken to expand on the commitments already made under the Sister City agreement signed in July 2016, and establish new project and exchange opportunities. The mission also sought to raise the profile of the Canberra brand in Wellington, facilitate business-to-business collaborations, establish networks, and support on-going knowledge sharing and engagement to support the commitments under the Sister City agreement. The two-day program was based on a commitment to advance opportunity in the areas of: arts and cultural exchange, innovation collaboration, tourism promotion, knowledge sharing, sustainable growth, and supporting engagement through business-to-business exchange opportunities.
- Indonesia – February 2019: The aim of this mission was to further grow Canberra’s visibility in a Key Capability market and promote Canberra, in particular, as a higher education and health care leader. The Chief Minister met with the Governor of Jakarta to discuss education opportunities and further build the relationship between the two Capitals. They also discussed the delivery of government services, planning and transport. The Chief Minister also met with other Indonesian Government officials to discuss tertiary education opportunities, including health-care education. On this mission the Chief Minister was joined by representatives from across Canberra’s tertiary education sector. The Chief Minister delivered a lecture on the City of Canberra at Universitas Indonesia and toured BINUS University and the Eijkman Institute.
- China – March 2019: The purpose of this mission to Beijing was to continue to build the relationship between the people of Beijing and Canberra through the Office of the Mayor of Beijing and the Canberra Beijing Sister City Agreement. Specifically, the mission sought to commence negotiation of an enhanced Sister City Agreement. The purpose of the mission to Guangzhou was to promote opportunities for connecting China to Canberra by air. This could include direct flights or leveraging the successful tagged-flight model employed by Qatar Airways and Singapore Airlines.

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Other international activities

- **Indonesia – September 2018**: The purpose of this activity was to establish initial relations – or “discover phase” relations – with key officials in the Indonesian Government, the Mayor of Jakarta, the Indonesian Australian Business Council and representatives of providers in the health, education and arts sectors.
- **China – November 2018**: The purposes of this activity was for the Commissioner of International Engagement to attend the International Import Expo (CIIE) as the representative of the ACT Government; build relations further with the Mayor of Beijing and establish connections with members of the business sector and local government. This activity also acted as an engagement prelude to the Chief Minister’s visit to China, proposed for later in 2019.
- **Singapore and Malaysia – May 2019**: This activity served a dual purpose. Discussions in Singapore were intended to progress working relationships that were now past the “discovery” phase and were now entering the “building” phase. The second purpose was to showcase one of Canberra’s Key Capability Areas – defence and cyber security, on the occasion of the *HMAS Canberra*’s port-of-call in Singapore. Defence and cyber security has been identified in the IES as a Capability Area to promote to this market.

Background Information

- Trade missions and other international activities have direct and indirect economic benefits that accrue in both short and long term time frames. The establishment of international links, and economic benefit accrual, are goals of Canberra’s International Engagement Strategy, which identifies six priority international markets: Singapore, New Zealand, China, the United States, Japan and Greater Asia.
- Launched in September 2016, the International Engagement Strategy delivers a framework for coordinated international engagement, maximising the strategic opportunity of the ACT’s resources to deliver an internationally recognised and prestigious city.
- The International Engagement Strategy promote activities across the Key Capability Areas of: Education & Research, Tourism, Defence & Cyber Security, Renewable Energy, ICT & e-Government, Space & Spatial Science and Health & Sports Science, in our priority markets of: Singapore, New Zealand, China, the United States of America, Japan and the broader Asian region.
- The Office of International Engagement, led by the Commissioner for International Engagement, is primarily responsible for the implementation of International Engagement Strategy.

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Strategic Finance Brief

Output 3.1: Innovation, Industry and Investment

Budget Paper No.: Vol B Page: 22	2018-19 Original Budget \$'000	2018-19 Estimated Outcome \$'000	2019-20 Budget \$'000
Total Cost	13,160	10,676	18,582
Variance \$		(2,484)	7,906
Variance %		-21%	74%
Controlled Recurrent Payments	12,779	10,034	17,602
Variance \$		(2,745)	7,568
Variance %		-19%	75%

Reconciliations

Total Cost

- The decrease of \$2.484 million in total costs from the 2018-19 Budget to the estimated outcome is mainly due to:
 - the impact of revised funding profiles from 2018-19 to 2019-20 associated with the following initiatives:
 - More jobs for our growing city – Key industry sector development (\$2.220 million);
 - Digital Canberra –Digital Economy Initiative (CBR FREE Wifi) (\$0.483 million);
 - Autonomous Vehicle Trial (\$0.292 million);
 - More jobs for our growing city – Facilitating major projects (\$0.2 million); and
 - More jobs for our growing city – Community Wifi (\$0.032 million).

This is partially offset by:

- the introduction of the following 2018-19 Budget Review initiatives:
 - More jobs for our growing city – Attracting more trade and investment (\$0.268 million); and
 - More jobs for our growing city – Commemorating the 50th Anniversary of the Moon Landing (\$0.2 million).
 - the annual leave and long service leave adjustments associated with the changes to the present value factors.
- The increase of \$7.906 million in total costs from the 2018-19 estimated outcome to the 2019-20 Budget is mainly due to:
 - the introduction of the following 2019-20 initiatives:
 - Supporting business and innovation to keep growing our economy (\$2.840 million);

- Investing in the CBR Innovation Network to boost business innovation (\$1.1 million); and
- Continuing CBRfree public Wi-Fi services (\$0.120 million).
- the impact of revised funding profiles associated with the following initiatives:
 - More jobs for our growing city – Key industry sector development (\$4.440 million);
 - Digital Canberra –Digital Economy Initiative (CBR FREE Wifi) (\$0.966 million);
 - Autonomous Vehicle Trial (\$0.584 million);
 - More jobs for our growing city – Facilitating major projects (\$0.4 million); and
 - More jobs for our growing city – Community Wifi (\$0.064 million).

This is partially offset by:

- the impact of the following ceasing initiatives:
 - More jobs for our growing city – Commemorating the 50th Anniversary of the Moon Landing (\$0.2 million);
 - Due diligence for major projects (\$0.150 million);
 - Digital Canberra – Digital Economy Initiative (CBR FREE Wifi) (\$0.683 million); and
 - More and better jobs – Autonomous Vehicle trial (\$0.803 million).
- the impact of revised funding profile from 2017-18 to 2018-19 relating to the More and better jobs – Major projects facilitation (\$0.150 million).

Controlled Recurrent Payments

3. The decrease of \$2.745 million in controlled recurrent payments from the 2018-19 Budget to the estimated outcome is mainly due to:

- the impact of revised funding profiles associated with the following initiatives:
 - More jobs for our growing city – Key industry sector development (\$2.220 million);
 - Digital Canberra –Digital Economy Initiative (CBR FREE Wifi) (\$0.483 million);
 - Autonomous Vehicle Trial (\$0.292 million);
 - More jobs for our growing city – Facilitating major projects (\$0.2 million); and
 - More jobs for our growing city – Community Wifi (\$0.032 million).

This is partially offset by:

- the introduction of the following new initiatives:
 - More jobs for our growing city – Attracting more trade and investment (\$0.268 million); and
 - More jobs for our growing city – Commemorating the 50th Anniversary of the Moon Landing (\$0.2 million).

4. The increase of \$7.568 million in controlled recurrent payments from the 2018-19 estimated outcome to the 2019-20 Budget is mainly due to:
- the introduction of the following recurrent initiatives:
 - Supporting business and innovation to keep growing our economy (\$2.840 million);
 - Investing in the CBR Innovation Network to boost business innovation (\$1.1 million); and
 - Continuing CBRfree public Wi-Fi services (\$0.120 million).
 - the impact of revised funding profiles associated with the following initiatives:
 - More jobs for our growing city – Key industry sector development (\$4.440 million);
 - Digital Canberra – Digital Economy Initiative (CBR FREE Wifi) (\$0.966 million);
 - Autonomous Vehicle Trial (\$0.584 million);
 - More jobs for our growing city – Facilitating major projects (\$0.4 million); and
 - More jobs for our growing city – Community Wifi (\$0.064 million).

This is partially offset by:

- the impact of the following ceasing initiatives:
 - More jobs for our growing city – Commemorating the 50th Anniversary of the Moon Landing (\$0.2 million);
 - Due diligence for major projects (\$0.150 million);
 - Digital Canberra – Digital Economy Initiative (CBR FREE Wifi) (\$0.683 million); and
 - More and better jobs – Autonomous Vehicle trial (\$0.803 million).
- the impact of revised funding profile from 2017-18 to 2018-19 relating to the More and better jobs – Major projects facilitation (\$0.150 million)
- the impact of the transfer of funding to Shared Services related to Shared Services Cost Model Review.

Budget Initiatives

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Growing future skills with more apprenticeship and vocational training places

Description: The Government will establish a Future Skills for Future Jobs grants program to support industry projects that help increase Australian Apprenticeship commencements in the ACT. This initiative will attract matched contributions from the Commonwealth Government through the National Partnership on the Skilling Australians Fund.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	500	500	500	0	1500

Notes

- The Future Skills for Future Jobs (FSFJ) Grants Program funds projects promote market diversification and aim to increase the number of commencements across pre-apprenticeships, pre-traineeships, AAs, higher apprenticeships, and other employment-related training in the ACT.
- FSFJ is referenced in the Bilateral Schedule to the NP SAF. The first round of the FSFJ was included in the ACT's 2018-19 NPSAF project proposal and attracted matched funding of 0.95million. In 2019, the program provided \$2 million - limited to \$300,000 per expression of interest (EOI).
- The ACT Government has committed \$500,000 per annum to the program for three years (2019-20 to 2021-22). The project is expected to attract \$1.5 million in matched Commonwealth funding under the NP SAF, bringing the total project cost to \$3.0 million over three years.
- FSFJ round one launched on 27 February 2019. 29 EOIs were received from 20 organisations. Six involving CIT, one involving the Community Services Directorate, and others from a range of stakeholders.
- Following applicant presentations in April, the evaluation panel shortlisted projects to progress to the project co-development phase, prior to final funding approval. The twelve successful projects, from ten organisations, will commence by 30 June 2019 and conclude by 30 June 2020. Deeds of Grant are currently being negotiated.
- Three of the projects will target specific cohorts, including:
 - The ACT Office for Women's Return to Work project will support up to 160 women.
 - Worldview Foundation's Traineeships for Disadvantage project will support juvenile detainees at the Bimberi Youth Justice Centre, with a focus on Aboriginal and Torres Strait Islander detainees.
 - Seeing Machines' Project Embrace will employ (19) neuro diverse people in analyst positions within Seeing Machine's Guardian Centre.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Matching apprentices and trainees to the right job

Description: The Government will support increased Australia Apprenticeship commencements by establishing a new Workforce Skills and Development Unit which can help match training workers to suitable employment placements. This initiative will attract matched contributions from the Commonwealth Government through the National Partnership on the Skilling Australians Fund.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	94	97	100	0	291

Notes

- The Workforce Skills and Development (WSD) Unit outlined in the Industry Engagement Strategy is referenced in the ACT's Bilateral Schedule to the NP SAF.
- The Unit is expected to assume responsibility for delivering the Future Skills for Future Jobs Grants Program.
- The ACT Government has committed \$291,000 to the program across three years. This is comprised of \$94,000 in 2019-20, \$97,000 in 2020-21 and \$100,000 in 2021-22.
- The project is expected to attract \$280,000 in matched Commonwealth funding under the NP SAF, bring the total project cost to \$581,000 over three years. The WSD Unit is also expected to support the ACT to meet the performance targets for the NP SAF.
- The unit will drive engagement with businesses in the ACT and training providers to increase awareness of opportunities, and assist with generating employment for apprentices and trainees.
- The establishment of the unit aligns with a number of jurisdictions, including the Northern Territory (Workforce Consultants), Tasmania (Workforce Development Consultants) and Victoria (Skills and Jobs Centres) who have established specialised centres to assist in generating employment opportunities for apprentices and trainees.
- To establish the WSD Unit, an additional FTE (Senior Officer Grade A) will be recruited to the Economic Development Division, CMTEDD, to work directly with local employers and key stakeholders to make best use of the existing training and skills development programs available through the ACT government.
- The strong engagement with employers under this initiative will be a key strategy in driving the increased use of VET by businesses in the ACT and contributing to boosting the number of students enrolled in the VET sector through the apprentice and trainee pathway.

Accountability Indicators

Output 3.5: Arts Engagement

Table 36: Accountability Indicators Output 3.5

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Number of art organisations supporting community participation ¹	25	25	24
b. Tenants satisfaction with management of Community Arts Facilities ²	80%	80%	80%
c. Satisfaction with the management of grants administered by artsACT ³	80%	80%	80%
d. Number of attendees at programs delivered by artsACT funded organisations ⁴	350,000	350,000	350,000
e. Number of engagement activities with the community on arts and cultural matters ⁵	4	4	n/a

Note(s):

1. This accountability indicator identifies the number of arts organisations supported by ACT arts funding to implement the objectives of the ACT Arts Policy. The result is measured through the grant acquittal process. The target has been reduced for 2018-19 due to the non-continuation of funding for one organisation in 2018.
2. This accountability indicator measures the standard of service and assistance the community arts facility managers receive from artsACT in relation to the management of ACT Government-owned arts facilities. This indicator is measured through an annual satisfaction survey.
3. This accountability indicator measures the standard of service and assistance that arts organisations and artists receive through delivery of the grants management process of the ACT Arts Fund. A satisfaction survey is conducted on an annual basis to measure this indicator.
4. This accountability indicator measures the annual attendance numbers at programs delivered by artsACT funded organisations. Attendance numbers are collected as part of the grants acquittal process.
5. Discontinued accountability indicator. This accountability indicator measured the number of times artsACT has engaged with the community on arts matters. Due to the changing nature of the engagement undertaken, the number of engagement activities is likely to vary.

Output 3.6: Higher Education, Training and Research

Table 37: Accountability Indicators Output 3.6

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Deliver the ACT International Education Strategy			
- Canberra: Australia's Education Capital Destination Marketing and Engagement (Study Canberra Program) ¹	1	1	1
- Student Experience (Student Ambassadors Program) ²	1	1	1
- Collaboration (ACT Vice Chancellors' Forum Meetings) ³	2	2	n/a

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
b. Higher Education, Training and Research sector capability building in key (identified) sectors			
- Precinct development projects and initiatives developed in collaboration with institutions (Key Capability Area Fund) ⁴	2	2	n/a
c. Participation in vocational education and training (VET) ⁵			
- All students (percentage)	4.5%	4.3%	4.5%
- Aboriginal and Torres Strait Islander students (percentage)	9.0%	11.0%	9.0%
d. VET graduate outcomes after training			
- Improved employment circumstances ⁶	65%	63.7%	65%
- Employed after training or in further study ⁷	92%	91.3%	92%
e. Total number of students undertaking vocational education and training (VET) qualifications ⁸			
- All students	16,500	17,342	16,500
- Aboriginal and Torres Strait Islander students	650	714	650
- Students with a disability	1,850	1,910	1,850
f. Skilled Migration Attraction and Facilitation			
- Employer Sponsored Nominated ⁹	350	500	350
- Skilled Independent Nominated ¹⁰	350	300	350
- Participation in the settlement support program for ACT nominated migrants ¹¹	>70%	50%	n/a
- Average number of monthly visits to Canberra. Create Your Future website ¹²	15,000	20,000	15,000
- Average processing time for applications across all skilled migration program streams ¹³	n/a	n/a	45 business days

Note(s):

1. This accountability indicator relates to the delivery of the Study Canberra program as articulated in the ACT International Education Strategy. This is an ongoing program and is considered complete at the end of the reporting period.
2. This accountability indicator relates to the delivery of the Student Ambassadors program as articulated in the ACT International Education Strategy. This is an ongoing program and is considered complete at the end of the reporting period.
3. Discontinued accountability indicator. In 2018-19 this accountability indicator will be reassigned to Output 3.1 *Innovation, Trade and Investment* to reflect that the Chief Minister chairs the Vice Chancellors' Forum. Under Output 3.6 the indicator tracked the number of Vice Chancellors' Forum meetings convened. Under Output 3.1 this indicator will track delivery of the Vice-Chancellors' Forum program of activity. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
4. Discontinued accountability indicator. In 2018-19 this accountability indicator will be reported in Output 3.1 *Innovation, Trade and Investment*. Under Output 3.6 this indicator tracked the number of recipients of Key Capability Fund support. Under Output 3.1 this indicator will track delivery of the Key Capability Fund program.
5. This accountability indicator measures the participation rate for students (all; Aboriginal and Torres Strait Islander) undertaking government funded Vocational Education and Training in the ACT. This target is based on data in a national publication. This is an ongoing program and the indicator is considered complete at the end of the reporting period.

6. This accountability indicator measures the percentage of graduates with improved employment circumstances, in the ACT, as defined by the state/territory of funding by year, in the National Centre for Vocational Education Research (NCVER) Student Outcomes Survey. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
7. This accountability indicator measures the percentage of graduates employed after training or in further study, in the ACT, as defined by the state/territory of funding by year, in the NCVER Student Outcomes Survey. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
8. This accountability indicator measures the number of students (all; Aboriginal and Torres Strait Islander; students with a disability) undertaking government funded Vocational Education and Training in the ACT. These targets are based on data in a national publication. The higher than targeted 2017-18 estimated outcomes reflect that results fluctuate based on student enrolments. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
9. This accountability indicator tracks ongoing program delivery within Australian Government (Department of Home Affairs) policy parameters based on a three-year average. Targets are based on estimated outcomes for this activity based on achievement levels in past reporting periods. The higher than targeted 2017-18 estimated outcome reflects that results fluctuate based on awareness and interest in migration to Canberra. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
10. The 2017-18 and 2018-19 targets are based on the low-range quota set by the Australian Government (Department of Home Affairs). The lower than targeted 2017-18 estimated outcome reflects that results fluctuate based on awareness and interest in migration to Canberra. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
11. Discontinued accountability indicator. This indicator previously tracked participation in the ACT Government's settlement support program, which was aimed at assisting ACT nominated migrants relocate to the ACT by providing information regarding local services, schools, support networks and the like. Participation in the program was voluntary. Changes in national policy have resulted in a change in the demographic able to be nominated for ACT migration, with the vast majority of ACT migrants now required to demonstrate an existing and sustainable support network already established in the ACT. For this reason the current environment sees the majority of ACT nominated migrants have no need to participate in the settlement support program, and this was reflected in a consistent decline in participation numbers. As such, a new indicator tracking processing times for applications received across all skilled migration program streams has been developed.
12. Average number of monthly visits to Canberra. Create Your Future website (www.canberrayourfuture.com.au), promoting the competitive advantages of Canberra to skilled workers. The higher than targeted 2017-18 estimated outcome reflects that results fluctuate based on awareness and interest in migration to Canberra. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
13. New accountability indicator. This accountability indicator tracks the number of business days to process a skilled migration application. Lodgement of an application includes receipt of payment.

Output Class 4: Financial and Economic Management

Output 4.1: Economic Management

Table 38: Accountability Indicators Output 4.1

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Briefings on the ACT economy ¹	115	115	115
b. Submission to CGC Annual Update ²	1	1	1
c. Submission to credit rating agency ³	1	1	1

Note(s):

1. This accountability indicator covers briefings on the most recent key economic indicators for Canberra and the Australian Capital Territory, including those based on ABS or other data sources. This indicator excludes other general briefings on the economy.
2. This accountability indicator covers the annual submission to the Commonwealth Grant Commission (CGC), which forms part of their annual data update which will determine the ACT's share of the national GST pool.
3. This accountability indicator covers the annual submission to the credit rating agency Standard & Poor's (S&P). This enables S&P to make an assessment of the credit rating of the ACT Government. The submission is a daylong meeting with the agency.

- driving transformational and cultural change to improve workforce readiness prior to moving to the Dickson and Civic Office blocks in 2020;
- developing and implementing ACT Public Service capacity building programs, including programs for graduates, Aboriginal and Torres Strait Islanders, and people with disabilities;
- maintaining and monitoring whole of government integrity, ethics and accountability frameworks; and
- supporting the Head of Service, Public Sector Standards Commissioner and the ACT Remuneration Tribunal with their legislative responsibilities.

Note(s):

1. This Strategic Objective has been updated to better reflect CMTEDD's current focus in relation to whole of government strategy and policy development. The update includes moving the focus of the former Strategic Objective 3 (*A more agile, responsive and innovative public service with increased capability to deliver on government priorities*) into this section and expanding on CMTEDD's role in workforce planning, capability development and supporting the ACTPS.

Strategic Objective 2

Government supported in the delivery of responses to urgent and complex emerging priorities

The Directorate is flexible and agile in responding to urgent and emerging government priorities, through consultation with other agencies, leadership of cross agency and joint community taskforces and active participation in taskforces and committees led by other directorates.

Strategic Objective 3^{1, 2}

Economic growth, innovation and opportunity, and social inclusion

The Directorate will support growth and opportunity by supporting diversification and greater innovation in the ACT economy.

The Directorate will enable our skilled community to contribute to the economic prosperity and social engagement of our city, through vocational education and training programs that respond to identified areas of skills needs, and target those experiencing disadvantage.

The Directorate will support leadership and collaboration in key sectors that have the capacity for long term wealth creation and employment. With international research showing that six per cent of businesses are responsible for more than half of employment growth, the Directorate will also support innovation focused businesses with the capacity for scale-based growth and the ability to expand and headquarter in Canberra. A diversified innovative economy will not only grow faster, but place it in a stronger position to weather shocks from the Commonwealth Budget cycle.

The Directorate, via Access Canberra, also supports economic growth by making it easier to do business with government. Shaping the delivery of services around businesses, community groups and individuals seeking to engage with the ACT Government, enabling a 'no wrong door' approach and ensuring the appropriate level of community protection all work to make Canberra an even better place to live.

The Directorate will support a culturally rich and vibrant community; celebrate the arts and culture and encourage creativity, social inclusion, feeling, thinking and exchange. This support is provided through funding and capacity building activities for artists and arts organisations which contribute to the liveability of our city.

The downstream opportunities from direct international flights to Singapore and Wellington are also significant, bringing two highly complementary city economies in close alignment with Canberra's. The Government will leverage these new economic relationships through trade and investment facilitation programs and greater knowledge transfer through our people and our institutions.

The Directorate will foster the growth of the community sector through reducing red-tape for our health and social care enterprises as the National Disability Insurance Scheme (NDIS) drives an expansion of this industry.

Note(s):

1. This Strategic Objective was previously Strategic Objective 4. The former Strategic Objective 3 (*A more agile, responsive and innovative public service with increased capability to deliver on government priorities*) has been removed and its focus on CMTEDD's role in workforce planning, capability development and supporting the ACTPS added to Strategic Objective 1.
2. This Strategic Objective has been updated to include reworded content from the former Strategic Objective 9 (*Superior customer and regulatory services for a safe and vibrant community*), which focused on Access Canberra's functions (which has been removed). A new associated Strategic Indicator 3c measures the ease of industry/business dealings with Access Canberra.

Strategic Indicator 3a: Growth in the Value of Tourism.

Tourism is a key driver of the ACT economy. Tourism Research Australia's State Tourism Satellite Account results show tourism contributed around \$2 billion in Gross State Product (which includes expenditure revenue from both domestic and international overnight visitors as well as daytrip visitors) and supported an estimated 16,400 jobs. The Directorate will continue to implement marketing and development programs that aim to increase the economic return from tourism visitation.

The ACT Government and tourism industry has set a goal of growing overnight visitor expenditure to \$2.5 billion by 2020. Tourism 2020 progress is measured using year ending December overnight expenditure figures each year until December 2020. Total combined domestic and international overnight expenditure for the year ending December 2017 shows the ACT is performing at the upper end of its Tourism 2020 range at \$2.1 billion (Figure 1). National performance (Figure 2) remains closer toward the lower range target of \$115 billion.

Figure 1: ACT Tourism 2020 progress: combined international and domestic overnight expenditure vs. T2020 range goals - year ending December 2017

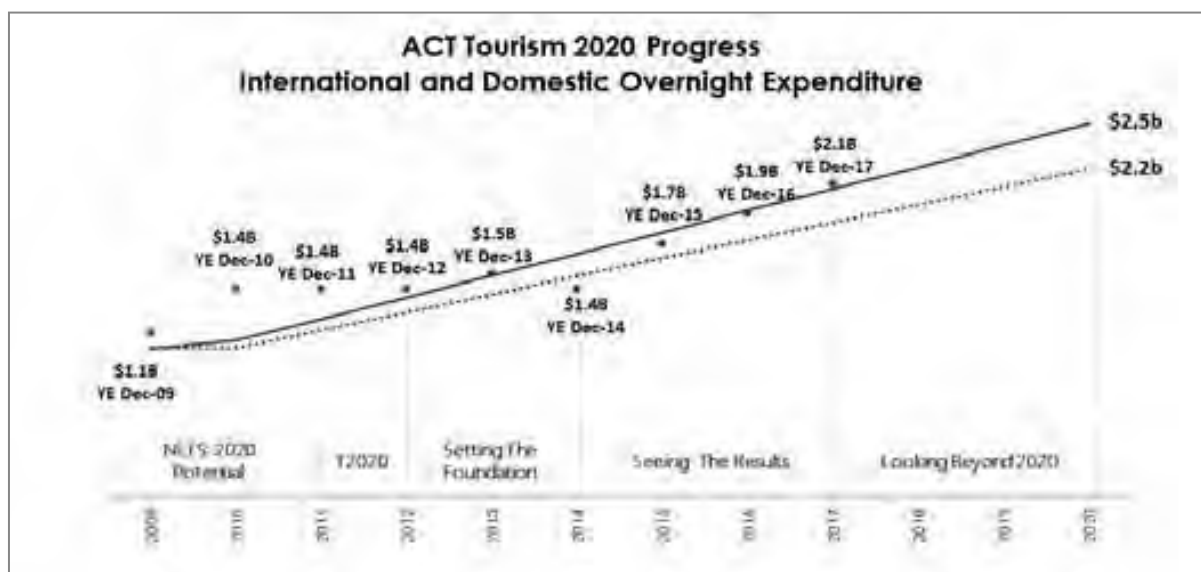
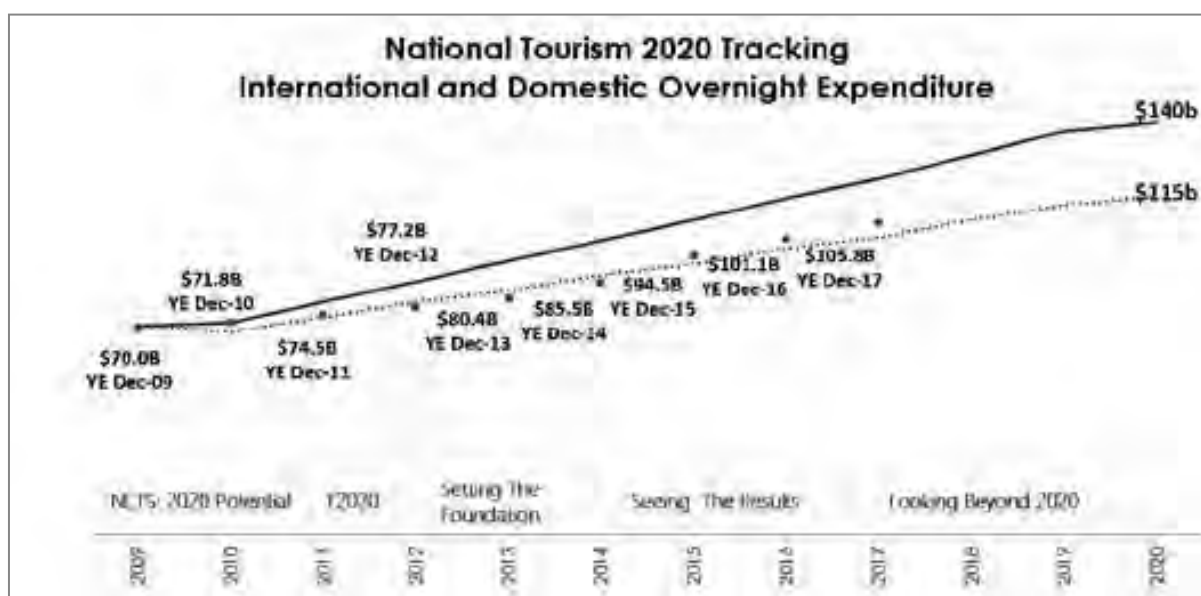


Figure 2: National Tourism 2020 progress: combined international and domestic overnight expenditure vs. T2020 range goals – year ending December 2017



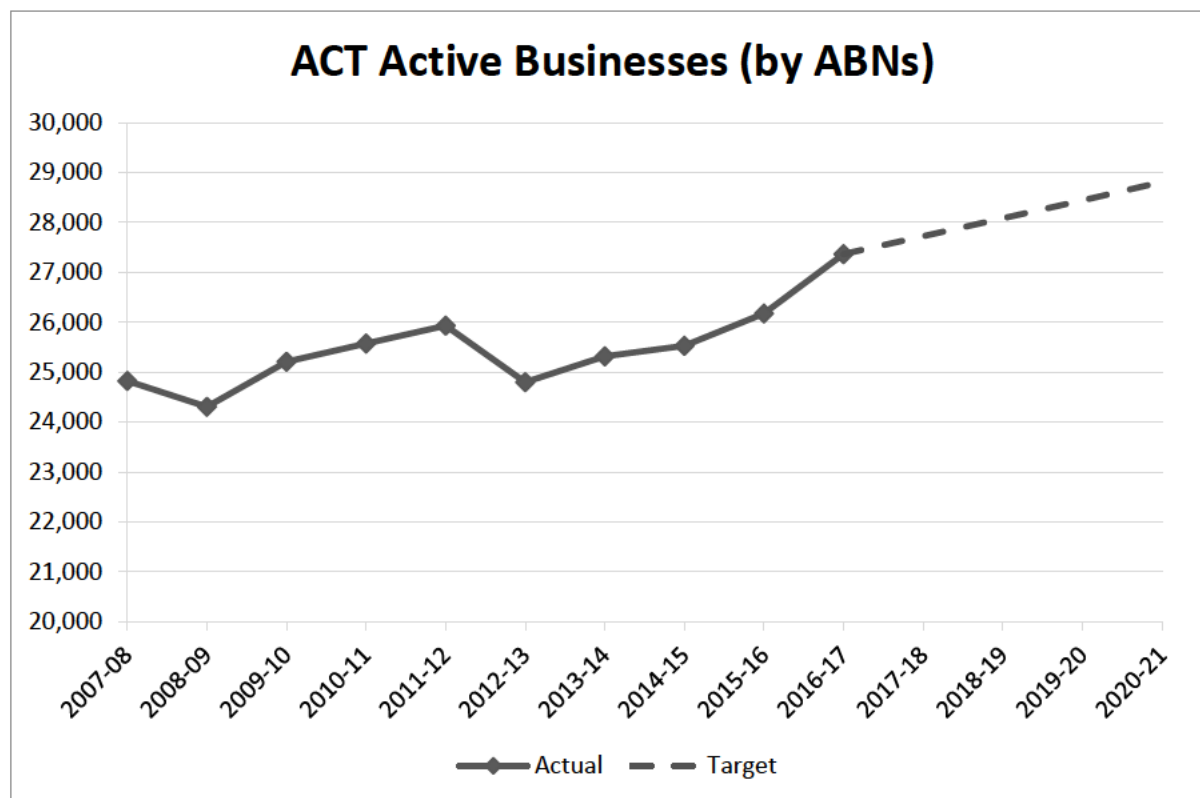
Strategic Indicator 3b: Growth in Innovation, Trade and Investment.

The Government's objective is to support private sector growth, diversification and jobs by:

- fostering the right business environment;
- supporting business investment; and
- accelerating business innovation.

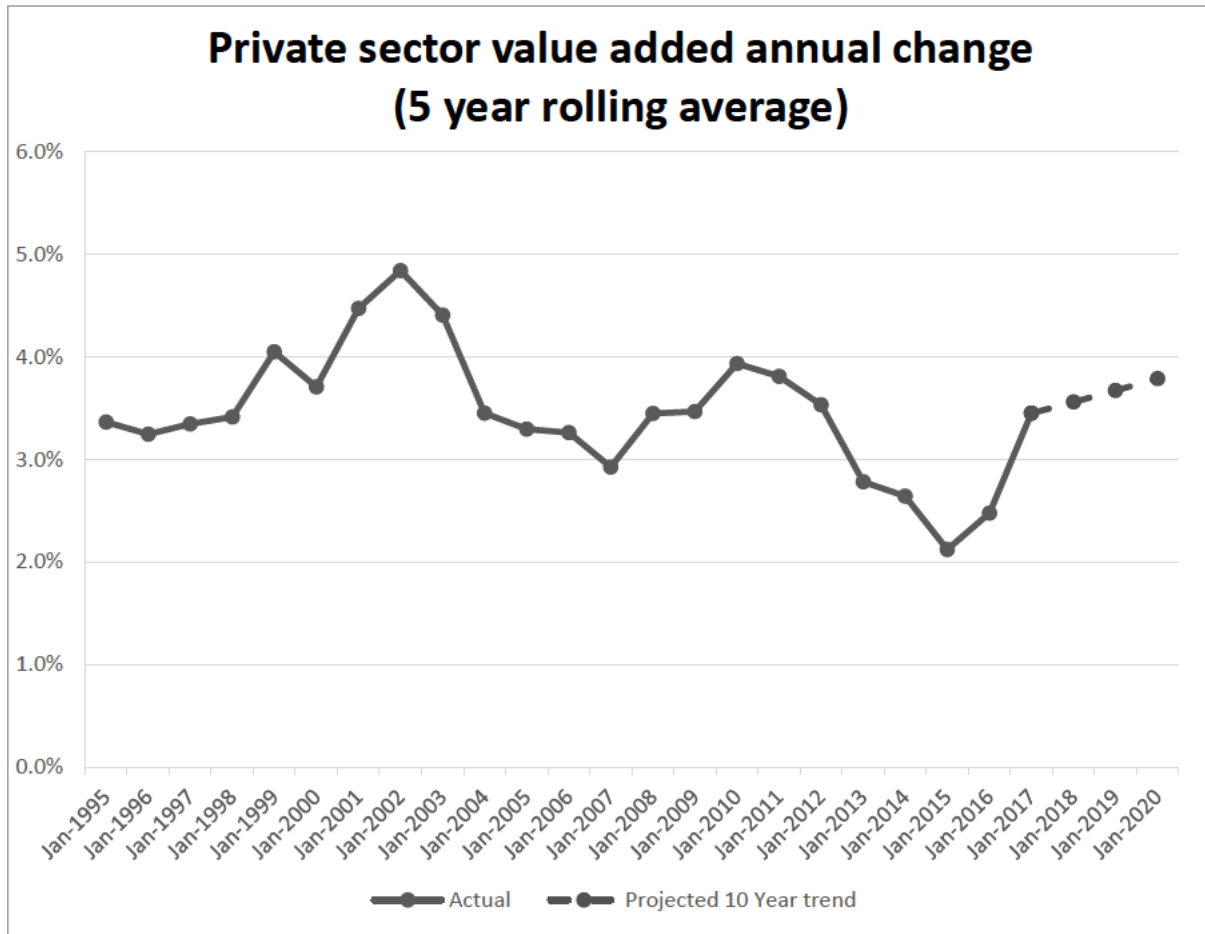
The Government's expectation is that over the medium to long term, the Government's business development strategy *Confident and Business Ready: Building on Our Strengths* will work in concert with other aligned strategies, initiatives and programs, towards strong growth in the ACT's private sector and measurable diversification in its economy.

Figure 3: ACT Active Businesses



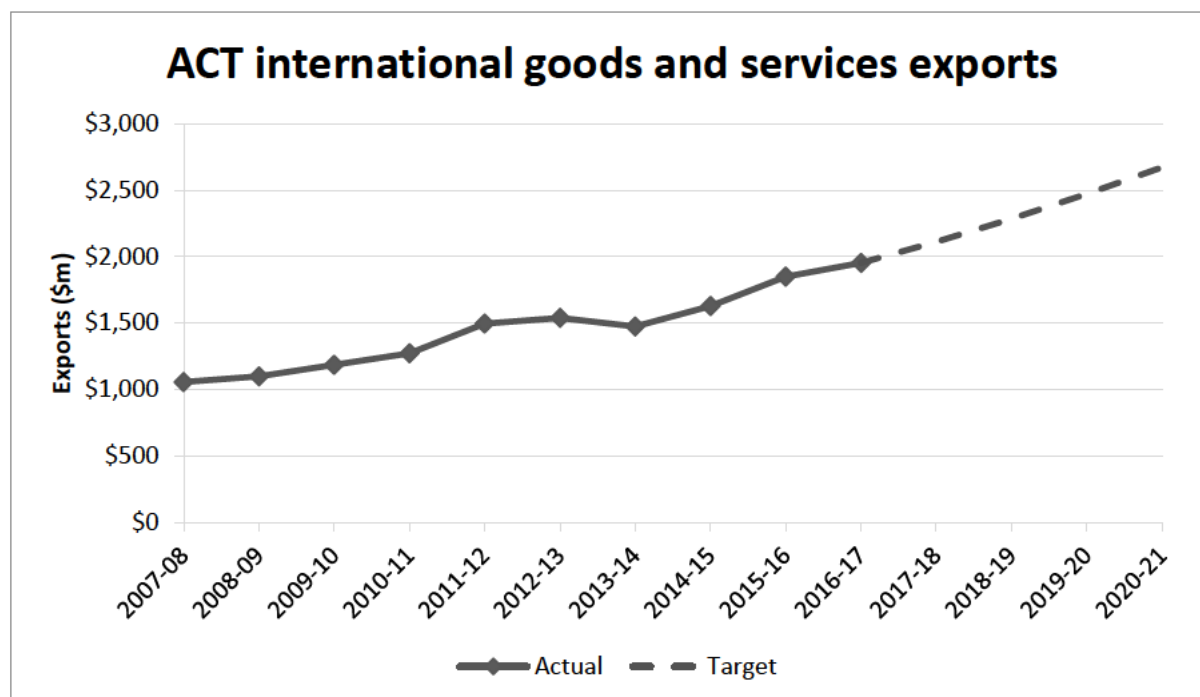
Source: ABS Catalogue No. 8165.0

Figure 4: Gross value added to ACT economy – all non-public sector industries



Source: ABS Series ID A2715165A; Series ID A2477744F

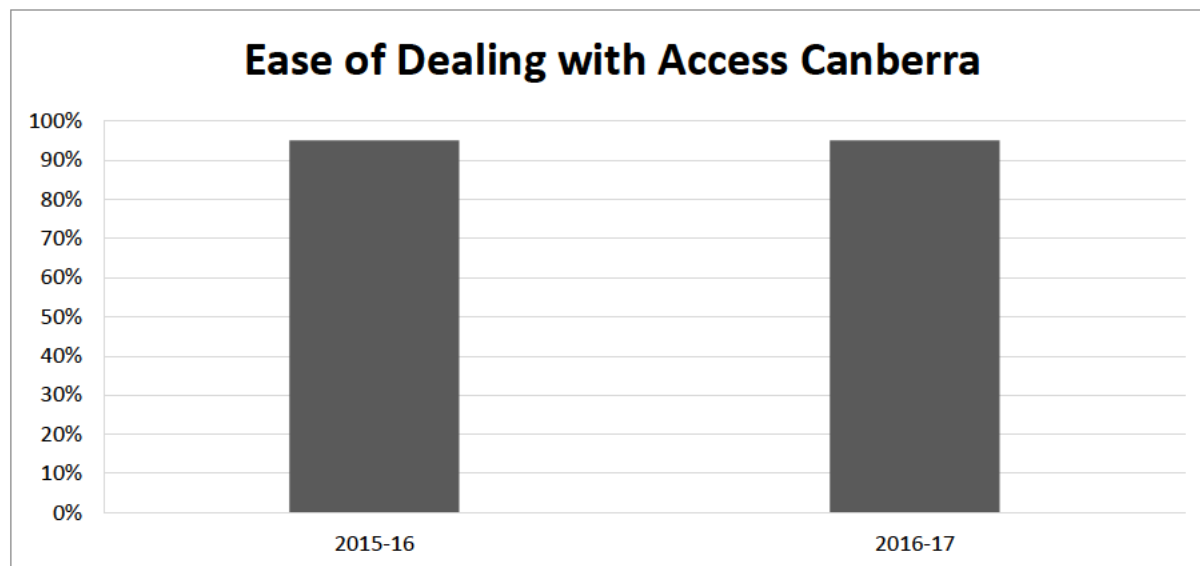
Figure 5: Increasing Measures of ACT Goods and Services Exports



Source: ABS Catalogue No. 5220.0

Strategic Indicator 3c: It is easier to do business with the ACT Government.

Figure 6: Ease of dealing with Access Canberra in 2015-16 and 2016-17

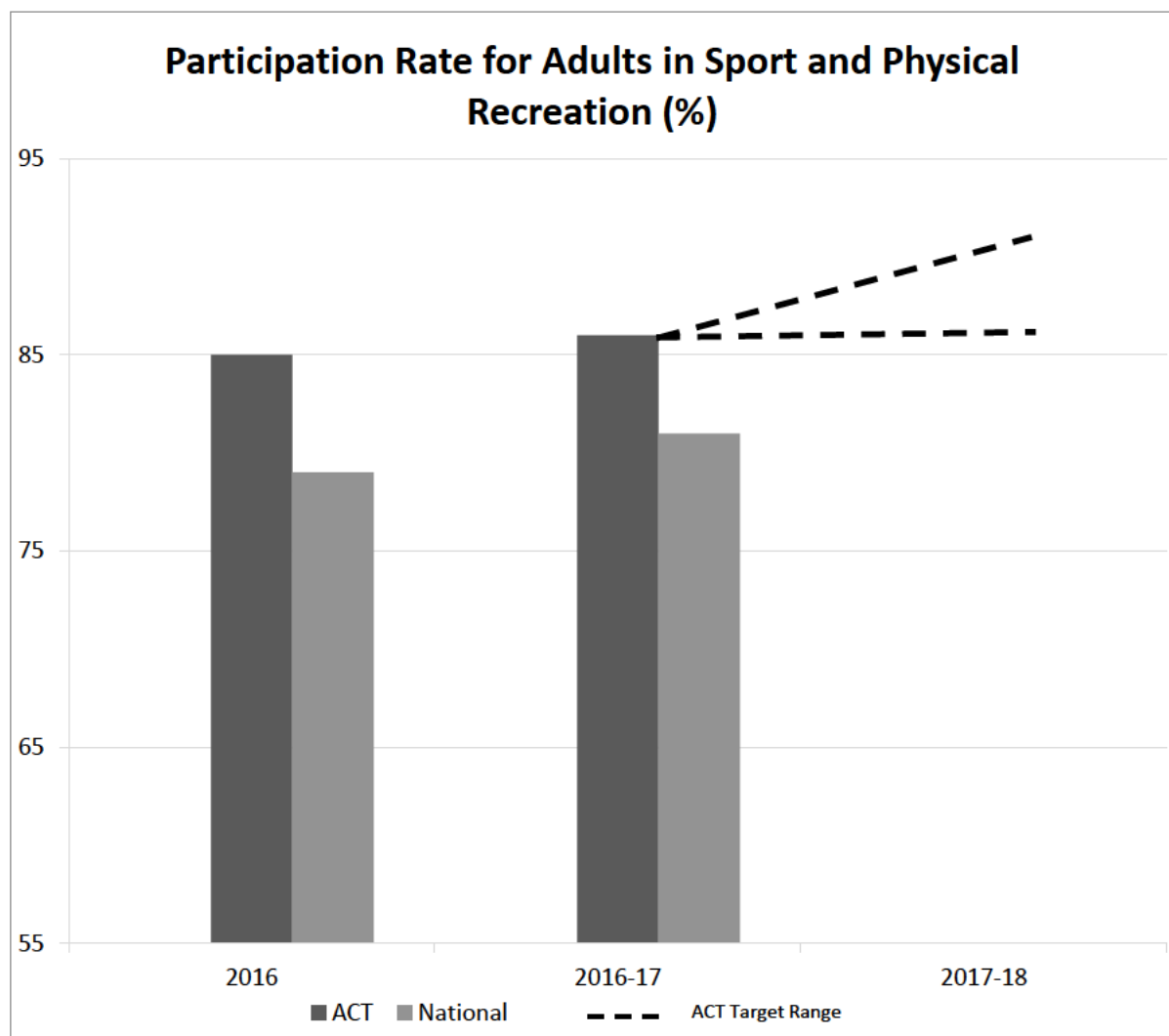


Source: Business Improvement Manager client assessment feedback, which is collected from an on-going internal phone survey of randomly selected industry groups that have had a regulatory interface with Access Canberra.

Strategic Indicator 3d: Higher than National Average Participation in Sport and Physical Recreation.

The benefits of physical activity are widely recognised and are consistent with the ACTIVE 2020 objective to increase participation in competitive, non-competitive and social sport and recreation activities at all levels. It provides a blueprint upon which sport and recreation will be nurtured and promoted over the period to 2020.

Figure 7: Participation Rate for Adults in Sport and Physical Recreation

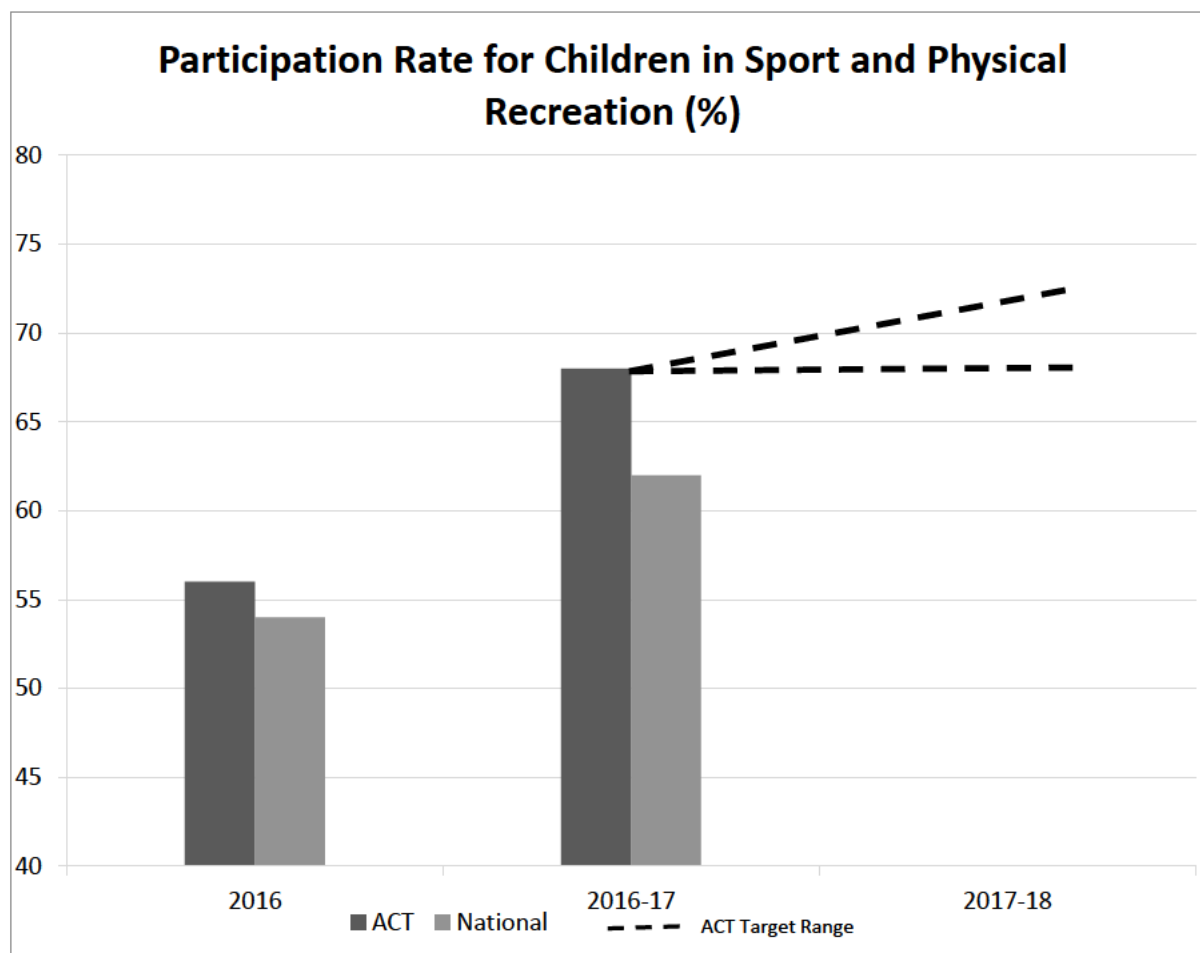


Source: AusPlay Participation data for the sport sector (16 November 2017)

Note(s):

1. 2016 represents the initial release of data report under new data source for sport and physical recreation participation. 2016-17 represents the first full year of data, and relates to persons aged 15 years or over who participate in sport and physical activity at least once a week.

Figure 8: Participation Rate for Children in Sport and Physical Recreation



Source: AusPlay Participation data for the sport sector (16 November 2017)

Note(s):

1. 2016 represents the initial release of data report under new data source for sport and physical recreation participation. 2016-17 represents the first full year of data, and relates to persons aged 5 - 14 years who participated in organised sport and physical activity outside of school hours at least once per week.

Strategic Objective 4¹

Managing the public finances appropriately and assisting the government to maintain a strong balance sheet

The Government's fiscal strategy focuses on managing the public finances of the Territory in a rigorous and prudent manner over the longer term, and establishes an objective of achieving an operating balance over time by offsetting temporary deficits with surpluses in other periods.

Note(s):

1. This Strategic Objective was previously Strategic Objective 5.

Minister Briefs

CMTEDD2019/3558

Portfolio/s: Vocational Education and Skills**ISSUE:** Higher Education and Training**Talking points:**

- The 2019-20 Budget has provided over \$2 million towards two new initiatives that support the development and diversification of the VET sector in the ACT. The initiatives will also attract matched contributions from the Commonwealth Government through the National Partnership on the Skilling Australians Fund (NP SAF).
- The Future Skills for Future Jobs Grants (FSFJ) Program will incentivise industry engagement and innovation through a grants program to help increase Australian Apprenticeship commencements in the ACT. A new Workforce Skills and Development Unit (WSDU) will also drive enhanced industry outreach, identify workforce development and future skills needs, and match apprentices and trainees to the right job.
- The ACT International Education Strategy (*Canberra: Australia's Education Capital*) aims to significantly increase the international education sector's contribution to Canberra's economy. In 2017-18, the ACT Government committed \$3 million over four years (to 2020-21) to Study Canberra to promote Canberra as Australia's study destination of choice, and help drive continuous improvement in Canberra's student experience, in partnership with the education sector.
- Currently, as part of the student ambassadors program, 18 ambassadors from eight countries provide advice to newly arriving students and promote their positive experiences studying in Canberra.

Key Information

- The VET initiatives support the ACT to meet the Accountability Indicator 3.6.d target for 2019-20 of 16,500 students undertaking VET qualifications.
- The ACT Government has committed \$500,000 per annum to the FSFJ program from 2019-20 to 2021-22. \$1.5 million is expected in matched Commonwealth funding, bringing the total project cost to \$3.0 million. The ACT Government has committed \$291,000 to the WSDU, comprised of \$94,000 in 2019-20, \$97,000 in 2020-21 and \$100,000 in 2021-22. \$290,000 is expected in matched Commonwealth funding, bringing the total project cost to \$581,000. The WSDU will establish an additional FTE within the Economic Development Directorate, CMTEDD.

Cleared as complete and accurate: 31/05/2019
Cleared by: Executive Branch Manager Ext: 74791
Contact Officer name: Aimee Stefanovic Ext: 54040
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CMTEDD2019/3558

BUDGET ESTIMATES BRIEF

- Currently, international education is Canberra's largest export at \$977 million in 2017-18, up 24 per cent on 2016-17).

Cleared as complete and accurate: 31/05/2019
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Contact Officer name: Aimee Stefanovic Ext: 54040
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CMTEDD2019/3558

BRIEF INDEX

Higher Education, Vocational Education and Skills Portfolio Briefing Pack

Higher Education - Output 3.6	
1.	Skills and Higher Education

Canberra Institute of Technology - Output 1.1	
2.	CIT - Provision of Vocational Education and Training Services

Portfolio/s: Vocational Education and Skills**ISSUE:** Vocational Education & Skills – Canberra Institute of Technology (CIT)**Talking Points:**

- CIT delivered 3.02 million nominal hours of Profile training to students in the 2018 calendar year. This is an increase of 3.1 per cent from 2017.
- Program enrolments and completions for 2018 have also increased compared to 2017 results.
- CIT's qualitative accountability indicators show that CIT continues to deliver a high standard of training that meets student and industry requirements with a (surveyed) student satisfaction rate of 89 per cent and an employer satisfaction rate of 94 per cent.
- CIT is continuing to invest in its strategic transformation initiatives under the Strategic Compass Program.
- The ACT Government is investing \$8.39 million in CIT from 2019-20 over the next 3 years through funding for the Providing Better ICT Services for CIT Students and Staff and the More Teaching and Learning Spaces for CIT Fyshwick initiatives.

Key Information:

- CIT is continuing to steadily grow its student numbers. Profile delivery as measured by nominal hours has increased by 3 per cent year on year for the last two years.
- CIT's improved budgeted result for 2018-19 is due to a slight increase in revenue. This is partially offset by an increase in employee expenses and other costs associated with training delivery.

Background Information:

- **Module pass rates** were above target due to CIT's continued focus on high-quality and relevant training and support for CIT's students, as reflected in CIT's 2018 Learner Engagement Survey results.
- **Learner engagement and employer satisfaction surveys** were above target showing overall levels of satisfaction with the training of 89 per cent and 94 per cent respectively, reflecting employers' and students' positive view of their experience of CIT training.
- **Learner Satisfaction Rate** results were based on the survey of students enrolled in nationally accredited programs. CIT has continued to improve its effectiveness and responsiveness in skilling students with contemporary training methods which have been positively received by industry and students alike.

Cleared as complete and accurate: 07/06/2019
Cleared by: Chief Executive Officer, CIT Ext: 73133
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Lead Directorate: CIT
Cleared for release: Yes
Information Officer name: Greg Tong
TRIM Ref: CM2019/3558

QTBs

CM2019/3688

Portfolio/s: Chief Minister**ISSUE: ACT SKILLED MIGRATION PROGRAM****Talking points:**

- The ACT's Skilled Migration Program is a significant contributor to the ACT's economy and population growth. It operates under a policy framework set by the Australian Government.
- The intention of our 190 visa program is to support nominations for eligible highly skilled workers with occupational skills needed in Canberra to contribute to economic growth, and who demonstrate commitment to remaining in the ACT.
- In 2017, major changes in the Australian Government's policy settings resulted in increased demand for the ACT's and other jurisdictions' skilled migration programs. The changes made it more difficult for temporary residents to successfully secure permanent residency using the other skilled visa pathways, putting added pressure on the 190 visa pathway.
- In 2018, States including Victoria (VIC), Queensland (QLD), Tasmania and South Australia (SA) tightened their 190 skill streams to manage the increased demand. Due to the tighter restrictions in other jurisdictions, the demand on the ACT program continued to grow, ultimately exceeding the Territory's 2017-18 allocation.
- As a result, and in line with established program practice, the 190 visa pathway was restricted on 29 June 2018 to temporary Canberra residents with occupations in demand on the ACT Occupation List.
- This closure was a temporary measure which allowed the ACT Government to undertake a review of the program's policy settings, with the aim of better managing demand and stakeholders' expectations, while maintaining the program objectives and broad framework set by the Department of Home Affairs.

Cleared as complete and accurate: 23/05/2019
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Lead Directorate: Chief Minister, Treasury and
Economic Development
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TRIM Ref: CM2019/3688

QUESTION TIME BRIEF

- The ACT Government drew from the guidelines set by the Department of Home Affairs for skilled migration programs and other jurisdictions' requirements to establish the new ACT eligibility criteria.
- The ACT 190 nomination program reopened on 29 November 2018 with a merit-based assessment tool, The Canberra Matrix, replaced the previous 'first come, first served' nomination application process.
- Under The Canberra Matrix scoring system, candidates are ranked and invited to apply for ACT 190 nomination based on their score. Applicants must then demonstrate they meet the nomination criteria as outlined in their Expression of Interest (EOI).
- The ACT Government undertook significant consultation with stakeholders on the new process and assessment criteria.
- Preliminary feedback on the new system has been positive, with consultation planned as part of the ongoing evaluation.
- In November 2018, the Australian Government Department of Home Affairs increased the 2018-19 ACT 190 allocation from 800 to 1,400 nomination places.
- The extra 600 places allow the ACT to nominate more eligible people and potentially better assist those who were impacted by the program closure.
- The revised and expanded program initially experienced a high refusal rate as some Expressions of Interest were unable to be verified at the application stage.
- The ACT Government continues to work with stakeholders to ensure that the program requirements and application process are clearly understood. It is expected that the quality of applications will increase, and the number of refusals will decrease over time.
- Since the program reopened on 29 November 2018, over 7,800 Canberra Matrix submissions have been completed (3,500 Canberra residents and 4,300 overseas applicants). Over 2,900 invitations have been issued, and approximately 1,200 subsequent applications lodged by applicants seeking ACT 190 nomination. Of this 1200, 804 have been approved.

Cleared as complete and accurate: 23/05/2019
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Cleared for release: Yes
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TRIM Ref: CM2019/3688

- Skills Canberra expects to have approved over 1,100 applications by 30 June 2018. This is short of the 1,400 places allocated in 2018-19 due to the unprecedented increased allocation of an extra 600 places, the impact of the program closure between July and November 2018.
- With The Canberra Matrix now bedded down, it is anticipated the ACT will use the entire 190 visa allocation in 2019-20.

Key Information

- The number of bi-monthly invitations issued is calculated first on a pro-rata basis against the annual Home Affairs allocation, and then adjusted to respond to demand as necessary. The points cut off for selection depends on the number and quality of applications received.
- To increase efficiency and allow for increased processing of applications, the approvals process was streamlined in May 2019. The changes align with processes used in other jurisdictions.
- On 20 March 2019, the Australian Government announced that the definition of 'Regional Australia' had been simplified and, as of 16 November 2019, will include all areas of Australia except Sydney, Melbourne Brisbane, Gold Coast and Perth.
- The ACT will be considered as part of 'Regional Australia' for skilled migration purposes and gains access to the following Skilled Regional visas:

- *Skilled Work Regional (provisional) subclass 491 visa program*

The 491 visa applicant must be nominated by a state/territory government, or eligible close family member, and is valid for five years. 491 visa holders must live and work in regional Australia for at least three years before transitioning to permanent residence.

- *Skilled Employer Sponsored Regional (Provisional) Subclass 494 program*

ACT employers will have access to sponsor skilled workers for a five year work visa. 494 visa holders must work for their sponsoring employer for at least three years before transitioning to permanent residence.

- In April 2019, the Australian Government confirmed the allocation for the ACT in state and territory nominated visa categories for 2019-20. The 2019-20 allocation will remain at 1,400 nomination places, comprising 1,200 visa subclass 190 places and 200 regional visa (currently subclass 489) category places.
- Access to the Skilled Regional visa program will have a major positive impact on the ACT's ability to attract skilled migrants to Canberra to address skills shortages within the ACT economy.

Cleared as complete and accurate:	23/05/2019	
Cleared by:	Executive Branch Manager	Ext: 74791
Contact Officer name:	Josephine Andersen	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Chris Bayer	Ext: 59134
TRIM Ref:	CM2019/3688	

Background Information

- The Skilled Nominated (subclass 190) visa is a points-based migration visa for skilled intending migrants nominated by a State or Territory government. Under an agreement with the Australian Government, the ACT is currently allocated a maximum 1,400 places under the Skilled Nominated (subclass 190) stream. ACT nomination does not guarantee a migration outcome, but triggers a formal visa invitation by the Department of Home Affairs.
- In April 2017, Home Affairs commenced a significant reform package of Australia's temporary and permanent employer-sponsored skilled migration programs. The changes to other visa streams included replacement of the 457 with the Temporary Skill Shortage (TSS) visa with tighter regulations for work experience requirement and a higher required level of English. In addition, a lengthier two-step process for partner visas may have contributed to increased demand for the state/territory 190 nomination pathway. Home Affairs also increased the minimum requirement for the 189 and 190 visas from 60 points to 65 points. As a state-based nomination is worth five points, the additional points requirement to achieve these pathways may have made the state nomination a necessary step to achieve a migration outcome.
- As a result of the changes, jurisdictions tightened their 190 skill streams. For example, in July 2018, QLD announced that interstate applicants can no longer apply for QLD nomination. In January 2018, Tasmania revised its 190 visa requirements, stating that applicants need to complete at least two years of study at a CRICOS-registered Tasmanian tertiary institution instead of one year.
- The reduction of permanent pathways and tightening of criteria in other jurisdictions had the combined impact of increasing demand on the ACT 190 nomination pathway.

Cleared as complete and accurate: 23/05/2019
Cleared by: Executive Branch Manager Ext: 74791
Contact Officer name: Josephine Andersen
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Information Officer name: Chris Bayer Ext: 59134
TRIM Ref: CM2019/3688

CM2019/3689

Portfolio/s: Vocational Education and Skills**ISSUE: AUSTRALIAN VET REVIEW****Talking points:**

- On 28 November 2018, the Australian Government announced an independent review of Australia's vocational education and training (VET) system.
- The Hon Steven Joyce, former New Zealand Minister for Tertiary Education, Skills and Employment, and former Minister of Finance, was appointed to lead the Review.
- In March 2019, Mr Joyce delivered *Strengthening Skills: Expert Review of Australia's Vocational Education and Training System* (the Report) to the Australian Government.
- In response, the Australian Government released the *Delivering Skills for Today and Tomorrow Budget* package committing over \$525 million for VET.
- The ACT Government is committed to working with the Australian Government to ensure that VET investment is sustained through improved quality and availability of training opportunities.
- Since 2015, the ACT has achieved the largest proportional increase in Australian Apprenticeship commencements in Australia and we continue to generate outcomes above the national average.
- This is a result of the ACT Government's strong commitment to delivering quality VET to ensure we meet our community development, skills needs and job market demands in the future.
- The ACT Government looks forward to working with the Australian Government to consider and implement ways to address key challenges in the VET system and achieve long-lasting reform.

Cleared as complete and accurate:	24/05/2019	
Cleared by:	Executive Group Manager	Ext: 59828
Contact Officer name:	Kate Starick	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Aimee Stefanovic	Ext: 54040
TRIM Ref:	CM2019/3689	

Key Information

- Due to the tight timeframes established by the Australian Government, the ACT declined to provide a detailed submission, instead responding via a letter to the Hon Steven Joyce identifying areas that the ACT considers relevant to the Review:
 - national investment in VET
 - promoting VET as a strong career pathway
 - strengthening the technical framework of the VET system.
- The final Report outlines a six-point plan and roadmap for change. It also makes 71 detailed recommendations to action the plan. The six points are:
 - strengthening quality assurance
 - speeding up qualification development
 - simpler funding and skills matching
 - better careers information
 - clearer secondary school pathways, and
 - greater access for disadvantaged Australians.
- Prior to the announcement of this Review, the Federal Labor Party committed to undertake a comprehensive review of post-secondary education systems should it be successful in assuming Government post the upcoming federal election.
- The Terms of Reference for the Labor Inquiry into Post-secondary Education in Australia were announced by Tanya Plibersek at the Universities Australian Conference on 28 February 2019. These can be found at <http://www.tanyaplibersek.com/nationalinquiry>

Background Information

- The final Report recommends a new national agreement serve as the foundation for inter-jurisdictional cooperation in the VET sector.
- Currently, the *National Agreement for Skills and Workforce Development* (the National Agreement) provides the framework for Australian Government funding to all states and territories for VET.
- As a signatory to the Agreement the ACT had committed to working with the Australian and other governments to develop and maintain the national training system, support reform directions and ensure high quality training delivery.

Cleared as complete and accurate:	24/05/2019	
Cleared by:	Executive Group Manager	Ext: 59828
Contact Officer name:	Kate Starick	
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Cleared for release	Yes	
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TRIM Ref:	CM2019/3689	

CM2019/3689

Portfolio: Vocational Education and Skills**ISSUE:** CIT Campus Renewal**Talking points:**

- Campus Renewal is a key driver in the aspirations of the CIT Strategic Compass 2020 and will ensure that CIT is able to meet the evolving needs and expectations of modern learners, including the development of contemporary teaching and learning facilities and practices that reflect the digitalisation of teaching, learning and work environments.
- The 2018-19 Budget allocated \$1 million to CIT to commence planning work on the redevelopment of the Reid campus. CIT has prepared a functional brief and business case and will also prepare a concept design for a new multi-storey building.
- The redevelopment of the Reid campus is in line with CIT's long term plan to progressively upgrade its campuses, reduce its environmental footprint and ensure it is not weighed down with the costs of maintaining an asset base that it no longer needs for the effective delivery of quality teaching and learning.
- Benefits of redeveloping the CIT Reid campus include:
 - allowing CIT to establish a modern student-centric campus and a collaborative environment with functional and stimulating teaching spaces that support innovative teaching practices;
 - creation of new flexible teaching spaces that will allow CIT to easily adapt to changing teaching techniques, new technologies and accommodate new courses; and
 - significantly reducing the footprint of the current CIT Reid campus which could facilitate UNSW to establish a university campus in the city east education precinct alongside the CIT Reid campus.

Background Information – may not be suitable for public disclosure

- CIT submitted two business cases for the 2019-20 ACT Government budget process, seeking funding to redevelop the Reid campus and for additional workshop space at the Fyshwick campus.

Cleared as complete and accurate:	24/05/2019	
Cleared by:	Executive Group Manager	Ext: 74955
Contact Officer name:	Damien McNamara	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Ashleigh Savage	Ext: 73133

CM2019/3689

Portfolio: Vocational Education and Skills**ISSUE:** CIT Presence at Woden**Talking points:**

- The Woden CIT campus buildings have passed their useful life and no longer meet the needs as an educational facility. CIT has relocated all courses from the Woden campus and the site is now vacant.
- Despite CIT no longer having a formal presence at Woden, CIT students will continue to be trained at multiple workplaces throughout the Woden Valley, particularly at the Canberra Hospital.
- Due to the existence of remnant friable asbestos material in wall cavities and voids, the buildings cannot be upgraded. The buildings were remediated in 1988 with the majority of the asbestos removed and roofs replaced.
- The Environment, Planning and Sustainable Development Directorate (EPSDD) is taking the lead on remediating the site and on the consultation for future use of the site.

Background Information – may not be suitable for public disclosure

- Modern, quality learning spaces and facilities were established at CIT Reid and CIT Bruce for some program areas that were moved from CIT Woden in 2016.
- These new facilities include a state of the art nursing facility and new aged care and disability training environments that replicate real work settings at CIT Bruce.

Cleared as complete and accurate:	24/05/2019	
Cleared by:	Executive Group Manager	Ext: 78960
Contact Officer name:	Ivan Radic	Ext:73521
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Ashleigh Savage	Ext:73133
TRIM Ref: CM2019/3689		

CM2019/3689

Portfolio/s: Vocational Education and Skills**ISSUE: SUPPORT FOR THE FUTURE SKILLS FOR FUTURE JOBS GRANTS PROGRAM****Talking points:**

- The Future Skills for Future Jobs Grants Program launched on 27 February 2019. The program provides \$2 million - limited to \$300,000 per expression of interest - for local industry to work with Skills Canberra to co-develop innovative projects.
- Projects under the program:
 - include industry partners, or be industry-led
 - identify new pathway opportunities for Australian Apprenticeships
 - promote market diversification and productivity
 - contribute to achieving ACT targets under the National Partnership on the Skilling Australians Fund.
- The first grants round closed on 20 March 2019. Applicants submitted an expression of interest and provided a short presentation to the grants evaluation panel.
- Shortlisted applicants have now commenced co-development of projects with Skills Canberra.

Key Information

- As part of the 2019-20 Budget, the ACT Government has committed \$500,000 a year to the project until 2021-22. The project is expected to attract matched Commonwealth funding under the National Partnership on the Skilling Australians Fund, making available a total of \$3.0 million over three years.
- A total of 29 EOIs were received from 20 organisations. Six EOIs were from CIT, one was from the Community Services Directorate, and others from a range of stakeholders.
- Following applicant presentations in April, the evaluation panel shortlisted projects to progress to the project co-development phase, prior to final funding approval. The twelve successful projects, from ten organisations, will commence by 30 June 2019 and conclude by 30 June 2020.

Cleared as complete and accurate: 23/05/2019
Cleared by: Executive Branch Manager Ext: 74791
Contact Officer name: Josephine Andersen
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name: Aimee Stefanovic Ext: 54040
TRIM Ref: CM2019/3689

Background Information

- The ACT's bilateral schedule to the National Partnership on the Skilling Australians Fund (NP SAF) and 2018-19 project proposal commits the ACT to establishing the Future Skills for Future Jobs Grants Program.
- The aim of the program is to increase collaboration with industry to identify new pathway opportunities for work-related training, specifically Australian Apprenticeships (AAs).
- The program will fund innovative projects that promote market diversification and aim to increase the number of commencements across pre-apprenticeships, pre-traineeships, AAs, higher apprenticeships, and other employment-related training in the ACT.
- The program was promoted through various channels. A notification was sent to ACT vocational education and training (VET) stakeholders on 28 February 2019, followed by a media release on 4 March 2019.
- A flyer was developed and disseminated through VET stakeholders and ACT Government directorates.

Cleared as complete and accurate: 23/05/2019
Cleared by: Executive Branch Manager Ext: 74791
Contact Officer name: Josephine Andersen
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Aimee Stefanovic Ext: 54040
TRIM Ref: CM2019/3689

CM2019/3689

Portfolio/s: Vocational Education and Skills**ISSUE: SAFETY OF STUDENTS IN CONSTRUCTION TRAINING****Talking points:**

- The ACT Government is committed to reducing the number of workplace injuries across all industries and age groups, with a particular focus on the safety of Australian Apprentices in the ACT building and construction industry.
- A Service Level Agreement has been executed between Skills Canberra and Access Canberra (WorkSafe ACT) for the ongoing provision of data and information exchange relating to work health and safety matters.
- The supervision requirements for Australian Apprentices (regardless of their age) are intended to provide additional protection for Australian Apprentices (including Australian School-based Apprentices). These requirements are specified by WorkSafe ACT and vary according to the year level of the Australian Apprentice.
- A dedicated Young Workers Australian Apprenticeships Inspector (YWAAI) was established within WorkSafe in 2018. The position works closely with Skills Canberra and participates in joint visits and information sessions with Skills Canberra Field Officers.
- In response to concerns about young people on construction sites:
 - Skills Canberra has introduced a field officer visit for Australian School-based Apprentices within two months of their training contract approval date
 - the *WorkSafe ACT Guidance Note* about the supervision of Australian Apprentices in the building and construction industry is now included with the *National Code of Good Practice for Australian Apprenticeships*, provided with training contract approval letters sent to employers and Australian Apprentices in the building and construction industry.

Cleared as complete and accurate:	24/05/2019	
Cleared by:	Executive Branch Manager	Ext: 74791
Contact Officer name:	Josephine Anderson	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Kelly Aldred	Ext: 52578
TRIM Ref:	CM2019/3689	

Key Information

- Skills Canberra and WorkSafe ACT are establishing clearer protocols across ACT Government to enhance stakeholders' understanding of their roles.
- The YWAAI position within WorkSafe ACT, funded as a pilot by Skills Canberra, has a dedicated focus on the safety of Australian Apprentices. The program (ending 30 June 2019) has cost \$130,000 and Skills Canberra is examining funding options for the future.
- The Apprentice and Young Workers Safety Advisory Committee, established at the request of the Minister for Workplace Safety and Industrial Relations, has now concluded. Regular meetings commenced in November 2017, with Skills Canberra a key participant. The Committee provided advice to the Work Safety Council on how best to ensure apprentices, trainees and young workers were working in safe environments and aware of their rights and responsibilities regarding workplace safety. The Committee is due to report to the Work Safety Council by July 2019.

Background Information

- On 27 October 2016, a Year 10 student from Melrose High School was injured in a worksite accident. The student sustained spinal and chest injuries while employed as an Australian School-based Apprenticeship (ASBA) through the Master Builders Association (MBA) Group Training Kids Assist Program.
- On 8 December 2016, a first-year ACT Australian Apprentice, also employed by MBA Group Training, sustained a substantial injury to his fingers using a power saw at a worksite.
- MBA officially advised Skills Canberra that the Kids Assist Program is on hold until the release of the WorkSafe ACT investigation report. This matter is currently before the courts.
- On 30 November 2018, WorkSafe ACT issued a media release outlining charges and enforceable undertakings that have been laid against the principal subcontractor and subcontractors in relation to the 2016 incidents. WorkSafe ACT is unable to provide Skills Canberra with any further information beyond what is publicly available in media releases.
- MBA's Group Training Organisation is currently seeking approval from the Education Directorate to start a new ASBA Program in 2019. An update will be provided when available.
- On 22 March 2018, Access Canberra (WorkSafe ACT) advised Skills Canberra of an incident where a NSW Australian Apprentice from St Edmund's College was hospitalised with an injured leg. WorkSafe ACT advised the ACT Education Directorate that the injury was not as serious as initially expected. The final investigation reports from WorkSafe ACT have not yet been released.

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CM2019/3688

Portfolio/s: Chief Minister**ISSUE: ACT SKILLED MIGRATION PROGRAM****Talking points:**

- The ACT's Skilled Migration Program is a significant contributor to the ACT's economy and population growth. It operates under a policy framework set by the Australian Government.
- The intention of our 190 visa program is to support nominations for eligible highly skilled workers with occupational skills needed in Canberra to contribute to economic growth, and who demonstrate commitment to remaining in the ACT.
- In 2017, major changes in the Australian Government's policy settings resulted in increased demand for the ACT's and other jurisdictions' skilled migration programs. The changes made it more difficult for temporary residents to successfully secure permanent residency using the other skilled visa pathways, putting added pressure on the 190 visa pathway.
- In 2018, States including Victoria (VIC), Queensland (QLD), Tasmania and South Australia (SA) tightened their 190 skill streams to manage the increased demand. Due to the tighter restrictions in other jurisdictions, the demand on the ACT program continued to grow, ultimately exceeding the Territory's 2017-18 allocation.
- As a result, and in line with established program practice, the 190 visa pathway was restricted on 29 June 2018 to temporary Canberra residents with occupations in demand on the ACT Occupation List.
- This closure was a temporary measure which allowed the ACT Government to undertake a review of the program's policy settings, with the aim of better managing demand and stakeholders' expectations, while maintaining the program objectives and broad framework set by the Department of Home Affairs.

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Cleared by: Executive Branch Manager Ext: 74791
Contact Officer name: Josephine Andersen
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Chris Bayer Ext: 59134
TRIM Ref: CM2019/3688

QUESTION TIME BRIEF

- The ACT Government drew from the guidelines set by the Department of Home Affairs for skilled migration programs and other jurisdictions' requirements to establish the new ACT eligibility criteria.
- The ACT 190 nomination program reopened on 29 November 2018 with a merit-based assessment tool, The Canberra Matrix, replaced the previous 'first come, first served' nomination application process.
- Under The Canberra Matrix scoring system, candidates are ranked and invited to apply for ACT 190 nomination based on their score. Applicants must then demonstrate they meet the nomination criteria as outlined in their Expression of Interest (EOI).
- The ACT Government undertook significant consultation with stakeholders on the new process and assessment criteria.
- Preliminary feedback on the new system has been positive, with consultation planned as part of the ongoing evaluation.
- In November 2018, the Australian Government Department of Home Affairs increased the 2018-19 ACT 190 allocation from 800 to 1,400 nomination places.
- The extra 600 places allow the ACT to nominate more eligible people and potentially better assist those who were impacted by the program closure.
- The revised and expanded program initially experienced a high refusal rate as some Expressions of Interest were unable to be verified at the application stage.
- The ACT Government continues to work with stakeholders to ensure that the program requirements and application process are clearly understood. It is expected that the quality of applications will increase, and the number of refusals will decrease over time.
- Since the program reopened on 29 November 2018, over 7,800 Canberra Matrix submissions have been completed (3,500 Canberra residents and 4,300 overseas applicants). Over 2,900 invitations have been issued, and approximately 1,200 subsequent applications lodged by applicants seeking ACT 190 nomination. Of this 1200, 804 have been approved.

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- Skills Canberra expects to have approved over 1,100 applications by 30 June 2018. This is short of the 1,400 places allocated in 2018-19 due to the unprecedented increased allocation of an extra 600 places, the impact of the program closure between July and November 2018.
- With The Canberra Matrix now bedded down, it is anticipated the ACT will use the entire 190 visa allocation in 2019-20.

Key Information

- The number of bi-monthly invitations issued is calculated first on a pro-rata basis against the annual Home Affairs allocation, and then adjusted to respond to demand as necessary. The points cut off for selection depends on the number and quality of applications received.
- To increase efficiency and allow for increased processing of applications, the approvals process was streamlined in May 2019. The changes align with processes used in other jurisdictions.
- On 20 March 2019, the Australian Government announced that the definition of 'Regional Australia' had been simplified and, as of 16 November 2019, will include all areas of Australia except Sydney, Melbourne Brisbane, Gold Coast and Perth.
- The ACT will be considered as part of 'Regional Australia' for skilled migration purposes and gains access to the following Skilled Regional visas:

- *Skilled Work Regional (provisional) subclass 491 visa program*

The 491 visa applicant must be nominated by a state/territory government, or eligible close family member, and is valid for five years. 491 visa holders must live and work in regional Australia for at least three years before transitioning to permanent residence.

- *Skilled Employer Sponsored Regional (Provisional) Subclass 494 program*

ACT employers will have access to sponsor skilled workers for a five year work visa. 494 visa holders must work for their sponsoring employer for at least three years before transitioning to permanent residence.

- In April 2019, the Australian Government confirmed the allocation for the ACT in state and territory nominated visa categories for 2019-20. The 2019-20 allocation will remain at 1,400 nomination places, comprising 1,200 visa subclass 190 places and 200 regional visa (currently subclass 489) category places.
- Access to the Skilled Regional visa program will have a major positive impact on the ACT's ability to attract skilled migrants to Canberra to address skills shortages within the ACT economy.

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TRIM Ref:	CM2019/3688	

Background Information

- The Skilled Nominated (subclass 190) visa is a points-based migration visa for skilled intending migrants nominated by a State or Territory government. Under an agreement with the Australian Government, the ACT is currently allocated a maximum 1,400 places under the Skilled Nominated (subclass 190) stream. ACT nomination does not guarantee a migration outcome, but triggers a formal visa invitation by the Department of Home Affairs.
- In April 2017, Home Affairs commenced a significant reform package of Australia's temporary and permanent employer-sponsored skilled migration programs. The changes to other visa streams included replacement of the 457 with the Temporary Skill Shortage (TSS) visa with tighter regulations for work experience requirement and a higher required level of English. In addition, a lengthier two-step process for partner visas may have contributed to increased demand for the state/territory 190 nomination pathway. Home Affairs also increased the minimum requirement for the 189 and 190 visas from 60 points to 65 points. As a state-based nomination is worth five points, the additional points requirement to achieve these pathways may have made the state nomination a necessary step to achieve a migration outcome.
- As a result of the changes, jurisdictions tightened their 190 skill streams. For example, in July 2018, QLD announced that interstate applicants can no longer apply for QLD nomination. In January 2018, Tasmania revised its 190 visa requirements, stating that applicants need to complete at least two years of study at a CRICOS-registered Tasmanian tertiary institution instead of one year.
- The reduction of permanent pathways and tightening of criteria in other jurisdictions had the combined impact of increasing demand on the ACT 190 nomination pathway.

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CM2019/3689

Portfolio: Higher Education

ISSUE: STUDENT SAFETY CAMPAIGN**Talking points:**

- In November 2018, Vice Chancellor's Forum members agreed to launch a student safety campaign to run from 6 February 2019 to early March 2019.
- The ACT Government led a working group that included tertiary education institutions and ACT Policing to develop student safety campaign material including campaign concepts, themes and visual material.
- Notwithstanding ongoing consultation, in the days leading up to the launch event, the Australian National University and the University of Canberra raised concerns regarding sensitivities with elements of the creative and web content.
- Noting the sensitive matters the campaign is dealing with, the launch and campaign have been postponed until the working group is able to fine tune creative elements and agree upon final messaging and web content.
- The working group reconvened on 20 March 2019 following the conclusion of this year's student welcome events, orientation weeks and market days, and will continue to work towards a renewed campaign to be deployed in the second Semester 2019.

Key Information

- Where possible, the approach is intended to align with existing messaging and materials, such as Universities Australia's 'Respect. Now. Always', ANU's 'Respectful Relationships' and ACT Policing campaigns.
- Through a series of workshops through 2018, stakeholders agreed upon simple messaging around four campaign themes for consistency, impact and absorption:
 1. Building trust and comfort in police and other related services (particularly for students from elsewhere with different experiences with police);

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Cleared by: Executive Branch Manager Ext: 50958
Contact Officer name: Helen Stokes
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name: Justin Keevers Ext: 50174
TRIM Ref: CM2019/3689

QUESTION TIME BRIEF

2. Respectful relationships, focusing on sexual harassment (which often precedes assault, with links to further professional support and advice);
 3. Helping your friends/bystander intervention – which is an important theme in institutions’ training, and can prevent incidents from escalating; and
 4. Personal safety (property theft, and travelling on public transport).
- Due to the concerns raised by UC and ANU, the themes for the revised campaign are part of ongoing discussions.

Background Information

- Safety consistently rates (in surveys) as one of the top attributes attracting international and interstate students to study in Canberra.
- Through 2017 and early 2018, a number of incidents of physical assault on ACT campuses and a bus interchange attracted publicity and attention, threatening the reputation of our largest export industry, international education (\$977 million in 2017-18), and \$3.3 billion tertiary sector, which underpins around 20,000 jobs.
- Also in 2017, the Human Rights Commission released a widely publicised survey of sexual harassment and assault at Australian university campuses indicating concerning prevalence on and off campus (including public transport).
- As a result, student safety was discussed at ACT Vice Chancellors’ (VCs’) Forum meetings in December 2017 and May 2018. Members agreed there was a need for a coordinated approach to focus on prevention measures and address issues with a Territory wide view including public transport, ACT Policing and institutions.
- At the VCs’ Forum in November 2018, members agreed that useful and targeted safety information be disseminated to arriving students, with an intended campaign launch on 6 February at the University of Canberra market day (the first major orientation event).

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Portfolio: Higher Education

ISSUE: STUDY CANBERRA**Talking points:**

- The Government committed \$3 million over four years from 1 July 2017 for Study Canberra and its core role in implementing the ACT International Education Strategy, *Canberra: Australia's Education Capital*.
- Study Canberra works in partnership with local universities, the Canberra Institute of Technology and the Education Directorate to support the growth and development of the tertiary education sector.
- Its two core functions are to promote Canberra as Australia's study destination of choice for international, interstate and local students, and to help drive continuous improvement in Canberra's student experience.
- A range of initiatives and activities have been developed in destination marketing, enhancing the student experience, international engagement, partnerships and collaboration, and supporting reforms - overseen by the ACT Vice-Chancellors' Forum.

Key Information

- Education is Canberra's largest export (\$977 million in 2017-18). International enrolments have grown over 36 per cent from 2014 to number over 19,000 in December 2018 (around 14 per cent growth per annum).
- The economic contribution of the higher education and research sector to the ACT is over \$3.3 billion and 20,000 jobs (Deloitte, 2018). This is around 20 per cent greater than a similar Deloitte study of 2015.
- The ACT International Education Strategy, *Canberra: Australia's Education Capital* seeks to build on our reputation for quality, world class research, innovation, employment outcomes, liveability and a great student experience to increase the sector's economic contribution.

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TRIM Ref: CM2019/3689

- Initiatives developed or in progress include: a safety awareness campaign (separate briefing refers), web and social channels, scholarships, welcome activities, guides, public events, a student ambassadors program, supporting overseas visits and market research.
- Initiatives planned for the remainder of 2019 include: social media and web site collaboration, video content, employability support, hosting visiting agents and influencers, updated marketing collateral and research.

Background Information

Student Ambassadors Program (*an Outcome Measure*)

- The 2019 Study Canberra Student Ambassador program includes 18 students from various countries, diverse backgrounds, fields of study, and all major ACT institutions.
- The Student Ambassadors tell their Canberra story and promote the many great aspects of living and studying in the ACT, and assist newly arrived students with information, referrals and advice during activities at Orientation Weeks (on campuses), the welcome desk at Canberra Airport, Tertiary Open Day, and Canberra Careers Xpo.
- The students are employed on casual Administrative Service Officer Class 2 contracts.
- This initiative has been a success story with support from institutions, the wider community and students – and has featured in *The Canberra Times*.
- Induction training for 2019 student ambassadors was held on 25 January 2019. The 2019 cohort of Student Ambassadors were active during 2019 Orientation Week events and at the Chief Minister's Student Welcome at Enlighten on 7 March 2019.

Scholarships Programs (*referenced in previous Annual Reports*)

- Study Canberra has developed two joint scholarship programs co-funded with the Australian National University (ANU) and University of Canberra (UC). In 2018 the ANU scholarship program targeted Indian and Indonesian students; the UC scholarship program targeted international information and communications technology (ICT) students.
- Institutions determine the focus area, and administer the selection and payments.
- The scholarships provide \$10,000 each for up to 10 students per year, to assist with living costs. They are a key promotional tool for attracting the best and brightest students.
- The cost to Study Canberra for each program is \$50,000 per financial year. Both the ANU and UC match this funding, bringing the total funding pool for each program to \$100,000.
- A scholarships program for international students undertaking higher degree research has been run with UNSW Canberra in previous years.
- The UC ICT Scholarship is running for the Semester 1 and 2 2019 intakes, with five Semester 1 students selected. The ANU scholarship is being evaluated for future rounds, having run from 2015 to 2018.

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CM2019/3689

Portfolio/s: Vocational Education and Skills**ISSUE: SUPPORT FOR MATURE WORKERS TO UP-SKILL AND RE-SKILL**

- The Mature Workers Grants Program aims to address barriers experienced by mature workers seeking to upskill or reskill to get a job, a better job, or pursue a new career. Under this program, a ‘mature worker’ is defined as:
 - a person aged 45 years or older; or
 - a ‘Mature Australian Apprentice’ that is, a person aged 25 years or older seeking to upskill or reskill via an apprenticeship or traineeship.
- Two projects were funded in 2018-19, providing a total of \$500,000 for additional services targeting mature workers who live and/or work in the ACT and their existing or potential employers.
- The successful projects are:
 - Mature Workers in Tourism, delivered by Canberra Business Chamber over two years at a cost of \$250,000.
 - Mature Workers Support Service, delivered by the Canberra Institute of Technology over two years at a cost of \$250,000.
- The ACT Government aims to support the continued development of the ACT’s mature workforce, now and in the years ahead.

Key Information

- The 2018 Grants Program sought applications from eligible organisations to address gaps in service provision in one or both of the following areas:
 - services targeting mature workers—specific services assisting mature workers to navigate the wide range of available upskilling and reskilling opportunities and associated financial, learning and job seeking supports
 - services targeting employers—specific services:
 - i. advocating to employers about the benefits of hiring, retraining and/or upskilling mature workers
 - ii. educating employers about the available supports for hiring new mature workers and upskilling existing mature workers

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- iii. supporting engagement between business leaders with experience in successfully employing mature workers and businesses which:
 - may not have considered mature workers as a means to address workforce shortages
 - experience difficulties with retaining mature workers.

Background Information

- The ACT vocational education and training (VET) system already provides a wide range of upskilling and reskilling opportunities for mature workers seeking a new or a better job. For example:
 - government subsidies for achieving qualifications and skill sets in areas of skills need in the ACT economy
 - traineeships and apprenticeships which combine paid employment with study towards a nationally recognised qualification
 - traineeship employment through a group training organisation
 - foundation skills development in reading, writing, numeracy, oral communication and digital literacy.

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CM2019/3689

Portfolio/s: Vocational Education and Skills**ISSUE: SUPPORT FOR WOMEN IN TRADES****Talking points:**

- In 2018, the Government announced the ACT Women in Trades Grants Program (Grants Program), fulfilling a four-year \$1 million election commitment to boost the number of females in trades and upskill mature workers.
- \$204,285 was made available in round one to the Australian Training Company (ATC), the Master Builders Association (MBA) of the ACT and the National Electrical and Communications Associations (NECA).
- Five new projects have been selected in round two providing approximately \$560,920 over two years. Recipients include Supporting and Linking Tradeswomen (SALT), National Electrical and Communications Association (NECA), Canberra Institute of Technology (CIT), LJS Constructions and Unions ACT.
- The second round of the Grants Program has a focus on improving advocacy, engagement and information-sharing, for women employed in, or interested in being employed in, male-dominated trades.
- The second round also aligns with the objectives of the National Partnership on the Skilling Australians Fund.
- A public announcement of round two recipients was made on 28 March 2019. Deed of Grant negotiations are underway with projects expected to commence in June 2019.

Key Information

- A summary of projects is provided below:

Round one

- i. ATC - \$70,900 - aimed to recruit and employ 30 Australian school-based apprentices (ASBAs) over three years, and to support them through a series of training and learning workshops.

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Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
	Rejwana Farha	Ext: 58336

QUESTION TIME BRIEF

- ii. MBA - \$64,485 - engaged 10 women in an innovative work insight program in carpentry, plumbing or civil construction. MBA subsequently employed 50 percent of the participants in apprenticeships.
- iii. NECA - \$68,900 - an electrical pre-apprenticeship program that integrated nationally accredited off-job and on-job training, professional and personal development, mentoring, and employer training and support with the aim of assisting 30 women.

Round two

- i. SALT - \$72,000 – aims to improve advocacy, engagement and information-sharing by conducting a series of workshops in schools and at careers expos.
- ii. NECA - \$38,920 – aims to increase female students' understanding of the electrotechnology industry and provide them with 'try-a-trade'-like activities to prepare them for the electrical industry apprentice recruitment process.
- iii. CIT - \$150,000 – will promote women taking up a trade to a range of audiences, including employers, via print and digital advertising in traditional, radio and social media, face-to-face promotion, pop-up community engagement and networking events.
- iv. LJS Constructions – \$150,000 – will support 20 women to enter construction trades with job-ready credentials and fit bodies and minds.
- v. Unions ACT - \$150,000 – will address an ongoing need for women in trade industries to gain information about their rights and workplace safety, and access advocacy and mentors through outreach and an internship program.

Background Information

- The ACT Women in Trades Grants Program overview and documents related to each round of application are available on the Skills Canberra website.

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CM2019/3689

Portfolio: Higher Education

ISSUE: VICE CHANCELLORS' FORUM**Talking points:**

- The Vice Chancellors' (VCs') Forum is the key strategic coordination body for the ACT Government and Canberra's tertiary education sector.
- It works to support the growth and diversification of Canberra's economy and to build Canberra's reputation as a centre for high quality education, research, innovation and in other areas.
- It plays an important role in overseeing implementation of the ACT International Education Strategy *Canberra, Australia's Education Capital*, and the annual work plans of the Study Canberra program.
- It is co-chaired by the Chief Minister and Minister for Higher Education. Membership is drawn from Canberra's largest tertiary education institutions (ANU, University of Canberra, UNSW Canberra, CIT, Australian Catholic University and Charles Sturt University). It is also attended by the ACT Education Directorate.
- The VCs' Forum typically meets twice annually. It last met on 22 November 2018, and prior to that in May 2018.
- A Working Group of the VCs' Forum, comprising senior officials of each of the member organisations, also meets intersessionally.

Key Information

- There are no direct costs associated with the Vice Chancellors' Forum or Working Group – secretariat support is provided by the Economic Development Division of the Chief Minister, Treasury and Economic Development Directorate.

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Background Information – may not be suitable for public disclosure

- The Vice-Chancellors' Forum first met in June 2013, with regular, semi-annual meetings established in 2016.
- At its meeting on 22 November 2018 issues discussed included:
 - A presentation from Austrade on International Education developments;
 - The Economic Contribution of Canberra's Tertiary Education and Research Sector;
 - A Tertiary Education Sector Environmental Scan;
 - Medical and Health Research;
 - A coordinated student safety campaign to run in February 2019;
 - Study Canberra Evaluation;
 - Future directions for the Forum;
 - Deterring Contract Cheating Services; and
 - Other issues of relevance to members.
- The Director-General, CMTEDD and Deputy Director-General, Economic Development, CMTEDD, met with members in late 2018 to discuss views about the VCs' Forum and future focus areas. Ideas raised will shape the future direction for the VCs' Forum in 2019 and beyond.

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QONs - QTONs

Chief Minister

Treasurer

Minister for Social Inclusion and Equality

Minister for Tourism and Special Events

Minister for Trade, Industry and Investment

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper 31
5 April 2019
Question No. 2486

MR COE: To ask the Chief Minister—What is the total number of applications that have been (a) received and (b) rejected for (i) Skilled Nominated (subclass 190) visas, (ii) Regional Sponsored Migration Scheme (subclass 187) visas and (iii) any other visas which the ACT Government has involvement in or contributes to in some way; during each financial year since 2013-14 to date have been broken down by stream.

MR BARR MLA - The answer to the Member's question is as follows:

The total number of applications that have been (a) received and (b) rejected for (i) skilled nominated (subclass 190) visas, (ii) regional sponsored migration scheme (subclass 187) visas and (iii) business investment (subclass 188) visas is summarised in the below three tables.

Table 1: Skilled Nominated (190) applications

	2013/14	2014/15	2015/16	2016/17	2017/18	2018 to 18/04/19
Received	1031	506	641	945	1372	886*
Rejected	147	69	118	177	190	228

* Since the program reopened on 29 November 2018, nearly 2,000 candidates have received an invitation to lodge an application, with approximately 750 lodging a formal application as at 18 April 2019.

Table 2: Regional Sponsored Migration Scheme (subclass 187) applications

	2013/14	2014/15	2015/16	2016/17	2017/18	2018 to 18/04/19
Received	398	397	406	439	605	105
Rejected	40	48	58	54	81	20

Table 3: Business innovation and Investment (subclass 188) applications

	2013/14	2014/15	2015/16	2016/17	2017/18	2018 to 18/04/19
Received	7	10	6	9	19	11
Rejected	0	1	1	1	2	1

Approved for circulation to the Member and incorporation into Hansard.

**Andrew Barr MLA
Chief Minister**

Date:.....

This response required 3hrs 15mins to complete, at an approximate cost of \$269.40.



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND YOUTH AFFAIRS
MICHAEL PETTERSSON MLA (CHAIR), ELIZABETH KICKERT MLA (DEPUTY CHAIR), ELIZABETH LEE MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MS BEC CODY MLA:

In relation to:

1. What percentage of hours worked for the Canberra Institute of Technology are casual, contractor or other non-permanent staff?
2. How many of those people have been engaged in publically funded jobs for longer than six months?
3. Of board, executive positions, and general staff appointments by the Authority in the last 2 years what proportion were:
 - a) Women?
 - b) Attended the ANU or another Group of Eight university?
 - c) Were educated at a private secondary school?
 - d) Have a trade qualification?
 - e) Come from a culturally or linguistically diverse (CALO) household?

Minister for Vocational Education and Skills: The answer to the Member's question is as follows:–

1. As at 30 June 2018 the percentage of hours worked by casual CIT staff is 8 per cent and the percentage of hours worked by CIT non-permanent/ contractor staff is 30 per cent.
2. As at 30 June 2018, 367 staff from the cohort of the 38% listed above have been engaged in publically funded jobs for longer than six months.
3. See below percentages of Board, Executive and general staff appointments by CIT in the last two years for:
 - a) Women:
 - General staff: 63 per cent
 - Board: 37.5 per cent
 - Executive: 42.86 per cent
 - b) Attended the ANU or another Group 8 University:
CIT does not collect this data for Board, Executive and general staff appointments.
 - c) Educated at a private secondary school:
CIT does not collect this data for Board, Executive and general staff appointments.
 - d) Have a trade qualification:

CIT does not collect this data for Board, Executive and general staff appointments.

e) Come from a culturally or linguistically diverse (CALD) household:

As at 30 June 2018, 21 per cent of Board, Executive and general staff appointments disclosed as coming from a CALD household.

Approved for circulation to the Standing Committee on Education, Employment and Youth Affairs

Signature:

Date:

By the Minister for Vocational Education and Skills, Meegan Fitzharris MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND YOUTH AFFAIRS

MICHAEL PETTERSSON MLA (CHAIR), ELIZABETH KICKERT MLA (DEPUTY CHAIR), ELIZABETH LEE MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION ON NOTICE

Asked by MS CODY MLA:

In relation to:

What percentage of hours worked for the University of Canberra are casual, contractor or other non-permanent staff?

How many of those people have been engaged in publically funded jobs for longer than six months?

Of board, executive positions, and general staff appointments by the University in the last 2 years what proportion were:

- Women?
- Attended the ANU or another Group of Eight university?
- Were educated at a private secondary school?
- Have a trade qualification?
- Come from a culturally or linguistically diverse (CALO) household?

Minister for Higher Education: The answer to the Member’s question is as follows:–

These answers have been prepared in accordance with clarifications sought and received from the Committee on 13 November 2018.

Q1: What percentage of hours worked for the University of Canberra are casual, contractor or other non-permanent staff?

University of Canberra Staff Headcount and Full-Time Equivalent (FTE)

Category	Continuing	Fixed-term	Casual	Total
Headcount	771	286	1,223	2,293
FTE	742	240	162	1,144
Proportion of FTE	65%	21%	14%	100%

Notes:

Latest official staff data as reported to the Department of Education and Training. FTE for continuing and fixed-term staff as at 31 March 2017. FTE for casual staff full-year 2016. Hours are not recorded for contractors. Contractors are paid against invoice through the Finance system. Invoices for a service, or program of work, may include both time and materials and are not always itemised.

Q2: How many of those people have been engaged in publicly funded jobs for longer than six months?

University of Canberra Fixed-term and Casual Staff with appointments longer than six months.

Category	Fixed-term	Casual	Total
Headcount	286	1,223	1,509
Greater than 6 months	272	1,194	1,466
Proportion greater than 6 months	95%	98%	97%

Notes:

The nature of casual employment is that it is irregular and intermittent. Casual staff may be employed at the University of Canberra for more than six months but effectively inactive for a period of time within that.

Q3: Of board, executive positions, and general staff appointments by the University in the last 2 years what proportion were:

- Women?
- Attended the ANU or another Group of Eight university?
- Were educated at a private secondary school?
- Have a trade qualification?
- Come from a culturally or linguistically diverse (CALO) household?

60.7% of general staff appointments by the university over 2016-17 were women, however a breakdown across board and executive positions has not been provided.

Notes:

The following data are not available:

- Attended the ANU or another Group of Eight university?
- Were educated at a private secondary school?
- Have a trade qualification?
- Come from a culturally or linguistically diverse (CALO) household?

Details regarding an applicant's highest qualification are collected for recruitment of academic staff. This is a requirement under the Tertiary Education and Quality Standards Agency (TEQSA).

The University does not, however, collect details around all qualifications an applicant may have. This includes high school and/or trade qualifications.

The University is interested in the cultural and linguistic diversity of its staff. This is included in its new strategic plan, *Distinctive by Design*.

At this point the University is unable to provide statistics on employees from a culturally or linguistically diverse (CALD) background. This information is provided by the employee on a voluntary basis.

Approved for circulation to the Standing Committee on Education, Employment and Youth Affairs

Signature:

Date:

By the Minister for Higher Education, Meegan Fitzharris



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR COE MLA:

In relation to: Staffing and Study Canberra

1. How is staffing allocated across different areas of Economic Development?
2. How many FTE are in the Defence and Aerospace area?
3. How many FTE are in Study Canberra?

MINISTER FOR TRADE, INDUSTRY AND INVESTMENT: The answer to the Member's question is as follows:-

1. How is staffing allocated across different areas of Economic Development?

Staffing allocation across Economic Development is outlined at [Attachment A](#).

2. How many FTE are in the Defence and Aerospace area?

Economic Development's Industry and Investment team oversees sector development and investment attraction across key sectors including defence, space, cyber security and agri-technology. This team comprises 9.13 FTE which includes one Senior Manager.

3. How many FTE are in Study Canberra?

Study Canberra has 1.5 FTEs.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Trade, Industry and Investment, Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair), Ms Caroline Le Couteur MLA,
Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

ANSWER TO QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Higher Education, Training and Research

Ref: CMTEDD, Budget Paper 3, page 424, Output Class 3.6: Higher Education, Training and Research

In relation to: Skills Canberra – apprenticeships

1. How does the ACT Government track and monitor registered training organisations in the Territory?
2. What were the total number of apprenticeships in the ACT during:
 - a. 2007-08;
 - b. 2008-09;
 - c. 2009-10;
 - d. 2010-11;
 - e. 2011-12;
 - f. 2012-13;
 - g. 2013-14;
 - h. 2014-15;
 - i. 2015-16;
 - j. 2016-17;
 - k. 2017-18 to date.
3. What assumptions have been made in relation to the number of apprenticeships for 2018-19?
 - a. How will this affect the Commonwealth funding arrangements in relation to Skilling Australians Fund?

Ms Yvette Berry MLA: The answer to the Member's question is as follows:–

1. Only Registered Training Organisations (RTOs) that are approved by the Australian Skills Quality Authority to deliver training products in the ACT can operate in the ACT. Skills Canberra has oversight of RTOs delivering government subsidised training under an ACT Funding Agreement (ACTFA) and RTOs delivering Australian Apprenticeships on a fee-for-service basis through a Fee for Service Agreement.

The ACT Vocational Education and Training Administration Records System (AVETARS) is the online information management system used by Skills Canberra to manage and monitor ACT Australian Apprenticeships and funded training initiatives. Skills Canberra uses AVETARS to assess eligibility of students, RTOs and employers seeking to access contestable funded training programs in the ACT. Skills Canberra also uses AVETARS to monitor the progress of students where an issue has been identified.

Other mechanisms used to track and monitor RTOs and students include audit and compliance activities under the ACT Quality Framework and direct engagement with RTOs, students and their employers, for example, through field officer visits.

2. Number of apprentices in training in the ACT as at 30 June by year:

Year	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
Students	6,190	5,917	6,415	7,200	8,706	9,963	9,371	7,546	5,564	5,552	5,665

Table: NCVET Number of Apprentices and Trainees in training in the ACT. 2018 data is scheduled for release in July 2018.

3. No assumptions have been made in relation to the number of Australian Apprentices in the ACT for 2018-19.
- a. The objective of the National Partnership on the Skilling Australians Fund is specifically to increase apprenticeship commencements over the life of the National Partnership from 2018-19 to 2021-22. ACT projects under the National Partnership will seek to grow apprenticeship commencements over this period. Project schedules to the National Partnership are still under negotiation.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the acting Minister for Higher Education, Training and Research, Ms Yvette Berry MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2018-2019

Mr Andrew Wall MLA (Chair), Ms Tara Cheyne MLA (Deputy Chair), Ms Caroline Le Couteur MLA,
Ms Elizabeth Lee MLA, Ms Suzanne Orr MLA

ANSWER TO QUESTION ON NOTICE

Mr Alistair Coe MLA: To ask the Minister for Higher Education, Training and Research

Ref: CMTEDD, Budget Paper 3, page 424, Output Class 3.6: Higher Education, Training and Research

In relation to: Skills Canberra – registered training organisation

1. How does the ACT Government track and monitor registered training organisations and students in the Territory?
2. What were the total number of registered training organisations and students in the ACT during:
 - a. 2007-08;
 - b. 2008-09;
 - c. 2009-10;
 - d. 2010-11;
 - e. 2011-12;
 - f. 2012-13;
 - g. 2013-14;
 - h. 2014-15;
 - i. 2015-16;
 - j. 2016-17;
 - k. 2017-18 to date.
3. What assumptions have been made in relation to the number of registered training organisations and students for 2018-19?
 - a. How will this affect the Commonwealth funding arrangements in relation to Skilling Australians Fund?

Ms Yvette Berry MLA: The answer to the Member's question is as follows:–

1. Only Registered Training Organisations (RTOs) that are approved by the Australian Skills Quality Authority to deliver training products in the ACT can operate in the ACT. Skills Canberra has oversight of RTOs delivering government subsidised training under an ACT Funding Agreement (ACTFA) and RTOs delivering Australian Apprenticeships on a fee-for-service basis through a Fee for Service Agreement.

The ACT Vocational Education and Training Administration Records System (AVETARS) is the online information management system used by Skills Canberra to manage and monitor ACT Australian Apprenticeships and funded training initiatives. Skills Canberra uses AVETARS to assess eligibility of students, RTOs and employers seeking to access contestable funded training programs in the ACT. Skills Canberra also uses AVETARS to monitor the progress of students where an issue has been identified.

Other mechanisms used to track and monitor RTOs and students include audit and compliance activities under the ACT Quality Framework and direct engagement with RTOs, students and their employers, for example, through field officer visits.

2.

Total number of students by calendar year:

Year	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017*
Students	21,779	21,571	22,506	25,005	23,926	23,807	21,932	19,647	16,518	15,920	16,870

Table 1: NCVER, Government-funded students in the ACT.

*Estimate only. 2017 NCVER data will be released in July 2018. NCVER calendar year data for 2018 will be available in July 2019.

Total number of registered training organisations by calendar year:

Year [^]	2007*	2008*	2009*	2010	2011	2012	2013	2014	2015	2016	2017
RTOs	N/A	N/A	N/A	111	105	81	81	99	94	87	92

Table 2: NCVER, Number of Registered Training Organisations (RTOs) in the ACT which delivered funded training.

*Count not available through NCVER reporting before 2010.

[^]NCVER calendar year data for 2018 will be available early 2019.

3. No assumptions have been made in relation to the number of RTOs for 2018-19. Applications for an ACT Funding Agreement (ACTFA) are accepted on a rolling basis and are assessed in accordance with the ACTFA eligibility and assessment criteria.

No assumptions have been made in relation to student numbers for 2018-19.

- 3a. It is anticipated that the number of registered training organisations (RTOs) with an ACT Funding Agreement in 2018-19 will remain similar to the number over recent years. With the objective of the National Partnership on the Skilling Australians Fund to increase apprenticeship commencements over the life of the National Partnership from 2018-19 to 2021-22, ACT projects under the National Partnership will seek to grow apprenticeship commencements over this period.

While the number of RTOs with an ACT Funding Agreement is unlikely to have any impact on Commonwealth funding arrangements in relation to the Skilling Australians Fund, the achievement of increases in apprenticeship commencements is likely to be directly linked to payments from the Commonwealth.

Approved for circulation to the Select Committee on Estimates 2018-2019

Signature:

Date:

By the acting Minister for Higher Education, Training and Research, Ms Yvette Berry MLA

Minister for Health and Wellbeing
Minister for Higher Education
Minister for Medical and Health Research
Minister for Transport
Minister for Vocational Education and Skills
Member for Yerrabi

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper

30 November 2018

Question No. 20

MS LE COUTEUR: To ask the Minister for Vocational Education and Skills—

- 1) In relation to courses on cooking at CIT, certificate or otherwise, do these courses include consideration of the environmental impacts of how the food is grown, transported and prepared.
- 2) Do these courses include nutritional information, including about plant based foods.
- 3) Does this education include consideration of the impacts on animal welfare of how the food is grown, transported and prepared.
- 4) Are all students instructed in preparing vegan and vegetarian meals.
- 5) Are there course that focus specifically on vegan and vegetarian meals.

MS FITZHARRIS MLA - The answer to the Member's question is as follows:

- 1) There is a significant amount of consideration given to the food chain including food footprint, paddock to plate concepts, food safety and environmental impact of work practices including compliance with environmental regulations on cooking courses at CIT.
Students also learn the skills and knowledge required to source and use current and emerging information relating to ethical issues (e.g. regenerative farming, sustainable agriculture and humanely raising of livestock) particularly relevant to the hospitality industry. Additionally, students have the opportunity to participate on an Endeavour Leadership program where they investigate and experience best practice in food networks in our sister city, Wellington, New Zealand.
- 2) Nutrition is part of two of the qualification's core subjects and their performance outcomes. Students learn the skills and knowledge to enable them to prepare food and develop menus that meet the requirement of dietary needs for health, lifestyle, culture or special dietary needs.
CIT Solutions also run a plant based nutrition workshop. This course promotes whole good plant-based diets for health, ethical and environmental reasons.
- 3) Refer to response to question 1.

- 4) All students are instructed in the preparation of vegan and vegetarian meals. As part of the learning outcomes for the Commercial Cookery qualifications, the student is required to demonstrate knowledge of the characteristics and ingredients of special diets (including vegan and vegetarian meals) that form part of Australian contemporary eating regimes. Students must also demonstrate the practical skills required to produce a range of vegan and vegetarian dishes.

- 5) There are no specific subjects in training packages that CIT work to that are focused specifically on vegan and vegetarian meals however, students have the opportunity to prepare vegan and vegetarian meals across a range of learning activities, embedded into subjects.

Approved for circulation to the Member and incorporation into Hansard.

Meegan Fitzharris MLA

Minister for Vocational Education and Skills

Date:.....

This response required 3hrs 25mins to complete, at an approximate cost of \$341.02.



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND YOUTH AFFAIRS
MICHAEL PETTERSSON MLA (CHAIR), ELIZABETH KICKERT MLA (DEPUTY CHAIR), ELIZABETH LEE MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
6 November 2018

Asked by MR WALL MLA:

In relation to:

MR WALL: Can I just ask a couple of follow-on questions from Ms Lee. Does CIT or Skills Canberra measure I guess the proportion of market share that CIT holds compared to other VET providers in the ACT?

Ms Cover: So CIT obviously measures on a year to year basis the market that we hold in terms of number of enrolments and hours conducted on an annual basis.

MR WALL: Okay and what proportion of the market do you currently command?

Ms Cover: That depends on which course you are talking about and which market you are talking about.

MR WALL: Okay. Right, is that something you might be able to provide on notice, sort of a breakdown across faculties?

Ms Cover: Yes. Is there a particular industry or particular level of qualification you are interested in?

MR WALL: There is not specifically, Ms Cover. It was more just a broad brush question, I guess, coming at trying to understand where CIT's strengths are in the market that it operates and I guess where—which areas potentially where the private sector or the not-for-profit sector RTOs are—you know, have a competitive edge and then the follow up from there would have been what CIT is doing to position itself appropriately in the market going forward.

Ms Cover: Yes. So you will appreciate it is a bit of a mixed sort of result in terms of the courses and the market.

MR WALL: Yes. From course to course it is going to change, yes.

MINISTER FOR VOCATIONAL EDUCATION AND SKILLS: The answer to the Member's question is as follows:—

Vocational education and training (VET) is a complex sector with private providers, enterprise Registered Training Organisations (RTOs), public providers and even unaccredited training businesses and consultants.

Whilst there are data collection points for government funded training and also for activity of RTOs, it is impossible to document with any certainty what the exact size and nature of the market is.

CIT services an extremely broad marketplace. Broad in terms of the number of courses, the spread of students and the spread of industry. In 2017, CIT had 4,210 program completions and 5.3 million training hours delivered. There were 29,934 program enrolments and 8,186 recreational learners enrolled in adult community education programs.

Recent statistics illustrate that CIT's current market share of the ACT Australian Apprenticeships market is 71.6% (as at 30 October 2018). CIT has demonstrated its strength in the Australian Apprenticeships market with strong apprenticeship numbers across many industries in 2018 including:

- Meat and Other Food Processing with 100% of the apprenticeship market share;
- Hair and Beauty industry with 83.9% of the apprenticeship market share;
- Agriculture, Horticulture Conservation and Land Management with 88.2% of the apprenticeship market share;
- Electrotechnology with 80.0% of the apprenticeship market share;
- Construction, Plumbing and Services with 78.6% of the apprenticeship market share;
- Metal, Engineering and Manufacturing with 75.5% of the apprenticeship market share; and
- Automotive Services with 73.3% of the apprenticeship market share.

These strong market share statistics represent positive engagement with industry and employers.

The ACT holds a 1.41% market share of national VET international student commencements and 1.03% of total VET international student enrolments. In 2017 there were 944 international students from 81 countries enrolled at CIT.

Approved for circulation to the Standing Committee on Education, Employment and Youth Affairs

Signature:

Date:

By the Minister for Vocational Education and Skills, Meegan Fitzharris MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND YOUTH AFFAIRS

MICHAEL PETERSSON MLA (CHAIR), ELIZABETH KICKERT MLA (DEPUTY CHAIR), ELIZABETH LEE MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
6 November 2018

Asked by MR PETERSSON MLA:

In relation to:

THE CHAIR: And looking into the annual report, it appears that you have added barbering as a program?

Ms Cover: Sorry, can you just repeat that?

THE CHAIR: The addition of barbering and asbestos—

Ms Cover: Barbering, sorry. Yes, sorry. Yes. Sorry, we have. So look, this has been in response to a growing number of salons that have opened up in Canberra in the region. There seems to be a greater interest in male haircuts and particularly styled male haircuts as opposed to just—

Ms Fitzharris: More hipsters.

Ms Cover: So that is in response to—I guess one of the roles that we see the institute playing is constantly trying to lift the quality of the skilled workers that are servicing the ACT and region, so obviously haircuts, whether it is for men or for females, is important; we all hold our haircuts as an important part of what we do, so barbering has opened up at CIT and it has been very popular.

We have been working with the industry to provide training for people who are wanting to enter the industry, but we are also working with the barbering workers to give them recognition of prior learning; perhaps they have been in the industry for a while, but they have not got those formal qualifications so a recognition of prior learning process allows us to go in, work shoulder to shoulder with those barbers and give them credit and qualifications.

THE CHAIR: You say it has been popular. Can you quantify how popular?

Ms Cover: I can certainly take that on notice for you.

MINISTER FOR VOCATIONAL EDUCATION AND SKILLS: The answer to the Member's question is as follows:—

From the commencement of the Certificate III in Barbering in 2017 to 5 November 2018 CIT has had 81 individual students commence the qualification.

Approved for circulation to the Standing Committee on Education, Employment and Youth Affairs

Signature:

Date:

By the Minister for Vocational Education and Skills, Meegan Fitzharris MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND YOUTH AFFAIRS
MICHAEL PETTERSSON MLA (CHAIR), ELIZABETH KICKERT MLA (DEPUTY CHAIR), ELIZABETH LEE MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
6 November 2018

Asked by MS LEE MLA:

In relation to:

MS LEE: Thank you. Are you able to confirm the numbers—and you might need to take this on notice—of CIT staff currently who are either off on workers' compensation or have current claims?

Ms Cover: I am happy to take that on notice.

MS LEE: Okay, no worries. While you do that, Ms Cover, would you mind providing a breakdown in terms of the injury? Like, you know, is it physiological or physical or what the reason for the workers' comp was? That would be great, thank you very much.

Minister for Vocational Education and Skills: The answer to the Member's question is as follows:–

CIT has a total number of thirty current compensation claims.

A breakdown of the type of injury for each compensation claim is listed below:

1. Psychological: 12
2. Physical: 18

Approved for circulation to the Standing Committee on Education, Employment and Youth Affairs

Signature:

Date:

By the Minister for Vocational Education and Skills, Meegan Fitzharris MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND YOUTH AFFAIRS
MICHAEL PETERSSON MLA (CHAIR), ELIZABETH KICKERT MLA (DEPUTY CHAIR), ELIZABETH LEE MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
6 November 2018

Asked by MS LEE MLA:

In relation to:

MR WALL: Just a follow up on that, Chair, if I could? How many cases of bullying—reported issues or instances of bullying have been made to management of CIT in the last year?

Ms Cover: Just bear with me for a sec. Okay, in 2017 there was one allegation of bullying and to date in 2018 there are no cases or allegations of bullying.

MR WALL: Okay and that allegation was I guess relating to a matter internally between staff members or—

Ms Cover: I will have to take that on notice.

Minister for Vocational Education and Skills: The answer to the Member's question is as follows:—

The complaint of bullying occurred in 2017 between two staff members at CIT. The matter was managed in the workplace at the time.

Approved for circulation to the Standing Committee on Education, Employment and Youth Affairs

Signature:

Date:

By the Minister for Vocational Education and Skills, Meegan Fitzharris MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON EDUCATION, EMPLOYMENT AND YOUTH AFFAIRS

MICHAEL PETTERSSON MLA (CHAIR), ELIZABETH KICKERT MLA (DEPUTY CHAIR), ELIZABETH LEE MLA

Inquiry into referred 2017–18 Annual and Financial Reports

ANSWER TO QUESTION TAKEN ON NOTICE

6 November

Asked by MR WALL MLA:

In relation to:

MR WALL: Okay. And is the engagement of study Canberra internationally targeting school leavers or is it working largely through agents?

Mr Cox: The institutions tend to work directly with agents. There has been limited work with study Canberra program activity to agent. Now that does not mean we will not do that in the future. The way that study Canberra has worked, for example, in international markets, we have worked with or it has worked with the institutions, for example, to create a scholarships program that is used by the institutions on a co-funding basis to target particular markets and cohorts.

MR WALL: Okay.

Mr Cox: And in terms of mix of students where it is not just school leavers; it is research students as well and post-grad students as well.

MR WALL: Now, are those scholarships that you just mentioned, Mr Cox, are they the one university—that you mentioned in the annual report of \$10,000 for students?

Mr Cox: I think that would be them.

MR WALL: Okay.

Mr Cox: I do not have the reference in front of me, but—

MR WALL: And what has then been the process for identifying the recipient audience for that? Because I note in the annual report it says ANU is offering it to students from Indonesia and India and UC is for international ICT students. So is that determined by the universities themselves or in explanation?

Mr Cox: It reflects the universities' priorities and their markets. I would have to take on notice the precise way that we actually deliver the program in concert with the institutions, but it is based fairly significantly—for example, the ANU has a particular interest in furthering its cohort in its outreach in Indonesia. Which makes sense for its diversification strategies and also the existence of endeavour scholarships as well around that.

So those conversations are had with the study Canberra program staff and the scholarship focus is then developed through that process.

Minister for Higher Education: The answer to the Member's question is as follows:–

Study Canberra's scholarships (currently with ANU and UC) are determined by agreement, reflecting the priority markets or sectors for each institution. ANU has sought for the scholarships to have a market focus for international students from India and Indonesia (large markets important for bringing diversity to the student cohort). UC has sought for the scholarships to have an industry sector focus for international students (from any country) studying a number of ICT courses (an important industry sector in Canberra's economy with a strong need for a pipeline of skilled workers and graduates).

The scholarships programs each provide \$10,000 to 10 students per year (5 per Semester), to assist with establishment and living costs for their studies in their first Semester. They are co-funded by Study Canberra and the institution on a 50/50 basis (ie each organisation contributes \$50,000 per program).

Agreements are signed with each institution setting out eligibility criteria, application process, payment schedule and promotional requirements. Institutions administer the application and selection process, with a written application required. Marketing and promotion is jointly agreed on, with a communications plan and jointly branded collateral (eg web page, flyers, social tiles etc) developed.

Winners are co-presented by an institution Executive and the Minister for Higher Education, at the Chief Minister's Student Welcome event in March each year. Winners are often asked to provide a written statement or testimonial for promotional activities (for example sharing their story for case studies in industry media to celebrate success and promote Canberra and the institution as a study destination). The scholarships serve as a recruitment and promotion tool to attract high calibre students to Canberra.

Approved for circulation to the Standing Committee on Education, Employment and Youth Affairs

Signature:

Date:

By the Minister for Higher Education, Meegan Fitzharris MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports

ANSWER TO QUESTION TAKEN ON NOTICE

5 November 2018

Asked by MR COE MLA:

In relation to:

MR COE: What is the budget for this area? How many people are working in it?

Ms Arthy: I would have to take that one on notice. I do not have those figures with me for this hearing. There are—we fund at the moment two positions out of that. There might be also a third, like an element around that administrative support. Overall, the total budget is in the order of \$1 million, but most of that is put out to grants or to working with our researchers, and also potentially used as part of the University of Canberra work that we are doing at the moment around the research centre.

MINISTER FOR HEALTH AND WELLBEING: The answer to the Member's question is as follows:–

The 2017-18 Budget committed \$4 million over four years to expand and refocus the *Healthy Weight Initiative* to develop a comprehensive approach to preventive health.

The Healthy and Active Living team in Economic Development, Chief Minister, Treasury and Economic Development Directorate has been established to deliver on this commitment. Two staff members have been appointed to the Healthy and Active Living team. A third staff member funded separately through ACT Health is seconded to the Healthy and Active Living team and based at ACT Health two days per week and CMTEDD three days per week.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Health and Wellbeing, Meegan Fitzharris MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM
JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION TAKEN ON NOTICE
5 November 2018

Asked by MR COE MLA:

In relation to:

MR COE: So is this budget actually bigger than Study Canberra's budget?

Ms Arthy: I would have to take that on notice. I just do not have those numbers at my fingertips.

MINISTER FOR HEALTH AND WELLBEING: The answer to the Member's question is as follows:–

The 2017-18 Budget committed \$750,000 per year for four years to Study Canberra.

The 2017-18 Budget committed \$1 million per year for four years to expand and refocus the *Healthy Weight Initiative* to develop a comprehensive approach to preventive health.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Health and Wellbeing, Meegan Fitzharris MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION TAKEN ON NOTICE 5 November 2018

Asked by MR WALL MLA:

In relation to engagement of Protiviti:

MR WALL: Have Protiviti been engaged for any other work inside the Chief Minister's directorate?

Ms Arthy: I can only talk within mine and, yes, they have been engaged to do some work around the Skills Canberra budget.

MR WALL: Is that the only other one that you are aware of?

Ms Arthy: To my knowledge, yes.

MR WALL: Chief Minister, would you be able to take that question on notice—the further engagement of Protiviti within your directorate.

Mr Barr: Sure.

MINISTER FOR TOURISM AND SPECIAL EVENTS: The answer to the Member's question is as follows:—

Chief Minister, Treasury and Economic Development (CMTEDD) has engaged Protiviti to:

- undertake audits as identified in the CMTEDD Internal Audit Program (2017-18 and 2018-19 Programs), amongst other vendors. Reference to the Internal Audit Program can be found in Volume 1 page 187;
- refresh and update of the ACT Government Performance and Accountability Framework based on current best practice approaches;
- undertake a financial review of Floriade 2017;
- provide an assessment of the progress with implementing the recommendations of the Floriade 2017 review; and
- provide an analysis of Skills Canberra funding and the end of financial year rollover of funds.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Tourism and Special Events, Andrew Barr MLA

Key Documents

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

ACT Skilled Migration Program

Description: The ACT Skilled Migration Program is a significant contributor to the ACT's economy and population growth. The aim of the Program is to attract and retain talented people, to build the workforce profile, strengthen and diversify the local economy, and enhance our multicultural and inclusive community. The program is reported against under Output Class 3.6.

Indicator (e) *Skilled Migration Attraction and Facilitation*

	2018-19 Targets	Actual Result 2018-19	% Variance
e. Skilled Migration Attraction and Facilitation			
(i) Employer Sponsored Nominated	350	100	-71.4%
(ii) Skilled Independent Nominated	350	200	-42.9%
(iii) Average number of monthly visits to <i>Canberra</i> . <i>Create Your Future</i> website	15,000	20,000	+33.3%
(iv) Average processing time for applications across all skilled migration program streams ¹⁰	45 <i>business</i> <i>days</i>	40 <i>business</i> <i>days</i>	n/a

Notes

- The ACT program operates within the policy framework set by the Australian Government.
- The Territory Migration Agreement allows the ACT Government to address skills shortages and labour market needs through the ACT Skilled Nominated (subclass 190) program and the Regional Sponsored Migration Scheme (employer nominated) visa pathways.
- In the last three years, approximately 2,300 Skilled Nominated and 1,400 Employer Nominated migrants and their families settled permanently in Canberra.
- As well as bringing essential skills in demand into the Territory, declared settlement assets over the period 2016 to date are \$430 million. In 2018-19, \$71 million in potential economic benefit was declared by approved applicants.
- ACT nomination does not guarantee a migration outcome but triggers a Department of Home Affairs (Home Affairs) to apply for a visa. Visa applicants must still meet the eligibility criteria set by Home Affairs.

SUBCLASS 190 SKILLED NOMINATED PROGRAM

- When an individual is nominated by the ACT, they are awarded five additional points towards their Home Affairs visa application.
- 190 visa applicants must meet Home Affairs criteria which includes:

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

- having a relevant occupation along with a suitable skill assessment for that occupation
- meeting the points test pass mark of 65 points
- being under 45 years of age
- having competent English
- being nominated by a state/territory government agency.

Pressures on the 190 visa program

- In 2017, Home Affairs' visa reform program restricted the eligibility criteria for permanent visa pathways for temporary residents and international students. As a result, demand exceeded the 2017-18 Home Affairs allocations for the ACT 190 and other jurisdictions' programs.
- On 29 June 2018, access to the ACT 190 nomination program was temporarily restricted to critical occupations in demand and ACT residents. A review of the policy and program settings was undertaken with the aim of better managing the increased demand and ensuring a fair and sustainable program into the future.
- The review also considered the November 2018 increase in the ACT 190 allocation, from 800 to 1400 places.

The Canberra Matrix (revised subclass 190 Skilled Nominated Program)

- The program reopened in November 2018, with a merit-based assessment tool, The Canberra Matrix (the Matrix), replacing the previous 'first-in, first-served' application process.
- To develop the Matrix:
 - ACT Government undertook significant consultation with stakeholders about the new process and assessment criteria, to better align with other jurisdictions' minimum requirements
 - consideration was given to applicants affected by the six-month closure of the program--individuals were able to access an additional 10 points under the Matrix until 1 July 2019.
- Under the revised 190 visa program, candidates must formally express interest in applying for ACT 190 nomination by completing the score-based Matrix. Points are allocated against demonstrated economic contribution or benefit and/or a genuine commitment to be part of the ACT community. The highest ranked candidates are selected and invited to apply for ACT 190 nomination.
- When implemented, the ACT Government engaged with stakeholders to ensure that the revised 190 visa program requirements and application process were clearly understood.
- Despite this, the revised program initially experienced a high refusal rate when initiated; some Expressions of Interest were unable to be verified at the application stage.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

In March 2019, the refusal rate for applications under the new process was 45%--by May 2019, the refusal rate was 35%. Based on these trends, it is expected that the quality of applications will increase, and refusals will decrease, over time.

- By 30 June 2019, Skills Canberra expects to have approved over 1,100 applications, 300 short of the target, but acceptable given the lengthy program closure and late notice of the increase in 190 nomination allocation.
- Until 1 July 2019, potential applicants who were impacted by the partial program closure in June 2018, can access additional points under the Canberra Matrix.

NEW 'REGIONAL' VISAS

- In November 2019, the ACT will be considered 'Regional Australia' for skilled migration purposes. This means the ACT will be able to nominate for the Skilled Work Regional (provisional) subclass 491 visa program when it comes into effect in November 2019.
- The Australian Government has advised the allocation of ACT places for the 190 and 491 2019-20 visa programs will be 1,200 and 200 respectively.
- It is expected the Australian Government allocations will calibrate to 50/50 for each visa category in 2020-21.

EMPLOYER-SPONSORED (Regional Sponsor Migration Scheme--RSMS) VISA PROGRAM

- The Regional Sponsored Migration Scheme (RSMS) is a visa pathway for employers to nominate a skilled overseas worker to live and work in Australia permanently. There are three streams under this visa:
 - Temporary Residence Transition stream - employers may nominate an employee if they have worked for the employer in the nominated position for at least three years on a subclass 457/882 visa. The employer nomination is lodged with Home Affairs without input from the Regional Certifying Body (RCB).
 - Direct Entry stream - is for an employee who has NOT worked for an employer on a subclass 457/482 visa for at least three years.

The employer must seek the opinion of the local RCB about whether the employer nomination meets specific migration requirements before an RSMS nomination can be considered by Home Affairs. Skills Canberra is the RCB in Canberra and in that role, provides advice to Home Affairs on the genuine need for the nominated position, labour market gaps and employment conditions.
 - Agreements stream - is for employees who are sponsored through a labour or regional migration agreement. The Agreements stream does not require RCB support.
- The Regional Sponsored Migration Scheme (RSMS) is an employer-demand driven program and does not have a set allocation of places. There has been a sharp decline in the number of RSMS applications submitted in 2018-19, with only 97 applications supported compared to 571 applications supported in 2017-18.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

- The Skilling Australians Fund levy costs imposed on employers nominating under the RSMS is the main contributor to the reduced demand for RSMS employer nominations. Since the introduction of the Skilling Australians Fund, employers have been required to pay a levy of between \$3,000 and \$5,000 for each employee they nominate. These fees are non-refundable, even if the nomination is not approved by the Department of Home Affairs.

BUSINESS INVESTMENT VISAS

- The total ACT allocation for Business Investments visas is 20 for 2018-19

Business Talent (132) Visa Program

- Significant Business History stream: a permanent residence visa for business people who are nominated by an Australian state or territory government agency. There have been 14 ACT nominations for 2018-19.
- Applicants seeking ACT nomination must be high-calibre business owners or part-owners who have entered into a contractual arrangement with an actively operating ACT registered business to invest at least \$2 million into the ACT for business purposes.

Business Innovation and Investment (provisional) – 188

- Successful business people who wish to establish a new business or invest in an existing business may be eligible to apply for ACT nomination of a Business Skills visa (provisional four year visas). There have been 14 ACT nominations for 2018-19.
- This visa has four streams:
 - Significant Investor stream: for people who want to invest A\$5 million into a complying investment.
 - Investor stream: the ACT does not participate in this stream.
 - Business Innovation stream: for people who want to invest at least \$200,000 to establish or purchase a business in Canberra.
 - Entrepreneur stream: for people who are undertaking, or proposing to undertake, an entrepreneurial venture in Australia



Caveat Brief

Ref: CMTEDD2019/2917

To: Minister for Higher Education

CC: Chief Minister

From: Deputy-Director General, Economic Development

Subject Canberra international education services exports, 2018

Cleared By: A/g Executive Group Manager, Economic Development, CMTEDD

- On 4 June 2019 the Australian Bureau of Statistics (ABS) released updated information on the value of State and Territory exports for calendar year 2018.
- International education services exports for the ACT were valued at \$1.009 billion, the first time they have been valued over \$1 billion.
- The 2018 value represents a 15 per cent growth over 2017 and a more-than doubling from 2013.
- The year-on-year growth is slightly higher than the 14 per cent growth in total international student numbers in Canberra from 2017 to 2018.
- International education services exports remain Canberra's largest export and Canberra's only export valued at or above \$1 billion.
- Even though Canberra only has 2.2 per cent of Australia's international student population and 1.7 per cent of the overall population, our education exports represent 2.8 per cent of the national total for international education services.
- By comparison against a state with a similar population to the ACT, Tasmania's international education services export value was estimated at \$533 million.
- South Australia (population 1.6 million) education services export value was estimated at \$1.8 billion; and Western Australia's (population 2.6 million) at \$1.9 billion.
- A media release can be prepared for your consideration alongside a more detailed briefing.

Action Officer: Carter Moore, Assistant Director, Tertiary Education, Training and Research, CMTEDD

Date: 13 June 2019



Caveat Brief

Ref: CMTEDD2019/2973

To: Minister for Higher Education

CC: Deputy-Director General, Economic Development

From: Senior Director, Tertiary Education, Training and Research, CMTEDD

Subject QS World University Rankings

Cleared By: A/g Executive Group Manager, Economic Development

Please note information is embargoed until 5:00am, Wednesday 19 June 2019.

- On Wednesday 19 June at 05:00am AEST, QS will publish the 2020 World University Rankings, providing independent data on the performances of 35 Australian universities.
- The rankings, produced by global higher education consultancy QS Quacquarelli Symonds, rank the world's top 1000 universities based on academic reputation, graduate employability, student/staff ratio, research performance, and internationalisation.
- Over two-thirds of Australia's universities have improved their performance, seeing 24 of Australia's 35 ranked institutions improve their rank.
- The dataset indicates that Australian universities are proving to be the beneficiaries of the global international student community's uncertainty about the higher education systems in the United States and United Kingdom.
- **The Australian National University** has again ranked as Australia's number 1 university, and 29th in the world for 2020, down from the ranking 24th in the world in 2019.
- **The University of Canberra** has progressed markedly from the 601-650 cohort in 2019, into the top 500 world rankings in 2020 of 484th.
- **The University of New South Wales**, which has a presence in the ACT, has ranked as Australia's 4th best university, and 43rd in the world.
- **The Australian Catholic University**, which has a presence in the ACT, has again made the 801-1000 cohort of world universities.

Action Officer: Ash BalaretnaRaja, Senior Director, Tertiary Education, Training and Research

Date: 18 June 2019



Minister: *Minister Fitzharris*

Date: *5 June 2019*

SUBJECT: Future of CIT headquarters

ISSUE: Analysis of potential site options in Woden Town Centre

KEY MESSAGES:

- The ACT Government is considering sites to relocate CIT from Reid to the Woden Town Centre to create a new, modern, purpose-built campus and be a major anchor for the revitalisation of Woden.
- The ACT Government will work closely with CIT to commission an independent assessment of sites in Woden that could accommodate a new CIT campus.
- This advice will inform whether a new site in Woden could replace the location in Reid, with CIT continuing to operate at its four other existing campuses across Canberra.
- The ACT Government is very committed to continuing to partner with CIT to plan for the best possible future for vocational education and skills in Canberra. CIT is the premier provider in the Canberra region; delivering world class vocational education and training to more than 20,000 students every year.
- We are investigating the best potential location for a new purpose-built facility, to ensure CIT can keep delivering flexible, digitally progressive courses that develop the skills we need for the future of the Canberra economy.
- Positioning CIT with a major presence in the heart of Woden has the potential to enhance the Town Centre and create an energy around a new campus that will open up a range of opportunities for CIT staff and students, local businesses, industry and the broader community.
- Woden is in focus because we see the future of this region as an active and thriving centre of business and education, equipped with transport links and community facilities that will benefit Canberrans for years to come.
- Revitalisation of the Woden Town Centre is being supported by the ongoing investment in light rail, funding to redevelop the Woden Bus Interchange, planning and design for a new Woden community centre, as well as the ongoing investment in the Canberra Hospital, the new Woden bus depot and the popular Woden experiment.
- A new CIT facility would connect and support CIT's existing specialist centres in Fyshwick, Bruce, Gungahlin and Tuggeranong, so we are taking the time to carefully consider the best possible location.
- We are now developing Terms of Reference to seek independent advice on site options, to ensure we make the best decision for our city.

Is CIT being displaced to make way for UNSW?

- In discussions with UNSW to date about a proposed new city campus, the ACT Government has made it clear that the needs and best interests of CIT will be a primary consideration in reaching a decision about a redevelopment of the precinct by UNSW.
- Discussions with UNSW for the development of a new city campus are continuing and UNSW understands the Government is yet to make a final decision on the best location for CIT.

What is the latest on the UNSW campus?

- The government is still in discussions with UNSW about a proposed new campus in the Reid precinct.
- The government is broadly supportive of this transformational project. However, careful consideration of the detail within the business case, and an assessment of the costs and benefits to the Canberra community, is still in progress.

What will be involved in the options analysis, and how long will it take?

- The Terms of Reference for an analysis of site options are being developed now. This will be completed in consultation with CIT to ensure their needs are well understood.
- Once a consultant is engaged, we expect their findings to be delivered to the government in time for a public announcement by the end of 2019/early 2020.
- The Chief Minister, Treasury and Economic Development Directorate will oversee this process, supported by the Environment, Planning and Sustainable Development Directorate, and in close consultation with CIT.

Why did you close down the Woden campus in the first place?

- The government is not proposing to return CIT to its old site in Woden.
- That facility reached its end of life for the provision of contemporary VET teaching and learning that will meet the needs of the ACT VET learners. The campus closed on the recommendation of the CIT Board, as part of their campus modernisation strategy.
- What we're proposing now is a new, modern facility built specifically for CIT that would be fit-for-purpose in ways that the old campus in Woden was not.
- The sites we want to investigate now will be closer to the Woden Town Centre to make the most of the bus interchange, the future light rail line and the opportunities to build strong connections with local businesses, industry, and the broader community.

Why Woden and not other Town Centres?

- The government sees a bright future for Woden as an active, thriving centre of business and education.
- Relocating CIT to Woden has the potential to help renew the region ahead of the establishment of light rail, building on our Budget commitments around a new Woden Community Centre and extra parking at Cooleman Court to support the Weston Creek Walk-in Centre.
- This analysis of options is about planning for the best possible future for vocational education and training in Canberra, recognising that CIT is the premier skills provider in the Canberra region
- A major CIT presence in Woden Town Centre would connect and support CIT's existing specialist centres in Fyshwick, Bruce, Gungahlin and Tuggeranong and has the potential to benefit CIT students, staff, local businesses, industry and the broader community, making the most of transport connections and community facilities for years to come.
- It's important to remember the government has not decided to relocate CIT Reid to Woden, but this analysis of options will help inform that decision.

What exact locations in Woden will the options analysis look at?

- Our priority is to explore sites that meet CIT's needs, with the potential to make the most of transport connections and build vibrancy in the Woden Town Centre.
- CIT has a Campus Modernisation Strategy that sets out their requirements for a network of modern and purpose-built vocational teaching and learning facilities.
- Identifying sites will be a key element of the options analysis, and any preliminary work on possible site locations done by the ACT Government in consultation with CIT will be included in the Terms of Reference for the site options analysis work.

What do you say to people now facing uncertainty about their courses at Reid?

- The ACT Government is planning now for the future of vocational education and skills in Canberra and this decision has been made to ensure we provide long-term certainty for CIT.
- We are committed to ensuring CIT can continue to deliver quality, flexible, digitally progressive courses that equip students with the education and training for the jobs of the future and meet the ACT's skills needs.
- Students and trainees should be assured that no immediate change is pending. This analysis of site options in Woden will help the government decide whether new purpose-built facilities should be located in Woden or remain in Reid.
- CIT staff and students will remain informed along the way and we expect to share the results of the options analysis by the end of the year.

Has the CIT Board been involved in this decision to explore site options in Woden?

- The CIT Chair and CIT CEO have been kept informed during the decision-making process. The CIT Board has been updated by the Chair.

The government previously spoke about a City East Education Precinct which would put VET and Higher Ed side-by-side as equal partners. Why are they backtracking on this?

- The independent advice that will come out of this analysis of site options will help ensure we make the best decision for our city and for the future of vocational education and skills in Canberra.
- It's still possible that CIT could remain in the Reid precinct, but we want to ensure we're investigating all the best locations for a new purpose-built facility.
- We're exploring options in Woden because we see the future of this region as an active and thriving centre of business and education, with more and better transport links and community facilities.

What's happening to the \$1 million that has gone into the Reid feasibility study?

- This independent assessment of sites in Woden builds on work funded in last year's budget.
- A new CIT facility has the potential to be an anchor investment in Woden and connect and support CIT's existing specialist centres in Fyshwick, Bruce, Gungahlin and Tuggeranong. We are taking the time to carefully consider the best possible location.
- If CIT Reid were to move to Woden, the future decision will still be in line with the existing campus modernisation strategy for CIT and several aspects of the work undertaken to date could be transferred to a new site.

Action officer: Jen Faerber, CMTEDD Comms and Anneliese Morgan, Strategic Projects

Cleared by: Jenny Priest, EBM Strategic Projects and Kareena Arthy, DDG Economic Development.

Date: 4 June 2019

Strategic Finance Brief

Output 3.6: Higher Education, Training and Research

Budget Paper No.: Vol B Page: 23	2018-19 Original Budget \$'000	2018-19 Estimated Outcome \$'000	2019-20 Budget \$'000
Total Cost	37,019	40,925	39,207
Variance \$		3,906	(1,718)
Variance %		10.6%	4.2%
Controlled Recurrent Payments	35,251	38,576	37,317
Variance \$		3,325	(1,259)
Variance %		9.4%	3.3%

Reconciliations

Total Cost

- The increase of \$3.906 million in total costs from the 2018-19 Budget to the estimated outcome is mainly due to:
 - the impact of the revised funding profiles and rollovers associated with the following initiatives:
 - Skilling Australians Fund (\$2.961 million);
 - National Skills and Workforce Development Specific Purpose Payment (\$0.556 million);
 - Healthy Weight Initiative (\$0.139 million);
 - Skilled Capital (Priorities Support Program) (\$0.446 million);
 - Australian Apprenticeship Support (\$0.180 million); and
 - ACT Vocational Education and Training Administration Records System (AVETARS) (\$0.067 million).

This is partially offset by:

- the decrease in funding profile associated with Better care when you need it - Healthy and active living, which was transferred from Output 1.1 Government Policy and Reform (\$0.056 million) and Health Directorate (\$0.5 million); and
 - the annual leave and long service leave adjustments associated with the changes to the present value factors (\$0.023 million).
- The decrease of \$1.718 million in total costs from the 2018-19 estimated outcome to the 2019-20 Budget is mainly due to:
 - the impact of revised funding profiles and rollovers associated with the following initiatives:
 - Skilling Australians Fund (\$0.182 million);

- National Skills and Workforce Development Specific Purpose Payment (\$0.556 million);
- Healthy Weight Initiative (\$0.419 million);
- Healthy and Active Living (\$0.274 million);
- Skilled Capital (Priorities Support Program) (\$0.446 million);
- Australian Apprenticeship Support (\$0.180 million); and
- ACT Vocational Education and Training Administration Records System (AVETARS) (\$0.067 million).
- the impact of one-off additional own source revenue (\$0.073 million).

This is partially offset by the introduction of 2019-20 initiatives:

- Growing future skills with more apprenticeship and vocational training places (\$0.5 million); and
- Matching apprentices and trainees to the right job (\$0.094 million).

Controlled Recurrent Payments

3. The increase of \$3.325 million in controlled recurrent payments from the 2018-19 Budget to the estimated outcome is mainly due to:

- the impact of the revised funding profiles and rollovers associated with the following initiatives:
 - Skilling Australians Fund (\$2.961 million);
 - National Skills and Workforce Development Specific Purpose Payment (\$0.556 million);
 - Healthy Weight Initiative (\$0.139 million);
 - Skilled Capital (Priorities Support Program) (\$0.446 million);
 - Australian Apprenticeship Support (\$0.180 million); and
 - ACT Vocational Education and Training Administration Records System (AVETARS) (\$0.067 million).

This is partially offset by the decrease in funding profile associated with Better care when you need it - Healthy and active living, which was transferred to Output 1.1 'Government Policy and Reform' (\$0.056 million) and Health Directorate (\$0.5 million).

4. The decrease of \$1.259 million in controlled recurrent payments from the 2018-19 estimated outcome to the 2019-20 Budget is mainly due to:

- the impact of revised funding profiles and rollovers associated with the following initiatives:
 - Skilling Australians Fund (\$0.182 million);
 - National Skills and Workforce Development Specific Purpose Payment (\$0.556 million);

- Healthy Weight Initiative (\$0.419 million);
- Healthy and Active Living (\$0.274 million);
- Skilled Capital (Priorities Support Program) (\$0.446 million);
- Australian Apprenticeship Support (\$0.180 million); and
- ACT Vocational Education and Training Administration Records System (AVETARS) (\$0.067 million).

This is partially offset by the introduction of 2019-20 initiatives:

- Growing future skills with more apprenticeship and vocational training places (\$0.5 million); and
- Matching apprentices and trainees to the right job (\$0.094 million).

Arts and Cultural Events

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: UPGRADING LANYON HOMESTEAD**Talking points:**

- The Government is providing \$3.097 million over four years for a range of upgrades at the Lanyon historic precinct.
- The funds will allow the Cultural Facilities Corporation, which manages Lanyon, to install new water infrastructure, undertake building stabilisation measures, and upgrade security infrastructure.
- This is one of the largest investments ever made in ACT Historic Places.
- It will ensure that Lanyon is safe and secure for staff, volunteers, visitors and tenants, and will protect the precinct's heritage status into the future.

Key Information

- The \$3.097 million funding will be provided over four years :
 - \$530,000 in Year 1 (2019-20);
 - \$1.246 million in Year 2 (2020-21);
 - \$1.021 million in Year 3 (2021-22); and
 - \$300,000 in Year 4 (2022-23).
- The components of the total funding of \$3.097 million are as follows.
 - Water infrastructure – including construction of a bore, rising main, bore water treatment unit, water tanks, and underground piping : \$2.015 million.
 - Building stabilisation works – including essential works to roofs, gutters, downpipes, chimneys, ceilings, walls, windows, doors, wall rendering, verandas, plumbing and electrical services, fencing and drainage : \$841,000.
 - Security infrastructure – including improvements to mobile and internet connectivity, alarm monitoring systems, CCTV, duress systems and electronic access controls - \$241,000.

Cleared as complete and accurate: 07/06/2019
Cleared by: Chief Executive Officer Ext:73976
Contact Officer name: Harriet Elvin Ext:73976
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name: Harriet Elvin
TRIM Ref:

Background Information

- The major investment in water infrastructure is needed to bring water supply at Lanyon to a contemporary standard and replace the existing system of using river water, rainwater and trucked-in water supplies.
- The solution of sinking a bore is the preferred, and lowest cost, option recommended in a 2019 report by specialist consultants, after analysing the various options available to provide Lanyon with a safe and secure water supply, including the option of using reticulated town water.
- The building stabilisation works are identified in a 2018 condition report of Lanyon undertaken by heritage architects.
- The security infrastructure works were identified through a security risk assessment for Lanyon undertaken by a security consultant in 2018, and are also supported by the Auditor-General's 2018 Performance Audit of Protective Security, which reviewed site security at Lanyon.

Cleared as complete and accurate: 07/06/2019
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Contact Officer name: Harriet Elvin Ext:73976
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
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TRIM Ref:

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: IMPROVING FACILITIES AT THE CANBERRA THEATRE**Talking points:**

- The Government is providing \$995,000 over the next two years in this Budget for improving facilities at the Canberra Theatre Centre.
- These funds will be used to :
 - ensure a high level of Work Health and Safety – by replacing electrical equipment and purchasing a new forklift;
 - enhance security infrastructure – by upgrading doors, door hardware and security control systems, and linking the Centre’s CCTV systems with the wider public safety network;
 - upgrade the Centre’s building management system for the Centre’s heating, ventilation and air-conditioning system; and
 - undertake a number of smaller works to maintain the functionality of the venue.
- These works are essential to enable the Centre to continue operating safely, securely and efficiently, as the region’s main theatre venue.
- The works are of a nature and scale that avoid overinvesting in existing facilities, while studies are being undertaken into a new theatre complex, and any new or replacement facilities are constructed.

Key Information

- The \$995,000 funding will be provided over two years : \$760,000 in Year 1 (2019-20) and \$235,000 in Year 2 (2020-21). It includes new funds of \$875,000 and Better Infrastructure Funding of \$120,000.
- The components of the total funding of \$995,000 are :
 - ensure a high level of Work Health and Safety : \$235,000
 - enhance security infrastructure : \$566,000
 - upgrade the Centre’s building management system : \$74,000
 - undertake a number of smaller works : \$120,000 (Better Infrastructure Fund).

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: PROGRESS OF NEW THEATRE STUDIES AND NEED FOR CONTINUING INVESTMENT IN EXISTING CANBERRA THEATRE**Talking points:**

- The 2018-19 ACT Budget provided \$1.2 million, over two years, to plan and develop the business case for a new theatre complex.
- The Government is currently in the early stages of project development, with the intent that the new Canberra Theatre Complex would address a number of the constraints that prevents the current Canberra Theatre Centre from hosting a much larger range of local, national and international events.
- The Government will ensure the new theatre complex has the facilities required to support local performances and attract major productions to Canberra.
- The new complex is anticipated to derive greater benefits for the performing arts industry, regional tourism and more generally for the Canberra economy, whilst also seeking to improve the urban realm and activate the Civic Square precinct.
- In the meantime, the Government is providing \$995,000 over the next two years for improving facilities at the Canberra Theatre Centre.
- These funds will be used to :
 - ensure a high level of Work Health and Safety;
 - enhance security infrastructure;
 - upgrade the Centre's building management system; and
 - undertake a number of smaller works to maintain the functionality of the venue.
- These works are essential to enable the Centre to continue operating safely, securely and efficiently, as the region's main theatre venue.

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Contact Officer name:	Harriet Elvin	Ext:73976
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Harriet Elvin	CEO
TRIM Ref:		

- The works are of a nature and scale that avoid overinvesting in existing facilities, while studies are being undertaken into a new theatre complex, and any new or replacement facilities are constructed.

Key Information

- The scope of the new complex and options for the future of the current Canberra Theatre and/or Playhouse are under consideration as part of the business case development.
- The business case will be presented to Government for consideration in the 2020-21 ACT Budget.
- The 2016 election commitment stated *Completion of a full, detailed business case for the development of a new Canberra Theatre, including analysis and financial modelling, an economic impact statement, design and site options and consideration of project delivery methods, with the expectation that any new Canberra Theatre would have approximately 2000 seats and be capable of hosting large scale popular music concerts, major production musicals and operatic and ballet performances. Subject to the outcome of this business case, construction would start on a new theatre in the early 2020s* (Labor, arts policy).
- The business case meets the 2016 Election Commitment and Parliamentary Agreement (12.3) to progress the feasibility and business case for the new theatre complex.

Cleared as complete and accurate:	07/06/2019	
Cleared by:	Chief Executive Officer	Ext:73976
Contact Officer name:	Harriet Elvin	Ext:73976
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Harriet Elvin	CEO
TRIM Ref:		

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: CFC ACCOUNTABILITY INDICATORS**Talking points:**

- The CFC has seven accountability indicators for which annual performance targets are set, as indicated in Table 4 on page 196 of Budget Statements B.
- Of the CFC's seven performance targets for 2018-19, the CFC expects to surpass four of these targets, while achieving results slightly below the remaining three targets.
- In terms of the seven performance targets for 2019-20, targets for four of the seven indicators have been retained or improved, compared with the 2018-19 target, while targets for the remaining three indicators have been lowered, compared with the 2018-19 target (the change in the Cost to Government per estimated visitor/patron is counted as a lowering of the target).
- Material variances are explained in the Notes to Table 4.

Key Information

- Material variances relate to two indicators only, as follows.
 - Number of education and community programs provided by CFC – the decrease in target in 2019-20 from both the 2018-19 target and 2018-19 estimated outcome is mainly due to building works taking place in 2019-20 to improve CMAG's storage and display areas, which will impact on the availability of spaces in which to conduct programs.
 - Own sourced revenue as a proportion of total revenue for CFC – the increase in both the 2018-19 estimated outcome and the 2019-20 target from the 2018-19 target relates to the CFC more accurately reflecting in its financial statements the levels of own-sourced income it now typically achieves, primarily from theatre-related activities.
- The CFC's performance targets for 2019-20 were developed by the CFC after reviewing the outcomes for the 2018-19 year to date (as at the end of February 2019) and considering known factors likely to impact on performance results in 2019-20, such as capital works programs to take place in that year.

Cleared as complete and accurate: 07/06/2019
Cleared by: Chief Executive Officer Ext:73976
Contact Officer name: Harriet Elvin Ext:73976
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Harriet Elvin
TRIM Ref:

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: CFC STAFF PROFILE**Talking points:**

- The CFC's staffing profile is set out in Tables 1 and 2 on page 193 of Budget Statements B.
- As indicated in Table 1, the 2018-19 estimated outcome for CFC staffing numbers is a Full Time Equivalent (or "FTE") figure of 92, the same figure as the target for the year.
- This is lower than the actual outcome for 2017-18, of 103. That outcome was primarily due to high theatre casual staff numbers during the last pay period for the 2017-18 year, when the FTE figure was counted.
- An FTE figure of 92 has been retained as the target for 2019-20 since, at this stage, there are no known factors that would result in a major variation between staffing levels in 2018-19 and 2019-20.
- The Note to Table 1 explains how the CFC predicts staffing levels and the difficulties in doing this, due to the variability in casual staffing levels.

Key Information

- The FTE figures used in the CFC's staffing tables represent a snapshot of staffing at a certain moment in time : the last pay period of the financial year.
- Since the CFC engages many casual staff, especially at the Canberra Theatre Centre, the FTE figure is highly influenced by the level of theatre activity at any time.
- The footnote to Table 1 on page 193 explains that the high number of casuals employed, and the variations in patterns of casual employment, make a definitive FTE difficult to estimate.
- The footnote also explains that the large numbers of casual and part-time staff employed by the CFC means that the actual headcount of employees is a much higher figure than the FTE figure. For example, while the FTE figure at 30 June 2018 was 103, the actual headcount was 157 employees.

Cleared as complete and accurate: 07/06/2019
Cleared by: Chief Executive Officer Ext:73976
Contact Officer name: Harriet Elvin Ext:73976
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Harriet Elvin
TRIM Ref:



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MS CODY MLA:

In relation to:

What percentage of hours worked in the ACT Cultural Facilities Corporation are casual, contractor or other non-permanent staff?

How many of those people have been engaged in publically funded jobs for longer than six months?

Of board, executive positions, and general staff appointments by the Corporation in the last 2 years what proportion were:

- Women?
- Attended the ANU or another Group of Eight university?
- Were educated at a private secondary school?
- Have a trade qualification?
- Come from a culturally or linguistically diverse (CALD) household?

Minister for the Arts and Cultural Events: The answer to the Member's question is as follows:–

Information about the staffing profile of the Cultural Facilities Corporation (CFC) is provided at pages 68-70 of the CFC's 2016-17 Annual Report and pages 78-80 of the CFC's 2017-18 Annual Report. This information includes a breakdown of total staffing figures by :

- category of employment : casual; permanent full-time; permanent part-time; temporary full-time; and temporary part-time;
- classification; and
- diversity group, including age group; gender; Aboriginal and Torres Strait Islander; culturally and linguistically diverse; and disability.

It should be noted that the above information is provided as a “snapshot” at a certain point in time : the last pay period of the financial year in question. This is because during the course of the year employment level are highly variable, primarily due to variations in the volume and type of theatre business. For example, as noted at page 37 of the CFC's 2017-18 Annual Report, during the course of that year, a total of 270 people were in full-time, part-time or casual employment with the CFC.

It should also be noted that, in the case of casual employment at the Canberra Theatre Centre, which represents the majority of the CFC's casual employment, most such employees are engaged for specific

shows presented by external hirers and are costed out to those hirers, rather than being in publicly funded jobs.

Information is not collected more generally on the percentage of hours worked across the different categories of employment, or on the periods of time over which individual non-permanent employees are engaged.

Information about the composition of the CFC's board membership is provided at pages 83-85 of the CFC's 2016-17 Annual Report and 93-95 of the CFC's 2017-18 Annual Report. This includes some information about the education and qualifications of board members. The board membership includes the CFC's Chief Executive Officer, which is the CFC's only executive position.

Information about the CFC's senior managers is provided at page 86 of the CFC's 2016-17 Annual Report and page 96 of the CFC's 2017-18 Annual Report. This includes some information about the education and qualifications of the CFC's senior managers.

Information is not collected more generally on the university attended by board members, executive or staff; whether they attended a private secondary school; and whether they hold a trade qualification, other than for a limited number of positions for which this is mandatory e.g. for certain horticultural positions.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for the Arts and Cultural Events, Gordon Ramsay MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MRS DUNNE MLA:

In relation to Cultural Facilities Corporate:

1. What information and analysis informed the chief minister's statement that the government would be delivering a new Canberra Theatre complex before it delivers a new sports stadium?
2. What is the future sustainability of the level of own-source income (53.6%) achieved in 2017-18?
3. What is the status of the Lanyon Heritage Centre project;
4. How many briefs did the Cultural Facilities Corporation prepare for the Minister for the 2017-18 Annual Reports committee hearings; and
5. What topics did these briefs cover?

Minister for the Arts and Cultural Events: The answer to the Member's question is as follows:–

1. The Cultural Facilities Corporation (CFC) provided a range of information and analyses, including a preliminary demand analysis, a preliminary economic analysis, and information from industry sources. These will be further tested through a full business case for a new Canberra Theatre complex, which will be undertaken with funding provided in the 2018-19 ACT Budget. For any further information and analysis, you would need to seek this information from the Chief Minister.
2. The future sustainability of this level is dependent on theatre-related revenues, which represent the majority of own-source income for the Cultural Facilities Corporation (CFC). As noted at page 25 of the CFC's 2017-18 Annual Report, the main continuing challenge for the CFC is the variability and unpredictability of the performing arts business, which impact directly on theatre-related revenues. The CFC has created a Theatre Reserve to assist in managing the unpredictability of its theatre-related revenues. This supports the CFC's efforts to maintain a significant level of own-source income into the future.
3. The Lanyon Heritage Centre is fully operational and is used for a range of purposes including : education programs; community programs; an Artist-in-Residence program; collection management; and staff meetings. Further details are provided at pages 69 and 71 of the CFC's 2017-18 Annual Report.
4. The CFC prepared twelve briefs for the Minister for the 2017-18 Annual Reports committee hearings.
5. These briefs covered the following topics:
 - CFC Financial Results for 2017-18
 - CFC Performance Results for 2017-18
 - CFC Capital Projects Undertaken in 2017-18
 - CFC Capital Upgrades Undertaken in 2017-18
 - Work Health Safety Notices Issued to CFC in 2017-18

- Security Planning for the CFC
- Theatre Reserve
- Canberra Theatre Centre – Ticketing Arrangements for Patrons Requiring Wheelchair Access Seating
- Canberra Museum and Gallery – Cladding in signage
- Canberra Museum and Gallery – Acquisition of Social Media Posts
- Rural Leaseholder Concerns – Proposed Cuppacumbalong to Lanyon Homestead Walk
- Water Damage at Calthorpes’ House

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for the Arts and Cultural Events, Gordon Ramsay MLA



Attorney-General
Minister for the Arts and Cultural Events
Minister for Building Quality Improvement
Minister for Business and Regulatory Services
Minister for Seniors and Veterans
Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper 25
26 October 2018
Question No. 1893

MRS DUNNE: To ask the Minister for the Arts and Cultural Events—

- (1) How many briefs were prepared for the Minister for (a) Estimates hearings, (b) Question Time and (c) other matters, for each month from and including January 2018 to and including September 2018.
- (2) What topics did these briefs cover.

MR RAMSAY MLA - The answer to the Member’s question is as follows:

- (1) Refer to response provided for Question Number 1732 of 21 September 2018.
- (2) The briefs covered topics in the normal course of business including grants and funding arrangements, background information on organisations for arrangements and meeting briefs, infrastructure, policy, engagement and events management.

Approved for circulation to the Member and incorporation into Hansard.

Gordon Ramsay MLA
Minister for the Arts and Cultural Events

Date:.....

This response required 1hr 10mins to complete, at an approximate cost of \$101.70.

Budget Initiatives

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Arts Biennial

Description: The Arts Biennial is a 2016 Election Commitment that will aim to enhance the existing events calendar through a program of activity which showcases Canberra artists placing a spotlight on our vibrant arts community and promotes Canberra as an attractive place to create, work, live, visit, study and invest.

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Expenses	75	150	0	0	225

Notes

- The Biennial (working title) is set to occur during the traditionally quieter winter months and is likely to coincide with the new festival as a feature of the program.
- It has been proposed that the Biennial will focus on the strengths of Canberra's arts sector. It will be critical to ensure local artists are well represented at the event for it to be a representation of our creative city.
- artsACT and Events ACT will be working together to deliver the Arts Biennial with connections to the new festival also occurring in Winter 2020 with a focus on innovation and technology.
- The Minister's Creative Council has been involved in early discussions regarding the Biennial and will continue their involvement as the program develops.
- The Government received feedback from the local arts sector regarding the need for a major arts festival.
- Canberra has a number of successful festivals that are developed and driven by the community demonstrating the strengths, characteristics and resources of that community.
- The Minister's Creative Council has been involved in discussions with artsACT and Events ACT regarding the Biennial. This involvement will continue throughout the development of the program.
- Budget funding of \$225,000 was allocated in the 2018-19 ACT Budget. There is no recurring funding committed.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Upgrading local arts facilities

Description: The Government will deliver upgrades and prepare designs for further capital works at the Ainslie + Gorman Arts Centres and the Strathnairn Arts Centre. The works at Ainslie + Gorman will help prepare the facility for celebrating its 50th anniversary as one of Canberra's central arts hubs.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	650	650	375	0	1,675
Depreciation	0	16	30	40	86

Notes

- This initiative provides funding for design of capital works at Ainslie and Gorman House Arts Centres and at Strathnairn Arts as follows:
 - Ainslie and Gorman Arts Centres – designs will build on previous masterplans and will include spatial reorganisation to meet current standards related to accessibility and usability. This initiative includes cost planning however, delivery of the works will depend on future funding availability - 2025 is a target date for completion to celebrate the centenary of Gorman House (formerly Hotel Ainslie, hostel accommodation for early Canberra workers).
 - Strathnairn Arts Centre – design work to plan for ongoing vehicle and pedestrian access requirements given the rapidly changing surrounds related to the Ginninderry development. These changes are resulting in different site entry points and correspondingly internal site movement patterns need to be modified.
- Critical works will continue implementation of recommendations from the Strategic Asset Management Plan (SAMP 2014) at various arts facilities including roofing repairs at Strathnairn Arts and works to address Work, Health and Safety (WHS) issues at Ainslie Arts Centre and Gorman House Arts Centre.
- Project implementation will be undertaken by artsACT in conjunction with Infrastructure, Finance and Capital Works in Treasury and ACT Property Group.

Accountability Indicators

Output 3.5: Arts Engagement

Table 36: Accountability Indicators Output 3.5

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Number of art organisations supporting community participation ¹	25	25	24
b. Tenants satisfaction with management of Community Arts Facilities ²	80%	80%	80%
c. Satisfaction with the management of grants administered by artsACT ³	80%	80%	80%
d. Number of attendees at programs delivered by artsACT funded organisations ⁴	350,000	350,000	350,000
e. Number of engagement activities with the community on arts and cultural matters ⁵	4	4	n/a

Note(s):

1. This accountability indicator identifies the number of arts organisations supported by ACT arts funding to implement the objectives of the ACT Arts Policy. The result is measured through the grant acquittal process. The target has been reduced for 2018-19 due to the non-continuation of funding for one organisation in 2018.
2. This accountability indicator measures the standard of service and assistance the community arts facility managers receive from artsACT in relation to the management of ACT Government-owned arts facilities. This indicator is measured through an annual satisfaction survey.
3. This accountability indicator measures the standard of service and assistance that arts organisations and artists receive through delivery of the grants management process of the ACT Arts Fund. A satisfaction survey is conducted on an annual basis to measure this indicator.
4. This accountability indicator measures the annual attendance numbers at programs delivered by artsACT funded organisations. Attendance numbers are collected as part of the grants acquittal process.
5. Discontinued accountability indicator. This accountability indicator measured the number of times artsACT has engaged with the community on arts matters. Due to the changing nature of the engagement undertaken, the number of engagement activities is likely to vary.

Output 3.6: Higher Education, Training and Research

Table 37: Accountability Indicators Output 3.6

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Deliver the ACT International Education Strategy			
- Canberra: Australia's Education Capital Destination Marketing and Engagement (Study Canberra Program) ¹	1	1	1
- Student Experience (Student Ambassadors Program) ²	1	1	1
- Collaboration (ACT Vice Chancellors' Forum Meetings) ³	2	2	n/a

- driving transformational and cultural change to improve workforce readiness prior to moving to the Dickson and Civic Office blocks in 2020;
- developing and implementing ACT Public Service capacity building programs, including programs for graduates, Aboriginal and Torres Strait Islanders, and people with disabilities;
- maintaining and monitoring whole of government integrity, ethics and accountability frameworks; and
- supporting the Head of Service, Public Sector Standards Commissioner and the ACT Remuneration Tribunal with their legislative responsibilities.

Note(s):

1. This Strategic Objective has been updated to better reflect CMTEDD's current focus in relation to whole of government strategy and policy development. The update includes moving the focus of the former Strategic Objective 3 (*A more agile, responsive and innovative public service with increased capability to deliver on government priorities*) into this section and expanding on CMTEDD's role in workforce planning, capability development and supporting the ACTPS.

Strategic Objective 2

Government supported in the delivery of responses to urgent and complex emerging priorities

The Directorate is flexible and agile in responding to urgent and emerging government priorities, through consultation with other agencies, leadership of cross agency and joint community taskforces and active participation in taskforces and committees led by other directorates.

Strategic Objective 3^{1, 2}

Economic growth, innovation and opportunity, and social inclusion

The Directorate will support growth and opportunity by supporting diversification and greater innovation in the ACT economy.

The Directorate will enable our skilled community to contribute to the economic prosperity and social engagement of our city, through vocational education and training programs that respond to identified areas of skills needs, and target those experiencing disadvantage.

The Directorate will support leadership and collaboration in key sectors that have the capacity for long term wealth creation and employment. With international research showing that six per cent of businesses are responsible for more than half of employment growth, the Directorate will also support innovation focused businesses with the capacity for scale-based growth and the ability to expand and headquarter in Canberra. A diversified innovative economy will not only grow faster, but place it in a stronger position to weather shocks from the Commonwealth Budget cycle.

The Directorate, via Access Canberra, also supports economic growth by making it easier to do business with government. Shaping the delivery of services around businesses, community groups and individuals seeking to engage with the ACT Government, enabling a 'no wrong door' approach and ensuring the appropriate level of community protection all work to make Canberra an even better place to live.

The Directorate will support a culturally rich and vibrant community; celebrate the arts and culture and encourage creativity, social inclusion, feeling, thinking and exchange. This support is provided through funding and capacity building activities for artists and arts organisations which contribute to the liveability of our city.

The downstream opportunities from direct international flights to Singapore and Wellington are also significant, bringing two highly complementary city economies in close alignment with Canberra's. The Government will leverage these new economic relationships through trade and investment facilitation programs and greater knowledge transfer through our people and our institutions.

The Directorate will foster the growth of the community sector through reducing red-tape for our health and social care enterprises as the National Disability Insurance Scheme (NDIS) drives an expansion of this industry.

Note(s):

1. This Strategic Objective was previously Strategic Objective 4. The former Strategic Objective 3 (*A more agile, responsive and innovative public service with increased capability to deliver on government priorities*) has been removed and its focus on CMTEDD's role in workforce planning, capability development and supporting the ACTPS added to Strategic Objective 1.
2. This Strategic Objective has been updated to include reworded content from the former Strategic Objective 9 (*Superior customer and regulatory services for a safe and vibrant community*), which focused on Access Canberra's functions (which has been removed). A new associated Strategic Indicator 3c measures the ease of industry/business dealings with Access Canberra.

Strategic Indicator 3a: Growth in the Value of Tourism.

Tourism is a key driver of the ACT economy. Tourism Research Australia's State Tourism Satellite Account results show tourism contributed around \$2 billion in Gross State Product (which includes expenditure revenue from both domestic and international overnight visitors as well as daytrip visitors) and supported an estimated 16,400 jobs. The Directorate will continue to implement marketing and development programs that aim to increase the economic return from tourism visitation.

The ACT Government and tourism industry has set a goal of growing overnight visitor expenditure to \$2.5 billion by 2020. Tourism 2020 progress is measured using year ending December overnight expenditure figures each year until December 2020. Total combined domestic and international overnight expenditure for the year ending December 2017 shows the ACT is performing at the upper end of its Tourism 2020 range at \$2.1 billion (Figure 1). National performance (Figure 2) remains closer toward the lower range target of \$115 billion.

Figure 1: ACT Tourism 2020 progress: combined international and domestic overnight expenditure vs. T2020 range goals - year ending December 2017

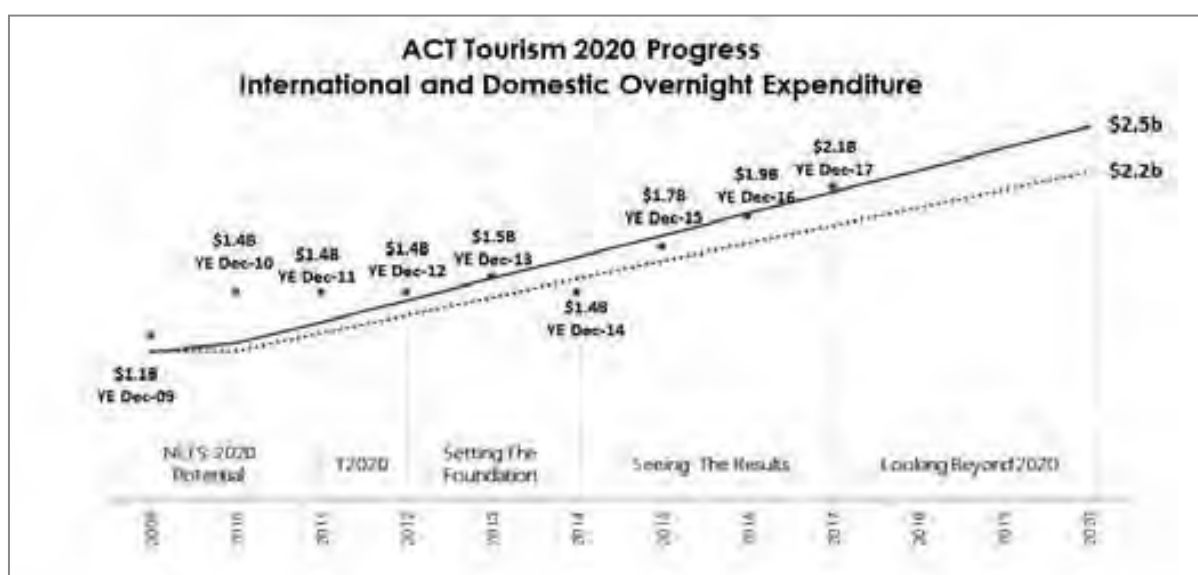
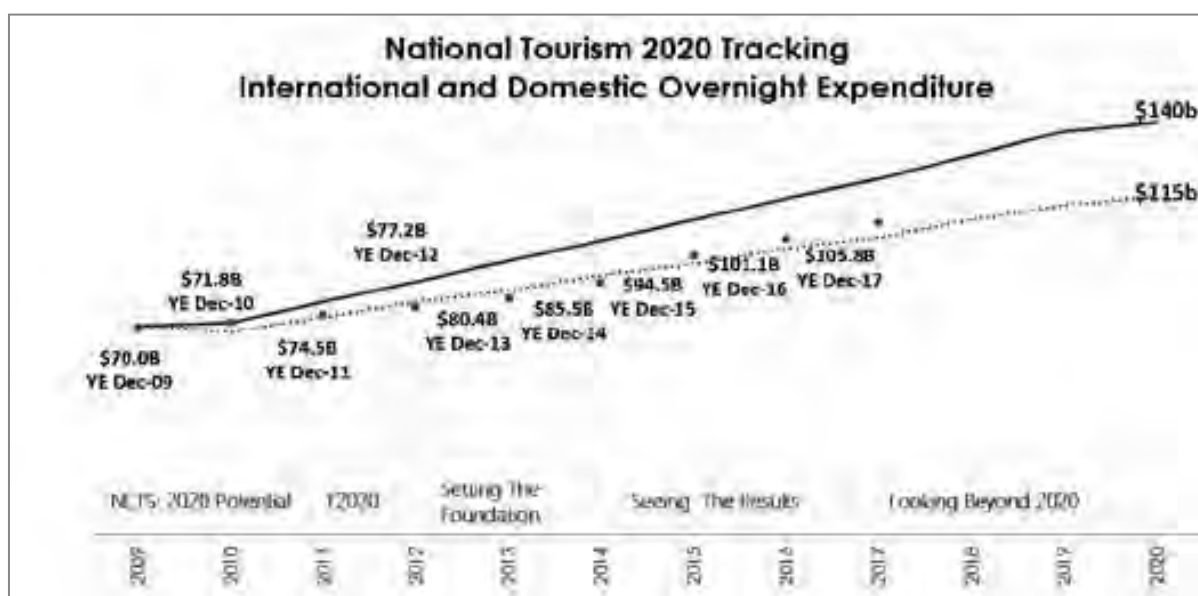


Figure 2: National Tourism 2020 progress: combined international and domestic overnight expenditure vs. T2020 range goals – year ending December 2017



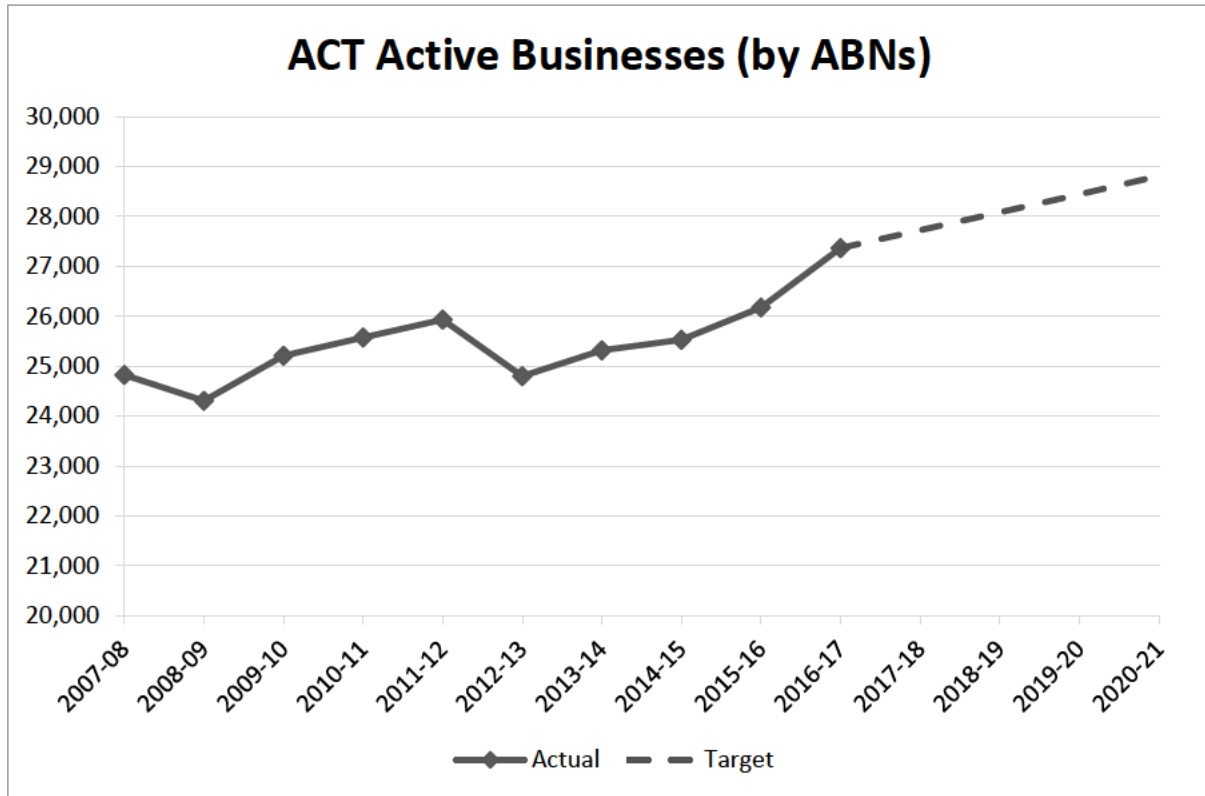
Strategic Indicator 3b: Growth in Innovation, Trade and Investment.

The Government's objective is to support private sector growth, diversification and jobs by:

- fostering the right business environment;
- supporting business investment; and
- accelerating business innovation.

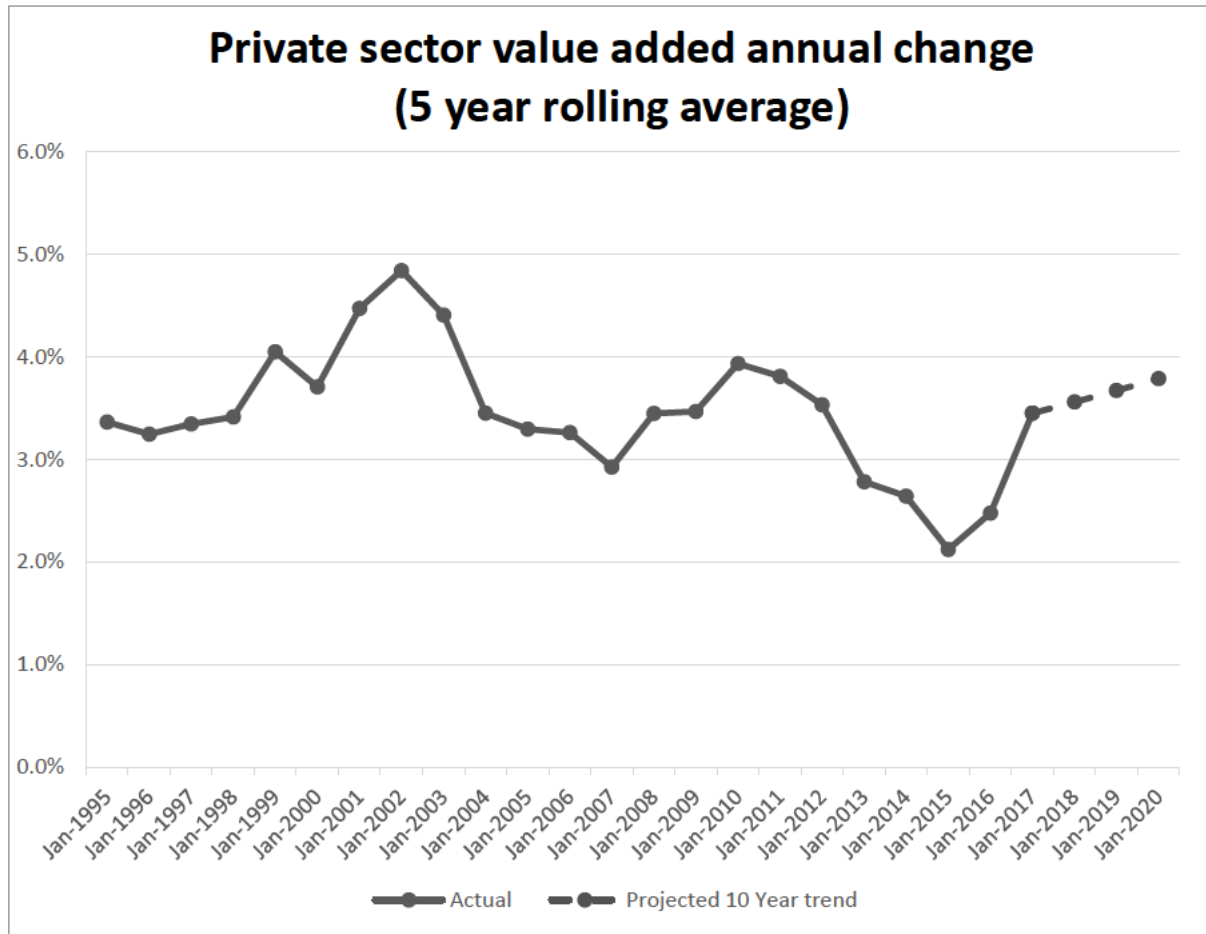
The Government's expectation is that over the medium to long term, the Government's business development strategy *Confident and Business Ready: Building on Our Strengths* will work in concert with other aligned strategies, initiatives and programs, towards strong growth in the ACT's private sector and measurable diversification in its economy.

Figure 3: ACT Active Businesses



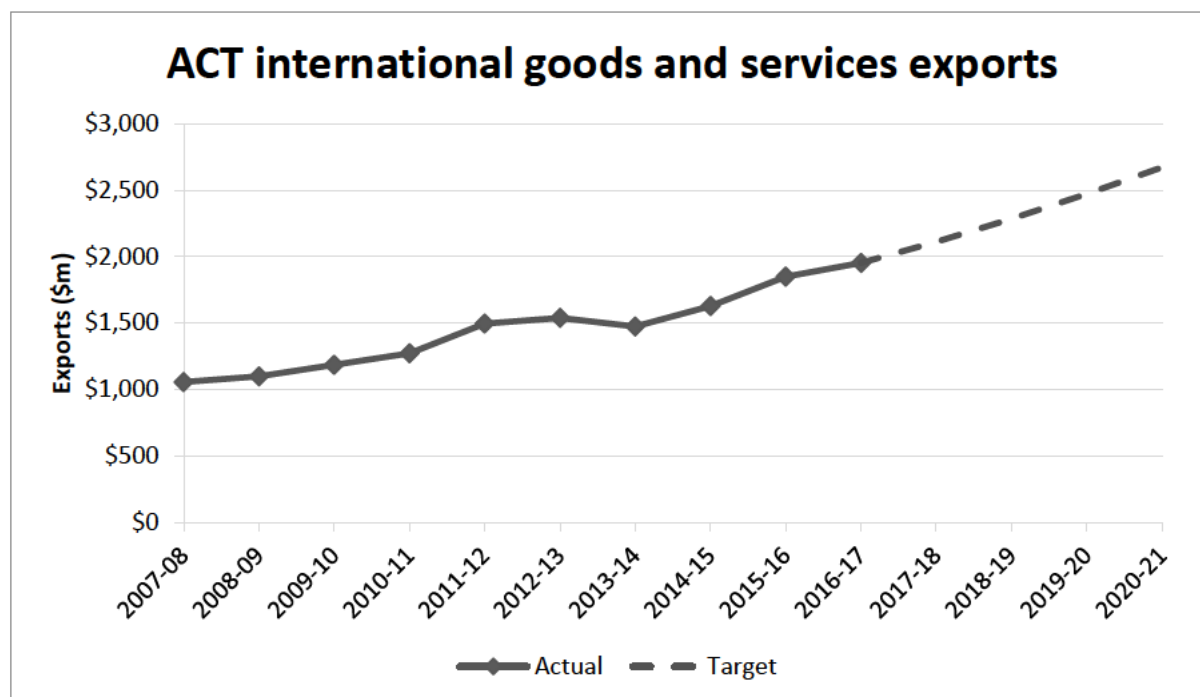
Source: ABS Catalogue No. 8165.0

Figure 4: Gross value added to ACT economy – all non-public sector industries



Source: ABS Series ID A2715165A; Series ID A2477744F

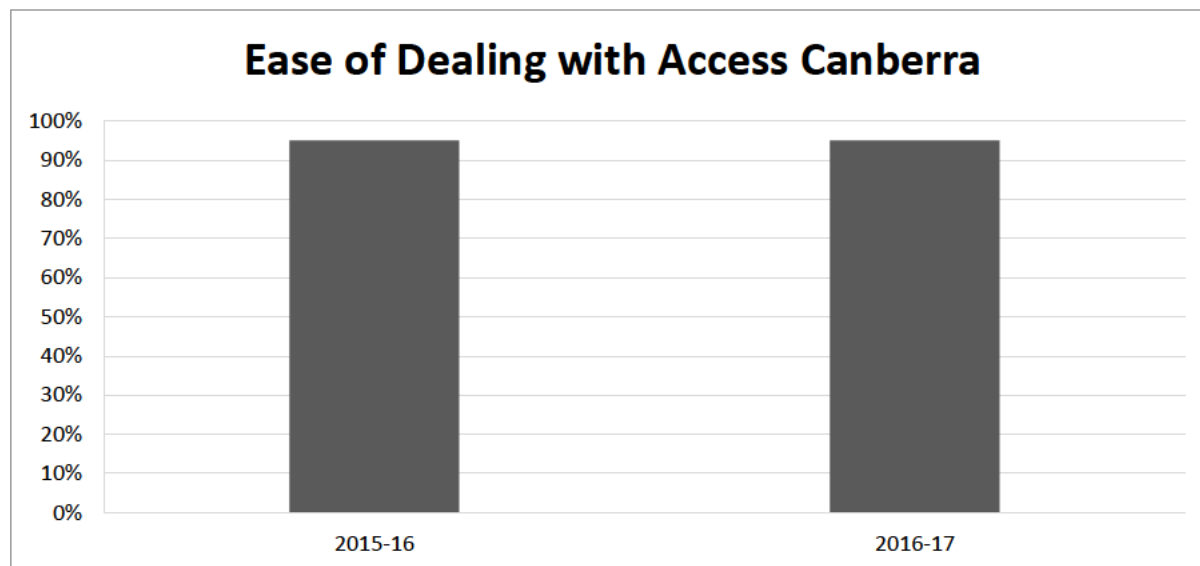
Figure 5: Increasing Measures of ACT Goods and Services Exports



Source: ABS Catalogue No. 5220.0

Strategic Indicator 3c: It is easier to do business with the ACT Government.

Figure 6: Ease of dealing with Access Canberra in 2015-16 and 2016-17

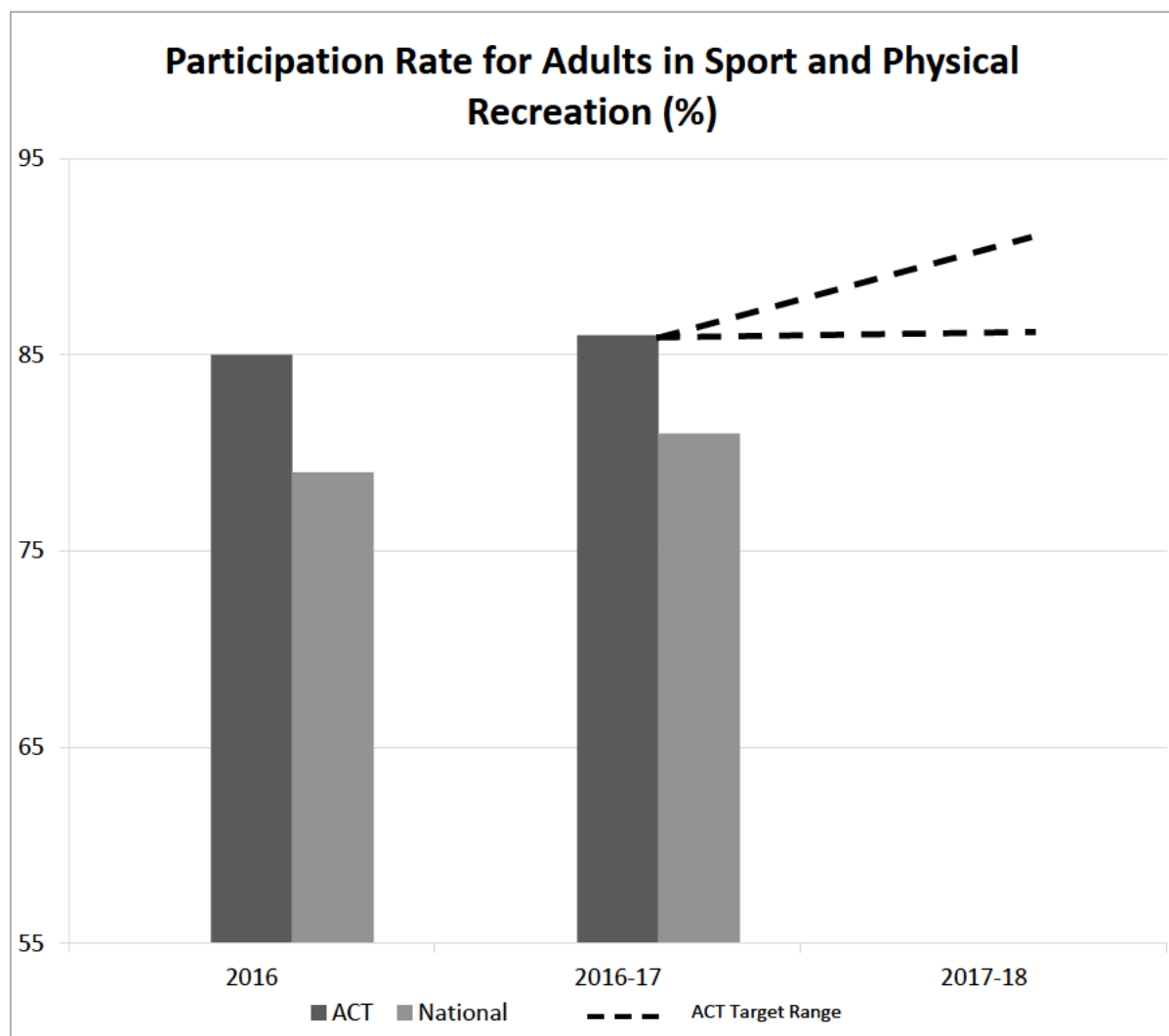


Source: Business Improvement Manager client assessment feedback, which is collected from an on-going internal phone survey of randomly selected industry groups that have had a regulatory interface with Access Canberra.

Strategic Indicator 3d: Higher than National Average Participation in Sport and Physical Recreation.

The benefits of physical activity are widely recognised and are consistent with the ACTIVE 2020 objective to increase participation in competitive, non-competitive and social sport and recreation activities at all levels. It provides a blueprint upon which sport and recreation will be nurtured and promoted over the period to 2020.

Figure 7: Participation Rate for Adults in Sport and Physical Recreation

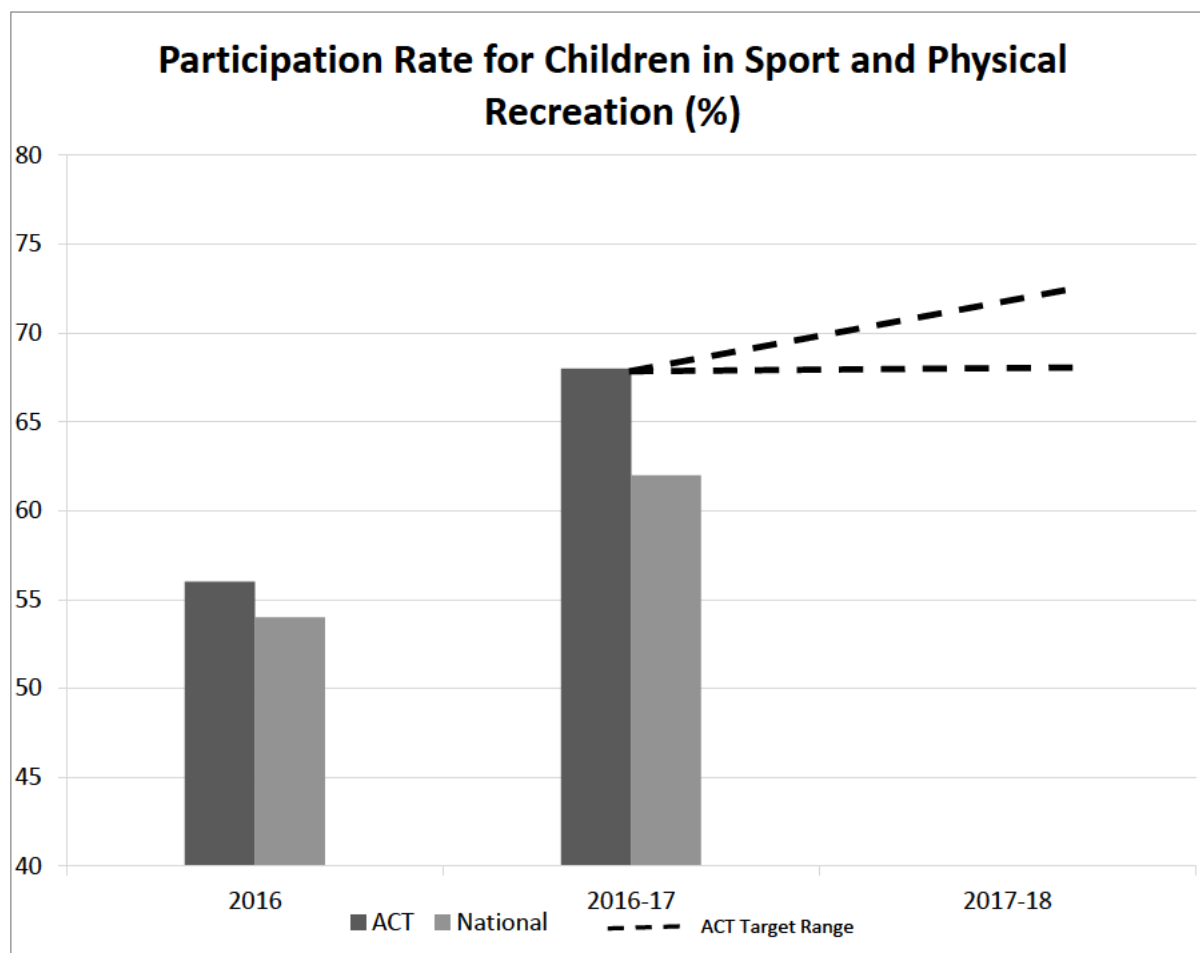


Source: AusPlay Participation data for the sport sector (16 November 2017)

Note(s):

1. 2016 represents the initial release of data report under new data source for sport and physical recreation participation. 2016-17 represents the first full year of data, and relates to persons aged 15 years or over who participate in sport and physical activity at least once a week.

Figure 8: Participation Rate for Children in Sport and Physical Recreation



Source: AusPlay Participation data for the sport sector (16 November 2017)

Note(s):

1. 2016 represents the initial release of data report under new data source for sport and physical recreation participation. 2016-17 represents the first full year of data, and relates to persons aged 5 - 14 years who participated in organised sport and physical activity outside of school hours at least once per week.

Strategic Objective 4¹

Managing the public finances appropriately and assisting the government to maintain a strong balance sheet

The Government's fiscal strategy focuses on managing the public finances of the Territory in a rigorous and prudent manner over the longer term, and establishes an objective of achieving an operating balance over time by offsetting temporary deficits with surpluses in other periods.

Note(s):

1. This Strategic Objective was previously Strategic Objective 5.

Minister Briefs

CM2019/3559

Portfolio/s: Arts & Cultural Events**ISSUE: Kingston Arts Precinct****Talking points:**

- The Kingston Arts Precinct is a land development project currently under consideration by the Suburban Land Agency (formerly the Land Development Agency).
- The ACT Government is seeking to co-locate seven arts organisations to the Kingston Arts Precinct and create a visual arts hub.
- Visual arts organisations proposed to voluntarily relocate to the Kingston Arts Precinct are: Canberra Contemporary Art Space (CCAS); Craft ACT; Photo Access; Canberra Glassworks (expanded facilities); Megalo Print Studio and Gallery; and M16 Artspace. Artsound FM is also included in the proposed tenants list.
- Geocon Group Pty Limited is the preferred tenderer to deliver the Kingston Arts Precinct. The ACT Government is currently in negotiations with Geocon for the precinct development.
- Funding allocated in the Mid Year Review for the Kingston Arts Precinct over four years is for artsACT project staff through the design development and establishment period.

Key Information

- The ACT Government is facilitating the co-location of arts organisations to the Kingston Arts Precinct. Detailed briefing information has been collected from the arts organisations that have a continuing commitment to moving into the Precinct.
- A stakeholder engagement process has been undertaken with arts organisations, the Suburban Land Agency and artsACT to develop shared understanding of processes and principles through the next stages of the development.
- Whilst transition planning has not yet commenced, the current priority is finalising negotiations with the Preferred Tenderer to ensure that the facilities to be built will be fit for purpose and represent value for money.
- The 2018-19 Budget Review allocated funding over four years for artsACT Kingston Arts Precinct project staff.

Cleared as complete and accurate: 05/06/2018
Cleared by: Executive Group Manager Ext: 54365
Contact Officer name: Sam Tyler Ext: 54365
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

More jobs for our growing city – Delivering the Kingston Arts Precinct

	2018-19	2019-20	2020-21	2021-22	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	131	266	273	1,144	1,814

The Government is supporting the development of an arts precinct that responds to the needs of the Canberra community by undertaking engagement with key arts stakeholders, as well as progressing design development and establishing the future management body for the Kingston Arts Precinct.

Background Information

- The Kingston Arts Precinct forms part of Stage 5 of the Kingston Foreshore Estate project and was released to the market in October 2015 as per Indicative Land Release Program for 2015-16.
- In February 2017, Geocon Group Pty Ltd was announced as the preferred tenderer with a unique design led response against the requirements outlined in the Request for Tender.
- Since late October 2018, Geocon and the SLA/ artsACT have been working in good faith to finalise all necessary obligations and project documents by the end of March 2019 and subsequently have agreed to an extended negotiation period to end of June.
- The future development within the Precinct will benefit directly from its proximity to and association with the art spaces, activation, and activities in the precinct.
- Both parties agreed that marketing and promotion for developments by the Developer or the ACT Government within the Precinct will adhere to marketing and advertising guidelines representing the ACT Government values, the diversity of the Canberra community and Canberra art and artists.
- All participating arts organisations had an opportunity to meet the design team and see elements of the tender submission representing Fender Katsalidis/Oculus (Geocon's design team) vision for the new Precinct.
- artsACT and the SLA have been collaborating with arts organisations on an Agreement which outlines the purpose and process for design development, value management and future precinct management outcomes. This Agreement was co-signed by artsACT, SLA and arts organisations in early May.
- SLA and Geocon are working towards executing project documents in June.

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 Cleared by: Executive Group Manager Ext: 54365
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 Lead Directorate: Chief Minister, Treasury and Economic Development
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STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT
AND YOUTH AFFAIRS INQUIRY
INTO CESSATION OF THE
MUSIC FOR COLLEGES COURSE

ACT GOVERNMENT
SUBMISSION

May 2019

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INTRODUCTION

The ACT Government recognises that arts and culture are an integral part of the lives of individuals as well as the whole social and economic fabric of Canberra. The arts help to define our community's identity and give expression to community values. Furthermore, the ACT Government recognises that the arts play a major role in the development of young people's understanding about cultures, beliefs and practices; creativity; critical thinking; aesthetic knowledge; and communication skills.

To support young people in their appreciation of the arts, all ACT public schools deliver quality arts education programs to engage, inspire and enrich student's learning. All ACT schools K-10 deliver the Australian Curriculum: The Arts, which includes music.

H Courses

To support older ACT students who excel, the ACT Government has worked with universities to provide additional options for extension opportunities. The ACT Government currently provides funding under a Deed of Grant with the Education Directorate to support a series of extension subjects through 'H Course' offerings at the ANU. These offerings are selected by the ANU and includes sciences, engineering, mathematics, Asian languages and historically Music.

'H Course' classification is given to a year 11 and 12 course which is designed and accredited (in this case by the ANU) and where successful completion of the course will be recognised towards an undergraduate degree with the university. Successful completion of H Courses, via the ANU Extension Program, provides students with early entry offers to ANU as well as credits towards both Australian Tertiary Admission Rank (ATAR) and a Bachelor degree in the related discipline.

The ACT Government (Education) provides funding of \$120,000 per annum to the ANU to deliver H Courses. The ANU has the ability to attract funding under the Commonwealth Grants Scheme for some offerings (Sciences, engineering, maths, and Asian Languages). The ACT Government has no visibility of the funding arrangements between the Commonwealth and the ANU; ultimately, under the current deed, it is for ANU to decide on what subjects it will offer under the H Course program.

Traditionally the H Course for music has seen approximately 60 students per year (about 30 Year 11 and 30 Year 12 students). Of these, ANU reports that about 6-9 students go onto studying music at the ANU either as Degree in Music, or double Degree, or Degree in another discipline with a major in music.

artsACT Community Outreach Program

The ACT Government has a strong commitment to the arts sector and in providing music development activities for the Canberra community. This strong commitment is reflected in the significant current funding of over \$510,000 per year provided to the ANU for a Community Outreach Program that engages with the broader Canberra community.

The new Community Outreach Program has been developed and designed to increase participation in the arts, promote collaboration between organisations, artists and the community and establish relationships and/or programs which contribute to long term arts engagement outcomes. The aim is to engage sectors of the community that otherwise may experience barriers or disadvantage that inhibit their participation in the arts.

Funding to the School of Music pre-dates self-government and has evolved significantly over this time from core funding, to programs that achieve arts development outcomes for the Canberra community. The 2010 to 2013 Community Outreach Program had a range of programs focused on music development for Canberra students and teachers, and included Music in Primary Schools, Music After School, Music in Secondary Schools, and Music in Colleges. The 2014 to 2016 Community Outreach Program commenced a change of focus and language and included Music Engagement, Music Development and Music for Colleges. The 2017 Community Outreach Program provided transition funding only for these programs to 31 December 2017, in readiness for the new Outreach Program to commence from 1 January 2018.

The 2018 Community Outreach Program was developed through renewing the music and visual arts programs. The new music programs better align with the ACT Arts Policy and the Social Inclusion in the Arts Plan and comply with arts funding guidelines. This required a program shift away from programs focussed on direct support for students in the school environment. This decision was made to clearly differentiate the role of government arts funding from the education of school students. As far as the ACT Government is aware, this is consistent with other state/national arts agencies. These changes have resulted in a range of new activities which have better reach into the wider community, including for Aboriginal and Torres Strait Islander peoples, women and people experiencing disadvantage.

The new music programs in the 2018 Deed of Grant with the ANU include:

- Girls Rock (for young girls to learn rock music at \$83,782) (2018 only)
- Girls Jazz (for women and girls to learn jazz at \$84,265)
- Community School of Rock (for any member of the community to develop their playing skills at \$82,927)
- My Song (mentorship program with Gugan Gulwan Aboriginal Youth at \$50,830)
- Developing Musicians (non-auditioned program Year 7 to Year 12 students for music tuition and ensemble performances at \$209,444)

To carefully manage the transition away from the previous music programs, the ACT Government commenced discussions with the ANU on the new Community Outreach Program in December 2016. The decision to transition the Music for Colleges away from government arts funding by the end of 2019 was announced in February 2018.

It is important to note that the historic funding for the Music for Colleges program for music development and community access (through artsACT) was distinct from the funding for the totality of H Courses (through the Education Directorate) for programs in a range of subjects focused on individual student extension. Separate funding agreements and governance arrangements were in place with the ANU.

ACT GOVERNMENT RESPONSE TO TERMS OF REFERENCE

Demonstrated long term benefits and outcomes of the H Course for Music (as distinct from the music for colleges program)

In terms of benefit to the community the ensemble component of the program contributed to the overall vibrancy of the broader Territory's music sector in the long term by nurturing small groups that may continue to pursue musical activities beyond the scope of the program, including through public performances.

From a student perspective, the program provides a small number of talented students access to higher level tuition and access to the tertiary sector and potential early entry. It is understood that about 6-9 students in the H Course enrolled in the music degree course at the ANU each year to further their studies in music.

Anecdotally, teachers in the College system have provided feedback that Music H Course students often developed into a leadership role when they came back to the regular school-based music classes – be it repertoire, technique or standard required – they were able to share their knowledge and experience with classmates and enrich school-based ensembles. This is a similar experience in other H Course offerings, where students demonstrate leadership capability with their peers.

CASE STUDY – From a teacher in an ACT public college:

In their position as a music educator in the classroom they found the H Course music students to be highly motivated. The course gave them high level music theory tuition and private instrumental lessons. They were able to incorporate the skills they were learning in this structured university environment and bring these into the classroom at the college level. In effect as a teacher, they were able to extend them easily by incorporating their current work from within the H Course and apply it within the framework of the college music units and program. This had the effect of creating a symbiosis between the music department at the college level and the H Course university program. These students were often also leaders in the classroom and the school community within the college. Being highly self-motivated, their enthusiasm and attention to detail in music both academically and practically in performance would often rub off on the other members of the class, some of whom were just starting out on their own musical journey.

The fact that the H Course in music was such a natural pathway over many decades for many musicians to develop their skills should not be discounted lightly. In fact, it could be reflected that this created a culture of excellence in Canberra around music, recognised both nationally and internationally.... Many of these students went on to play professionally in other orchestras in their own right. You can't put a price on that level of teaching and instruction in any field let alone in music and all of this was happening in Canberra."

Demand

The total number of year 11 and 12 students in the ACT is just under 10,000. Historically, a total of around 63 (0.63%) year 11 and 12 students per year were able to participate in the H Course Music program.

Of this cohort, approximately 55% percent of the students were drawn from public schools, while 45% were drawn from private schools. Of the 63 students enrolled, there were seven students residing outside of the ACT. Entry to the course is by audition.

Alternate Programs

More broadly, Music programs feature throughout all ACT public schools. For primary school students, music is offered as a part of the Australian Curriculum. Primary schools may also supplement this offering by making available music tuition provided by a community organisation, a for profit provider or an individual artist who provides in-school music programs based on the individual needs and priorities of the school.

Secondary school students are required to study a minimum of two arts subjects in year 7 and 8 – which may include music. In years 9 and 10 students can elect to study at least one arts subject, which may include music.

Additionally, the Instrumental Music Program (IMP) offers a range of programs to extend young musicians in from ACT public schools. IMP offer nine ensembles; two choirs (one year 4-6 and one year 7-12), two year 6 concert bands, one year 7 & 8 concert band, one year 9-12 concert band, one year 9-12 stage band (jazz) and a flute and percussion ensemble. They perform locally, interstate and internationally.

In line with principles outlined within the 2015 ACT Arts Policy, the new Community Outreach funding has been revised to reflect increased access and inclusion of a greater diversity of community participants. In order to align the ANU Community Outreach Program with this directive, and to ensure consistency with arts funding guidelines, the ACT Government is funding new programs through the School of Music focused on arts development outcomes for a broader range of participants. In 2018, the new programs are Girls Rock, Girls Jazz, Community School of Rock, My Song, and Developing Musicians.

The programs provide inclusive opportunities across the community including for girls, women, Aboriginal and Torres Strait Islander peoples, emerging artists including ACT school students, and practicing artists.

Emerging artists, including Canberra students wishing to engage with music development programs through the Community Outreach Program at the School of Music, have access to the new Developing Musicians program. This program was for Year 7 to Year 10 students in the previous Outreach Program and was expanded to include Year 11 and Year 12 to enable these students continued access to music development opportunities after the cessation of the Music for Colleges program. The Developing Musicians program develops the music skills of participants at all levels of ability and is open to all emerging artists and provides considerable opportunities for students to gain skills in music and engage in music performances, including those in years 11 and 12.

Options for continuing the program including, but not limited to:

Alternative funding streams

There is no arts funding available for the Music for Colleges program after 2019.

Education Directorate will continue to fund the ANU \$120,000 to deliver the H Courses. As per the Deed, the ANU will use this funding to provide H Course offerings. ANU are able to decide which offerings it will provide.

Education Directorate will continue discussions with the ANU about alternate service delivery models to support talented musicians looking for extension. However, funding at the rate that artsACT provided (for the Music for Colleges program), is not available.

Alternative delivery streams

Many ACT schools provide music programs that may contribute towards ATAR as part of their curriculum. There are also several community organisations and individual artists that provide in-school music programs based on the individual priorities of each school to support the priorities of the school community.

All ACT Public Senior Secondary Colleges will continue to offer both Tertiary (T) and Accredited (A) music courses. Some colleges will also offer the International Baccalaureate Diploma in Music. A number of colleges, also offer modified and vocational music courses.

Canberra students can also access other government-funded music programs including through Music For Canberra at the Ainslie Arts Centre, and music engagement activities by the Canberra Symphony Orchestra.

Any other relevant matter

Nil comment.

GLOSSARY

H Courses is a BSSS classification given to a year 11 and 12 course which is designed and accredited (in this case by the ANU) and where successful completion of the course will be recognised towards an undergraduate degree with the university. Successful completion of H Courses, via the ANU Extension Program, provides students with early entry offers to ANU as well as credits towards both Australian Tertiary Admission Rank (ATAR) and a Bachelor degree in the related discipline.

Music for Colleges - was part of a three-year funding agreement with the Australian National University (the ANU) and the ACT Government. The program was focussed on music development and community access programs.

Community Outreach Program - the funding agreement that included the Music for Colleges funding is known as the Community Outreach Program and was delivered in total by the School of Music and the School of Art and Design.

The funding to the School of Music pre-dates self-government. Over time, the delivery approach to this funding has evolved from a core funding arrangement to a program delivery model with a continuing focus on community participation and access in the arts.

The Community Outreach Program funding agreement expired on 31 December 2016 but was extended to 31 December 2017. Grandfathering provisions are in place for students currently in the program, this will cease at the end of 2019. In 2018 artsACT implemented a new Community Outreach Program that included a series of new programs focussed on engaging sectors of the community that otherwise may experience barriers or disadvantage that inhibit their participation in the arts.

Deed of Grant – used where money is paid purely as a grant to assist an organisation to carry agreed activities. A Deed of Grant constitutes a formal legal agreement.



Chief Minister, Treasury and Economic
Development Directorate

Education Directorate

May 2019

CM2019/3690

Portfolio/s: Arts and Cultural Events**ISSUE: ARTS FUNDING****Talking points:**

- The ACT Government has a strong commitment to the arts demonstrated through the 2018-19 Arts Budget of over \$10 million in arts funding, which is the largest arts expenditure in the history of self-government.
- The Budget included new funding of \$700,000 over two years to support expansion at the Belconnen Arts Centre, as well as funding for an Aboriginal and Torres Strait Islander identified arts officer located in artsACT.
- The Budget also ensured that the new Arts Activities Funding category had a minimum of \$775,000. In fact, the Government has achieved funding of over \$860,000 in Arts Activities including funding for screen activities through Screen Canberra.
- To date, 46 applications have been supported in the Under \$5,000 at a total of \$175,044 across a range of artforms and activities, 16 applications at a total of \$303,208 have been supported in the first round of Over \$5,000 to \$50,000 announced in October 2018. The second round closed on 28 February 2019 and \$302,595 funding was announced in May 2019 for 15 applications. In addition, six applications have been funded for screen projects at a total of \$83,969 in 2019.
- The Government announced the successful applicants of the \$325,000 one-off funding round for community outreach activities, and \$100,000 for sector capacity building. Of this, \$75,000 has been provided to Lighthouse Business Innovation Centre for capacity building for arts organisations, and \$25,000 to Gorman House Arts Centre for capacity building for artists.
- The provision of \$108,000 to Music ACT was announced for capacity building programs for the live music sector, in line with the Government's election commitment to strengthen live music.

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QUESTION TIME BRIEF

- New funding for Capacity Building for non-funded arts organisations will open on 6 May 2019. Arts organisations can apply for \$5,000 to \$20,000 for business and strategic development to help improve their sustainability and viability, with a total of \$80,000 available. This funding is being offered for the first time as a one-off opportunity.
- This Government is strongly committed to supporting the arts sector through these important capacity building initiatives, not just funding arts activities.
- \$270,000 per year has been provided to the Belconnen and Tuggeranong Arts Centres to deliver the government's Pop up arts events and activities initiative in 2019, 2020 and 2021, in Gunghalin and Woden.
- Consultation is being undertaken with Key Arts and Program funded organisations to discuss a new model for arts organisation funding to commence from 2022. Further open consultation with arts organisations, including aspirant organisations, will continue in 2019 and 2020.
- The Chief Minister, Treasury and Economic Development Directorate is currently undertaking an evaluation of the ACT Book of the Year Award including through a public survey. A Steering Committee, including representatives from the literature sector, has been established for the evaluation. The evaluation is expected to be completed by the end of May 2019, followed by recommendations to government for its consideration.

Key Information

- For 2018-19, there is total arts funding budget of over \$10 million across a number of funding categories including Key Arts Organisations, Program Organisations, Arts Activities Funding, ACT Book of the Year, Community Outreach including for the ANU, and a number of government initiatives.

Background Information

- Key Arts Organisations are funded with a budget of \$5,348,000. This funding is delivered through five year funding agreements across 17 Key Arts Organisations for core operational costs. These have all been extended to 31 December 2021.
- Program Organisations are funded with a budget of \$556,000. This funding is delivered through two year funding agreements to 31 December 2019 across seven arts organisations to support a specific program of activity. Applications for Program funding opened on 1 June 2019, closing on 31 July 2019, for funding in 2020 and 2021.

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QUESTION TIME BRIEF

- Arts Activities Funding is provided for self-determined one-off arts activities with a proposed budget of \$775,000. This supports funding for the '\$500 up to \$5,000' category which is open all year, and funding for the 'Over \$5,000 and up to \$50,000' category for larger projects which is offered twice a year.
- Screen/film projects are funded by Screen Canberra with a budget of \$100,000 for self determined film/screen projects.
- ACT Book of the Year Award has a budget of \$16,000 including \$10,000 for the winner, \$2,000 for any highly commended book and \$1,500 for any shortlisted book, and is offered once a year.
- Government initiatives include funding for the Arts Law Centre at \$16,000; Design Canberra at \$100,000; Kulture Break at \$35,000; Aboriginal and Torres Strait Islander arts and culture at \$100,000; Visual Arts and Crafts Strategy at \$156,000; Art, Not Apart at \$130,000; ANU Advanced Music Performance Program at \$250,000; the Belconnen Arts Centre at \$300,000; Pop-up arts events in Woden and Gungahlin at \$270,000; and Arts Residencies at \$58,000.
- Community Outreach funding includes the ANU at \$679,000 for the School of Music and School of Art and Design; Canberra Symphony Orchestra for community outreach and Llewellyn Hall at \$111,000; the Belconnen and Tuggeranong Arts Centres at \$93,033 each for community outreach; capacity building for the arts at \$180,000 (\$75,000 for organisations, \$25,000 for artists and \$80,000 for non-funded); Community Outreach Funding at \$325,000 for a one-off round; and \$110,000 for music capacity building.

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QUESTION TIME BRIEF

2019 Round 1 Arts Activities \$5-50k (announced May 2019)

Name (Alphabetical Order)	Grant Purpose	Amount	Artform	Suburb
Bradley, Julie	To undertake an international artist residency in Ireland	\$14,134	Visual Arts	Ainslie
Cicerone Journal	Source, edit, and publish a collection of literature work by Canberrans	\$11,092	Literature	Rivett
Croft, Brenda	Create a new body of uranium glass works <i>hand/made/held/ground</i> for exhibition	\$50,000	Visual Arts	Hawker
Davies, Harriet	Research on Julie d'Aubigny for the development of a play	\$15,927	Theatre	Wanniassa
Faulkner, Rose-Mary	Development of new body of glass work for a national touring exhibition	\$13,779	Visual Arts	Watson
Girls Rock	Girls Rock! Canberra: empowering girls through music	\$23,550	Music	Braddon
Kelly, Emma	Create new music works centred around the sounds of Canberra	\$10,200	Music	Turner
Mirramu Dance Company	Development of <i>CRONE</i> , an immersive-reality dance-film	\$24,770	Dance	Bungendore
Peach Lane	Recording and release of a debut EP of dream pop music	\$8,580	Music	Hughes
Pierlot, Maura	Development of <i>Fragments</i> , a series of monologues on youth mental health	\$21,870	Theatre	Campbell
Richards, Lisa	Arrange, record and produce new songs at a New York studio	\$10,507	Music	Flynn
Sanders, Eliza	Creative development of new multi-artform work <i>That Was Friday</i> by House of Sand	\$33,500	Dance	Watson
Savage, Daniel and Madeline, Anna	Augmented reality artwork presenting different perspectives of public spaces	\$16,400	Visual Arts	Harrison
The Griffyn Ensemble	Create five new artsongs by Indigenous and non-Indigenous composers, set to texts spoken in Parliament	\$38,260	Music	Flynn
Tidy, Samantha	Research and write a children's book on the 1932 MacRobertson Air Race	\$10,026	Literature	Wanniassa

Brenda Croft said that funding support for arts and cultural practitioners is so vital, allowing artists to realise the complex ideas that we carry around inside our hearts and minds; bringing dreams to bloom, rather than remaining imaginary fruit. Thanks to the invaluable support of the ACT Government, she is now able to bring a long-standing project to fruition, and in doing so, pay

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QUESTION TIME BRIEF

respect to her Gurindji/Malngin/Mudburra family and ancestors, for their sacrifices, determination and inspiration.

Chiara Grassia said that Girls Rock! Canberra was grateful for ACT Government funding, which would allow it to put on a 4th program for girls and trans and gender-diverse young people and foster the next generation of musicians. The funding will allow Girls Rock to increase the number of mentors and participants and build on previous successful programs.

Eliza Sanders said that House of Sand has been working incredibly hard to make great art with extremely limited resources for four years now. It is fantastic to finally have the opportunity to create art in a supported environment and to be able to offer artists the fee's they deserve.

2018 Round Arts Activities Funding \$5-50k (announced October 2018)

Applicant	Grant Purpose	Amount	Artform	Suburb
Art Monthly Australia Ltd	mentoring and publishing ACT writers and artists	\$14,500	Visual Arts	Acton
Australian Dance Party	creating and presenting a new contemporary dance work 'from the vault'	\$46,213	Dance	Braddon
Bastianon, Elliot	developing and exhibiting sculptural furniture at 'Design' Miami, USA	\$26,500	Visual Arts	City
Bobis, Merlinda	researching and developing a collection of short stories 'Kindness'	\$17,485	Literature	Braddon
Bourne, Tracy	the creative development of a new play with songs 'Sheila'	\$11,300	Theatre	Bungendore
CatholicCare, Hands On Studio	a project between Hands On Studio and Canberra artists	\$16,278	Visual Arts	Griffith
Chagnaud, Marilou	creating three new sculptural objects 'The Wind Machines'	\$16,152	Visual Arts	Fraser
Curtis, Harriet	developing sculptural glass and neon installation pieces	\$14,000	Visual Arts	Queenbeyan
Freedom Music - KG	recording, mixing and mastering an EP of new hip hop music	\$9,650	Music	Dickson
Geier, Fiete	recording an album of 10 local bands live at The Phoenix	\$24,977	Music	Ainslie
Lea, Liz	presenting BOLD II dance festival	\$25,905	Dance	Braddon

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QUESTION TIME BRIEF

Martín, Daniel	rewriting and translating a Spanish science fiction novel to English	\$10,115	Literature	Holt
Miller, Chenoeh	presenting an original work 'Evangeline' by Little Dove Theatre at the Adelaide Fringe Festival	\$26,937	Theatre	Downer
Murphy, Lizz	writing a final manuscript of new poetry 'Wear of My Face'	\$8,000	Literature	Binalong
Stevens, Rosanna	to attend a writing mentorship program 'The Second City' in Chicago	\$16,946	Literature	Dickson
Walsh-Smith, Shane	a graphic novel anthology about mental illness 'Undad'	\$18,250	Literature	Dunlop

Liz lea said that arts funding had ensured that The BOLD Festival has become a festival of note on the ACT and national calendar. BOLD II was a huge success, welcoming guest artists, speakers and performers from across Australia and the world to a range of talks, performances, happenings and sharings.

Chenoeh Miller said that presenting Evangeline at the Adelaide Fringe provided a number of opportunities including connecting with professionals from around Australia and internationally; participating in seminars and workshops by industry professionals; and that Evangeline was invited to Sydney Fringe, Milan Fringe and Soho Theatre New York.

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: Arts Infrastructure**Talking points:**

- The ACT Government manages thirteen arts facilities, through artsACT, under licence agreements with a number of local not-for-profit arts organisations.
- As the owner of these buildings, the ACT Government funds minor upgrades and major new works as well as planned and reactive maintenance at each site.
- \$1.67 million has been allocated in the 2019-20 Budget over three years for the design and delivery of critical works at arts facilities. The Government will undertake final design for capital works at Ainslie and Gorman House Arts Centres and at Strathnairn Arts. Critical works will be delivered at various arts facilities including roofing repairs at Strathnairn Arts and works to improve site safety at Ainslie Arts Centre and Gorman House Arts Centre.
- \$5.9 million was allocated in the 2018-19 Budget Review to the Former Transport Depot at Kingston to replace the roof and the building's electrical system. Final design and implementation planning have commenced and tender documentation is scheduled for completion end of August 2019.
- Work continues on \$15 million Stage 2 Belconnen Arts Centre and works are progressing to program. Construction will continue throughout 2019, and the new facilities will open to the community in early 2020.
- \$250,000 was allocated in the 2018-19 Budget towards Better Arts Facilities over two years. Works are in progress for the development of a specialist asset replacement scheme and a scoping study about improvements required to the Watson Arts Centre kiln shed with \$200,000 available in 2019-20.

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- More and Better Jobs – Improving Arts Facilities. \$880,000 was allocated over four years in the 2017-18 Budget for priority upgrades, including improvements to fire and mechanical systems at Ainslie and Gorman House Arts Centres, Strathnairn, Tuggeranong Arts Centre and Watson Arts Centre. These works are continuing in 2019-20 (\$245,000).

Key Information

- The Arts portfolio includes several high-profile heritage-listed buildings as well as aged and repurposed buildings that require ongoing investment to ensure they remain fit for purpose with high rates of utilisation. Investment is required to plan for future infrastructure works, improve building condition more immediately and to work towards a standard from which it is more cost effective to manage the assets.
- The buildings at Ainslie and Gorman House arts centres are aged and require this investment to meet contemporary expectations and standards related to functionality. Spatial reorganisation is required in several locations to meet current standards related to accessibility and usability. There is also the opportunity to celebrate Canberra's arts and cultural heritage by investing in early design at Ainslie and Gorman House Arts Centres to plan delivery of works to commemorate 100 years since the completion of the first part of Gorman House (formerly Hotel Ainslie, hostel accommodation for early Canberra workers) in 2025.
- Design work is also required at Strathnairn Arts Centre to plan for ongoing vehicle and pedestrian access requirements given the rapidly changing surrounds. These changes are resulting in different site entry points and correspondingly internal site movement patterns need to be modified.
- Roofing and safety works include critical roofing works at Strathnairn Arts, Gorman House Arts Centre and Watson Arts Centre. Safety works include projects at Ainslie and Gorman House Arts Centres to address Work, Health and Safety (WHS) issues including accessibility issues at the entry to Ainslie Arts Centre. These works will continue implementation of the recommendations from the Strategic Asset Management Plan (SAMP) completed in September 2014 for Territory-owned arts facilities.
- \$15 million was announced for Stage 2 of Belconnen Arts Centre over three years in the 2017-18 Budget (\$1.28 million in 2017-18, \$7.42 million in 2018-19 and \$6.30 million in 2019-2020).
- The \$15 million funding for Belconnen Arts Centre Stage 2 has been re-profiled over three years to \$6.3 million in 2019-20, \$3.4 million in 2020-21 and \$2.0 million in 2021-22. Out years funding will be brought forward as required to fund the construction program.

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- The Belconnen Arts Centre expansion will include a flexible theatre space, new dance and rehearsal studio, new gallery space and a café. The project will provide the community with more opportunities to engage with the arts through expanded facilities at the community focused Belconnen Arts Centre.
- Facility upgrades are guided by a Strategic Asset Management Plan 2014 (SAMP) and the focus for arts facilities is currently on safety improvements and the maintenance of existing assets.
- The accountability indicator related to arts infrastructure has been discontinued in 2019-20. The 'tenant satisfaction with community arts facilities' indicator (Output 3.5) has been discontinued because of the transfer of management of arts facilities to ACT Property Group in 2019-20. Satisfaction of tenants will be monitored through surveys and a feedback process managed under ACT Property Groups' accredited Quality Management System.

Background Information

- ACT Government arts facilities are as follows:
 1. Ainslie Arts Centre (heritage-listed)
 2. Belconnen Arts Centre
 3. Canberra Glassworks (heritage-listed)
 4. The Chapel (artist residence at Canberra Glassworks)
 5. Canberra Contemporary Arts Space (Manuka)
 6. Gorman House Arts Centre (heritage-listed)
 7. Manuka Arts Centre (heritage-listed)
 8. Nissen Hut Storage
 9. Strathnairn Arts Centre
 10. The Street Theatre
 11. Tuggeranong Arts Centre
 12. Watson Arts Centre
 13. Former Transport Depot (heritage-listed) includes the Megalo studios

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TRIM Ref:	CM2019/3559	

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: New Theatre for Canberra Region**Talking points:**

- The 2018-19 ACT Budget provided \$1.2 million, over two years, to plan and develop the business case for a new theatre complex.
- The Government is currently in the early stages of project development, with the intent that the new Canberra Theatre Complex would address a number of the constraints that prevents the current Canberra Theatre Centre from hosting a much larger range of local, national and international events.
- The Government will ensure the new theatre complex has the facilities required to support local performances and attract major productions to Canberra.
- The new complex is anticipated to derive greater benefits for the performing arts industry, regional tourism and more generally for the Canberra economy, whilst also seeking to improve the urban realm and activate the Civic Square precinct.

Key Information

- The scope of the new complex and options for the future of the current Canberra Theatre and/or Playhouse are under consideration as part of the business case development.
- The business case will be presented to Government for consideration in the 2020-21 ACT Budget.
- The 2016 election commitment stated *Completion of a full, detailed business case for the development of a new Canberra Theatre, including analysis and financial modelling, an economic impact statement, design and site options and consideration of project delivery methods, with the expectation that any new Canberra Theatre would have approximately 2,000 seats and be capable of hosting large scale popular music concerts, major production musicals and operatic and ballet performances. Subject to the outcome of this business case, construction would start on a new theatre in the early 2020s* (Labor, arts policy).
- The Business Case meets the 2016 Election Commitment and Parliamentary Agreement (12.3) to progress the feasibility and business case for the new theatre complex.

Cleared as complete and accurate: 05/06/2018
Cleared by: Executive Group Manager Ext: 54365
Contact Officer name: Sam Tyler Ext: 54365
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Sam Tyler
TRIM Ref: CM2019/3559

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: ARTS FUNDING**Talking points:**

- The ACT Government has a strong commitment to the arts demonstrated by more than \$10.6 million in arts funding allocated for 2019-20, which is an increase on the 2018-19 arts budget at over \$10.3 million, and continues our record of the largest ever arts expenditure in the history of self-government.
- This includes growing our support for Arts Activities, which we set at a minimum of \$775,000 in 2017-18, and grew this to \$860,000 in 2018-19 (including screen activities) and we are on track to grow this further in 2019-20.
- Not only has this Government provided funding for arts programs and activities, we also recognise the importance of building capacity in the arts sector for its sustainability. We are delivering a range of capacity building for individual artists to assist grant writing and project development; to funded and non-funded arts organisations for strategic planning; and for contemporary live music through MusicACT for artist management, recording, touring, and promotion.
- In addition, we are supporting our First Nations Peoples with ongoing funding of \$100,000 per year for a range of targeted activities and events, in line with a key principle of the ACT Arts Policy.
- We are also pleased to extend our three year funding commitment made in the 2017-18 Budget, now to the end of 2021, for Art, Not Apart and DESIGN Canberra, to support these popular events in our city in 2020 and 2021.
- Finally, the 2019-20 ACT Budget includes new funding of \$100,000 each year for three years to Kulture Break, and \$15,000 each year for three years to the Australian National Eisteddfod Society, to support the important activities of these organisations in our community.

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Contact Officer name: Sam Tyler Ext: 54365
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
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TRIM Ref: CM2019/3559

Key Information

- For 2019-20, there is total arts funding budget of over \$10.6 million across a number of categories including Key Arts Organisations, Program Organisations, Arts Activities Funding, Community Outreach including for the ANU, ACT Book of the Year, and a number of government initiatives.

Background Information

- Key Arts Organisations are funded with a budget of \$5.3 million. This funding is delivered through funding agreements across 17 Key Arts Organisations for core operational costs, to 31 December 2021.
- Program Organisations are funded with a budget of \$600,000. This funding is delivered through two year funding agreements and is for a specific program of activity. There are currently seven arts organisations receiving Program funding to 31 December 2019. Applications for Program funding opened on 1 June 2019, closing on 31 July 2019, for funding in 2020 and 2021 for any incorporated arts organisation.
- Arts Activities Funding is provided for self-determined one-off arts activities with a proposed budget of \$856,000. This supports funding for the 'Up to \$5,000' category which is open all year (at \$215,000 an increased from \$175,000 from 2018-19 due to high demand), and funding for the '\$5,000 to \$50,000' category for larger projects which is offered twice a year (at \$325,000 per round, up from \$300,000 per round from 2018-19).
- Screen/film projects are funded by Screen Canberra with a budget of \$100,000 for self-determined film/screen projects.
- ACT Book of the Year Award has a budget of \$16,000 including \$10,000 for the winner, \$2,000 for any highly commended book and \$1,000 for any shortlisted book, and is offered once a year. There has been an evaluation of the Award with recommendations made to government for future delivery options.
- Government initiatives include funding for the Arts Law Centre at \$16,000; Design Canberra at \$100,000; Aboriginal and Torres Strait Islander arts and culture at \$100,000; Visual Arts and Crafts Strategy at \$159,000; Art, Not Apart at \$130,000; ANU Advanced Music Performance Program at \$250,000; the Belconnen Arts Centre at \$400,000; Pop-up arts events in Woden and Gungahlin at \$270,000; and Arts Residencies at \$58,000.
- Community Outreach funding includes the ANU at \$760,000 for the School of Music and School of Art and Design; Canberra Symphony Orchestra for community outreach and Llewellyn Hall at \$225,000; the Belconnen and Tuggeranong Arts Centres at \$190,000 each for community outreach; capacity building for the arts at \$210,000 (\$75,000 for organisations, \$25,000 for artists and \$110,000 for music).
- ACT Budget Initiatives: the 2019-20 ACT Budget includes new funding of \$100,000 each year for three years to Kulture Break, and \$15,000 each year for three years to the Australian National Eisteddfod Society through the Social Inclusion and Equality portfolio.

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: Pop-ups in Gungahlin and Woden**Talking points:**

- The ACT Government was pleased to provide new funding of \$270,000 per year for 2019, 2020 and 2021 to deliver pop up arts events and activities in Gungahlin and Woden.
- This funding was announced as a new initiative in the 2017-18 ACT Budget, to commence from 2019, to enable the community to engage with and participate in arts activities and events and to enrich the town centres.
- The Belconnen and Tuggeranong Arts Centres were successful in their funding proposal as a joint partnership to deliver the program using a community arts and cultural development approach through engagement of arts officers in Gungahlin and Woden.

Key Information

- artsACT called a public request for proposal in September 2018 to deliver the program through a competitive procurement process. The Belconnen and Tuggeranong Arts Centres submitted a joint proposal and was awarded the funding. There was one other organisation which submitted a proposal.
- The activities and pop-up events are based on a community arts and cultural development foundation that expresses, celebrates and promotes locally-created arts and culture.
- Each Arts Centre has recently employed a community arts officer based at each centre to work in their respective areas of Gungahlin (Ms Michelle Grimston) and Woden (Mr John Hart) and will scope the program in consultation with the community.
- The officers have commenced discussions with local community centres and councils, as well as business and the arts community on the program.
- Belconnen and Tuggeranong Arts Centres have established a Gungahlin/Woden Community Arts Program Advisory Group, to provide information and strategic advice, to seek input and to consult on development of the program for the initiative.

Cleared as complete and accurate: 05/06/2018
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Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name: Robert Piani
TRIM Ref: CM2019/3559

Background Information

- While some activities are beginning to be delivered, it will take some time for the program to engage broadly with the communities in the Gungahlin and Woden regions. The program will build capacity in the communities over the next three years, as well as producing activities.
- Belconnen and Tuggeranong Arts Centres are promoting the pop-up initiative via their websites and other social media channels. artsACT has a pop-ups page on its website.

Cleared as complete and accurate: 05/06/2018
Cleared by: Executive Group Manager Ext: 54365
Contact Officer name: Robert Piani Ext: 72381
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Robert Piani
TRIM Ref: CM2019/3559

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: artsACT – Staffing Profile, Accountability Indicators, Budget input**Talking points:**

- The Arts Engagement output received one new initiative in the 2019-20 ACT Budget for Upgrading local arts facilities. The funding of \$1.675 million over three years will deliver upgrades and prepare designs for further capital works at Ainslie and Gorman Arts Centres and the Strathnairn Arts Centre. The works at Gorman House will help prepare the facility for celebrating its centenary in 2024-25.
- Funding was allocated in the Budget Review for works at the Former Transport Depot at a total of \$5.953 million over four years and Kingston Arts Precinct funding for project delivery of \$1,967 million over four years.
- As we move into the 2019-20 financial year, the Arts Engagement output will have four accountability indicators covering public art, attendance at arts facilities, satisfaction with the grants management process and the number of arts organisations funded.
- The new indicator for public art has been included following the Auditor General's Report 8 of 2017 (Selected ACT Government agencies' management of public art).
- The removal of the tenant satisfaction survey from the indicators is a result of the Government decision to transfer the management of facilities to ACT Property Group. This transfer will take place in the 2019-20 financial year and as a result, future tenant satisfaction will be sought through the ACT Property Group customer feedback process.
- The available funding through the ACT Arts Fund in 2019-20 is \$10,678,000. This funding is allocated across government initiatives, community outreach and the ACT Arts Fund including Key Arts Organisation Funding, Program Organisation Funding and Arts Activities Funding.

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Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

Key Information

Output 3.5: Arts Engagement – Budget Information (Table 14, page 23)

- There is an increase in appropriation between the 2018-19 estimated end of year position and the 2019-20 Budget.
- This change in appropriation is due in part to reprofiling of funds for the artist in residencies program (\$58,000), Aboriginal and Torres Strait Islander programs (\$250,000), and the Canberra Theatre Complex community engagement funding (\$99,000).
- Other increases include for the Belconnen Arts Centre initiative over two years with \$400,000 this financial year and for the Kingston Arts Precinct project funding (\$266,000).
- There has been some reprofiling of Capital projects including Belconnen Arts Centre and the Former Transport Depot upgrades. The reprofiling for both projects pushes the funding further into out years, however will not impact on the delivery of either project.

Staffing Profile (currently occupied positions)

Classification	FTE	Headcount
SES 1.3	1	1
SOGB	1.93	2
SOGC	5	6
ASO6	2.3	3
ASO5	1.8	2
Total		14 occupied positions

- Vacancies – 1xASO6 and 1xASO5
- Kingston Arts Precinct – two positions expected to be recruited in 2019-20

Accountability Indicators (table 37)

- The end results for 2018-19 Accountability indicators is not yet known due to surveys currently being completed and calculations from acquittals being prepared.
- Tenants of ACT Government arts facilities have been notified of the future transfer of arts assets to ACT Property Group as per the whole of government direction. Future tenant satisfaction will be gathered through the ACT Property Group customer feedback process.
- artsACT engages a specialist contractor to record the condition of every artwork in the collection once a year as an integral part of collection management. This annual process includes artwork cleaning (depending on the maintenance regime for each work documented in the Public Art Collection Maintenance Plan, September 2018)

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 Cleared for release: Yes
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 TRIM Ref: CM2019/3559

and also provides input to the Directorate's asset stocktake process (as required). The contractor records the condition of each artwork using the descriptors as documented in the Collection Maintenance Plan (poor, fair, good, excellent). This information will inform the new accountability indicator related to public art (as required by the Auditor General's report on the management of public art) as well as future collection maintenance and conservation priorities.

Background Information

Accountability Indicators - Output 3.5: Arts Engagement (Table 37)

	201819 Targets	201819 Estimated Outcome	201920 Targets
a. Number of arts organisations supporting community participation ¹	24	24	24
b. Tenants satisfaction with management of Community Arts Facilities ²	80%	80%	n/a
c. Percentage of the public art collection managed by artsACT in good or above condition ³	n/a	n/a	80%
d. Satisfaction with the management of grants administered by artsACT ⁴	80%	80%	80%
e. Number of attendees at programs delivered by artsACT funded organisations ⁵	350,000	350,000	350,000

Note(s):

1. This accountability indicator identifies the number of arts organisations supported by ACT arts funding to implement the objectives of the ACT Arts Policy. The result is measured through the grant acquittal process.
2. Discontinued accountability indicator. This accountability indicator has been discontinued due to the transfer of management of arts facilities to ACT Property Group. ACT Property Group will monitor the satisfaction of Community Arts Facilities tenants through surveys and a formalised feedback process managed under its accredited Quality Management System.
3. New accountability indicator. This accountability indicator measures the condition of the public artworks in the ACT Government collection managed by artsACT. This indicator is measured in the annual collection audit using the condition rating system in the 2015 ACT Government Public Art Guidelines and the Public Art Condition Assessment and Maintenance Plan (September 2018).
4. This accountability indicator measures the standard of service and assistance that arts organisations and artists receive through delivery of the grants management process of the ACT Arts Fund. A satisfaction survey is conducted on an annual basis to measure this indicator.
5. This accountability indicator measures the annual attendance numbers at programs delivered by artsACT funded organisations. Attendance numbers are collected as part of the grant acquittal process.

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BUDGET ESTIMATES BRIEF

Total Arts Funding Budget 2019-20

Category	2018-19 Expected Expenditure	2019-20 Allocation
RAF	^\$34,000	\$36,000
Aboriginal and Torres Strait Islander Arts Programs	*\$40,000	\$350,000
Arts Residencies	*\$0	\$117,000
Pop Up	\$270,000	\$270,000
Design Canberra	\$100,000	\$100,000
BAC	\$300,000	\$400,000
Art, Not Apart	\$130,000	\$130,000
Kulture Break	\$35,000	\$35,000
Outreach Program	#\$1,911,000	\$1,890,000
ANU AMPP	\$250,000	\$250,000
VACS	\$156,000	\$159,000
Glassworks	\$745,000	\$758,000
BAC	\$349,000	\$356,000
ACT Arts Fund	\$5,708,000	\$5,886,000
Total	\$9,994,000	\$10,701,000

*Aboriginal and Torres Strait Islander program funding of \$250,000 and Arts Residencies of \$58,000 re-profiled to 2019-20. \$117,000 for Arts Residencies includes 2019-20 allocation of \$59,000 and \$58,000 re-profiling.

#Budget of \$1,853,000, expenditure above budget covered by underspends in other categories (due to one-off payments including to NAVA for attendance by local artists at the NAVA Conference, CBRIN for an arts organisations workshop and Gorman House governance project)

^Note that RAF is not included in totals as it is Australian Government funds managed by artsACT.

Funding Categories	2018-19 Expected Expenditure	2019-20 Allocation
KAO	\$4,196,000	\$4,280,000
Program	\$556,000	\$600,000
Arts Activities (Up to \$50k)	\$605,000 (\$300,00 per round)	\$650,000 (\$325,000 per round)
Arts Activities (Under \$5k)	\$190,000 (to date) \$175,000 allocation	\$215,000
Arts Activities (Screen Canberra)	\$100,000	\$100,000
Initiatives	\$46,000	\$25,000
Book	\$15,500	\$16,000
Total ACT Arts Fund	\$5,708,000	\$5,886,000

*Unallocated amount used across over spends in Outreach and Arts Activities due to demand and a number of one off payments.

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 Contact Officer name: Sam Tyler Ext: 54365
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name:
 TRIM Ref: CM2019/3559

BUDGET ESTIMATES BRIEF

Government and Budget Initiatives	2018-19 Expected Expenditure	2019-20 Allocation
Aboriginal and Torres Strait Islander Arts Programs	*\$40,000	\$350,000
Advanced Music Performance Program	\$250,000	\$250,000
Art, Not Apart	\$130,000	\$130,000
Arts Law Centre	\$16,000	\$16,500
Arts Residencies	*0	\$58,000
Belconnen Arts Centre(Stage 2 core)	\$300,000	\$400,000
DESIGN Canberra	\$100,000	\$100,000
Kulture Break	\$35,000	\$35,000
Visual Arts and Crafts Strategy	\$156,000	\$159,000
Pop-ups	\$270,000	\$270,000

*Residencies of \$58,000 for 2018-19 reprofiled to 2019-20

*Aboriginal and Torres Strait Islander Programs funding \$250,000 for 2018-19 reprofiled to 2019-20

Community Outreach Funding	2018-19 Expected Expenditure	2019-20 Allocation
ANU Community Outreach Program	\$679,000	\$761,000
Belconnen Arts Centre (CACD)	*\$93,000	\$190,000
Canberra Symphony Orchestra (Outreach and Llewellyn Hall)	\$221,000	\$221,000
Community Arts Outreach Funding	^\$325,000	\$0
Capacity building in the arts – general	\$100,000	\$100,000
Capacity building in the arts – MusicACT	\$108,000	\$110,000
Music for Canberra and other music organisations for Llewellyn Hall	\$30,000	\$0
Tuggeranong Community Arts Association (CACD)	*\$93,000	\$190,000
Other including Peers, NAVA, CBRIN, Central Grants, MCC, Smarty Grants	\$145,000	\$135,000

*For BAC and TAC, total each per year is \$186,000 (but paid first instalment of \$93,000 early from 2017-18)

^Community Outreach Arts Funding a one-off

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 Lead Directorate: Chief Minister, Treasury and Economic Development
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BRIEF INDEX

Arts and Community Events Portfolio Briefing Pack

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3.	Traffic Congestion at the Forage	Jo Verden x50554
4.	Use of Fireworks	Jo Verden x50554
5.	Events ACT Accountability Indicators	Jo Verden x50554
6.	Budget and staffing profile	Jo Verden x50554
Output 3.5 – Arts Engagement		
7.	Kingston Arts Precinct	Sam Tyler x54365
8.	ANU Community Outreach Program	Sam Tyler x54365
9.	Arts Infrastructure	Sam Tyler x54365
10.	New Theatre for the Canberra Region	Sam Tyler x54365
11.	Arts Funding	Sam Tyler x54365
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18.	CFC staff profile	Harriet Elvin x73976

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CM2019/3559

Portfolio/s: Arts & Cultural Events**ISSUE: ACT EVENT FUND 2019****Talking points:**

- Assessment of the *ACT Event Fund 2019*, which is supporting a range of events held in the 2019 calendar year, was completed in October 2018.
- A total of 51 applications were received under the *ACT Event Fund 2019* main round, with a combined funding request totalling \$1,001,636.
- A total of 16 event organisations delivering 22 events (some organisers are delivering more than one event) were recommended for funding support totalling \$274,963 – see Table 1 for details.
- A further \$182,980 has been allocated to pre-existing funding arrangements, out-of-round applications and town centre activations – see Table 2 for details.
- The budget allocation for the 2019 ACT Fund was \$457,925.

Key Information

- The *ACT Event Fund* was established as a key mechanism for stimulating and fostering a range of positive economic, social and community outcomes for the Canberra region through the events and festivals sector.
- The *ACT Event Fund* assists eligible event organisers to develop, market and promote their events in a way that helps maximise these outcomes, while also helping to support sustainable growth opportunities.
- Within that context, the aims and objectives of the *ACT Event Fund* are as follows:
 - Facilitate a vibrant, innovative events culture within the ACT and help develop a diverse, year-round events calendar that minimises calendar gaps.
 - Encourage the involvement of local residents in events and festivals that facilitate positive interaction, cultural activity and a strong community identity.
 - Increase economic development opportunities and encourage tourist visitation for the ACT.
 - Provide support to events and festivals that are of high quality, well planned, well managed, viable and sustainable.

Background Information

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Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
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- Applications to the *ACT Event Fund* are assessed by an independent panel. The panel's role is to assess each applicant's claims against the selection criteria, rank the full suite of applications and provide a set of funding recommendations.
- The membership of the assessment panel is not made public so that members are not exposed to lobbying from applicants.
- For the *ACT Event Fund* 2019, the panel was comprised of three ACT Government representatives (from artsACT, VisitCanberra and Sport and Recreation), along with an external representative from the Events Team at Queanbeyan-Palerang Regional Council.
- Funding recommendations are then submitted for Ministerial approval, with applicants subsequently notified of their success or otherwise.
- The availability of start-up funding provides a more flexible framework for event support and delivers a mechanism to respond to appropriate out-of-round requests.
- The introduction of sector development initiatives in 2017 stemmed from consultation with the local events and festivals sector. An initial 'Best Practice Sponsorship' workshop was held over two days in June 2017 and received positive industry feedback.
- Events ACT delivered a further two successful workshop sessions in June 2018. With a topic of 'Event Marketing Fundamentals and Principles', these workshops saw 190 local event organisers registered across the two days – with widespread praise received for the workshop presenter, the overall workshop content/format and subject relevance.
- The next sector development workshop will be held in the second half of the 2019 calendar year.

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Table 1: ACT Event Fund 2019 main round – Ranked list of funded organisations/events

	Name of Event	Organisation	Amount Requested	Amount Recommended
1	Australian Dragon Boat Championships	Canberra Dragon Boat Association Inc	\$20,000	\$15,000
2	Canberra Highland Gathering	Canberra College of Piping & Drumming	\$20,000	\$20,000
3	East Hotel Canberra Challenger and ACT Clay Court International	Tennis ACT	\$40,000	\$35,000
4	GAMMA.COM 2019	The GAMMA.CON Society	\$40,000	\$20,000
5	The Truffle Festival – Canberra Region	The Truffle Festival – Canberra Region	\$20,000	\$10,000
6	The Forage	Ms Belinda Neame	\$16,500	\$16,500
7	Rocky Trail Mountain Bike ACT Event Series 2019 (3 events)	Rocky Trail Entertainment Pty Ltd	\$16,500	\$14,100
8	A Pooch Affair	Big Picture Events	\$20,000	\$10,000
9	Canberra Triathlon Festival	Elite Energy Pty Ltd.	\$20,000	\$12,500
10	Fair Day 2019	AIDS Action Council of the ACT Inc	\$20,000	\$10,000
11	Netier National Capital Rally	Brindabella Motor Sport Club Inc.	\$19,000	\$19,000
12	Stronger than Fiction Documentary Film Festival	Stronger than Fiction Documentary Film Festival	\$15,000	\$10,000
13	Winestomp 2019	Kicks Entertainment Events Pty Ltd	Year 1 \$40,000 Year 2 \$40,000 Year 3 \$40,000	1 year only: \$20,000
14	ActewAGL Royal Canberra Ladies Classic	Australian Ladies Professional Golf (ALPG)	\$40,000	\$30,000
15	Anthems	Complete Events Group	\$20,000	\$15,000
16	Out and Loud LGBTIQ Choral Festival Canberra	Canberra Gay and Lesbian Qwire Association Incorporated	\$20,000	\$17,863
Total				\$274,963

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 TRIM Ref: CM2019/3559

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Table 2: ACT Event Fund 2019 – Funding pre-commitments and out of round applicants

Funding pre-commitments	Organisation	Amount Provided
Australian Running Festival	Fairfax Events (multi-year	\$15,000
Canberra International Music Festival	Pro Musica (multi-year agreement)	\$20,000
Canberra Comedy Festival	Canberra Comedy Festival Inc	\$35,250
National Folk Festival	National Folk Festival Inc	\$22,730
	Total	\$92,980
Out-of-round (or start-up) applications	Organisation	Amount Provided
Skyfire 2019	Canberra FM Radio Pty Ltd	\$25,000
SouthFest	Tuggeranong Community Council	\$15,000
	Total	\$40,000
Town centre activations	Organisation	Amount Provided
2019 Floriade in Town Centres	Events ACT	\$50,000
	Total	\$50,000
Total pre-commitments/out-of-round		\$182,980

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 Lead Directorate: Chief Minister, Treasury and
 Economic Development
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Portfolio/s: Arts & Cultural Events

Economic Development

**ISSUE: BLACK MAGIC 'GOLLY' BALLOON BAN AT THE CANBERRA
BALLOON SPECTACULAR****Talking points:**

- Events ACT made the decision not to allow the Black Magic balloon, also known as 'Golly', to fly as part of the Canberra Balloon Spectacular in 2019 or at any future events.
- The decision to reject the balloon's application was made after a staff member raised concerns about its name, Golly (which was used on the balloon application form), and its visual similarities to a Golliwog – with eyes, mouth and a bow tie very similar to a Golliwog balloon that previously flew in the United Kingdom.
- The description of the balloon provided by the owner in the application for the 2019 Canberra Balloon Spectacular event clearly references 'Golly' in at least two places. A similar description has been used in applications for previous events.
- The balloon's registered name is Black Magic. Notwithstanding the past involvement of the Black Magic balloon at the event, officials considered the potential impact on the Aboriginal and Torres Strait Islander community should the balloon be approved to participate in the 2019 Canberra Balloon Spectacular.
- For many in the community, and particularly to the indigenous peoples of many nations who live in our city, the depiction of a Golliwog is offensive. Equity and inclusion are cornerstones of the ACT Government, and also reflect the values of Canberrans.
- Events ACT's decision to ban the Black Magic balloon, which was made after consultation with a number of people and organisations, is final and has been accepted by the ACT Government.
- The budget for the 2019 Canberra Balloon Spectacular was \$211,000.

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Lead Directorate: Choose directorate:
Cleared for release: Yes
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TRIM Ref: CM2019/3559

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Key Information

- The balloon's owner and pilot, Ms Kay Turnbull, has a long association with the Canberra Balloon Spectacular. She has previously flown this particular balloon and accepted an offer to fly another balloon during the 2019 event.
- In the process of making the decision, which was accepted by relevant ACT Government Ministers, Events ACT consulted with the ACT Government's Office of Aboriginal and Torres Strait Islander Affairs (OATSIA) and the Chair of the Aboriginal and Torres Strait Islander Elected Body.
- Progressing reconciliation between Aboriginal and Torres Strait Islander peoples and the broader Canberra community is a key priority for the ACT Government. The use of words and/or visual depictions that may be considered racist and offensive by many in our community, including Aboriginal and Torres Strait Islander Canberrans, is not supported.

Background Information

- Established in 1986, the Canberra Balloon Spectacular is an annual event held over nine days in March. Over thirty balloons from around Australia and overseas take to the skies to participate in this event.
- In 2018, the event attracted over 38,000 attendees and delivered \$3.3m in direct economic impact to the ACT.
- The event is owned and managed by Events ACT, within the Chief Minister, Treasury and Economic Development Directorate (CMTEDD).
- Balloon participation in the event is completed through a registration process with Events ACT. Registrations and supporting documents (associated with the pilot and airworthiness of the balloon) must be presented to Events ACT for consideration and all registrations are subject to the final approval of Events ACT.

Cleared as complete and accurate: 18/01/2018
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Choose directorate:
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: TRAFFIC CONGESTION AND DELAYS AT THE FORAGE**Talking points:**

- Significant traffic delays were experienced by many attendees to The Forage event on Saturday 6 April, which was held at the event's new Dairy Road venue in Fyshwick.
- The Dairy Road venue was being used for the first time by The Forage organisers following a shift from the event's previous smaller venue in the carpark of Barton's Little National Hotel.
- The recent event was the largest of its type to be held at the Dairy Road venue. The venue is owned by the Molonglo Group and managed by Dionysus.
- A formalised Temporary Traffic Management (TTM) plan was in place for overflow parking and to support traffic flow in and out of the event venue – while a traffic management company (Lack Group) was also in attendance on event day.
- Unfortunately, the TTM plans that were in place were not sufficient to deal with the extremely large crowds generated by The Forage.
- The Forage organisers, the Venue Owner (Molonglo Group) and the Venue Manager (Dionysus) conducted a thorough debrief on Wednesday 10 April with representatives from Access Canberra.
- This process determined a series of key actions for improving traffic management at The Forage in future.
- The Forage remains a highly popular and important event offering for the ACT, particularly given its capacity to showcase the wide range of street food, produce, wineries and breweries available throughout the Canberra region.

Cleared as complete and accurate: 09/06/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

Key Information

- Access Canberra assisted the Venue Manager with stakeholder consultation on approvals and a TTM plan for the April event – which included procedures for overflow parking and supporting traffic flow in and out of the venue.
- A traffic management company (Lack Group) prepared the TTM and had staff present on the day of the event to implement the TTM.
- Event organisers also promoted a shuttle bus service that was in operation for the event. This service transported patrons between the New Acton precinct and Dairy Road at regular intervals between 1.30pm and 7.00pm.
- Unfortunately, these measures were not sufficient for dealing with the large volume of traffic generated by the event – which resulted in significant traffic congestion and delays.

Future Events

- The next scheduled dates for The Forage at its new Dairy Road venue are Saturday 15 June 2019 and Saturday 19 October 2019.
- Following an event debrief that was held on Wednesday 10 April involving the organisers of The Forage, the Venue Owner, the Venue Manager and Access Canberra, the following actions were developed to ensure improved traffic management arrangements at future events:
 - Consultation with businesses surrounding the event.
 - Increased traffic light phasing will be required to allow larger packets of traffic to exit Dairy Road.
 - A direct line of contact to the Roads ACT Traffic Light Coordinator will also be requested for on-the-day reactive changes in the event that phasing needs to be increased further.
 - Stronger communication on where to park in advance of the events.
 - Additional shuttle buses will be made available between the New Acton precinct and Dairy Road.

Background Information

- The Forage is a showcase of street food (and other food and beverage products) by Canberra's local cafes, food trucks, wineries and breweries. The Forage is currently supported by the ACT Government through the *ACT Event Fund* (2019 round) with a grant totalling \$16,500.

Cleared as complete and accurate: 09/06/2019
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Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and Economic Development
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Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: THE USE OF FIREWORKS AT EVENTS ACT EVENTS**Talking points:**

- Major fireworks displays continue to be a highly popular and spectacular element of many events staged locally, nationally and internationally.
- The ACT Government incorporates fireworks displays as part of Australia Day celebrations and New Year's Eve celebrations.
- Skyfire is a major fireworks event held annually in Canberra which is owned and managed by a commercial company. The ACT Government provides financial and marketing support to the event under the Enlighten Festival Program.
- For events on national land, the National Capital Authority (NCA) provides Works Approval and a Permit to Use Unleased National Land, including the use of Lake Burley Griffin.
- The use of commercial fireworks in the ACT is regulated under the Dangerous Substances Act 2014 and the Dangerous Substances (Explosives) Regulation 2004.
- The incident involving fireworks at Skyfire 2019 is currently under investigation by WorkSafe ACT and it is not appropriate at this time to pre-empt outcomes or findings.

Key Information

- For recent Australia Day and New Year's Eve fireworks displays, Events ACT engaged Fireworks Australia as its provider of pyrotechnics and fireworks production.
- Canberra FM (Hit 104.7) engages a different provider – Foti Fireworks – for the Skyfire fireworks display.
- Access Canberra (Events and Business Coordination) is the agency responsible for coordinating all required ACT Government event permits and approvals.
- For fireworks events staged on Lake Burley Griffin, the NCA approves the use of land and lake, while also requiring event operations and safety/risk documentation in order to approve a fireworks display.

Cleared as complete and accurate: 09/06/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

Background Information

- Events ACT employs three distinct levels of safety checks and balances regarding the use of fireworks on Australia Day and New Year's Eve.

1. Procurement

- As part of an RFQ process to appoint a fireworks provider, all respondents are required to demonstrate their ability to deliver pyrotechnic services.
- The successful respondent is required to provide Events ACT with copies of appropriate insurances, licences and an event risk management plan covering all proposed services. The risk management plan includes Work Health and Safety (WHS) policies, Safe Work Method Statements (SWMS) and emergency procedures.

2. Approvals and permits

- General approvals are required for use of land for event purposes from the NCA for Australia Day and from Transport Canberra and City Services (TCCS) for New Year's Eve (noting the footprint of this event crosses ACT Government and Federal Government jurisdictions).
- As part of this process, a map of the planned fireworks exclusion zone is provided. This map is also provided to the Emergency Services Agency (ESA), ACT Policing, Transport Canberra (Roads) and Access Canberra (Dangerous Substances Licencing).
- The fireworks exclusion zone is developed in consultation with the contracted fireworks provider to reflect the minimum separation distances as specified under Section 327(1 and 2) of the Dangerous Substances (Explosives) Regulation 2004, having regard to the size and type of fireworks which are to be used in the displays.
- Fireworks Australia uses shells that are slightly below the maximum size allowable to build in additional exclusion zone safety.
- Licences and permits specific to the fireworks display are submitted and obtained by the fireworks provider and supplied to Events ACT. This includes the Permit to Burn issued by the ESA and the Fireworks Display Permit issued by Access Canberra (Workplace Protection).

3. Operating procedures

- To ensure public safety, the fireworks exclusion zone is fenced and security is deployed along the perimeter to prevent deliberate or unintentional public access to the area. Only staff directly involved in the fireworks display are permitted to enter the exclusion zone. Staff are issued with and must wear accreditation that is checked by security before entry is granted.
- There is a defined communication and operational sequence for the commencement of each fireworks display. This sequence is directed by the Event Operations Centre (EOC).
- It includes checks that traffic management is in place, that security have ensured the exclusion zone is clear, that the Civil Aviation Safety Authority (CASA), ACT Ambulance, ACT Policing, and ACT Fire and Rescue are on standby, and that the fireworks operator is ready to commence.

Cleared as complete and accurate: 09/06/2019
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- If any of these clearances cannot be given, the display will be delayed and/or may not proceed.
- The EOC is in radio contact with the fireworks operator and all other stakeholders throughout the display to respond to any incidents and to halt all or part of the display if required.
- In keeping with best practice standards, Fireworks Australia is able to remotely shut down individual fireworks barges or the entire display if required.
- Estimated event attendances at Canberra’s major fireworks displays (as stated by event organisers), are included below:
 - New Year’s Eve (two displays from 9.00pm and midnight): 30,000
 - Australia Day (one display from 9.00pm): 50,000
 - Skyfire (one display from 8.30pm): 100,000

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TRIM Ref: CM2019/3559

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Portfolio/s: Tourism and Special Events

Arts & Community Events

ISSUE: EVENTS ACT ACCOUNTABILITY INDICATORS**Talking points:**

- Events ACT is recognised as the lead agency for the development and delivery of major, local and community events in Canberra.
- More specifically, Events ACT is responsible for:
 - Planning, marketing and delivering a quality suite of significant events for the city which provide strategic economic and social benefits to the ACT.
 - Contributing to development of the ACT’s festivals and events sector, including management of the *ACT Event Fund*, *Major Event Fund* and the provision of strategic planning support and advice.
 - Providing leadership on event-related matters to the ACT Government and to the festivals and events sector, including new major event opportunities and event attraction.
- A number of accountability indicators are in place to support this program of work.

Key InformationAccountability Indicators**1. Deliver key community events:**

- a. **Canberra Nara Candle Festival**
 - b. **New Year’s Eve**
 - c. **Australia Day**
 - d. **Canberra Day**
- Positive feedback and strong attendance levels across this portfolio of important community events indicates high levels of community awareness, support and satisfaction.
 - The Canberra Nara Candle Festival attracted more than 17,000 people to Canberra Nara Peace Park on Saturday 27 October 2018, in celebration of the sister-city relationship between Canberra and Nara in Japan.

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Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and Economic Development
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Information Officer name:
TRIM Ref: CM2019/3559

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- New Year’s Eve celebrations on 31 December 2018 were a great success, with 40,750 attendees converging on the city centre across the evening to enjoy free entertainment and two spectacular fireworks displays at 9.00pm and midnight.
- Australia Day in the Capital on 26 January 2019 generated an estimated attendance of just over 33,000. Celebrations sites were located around the central basin of Lake Burley Griffin at Regatta Point and Patrick White Lawns, with the Australia Day fireworks spectacular culminating proceedings
- The Canberra Day long weekend featured a suite of community celebrations, including Symphony in the Park (featuring a Bee Gees tribute) on Sunday 10 March 2019 and Canberra Day celebrations on Monday 11 March 2019. These events attracted an attendance of 10,159 and 3,029 respectively.

2. Economic activity generated as a result of staging Floriade (target of \$40 million)

- In 2018, Floriade generated a total attendance of 480,540 over 30 days (includes multiple visits) – an increase of 10.6 per cent on the previous year.
- The event saw 94,753 unique interstate and international visitors that came to Canberra specifically to attend Floriade or extended their stay due to the event. These visitors generated a total of 160,892 visitor nights in the ACT.
- Floriade 2018 generated \$38.6 million in direct expenditure for the ACT, 3.5 per cent less of the accountability indicator target of \$40 million.

3. Economic activity generated as a result of staging Enlighten (target of \$3 million)

- In 2019, the Enlighten Festival was held across the period of 1-17 March.
- The event evaluation report for the Enlighten Festival in 2019 is still being finalised however, event attendances and anecdotal feedback to date has been positive.

4. Satisfaction with management of Events grants in the ACT (target of 80 per cent)

- In order to assess the standard of service and assistance to event organisers through the grants management process of the *ACT Event Fund*, a satisfaction survey is conducted on an annual basis.
- The next survey will be completed by 30 June 2019.

Background Information

- The accountability indicator related to the delivery of key community events covers all planning, marketing and delivery elements for each designated event.
- The accountability indicator results related to economic activity generated by Floriade and the Enlighten Festival are derived from face-to-face interviews and post event surveys conducted with a random sample of event attendees. The direct in-scope expenditure impact seeks to capture the spending of all visitors that come to the ACT (or extend their stay) specifically as a result of these events.

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Cleared by: Executive Branch Manager
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
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Portfolio/s: Tourism and Special Events

Arts & Community Events

ISSUE: EVENTS ACT BUDGET AND STAFFING PROFILE**Talking points:**

- The total Events ACT Government Payment for Output (GPO) for 2018-19 was \$9.095 million (an increase from \$8.788 million in 2017-18) (2018-19 Budget Paper B, page 22).
- The Events ACT Government Payment for Output (GPO) for 2019-20 is \$10.262 million. The increase from 2018-19 reflects the addition of funding for the Canberra Innovation Festival (\$800,000), Window to the World (\$150,000), Arts Biennial (\$75,000) and an increase of CPI to administrative expenses (2019-20 Budget Paper B, page 23).
- The current staffing footprint for Events ACT is 19 full time equivalent staff, made up of 17 permanent and 2 temporary staff.

Key Information

- The 2018-19 Budget provided \$1.850 million has been allocated over three years (2019-20 to 2021-22) to deliver the Canberra Innovation Festival. \$800,000 in 2019-20, \$1,000,000 in 2020-21 and \$50,000 in 2021-22.
- The 2018-19 Budget provided \$225,000 over two years (2019-20 to 2020-21) for a Canberra Arts Biennial.
- The 2018-19 Budget provided \$300,000 over four years for the return of the Windows to the World event in 2019 and 2021 (\$150,000 per event).

Background InformationBudget

Main line area budgets for 2018-19 (excluding salaries and administration):

- 1. Floriade - \$3.8 million**
- 2. Floriade NightFest - \$0.600 million**
- 3. Enlighten - \$1.2 million**

Cleared as complete and accurate: 11/06/2019
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Lead Directorate: Chief Minister, Treasury and
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Information Officer name:
TRIM Ref: CM2019/3559

[Return to Index](#)**4. Community Events - \$1.408 million**

Includes:

- Symphony in the Park and Canberra Day \$252,000
- New Year's Eve \$252,000
- Lights! Canberra! Action! \$38,000
- Australia Day \$252,000
- Christmas in the City \$114,000
- Canberra Balloon Spectacular \$211,000
- Canberra Nara Candle Festival \$114,000
- Spring Out \$50,000
- Canberra Writers Festival \$125,000

5. ACT Event Fund - \$0.458 million

Includes:

- 2019 funding round \$274,963
- Pre-existing funding arrangements \$182,980

Cleared as complete and accurate: 11/06/2019
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TRIM Ref: CM2019/3559

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Portfolio/s: Arts & Cultural Events**ISSUE: Kingston Arts Precinct****Talking points:**

- The Kingston Arts Precinct is a land development project currently under consideration by the Suburban Land Agency (formerly the Land Development Agency).
- The ACT Government is seeking to co-locate seven arts organisations to the Kingston Arts Precinct and create a visual arts hub.
- Visual arts organisations proposed to voluntarily relocate to the Kingston Arts Precinct are: Canberra Contemporary Art Space (CCAS); Craft ACT; Photo Access; Canberra Glassworks (expanded facilities); Megalo Print Studio and Gallery; and M16 Artspace. Artsound FM is also included in the proposed tenants list.
- Geocon Group Pty Limited is the preferred tenderer to deliver the Kingston Arts Precinct. The ACT Government is currently in negotiations with Geocon for the precinct development.
- Funding allocated in the Mid Year Review for the Kingston Arts Precinct over four years is for artsACT project staff through the design development and establishment period.

Key Information

- The ACT Government is facilitating the co-location of arts organisations to the Kingston Arts Precinct. Detailed briefing information has been collected from the arts organisations that have a continuing commitment to moving into the Precinct.
- A stakeholder engagement process has been undertaken with arts organisations, the Suburban Land Agency and artsACT to develop shared understanding of processes and principles through the next stages of the development.
- Whilst transition planning has not yet commenced, the current priority is finalising negotiations with the Preferred Tenderer to ensure that the facilities to be built will be fit for purpose and represent value for money.
- The 2018-19 Budget Review allocated funding over four years for artsACT Kingston Arts Precinct project staff.

Cleared as complete and accurate: 05/06/2018
Cleared by: Executive Group Manager Ext: 54365
Contact Officer name: Sam Tyler Ext: 54365
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

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More jobs for our growing city – Delivering the Kingston Arts Precinct

	2018-19	2019-20	2020-21	2021-22	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	131	266	273	1,144	1,814

The Government is supporting the development of an arts precinct that responds to the needs of the Canberra community by undertaking engagement with key arts stakeholders, as well as progressing design development and establishing the future management body for the Kingston Arts Precinct.

Background Information

- The Kingston Arts Precinct forms part of Stage 5 of the Kingston Foreshore Estate project and was released to the market in October 2015 as per Indicative Land Release Program for 2015-16.
- In February 2017, Geocon Group Pty Ltd was announced as the preferred tenderer with a unique design led response against the requirements outlined in the Request for Tender.
- Since late October 2018, Geocon and the SLA/ artsACT have been working in good faith to finalise all necessary obligations and project documents by the end of March 2019 and subsequently have agreed to an extended negotiation period to end of June.
- The future development within the Precinct will benefit directly from its proximity to and association with the art spaces, activation, and activities in the precinct.
- Both parties agreed that marketing and promotion for developments by the Developer or the ACT Government within the Precinct will adhere to marketing and advertising guidelines representing the ACT Government values, the diversity of the Canberra community and Canberra art and artists.
- All participating arts organisations had an opportunity to meet the design team and see elements of the tender submission representing Fender Katsalidis/Oculus (Geocon's design team) vision for the new Precinct.
- artsACT and the SLA have been collaborating with arts organisations on an Agreement which outlines the purpose and process for design development, value management and future precinct management outcomes. This Agreement was co-signed by artsACT, SLA and arts organisations in early May.
- SLA and Geocon are working towards executing project documents in June.

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 Cleared by: Executive Group Manager Ext: 54365
 Contact Officer name: Sam Tyler Ext: 54365
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name:
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Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: ANU Community Outreach Program**Talking points:**

- The ACT Government has a strong commitment to the School of Music and School of Art and Design and recognises the important place these institutions have in the Canberra arts landscape.
- This commitment is demonstrated through the Government providing total funding of \$2,093,271 over 2018, 2019 and 2020 to deliver the Community Outreach Program.
- The Community Outreach Program supports members across the whole community to access music and visual arts programs to develop their artistic skills and access the facilities and resources of both Schools.

Key Information

- The Community Outreach Program for 2018 to 2020 is a renewal of the previous Community Outreach Program and has a focus on arts development, in line with the ACT Arts Policy and arts funding guidelines, and is a shift away from an historical focus on supporting school students.
- The Music For Colleges program for Year 11 to 12 students was not a priority for funding in the new 2018 to 2020 Community Outreach Program as it is a core education program. To enable a reasonable transition period, the Government agreed to fully fund the program in 2018 and 2019 so that current Year 11 and 12 students can complete the course, with no new students in 2019, and no further arts funding after 2019.
- Canberra students can access the new Developing Musicians Program in the new Community Outreach Program (non auditioned for Year 7 to 12 students for music tuition and ensemble performances). Students can access other government funded music programs including through Music For Canberra at the Ainslie Arts Centre, and music engagement activities by the Canberra Symphony Orchestra.
- The ACT The Standing Committee on Education, Employment and Youth Affairs invited submissions to its Inquiry into the cessation of the Music for Colleges course. A copy of the ACT Government's submission is at [Attachment A](#).

Cleared as complete and accurate: 05/06/2018
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Contact Officer name: Robert Piani Ext: 72381
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

Background Information

- The ANU School of Music's new programs, at a total cost of \$511,248 per year, are:
 - Girls Rock (for young girls to learn rock music at \$83,782);
 - Girls Jazz (for women and girls to learn jazz at \$84,265);
 - Community School of Rock (for any member of the community to develop their playing skills at \$82,927);
 - My Song (mentorship program with Gugan Gulwan Aboriginal Youth at \$50,830); and
 - Developing Musicians (non-auditioned program Year 7 to Year 12 students for music tuition and ensemble performances at \$209,444).
- The ANU has advised that Girls Rock is now not proceeding in 2019 and is considering a new program for young women in discussions with artsACT. Any new program will need to be agreed by government.
- The School of Art and Design's new programs at a cost of \$43,675 in 2018, \$120,337 in 2019, and \$119,920 in 2020, are:
 - Jacks and Punties (glassblowing workshops for people experiencing mental health difficulties);
 - Bundian Way (collaborative project for local Aboriginal and Torres Strait Islander artists with Aboriginal and Torres Strait Islander artists from the south coast and snowy mountain regions, to share and experience cultural relations with country);
 - College (three day program for ACT College students to experience a range of standard tertiary visual art classes); and
 - Professional Development (a suite of professional development sessions for graduates, emerging and mid-career artists).

Cleared as complete and accurate:	05/06/2018	
Cleared by:	Executive Group Manager	Ext: 54365
Contact Officer name:	Robert Piani	Ext: 72381
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:		
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STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT
AND YOUTH AFFAIRS INQUIRY
INTO CESSATION OF THE
MUSIC FOR COLLEGES COURSE

ACT GOVERNMENT
SUBMISSION

May 2019

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INTRODUCTION

The ACT Government recognises that arts and culture are an integral part of the lives of individuals as well as the whole social and economic fabric of Canberra. The arts help to define our community's identity and give expression to community values. Furthermore, the ACT Government recognises that the arts play a major role in the development of young people's understanding about cultures, beliefs and practices; creativity; critical thinking; aesthetic knowledge; and communication skills.

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To support young people in their appreciation of the arts, all ACT public schools deliver quality arts education programs to engage, inspire and enrich student's learning. All ACT schools K-10 deliver the Australian Curriculum: The Arts, which includes music.

H Courses

To support older ACT students who excel, the ACT Government has worked with universities to provide additional options for extension opportunities. The ACT Government currently provides funding under a Deed of Grant with the Education Directorate to support a series of extension subjects through 'H Course' offerings at the ANU. These offerings are selected by the ANU and includes sciences, engineering, mathematics, Asian languages and historically Music.

'H Course' classification is given to a year 11 and 12 course which is designed and accredited (in this case by the ANU) and where successful completion of the course will be recognised towards an undergraduate degree with the university. Successful completion of H Courses, via the ANU Extension Program, provides students with early entry offers to ANU as well as credits towards both Australian Tertiary Admission Rank (ATAR) and a Bachelor degree in the related discipline.

The ACT Government (Education) provides funding of \$120,000 per annum to the ANU to deliver H Courses. The ANU has the ability to attract funding under the Commonwealth Grants Scheme for some offerings (Sciences, engineering, maths, and Asian Languages). The ACT Government has no visibility of the funding arrangements between the Commonwealth and the ANU; ultimately, under the current deed, it is for ANU to decide on what subjects it will offer under the H Course program.

Traditionally the H Course for music has seen approximately 60 students per year (about 30 Year 11 and 30 Year 12 students). Of these, ANU reports that about 6-9 students go onto studying music at the ANU either as Degree in Music, or double Degree, or Degree in another discipline with a major in music.

artsACT Community Outreach Program

The ACT Government has a strong commitment to the arts sector and in providing music development activities for the Canberra community. This strong commitment is reflected in the significant current funding of over \$510,000 per year provided to the ANU for a Community Outreach Program that engages with the broader Canberra community.

The new Community Outreach Program has been developed and designed to increase participation in the arts, promote collaboration between organisations, artists, community and establish relationships and/or programs which contribute to long term arts engagement outcomes. The aim is to engage sectors of the community that otherwise may experience barriers or disadvantage that inhibit their participation in the arts.

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Funding to the School of Music pre-dates self-government and has evolved significantly over this time from core funding, to programs that achieve arts development outcomes for the Canberra community. The 2010 to 2013 Community Outreach Program had a range of programs focused on music development for Canberra students and teachers, and included Music in Primary Schools, Music After School, Music in Secondary Schools, and Music in Colleges. The 2014 to 2016 Community Outreach Program commenced a change of focus and language and included Music Engagement, Music Development and Music for Colleges. The 2017 Community Outreach Program provided transition funding only for these programs to 31 December 2017, in readiness for the new Outreach Program to commence from 1 January 2018.

The 2018 Community Outreach Program was developed through renewing the music and visual arts programs. The new music programs better align with the ACT Arts Policy and the Social Inclusion in the Arts Plan and comply with arts funding guidelines. This required a program shift away from programs focussed on direct support for students in the school environment. This decision was made to clearly differentiate the role of government arts funding from the education of school students. As far as the ACT Government is aware, this is consistent with other state/national arts agencies. These changes have resulted in a range of new activities which have better reach into the wider community, including for Aboriginal and Torres Strait Islander peoples, women and people experiencing disadvantage.

The new music programs in the 2018 Deed of Grant with the ANU include:

- Girls Rock (for young girls to learn rock music at \$83,782) (2018 only)
- Girls Jazz (for women and girls to learn jazz at \$84,265)
- Community School of Rock (for any member of the community to develop their playing skills at \$82,927)
- My Song (mentorship program with Gugan Gulwan Aboriginal Youth at \$50,830)
- Developing Musicians (non-auditioned program Year 7 to Year 12 students for music tuition and ensemble performances at \$209,444)

To carefully manage the transition away from the previous music programs, the ACT Government commenced discussions with the ANU on the new Community Outreach Program in December 2016. The decision to transition the Music for Colleges away from government arts funding by the end of 2019 was announced in February 2018.

It is important to note that the historic funding for the Music for Colleges program for music development and community access (through artsACT) was distinct from the funding for the totality of H Courses (through the Education Directorate) for programs in a range of subjects focused on individual student extension. Separate funding agreements and governance arrangements were in place with the ANU.

ACT GOVERNMENT RESPONSE TO TERMS OF REFERENCE

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Demonstrated long term benefits and outcomes of the H Course for Music (as distinct from the music for colleges program)

In terms of benefit to the community the ensemble component of the program contributed to the overall vibrancy of the broader Territory's music sector in the long term by nurturing small groups that may continue to pursue musical activities beyond the scope of the program, including through public performances.

From a student perspective, the program provides a small number of talented students access to higher level tuition and access to the tertiary sector and potential early entry. It is understood that about 6-9 students in the H Course enrolled in the music degree course at the ANU each year to further their studies in music.

Anecdotally, teachers in the College system have provided feedback that Music H Course students often developed into a leadership role when they came back to the regular school-based music classes – be it repertoire, technique or standard required – they were able to share their knowledge and experience with classmates and enrich school-based ensembles. This is a similar experience in other H Course offerings, where students demonstrate leadership capability with their peers.

CASE STUDY – From a teacher in an ACT public college:

In their position as a music educator in the classroom they found the H Course music students to be highly motivated. The course gave them high level music theory tuition and private instrumental lessons. They were able to incorporate the skills they were learning in this structured university environment and bring these into the classroom at the college level. In effect as a teacher, they were able to extend them easily by incorporating their current work from within the H Course and apply it within the framework of the college music units and program. This had the effect of creating a symbiosis between the music department at the college level and the H Course university program. These students were often also leaders in the classroom and the school community within the college. Being highly self-motivated, their enthusiasm and attention to detail in music both academically and practically in performance would often rub off on the other members of the class, some of whom were just starting out on their own musical journey.

The fact that the H Course in music was such a natural pathway over many decades for many musicians to develop their skills should not be discounted lightly. In fact, it could be reflected that this created a culture of excellence in Canberra around music, recognised both nationally and internationally.... Many of these students went on to play professionally in other orchestras in their own right. You can't put a price on that level of teaching and instruction in any field let alone in music and all of this was happening in Canberra."

Demand

The total number of year 11 and 12 students in the ACT is just under 10,000. [Return to Index](#)
total of around 63 (0.63%) year 11 and 12 students per year were able to participate in the H Course Music program.

Of this cohort, approximately 55% percent of the students were drawn from public schools, while 45% were drawn from private schools. Of the 63 students enrolled, there were seven students residing outside of the ACT. Entry to the course is by audition.

Alternate Programs

More broadly, Music programs feature throughout all ACT public schools. For primary school students, music is offered as a part of the Australian Curriculum. Primary schools may also supplement this offering by making available music tuition provided by a community organisation, a for profit provider or an individual artist who provides in-school music programs based on the individual needs and priorities of the school.

Secondary school students are required to study a minimum of two arts subjects in year 7 and 8 – which may include music. In years 9 and 10 students can elect to study at least one arts subject, which may include music.

Additionally, the Instrumental Music Program (IMP) offers a range of programs to extend young musicians in from ACT public schools. IMP offer nine ensembles; two choirs (one year 4-6 and one year 7-12), two year 6 concert bands, one year 7 & 8 concert band, one year 9-12 concert band, one year 9-12 stage band (jazz) and a flute and percussion ensemble. They perform locally, interstate and internationally.

In line with principles outlined within the 2015 ACT Arts Policy, the new Community Outreach funding has been revised to reflect increased access and inclusion of a greater diversity of community participants. In order to align the ANU Community Outreach Program with this directive, and to ensure consistency with arts funding guidelines, the ACT Government is funding new programs through the School of Music focused on arts development outcomes for a broader range of participants. In 2018, the new programs are Girls Rock, Girls Jazz, Community School of Rock, My Song, and Developing Musicians.

The programs provide inclusive opportunities across the community including for girls, women, Aboriginal and Torres Strait Islander peoples, emerging artists including ACT school students, and practicing artists.

Emerging artists, including Canberra students wishing to engage with music development programs through the Community Outreach Program at the School of Music, have access to the new Developing Musicians program. This program was for Year 7 to Year 10 students in the previous Outreach Program and was expanded to include Year 11 and Year 12 to enable these students continued access to music development opportunities after the cessation of the Music for Colleges program. The Developing Musicians program develops the music skills of participants at all levels of ability and is open to all emerging artists and provides considerable opportunities for students to gain skills in music and engage in music performances, including those in years 11 and 12.

Options for continuing the program including, but not limited to:

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Alternative funding streams

There is no arts funding available for the Music for Colleges program after 2019.

Education Directorate will continue to fund the ANU \$120,000 to deliver the H Courses. As per the Deed, the ANU will use this funding to provide H Course offerings. ANU are able to decide which offerings it will provide.

Education Directorate will continue discussions with the ANU about alternate service delivery models to support talented musicians looking for extension. However, funding at the rate that artsACT provided (for the Music for Colleges program), is not available.

Alternative delivery streams

Many ACT schools provide music programs that may contribute towards ATAR as part of their curriculum. There are also several community organisations and individual artists that provide in-school music programs based on the individual priorities of each school to support the priorities of the school community.

All ACT Public Senior Secondary Colleges will continue to offer both Tertiary (T) and Accredited (A) music courses. Some colleges will also offer the International Baccalaureate Diploma in Music. A number of colleges, also offer modified and vocational music courses.

Canberra students can also access other government-funded music programs including through Music For Canberra at the Ainslie Arts Centre, and music engagement activities by the Canberra Symphony Orchestra.

Any other relevant matter

Nil comment.

GLOSSARY

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H Courses is a BSSS classification given to a year 11 and 12 course which is designed and accredited (in this case by the ANU) and where successful completion of the course will be recognised towards an undergraduate degree with the university. Successful completion of H Courses, via the ANU Extension Program, provides students with early entry offers to ANU as well as credits towards both Australian Tertiary Admission Rank (ATAR) and a Bachelor degree in the related discipline.

Music for Colleges - was part of a three-year funding agreement with the Australian National University (the ANU) and the ACT Government. The program was focussed on music development and community access programs.

Community Outreach Program - the funding agreement that included the Music for Colleges funding is known as the Community Outreach Program and was delivered in total by the School of Music and the School of Art and Design.

The funding to the School of Music pre-dates self-government. Over time, the delivery approach to this funding has evolved from a core funding arrangement to a program delivery model with a continuing focus on community participation and access in the arts.

The Community Outreach Program funding agreement expired on 31 December 2016 but was extended to 31 December 2017. Grandfathering provisions are in place for students currently in the program, this will cease at the end of 2019. In 2018 artsACT implemented a new Community Outreach Program that included a series of new programs focussed on engaging sectors of the community that otherwise may experience barriers or disadvantage that inhibit their participation in the arts.

Deed of Grant – used where money is paid purely as a grant to assist an organisation to carry agreed activities. A Deed of Grant constitutes a formal legal agreement.

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Chief Minister, Treasury and Economic
Development Directorate

Education Directorate

May 2019

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: Arts Infrastructure**Talking points:**

- The ACT Government manages thirteen arts facilities, through artsACT, under licence agreements with a number of local not-for-profit arts organisations.
- As the owner of these buildings, the ACT Government funds minor upgrades and major new works as well as planned and reactive maintenance at each site.
- \$1.67 million has been allocated in the 2019-20 Budget over three years for the design and delivery of critical works at arts facilities. The Government will undertake final design for capital works at Ainslie and Gorman House Arts Centres and at Strathnairn Arts. Critical works will be delivered at various arts facilities including roofing repairs at Strathnairn Arts and works to improve site safety at Ainslie Arts Centre and Gorman House Arts Centre.
- \$5.9 million was allocated in the 2018-19 Budget Review to the Former Transport Depot at Kingston to replace the roof and the building's electrical system. Final design and implementation planning have commenced and tender documentation is scheduled for completion end of August 2019.
- Work continues on \$15 million Stage 2 Belconnen Arts Centre and works are progressing to program. Construction will continue throughout 2019, and the new facilities will open to the community in early 2020.
- \$250,000 was allocated in the 2018-19 Budget towards Better Arts Facilities over two years. Works are in progress for the development of a specialist asset replacement scheme and a scoping study about improvements required to the Watson Arts Centre kiln shed with \$200,000 available in 2019-20.

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- **More and Better Jobs – Improving Arts Facilities.** \$880,000 was allocated over four years in the 2017-18 Budget for priority upgrades, including improvements to fire and mechanical systems at Ainslie and Gorman House Arts Centres, Strathnairn, Tuggeranong Arts Centre and Watson Arts Centre. These works are continuing in 2019-20 (\$245,000).

Key Information

- The Arts portfolio includes several high-profile heritage-listed buildings as well as aged and repurposed buildings that require ongoing investment to ensure they remain fit for purpose with high rates of utilisation. Investment is required to plan for future infrastructure works, improve building condition more immediately and to work towards a standard from which it is more cost effective to manage the assets.
- The buildings at Ainslie and Gorman House arts centres are aged and require this investment to meet contemporary expectations and standards related to functionality. Spatial reorganisation is required in several locations to meet current standards related to accessibility and usability. There is also the opportunity to celebrate Canberra's arts and cultural heritage by investing in early design at Ainslie and Gorman House Arts Centres to plan delivery of works to commemorate 100 years since the completion of the first part of Gorman House (formerly Hotel Ainslie, hostel accommodation for early Canberra workers) in 2025.
- Design work is also required at Strathnairn Arts Centre to plan for ongoing vehicle and pedestrian access requirements given the rapidly changing surrounds. These changes are resulting in different site entry points and correspondingly internal site movement patterns need to be modified.
- Roofing and safety works include critical roofing works at Strathnairn Arts, Gorman House Arts Centre and Watson Arts Centre. Safety works include projects at Ainslie and Gorman House Arts Centres to address Work, Health and Safety (WHS) issues including accessibility issues at the entry to Ainslie Arts Centre. These works will continue implementation of the recommendations from the Strategic Asset Management Plan (SAMP) completed in September 2014 for Territory-owned arts facilities.
- \$15 million was announced for Stage 2 of Belconnen Arts Centre over three years in the 2017-18 Budget (\$1.28 million in 2017-18, \$7.42 million in 2018-19 and \$6.30 million in 2019-2020).
- The \$15 million funding for Belconnen Arts Centre Stage 2 has been re-profiled over three years to \$6.3 million in 2019-20, \$3.4 million in 2020-21 and \$2.0 million in 2021-22. Out years funding will be brought forward as required to fund the construction program.

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- The Belconnen Arts Centre expansion will include a flexible theatre space, new dance and rehearsal studio, new gallery space and a café. The project will provide the community with more opportunities to engage with the arts through expanded facilities at the community focused Belconnen Arts Centre.
- Facility upgrades are guided by a Strategic Asset Management Plan 2014 (SAMP) and the focus for arts facilities is currently on safety improvements and the maintenance of existing assets.
- The accountability indicator related to arts infrastructure has been discontinued in 2019-20. The 'tenant satisfaction with community arts facilities' indicator (Output 3.5) has been discontinued because of the transfer of management of arts facilities to ACT Property Group in 2019-20. Satisfaction of tenants will be monitored through surveys and a feedback process managed under ACT Property Groups' accredited Quality Management System.

Background Information

- ACT Government arts facilities are as follows:
 1. Ainslie Arts Centre (heritage-listed)
 2. Belconnen Arts Centre
 3. Canberra Glassworks (heritage-listed)
 4. The Chapel (artist residence at Canberra Glassworks)
 5. Canberra Contemporary Arts Space (Manuka)
 6. Gorman House Arts Centre (heritage-listed)
 7. Manuka Arts Centre (heritage-listed)
 8. Nissen Hut Storage
 9. Strathnairn Arts Centre
 10. The Street Theatre
 11. Tuggeranong Arts Centre
 12. Watson Arts Centre
 13. Former Transport Depot (heritage-listed) includes the Megalo studios

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Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: New Theatre for Canberra Region**Talking points:**

- The 2018-19 ACT Budget provided \$1.2 million, over two years, to plan and develop the business case for a new theatre complex.
- The Government is currently in the early stages of project development, with the intent that the new Canberra Theatre Complex would address a number of the constraints that prevents the current Canberra Theatre Centre from hosting a much larger range of local, national and international events.
- The Government will ensure the new theatre complex has the facilities required to support local performances and attract major productions to Canberra.
- The new complex is anticipated to derive greater benefits for the performing arts industry, regional tourism and more generally for the Canberra economy, whilst also seeking to improve the urban realm and activate the Civic Square precinct.

Key Information

- The scope of the new complex and options for the future of the current Canberra Theatre and/or Playhouse are under consideration as part of the business case development.
- The business case will be presented to Government for consideration in the 2020-21 ACT Budget.
- The 2016 election commitment stated *Completion of a full, detailed business case for the development of a new Canberra Theatre, including analysis and financial modelling, an economic impact statement, design and site options and consideration of project delivery methods, with the expectation that any new Canberra Theatre would have approximately 2,000 seats and be capable of hosting large scale popular music concerts, major production musicals and operatic and ballet performances. Subject to the outcome of this business case, construction would start on a new theatre in the early 2020s* (Labor, arts policy).
- The Business Case meets the 2016 Election Commitment and Parliamentary Agreement (12.3) to progress the feasibility and business case for the new theatre complex.

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Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: ARTS FUNDING**Talking points:**

- The ACT Government has a strong commitment to the arts demonstrated by more than \$10.6 million in arts funding allocated for 2019-20, which is an increase on the 2018-19 arts budget at over \$10.3 million, and continues our record of the largest ever arts expenditure in the history of self-government.
- This includes growing our support for Arts Activities, which we set at a minimum of \$775,000 in 2017-18, and grew this to \$860,000 in 2018-19 (including screen activities) and we are on track to grow this further in 2019-20.
- Not only has this Government provided funding for arts programs and activities, we also recognise the importance of building capacity in the arts sector for its sustainability. We are delivering a range of capacity building for individual artists to assist grant writing and project development; to funded and non-funded arts organisations for strategic planning; and for contemporary live music through MusicACT for artist management, recording, touring, and promotion.
- In addition, we are supporting our First Nations Peoples with ongoing funding of \$100,000 per year for a range of targeted activities and events, in line with a key principle of the ACT Arts Policy.
- We are also pleased to extend our three year funding commitment made in the 2017-18 Budget, now to the end of 2021, for Art, Not Apart and DESIGN Canberra, to support these popular events in our city in 2020 and 2021.
- Finally, the 2019-20 ACT Budget includes new funding of \$100,000 each year for three years to Kulture Break, and \$15,000 each year for three years to the Australian National Eisteddfod Society, to support the important activities of these organisations in our community.

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Key Information

- For 2019-20, there is total arts funding budget of over \$10.6 million across a number of categories including Key Arts Organisations, Program Organisations, Arts Activities Funding, Community Outreach including for the ANU, ACT Book of the Year, and a number of government initiatives.

Background Information

- Key Arts Organisations are funded with a budget of \$5.3 million. This funding is delivered through funding agreements across 17 Key Arts Organisations for core operational costs, to 31 December 2021.
- Program Organisations are funded with a budget of \$600,000. This funding is delivered through two year funding agreements and is for a specific program of activity. There are currently seven arts organisations receiving Program funding to 31 December 2019. Applications for Program funding opened on 1 June 2019, closing on 31 July 2019, for funding in 2020 and 2021 for any incorporated arts organisation.
- Arts Activities Funding is provided for self-determined one-off arts activities with a proposed budget of \$856,000. This supports funding for the 'Up to \$5,000' category which is open all year (at \$215,000 an increased from \$175,000 from 2018-19 due to high demand), and funding for the '\$5,000 to \$50,000' category for larger projects which is offered twice a year (at \$325,000 per round, up from \$300,000 per round from 2018-19).
- Screen/film projects are funded by Screen Canberra with a budget of \$100,000 for self-determined film/screen projects.
- ACT Book of the Year Award has a budget of \$16,000 including \$10,000 for the winner, \$2,000 for any highly commended book and \$1,000 for any shortlisted book, and is offered once a year. There has been an evaluation of the Award with recommendations made to government for future delivery options.
- Government initiatives include funding for the Arts Law Centre at \$16,000; Design Canberra at \$100,000; Aboriginal and Torres Strait Islander arts and culture at \$100,000; Visual Arts and Crafts Strategy at \$159,000; Art, Not Apart at \$130,000; ANU Advanced Music Performance Program at \$250,000; the Belconnen Arts Centre at \$400,000; Pop-up arts events in Woden and Gungahlin at \$270,000; and Arts Residencies at \$58,000.
- Community Outreach funding includes the ANU at \$760,000 for the School of Music and School of Art and Design; Canberra Symphony Orchestra for community outreach and Llewellyn Hall at \$225,000; the Belconnen and Tuggeranong Arts Centres at \$190,000 each for community outreach; capacity building for the arts at \$210,000 (\$75,000 for organisations, \$25,000 for artists and \$110,000 for music).
- ACT Budget Initiatives: the 2019-20 ACT Budget includes new funding of \$100,000 each year for three years to Kulture Break, and \$15,000 each year for three years to the Australian National Eisteddfod Society through the Social Inclusion and Equality portfolio.

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Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: Pop-ups in Gungahlin and Woden**Talking points:**

- The ACT Government was pleased to provide new funding of \$270,000 per year for 2019, 2020 and 2021 to deliver pop up arts events and activities in Gungahlin and Woden.
- This funding was announced as a new initiative in the 2017-18 ACT Budget, to commence from 2019, to enable the community to engage with and participate in arts activities and events and to enrich the town centres.
- The Belconnen and Tuggeranong Arts Centres were successful in their funding proposal as a joint partnership to deliver the program using a community arts and cultural development approach through engagement of arts officers in Gungahlin and Woden.

Key Information

- artsACT called a public request for proposal in September 2018 to deliver the program through a competitive procurement process. The Belconnen and Tuggeranong Arts Centres submitted a joint proposal and was awarded the funding. There was one other organisation which submitted a proposal.
- The activities and pop-up events are based on a community arts and cultural development foundation that expresses, celebrates and promotes locally-created arts and culture.
- Each Arts Centre has recently employed a community arts officer based at each centre to work in their respective areas of Gungahlin (Ms Michelle Grimston) and Woden (Mr John Hart) and will scope the program in consultation with the community.
- The officers have commenced discussions with local community centres and councils, as well as business and the arts community on the program.
- Belconnen and Tuggeranong Arts Centres have established a Gungahlin/Woden Community Arts Program Advisory Group, to provide information and strategic advice, to seek input and to consult on development of the program for the initiative.

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Background Information

- While some activities are beginning to be delivered, it will take some time for the program to engage broadly with the communities in the Gungahlin and Woden regions. The program will build capacity in the communities over the next three years, as well as producing activities.
- Belconnen and Tuggeranong Arts Centres are promoting the pop-up initiative via their websites and other social media channels. artsACT has a pop-ups page on its website.

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Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: artsACT – Staffing Profile, Accountability Indicators, Budget input

Talking points:

- The ArtsEngagement output received one new initiative in the 2019-20 ACT Budget for Upgrading local arts facilities. The funding of \$1.675million over three years will deliver upgrades and prepare designs for further capital works at Ainslie and Gorman Arts Centres and the Strathnairn Arts Centre. The works at Gorman House will help prepare the facility for celebrating its centenary in 2024-25.
- Additional funding was allocated in the Budget Review for works at the Former Transport Depot at a total of \$5.953million over four years and Kingston Arts Precinct funding for project delivery of \$1,967million over four years.
- As we move into the 2019-20 financial year, the Arts Engagement output will have four accountability indicators covering public art, attendance at arts facilities, satisfaction with the grants management process and the number of arts organisations funded.
- The removal of the tenant satisfaction survey from the indicators is a result of the Government decision to transfer the management of facilities to ACT Property Group. This transfer will take place in the 2019-20 financial year and as a result, future tenant satisfaction will be sought through the ACT Property Group customer feedback process.

Key Information

- Staffing Profile (currently occupied positions)

Classification	FTE	Headcount
SES 1.3	1	1
SOGB	1.93	2
SOGC	5	6
ASO6	2.3	3
ASO5	1.8	2
Total		14 occupied positions

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- Vacancies – 1xASO6 and 1xASO5
- Kingston Arts Precinct – two positions expected to be recruited in 2019-20

Background Information

Output 3.5: Arts Engagement

Implementing the ACT Arts Policy by developing engagement with the arts through participation and access, supporting great art and great artists, supporting and recognising the vitality of the Canberra Region arts ecology and engaging with Aboriginal and Torres Strait Islander arts and culture.

Table 1: Output 3.5: Arts Engagement

	2018-19 Estimated Outcome \$'000	2019-20 Budget \$'000
Total Cost	15,540	16,667
Controlled Recurrent Payments	12,762	14,338

Change in appropriation

\$1,626,000

Due to reprofiling – 407

Cpi

Belconnen 400

Kingston 266

Upgrading local arts facilities

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Capital	650	650	375	0	1,675
Depreciation	0	16	30	40	86

The Government will deliver upgrades and prepare designs for further capital works at the Ainslie + Gorman Arts Centres and the Strathnairn Arts Centre. The works at Ainslie + Gorman will help prepare the facility for celebrating its 50th anniversary as one of Canberra's central arts hubs.

Other budget references

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Artist in Residence \$58,000

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Canberra Theatre Complex Community Engagment \$99,000

Growing our Creative Capital \$250,000

New Canberra Theatre Complex – early planning \$1,100

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Upgrading the Old Kingston Bus Depot – new profile

2018-19 - \$100,000

2019-20 – \$2,953,000

2020-21 – \$1,900,000

2021-22 – \$1,000,000

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Accountability Indicators

Output 3.5: Arts Engagement

Table 37: Accountability Indicators Output 3.5

	201819 Targets	201819 Estimated Outcome	201920 Targets
a. Number of arts organisations supporting community participation ¹	24	24	24
b. Tenants satisfaction with management of Community Arts Facilities ²	80%	80%	n/a
c. Percentage of the public art collection managed by artsACT in good or above condition ³	n/a	n/a	80%
d. Satisfaction with the management of grants administered by artsACT ⁴	80%	80%	80%
e. Number of attendees at programs delivered by artsACT funded organisations ⁵	350,000	350,000	350,000

Note(s):

1. This accountability indicator identifies the number of arts organisations supported by ACT arts funding to implement the objectives of the ACT Arts Policy. The result is measured through the grant acquittal process.
2. Discontinued accountability indicator. This accountability indicator has been discontinued due to the transfer of management of arts facilities to ACT Property Group. ACT Property Group will monitor the satisfaction of Community Arts Facilities tenants through surveys and a formalised feedback process managed under its accredited Quality Management System.
3. New accountability indicator. This accountability indicator measures the condition of the public artworks in the ACT Government collection managed by artsACT. This indicator is measured in the annual collection audit using the condition rating system in the 2015 ACT Government Public Art Guidelines and the Public Art Condition Assessment and Maintenance Plan (September 2018).
4. This accountability indicator measures the standard of service and assistance that arts organisations and artists receive through delivery of the grants management process of the ACT Arts Fund. A satisfaction survey is conducted on an annual basis to measure this indicator.
5. This accountability indicator measures the annual attendance numbers at programs delivered by artsACT funded organisations. Attendance numbers are collected as part of the grant acquittal process.

Further notes

The end results for 2018-19 Accountability indicators is not yet known due to surveys currently being completed and calculations from acquittals being prepared.

- b. Tenants of ACT Government arts facilities have been notified of the future transfer of arts assets to ACT Property Group. Future tenant satisfaction will be gathered through the ACT Property Group customer feedback process.

The results of the 2018-19 tenant satisfaction survey are not yet available.

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- c. artsACT engages a specialist contractor to record the condition of every artwork in the collection once a year as an integral part of collection management. This annual process includes artwork cleaning (depending on the maintenance regime for each work documented in the Public Art Collection Maintenance Plan, September 2018) and also provides input to the Directorate's asset stocktake process (as required). The contractor records the condition of each artwork using the descriptors as documented in the Collection Maintenance Plan (poor, fair, good, excellent). This information will inform the new accountability indicator related to public art (as required by the Auditor General's report on the management of public art) as well as future collection maintenance and conservation priorities.

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Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: UPGRADING LANYON HOMESTEAD**Talking points:**

- The Government is providing \$3.097 million over four years for a range of upgrades at the Lanyon historic precinct.
- The funds will allow the Cultural Facilities Corporation, which manages Lanyon, to install new water infrastructure, undertake building stabilisation measures, and upgrade security infrastructure.
- This is one of the largest investments ever made in ACT Historic Places.
- It will ensure that Lanyon is safe and secure for staff, volunteers, visitors and tenants, and will protect the precinct's heritage status into the future.

Key Information

- The \$3.097 million funding will be provided over four years :
 - \$530,000 in Year 1 (2019-20);
 - \$1.246 million in Year 2 (2020-21);
 - \$1.021 million in Year 3 (2021-22); and
 - \$300,000 in Year 4 (2022-23).
- The components of the total funding of \$3.097 million are as follows.
 - Water infrastructure – including construction of a bore, rising main, bore water treatment unit, water tanks, and underground piping : \$2.015 million.
 - Building stabilisation works – including essential works to roofs, gutters, downpipes, chimneys, ceilings, walls, windows, doors, wall rendering, verandas, plumbing and electrical services, fencing and drainage : \$841,000.
 - Security infrastructure – including improvements to mobile and internet connectivity, alarm monitoring systems, CCTV, duress systems and electronic access controls - \$241,000.

Cleared as complete and accurate: 07/06/2019
Cleared by: Chief Executive Officer Ext:73976
Contact Officer name: Harriet Elvin Ext:73976
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name: Harriet Elvin
TRIM Ref:

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Background Information

- The major investment in water infrastructure is needed to bring water supply at Lanyon to a contemporary standard and replace the existing system of using river water, rainwater and trucked-in water supplies.
- The solution of sinking a bore is the preferred, and lowest cost, option recommended in a 2019 report by specialist consultants, after analysing the various options available to provide Lanyon with a safe and secure water supply, including the option of using reticulated town water.
- The building stabilisation works are identified in a 2018 condition report of Lanyon undertaken by heritage architects.
- The security infrastructure works were identified through a security risk assessment for Lanyon undertaken by a security consultant in 2018, and are also supported by the Auditor-General's 2018 Performance Audit of Protective Security, which reviewed site security at Lanyon.

Cleared as complete and accurate:	07/06/2019	
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Contact Officer name:	Harriet Elvin	Ext:73976
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: IMPROVING FACILITIES AT THE CANBERRA THEATRE**Talking points:**

- The Government is providing \$995,000 over the next two years in this Budget for improving facilities at the Canberra Theatre Centre.
- These funds will be used to :
 - ensure a high level of Work Health and Safety – by replacing electrical equipment and purchasing a new forklift;
 - enhance security infrastructure – by upgrading doors, door hardware and security control systems, and linking the Centre’s CCTV systems with the wider public safety network;
 - upgrade the Centre’s building management system for the Centre’s heating, ventilation and air-conditioning system; and
 - undertake a number of smaller works to maintain the functionality of the venue.
- These works are essential to enable the Centre to continue operating safely, securely and efficiently, as the region’s main theatre venue.
- The works are of a nature and scale that avoid overinvesting in existing facilities, while studies are being undertaken into a new theatre complex, and any new or replacement facilities are constructed.

Key Information

- The \$995,000 funding will be provided over two years : \$760,000 in Year 1 (2019-20) and \$235,000 in Year 2 (2020-21). It includes new funds of \$875,000 and Better Infrastructure Funding of \$120,000.
- The components of the total funding of \$995,000 are :
 - ensure a high level of Work Health and Safety : \$235,000
 - enhance security infrastructure : \$566,000
 - upgrade the Centre’s building management system : \$74,000
 - undertake a number of smaller works : \$120,000 (Better Infrastructure Fund).

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Contact Officer name: Harriet Elvin Ext:73976
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name: Harriet Elvin
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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: PROGRESS OF NEW THEATRE STUDIES AND NEED FOR CONTINUING INVESTMENT IN EXISTING CANBERRA THEATRE**Talking points:**

- The 2018-19 ACT Budget provided \$1.2 million, over two years, to plan and develop the business case for a new theatre complex.
- The Government is currently in the early stages of project development, with the intent that the new Canberra Theatre Complex would address a number of the constraints that prevents the current Canberra Theatre Centre from hosting a much larger range of local, national and international events.
- The Government will ensure the new theatre complex has the facilities required to support local performances and attract major productions to Canberra.
- The new complex is anticipated to derive greater benefits for the performing arts industry, regional tourism and more generally for the Canberra economy, whilst also seeking to improve the urban realm and activate the Civic Square precinct.
- In the meantime, the Government is providing \$995,000 over the next two years for improving facilities at the Canberra Theatre Centre.
- These funds will be used to :
 - ensure a high level of Work Health and Safety;
 - enhance security infrastructure;
 - upgrade the Centre's building management system; and
 - undertake a number of smaller works to maintain the functionality of the venue.
- These works are essential to enable the Centre to continue operating safely, securely and efficiently, as the region's main theatre venue.

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Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Harriet Elvin	CEO
TRIM Ref:		

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- The works are of a nature and scale that avoid overinvesting in existing facilities, while studies are being undertaken into a new theatre complex, and any new or replacement facilities are constructed.

Key Information

- The scope of the new complex and options for the future of the current Canberra Theatre and/or Playhouse are under consideration as part of the business case development.
- The business case will be presented to Government for consideration in the 2020-21 ACT Budget.
- The 2016 election commitment stated *Completion of a full, detailed business case for the development of a new Canberra Theatre, including analysis and financial modelling, an economic impact statement, design and site options and consideration of project delivery methods, with the expectation that any new Canberra Theatre would have approximately 2000 seats and be capable of hosting large scale popular music concerts, major production musicals and operatic and ballet performances. Subject to the outcome of this business case, construction would start on a new theatre in the early 2020s* (Labor, arts policy).
- The business case meets the 2016 Election Commitment and Parliamentary Agreement (12.3) to progress the feasibility and business case for the new theatre complex.

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: CFC ACCOUNTABILITY INDICATORS**Talking points:**

- The CFC has seven accountability indicators for which annual performance targets are set, as indicated in Table 4 on page 196 of Budget Statements B.
- Of the CFC's seven performance targets for 2018-19, the CFC expects to surpass four of these targets, while achieving results slightly below the remaining three targets.
- In terms of the seven performance targets for 2019-20, targets for four of the seven indicators have been retained or improved, compared with the 2018-19 target, while targets for the remaining three indicators have been lowered, compared with the 2018-19 target (the change in the Cost to Government per estimated visitor/patron is counted as a lowering of the target).
- Material variances are explained in the Notes to Table 4.

Key Information

- Material variances relate to two indicators only, as follows.
 - Number of education and community programs provided by CFC – the decrease in target in 2019-20 from both the 2018-19 target and 2018-19 estimated outcome is mainly due to building works taking place in 2019-20 to improve CMAG's storage and display areas, which will impact on the availability of spaces in which to conduct programs.
 - Own sourced revenue as a proportion of total revenue for CFC – the increase in both the 2018-19 estimated outcome and the 2019-20 target from the 2018-19 target relates to the CFC more accurately reflecting in its financial statements the levels of own-sourced income it now typically achieves, primarily from theatre-related activities.
- The CFC's performance targets for 2019-20 were developed by the CFC after reviewing the outcomes for the 2018-19 year to date (as at the end of February 2019) and considering known factors likely to impact on performance results in 2019-20, such as capital works programs to take place in that year.

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: CFC STAFF PROFILE**Talking points:**

- The CFC's staffing profile is set out in Tables 1 and 2 on page 193 of Budget Statements B.
- As indicated in Table 1, the 2018-19 estimated outcome for CFC staffing numbers is a Full Time Equivalent (or "FTE") figure of 92, the same figure as the target for the year.
- This is lower than the actual outcome for 2017-18, of 103. That outcome was primarily due to high theatre casual staff numbers during the last pay period for the 2017-18 year, when the FTE figure was counted.
- An FTE figure of 92 has been retained as the target for 2019-20 since, at this stage, there are no known factors that would result in a major variation between staffing levels in 2018-19 and 2019-20.
- The Note to Table 1 explains how the CFC predicts staffing levels and the difficulties in doing this, due to the variability in casual staffing levels.

Key Information

- The FTE figures used in the CFC's staffing tables represent a snapshot of staffing at a certain moment in time : the last pay period of the financial year.
- Since the CFC engages many casual staff, especially at the Canberra Theatre Centre, the FTE figure is highly influenced by the level of theatre activity at any time.
- The footnote to Table 1 on page 193 explains that the high number of casuals employed, and the variations in patterns of casual employment, make a definitive FTE difficult to estimate.
- The footnote also explains that the large numbers of casual and part-time staff employed by the CFC means that the actual headcount of employees is a much higher figure than the FTE figure. For example, while the FTE figure at 30 June 2018 was 103, the actual headcount was 157 employees.

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Economic Development
Cleared for release: Yes
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TRIM Ref:

QTBs

CM2019/3690

Portfolio/s: Arts and Cultural Events**ISSUE: ABORIGINAL AND TORRES STRAIT ISLANDER ARTS AND CULTURE****Talking points:**

- The ACT Government's Arts Policy prioritises engagement with Aboriginal and Torres Strait Islander peoples.
- The ACT Government released the ACT Aboriginal and Torres Strait Islander Arts Consultation Report (Consultation Report) and Action Plan on 31 January 2018 after feedback from Aboriginal and Torres Strait Islander communities.
- As an initiative of the Action Plan, artsACT has established an ACT Aboriginal and Torres Strait Islander Arts Network (Network). The Network is a working group for artsACT and is tasked with the co-design of new programs and improving communications with Aboriginal and Torres Strait Islander communities to support self determination.
- Members of the Network are Jilda Andrews, Tina Brown, Samantha Faulkner, Dale Huddleston and Jenni Kemmare Martiniello.
- As a further initiative of the Action Plan, a new Aboriginal and Torres Strait Islander Arts Officer position has been established within artsACT. Ms Brenda Gifford commenced in the position in January 2019.
- This position provides culturally appropriate advice to Aboriginal and Torres Strait Islander stakeholders and will work with the Network and other Aboriginal and Torres Strait Islander community members to continue to develop and deliver specific programs.
- Funding of \$100,000 per year for four years was allocated in the 2017-18 ACT Budget for targeted programs for Aboriginal and Torres Strait Islander peoples practising art.
- Funding of \$10,500 has been allocated to local Aboriginal artist, Dean Cross, who has travelled to Wellington to take part in the Canberra Wellington Indigenous Artist Exchange pilot.

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Contact Officer name: Sam Tyler
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
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TRIM Ref: CM2019/3690

QUESTION TIME BRIEF

- Wellington City Council announced the successful Māori artist, Ana Iti, on 1 March. Ana is currently in Canberra for a six week residency, staying at Gorman House.

Key Information

- Three meetings of the Network occurred in 2018, on country with support from Ngunnawal Elders at Tidbinbilla Nature Reserve, the Ngunnawal Bush Healing Farm and Googong (London Bridge) to observe cultural protocols and ways of working.
- From these meetings a broad framework of program principles as well as options for new activities have been developed in response to the Action Plan.
- Each 12 months following the release of the Action Plan, the Aboriginal and Torres Strait Islander Arts Network and artsACT will review these priorities and report to the Minister for the Arts and Cultural Events on the implementation and progress of the Actions.
- Funding for the Aboriginal and Torres Strait Islander Arts Officer position recognises that continuing connections to culture for Aboriginal and Torres Strait Islander peoples contributes to positive outcomes across agencies. The officer provides advice, assistance and connections across Directorates regarding Aboriginal and Torres Strait Islander arts engagement.

Background Information

- The Aboriginal and Torres Strait Islander Identified Officer has a total budget impact of \$567,000 over four years which is offset by contributions from directorates 45 per cent of the total costs comes from the Chief Minister, Treasury and Economic Development Directorate, and the other 55 per cent shared across Directorates.
- A targeted new suite of Aboriginal and Torres Strait Islander Arts Programs is currently in development, with consideration of outcomes for all agencies to meet the needs of Aboriginal and Torres Strait Islander communities. The first of these program proposals have been brought to the Network out of session and are currently being considered. The budget for these programs is yet to be allocated from the funding outlined in the 2016-17 ACT Budget, the 2017-18 ACT Budget, the 2018-19 ACT Budget and the 2019-20 ACT Budget.
- There has been some delay in meeting with the Network to accommodate for sorry business.
- Total costs associated with the Canberra Wellington Indigenous Artist Exchange are \$25,000 through the 2017-2018 Budget. \$10,500 has been allocated to Dean Cross and the remaining accrued budget will support costs to bring the Māori artist, Ana Iti, to Canberra.

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CM2019/3690

Portfolio/s: Arts and Cultural Events**ISSUE: ANU COMMUNITY OUTREACH PROGRAM****Talking points:**

- The ACT Government has a strong commitment to the School of Music and recognises its important place in the Canberra arts landscape.
- The Government is providing support of \$2,093,271 in total funding over the next three years as part of the Community Outreach Program.
- The new Community Outreach Program is a shift away from a focus on supporting students in the school environment, to supporting members across the whole community to access music programs and develop their artistic skills, in line with the aims of the ACT Arts Policy to support and develop artists and arts organisations.

Key Information

- The Music For Colleges program for Year 11 to 12 students was not a priority for funding in the new 2018 to 2020 Community Outreach Program. To enable a reasonable transition period of funding, the Government agreed to fully fund the program in 2018 at \$275,595, and up to \$200,000 in 2019, so that current Year 11 and 12 students can complete the course, with no new students in 2019, and no further funding after 2019. There are 32 Year 11 and 26 Year 12 students undertaking the course (58 in total).
- The Government's media release of February 2018 about the new funding program included that the Music For Colleges program for Year 11 and Year 12 students would be transitioned off funding after 2019, and the Music Engagement Program for Year 1 to Year 6 students would no longer be funded. This was also sent to the Friends of the School of Music.
- Canberra students can access the new Developing Musicians Program (non auditioned for Year 7 to 12 students for music tuition and ensemble performances) which is part of the new Community Outreach Program. Students can access other government funded music programs including through Music For Canberra at the Ainslie Arts Centre, and music engagement activities by the Canberra Symphony Orchestra.
- School students have access to a number of other opportunities to engage with music through the Government's Instrumental Music Program, as well as many ACT schools providing music programs as part of their curriculum. There is also a number of community organisations that provide in-school music programs on a fee for service basis.

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QUESTION TIME BRIEF

- The ANU announced in January 2019 that the Head of School of Music, Professor Ken Lampl, had stepped down to take up a new role at the School, with Professor Kim Cunio appointed as the new Head of School.
- Ms Caroline Le Couteur tabled two petitions (18-18 and 24-18) in the Assembly on 29 November 2018 about reinstating funding for the H course music. Petition 18-18 has also been referred to the Assembly Standing Committee on Education, Employment and Youth Affairs as it received over 500 petitioners (907). The Government's response to the Petition is at Attachment A. The Minister for the Arts and Cultural Events and the Minister for Education and Early Childhood Development met with the Committee on 9 April 2019.

On 30 April 2019, the Standing Committee on Education, Employment and Youth Affairs resolved to inquire into the Cessation of the Music for Colleges course. Submissions were due by 30 May 2019.

Background Information

- The ANU School of Music's new programs, at a total cost of \$511,248 per year, are:
 - Girls Rock (for young girls to learn rock music at \$83,782);
 - Girls Jazz (for women and girls to learn jazz at \$84,265);
 - Community School of Rock (for any member of the community to develop their playing skills at \$82,927);
 - My Song (mentorship program with Gugan Gulwan Aboriginal Youth at \$50,830); and
 - Developing Musicians (non-auditioned program Year 7 to Year 12 students for music tuition and ensemble performances at \$209,444).
- artsACT is discussing with the ANU the revised program and budget for these programs for 2019, with the ANU advising that Girls Rock is now not proceeding in 2019. The ANU is considering a new program for young women in discussions with artsACT. Any new program will need to be agreed by government.
- In the 2017-18 ACT Budget, \$250,000 was allocated per year for four years for the Advanced Music Performance Program. This new program commenced in 2019.
- The Education Directorate has a memorandum of understanding with the ANU for the 'ANU Extension Program' in which ACT college students can attend courses at the ANU in sciences, engineering, mathematics and Asian languages, at \$120,000 per year. The Music for Colleges program (Music H-Course) was considered by the Education Directorate as part of the ANU Extension Program, but has been funded by artsACT.

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TRIM Ref: CM2019/3690

Attachment A

Mr Tom Duncan
Clerk
Legislative Assembly for the Australian Capital Territory
PO Box 1020
CIVIC SQUARE ACT 2601

Dear Mr Duncan

Thank you for your letter of 29 November 2018 regarding petition numbers 18-18 and 24-18 lodged by Ms Caroline Le Couteur MLA and received by the ACT Legislative Assembly on 29 November 2018.

The petitioners have requested the ACT Government commit to restoring funding of \$270,000 for the H course music.

In accordance with Standing Order 100, I provide you with the following response to the petition for presentation to the Assembly.

I would firstly like to clarify that the music program funded by the government is known as the Music for Colleges program. It is not funded as the H course music. The intention of Music for Colleges program is to develop the artistic skills of the participants rather than any focus on education qualifications or university credits. It is therefore difficult to compare to the H courses offered in other disciplines through the ANU College Extension Program.

The decision to transition the Music for College from government arts funding by the end of 2019 was made public in February 2018. The decision was part of a strategy to refocus the programs that the Australian National University (ANU) provides under the Community Outreach Program for both the School of Music and the School of Art and Design. The government commenced these discussions with the ANU on the new Community Outreach Program in December 2016.

These changes are designed to shift direct support for students in the school environment, to supporting a broader cross section of the community to access government funded music programs. Hence the important change in language and focus to arts development rather than education outcomes.

Funding under the Community Outreach Program, and the subsequent revisiting of the music and visual arts programs, has resulted in a range of exciting new activities which are described further below.

In making these changes, I believe we now have better reach into the wider community, including for Aboriginal and Torres Strait Islanders, women and people experiencing disadvantage. The new music programs also better align with the ACT Arts Policy and the Social Inclusion in the Arts Plan, and will receive funding of \$512,000 per year over the next three years.

The new music programs include Girls Jazz for women and girls, the Community School of Rock for all members of the community to further develop their music skills, My Song mentorship program with Gugan Gulwan Aboriginal Youth, and the Developing Musicians program, which provides non-auditioned music tuition, workshops and ensemble performances for Year 7 to 12 students.

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QUESTION TIME BRIEF

Canberra students wishing to engage with music development programs through the Community Outreach Program at the School of Music will have access to the Developing Musicians program, as described above. This program was for Year 7 to Year 10 students in the previous Outreach Program, and was expanded to include Year 11 and Year 12 to enable these students continued access to music development opportunities. This program develops the music skills of participants at all levels of ability.

artsACT is having ongoing discussions with the School of Music about the Developing Musicians program and its activities and outcomes, as this program is further developed over the next three years. While this program is not intended to replace the Music for Colleges program, the Developing Musicians program provides considerable opportunities for students to gain skills in music and engage in music performances.

I understand that the Developing Musicians program, as well as the Community Rock and Girls Jazz programs, have been particularly popular with the community.

Canberra students also have access to a number of other opportunities to engage with music through the government's Instrumental Music Program. Many ACT schools provide music programs as part of their curriculum and there are a number of community organisations and individual artists that provide in-school music programs.

Canberra students can also access other government-funded music programs including through Music For Canberra at the Ainslie Arts Centre, and music engagement activities by the Canberra Symphony Orchestra.

In addition to the Community Outreach Program, the government also funds the Advanced Music Performance Program at the School of Music at \$250,000 per year to 2021. This is a new program focusing on high level performance activities for undergraduate students and commenced in 2019.

ACT Education provides \$120,000 per year to the ANU for an Extension program for year 11 and 12 students in ACT schools and colleges. ANU Extension students can enrol in an ANU academic award programs and be able to undertake courses in sciences, engineering, mathematics and Asian languages.

In addition to these programs, the government provides funding to ANU associated with research projects, learning and development programs, infrastructure, scholarships, research grants and jointly supported faculties.

This significant funding and support to the ANU highlights the government's commitment to arts and education, and our ongoing important partnerships with the ANU.

Thank you for bringing this petition to the attention of the ACT Government.

Yours sincerely

Gordon Ramsay MLA

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Lead Directorate:	Chief Minister, Treasury and Economic Development	
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TRIM Ref:	CM2019/3690	

Minister Ramsay Response to Questions on Notice from Committee meeting 9 April 2019

Mr Michael Pettersson MLA

Chair

Legislative Assembly of the ACT

Standing Committee on Education, Employment and Youth Affairs

GPO Box 1020

CANBERRA ACT 2601

Dear Mr Pettersson

Thank you for the opportunity to brief the Committee on 9 April 2019 about the Music for Colleges program.

Responses to two of the Questions Taken on Notice are:

1. What number of students currently participate in the Developing Musicians Program?
There are 92 students enrolled in Semester 1 2019.
2. How much funding is allocated to the Music for Canberra program?
In 2018/19, Music for Canberra Inc received \$276,512 in Key Arts Organisation funding and \$30,000 in funding to assist with costs of hiring Llewellyn Hall.

I understand that the Minister for Education and Early Childhood Development is responding to the questions relating to whether there is a direct school relationship between Australian National University (ANU) and specialist music programs in schools, as well as identifying the conversion rates for students who have completed the H music course at the ANU.

Gordon Ramsay MLA

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CM2019/3690

Portfolio/s: Arts and Cultural Events**ISSUE: ARTS FUNDING****Talking points:**

- The ACT Government has a strong commitment to the arts demonstrated through the 2018-19 Arts Budget of over \$10 million in arts funding, which is the largest arts expenditure in the history of self-government.
- The Budget included new funding of \$700,000 over two years to support expansion at the Belconnen Arts Centre, as well as funding for an Aboriginal and Torres Strait Islander identified arts officer located in artsACT.
- The Budget also ensured that the new Arts Activities Funding category had a minimum of \$775,000. In fact, the Government has achieved funding of over \$860,000 in Arts Activities including funding for screen activities through Screen Canberra.
- To date, 46 applications have been supported in the Under \$5,000 at a total of \$175,044 across a range of artforms and activities, 16 applications at a total of \$303,208 have been supported in the first round of Over \$5,000 to \$50,000 announced in October 2018. The second round closed on 28 February 2019 and \$302,595 funding was announced in May 2019 for 15 applications. In addition, six applications have been funded for screen projects at a total of \$83,969 in 2019.
- The Government announced the successful applicants of the \$325,000 one-off funding round for community outreach activities, and \$100,000 for sector capacity building. Of this, \$75,000 has been provided to Lighthouse Business Innovation Centre for capacity building for arts organisations, and \$25,000 to Gorman House Arts Centre for capacity building for artists.
- The provision of \$108,000 to Music ACT was announced for capacity building programs for the live music sector, in line with the Government's election commitment to strengthen live music.

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QUESTION TIME BRIEF

- New funding for Capacity Building for non-funded arts organisations will open on 6 May 2019. Arts organisations can apply for \$5,000 to \$20,000 for business and strategic development to help improve their sustainability and viability, with a total of \$80,000 available. This funding is being offered for the first time as a one-off opportunity.
- This Government is strongly committed to supporting the arts sector through these important capacity building initiatives, not just funding arts activities.
- \$270,000 per year has been provided to the Belconnen and Tuggeranong Arts Centres to deliver the government's Pop up arts events and activities initiative in 2019, 2020 and 2021, in Gunghalin and Woden.
- Consultation is being undertaken with Key Arts and Program funded organisations to discuss a new model for arts organisation funding to commence from 2022. Further open consultation with arts organisations, including aspirant organisations, will continue in 2019 and 2020.
- The Chief Minister, Treasury and Economic Development Directorate is currently undertaking an evaluation of the ACT Book of the Year Award including through a public survey. A Steering Committee, including representatives from the literature sector, has been established for the evaluation. The evaluation is expected to be completed by the end of May 2019, followed by recommendations to government for its consideration.

Key Information

- For 2018-19, there is total arts funding budget of over \$10 million across a number of funding categories including Key Arts Organisations, Program Organisations, Arts Activities Funding, ACT Book of the Year, Community Outreach including for the ANU, and a number of government initiatives.

Background Information

- Key Arts Organisations are funded with a budget of \$5,348,000. This funding is delivered through five year funding agreements across 17 Key Arts Organisations for core operational costs. These have all been extended to 31 December 2021.
- Program Organisations are funded with a budget of \$556,000. This funding is delivered through two year funding agreements to 31 December 2019 across seven arts organisations to support a specific program of activity. Applications for Program funding opened on 1 June 2019, closing on 31 July 2019, for funding in 2020 and 2021.

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QUESTION TIME BRIEF

- Arts Activities Funding is provided for self-determined one-off arts activities with a proposed budget of \$775,000. This supports funding for the '\$500 up to \$5,000' category which is open all year, and funding for the 'Over \$5,000 and up to \$50,000' category for larger projects which is offered twice a year.
- Screen/film projects are funded by Screen Canberra with a budget of \$100,000 for self determined film/screen projects.
- ACT Book of the Year Award has a budget of \$16,000 including \$10,000 for the winner, \$2,000 for any highly commended book and \$1,500 for any shortlisted book, and is offered once a year.
- Government initiatives include funding for the Arts Law Centre at \$16,000; Design Canberra at \$100,000; Kulture Break at \$35,000; Aboriginal and Torres Strait Islander arts and culture at \$100,000; Visual Arts and Crafts Strategy at \$156,000; Art, Not Apart at \$130,000; ANU Advanced Music Performance Program at \$250,000; the Belconnen Arts Centre at \$300,000; Pop-up arts events in Woden and Gungahlin at \$270,000; and Arts Residencies at \$58,000.
- Community Outreach funding includes the ANU at \$679,000 for the School of Music and School of Art and Design; Canberra Symphony Orchestra for community outreach and Llewellyn Hall at \$111,000; the Belconnen and Tuggeranong Arts Centres at \$93,033 each for community outreach; capacity building for the arts at \$180,000 (\$75,000 for organisations, \$25,000 for artists and \$80,000 for non-funded); Community Outreach Funding at \$325,000 for a one-off round; and \$110,000 for music capacity building.

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TRIM Ref: CM2019/3690

QUESTION TIME BRIEF

2019 Round 1 Arts Activities \$5-50k (announced May 2019)

Name (Alphabetical Order)	Grant Purpose	Amount	Artform	Suburb
Bradley, Julie	To undertake an international artist residency in Ireland	\$14,134	Visual Arts	Ainslie
Cicerone Journal	Source, edit, and publish a collection of literature work by Canberrans	\$11,092	Literature	Rivett
Croft, Brenda	Create a new body of uranium glass works <i>hand/made/held/ground</i> for exhibition	\$50,000	Visual Arts	Hawker
Davies, Harriet	Research on Julie d'Aubigny for the development of a play	\$15,927	Theatre	Wanniassa
Faulkner, Rose-Mary	Development of new body of glass work for a national touring exhibition	\$13,779	Visual Arts	Watson
Girls Rock	Girls Rock! Canberra: empowering girls through music	\$23,550	Music	Braddon
Kelly, Emma	Create new music works centred around the sounds of Canberra	\$10,200	Music	Turner
Mirramu Dance Company	Development of <i>CRONE</i> , an immersive-reality dance-film	\$24,770	Dance	Bungendore
Peach Lane	Recording and release of a debut EP of dream pop music	\$8,580	Music	Hughes
Pierlot, Maura	Development of <i>Fragments</i> , a series of monologues on youth mental health	\$21,870	Theatre	Campbell
Richards, Lisa	Arrange, record and produce new songs at a New York studio	\$10,507	Music	Flynn
Sanders, Eliza	Creative development of new multi-artform work <i>That Was Friday</i> by House of Sand	\$33,500	Dance	Watson
Savage, Daniel and Madeline, Anna	Augmented reality artwork presenting different perspectives of public spaces	\$16,400	Visual Arts	Harrison
The Griffyn Ensemble	Create five new artsongs by Indigenous and non-Indigenous composers, set to texts spoken in Parliament	\$38,260	Music	Flynn
Tidy, Samantha	Research and write a children's book on the 1932 MacRobertson Air Race	\$10,026	Literature	Wanniassa

Brenda Croft said that funding support for arts and cultural practitioners is so vital, allowing artists to realise the complex ideas that we carry around inside our hearts and minds; bringing dreams to bloom, rather than remaining imaginary fruit. Thanks to the invaluable support of the ACT Government, she is now able to bring a long-standing project to fruition, and in doing so, pay

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QUESTION TIME BRIEF

respect to her Gurindji/Malngin/Mudburra family and ancestors, for their sacrifices, determination and inspiration.

Chiara Grassia said that Girls Rock! Canberra was grateful for ACT Government funding, which would allow it to put on a 4th program for girls and trans and gender-diverse young people and foster the next generation of musicians. The funding will allow Girls Rock to increase the number of mentors and participants and build on previous successful programs.

Eliza Sanders said that House of Sand has been working incredibly hard to make great art with extremely limited resources for four years now. It is fantastic to finally have the opportunity to create art in a supported environment and to be able to offer artists the fee's they deserve.

2018 Round Arts Activities Funding \$5-50k (announced October 2018)

Applicant	Grant Purpose	Amount	Artform	Suburb
Art Monthly Australia Ltd	mentoring and publishing ACT writers and artists	\$14,500	Visual Arts	Acton
Australian Dance Party	creating and presenting a new contemporary dance work 'from the vault'	\$46,213	Dance	Braddon
Bastianon, Elliot	developing and exhibiting sculptural furniture at 'Design' Miami, USA	\$26,500	Visual Arts	City
Bobis, Merlinda	researching and developing a collection of short stories 'Kindness'	\$17,485	Literature	Braddon
Bourne, Tracy	the creative development of a new play with songs 'Sheila'	\$11,300	Theatre	Bungendore
CatholicCare, Hands On Studio	a project between Hands On Studio and Canberra artists	\$16,278	Visual Arts	Griffith
Chagnaud, Marilou	creating three new sculptural objects 'The Wind Machines'	\$16,152	Visual Arts	Fraser
Curtis, Harriet	developing sculptural glass and neon installation pieces	\$14,000	Visual Arts	Queenbeyan
Freedom Music - KG	recording, mixing and mastering an EP of new hip hop music	\$9,650	Music	Dickson
Geier, Fiete	recording an album of 10 local bands live at The Phoenix	\$24,977	Music	Ainslie
Lea, Liz	presenting BOLD II dance festival	\$25,905	Dance	Braddon

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Martín, Daniel	rewriting and translating a Spanish science fiction novel to English	\$10,115	Literature	Holt
Miller, Chenoeh	presenting an original work 'Evangeline' by Little Dove Theatre at the Adelaide Fringe Festival	\$26,937	Theatre	Downer
Murphy, Lizz	writing a final manuscript of new poetry 'Wear of My Face'	\$8,000	Literature	Binalong
Stevens, Rosanna	to attend a writing mentorship program 'The Second City' in Chicago	\$16,946	Literature	Dickson
Walsh-Smith, Shane	a graphic novel anthology about mental illness 'Undad'	\$18,250	Literature	Dunlop

Liz lea said that arts funding had ensured that The BOLD Festival has become a festival of note on the ACT and national calendar. BOLD II was a huge success, welcoming guest artists, speakers and performers from across Australia and the world to a range of talks, performances, happenings and sharings.

Chenoeh Miller said that presenting Evangeline at the Adelaide Fringe provided a number of opportunities including connecting with professionals from around Australia and internationally; participating in seminars and workshops by industry professionals; and that Evangeline was invited to Sydney Fringe, Milan Fringe and Soho Theatre New York.

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Portfolio/s: Arts and Cultural Events**ISSUE: ARTS INFRASTRUCTURE****Talking points:**

- The ACT Government manages thirteen arts facilities, through artsACT, under licence agreements with a number of local not-for-profit arts organisations.
- As the owner of these buildings, the ACT Government funds minor upgrades and major new works as well as planned and reactive maintenance at each site.
- \$1.67 million over three years has been allocated in the 2019-20 Budget to arts facilities. The Government will undertake design for capital works at Ainslie and Gorman House Arts Centres and at Strathnairn Arts. Critical works will be delivered at various arts facilities including roofing repairs at Strathnairn Arts and works to improve site safety at Ainslie Arts Centre and Gorman House Arts Centre. \$250,000 was allocated in the 2018-19 Budget towards better arts facilities. Of this \$50,000 has been set aside in 2018-19 for the development of a specialist asset replacement scheme as well as \$100,000 in 2019-20 to start its implementation. Furthermore \$100,000 is allocated in 2018-19 for a scoping study about improvements required to the Watson Arts Centre kiln shed. These projects are in progress.
- \$5.9 million was allocated in the 2018-19 Budget Review to the Former Transport Depot at Kingston to replace the roof and the building's electrical system. Final design and implementation planning have commenced. \$880,000 was allocated over four years in the 2017-18 Budget for priority upgrades, including improvements to fire and mechanical systems at Ainslie and Gorman House Arts Centres, Strathnairn, Tuggeranong Arts Centre and Watson Arts Centre. These works are continuing in 2019-20.

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Key Information

- The ACT Government provides recurrent and capital funding. Recurrent funding for repairs and maintenance covers the cost of planned and reactive maintenance. Capital funding covers minor upgrades and major new works.
- Facility upgrades are guided by a Strategic Asset Management Plan (SAMP) and the focus for arts facilities is currently on safety improvements and the maintenance of existing assets.

Background Information

- ACT Government arts facilities are as follows:
 1. Ainslie Arts Centre (heritage-listed)
 2. Belconnen Arts Centre
 3. Canberra Glassworks (heritage-listed)
 4. The Chapel (artist residence at Canberra Glassworks)
 5. Canberra Contemporary Arts Space (Manuka)
 6. Gorman House Arts Centre (heritage-listed)
 7. Manuka Arts Centre (heritage-listed)
 8. Nissen Hut Storage
 9. Strathnairn
 10. The Street Theatre
 11. Tuggeranong Arts Centre
 12. Watson Arts Centre
 13. Former Transport Depot (heritage-listed) includes the Megalo studios
- The valued heritage-listed buildings in the portfolio, notably Canberra Glassworks, Gorman House Arts Centre and Ainslie Arts Centre, require a higher level of expenditure on repairs and maintenance than newer arts facilities.
- The facilities are occupied by ACT key arts organisations which are provided with core funding to manage the facility and deliver arts programs to enable artists to develop their work and for the community to engage with the arts, and hence are key infrastructure for the arts in Canberra.

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Portfolio/s: Arts and Cultural Events

ISSUE: BELCONNEN ARTS CENTRE – STAGE 2

Talking points:

- The start of the Belconnen Arts Centre Stage 2 \$15 million construction project was marked by a sod-turning event on 19 December 2018, and construction commenced officially on 10 January 2019.
- The project is progressing in accordance with the approved program prepared by PBS Building. Construction will continue throughout 2019, and the new facilities will open to the community in early 2020.
- The expansion will include a flexible theatre space, new dance and rehearsal studio, new gallery space and a café. The project will provide the community with more opportunities to engage with the arts through expanded facilities at the community focused Belconnen Arts Centre.
- The building extension will continue the high standards of accessibility established in Stage 1, making the facility user friendly and open to all.
- As the building occupier and operator, Belconnen Arts Centre Inc has been instrumental in project development. Public programs will continue under a reduced schedule during construction.

Key Information

- \$15 million was announced for Stage 2 of Belconnen Arts Centre over three years in the 2017-18 Budget (\$1.28 million in 2017-18, \$7.42 million in 2018-19 and \$6.30 million in 2019-2020).
- The \$15 million funding for Belconnen Arts Centre Stage 2 has been re-profiled over four years to \$300,000 in 2017-18, \$3 million in 2018-19, \$9.3 million in 2019-20 and \$2.4 million in 2020-21.
- This project was an election commitment in 2016. The \$17 million election commitment for Stage 2 does not include design and development of a foreshore path connection. artsACT is working with Transport Canberra and City Services (TCCS) on the design of the foreshore path and exploring delivery options.

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QUESTION TIME BRIEF

- The additional \$2m of the election commitment (beyond the \$15m for the construction of Stage 2) for programming, was considered as part of the 2018-19 Budget with \$700,000 allocated over two years to support innovative approaches to exhibitions and public programming during and immediately following the construction of Stage 2 of the Centre. Ongoing operational funding will be considered as part of future budget processes.
- The election commitment also proposed funding be made available for architectural projection equipment. During design development, the Belconnen Arts Centre had indicated that this project was a lower priority. Belconnen Art Centre has indicated a renewed interest in this commitment, and building infrastructure is being considered in Stage 2 to allow for appropriate power supply to the perimeter of the building. Funds for any additional projection equipment will be subject to future Budget processes.

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Portfolio/s: Arts and Cultural Events**ISSUE: KINGSTON ARTS PRECINCT****Talking points:**

- The Kingston Arts Precinct is a land development project currently under consideration by the Suburban Land Agency (formerly the Land Development Agency).
- The site is Section 49 Kingston which is bounded by Wentworth Avenue, Giles Street and Eastlake Parade next to the Canberra Glassworks.
- The ACT Government is seeking to co-locate seven arts organisations to the Kingston Arts Precinct and create a visual arts hub.
- Visual arts organisations proposed to voluntarily relocate to the Kingston Arts Precinct are: Canberra Contemporary Art Space (CCAS); Craft ACT; Photo Access; Canberra Glassworks (expanded facilities); Megalo Print Studio and Gallery; and M16 Artspace. Artsound FM is also included in the proposed tenants list.
- Geocon Group Pty Limited is the preferred tenderer to deliver the Kingston Arts Precinct. The ACT Government is currently in negotiations with Geocon for the precinct development.

Key Information

- The ACT Government is facilitating the co-location of arts organisations to the Kingston Arts Precinct. Detailed briefing information has been collected from the arts organisations that have a continuing commitment to moving into the Precinct.
- A stakeholder engagement process has been undertaken with arts organisations, the SLA and artsACT to develop shared understanding of processes and principles through the next stages of the development.
- Whilst transition planning has not yet commenced, the current priority is finalising negotiations with the Preferred Tenderer to ensure that the facilities to be built will be fit for purpose and represent value for money.

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Background Information

- The Kingston Arts Precinct forms part of Stage 5 of the Kingston Foreshore Estate project. The land sale of the Stage 5 land was released to the market in October 2015 in accordance with the Indicative Land Release Program for 2015-16.
- The site was released as a single parcel of land with a unique opportunity for developers and their design teams to put forward innovative design responses that celebrate the history of the site. The development will deliver new arts facilities, an outdoor events space, public areas, commercial spaces, residential dwellings, over 500 public car parks and be complimentary to the Kingston Foreshore hospitality and tourism attractors.
- In February 2017, Geocon Group Pty Ltd was announced as the preferred tenderer. The 'preferred tender' does not mean that the developer has 'won' the tender or that information can be publicly released due to remaining interests of the other participating tenderer.
- Successful negotiation of the obligations between the preferred tenderer and the Territory will result in an execution of all contracts which would then give the developer rights to develop the Land in accordance with their tender submission and commence community engagement and the statutory approval process.
- Since the announcement of the preferred tenderer in February 2017, the Suburban Land Agency was created and continued the post-tender process from 1 July 2017. The SLA and artsACT, during 2018, undertook further review of the likely capital and operational costs for the future Territory assets in order to progress the realisation of the Kingston Arts Precinct.
- Negotiations with the preferred tenderer commenced in October 2018 after a Cabinet submission was considered and recommendations agreed on 17 September 2019. Both Geocon and the SLA/artsACT are currently working in good faith to finalise the necessary obligations by the end of May 2019.
- In December 2018 and February 2019 all participating arts organisations were provided with an opportunity to meet the design team and see elements of the tender submission representing Fender Katsalidis/Oculus (Geocon's design team) vision for the new Precinct.
- Design information provided to the arts organisations remains the intellectual property of Geocon's design team and forms part of their commercial offer provided to the Territory in response to tender requirements. For these reasons the arts organisations understand the need for confidentiality and in this regard agreements were executed by representatives of all participating organisations.
- The SLA continues to meet with the Kingston and Barton Residents Group monthly.

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Portfolio/s: Arts and Cultural Events

ISSUE: MINISTER'S CREATIVE COUNCIL
Talking points:

- The establishment of a ministerial advisory mechanism on the arts, the Minister's Creative Council (MCC), was decided by Government on 3 July 2018 and announced by the Minister for the Arts and Cultural Events on Friday 3 August 2018.
- The MCC has been positioned as a positive, solutions focused, Ministerial advisory body for the arts in Canberra. It provides a two-way conduit of information and provides strategic advice to the ACT Government on the arts and sector issues.
- The ACT Government engaged in a public Expression of Interest process for members; artsACT received 83 applications and interviews were held in late September 2018.
- A further process to attract additional applicants from Aboriginal and Torres Strait Islander backgrounds and people from culturally and linguistically diverse backgrounds closed on 15 October 2018. Four additional applications were received.
- Eleven people have been appointed to the MCC, including a Chair and Deputy Chair.
- The next meeting will be held in the first week of June.
- The MCC are currently finalising their strategic goals and vision, as well as their workplan.

Key Information

- Members and their terms are as follows:

Name	Position	Appointment commencement	Appointment end date
Genevieve Jacobs	Chair	October 2018	30 June 2020
Jack Lloyd	Deputy Chair	October 2018	30 June 2021
Ben Fox	Member	October 2018	30 June 2020

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Andrew Galan	Member	October 2018	30 June 2020
Megan Hinton	Member	October 2018	30 June 2021
Liz Lea	Member	October 2018	30 June 2021
Tamzin Nugent	Member	October 2018	30 June 2021
Adelaide Rief	Member	October 2018	30 June 2021
Michael Sollis	Member	October 2018	30 June 2020
Sia Ahmad	Member	October 2018	30 June 2021
Jilda Andrews	Member	October 2018	30 June 2020

Background Information

- The Council aims to be representative of the Canberra arts sector, including a diversity of art form expertise.
- Genevieve Jacobs, Chair, has been a journalist for 30 years, working in print and radio and brings excellent communication skills, strategic thinking, leadership and a commitment to the arts demonstrated in her work on arts organisations boards.
- Jack Lloyd, Deputy Chair, brings an arts organisation perspective with roles at the Belconnen Arts Centre and Boho Interactive, with particular focus on theatre and digital arts. Mr Lloyd brings a collaborative working style to the Council.
- Ben Fox provides an Artistic Director perspective, and fresh thinking being new to Canberra with experience in national events and festivals.
- Andrew Galan provides an artist/event organiser perspective with a focus on writing, poetry, performance and a focus on audience engagement and participation.
- Megan Hinton brings an artist and arts organisation perspective with visual arts and access to emerging artists through her role at the ANU School of Art and Design.
- Liz Lea brings an artist perspective with a focus on dance and social inclusion being involved with a number of arts and community organisations.
- Tamzin Nugent has worked in various performing arts and screen roles and offers an arts organisation perspective with her expertise in film and screen.
- Adelaide Rief brings perspectives from her work as a producer, festival manager, arts organisation administrator, radio presenter and background as a solicitor.
- Michael Sollis brings passion and advocacy for the arts sector demonstrated by his role as convenor of the Canberra Arts Action Group. Mr Sollis brings artist practitioner and arts organisation perspective with a focus on music.
- Sia Ahmad brings an artist and arts organisation perspective having worked in a number of organisations while maintaining an arts practice. Sia brings knowledge of the administrative realities and operations of arts organisations.
- Jilda Andrews brings an arts organisation and inclusion perspective given her work in improving access to museums for non-traditional audiences. Ms Andrews is also a member of the Aboriginal and Torres Strait Islander Arts Network.

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Portfolio/s: Arts and Cultural Events**ISSUE: NEW THEATRE FOR THE CANBERRA REGION****Talking points:**

- The 2018-19 ACT Budget included new funding of \$1.2 million for early planning for a new Canberra Theatre complex. This will allow the commission of a full business case for a new theatre complex which can host a larger range of local, national and international events.
- Work on the business case has commenced with the Chief Minister, Treasury and Economic Development Directorate, the Cultural Facilities Corporation and the City Renewal Authority working together to ensure a consistent and coordinated approach to potential developments related to a new Canberra Theatre.
- The Government announced, in the 2017-18 ACT Budget, funding of \$100,000 to undertake engagement activities on the current performing arts capacity in the Territory, including the Canberra Theatre Centre, to help identify what infrastructure may be required into the future. This funding will be used in conjunction with Civic and Cultural precinct planning being undertaken by the City Renewal Authority and the business case for a new theatre.
- artsACT hosted a workshop with interested parties from the performing arts sector, including venue operators, on 3 August 2018 to identify the strengths and weaknesses of performing arts venues and spaces in Canberra and the benefits of addressing them. The outcomes from the workshop will be fed into the business case process for a new Canberra Theatre complex as well as the Civic, Arts and Cultural Precinct Plan.

Key Information

- The funding for the business case for the a new Canberra Theatre complex was provisioned in the 2018-19 Budget, pending the Government agreeing to the scope for the business case, which has since been agreed by Cabinet.
- Procurement has been undertaken for key consultants for the development of the Business Case with outcomes to be announced shortly.

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Background Information

- The community engagement project was expected to take place in the first half of 2018; however, due to the development of the business case work and the Civic and Cultural Precinct Plan work, it has not yet commenced.
- In addition to the \$100,000 provided for community consultation in the 2017-18 ACT Budget, there was a further amount of \$100,000 remaining from a previous allocation for new theatre studies. This was utilised by the Infrastructure, Finance and Capital Works area of ACT Treasury to undertake detailed work in the first half of 2018, on analysing demand side factors for the new theatre, especially the projected utilisation of such a venue.

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Portfolio/s: Arts and Cultural Events**ISSUE: POP-UPS IN GUNGAHLIN AND WODEN****Talking points:**

- The ACT Government is pleased to provide funding of \$270,000 per year for 2019, 2020 and 2021 to the Belconnen and Tuggeranong Arts Centres as a joint partnership to deliver pop up arts events and activities in Gungahlin and Woden.
- This funding was announced as a 2017-18 Budget initiative to commence from 2019 to enable the community to engage with and participate in arts activities and events and to enrich the town centres.

Key Information

- artsACT called a public request for proposal in September 2018 to deliver the program through a competitive procurement process. The Belconnen and Tuggeranong Arts Centres submitted a joint proposal and were awarded the funding.
- The activities and pop-up events will be based on a community arts and cultural development foundation that expresses, celebrates and promotes locally-created arts and culture.
- Each centre has employed a community arts officer based at each centre and work in their respective areas in Gungahlin (Ms Michelle Grimston) and Woden (Mr John Hart) and will scope the program in consultation with the community.
- The officers have commenced discussions with local community centres and councils, as well as business and the arts community on the program.

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QONs - QTONs



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports QUESTION ON NOTICE

Mrs Dunne: To ask the Minister for the Arts and Cultural Events

In relation to Output 3.5 – Arts & Engagement:

CMTEDD Annual Report Vol 1, pp78-80

1. P78 - Cultural tourism:
 - a. What is the government's strategy for fostering cultural tourism; and
 - b. Which arts stakeholders have been engaged in the process;
2. P7 - Arts Activities Funding:
 - a. What does "further arrangements for organisations being developed" mean;
 - b. (Vol 3, p17) – What feedback was received from the various consultation fora on the government's plan to introduce arts activity funding;
 - c. Was the structure amended in any way as a result of those consultations; and
 - d. If yes, how was it amended;
3. P79 – Accountability Indicators:
 - a. Art organisations supporting community participation:
 - i. How was it determined that 26 art organisations support community participation;
 - ii. Why is that a government achievement;
 - iii. How many community-based arts organisations exist in the ACT;
 - iv. How many of those support community participation;
 - v. How many professional arts organisations exist in the ACT; and
 - vi. How many of those support community participation;
 - b. P79 - Engagement activities:
 - i. On what dates were the five engagement activities held;
 - ii. What form did they take;
 - iii. Where were they held;
 - iv. How much did they cost;
 - v. How many people attended each one; and
 - vi. What were the outcomes;
4. P80 – Future Direction:
 - a. Who will be consulted in the development of the arts engagement plan;
 - b. What is the concept for the arts innovation hub;
 - c. What is arts pop-up activities program for 2018-19, including, i) overall budget; ii) event dates; iii) venues; iv) nature of each activity; and v) arts practitioners engaged for each activity;
 - d. What are the details of the Capacity building activities program;
 - e. Cultural Ministers and Officials Meeting (September 2018):

- i. What was the date of this meeting;
- ii. Where was it held;
- iii. What did it cost;
- iv. Who attended; and
- v. Was a communique issued at the conclusion of the meeting, and: a) if not, why; and b) if yes, append a copy;
- f. Ministerial advisory mechanism (Minister's Creative Council announced 6 Nov 18)):
 - i. How many times were expressions of interest called for appointment to the advisory body;
 - ii. If more than once, why; and
 - iii. Why has it taken more than a year to establish this advisory body; and
5. What is the Minister's strategy to "start a conversation" about the provision of arts facilities in Woden and Gungahlin?

CMTEDD Annual Report Vol 3, p105

1. Grant funding for arts residencies:
 - a. How many applications were received during 2017-18 for arts residencies grant funding;
 - b. Which arts disciplines did those applications cover (provide discipline group and number of applications in each group);
 - c. What was the budget allocation for 2017-18; and
 - d. What benefits did the arts residencies in 2017-18 bring to: a) participants in the relevant arts discipline groups; and b) the broader community?

Annual Reports Briefs

1. How many briefs were prepared for the Minister for the Arts for the 2017-18 Annual Reports hearings; and
2. What topics were covered in these briefs?

Minister for the Arts and Cultural Events: The answer to the Member's question is as follows:–

CMTEDD Annual Report Vol 1, pp78-80

1.
 - a. The ACT Government, through VisitCanberra, promotes key experience pillars of the destination to our segmented audiences based on their differing motivations toward travel. Arts and Culture is an essential experience pillar for Canberra, and Arts experiences are widely promoted through our marketing channels including always-on (social media, websites and other digital channels), PR and destination campaign activity. Local arts organisations are encouraged to provide information for promotion through these channels. VisitCanberra's Major Event Fund is also a key component in supporting Arts and Culture experiences, particularly major blockbuster events brought to the destination by key cultural attractions. All programs and activities are central to the ACT Government's commitment to its Tourism 2020 Strategy, the main goal of which is to grow the value of overnight visitor expenditure in the ACT to \$2.5 billion by December 2020.
 - b. VisitCanberra, artsACT and the Cultural Facilities Corporation engage with a range of arts stakeholders across industry through all marketing, partnerships and insights activity from national attractions, local cultural attractions, cultural associations, event organisers and arts based businesses and organisations.

2.
 - a. artsACT is undertaking engagement with currently funded and not funded organisations regarding future organisational funding arrangements. This is part of ongoing development of an ACT Arts Funding Plan. artsACT will inform organisations of next steps for the development of funding in coming months.
 - b. Feedback from the community indicated the community wanted:
 - Increased flexibility;
 - Funding that was more responsive to artist timeframes;
 - Reduced time between application and project delivery;
 - Certainty regarding opening, closing and announcement dates;
 - Consistent criteria for all Arts Activity funding; and
 - An increase to maximum available funding per project.
 - c. Yes.
 - d. The new Arts Activities Funding arrangements provide multiple opportunities to apply for arts funding each year:
 - Up to \$50,000 per application – two rounds a year (peer assessed). This cap was lifted from \$40,000 per application; and
 - Up to \$5,000 per application – open all year (artsACT staff assessed).

Key features:

- Funding for small projects/activities open all year, with applicants notified of outcome within six weeks;
- Two rounds each year for large projects, with applicants notified of outcome within three months;
- Fixed opening, closing and announcement dates across years;
- Consistent eligibility and criteria, with fewer restrictions on eligible activities; and
- Increased cap on funding requests.

3.
 - a. Art organisations supporting community participation:
 - i. There are 17 Key Arts Organisations and nine other organisations that receive ACT Government funding to support arts activities which engage the community.
 - ii. This is a Government achievement as these organisations receive ACT Government funding to support arts activities which engage the community.
 - iii. The precise number of community based arts organisations operating in the ACT is unknown and would likely vary from time to time.
 - iv. As above (iii).
 - v. The precise number of professional arts organisations operating in the ACT is unknown and would likely vary from time to time.
 - vi. As above (v).
 - b. P79 – Engagement activities:
 - i. See Attachment A
 - ii. See Attachment A
 - iii. See Attachment A
 - iv. See Attachment A
 - v. See Attachment A
 - vi. See Attachment A

4.
 - a. artsACT will consult with the Minister's Creative Council on the development of the arts engagement plan.
 - b. The details of an arts innovation hub are still being explored, however the opportunities being investigated include working with the Canberra Innovation Network and exploring opportunities to link the arts with the innovation and business sectors.
 - c. The program of pop-up activities will be determined following the finalisation of the selection of the successful tender to undertake the activity, which is yet to be announced. The budget for the whole activity is \$810,000 over three years, and the budget for 2018-19 is \$270,000.
 - d. The capacity building program includes:
 - \$25,000 funding provided to Ainslie and Gorman Arts Centre to deliver a program of skills and professional development for artists.
 - Funding of \$108,000 provided to MusicACT to deliver capacity building programs to the music sector, including in artist management, recording, touring, and promoting, and to facilitate the creation of more opportunities for Canberra all-ages shows.
 - \$75,000 to be provided to an organisation to deliver a program of capacity building activities for ACT arts organisations, through a series of workshops and one-on-one sessions to build capacity in governance, strategic planning, change and risk management, diversity representation, and cultural awareness.
 - e.
 - i. 13 and 14 September 2018.
 - ii. Margaret Whitlam Pavilion, National Arboretum Canberra.
 - iii. \$5,856.50.
 - iv. The meetings were attended by arts Ministers from Australia and New Zealand (detailed in the Communiqué) and Senior Officials from: the ACT Government; Australian Government Department of Communications and the Arts; Australia Council for the Arts; Australian Local Government Association; Create NSW; New Zealand Ministry for Culture and Heritage; Northern Territory Department of Tourism and Culture; Arts Queensland; Arts South Australia; Tasmanian Department of State Growth; Creative Victoria and the Western Australian Department of Local Government Sport and Cultural Industries.
 - v. The communiqué is publically available on the Department of Communications and the Arts website <https://www.arts.gov.au/mcm/meeting-summaries>.
 - f.
 - i. Twice.
 - ii. The second expression of interest was called to seek further applications from Aboriginal and Torres Strait Islander Peoples and people from Culturally and Linguistically Diverse backgrounds.
 - iii. The establishment of the Minister's Creative Council included: public consultation; development of terms of reference; focus groups to discuss terms of reference; a Cabinet process to establish the Council; Remuneration Tribunal determination; advertising the expression of interest process; application process; assessment of applications; and Cabinet appointment.
5. The development and delivery of arts activities and pop-up events in Gungahlin and Woden will provide collaborative arts opportunities for the Woden and Gungahlin communities, which will start the conversation about a case for provision of arts facilities in these areas.

CMTEDD Annual Report Vol 3, p105

1.

- a. There was an open call for the Wellington Indigenous Exchange residency with two applications and one successful artist selected. There was one strategic residency with the National Arboretum, there was no application process for this residency. There were five applications from Key Arts Organisations for the remaining residency funding. This funding is only available to Key Arts Organisations with artist accommodation within their facility.
- b. The five residencies with Key Arts Organisations had a focus on diversity and social inclusion with four visual artists and one dance artist. The Wellington Indigenous Artist selected (who has not yet travelled to Wellington) is a visual artist. The Arboretum artist was also a visual artist.
- c. \$109,000 was the budget allocation for 2017-18.
- d. While the benefits have yet to be evaluated, as the acquittals are not yet due, artist residencies provide opportunities for Australian and international artists to spend time in a new atmosphere and environment, to promote cultural and artistic exchange, nurture experimentation and new ideas, and support research and the development of new work.

Annual Reports Briefs

1. 34
2. See Attachment B.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for the Arts and Cultural Events, Gordon Ramsay MLA

- 3. b. P79 - Engagement activities:**
- i. On what dates were the five engagement activities held;
 - ii. What form did they take;
 - iii. Where were they held;
 - iv. How much did they cost;
 - v. How many people attended each one; and
 - vi. What were the outcomes.

Engagement	Date	Form of engagement	Location	Cost	Number of attendees	Outcomes
<p>Arts Activities Funding</p> <p>Arts Activities Funding commenced 1 June 2018 and responds to the arts sectors feedback to provide more flexible, responsive funding, with fewer restrictions on eligible activities and more opportunities to apply.</p>	<p>Two round table meetings were held on 1 and 2 May 2018 about Arts Activities Funding replacing the existing Project and Out of Round funding categories.</p> <p>At the roundtable, 19 artists attended and were provided with a draft model of the Arts Activities Funding proposal for comment. artsACT had previously also run consultation across 2016/17 about a funding model.</p> <p>With the introduction of the Arts Activities Funding, a public information session was held on 13 June 2018 to explain the process with 42 people attending. One-on-one information sessions were also held in June 2018 with 43 artists and organisations attending to discuss individual funding proposals.</p> <p>In relation to Key Arts Organisation funding, artsACT consulted on 6 June 2018 with 24 organisations. Further consultation will be undertaken in 2018-19 to discuss a new model for 'Arts Organisation Funding'.</p>	<p>Round tables, one-on-one sessions, public information session, consultation meeting</p>	<p>Canberra Nara Centre, 1 Constitution Ave</p> <p>Ainslie/Gorman Arts Centre</p> <p>Belconnen Arts Centre</p> <p>Tuggeranong Arts Centre</p>	<p>Approximately \$1175 for catering and venue costs.</p>	<p>19 roundtable attendees</p> <p>42 public information session</p> <p>43 one-on-one sessions</p> <p>24 organisations attended -Key Arts Organisation funding consultation meetings</p>	<p>Development of new arts funding model</p>
<p>Ministerial advisory mechanism</p> <p>Four Ministerial advisory mechanism roundtables were held throughout July 2017 as well as an online survey. An additional workshop was held in June 2018. The consultation process considered issues such as: the purpose of an advisory body; what it would advise on; how the government will ensure that advice is received in relation to the full spectrum of art forms, practice and experience in the ACT; and how an advisory body will best serve the arts community and the government. In all, more than 140 people were engaged in the consultation process.</p>	<p>Roundtables were held on 5, 17, 24, 28 July 2017. The online survey was open for six weeks and closed on 28 July 2017. The workshop was held on 14 June 2018. One face-to-face meeting was held on 19 June 2018 for two people who could not attend the focus group.</p>	<p>Four roundtables, online survey, focus group, one-on-one meeting.</p>	<p>Belconnen Arts Centre, Gorman House, Tuggeranong Arts Centre, Canberra Nara Centre.</p>	<p>Approximately \$918 Venue hire costs.</p>	<p>57 roundtable attendees</p> <p>79 online survey submissions</p> <p>6 focus group attendees</p> <p>2 face-to-face meetings</p>	<p>Establishment of the Minister's Creative Council.</p>

Attachment A

Engagement	Date	Form of engagement	Location	Cost	Number of attendees	Outcomes
<p>Arts Infrastructure Plan A facilities stakeholder workshop was held on 31 August 2017 to discuss the development of the Arts Infrastructure Plan. The workshop used design thinking methodology.</p>	Held on 31 August 2018	Meeting	Nara Centre	\$595 for venue hire costs.	10 attendees (facility managers).	The attendees discussed how the built form can support creativity and innovation for artists and audiences in Canberra. This information continues to inform thinking regarding arts infrastructure.
<p>Public Art consultation at the Hughes shops Public Art consultation at the Hughes shops held from July to September 2017 to gauge ideas to replace the stolen artwork Stepping Out.</p>	The online survey was open from July 2017 and closed end of September 2017. Information stalls were held across two weekends in August 2017.	Online survey and public information sessions	Hughes Shops	Nil	There were 45 submission through the Your Say website with 11 hard copy submissions received. There were 26 surveys filled out through face to face stalls at Hughes Shops.	A consultation report is available at https://www.arts.act.gov.au/data/assets/pdf_file/0015/1172211/Hughes-Shops-Public-Artwork-Community-Consultation-Report-February-2018.pdf
<p>ACT Aboriginal and Torres Strait Arts Network artsACT established the ACT Aboriginal and Torres Strait Islander Arts Network as a working group to co-design future Aboriginal and Torres Strait Islander arts programs. Establishment of the Network is an outcome of the Action Plan and is in line with the ACT Aboriginal and Torres Strait Islander Agreement principle of supporting the rights of Aboriginal and Torres Strait Islander peoples to freely determine their political status and to freely pursue their economic, social and cultural development in line with the right to self-determination. artsACT also developed program principles in conjunction with the ACT Aboriginal and Torres Strait Islander Arts Network to guide engagement and development of specific Aboriginal and Torres Strait Islander arts programs in 2018-19.</p>	3 meeting have been held: 21 March 2018 21 April 2018 19 May 2018	Meetings	Canberra Nara Centre, 1 Constitution Ave Tidbinbilla Nature Reserve and Ngunnawal Bush Healing Farms Goongong	\$7500 for remuneration of members and catering.	7 attendees (5 Network members and 2 artsACT staff).	The Network meetings have included development of program principles, discussion on target areas and development of project/program ideas.

2017-18 Annual Report Hearing Brief Topics – Minister for the Arts and Cultural Events

Output 9.8

Arts Budget initiatives
 Belconnen Arts Centre Stage 2
 Arts Facility Management
 Public Art – Collection Management
 Kingston Arts Precinct
 Arts Funding (including funding plan)
 ANU Community Outreach Program
 ACT Arts Policy
 Social Inclusion in the Arts Plan
 Ministerial Advisory Mechanism
 Engagement with Aboriginal and Torres Strait Islander Arts and Cultures
 Project Funding

Output 3.4

Budget, Staffing and Accountability Indicators
 2017 Canberra Nara Candle Festival
 2017 Christmas in the City
 New Year's Eve 2017
 Australia Day 2018
 Symphony in the Park & Canberra Day 2018
 2018 Canberra Balloon Spectacular
 2018 Lights!Canberra!Action!
 Reconciliation Day 2018
 ACT Event Fund 2017

Cultural Facilities Corporation

CFC Financial Results for 2017-18
 CFC Performance Results for 2017-18
 CFC Capital Projects Undertaken in 2017-18
 CFC Capital Upgrades Undertaken in 2017-18
 Work Health Safety Notices Issued to CFC in 2017-18
 Security Planning for the CFC
 Theatre Reserve
 Canberra Theatre Centre – Ticketing Arrangements for Patrons Requiring Wheelchair Access Seating
 Canberra Museum and Gallery – Cladding in Signage
 Canberra Museum and Gallery- Acquisition of Social Media Posts
 Rural Leaseholder Concerns – Proposed Cuppacumbalong to Lanyon Homestead Walk
 Water Damage at Calthorpes' House



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MRS DUNNE MLA:

In relation to Output 3.5 – Arts & Engagement – Funding provided to the Australian National University:

1. What are the ACT Government's funding acquittal requirements for the Australian National University ("ANU") in relation to funding provided to it by artsACT?
2. Since 2010 have any changes been made to the ACT Government's funding acquittal requirements for the ANU?
3. If yes:
 - a. what changes were made; and
 - b. when were the changes implemented?
4. Has the ANU met all funding acquittal requirements current at relevant times?
5. If no, what has the ACT Government done to ensure compliance?
6. Has the ACT Auditor-General ever done an artsACT-sponsored third-party audit on the ANU's management and administration of artsACT funding, and, if no, why?
7. If yes:
 - a. when was the last audit;
 - b. what specific funded programs were audited;
 - c. what were the findings and recommendations;
 - d. in light of those audits, what changes has the ACT Government made to funding policy for and contractual arrangements with the ANU?

Minister for the Arts and Cultural Events: The answer to the Member's question is as follows:–

1. The Australian National University (ANU) is required to sign the acquittal form, and provide an artistic report and financial report. The financial report needs to be signed by the Chief Financial Officer of the ANU Finance area. The ANU also needs to provide a copy of the covering letter from the Australian National Audit Office that the ANU has been audited by the office.
2. Yes.
3. The financial report needs to be signed by the Chief Financial Officer of the ANU Finance area, a measure introduced in 2015.
4. Yes.
5. Not applicable.
6. No. There has been no reason for artsACT to request the ACT Audit Office to undertake an audit of the ANU's management and administration of the funding agreement. The ACT Auditor-General has undertaken independent audits of the ACT Arts Funding Program from time to time which included the funding agreement with the ANU.
7. Not applicable.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for the Arts and Cultural Events, Gordon Ramsay MLA

Attorney-General
Minister for the Arts and Cultural Events
Minister for Building Quality Improvement
Minister for Business and Regulatory Services
Minister for Seniors and Veterans

Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper 24
21 September 2018
Question No. 1732

MRS DUNNE: To ask the Minister for the Arts and Cultural Events—

- (1) How many briefs were prepared for the Minister for the Arts and Cultural Events each month from 1 January 2018 to 30 September 2018.
- (2) Did the Directorate maintain an index of briefs prepared for the Minister for the Arts and Cultural Events between 1 January 2018 and 30 September 2018; if yes, can the Minister append a copy to the answer to this question; if not, why not.
- (3) How many question time briefs were prepared for the Minister for the Arts and Cultural Events each month from 1 January 2018 to 30 September 2018.
- (4) What topics were referenced in the question time briefs for 20 September 2018 for the Minister for the Arts and Cultural Events.
- (5) Were estimates briefs prepared for the Minister for the Arts and Cultural Events before the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) appeared before the Select Committee on Estimates 2018-2019 on 28 June 2018; if yes, what topics were covered in those briefs; if not, why not.
- (6) Were estimates briefs prepared for senior officials of CMTEDD on arts issues before the Select Committee on Estimates 2018-2019 hearings on 28 June 2018; if yes, what topics were covered in those briefs; if not, why not.

MR RAMSAY MLA - The answers to the Member's questions are as follows:

- (1) There were over 130 briefs prepared for the Minister for Arts and Cultural Events between 1 January 2018 and 30 September 2018, comprising of function briefs, meeting briefs and Question Time Briefs. Providing a detailed and accurate monthly breakdown over such a time period requires interrogating and checking a number of systems. This exercise is time consuming and would represent an unreasonable redirection of resources.
- (2) Providing an accurate ~~breakdown list~~ of briefs across the agencies that report to the Minister for the time period requested will require interrogating and checking a number of systems. This exercise ~~will be~~ time consuming and would represent an unreasonable redirection of resources.

(3) Question Time Briefs prepared each month from 1 January to 30 September 2018:

artsACT

Jan 2018	Feb 2018	March 2018	April 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018
0	12	12	10	10	10	11	0	10

CFC

Jan 2018	Feb 2018	March 2018	April 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018
0	4	2	2	3	5	5	0	2

Events ACT

Jan 2018	Feb 2018	March 2018	April 2018	May 2018	June 2018	July 2018	Aug 2018	Sept 2018
0	8	9	9	10	8	8	8	8

(4) Topics referenced in the Question Time Briefs for 20 September 2018 were:

artsACT

Kingston Arts Precinct
Arts Funding
Aboriginal and Torres Strait Islander Arts and Culture
Ministerial Creative Council
Public Art
Arts Infrastructure
ACT Arts Policy/Strategy
Belconnen Arts Centre
New Theatre for the Canberra Region
ANU Music for Colleges Program

CFC

Canberra Museum and Gallery – Cladding in Signage
Theatre ticketing for patrons requiring wheelchair access seats

2018 and 2019 ACT Event Fund
Community Events Summary
Enlighten 2018
ACT Events Policy (ACT Events Framework) and Community Event Strategy
2018 Reconciliation Day Event
New Canberra Festival 2020
Floriade 2018
Floriade 2017

- (5) Estimates Briefs were prepared 28 June 2018. The topics covered in those briefs were:
artsACT

Arts Election Commitments and Budget Initiatives
Accountability Indicators/Strategic Objectives
Capital Funding Arts Facilities – (including Belconnen Arts Centre Stage 2)
Arts Facilities Management
Public Art
Kingston Arts Precinct
Arts Funding
Community Outreach Program (including ANU)
ACT Arts Policy
Ministerial Advisory Mechanism
Arts Community Engagement
Engagement with Aboriginal and Torres Strait Islander Arts and Culture
New Canberra Theatre
Social Inclusion and the Arts
Canberra Area Theatre Awards

CFC

CFC estimated financial outcome for 2017-18 and budget for 2018-19
CFC estimated performance outcomes for 2017-18 and targets for 2018-19
CFC estimated staffing numbers for 2018-18 and projection for 2018-19
CFC capital upgrades for 2018-19

More jobs for our growing city – Vocational training for stage and theatre
More jobs for our growing city – Conserving and improving Canberra’s historic places
More jobs for our growing city – Upgrading the Canberra Museum and Gallery
More jobs for our growing city – Upgrading the Canberra Theatre Centre
Canberra Museum and Gallery -Acquisition of Social Media Posts
Car parking for theatre patrons – Impact of Constitution Place project
Canberra Museum and Gallery – Cladding in signage
Physical Security Performance Audit: CFC Coverage
Water Damage to Calthorpes’ House
CFC Capital project funding for CTC and Lanyon – initiatives for people with special needs
CFC Capital project funding for the Canberra Museum and Gallery – content and benefits

Events ACT

New Canberra Festival 2020
Floriade 2017 and 2018
Enlighten 2018
2018 ACT Event Fund
2018 Reconciliation Day Event
Canberra Innovation Festival
Community Events Summary
ACT Events Policy (ACT Events Framework) and Community Event Strategy

(6) There were no specific senior official briefs prepared for artsACT, CFC or Events ACT.

Approved for circulation to the Member and incorporation into Hansard.	
Gordon Ramsay MLA Minister for the Arts and Cultural Events	Date:.....
This response required 10 hours and 55 minutes to complete, at an approximate cost of \$785.91.	

Attorney-General
 Minister for the Arts and Cultural Events
 Minister for Building Quality Improvement
 Minister for Business and Regulatory Services
 Minister for Seniors and Veterans
 Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper 25
26 October 2018
Question No. 1892

MRS DUNNE: To ask the Minister for the Arts and Cultural Events—

- (1) How many consultancy reports were commissioned in the Arts portfolio from 1 January 2018 to the date on which this question was published in the Questions on Notice Paper.
- (2) Who were awarded consultancy contracts in the Arts portfolio from 1 January 2018 to the date on which this question was published in the Questions on Notice Paper.
- (3) For each consultancy contract, what was its (a) purpose and (b) value.
- (4) For each finalised consultancy report, (a) what was the title of the report and (b) was it released publicly; if not, why not.
- (5) For each consultancy report not yet finalised, will it be released publicly; if so, when; if not, why not.

MR RAMSAY MLA - The answer to the Member's question is as follows:

1,2,3,4

Consultant	Title	Purpose	Value	Was it released publicly; if not, why not?
Maxim Consulting Services Pty Ltd - Public Art collection Maintenance Plan 2018	Public Art collection Maintenance Plan 2018	The delivery of a Maintenance Plan for the public art collection managed by artsACT. The Plan provides a schedule of routine maintenance and conservation activities for each artwork within the collection.	\$52,700 (ex GST)	No. The Plan is a working document for collection management. It provides the scope of work for specialist maintenance and conservation providers and cannot be publicly released because the content will be part of a tender process.

Follow up Review of Staffing Arrangements: ACT Historic Places and Canberra Museum and Gallery	Chris Salter	Review of shared services staffing arrangements between Canberra Museum and Gallery and ACT Historic Places	\$17,500 (GST incl)	No. The report is being used for preliminary internal planning only. The report was released to relevant staff and unions and formed part of ongoing consultations.
Lanyon Workshop Site Analysis	SAJE Consulting	To determine the most appropriate site for a new workshop facility at Lanyon Homestead consistent with the Conservation Management Plan	\$12,000 (GST incl)	No. The report is being used for internal planning and decision making only.
Security Consultancy Services – Stage 2	Lote Consulting	To use existing CFC Security Risk Assessments to develop CFC Protective Security Plans and Protective Security Policies	\$52,800 (GST incl)	No. The report is being used for internal planning and decision making only. The report contains sensitive security information about security risk.

5. N/A

Approved for circulation to the Member and incorporation into Hansard.	
Gordon Ramsay MLA Minister for the Arts and Cultural Events	Date:.....
This response required 1hr 55mins to complete, at an approximate cost of \$171.38.	



Attorney-General
Minister for the Arts and Cultural Events
Minister for Building Quality Improvement
Minister for Business and Regulatory Services
Minister for Seniors and Veterans
Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper 25
26 October 2018
Question No. 1916

MRS DUNNE: To ask the Minister for the Arts and Cultural Events—

- 1) How many consultancy reports were commissioned in the arts and cultural events portfolio from 1 January 2018 to the date on which this question was published in the Questions on Notice Paper. [26 October 2018]
- 2) Who was awarded consultancy contracts in the arts and cultural events portfolio from 1 January 2018 to the date on which this question was published in the Questions on Notice Paper. [26 October 2018]
- 3) What was the (a) purpose and (b) value of each consultancy contract.
- 4) For each finalised consultancy report, (a) what was the title of the report and (b) was it released publicly; if not, why not.
- 5) For each consultancy report not yet finalised, will it be released publicly; if so, when; if not, why not.

MR RAMSAY MLA - The answer to the Member’s question is as follows:

1, 2, 3, 4, 5

Refer to answer Question on Notice 1892.

Approved for circulation to the Member and incorporation into Hansard.

Gordon Ramsay MLA
Minister for the Arts and Cultural Events

Date:.....

This response required 55mins to complete, at an approximate cost of \$78.96.

Attorney-General
Minister for the Arts and Cultural Events
Minister for Building Quality Improvement
Minister for Business and Regulatory Services
Minister for Seniors and Veterans
Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper 25

26 October 2018

Question No. 1995

MRS DUNNE: To ask the Minister for the Arts and Cultural Events—

- (1) How many briefs were prepared for the Minister in relation to the period 1 October 2018 to the date on which this question was published in the Questions on Notice Paper.
- (2) What topics were referenced in those briefs.
- (3) Of the briefs referred to in part (1), how many related to question time.
- (4) What topics were referenced in those question time briefs.
- (5) Of the briefs referred to in part (1), how many were prepared in response to ad hoc requests of the Minister for briefs.
- (6) What topics were referenced in those ad hoc briefs.
- (7) What protocols are in place for the Minister to make ad hoc requests for briefs.

MR RAMSAY MLA - The answer to the Member's question is as follows:

- (1) There were 21 briefs prepared between 1 October 2018 and 26 October 2018.
- (2) The topics of those briefs were:
 - Information Briefs
 - Stage 2 Belconnen Arts Centre – progress update
 - CFC - 2017-18 Annual Report
 - Australian National Eisteddfod
 - Meeting of Cultural Ministers Minutes – 14 September 2018
 - CFC Budget Concept Briefs for the 2019-20 ACT Budget
 - Performing Arts Infrastructure consultation
 - 2019-2021 funding arrangements for Key Arts and Program Organisations
 - Election Commitment Updates - Minister Ramsay - July to September 2018
 - \$5 - \$50k recommendations – Arts Activities Funding
 - Assembly QON 1732 - Briefings for the Minister for Arts & Cultural Events QON Paper 24

Function and Meeting Briefs

- Floriade Visit - 09/10/18
- Scene setting for Arts Workshop - 17/10/18
- Launch the 2019 Canberra Theatre Centre Subscription Season – 29/10/18
- ACT Writers Centre Meeting - 2/11/18
- The ANCA Art Bus Opening - 3/11/18
- Design Canberra Festival 2018 – 4/11/18
- Lift Off Music Comp 2018 Grand Finale - 9/11/18
- International Architecture Symposium - 16/11/18
- Architecture Symposium - 16/11/2018

(3) There were 19 Question Time Briefs prepared between 1 October 2018 and 26 October 2018.

(4) The topics of the briefs were:

- Kingston Arts Precinct
- Arts Funding
- Aboriginal and Torres Strait Islander Arts and Culture
- Minister's Creative Council
- Public Art
- Arts Infrastructure
- ACT Arts Policy/Strategy
- Belconnen Arts Centre
- New Theatre for the Canberra Region
- ANU Music for Colleges Program
- ANU Update from Freedom of Information request
- Canberra Museum and Gallery – Cladding in Signage
- Theatre ticketing for patrons requiring wheelchair access seats
- Rural leaseholder concerns – Proposed Cuppacumbalong to Lanyon Homestead Walk
- Canberra Theatre Centre – Work Health Safety Notices re Roof Safety
- Community Events Summary
- 2018 and 2019 ACT Event Fund
- ACT Events Policy (ACT Events Framework) and Community Events Strategy
- 2018 Reconciliation Day Event

(5) All briefs provided to the Minister for the Arts and Cultural Events follow a formal request process.

(6) N/A

(7) All requests for briefs from the Minister are directed through the Directorate Liaison Officer.

Approved for circulation to the Member and incorporation into Hansard.

Gordon Ramsay MLA

Minister for the Arts and Cultural Events

Date:.....

This response required 2 hrs & 40 mins to complete, at an approximate cost of \$221.85.

Attorney-General
Minister for the Arts and Cultural Events
Minister for Building Quality Improvement
Minister for Business and Regulatory Services
Minister for Seniors and Veterans
Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 26
2 November 2018
Question No. 2024

MRS DUNNE: To ask the Minister for the Arts and Cultural Events—

- (1) Is (a) the Minister and (b) artsACT aware that the Music Engagement Program, run out of the Australian National University, is targeted at increasing engagement in the act of making music, and that it uses a unique approach informed by a social philosophy of shared, active music-making known as the Music Outreach Principle; if so, how does the program fail to meet artsACT's and the ACT Government's aim, according to the artsACT website, "to recognise the integral part that arts and culture play in our community and to encourage creativity, celebration, thinking and exchange"; if not, why not.
- (2) Before the date on which the ACT Government notified the Music Engagement Program that its funding was to cease, was the Minister aware that the program had commissioned a study of the effects of the program for people living with Alzheimer's disease and dementias; if so, why was the notification referred to issued before the study was completed and the results reported; if not, was artsACT aware of the study before the date of the notification referred to; if so, did artsACT advise the Minister of that development; if so, on what date; if not, why not;
- (3) Before the date of the notification, did (a) the minister or (b) artsACT, consult with the Australian National University as to the Government's intention to cease the funding for the program; if so, what discussions emerged in that consultation process about (i) the record of the program's delivery and results, (ii) the future plans of the program, (iii) any plans for evaluation of the program or any aspect thereof and (iv) the direction artsACT would wish to see the program take under any future funding arrangement from the ACT Government; if not, why not.

MR RAMSAY MLA - The answer to the Member's questions are as follows:

- (1) The Government is aware of the philosophy and engagement outcomes of the Music Engagement Program. While the Music Engagement Program may meet the aim of

encouraging creativity, celebration, thinking and exchange, it does this through a⁰⁵¹⁹ focus on children in the school environment. The ACT Arts Policy is a whole of government policy intended to be achieved across all ACT Government agencies. artsACT along with other areas of Government which focus on education, health and social wellbeing encourage creativity, celebration, thinking and exchange through the arts.

- (2) The Government was not provided with information from the ANU that the Music Engagement Program had commissioned a study of the effects of the program for people living with Alzheimer's disease and dementias.
- (3) The Government consulted with the ANU before the date of the notification, signalling its intention to cease funding the Music Engagement Program. This was in line with the priority of arts funding, being for artists and arts organisations to develop their work and support their careers; and move away from arts funding for students in the school environment and to funding an outreach program that provided opportunities across the whole community including for women, people with a disability and Aboriginal and Torres Strait Islander peoples.

Approved for circulation to the Member and incorporation into Hansard.

**Gordon Ramsay MLA
Minister for the Arts and Cultural Events**

Date:.....

This response required 2 hrs 40 minutes to complete, at an approximate cost of \$229.34.

Attorney-General
Minister for the Arts and Cultural Events
Minister for Building Quality Improvement
Minister for Business and Regulatory Services
Minister for Seniors and Veterans
Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper No 26
2 November 2018
Question No. 2040

MRS KIKKERT: To ask the Minister for the Arts and Cultural Events—

- (1) In what ways does the Canberra Theatre support the multicultural community in the ACT.
- (2) What multicultural events and groups has the Canberra Theatre supported and what was the nature of the support provided in (a) 2016-17 and (b) 2017-18.
- (3) What multicultural events and groups will the Canberra Theatre be supporting and what will be the nature of the support provided in (a) 2018-19 and (b) 2019-20.

MR RAMSAY MLA - The answer to the Member's question is as follows:

- (1) The Canberra Theatre Centre (the Centre) provides a range of support for the multicultural community in the ACT, including Indigenous communities. This support includes programming theatre shows of particular interest to these communities, participating in community engagement projects, and working with communities to bring multicultural events to Civic Square.

The Centre has been recognised by the Australia Council as one of the top 12 presenters of First Nations performing arts programming in the country.

- (2) (a) In 2016-17 the Centre worked with Events ACT, the Multicultural Society (Community Participation Group), various Indian organisations of Canberra, Indian media and the High Commission of India to initiate, plan and stage the first Confluence Festival of India in 2016. A mini Indian Festival with food stalls and Bollywood dancing was held on the Centre's forecourt during the opening night of Confluence 2016. During the year, the Centre also featured productions from Bangarra Dance Theatre and the Ilbijerri Theatre Company, and provided mentoring to young women from the Gugan Gulwan Aboriginal Corporation through Project O, a community engagement project. Further details are provided on pages 24 and 41-3 of the Cultural Facilities Corporation's 2016-17 Annual Report.

- (2) (b) In 2017-18 the Centre worked with the organisers of local festivals and events, such as the National Multicultural Festival 2018, Diwali and the Moon Cake Festival to bring a variety of multicultural events to Civic Square. During the year, the Centre also worked with Reconciliation Australia, to present the inaugural Reconciliation Day Eve concert, which featured Archie Roach, Tiddas and Briggs amongst others. The national launch event for Reconciliation Week was hosted at the Centre. Further details on these and other multicultural initiatives are provided on pages 26 and 49-50 of the Cultural Facilities Corporation's 2017-18 Annual Report.
- (3) (a) and (b) The Centre will continue to support multicultural events and groups in 2018-19 and 2019-20 and will engage in ongoing collaborations with multicultural communities. The Centre's 2019 Subscription Season includes three shows of particular interest to multicultural communities: Bangarra Dance Theatre's *30th Anniversary Season*; Belvoir Theatre's *Barbara and the Camp Dogs*, an Indigenous rock musical; and Sydney Theatre Company's *How to Rule the World*, a satire by award-winning playwright Nakkiah Liu.

Approved for circulation to the Member and incorporation into Hansard.	
Gordon Ramsay MLA Minister for the Arts and Cultural Events	Date:.....
This response required 2 hrs 5 mins to complete, at an approximate cost of \$160.62.	



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION TAKEN ON NOTICE 7 November 2018

Asked by MR HANSON MLA:

In relation to:

THE CHAIR: Thanks. Could you give me an update please on the grant funding for arts residencies? How many applications you have received, how many grants have been allocated?

Ms Tyler: The arts residencies funding that Arts ACT provides has been delivered through the key arts organisations that have a residence attached to them at the moment, so there are five organisations that have a residence attached to the facilities, including Strathnairn, Glassworks, Gorman House, Watson and Megalo.

And so last year we asked those organisations to focus their residencies on Aboriginal and Torres Strait Islander artists. This year we are having a focus on inclusion in the arts and so the funding is provided to those organisations and they then seek applications from artists in their field to have a residency with Canberra, so part of that is around making sure that there are connections to Canberra based artists within that program of work, so they are not just coming here, doing their work and then going back to their home. It is about really increasing the capacity of the local arts sector and that is why residencies are really important.

THE CHAIR: So you listed, I think, five organisations, is that right? And do they have—how many residencies do they have each or does that vary?

Ms Tyler: The residency programs delivered by those organisations vary. With the funding that is provided from Arts ACT, I will have to confirm how many artists were—

THE CHAIR: Could you do that, just on notice and just how many there were, so each organisation is providing how many residencies for what? That would be—yes, that would be interesting.

Ms Tyler: Of course.

MINISTER FOR THE ARTS AND CULTURAL EVENTS: The answer to the Member's question is as follows:—

ACT Arts Residency funding is provided to five key arts organisations that occupy an ACT arts facility that have residency accommodation available. These are the Canberra Potters Society Inc (Watson Arts Centre), Megalo Access Arts Inc (Cargill's Cottage), Gorman House Arts Centre Inc, The Canberra Glassworks Ltd (The Chapel), and Strathnairn Arts Association Inc (Strathnairn Arts Centre).

The Arts Residency program provide opportunities for Australian and international artists to spend time in a new atmosphere and environment. They promote cultural and artistic exchange, nurture experimentation and new ideas, and support research and the development of new work.

For 2017-18, the funding supported artists whose practice had a focus on diversity and social inclusion. Each key arts organisation was provided with funding of \$15,000 to engage with one artist in residence. The periods of the residency varied depending on the availability of the accommodation and activity of the artist.

Organisations including the Canberra Potters Society, Megalo and the Canberra Glassworks also deliver other residency programs within their core operations and outside of the specific Arts Residency program.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for the Arts and Cultural Events, Gordon Ramsay MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports

ANSWER TO QUESTION TAKEN ON NOTICE

7 November 2018

Asked by MS LE COUTEUR MLA:

In relation to:

MS LE COUTEUR: Another quick one, which I think will have a different answer, is you have been doing upgrade works to the various centres that you run like Gorman House and Watson et cetera. Are you putting in any energy efficiency improvements when you do these?

Ms Tyler: I do not have the specific detail on that, but yes, there have been some of those projects that have included sustainability and energy efficiency elements, but we can provide further detail on what those are if you would—

MS LE COUTEUR: Great. I think there are—correct me if I am wrong—there are five that you run of these small arts facilities?

Ms Tyler: Arts ACT has 13 arts facilities. There are five that were specifically allocated funding in the last budget for upgrades.

MS LE COUTEUR: Okay, yes, so those are the ones I mean. I am not expecting you to—

Ms Tyler: Yes. Gorman House and Strathnairn are—

MS LE COUTEUR: Yes, yes, that is how I got the five. Strathnairn was one and Watson was one of them and I will have to look at your annual report to find the others.

Ms Tyler: Yes. No, we can provide some further detail on those energy efficiency things that we have done across our facilities.

MINISTER FOR THE ARTS AND CULTURAL EVENTS: The answer to the Member's question is as follows:—

The five arts centres allocated funding in the 2017-18 Budget over four years were Ainslie Arts Centre, Gorman House Arts Centre, Strathnairn Arts, Tuggeranong Arts Centre and Watson Arts Centre. Sustainability and energy efficiency initiatives at these centres include upgrading light fittings to LEDs at Gorman House Arts Centre and Tuggeranong Arts Centre as well as mechanical system upgrades at Gorman House and Ainslie Arts Centres. Upgrades to mechanical systems will include decommissioning gas operated systems in line with the objectives of the Carbon Neutral ACT Government Framework and the installation of new electric powered systems that will utilise the best energy efficient technologies

available. The upgrading of mechanical systems is being delivered in a staged manner over a number of financial years.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for the Arts and Cultural Events, Gordon Ramsay MLA

Key Documents



STANDING COMMITTEE ON
EDUCATION, EMPLOYMENT
AND YOUTH AFFAIRS INQUIRY
INTO CESSATION OF THE
MUSIC FOR COLLEGES COURSE

ACT GOVERNMENT
SUBMISSION

May 2019

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INTRODUCTION

The ACT Government recognises that arts and culture are an integral part of the lives of individuals as well as the whole social and economic fabric of Canberra. The arts help to define our community's identity and give expression to community values. Furthermore, the ACT Government recognises that the arts play a major role in the development of young people's understanding about cultures, beliefs and practices; creativity; critical thinking; aesthetic knowledge; and communication skills.

To support young people in their appreciation of the arts, all ACT public schools deliver quality arts education programs to engage, inspire and enrich student's learning. All ACT schools K-10 deliver the Australian Curriculum: The Arts, which includes music.

H Courses

To support older ACT students who excel, the ACT Government has worked with universities to provide additional options for extension opportunities. The ACT Government currently provides funding under a Deed of Grant with the Education Directorate to support a series of extension subjects through 'H Course' offerings at the ANU. These offerings are selected by the ANU and includes sciences, engineering, mathematics, Asian languages and historically Music.

'H Course' classification is given to a year 11 and 12 course which is designed and accredited (in this case by the ANU) and where successful completion of the course will be recognised towards an undergraduate degree with the university. Successful completion of H Courses, via the ANU Extension Program, provides students with early entry offers to ANU as well as credits towards both Australian Tertiary Admission Rank (ATAR) and a Bachelor degree in the related discipline.

The ACT Government (Education) provides funding of \$120,000 per annum to the ANU to deliver H Courses. The ANU has the ability to attract funding under the Commonwealth Grants Scheme for some offerings (Sciences, engineering, maths, and Asian Languages). The ACT Government has no visibility of the funding arrangements between the Commonwealth and the ANU; ultimately, under the current deed, it is for ANU to decide on what subjects it will offer under the H Course program.

Traditionally the H Course for music has seen approximately 60 students per year (about 30 Year 11 and 30 Year 12 students). Of these, ANU reports that about 6-9 students go onto studying music at the ANU either as Degree in Music, or double Degree, or Degree in another discipline with a major in music.

artsACT Community Outreach Program

The ACT Government has a strong commitment to the arts sector and in providing music development activities for the Canberra community. This strong commitment is reflected in the significant current funding of over \$510,000 per year provided to the ANU for a Community Outreach Program that engages with the broader Canberra community.

The new Community Outreach Program has been developed and designed to increase participation in the arts, promote collaboration between organisations, artists and the community and establish relationships and/or programs which contribute to long term arts engagement outcomes. The aim is to engage sectors of the community that otherwise may experience barriers or disadvantage that inhibit their participation in the arts.

Funding to the School of Music pre-dates self-government and has evolved significantly over this time from core funding, to programs that achieve arts development outcomes for the Canberra community. The 2010 to 2013 Community Outreach Program had a range of programs focused on music development for Canberra students and teachers, and included Music in Primary Schools, Music After School, Music in Secondary Schools, and Music in Colleges. The 2014 to 2016 Community Outreach Program commenced a change of focus and language and included Music Engagement, Music Development and Music for Colleges. The 2017 Community Outreach Program provided transition funding only for these programs to 31 December 2017, in readiness for the new Outreach Program to commence from 1 January 2018.

The 2018 Community Outreach Program was developed through renewing the music and visual arts programs. The new music programs better align with the ACT Arts Policy and the Social Inclusion in the Arts Plan and comply with arts funding guidelines. This required a program shift away from programs focussed on direct support for students in the school environment. This decision was made to clearly differentiate the role of government arts funding from the education of school students. As far as the ACT Government is aware, this is consistent with other state/national arts agencies. These changes have resulted in a range of new activities which have better reach into the wider community, including for Aboriginal and Torres Strait Islander peoples, women and people experiencing disadvantage.

The new music programs in the 2018 Deed of Grant with the ANU include:

- Girls Rock (for young girls to learn rock music at \$83,782) (2018 only)
- Girls Jazz (for women and girls to learn jazz at \$84,265)
- Community School of Rock (for any member of the community to develop their playing skills at \$82,927)
- My Song (mentorship program with Gugan Gulwan Aboriginal Youth at \$50,830)
- Developing Musicians (non-auditioned program Year 7 to Year 12 students for music tuition and ensemble performances at \$209,444)

To carefully manage the transition away from the previous music programs, the ACT Government commenced discussions with the ANU on the new Community Outreach Program in December 2016. The decision to transition the Music for Colleges away from government arts funding by the end of 2019 was announced in February 2018.

It is important to note that the historic funding for the Music for Colleges program for music development and community access (through artsACT) was distinct from the funding for the totality of H Courses (through the Education Directorate) for programs in a range of subjects focused on individual student extension. Separate funding agreements and governance arrangements were in place with the ANU.

ACT GOVERNMENT RESPONSE TO TERMS OF REFERENCE

Demonstrated long term benefits and outcomes of the H Course for Music (as distinct from the music for colleges program)

In terms of benefit to the community the ensemble component of the program contributed to the overall vibrancy of the broader Territory's music sector in the long term by nurturing small groups that may continue to pursue musical activities beyond the scope of the program, including through public performances.

From a student perspective, the program provides a small number of talented students access to higher level tuition and access to the tertiary sector and potential early entry. It is understood that about 6-9 students in the H Course enrolled in the music degree course at the ANU each year to further their studies in music.

Anecdotally, teachers in the College system have provided feedback that Music H Course students often developed into a leadership role when they came back to the regular school-based music classes – be it repertoire, technique or standard required – they were able to share their knowledge and experience with classmates and enrich school-based ensembles. This is a similar experience in other H Course offerings, where students demonstrate leadership capability with their peers.

CASE STUDY – From a teacher in an ACT public college:

In their position as a music educator in the classroom they found the H Course music students to be highly motivated. The course gave them high level music theory tuition and private instrumental lessons. They were able to incorporate the skills they were learning in this structured university environment and bring these into the classroom at the college level. In effect as a teacher, they were able to extend them easily by incorporating their current work from within the H Course and apply it within the framework of the college music units and program. This had the effect of creating a symbiosis between the music department at the college level and the H Course university program. These students were often also leaders in the classroom and the school community within the college. Being highly self-motivated, their enthusiasm and attention to detail in music both academically and practically in performance would often rub off on the other members of the class, some of whom were just starting out on their own musical journey.

The fact that the H Course in music was such a natural pathway over many decades for many musicians to develop their skills should not be discounted lightly. In fact, it could be reflected that this created a culture of excellence in Canberra around music, recognised both nationally and internationally.... Many of these students went on to play professionally in other orchestras in their own right. You can't put a price on that level of teaching and instruction in any field let alone in music and all of this was happening in Canberra."

Demand

The total number of year 11 and 12 students in the ACT is just under 10,000. Historically, a total of around 63 (0.63%) year 11 and 12 students per year were able to participate in the H Course Music program.

Of this cohort, approximately 55% percent of the students were drawn from public schools, while 45% were drawn from private schools. Of the 63 students enrolled, there were seven students residing outside of the ACT. Entry to the course is by audition.

Alternate Programs

More broadly, Music programs feature throughout all ACT public schools. For primary school students, music is offered as a part of the Australian Curriculum. Primary schools may also supplement this offering by making available music tuition provided by a community organisation, a for profit provider or an individual artist who provides in-school music programs based on the individual needs and priorities of the school.

Secondary school students are required to study a minimum of two arts subjects in year 7 and 8 – which may include music. In years 9 and 10 students can elect to study at least one arts subject, which may include music.

Additionally, the Instrumental Music Program (IMP) offers a range of programs to extend young musicians in from ACT public schools. IMP offer nine ensembles; two choirs (one year 4-6 and one year 7-12), two year 6 concert bands, one year 7 & 8 concert band, one year 9-12 concert band, one year 9-12 stage band (jazz) and a flute and percussion ensemble. They perform locally, interstate and internationally.

In line with principles outlined within the 2015 ACT Arts Policy, the new Community Outreach funding has been revised to reflect increased access and inclusion of a greater diversity of community participants. In order to align the ANU Community Outreach Program with this directive, and to ensure consistency with arts funding guidelines, the ACT Government is funding new programs through the School of Music focused on arts development outcomes for a broader range of participants. In 2018, the new programs are Girls Rock, Girls Jazz, Community School of Rock, My Song, and Developing Musicians.

The programs provide inclusive opportunities across the community including for girls, women, Aboriginal and Torres Strait Islander peoples, emerging artists including ACT school students, and practicing artists.

Emerging artists, including Canberra students wishing to engage with music development programs through the Community Outreach Program at the School of Music, have access to the new Developing Musicians program. This program was for Year 7 to Year 10 students in the previous Outreach Program and was expanded to include Year 11 and Year 12 to enable these students continued access to music development opportunities after the cessation of the Music for Colleges program. The Developing Musicians program develops the music skills of participants at all levels of ability and is open to all emerging artists and provides considerable opportunities for students to gain skills in music and engage in music performances, including those in years 11 and 12.

Options for continuing the program including, but not limited to:

Alternative funding streams

There is no arts funding available for the Music for Colleges program after 2019.

Education Directorate will continue to fund the ANU \$120,000 to deliver the H Courses. As per the Deed, the ANU will use this funding to provide H Course offerings. ANU are able to decide which offerings it will provide.

Education Directorate will continue discussions with the ANU about alternate service delivery models to support talented musicians looking for extension. However, funding at the rate that artsACT provided (for the Music for Colleges program), is not available.

Alternative delivery streams

Many ACT schools provide music programs that may contribute towards ATAR as part of their curriculum. There are also several community organisations and individual artists that provide in-school music programs based on the individual priorities of each school to support the priorities of the school community.

All ACT Public Senior Secondary Colleges will continue to offer both Tertiary (T) and Accredited (A) music courses. Some colleges will also offer the International Baccalaureate Diploma in Music. A number of colleges, also offer modified and vocational music courses.

Canberra students can also access other government-funded music programs including through Music For Canberra at the Ainslie Arts Centre, and music engagement activities by the Canberra Symphony Orchestra.

Any other relevant matter

Nil comment.

GLOSSARY

H Courses is a BSSS classification given to a year 11 and 12 course which is designed and accredited (in this case by the ANU) and where successful completion of the course will be recognised towards an undergraduate degree with the university. Successful completion of H Courses, via the ANU Extension Program, provides students with early entry offers to ANU as well as credits towards both Australian Tertiary Admission Rank (ATAR) and a Bachelor degree in the related discipline.

Music for Colleges - was part of a three-year funding agreement with the Australian National University (the ANU) and the ACT Government. The program was focussed on music development and community access programs.

Community Outreach Program - the funding agreement that included the Music for Colleges funding is known as the Community Outreach Program and was delivered in total by the School of Music and the School of Art and Design.

The funding to the School of Music pre-dates self-government. Over time, the delivery approach to this funding has evolved from a core funding arrangement to a program delivery model with a continuing focus on community participation and access in the arts.

The Community Outreach Program funding agreement expired on 31 December 2016 but was extended to 31 December 2017. Grandfathering provisions are in place for students currently in the program, this will cease at the end of 2019. In 2018 artsACT implemented a new Community Outreach Program that included a series of new programs focussed on engaging sectors of the community that otherwise may experience barriers or disadvantage that inhibit their participation in the arts.

Deed of Grant – used where money is paid purely as a grant to assist an organisation to carry agreed activities. A Deed of Grant constitutes a formal legal agreement.



Chief Minister, Treasury and Economic
Development Directorate

Education Directorate

May 2019

DDG PAPER

CM2019/3969

Portfolio/s: Arts & Cultural Events**ISSUE: Public Art**

- Public art plays a central role in reflecting our community's values and inspires us with new stories and experiences. It also enhances our experiences of public spaces and the people that inhabit them.
- There are 113 public artworks owned by the ACT Government and these artworks have a total value of \$17.5m. The management of public art is the responsibility of a number of ACT Government agencies, with artsACT as the lead agency managing 101 artworks in the collection.
- There is no new money for public art commissions. The current focus is on collection management including conservation works such as recently completed work on *Red and Blue* by artist Inge King located on West Row. Collection management activities in 2019-20 will include cleaning of all artworks and waxing of bronze works as scheduled.
- The artwork titled *A Delicate Moment* by artists Suzy Bleach and Andy Townsend was installed in May 2019 to replace the stolen artwork at Hughes Shopping Centre. The artwork depicts a woman holding a large bird and it has been very warmly received by the local community. The artwork was funded in part from an insurance claim and from the annual allocation to public art maintenance.
- \$75,000 for Public Arts Scheme identified on the 2019-20 Budget Paper No 3 (works in progress) is from previous allocations to public art and has been set aside for an artwork/s by Aboriginal Torres Strait Islander artist/s, the detail of which will be determined with the Aboriginal and Torres Strait Islander communities.
- There is a new accountability indicator for public art as recommended in the 2017 Auditor-General's Report on the management of public art in the ACT. The indicator is about the condition of public art managed by artsACT and will be used for the first time in reporting related to activities in 2019-20.

Key Information

- artsACT is working on the implementation of the Audit Report on Public Art. The Auditor-General's Report on the management of public art in the ACT was tabled in

Cleared as complete and accurate: 12/06/2018
Cleared by: Executive Group Manager Ext: 54365
Contact Officer name: Libby Gordon Ext: 55468

DDG PAPER

the Legislative Assembly on 12 October 2017. The findings were primarily positive and were welcomed by the ACT Government. The Audit Report highlights strengths in the management of public art as well as areas for improvement.

- Public artworks in the collection were found to be in good condition and effective processes in place for their maintenance and repair. Opportunities were identified in the Audit Report to develop a maintenance and repair plan for each artwork and to prevent incidental damage.
- The new accountability indicator for public art measures the percentage of the public art collection managed by artsACT in good or above condition. This indicator will be measured in the annual collection audit using the condition rating system documented in the 2015 ACT Government Public Art Guidelines and the Public Art Condition Assessment and Maintenance Plan (September 2018).
- The public art recurrent maintenance budget for 2018-19 was \$164,000 and covered reactive maintenance tasks, such as graffiti removal, scheduled maintenance activity (including cleaning and waxing) and artwork conservation.
- All artworks are cleaned annually by specialist conservators and works in high profile locations, such as in the city and town centres, are cleaned more frequently.
- A future direction of artsACT with regard to public art is to support and encourage more private sector development of artwork for public spaces. Some private developers have shown a strong interest in commissioning public artworks such as at Denman Prospect, Molonglo, where Capital Estate Developments has installed a number of significant artworks in public spaces.

Strategic Finance Brief

Output 3.5: Arts Engagement

Budget Paper No.: Vol B Page: 23	2018-19 Original Budget \$'000	2018-19 Estimated Outcome \$'000	2019-20 Budget \$'000
Total Cost	16,023	15,540	16,667
Variance \$		(483)	1,576
Variance %		-3%	12%
Controlled Recurrent Payments	14,014	12,762	14,338
Variance \$		(1,252)	1,127
Variance %		-9%	7%

Reconciliations

Total Cost

1. The decrease of \$0.483 million in total costs from the 2018-19 Budget to the estimated outcome is mainly due to:
 - the impact of revised funding profiles from 2018-19 to 2019-20 associated with the following initiatives:
 - Artist in Residence Program (\$0.058 million);
 - More and better jobs - Canberra Theatre Complex community consultation (\$0.099 million); and
 - More and better jobs - Growing our Creative Capital (\$0.250 million).

This is partially offset by:

 - the introduction of a 2018-19 Budget Review initiative - Delivering the Kingston Arts Precinct (\$0.131 million);
 - the impact of the deferral of expenditure from 2017-18 to 2018-19 associated with:
 - Supporting Aboriginal and Torres Strait Islander Peoples - Support for arts and culture (\$0.093 million);
 - More and better jobs - Canberra Theatre Complex community consultation (\$0.020 million); and
 - More and better jobs - Growing our Creative Capital (\$0.1 million);
 - an adjustment to depreciation; and
 - a change in the notional allocation of corporate overhead across the directorate.
2. The increase of \$1.576 million in total costs from the 2018-19 estimated outcome to the 2019-20 Budget is mainly due to:
 - the increase in funding profile relating to Delivering the Kingston Arts Precinct (\$0.135 million);

- the impact of revised funding profiles and deferral of expenditure from 2017-18 to 2018-19 associated with the following initiatives:
 - Artist in Residence Program (\$0.116 million);
 - More and better jobs - Canberra Theatre Complex community consultation (\$0.178 million); and
 - More and better jobs - Growing our Creative Capital (\$0.4 million).
- the impact of the revised Commonwealth Superannuation Scheme (CSS) and Public Sector Superannuation Scheme (PSS) employer contribution rates (\$0.042 million).

This is partially offset by:

- the impact of the deferral of expenditure associated with Supporting Aboriginal and Torres Strait Islander Peoples - Support for arts and culture (\$0.093 million); and
- a change in depreciation expenditure.

Controlled Recurrent Payments

3. The decrease of \$1.252 million in controlled recurrent payments (CRP) from the 2018-19 Budget to the estimated outcome is mainly due to:

- the impact of revised funding profiles from 2018-19 to 2019-20 associated with the following initiatives:
 - Artist in Residence Program (\$0.058 million);
 - More and better jobs - Canberra Theatre Complex community consultation (\$0.099 million); and
 - More and better jobs - Growing our Creative Capital (\$0.250 million).

This is partially offset by:

- the introduction of a 2018-19 Budget Review initiative - Delivering the Kingston Arts Precinct (\$0.131 million);
- the impact of the deferral of expenditure from 2017-18 to 2018-19 associated with:
 - Supporting Aboriginal and Torres Strait Islander Peoples - Support for arts and culture (\$0.093 million);
 - More and better jobs - Canberra Theatre Complex community consultation (\$0.020 million); and
 - More and better jobs - Growing our Creative Capital (\$0.1 million);
- a change in the notional allocation of corporate overhead across the directorate; and
- a correction to the CRP reported in the original budget, which should have been reported to Output 3.4.

4. The increase of \$1.127 million in controlled recurrent payments from the 2018-19 estimated outcome to the 2019-20 Budget is mainly due to:

- the increase in funding profile relating to:

- Delivering the Kingston Arts Precinct (\$0.135 million);
- More jobs for our growing city – Supporting expansion at the Belconnen Arts Centre (\$0.1 million);
- the impact of revised funding profiles and rollovers associated with the following initiatives:
 - Artist in Residence Program (\$0.116 million);
 - More and better jobs - Canberra Theatre Complex community consultation (\$0.178 million); and
 - More and better jobs - Growing our Creative Capital (\$0.4 million).

This is partially offset by the impact of rollover associated with Supporting Aboriginal and Torres Strait Islander Peoples - Support for arts and culture (\$0.093 million).

Budget Initiatives

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Delivering the ICC Twenty20 Cricket World Cup in 2020

Description: Canberra will host five women's group matches at Manuka Oval as part of the International Cricket Council's Women's Twenty20 World Cup in February 2020. The Government's support for these matches is part of our agenda to actively support top-level women's sport and grow more good jobs by attracting major events and tourism.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	1,765	0	0	0	1765

Notes

- Manuka Oval will welcome seven of the world's best women's teams as part of a festival of cricket across three consecutive match days. Qualifier teams will be confirmed in the second half of 2019.
- Hosting matches as part of the Women's T20 World Cup will deliver extensive international media coverage and profiling opportunities for Canberra through the tournament's global broadcast, which will further enhance Canberra's reputation as a world-class events destination.
- Visiting spectators, players, sponsors, media and match officials will also provide a significant tourism boost for the Canberra region.
- More broadly, Canberra's association with this tournament re-affirms the national capital's standing as a leader in the promotion of women's sport.
- There are costs associated with hosting matches at Manuka Oval, which must adhere to the strict minimum standards required by the ICC and the T20 World Cup Organising Committee. These costs are the full responsibility of the Host City.
- The investment required to fulfil the Territory's obligation to host five group matches in Canberra as part of the Women's T20 World Cup covers key minimum requirements related to:
 - City activation and dressing, host city specific marketing and promotion.
 - Host City functions and ancillary events.
 - City wide services, traffic management and parking, safety, security and crowd management.
 - Match venue temporary infrastructure, equipment, facilities and venue dressing, medical and emergency services.
 - Exclusive and commercially clean match and training venues.
 - Training venue temporary infrastructure, equipment and facilities.
 - Cricket operational costs (match and warm-up facilities).
 - Media and broadcast facilities.
 - Insurance.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

New Festival

- Description:**
- The new festival is a 2016 Election Commitment that is designed to showcase Canberra's world-leading strengths in design, innovation, culture, coding, gaming, film and music.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	800	1000	50	0	1850

Notes

- Ahead of funding becoming available in 2019-20, Events ACT has undertaken some early concept planning to help inform the development of the new festival that will be delivered in winter 2020.
- As part of the development of the concept work there has been engagement with a range of internal and external stakeholders, which has identified a strong level of interest and the opportunity to showcase the diversity of industries, businesses and individuals that exist in Canberra that support the intent of the Election Commitment.
- To help with refining the vision, the positioning and the name of the new festival, a dedicated workshop with the newly established Board of Brand Canberra and other key stakeholders including the Chair of the Minister's Creative Council, the ANU and the National Museum of Australia has been conducted.
- Following this workshop, we expect to be finalising the vision and positioning of the new festival, the name and the dates.
- We are looking at scheduling the event in the July 2020 school holidays to take the opportunity to attract visitation to Canberra during this low visitation period. Work is being done to look at what other events are going on at this time to avoid a major clash, as well as looking at what opportunities exist to bring other existing events underneath the banner of the new festival.
- The tender for the Executive Producer closed on Tuesday 18 June and Events ACT is currently finalising the recruitment of the Marketing Manager. These two dedicated roles will be engaged in July 2019, coinciding with the availability of funding for the new festival.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Windows to the World

Description: Windows to the World is a 2016 Election Commitment that aims to celebrate Canberra's multicultural diversity and contributes to better cultural awareness and understanding.

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Expenses	150	0	150	0	300

Notes

- Windows to the World provides a glimpse into the world of international diplomacy and tells the story of international relations and the role that Canberra plays as an international city. The event celebrates Canberra's multicultural diversity and contributes to better cultural awareness and understanding.
- Planning for Windows to the World is well underway and the event will take place over three weekends in October including the launch of the event on the October long weekend, at Government House and an expo coinciding with Floriade.
- The expo at Floriade on the long weekend will be available for the smaller embassies or high commissions to still participate in the program.
- To date there are 31 embassies and high commissions who have confirmed their participation with around nine still pending.
- Embassies and high commissions will ideally be grouped according to geographic location in Canberra so that visitors can walk from one diplomatic building to the other. This grouping will also facilitate easier shuttle routes that will run in a loop from the city to the missions.
- On the weekends of Floriade the shuttle routes would include the stop on Commonwealth Avenue for Floriade, allowing visitors to participate in both events.
- Early engagement has started with representatives from Events ACT, the AFP, SEMB, ACT Policing and the Office of the Commissioner for International Engagement to discuss safety and security arrangements for the event.
- Windows to the World was last held in 2015 and attracted around 40,000 people to the event, 75 per cent of these being local.

Accountability Indicators

Output 3.3: Sport and Recreation

Table 34: Accountability Indicators Output 3.3

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Number of nationally identified priority athletes supported by the ACT Academy of Sport ¹	100	103	115
b. Number of organisations funded to support participation opportunities in sport and recreation ²	80	75	80

Note(s):

1. This accountability indicator measures the number of ACT Academy of Sport (ACTAS) supported athletes identified and/or prioritised by their respective sporting body as an athlete with emerging international level potential through to podium potential in an Olympic, Paralympic or Commonwealth Games sport.
2. This accountability indicator reports the number of organisations funded through the Sport and Recreation Grant Program to deliver participation opportunities. This funding support is coupled with access to Directorate delivered education and training liaison officer assistance to improve the quality of these opportunities.

Output 3.4: Events

Table 35: Accountability Indicators Output 3.4

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Deliver key community events			
- New Year's Eve ¹	1	1	1
- Australia Day ¹	1	1	1
- Canberra Nara Candle Festival ¹	1	1	1
- Canberra Day Activities ²	1	1	1
b. Economic activity generated as a result of staging Floriade ³	\$40 million	\$40 million	\$40 million
c. Economic activity generated as a result of staging the Enlighten Festival ⁴	\$3 million	\$3 million	\$3 million
d. Satisfaction with the management of Events grants in the ACT ⁵	80%	80%	80%

Note(s):

1. These accountability indicators cover planning, marketing and delivery of key community events: New Year's Eve, Australia Day and the Canberra Nara Candle Festival.
2. This accountability indicator covers planning, marketing and delivery of the Canberra Day activities. These activities encompass the Enlighten Festival, the Canberra Balloon Spectacular, Lights Canberra Action, Symphony in the Park and the Canberra Day event.
3. This accountability indicator covers the economic activity generated for the Territory by staging Floriade. Visitor expenditure data is derived from face-to-face interviews and post event surveys conducted with a random sample of event attendees. The event's direct expenditure impact aims to capture the spending of all visitors that come to the ACT (or extend their stay) specifically for Floriade.
4. This accountability indicator covers the economic activity generated for the Territory by staging the Enlighten Festival. Visitor expenditure data is derived from face-to-face interviews and post event surveys conducted with a random sample of attendees. The direct expenditure impact aims to capture the spending of all visitors that come to the ACT (or extend their stay) specifically for the Enlighten Festival.
5. This accountability indicator measures the standard of service and assistance the event organisers receive through delivery of the grants management process of the ACT Events Fund. A satisfaction survey is conducted on an annual basis to measure this indicator.

Minister Briefs

CM2019/3559

Portfolio/s: Arts & Cultural Events**ISSUE: ACT EVENT FUND 2019****Talking points:**

- Assessment of the *ACT Event Fund 2019*, which is supporting a range of events held in the 2019 calendar year, was completed in October 2018.
- A total of 51 applications were received under the *ACT Event Fund 2019* main round, with a combined funding request totalling \$1,001,636.
- A total of 16 event organisations delivering 22 events (some organisers are delivering more than one event) were recommended for funding support totalling \$274,963 – see Table 1 for details.
- A further \$182,980 has been allocated to pre-existing funding arrangements, out-of-round applications and town centre activations – see Table 2 for details.
- The budget allocation for the 2019 ACT Fund was \$457,925.

Key Information

- The *ACT Event Fund* was established as a key mechanism for stimulating and fostering a range of positive economic, social and community outcomes for the Canberra region through the events and festivals sector.
- The *ACT Event Fund* assists eligible event organisers to develop, market and promote their events in a way that helps maximise these outcomes, while also helping to support sustainable growth opportunities.
- Within that context, the aims and objectives of the *ACT Event Fund* are as follows:
 - Facilitate a vibrant, innovative events culture within the ACT and help develop a diverse, year-round events calendar that minimises calendar gaps.
 - Encourage the involvement of local residents in events and festivals that facilitate positive interaction, cultural activity and a strong community identity.
 - Increase economic development opportunities and encourage tourist visitation for the ACT.
 - Provide support to events and festivals that are of high quality, well planned, well managed, viable and sustainable.

Background Information

Cleared as complete and accurate: 06/06/2019
Cleared by: Executive Branch Manager
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

BUDGET ESTIMATES BRIEF

- Applications to the *ACT Event Fund* are assessed by an independent panel. The panel's role is to assess each applicant's claims against the selection criteria, rank the full suite of applications and provide a set of funding recommendations.
- The membership of the assessment panel is not made public so that members are not exposed to lobbying from applicants.
- For the *ACT Event Fund 2019*, the panel was comprised of three ACT Government representatives (from artsACT, VisitCanberra and Sport and Recreation), along with an external representative from the Events Team at Queanbeyan-Palerang Regional Council.
- Funding recommendations are then submitted for Ministerial approval, with applicants subsequently notified of their success or otherwise.
- The availability of start-up funding provides a more flexible framework for event support and delivers a mechanism to respond to appropriate out-of-round requests.
- The introduction of sector development initiatives in 2017 stemmed from consultation with the local events and festivals sector. An initial 'Best Practice Sponsorship' workshop was held over two days in June 2017 and received positive industry feedback.
- Events ACT delivered a further two successful workshop sessions in June 2018. With a topic of 'Event Marketing Fundamentals and Principles', these workshops saw 190 local event organisers registered across the two days – with widespread praise received for the workshop presenter, the overall workshop content/format and subject relevance.
- The next sector development workshop will be held in the second half of the 2019 calendar year.

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Economic Development
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BUDGET ESTIMATES BRIEF

Table 1: ACT Event Fund 2019 main round – Ranked list of funded organisations/events

	Name of Event	Organisation	Amount Requested	Amount Recommended
1	Australian Dragon Boat Championships	Canberra Dragon Boat Association Inc	\$20,000	\$15,000
2	Canberra Highland Gathering	Canberra College of Piping & Drumming	\$20,000	\$20,000
3	East Hotel Canberra Challenger and ACT Clay Court International	Tennis ACT	\$40,000	\$35,000
4	GAMMA.COM 2019	The GAMMA.CON Society	\$40,000	\$20,000
5	The Truffle Festival – Canberra Region	The Truffle Festival – Canberra Region	\$20,000	\$10,000
6	The Forage	Ms Belinda Neame	\$16,500	\$16,500
7	Rocky Trail Mountain Bike ACT Event Series 2019 (3 events)	Rocky Trail Entertainment Pty Ltd	\$16,500	\$14,100
8	A Pooch Affair	Big Picture Events	\$20,000	\$10,000
9	Canberra Triathlon Festival	Elite Energy Pty Ltd.	\$20,000	\$12,500
10	Fair Day 2019	AIDS Action Council of the ACT Inc	\$20,000	\$10,000
11	Netier National Capital Rally	Brindabella Motor Sport Club Inc.	\$19,000	\$19,000
12	Stronger than Fiction Documentary Film Festival	Stronger than Fiction Documentary Film Festival	\$15,000	\$10,000
13	Winestomp 2019	Kicks Entertainment Events Pty Ltd	Year 1 \$40,000 Year 2 \$40,000 Year 3 \$40,000	1 year only: \$20,000
14	ActewAGL Royal Canberra Ladies Classic	Australian Ladies Professional Golf (ALPG)	\$40,000	\$30,000
15	Anthems	Complete Events Group	\$20,000	\$15,000
16	Out and Loud LGBTIQ Choral Festival Canberra	Canberra Gay and Lesbian Qwire Association Incorporated	\$20,000	\$17,863
Total				\$274,963

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BUDGET ESTIMATES BRIEF

Table 2: ACT Event Fund 2019 – Funding pre-commitments and out of round applicants

Funding pre-commitments	Organisation	Amount Provided
Australian Running Festival	Fairfax Events (multi-year	\$15,000
Canberra International Music Festival	Pro Musica (multi-year agreement)	\$20,000
Canberra Comedy Festival	Canberra Comedy Festival Inc	\$35,250
National Folk Festival	National Folk Festival Inc	\$22,730
	Total	\$92,980
Out-of-round (or start-up) applications	Organisation	Amount Provided
Skyfire 2019	Canberra FM Radio Pty Ltd	\$25,000
SouthFest	Tuggeranong Community Council	\$15,000
	Total	\$40,000
Town centre activations	Organisation	Amount Provided
2019 Floriade in Town Centres	Events ACT	\$50,000
	Total	\$50,000
Total pre-commitments/out-of-round		\$182,980

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

**ISSUE: BLACK MAGIC 'GOLLY' BALLOON BAN AT THE CANBERRA
BALLOON SPECTACULAR****Talking points:**

- Events ACT made the decision not to allow the Black Magic balloon, also known as 'Golly', to fly as part of the Canberra Balloon Spectacular in 2019 or at any future events.
- The decision to reject the balloon's application was made after a staff member raised concerns about its name, Golly (which was used on the balloon application form), and its visual similarities to a Golliwog – with eyes, mouth and a bow tie very similar to a Golliwog balloon that previously flew in the United Kingdom.
- The description of the balloon provided by the owner in the application for the 2019 Canberra Balloon Spectacular event clearly references 'Golly' in at least two places. A similar description has been used in applications for previous events.
- The balloon's registered name is Black Magic. Notwithstanding the past involvement of the Black Magic balloon at the event, officials considered the potential impact on the Aboriginal and Torres Strait Islander community should the balloon be approved to participate in the 2019 Canberra Balloon Spectacular.
- For many in the community, and particularly to the indigenous peoples of many nations who live in our city, the depiction of a Golliwog is offensive. Equity and inclusion are cornerstones of the ACT Government, and also reflect the values of Canberrans.
- Events ACT's decision to ban the Black Magic balloon, which was made after consultation with a number of people and organisations, is final and has been accepted by the ACT Government.
- The budget for the 2019 Canberra Balloon Spectacular was \$211,000.

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Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Choose directorate:
Cleared for release: Yes
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TRIM Ref: CM2019/3559

Key Information

- The balloon's owner and pilot, Ms Kay Turnbull, has a long association with the Canberra Balloon Spectacular. She has previously flown this particular balloon and accepted an offer to fly another balloon during the 2019 event.
- In the process of making the decision, which was accepted by relevant ACT Government Ministers, Events ACT consulted with the ACT Government's Office of Aboriginal and Torres Strait Islander Affairs (OATSIA) and the Chair of the Aboriginal and Torres Strait Islander Elected Body.
- Progressing reconciliation between Aboriginal and Torres Strait Islander peoples and the broader Canberra community is a key priority for the ACT Government. The use of words and/or visual depictions that may be considered racist and offensive by many in our community, including Aboriginal and Torres Strait Islander Canberrans, is not supported.

Background Information

- Established in 1986, the Canberra Balloon Spectacular is an annual event held over nine days in March. Over thirty balloons from around Australia and overseas take to the skies to participate in this event.
- In 2018, the event attracted over 38,000 attendees and delivered \$3.3m in direct economic impact to the ACT.
- The event is owned and managed by Events ACT, within the Chief Minister, Treasury and Economic Development Directorate (CMTEDD).
- Balloon participation in the event is completed through a registration process with Events ACT. Registrations and supporting documents (associated with the pilot and airworthiness of the balloon) must be presented to Events ACT for consideration and all registrations are subject to the final approval of Events ACT.

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CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: TRAFFIC CONGESTION AND DELAYS AT THE FORAGE**Talking points:**

- Significant traffic delays were experienced by many attendees to The Forage event on Saturday 6 April, which was held at the event's new Dairy Road venue in Fyshwick.
- The Dairy Road venue was being used for the first time by The Forage organisers following a shift from the event's previous smaller venue in the carpark of Barton's Little National Hotel.
- The recent event was the largest of its type to be held at the Dairy Road venue. The venue is owned by the Molonglo Group and managed by Dionysus.
- A formalised Temporary Traffic Management (TTM) plan was in place for overflow parking and to support traffic flow in and out of the event venue – while a traffic management company (Lack Group) was also in attendance on event day.
- Unfortunately, the TTM plans that were in place were not sufficient to deal with the extremely large crowds generated by The Forage.
- The Forage organisers, the Venue Owner (Molonglo Group) and the Venue Manager (Dionysus) conducted a thorough debrief on Wednesday 10 April with representatives from Access Canberra.
- This process determined a series of key actions for improving traffic management at The Forage in future.
- The Forage remains a highly popular and important event offering for the ACT, particularly given its capacity to showcase the wide range of street food, produce, wineries and breweries available throughout the Canberra region.

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Key Information

- Access Canberra assisted the Venue Manager with stakeholder consultation on approvals and a TTM plan for the April event – which included procedures for overflow parking and supporting traffic flow in and out of the venue.
- A traffic management company (Lack Group) prepared the TTM and had staff present on the day of the event to implement the TTM.
- Event organisers also promoted a shuttle bus service that was in operation for the event. This service transported patrons between the New Acton precinct and Dairy Road at regular intervals between 1.30pm and 7.00pm.
- Unfortunately, these measures were not sufficient for dealing with the large volume of traffic generated by the event – which resulted in significant traffic congestion and delays.

Future Events

- The next scheduled dates for The Forage at its new Dairy Road venue are Saturday 15 June 2019 and Saturday 19 October 2019.
- Following an event debrief that was held on Wednesday 10 April involving the organisers of The Forage, the Venue Owner, the Venue Manager and Access Canberra, the following actions were developed to ensure improved traffic management arrangements at future events:
 - Consultation with businesses surrounding the event.
 - Increased traffic light phasing will be required to allow larger packets of traffic to exit Dairy Road.
 - A direct line of contact to the Roads ACT Traffic Light Coordinator will also be requested for on-the-day reactive changes in the event that phasing needs to be increased further.
 - Stronger communication on where to park in advance of the events.
 - Additional shuttle buses will be made available between the New Acton precinct and Dairy Road.

Background Information

- The Forage is a showcase of street food (and other food and beverage products) by Canberra’s local cafes, food trucks, wineries and breweries. The Forage is currently supported by the ACT Government through the *ACT Event Fund* (2019 round) with a grant totalling \$16,500.

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Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: THE USE OF FIREWORKS AT EVENTS ACT EVENTS**Talking points:**

- Major fireworks displays continue to be a highly popular and spectacular element of many events staged locally, nationally and internationally.
- The ACT Government incorporates fireworks displays as part of Australia Day celebrations and New Year's Eve celebrations.
- Skyfire is a major fireworks event held annually in Canberra which is owned and managed by a commercial company. The ACT Government provides financial and marketing support to the event under the Enlighten Festival Program.
- For events on national land, the National Capital Authority (NCA) provides Works Approval and a Permit to Use Unleased National Land, including the use of Lake Burley Griffin.
- The use of commercial fireworks in the ACT is regulated under the Dangerous Substances Act 2014 and the Dangerous Substances (Explosives) Regulation 2004.
- The incident involving fireworks at Skyfire 2019 is currently under investigation by WorkSafe ACT and it is not appropriate at this time to pre-empt outcomes or findings.

Key Information

- For recent Australia Day and New Year's Eve fireworks displays, Events ACT engaged Fireworks Australia as its provider of pyrotechnics and fireworks production.
- Canberra FM (Hit 104.7) engages a different provider – Foti Fireworks – for the Skyfire fireworks display.
- Access Canberra (Events and Business Coordination) is the agency responsible for coordinating all required ACT Government event permits and approvals.
- For fireworks events staged on Lake Burley Griffin, the NCA approves the use of land and lake, while also requiring event operations and safety/risk documentation in order to approve a fireworks display.

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Background Information

- Events ACT employs three distinct levels of safety checks and balances regarding the use of fireworks on Australia Day and New Year's Eve.

1. Procurement

- As part of an RFQ process to appoint a fireworks provider, all respondents are required to demonstrate their ability to deliver pyrotechnic services.
- The successful respondent is required to provide Events ACT with copies of appropriate insurances, licences and an event risk management plan covering all proposed services. The risk management plan includes Work Health and Safety (WHS) policies, Safe Work Method Statements (SWMS) and emergency procedures.

2. Approvals and permits

- General approvals are required for use of land for event purposes from the NCA for Australia Day and from Transport Canberra and City Services (TCCS) for New Year's Eve (noting the footprint of this event crosses ACT Government and Federal Government jurisdictions).
- As part of this process, a map of the planned fireworks exclusion zone is provided. This map is also provided to the Emergency Services Agency (ESA), ACT Policing, Transport Canberra (Roads) and Access Canberra (Dangerous Substances Licencing).
- The fireworks exclusion zone is developed in consultation with the contracted fireworks provider to reflect the minimum separation distances as specified under Section 327(1 and 2) of the Dangerous Substances (Explosives) Regulation 2004, having regard to the size and type of fireworks which are to be used in the displays.
- Fireworks Australia uses shells that are slightly below the maximum size allowable to build in additional exclusion zone safety.
- Licences and permits specific to the fireworks display are submitted and obtained by the fireworks provider and supplied to Events ACT. This includes the Permit to Burn issued by the ESA and the Fireworks Display Permit issued by Access Canberra (Workplace Protection).

3. Operating procedures

- To ensure public safety, the fireworks exclusion zone is fenced and security is deployed along the perimeter to prevent deliberate or unintentional public access to the area. Only staff directly involved in the fireworks display are permitted to enter the exclusion zone. Staff are issued with and must wear accreditation that is checked by security before entry is granted.
- There is a defined communication and operational sequence for the commencement of each fireworks display. This sequence is directed by the Event Operations Centre (EOC).
- It includes checks that traffic management is in place, that security have ensured the exclusion zone is clear, that the Civil Aviation Safety Authority (CASA), ACT Ambulance, ACT Policing, and ACT Fire and Rescue are on standby, and that the fireworks operator is ready to commence.

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BUDGET ESTIMATES BRIEF

- If any of these clearances cannot be given, the display will be delayed and/or may not proceed.
- The EOC is in radio contact with the fireworks operator and all other stakeholders throughout the display to respond to any incidents and to halt all or part of the display if required.
- In keeping with best practice standards, Fireworks Australia is able to remotely shut down individual fireworks barges or the entire display if required.
- Estimated event attendances at Canberra's major fireworks displays (as stated by event organisers), are included below:
 - New Year's Eve (two displays from 9.00pm and midnight): 30,000
 - Australia Day (one display from 9.00pm): 50,000
 - Skyfire (one display from 8.30pm): 100,000

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CM2019/3559

Portfolio/s: Tourism and Special Events

Arts & Community Events

ISSUE: EVENTS ACT ACCOUNTABILITY INDICATORS**Talking points:**

- Events ACT is recognised as the lead agency for the development and delivery of major, local and community events in Canberra.
- More specifically, Events ACT is responsible for:
 - Planning, marketing and delivering a quality suite of significant events for the city which provide strategic economic and social benefits to the ACT.
 - Contributing to development of the ACT’s festivals and events sector, including management of the *ACT Event Fund*, *Major Event Fund* and the provision of strategic planning support and advice.
 - Providing leadership on event-related matters to the ACT Government and to the festivals and events sector, including new major event opportunities and event attraction.
- A number of accountability indicators are in place to support this program of work.

Key InformationAccountability Indicators**1. Deliver key community events:**

- a. **Canberra Nara Candle Festival**
 - b. **New Year’s Eve**
 - c. **Australia Day**
 - d. **Canberra Day**
- Positive feedback and strong attendance levels across this portfolio of important community events indicates high levels of community awareness, support and satisfaction.
 - The Canberra Nara Candle Festival attracted more than 17,000 people to Canberra Nara Peace Park on Saturday 27 October 2018, in celebration of the sister-city relationship between Canberra and Nara in Japan.

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- New Year’s Eve celebrations on 31 December 2018 were a great success, with 40,750 attendees converging on the city centre across the evening to enjoy free entertainment and two spectacular fireworks displays at 9.00pm and midnight.
- Australia Day in the Capital on 26 January 2019 generated an estimated attendance of just over 33,000. Celebrations sites were located around the central basin of Lake Burley Griffin at Regatta Point and Patrick White Lawns, with the Australia Day fireworks spectacular culminating proceedings
- The Canberra Day long weekend featured a suite of community celebrations, including Symphony in the Park (featuring a Bee Gees tribute) on Sunday 10 March 2019 and Canberra Day celebrations on Monday 11 March 2019. These events attracted an attendance of 10,159 and 3,029 respectively.

2. Economic activity generated as a result of staging Floriade (target of \$40 million)

- In 2018, Floriade generated a total attendance of 480,540 over 30 days (includes multiple visits) – an increase of 10.6 per cent on the previous year.
- The event saw 94,753 unique interstate and international visitors that came to Canberra specifically to attend Floriade or extended their stay due to the event. These visitors generated a total of 160,892 visitor nights in the ACT.
- Floriade 2018 generated \$38.6 million in direct expenditure for the ACT, 3.5 per cent less of the accountability indicator target of \$40 million.

3. Economic activity generated as a result of staging Enlighten (target of \$3 million)

- In 2019, the Enlighten Festival was held across the period of 1-17 March.
- The event evaluation report for the Enlighten Festival in 2019 is still being finalised however, event attendances and anecdotal feedback to date has been positive.

4. Satisfaction with management of Events grants in the ACT (target of 80 per cent)

- In order to assess the standard of service and assistance to event organisers through the grants management process of the *ACT Event Fund*, a satisfaction survey is conducted on an annual basis.
- The next survey will be completed by 30 June 2019.

Background Information

- The accountability indicator related to the delivery of key community events covers all planning, marketing and delivery elements for each designated event.
- The accountability indicator results related to economic activity generated by Floriade and the Enlighten Festival are derived from face-to-face interviews and post event surveys conducted with a random sample of event attendees. The direct in-scope expenditure impact seeks to capture the spending of all visitors that come to the ACT (or extend their stay) specifically as a result of these events.

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CM2019/3559

Portfolio/s: Tourism and Special Events

Arts & Community Events

ISSUE: EVENTS ACT BUDGET AND STAFFING PROFILE**Talking points:**

- The total Events ACT Government Payment for Output (GPO) for 2018-19 was \$9.095 million (an increase from \$8.788 million in 2017-18) (2018-19 Budget Paper B, page 22).
- The Events ACT Government Payment for Output (GPO) for 2019-20 is \$10.262 million. The increase from 2018-19 reflects the addition of funding for the Canberra Innovation Festival (\$800,000), Window to the World (\$150,000), Arts Biennial (\$75,000) and an increase of CPI to administrative expenses (2019-20 Budget Paper B, page 23).
- The current staffing footprint for Events ACT is 19 full time equivalent staff, made up of 17 permanent and 2 temporary staff.

Key Information

- The 2018-19 Budget provided \$1.850 million has been allocated over three years (2019-20 to 2021-22) to deliver the Canberra Innovation Festival. \$800,000 in 2019-20, \$1,000,000 in 2020-21 and \$50,000 in 2021-22.
- The 2018-19 Budget provided \$225,000 over two years (2019-20 to 2020-21) for a Canberra Arts Biennial.
- The 2018-19 Budget provided \$300,000 over four years for the return of the Windows to the World event in 2019 and 2021 (\$150,000 per event).

Background InformationBudget

Main line area budgets for 2018-19 (excluding salaries and administration):

- 1. Floriade - \$3.8 million**
- 2. Floriade NightFest - \$0.600 million**
- 3. Enlighten - \$1.2 million**

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Information Officer name:
TRIM Ref: CM2019/3559

4. Community Events - \$1.408 million

Includes:

- Symphony in the Park and Canberra Day \$252,000
- New Year's Eve \$252,000
- Lights! Canberra! Action! \$38,000
- Australia Day \$252,000
- Christmas in the City \$114,000
- Canberra Balloon Spectacular \$211,000
- Canberra Nara Candle Festival \$114,000
- Spring Out \$50,000
- Canberra Writers Festival \$125,000

5. ACT Event Fund - \$0.458 million

Includes:

- 2019 funding round \$274,963
- Pre-existing funding arrangements \$182,980

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QTBs

QUESTION TIME BRIEF

CM2019/3690

Portfolio/s: Arts and Cultural Events

Tourism and Special Events

ISSUE: ACT EVENT FUND 2019**Talking points:**

- The assessment phase for the *ACT Event Fund 2019*, which will support a range of events occurring in the 2019 calendar year, has been completed.
- All applicants have been advised of their funding status and the preparation of Funding Deeds and allocation of funds to successful applicants has commenced.
- 51 applications were received under the *ACT Event Fund 2019* main round, with a combined funding request totalling \$1,001,636.
- A total of 16 event organisations (delivering 22 events, as some organisers are delivering more than one event) were recommended for funding support totalling \$274,963 (see accompanying table). A further \$182,980 has been allocated to pre-existing funding arrangements, out-of-round applications and town centre activations (see accompanying table).
- Remaining funds have been quarantined for future out-of-round or start up applications, sector development workshops and event leveraging opportunities.

Key Information

- The *ACT Event Fund* was established as a key mechanism for stimulating and fostering a range of positive economic, social and community outcomes for the Canberra region through the festival and events sector.
- The *ACT Event Fund* assists eligible event organisers to develop, market and promote their events in a way that helps maximise these outcomes, while also helping to fill identified calendar gaps and support sustainable growth opportunities.

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Background Information

- Applications to the *ACT Event Fund* are assessed by an independent panel, whose role is to assess each applicant's claims against the selection criteria, rank the full suite of applications and provide a set of funding recommendations (see full list over page).
- Funding recommendations are then submitted for Ministerial approval, with applicants subsequently notified of their success or otherwise.
- The availability of start-up funding provides a more flexible framework for event support and delivers a mechanism to respond to appropriate out-of-round requests.
- The introduction of sector development initiatives in 2017 stemmed from consultation with the local events and festivals sector. An initial 'Best Practice Sponsorship' workshop was held over two days in June 2017 and received positive industry feedback.
- Events ACT delivered a further two successful workshop sessions in June 2018. With the topic of 'Event Marketing Fundamentals and Principles', the workshops saw 190 local event organisers registered across the two days – with widespread praise received for the workshop presenter, the overall workshop content/format and subject relevance.

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ACT Event Fund 2019 main round – Ranked list of funded organisations/events

	Name of Event	Organisation	Amount Requested	Amount Recommended
1	Australian Dragon Boat Championships	Canberra Dragon Boat Association Inc	\$20,000	\$15,000
2	Canberra Highland Gathering	Canberra College of Piping & Drumming	\$20,000	\$20,000
3	East Hotel Canberra Challenger and ACT Clay Court International	Tennis ACT	\$40,000	\$35,000
4	GAMMA.COM 2019	The GAMMA.CON Society	\$40,000	\$20,000
5	The Truffle Festival – Canberra Region	The Truffle Festival – Canberra Region	\$20,000	\$10,000
6	The Forage	Ms Belinda Neame	\$16,500	\$16,500
7	Rocky Trail Mountain Bike ACT Event Series 2019 (3 events)	Rocky Trail Entertainment Pty Ltd	\$16,500	\$14,100
8	A Pooch Affair	Big Picture Events	\$20,000	\$10,000
9	Canberra Triathlon Festival	Elite Energy Pty Ltd.	\$20,000	\$12,500
10	Fair Day 2019	AIDS Action Council of the ACT Inc	\$20,000	\$10,000
11	Netier National Capital Rally	Brindabella Motor Sport Club Inc.	\$19,000	\$19,000
12	Stronger than Fiction Documentary Film Festival	Stronger than Fiction Documentary Film Festival	\$15,000	\$10,000
13	Winestomp 2019	Kicks Entertainment Events Pty Ltd	Year 1 \$40,000 Year 2 \$40,000 Year 3 \$40,000	1 year only: \$20,000
14	ActewAGL Royal Canberra Ladies Classic	Australian Ladies Professional Golf (ALPG)	\$40,000	\$30,000
15	Anthems	Complete Events Group	\$20,000	\$15,000
16	Out and Loud LGBTIQ Choral Festival Canberra	Canberra Gay and Lesbian Qwire Association Incorporated	\$20,000	\$17,863

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QUESTION TIME BRIEF

ACT Event Fund 2019: Funding pre-commitments and out of round applicants

Funding pre-commitments	Organisation	Amount Provided
Australian Running Festival	Fairfax Events (multi-year agreement)	\$15,000
Canberra International Music Festival	Pro Musica (multi-year agreement)	\$20,000
Canberra Comedy Festival	Canberra Comedy Festival Inc	\$35,250
National Folk Festival	National Folk Festival Inc	\$22,730
	Total	\$92,980
Out-of-round (or start-up) applications	Organisation	Amount Provided
Skyfire 2019	Canberra FM Radio Pty Ltd	\$25,000
SouthFest	Tuggeranong Community Council	\$15,000
	Total	\$40,000
Town centre activations	Organisation	Amount Provided
2019 Floriade in Town Centres	Events ACT	\$50,000
	Total	\$50,000
Total pre-commitments/out-of-round		\$182,980

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CM2019/3690

Portfolio/s: Arts and Cultural Events
Tourism and Special Events**ISSUE: BLACK MAGIC 'GOLLY' BALLOON BAN AT THE CANBERRA
BALLOON SPECTACULAR****Talking points:**

- Events ACT made the decision not to allow the Black Magic balloon, also known as 'Golly', to fly as part of the Canberra Balloon Spectacular in 2019 or at any future events.
- The decision to reject the balloon's application was made after a staff member raised concerns about its name, Golly (which was used on the balloon application form), and its visual similarities to a Golliwog – with eyes, mouth and a bow tie very similar to a Golliwog balloon that previously flew in the United Kingdom.
- While the balloon owner, Ms Kay Turnbull, told media in interviews that her balloon is just a black one with a smiley, happy face – the association with a Golliwog is clear.
- The description of the balloon provided in Ms Turnbull's application for the 2019 Canberra Balloon Spectacular event clearly references 'Golly' in at least two places. A similar description has been used in applications for previous events.
- The balloon's registered name is Black Magic. Notwithstanding the past involvement of the Black Magic balloon at the event, officials considered the risk of potential cultural sensitives should the balloon be approved to participate in the 2019 Canberra Balloon Spectacular.
- For many in the community, and particularly to the indigenous peoples of many nations who live in our city, the depiction of a Golliwog is offensive. Equity and inclusion are cornerstones of the ACT Government, and also reflect the values of Canberrans.
- Events ACT's decision to ban the Black Magic balloon, which was made after consultation with a number of people and organisations, is final and has been accepted by the ACT Government.

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- Events ACT continues to work with the many stakeholders involved in the Canberra Balloon Spectacular to deliver a successful event for the Canberra community and visitors.

Key Information

- The balloon's owner and pilot, Ms Kay Turnbull, has a long association with the Canberra Balloon Spectacular. She has previously flown this particular balloon and accepted an offer to fly another balloon during the 2019 event. Events ACT is pleased to be able to welcome her ongoing participation.
- In the process of making the decision, which was accepted by relevant ACT Government Ministers, Events ACT consulted with the ACT Government's Office of Aboriginal and Torres Strait Islander Affairs (OATSIA) and the Chair of the Aboriginal and Torres Strait Islander Elected Body.
- Progressing reconciliation between Aboriginal and Torres Strait Islander peoples and the broader Canberra community is a key priority for the ACT Government. The use of words and/or visual depictions that may be considered racist and offensive by many in our community, including Aboriginal and Torres Strait Islander Canberrans, is not supported.
- Events ACT acknowledged that there could be risks associated with not approving the balloon to fly, including:
 - A potential for negative media and community response;
 - Potential boycotts at the 2019 event (or future events) from other balloon owners, pilots and the community in support of Ms Turnbull;
 - Potential for peaceful protests by members of the public or the Flight Direction Team; and
 - Potential for peaceful protests to turn aggressive.
- Measures were undertaken to assist with the planning to mitigate and manage these risks.

Background Information

- Established in 1986, the Canberra Balloon Spectacular is an annual event held over nine days in March. Over thirty balloons from around Australia and overseas take to the skies to participate in this event.
- In 2018, the event attracted over 38,000 attendees and delivered \$3.3m in direct economic impact to the ACT.
- The event is owned and managed by Events ACT, within the Chief Minister, Treasury and Economic Development Directorate (CMTEDD).
- Balloon participation in the event is completed through a registration process with Events ACT. Registrations and supporting documents (associated with the pilot and airworthiness of the balloon) must be presented to Events ACT for consideration and all registrations are subject to the final approval of Events ACT.

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QUESTION TIME BRIEF

- Commentary on social media has been mainly about Black Magic only being a black balloon – however, its eyes, mouth and bow tie are clearly very similar to a depiction of a now banned Golliwog balloon in the United Kingdom.
- There is also evidence that the Golliwog has been banned elsewhere in Australia, including:
 - Iconic Australian brand Arnott’s – who banned the biscuits in the 1990s with them having been ‘perceived as being inherently racist’. This followed worldwide attitudes towards all kinds of commercial products ‘from toys to children’s books to foodstuffs.’
 - In 2016, The Canberra Times reported that The Canberra Hospital banned the display and sale of Golliwogs from its hospital kiosk.
 - In 2016, a Toowoomba Chemist came under fire for displaying Golliwog dolls.
 - In 2018, three Golliwog dolls were removed from an arts and craft show at the Adelaide Show following public criticism that the dolls were not acceptable and considered offensive.

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CM2019/3690

Portfolio/s: Arts and Cultural Events

Tourism and Special Events

ISSUE: COMMUNITY EVENTS SUMMARY**Talking points:**

- Community events make an important contribution to creating a vibrant and liveable city. They are generally driven and supported by local organisations, have strong community support and primarily deliver social and cultural outcomes.
- The ACT Government supports a number of events each year through the ACT Event Fund and the Arts Fund. These include arts and cultural events, sporting and special interest events and community celebrations.
- Events ACT delivers a number of community events including:
 - Canberra Nara Candle Festival
 - New Year’s Eve in the City
 - Australia Day in the Capital Celebrations
 - Lights! Canberra! Action!
 - Symphony in the Park
 - Canberra Day Activities
 - Canberra Balloon Spectacular
 - Reconciliation in the Park
 - 2019 Windows to the World (2016 Election Commitment), and
 - 2020 Arts Biennial (2016 Election Commitment)
- In 2019, Floriade will be delivered to town centres. Events ACT is currently working on how this will be presented; however, will be executed as a one day pop-up style event in five town centres including Gungahlin, Belconnen, Woden Molonglo Valley and Tuggeranong.
- Christmas in the City is delivered by the City Renewal Authority (CRA). Events ACT provides funding to support the delivery of this annual event.

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QUESTION TIME BRIEF

- Events ACT is collaborating with the CRA to plan the format and delivery of both the Christmas in the City and New Years' events with a view to achieving an enhanced and refreshed approach for the 2019 Festive Season.
- The Arts Biennial will be delivered in 2020, in conjunction with the new festival, Converge Canberra and will have a Canberra arts focus.

Key Information

- New Year's Eve was delivered on 31 December 2018 by Events ACT. The event was a great success with 40,750 attendees converging on the city across the evening.
- Australia Day in the Capital 2019 on Saturday 26 January 2019 was managed in-house by Events ACT and attracted around 33,062 people to the event.
 - The celebrations took place in the Central Basin of Lake Burley Griffin at both Regatta Point and Patrick White Lawns between 4.00 pm and 9.00pm.
 - The 2019 event was delivered successfully and safely without any major incidents, despite the heatwave temperatures reaching 42 degrees in mid afternoon and a thunderstorm striking at around 9pm.
- The 2019 Enlighten Festival was delivered between 1 and 1 March and included:
 - Light Illuminations, Friday 1 - Sunday 11 March
 - Lights!Canberra!Action!, Friday 8 March
 - Canberra Balloon Spectacular, Saturday 9 - Sunday 17 March
 - Symphony in the Park, Sunday 10 March
 - Canberra Day and Canberra Day in the Suburbs, Monday 11 March
 - 104.7 FM Skyfire (delivered externally), Saturday 16 March
- The event evaluation for the Enlighten Festival is still being finalised, however attendances to the festival and the community events was very strong and anecdotal feedback has been very positive.
- A significant focus of the 2019 Enlighten Festival was on ensuring participation opportunities for local artists and performers – with local content comprising approximately 88 per cent of the entertainment program.
- The 2019 Reconciliation in the Park event was held on Monday 27 May and an Inter-governmental Working Group, Chaired by the Deputy Director-General of Economic Development, was established to oversee the management and delivery of the event. The Group includes representatives from CMTEDD and CSD. The event was weather affected, and final attendance numbers are still being calculated. Despite the weather, there was still a relatively strong attendance from the community, and

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QUESTION TIME BRIEF

survey results showed a strong sentiment towards the purpose of the event and reconciliation.

- Canberra Nara Candle Festival 2019 is scheduled for 26 October 2019. Planning for event programming is underway.
- Windows to the World will be held over three weekends in spring, coinciding with Floriade the event dates are:
 - *Windows to the World* Event launch: Saturday 5 October
 - *Windows to the World* Expo at Floriade: Sunday 6 and Monday 7 October
 - Full program of *Windows to the World* Open Days: Saturday 12 and Sunday 13 October
 - Full program of *Windows to the World* Open Days: Saturday 19 and Sunday 20 October

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QUESTION TIME BRIEF

CM2019/3688

Portfolio/s: Arts and Cultural Events
 Tourism and Special Events

ISSUE: ENLIGHTEN FESTIVAL 2019

Talking points:

- The following events formed part of the 2019 Enlighten Festival program:

Event	Date	Location
<i>Enlighten Illuminations</i>	1-11 March 2019	Parliamentary Triangle
<i>Lights! Canberra! Action!</i>	8 March 2019	Senate Rose Gardens - MOAD
<i>Canberra Balloon Spectacular</i>	9-17 March 2019	West and East, North Lawns and John Dunmore Lang Place
<i>Symphony in the Park</i>	10 March 2019	Stage 88
<i>Canberra Day</i>	11 March 2019	Stage 88
<i>FM 104.7 Skyfire</i>	16 March 2019	Edges of Lake Burley Griffin

- Architectural projections were presented on the following national attractions in the Parliamentary Triangle as part of the *Enlighten Illuminations* program. These attractions also offered a range of free and ticketed events:
 - National Library of Australia;
 - Questacon;
 - National Gallery of Australia;
 - National Portrait Gallery;
 - Museum of Australian Democracy (MOAD); and
 - Parliament House.
- Since the Festival's opening night on Friday 1 March, crowd numbers were strong and general feedback from Enlighten Festival attendees has been extremely positive.
- A significant focus for this year's Enlighten Festival was ensuring participation opportunities for local artists and performers – with local content comprising approximately 88 per cent of the entertainment program.

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- The event evaluation for the Enlighten Festival is still being finalised, however attendances to the festival and the community events was very strong and anecdotal feedback has been very positive.

Key Points

- In 2019 (and for the first time), the National Gallery of Australia made a financial contribution to upgrade their architectural projections from analogue to digital.
- The *Enlighten Illuminations* program was extended by one day in 2019 to include Canberra Day. However, it should be noted that the focus of entertainment on Canberra Day was in Commonwealth Park. As such, there was no entertainment, food or beverage services provided in the Parliamentary Triangle on this day.
- The *Night Noodle Markets* (NNM), delivered by Fairfax Events & Entertainment, returned on a non-exclusive basis. This was the first year this component was delivered without financial support from the ACT Government.
- The Australian National University (ANU) participated with an installation and programmed activity at their new 'Kambri' precinct throughout the festival.
- The City Renewal Authority (CRA) brought the city alive with artwork produced by local artist Hannah Quinlivan (projected onto the Sydney and Melbourne buildings) and the Haig Park Picture Festival.
- The 50th anniversary of the Moon Landing and the 50th anniversary of Gay Law Reform commencing in Australia were also recognised throughout the Enlighten Festival program.
- Other Canberra attractions that activated as part of the 2019 Enlighten Festival (through the period of the Illuminations) included the:
 - Australian War Memorial;
 - Australian National Botanic Gardens;
 - National Zoo and Aquarium;
 - Canberra Glassworks;
 - National Archives of Australia; and
 - Royal Australian Mint.
- Other Canberra region community events and activities that were showcased through the 2019 Enlighten Festival program, with the aim of promoting things to do in Canberra, included:
 - The Bold Festival
 - The Showroom home show
 - Jervis Bay Wild – Wild Dolphin Eco Tours
 - Mulga Bike Tours – Canberra's Enlighten and nearby NSW 6-Day Bicycle Tour
 - The Canberra Theatre Centre – Tim Minchin, Hanson Live with a Symphony Orchestra, and Death Cab For Cutie
 - MathsAlive – An interactive maths and science exhibition delivered by Raytheon Australia

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- Alliance Française French Film Festival at Palace Electric
- Meet the artist – with Canberra's leading landscape photographer Scott Leggo

Background Information

- Now in its ninth year, the Enlighten Festival has evolved into a world-class event which captures the culture, creativity and innovation of our city.
- In 2018, the Enlighten Festival was expanded into the ANU and into the city through a partnership with the CRA.
- The Enlighten Festival in 2018 attracted 319,622 visitors and generated \$4.8 million in direct visitor expenditure for the ACT.
- The Executive Producer for the 2019 Enlighten Festival was Visabel Pty Ltd, contracted by Events ACT. Visabel Pty Ltd was also the Executive Producer for the Enlighten Festival in 2018.

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QUESTION TIME BRIEF

CM2019/3688

Portfolio/s: Chief Minister

Tourism & Major Events

ISSUE: FLORIADE 2019**Talking points:**

- *Floriade 2019* will be held from 14 September to 13 October.
- *Floriade NightFest* will run over four nights from 3 to 6 October. This will coincide with the October long weekend.
- The theme for *Floriade 2019* will be *World in Bloom*, with the flowerbeds featuring an array of international motifs and cultural designs.
- *Floriade in the Suburbs* is a new initiative for 2019.
- *Floriade in the Suburbs* will deliver a series of single day pop-up activations in the Gunghalin, Belconnen, Woden, and Tuggeranong town centres, as well as the Molongolo Valley.
- *Floriade in the Suburbs* is designed to bring vibrancy to the town centres and enhance community access to this major event.
- Dates for the *Floriade in the Suburbs* activations are to be confirmed.
- The budget for *Floriade 2019* is \$4.20 million, \$655,000 for *NightFest* and \$50,000 for *Floriade in the Suburbs*.

Key Information

- Floriade 2019 will feature a range of free activities along with a selection of ticketed events and activities on sale via Ticketek.
- A large focus has been placed on ensuring Floriade 2019 offers a high quality visitor experience, while managing costs to ensure the event comes in on budget.
- A key priority for the 2019 event is to showcase local and regional produce, products, talent and organisations.
- Planning for *Floriade* and *Floriade NightFest* in 2019 has taken into consideration feedback from the 2018 event to ensure the ongoing development and evolution of the visitor experience at these key Canberra events.

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- Floriade is a major Spring event on the Australian calendar that continues to perform strongly. In 2018, the event attracted 480,540 people, an increase of more than 45,000 from 2017.

Background Information – may not be suitable for public disclosure

- Events ACT is working in collaboration with the National Capital Authority to facilitate capital upgrades to Commonwealth Park, aimed at improving and enhancing the visitor experience to Floriade and for other events held within Commonwealth Park.
- In 2019, Floriade will include 20 spectacular garden beds featuring an array of international motifs and cultural designs.
- Over one million bulbs and annuals will be planted.
- The supporting program will include a mix of main stage performances, roving entertainment, comedy and much more.
- The event will showcase local community talent, providing the opportunity for many of Canberra's local schools and performance groups to perform at Stage 88.
- There will be a continued focus on the creation of engaging spaces filled with live music and entertainment, with plenty of seating for patrons to relax and immerse in their surroundings.
- Patrons will have access to a range of food experiences and offerings, with local and regional food and beverage providers to feature over the 30 days.
- A dedicated space will be provided for kids, where children can play, learn and engage with art and craft workshops, games, painting and plenty more.
- The 2019 theme for Floriade will be officially announced on 2 May 2019.
- *Floriade in the Suburbs* is a new initiative from the Minister for Arts and Cultural Events.

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CM2019/3688

Portfolio/s: Arts and Cultural Events

Tourism and Special Events

ISSUE: NEW FESTIVAL IN 2020**Talking points:**

- The new festival will be delivered in winter 2020, focussing on promoting Canberra's strengths in innovation, design, culture, coding and gaming.
- The festival will showcase Canberra as a vibrant city and as a leader in innovation by bringing together leading creative thinkers, technologists, futurists, artists and designers.
- It will provide a platform for diverse thoughts and engagement to imagine tomorrow's future, generate new ideas, inspire delegates and attendees.
- There will also be opportunities for the local business community to showcase local innovation.
- Early concept planning is underway, exploring the future of technology, culture, democracy, society and humanity.
- At this time, the name for the new festival is *Converge Canberra*.

Key Information

- Some ideas for the new festival include:
 - A Futures Summit to gather industry and international leaders to discuss topics of relevance for the event and the future.
 - High profile keynote events, networking activities, workshops and panels that encourage engagement and exchanging of ideas.
 - Fairs and expos with a festival vibe featuring music, food, showcases, launches and demonstrations of the latest advancements in technology, robotics and artificial intelligence.
- The Project Board, chaired by the Deputy Director-General of Economic Development and comprising representatives from key stakeholder groups, will provide leadership and strategic direction and delivery of the new festival, to ensure the new festival is delivered in alignment with the agreed strategy and objectives,

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and to ensure that the interests of stakeholders are represented through the delivery of the event.

- Events ACT will be engaging a Festival Director, reporting to the Executive Branch Manager of Events ACT, to oversee the planning and delivery of the new festival. It is expected that this position will commence from 1 July 2019.
- It is expected that the Marketing Manager for the new festival will be appointed from 1 July 2019.
- Events ACT are working with Brand Canberra to conduct a workshop with the Board of Brand Canberra on 13 June 2019 to further refine the event concept and confirm the positioning of the new festival with consideration to the strategic aims of Brand Canberra.
- \$1.850 million has been allocated over three years (2019-20 to 2021-22) to deliver this new festival.

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QUESTION TIME BRIEF

CM2019/3690

Portfolio/s: Arts and Cultural Events
Tourism and Special Events

ISSUE: TRAFFIC CONGESTION AND DELAYS AT THE FORAGE

Talking points:

- Significant traffic delays were experienced by many attendees to The Forage event on Saturday 6 April, which was held at the event's new Dairy Road venue in Fyshwick.
- The Dairy Road venue was being used for the first time by The Forage organisers following a shift from the event's previous smaller venue in the carpark of Barton's Little National Hotel.
- The recent event was the largest of its type to be held at the Dairy Road venue. The venue is owned by the Molonglo Group and managed by Dionysus.
- A formalised Temporary Traffic Management (TTM) plan was in place for overflow parking and to support traffic flow in and out of the event venue – while a traffic management company (Lack Group) was also in attendance on event day.
- Unfortunately, the TTM plans that were in place were not sufficient to deal with the extremely large crowds generated by The Forage.
- The Forage organisers, the Venue Owner (Molonglo Group) and the Venue Manager (Dionysus) conducted a thorough debrief on Wednesday 10 April with representatives from Access Canberra.
- This process determined a series of key actions for improving traffic management at The Forage in future.
- The Forage remains a highly popular and important event offering for the ACT, particularly given its capacity to showcase the wide range of street food, produce, wineries and breweries available throughout the Canberra region.

Cleared as complete and accurate:	29/05/2019	
Cleared by:	Executive Branch Manager	Ext: 50554
Contact Officer name:	Jo Verden	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Justin Lalor	Ext: 72884

Key Information

- Access Canberra assisted the Venue Manager with stakeholder consultation on approvals and a TTM plan for the April event – which included procedures for overflow parking and supporting traffic flow in and out of the venue.
- A traffic management company (Lack Group) prepared the TTM and had staff present on the day of the event to implement the TTM.
- Event organisers also promoted a shuttle bus service that was in operation for the event. This service transported patrons between the New Acton precinct and Dairy Road at regular intervals between 1.30pm and 7.00pm.
- Unfortunately, these measures were not sufficient for dealing with the large volume of traffic generated by the event – which resulted in significant traffic congestion and delays.

Future Events

- The next scheduled dates for The Forage at its new Dairy Road venue are Saturday 15 June 2019 and Saturday 19 October 2019.
- Following an event debrief that was held on Wednesday 10 April involving the organisers of The Forage, the Venue Owner, the Venue Manager and Access Canberra, the following actions were developed to ensure improved traffic management arrangements at future events:
 - Consultation with businesses surrounding the event will be undertaken by the Venue Manager.
 - Increased traffic light phasing will be required to allow larger packets of traffic to exit Dairy Road. A request will be made to the Roads ACT Traffic Light Coordinator prior to the next scheduled events.
 - A direct line of contact to the Roads ACT Traffic Light Coordinator will also be requested for on-the-day reactive changes in the event that phasing needs to be increased further.
 - TTM plans for the event will be reviewed and redrafted by Lack Group to include additional traffic controllers along Dairy Road.
 - Stronger communication to expected patrons on where to park will be provided in advance of the events.
 - Additional shuttle buses will be made available between the New Acton precinct and Dairy Road.

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Contact Officer name:	Jo Verden	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Justin Lalor	Ext: 72884

Background Information

- The Forage is a showcase of street food (and other food and beverage products) by Canberra's local cafes, food trucks, wineries and breweries.
- The mission of the organisers of The Forage is to give local businesses (established and new) an opportunity to get creative and promote their wares to the local community and visitors in a festival-style environment.
- Since The Forage was established in April 2014, the event organisers have formed strong relationships with vendors, partners, volunteers, entertainment networks and the broader Canberra community.
- Before moving to its new venue on Dairy Road, the Forage operated out of a smaller location in the carpark of Barton's Little National Hotel. The Dairy Road venue has provided the organisers with a larger event footprint from which to operate.
- The Forage is currently supported by the ACT Government through the *ACT Event Fund* (2019 round) with a grant totalling \$16,500.

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Information Officer name:	Justin Lalor	Ext: 72884

CM2019/3690

Portfolio/s: Arts and Cultural Events
Tourism and Special Events

ISSUE: THE USE OF FIREWORKS AT EVENTS ACT EVENTS**Talking points:**

- Major fireworks displays continue to be a highly popular and spectacular element of many events staged locally, nationally and internationally.
- The ACT Government incorporates fireworks displays as part of Australia Day celebrations and New Year's Eve celebrations in the nation's capital.
- Skyfire is a major fireworks event held annually in Canberra which is owned and managed by a commercial company. The ACT Government provides financial and marketing support to the event under the Enlighten Festival Program.
- For events on national land, the National Capital Authority (NCA) provide Works Approval and a Permit to Use Unleased National Land, including the use of Lake Burley Griffin.
- The use of commercial fireworks in the ACT is regulated under the Dangerous Substances Act 2014 and the Dangerous Substances (Explosives) Regulation 2004.
- Public safety is a paramount consideration for the Government when authorising commercial firework displays.
- The incident involving fireworks at Skyfire 2019 is currently under investigation by WorkSafe ACT.
- The investigation is ongoing and it is not appropriate at this time to pre-empt outcomes or findings.

Key Information

- For recent Australia Day and New Year's Eve fireworks displays, Events ACT engaged Fireworks Australia as its provider of pyrotechnics and fireworks production.
- Canberra FM (Hit 104.7) engages a different provider – Foti Fireworks – for the Skyfire fireworks display.
- Access Canberra (Events and Business Coordination) is the agency responsible for coordinating all required ACT Government event permits and approvals.

Cleared as complete and accurate:	29/05/2019	
Cleared by:	Executive Branch Manager	Ext: 50554
Contact Officer name:	Jo Verden	Ext: 50554
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Jo Verden	

- For fireworks events staged on Lake Burley Griffin, the NCA approve the use of land and lake, while also requiring event operations and safety/risk documentation in order to approve a fireworks display.
- Further details on the three key levels of safety checks and balances that Events ACT employs for the fireworks displays on Australia Day and New Year's Eve are outlined under the Background Information heading below.

Background Information

- Events ACT employs three distinct levels of safety checks and balances regarding the use of fireworks on Australia Day and New Year's Eve.

1. Procurement

- As part of an RFQ process to appoint a fireworks provider, all respondents are required to demonstrate their ability to deliver pyrotechnic services. They must provide details of two referees, demonstrate that all personnel have appropriate knowledge and experience and that they are qualified and licenced.
- The successful respondent is required to provide Events ACT with copies of appropriate insurances, licences and an event risk management plan covering all proposed services. The risk management plan includes Work Health and Safety (WHS) policies, Safe Work Method Statements (SWMS) and emergency procedures.

2. Approvals and permits

- General approvals are required for use of land for event purposes from the NCA for Australia Day and from Transport Canberra and City Services (TCCS) for New Year's Eve (noting the footprint of this event crosses ACT Government and Federal Government jurisdictions).
- As part of this process, a map of the planned fireworks exclusion zone is provided. This map is also provided to the Emergency Services Agency (ESA), ACT Policing, Transport Canberra (Roads) and Access Canberra (Dangerous Substances Licencing).
- The fireworks exclusion zone is developed in consultation with the contracted fireworks provider to reflect the minimum separation distances as specified under Section 327(1 and 2) of the Dangerous Substances (Explosives) Regulation 2004, having regard to the size and type of fireworks which are to be used in the displays.
- Fireworks Australia use shells that are slightly below the maximum size allowable are used to build in additional exclusion zone safety.
- Licences and permits specific to the fireworks display are submitted and obtained by the fireworks provider and supplied to Events ACT. This includes the Permit to Burn issued by the ESA and the Fireworks Display Permit issued by Access Canberra (Workplace Protection).

3. Operating procedures

- To ensure public safety, the fireworks exclusion zone is fenced and security is deployed along the perimeter to prevent deliberate or unintentional public access to the area. Only staff directly involved in the fireworks display are permitted to enter the exclusion zone. Staff are issued with and must wear accreditation that is checked by security before entry is granted.

Cleared as complete and accurate: 29/05/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name: Jo Verden

QUESTION TIME BRIEF

- There is a defined communication and operational sequence for the commencement of each fireworks display. This sequence is directed by the Event Operations Centre (EOC).
- It includes checks that traffic management is in place, that security have ensured the exclusion zone is clear, that the Civil Aviation Safety Authority (CASA), ACT Ambulance, ACT Policing, and ACT Fire and Rescue are on standby, and that the fireworks operator is ready to commence.
- If any of these clearances cannot be given, the display will be delayed and/or may not proceed.
- The EOC is in radio contact with the fireworks operator and all other stakeholders throughout the display to respond to any incidents and to halt all or part of the display if required.
- In keeping with best practice standards, Fireworks Australia is able to remotely shut down individual fireworks barges or the entire display if required.
- Estimated event attendances at Canberra’s major fireworks displays (as stated by event organisers), are included below:
 - New Year’s Eve (two displays from 9.00pm and midnight): 30,000
 - Australia Day (one display from 9.00pm): 50,000
 - Skyfire (one display from 8.30pm): 100,000

Cleared as complete and accurate: 29/05/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Jo Verden

QONs - QTONs

Chief Minister

Treasurer

Minister for Social Inclusion and Equality

Minister for Tourism and Special Events

Minister for Trade, Industry and Investment

Member for Kurrajong

RESPONSE TO QUESTION TAKEN ON NOTICE

28 November 2018

In relation to Government—procurement policies:

MR WALL: My question is to the Minister for Government Services and Procurement. Minister, I refer to reports in the media of 4 October that EventsACT staff signed \$550,000 of contracts without the correct authority. Staff also gave out nearly \$700,000 of work without a contract and failed to get the minimum three quotes for about \$160,000 worth of work. When did the ACT government first become aware that EventsACT was not following the proper procurement processes in relation to the event?

MADAM SPEAKER: Chief Minister, you are taking that?

MR BARR: I will take that question. Yes, it has obviously been the subject of previous questioning and I will take that date on notice.

MR WALL: I ask either the Minister for Government Services and Procurement or the Chief Minister: what have you done to satisfy yourself that EventsACT has followed the correct procurement processes in relation to other events such as the Enlighten Festival?

MR BARR: Yes, following those particular issues there has been a series of training courses for staff in that area. The details of that were provided to the opposition, I believe, through a question on notice in the past week or so.

MR COE: Chief Minister, what changes to processes have you put in place to ensure that your directorate is using the correct procurement process?

MR BARR: The directorate is aware that they failed in this particular instance. As I mentioned in my response to the previous answer, they have put in place a range of training mechanisms and processes to address that.

Mr Coe: It's your success but their failures.

MR BARR: Ministers do not participate in the procurement process. Mr Coe knows that. That⁰⁵⁹⁰ is rightly handled independently by the public service. In this instance there was a failure of process. It has been addressed, and training has been provided for staff who undertake procurement activities.

MR BARR MLA - The answer to the Member's question is as follows:

[Answer]

- In October 2017, when the overspend on Floriade 2017 was first detected, a preliminary assessment of contracts identified some deficiencies with procurement processes by Events ACT. At that point, the event had been delivered and expenditure was already committed.
- These deficiencies were brought to the attention of the Chief Minister via a brief (CMTEDD2018/160) dated 12 January 2018.
- The following information has been provided for *Question on Notice No. 6 Inquiry info referred 2017-18 Annual and Financial Reports, CMTEDD2018/6657*:
 - Since the end of 2017, staff within Events ACT have undertaken training in contract management, government procurement, risk management and project management. Financial delegations were circulated to managers and senior managers within Events ACT on 31 October 2017 and annual training on delegations for all staff has been scheduled for November each year.
 - The table below provides details in relation to a) who facilitated the training; b) how many employees received training; c) what the cost per employee was; and d) when the training commenced.

Training course	Facilitator	Cost (per person)	No. of employees	Date of training
Contract management	Learning Options	\$325	12	28 November 2017
Introduction to Government Procurement	Procurement ACT	Free	12	5 December 2017 19 December 2017 4 June 2018 5 June 2018
Introduction to Risk Management	ACT Insurance Agency	Free	12	29 November 2017
Project Management	Learning Options	\$395	12	13-14 December 2017

Approved for circulation to the Member and incorporation into Hansard.

Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR WALL MLA:

In relation to staff:

1. How many people were employed in Events ACT for the 2017-18 financial year to date:
 - a. How many were senior management and Executive Staff;
2. In relation to Part 1, how many of these staff:
 - a. were relocated to another area in ACTPS;
 - b. retired;
 - c. resigned;
 - d. had their employment terminated.
3. How many of the staff listed in Part 1 had direct involvement with the organisation of Floriade 2017?
4. How much has been paid in final entitlements to staff listed in Part 1?

MINISTER FOR TOURISM AND SPECIAL EVENTS: The answer to the Member's question is as follows:–

[Insert answer to question on notice]

1. 29 staff were employed at Events ACT across the 2017-18 financial year to 16 November 2018. This includes full-time, part-time, casual and short-term temporary ACTPS contract staff required during event periods.
 - a. For the 2017-18 financial year to 16 November 2018 there have been seven senior management (Senior Officer Grade B and above) and one Executive staff employed at Events ACT. This includes two short-term temporary ACTPS contract Senior Officer Grade B staff.
2.
 - a. No staff were relocated to another area in the ACTPS.
 - b. One.
 - c. Nine.
 - d. Nil.
3. 13 staff had direct involvement with the organisation of Floriade 2017.
4. \$122,114.60.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Tourism and Special Events, Andrew Barr MLA



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports
ANSWER TO QUESTION ON NOTICE

Asked by MR WALL MLA:

In relation to staff:

1. What training has been undertaken since the end of 2017 by staff within Events ACT specifically in relation to procurement; contract management; delegations; project management and risk management?
 - a. Who facilitated the training?
 - b. How many employees received training?
 - c. What was the cost per employee?
 - d. When did training commence?

MINISTER FOR TOURISM AND SPECIAL EVENTS: The answer to the Member’s question is as follows:–

[Insert answer to question on notice]

1. Since the end of 2017, staff within Events ACT have undertaken training in contract management, government procurement, risk management and project management. Financial delegations were circulated to managers and senior managers within Events ACT on 31 October 2017 and annual training on delegations for all staff has been scheduled for November each year.

The table below provides details in relation to a) who facilitated the training; b) how many employees received training; c) what the cost per employee was; and d) when the training commenced.

Training course	Facilitator	Cost (per person)	No. of employees	Date of training
Contract management	Learning Options	\$325	12	28 November 2017
Introduction to Government Procurement	Procurement ACT	Free	12	5 December 2017 19 December 2017 4 June 2018 5 June 2018
Introduction to Risk Management	ACT Insurance Agency	Free	12	29 November 2017
Project Management	Learning Options	\$395	12	13-14 December 2017

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Tourism and Special Events, Andrew Barr MLA



Chief Minister

Treasurer

Minister for Social Inclusion and Equality

Minister for Tourism and Special Events

Minister for Trade, Industry and Investment

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper

30 November 2018

Question No. 2065

MS LE COUTEUR: To ask the Minister for Tourism and Special Events—In relation to sustainable food consumption and Events ACT policy, is it policy to provide (a) vegetarian, (b) vegan and (c) gluten-free food at catered events.

MR BARR MLA - The answer to the Member's question is as follows:

The policy at Events ACT is to ensure a variety of food offerings are available for event attendees and visitors.

Approved for circulation to the Member and incorporation into Hansard.

Andrew Barr MLA

Minister for Tourism and Special Events

Date:.....

This response required 20mins to complete, at an approximate cost of \$37.08.

Attorney-General
Minister for the Arts and Cultural Events
Minister for Building Quality Improvement
Minister for Business and Regulatory Services
Minister for Seniors and Veterans
Member for Ginninderra

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper
30 November 2018
Question No. 2113

MS LAWDER: To ask the Minister for the Arts and Cultural Events—

- (1) Noting that funding from the ACT Event Fund 2019 has recently been allocated, what is the breakdown of this expenditure by ACT electorate.
- (2) Who is represented on the decision-making panel for the funding allocated through the ACT Event Fund 2019.
- (3) Are there avenues for community events to seek funding from alternative pathways; if so, what are those mechanisms.

MR RAMSAY MLA - The answer to the Member's question is as follows:

- (1) The breakdown of expenditure per ACT electorate for the 2019 ACT Event Fund under the main round (excluding pre-existing multi-year agreement funding commitments and other funding pre-commitments) is:

Electorate	Expenditure
Ginninderra	\$0
Kurrajong	\$84,000
Murrumbidgee	\$94,100
Brindabella	\$0
Yerrabi	\$30,000
Events with multiple locations: Kurrajong, Murrumbidgee, Yerrabi and NSW.	\$66,863
TOTAL 2018-19 ALLOCATION	\$274,963

- (2) An independent panel consisting of representatives across relevant ACT Government business units and a representative from an external event stakeholder group assessed the applications to the 2019 ACT Event Fund. The membership of the assessment panel is not made public so that members are not exposed to lobbying from applicants.
- (3) The ACT Government administers a number of grant opportunities across the ACT supporting a variety of programs. A full guide to these and other funding opportunities can be found at <https://www.grants.act.gov.au>.

ACT Legislative Assembly

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@Gordon_R_Ramsay



Gordon Ramsay MLA

Approved for circulation to the Member and incorporation into Hansard.

0598

Gordon Ramsay MLA

Minister for the Arts and Cultural Events

Date:.....

This response required 3hrs 25mins to complete, at an approximate cost of \$258.58.



Chief Minister
Treasurer
Minister for Social Inclusion and Equality
Minister for Tourism and Special Events
Minister for Trade, Industry and Investment
Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper 29
22 February 2019
Question No. 2321

MS LE COUTEUR: To ask the Minister for Tourism and Special Events—

- (1) What proportion of entertainment is being provided by local artists at this year’s Enlighten Festival.
- (2) Was a women’s safety assessment undertaken for this event in line with the Women’s Plan.

MR BARR MLA - The answer to the Member’s question is as follows:

(1) A significant focus for this year’s Enlighten Festival has been ensuring participation opportunities for local artists and performers, with local content comprising approximately 88 percent of the entertainment program.

(2) Yes. A Women’s Safety Audit has been undertaken for the events that Events ACT are responsible for as part of the 2019 Enlighten Festival, including Enlighten Illuminations, Lights!Canberra!Action!, Symphony in the Park, Canberra Day and the Canberra Balloon Spectacular.

Approved for circulation to the Member and incorporation into Hansard.

Andrew Barr MLA
Minister for Tourism and Special Events

Date:.....

This response required 60 mins to complete, at an approximate cost of \$129.31.



Chief Minister
Treasurer
Minister for Social Inclusion and Equality
Minister for Tourism and Special Events
Minister for Trade, Industry and Investment
Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper
May 2019
Question No. 2524

MS LE COUTEUR: To ask the Minister for Tourism and Special Events—

- (1) In relation to organic waste disposal at major events, and noting that the event held in Civic Square for the Comedy Festival was able to provide organic waste disposal bins, however, the majority of major events, such as the Multicultural Festival, Floriade and Enlighten do not provide these services, what is the reason that these events do not have organic waste recycling facilities available?
- (2) Can this service be available at future events?

MR BARR MLA - The answer to the Member’s question is as follows:

- 1. The 2019 National Multicultural Festival offered stallholders the opportunity to opt in to a trial of organic waste disposal, however there was no take up of the trial by stall holders.

Events ACT places a large focus on minimising waste generation and maximising waste diversion. Organic waste bins are provided to all food vendors at Floriade and Enlighten. In 2018, over 8.4 tonnes of organic waste was collected at Floriade alone.
- 2. There are plans to expand the collection of organic waste at Floriade 2019 to include collection bins for front of house for patrons as well as food vendors. The 2020 National Multicultural Festival and Enlighten Festival will also offer organic waste collection for front and back of house.

Approved for circulation to the Member and incorporation into Hansard.	
Andrew Barr MLA Minister for Tourism and Special Events	Date:.....
This response required 2 hours to complete, at an approximate cost of \$199.21.	



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports

ANSWER TO QUESTION TAKEN ON NOTICE

5 November 2018

Asked by MR WALL MLA:

In relation to nightfest ticket sales:

MR WALL: Yes, I had one supp. On Night Fest ticket sales, do we or the ticket sellers track where they are from?

Mr Barr: They are from?

MR WALL: Yes. So what is our break-up of local to visiting attendance.

Ms Verden: Yes, I will need to take that on notice in relation to that breakdown.

MINISTER FOR TOURISM AND SPECIAL EVENTS: The answer to the Member's question is as follows:–

NightFest 2018 ticket sales breakdown by origin is:

ACT	67.6%
NSW	24.8%
VIC	3.4%
QLD	2.0%
WA	0.6%
SA	0.6%
TAS	0.1%
NT	0.2%
International	0.7%

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Tourism and Special Events, Andrew Barr MLA

Budget Initiatives

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Delivering the 2020 Australian Tourism Awards

Description: The Government will showcase Canberra and continue boosting our tourism sector by hosting the Australian Tourism Awards in Canberra in early 2020. The cost of this initiative will be partially offset by reprioritising existing resources within VisitCanberra.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	350	0	0	0	350
Offset – Expenses - Provision	-60	0	0	0	-60
Net Expenses	290	0	0	0	290

Notes

- The Australian Tourism Awards is the tourism industry's peak event—recognising and promoting excellence in tourism.
- The Awards present the opportunity to showcase Canberra to approximately 900 attendees from the Australian tourism industry.
- The funding will support a range of event related costs including venue, catering, local industry participation, event theming and promotion. This business case aligns with the economic development priority as a program that supports investment in growing and diversifying Canberra's economy.
- The commitment addresses an unfunded cost pressure to support Canberra's opportunity to host the event as part of the national rotation each year to States and Territories.
- The Australian Tourism Awards is now owned and managed by the Australian Tourism Industry Council (ATIC), on behalf of the tourism industry.
- ATIC works with the host destination to deliver the event. Commitment from the host destination ensures the opportunity to influence venue choice, contribute to theming and source local suppliers (food and wine, accommodation, audio visual, videography and photography).
- The ACT Government through VisitCanberra has already committed to provide the minimum level sponsorship as the destination host of \$60,000. This will be managed within existing resources.
- However, as a one off event, the investment required for effective delivery of the Australian Tourism Awards is unfunded. Existing tourism awards funding is fully allocated to the delivery of the annual Canberra and Region Tourism Awards. This is managed under a contract with the National Capital Attractions Association.
- As the Awards are held on a Friday evening, it offers the attendees the opportunity to extend their stay, delivering a direct economic benefit to the city and its businesses.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Delivering the ICC Twenty20 Cricket World Cup in 2020

Description: Canberra will host five women's group matches at Manuka Oval as part of the International Cricket Council's Women's Twenty20 World Cup in February 2020. The Government's support for these matches is part of our agenda to actively support top-level women's sport and grow more good jobs by attracting major events and tourism.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	1,765	0	0	0	1765

Notes

- Manuka Oval will welcome seven of the world's best women's teams as part of a festival of cricket across three consecutive match days. Qualifier teams will be confirmed in the second half of 2019.
- Hosting matches as part of the Women's T20 World Cup will deliver extensive international media coverage and profiling opportunities for Canberra through the tournament's global broadcast, which will further enhance Canberra's reputation as a world-class events destination.
- Visiting spectators, players, sponsors, media and match officials will also provide a significant tourism boost for the Canberra region.
- More broadly, Canberra's association with this tournament re-affirms the national capital's standing as a leader in the promotion of women's sport.
- There are costs associated with hosting matches at Manuka Oval, which must adhere to the strict minimum standards required by the ICC and the T20 World Cup Organising Committee. These costs are the full responsibility of the Host City.
- The investment required to fulfil the Territory's obligation to host five group matches in Canberra as part of the Women's T20 World Cup covers key minimum requirements related to:
 - City activation and dressing, host city specific marketing and promotion.
 - Host City functions and ancillary events.
 - City wide services, traffic management and parking, safety, security and crowd management.
 - Match venue temporary infrastructure, equipment, facilities and venue dressing, medical and emergency services.
 - Exclusive and commercially clean match and training venues.
 - Training venue temporary infrastructure, equipment and facilities.
 - Cricket operational costs (match and warm-up facilities).
 - Media and broadcast facilities.
 - Insurance.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

New Festival

- Description:**
- The new festival is a 2016 Election Commitment that is designed to showcase Canberra's world-leading strengths in design, innovation, culture, coding, gaming, film and music.

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	800	1000	50	0	1850

Notes

- Ahead of funding becoming available in 2019-20, Events ACT has undertaken some early concept planning to help inform the development of the new festival that will be delivered in winter 2020.
- As part of the development of the concept work there has been engagement with a range of internal and external stakeholders, which has identified a strong level of interest and the opportunity to showcase the diversity of industries, businesses and individuals that exist in Canberra that support the intent of the Election Commitment.
- To help with refining the vision, the positioning and the name of the new festival, a dedicated workshop with the newly established Board of Brand Canberra and other key stakeholders including the Chair of the Minister's Creative Council, the ANU and the National Museum of Australia has been conducted.
- Following this workshop, we expect to be finalising the vision and positioning of the new festival, the name and the dates.
- We are looking at scheduling the event in the July 2020 school holidays to take the opportunity to attract visitation to Canberra during this low visitation period. Work is being done to look at what other events are going on at this time to avoid a major clash, as well as looking at what opportunities exist to bring other existing events underneath the banner of the new festival.
- The tender for the Executive Producer closed on Tuesday 18 June and Events ACT is currently finalising the recruitment of the Marketing Manager. These two dedicated roles will be engaged in July 2019, coinciding with the availability of funding for the new festival.

**CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE
BUDGET INITIATIVE**

Windows to the World

Description: Windows to the World is a 2016 Election Commitment that aims to celebrate Canberra's multicultural diversity and contributes to better cultural awareness and understanding.

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Expenses	150	0	150	0	300

Notes

- Windows to the World provides a glimpse into the world of international diplomacy and tells the story of international relations and the role that Canberra plays as an international city. The event celebrates Canberra's multicultural diversity and contributes to better cultural awareness and understanding.
- Planning for Windows to the World is well underway and the event will take place over three weekends in October including the launch of the event on the October long weekend, at Government House and an expo coinciding with Floriade.
- The expo at Floriade on the long weekend will be available for the smaller embassies or high commissions to still participate in the program.
- To date there are 31 embassies and high commissions who have confirmed their participation with around nine still pending.
- Embassies and high commissions will ideally be grouped according to geographic location in Canberra so that visitors can walk from one diplomatic building to the other. This grouping will also facilitate easier shuttle routes that will run in a loop from the city to the missions.
- On the weekends of Floriade the shuttle routes would include the stop on Commonwealth Avenue for Floriade, allowing visitors to participate in both events.
- Early engagement has started with representatives from Events ACT, the AFP, SEMB, ACT Policing and the Office of the Commissioner for International Engagement to discuss safety and security arrangements for the event.
- Windows to the World was last held in 2015 and attracted around 40,000 people to the event, 75 per cent of these being local.

Accountability Indicators

11. New accountability indicator. This was previously reported in Output 3.6 *Higher Education, Training and Research* and tracked the number of recipients of Key Capability Fund support. Under Output 3.1 this accountability indicator tracks delivery of the Key Capability Fund program. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
12. New accountability indicator. This accountability indicator tracks delivery of defence advocacy programs. Defence advocacy is delivered in partnership with the ACT Defence Industry Advisory Board and the ACT Defence Industry Advocate. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
13. New accountability indicator. This was previously reported in Output 3.6 *Higher Education, Training and Research* and tracked the number of Vice-Chancellors' Forum meetings convened. Under Output 3.1 this accountability indicator tracks delivery of the Vice-Chancellors' Forum program of activity. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
14. New accountability indicator. This accountability indicator tracks actions that support the growth of the cyber industry in partnership with the Canberra Node of AustCyber. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
15. New accountability indicator. This accountability indicator tracks actions that support the growth of the space industry in Canberra in partnership with industry, education institutions and the Canberra Space Development Working Group. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
16. New accountability indicator. This accountability indicator tracks actions that support the development of the screen industry in Canberra in partnership with Screen Canberra. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
17. New accountability indicator. This accountability indicator tracks support for innovation and entrepreneurs through programs delivered by CBR Innovation Network. This is an ongoing program and the indicator is considered complete at the end of the reporting period.
18. New accountability indicator. This accountability indicator tracks projects supported for facilitation management. These are ongoing projects and the indicator is considered complete at the end of the reporting period.

Output 3.2: VisitCanberra

Table 33: Accountability Indicators Output 3.2

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. ACT Accommodation – Room Occupancy Rate (%) ¹	>national average	>national average	>national average
b. Canberra and Region Visitors Centre (CRVC) – Overall visitor satisfaction with customer service levels at the CRVC ²	>85%	95%	>87%
c. Number of visits to the 'visitcanberra' website ³	1,300,000	1,300,000	1,300,000

Note(s):

1. This accountability indicator provides a comparison of the ACT's average accommodation room occupancy rate to the national average. The STR Global estimated national average for room occupancy is 77%.
2. Satisfaction with overall customer service levels at the CRVC is captured as part of a broader Satisfaction Survey open to visitors throughout the year. Survey data is recorded using the *Survey Monkey* online program.
3. This accountability indicator is used to record the performance of the website www.visitcanberra.com.au as a key driver for tourism activities such as travel, research, planning and online bookings in Canberra.

Output 3.3: Sport and Recreation

Table 34: Accountability Indicators Output 3.3

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Number of nationally identified priority athletes supported by the ACT Academy of Sport ¹	100	103	115
b. Number of organisations funded to support participation opportunities in sport and recreation ²	80	75	80

Note(s):

1. This accountability indicator measures the number of ACT Academy of Sport (ACTAS) supported athletes identified and/or prioritised by their respective sporting body as an athlete with emerging international level potential through to podium potential in an Olympic, Paralympic or Commonwealth Games sport.
2. This accountability indicator reports the number of organisations funded through the Sport and Recreation Grant Program to deliver participation opportunities. This funding support is coupled with access to Directorate delivered education and training liaison officer assistance to improve the quality of these opportunities.

Output 3.4: Events

Table 35: Accountability Indicators Output 3.4

	2017-18 Targets	2017-18 Estimated Outcome	2018-19 Targets
a. Deliver key community events			
- New Year's Eve ¹	1	1	1
- Australia Day ¹	1	1	1
- Canberra Nara Candle Festival ¹	1	1	1
- Canberra Day Activities ²	1	1	1
b. Economic activity generated as a result of staging Floriade ³	\$40 million	\$40 million	\$40 million
c. Economic activity generated as a result of staging the Enlighten Festival ⁴	\$3 million	\$3 million	\$3 million
d. Satisfaction with the management of Events grants in the ACT ⁵	80%	80%	80%

Note(s):

1. These accountability indicators cover planning, marketing and delivery of key community events: New Year's Eve, Australia Day and the Canberra Nara Candle Festival.
2. This accountability indicator covers planning, marketing and delivery of the Canberra Day activities. These activities encompass the Enlighten Festival, the Canberra Balloon Spectacular, Lights Canberra Action, Symphony in the Park and the Canberra Day event.
3. This accountability indicator covers the economic activity generated for the Territory by staging Floriade. Visitor expenditure data is derived from face-to-face interviews and post event surveys conducted with a random sample of event attendees. The event's direct expenditure impact aims to capture the spending of all visitors that come to the ACT (or extend their stay) specifically for Floriade.
4. This accountability indicator covers the economic activity generated for the Territory by staging the Enlighten Festival. Visitor expenditure data is derived from face-to-face interviews and post event surveys conducted with a random sample of attendees. The direct expenditure impact aims to capture the spending of all visitors that come to the ACT (or extend their stay) specifically for the Enlighten Festival.
5. This accountability indicator measures the standard of service and assistance the event organisers receive through delivery of the grants management process of the ACT Events Fund. A satisfaction survey is conducted on an annual basis to measure this indicator.

- driving transformational and cultural change to improve workforce readiness prior to moving to the Dickson and Civic Office blocks in 2020;
- developing and implementing ACT Public Service capacity building programs, including programs for graduates, Aboriginal and Torres Strait Islanders, and people with disabilities;
- maintaining and monitoring whole of government integrity, ethics and accountability frameworks; and
- supporting the Head of Service, Public Sector Standards Commissioner and the ACT Remuneration Tribunal with their legislative responsibilities.

Note(s):

1. This Strategic Objective has been updated to better reflect CMTEDD's current focus in relation to whole of government strategy and policy development. The update includes moving the focus of the former Strategic Objective 3 (*A more agile, responsive and innovative public service with increased capability to deliver on government priorities*) into this section and expanding on CMTEDD's role in workforce planning, capability development and supporting the ACTPS.

Strategic Objective 2

Government supported in the delivery of responses to urgent and complex emerging priorities

The Directorate is flexible and agile in responding to urgent and emerging government priorities, through consultation with other agencies, leadership of cross agency and joint community taskforces and active participation in taskforces and committees led by other directorates.

Strategic Objective 3^{1, 2}

Economic growth, innovation and opportunity, and social inclusion

The Directorate will support growth and opportunity by supporting diversification and greater innovation in the ACT economy.

The Directorate will enable our skilled community to contribute to the economic prosperity and social engagement of our city, through vocational education and training programs that respond to identified areas of skills needs, and target those experiencing disadvantage.

The Directorate will support leadership and collaboration in key sectors that have the capacity for long term wealth creation and employment. With international research showing that six per cent of businesses are responsible for more than half of employment growth, the Directorate will also support innovation focused businesses with the capacity for scale-based growth and the ability to expand and headquarter in Canberra. A diversified innovative economy will not only grow faster, but place it in a stronger position to weather shocks from the Commonwealth Budget cycle.

The Directorate, via Access Canberra, also supports economic growth by making it easier to do business with government. Shaping the delivery of services around businesses, community groups and individuals seeking to engage with the ACT Government, enabling a 'no wrong door' approach and ensuring the appropriate level of community protection all work to make Canberra an even better place to live.

The Directorate will support a culturally rich and vibrant community; celebrate the arts and culture and encourage creativity, social inclusion, feeling, thinking and exchange. This support is provided through funding and capacity building activities for artists and arts organisations which contribute to the liveability of our city.

The downstream opportunities from direct international flights to Singapore and Wellington are also significant, bringing two highly complementary city economies in close alignment with Canberra's. The Government will leverage these new economic relationships through trade and investment facilitation programs and greater knowledge transfer through our people and our institutions.

The Directorate will foster the growth of the community sector through reducing red-tape for our health and social care enterprises as the National Disability Insurance Scheme (NDIS) drives an expansion of this industry.

Note(s):

1. This Strategic Objective was previously Strategic Objective 4. The former Strategic Objective 3 (*A more agile, responsive and innovative public service with increased capability to deliver on government priorities*) has been removed and its focus on CMTEDD's role in workforce planning, capability development and supporting the ACTPS added to Strategic Objective 1.
2. This Strategic Objective has been updated to include reworded content from the former Strategic Objective 9 (*Superior customer and regulatory services for a safe and vibrant community*), which focused on Access Canberra's functions (which has been removed). A new associated Strategic Indicator 3c measures the ease of industry/business dealings with Access Canberra.

Strategic Indicator 3a: Growth in the Value of Tourism.

Tourism is a key driver of the ACT economy. Tourism Research Australia's State Tourism Satellite Account results show tourism contributed around \$2 billion in Gross State Product (which includes expenditure revenue from both domestic and international overnight visitors as well as daytrip visitors) and supported an estimated 16,400 jobs. The Directorate will continue to implement marketing and development programs that aim to increase the economic return from tourism visitation.

The ACT Government and tourism industry has set a goal of growing overnight visitor expenditure to \$2.5 billion by 2020. Tourism 2020 progress is measured using year ending December overnight expenditure figures each year until December 2020. Total combined domestic and international overnight expenditure for the year ending December 2017 shows the ACT is performing at the upper end of its Tourism 2020 range at \$2.1 billion (Figure 1). National performance (Figure 2) remains closer toward the lower range target of \$115 billion.

Figure 1: ACT Tourism 2020 progress: combined international and domestic overnight expenditure vs. T2020 range goals - year ending December 2017

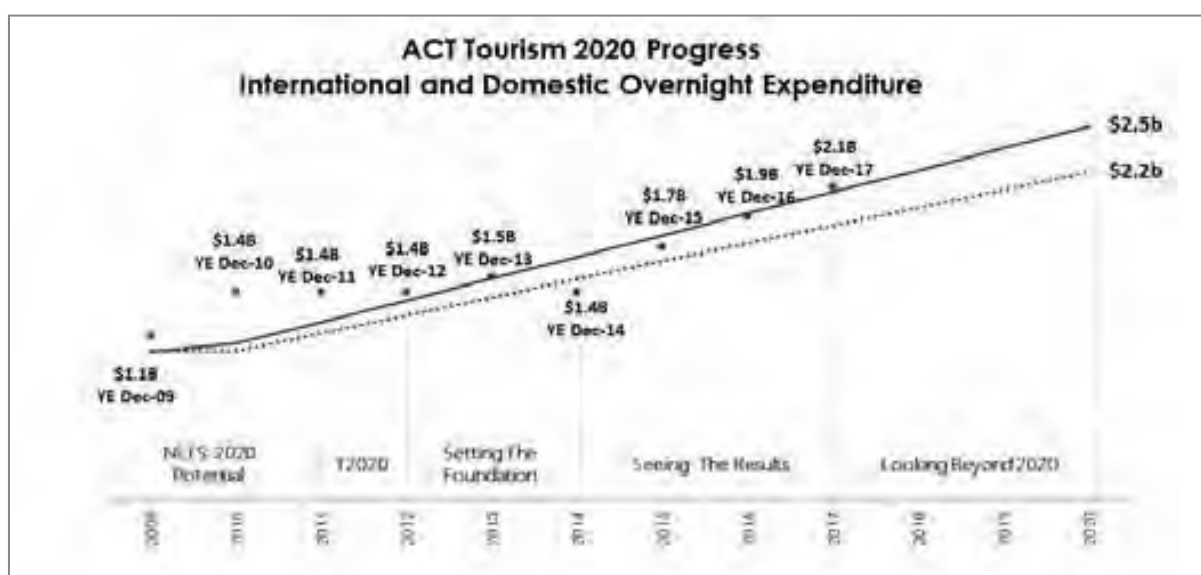
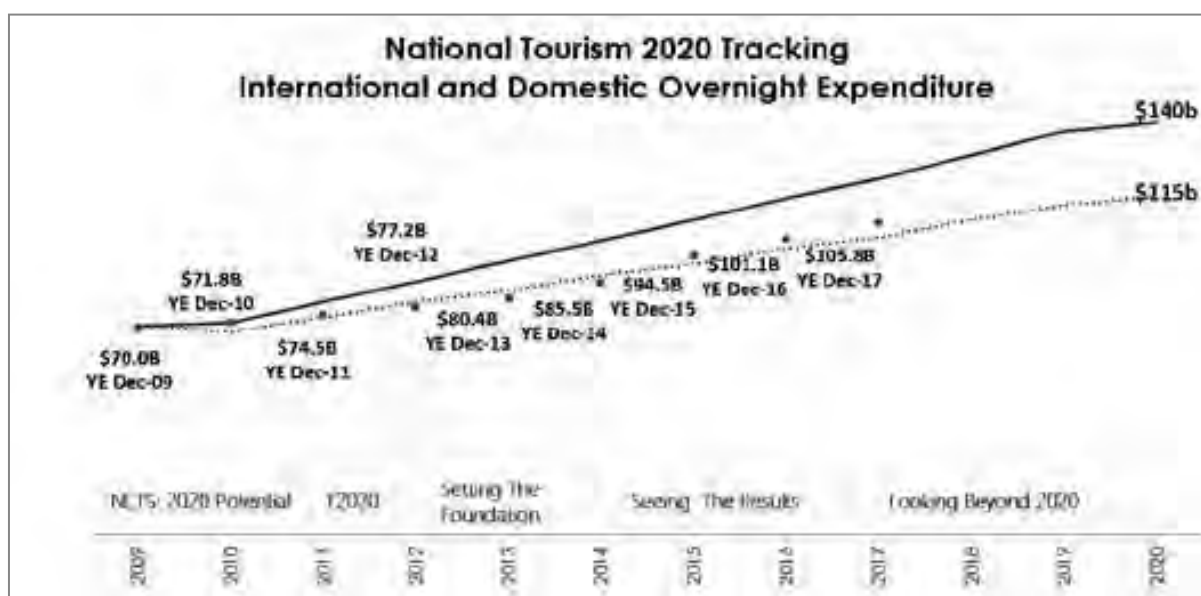


Figure 2: National Tourism 2020 progress: combined international and domestic overnight expenditure vs. T2020 range goals – year ending December 2017



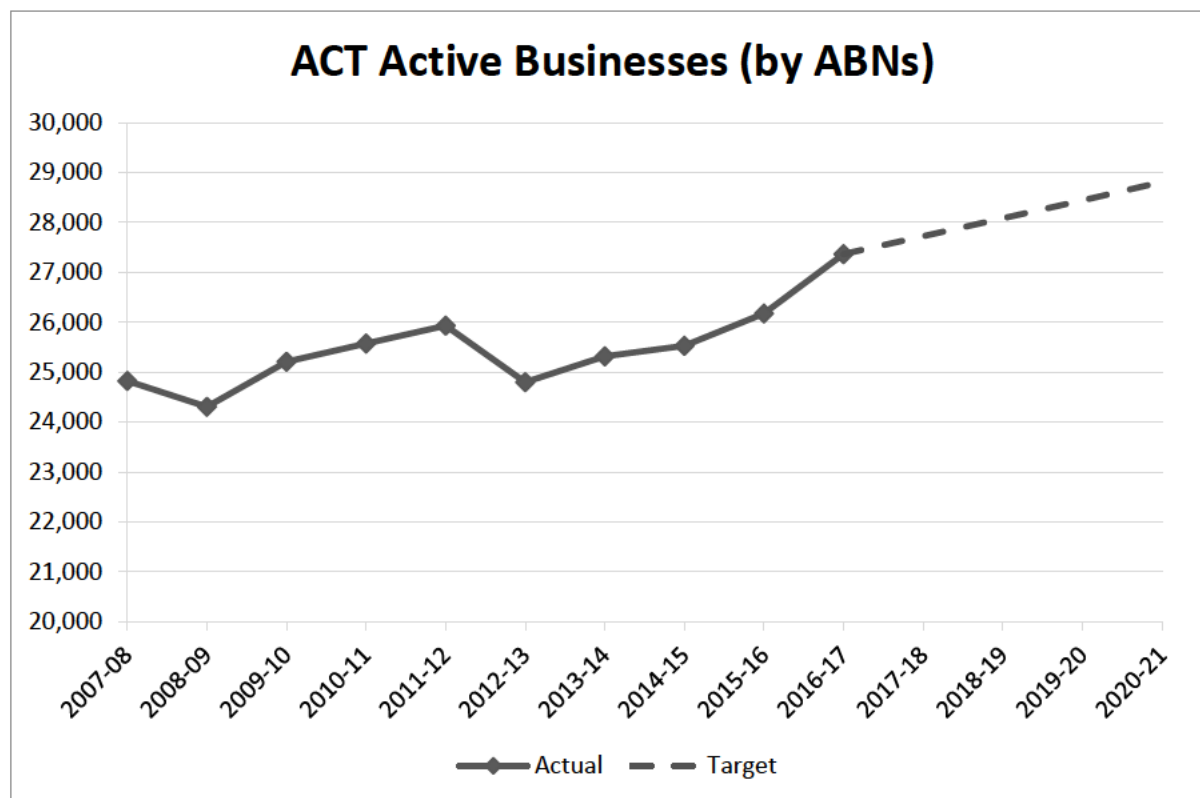
Strategic Indicator 3b: Growth in Innovation, Trade and Investment.

The Government's objective is to support private sector growth, diversification and jobs by:

- fostering the right business environment;
- supporting business investment; and
- accelerating business innovation.

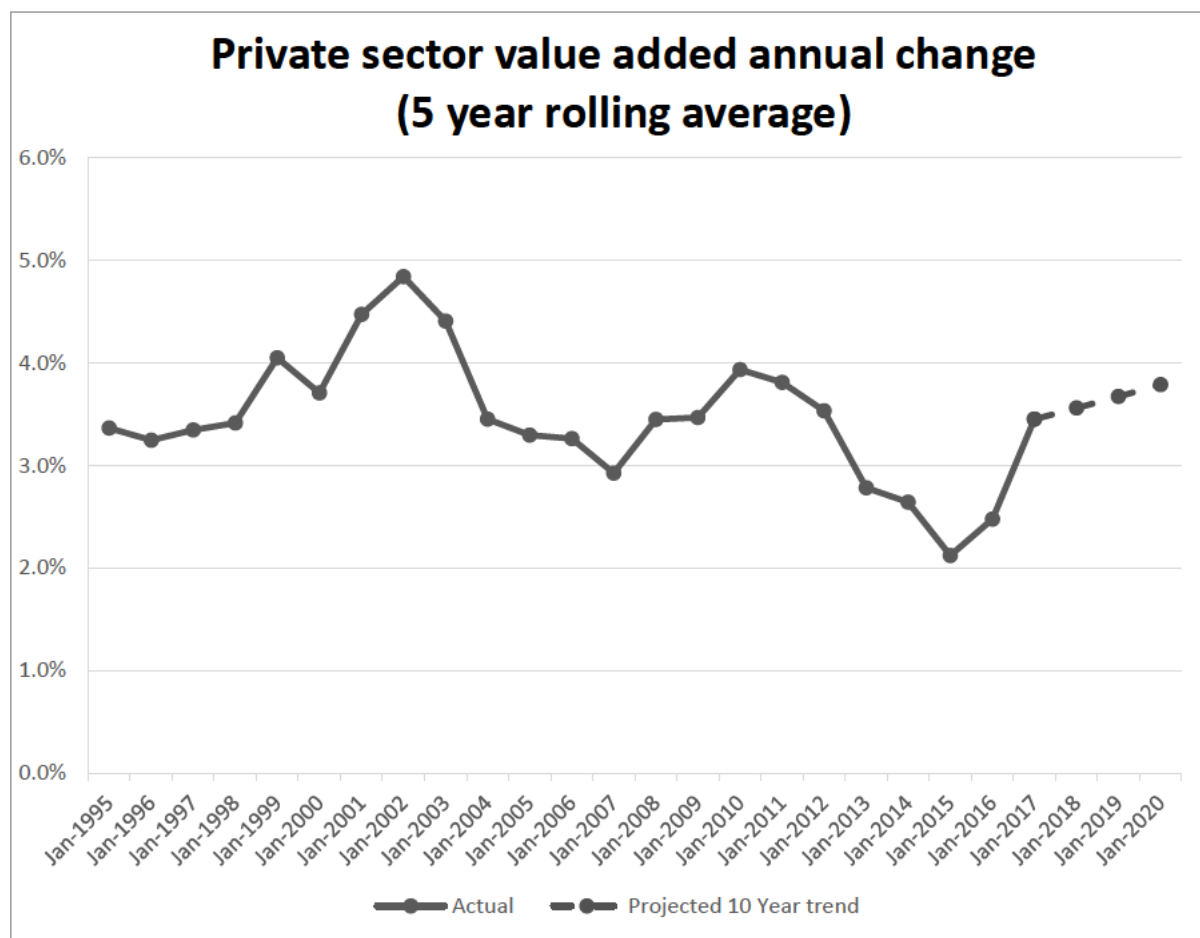
The Government's expectation is that over the medium to long term, the Government's business development strategy *Confident and Business Ready: Building on Our Strengths* will work in concert with other aligned strategies, initiatives and programs, towards strong growth in the ACT's private sector and measurable diversification in its economy.

Figure 3: ACT Active Businesses



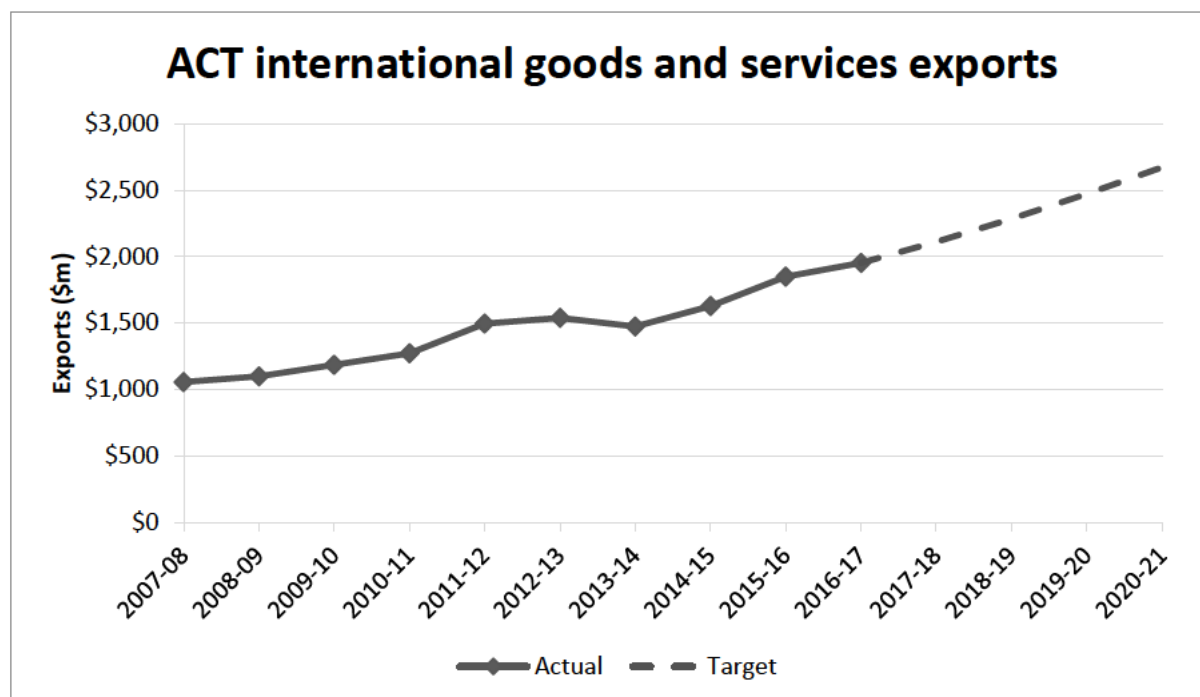
Source: ABS Catalogue No. 8165.0

Figure 4: Gross value added to ACT economy – all non-public sector industries



Source: ABS Series ID A2715165A; Series ID A2477744F

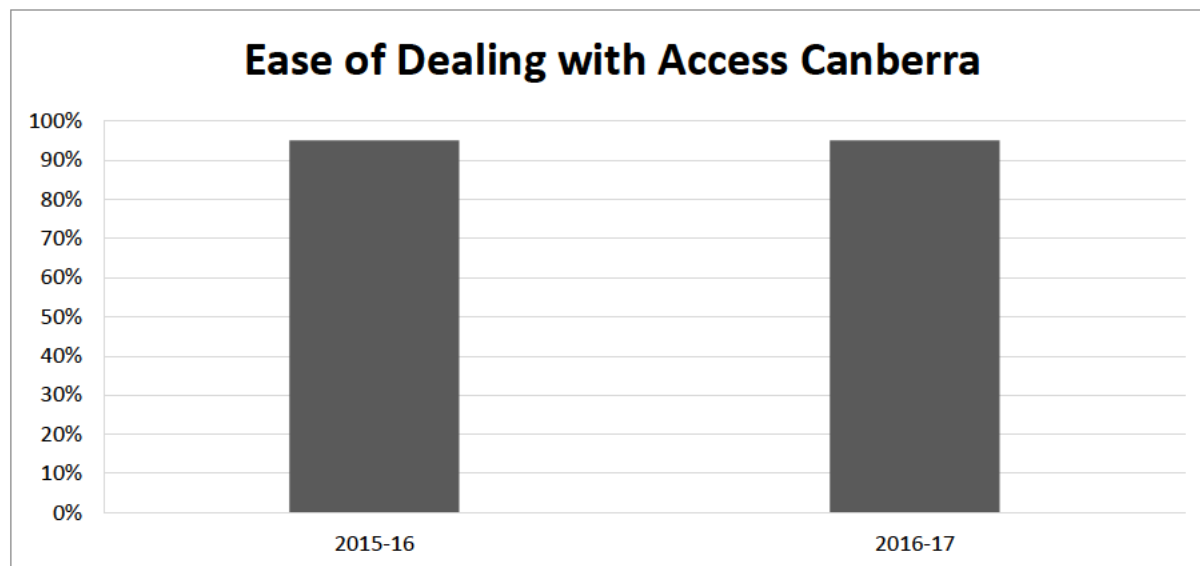
Figure 5: Increasing Measures of ACT Goods and Services Exports



Source: ABS Catalogue No. 5220.0

Strategic Indicator 3c: It is easier to do business with the ACT Government.

Figure 6: Ease of dealing with Access Canberra in 2015-16 and 2016-17

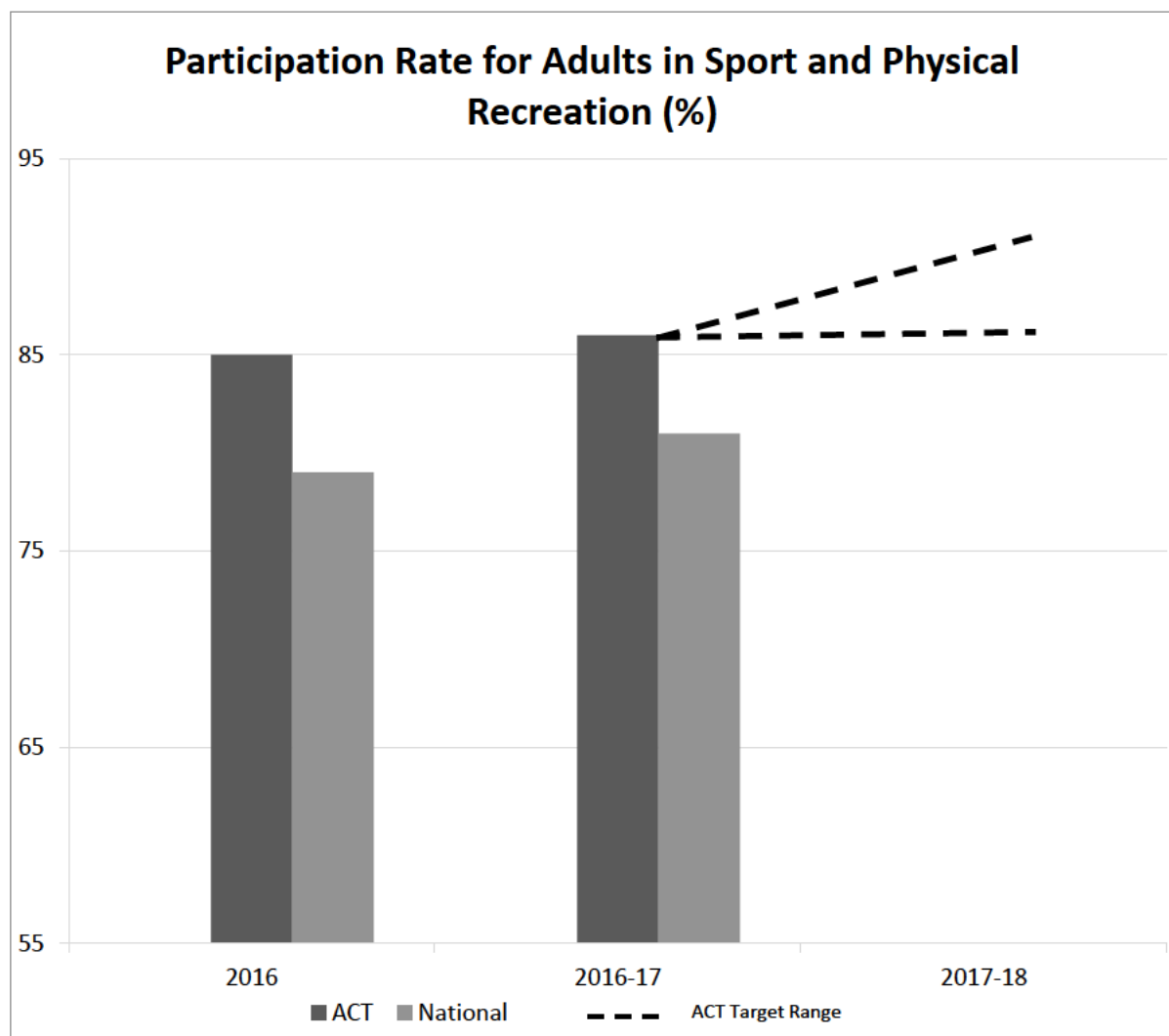


Source: Business Improvement Manager client assessment feedback, which is collected from an on-going internal phone survey of randomly selected industry groups that have had a regulatory interface with Access Canberra.

Strategic Indicator 3d: Higher than National Average Participation in Sport and Physical Recreation.

The benefits of physical activity are widely recognised and are consistent with the ACTIVE 2020 objective to increase participation in competitive, non-competitive and social sport and recreation activities at all levels. It provides a blueprint upon which sport and recreation will be nurtured and promoted over the period to 2020.

Figure 7: Participation Rate for Adults in Sport and Physical Recreation

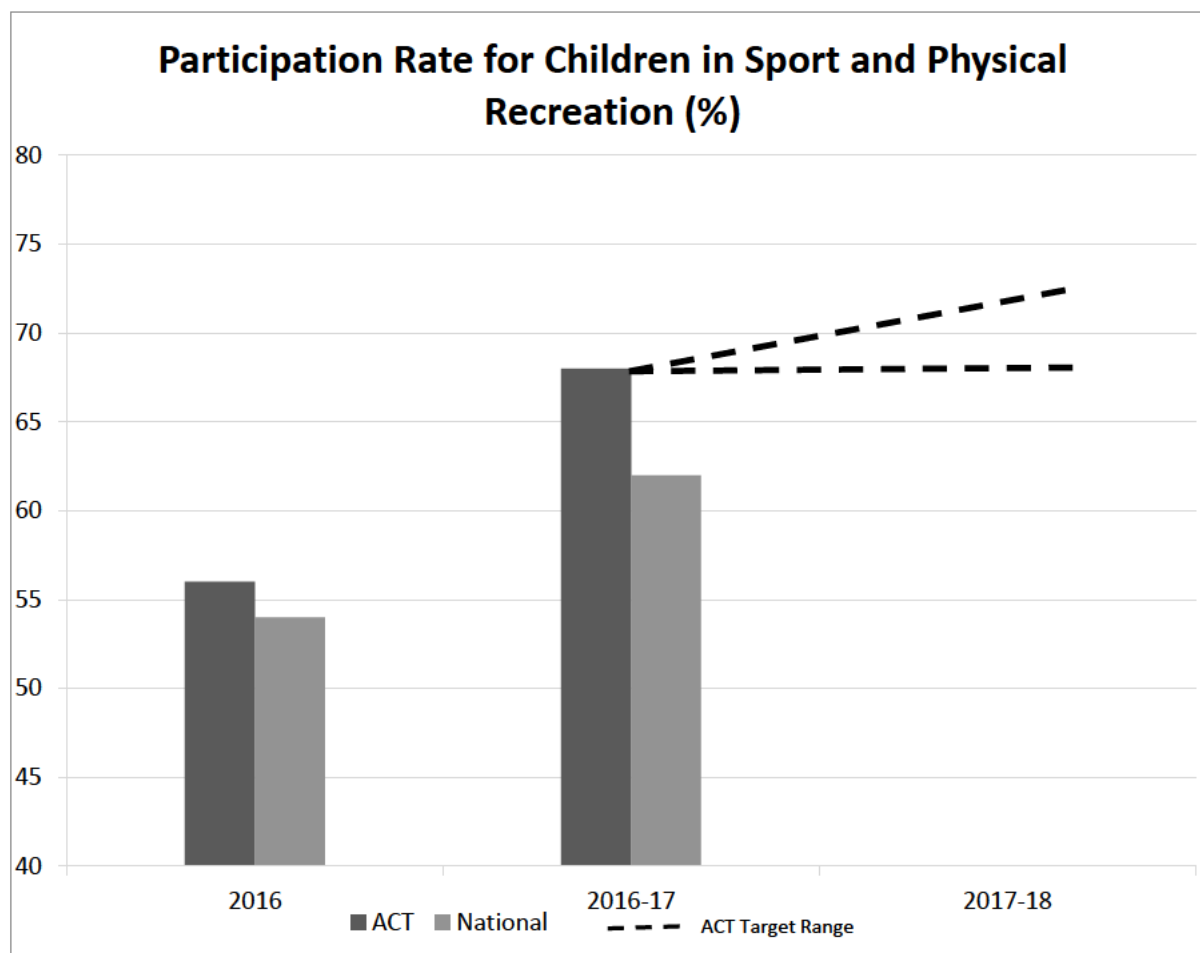


Source: AusPlay Participation data for the sport sector (16 November 2017)

Note(s):

1. 2016 represents the initial release of data report under new data source for sport and physical recreation participation. 2016-17 represents the first full year of data, and relates to persons aged 15 years or over who participate in sport and physical activity at least once a week.

Figure 8: Participation Rate for Children in Sport and Physical Recreation



Source: AusPlay Participation data for the sport sector (16 November 2017)

Note(s):

1. 2016 represents the initial release of data report under new data source for sport and physical recreation participation. 2016-17 represents the first full year of data, and relates to persons aged 5 - 14 years who participated in organised sport and physical activity outside of school hours at least once per week.

Strategic Objective 4¹

Managing the public finances appropriately and assisting the government to maintain a strong balance sheet

The Government's fiscal strategy focuses on managing the public finances of the Territory in a rigorous and prudent manner over the longer term, and establishes an objective of achieving an operating balance over time by offsetting temporary deficits with surpluses in other periods.

Note(s):

1. This Strategic Objective was previously Strategic Objective 5.

Minister Briefs - Nil

QTBs

QUESTION TIME BRIEF

CM2019/3688

Portfolio/s: Arts and Cultural Events
 Tourism and Special Events

ISSUE: ENLIGHTEN FESTIVAL 2019

Talking points:

- The following events formed part of the 2019 Enlighten Festival program:

Event	Date	Location
<i>Enlighten Illuminations</i>	1-11 March 2019	Parliamentary Triangle
<i>Lights! Canberra! Action!</i>	8 March 2019	Senate Rose Gardens - MOAD
<i>Canberra Balloon Spectacular</i>	9-17 March 2019	West and East, North Lawns and John Dunmore Lang Place
<i>Symphony in the Park</i>	10 March 2019	Stage 88
<i>Canberra Day</i>	11 March 2019	Stage 88
<i>FM 104.7 Skyfire</i>	16 March 2019	Edges of Lake Burley Griffin

- Architectural projections were presented on the following national attractions in the Parliamentary Triangle as part of the *Enlighten Illuminations* program. These attractions also offered a range of free and ticketed events:
 - National Library of Australia;
 - Questacon;
 - National Gallery of Australia;
 - National Portrait Gallery;
 - Museum of Australian Democracy (MOAD); and
 - Parliament House.
- Since the Festival's opening night on Friday 1 March, crowd numbers were strong and general feedback from Enlighten Festival attendees has been extremely positive.
- A significant focus for this year's Enlighten Festival was ensuring participation opportunities for local artists and performers – with local content comprising approximately 88 per cent of the entertainment program.

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 Cleared by: Executive Branch Manager Ext: 50554
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 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
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- The event evaluation for the Enlighten Festival is still being finalised, however attendances to the festival and the community events was very strong and anecdotal feedback has been very positive.

Key Points

- In 2019 (and for the first time), the National Gallery of Australia made a financial contribution to upgrade their architectural projections from analogue to digital.
- The *Enlighten Illuminations* program was extended by one day in 2019 to include Canberra Day. However, it should be noted that the focus of entertainment on Canberra Day was in Commonwealth Park. As such, there was no entertainment, food or beverage services provided in the Parliamentary Triangle on this day.
- The *Night Noodle Markets* (NNM), delivered by Fairfax Events & Entertainment, returned on a non-exclusive basis. This was the first year this component was delivered without financial support from the ACT Government.
- The Australian National University (ANU) participated with an installation and programmed activity at their new 'Kambri' precinct throughout the festival.
- The City Renewal Authority (CRA) brought the city alive with artwork produced by local artist Hannah Quinlivan (projected onto the Sydney and Melbourne buildings) and the Haig Park Picture Festival.
- The 50th anniversary of the Moon Landing and the 50th anniversary of Gay Law Reform commencing in Australia were also recognised throughout the Enlighten Festival program.
- Other Canberra attractions that activated as part of the 2019 Enlighten Festival (through the period of the Illuminations) included the:
 - Australian War Memorial;
 - Australian National Botanic Gardens;
 - National Zoo and Aquarium;
 - Canberra Glassworks;
 - National Archives of Australia; and
 - Royal Australian Mint.
- Other Canberra region community events and activities that were showcased through the 2019 Enlighten Festival program, with the aim of promoting things to do in Canberra, included:
 - The Bold Festival
 - The Showroom home show
 - Jervis Bay Wild – Wild Dolphin Eco Tours
 - Mulga Bike Tours – Canberra's Enlighten and nearby NSW 6-Day Bicycle Tour
 - The Canberra Theatre Centre – Tim Minchin, Hanson Live with a Symphony Orchestra, and Death Cab For Cutie
 - MathsAlive – An interactive maths and science exhibition delivered by Raytheon Australia

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QUESTION TIME BRIEF

- Alliance Française French Film Festival at Palace Electric
- Meet the artist – with Canberra's leading landscape photographer Scott Leggo

Background Information

- Now in its ninth year, the Enlighten Festival has evolved into a world-class event which captures the culture, creativity and innovation of our city.
- In 2018, the Enlighten Festival was expanded into the ANU and into the city through a partnership with the CRA.
- The Enlighten Festival in 2018 attracted 319,622 visitors and generated \$4.8 million in direct visitor expenditure for the ACT.
- The Executive Producer for the 2019 Enlighten Festival was Visabel Pty Ltd, contracted by Events ACT. Visabel Pty Ltd was also the Executive Producer for the Enlighten Festival in 2018.

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QUESTION TIME BRIEF

CM2019/3688

Portfolio/s: Arts and Cultural Events

Tourism and Special Events

ISSUE: NEW FESTIVAL IN 2020**Talking points:**

- The new festival will be delivered in winter 2020, focussing on promoting Canberra's strengths in innovation, design, culture, coding and gaming.
- The festival will showcase Canberra as a vibrant city and as a leader in innovation by bringing together leading creative thinkers, technologists, futurists, artists and designers.
- It will provide a platform for diverse thoughts and engagement to imagine tomorrow's future, generate new ideas, inspire delegates and attendees.
- There will also be opportunities for the local business community to showcase local innovation.
- Early concept planning is underway, exploring the future of technology, culture, democracy, society and humanity.
- At this time, the name for the new festival is *Converge Canberra*.

Key Information

- Some ideas for the new festival include:
 - A Futures Summit to gather industry and international leaders to discuss topics of relevance for the event and the future.
 - High profile keynote events, networking activities, workshops and panels that encourage engagement and exchanging of ideas.
 - Fairs and expos with a festival vibe featuring music, food, showcases, launches and demonstrations of the latest advancements in technology, robotics and artificial intelligence.
- The Project Board, chaired by the Deputy Director-General of Economic Development and comprising representatives from key stakeholder groups, will provide leadership and strategic direction and delivery of the new festival, to ensure the new festival is delivered in alignment with the agreed strategy and objectives,

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QUESTION TIME BRIEF

and to ensure that the interests of stakeholders are represented through the delivery of the event.

- Events ACT will be engaging a Festival Director, reporting to the Executive Branch Manager of Events ACT, to oversee the planning and delivery of the new festival. It is expected that this position will commence from 1 July 2019.
- It is expected that the Marketing Manager for the new festival will be appointed from 1 July 2019.
- Events ACT are working with Brand Canberra to conduct a workshop with the Board of Brand Canberra on 13 June 2019 to further refine the event concept and confirm the positioning of the new festival with consideration to the strategic aims of Brand Canberra.
- \$1.850 million has been allocated over three years (2019-20 to 2021-22) to deliver this new festival.

Cleared as complete and accurate:	29/05/2019	
Cleared by:	Executive Branch Manager	Ext: 50554
Contact Officer name:	Jo Verden	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
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QUESTION TIME BRIEF

CM2019/3688

Portfolio/s: Chief Minister

Tourism & Major Events

ISSUE: FLORIADE 2019**Talking points:**

- *Floriade 2019* will be held from 14 September to 13 October.
- *Floriade NightFest* will run over four nights from 3 to 6 October. This will coincide with the October long weekend.
- The theme for *Floriade 2019* will be *World in Bloom*, with the flowerbeds featuring an array of international motifs and cultural designs.
- *Floriade in the Suburbs* is a new initiative for 2019.
- *Floriade in the Suburbs* will deliver a series of single day pop-up activations in the Gunghalin, Belconnen, Woden, and Tuggeranong town centres, as well as the Molongolo Valley.
- *Floriade in the Suburbs* is designed to bring vibrancy to the town centres and enhance community access to this major event.
- Dates for the *Floriade in the Suburbs* activations are to be confirmed.
- The budget for *Floriade 2019* is \$4.20 million, \$655,000 for *NightFest* and \$50,000 for *Floriade in the Suburbs*.

Key Information

- Floriade 2019 will feature a range of free activities along with a selection of ticketed events and activities on sale via Ticketek.
- A large focus has been placed on ensuring Floriade 2019 offers a high quality visitor experience, while managing costs to ensure the event comes in on budget.
- A key priority for the 2019 event is to showcase local and regional produce, products, talent and organisations.
- Planning for *Floriade* and *Floriade NightFest* in 2019 has taken into consideration feedback from the 2018 event to ensure the ongoing development and evolution of the visitor experience at these key Canberra events.

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- Floriade is a major Spring event on the Australian calendar that continues to perform strongly. In 2018, the event attracted 480,540 people, an increase of more than 45,000 from 2017.

Background Information – may not be suitable for public disclosure

- Events ACT is working in collaboration with the National Capital Authority to facilitate capital upgrades to Commonwealth Park, aimed at improving and enhancing the visitor experience to Floriade and for other events held within Commonwealth Park.
- In 2019, Floriade will include 20 spectacular garden beds featuring an array of international motifs and cultural designs.
- Over one million bulbs and annuals will be planted.
- The supporting program will include a mix of main stage performances, roving entertainment, comedy and much more.
- The event will showcase local community talent, providing the opportunity for many of Canberra's local schools and performance groups to perform at Stage 88.
- There will be a continued focus on the creation of engaging spaces filled with live music and entertainment, with plenty of seating for patrons to relax and immerse in their surroundings.
- Patrons will have access to a range of food experiences and offerings, with local and regional food and beverage providers to feature over the 30 days.
- A dedicated space will be provided for kids, where children can play, learn and engage with art and craft workshops, games, painting and plenty more.
- The 2019 theme for Floriade will be officially announced on 2 May 2019.
- *Floriade in the Suburbs* is a new initiative from the Minister for Arts and Cultural Events.

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Information Officer name: Jo Verden
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CM2019/3688

Portfolio/s: Trade, Industry and Investment**ISSUE: University of New South Wales (UNSW) possible City Campus****Talking points:**

- On 11 October 2018, UNSW submitted a formal proposal to the Territory, to develop a higher education and innovation precinct at the Reid CIT Campus and the adjacent carpark site on the opposite side of Constitution Avenue.
- The ACT Government is currently working through detail of UNSW's proposal and the benefits it would bring to the Territory and Canberra community.
- Discussions with UNSW are continuing as part of this process.
- If government approves the proposal, any process moving forward will provide appropriate opportunities for stakeholder and community engagement, including consultation during planning and development approval stages.
- The proposed UNSW Campus would anchor the establishment of a new education and innovation precinct and be home to teaching facilities, research facilities, collaborative industry activities and facilities to support the campus population, such as student accommodation and retail.
- The Canberra Institute of Technology (CIT) has been involved in the project. As the current occupant and custodian of the Reid CIT site and a key stakeholder in any decision about the future of the precinct, the CIT will continue to be engaged as Government considers UNSW's proposal.
- The calibre of our universities and vocational education training offerings help to make Canberra a popular place to live, study, work and invest.

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TRIM Ref: CM2019/3688

Key Information

- Higher education and research is already among Canberra's economic strengths. The sector contributes \$3.3 billion each year and supports around 20,000 FTE jobs.
- International education is the ACT's largest export, with 17,000 international students currently studying here. Per capita, Canberra is Australia's largest exporter of international education.
- UNSW's proposal offers an exciting and unique opportunity to secure the long term presence of a second "group of eight" University in the ACT, further strengthening Canberra's reputation as the education capital.
- The construction of a major new university campus has the potential to serve many of our ambitions as a city: urban renewal, diversifying our economy, attracting and retaining talented people and making the ACT an even better place to live, study and invest.

Background Information

- The CIT Campus Modernisation program provides opportunities to redevelop parts of the existing Reid campus as CIT consolidates and improves its facilities.
- The ACT Government is focussed on helping to grow the education sector, given these institutions play such a pivotal role in our economy and in city building.
- CIT will remain as a separate entity in the event of any redevelopment of the precinct by UNSW.

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TRIM Ref: CM2019/3688

CM2019/3688

Portfolio: Trade, Industry and Investment**ISSUE: GOVERNMENT DECISION ON FUTURE USE OF CANBERRA TECHNOLOGY PARK SITE, WATSON AND THE ACADEMY OF INTERACTIVE ENTERTAINMENT (AIE) PROPOSAL****Talking points:**

- After extensive community consultation, site investigations and careful consideration, the ACT Government has made three key decisions about the future of Canberra Technology Park to:
 - demolish and remediate the buildings on the site, prior to the sale of land;
 - retain responsibility for public green space, including any upgrade and ongoing maintenance as part of any sale process; and
 - enter into direct negotiations with the Academy of Interactive Entertainment (AIE) with a view to reaching agreement on the terms for a direct sale of land to AIE.
- The ACT Government has commenced negotiations with AIE to settle the parameters for delivering this unique and specialised higher education facility for the computer games, animation and film industries, including ancillary student accommodation and co-working spaces.
- Throughout this process, the results of the community consultation will be taken on board. The consultation process confirmed strong community support for the redevelopment and revitalisation of the site as a higher education and community precinct, with student accommodation, and upgraded public green space.
- The timing of demolition will depend on the outcome of negotiations and will take into account existing tenancy arrangements.
- Once negotiations are concluded, the community will be updated on the outcome and on next steps for implementation. This will include further opportunities for community consultation as part of any planning and development approval process.

Cleared as complete and accurate: 29/05/2019

Cleared by: Director Ext: x72070

Information Officer Name: Jenny Priest

Contact Officer name: Anneliese Morgan Ext: x50583

Lead Directorate: Chief Minister, Treasury and
Economic Development

TRIM Ref: CM2019/3688

- A final report, outlining the government's decision, the consultation process, and next steps is now available on YourSay (www.yoursay.act.gov.au/future-site-use-old-watson-high-school).

COMMUNITY CONSULTATION

- Community consultation occurred from 5 February to 16 March 2018 to gauge whether the community support future use of the Canberra Technology Park site as a higher education and community precinct, including student accommodation, and preserving public green space.
- This consultation was prompted by the need to renew ageing infrastructure and an investment proposal from AIE.
- A range of events were held throughout the consultation including a community picnic on the site on Sunday 4 March 2018, from 11am – 2pm.
- The community was also able to participate through an online quick poll, survey or using the interactive map on the Government's YourSay website.
- A final report summarising the feedback received by the community is on the ACT Government's YourSay website. Overall, this shows support at a level of 85 per cent for the proposed use.

AIE INVESTMENT PROPOSAL

- In 2014, the Government received an Investment Proposal Guidelines (IPG) submission from the AIE to develop an education precinct at the site of Canberra Technology Park.
- AIE has been a tenant of the site since 1997. Its investment proposal included plans to invest approximately \$100 million over 10 years in redeveloping the site to create:
 - an education and employment hub that will position the ACT at the centre of the growing interactive games and film industry;
 - a state of the art centre of learning and employment for the interactive games and film industry; and
 - a new affordable student accommodation facility catering for around 400 students by 2029.

Cleared as complete and accurate: 29/05/2019
Cleared by: Director Ext: x72070
Information Officer Name: Jenny Priest
Contact Officer name: Anneliese Morgan Ext: x50583
Lead Directorate: Chief Minister, Treasury and
Economic Development
TRIM Ref: CM2019/3688

- In late 2017, Government decided to defer a decision about the future use and sale of the Canberra Technology Park site, pending the outcome of public consultation.
- Positive feedback from key stakeholder groups regarding AIE's long term presence on the site and in the Territory, as well as the community's expectations of the site, have been carefully considered by the ACT Government in reaching a decision.

Key Information

- AIE's proposal is aligned with the ACT Government's economic diversification agenda. As a leading educator in the game development industry, AIE has potential to promote higher education and talent attraction in the Territory.
- Block 1 Section 13 Watson is 5.7 hectares and is subject to the current Territory Plan zoning ('Community Facility Zone') for the site.
- 'Educational Facility' is a permitted use of the site under the current Community Facility zoning, with student accommodation permissible as an ancillary use.

Background Information

- AIE currently operates from Canberra Technology Park delivering world-class training and qualifications in 3D animation, video game creation, visual effects creation, CGI animation and games programming.
- AIE campuses are located in Canberra, Sydney, Melbourne, Adelaide, Seattle Washington and Lafayette Louisiana. AIE leases the former Watson High School site from the ACT Government.
- AIE was created to support the skills needs of the creative digital sector. It is a specialist 3D animation, game design and visual FX educator. AIE pioneered the development of specialist game qualifications and continues to innovate through industry partnerships and dynamic teaching.
- AIE's proposal has estimated it's project would:
 - create between 200 and 500 new jobs by 2024;
 - contribute between \$200 million and \$420 million to the local economy by 2024;
 - generate between \$8 million and \$16 million in payroll tax;
 - educate thousands of new industry workers; and
 - provide affordable student accommodation.

Cleared as complete and accurate: 29/05/2019
Cleared by: Director Ext: x72070
Information Officer Name: Jenny Priest
Contact Officer name: Anneliese Morgan Ext: x50583
Lead Directorate: Chief Minister, Treasury and Economic Development
TRIM Ref: CM2019/3688

CM2019/3688

Portfolio/s: Chief Minister**ISSUE: ACT SKILLED MIGRATION PROGRAM****Talking points:**

- The ACT's Skilled Migration Program is a significant contributor to the ACT's economy and population growth. It operates under a policy framework set by the Australian Government.
- The intention of our 190 visa program is to support nominations for eligible highly skilled workers with occupational skills needed in Canberra to contribute to economic growth, and who demonstrate commitment to remaining in the ACT.
- In 2017, major changes in the Australian Government's policy settings resulted in increased demand for the ACT's and other jurisdictions' skilled migration programs. The changes made it more difficult for temporary residents to successfully secure permanent residency using the other skilled visa pathways, putting added pressure on the 190 visa pathway.
- In 2018, States including Victoria (VIC), Queensland (QLD), Tasmania and South Australia (SA) tightened their 190 skill streams to manage the increased demand. Due to the tighter restrictions in other jurisdictions, the demand on the ACT program continued to grow, ultimately exceeding the Territory's 2017-18 allocation.
- As a result, and in line with established program practice, the 190 visa pathway was restricted on 29 June 2018 to temporary Canberra residents with occupations in demand on the ACT Occupation List.
- This closure was a temporary measure which allowed the ACT Government to undertake a review of the program's policy settings, with the aim of better managing demand and stakeholders' expectations, while maintaining the program objectives and broad framework set by the Department of Home Affairs.

Cleared as complete and accurate: 23/05/2019
Cleared by: Executive Branch Manager Ext: 74791
Contact Officer name: Josephine Andersen
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Chris Bayer Ext: 59134
TRIM Ref: CM2019/3688

QUESTION TIME BRIEF

- The ACT Government drew from the guidelines set by the Department of Home Affairs for skilled migration programs and other jurisdictions' requirements to establish the new ACT eligibility criteria.
- The ACT 190 nomination program reopened on 29 November 2018 with a merit-based assessment tool, The Canberra Matrix, replaced the previous 'first come, first served' nomination application process.
- Under The Canberra Matrix scoring system, candidates are ranked and invited to apply for ACT 190 nomination based on their score. Applicants must then demonstrate they meet the nomination criteria as outlined in their Expression of Interest (EOI).
- The ACT Government undertook significant consultation with stakeholders on the new process and assessment criteria.
- Preliminary feedback on the new system has been positive, with consultation planned as part of the ongoing evaluation.
- In November 2018, the Australian Government Department of Home Affairs increased the 2018-19 ACT 190 allocation from 800 to 1,400 nomination places.
- The extra 600 places allow the ACT to nominate more eligible people and potentially better assist those who were impacted by the program closure.
- The revised and expanded program initially experienced a high refusal rate as some Expressions of Interest were unable to be verified at the application stage.
- The ACT Government continues to work with stakeholders to ensure that the program requirements and application process are clearly understood. It is expected that the quality of applications will increase, and the number of refusals will decrease over time.
- Since the program reopened on 29 November 2018, over 7,800 Canberra Matrix submissions have been completed (3,500 Canberra residents and 4,300 overseas applicants). Over 2,900 invitations have been issued, and approximately 1,200 subsequent applications lodged by applicants seeking ACT 190 nomination. Of this 1200, 804 have been approved.

Cleared as complete and accurate: 23/05/2019
Cleared by: Executive Branch Manager Ext: 74791
Contact Officer name: Josephine Andersen
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
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TRIM Ref: CM2019/3688

- Skills Canberra expects to have approved over 1,100 applications by 30 June 2018. This is short of the 1,400 places allocated in 2018-19 due to the unprecedented increased allocation of an extra 600 places, the impact of the program closure between July and November 2018.
- With The Canberra Matrix now bedded down, it is anticipated the ACT will use the entire 190 visa allocation in 2019-20.

Key Information

- The number of bi-monthly invitations issued is calculated first on a pro-rata basis against the annual Home Affairs allocation, and then adjusted to respond to demand as necessary. The points cut off for selection depends on the number and quality of applications received.
- To increase efficiency and allow for increased processing of applications, the approvals process was streamlined in May 2019. The changes align with processes used in other jurisdictions.
- On 20 March 2019, the Australian Government announced that the definition of 'Regional Australia' had been simplified and, as of 16 November 2019, will include all areas of Australia except Sydney, Melbourne Brisbane, Gold Coast and Perth.
- The ACT will be considered as part of 'Regional Australia' for skilled migration purposes and gains access to the following Skilled Regional visas:
 - *Skilled Work Regional (provisional) subclass 491 visa program*

The 491 visa applicant must be nominated by a state/territory government, or eligible close family member, and is valid for five years. 491 visa holders must live and work in regional Australia for at least three years before transitioning to permanent residence.
 - *Skilled Employer Sponsored Regional (Provisional) Subclass 494 program*

ACT employers will have access to sponsor skilled workers for a five year work visa. 494 visa holders must work for their sponsoring employer for at least three years before transitioning to permanent residence.
- In April 2019, the Australian Government confirmed the allocation for the ACT in state and territory nominated visa categories for 2019-20. The 2019-20 allocation will remain at 1,400 nomination places, comprising 1,200 visa subclass 190 places and 200 regional visa (currently subclass 489) category places.
- Access to the Skilled Regional visa program will have a major positive impact on the ACT's ability to attract skilled migrants to Canberra to address skills shortages within the ACT economy.

Cleared as complete and accurate:	23/05/2019	
Cleared by:	Executive Branch Manager	Ext: 74791
Contact Officer name:	Josephine Andersen	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Chris Bayer	Ext: 59134
TRIM Ref:	CM2019/3688	

Background Information

- The Skilled Nominated (subclass 190) visa is a points-based migration visa for skilled intending migrants nominated by a State or Territory government. Under an agreement with the Australian Government, the ACT is currently allocated a maximum 1,400 places under the Skilled Nominated (subclass 190) stream. ACT nomination does not guarantee a migration outcome, but triggers a formal visa invitation by the Department of Home Affairs.
- In April 2017, Home Affairs commenced a significant reform package of Australia's temporary and permanent employer-sponsored skilled migration programs. The changes to other visa streams included replacement of the 457 with the Temporary Skill Shortage (TSS) visa with tighter regulations for work experience requirement and a higher required level of English. In addition, a lengthier two-step process for partner visas may have contributed to increased demand for the state/territory 190 nomination pathway. Home Affairs also increased the minimum requirement for the 189 and 190 visas from 60 points to 65 points. As a state-based nomination is worth five points, the additional points requirement to achieve these pathways may have made the state nomination a necessary step to achieve a migration outcome.
- As a result of the changes, jurisdictions tightened their 190 skill streams. For example, in July 2018, QLD announced that interstate applicants can no longer apply for QLD nomination. In January 2018, Tasmania revised its 190 visa requirements, stating that applicants need to complete at least two years of study at a CRICOS-registered Tasmanian tertiary institution instead of one year.
- The reduction of permanent pathways and tightening of criteria in other jurisdictions had the combined impact of increasing demand on the ACT 190 nomination pathway.

Cleared as complete and accurate: 23/05/2019
Cleared by: Executive Branch Manager Ext: 74791
Contact Officer name: Josephine Andersen
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Chris Bayer Ext: 59134
TRIM Ref: CM2019/3688

CM2019/3690

Portfolio/s: Arts and Cultural Events

Tourism and Special Events

ISSUE: COMMUNITY EVENTS SUMMARY**Talking points:**

- Community events make an important contribution to creating a vibrant and liveable city. They are generally driven and supported by local organisations, have strong community support and primarily deliver social and cultural outcomes.
- The ACT Government supports a number of events each year through the ACT Event Fund and the Arts Fund. These include arts and cultural events, sporting and special interest events and community celebrations.
- Events ACT delivers a number of community events including:
 - Canberra Nara Candle Festival
 - New Year’s Eve in the City
 - Australia Day in the Capital Celebrations
 - Lights! Canberra! Action!
 - Symphony in the Park
 - Canberra Day Activities
 - Canberra Balloon Spectacular
 - Reconciliation in the Park
 - 2019 Windows to the World (2016 Election Commitment), and
 - 2020 Arts Biennial (2016 Election Commitment)
- In 2019, Floriade will be delivered to town centres. Events ACT is currently working on how this will be presented; however, will be executed as a one day pop-up style event in five town centres including Gungahlin, Belconnen, Woden Molonglo Valley and Tuggeranong.
- Christmas in the City is delivered by the City Renewal Authority (CRA). Events ACT provides funding to support the delivery of this annual event.

Cleared as complete and accurate:	29/05/2019	
Cleared by:	Executive Branch Manager	Ext: 50554
Contact Officer name:	Jo Verden	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Ross Triffit	Ext: 71383

QUESTION TIME BRIEF

- Events ACT is collaborating with the CRA to plan the format and delivery of both the Christmas in the City and New Years' events with a view to achieving an enhanced and refreshed approach for the 2019 Festive Season.
- The Arts Biennial will be delivered in 2020, in conjunction with the new festival, Converge Canberra and will have a Canberra arts focus.

Key Information

- New Year's Eve was delivered on 31 December 2018 by Events ACT. The event was a great success with 40,750 attendees converging on the city across the evening.
- Australia Day in the Capital 2019 on Saturday 26 January 2019 was managed in-house by Events ACT and attracted around 33,062 people to the event.
 - The celebrations took place in the Central Basin of Lake Burley Griffin at both Regatta Point and Patrick White Lawns between 4.00 pm and 9.00pm.
 - The 2019 event was delivered successfully and safely without any major incidents, despite the heatwave temperatures reaching 42 degrees in mid afternoon and a thunderstorm striking at around 9pm.
- The 2019 Enlighten Festival was delivered between 1 and 1 March and included:
 - Light Illuminations, Friday 1 - Sunday 11 March
 - Lights!Canberra!Action!, Friday 8 March
 - Canberra Balloon Spectacular, Saturday 9 - Sunday 17 March
 - Symphony in the Park, Sunday 10 March
 - Canberra Day and Canberra Day in the Suburbs, Monday 11 March
 - 104.7 FM Skyfire (delivered externally), Saturday 16 March
- The event evaluation for the Enlighten Festival is still being finalised, however attendances to the festival and the community events was very strong and anecdotal feedback has been very positive.
- A significant focus of the 2019 Enlighten Festival was on ensuring participation opportunities for local artists and performers – with local content comprising approximately 88 per cent of the entertainment program.
- The 2019 Reconciliation in the Park event was held on Monday 27 May and an Inter-governmental Working Group, Chaired by the Deputy Director-General of Economic Development, was established to oversee the management and delivery of the event. The Group includes representatives from CMTEDD and CSD. The event was weather affected, and final attendance numbers are still being calculated. Despite the weather, there was still a relatively strong attendance from the community, and

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Cleared by:	Executive Branch Manager	Ext: 50554
Contact Officer name:	Jo Verden	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Ross Triffit	Ext: 71383

QUESTION TIME BRIEF

survey results showed a strong sentiment towards the purpose of the event and reconciliation.

- Canberra Nara Candle Festival 2019 is scheduled for 26 October 2019. Planning for event programming is underway.
- Windows to the World will be held over three weekends in spring, coinciding with Floriade the event dates are:
 - *Windows to the World* Event launch: Saturday 5 October
 - *Windows to the World* Expo at Floriade: Sunday 6 and Monday 7 October
 - Full program of *Windows to the World* Open Days: Saturday 12 and Sunday 13 October
 - Full program of *Windows to the World* Open Days: Saturday 19 and Sunday 20 October

Cleared as complete and accurate:	29/05/2019	
Cleared by:	Executive Branch Manager	Ext: 50554
Contact Officer name:	Jo Verden	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Ross Triffit	Ext: 71383

QUESTION TIME BRIEF

CM2019/3690

Portfolio/s: Arts and Cultural Events

Tourism and Special Events

ISSUE: ACT EVENT FUND 2019**Talking points:**

- The assessment phase for the *ACT Event Fund 2019*, which will support a range of events occurring in the 2019 calendar year, has been completed.
- All applicants have been advised of their funding status and the preparation of Funding Deeds and allocation of funds to successful applicants has commenced.
- 51 applications were received under the *ACT Event Fund 2019* main round, with a combined funding request totalling \$1,001,636.
- A total of 16 event organisations (delivering 22 events, as some organisers are delivering more than one event) were recommended for funding support totalling \$274,963 (see accompanying table). A further \$182,980 has been allocated to pre-existing funding arrangements, out-of-round applications and town centre activations (see accompanying table).
- Remaining funds have been quarantined for future out-of-round or start up applications, sector development workshops and event leveraging opportunities.

Key Information

- The *ACT Event Fund* was established as a key mechanism for stimulating and fostering a range of positive economic, social and community outcomes for the Canberra region through the festival and events sector.
- The *ACT Event Fund* assists eligible event organisers to develop, market and promote their events in a way that helps maximise these outcomes, while also helping to fill identified calendar gaps and support sustainable growth opportunities.

Cleared as complete and accurate:	29/05/2019	
Cleared by:	Executive Branch Manager	Ext: 50554
Contact Officer name:	Jo Verden	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Justin Lalor	Ext: 72884

Background Information

- Applications to the *ACT Event Fund* are assessed by an independent panel, whose role is to assess each applicant's claims against the selection criteria, rank the full suite of applications and provide a set of funding recommendations (see full list over page).
- Funding recommendations are then submitted for Ministerial approval, with applicants subsequently notified of their success or otherwise.
- The availability of start-up funding provides a more flexible framework for event support and delivers a mechanism to respond to appropriate out-of-round requests.
- The introduction of sector development initiatives in 2017 stemmed from consultation with the local events and festivals sector. An initial 'Best Practice Sponsorship' workshop was held over two days in June 2017 and received positive industry feedback.
- Events ACT delivered a further two successful workshop sessions in June 2018. With the topic of 'Event Marketing Fundamentals and Principles', the workshops saw 190 local event organisers registered across the two days – with widespread praise received for the workshop presenter, the overall workshop content/format and subject relevance.

Cleared as complete and accurate: 29/05/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Justin Lalor Ext: 72884

ACT Event Fund 2019 main round – Ranked list of funded organisations/events

	Name of Event	Organisation	Amount Requested	Amount Recommended
1	Australian Dragon Boat Championships	Canberra Dragon Boat Association Inc	\$20,000	\$15,000
2	Canberra Highland Gathering	Canberra College of Piping & Drumming	\$20,000	\$20,000
3	East Hotel Canberra Challenger and ACT Clay Court International	Tennis ACT	\$40,000	\$35,000
4	GAMMA.COM 2019	The GAMMA.CON Society	\$40,000	\$20,000
5	The Truffle Festival – Canberra Region	The Truffle Festival – Canberra Region	\$20,000	\$10,000
6	The Forage	Ms Belinda Neame	\$16,500	\$16,500
7	Rocky Trail Mountain Bike ACT Event Series 2019 (3 events)	Rocky Trail Entertainment Pty Ltd	\$16,500	\$14,100
8	A Pooch Affair	Big Picture Events	\$20,000	\$10,000
9	Canberra Triathlon Festival	Elite Energy Pty Ltd.	\$20,000	\$12,500
10	Fair Day 2019	AIDS Action Council of the ACT Inc	\$20,000	\$10,000
11	Netier National Capital Rally	Brindabella Motor Sport Club Inc.	\$19,000	\$19,000
12	Stronger than Fiction Documentary Film Festival	Stronger than Fiction Documentary Film Festival	\$15,000	\$10,000
13	Winestomp 2019	Kicks Entertainment Events Pty Ltd	Year 1 \$40,000 Year 2 \$40,000 Year 3 \$40,000	1 year only: \$20,000
14	ActewAGL Royal Canberra Ladies Classic	Australian Ladies Professional Golf (ALPG)	\$40,000	\$30,000
15	Anthems	Complete Events Group	\$20,000	\$15,000
16	Out and Loud LGBTIQ Choral Festival Canberra	Canberra Gay and Lesbian Qwire Association Incorporated	\$20,000	\$17,863

Cleared as complete and accurate: 29/05/2019
 Cleared by: Executive Branch Manager Ext: 50554
 Contact Officer name: Jo Verden
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name: Justin Lalor Ext: 72884

QUESTION TIME BRIEF

ACT Event Fund 2019: Funding pre-commitments and out of round applicants

Funding pre-commitments	Organisation	Amount Provided
Australian Running Festival	Fairfax Events (multi-year agreement)	\$15,000
Canberra International Music Festival	Pro Musica (multi-year agreement)	\$20,000
Canberra Comedy Festival	Canberra Comedy Festival Inc	\$35,250
National Folk Festival	National Folk Festival Inc	\$22,730
	Total	\$92,980
Out-of-round (or start-up) applications	Organisation	Amount Provided
Skyfire 2019	Canberra FM Radio Pty Ltd	\$25,000
SouthFest	Tuggeranong Community Council	\$15,000
	Total	\$40,000
Town centre activations	Organisation	Amount Provided
2019 Floriade in Town Centres	Events ACT	\$50,000
	Total	\$50,000
Total pre-commitments/out-of-round		\$182,980

Cleared as complete and accurate: 29/05/2019
 Cleared by: Executive Branch Manager Ext: 50554
 Contact Officer name: Jo Verden
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name: Justin Lalor Ext: 72884

CM2019/3690

Portfolio/s: Arts and Cultural Events
Tourism and Special Events

**ISSUE: BLACK MAGIC 'GOLLY' BALLOON BAN AT THE CANBERRA
BALLOON SPECTACULAR**

Talking points:

- Events ACT made the decision not to allow the Black Magic balloon, also known as 'Golly', to fly as part of the Canberra Balloon Spectacular in 2019 or at any future events.
- The decision to reject the balloon's application was made after a staff member raised concerns about its name, Golly (which was used on the balloon application form), and its visual similarities to a Golliwog – with eyes, mouth and a bow tie very similar to a Golliwog balloon that previously flew in the United Kingdom.
- While the balloon owner, Ms Kay Turnbull, told media in interviews that her balloon is just a black one with a smiley, happy face – the association with a Golliwog is clear.
- The description of the balloon provided in Ms Turnbull's application for the 2019 Canberra Balloon Spectacular event clearly references 'Golly' in at least two places. A similar description has been used in applications for previous events.
- The balloon's registered name is Black Magic. Notwithstanding the past involvement of the Black Magic balloon at the event, officials considered the risk of potential cultural sensitives should the balloon be approved to participate in the 2019 Canberra Balloon Spectacular.
- For many in the community, and particularly to the indigenous peoples of many nations who live in our city, the depiction of a Golliwog is offensive. Equity and inclusion are cornerstones of the ACT Government, and also reflect the values of Canberrans.
- Events ACT's decision to ban the Black Magic balloon, which was made after consultation with a number of people and organisations, is final and has been accepted by the ACT Government.

Cleared as complete and accurate:	29/05/2019	
Cleared by:	Executive Branch Manager	Ext: 50554
Contact Officer name:	Jo Verden	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Jo Verden	Ext: 50554

- Events ACT continues to work with the many stakeholders involved in the Canberra Balloon Spectacular to deliver a successful event for the Canberra community and visitors.

Key Information

- The balloon's owner and pilot, Ms Kay Turnbull, has a long association with the Canberra Balloon Spectacular. She has previously flown this particular balloon and accepted an offer to fly another balloon during the 2019 event. Events ACT is pleased to be able to welcome her ongoing participation.
- In the process of making the decision, which was accepted by relevant ACT Government Ministers, Events ACT consulted with the ACT Government's Office of Aboriginal and Torres Strait Islander Affairs (OATSIA) and the Chair of the Aboriginal and Torres Strait Islander Elected Body.
- Progressing reconciliation between Aboriginal and Torres Strait Islander peoples and the broader Canberra community is a key priority for the ACT Government. The use of words and/or visual depictions that may be considered racist and offensive by many in our community, including Aboriginal and Torres Strait Islander Canberrans, is not supported.
- Events ACT acknowledged that there could be risks associated with not approving the balloon to fly, including:
 - A potential for negative media and community response;
 - Potential boycotts at the 2019 event (or future events) from other balloon owners, pilots and the community in support of Ms Turnbull;
 - Potential for peaceful protests by members of the public or the Flight Direction Team; and
 - Potential for peaceful protests to turn aggressive.
- Measures were undertaken to assist with the planning to mitigate and manage these risks.

Background Information

- Established in 1986, the Canberra Balloon Spectacular is an annual event held over nine days in March. Over thirty balloons from around Australia and overseas take to the skies to participate in this event.
- In 2018, the event attracted over 38,000 attendees and delivered \$3.3m in direct economic impact to the ACT.
- The event is owned and managed by Events ACT, within the Chief Minister, Treasury and Economic Development Directorate (CMTEDD).
- Balloon participation in the event is completed through a registration process with Events ACT. Registrations and supporting documents (associated with the pilot and airworthiness of the balloon) must be presented to Events ACT for consideration and all registrations are subject to the final approval of Events ACT.

Cleared as complete and accurate: 29/05/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Jo Verden Ext: 50554

QUESTION TIME BRIEF

- Commentary on social media has been mainly about Black Magic only being a black balloon – however, its eyes, mouth and bow tie are clearly very similar to a depiction of a now banned Golliwog balloon in the United Kingdom.
- There is also evidence that the Golliwog has been banned elsewhere in Australia, including:
 - Iconic Australian brand Arnott’s – who banned the biscuits in the 1990s with them having been ‘perceived as being inherently racist’. This followed worldwide attitudes towards all kinds of commercial products ‘from toys to children’s books to foodstuffs.’
 - In 2016, The Canberra Times reported that The Canberra Hospital banned the display and sale of Golliwogs from its hospital kiosk.
 - In 2016, a Toowoomba Chemist came under fire for displaying Golliwog dolls.
 - In 2018, three Golliwog dolls were removed from an arts and craft show at the Adelaide Show following public criticism that the dolls were not acceptable and considered offensive.

Cleared as complete and accurate: 29/05/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Jo Verden Ext: 50554

CM2019/3156

Portfolio: Advanced Technology and Space Industries

Chief Minister

Business and Regulatory Services

ISSUE: DRONE BUSINESS DEVELOPMENT ACTIVITY IN THE ACT**Talking points:**

- The commercial use of drones, or unmanned aerial vehicles (UAVs), is growing rapidly. Their uses span across multiple industries and applications including:
 - logistics and delivery services
 - remote sensing for environmental and safety related purposes
 - defence and security applications
 - monitoring of infrastructure, such as Evoenergy is doing in the ACT
 - screen and film production
 - mineral exploration
 - disaster relief
 - surveying for planning, real estate and construction
- The ACT has a relatively strong ecosystem of drone systems and application developers. These include ACT UAV Developers Association, ANU Advanced Instrumentation and Technology Centre (AITC) at Mount Stromlo, UNSW Canberra Space, and companies such as Xtek, Codarra Advanced Systems, Aerial Robotics Australia, FPV Australia, Wildlife Drones, Aerovort and SOAPdrones.
- Three drone technology start-ups have received small grants from the ACT Government's Innovation Connect program, which helps Canberra-based start-ups develop innovative products and services.
- On 5 April 2019, Project Wing (Wing) received an exemption from the Civil Aviation Safety Authority (CASA) permitting drone delivery services in Mitchell and certain surrounding suburbs. Wing has not received any sponsorship from the ACT Government.

Cleared as complete and accurate: 18/04/2019
Cleared by: Executive Branch Manager Ext: 74607
Contact Officer name: Sean Kelly (Senior Director)
Lead Directorate: Chief Minister, Treasury and Economic Development

Cleared for release: Yes
Information Officer name: Andrew McCredie Ext: 50464
TRIM Ref: CM2019/3156

- Since 2017, Wing has been undertaking drone delivery trial services in the Canberra region; initially at Royalla, then at Bonython in 2018.
- Drone technology across a wide range of applications, similar to a range of other new technologies, has the potential to disrupt existing business models, creating benefits for some companies and losses for others.
- Cities that are open to and engage with disruptive technologies and new business models can generate new economic development opportunities and returns. This approach can deliver competitive advantages, new business investment, more efficient business models and employment opportunities for Canberrans in the future.
- Another example of the ACT engaging with new technology is the CANdrive automated vehicle trial. Led by ACT-headquartered international business Seeing Machines, this trial is looking at how people interact with the machine (or car) at increasing levels of automation.
- Trials like these demonstrate that Canberra is a progressive and adaptive city but also with a particular strength in managing complex regulatory and community engagement issues. The ACT Government will work collaboratively with appropriate regulatory authorities and encourage and support the collection of sound, independent evidence. The Government will be actively engaged in finding ways of resolving community concerns in line with the vision of Canberra as being a progressive, connected and inclusive city.
- Wing's trial in the ACT allowed the ACT Government and Australian Government regulator, the Civil Aviation Safety Authority (CASA), to better understand and respond to community attitudes to this new technology and the best ways to accommodate drone delivery in our cities into the future.
- The ACT Government acknowledges Wing's ongoing refinement of both its technology and business model in response to issues and concerns raised by service users, community members, businesses and Australian and ACT Government agencies.

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Contact Officer name:	Sean Kelly (Senior Director)	
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Andrew McCredie	Ext: 50464
TRIM Ref:	CM2019/3156	

ACT Government regulation of drone delivery services

- The Australian Government has exclusive power to regulate drone safety, drone noise and postal delivery services. This means that the ACT Legislative Assembly does not have the legal ability to provide a comprehensive, targeted regulatory response to drone delivery.
- Drone operators are not exempt from a range of existing laws which apply in the ACT alongside applicable Commonwealth laws.
- Persons would be liable under ACT criminal law if a drone is used in the commission of a criminal offence.
- Civil claims of trespass or nuisance could be commenced for drone usage on premises in the ACT.
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- All ACT land use and planning laws apply to drone delivery companies in the same way they apply to other companies operating in the ACT.
- The ACT Government supports the development of nationally consistent regulatory measures. Measures proposed by the Australian Government include:
 - development and administration of new regulatory initiatives for remotely piloted aircraft systems
 - a mandatory registration regime and education program
 - increased delegated powers which may allow on-the-spot fines.
- CASA, Australian Federal Police, and relevant authorities prohibit the use of remotely piloted aircraft systems in airspace above significant public buildings, critical infrastructure, and other vulnerable areas.
- The ACT Government is a human rights jurisdiction and takes its obligations to protect the right to privacy of ACT citizens seriously. The implementation of the recommendation to establish a comprehensive research and data gathering regime by the Australian Government should be the least restrictive of the right to privacy.

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- Noise from certain activities in the ACT is regulated through the *Environment Protection Act 1997 (the Act)* and the *Environment Protection Regulation 2005 (the Regulation)*. Section 8 of the Act specifically exempts noise from an aircraft.
- Remotely piloted aircraft systems, commonly referred to as a ‘drone’, are considered aircraft by the Civil Aviation Safety Authority (CASA). Therefore the Environment Protection Authority has no jurisdiction to investigate noise complaints about drones.
- The safe operation of drones is regulated by CASA. CASA is the best source of information on how drones may be used across Australia for both recreational and commercial users.
- If there are concerns or complaints in relation to any aircraft noise, including noise from drones, ACT residents are encouraged to contact Airservices Australia (Airservices), the Australian Government-owned organisation responsible for responding to aircraft noise, including noise from drones.
- While Airservices has no regulatory powers to establish maximum noise levels or enforce compliance related to aircraft noise, Airservices will seek to influence a better noise outcome for residents, where a complaint has been lodged and the drone operator can be identified.
- The public can lodge any complaints on the Airservices website: <http://www.airservicesaustralia.com/aircraftnoise/about-making-a-complaint/how-to-make-a-complaint/>

Key Information

- CASA Approval

On 5 April 2019, the Civil Aviation Safety Authority (CASA) signed an exemption to permit drone delivery operations by Wing in Mitchell and certain surrounding suburbs.

Wing was required to submit a safety case to CASA as part of the application process. The CASA assessment shows Wing met or exceeded an acceptable level of safety across all the elements of the approval process.

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- The aircraft must not be operated over public gatherings.
- The operator may only conduct operations over or within 50m of residential suburbs during the following hours:
 - Monday to Friday 0700-2000
 - Sunday and public holidays 0800-2000.
- Wing only deliver to a location where a person has chosen to take part in deliveries.
- People receiving drone deliveries are fully briefed about safety.

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In November 2018, Ms Joy Burch MLA lodged a 1000-signature petition on behalf of Bonython residents with the Clerk of the ACT Legislative Assembly, calling on the Assembly to block future household drone delivery services in Canberra. On 18 January 2019, Minister Gentleman responded in writing to the Clerk, outlining the economic and innovation benefits associated with conducting trials of this nature in Canberra. The letter also indicated the ACT Government has not, and does not, intend undertaking community engagement on behalf of Wing.

The Standing Committee on Economic Development and Tourism called for submissions to its inquiry into drone delivery systems in the ACT and received 145 submissions. The Committee held public hearings on 6 March 2019 and will hold further hearings on 13 March 2019.

- Potential ACT regulatory framework

When responding to new technology, the ACT Government encourages innovators to engage appropriately with community concerns and, when appropriate, work with government to get the regulation right. The ACT's engaged community, agile regulatory environment and links to national regulators are a key component of the Canberra value-add that attracts innovative businesses to trial and establish in the ACT.

- Enhancing ACT businesses

It is anticipated that parcel delivery by drone will become a component in a network of delivery modes in the coming decades. Wing has demonstrated its service can reliably deliver perishable products like hot food and drinks in a timely manner and in good condition.

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- Representatives of the following agencies appeared as witnesses: Wing; Bonython Against Drones Action Group; Tuggeranong Community Council; Belconnen Dog Obedience Club; ACT Equestrian Association; Tuggeranong Dog Training Club; Gungahlin Community Council; ACT Government Solicitor's Office; Chief Minister, Treasury and Economic Development Directorate; Environment, Planning and Sustainable Development Directorate; and Access Canberra. The Minister for Business and Regulatory Services also appeared.
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- Drones are not being directed by Airservices air traffic controllers and Airservices does not design flight paths for drones.
- The federal Air Navigation (Aircraft Noise) Regulations 2018 are based on International Civil Aviation Organisation noise standards for aircraft types and models. RPAS are not included in these international standards and are not covered by the Australian regulations. The Department of Infrastructure, Regional Development and Cities administers these regulations.
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Wing's Bonython test site

- CASA approved an Unmanned Systems Australia (Project Wing) to trial delivery services by drones in Bonython.
- The ACT Government facilitated the use of a site in Bonython for Wing to operate its delivery trials (Project Wing). EPSDD issued a licence to Project Wing to operate from unleased government land near Pine Island Road and Athllon Drive in Bonython. Project Wing's lease to operate commercial delivery drones from the Bonython site concluded on 15 February 2019, after Wing's advice that their operations actually ceased prior to 11 February 2019. Wing is no longer able to operate or store drones at that site.

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- Wing is likely to maintain a presence at the site for a short period, as work is required to be undertaken by them to remediate the site to meet conditions of their lease. This remediation work is expected to include among other things, erection of fences and the removal of gravel. Due to logistical issues, this work could not be undertaken by Wing prior to the cessation of their lease, therefore work was still being undertaken after 11 February 2019.
- The Parks and Conservation Service, as land managers of the Bonython site, has undertaken inspections of the site and is working with Wing to ensure appropriate remediation works are undertaken for the site.
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- *The Canberra Times* reported on Project Wing testing on 8 March 2019
<https://www.canberratimes.com.au/national/act/project-wing-tests-new-quieter-drone-20190308-p512pk.html>
- Wing has lodged a Development Application (DA201834859) for Block 27, Section 28 in Mitchell for alterations and additions to existing industrial development to act as a long-term base.
- Wing's Australian website is: <http://www.x.company/wing/australia/>

Innovation funding of Drone proposals

Priority Investment Program

- Two drone-related Expressions of Interest were received in the 2019 Priority Investment Program funding round - one for a swarm-mapping project and the other for an ACT UAV Test Site. Neither proposal progressed to full application.

Innovation Connect grant recipients

Wildlife Drones

- Awarded a \$30,000 Innovation Connect grant in 2016-17.
- Translating the world's first robotic radio-tracking drone prototype into a commercial product service system.

Soap Drones

- Awarded a \$30,000 Innovation Connect grant in 2015-16.
- SOAPdrones designs and develops cutting-edge drone technology for military and commercial use. Our immediate focus is drone technology that will allow transport of goods weighing at least 10kg for up to three hours, and all with vertical lift.

Aerovort

- Awarded \$43,000 Innovation Connect grant in 2012-13.
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CM2019/3156

Portfolio: Advanced Technology and Space Industries

Chief Minister

Business and Regulatory Services

ISSUE: DRONE BUSINESS DEVELOPMENT ACTIVITY IN THE ACT**Talking points:**

- The commercial use of drones, or unmanned aerial vehicles (UAVs), is growing rapidly. Their uses span across multiple industries and applications including:
 - logistics and delivery services
 - remote sensing for environmental and safety related purposes
 - defence and security applications
 - monitoring of infrastructure, such as Evoenergy is doing in the ACT
 - screen and film production
 - mineral exploration
 - disaster relief
 - surveying for planning, real estate and construction
- The ACT has a relatively strong ecosystem of drone systems and application developers. These include ACT UAV Developers Association, ANU Advanced Instrumentation and Technology Centre (AITC) at Mount Stromlo, UNSW Canberra Space, and companies such as Xtek, Codarra Advanced Systems, Aerial Robotics Australia, FPV Australia, Wildlife Drones, Aerovort and SOAPdrones.
- Three drone technology start-ups have received small grants from the ACT Government's Innovation Connect program, which helps Canberra-based start-ups develop innovative products and services.
- On 5 April 2019, Project Wing (Wing) received an exemption from the Civil Aviation Safety Authority (CASA) permitting drone delivery services in Mitchell and certain surrounding suburbs. Wing has not received any sponsorship from the ACT Government.

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- Since 2017, Wing has been undertaking drone delivery trial services in the Canberra region; initially at Royalla, then at Bonython in 2018.
- Drone technology across a wide range of applications, similar to a range of other new technologies, has the potential to disrupt existing business models, creating benefits for some companies and losses for others.
- Cities that are open to and engage with disruptive technologies and new business models can generate new economic development opportunities and returns. This approach can deliver competitive advantages, new business investment, more efficient business models and employment opportunities for Canberrans in the future.
- Another example of the ACT engaging with new technology is the CANdrive automated vehicle trial. Led by ACT-headquartered international business Seeing Machines, this trial is looking at how people interact with the machine (or car) at increasing levels of automation.
- Trials like these demonstrate that Canberra is a progressive and adaptive city but also with a particular strength in managing complex regulatory and community engagement issues. The ACT Government will work collaboratively with appropriate regulatory authorities and encourage and support the collection of sound, independent evidence. The Government will be actively engaged in finding ways of resolving community concerns in line with the vision of Canberra as being a progressive, connected and inclusive city.
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QUESTION TIME BRIEF

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QONs - QTONs

Chief Minister

Treasurer

Minister for Social Inclusion and Equality

Minister for Tourism and Special Events

Minister for Trade, Industry and Investment

Member for Kurrajong

RESPONSE TO QUESTION TAKEN ON NOTICE

28 November 2018

In relation to Government—procurement policies:

MR WALL: My question is to the Minister for Government Services and Procurement. Minister, I refer to reports in the media of 4 October that EventsACT staff signed \$550,000 of contracts without the correct authority. Staff also gave out nearly \$700,000 of work without a contract and failed to get the minimum three quotes for about \$160,000 worth of work. When did the ACT government first become aware that EventsACT was not following the proper procurement processes in relation to the event?

MADAM SPEAKER: Chief Minister, you are taking that?

MR BARR: I will take that question. Yes, it has obviously been the subject of previous questioning and I will take that date on notice.

MR WALL: I ask either the Minister for Government Services and Procurement or the Chief Minister: what have you done to satisfy yourself that EventsACT has followed the correct procurement processes in relation to other events such as the Enlighten Festival?

MR BARR: Yes, following those particular issues there has been a series of training courses for staff in that area. The details of that were provided to the opposition, I believe, through a question on notice in the past week or so.

MR COE: Chief Minister, what changes to processes have you put in place to ensure that your directorate is using the correct procurement process?

MR BARR: The directorate is aware that they failed in this particular instance. As I mentioned in my response to the previous answer, they have put in place a range of training mechanisms and processes to address that.

Mr Coe: It's your success but their failures.

MR BARR: Ministers do not participate in the procurement process. Mr Coe knows that. That ⁰⁶⁶³ is rightly handled independently by the public service. In this instance there was a failure of process. It has been addressed, and training has been provided for staff who undertake procurement activities.

MR BARR MLA - The answer to the Member's question is as follows:

[Answer]

- In October 2017, when the overspend on Floriade 2017 was first detected, a preliminary assessment of contracts identified some deficiencies with procurement processes by Events ACT. At that point, the event had been delivered and expenditure was already committed.
- These deficiencies were brought to the attention of the Chief Minister via a brief (CMTEDD2018/160) dated 12 January 2018.
- The following information has been provided for *Question on Notice No. 6 Inquiry info referred 2017-18 Annual and Financial Reports, CMTEDD2018/6657*:
 - Since the end of 2017, staff within Events ACT have undertaken training in contract management, government procurement, risk management and project management. Financial delegations were circulated to managers and senior managers within Events ACT on 31 October 2017 and annual training on delegations for all staff has been scheduled for November each year.
 - The table below provides details in relation to a) who facilitated the training; b) how many employees received training; c) what the cost per employee was; and d) when the training commenced.

Training course	Facilitator	Cost (per person)	No. of employees	Date of training
Contract management	Learning Options	\$325	12	28 November 2017
Introduction to Government Procurement	Procurement ACT	Free	12	5 December 2017 19 December 2017 4 June 2018 5 June 2018
Introduction to Risk Management	ACT Insurance Agency	Free	12	29 November 2017
Project Management	Learning Options	\$395	12	13-14 December 2017

Approved for circulation to the Member and incorporation into Hansard.

Andrew Barr MLA



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR WALL MLA:

In relation to staff:

1. How many people were employed in Events ACT for the 2017-18 financial year to date:
 - a. How many were senior management and Executive Staff;
2. In relation to Part 1, how many of these staff:
 - a. were relocated to another area in ACTPS;
 - b. retired;
 - c. resigned;
 - d. had their employment terminated.
3. How many of the staff listed in Part 1 had direct involvement with the organisation of Floriade 2017?
4. How much has been paid in final entitlements to staff listed in Part 1?

MINISTER FOR TOURISM AND SPECIAL EVENTS: The answer to the Member's question is as follows:–

[Insert answer to question on notice]

1. 29 staff were employed at Events ACT across the 2017-18 financial year to 16 November 2018. This includes full-time, part-time, casual and short-term temporary ACTPS contract staff required during event periods.
 - a. For the 2017-18 financial year to 16 November 2018 there have been seven senior management (Senior Officer Grade B and above) and one Executive staff employed at Events ACT. This includes two short-term temporary ACTPS contract Senior Officer Grade B staff.
2.
 - a. No staff were relocated to another area in the ACTPS.
 - b. One.
 - c. Nine.
 - d. Nil.
3. 13 staff had direct involvement with the organisation of Floriade 2017.
4. \$122,114.60.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Tourism and Special Events, Andrew Barr MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION ON NOTICE

Asked by MR WALL MLA:

In relation to staff:

1. What training has been undertaken since the end of 2017 by staff within Events ACT specifically in relation to procurement; contract management; delegations; project management and risk management?
 - a. Who facilitated the training?
 - b. How many employees received training?
 - c. What was the cost per employee?
 - d. When did training commence?

MINISTER FOR TOURISM AND SPECIAL EVENTS: The answer to the Member's question is as follows:–

[Insert answer to question on notice]

1. Since the end of 2017, staff within Events ACT have undertaken training in contract management, government procurement, risk management and project management. Financial delegations were circulated to managers and senior managers within Events ACT on 31 October 2017 and annual training on delegations for all staff has been scheduled for November each year.

The table below provides details in relation to a) who facilitated the training; b) how many employees received training; c) what the cost per employee was; and d) when the training commenced.

Training course	Facilitator	Cost (per person)	No. of employees	Date of training
Contract management	Learning Options	\$325	12	28 November 2017
Introduction to Government Procurement	Procurement ACT	Free	12	5 December 2017 19 December 2017 4 June 2018 5 June 2018
Introduction to Risk Management	ACT Insurance Agency	Free	12	29 November 2017
Project Management	Learning Options	\$395	12	13-14 December 2017

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Tourism and Special Events, Andrew Barr MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports

QUESTION ON NOTICE

Mr Coe: To ask the Chief Minister

[Ref: CMTEDD Annual Report, Output 1.3 Coordinated Communication and Community Engagement]

In relation to: Advertising spending – Lonely Planet

1. Will the Chief Minister provide a breakdown of the communication and engagement strategies implemented around the naming of Canberra as the 3rd best place to travel by Lonely Planet?
2. Will the Chief Minister provide a breakdown of advertising purchased in relation to the lonely planet campaign, including the total costs of each?

Alistair Coe MLA

14 November 2018

MINISTER FOR TRADE, INDUSTRY AND INVESTMENT, Andrew Barr MLA: The answer to the Member's question is as follows:–

1. Will the Chief Minister provide a breakdown of the communication and engagement strategies implemented around the naming of Canberra as the 3rd best place to travel by Lonely Planet?
- On 25 October 2017, Lonely Planet announced that Canberra was ranked 3rd in their top cities to visit in 2018.
 - Together with CMTEDD Central Comms, VisitCanberra delivered a phased marketing approach to amplify the news and best utilise this accolade. The campaign showcased a range of tourism offerings and positioned Canberra as an ideal short break destination
 - A **PR and social led strategy** to amplify the newsworthiness of the accolade on the day of the announcement and the days following
 - A **content partnership** with Lonely Planet through their global media ecosystem at the height of the guide's promotion (Nov and Dec 2017),
 - **Incorporation of the accolade** in all domestic and international marketing activity for the 12-month period the destination held the accolade.

2. Will the Chief Minister provide a breakdown of advertising purchased in relation to the lonely planet campaign, including the total costs of each?
- a. A total of \$150,000 was booked and spent with Lonely Planet after the Lonely Planet advised VisitCanberra of Canberra's inclusion on the Best in Travel Cities List. The investment was not limited to advertising. It included video content production and a content partnership across lonelyplanet.com that saw 4.2 million page views (from a global audience) to the "Australia" pages during the two months following the announcement where Canberra advertising had sole coverage.
 - b. CMTEDD Central Comms negotiated a \$20,000 paid partnership with Canberra FM Breakfast Radio (both 106.3 and 104.7) – combined audience of around 40,000 listeners.
 - c. The biggest effort was applied to PR and social media activity (as part of the first phase) on announcement day and in the days following the campaign rather than dedicated advertising spend.
 - d. For phase 3, the Lonely Planet accolade was incorporated through all planned international and domestic destination marketing activity. This included integrating the accolade into planned paid advertising spend as well as PR activity, social media, events campaign activity and partnership marketing activity. This is managed within VisitCanberra's annual marketing appropriation.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Trade, Industry and Investment, Andrew Barr MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports

QUESTION ON NOTICE

Asked by MR COE MLA:

In relation to: Flights between Hobart and Canberra

1. What is the nature of discussions that have taken place between the ACT Government and the Tasmanian Government in relation to the provision of flight services between Canberra and Hobart?
2. What is the nature of discussions that have taken place between the ACT Government and carrier airlines in relation to the provision of flight services between Canberra and Hobart?
3. Is the Government considering incentivising airlines to begin operations of this route?
4. Has the ACT Government been involvement in any form of dispute between carrier airlines and Canberra Airport?
 - a. If so, what is the nature of the ACT Government's involvement?

Alistair Coe MLA

14 November 2018

MINISTER FOR TRADE, INDUSTRY AND INVESTMENT, Andrew Barr MLA: The answer to the Member's question is as follows:—

In relation to: Flights between Hobart and Canberra

1. What is the nature of discussions that have taken place between the ACT Government and the Tasmanian Government in relation to the provision of flight services between Canberra and Hobart?

The ACT Government has engaged with the Tasmanian Government about a collaborative approach to supporting the establishment of direct services between Hobart and Canberra.

2. What is the nature of discussions that have taken place between the ACT Government and carrier airlines in relation to the provision of flight services between Canberra and Hobart?

The ACT Government has spoken to airlines about the opportunity to connect Canberra to Hobart. Discussions are based on promoting opportunities to connect two of Australia's fastest growing visitor economies.

3. Is the Government considering incentivising airlines to begin operations of this route?

The ACT Government views the establishment of new route as an opportunity to grow awareness of Canberra and the region and promote opportunities for leisure, visiting friends and relatives and business travel. Details of commercial agreements have not been discussed in detail at this stage.

4. Has the ACT Government been involvement in any form of dispute between carrier airlines and Canberra Airport?
 - a. If so, what is the nature of the ACT Government's involvement?

No

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Trade, Industry and Investment, Andrew Barr MLA



Chief Minister
Treasurer
Minister for Social Inclusion and Equality
Minister for Tourism and Special Events
Minister for Trade, Industry and Investment
Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper
30 November 2018
Question No. 2065

MS LE COUTEUR: To ask the Minister for Tourism and Special Events—In relation to sustainable food consumption and Events ACT policy, is it policy to provide (a) vegetarian, (b) vegan and (c) gluten-free food at catered events.

MR BARR MLA - The answer to the Member’s question is as follows:

The policy at Events ACT is to ensure a variety of food offerings are available for event attendees and visitors.

Approved for circulation to the Member and incorporation into Hansard.

Andrew Barr MLA
Minister for Tourism and Special Events

Date:.....

This response required 20mins to complete, at an approximate cost of \$37.08.

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper
30 November 2018
Question No. 2113

MS LAWDER: To ask the Minister for the Arts and Cultural Events—

- (1) Noting that funding from the ACT Event Fund 2019 has recently been allocated, what is the breakdown of this expenditure by ACT electorate.
- (2) Who is represented on the decision-making panel for the funding allocated through the ACT Event Fund 2019.
- (3) Are there avenues for community events to seek funding from alternative pathways; if so, what are those mechanisms.

MR RAMSAY MLA - The answer to the Member's question is as follows:

- (1) The breakdown of expenditure per ACT electorate for the 2019 ACT Event Fund under the main round (excluding pre-existing multi-year agreement funding commitments and other funding pre-commitments) is:

Electorate	Expenditure
Ginninderra	\$0
Kurrajong	\$84,000
Murrumbidgee	\$94,100
Brindabella	\$0
Yerrabi	\$30,000
Events with multiple locations: Kurrajong, Murrumbidgee, Yerrabi and NSW.	\$66,863
TOTAL 2018-19 ALLOCATION	\$274,963

- (2) An independent panel consisting of representatives across relevant ACT Government business units and a representative from an external event stakeholder group assessed the applications to the 2019 ACT Event Fund. The membership of the assessment panel is not made public so that members are not exposed to lobbying from applicants.
- (3) The ACT Government administers a number of grant opportunities across the ACT supporting a variety of programs. A full guide to these and other funding opportunities can be found at <https://www.grants.act.gov.au>.

Approved for circulation to the Member and incorporation into Hansard.

0675

Gordon Ramsay MLA

Minister for the Arts and Cultural Events

Date:.....

This response required 3hrs 25mins to complete, at an approximate cost of \$258.58.

Chief Minister

Treasurer

Minister for Social Inclusion and Equality

Minister for Tourism and Special Events

Minister for Trade, Industry and Investment

Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE

Questions on Notice Paper 29

22 February 2019

Question No. 2321

MS LE COUTEUR: To ask the Minister for Tourism and Special Events—

- (1) What proportion of entertainment is being provided by local artists at this year's Enlighten Festival.
- (2) Was a women's safety assessment undertaken for this event in line with the Women's Plan.

MR BARR MLA - The answer to the Member's question is as follows:

(1) A significant focus for this year's Enlighten Festival has been ensuring participation opportunities for local artists and performers, with local content comprising approximately 88 percent of the entertainment program.

(2) Yes. A Women's Safety Audit has been undertaken for the events that Events ACT are responsible for as part of the 2019 Enlighten Festival, including Enlighten Illuminations, Lights!Canberra!Action!, Symphony in the Park, Canberra Day and the Canberra Balloon Spectacular.

Approved for circulation to the Member and incorporation into Hansard.

Andrew Barr MLA

Minister for Tourism and Special Events

Date:.....

This response required 60 mins to complete, at an approximate cost of \$129.31.



Chief Minister
Treasurer
Minister for Social Inclusion and Equality
Minister for Tourism and Special Events
Minister for Trade, Industry and Investment
Member for Kurrajong

RESPONSE TO QUESTION ON NOTICE
Questions on Notice Paper
May 2019
Question No. 2524

MS LE COUTEUR: To ask the Minister for Tourism and Special Events—

- (1) In relation to organic waste disposal at major events, and noting that the event held in Civic Square for the Comedy Festival was able to provide organic waste disposal bins, however, the majority of major events, such as the Multicultural Festival, Floriade and Enlighten do not provide these services, what is the reason that these events do not have organic waste recycling facilities available?
- (2) Can this service be available at future events?

MR BARR MLA - The answer to the Member’s question is as follows:

- 1. The 2019 National Multicultural Festival offered stallholders the opportunity to opt in to a trial of organic waste disposal, however there was no take up of the trial by stall holders.

Events ACT places a large focus on minimising waste generation and maximising waste diversion. Organic waste bins are provided to all food vendors at Floriade and Enlighten. In 2018, over 8.4 tonnes of organic waste was collected at Floriade alone.
- 2. There are plans to expand the collection of organic waste at Floriade 2019 to include collection bins for front of house for patrons as well as food vendors. The 2020 National Multicultural Festival and Enlighten Festival will also offer organic waste collection for front and back of house.

Approved for circulation to the Member and incorporation into Hansard.	
Andrew Barr MLA Minister for Tourism and Special Events	Date:.....
This response required 2 hours to complete, at an approximate cost of \$199.21.	



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports

ANSWER TO QUESTION TAKEN ON NOTICE

5 November 2018

Asked by MS CHEYNE MLA:

In relation to Lonely Planet Accolade:

MS CHEYNE: Yes, I did, thank you. I noted Mr Kobus said that there was 10 to 12 per cent awareness in, was it, the Sydney and Melbourne markets of the Lonely Planet accolade. Did we do any surveys about how many Canberrans were aware that we had received that accolade?

Mr Kobus: I would have to take that on notice. I think we can probably check some of the data that we would get from the visitor centre survey that I mentioned would cover off the local community as part of that. The Canberrans use a visitor centre as well

MINISTER FOR TOURISM AND SPECIAL EVENTS: The answer to the Member's question is as follows:–

VistCanberra captured local awareness of the Lonely Planet accolade via the visitor experience survey regularly conducted at the Canberra and Region Visitors Centre. The survey included two questions specifically relating to the Lonely Planet Accolade:

1. “were you aware that Canberra was ranked third in Lonely Planet's Best in Travel for cities, in 2018?”
2. and for those answering yes “did this influence you to travel to Canberra for this trip?”

The survey was administered between November 2017 and July 2018. A total of 1,412 responses were received to the two questions regarding the accolade over this time, from local Canberrans, interstate visitors and international visitors.

Of the national and international visitors to the centre, 21.2 per cent were aware that Canberra had been ranked third in Lonely Planet's Best in Travel for world cities in 2018.

This compares with 58.9 per cent of those visitors who stated they lived in the ACT (129 responses), indicating local awareness was much stronger.

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Tourism and Special Events, Andrew Barr MLA



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON ECONOMIC DEVELOPMENT AND TOURISM

JEREMY HANSON MLA (CHAIR), SUZANNE ORR MLA (DEPUTY CHAIR), MICHAEL PETTERSSON MLA

Inquiry into referred 2017–18 Annual and Financial Reports ANSWER TO QUESTION TAKEN ON NOTICE 5 November 2018

Asked by MR WALL MLA:

In relation to nightfest ticket sales:

MR WALL: Yes, I had one supp. On Night Fest ticket sales, do we or the ticket sellers track where they are from?

Mr Barr: They are from?

MR WALL: Yes. So what is our break-up of local to visiting attendance.

Ms Verden: Yes, I will need to take that on notice in relation to that breakdown.

MINISTER FOR TOURISM AND SPECIAL EVENTS: The answer to the Member's question is as follows:–

NightFest 2018 ticket sales breakdown by origin is:

ACT	67.6%
NSW	24.8%
VIC	3.4%
QLD	2.0%
WA	0.6%
SA	0.6%
TAS	0.1%
NT	0.2%
International	0.7%

Approved for circulation to the Standing Committee on Economic Development and Tourism

Signature:

Date:

By the Minister for Tourism and Special Events, Andrew Barr MLA

Key Documents

CM2019/3559

Portfolio/s: Arts & Cultural Events**ISSUE: ACT EVENT FUND 2019****Talking points:**

- Assessment of the *ACT Event Fund 2019*, which is supporting a range of events held in the 2019 calendar year, was completed in October 2018.
- A total of 51 applications were received under the *ACT Event Fund 2019* main round, with a combined funding request totalling \$1,001,636.
- A total of 16 event organisations delivering 22 events (some organisers are delivering more than one event) were recommended for funding support totalling \$274,963 – see Table 1 for details.
- A further \$182,980 has been allocated to pre-existing funding arrangements, out-of-round applications and town centre activations – see Table 2 for details.
- The budget allocation for the 2019 ACT Fund was \$457,925.

Key Information

- The *ACT Event Fund* was established as a key mechanism for stimulating and fostering a range of positive economic, social and community outcomes for the Canberra region through the events and festivals sector.
- The *ACT Event Fund* assists eligible event organisers to develop, market and promote their events in a way that helps maximise these outcomes, while also helping to support sustainable growth opportunities.
- Within that context, the aims and objectives of the *ACT Event Fund* are as follows:
 - Facilitate a vibrant, innovative events culture within the ACT and help develop a diverse, year-round events calendar that minimises calendar gaps.
 - Encourage the involvement of local residents in events and festivals that facilitate positive interaction, cultural activity and a strong community identity.
 - Increase economic development opportunities and encourage tourist visitation for the ACT.
 - Provide support to events and festivals that are of high quality, well planned, well managed, viable and sustainable.

Background Information

Cleared as complete and accurate: 06/06/2019
Cleared by: Executive Branch Manager
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

BUDGET ESTIMATES BRIEF

- Applications to the *ACT Event Fund* are assessed by an independent panel. The panel's role is to assess each applicant's claims against the selection criteria, rank the full suite of applications and provide a set of funding recommendations.
- The membership of the assessment panel is not made public so that members are not exposed to lobbying from applicants.
- For the *ACT Event Fund* 2019, the panel was comprised of three ACT Government representatives (from artsACT, VisitCanberra and Sport and Recreation), along with an external representative from the Events Team at Queanbeyan-Palerang Regional Council.
- Funding recommendations are then submitted for Ministerial approval, with applicants subsequently notified of their success or otherwise.
- The availability of start-up funding provides a more flexible framework for event support and delivers a mechanism to respond to appropriate out-of-round requests.
- The introduction of sector development initiatives in 2017 stemmed from consultation with the local events and festivals sector. An initial 'Best Practice Sponsorship' workshop was held over two days in June 2017 and received positive industry feedback.
- Events ACT delivered a further two successful workshop sessions in June 2018. With a topic of 'Event Marketing Fundamentals and Principles', these workshops saw 190 local event organisers registered across the two days – with widespread praise received for the workshop presenter, the overall workshop content/format and subject relevance.
- The next sector development workshop will be held in the second half of the 2019 calendar year.

Cleared as complete and accurate: 06/06/2019
Cleared by: Executive Branch Manager
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

BUDGET ESTIMATES BRIEF

Table 1: ACT Event Fund 2019 main round – Ranked list of funded organisations/events

	Name of Event	Organisation	Amount Requested	Amount Recommended
1	Australian Dragon Boat Championships	Canberra Dragon Boat Association Inc	\$20,000	\$15,000
2	Canberra Highland Gathering	Canberra College of Piping & Drumming	\$20,000	\$20,000
3	East Hotel Canberra Challenger and ACT Clay Court International	Tennis ACT	\$40,000	\$35,000
4	GAMMA.COM 2019	The GAMMA.CON Society	\$40,000	\$20,000
5	The Truffle Festival – Canberra Region	The Truffle Festival – Canberra Region	\$20,000	\$10,000
6	The Forage	Ms Belinda Neame	\$16,500	\$16,500
7	Rocky Trail Mountain Bike ACT Event Series 2019 (3 events)	Rocky Trail Entertainment Pty Ltd	\$16,500	\$14,100
8	A Pooch Affair	Big Picture Events	\$20,000	\$10,000
9	Canberra Triathlon Festival	Elite Energy Pty Ltd.	\$20,000	\$12,500
10	Fair Day 2019	AIDS Action Council of the ACT Inc	\$20,000	\$10,000
11	Netier National Capital Rally	Brindabella Motor Sport Club Inc.	\$19,000	\$19,000
12	Stronger than Fiction Documentary Film Festival	Stronger than Fiction Documentary Film Festival	\$15,000	\$10,000
13	Winestomp 2019	Kicks Entertainment Events Pty Ltd	Year 1 \$40,000 Year 2 \$40,000 Year 3 \$40,000	1 year only: \$20,000
14	ActewAGL Royal Canberra Ladies Classic	Australian Ladies Professional Golf (ALPG)	\$40,000	\$30,000
15	Anthems	Complete Events Group	\$20,000	\$15,000
16	Out and Loud LGBTIQ Choral Festival Canberra	Canberra Gay and Lesbian Qwire Association Incorporated	\$20,000	\$17,863
Total				\$274,963

Cleared as complete and accurate: 06/06/2019
 Cleared by: Executive Branch Manager
 Contact Officer name: Jo Verden Ext: 50554
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name:
 TRIM Ref: CM2019/3559

BUDGET ESTIMATES BRIEF

Table 2: ACT Event Fund 2019 – Funding pre-commitments and out of round applicants

Funding pre-commitments	Organisation	Amount Provided
Australian Running Festival	Fairfax Events (multi-year	\$15,000
Canberra International Music Festival	Pro Musica (multi-year agreement)	\$20,000
Canberra Comedy Festival	Canberra Comedy Festival Inc	\$35,250
National Folk Festival	National Folk Festival Inc	\$22,730
	Total	\$92,980
Out-of-round (or start-up) applications	Organisation	Amount Provided
Skyfire 2019	Canberra FM Radio Pty Ltd	\$25,000
SouthFest	Tuggeranong Community Council	\$15,000
	Total	\$40,000
Town centre activations	Organisation	Amount Provided
2019 Floriade in Town Centres	Events ACT	\$50,000
	Total	\$50,000
Total pre-commitments/out-of-round		\$182,980

Cleared as complete and accurate: 06/06/2019
 Cleared by: Executive Branch Manager
 Contact Officer name: Jo Verden Ext: 50554
 Lead Directorate: Chief Minister, Treasury and
 Economic Development
 Cleared for release: Yes
 Information Officer name:
 TRIM Ref: CM2019/3559

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

**ISSUE: BLACK MAGIC 'GOLLY' BALLOON BAN AT THE CANBERRA
BALLOON SPECTACULAR****Talking points:**

- Events ACT made the decision not to allow the Black Magic balloon, also known as 'Golly', to fly as part of the Canberra Balloon Spectacular in 2019 or at any future events.
- The decision to reject the balloon's application was made after a staff member raised concerns about its name, Golly (which was used on the balloon application form), and its visual similarities to a Golliwog – with eyes, mouth and a bow tie very similar to a Golliwog balloon that previously flew in the United Kingdom.
- The description of the balloon provided by the owner in the application for the 2019 Canberra Balloon Spectacular event clearly references 'Golly' in at least two places. A similar description has been used in applications for previous events.
- The balloon's registered name is Black Magic. Notwithstanding the past involvement of the Black Magic balloon at the event, officials considered the potential impact on the Aboriginal and Torres Strait Islander community should the balloon be approved to participate in the 2019 Canberra Balloon Spectacular.
- For many in the community, and particularly to the indigenous peoples of many nations who live in our city, the depiction of a Golliwog is offensive. Equity and inclusion are cornerstones of the ACT Government, and also reflect the values of Canberrans.
- Events ACT's decision to ban the Black Magic balloon, which was made after consultation with a number of people and organisations, is final and has been accepted by the ACT Government.
- The budget for the 2019 Canberra Balloon Spectacular was \$211,000.

Cleared as complete and accurate: 18/01/2018
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Choose directorate:
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

Key Information

- The balloon's owner and pilot, Ms Kay Turnbull, has a long association with the Canberra Balloon Spectacular. She has previously flown this particular balloon and accepted an offer to fly another balloon during the 2019 event.
- In the process of making the decision, which was accepted by relevant ACT Government Ministers, Events ACT consulted with the ACT Government's Office of Aboriginal and Torres Strait Islander Affairs (OATSIA) and the Chair of the Aboriginal and Torres Strait Islander Elected Body.
- Progressing reconciliation between Aboriginal and Torres Strait Islander peoples and the broader Canberra community is a key priority for the ACT Government. The use of words and/or visual depictions that may be considered racist and offensive by many in our community, including Aboriginal and Torres Strait Islander Canberrans, is not supported.

Background Information

- Established in 1986, the Canberra Balloon Spectacular is an annual event held over nine days in March. Over thirty balloons from around Australia and overseas take to the skies to participate in this event.
- In 2018, the event attracted over 38,000 attendees and delivered \$3.3m in direct economic impact to the ACT.
- The event is owned and managed by Events ACT, within the Chief Minister, Treasury and Economic Development Directorate (CMTEDD).
- Balloon participation in the event is completed through a registration process with Events ACT. Registrations and supporting documents (associated with the pilot and airworthiness of the balloon) must be presented to Events ACT for consideration and all registrations are subject to the final approval of Events ACT.

Cleared as complete and accurate: 18/01/2018
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Choose directorate:
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: TRAFFIC CONGESTION AND DELAYS AT THE FORAGE**Talking points:**

- Significant traffic delays were experienced by many attendees to The Forage event on Saturday 6 April, which was held at the event's new Dairy Road venue in Fyshwick.
- The Dairy Road venue was being used for the first time by The Forage organisers following a shift from the event's previous smaller venue in the carpark of Barton's Little National Hotel.
- The recent event was the largest of its type to be held at the Dairy Road venue. The venue is owned by the Molonglo Group and managed by Dionysus.
- A formalised Temporary Traffic Management (TTM) plan was in place for overflow parking and to support traffic flow in and out of the event venue – while a traffic management company (Lack Group) was also in attendance on event day.
- Unfortunately, the TTM plans that were in place were not sufficient to deal with the extremely large crowds generated by The Forage.
- The Forage organisers, the Venue Owner (Molonglo Group) and the Venue Manager (Dionysus) conducted a thorough debrief on Wednesday 10 April with representatives from Access Canberra.
- This process determined a series of key actions for improving traffic management at The Forage in future.
- The Forage remains a highly popular and important event offering for the ACT, particularly given its capacity to showcase the wide range of street food, produce, wineries and breweries available throughout the Canberra region.

Cleared as complete and accurate: 09/06/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

Key Information

- Access Canberra assisted the Venue Manager with stakeholder consultation on approvals and a TTM plan for the April event – which included procedures for overflow parking and supporting traffic flow in and out of the venue.
- A traffic management company (Lack Group) prepared the TTM and had staff present on the day of the event to implement the TTM.
- Event organisers also promoted a shuttle bus service that was in operation for the event. This service transported patrons between the New Acton precinct and Dairy Road at regular intervals between 1.30pm and 7.00pm.
- Unfortunately, these measures were not sufficient for dealing with the large volume of traffic generated by the event – which resulted in significant traffic congestion and delays.

Future Events

- The next scheduled dates for The Forage at its new Dairy Road venue are Saturday 15 June 2019 and Saturday 19 October 2019.
- Following an event debrief that was held on Wednesday 10 April involving the organisers of The Forage, the Venue Owner, the Venue Manager and Access Canberra, the following actions were developed to ensure improved traffic management arrangements at future events:
 - Consultation with businesses surrounding the event.
 - Increased traffic light phasing will be required to allow larger packets of traffic to exit Dairy Road.
 - A direct line of contact to the Roads ACT Traffic Light Coordinator will also be requested for on-the-day reactive changes in the event that phasing needs to be increased further.
 - Stronger communication on where to park in advance of the events.
 - Additional shuttle buses will be made available between the New Acton precinct and Dairy Road.

Background Information

- The Forage is a showcase of street food (and other food and beverage products) by Canberra's local cafes, food trucks, wineries and breweries. The Forage is currently supported by the ACT Government through the *ACT Event Fund* (2019 round) with a grant totalling \$16,500.

Cleared as complete and accurate: 09/06/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

CM2019/3559

Portfolio/s: Arts & Cultural Events

Economic Development

ISSUE: THE USE OF FIREWORKS AT EVENTS ACT EVENTS**Talking points:**

- Major fireworks displays continue to be a highly popular and spectacular element of many events staged locally, nationally and internationally.
- The ACT Government incorporates fireworks displays as part of Australia Day celebrations and New Year's Eve celebrations.
- Skyfire is a major fireworks event held annually in Canberra which is owned and managed by a commercial company. The ACT Government provides financial and marketing support to the event under the Enlighten Festival Program.
- For events on national land, the National Capital Authority (NCA) provides Works Approval and a Permit to Use Unleased National Land, including the use of Lake Burley Griffin.
- The use of commercial fireworks in the ACT is regulated under the Dangerous Substances Act 2014 and the Dangerous Substances (Explosives) Regulation 2004.
- The incident involving fireworks at Skyfire 2019 is currently under investigation by WorkSafe ACT and it is not appropriate at this time to pre-empt outcomes or findings.

Key Information

- For recent Australia Day and New Year's Eve fireworks displays, Events ACT engaged Fireworks Australia as its provider of pyrotechnics and fireworks production.
- Canberra FM (Hit 104.7) engages a different provider – Foti Fireworks – for the Skyfire fireworks display.
- Access Canberra (Events and Business Coordination) is the agency responsible for coordinating all required ACT Government event permits and approvals.
- For fireworks events staged on Lake Burley Griffin, the NCA approves the use of land and lake, while also requiring event operations and safety/risk documentation in order to approve a fireworks display.

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Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

Background Information

- Events ACT employs three distinct levels of safety checks and balances regarding the use of fireworks on Australia Day and New Year's Eve.

1. Procurement

- As part of an RFQ process to appoint a fireworks provider, all respondents are required to demonstrate their ability to deliver pyrotechnic services.
- The successful respondent is required to provide Events ACT with copies of appropriate insurances, licences and an event risk management plan covering all proposed services. The risk management plan includes Work Health and Safety (WHS) policies, Safe Work Method Statements (SWMS) and emergency procedures.

2. Approvals and permits

- General approvals are required for use of land for event purposes from the NCA for Australia Day and from Transport Canberra and City Services (TCCS) for New Year's Eve (noting the footprint of this event crosses ACT Government and Federal Government jurisdictions).
- As part of this process, a map of the planned fireworks exclusion zone is provided. This map is also provided to the Emergency Services Agency (ESA), ACT Policing, Transport Canberra (Roads) and Access Canberra (Dangerous Substances Licencing).
- The fireworks exclusion zone is developed in consultation with the contracted fireworks provider to reflect the minimum separation distances as specified under Section 327(1 and 2) of the Dangerous Substances (Explosives) Regulation 2004, having regard to the size and type of fireworks which are to be used in the displays.
- Fireworks Australia uses shells that are slightly below the maximum size allowable to build in additional exclusion zone safety.
- Licences and permits specific to the fireworks display are submitted and obtained by the fireworks provider and supplied to Events ACT. This includes the Permit to Burn issued by the ESA and the Fireworks Display Permit issued by Access Canberra (Workplace Protection).

3. Operating procedures

- To ensure public safety, the fireworks exclusion zone is fenced and security is deployed along the perimeter to prevent deliberate or unintentional public access to the area. Only staff directly involved in the fireworks display are permitted to enter the exclusion zone. Staff are issued with and must wear accreditation that is checked by security before entry is granted.
- There is a defined communication and operational sequence for the commencement of each fireworks display. This sequence is directed by the Event Operations Centre (EOC).
- It includes checks that traffic management is in place, that security have ensured the exclusion zone is clear, that the Civil Aviation Safety Authority (CASA), ACT Ambulance, ACT Policing, and ACT Fire and Rescue are on standby, and that the fireworks operator is ready to commence.

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BUDGET ESTIMATES BRIEF

- If any of these clearances cannot be given, the display will be delayed and/or may not proceed.
- The EOC is in radio contact with the fireworks operator and all other stakeholders throughout the display to respond to any incidents and to halt all or part of the display if required.
- In keeping with best practice standards, Fireworks Australia is able to remotely shut down individual fireworks barges or the entire display if required.
- Estimated event attendances at Canberra's major fireworks displays (as stated by event organisers), are included below:
 - New Year's Eve (two displays from 9.00pm and midnight): 30,000
 - Australia Day (one display from 9.00pm): 50,000
 - Skyfire (one display from 8.30pm): 100,000

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TRIM Ref: CM2019/3559

CM2019/3559

Portfolio/s: Tourism and Special Events

Arts & Community Events

ISSUE: EVENTS ACT ACCOUNTABILITY INDICATORS**Talking points:**

- Events ACT is recognised as the lead agency for the development and delivery of major, local and community events in Canberra.
- More specifically, Events ACT is responsible for:
 - Planning, marketing and delivering a quality suite of significant events for the city which provide strategic economic and social benefits to the ACT.
 - Contributing to development of the ACT’s festivals and events sector, including management of the *ACT Event Fund*, *Major Event Fund* and the provision of strategic planning support and advice.
 - Providing leadership on event-related matters to the ACT Government and to the festivals and events sector, including new major event opportunities and event attraction.
- A number of accountability indicators are in place to support this program of work.

Key InformationAccountability Indicators**1. Deliver key community events:**

- a. **Canberra Nara Candle Festival**
 - b. **New Year’s Eve**
 - c. **Australia Day**
 - d. **Canberra Day**
- Positive feedback and strong attendance levels across this portfolio of important community events indicates high levels of community awareness, support and satisfaction.
 - The Canberra Nara Candle Festival attracted more than 17,000 people to Canberra Nara Peace Park on Saturday 27 October 2018, in celebration of the sister-city relationship between Canberra and Nara in Japan.

Cleared as complete and accurate: 06/06/2019
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- New Year's Eve celebrations on 31 December 2018 were a great success, with 40,750 attendees converging on the city centre across the evening to enjoy free entertainment and two spectacular fireworks displays at 9.00pm and midnight.
- Australia Day in the Capital on 26 January 2019 generated an estimated attendance of just over 33,000. Celebrations sites were located around the central basin of Lake Burley Griffin at Regatta Point and Patrick White Lawns, with the Australia Day fireworks spectacular culminating proceedings
- The Canberra Day long weekend featured a suite of community celebrations, including Symphony in the Park (featuring a Bee Gees tribute) on Sunday 10 March 2019 and Canberra Day celebrations on Monday 11 March 2019. These events attracted an attendance of 10,159 and 3,029 respectively.

2. Economic activity generated as a result of staging Floriade (target of \$40 million)

- In 2018, Floriade generated a total attendance of 480,540 over 30 days (includes multiple visits) – an increase of 10.6 per cent on the previous year.
- The event saw 94,753 unique interstate and international visitors that came to Canberra specifically to attend Floriade or extended their stay due to the event. These visitors generated a total of 160,892 visitor nights in the ACT.
- Floriade 2018 generated \$38.6 million in direct expenditure for the ACT, 3.5 per cent less of the accountability indicator target of \$40 million.

3. Economic activity generated as a result of staging Enlighten (target of \$3 million)

- In 2019, the Enlighten Festival was held across the period of 1-17 March.
- The event evaluation report for the Enlighten Festival in 2019 is still being finalised however, event attendances and anecdotal feedback to date has been positive.

4. Satisfaction with management of Events grants in the ACT (target of 80 per cent)

- In order to assess the standard of service and assistance to event organisers through the grants management process of the *ACT Event Fund*, a satisfaction survey is conducted on an annual basis.
- The next survey will be completed by 30 June 2019.

Background Information

- The accountability indicator related to the delivery of key community events covers all planning, marketing and delivery elements for each designated event.
- The accountability indicator results related to economic activity generated by Floriade and the Enlighten Festival are derived from face-to-face interviews and post event surveys conducted with a random sample of event attendees. The direct in-scope expenditure impact seeks to capture the spending of all visitors that come to the ACT (or extend their stay) specifically as a result of these events.

Cleared as complete and accurate: 06/06/2019
Cleared by: Executive Branch Manager
Contact Officer name: Jo Verden Ext: 50554
Lead Directorate: Chief Minister, Treasury and Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

CM2019/3559

Portfolio/s: Tourism and Special Events

Arts & Community Events

ISSUE: EVENTS ACT BUDGET AND STAFFING PROFILE**Talking points:**

- The total Events ACT Government Payment for Output (GPO) for 2018-19 was \$9.095 million (an increase from \$8.788 million in 2017-18) (2018-19 Budget Paper B, page 22).
- The Events ACT Government Payment for Output (GPO) for 2019-20 is \$10.262 million. The increase from 2018-19 reflects the addition of funding for the Canberra Innovation Festival (\$800,000), Window to the World (\$150,000), Arts Biennial (\$75,000) and an increase of CPI to administrative expenses (2019-20 Budget Paper B, page 23).
- The current staffing footprint for Events ACT is 19 full time equivalent staff, made up of 17 permanent and 2 temporary staff.

Key Information

- The 2018-19 Budget provided \$1.850 million has been allocated over three years (2019-20 to 2021-22) to deliver the Canberra Innovation Festival. \$800,000 in 2019-20, \$1,000,000 in 2020-21 and \$50,000 in 2021-22.
- The 2018-19 Budget provided \$225,000 over two years (2019-20 to 2020-21) for a Canberra Arts Biennial.
- The 2018-19 Budget provided \$300,000 over four years for the return of the Windows to the World event in 2019 and 2021 (\$150,000 per event).

Background InformationBudget

Main line area budgets for 2018-19 (excluding salaries and administration):

- 1. Floriade - \$3.8 million**
- 2. Floriade NightFest - \$0.600 million**
- 3. Enlighten - \$1.2 million**

Cleared as complete and accurate: 11/06/2019
Cleared by: Executive Branch Manager Ext: 50554
Contact Officer name: Ross Triffitt Ext: 71383
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name:
TRIM Ref: CM2019/3559

4. Community Events - \$1.408 million

Includes:

- Symphony in the Park and Canberra Day \$252,000
- New Year's Eve \$252,000
- Lights! Canberra! Action! \$38,000
- Australia Day \$252,000
- Christmas in the City \$114,000
- Canberra Balloon Spectacular \$211,000
- Canberra Nara Candle Festival \$114,000
- Spring Out \$50,000
- Canberra Writers Festival \$125,000

5. ACT Event Fund - \$0.458 million

Includes:

- 2019 funding round \$274,963
- Pre-existing funding arrangements \$182,980

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**Chief Minister
Minister for Social Inclusion and Equality
Minister for Tourism and Special Events
Minister for Trade, Industry and Investment**

Budget Estimates 2019-2020 Brief Pack

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Summary of Initiatives

Capital and ICT Initiatives Description	Budget Statement B	Budget Paper 3 References	Portfolio
<i>Output 1.4: Digital Strategy</i>			
Moving delivery of more community services online	53, 58, 68	78, 91, 134, 142	Chief Minister

Expense Initiatives Description	Budget Statement B	BP 3 References	Portfolio
<i>Output 1.1: Government Policy and Reform</i>			
Supporting local community groups to improve social inclusion and equality	18, 31, 47, 48	78, 90	Minister for Social Inclusion and Equality
<i>Output 1.2: Workforce Capability and Governance</i>			
Strengthening transparent government	48	78, 89	Chief Minister
<i>Output 3.1: Innovation, Trade and Investment</i>			
Continuing CBRfree public Wi-Fi services	47	78, 86	Minister for Trade, Industry and Investment
Investing in the CBR Innovation Network to boost business innovation	48	78, 88	Minister for Trade, Industry and Investment
Supporting business and innovation to keep growing our economy	48	78, 89	Minister for Trade, Industry and Investment
<i>Output 3.2: Visit Canberra</i>			
Delivering the 2020 Australian Tourism Awards	47	78, 86	Minister for Tourism and Special Events
<i>Output 3.4: Events</i>			
Delivering the ICC Twenty20 Cricket World Cup in 2020	47	78, 87	Minister for Tourism and Special Events

Output 1.1 - LGBTIQ Update

Talking points:

Budget Paper Reference: BS B: 18, 31, 47, 48
 BP 3: 78, 90

- Canberra prides itself on being Australia's most LGBTIQ welcoming and inclusive city.
- This year marks the 50th anniversary of LGBTIQ activism and reform in Canberra.
- This Budget celebrates how far we've come but, more importantly, highlights how we will continue to advance LGBTIQ equality and support our diverse community.
- We are implementing Capital of Equality, a new ACT Government strategy to improve wellbeing for LGBTIQ Canberrans by reforming laws, improving services, supporting peer-led organisations and opening doors for LGBTIQ people to participate in all areas of life, with a particular focus on trans and intersex people.

- Funding for the Office for LGBTIQ Affairs is ongoing (\$2.7 million over four years).
- This funding includes an investment of \$0.5m in the Canberra Inclusive Partnership, a new initiative led by the AIDS Action Council including:
 - 1000 hours of peer-led psychosocial support services to LGBTIQ people and their families; and
 - 100 hours of training and tailored support to build the capacity of mainstream service providers to deliver inclusive and appropriate services to LGBTIQ people, their families, and communities.
- The Office is also delivering the Capital of Equality Grants Program (\$0.4m over four years), supporting community-driven initiatives that improve the social and emotional wellbeing, inclusion and participation of LGBTIQ people in our community, with a particular focus on seniors and young people, as well as artists and sportspeople.
- In 2019 we are honouring 50 years of LGBTIQ activism, contributions and achievements in Canberra through support for two major national LGBTIQ events – the Out and Loud National LGBTIQ Choral Festival (24-28 October) and the Australian Homosexual Histories Conference (15-16 November).
- Through this year's Budget, we are also delivering new resources (\$87,000 in 2019-20) for ACT Health to undertake a scoping study on how our health services can support better health and wellbeing for LGBTIQ people through tailored and appropriate service delivery.
- Ongoing initiatives supporting Canberra's LGBTIQ communities include the Safe and Inclusive Schools initiative, specialist health services at the Canberra Sexual Health Centre and core funding to AIDS Action Council, A Gender Agenda, and Sexual Health and Family Planning ACT.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Wellbeing Project Key Deliverables

Talking points:

Budget Paper Reference: BS B: 2

- You announced in late 2018 the Government's intention to develop a broad set of wellbeing indicators, reflecting our diversity, to measure the ACT's progress beyond traditional economic metrics which have largely defined our performance in the past.
- The indicator set will not only provide regular snapshots of progress in the ACT; the insights gained from it will also be used to help shape Government policy priorities.
- We want an indicator set with a real Canberra feel, informed by how other jurisdictions have gone about measuring wellbeing. New Zealand's Living Standards Framework is a contemporary example of how wellbeing can be measured to help inform policy advice and Government priorities.
- The Government will be conducting a series of roundtables in July 2019 to seek the views of key stakeholders as to the issues of importance in developing a wellbeing indicator set representative of the ACT.
- These roundtables will be part of a series of consultations that will occur during the development process to help inform the indicators to be included, how they might inform government priorities, and what the best approach to monitoring and reporting on them will be.

- The public consultation commencing in July 2019 will raise awareness around the development of the indicators and seek community input, with a further phase of consultation to commence in September to build consensus around the Government's draft model and approach.
- The ACT's Wellbeing Indicator set will be launched on Canberra Day 2020.
- Given the whole-of-Government focus and work underway on wellbeing indicators, a proportion of Funding from the Healthy and Active Living project (under Minister Fitzharris' portfolio responsibility for Health and Wellbeing) was transferred to your portfolio in March 2019.
- The funding allocated for the Wellbeing project is as follows;

2018-19	\$56,000	2019-20	\$360,000	2020-2021	\$528,00
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- The Health Directorate will continue to focus on preventive health through the development of the ACT Preventive Health and Wellbeing Plan, utilising the remaining funds from the program. This will include:
 - funds to support preventative health priorities collaboratively with the ANU, related to cardiovascular health;
 - funds for It's Your Move (an initiative to improve school health over three years to 2020-21; and
 - support for Nutrition Australia 2019-20.

Cleared as complete and accurate: 30/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Chief Ministers Charitable Fund Update

Talking points:

Budget Paper Reference: BP 3: 173

- The Chief Minister's Charitable Fund was established to provide additional support to the most vulnerable members of our community. It will help to meet the social, economic, cultural, educational and environmental needs of the ACT and the surrounding region.
- The Fund also aims to increase social awareness and individual and private sector philanthropy in the region. It will build partnerships with business and government; and cooperate with other organisations to further these charitable objects.
- The 2019 priorities for the Chief Minister's Charitable Fund include:
 - improving wellbeing, mental health and employment outcomes for a range of beneficiaries including children and youth;
 - supporting people and families impacted by incarceration;
 - addressing homelessness; and
 - activating services in outer suburban areas.
- Successful applicants in the first round of the Chief Minister's Charitable Fund Grants Program are due to be announced in June. Charities and community organisations are eligible through the grants program to apply for up to \$20,000, with approximately \$400,000 available in this inaugural round for groups working with people in need in Canberra and the region.
- The Fund was established through a one off grant of \$5 million in 2018 to a new not-for-profit company limited by guarantee called the Chief Minister's Charitable Fund Ltd.

- The review of the Community Contribution Scheme has resulted in a modest increase in net gaming machine revenue. This additional funding will be directed towards the Chief Ministers Charitable fund to support those most in need in our community and will go some way to counteracting the numerous social harms that may be caused by gambling addiction in the Territory.
- The Fund is managed by an independent board that has initially mirrored the board membership of the highly regarded local charity Hands Across Canberra, giving it a head start with the skills and experience that have already built a successful local charitable organisation from the ground up.
- While the Board will ultimately have different membership to the Hands Across Canberra Board, these arrangements have enabled work on the first community grants round to progress at the same time as the Fund's governance arrangements are finalised.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Providing Reliable support for community initiatives that improve social inclusion and equality

Talking points:

Budget Paper Reference: BS B: 18, 31, 47,48
BP 3: 78, 90

- The 2019-20 Budget includes a targeted investment in community-led initiatives that improve social inclusion and equality in the ACT.
- Community groups make significant contributions to our city every day. While we offer a range of grants and programs to support these activities, in some cases worthy organisations do not fit neatly within existing programs due to the breadth or nature of the services they provide.
- This initiative sets aside \$150,000 per year for the next three years to support three organisations through direct funding. These organisations are KultureBreak (\$100,000 per annum), the Veterans Support Centre in Belconnen (\$35,000 per annum) and the Australian National Eisteddfod (\$15,000 per annum).
- Each of these organisations works in a meaningful way to increase opportunities for connection and inclusion. They enable community members to participate in and contribute to our city. This support will support organisational stability and the delivery of better inclusion and equality for Canberrans that need it most.
- KultureBreak is a youth service provider which aims to build the confidence, resilience and wellbeing of at-risk young people through community arts.
- The Veterans Support Centre in Belconnen is one of only two organisations in the ACT that provides support to Vietnam veterans, and is not affiliated with the Returned Services League.
- The Australian National Eisteddfod is held annually at the Llewellyn Hall, with acts from throughout the region and interstate performing over several days. The Eisteddfod encourages community-based music and performance, providing young people with social and artistic development.

Cleared as complete and accurate: 03/06/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 – Reportable Conduct Scheme Funding

Talking points:

Budget Paper Reference: BS B: 18, 31, 47
BP 3: 79, 87, 423

- The 2019-20 Budget continues funding for the ACT’s Reportable Conduct Scheme, which was introduced in 2017 as part of the Government’s response to the Royal Commission into Institutional Responses to Child Sexual Abuse.
- The scheme provides independent oversight of the way Canberra’s workplaces investigate and handle allegations of misconduct involving children. Entities subject to the scheme include all government and non-government schools, all ACT Government Directorates, providers of childcare services, health services, out-of-home care services and religious organisations providing care or instruction to children.
- The ACT Government will continue to fund the ACT Ombudsman to operate the Reportable Conduct Scheme by providing \$854,000 in 2019-20, which includes \$293,000 from the Safer Families Package.
- Some initiatives (including the Reportable Conduct Scheme) will now transition away from being funded by the Safer Families Levy, to create opportunities for new initiatives that address domestic and family violence. This does not signal an intention to reduce funding for the Reportable Conduct Scheme. Funding for the Reportable Conduct Scheme will continue past 2019-20, but will cease to be paid for from the Safer Families Levy.

Cleared as complete and accurate: 06/06/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.3 – Strengthening Engagement (Online Insights Panel)

Talking points:

Budget Paper Reference: BS B: 16, 32

- The YourSay Community Panel platform will launch in mid-2019. It will allow more Canberrans an opportunity to engage with the Government in ways and at times that best suit them.
- It will use a range of digital engagement and research tools like surveys, visualisation tools, polls and focus groups.
- Membership will be open to current residents of the ACT aged 16 years and over. We aim to have 3,000 members in the first year and continue to grow the membership over time.
- A monthly incentives program of 5 x \$100 e-vouchers will support participation. This is an industry standard and relevant permits have been obtained from the ACT Gambling and Racing Commission.
- The ACT Government has contracted a leading market research company, Vision Critical Communications, to provide the platform used to operate the Panel.
- The platform has been extensively tested to ensure that it complies with the Government’s security policies for ICT systems.
- Access will be controlled and all information managed in accordance with the Territory’s privacy legislation.
- Vision Critical operates similar panels for The Canberra Times and the ABC. Vision Critical has been contracted for twelve months with the option to extend annually to a maximum of three years.

BUDGET ESTIMATES BRIEF

- The total value of the contract over three years is up to \$660,600. This includes an annual subscription of approximately \$120,000 and allowance for the development of individual research projects and other services such as moderation.
- In addition, there are 2 FTE funded under this initiative.
- Approximately \$25,000 has been set aside for incentives and marketing of the Panel.
- The online panel was delivered as part of the 2018-19 Budget initiative for Strengthening Engagement. A total of \$5.067m over four years includes:
 - \$1.1m to establish and operate the Online Panel
 - \$4.1m for the continuation of the strategic engagement team for 4 years including the 2 positions to manage the panel and resizing of 2 executive positions
 - \$204,000 for a WHOG CRM
 - \$30,000 for community engagement for Section 72 Dickson (transferred to EPSDD).

Cleared as complete and accurate: 30/05/2018

Contact Officer: Anita Perkins Executive Group Manager, Communications and Engagement

Output 1.3 – Whole of Government Communications (Our Canberra)

Talking Points:

Budget Paper Reference: BS B: 16, 32

- *Our Canberra*, is the ACT Government's print and digital approach to communicating directly with Canberrans on ACT Government news, initiatives and service information.
- It comprises a monthly regionalised print newsletter, a monthly email newsletter and a website (www.act.gov.au/ourcanberra). Published content is supported and promoted with digital content such as video and tiles through ACTGov social media channels.
- The print edition of the *Our Canberra* newsletter is distributed to 187,869 Canberra residential letterboxes across five regions: Belconnen; Central; Gungahlin; Tuggeranong; and Woden, Weston Creek, Molonglo.
- It is distributed during the first week of every month, except January and February when a combined edition is distributed the last week of January.
- The monthly cost of *Our Canberra* print is approximately \$54,000. This includes \$23,000 for printing, and \$31,000 for delivery by Australia Post.
- The newsletter is printed by local Canberra printer Union Offset Printers.
- Each edition includes a foreword by the Chief Minister.
- All five editions of the print newsletter are reviewed by the Independent Reviewer every month.
- Also distributed each month is an *Our Canberra* email newsletter that features key stories from the print edition and any other timely information or relevant community engagements for that month.
- The distribution total for this newsletter as at May 2019 was 52,089 email addresses, with an average open rate of approximately 47.92%.

Creative Services Panel:

- The Whole of Government Creative Services Panel is a pre-qualification panel arrangement. It is not a guarantee or commitment of expenditure to suppliers on the panel.
- The Creative Services Panel is a 6 year contract (3 year, with 3 one year options), that was executed in October 2017. A seventh category was added to the existing contract for media placement on 15 August 2018.
- This is in addition to the existing panel categories of marketing, advertising, production, communications and engagement, photography and video, digital and graphic design that have been in place since October 2017.
- Since commencing operation (October 2017 to 30 April 2019) \$7.25m of work was placed through the Creative Services Panel. This is comprised of \$5.30m in the original six categories and \$1.95m for media buying and placement.
- The panel amount increased from \$30m to \$50m due to the seventh category (media placement) being added in July 2018 to the existing 6-year panel.
- Media placement is estimated at \$2m total per annum.
- There should be a distinction drawn between the authorised cap for expenditure under the panel deed and the actual expenditure incurred.
- Whole of Government panel arrangements are established by Procurement ACT, and in the normal course of business, the Under Treasurer, as delegate for Whole of Government arrangements such as this panel, approved the addition of the seventh category, and a commensurate increase in the authorised expenditure limit.
- Directorates are responsible for any procurement activity in relation to engaging suppliers through this panel arrangement and so the authorisation for individual engagements, rests with them.

Cleared as complete and accurate: 30/05/2018

Contact Officer: Anita Perkins

Executive Group Manager, Communications and Engagement

Output 1.2 - Industrial Relations Issues**Enterprise Bargaining, Insecure Work Taskforce and Classification Review****Talking points:****Budget Paper Reference:** BP 3: 90*Enterprise Bargaining*

- The Fair Work Commission have approved three agreements which have commenced. Nine agreements have been balloted successfully and have been or will shortly be lodged with the Fair Work Commission for approval.
- One agreement is in the final stage of bargaining and is to proceed to ballot by early June. Negotiations are continuing over the remaining agreements.
- The Fire Fighters' Union has pursued claims through an industrial action campaign. The Government respects the right of a union to take protected industrial action and will negotiate in good faith to settle the remaining issues. While the industrial action occurs the maintenance of public safety will always be safeguarded.

BUDGET ESTIMATES BRIEF

- The Government is paying the pay increases as soon as possible after each successful ballot and before the Fair Work Commission process is completed.
- The Government's pay offer of 2.7% per annum, or a compounded increase of 11.4% over the 4-year agreement (plus 1.00% increase in superannuation over that period) ensures workers' wages keep pace with inflation over the life of the agreements and delivers an election commitment. The offer is better than the Commonwealth at 2% (with no back pay) and on par or better than most other state jurisdictions.
- The Government pays above the legal minimum superannuation to support employees in retirement and will boost retirement savings through further increases. Superannuation will be protected through inclusion in the agreements.
 - Where an employee covered by the superannuation guarantee chooses to contribute 3% the Government will contribute a further 1% payment.
 - Superannuation will be paid during the first 12 months of birth related leave types, whether paid or unpaid. This seeks to redress the financial disadvantage the primary carer experiences when taking leave for childbirth or adoption.

Insecure Work Taskforce

- The Government will fund \$471,000 in 2019-20 to support the Insecure Work Taskforce and to conduct a Classification Review. The Insecure Work Taskforce was established to work through Government employment and outsourced functions to assess if employees should be offered permanent employment or whether functions should be insourced.
- Workers working in insecure work suffer significant detriment arising from lack of tenure. They miss out on certain benefits, such as redundancy, but the lack of tenure also affects other life matters such as access to a home loan. The Government will ensure where it can that workers are appropriately engaged with a preference for permanency in employment.

Classification Review

- From time to time the wage increases arising from enterprise bargaining for particular roles and classifications are insufficient to meet market demands. Over time the roles performed by workers change or particular labour markets are affected by labour demand or supply issues disproportionately. The Government has agreed to undertake a review of a selection of the classifications in the ACTPS to ensure market competitiveness.

Cleared as complete and accurate: 28/05/2018

Contact Officer: Meredith Whitten Deputy Director-General, Workforce Capability and Governance

Output 1.2 - Integrity Commission funding

Talking points:

Budget Paper Reference: BS A: 9-15

- In 2018-19 Budget, the Government appropriated \$8.4m over four years to establish the Integrity Commission.
- The funding was for 10 FTE staff including the Integrity Commissioner, Chief Executive Officer, Counsel Assisting and Investigative personnel.
- The appropriation was made to the Office of the Legislative Assembly to allow the Speaker to access the funding and commence initial establishment arrangements including the recruitment of the Integrity Commissioner.

- The Integrity Commission Act 2018 was passed by the Legislative Assembly and scheduled to commence on 1 July 2019.
- On 16 May 2019, the Chief Minister tabled the Integrity Commission Amendment Bill 2019 which aims to change the commencement date the ACT Integrity Commission will begin to receive complaints. The Integrity Commission will be established as a new entity on 1 July 2019. As well as the Inspector of the Integrity Commission.
- The Ombudsman is the Inspector of the Integrity Commission until such time as the Speaker has made another appointment under the Act. The ACT Ombudsman has been making arrangements for the commencement of the Act from 1 July 2019. The ACT Ombudsman was funded \$41,000 in 2018-19 and will be funded \$96,000 in 2019-20 as the Inspector. This funding will be indexed into the forward years.

Cleared as complete and accurate: 28/05/2018

Contact Officer: Meredith Whitten Deputy Director-General, Workforce Capability and Governance

Output 1.4 – Moving delivery of more community services online

Talking points:

Budget Paper Reference: BS B: 53, 58, 68
BP 3: 78, 91, 134, 142

- This initiative is investing in new and better ways of delivering services. The Government is investing \$7.5m over four years in the ACT Digital program to maintain the ACT Digital Account, Rental Bond Help, Diversity Register and Infringement Declaration Services.
- An additional \$7.3m is to implement the reforms to the Working with Vulnerable People (Background Checking) Act, including the implementation of enhanced protection for vulnerable people through the NDIS worker screening system, and explore ways to make it easier for people to prove their eligibility for a range of concessions.
- This investment will be partially offset by savings associated with administrative improvements in service deliveries.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Bettina Konti Chief Digital Officer

Output 3.1 – Update on Major Projects

Talking points:

- The ACT Government committed \$800,000 per annum for two years from 2018-19 to expand its capacity to pursue the delivery of identified projects and investment proposals that support local jobs, economic growth and industry diversification.
- Strategic Projects within Economic Development was established as part of this commitment, to undertake Whole of Government co-ordination, due diligence and stakeholder engagement to facilitate timely decision-making on key projects.

Areas of priority focus:

University of New South Wales (UNSW) Canberra City Campus proposal

- On 11 October 2018, UNSW submitted a formal proposal to the Territory to develop a higher education and innovation precinct at the Reid CIT Campus and the adjacent carpark site on the opposite side of Constitution Avenue.

BUDGET ESTIMATES BRIEF

- This followed an initial period of investigating the idea, in line with a Memorandum of Understanding entered into between the Territory and UNSW in December 2017.
- The ACT Government is currently working through the detail of UNSW's proposal and the benefits it would bring to the Territory and Canberra community. Discussions with UNSW are continuing as part of this process.
- The Canberra Institute of Technology (CIT) has been involved in the project, as a key stakeholder in any decision about the future of the precinct. CIT will continue to be engaged as government considers UNSW's proposal.
- If Government approves the proposal, any process moving forward will provide appropriate opportunities for stakeholder and community engagement, including consultation during planning and development approval stages.
- UNSW's proposal offers an exciting and unique opportunity to secure the long term presence of a second "group of eight" University in the ACT, further strengthening Canberra's reputation as the education capital.
- Construction of this new campus has potential to serve many of our ambitions as a city: urban renewal, diversifying our economy, attracting and retaining talented people and making the ACT an even better place to live, study and invest.

Aquis Entertainment – Casino Redevelopment

- On 11 December 2018, Government decided that the unsolicited proposal by Aquis to redevelop the Casino precinct could not proceed in its current form.
- Aquis was also invited to consider alternatives to progress a smaller scale casino redevelopment. The Government remains open to further discussions with the new owners of Aquis on the future of the precinct.
- Aquis submitted its proposal to redevelop Canberra Casino and surrounding precinct in August 2015 under the ACT Government's Investment Proposal Guidelines.

Canberra Technology Park, including AIE proposal

- In April 2019, and following extensive community consultation in 2018, the ACT Government announced three key decisions about the future of Canberra Technology Park to:
 - demolish and remediate the buildings on the site, prior to the sale of land;
 - retain responsibility for public green space, including any upgrade and ongoing maintenance as part of any sale process; and
 - enter into direct negotiations with the AIE with a view to reaching agreement on the terms for a direct sale of land to AIE.
- Negotiations with AIE have commenced. Once concluded, the community will be updated on the outcome and on next steps for implementation.
- Further opportunities for community consultation would be included as part of any planning and development approval process.
- In 2014, AIE submitted its proposal to redevelop Canberra Technology Park under the ACT Government's Investment Proposal Guidelines.

Cleared as complete and accurate: 30/05/2018

Contact Officer: Jenny Priest
Executive Branch Manager, Strategic Projects,
Economic Development

CMTEDD2018/3382 Budget Estimates 2018-19 – QON 23 - CM - Reconciliation Action Plans across govt - LE COUTUER – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
 CMTEDD2018/3383 Budget Estimates 2018-19 – QON 24 - CM - Access to Government Services and Information - LE COUTUER – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
 CMTEDD2018/3228 Budget Estimates 2018-19 – QON 25 - CM - Ministerial Advisory Councils - LE COUTUER – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
 CMTEDD2018/3384 Budget Estimates 2018-19 – QON 26 - CM - Government Travel offset - LE COUTUER – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
 CMTEDD2018/3385 Budget Estimates 2018-19 – QON 28 - CM - Active Travel - LE COUTUER – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
 CMTEDD2018/3386 Budget Estimates 2018-19 – QON 31 - CM - Gender ACTPS - LE COUTUER – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
 CMTEDD2018/3435 Budget Estimates 2018-19 – QON 312 - CM - CMTEDD - Procurement - Investigation protocols - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
 CMTEDD2018/3200 Budget Estimates 2018-19 – QON 386 - CM - Restructure of ACT Health - DUNNE – Select Committee on Estimates Hearing June 2018 - Due to Committee 5 July 2018
 CMTEDD2018/3207 Budget Estimates 2018-19 - QTON 241 - CM - how many redundancies have been paid in the ACT Government - COE - Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3208 Budget Estimates 2018-19 – QTON 242 - CM - what changes have occurred in Culture and Communications to warrant redundancies - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3209 Budget Estimates 2018-19 – QTON 243 - CM - what changes have taken place in Policy and Governance to warrant redundancies - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3210 Budget Estimates 2018-19 – QTON 244 - CM - have any senior executives taken any voluntary redundancies - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3211 Budget Estimates 2018-19 – QTON 245 - CM - for each of the 20 redundancies please advise what function is not required - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3212 Budget Estimates 2018-19 – QTON 246 & 247 - CM - portion of the budget relates to programs and what to staffing - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3214 Budget Estimates 2018-19 – QTON 248 - CM - how many ministerial staff positions are classified as communications roles - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3216 Budget Estimates 2018-19 – QTON 250 - CM - if emails are being sent with excel spreadsheets with personal information - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018

 CMTEDD2018/6107 Annual Report Hearings 2017-18 - QTON 14 - CM - What amount of expenditure from the Creative Services Panel has gone through the campaign reviewer - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
 CMTEDD2018/6106 Annual Report Hearings 2017-18 - QTON 11-13 - CM - Creative Services Panel Notified Value - CM - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
 CMTEDD2018/6105 Annual Report Hearings 2017-18 - QTON 9-10 - CM - Better Suburbs Participative Budgeting - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
 CMTEDD2018/6184 Annual Report Hearings 2017-18 - QON 35 - CM - Service and Program Design - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6183 Annual Report Hearings 2017-18 - QON 34 - CM - Review of Land Titles Act - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6182 Annual Report Hearings 2017-18 - QON 33 - CM - City Deals - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6181 Annual Report Hearings 2017-18 - QON 32 - CM - Digital Strategy Health Data - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6180 Annual Report Hearings 2017-18 - QON 31 - CM - Centre of Data Excellence Health Data - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6179 Annual Report Hearings 2017-18 - QON 30 - REDIRECTED TO HEALTH - CM - Coordinated Communications Advertising Spending - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6178 Annual Report Hearings 2017-18 - QON 11 - CM - Director of Territory Records Guidelines and Protocols - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6177 Annual Report Hearings 2017-18 - QON 10 - Corporate - Operating Statement - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6176 Annual Report Hearings 2017-18 - QON 09 - CM - CMTEDD Staff Profile - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
 CMTEDD2018/6210 Annual Report Hearings 2017-18 - QTON 16 - WCAG - Unsatisfied vs dissatisfied - Standing Committee on Public Accounts - Due to committee on 28 November 2018
 CMTEDD2018/6205 Annual Report Hearings 2017-18 - QON 10 - WCAG - Workforce Capability - Culture Ready Working Group - Standing Committee on Public Accounts - Due to committee on 28 November 2018
 CMTEDD2018/6204 Annual Report Hearings 2017-18 - QON 9 - WCAG - Ethical Behaviour, Professional Standards and Complaint Management - Standing Committee on Public Accounts - Due to committee on 28 November 2018
 CMTEDD2018/6203 Annual Report Hearings 2017-18 - QON 8 - WCAG - Harrassment and Bullying - Standing Committee on Public Accounts - Due to committee on 28 November 2018
 CMTEDD2018/6202 Annual Report Hearings 2017-18 - QON 7 - COMMS - A Commitment to Better Communications and Engagement - Standing Committee on Public Accounts - Due to committee on 28 November 2018
 CMTEDD2018/6201 Annual Report Hearings 2017-18 - QON 6 - WCAG - RED Framework - Standing Committee on Public Accounts - Due to committee on 28 November 2018

Budget Estimates 2018-19 – QON 101 - TSY - Secure Local Jobs Package - LE COUTEUR – Select Committee on Estimates Hearing
 CMTEDD2018/3555 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 102 - TSY - Goods and Services Procurement - LE COUTEUR – Select Committee on Estimates
 CMTEDD2018/3554 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 103 - TSY - Manuka Oval - LE COUTEUR – Select Committee on Estimates Hearing June 2018 -
 CMTEDD2018/3553 Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 105 - TSY - Revenue Management Accountability Indicators - COE – Select Committee on
 CMTEDD2018/3552 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 106 - TSY - Revenue Management Commercial General Rates Average unimproved values- COE –
 CMTEDD2018/3551 Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 107 - TSY - Revenue Management Commercial General Rates Increases by suburb - COE – Select
 CMTEDD2018/3550 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 108 - TSY - Revenue Management Commercial General Rates Increases - COE – Select Committee
 CMTEDD2018/3549 on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 109 - TSY - Revenue Management - Commercial General Rates - Revenue per suburb - COE –
 CMTEDD2018/3548 Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 110 - TSY - Revenue Management - Compliance activity - Accountability indicator - COE – Select
 CMTEDD2018/3547 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 111 - TSY - Revenue Management - Compliance activity - Overview - COE – Select Committee on
 CMTEDD2018/3546 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 112 - TSY - Revenue Management - Compliance activity - Priorities - COE – Select Committee on
 CMTEDD2018/3545 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 113 - TSY - Revenue Management - Compliance activity - Revenue recovered - COE – Select
 CMTEDD2018/3544 Committee on Estimates Hearing June 2018 - Due to 29 Committee 2 July 2018
 Budget Estimates 2018-19 – QON 114 - TSY - Revenue Management - Deferred General Rates - COE – Select Committee on
 CMTEDD2018/3543 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 115 - TSY - Revenue Management - Delinquent payments - Number - COE – Select Committee on
 CMTEDD2018/3542 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 116 - TSY - Revenue Management - Delinquent payments - Value - COE – Select Committee on
 CMTEDD2018/3541 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 117 - TSY - Revenue Management - Fairer revenue – Encouraging safer driving -COE – Select
 CMTEDD2018/3540 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 118 - TSY - Revenue Management - Fairer revenue – Landholder duty compliance - COE – Select
 CMTEDD2018/3539 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 119 - TSY - Revenue Management - Fire and emergency services levy - COE – Select Committee
 CMTEDD2018/3538 on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 120 - TSY - Revenue Management - General Rates Aged Deferral Scheme - COE – Select
 CMTEDD2018/3537 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 121 - TSY - Treasurer - Revenue Management - Increasing rates - feedback and implications - COE
 CMTEDD2018/3519 – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 122 - TSY - Treasurer - Fixed Speed Cameras Replacement - COE – Select Committee on Estimates
 CMTEDD2018/3518 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 123 - TSY - Treasurer - Land Tax - Housing and Unites - COE – Select Committee on Estimates
 CMTEDD2018/3517 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 124 - TSY - Treasurer - Lax Tax Increases by Suburb - COE – Select Committee on Estimates
 CMTEDD2018/3516 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 125 - TSY - Treasurer - Land Tax - Increase - COE – Select Committee on Estimates Hearing June
 CMTEDD2018/3515 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 126 - TSY - Treasurer - Land Tax - Revenue by Suburb - COE – Select Committee on Estimates
 CMTEDD2018/3514 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 127 - TSY - Treasurer - Lease Variation Charge - Diversifying Housing Stock - COE – Select
 CMTEDD2018/3513 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 128 - TSY - Treasurer - Lease Variation Charge - Revenue - COE – Select Committee on Estimates
 CMTEDD2018/3512 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 129 - TSY - Treasurer - Motor Vehicle Registration Fees - COE – Select Committee on Estimates
 CMTEDD2018/3511 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 130 - TSY - Treasurer - Objections - Processes - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3510 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 131 - TSY - Treasurer - Revenue Management - Objections - Processing timeframes complaints -
 CMTEDD2018/3509 COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 132 - TSY - Treasurer - Revenue Management - Objections - Processing - COE – Select Committee
 CMTEDD2018/3508 on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 133 - TSY - Treasurer - Revenue Management - Parking - Fees - COE – Select Committee on
 CMTEDD2018/3507 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 134 - TSY - Treasurer - Revenue Management - Parking - Fines - COE – Select Committee on
 CMTEDD2018/3506 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 135 - TSY - Treasurer - Revenue Management - Payroll tax - Commonwealth - COE – Select
 CMTEDD2018/3505 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 136 - TSY - Treasurer - Revenue Management - Payroll Tax - Compliance activity - COE – Select
 CMTEDD2018/3504 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018

Budget Estimates 2018-19 – QON 137 - TSY - Treasurer - Revenue Management - Payroll Tax - Definitions - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 138 - TSY - Revenue Management - Payroll Tax - Historic number of businesses - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 139 - TSY - Revenue Management - Payroll Tax - Increases - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 140 - TSY - Revenue Management - Payroll Tax - Thresholds - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 141 - TSY - Treasurer - Revenue Management - Payroll Tax - Total amount paid by businesses - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 142 - TSY - Treasurer - Pensioner Duty Concession Scheme - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 143 - TSY - Treasurer - Point of Consumption Wagering Tax - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 144 - TSY - Treasurer - Rental bonds - data - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 145 - TSY - Treasurer - Rental bonds - historic data - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 146 - TSY - Treasurer - Rental bonds - interest - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 147 - TSY - Treasurer - Residential General Rates - Average unimproved values - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 148 - TSY - Treasurer - Residential General Rates - Early payment discount - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 149 - TSY - Treasurer - Residential General Rates - Houses and units - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 150 - TSY - Treasurer - Residential General Rates - Increases by suburb - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 151 - TSY - Treasurer - Residential General Rates - Increases - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 152 - TSY - Treasurer - Residential General Rates - Revenue per suburb - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 153 - TSY - Treasurer - Staffing - compliance officers by classification - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 154 - TSY - Treasurer - Unclaimed Trust Money - Historic Data - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 155 - TSY - Treasurer - Unclaimed Trust Money - Interest - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 156 - TSY - Treasurer - Unclaimed Trust Money - Notification - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 157 - TSY - Treasurer - Unclaimed Trust Money - Returned - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 158 - TSY - Treasurer - Residential General Rates - Historic Data - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 159 - TSY - Treasurer - Commercial General Rates - Historic Data - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 160 - TSY - Treasurer - Payroll Tax - Businesses share of payroll tax - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 161 - TSY - Treasurer - Point of Consumption Wagering Tax - Communication - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 - QON 162 - TSY - Treasurer - Community Service Obligations - COE - Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 163 - TSY - Treasurer - Depreciation and amortisation rise - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 164 - TSY - Treasurer - General Public Services Category Changes - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 165 - TSY - Treasurer - Government Expenses over Time - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 166 - TSY - Treasurer - HNOB Superannuation Return Adjustment - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 167 - TSY - Treasurer - Interest Expenses - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 168 - TSY - Treasurer - Large-scale Generation Certificates - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 169 - TSY - Treasurer - Net acquisition of non-financial assets - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 170 - TSY - Treasurer - Recreation, Culture and Religion Spending - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 171 - TSY - Financial and Economic Management - Transport - light rail - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018

Budget Estimates 2018-19 – QON 172 - TSY - CTP Regulator - Autonomous vehicles - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3535 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 173 - TSY - CTP Regulator - Data collection - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3534 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 174 - TSY - CTP Regulator - Fraud - Effects - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3533 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 175 - TSY - CTP Regulator - Fraud - Instances - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3532 June 2018 - Due to Committee 2 July 2018

 Budget Estimates 2018-19 – QON 176 - TSY - CTP Regulator - Meetings with the Insurance Council of Australia, CTP Insurers, and
 CMTEDD2018/3531 the ACT Nominal Defendant - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 177 - TSY - CTP Regulator - More support for families and inclusion – Delivering a new
 CMTEDD2018/3530 Compulsory Third - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 178 - TSY - CTP Regulator - Revenue - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3529 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 179 - TSY - CTP Regulator - Whole Person Impairment - COE – Select Committee on Estimates
 CMTEDD2018/3528 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 180 - TSY - Lifetime Care and Support Fund - Costs and Investments - COE – Select Committee on
 CMTEDD2018/3527 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 181 - TSY - Lifetime Care and Support Fund - Revenue Sources - COE – Select Committee on
 CMTEDD2018/3526 Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 182 - TSY - Independent Competition and Regulatory Commission - ACT Beverage Recycling
 CMTEDD2018/3525 Scheme - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 183 - TSY - Independent Competition and Regulatory Commission - Electricity - COE – Select
 CMTEDD2018/3524 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 185 - TSY - City Centre Marketing and Improvements Levy – revenue per suburb - WALL – Select
 CMTEDD2018/3469 Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 193 - TSY - Treasurer - ICT costs compared to peer organisations - C BURCH – Select Committee
 CMTEDD2018/3523 on Estimates Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 194 - TSY - Treasurer - Increased call response times - C BURCH – Select Committee on Estimates
 CMTEDD2018/3522 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 195 - TSY - Treasurer - List of shared services - C BURCH – Select Committee on Estimates Hearing
 CMTEDD2018/3521 June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 196 - TSY - Treasurer - Staffing and contractors - C BURCH – Select Committee on Estimates
 CMTEDD2018/3520 Hearing June 2018 - Due to Committee 2 July 2018
 Budget Estimates 2018-19 – QON 279 - TSY - Treasurer - ACTIA - Nominal Defendant and KPIs - COE – Select Committee on
 CMTEDD2018/3468 Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 280 - TSY - Treasurer - ACTIA - Reviews - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3467 June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 281 - TSY - Treasurer - ACTIA - Risk management Seminars - COE – Select Committee on
 CMTEDD2018/3466 Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 282 - TSY - Treasurer - Icon Water - Debt - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3465 June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 283 - TSY - Treasurer - Icon Water - Dividends - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3464 June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 284 - TSY - Treasurer - Icon Water - Expenses - ActewAGL Shared Services Agreements - COE –
 CMTEDD2018/3463 Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 285 - TSY - Treasurer - Icon Water - Gifted Assets - COE – Select Committee on Estimates Hearing
 CMTEDD2018/3462 June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 286 - TSY - Treasurer - Icon Water - Renewable energy assets - COE – Select Committee on
 CMTEDD2018/3461 Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 287 - TSY - Treasurer - Icon Water - Risks- COE – Select Committee on Estimates Hearing
 CMTEDD2018/3460 June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 288 - TSY - Treasurer - Icon Water - Share of Operating Profit from Energy Investments - COE –
 CMTEDD2018/3459 Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 289 - TSY - Treasurer - Icon Water - Staffing - Customer services - COE – Select Committee on
 CMTEDD2018/3458 Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 29 - TSY (WSIR) - Secure Local Jobs - LE COUTUER – Select Committee on Estimates Hearing
 CMTEDD2018/3427 June 2018 - Due to Committee 6 July 2018
 Budget Estimates 2018-19 – QON 290- TSY - Treasurer - Icon Water - Staffing - Executive - COE – Select Committee on Estimates
 CMTEDD2018/3457 Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 291 - TSY - CMTEDD - Icon Water - Staffing - Mental health – COE – Select Committee on
 CMTEDD2018/3456 Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 292 - TSY - CMTEDD - Icon Water - Staffing - Non-ongoing employees and contractors – COE –
 CMTEDD2018/3455 Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 293 - TSY - CMTEDD - Icon Water - Strategies - ActewAGL involvement – COE – Select Committee
 CMTEDD2018/3454 on Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 294 - TSY - CMTEDD - Icon Water - Strategies - Customer strategy – COE - Select Committee on
 CMTEDD2018/3453 Estimates Hearing June 2018 - Due to Committee 3 July 2018
 Budget Estimates 2018-19 – QON 295 - TSY - CMTEDD - Icon Water - Strategies - Management of ActewAGL – COE - Select
 CMTEDD2018/3452 Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018

CMTEDD2018/3451	Budget Estimates 2018-19 – QON 296 - TSY - CMTEDD - Icon Water - Upgrades - Electrical and instrumentation control systems - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3450	Budget Estimates 2018-19 – QON 297 - TSY - CMTEDD - Icon Water - Upgrades - Information technology and ActewAGL - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3449	Budget Estimates 2018-19 – QON 298 - TSY - CMTEDD - Icon Water - Upgrades - Lower Molonglo Water Quality Control Centre - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3448	Budget Estimates 2018-19 – QON 299 - TSY - CMTEDD - Icon Water - upgrades - Mains and water meters - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3447	Budget Estimates 2018-19 – QON 300 - TSY - CMTEDD - Icon Water - Upgrades - Solar Photovoltaic Technology - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3446	Budget Estimates 2018-19 – QON 301 - TSY - CMTEDD - Icon Water - Water Usage - Average household use and charges - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3445	Budget Estimates 2018-19 – QON 302 - TSY - CMTEDD - Icon Water - Water Usage - User Charges - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3444	Budget Estimates 2018-19 – QON 303 - TSY - CMTEDD - Output Class 8.1 - Infrastructure Program - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3443	Budget Estimates 2018-19 – QON 304 - TSY - CMTEDD - Output Class 9.2 Venues - Accountability Indicators and Surveys - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3442	Budget Estimates 2018-19 – QON 305 - TSY - CMTEDD - Procurement - Accountability Indicator - Indigenous suppliers - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3441	Budget Estimates 2018-19 – QON 306 - TSY - CMTEDD - Procurement - Accountability Indicator - Public availability of Contracts Register - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3440	Budget Estimates 2018-19 – QON 307 - TSY - CMTEDD - Procurement - Accountability Indicator - Public satisfaction - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3439	Budget Estimates 2018-19 – QON 308 - TSY - CMTEDD - Procurement - Contractor Central - General practices - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3438	Budget Estimates 2018-19 – QON 309 - TSY - CMTEDD - Procurement - Contractor Central - Non-ongoing employees and contractors - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3437	Budget Estimates 2018-19 – QON 310 - TSY - CMTEDD - Procurement - Contracts Register - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3436	Budget Estimates 2018-19 – QON 311 - TSY - CMTEDD - Procurement - Cultural issues - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3434	Budget Estimates 2018-19 – QON 313 - TSY - CMTEDD - Procurement - Notifiable Invoices Register - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3433	Budget Estimates 2018-19 – QON 314 - TSY - CMTEDD - Procurement - Program of reform - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3432	Budget Estimates 2018-19 – QON 315 - TSY - CMTEDD - Procurement - Record keeping practices - Disciplinary action – COE - Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3431	Budget Estimates 2018-19 – QON 316 - TSY - CMTEDD - Procurement - Record keeping practices - Protocols - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3430	Budget Estimates 2018-19 – QON 317 - TSY - CMTEDD - Procurement - Risks - Mitigation - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3429	Budget Estimates 2018-19 – QON 318 - TSY - CMTEDD - Procurement - Smart Modern Strategic - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3428	Budget Estimates 2018-19 – QON 320 - TSY - CMTEDD - Procurement - Value for Money - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3425	Budget Estimates 2018-19 – QON 493 - TSY - ATSI - MILLIGAN – Select Committee on Estimates Hearing June 2018 - Due to Committee 9 JULY 2018
CMTEDD2018/3426	Budget Estimates 2018-19 – QON 530 - TSY - Point of Consumption Wagering Tax - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee 10 July 2018
CMTEDD2018/3221	Budget Estimates 2018-19 – QON 58 - TSY - Population Growth - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee 28 June 2018
CMTEDD2018/3222	Budget Estimates 2018-19 – QON 59 - TSY - Balancing the Commission’s objectives, and in relation to climate change - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee 28 June 2018
CMTEDD2018/3223	Budget Estimates 2018-19 – QON 60 - TSY - Ecologically Sustainable Sources of Finance - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee 28 June 2018
CMTEDD2018/3224	Budget Estimates 2018-19 – QON 78 - TSY - Climate change - LE COUTEUR - Select Committee on Estimates Hearing June 2018 - Due to Committee 28 June 2018
CMTEDD2018/3188	Budget Estimates 2018-19 – QTON 197 - TSY - Superannuation return in the headline net operating balance - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
CMTEDD2018/3189	Budget Estimates 2018-19 – QTON 199 - TSY - How net spending is financed - LEE – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
CMTEDD2018/3191	Budget Estimates 2018-19 – QTON 201 - TSY - What percentage of infrastructure spend will be completed by end of [this] financial year - 30 June - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
CMTEDD2018/3190	Budget Estimates 2018-19 – QTON 202 - TSY - Commonwealth Contributions to ACT Infrastructure Spending - ORR – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
CMTEDD2018/3192	Budget Estimates 2018-19 – QTON 202 - TSY - Large Scale Generation Certificates - COE– Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
CMTEDD2018/3193	Budget Estimates 2018-19 – QTON 203- TSY - Spending in the Health Function - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018

Budget Estimates 2018-19 – QTON 205 - TSY - Figures for the speed of growth in the health funding envelope and underlying assumptions - LEE – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
 CMTEDD2018/3194 Budget Estimates 2018-19 – QTON 206 & 207 - TSY - Payroll Tax Exemptions - COE & WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
 CMTEDD2018/3195 Budget Estimates 2018-19 – QTON 208 - TSY - breakdown of number of entities that are otherwise exempt from payroll tax with payroll under the \$2m threshold - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
 CMTEDD2018/3197 Budget Estimates 2018-19 – QTON 210 AND 211 - TSY - Accounting Treatment and Standard of Trees and Wetlands - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee June 2018
 CMTEDD2018/3196 Budget Estimates 2018-19 – QTON 212 - TSY - Change in valuation of trees when trees were cut down in Northbourne Ave for light rail - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3168 Budget Estimates 2018-19 – QTON 213 - TSY - Why is the government spending less on social protection - LEE – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3169 Budget Estimates 2018-19 – QTON 214 - TSY - Jobs Growth - ORR – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3170 Budget Estimates 2018-19 – QTON 215 - TSY - Number of people accessing the concession scheme - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3171 Budget Estimates 2018-19 – QTON 216 - TSY - Rates Waivers in the last 12 Months - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3172 Budget Estimates 2018-19 – QTON 217 - TSY - Stamp duty on mortgage repayments - STEEL – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3173 Budget Estimates 2018-19 – QTON 218 - TSY - Each suburb average unimproved value - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3174 Budget Estimates 2018-19 – QTON 219 - TSY - Lease variation charge remission - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3175 Budget Estimates 2018-19 – QTON 220 - TSY - Reduced GFA and whether this could result in lower liability for rates - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3176 Budget Estimates 2018-19 – QTON 221 - TSY - Determination of electricity prices - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3177 Budget Estimates 2018-19 – QTON 222 - TSY - Shareholders votes for AMP - WALL – Member – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3178 Budget Estimates 2018-19 – QTON 223 - TSY - Conflict of Interest in owning shares in competitors to ActewAGL - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3179 Budget Estimates 2018-19 – QTON 224 - TSY - ACT owning any portion of companies involved in PPP's - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3180 Budget Estimates 2018-19 – QTON 225 - TSY - Dividend policy and debt metrics - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3181 Budget Estimates 2018-19 – QTON 226 - TSY - Split between domestic and offshore purchases of ACT Bonds - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 25 June 2018
 CMTEDD2018/3182 Budget Estimates 2018-19 – QTON 227-230 - TSY - if documents published on the website are the same as those released under FOI - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3265 Budget Estimates 2018-19 – QTON 231 - TSY - If any bonuses were paid to Icon water or ActewAGL in relation to signing the Shared Services agreement - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3266 Budget Estimates 2018-19 – QTON 232 - TSY - ActewAGL exploring the virtual power plant - STEEL – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3267 Budget Estimates 2018-19 – QTON 233 - TSY - How many instances of bullying have been reported to Icon Water - LEE - Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3268 Budget Estimates 2018-19 – QTON 234 - TSY - Icon Water employees have accessed mental health assistance - LEE – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3269 Budget Estimates 2018-19 – QTON 235 - TSY - Social research into the ActewAGL name change to evoenergy - STEEL – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3270 Budget Estimates 2018-19 – QTON 236 - TSY - What impact the current Icon Water name has on brand recognition - STEEL – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3271 Budget Estimates 2018-19 – QTON 237 - TSY - Icon Water IT breaches - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3272 Budget Estimates 2018-19 – QTON 238 - TSY - fees within the Shared Services agreement - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3273 Budget Estimates 2018-19 – QTON 239 - TSY - The breakdown of the expense versus efficiencies of the digitisation program - C BURCH – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3274 Budget Estimates 2018-19 – QTON 240 - TSY - Externally hosted government websites - C BURCH – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
 CMTEDD2018/3183 Budget Estimates 2018-19 – QTON 249 - TSY - what is the policy for how household data transfers between units of government - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3215 Budget Estimates 2018-19 – QTON 255 - TSY (WSIR) - Work Safety Council membership - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3227 Budget Estimates 2018-19 – QTON 256 - TSY (WSIR) - the standard of the training that will be prescribed by the regulation - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
 CMTEDD2018/3226

CMTEDD2018/3225	Budget Estimates 2018-19 – QTON 257 - TSY (WSIR) - regulatory impact statement for the Work Health and Safety Amendment Bill 2018 - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 29 June 2018
CMTEDD2018/3184	Budget Estimates 2018-19 – QTON 47 - TSY - Commercial tenancies across the ACT Government portfolio - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3185	Budget Estimates 2018-19 – QTON 48 - TSY - Air-conditioning levels - LE COUTEUR - Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3187	Budget Estimates 2018-19 – QTON 49 - TSY - individual Directorates energy consumption - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3186	Budget Estimates 2018-19 – QTON 50 - TSY - The cost of National Arboretum customer satisfaction surveys - LEE – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3198	Budget Estimates 2018-19 – QTON 51 - TSY - National Arboretum Infrastructure funding - LEE – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3199	Budget Estimates 2018-19 – QTON 52 - TSY - Current landlord of the Dickson Tradies Club - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3206	Budget Estimates 2018-19 – QTON 53 - TSY - Short stay accommodation at Exhibition Park in Canberra - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/6104	Annual Report Hearings 2017-18 - QTON 8 - TSY - Consortium Partners Equity - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6103	Annual Report Hearings 2017-18 - QTON 7 - TSY - What will be the monthly payments for the light rail project - Standing Committee on Economic Development - Due to committee on 13 November 2018
CMTEDD2018/6102	Annual Report Hearings 2017-18 - QTON 6 - TSY - When were you first advised that the project was running late - Standing Committee on - Due to committee on November 2018
CMTEDD2018/6101	Annual Report Hearings 2017-18 - QTON 5 - TSY - How often does the light rail parkes way project board meet - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6100	Annual Report Hearings 2017-18 - QTON 4 - TSY - GIO Stadium - Match Day Experience Complaints - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6099	Annual Report Hearings 2017-18 - QTON 3 - TSY - Master Plan for Kingston Railway - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6098	Annual Report Hearings 2017-18 - QTON 2 - TSY - Referral to the Auditor General - Gundaroo Drive - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6097	Annual Report Hearings 2017-18 - QTON 1 - TSY - Delay and the budget blowouts with Gundaroo Drive - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6119	Annual Report Hearings 2017-18 - QTON XX - TSY - CTP Anticipated Claim Activity - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 13 November 2018
CMTEDD2018/6118	Annual Report Hearings 2017-18 - QTON 25 - TSY - 2017 funding for work on a coordinated community facilities booking system - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6117	EPSD RESPONDING - Annual Report Hearings 2017-18 - QTON 24 - TSY - Members of Woden Community Facilities - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6116	Annual Report Hearings 2017-18 - QTON 23 - TSY - Role of the Government Procurement Board - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6115	Annual Report Hearings 2017-18 - QTON 22 - TSY - Government Procurement Boards consideration of Auditor-Generals report - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6114	Annual Report Hearings 2017-18 - QTON 21 - TSY - Riverview Contracts - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6175	Annual Report Hearings 2017-18 - QON 39 - TSY - CMTEDD Infrastructure and Capital Works - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6174	Annual Report Hearings 2017-18 - QON 38 - TSY - CMTEDD Infrastructure and Capital Works - Light Rail - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6173	Annual Report Hearings 2017-18 - QON 37 - TSY - CMTEDD Infrastructure and Capital Works - Courts - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6172	Annual Report Hearings 2017-18 - QON 36 - TSY - CMTEDD Infrastructure and Capital Works - Capital Works Budget - Standing Committee on - Due to committee on November 2018
CMTEDD2018/6171	Annual Report Hearings 2017-18 - QON 28 - TSY - Procurement Board - Proposals considered - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6170	Annual Report Hearings 2017-18 - QON 27 - TSY - Procurement Board - Follow up - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6169	Annual Report Hearings 2017-18 - QON 26 - TSY - Procurement - Whole of Government - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6168	Annual Report Hearings 2017-18 - QON 25 - TSY - Procurement - Whole of Government Compliance with WoG arrangements - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6167	REDIRECTED TO SLA - Annual Report Hearings 2017-18 - QON 24 - TSY - Procurement - Riverview - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6166	Annual Report Hearings 2017-18 - QON 23 - TSY - Procurement - Notifiable Invoices Register - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6165	Annual Report Hearings 2017-18 - QON 22 - TSY - Procurement - Linking contracts and invoices - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018

CMTEDD2018/6164	Annual Report Hearings 2017-18 - QON 21 - TSY - Procurement - e-tendering - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6163	Annual Report Hearings 2017-18 - QON 20 - TSY - Procurement - Contracts Register - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6162	Annual Report Hearings 2017-18 - QON 19 - TSY - Contractor Central - Tracking and reporting - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6161	Annual Report Hearings 2017-18 - QON 18 - TSY - Procurement - Contractor Central - Timeline - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6160	Annual Report Hearings 2017-18 - QON 17 - TSY - Procurement - Contractor Central - Savings - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6159	Annual Report Hearings 2017-18 - QON 16 - TSY - Procurement Contractor Central - Guidelines - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6158	Annual Report Hearings 2017-18 - QON 15 - TSY - Contractor Central - Contractors - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6157	Annual Report Hearings 2017-18 - QON 14 - TSY - Procurement conflict of interest - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6156	Annual Report Hearings 2017-18 - QON 13 - TSY - Compliance with legislation and guidelines - Contract amount - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6155	Annual Report Hearings 2017-18 - QON 12 - TSY - Procurement - Complaints - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6154	Annual Report Hearings 2017-18 - QON 04 - TSY - Peppercorn rents - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6153	Annual Report Hearings 2017-18 - QON 03 - TSY - Stromlo - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6152	Annual Report Hearings 2017-18 - QON 02 - TSY - Manuka Oval - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6151	Annual Report Hearings 2017-18 - QON 01 - TSY - GIO Stadium - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6149	Annual Report Hearings 2017-18 - QON 1 - TSY - Icon Water Staff Profile - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6148	Annual Report Hearings 2017-18 - QTON 21 - TSY - Adobe Pro Software Licences - Stephen-Smith- Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6147	Annual Report Hearings 2017-18 - QTON 19 - TSY - Actual Investment Return for Lifetime Care and Support - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6146	Annual Report Hearings 2017-18 - QTON 18 - TSY - Actual Investment Return for Lifetime Care and Support - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6145	Annual Report Hearings 2017-18 - QTON 17 - TSY - Length of Investment Advisory Services by Towers Watson - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6144	Annual Report Hearings 2017-18 - QTON 15 - TSY - Icon Water CEO Recruitment Timelines - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6143	Annual Report Hearings 2017-18 - QTON 14 - TSY - Suspension or Standby Mode Definitions for M2G - Treasurer - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6142	Annual Report Hearings 2017-18 - QTON 13 - TSY - Two Weeks Operational Costs of Murrumbidgee to Googong Pipeline - Treasurer - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6141	Annual Report Hearings 2017-18 - QTON 12 - TSY - Standby Operational Costs of Murrumbidgee to Googong Pipeline - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6140	Annual Report Hearings 2017-18 - QTON 11 - TSY - Volume of Water in Murrumbidgee to Googong Pipeline - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6139	Annual Report Hearings 2017-18 - QTON 10 - TSY - Cost of hosting Inspire Co - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6138	Annual Report Hearings 2017-18 - QTON 9 - TSY - Program of re-evaluations on Flemington Road - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6137	Annual Report Hearings 2017-18 - QTON 8 - TSY - Re-evaluations on Flemington Road - Treasurer - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6136	Annual Report Hearings 2017-18 - QTON 7 - TSY - Land Sales Revenues from the SLA - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6135	Annual Report Hearings 2017-18 - QTON 6 - TSY - How many Braddon properties have a residential unit plan - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6134	Annual Report Hearings 2017-18 - QTON 5 - TSY - How many Braddon properties had changed lease purpose clauses - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6133	Annual Report Hearings 2017-18 - QTON 4 - TSY - How many Braddon properties have had a valuation adjustment - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6132	Annual Report Hearings 2017-18 - QTON 3 - TSY - Case Studies of Taxes - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6131	Annual Report Hearings 2017-18 - QTON 2 - TSY - Lease Variation Charge in Braddon - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6130	Annual Report Hearings 2017-18 - QTON 1 - TSY - How many properties in Braddon - Standing Committee on Public Accounts - Due to committee on 21 November 2018
CMTEDD2018/6127	Annual Report Hearings 2017-18 - QON 1 - TSY - ACT Long Service Leave Authority Workforce Structure - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 15 November 2018

CMTEDD2018/6209 Annual Report Hearings 2017-18 - QON 5 - Shared Services - Service Desk Operation Indicators - Standing Committee on Public Accounts - Due to committee on 28 November 2018

CMTEDD2018/6208 Annual Report Hearings 2017-18 - QON 4 - Shared Services - IT Security - Standing Committee on Public Accounts - Due to committee on 28 November 2018

CMTEDD2018/6207 Annual Report Hearings 2017-18 - QON 3 - Shared Services - Payments and Reimbursements - Standing Committee on Public Accounts - Due to committee on 28 November 2018

CMTEDD2018/6206 Annual Report Hearings 2017-18 - QON 2 - Shared Services - Physical Records Storage - Standing Committee on Public Accounts - Due to committee on 28 November 2018

CMTEDD2018/6200 Annual Report Hearings 2017-18 - QON 32 - TSY - Pensioner Duty Concession Scheme - Standing Committee on Health, Ageine and Community Services - Due to committee on 27 November 2018

CMTEDD2018/6199 Annual Report Hearings 2017-18 - QON 29 - TSY - General Rates Aged Deferral Scheme - Standing Committee on Health, Ageing and Community Services - Due to committee on 27 November 2018

CMTEDD2018/6198 Annual Report Hearings 2017-18 - QON 23 - TSY - ACT Seniors Week - Seniors Expo - Standing Committee on HACS Due to the Committee on 27 November 2018

CMTEDD2018/3220	Budget Estimates 2018-19 – QTON 57 - Enterprise CBR - Canberra Institute of Technology Enrolments - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3219	Budget Estimates 2018-19 – QTON 56 - Enterprise CBR - program commencement in the Canberra Theatre and Canberra Institute of Technology partnership - ORR – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3218	Budget Estimates 2018-19 – QTON 55 - Enterprise CBR - qualifications being offered in the Canberra Theatre and Canberra Institute of Technology partnership - ORR – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3217	Budget Estimates 2018-19 – QTON 54 - Enterprise CBR - University of NSW and Canberra Institute of Technology proposal - WALL – Select Committee on Estimates Hearing June 2018 - Due to Committee 26 June 2018
CMTEDD2018/3356	Budget Estimates 2018-19 – QTON 439 - Enterprise CBR - What is in the artist brief for the replacement artwork for the Hughes shops - DUNNE – Select Committee on Estimates Hearing June 2018 - Due to Committee 5 July 2018
CMTEDD2018/3357	Budget Estimates 2018-19 – QTON 438 - Enterprise CBR - What is the impact on CMAG gallery exhibition space of expansion of storage areas - DUNNE – Select Committee on Estimates Hearing June 2018 - Due to Committee 5 July 2018
CMTEDD2018/3358	Budget Estimates 2018-19 – QTON 437 - Enterprise CBR - What is happening with the Belconnen Arts Centre in September and October - DUNNE – Select Committee on Estimates Hearing June 2018 - Due to Committee 5 July 2018
CMTEDD2018/3564	Budget Estimates 2018-19 – QTON 254 - EC - Screen Canberra Agreement - COE - Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 29 June 2018
CMTEDD2018/3563	Budget Estimates 2018-19 – QTON 253 - EC - Protiviti Consultancy - COE - Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 29 June 2018
CMTEDD2018/3562	Budget Estimates 2018-19 – QTON 252 - EC - Floriade Overspend - COE - 22 June 2018 - Due to Committee 29 June 2018
CMTEDD2018/3561	Budget Estimates 2018-19 – QTON 251 - EC - Spending on CBR Brand Merchandise - CHEYNE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 29 June 2018
CMTEDD2018/3367	Budget Estimates 2018-19 – QON 9 - Enterprise CBR - Innovation - ACT International Engagement Strategy - Regional priorities - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3366	Budget Estimates 2018-19 – QON 8 - Enterprise CBR - Innovation - ACT International Engagement Strategy - International travel - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3365	Budget Estimates 2018-19 – QON 7 - Enterprise CBR - Innovation - ACT International Engagement Strategy – Direct flights - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3202	Budget Estimates 2018-19 – QON 634 - Enterprise CBR - Aboriginal and Torres Strait Islander Arts Officer - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee 12 July 2018
CMTEDD2018/3201	Budget Estimates 2018-19 – QON 633 - Enterprise CBR - Buildings housing Arts Organisations - LE COUTEUR – Select Committee on Estimates Hearing June 2018 - Due to Committee 12 July 2018
CMTEDD2018/3204	Budget Estimates 2018-19 – QON 606 - Enterprise CBR - The online community coordinated venue booking system - KIKKERT – Select Committee on Estimates Hearing June 2018 - Due to Committee 12 July 2018
CMTEDD2018/3364	Budget Estimates 2018-19 – QON 6 - Enterprise CBR - Innovation - ACT Economic Development Strategy - Resources - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3203	Budget Estimates 2018-19 – QON 587 - Enterprise CBR - Belconnen Stadium - KIKKERT – Select Committee on Estimates Hearing June 2018 - Due to Committee 12 July 2018
CMTEDD2018/3231	Budget Estimates 2018-19 – QON 550 - Enterprise CBR - Screen Industry fund & New Canberra Theatre Complex - DUNNE – Select Committee on Estimates Hearing June 2018 - Due to Committee 11 July 2018
CMTEDD2018/3230	Budget Estimates 2018-19 – QON 549 - Enterprise CBR - Cultural Facilities Corporation - DUNNE – Select Committee on Estimates Hearing June 2018 - Due to Committee 11 July 2018
CMTEDD2018/3229	Budget Estimates 2018-19 – QON 548 - Enterprise CBR - Arts Engagement - DUNNE – Select Committee on Estimates Hearing June 2018 - Due to Committee 11 July 2018
CMTEDD2018/3363	Budget Estimates 2018-19 – QON 5 - Enterprise CBR - Innovation - Accountability Indicators - Unsolicited bids - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3213	Budget Estimates 2018-19 – QON 495 - Enterprise CBR - Sport & Recreation - MILLIGAN – Select Committee on Estimates Hearing June 2018 - Due to Committee 9 July 2018
CMTEDD2018/3362	Budget Estimates 2018-19 – QON 4 - Enterprise CBR - Innovation - Accountability Indicators - Programs - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3575	Budget Estimates 2018-19 – QON 319 - EC – Aquis Casino – COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
CMTEDD2018/3361	Budget Estimates 2018-19 – QON 3 - Enterprise CBR - Innovation - Accountability Indicators - Ongoing programs and accountability indicators - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3381	Budget Estimates 2018-19 – QON 27 - Enterprise CBR - Economic Development - Cycle Tourism Strategy - Le Coutuer – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3380	Budget Estimates 2018-19 – QON 22 - Enterprise CBR - Economic Development - Innovation - diversity in programs - LE COUTUER – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3379	Budget Estimates 2018-19 – QON 21 - Enterprise CBR - Innovation - Organisational Structure - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3378	Budget Estimates 2018-19 – QON 20 - Enterprise CBR - Innovation - Office of the Commissioner for International Engagement - Staffing - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3360	Budget Estimates 2018-19 – QON 2 - Enterprise CBR - Innovation - Accountability Indicators - Major Project Facilitation - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3354	Budget Estimates 2018-19 – QON 192 - EC - Skilling Australians Fund - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
CMTEDD2018/3353	Budget Estimates 2018-19 – QON 191 - EC - Registered Training Organisations - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
CMTEDD2018/3352	Budget Estimates 2018-19 – QON 190 - EC - Move from CMTEDD - COE – Select Committee on Estimates Hearing 22 June 2018 - Due to Committee 2 July 2018
CMTEDD2018/3377	Budget Estimates 2018-19 – QON 19 - Enterprise CBR - Innovation - Office of the Commissioner for International Engagement - Specific outcomes - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018

CMTEDD2018/3351	Budget Estimates 2018-19 – QON 189 - EC - Apprenticeships - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 2 July 2018
CMTEDD2018/3571	Budget Estimates 2018-19 – QON 188 - EC - CRA University of NSW campus - COE - Select Committee on Estimates Hearing June 2018 - Due to Committee 3 July 2018
CMTEDD2018/3376	Budget Estimates 2018-19 – QON 18 - Enterprise CBR - Innovation - Office of the Commissioner for International Engagement – International trips - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3375	Budget Estimates 2018-19 – QON 17 - Enterprise CBR - Innovation - Office of the Commissioner for International Engagement - Commissioner and Ministerial travel - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3374	Budget Estimates 2018-19 – QON 16 - Enterprise CBR - Innovation - Office of the Commissioner for International Engagement - Budget allocation - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3373	Budget Estimates 2018-19 – QON 15 - CM - Innovation - More jobs for our growing city – Policy Innovation Team - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3372	Budget Estimates 2018-19 – QON 14 - Enterprise CBR - Innovation - More jobs for our growing city – Key industry sector development - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3371	Budget Estimates 2018-19 – QON 13 - Enterprise CBR - Innovation - International travel – Ministerial trips - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3370	Budget Estimates 2018-19 – QON 12 - Enterprise CBR - Innovation - International Ministerial Travel – Spending on hospitality - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3369	Budget Estimates 2018-19 – QON 11 - Enterprise CBR - Innovation - Innovate Canberra - Programs - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3368	Budget Estimates 2018-19 – QON 10 - Enterprise CBR - Innovation - Business Development Strategy - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/3359	Budget Estimates 2018-19 – QON 1 - Enterprise CBR - Innovation - Accountability Indicators - Grants - COE – Select Committee on Estimates Hearing June 2018 - Due to Committee 6 July 2018
CMTEDD2018/6113	Annual Report Hearings 2017-18 - QTON 20 - ED - Nightfest ticket sales - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6112	Annual Report Hearings 2017-18 - QTON 19 - ED - Engagement of Protiviti - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6111	Annual Report Hearings 2017-18 - QTON 18 - ED - Lonely Planet Accolade - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6110	Annual Report Hearings 2017-18 - QTON 17 - ED - Healthy and Active Living Budget Compared to Study Canberra - Trade, Industry and Investment - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6109	Annual Report Hearings 2017-18 - QTON 16 - ED - Healthy and Active Living Budget Staffing - Trade, Industry and Investment - Standing Committee on Economic Development - Due to committee on 13 November 2018
CMTEDD2018/6108	Annual Report Hearings 2017-18 - QTON 15 - ED - Commissioner for International Engagement Activities - Trade, Industry and Investment - Standing Committee on Economic Development and Tourism - Due to committee on 13 November 2018
CMTEDD2018/6129	Annual Report Hearings 2017-18 - QON 3 - ED - University of Canberra Workforce Structure - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 15 November 2018
CMTEDD2018/6128	Annual Report Hearings 2017-18 - QON 2 - ED - CIT Workforce Structure - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 15 November 2018
CMTEDD2018/6125	Annual Report Hearings 2017-18 - QTON 4 - ED - Nature of the 2017 bullying allegation - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 14 November 2018
CMTEDD2018/6124	Annual Report Hearings 2017-18 - QTON 3 - ED - CIT staff currently who are either off on workers' compensation or have current claims - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 14 November 2018
CMTEDD2018/6123	Annual Report Hearings 2017-18 - QTON 2 - ED - Popularity of CIT's barbering course - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 14 November 2018
CMTEDD2018/6122	Annual Report Hearings 2017-18 - QTON 1 - ED - Proportion of CIT Market Share - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 14 November 2018
CMTEDD2018/6121	Annual Report Hearings 2017-18 - QTON 3 - ED - Arts Facilities Energy Efficiency Upgrades - Standing Committee on Economic Development and Tourism - Due to committee on 14 November 2018
CMTEDD2018/6120	Annual Report Hearings 2017-18 - QTON 2 - ED - Number of arts residencies - Standing Committee on Economic Development and Tourism - Due to committee on 14 November 2018
CMTEDD2018/6197	Annual Report Hearings 2017-18 - QON 43 - ED - Staffing and Study Canberra - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6196	Annual Report Hearings 2017-18 - QON 42 - ED - Innovation Spending - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6195	Annual Report Hearings 2017-18 - QON 41 - ED - Flights between Hobart and Canberra - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6194	Annual Report Hearings 2017-18 - QON 40 - ED - Business Feedback - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6193	Annual Report Hearings 2017-18 - QON 29 - ED - Advertising Spend Lonely Planet - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6192	Annual Report Hearings 2017-18 - QON 8 - ED - Local Industry Advocate - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6191	Annual Report Hearings 2017-18 - QON 7 - ED - Local Industry Participation Policy - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6190	Annual Report Hearings 2017-18 - QON 6 - ED - Events ACT Staff Training - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018
CMTEDD2018/6189	Annual Report Hearings 2017-18 - QON 5 - ED - Events ACT Staff - Standing Committee on Economic Development and Tourism - Due to committee on November 23 2018
CMTEDD2018/6188	Annual Report Hearings 2017-18 - QON 7 - ED - ANU Funding - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018

CMTEDD2018/6187 Annual Report Hearings 2017-18 - QON 4 - ED - Cultural Facilities Corporation - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018

CMTEDD2018/6186 Annual Report Hearings 2017-18 - QON 3 - ED - artsACT - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018

CMTEDD2018/6185 Annual Report Hearings 2017-18 - QON 2 - ED - artsACT staffing - Standing Committee on Economic Development and Tourism - Due to committee on 23 November 2018

CMTEDD2018/6216 Annual Report Hearings 2017-18 - QTON 5 - ED - Precise way Study Canberra scholarships are determined - Standing Committee on Education, Employment and Youth Affairs - Due to committee on 14 November 2018

CMTEDD2018/6212 Annual Report Hearings 2017-18 - QON 2 - ED - Sport and Recreation - Standing Committee on Environment and Transport and City Services - Omnibus Questions - Due to committee on 29 November 2018

CMTEDD2018/6211 REFERRED TO TCCS - Annual Report Hearings 2017-18 - QON 1 - ED - Sporting Ovals - Standing Committee on Environment and Transport and City Services - Boomanulla - Due to committee on 29 November 2018

ISSUE: ACT PROPERTY GROUP AND GOVERNMENT OFFICE PROJECTS
Talking points:
ACT Property Group Capital Works

- ACT Government has committed \$7.5m over four years (2018-19 to 2021-22) to upgrade 1 Moore Street in the City to a B-Grade standard and improve its energy rating to a minimum 5-Star National Australian Built Environment Rating System (NABERS) rating. An additional \$0.68m will also be contributed to the project by the Carbon Neutral Loan Fund.
- The 1 Moore Street project will include replacement of critical HVAC plant and equipment, removal of hazardous materials, replacement of lifts, upgrade of all windows to triple glazed windows and base building refurbishments to ensure the building continues to provide clinical, dispute resolution services and office accommodation to government agencies for the next 20 years.

Civic Office Project

- The new Civic Office, located (Block 35 Section 100) has been sold to the Capital Property Group (CPG) with a pre-commitment to lease a new 20,000 square metre net lettable area (NLA) government office building.
- The government office building will accommodate about 1,900 public servants and will contain basement car parking of which the Territory will lease 150 car spaces.
- The base building construction is currently progressing through the structure and fitout construction will commence in mid-late 2019. The office floors are designed to provide a flexible workplace using Activity Based Working (ABW). There is no delay to the completion date of 1 October 2020.
- The Territory is to lease the building for 20 years (with options to extend) and has decided to capital fund and own the fitout which is **\$42.1 million** in total. The fitout cost plan to be delivered by CPG has a total cost of \$36.8 million, which is in addition to ICT costs of \$4.3m which are to be procured and delivered by Shared Services ICT (SSICT). A further \$0.9m has been retained by the Project Team for various infrastructure costs (eg Commonwealth security infrastructure).

Table 1: Current Capital Funding – Civic Office project

	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	Total \$'000
Office Accommodation - Civic	205	501	862	500	500	2,568

Cleared as complete and accurate: 03/06/2019
 Cleared by: Shaun Strachan Deputy Under Treasurer Ext: 71001
 Contact Officer name: Garry Gordon/Stephen Gwilliam Ext: 52250/75267
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name: Garry Gordon/Stephen Gwilliam

Building a better City - Office accommodation (Civic)	1,471	2,176	21,616	14,271	-	39,534
Total Civic	1,676	2,677	21,678	14,771	500	42,102

Dickson Office Project

- Doma Group Pty Ltd was selected as the preferred tenderer and existing buildings have been demolished with development applications lodged for the new mixed use precinct.
- The new Government office building will have an *Access Canberra* shopfront, a publicly accessible business centre and contain basement car parking of which the Territory will lease 40 car spaces. The proposed 13,200 square metre NLA government office building will accommodate about 1,300 public servants.
- The building will be five star Green Star, feature substantial end of trip facilities to support active travel, and incorporate rain water reuse and solar PV panels.
- A contract with DOMA was signed on 20 December 2017 and settlement on the land occurred on 1 May 2018. The building is to be constructed and ready for occupation by 13 February 2020.
- The Territory is to lease the building for 20 years (with options to extend) but has decided to capital fund the fitout. Funding of \$26 million was provided in the 2017-18 Budget, of which \$23.5m is to be provided to Doma and the balance of \$2.5m to SSICS for ICT infrastructure costs.

Table 2: Current Capital Funding – Dickson Office project

	2017-18 \$'000	2018-19 \$'000	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	Total \$'000
Office Accommodation - Dickson	1,267	6,800	16,949	1,000	-	26,016
Total Dickson	1,267	6,800	16,949	1,000	-	26,016

Government Office Buildings Omnibus

- Work will be undertaken on building and fit-out modifications, digitisation and records management, ICT infrastructure, communal work points and technology and business change processes to support directorates to transition into the new buildings and new contemporary work practices. Funding (excluding depreciation) over two years for the new initiatives is as follows (see also below):

Building and fitout costs relating to fit for purpose work environments (\$3.7m in capital)

Property related costs (\$5.6m expenses)

Technology and business change arising from moving to an ABW environment (\$6.2m capital and \$8.7m expenses)

Workforce transformation (\$6.3m expenses).

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 Cleared for release: Yes
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The following funding has been provided in the 2019-20 ACT Budget to transition to the two new office buildings (as outlined above).

Table 3: Government Office Buildings (Civic and Dickson) - Omnibus Business Case

	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	Total \$'000
Capital	6,510	3,374	-	-	9,884
Depreciation	298	1,131	1,515	1,515	4,459
Associated Expenses	9,117	6,819	2,598	1,997	20,531
Net Expenses	9,415	7,950	4,113	3,512	25,036

Cleared as complete and accurate: 03/06/2019
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 Cleared for release: Yes
 Information Officer name: Garry Gordon/Stephen Gwilliam
 TRIM Ref: TRSY19/128379

Portfolio/s: Government Services and Procurement**ISSUE: SHARED SERVICES****Key Information:*****Human Resources Information Management Solution***

- The HRIMS Program has been established to provide a Whole of Government (WHoG) solution for payroll and human capital management.
- In April 2019, after the conduct of a comprehensive procurement process, contract negotiations with the implementation partner (Ernst & Young) and the product vendor (SAP) were concluded and respective contracts executed.
- The implementation is scheduled over two years with a final operating capability delivered in 2021-22.
- In the 2017-18 budget process, an initial \$11 million over three-years of capital funding was approved to undertake a procurement process for a new HRIMS for the Territory. The second phase of the program was approved in the 2019-20 Budget, covering deployment and integration costs.
- The 2019-20 budget provides for \$49.593 million.

Cyber Security

- On 27 November 2018, Shared Services ICT were notified by the Australian Cyber Security Centre (ACSC) that the ACT Government Outlook directory had been compromised by an external entity.
- The nature of information obtained was largely work phone numbers, addresses and emails much of which is publicly available through the ACT Government staff directory website.
- Working with the ACSC and the Australian Federal Police (AFP), Shared Services closed the gap in security configuration protocols and strengthened them through the implementation of Multi-Factor Authentication for Outlook web access. There was no broader compromise to ACT business systems or personal data.
- In a small number of instances, it was found that some staff had residential (14) and personal email (3) addresses listed in the database. These staff were contacted and individually advised of the breach.

Cleared as complete and accurate:	28/05/2019	
Cleared by: Shaun Strachan	Deputy Under Treasurer	Ext: 71001
Contact Officer name: Graham Tanton	Executive Group Manager	Ext: 75757
Lead Directorate:	Shared Services	
	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Graham Tanton	
TRIM Ref: TRSY19/123156		

Oracle

- Shared Services ICT has negotiated with Oracle a WhoG licensing arrangement covering database products required to drive key Territory functions (e.g. financial management, revenue management).
- The new arrangement takes the form of an unlimited licence agreement whereby there is no restriction on the Territory's utilisation of numerous Oracle technical products. Other products are subject to a price cap for the three year duration of the new arrangement.
- The WhoG arrangement will ensure that the Territory is compliant in the area of Oracle technical licensing over a three year period, and that significant Territory functions with a reliance on these technical products continue.
- The 2019-20 Budget provides funding of \$7.192 million to cover the anticipated cost of the WhoG agreement, provide enhanced monitoring of Oracle licence utilisation, and identify options for migration of on-premises Oracle applications to the Cloud (consistent with the Territory's Cloud Policy).

Staffing Contractor Numbers

- As at 17 May 2019 Shared Services had approximately 802 employees and 147 contractors for a total head count of 949. The average daily rate contractors are paid is \$719.28. There are 16 contractors currently paid \$1,000 per day or more, which equates to approximately 10.8% of contractors.
- Currently, there is a high demand for ICT roles such as Cloud Specialists, Identity Access Management Specialists and Java Analysts and Programmers, testers, developers, project management and payroll officers.
- Shared Services is part of the Smart Modern Strategic (SMS) Procurement Reform Program that has seen a move to the new ACT Contractor Central labour hire business solution in April 2017.

Cleared as complete and accurate:	28/05/2019	
Cleared by: Shaun Strachan	Deputy Under Treasurer	Ext: 71001
Contact Officer name: Graham Tanton	Executive Group Manager	Ext: 75757
Lead Directorate:	Shared Services	
	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Graham Tanton	
TRIM Ref: TRSY19/123156		

Portfolio/s: Government Services and Procurement

ISSUE: PROCUREMENT ACT

Key Information:

Aboriginal and Torres Strait Islander Procurement Policy

The Government is currently rolling out the Aboriginal and Torres Strait Islander Procurement Policy (Policy), ahead of the anticipated commencement date of 1 July 2019.

- The Policy encourages Territory entities to identify and address barriers to Aboriginal and Torres Strait Islander enterprises in their procurement processes.
- Key Features of the Policy include:
 - an exemption to the quotation threshold for Territory entities to directly approach an Aboriginal and Torres Strait Islander enterprise for a quote for work under \$200,000;
 - an addition to the Local Industry Participation Policy and, where appropriate the provisions of the Secure Local Jobs Code, to specifically consider Aboriginal and Torres Strait Islander employment and sub-contracting opportunities for projects valued at \$5 million and over; and
 - targeted and meaningful performance measures for Territory entities to report against, which capture the breadth and volume of work opportunities afforded to, and successful engagements of Aboriginal and Torres Strait Islander enterprises.

The following table illustrates the 2018-2019 FY contract figures with Aboriginal and Torres Strait Islander enterprises.

Contracts executed with Aboriginal and Torres Strait Islander Suppliers during the 2018-19 financial year as of 15 May 2019.

Name	Number of Contracts	Total Contract Value (\$)
FM Projects Australia Pty Ltd	1	3,932,353.70
Gulanga Group Pty Ltd	1	400,000.00
Rork Projects Pty Ltd	2	359,042.20
Curijo Pty Ltd	1	30,000.00
Projex Building Group Pty Ltd	2	23,760.00
Total	7	4,745,155.90

Cleared as complete and accurate: 23/05/2019
 Cleared by: Shaun Strachan Deputy Under Treasurer Ext: 71001
 Contact Officer name: Glenn Bain Ext: 76569
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name:
 TRIM Ref: TRSY19/123155

Contracts with Aboriginal and Torres Strait Islander Suppliers that were active during the 2018-19 financial year as of 15 May 2019.

Name	Number of Contracts	Total Contract Value (\$)
Projex Building Group Pty Ltd	2	5,891,891.70
FM Projects Australia Pty Ltd	2	4,842,323.31
Gulanga Group Pty Ltd	2	559,060.00
Rork Projects Pty Ltd	2	359,042.20
Curijo Pty Ltd	2	215,380.00
Yerra Pty Ltd	1	110,000.00
Adam Douglas Shipp	1	52,000.00
Total	12	12,029,697.21

Note: CMTEDD's Accountability Indicator output 9.3(a) includes Social Suppliers. For that purpose, there is one additional executed contract with the social enterprise Koomarri valued at \$29,347.20.

Linking Invoices with Contract – Assembly Resolution

- The Project Management and Reporting System (P-MARS) is expected to be used for all new capital works projects delivered through the Infrastructure Finance and Capital Works Division in Treasury that commence from the end of the first quarter of 2019-20.
- P-MARS will enable linking of invoices for infrastructure and capital works to their underlying contracts, as no invoice can be accepted without the supplier accessing through this system the relevant contract.
- The Territory is also piloting a separate process to enable linking between invoices and contracts for goods and services not captured in P-MARS.
- The results of the pilot, expected to be completed in the first quarter of the 2019-20 financial year, will inform cost and implementation considerations for the solution to be offered across the Territory.
- Consistent with the Treasurer's tabled response on 5 June 2018 to the Assembly Resolution on Financial Integrity and Compliance, the Territory is committed to developing options for linking notifiable invoices with their associated contracts.
- Over the course of this calendar year, P-MARS is expected to be rolled out across Government to capture all new capital works projects from the 2019-20 financial year forward.
- Together, these measures will allow all notifiable invoices to be linked to their related contract.

Cleared as complete and accurate: 23/05/2019
 Cleared by: Shaun Strachan Deputy Under Treasurer Ext: 71001
 Contact Officer name: Glenn Bain Ext: 76569
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release Yes
 Information Officer name:
 TRIM Ref: TRSY19/123155

ISSUE: VENUES CANBERRA
Key Information:
Stromlo Forest Park Request for Expression of Interest – Commercial Investment and Market Testing

- A market sounding processes is being undertaken to determine interest in accommodation development, other commercial investment and management opportunities for Stromlo Forest Park. It is yet to be released as of 21 May 2019. More detailed information will be updated in subsequent versions of this brief.

Exhibition Park in Canberra (EPIC) – EPIC/KENNY Study

- EPIC is part of an urban renewal planning feasibility study to inform and assist the ACT government to consider the future of the site. The project is being led by EPSDD and will be finalised within two years.

Canberra Raiders – Venue Hire Agreement Negotiations

- Venues Canberra has commenced negotiations with the Canberra Raiders for their VHA at GIO Stadium. The current agreement is due to expire 31 December, 2019.

GWS Sydney – Venue Hire Agreement Negotiations

- Venues Canberra has commenced negotiations with the GWS Giants for their VHA at Manuka Oval. The recent agreement expired on 31 December, 2018 and 2019 season games have been arranged on an event day VHA while a mulit year VHA is being finalised.

Inaugural Cricket Test Match

- Manuka Oval hosted the ACT's inaugural test match when Australia played Sri Lanka from 1st – 4th February, 2019. 30,345 patrons attended. The recently constructed media and broadcast centre was operational for the event.

Number of Major Events and Own Source Revenue

- The targets for 2019/20 measure the number of major events planned at GIO Stadium, Manuka Oval, Stromlo Forest Park and Exhibition Park in Canberra.

Number of major events at:

	2019-20 Targets
GIO Stadium	20
Manuka Oval	8
Stromlo Forest Park	10
Exhibition Park in Canberra	85

Cleared as complete and accurate: 24/05/2018
 Cleared by: Shaun Strachan Deputy Under Treasurer Ext: 71001
 Contact Officer name: Liz Clarke/Scott Saddler Ext: 72294/59096
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name: Melissa Orr/Ahmed Khan
 TRIM Ref: TRSY19/128378

Own source revenue targets by venue for 2019/20 are:

	2019-20 Targets
GIO Stadium	\$3.0 million
Manuka Oval	\$360,000
Exhibition Park in Canberra	\$3.5 million

For GIO Stadium and Manuka Oval, own source revenue is measured as gross profit, that is total revenue, less appropriation less costs incurred hosting events/game days. Pre existing hire agreements at both venues impact on own source revenue.

National Arboretum Canberra – Level of Customer Satisfaction

- The level of customer satisfaction at the National Arboretum Canberra is the accountability indicator.
- The target for 2018-19 is 85%. The most recent survey gave a satisfaction level of 96%.
- The most recent survey was undertaken for the period of July 2018 – December 2018.
- The results of the survey indicate that visitors strongly value the National Arboretum Canberra as a beautiful, natural place to visit and a place for the conservation of rare and endangered trees. It is valued as an important tourist attraction for Canberra.
- The survey is undertaken using Qualitix software and responses are online or via an iPad in the Arboretum's Village Centre.
- The survey also captures likelihood of recommending it as a place to visit, most liked elements and suggested improvements. It also provides information on the demographics of visitors to the Arboretum.

Cleared as complete and accurate:	24/05/2018	
Cleared by:	Shaun Strachan	Deputy Under Treasurer
Contact Officer name:	Liz Clarke/Scott Saddler	Ext: 71001
Lead Directorate:	Chief Minister, Treasury and Economic Development	Ext: 72294/59096
Cleared for release	Yes	
Information Officer name:	Melissa Orr/Ahmed Khan	
TRIM Ref:	TRSY19/128378	

BUDGET ESTIMATES 2019-20
BRIEF INDEX
Minister for Business and Regulatory Services Portfolio

Access Canberra	
Brief No.	Brief Title
1	Access Canberra Accountability Indicators
2	Access Canberra Budget Initiatives
3	Customer Service
4	Building and Construction
5	Fair Trading
6	Takata Airbags
ACT Gambling and Racing Commission	
Brief No.	Brief Title
7	Accountability Indicators - Gambling and Racing Commission
8	Gaming and Racing - Harm Minimisation and Research
9	Gambling Contact Officer Training - Rollout

Portfolio: Business and Regulatory Services**ISSUE:** Access Canberra Accountability Indicators**Key Information: Output 2.1 Access Canberra**

Access Canberra contributes to economic growth and protects the community through the application of its compliance frameworks. These activities are undertaken through a risk based framework which does not unnecessarily hinder businesses from flourishing.

Access Canberra currently has nine accountability indicators, one of which will be discontinued in 2019-20 (h. Compliance activities: engage, educate, enforce).

Information on each accountability indicator (a. to i.) is presented below and in a table form at the end of the document.

a. Efficient Service Delivery - Percentage of Customers satisfied with Access Canberra

- The 2019-20 target for this measure remains unchanged at 90%.
- The results are determined by the responses to an independent annual survey of the Canberra community.

b. Doing business in the ACT is easy - Percentage of Customers satisfied with the ease of interacting with Access Canberra

- The 2019-20 target for this measure remains unchanged at 95%.
- Results are determined by the responses to an independent annual survey of the Canberra community.

c. Percentage of services available online

- The 2019-20 target for this measure has been increased from 70% to 75% reflecting the government's commitment to continue to increase the number of services available online (online interactions are those that can be conducted, at least in part via the internet).
- The estimated outcome of 70% for 2018-19 is expected to be achieved.

Cleared as complete and accurate:	03/06/2019	
Cleared by:	Deputy Director-General	Ext: 79828
Contact Officer name:	Yu-Lan Chan	Ext: 50319
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Yu-Lan Chan	
TRIM Ref:	MIN: 2019/001586	

d. Percentage of services completed online

- The 2019-20 target for this measure has been increased from 85% to 87% reflecting the government's commitment to encourage the use of online services for those customers who prefer digital interactions to in-person or phone interactions.
- The estimated outcome for 2018-19 is 83%.

e. Reduction of regulatory burden on business by undertaking risk-based coordinated inspection activities

- The 2019-20 target for this measure remains unchanged at 80%.
- This accountability indicator is an annual measure of the number of inspection activities focusing on more than one regulatory obligation for the business.
- Coordinated inspection activities reduce the regulatory burden on businesses by making inspections simpler, faster and less frequent.

f. (i) Average number of days to issue business authorisation

- The 2019-20 target for this measure remains unchanged at 10 working days or less for business authorisations.
- The overall processing times may be affected by Access Canberra's practice of accepting incomplete business applications, then assisting those customers to complete. While this practice increases processing times it also enhances the customers' experience.

(ii) Average number of days to issue personal registration

- The 2019-20 target for this measure remains unchanged at 5 working days or less for personal registrations.
- The estimated outcome of 5 days or less for 2018-19 is expected to be achieved.

g. Compliance rate during targeted campaign inspections

- The 2019-20 target for this measure remains unchanged at 90%.
- The estimated outcome of 90% for 2018-19 is expected to be achieved.

h. Compliance activities: engage, educate, enforce

- This measure will be discontinued in 2019-20 as neither the target, nor the results, were easily understood by the users of the report. Information regarding the number of engage, educate and enforce activities will continue to be incorporated within the CMTEDD annual report.

Cleared as complete and accurate: 03/06/2019
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Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: Yu-Lan Chan
TRIM Ref: MIN: 2019/001586

- The Gambling and Racing Commission has also discontinued this measure for the same reasons, this is reflected in the 2019-20 Gambling and Racing Commission Statement of Intent.
- The estimated outcome for 2018-19 is 82:11:7. A focus on proactive engagement has resulted in more positive outcomes further reducing the need to undertake education or enforcement actions.

i. Average level of helpfulness after issuing a notice or before issuing a licence/authorisation

- The 2019-20 target for this measure remains unchanged at 4.2 (out of 5).
- The estimated outcome for 2018-19 is 4.5 (out of 5), indicating a greater proportion of businesses rated inspectors at a higher level than anticipated.

This table provides a summary of estimated outcomes for 2018-19 and summary of 2019-20 targets set out in the Budget Statement.

	2018-19 Targets	2018-19 Estimated Outcome	2019-20 Targets
a. Efficient Service Delivery			
• Percentage of Customers satisfied with Access Canberra	90%	90%	90%
b. Doing Business in the ACT is easier			
• Percentage of the Canberra community satisfied with the ease of interacting with Access Canberra	95%	95%	95%
c. Percentage of services available online	70%	70%	75%
d. Percentage of service completed online	85%	83%	87%
e. Reduction of regulatory burden on business by undertaking risk-based coordinated inspection activities	80%	80%	80%
f. Average number of days to issue business authorisation or personal registration			
• for business authorisation	10 working days or less	10	10 working days or less
• for personal registration	5 working days or less	5	5 working days or less
g. Compliance rate during targeted campaign inspections	90%	90%	90%

Cleared as complete and accurate: 03/06/2019
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 TRIM Ref: MIN: 2019/001586

BUDGET ESTIMATES BRIEF

h. Compliance activities: engage, educate, enforce	Ratio: 70:20:10	82:11:7	n/a
i. Average level of helpfulness after issuing a notice or before issuing a licence/authorisation	4.2 out of 5	4.5	4.2 out of 5

Cleared as complete and accurate: 03/06/2019
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 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
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 TRIM Ref: MIN: 2019/001586

Portfolio: Business and Regulatory Services

ISSUE: Access Canberra 2019-20 Budget Initiatives

Key Information:

- Access Canberra (AC) has received funding through the 2019-20 Budget totalling \$18.110 million over four years, including:
 - \$16.898 million in expense funding
 - \$(0.800) million in savings from the digital services initiative' Moving delivery of more community services online' applied to Access Canberra in the out years, and
 - \$2.012 million in capital funding
- New revenue to be collected by AC from 2019-20 Budget initiatives amounts to \$14.724 million.
- The tables below detail AC Expenses, Revenue, Capital funding and FTE by initiative.

Table 1: expenses

Access Canberra - EXPENSES

	2019-20	2020-21	2021-22	2022-23	4 yr total
19-20 Budget initiatives:					
Stronger compliance to improve building quality	2,152	2,206	2,261	2,327	8,946
ACT Land Titles system modernisation ¹	165	169	173	178	685
Better online services through Access Canberra	200	195	50	50	495
Improving processing for Working with Vulnerable People checks	2,032	2,126	2,172	0	6,330
Delivering graduated licencing to reduce road deaths and accidents ²	53	127	130	132	442
savings related to 'Moving delivery of more community services online'	0	-200	-228	-372	-800
TOTAL	4,602	4,623	4,558	2,315	16,098

1- this initiative also provides funding to CMTEDD (reg reform)

2 this initiative also provides funding to JACS

Cleared as complete and accurate: 07/06/2019
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 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name: Yu-Lan Chan
 TRIM Ref: MIN: 2019/001586

- The 2019-20 Budget also provides funding to CMTEDD (Sport and Recreation) for the initiative “making controlled sports safer”. Sport and Rec have indicated that the funding will be passed to Access Canberra for implementation

Access Canberra - CAPITAL

	2019-20	2020-21	2021-22	2022-23	4 yr total
19-20 Budget initiatives:					
ACT Land Titles system modernisation	912	0	0	0	912
Better online services through Access Canberra	500	500	0	0	1,000
Delivering graduated licencing to reduce road deaths and accidents	100	0	0	0	100
TOTAL	1,512	500	0	0	2,012

Table 3: revenues

Access Canberra - REVENUES

	2019-20	2020-21	2021-22	2022-23	4 yr total
19-20 Budget initiatives:					
Stronger compliance to improve building quality	2,152	2,206	2,261	2,327	8,946
ACT Land Titles system modernisation	415	635	651	667	2,368
Working with Vulnerable People base pressure	871	1,169	1,370	0	3,410
TOTAL	3,438	4,010	4,282	2,994	14,724

Table 4: FTE

Access Canberra - FTE

	2019-20	2020-21	2021-22	2022-23
19-20 Budget initiatives:				
Stronger compliance to improve building quality	16	16	16	16
Improving processing for Working with Vulnerable People checks ¹	8	8	8	0
Delivering graduated licencing to reduce road deaths and accidents	0.5	1	1	1
TOTAL	24.5	25	25	17

¹ the ceasing 2018-19 WWVP initiative included funding for 10 FTE

Cleared as complete and accurate: 07/06/2019
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 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name: Yu-Lan Chan
 TRIM Ref: MIN: 2019/001586

Key Information: Stronger compliance to improve building quality

See Budget Paper No.3 page 89

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses – Access Canberra	2,152	2,206	2,261	2,327	8,946
Associated Revenue	2,152	2,206	2,261	2,327	8,946
FTE	16	16	16	16	

- Given growing community interest in the quality and performance of building work in the Territory, the Government has boosted resources for the Territory’s building regulator, including:
 - introducing reforms to builder licensing (4 FTE)
 - Licensing exams are one of the regulatory tools available for deterring poor quality building practices
 - The impact of the exams will reduce future complaints
 - strengthening building compliance and enforcement (8 FTE and 3 vehicles)
 - this funding includes both the continuation of the Rapid Regulatory Response team and a proactive inspection team
 - enhancing information communication to the industry and consumers (4 FTE)
 - Data analysis identifies opportunities and challenges in advance, helps targeting of resources and education programs
 - Enforcement activities alone will not improve building quality in the Territory.

Details of expenses:	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	total \$'000
<i>Building Licencing reform (4 FTE)</i>	510	523	536	552	2,121
<i>Building Compliance and Enforcement (8 FTE + 3 vehicles)</i>	1,142	1,171	1,200	1,235	4,748
<i>Citizen and Industry enhanced communication (4 FTE)</i>	499	512	525	120	2,076
	2,152	2,206	2,261	2,327	8,946

- This initiative will be funded by increasing the Building Licence Application fee from \$450 to \$800 (a \$350 increase) and the Building Levy from 1.08% to 1.13%

Details of revenue:	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	total \$'000
<i>increase in builders licence fee (from \$450 to \$800)</i>	119	122	125	128	494
<i>increase in the Building Levy from 1.08% to 1.13%</i>	2,032	2,084	2,136	2,199	8,452
	2,152	2,206	2,261	2,327	8,946

Cleared as complete and accurate: 07/06/2019
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 Cleared for release: Yes
 Information Officer name: Yu-Lan Chan
 TRIM Ref: MIN: 2019/001586

Key Information: ACT Land Titles system modernisation

See Budget Paper No.3 page 141

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	912	0	0	0	912
Depreciation	0	182	182	182	546
Expenses – CMTEDD Reg Reform	172	0	0	0	172
Expenses – Access Canberra	165	169	173	178	685
Total Expenses	337	351	355	360	1,403
Associated Revenue	415	635	651	667	2,368
FTE – CMTEDD Reg Reform	1				

- The Government will transform current Land Titles services by supporting further development of the new ACT Land Titles System (ACTLIS) and implementing electronic conveyancing (e-Conveyancing) in the Territory
- Improvements to ACTLIS include a cashless and cheque-less Land Titles office, subscribers will be entitled to lodge dealings against an account (to be settled weekly via EFT or credit card)
- E-Conveyancing will deliver historical document searches, paperless titles, a 'title watch' service (notifies owners of actions lodged against their titles) as well as digital land dealings
- CMTEDD Regulatory Reform have also been funded in this initiative in relation to the legislative changes required (1 FTE in 2019-20)
- The cost of this initiative will be partially offset by additional revenue from the introduction of a Lodgement Support Service as part of the e-Conveyancing delivery and a 3.5% increase in property registration fees (above standard CPI increases)

Details of revenue:	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	total \$'000
3.5% increase on top of normal indexation, title registration fee	415	425	436	447	1,723
Electronic Lodgement fee (new)	0	210	215	220	645
	415	635	651	667	2,368

Cleared as complete and accurate: 07/06/2019
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 TRIM Ref: MIN: 2019/001586

Key Information: *Better online services through Access Canberra*

See Budget Paper No.3 page 86

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses – Access Canberra	200	195	50	50	495
Depreciation	0	200	200	200	600
Total Expenses	200	395	250	250	1,095
Associated Capital	500	500	0	0	1,000

- With this initiative the Government is continuing its investment in digital services within Access Canberra to ensure the seamless delivery of services, matching capacity with demand from the community
- As more and more transactional services are made available online and customers choose to use the website to find information and services about ACT Government this has seen usage grow from 43,000 web sessions in 2015 to 311,000 towards the end of 2018.
- One Service One Experience Phase 1 was funded four years ago and has delivered the equivalent of a new digital service every 4.9 days on average. Under phase 2, this momentum will continue, which will enable continued growth of existing digitised services and further expansion of digital transactions.
- This funding will enable the purchase of additional smartform transactions, web sessions, enhanced security.
- Funding is also provided for the transition to a new Customer Relationship Management System (CRM) provider (if required).

Cleared as complete and accurate: 07/06/2019
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 Lead Directorate: Chief Minister, Treasury and Economic Development
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 Information Officer name: Yu-Lan Chan
 TRIM Ref: MIN: 2019/001586

Key Information: *Improving processing for Working with Vulnerable*

People checks

See Budget Paper No.3 page 87

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses – Access Canberra	2,032	2,126	2,172	0	6,330
Associated Revenue	871	1,169	1,370	0	3,410
FTE ¹	8	8	8	0	

¹ the ceasing 2018-19 WWVP initiative included funding for 10 FTE

- The Government will provide resources for the Working with Vulnerable People Scheme to continue to reduce the risk of harm or neglect to vulnerable people in the Territory.
- Three years' funding provides AC certainty around the delivery of WWVP operations, in a changing environment including the introduction of a NDIS requirement of employee checks and also business process improvements.
- The associated revenue relates to increased registration fees for employee checks (from \$85 to \$135) and the increase in volume from the introduction of NDIS employee checks.
- No fees are proposed for volunteers.

Details of revenue:	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	total \$'000
<i>increased registration fees for employee checks (from \$85 to \$135)</i>	871	1,169	1,370	0	3,410
	871	1,169	1,370	0	3,410

Cleared as complete and accurate: 07/06/2019
 Cleared by: Deputy Director-General Ext: 79828
 Contact Officer name: Yu-Lan Chan Ext: 50319
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name: Yu-Lan Chan
 TRIM Ref: MIN: 2019/001586

Key Information: *Delivering graduated licencing to reduce road deaths and accidents*

this initiative was omitted from Budget Paper 3, see the Budget Statements of JACS (p 19) and CMTEDD (p 47& 53)

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses - JACS	51	41	0	75	167
Expenses – Access Canberra	53	127	130	132	442
Depreciation	0	20	20	20	60
Total Expenses	104	188	150	227	669
Associated Capital - AC	100	0	0	0	100
FTE	0.5	1	1	1	

- The Graduated Licensing Schemes (GLS) is due to be implemented by JACS on 1 January 2020.
- The GLS involves a staged approach to driver licensing with restrictions and sanctions that are reduced as experience is gained. Evidence supports this approach in addressing major crash factors such as age, inexperience and risk taking behaviour.
- Access Canberra is tasked with introducing system and operational changes in rego.ACT. Measures include:
 - Introducing P1 and P2 which will enable a staging of restrictions to provisional licences
 - Introducing Hazard Perception Testing and increasing minimum learning hours
 - Passenger restrictions
 - Speed limit restrictions.

Cleared as complete and accurate: 07/06/2019
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 Lead Directorate: Chief Minister, Treasury and Economic Development
 Cleared for release: Yes
 Information Officer name: Yu-Lan Chan
 TRIM Ref: MIN: 2019/001586

Key Information: *Moving delivery of more community services online*

See Budget Paper No.3 page 142

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses - CMTEDD	1,697	2,050	2,281	2,317	8,345
Offset – savings Access Canberra	0	-200	-228	-372	-800
Depreciation	61	793	793	793	2,440
Total Expenses	1,758	2,643	2,846	2,738	9,985

- The Government will continue to make it easier for people to access our essential services by making more of them available online. This initiative will be partially offset by service delivery efficiencies
- Savings have been applied to Access Canberra in the future years

Cleared as complete and accurate: 07/06/2019
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 Information Officer name: Yu-Lan Chan
 TRIM Ref: MIN: 2019/001586

Portfolio: Business and Regulatory Services**ISSUE:** Customer Service**Key Information: *Complaint Management***

- The Complaint Management Team (CMT) is the central, single entry point for complaints received by Access Canberra. It provides customers a single face and facilitates the allocation and management of complaints across the regulatory and customer service areas.
- As of 1 May 2019, the CMT has received **8,862** complaints this financial year.
- The main complaint types for 2018/19 (as of 1 May 2019) are:
 - Illegal parking
 - Air pollution and noise
 - Australian Consumer Law/Fair Trading
 - Building and planning
 - Transport
 - Customer Service
- **8,583 incidents have been resolved** by the CMT this financial year. This equates to approximately **97%** of total complaints received. The CMT receives approximately 200 complaints a week.

Key Information: *Contact Centre Wait Times (5 additional call takers)*

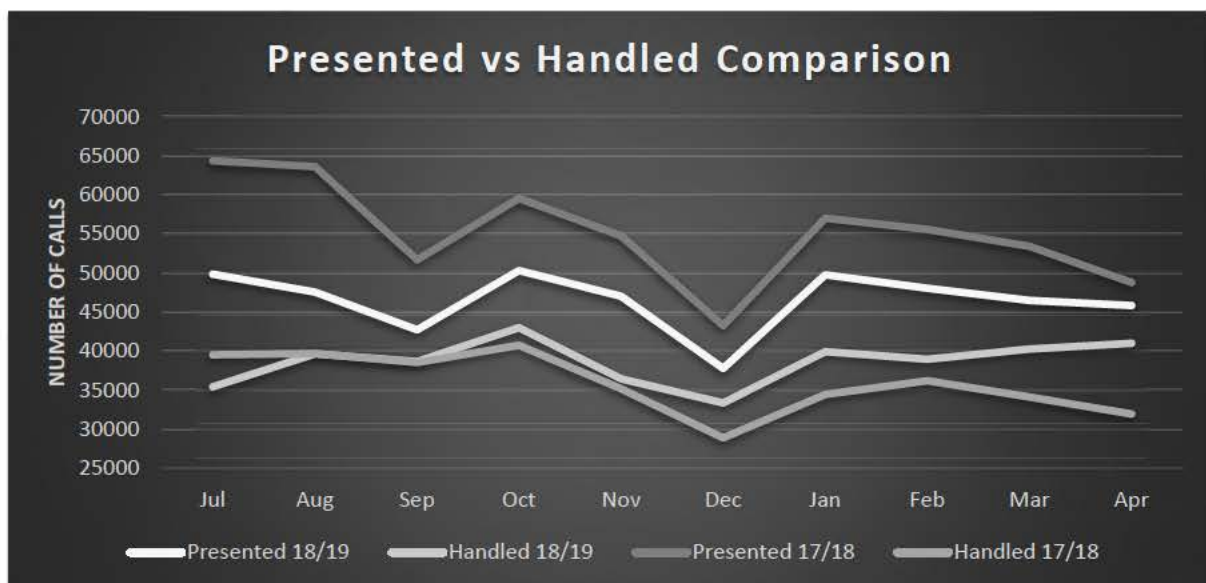
- In July 2018 funding was announced for the Contact Centre to obtain 5 new staff.
- The average wait time for the 17/18 period to the end of April was **5:55**.
- The average wait time for the 18/19 period to the end of April has decreased to **2:26**.
- The average wait time for April 2019 was **1:28**.
- There have been **114,000** fewer abandoned phone calls in the 18/19 period vs the 17/18 period.
- The Contact Centre has handled over **27,000** more calls in the 18/19 period than the 17/18 period.
- Decreased wait times have caused an increase in calls handled, which has reduced the number of repeat phone calls needing to be made to the Contact Centre.

Cleared as complete and accurate: 03/06/2019
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Lead Directorate: Chief Minister, Treasury and Economic Development
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Information Officer name: Josh Rynehart
TRIM Ref: MIN: 2019/001586

BUDGET ESTIMATES BRIEF

- Reduced wait times have allowed the Contact Centre to focus more on the training our operators receive to increase their knowledge and enable first call resolutions.
 - The focus is on serving the customer and educating them on service options and new initiatives.
- There has been an increased handle time which is associated with the increasing complexity of calls.
 - Simple transactions are now services offered via our online options.
 - More complex transactions that cannot be processed online are called through to the Contact Centre, or customers visit a Service Centre.
 - Staff explain why the transaction may not have been able to use online channels, and provide a path forward for the caller.

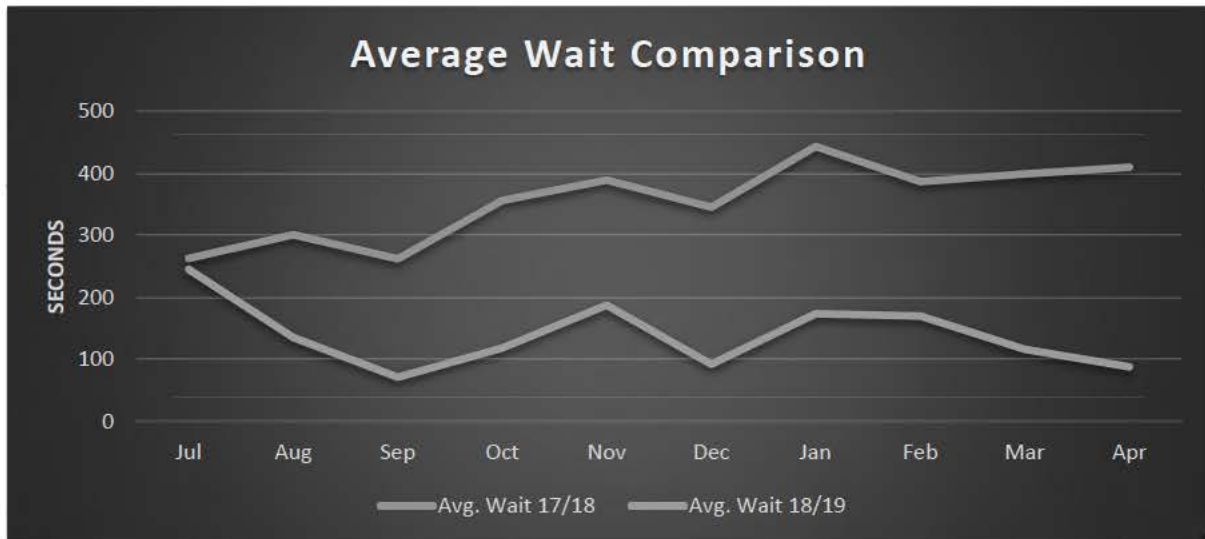
Contact Centre	Calls Presented	Calls Handled	Abandoned	Av Service Time	Av Wait Time
1/7/17 - 30/4/18	551883	359232	192651	3:05	5:55
1/7/18 - 30/4/19	465243	386623	78620	3:18	2:19



Date	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18
Avg. Wait Time	263	301	262	356	390	346	444	387	399	410

Date	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19
Avg. Wait Time	245	135	71	119	188	92	174	170	116	88

Cleared as complete and accurate: 03/06/2019
 Cleared by: Deputy Director-General Ext: 79828
 Contact Officer name: Josh Rynehart Ext: 53740
 Lead Directorate: Chief Minister, Treasury and Economic Development
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 TRIM Ref: MIN: 2019/001586



Key Information: *Contact Centre Call-backs*

- The Contact Centre introduced call-backs to all Access Canberra lines of business on 3 July 2018.
- Call-backs are currently offered between 7am and 4pm Monday to Friday (excluding public holidays).
- Callers are given the option to request a call-back after being in queue for **approximately 4 minutes** (configurable).
- As of 30 April 2019 the Contact Centre has received **8,731** call-back requests. **7,409 (85%)** of these have been completed successfully.



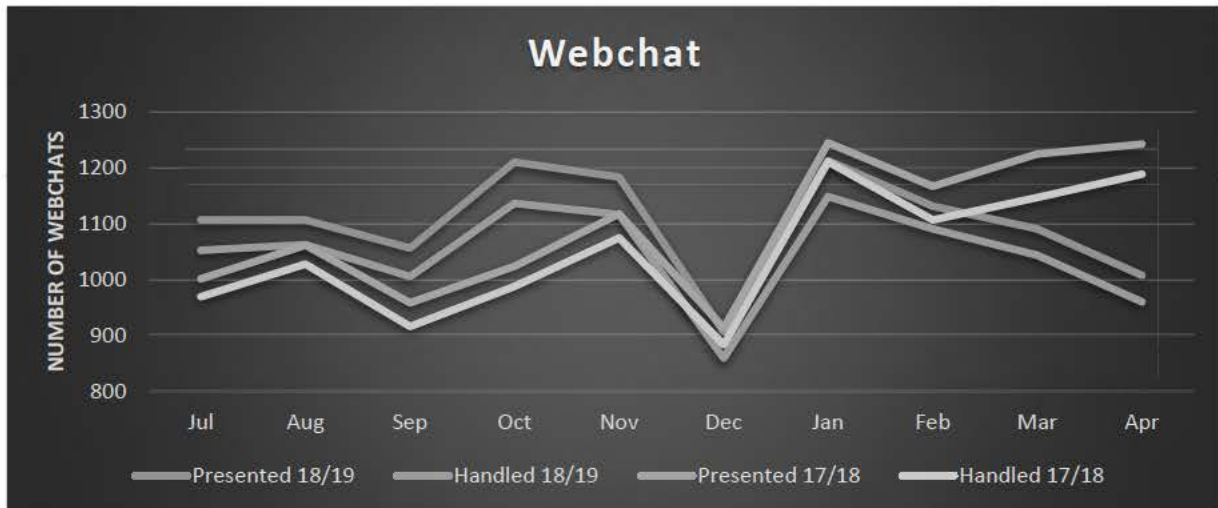
Cleared as complete and accurate:	03/06/2019	
Cleared by:	Deputy Director-General	Ext: 79828
Contact Officer name:	Josh Rynehart	Ext: 53740
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Cleared for release	Yes	
Information Officer name:	Josh Rynehart	
TRIM Ref:	MIN: 2019/001586	

Key Information: *Contact Centre Webchat Expansion*

- Webchat operates Monday to Friday between 9am and 5pm (excluding public holidays).
- People may be identified via the webchat service for Road Transport related enquiries as well as for general information about services, feedback or complaints.
- Decrease in Webchats from February/April 17/18 to Feb April 18/19
 - Correlation to the decrease in average call wait times where it is possible that calls are answered before the client seeks another contact method such as webchat.
- The public are able to access a subject matter expert while browsing the Access Canberra website, allowing them to find information educating the customer with the options that are available to them.

Date	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	Total
Presented	1106	1106	1056	1210	1183	906	1212	1131	1090	1007	11007
Handled	1052	1062	1005	1136	1116	859	1148	1090	1043	960	10471

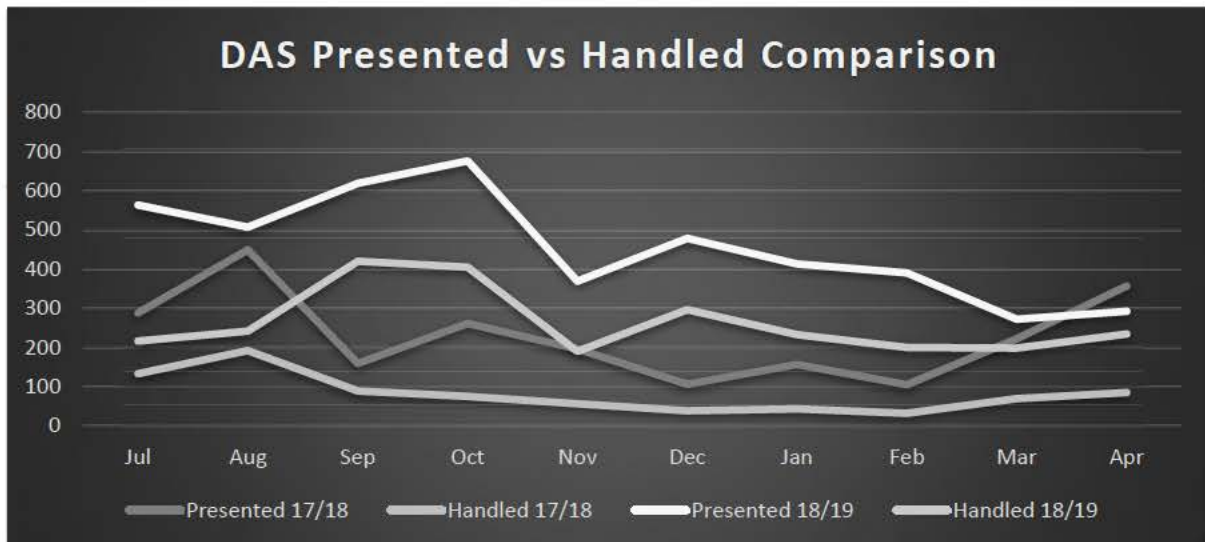
Date	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	Total
Presented	1001	1061	958	1023	1117	913	1244	1166	1224	1242	10949
Handled	969	1027	916	987	1074	883	1210	1106	1146	1188	10506



Cleared as complete and accurate: 03/06/2019
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 Lead Directorate: Chief Minister, Treasury and Economic Development
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Key Information: *Contact Centre After Hours*

- Contact Centre opening hours are:
 - Monday to Friday 07:00 – 20:00
 - Saturday 08:00 – 17:00
 - Sunday 09:00 – 17:00
- Outside of these hours, calls to 13 22 81 are answered by the Oracle after hours team, which is Australian based.
- The after hours provider answered **1,020** phone calls in April 2019.
- This service ensures that 13 22 81 is a number that is available to the ACT 24/7 for advice and urgent issues.
- This service provides a safety check-in for ACT Government officers working outside of hours on jobs where they check-in with the after hours service.
 - Where they do not check in, the after hours team follows escalation procedures to ensure the safety and wellbeing of our officers.



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Portfolio: Business and Regulatory Services**ISSUE:** Building and Construction**Key Information:** *Potentially combustible cladding*

- A certain type of aluminium cladding used on multi-unit dwellings has the potential to be a significant fire risk. This has been seen in London in 2017 (Grenfell Tower) and in Melbourne, most recently in 2019.
- The ACT Government established a Review Group that was tasked with identifying whether government buildings require any building work or other safety or risk mitigation due to cladding.
- The most important consideration of the Review is the risk to occupants and the public.
- Detailed assessments for higher risk buildings have started.
- The intent is to identify any buildings that have cladding that is installed in a way that poses an undue risk to occupants.
- The Review Group is currently doing preliminary work to identify privately owned properties that may pose a high risk.
- The ACT Government will continue to assess the use of this type of cladding on medium-high rise buildings in the Territory.
- The ACT Government will continue to work with our colleagues nationally in relation to this matter.
- The Review Group is led by officials from the Environment, Planning and Sustainable Development Directorate (EPSDD). Activities to date have been undertaken by officials from EPSDD and ACT Emergency Services Agency (ESA). Officials from Access Canberra are also on the Review Group.

Key Information: *Unclean and vacant blocks*

- Access Canberra receives complaints about unclean and/or vacant blocks. These complaints can be difficult to resolve as they are complex and often compounded by financial and mental health issues with the land owners/occupiers.
- The government acknowledges the broader community concern for amenity and hygiene in relation to unclean blocks and strives to work in collaboration with land owners/occupiers to achieve a positive outcome.

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- Allowing a block to become significantly 'dirty' or untidy because of accumulating rubbish and discarded white goods may be a contravention of the *Planning and Development Act 2007* (the Act).
- Access Canberra may take regulatory action against a lessee for failing to keep their leasehold clean. A leasehold is considered unclean under the Act when more than 30 per cent of undeveloped portions of the block are covered in items such as debris that are clearly visible from the public domain. Long grass and overgrown foliage does not constitute an unclean leasehold.
- Access Canberra uses an approach of engagement and support in seeking compliance, working with the lessee to gain voluntary compliance in the first instance. This allows leaseholders time to remedy blocks while taking into consideration the circumstances of each particular owner involved.
- In the event that a leaseholder fails to remedy their block, regulatory action can be taken under the Act, including issuing a Controlled Activity Order (Order).
- For matters where an Order has been issued, Access Canberra conducts periodic inspections to ensure the land owner/occupier is complying with the Order.
- In cases where hoarding is apparent, Access Canberra works with other ACT Government regulators through the Hoarding Case Management Group, which includes officers from ACT Fire and Rescue, Health Protection Services, and the Land Use compliance team within Transport Canberra and City Services.
- Each agency has a range of laws and powers that complement each other. The working group meets to consider solutions to resolve issues and to identify controls that will limit repeated conduct in the future. The impact of the working group is a consistent and collaborative approach is applied to the most complex of hoarding cases.

Key Information: *Rapid Regulatory Response Team*

- In May 2018, Access Canberra established a Rapid Regulatory Response Team (the team) to respond to building and planning complaints.
- The team consists of four officers with a combination of investigation and building/planning technical skill sets.
- The role of the team is to undertake a preliminary assessment of a complaint and a site inspection to quickly determine whether there has, is or is likely to be, a breach of Building and/or Planning legislation and whether the complaint requires a regulatory response, measured against Access Canberra's Compliance Framework.

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- For the period 1 July 2018 – 30 April 2019 the team had resolved 196 cases, referred 35 cases to other regulatory areas of government and referred 54 matters for further investigation.
- Some examples of regulatory action undertaken by the team include stop work notices and demerit points to construction licensees.
- breaches are assessed in line with the Access Canberra Accountability Commitment and Building and Planning Compliance Framework, which ensures that resources are directed to where the risks of harm, unsafe practices or misconduct are the greatest.
- The team has escalated a number of complaints to the Building Investigation team for other regulatory enforcement, based on evidence the team has collected.
- The introduction of the team has seen a reduction in time taken to address complaints and an increase in complaints resolved.

Key Information: *Licence Examinations*

- The ACT Government has now introduced exams for Class A and B new builder licence applicants, expanding the existing requirement for new Class C building licence applicants.
- This initiative has also been extended to one in five class A, B and C builder licensees seeking renewal.
- This initiative is being closely watched by other jurisdictions.
- The exam tests an individual's knowledge of the National Construction Code and ACT Building laws to determine their suitability to be issued, or continue to hold a licence in the ACT.
- This is on top of the minimum mandatory educational qualification and the requirement to demonstrate a minimum of two years practical building work experience.
- The changes to licensing and renewal requirements will target builders who have a history of non-compliance, have had substantiated complaints made against them and have not been a builder responsible for a building approval in the previous three years of holding a licence.
- Commencing in April 2019, new applicants and 1 in 5 individuals renewing their Class A, B or C Builder licences have been required to sit the written examination in order to be issued with a licence.
- As the exams across the A, B and C class licences is a new initiative without precedent, the ACT is working to implement the exams in a way which is fair for

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industry, while also adequately testing the important knowledge needed to undertake the role of a licensed builder.

- Noting that the first exam commenced in April, Access Canberra undertook a rigorous marking and review process that took longer than anticipated. The process will become more efficient as understanding across the industry increases and as Access Canberra continues to refine its approach.
- Since the first exam in April 2019:
 - 17 individuals have sat the exam.
 - 14 have passed the exam.
 - The three applicants that failed their first exam will be afforded a second opportunity to sit the exam before a decision is made in relation to their licence.
- From February 2018 and prior to 17 April 2019, 74 applicants have sat the previous exam for their Class C builder licence.
 - 42 of those applicants failed their first attempt; a failure rate of 57%;
 - 40 went on to sit their second attempt, with 15 failures; a failure rate of 37.5%;
 - Six went on to sit their third attempt, with four failures; a failure rate of 67%; and
 - Two went on to sit their fourth attempt, with one failure; a failure rate of 50%.
- Those individuals who failed the exam on the first attempt can sit again when they are ready, but as early as two weeks from being notified of their result. Applicants will be provided with feedback on concepts that may need particular focus.
- I cannot comment on specific individual circumstances or the details of the exams.
- It is important to note that the exams are only one component of the reform agenda and are supported by the regulator's strong and targeted compliance activity on the ground.

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Key Information: *Table of Data*

Activity between 1 July 2018 - 30 April 2019

Type / Category	Numbers	Comments
Number of complaints received – Building	215	-
Number of complaints received – Planning	441	-
Number of cases – Building	121	-
Number of cases – Planning	226	-
Number of Inspections – Building and Planning	653	-
Rectification Orders	3	-
Plumbing, drainage and gas inspections	18,218	-
Electrical inspections	34, 202	-
Number of Pro-active Construction Audits	328	-
Building Approval Energy Efficiency Rating Audits (subset of Pro-active Construction Audits)	46	-
Number of audits of Development Approvals (DA) and Development Exempt Approvals. (subset of Pro-active Construction Audits)	100	-
Number audits of Certificate of Occupancy and Use (COU) applications (subset of Pro-active Construction Audits)	91	-

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BUDGET ESTIMATES BRIEF

Type / Category	Numbers	Comments
Show Cause Notice (pre-Controlled Activity Order)	15	-
Controlled Activity Order	6	Includes one Ongoing Controlled Activity Order
Decision to <u>not</u> make a Controlled Activity Order	7	-
Demerit points (all construction occupation licensees)	178	-
Direction to undertake building work	9	Also referred to as 'section 62 notice' Includes one withdrawn notice through ACAT proceedings
Stop work notice	28	7 sites remain closed (This includes 1 from the Gungahlin Blitz in March 2019) <i>(Access Canberra Building Inspectors audited a suburb in Gungahlin and issued 17 Stop Work Notices. This resulted in 12 building companies being issued notices)</i>
Section 50 Notice submissions received (Direction to stop work by building certifier)	18	Non-compliance notice submitted by Private Building Certifier notifying the Constructions Occupations Registrar of possible contraventions of building and development approvals
Revocation of Certificate of Occupancy and Use	2	-

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BUDGET ESTIMATES BRIEF

Type / Category	Active as at 17 May 2019	Comments
Active Building cases	57	-
Active Planning cases	93	-
Current unclean leaseholds complaints (subset of Planning cases)	23	Complaints in this area primarily relating to failure to comply with lease provisions such as unclean leaseholds.
Number of cases currently in ACAT or in Court	3	-

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Portfolio: Business and Regulatory Services

ISSUE: Fair Trading

Key Information: *Key Statistics*

Category	Figures	
Complaints Received	Total	1,671
	Australian Consumer Law	1,150
	Agents	233
	Working with Vulnerable People	148
	Motor Vehicle Sales and Repairs	41
	Liquor	31
	Smoke-free Public Places	39
	Security	11
	Public Unleased Land	8
	Retirement Villages	6
	Unit Titles	2
	Tobacco	2
Engagement and Education	8 engagement and investigation programs completed	
Inspections	2,500 total inspections (2,450 of these within a program)	
Breaches and action taken	21 instances of breaches warranting further action. 17 formal warning letters (supply liquor without RSA, failure to report incidents, taking liquor from premises, security not displaying licence, security master licensee not keeping sign-in register) 3 infringements (supply liquor without RSA, use public land without permit, failure to report incidents), 1 Occupational Disciplinary Action (liquor related)	

Key Information: *'Proactive Compliance Campaigns'*

- Access Canberra has undertaken 8 inspection programs on fair trading legislation throughout the 2018/19 financial year. These have been focussed on consumer law and product safety, liquor, security, smoke-free public places and working with vulnerable people.

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- An additional retail awareness program is currently under way, with Access Canberra visiting smaller retailers to provide educational material relating to refunds and returns, work health and safety, and workers compensation.

Key data in relation to compliance programs are as follows:

Program	Legislation	Inspections	Compliance
Jervis Bay Inspections	Product Safety (Consumer Law) , Liquor, Security, Plastic Bags, Egg Labelling, Working with Vulnerable People (WWVP)	5	100%
WWVP Risk Based Program	WWVP	2,382	>99%
Major Events	Liquor, Security, Smoke-free Public Place	160	94%

Liquor Breaches

A number of breaches relating to the Liquor Act were identified throughout the programs:

Legislation	Breaches	Action taken
Liquor Act 2010	8x Supply liquor without RSA	7x Written warning 1x infringement of \$1,100
Liquor Act 2010	1x Employ staff who served liquor without RSA	Written warning
Liquor Act 2010	1x Supply liquor without RSA and allowing liquor to be taken from the premises	Written warning
Liquor Act 2010	1x Failure to report incident to Commissioner	Infringement of \$1,100

- In June 2017, a licenced venue was found to be in breach of liquor service requirements.
- On 27 August 2018, the matter was referred to the ACT Civil and Administrative Tribunal (ACAT) seeking occupational disciplinary action to be taken against the licensee. Following the ACAT action, three outcomes were reached:
 - the now former licensee would be fined \$20,000;
 - they would have a public reprimand; and

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- o an 18 month suspension from applying for any future liquor license was imposed.

Major Events

- Inspectors worked closely with ACT Policing throughout 2018/19 on a number of inspections of major events held across the ACT. These included Melbourne Cup race day, ANZAC Day, Groovin' the Moo, Summernats, Oktoberfest, Royal Canberra Show, Multicultural Festival and others.
- In total 18 major event inspections shifts were conducted, performing 160 inspections across the combined events.
- Inspectors checked 1,440 RSA certificates and 419 security guard licences, finding 92% and 98% compliance respectively on initial inspection.
- Of the 150 inspected liquor venues, 89% were compliant on initial inspection. For the identified non-compliance, 9 formal warning letters were sent. In instances of non-compliance further future checks are scheduled.

Working with Vulnerable People

- In the 2018/19 financial year inspectors checked 2,382 Working with Vulnerable People registrations across the ACT.
- 119 businesses were inspected covering industries such as children's sports, childcare and education, mental health services, services for addictions, religious organisations, community services, justice facilities and transport.
- A combination of field based inspections and desktop audits were performed throughout the year, both proactively and as requested on occasion by businesses.
- In total 21 unregistered persons were identified, with all of the issues being rectified following further interaction by inspectors. This included ensuring that people who required a WWVP registration became registered, or clarifying that people who had lapsed no longer worked at the business.

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Portfolios: Business and Regulatory Services

Justice, Consumer Affairs & Road Safety

ISSUE:**Key Information: *Takata Airbags – Compulsory Recall***

- The Takata recall is the largest and most complex automotive recall; in Australia with 4 million vehicles affected. Defective Takata airbags have been associated with over 300 serious injuries and 26 deaths globally, including a death in Sydney in July 2017 and a serious injury in Darwin in April 2017.
- Alpha airbags are a subset of inflators with a significantly higher safety risk, where the risk of rupture in high humidity conditions is 50 per cent and there are 90 of these left to be replaced in the ACT.
- The design of these airbags generates excessive gas, causing over-pressurisation of the airbag and causes sharp metal to shoot out at vehicle occupants. The risk increases with age and high humidity, where the safe life range of the airbag is only six to nine years after manufacture.
- Jurisdictions are considering a third subset of airbags, 'critical non-alpha', which require prioritisation and hold a higher safety risk than beta airbags. There are 45 vehicles in this subset in the ACT and are all located in Honda vehicles.
- The ACT has led significant successful efforts to ensure consumers, dealers and manufacturers are informed of the product recall and that cars fitted with Takata airbags are taken in for replacement. Access Canberra has written to all licensed motor vehicle dealers and repairers several times advising them of the recall and informing of their responsibilities.
- Access Canberra has directly contacted consumers via telephone and mail several times to encourage replacement, provide contact details and advise that enforcement action may occur. Owners of vehicles with alpha airbags have been further contacted to ensure they're aware of the heightened safety risk.
- Access Canberra Vehicle inspectors also take the precautionary measure of determining a vehicle's recall status and providing consumers with relevant information. This program has been a huge success in response to high risk of significant harm.
- The Federal Chamber of Automotive Industries (FCAI) developed a national consumer awareness campaign on behalf of several manufacturers. Their online searchable VIN register launched nationally in July 2018 and collates information

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from vehicle manufacturers to allow consumers to enter their registration number and receive relevant information.

Vehicle Registration Sanctions

- Access Canberra is working with the Australian Competition and Consumer Commission (ACCC) and inter-jurisdictional consumer protection and road transport regulators to encourage and ensure Takata airbag replacement.
- If actions by manufacturers and Access Canberra to recall alpha airbags are unsuccessful, Access Canberra as the Road Transport Authority will consider a range of possible vehicle registration sanctions.
- A sanction may include the suspension of a vehicle registration. These actions will only occur as a very last resort, as Access Canberra will seek to encourage airbag replacements before any regulatory actions are implemented.
- Other jurisdictions have taken action to suspend vehicle registrations. Tasmania, South Australia, Western Australian and New South Wales have implemented enforcement strategies against alpha airbags only.

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Portfolio: Business and Regulatory Services

ISSUE: Accountability Indicators - Gambling and Racing Commission

Key Information:

- Indicator (e) “Compliance activities: engage, educate, enforce” has been ceased as neither the target, nor the results, were easily understood by the users of the report. Information regarding the number of compliance activities, including identified breaches, will continue to be incorporated within the Commission’s annual report.
- Accountability indicators will be continually reviewed and updated on a regular basis to ensure they accurately reflect the work undertaken by Access Canberra on behalf of the Commission.
- The Gambling and Racing Commission expects to achieve its accountability indicator targets in 2017-18.

Output 1.1: Gambling Regulation and Harm Minimisation

	2018-19 Targets	2018-19 Estimated Outcome	2019-20 Targets
a. Undertake evidence (e.g. research and evaluation) informed activities to prevent and reduce gambling harm, including through the Problem Gambling Assistance Fund ¹	12	12	12
b. Percentage of customers satisfied with the Gambling and Racing Commission ²	90%	90%	90%
c. Percentage of the Canberra community satisfied with the ease of interacting with the Gambling and Racing Commission ³	95%	95%	95%
d. Compliance rate during targeted campaign inspections ⁴	90%	90%	90%
e. Compliance activities: engage, educate, enforce ⁵	Ratio:70:20:10	Ratio:70:20:10	n/a
f. Average level of helpfulness after issuing a notice or before issuing a license/authorisation ⁶	4.2 out of 5	4.2 out of 5	4.2 out of 5

Note(s):

1. This accountability indicator measures the outcomes of activity aimed towards the Commission achieving the strategic objective “*To take meaningful action to prevent gambling harm*”.
2. The customer satisfaction result is determined by the responses to an independent survey of licensees. The survey is a measure of the awareness, attitudes, behaviour and customer satisfaction of/with the Commission's corporate identity, channels and services.

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BUDGET ESTIMATES BRIEF

3. The satisfaction with ease of interacting result is determined by the responses to an independent survey of the Canberra community. The survey is a measure of the awareness, attitudes, behaviour and customer satisfaction of/with Access Canberra's corporate identity, channels and services on behalf of the Commission. One of the initiatives undertaken is conducting joint inspections which has resulted in the ACT community finding it easier than expected to interact with the Commission.
4. Initial rates of compliance are assessed against a predetermined set of criteria set for targeted inspection campaigns. Following the completion of the campaign compliance rates are again assessed to determine the percentage shift in compliance.
5. Discontinued accountability indicator.
6. Feedback is collected from an on-going internal phone survey of randomly selected industry groups that have had a regulatory interface with the Commission. Results are collated annually using a helpfulness score: (1:5) 5 being greatest level of support and 1 the lowest.

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Portfolio: Business and Regulatory Services**ISSUE: Gaming and Racing – Harm Minimisation and Research*****A Public Health Approach to Gambling Harm***

- In 2018-19 the Commission has continued its implementation of a public health approach to preventing gambling harm.
- The public health approach acknowledges that harms from gambling are not merely financial, and are not restricted to the gambler alone, but impact the health and wellbeing of family and friends, and ultimately affect the wellbeing of the greater community.
- Gambling Harm can be defined as any negative consequence caused or made worse by gambling.
- In October 2018 the Commission released its *'Draft Strategy for gambling harm prevention in the ACT – A public health approach'* for consultation with industry representatives and community service organisations.
- Feedback received is being incorporated into The Commission's *Strategy for Gambling Harm Prevention in the ACT – A Public Health Approach* and is to be released during 2019. The strategy will guide the Commission's harm prevention activities over the coming 5 years.

Gambling Harm Awareness Week

- In 2018 Gambling Harm Awareness Week (GHAW) was held 8 - 14 October. This is an annual event organised by the Commission to raise awareness of the risk of harm associated with gambling.
- A key part of the 2018 GHAW activities was a half day conference on 9 October 2018. Approximately 80 people attended with representatives from gambling venues, help service providers, Commonwealth Government and ACT Government.
- This year's GHAW will be held 21 - 27 October 2019 and will continue to promote the public health approach. The Gambling Harm Awareness Conference will be held on 22 October 2019.

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Research

- The Commission has funded The Australian National University to conduct the 2019 ACT prevalence survey. From 1 April to end of May, 10,000 randomly selected Canberrans were requested to complete a survey by telephone.
- In addition to establishing current gambling prevalence rates, the survey will provide an opportunity to establish a baseline of current levels of harm being experienced to support future evaluation of the public health approach.
- Since 2009, the survey has included many of the same questions regarding gambling habits to ensure comparability over time. These questions are in line with gambling habits questions asked in other jurisdictions in Australia.
- Survey results will be released at the Commission's Gambling Harm Awareness Conference on 22 October 2019.

Support Services and Training

- The Commission funds the ACT Gambling Counselling and Support Service from the Problem Gambling Assistance Fund. The Service provides group support sessions, face to face counselling and telephone counselling with gambling clients and their family members.
- The Gambling In-Venue Support (GiVS) program provides guidance and advice to venue staff on how to assist people seeking help, and how to recognise the indicators of gambling harm, in ACT gambling venues. The program also provides information and support for people seeking help within venues.
- The Commission also provides training for Gambling Contact Officers and Club Board members to help them better recognise the signs of gambling harm and support their patrons.

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Portfolio: Business and Regulatory Services**ISSUE: Gambling Contact Officer Training*****The role of Gambling Contact Officers (GCO's)***

- GCO's can be the first people to encounter signs of gambling harm in their patrons.
- It is important that GCO's are appropriately trained and are provided with the appropriate resources to ensure that gambling harm is prevented or minimised as much as possible.
- Part of the GCO role includes providing information about gambling help services to any patron they believe to be experiencing gambling harm.
- A further part of their responsibilities is to record, in the ACT's online gambling incident register, behaviours that indicate a patron is experiencing gambling harm as well as the action taken by the venue.
- In serious cases, a licensee must prevent a person they believe to be experiencing significant gambling harm from gambling at their venue.

Legislative training requirements for gambling venues

- The *Gambling and Racing Control (Code of Practice) Regulation 2002* (Code of Practice) requires:
 - All staff involved in the delivery of gambling services undertake approved Responsible Conduct of Gambling (RCG) training every three years.
 - Every gambling venue must have at least one GCO who must complete additional approved training each three years and an approved professional development activity each year.
 - All GCO's must keep their training current by undertaking an annual approved training session.

Gambling Contact Officer Annual Training and Club Board Member Training

- In March 2018 the Commission developed training packages for Gambling Contact Officer (GCO) annual training and for ACT club board members. These packages were tailored to ensure relevance to the ACT industry.
- Both courses cover participants' responsibilities under the ACT gambling legislation, and an introduction to a public health approach to preventing gambling harm. The GCO course also increases GCOs capacity to provide assistance to patrons experiencing gambling harm.

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TRIM Ref: 2019/001586

- As of 21 May 2019, nine sessions have been delivered to 129 participants this financial year with another four courses scheduled before 30 June 2019. Furthermore, at least one, possibly two, in venue GCO training sessions will be held this financial year.
- As of 21 May 2019, four Club Board Member training sessions have also been conducted this financial year, attended by 58 participants with the possibility of at least one more Club Board Member session this financial year.
- Feedback from participants for both GCO and Club Board Member Courses has been positive. A number of participants at both courses have commented that the training has been the best type they have attended. At the end of the last GCO training session one GCO remarked that previous training had focused only on legislative requirements, but this training encouraged and supported GCOs to engage with patrons as human beings and further developed their knowledge of their responsibilities.
- Evaluation has shown the training has improved GCOs':
 - ability to explain the public health approach to gambling harm prevention,
 - confidence in identifying the signs of gambling harm,
 - confidence in ability to identify resources to assist a patron and
 - confidence in knowing how and when to appropriately assist patrons who show signs of gambling harm.

Gambling In-Venue Support Program

- The Gambling In-Venue Support (GiVS) Program provides information and resources for GCOs in their dealings with patrons who may be experiencing difficulties. The program also provides in-venue support and intervention for people seeking help for, or displaying indicators of, gambling harm in ACT gambling venues.
- The GiVS program includes the Gambling Harm Venue Support Kit, information products and incorporates the approved training sessions for both GCO's and Club Board Members and the ACT's online gambling incident register.

Cleared as complete and accurate: 03/06/2019
Cleared by: Chief Executive Officer Ext: 79828
Contact Officer name: Yu-Lan Chan Ext: 50319
Lead Directorate: Chief Minister, Treasury and
Economic Development
Cleared for release: Yes
Information Officer name: David Snowden
TRIM Ref: 2019/001586

ISSUE: Access Canberra Accountability Indicators**Key Information: Output 2.1 Access Canberra**

Access Canberra contributes to economic growth and protects the community through the application of its compliance frameworks. These activities are undertaken through a risk based framework which does not unnecessarily hinder businesses from flourishing.

Access Canberra currently has nine accountability indicators, one of which will be discontinued in 2019-20 (h. Compliance activities: engage, educate, enforce).

Information on each accountability indicator (a. to i.) is presented below and in a table form at the end of the document.

a. Efficient Service Delivery - Percentage of Customers satisfied with Access Canberra

- The 2019-20 target for this measure remains unchanged at 90%.
- The results are determined by the responses to an independent annual survey of the Canberra community.

b. Doing business in the ACT is easy - Percentage of Customers satisfied with the ease of interacting with Access Canberra

- The 2019-20 target for this measure remains unchanged at 95%.
- Results are determined by the responses to an independent annual survey of the Canberra community.

c. Percentage of services available online

- The 2019-20 target for this measure has been increased from 70% to 75% reflecting the government's commitment to continue to increase the number of services available online (online interactions are those that can be conducted, at least in part via the internet).
- The estimated outcome of 70% for 2018-19 is expected to be achieved.

d. Percentage of services completed online

- The 2019-20 target for this measure has been increased from 85% to 87% reflecting the government's commitment to encourage the use of online services for those customers who prefer digital interactions to in-person or phone interactions.
- The estimated outcome for 2018-19 is 83%.

e. Reduction of regulatory burden on business by undertaking risk-based coordinated inspection activities

- The 2019-20 target for this measure remains unchanged at 80%.
- This accountability indicator is an annual measure of the number of inspection activities focusing on more than one regulatory obligation for the business.
- Coordinated inspection activities reduce the regulatory burden on businesses by making inspections simpler, faster and less frequent.

f. (i) Average number of days to issue business authorisation

- The 2019-20 target for this measure remains unchanged at 10 working days or less for business authorisations.
- The overall processing times may be affected by Access Canberra's practice of accepting incomplete business applications, then assisting those customers to complete. While this practice increases processing times it also enhances the customers' experience.

(ii) Average number of days to issue personal registration

- The 2019-20 target for this measure remains unchanged at 5 working days or less for personal registrations.
- The estimated outcome of 5 days or less for 2018-19 is expected to be achieved.

g. Compliance rate during targeted campaign inspections

- The 2019-20 target for this measure remains unchanged at 90%.
- The estimated outcome of 90% for 2018-19 is expected to be achieved.

h. Compliance activities: engage, educate, enforce

- This measure will be discontinued in 2019-20 as neither the target, nor the results, were easily understood by the users of the report. Information regarding the number of engage, educate and enforce activities will continue to be incorporated within the CMTEDD annual report.
- The Gambling and Racing Commission has also discontinued this measure for the same reasons, this is reflected in the 2019-20 Gambling and Racing Commission Statement of Intent.
- The estimated outcome for 2018-19 is 82:11:7. A focus on proactive engagement has resulted in more positive outcomes further reducing the need to undertake education or enforcement actions.

i. Average level of helpfulness after issuing a notice or before issuing a licence/authorisation

- The 2019-20 target for this measure remains unchanged at 4.2 (out of 5).

BUDGET ESTIMATES BRIEF FOR DDG/COO

- The estimated outcome for 2018-19 is 4.5 (out of 5), indicating a greater proportion of businesses rated inspectors at a higher level than anticipated.

This table provides a summary of estimated outcomes for 2018-19 and summary of 2019-20 targets set out in the Budget Statement.

	2018-19 Targets	2018-19 Estimated Outcome	2019-20 Targets
a. Efficient Service Delivery			
<ul style="list-style-type: none"> Percentage of Customers satisfied with Access Canberra 	90%	90%	90%
b. Doing Business in the ACT is easier			
<ul style="list-style-type: none"> Percentage of the Canberra community satisfied with the ease of interacting with Access Canberra 	95%	95%	95%
c. Percentage of services available online	70%	70%	75%
d. Percentage of service completed online	85%	84%	87%
e. Reduction of regulatory burden on business by undertaking risk-based coordinated inspection activities	80%	80%	80%
f. Average number of days to issue business authorisation or personal registration			
<ul style="list-style-type: none"> for business authorisation 	10 working days or less	10	10 working days or less
<ul style="list-style-type: none"> for personal registration 	5 working days or less	5	5 working days or less
g. Compliance rate during targeted campaign inspections	90%	90%	90%
h. Compliance activities: engage, educate, enforce	Ratio: 70:20:10	82:11:7	n/a
i. Average level of helpfulness after issuing a notice or before issuing a licence/authorisation	4.2 out of 5	4.5	4.2 out of 5

ISSUE: Access Canberra 2019-20 Budget Initiatives

Key Information:

- Access Canberra has received funding through the 2019-20 Budget totalling **\$18.110 million over four years**, including:
 - \$16.898 million in expense funding;
 - \$(0.800) million in savings from the digital services initiative 'Moving delivery of more community services online' applied to Access Canberra in the out years; and
 - \$2.012 million in capital funding.
- New revenue to be collected by Access Canberra from 2019-20 Budget initiatives amounts to \$14.724 million.
- The tables below detail Access Canberra Expenses, Revenue, Capital funding and FTE by initiative.

Table 1: expenses

Access Canberra - EXPENSES

	2019-20	2020-21	2021-22	2022-23	4 yr total
19-20 Budget initiatives:					
Stronger compliance to improve building quality	2,152	2,206	2,261	2,327	8,946
ACT Land Titles system modernisation ¹	165	169	173	178	685
Better online services through Access Canberra	200	195	50	50	495
Improving processing for Working with Vulnerable People checks	2,032	2,126	2,172	0	6,330
Delivering graduated licencing to reduce road deaths and accidents ²	53	127	130	132	442
savings related to 'Moving delivery of more community services online'	0	-200	-228	-372	-800
TOTAL	4,602	4,623	4,558	2,315	16,098

1- this initiative also provides funding to CMTEDD (reg reform)

2 this initiative also provides funding to JACS

- The 2019-20 Budget also provides funding to CMTEDD (Sport and Recreation) for the initiative "making controlled sports safer". Sport and Rec has indicated that the funding will be passed to Access Canberra for implementation.

Access Canberra - CAPITAL

	2019-20	2020-21	2021-22	2022-23	4 yr total
19-20 Budget initiatives:					
ACT Land Titles system modernisation	912	0	0	0	912
Better online services through Access Canberra	500	500	0	0	1,000
Delivering graduated licencing to reduce road deaths and accidents	100	0	0	0	100
TOTAL	1,512	500	0	0	2,012

Table 3: revenues

Access Canberra - REVENUES

	2019-20	2020-21	2021-22	2022-23	4 yr total
19-20 Budget initiatives:					
Stronger compliance to improve building quality	2,152	2,206	2,261	2,327	8,946
ACT Land Titles system modernisation	415	635	651	667	2,368
Working with Vulnerable People base pressure	871	1,169	1,370	0	3,410
TOTAL	3,438	4,010	4,282	2,994	14,724

Table 4: FTE

Access Canberra - FTE

	2019-20	2020-21	2021-22	2022-23
19-20 Budget initiatives:				
Stronger compliance to improve building quality	16	16	16	16
Improving processing for Working with Vulnerable People checks ¹	8	8	8	0
Delivering graduated licencing to reduce road deaths and accidents	0.5	1	1	1
	24.5	25	25	17

¹ the ceasing 2018-19 WWVP initiative included funding for 10 FTE

Key Information: *Stronger compliance to improve building quality*

See Budget Paper No.3 page 89

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses – Access Canberra	2,152	2,206	2,261	2,327	8,946
Associated Revenue	2,152	2,206	2,261	2,327	8,946
FTE	16	16	16	16	

Given growing community interest in the quality and performance of building work in the Territory, the Government has boosted resources for the Territory's building regulator, including:

- o introducing reforms to builder licensing (4 FTE)
 - Licensing exams are one of the regulatory tools available for deterring poor quality building practices.
 - The impact of the exams will reduce future complaints.
 - The exams are one regulatory mechanism Access Canberra will use to monitor and improve builders' skills to improve building quality.
- o strengthening building compliance and enforcement (8 FTE and 3 vehicles)
 - This funding includes both the continuation of the Rapid Regulatory Response team and a proactive inspection team.
 - An increase in proactive and reactive regulatory activity will support the enforcement of the building regulatory regime signalling to industry that poor quality work will not be tolerated.
- o enhancing information communication to the industry and consumers (4 FTE)
 - Data analysis identifies opportunities and challenges in advance, helps targeting of resources and education programs.
 - Proactive community education and engagement will ensure the Canberra community are well informed consumers, empowered to make informed decisions about purchasing or building a home.
 - Enforcement activities alone will not improve building quality in the Territory. Paired with proactive engagement, the confidence and effectiveness of the regulator will improve.

Details of expenses:	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	total \$'000
<i>Building Licencing reform (4 FTE)</i>	510	523	536	552	2,121
<i>Building Compliance and Enforcement (8 FTE + 3 vehicles)</i>	1,142	1,171	1,200	1,235	4,748
<i>Citizen and Industry enhanced communication (4 FTE)</i>	499	512	525	120	2,076
	2,152	2,206	2,261	2,327	8,946

BUDGET ESTIMATES BRIEF FOR DDG/COO

- This initiative will be funded by increasing the Building Licence Application fee from \$450 to \$800 (a \$350 increase) and the Building Levy from 1.08% to 1.13%

Details of revenue:	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	total \$'000
<i>increase in builders licence fee (from \$450 to \$800)</i>	119	122	125	128	494
<i>increase in the Building Levy from 1.08% to 1.13%</i>	2,032	2,084	2,136	2,199	8,452
	2,152	2,206	2,261	2,327	8,946

Key Information: ACT Land Titles system modernisation

See Budget Paper No.3 page 141

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	912	0	0	0	912
Depreciation	0	182	182	182	546
Expenses – CMTEDD Reg Reform	172	0	0	0	172
Expenses – Access Canberra	165	169	173	178	685
Total Expenses	337	351	355	360	1,403
Associated Revenue	415	635	651	667	2,368
FTE – CMTEDD Reg Reform	1				

- The Government will transform current Land Titles services by supporting further development of the new ACT Land Titles System (ACTLIS) and implementing electronic conveyancing (e-Conveyancing) in the Territory.
- Improvements to ACTLIS include a cashless and cheque-less Land Titles office, subscribers will be entitled to lodge dealings against an account (to be settled weekly via EFT or credit card). This initiative will support the implementation of the new Access Canberra Service Centre in Dickson in 2020.
- Further developments of ACTLIS include the delivery of historical document searches, paperless titles, a 'title watch' service as well as digital land dealings. The titlewatch service adds a further layer of protection for property owners as the service will be designed to notify owners of actions lodged against their title that they might not be aware of.
- The introduction of E-conveyancing allows industry to lodge land dealings via an on-line platform as well as enabling settlement of transactions with other parties. The introduction of e-conveyancing in the ACT is strongly supported by stakeholders, including the ACT Law Society, who have been calling for its introduction for some time as it will improve settlement practices by removing the reliance of bank cheques and enabling the transfer of funds electronically.
- CMTEDD Regulatory Reform have also been funded in this initiative in relation to the legislative changes required (1 FTE in 2019-20).
- The cost of this initiative will be partially offset by additional revenue from the introduction of a Lodgement Support Service as part of the e-Conveyancing delivery and a 3.5% increase in property registration fees (above standard CPI increases).

Details of revenue:	2019-20	2020-21	2021-22	2022-23	total
	\$'000	\$'000	\$'000	\$'000	\$'000
3.5% increase on top of normal indexation, title registration fee	415	425	436	447	1,723
Electronic Lodgement fee (new)	0	210	215	220	645
	415	635	651	667	2,368

BUDGET ESTIMATES BRIEF FOR DDG/COO

Key Information: *Better online services through Access Canberra*

See Budget Paper No.3 page 86

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses – Access Canberra	200	195	50	50	495
Depreciation	0	200	200	200	600
Total Expenses	200	395	250	250	1,095
Associated Capital	500	500	0	0	1,000

- With this initiative the Government is continuing its investment in digital services within Access Canberra to ensure the seamless delivery of services, matching capacity with demand from the community.
- **This \$1.495 million investment** will be used to ensure the continuing operation and enhancement of Access Canberra's digital service options.
- One Service One Experience Phase 1 was funded four years ago and has delivered the equivalent of a new digital service every 5 days on average. 278 new digital transaction services have been enabled for Canberrans and Business to transact digitally. Under this initiative, this momentum will continue, which will enable continued growth of digitised services.
- Canberrans and businesses will continue to benefit from reduced need to travel to service centres and time spent waiting in queues. There will be quicker turnaround times to receive approvals for services.

Key Information: *Improving processing for Working with Vulnerable*

People checks

See Budget Paper No.3 page 87

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses – Access Canberra	2,032	2,126	2,172	0	6,330
Associated Revenue	871	1,169	1,370	0	3,410
FTE ¹	8	8	8	0	

¹ the ceasing 2018-19 WWVP initiative included funding for 10 FTE

- The Government will provide resources for the Working with Vulnerable People Scheme to continue to reduce the risk of harm or neglect to vulnerable people in the Territory.
- Three years' funding provides Access Canberra with certainty around the delivery of WWVP operations, in a changing environment including the introduction of a NDIS requirement of employee checks and also business process improvements.
- Fees are a matter for policy.
- **No fees are proposed for volunteers.**
- Since the commencement of the scheme in 2012, there have been improvements to the broader protective frameworks that protect vulnerable people. This funding demonstrates the ACT Governments ongoing commitment to protect the most vulnerable people in our community by supporting the ongoing administration of the WWVP scheme and ensuring that it remains an effective part of the broader protective framework for vulnerable Canberrans.
- Furthermore, noting the meaningful and valued contributions made by volunteers, many of whom provide support services relied on by vulnerable people, and being cognisant of barriers for volunteers, **WWVP volunteer registrations remain free of charge.**

Details of revenue:	2019-20 \$'000	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	total \$'000
<i>increased registration fees for employee checks (from \$85 to \$135)</i>	871	1,169	1,370	0	3,410
	871	1,169	1,370	0	3,410

Key Information: *Delivering graduated licensing to reduce road deaths and accidents*

this initiative was omitted from Budget Paper 3, see the Budget Statements of JACS (p 19) and CMTEDD (p 47& 53)

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses - JACS	51	41	0	75	167
Expenses – Access Canberra	53	127	130	132	442
Depreciation	0	20	20	20	60
Total Expenses	104	188	150	227	669
Associated Capital - AC	100	0	0	0	100
FTE	0.5	1	1	1	

- The Graduated Licensing Schemes (the Scheme) is due to be implemented by JACS on 1 January 2020.
- Access Canberra will be partnering JACS in making system, process and operational changes ready for implementation on 1 January 2020.
- The Scheme involves a staged approach to driver licensing with restrictions and sanctions that are reduced as experience is gained. Evidence supports this approach in addressing major crash factors such as age, inexperience and risk taking behaviour.
- Access Canberra is tasked with introducing system and operational changes in rego.ACT. Measures include:
 - Introducing P1 and P2 which will enable a staging of restrictions to provisional licences;
 - Introducing Hazard Perception Testing and increasing minimum learning hours;
 - Passenger restrictions; and
 - Speed limit restrictions.

BUDGET ESTIMATES BRIEF FOR DDG/COO

Key Information: *Moving delivery of more community services online*

See Budget Paper No.3 page 142

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses - CMTEDD	1,697	2,050	2,281	2,317	8,345
Offset – savings Access Canberra	0	-200	-228	-372	-800
Depreciation	61	793	793	793	2,440
Total Expenses	1,758	2,643	2,846	2,738	9,985

- The Government will continue to make it easier for people to access our essential services by making more of them available online. This initiative will be partially offset by service delivery efficiencies
- Savings have been applied to Access Canberra in the future years.

ISSUE: Staffing and Accommodation**Key Information:**

- The total headcount for Access Canberra is **685**, comprising of:
 - **623 people on payroll** (532 permanent staff and 91 temporary transfers or short term contracts); and
 - **62 people on labour hire contracts.**
- Access Canberra staff are currently based across the following locations:
 - Cosmopolitan Building, Woden
 - Dame Pattie Menzies House, Dickson
 - Motor Vehicle Inspection Station, Hume
 - Darling Street, Mitchell
 - Canberra Avenue, Fyshwick (Parking Operations Staff)
 - Swanson Plaza, Belconnen
 - Winyu House, Gungahlin
 - TransACT House, Dickson
 - Homeworld, Scollay Street, Tuggeranong
 - Civic Library
- Access Canberra has eight shopfront/service centre locations open to the Canberra community:
 - Belconnen
 - Gungahlin
 - Tuggeranong
 - Woden
 - Civic Library (Driver Licence Service only)
 - Dickson (Environment, Planning and Land Services only)
 - Hume (Motor Vehicle Inspection Station only)
 - Mitchell (Building Services only)
- 41 positions are expected to be transferred to WorkSafe once independent.
- Access Canberra is in the process of transferring staff from external contractors to ACT Government employees within the Contact Centre and Service Centres as part of the secure work policy.
- The proposed number of staff to be relocated to **new Dickson hub is 130** (100 from TransACT House and 30 from Dame Pattie Menzies House).

BUDGET ESTIMATES BRIEF FOR DDG/COO

Data tables:

Division	Permanent	Temporary	Contractors	Total
Office of Deputy Director-General	3	3	0	6
Licensing and Registrations	127	18	0	145
Projects, Governance and Support	76	9	0	85
Workplace Protection	33	8	0	41
Customer Coordination	154	34	61	249
Construction and Utilities	60	2	1	63
Office of the Environment Protection Authority	15	0	0	15
Fair Trading and Compliance	64	17	0	81
Access Canberra	532	91	62	685

Diversity Group	Target %	Current Headcount	Current %	% of Target
Culturally and Linguistically Diverse Backgrounds	18.2	93	14.9	-18.1
Females	50	314	50.3	0.6
Aboriginal and/or Torres Strait Islander	2	10	1.6	-20.0
People with a Disability	5	20	3.21	-35.8

ISSUE: Environment Protection

Key Information: *Noise Management and Complaints*

- Between 1 July 2018 - 30 April 2019, the Complaints Management Team (CMT) received **2,440 complaints** related to EPA matters, of which **1,976** (or about 81 per cent) related to noise pollution (refer to Table 1).
- Between 1 July 2017- 30 June 2018, the CMT received **2,716** complaints related to EPA matters, of which **2,177** or 80 per cent related to noise (refer to Table 2).

**Table 1: EPA Complaints by Category
2018/19 (as at 30 April 2019)**

Category	No.
Noise pollution	1,976
Air pollution	292
Land pollution	42
Waterways pollution	54
Light pollution	57
Illegal fishing	13
Authorised activity	6
Total	2,440

**Table 2: EPA complaints by Category
2017/18**

Category	No.
Noise pollution	2,176
Air pollution	372
Land pollution	47
Waterways pollution	71
Light pollution	40
Illegal fishing	11
Authorised activity	1
Total	2,718

- The highest number of complaints between **1 July 2018 - 30 April 2019** were for:
 - amplified noise (52%);
 - construction noise (22%);
 - air pollution from smoke such as wood burning heaters and backyard burning (12%);
 - noise from mechanical plants and equipment (6%); and
 - air conditions/heaters (7%).
- The highest number of complaints between 1 July 2017 – 30 June 2018 were for:
 - amplified noise (52%);
 - construction noise (17%);
 - air pollution from smoke such as wood burning heaters and backyard burning (14%);
 - noise from mechanical plants and equipment (3%); and
 - air conditions/heaters (6%).

Noise complaints by category for 2017/2018 and 2018/2019 (as at 30 April 2019)

Category	2017 - 2018	2018 - 2019 #
Noise amplified	1,208	1,019
Noise construction	378	432
Noise air conditioner/ fan/ heater	145	119
Noise vehicles	98	106
Noise mechanical plants and equipment	74	125
Noise people	102	70
Noise garden work	46	30
Noise alarms	40	24
Noise PA system	57	1
Noise gym equipment	11	44
Noise waste collection	18	7
Grand Total	2,177	1,976

- Data for the past 5 years indicates that noise complaints generally increase with the warmer weather, starting about October and peaking in February before levelling out in May. The inverse occurs for complaints about air pollution.
- On average, **220 environmental incidents** are recorded per month.
- To reduce the number of residential complaints about noise, a campaign commenced in early September 2018. The campaign has a number of components including: postcards for residents and social media; a noise booklet; Noise information portal via: www.act.gov.au/noise; and a Party/Event Smart Form.
- The purpose of the campaign is to change the behaviour of ACT residents so that if a neighbour's noise is negatively impacting on them, they speak to their neighbour before involving other agencies such as the EPA or ACT Policing.
- Empowering neighbours to resolve their own issues allows agencies like the EPA to focus their resources on risks that are potentially more harmful to the community and the environment rather than on issues that are a nuisance and could have easily been resolved with a conversation between neighbours.
- 22 members of the community have used the Party/Event Smart Form (as at 30 April 2019).
- In March 2019, a second Advice Letter, sent by CMT to the person making the neighbour noise, was introduced to reduce the number of complaints referred to the EPA.

BUDGET ESTIMATES BRIEF FOR DDG/COO

- Data to date indicates that complaints about construction noise are increasing, possibly as a result of the increased building activity in Canberra. Therefore the EPA is:
 - proactively engaging with key stakeholders in the Building and Construction industry including the Master Builders Association, Suburban Land Agency, Capital Estate Developments and Riverview Group to ensure builders are aware of the noise standards and sediment and erosion control requirements
 - undertaking proactive early morning inspections of building sites to raise the profile of the EPA and ensure environment protection compliance.

Key Information: *Enforcement Action*

The *Environment Protection Act 1997* has a number of provisions for regulatory action. These range from on-the-spot infringement notices, environment protection orders, enforceable undertakings and prosecution.

Since 1 July 2018 EPA has undertaken the following enforcement actions:

Environment Protection Act 1997**Prosecutions**

- For making noise that caused environmental harm, resulting from amplified music from a residence in Charnwood.
- Individual was fined \$450.

Infringement Notices***Painters in Dickson***

- On 2 May 2018 during a routine inspection of stormwater channels, EPA officers observed a white substance in the water flowing down an open stormwater channel in Dickson.
- The substance was traced back to a construction site and found to be white paint.
- The company was fined \$1,000 for pollution of ACT waterways.

Commercial Waste Operators

- Two commercial waste operators were fined \$1,000 each following complaints from residents about noise outside the agreed hours of collection in the Curtin Group centre.
- The EPA has previously advised the operators of the need to comply with the ACT Commercial Waste Industry Code of Practice (the Code), which specifies the hours that commercial waste can be collected, but this had been ignored.

Food Business in Civic

- On 25 November 2018 the EPA responded to a report of a food business pouring food waste down a stormwater sump in Civic.
- The company was fined \$875 for pollution of ACT waterways.

Environment Protection Orders

GRI Pty Ltd Issue

- On Tuesday 21 August 2018, the EPA issued an Environment Protection Order under the *Environment Protection Act 1997* on GRI Pty Ltd for:
“Polluting the environment causing material environmental harm through the discharge of water from the GRI Pty Ltd site to the Molonglo River containing Aluminium, Lead, Molybdenum and Total Petroleum Hydrocarbons above the ambient environmental standards for the Molonglo River Catchment prescribed in Schedule 4 of the Environment Protection Regulation 2005.”
- GRI Pty Ltd undertakes metal recycling at a premises located at 36 Underwood Street, Oaks Estate ACT (Block 2099 Jerrabomberra). The metal recycling includes the partial dismantling and compaction of vehicles.
- On 17 June 2018 there was a fire at the GRI Pty Ltd site. During the extinguishing of the fire Environment Protection Officers and emergency services worked together to determine appropriate response. Booms were placed within the creek line in the early stages of the fire and as equipment became available a contour bank and holding dam were put in place to capture fire water run-off. Due to the size of the fire and large volume of water used there was water which discharged into the creek line which drained through paddocks into the Molonglo River.
- Environment Protection Order will ensure this is improved in the future and requires GRI to undertake works on site. As of 17 May 2019 all actions except one required under the Environment Protection Order were completed. The outstanding item which required stockpiled vehicles around the permitter be removed was granted a month extension.

Residential

- On 24 September 2018, the EPA issued an Environment Protection Order under the *Environment Protection Act 1997* on a person for:
“causing environmental harm in an affected place by emitting noise from a heating system at ACT above the noise zone standard.”
- The noise from a heating system located at a residential address was measured 7.3dB(A) above the residential day time noise standard.
- Environment Protection Order required the heating system only be operated during the day time noise standard until 17 October 2018 or until such time as the heating system complies with the noise standard. After 17 October 2018 the heating system may only be operated when undertaking testing for compliance.
- As of 17 May 2019 the Environment Protection Order remains in place.

BUDGET ESTIMATES BRIEF FOR DDG/COO

Summary of Enforcement action under *Environment Protection Act 1997 (2018-2019)*

Action	Total	Offence	Penalty/Action	Additional Information
Prosecutions	1	Noise – amplified music	\$450	Charnwood
Infringement Notices	4	Pollution of waters – paint from builders site	\$1,000	Dickson
		Two Commercial Waste Operators – collection rubbish outside agreed hours of collection	\$1,000 x 2	Curtin
		Pollution of waters – food waste from food business	\$875	Civic
Environment Protection Orders	2	Polluting the environment	Required to undertake works to rectify works on site	Oaks Estate
		Excessive Noise – air conditioning system	Required to undertake works to rectify works on site	Farrer
	7		\$4,325	

Summary of Enforcement Action under *Environment Protection Act 1997 (2017-2018)*

Action	Total	Offence	Penalty/Action	Additional Information
Prosecutions	1	Noise from an air conditioning unit	\$500	Narrabundah
Infringement Notices	2	Noise above the noise standard	\$1000	Kingston Foreshore
			\$200	Kaleen
Environment Protection Order	2	Breach of environmental authorisation	Required to undertake works to rectify works on site	Hume
		Importation of soil into land without an Authorisation	Required to undertake works to rectify works on site	Beard
	5		\$1,700	

To date in 2018-2019 there has been a **100 per cent increase in infringement notices** and a **40 per cent increase in enforcement actions**. This is a combination of increased EPA profile, community awareness of environmental issues and proactive inspections.

Water Resources Act 2007

Warnings

Two formal warning letters were issued for:

1. No water meter
2. Faulty water meter

Key Issue: *Inspections and Audits*

The EPA is responsible for legislation that protects the environment which includes the Environment Protection Act, Water Resource Act and Clinical Waste Act and assists the Conservator in regulating the Fisheries Act.

Part of the duties of the EPA is undertaking inspections and audits of businesses and activities that may pose a risk to the environment. In considering the level of response the EPA refers to the Access Canberra 'Regulatory Compliance and Enforcement Framework'. This ensures the EPA takes the right regulatory response for the right situation.

The EPA undertakes audits of environmental authorisations based on a risk assessment completed after each inspection. Other activities and business are inspected as part of a programmed operation or proactive patrols of areas.

Following is a summary of the EPA's inspection and auditing activities in 2017-2018:

Environment Protection Act*Environmental Authorisations*

- 78 reviews/audits in 2017-2018

Environmental Protection Agreements

- 775 inspections (audits) of development sites greater than 0.3 hectares (2017-2018)

Contaminated sites

- 760 inspections – 2017-2018

Joint Inspections/Audits – 2018-2019*Operation Spring Clean (with HPS) - audit of food business – 23 audits*

- On 1 November 2018 officers from the EPA and Health Protection Services undertook a follow up program from Operation Scrap conducted in May 2017 called Operation Spring Clean, targeting areas with a high number of food businesses around the three major lakes in Canberra: Lake Burley Griffin; Lake Tuggeranong; and Lake Ginninderra.
- Focus of audits was kitchen maintenance, cleaning facilities, areas to the rear of the food businesses, particularly points of entry into the stormwater.
- 5 of the 23 (or 22 per cent) food businesses inspected were disposing waste down the stormwater system (2 in Civic, 3 in Greenway, 0 for Belconnen and 0 Kingston). This was found to be as a result of poor knowledge and understanding.
- The non-compliances identified were followed up by the EPA on 14 and 19 November 2018 as part of normal business.
- Officers did not find evidence of waste in the stormwater systems at the sites.

BUDGET ESTIMATES BRIEF FOR DDG/COO

Pre-Christmas shut down (with Construction Occupations) – 89 site inspections.

- The EPA undertook proactive inspections from 10 – 14 December 2018 of 89 building sites. The aim was to:
 - educate builders and developers on their erosion and sediment control responsibilities; and
 - ensure the building sector were prepared for the Christmas shutdown period and storm season.
- The sites inspected were brownfield developments (i.e. in-fill development) and greenfield developments with an Agreement or had large areas of disturbance.
- The results of the inspections were that:
 - 63 per cent of the sites were compliant;
 - 17 per cent were not complaint, with either nil or poor environmental controls in place; and
 - 20 per cent were not rated.

Motor Vehicle Repairers - 31 businesses inspected.

- Participated in proactive joint inspections with Building Compliance and Fair Trading Compliance of Motor Vehicle Repairers during May 2019.

Water Resources Act

- Weekly inspections of the Urban Lakes ie Lake Tuggeranong, Lake Burley Griffin and Lake Ginninderra for Blue-Green Algae, Gross Pollutant Traps and illegal activities such as fish nets and traps.
- 47 inspections (audits) of the 185 licences.
- 71 meters of the 331 meters inspected.

Fisheries Act

- Reactive inspections in response to reports of illegal activity.
- Weekly inspections when doing water monitoring.
- Increased patrols around known urban fishing areas during Murray Cod and Trout closed seasons.

TOTAL audits - 2,000 formal inspections/audits

Key Information: *Protection of Water ways*

- EPA officers are responsible for maintaining and enhancing a variety of the ACT's environments as well as responding to information received from the public or other areas of government concerning potential breaches of Canberra's environmental legislation.
- EPA officers are proactive in checking the Territory's lakes, ponds and rivers for:
 - general waterway health, such as pollution discharges and algae conditions as well as fishing activities;
 - monitoring algae and turbidity levels;
 - retrieving samples of any suspicious or potentially hazardous liquids for further analysis; and
 - surveillance of persons using equipment in breach of ACT fishing regulations.
- In addition, EPA officers conduct weekly inspections of Lake Tuggeranong, Lake Ginninderra and Molonglo River for algae levels to ensure public safety.

Blue-Green Algae in Lake Tuggeranong

- Lake Tuggeranong was closed for primary-contact recreation (reaction that involves whole-body water contact or submersion of the head such as swimming, diving, water skiing and windsurfing) in December 2018.
- The ACT Government acknowledges that blue green algae outbreaks are a problem and are actively working to better understand where the nutrients within Lake Tuggeranong come from and how they behave in the lake. This will help determine actions or interventions can reduce the frequency and severity of future blue green algae blooms.
- Two water quality research projects are currently being carried out by the Institute for Applied Ecology at the University of Canberra as a part of ACT Healthy Waterways.
- The research complements the investment in water quality infrastructure including new wetlands and rain gardens that we can see across Canberra. While the wetlands and rain gardens reduce the flow of pollutants from the catchments entering the lakes, the research explores options for managing algal blooms.
- Lake Tuggeranong was re-opened to primary contact on 1 May 2019 following sampling results confirming low algae levels.
- The lower algae levels are due to the cooler weather conditions experienced over the past few weeks.
- The community should always look for algae warnings signs which indicate the current algae and bacteria alert level. Warning signs are located at public access areas. The current status of ACT aquatic recreation areas (rivers and lakes) is available from the TCCs website, as well as an international web resource "swimguide" (<https://www.theswimguide.org/>).

BUDGET ESTIMATES BRIEF FOR DDG/COO

- Table 1 (below) has the number of days Lake Ginninderra and Lake Tuggeranong were closed due to blue-green algae.

Days lake closed because of blue-green algae		
Year	Ginninderra	Tuggeranong
2016	45	125
2017	0	102
2018	64	187
2019	0	119

Key Information: *Authorisations, Agreements and Licences*

The EPA administers the following legislation:

- Environment Protection Act 1997
- Environment Protection Regulation 2005
- Water Resources Act 2007
- Water Resource Regulation 2007
- Clinical Waste Act 1990
- Lakes Act 1970

Environment Protection Act 1997

Environmental Authorisations (Authorisations)

- An Authorisation, granted under section 49 of the *Environment Protection Act 1997*, sets out the conditions under which activities with a significant potential to cause environmental harm may be conducted.
- The EPA administers 286 Authorisations

Environmental Protection Agreements (Agreements)

- The EPA enters into Agreements for activities that entail a moderately significant risk of environmental harm (listed in Schedule 1 Class B).
- The EPA administers 192 Agreements.

Negative Licences

- Firewood merchants are regulated under section 14 of the *Environment Protection Regulation 2005*.
- The EPA regulates 18 wood fire merchants.

Summary: Instruments under *Environment Protection Act and Regulations 2018-2019*

Authorisations	Agreements	Negative Licences	Total
301	146	18	465

BUDGET ESTIMATES BRIEF FOR DDG/COO

Summary: Instruments under *Environment Protection Act and Regulations 2017-2018*

Authorisations	Agreements	Negative Licences	Total
286	192	18	500

Water Resources Act 2007

Licences

- Licences are issued for regulating potential harmful activities ranging from water abstraction, bore drilling and construction of dams or modification of waterways (rivers, creeks and large stormwater drains).
- The EPA administers 185 Licences to Take Water.

Water Use - Metering

- All licenced water use in the ACT is metered. There are 331 meters in use under the 185 licences to take water.
- The EPA uses a risk assessment program for licence inspections, which results in each meter being inspected at least once every three years. In 2017-2018, 47 licence inspections were conducted, which included 71 meters.

Details of ACT non-mains (utility network) water meter fleet 2017-2018

	Total	Groundwater	Surface Water
Licences	185		
Meters	331	199	132
Meter Inspections	71	45	26
New Meters	1	0	1
Repairs	2	2	0

Water Use – Volume

- The total volume of licenced water used during 2017-2018 was 56 gigalitres.
- 52 gigalitres was taken by Icon Water from the water supply reservoirs to serve the urban networks of Canberra and Queanbeyan.
- 1.2 gigalitres was pumped from groundwater for a variety of irrigation uses.
- 2.8 gigalitres was pumped from lakes, rivers and (small) dams for irrigation, rural and other miscellaneous uses (dust suppression, soil compaction etc.).
- The volume of water used did not adversely affect specified environmental flows (including lake levels) in ACT waterways.
- After accounting for water discharged from sewage treatment plants (~34 gigalitres) the net volume of water used by licensees (32 gigalitres) was well below the net sustainable diversion limit of 42.5 gigalitres set for the ACT by the Murray Darling Basin Authority.

Lakes Act 1976

The delegate of Lakes is responsible for administering provisions of the *Lakes Act 1976* including works approval on the lakes and lake warnings and closures due to pollution incidents.

During 2017-2018:

- Three new powerboat licences were issued making a total of 14 powerboat licences that regulate the use of powerboats for specific purposes, such as training, hire boats, water quality sampling, foreshore maintenance and charter fishing, on ACT waterways.
- There were four active licences specifically for use of the Molonglo Reach water ski area. Two for training and competition purposes and two for marine repair businesses to conduct testing.

Recent demand has increased in the Molonglo Reach with another four licences being issued during 2018/2019 for training and testing purposes.

Clinical Waste Act 1990

The Authority is the Clinical Waste Controller under the *Clinical Waste Act 1990*.

The Act provides for the transport, treatment and disposal of wastes resulting from the treatment and care of people and animals, including such things as needles, fluids and specimens.

In 2017-2018, four company and 21 vehicle licences were renewed in compliance with the Act.

Key Information: *Fishing Inspections*

- Fish traps and enclosed nets are illegal in the ACT's lakes and rivers under the *Fisheries Act 2000*. The use of fishing traps catch unintended targets resulting in deaths of platypuses, turtles, native rats and birds.
- EPA officers conduct weekly inspections of lakes, ponds and creeks for general waterway health, such as pollution discharges and algae conditions as well as fishing activities.
- EPA (with Parks & Conservation Services) coordinates a campaign during the Cod fishing season (1 December to 31 August) regarding illegal fishing activities targeting the use of traps and too many fishing rods. The campaign ran during the 2018 season and will continue in 2019.
- Trout fishing season is from the start of the October Labour Day long weekend to the end of the June Queen's Birthday weekend. Only artificial fly and lure fishing is permitted in trout waters during open season.
- Officers engage with fishermen to raise awareness of ACT fishing laws and what equipment is allowed in the ACT.
- During inspections in 2018, EPA officers removed numerous illegal fishing devices from ACT's urban lakes and ponds. For example, a large cod cage was removed from the confluence of Sullivan's Creek and Lake Burley Griffin and a novel 25 metre multi-chambered trap was removed from Franklin Pond, Gungahlin.
- Penalties of up to \$5,000 apply to people found using such traps and nets. It is important that we all work together to support the health of our waterways and that includes appropriate fishing activities.
- As we approach the closing of the Trout Season (5 June 2019) then Cod season (1 September 2019), EPA officers will be coordinating increased fishing inspections throughout the ACT's semi-rural and urban waterways.
- The regulation of the ACT's fishing community in recent seasons has led to some significant environmental outcomes, as well as providing a great opportunity to interact with the public, encourage positive behaviours and promote our agencies goals.
- **Illegal fishing activity will remain a key focus for the EPA throughout 2019.**

Key Information: *Air Pollution*

- The EPA produces an annual Air Quality Monitoring Report as part of its compliance with the Ambient Air Quality National Environment Protection Measure (NEPM).
- Historical monitoring results indicate that the only AAQ NEPM pollutant of concern in the ACT air shed is particulate matter, which increases significantly during winter because of emissions from domestic wood heaters, especially in the Tuggeranong Valley where levels are also exacerbated by the topography of the valley which is subject to temperature inversions and poor pollution dispersion.
- Monitoring results in 2018 demonstrate that Canberra's air quality is generally good, with no exceedances of the NEPM standards for carbon monoxide, nitrogen dioxide, ozone and PM₁₀ (coarse particulate matter).
- In 2018, the major impacts on Canberra's air quality came from the accumulation of natural events such as hazard reduction burns or dust storms and human activities such as wood heaters.
- Some significantly high particle levels, PM₁₀ in particular, occurred as a result of more frequent dust storms due to the prolonged drought conditions in 2018.
- During 2018, while there were thirteen PM₁₀ exceedances and five PM_{2.5} exceedances, only one PM_{2.5} exceedance was related to emissions from domestic wood heaters.
- The ACT Government acknowledges that woodsmoke is a problem and will continue to implement an integrated program to address this including:
 - 'Burn Right Tonight' public education campaign
 - regulating the sale of firewood and wood heaters including the introduction of stricter emission and efficiency standards in September 2019
 - administering the Wood Heater Replacement Program.
- The Environment, Planning and Sustainable Development Directorate undertook a review of the efficacy of the Government's woodsmoke programs. The review found that there had been a steady decline in applications for the Wood Heater Replacement Program.
- As a result, the Minister for Climate Change and Sustainability approved an increase of the rebate for the removal of a wood heater for a trial period from 1 April to 30 June 2019. It is expected that more wood heaters will be replaced during this trial period.

In 2019, to reduce the impacts of wood heaters on air quality, there will be:

- an increased emphasis on how to clean and correctly operate wood heaters so they can perform efficiently and reduce air emissions;
- audits of wood fire merchants and wood heater retailers to ensure compliance with the Regulations.

Recent initiatives:

- Prohibiting the installation of wood heaters in new residential developments in the Molonglo Valley (except Wright), Dunlop and East O'Malley.
- In 2016 the ACT Government led the country by amending laws requiring stricter standards on the sale of wood heaters, including higher efficiency and emission standards.
- In September 2019 emissions drop from 4g/kg to 1.5g/kg of timber burnt and efficiency standard for wood heaters will increase from >55 per cent to a minimum of 60 per cent.

Key Information: *EPA Involvement in PFAS*

- In February 2018 all jurisdictions in Australia adopted the framework for PFAS management through the *Intergovernmental Agreement on a National Framework for Responding to PFAS Contamination* (February 2018) (IGA) and the *PFAS National Environment Management Plan* (January 2018) (NEMP).
- The IGA principles include that the primary focus of Governments in responding to PFAS should be action to protect the environment and precautionary action to minimise human exposure.
- Environment Ministers are responsible for implementation of the IGA signed by First Ministers. The Environment Protection Authority (EPA) has the lead for implementation of the IGA supported by EPSDD, HPS and ACT Health.

PFAS Action Plan

- The ACT Government has developed a PFAS Action Plan for the Australian Capital Territory (ACT) which identifies specific actions and areas of responsibility for implementing the *Intergovernmental Agreement on a National Framework for responding to PFAS contamination* ('the IGA').
- The majority of the actions in the Plan are the responsibility of EPSDD and the EPA. The EPA is the regulating entity for the ACT and will coordinate with other agencies to ensure they meet the obligations of the IGA, articulated in the PFAS Action Plan.

The EPA has the lead for two actions in the PFAS Action Plan:**Action 2: Inventory**

- The IGA specifies that there needs to be the identification of any remaining sources of PFAS in the ACT.
- The Action Plan commits \$50,000 for the Inventory, which will be supported by the EPSDD budget.

Action 6: Ambient Monitoring Program

- Monitoring Ambient Levels of PFAS in the environment. A preliminary ambient sampling program has been undertaken in November 2016. The monitoring Program based on site prioritisation commenced in November 2018.
- The Action Plan commits \$50,000 for the Ambient Monitoring Program, which will be supported by EPSDD budget.

Environmental Authorisations

To ensure compliance with the NEMP, the EPA now requires PFAS monitoring for Class A activities (as listed in Schedule 1 of the Environment Protection Act 1997) for example sewage treatment plants, petroleum storage facilities and landfills.

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Key Information: *Special Events*

Special events are considered to be one off events or events out of the ordinary which have the potential to affect members of the ACT community.

Event	Environmental authorisation	Location	Result 2018-2019
Summernats 2019	EA No: 0006	Exhibition Park in Canberra	<ul style="list-style-type: none"> - EPA approved Noise Management Plan - 10 complaints received by Access Canberra and the EPA - EPA served written warning for noise from vehicles at the Go-To-Whoa track above authorised noise level
National Folk Festival	EA No: 0006	Exhibition Park in Canberra	<ul style="list-style-type: none"> - EPA approved Noise Management Plan - No complaints received - No action taken
Groovin the Moo	EA No: 0006	Exhibition Park in Canberra	<ul style="list-style-type: none"> - EPA approved Noise Management Plan - First year held at EPIC - 14 Complaints received by Access Canberra and the EPA - Approx. 34 complaints received in previous year, 2018 - Noise report pending
ACT Speedway - Evening	EA No: 0005	Fairbairn Park	<ul style="list-style-type: none"> - One off evening races trialed in September 2018 - Noise monitoring required as part of approval - Monitoring showed the noise from some classes of vehicles significantly higher than modelled - EPA working with the Speedway for future events
Spilt Milk	EA No: 1175	Parkes	<ul style="list-style-type: none"> - EPA approved Noise Management Plan - Two complaints received by the EPA - Noise monitoring required as part of the approval - Event was found to be compliant with the EA, no action taken
Peking Duk	EA No: 11	University of Canberra	<ul style="list-style-type: none"> - EPA approved Noise Management Plan - Noise monitoring required as part of the approval - Four complaints received by the EPA - Noise report pending

Key Information: *McKellar Oval Lighting*

- In response to two complaints from a nearby resident, officers of the EPA met with the Chief Executive Officer (CEO) and Manager of the Belconnen Soccer Club (BSC) on 4 April 2019 to resolve the lighting issue at the Club.
- The BSC advised it is a business decision to not use the lights based on costs associated with running the lights and have scheduled games and training accordingly.
- On 9 May 2019, the Belconnen Soccer Club advised that an electrician has adjusted/redirected the lights to reduce glare and the effects of the lights on nearby residents, including the complainant.
- The Assistant Director, Traffic Investigations, Roads ACT contacted the CEO on 9 May 2019 to discuss the lights, in particular the potential glare on William Slim Drive.
- Roads ACT meet with the CEO of the BSC on 14 May 2019 and tested the lighting system for intrusive lighting on residences and the road.
- The EPA and Roads ACT are working collaboratively with the BSC on options to reduce the effects of the lighting on nearby dwellings prior to having night games in the upcoming season.
- Under the *Environment Protection Act 1997*, where light causes an unreasonable interference with the enjoyment by the public or a section of the public of a place or area, it is deemed to be cause environmental nuisance.
- Environmental nuisance carries an offence of \$100 infringement notice on an individual and \$500 for corporation, or the EPA may issue an environment protection order requiring the club to undertake specified action to remedy specified environmental harm.

Key Information: *Noise Concerns – Hopscotch & Topsy Bull*

- The EPA has received complaints about noise emanating from Hopscotch Bar in Braddon. These complaints are about amplified music.
- The EPA is currently working through the complexities of the situation given Hopscotch and Topsy Bull are located on the same lease.
- Given the nature of the complaints, the EPA has also engaged with liquor compliance and WorkSafe ACT. This is to ensure that the parties are acting in accordance with their regulatory obligations in providing a safe and healthy environment for patrons and employees.

ISSUE: Building and Construction**Key Information: *Advertising on Building sites***

- Various articles reported in the Canberra Times, Riot Act and City News.com relating to community concerns about alleged sexualised advertising on some Canberra building sites.
- Access Canberra does not have any powers under building laws to regulate, restrict or influence such activity and, due to this, is unable to take any action on matters of this nature.
- The Canberra Times reported in March 2019 that Minister Gentleman was exploring how the development application process could regulate commercial advertising on hoardings and site fencing.
- The Advertising Standards Bureau also received complaints and in both instances the cases were dismissed and found not to have breached the Advertiser Code of Ethics.

Key Information: *Potentially combustible cladding*

- A certain type of aluminium cladding used on multi-unit dwellings has the potential to be a significant fire risk. This has been seen in London in 2017 (Grenfell Tower) and in Melbourne, most recently in 2019.
- The ACT Government established a Review Group that was tasked with identifying whether government buildings require any building work or other safety or risk mitigation due to cladding.
- The most important consideration of the Review is the risk to occupants and the public.
- Detailed assessments for higher risk buildings have started.
- The intent is to identify any buildings that have cladding that is installed in a way that poses an undue risk to occupants.
- The Review Group is currently doing preliminary work to identify privately owned properties that may pose a high risk.
- The ACT Government will continue to assess the use of this type of cladding on medium-high rise buildings in the Territory.
- The ACT Government will continue to work with our colleagues nationally in relation to this matter.
- The Review Group is led by officials from the Environment, Planning and Sustainable Development Directorate (EPSDD). Activities to date have been undertaken by officials from EPSDD and ACT Emergency Services Agency (ESA). Officials from Access Canberra are also on the Review Group.

Key Information: *Unclean and vacant blocks*

- Access Canberra receives complaints about unclean and/or vacant blocks. These complaints can be difficult to resolve as they are complex and often compounded by financial and mental health issues with the land owners/occupiers.
- The government acknowledges the broader community concern for amenity and hygiene in relation to unclean blocks and strives to work in collaboration with land owners/occupiers to achieve a positive outcome.
- Allowing a block to become significantly 'dirty' or untidy because of accumulating rubbish and discarded white goods may be a contravention of the *Planning and Development Act 2007* (the Act).
- Access Canberra may take regulatory action against a lessee for failing to keep their leasehold clean. A leasehold is considered unclean under the Act when more than 30 per cent of undeveloped portions of the block are covered in items such as debris that are clearly visible from the public domain. Long grass and overgrown foliage does not constitute an unclean leasehold.
- Access Canberra uses an approach of engagement and support in seeking compliance, working with the lessee to gain voluntary compliance in the first instance. This allows leaseholders time to remedy blocks while taking into consideration the circumstances of each particular owner involved.
- In the event that a leaseholder fails to remedy their block, regulatory action can be taken under the Act, including issuing a Controlled Activity Order (Order).
- For matters where an Order has been issued, Access Canberra conducts periodic inspections to ensure the land owner/occupier is complying with the Order.
- In cases where hoarding is apparent, Access Canberra works with other ACT Government regulators through the Hoarding Case Management Group, which includes officers from ACT Fire and Rescue, Health Protection Services, and the Land Use compliance team within Transport Canberra and City Services.
- Each agency has a range of laws and powers that complement each other. The working group meets to consider solutions to resolve issues and to identify controls that will limit repeated conduct in the future. The impact of the working group is a consistent and collaborative approach is applied to the most complex of hoarding cases.

Key Information: *Rapid Regulatory Response Team*

- In May 2018, Access Canberra established a Rapid Regulatory Response Team (the team) to respond to building and planning complaints.
- The team consists of four officers with a combination of investigation and building/planning technical skill sets.
- The role of the team is to undertake a preliminary assessment of a complaint and a site inspection to quickly determine whether there has, is or is likely to be, a breach of Building and/or Planning legislation and whether the complaint requires a regulatory response, measured against Access Canberra's Compliance Framework.
- For the period 1 July 2018 – 30 April 2019 the team had **resolved 196 cases**, referred 35 cases to other regulatory areas of government and referred 54 matters for further investigation.
- Some examples of regulatory action undertaken by the team include stop work notices and demerit points to construction licensees.
- breaches are assessed in line with the Access Canberra Accountability Commitment and Building and Planning Compliance Framework, which ensures that resources are directed to where the risks of harm, unsafe practices or misconduct are the greatest.
- The team has escalated a number of complaints to the Building Investigation team for other regulatory enforcement, based on evidence the team has collected.
- The introduction of the team has seen a reduction in time taken to address complaints and an increase in complaints resolved.

Key Information: *Licence Examinations*

- The ACT Government has now introduced exams for Class A and B new builder licence applicants, expanding the existing requirement for new Class C building licence applicants.
- This initiative has also been extended to one in five class A, B and C builder licensees seeking renewal.
- This initiative is being closely watched by other jurisdictions.
- The exam tests an individual's knowledge of the National Construction Code (specifically the building code) and ACT Building laws to determine their suitability to be issued, or continue to hold a licence in the ACT.
- This is on top of the minimum mandatory educational qualification and the requirement to demonstrate a minimum of two years practical building work experience.
- The changes to licensing and renewal requirements will target builders who have a history of non-compliance, have had substantiated complaints made against them and have not been a builder responsible for a building approval in the previous three years of holding a licence.

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- Commencing in April 2019, new applicants and 1 in 5 individuals renewing their Class A, B or C Builder licences have been required to sit the written examination in order to be issued with a licence.
- As the exams across the A, B and C class licences is a new initiative without precedent, the ACT is working to implement the exams in a way which is fair for industry, while also adequately testing the important knowledge needed to undertake the role of a licensed builder.
- Noting that the first exam commenced in April, Access Canberra undertook a rigorous marking and review process that took longer than anticipated. The process will become more efficient as understanding across the industry increases and as Access Canberra continues to refine its approach.
- Since the first exam in April 2019:
 - 17 individuals have sat the exam.
 - 14 have passed the exam.
 - The three applicants that failed their first exam will be afforded a second opportunity to sit the exam before a decision is made in relation to their licence.
- From February 2018 and prior to 17 April 2019, 74 applicants have sat the previous exam for their Class C builder licence.
 - 42 of those applicants failed their first attempt; a failure rate of 57%;
 - 40 went on to sit their second attempt, with 15 failures; a failure rate of 37.5%;
 - Six went on to sit their third attempt, with four failures; a failure rate of 67%; and
 - Two went on to sit their fourth attempt, with one failure; a failure rate of 50%.
- Those individuals who failed the exam on the first attempt can sit again when they are ready, but as early as two weeks from being notified of their result. Applicants will be provided with feedback on concepts that may need particular focus.
- I cannot comment on specific individual circumstances or the details of the exams.
- It is important to note that the exams are only one component of the reform agenda and are supported by the regulator's strong and targeted compliance activity on the ground.

Key Information: *Phoenixing*

- Illegal phoenix activity involves the deliberate and systematic stripping and transferring of assets from one company to another company to avoid paying liabilities, such as tax or superannuation.
- The ACT Government is continuing to drive improvement in building quality and recent actions are an indicator of such. The Construction Occupations Registrar has recently served a Notice of Intention to make a Rectification Order under Section 34 of the *Construction Occupations (Licensing) Act 2004* on a nominee who was the sole director of a building company, that has ceased trading, who was alleged to have been responsible for defective works.
- On 13 February 2019, the *Treasury Laws Amendment (Combatting Illegal Phoenixing) Bill 2019 (Phoenixing Bill)* was introduced into the Australian Parliament proposing to give the Australian Securities and Investment Commission (ASIC), liquidators and the Australian Taxation Office (ATO) significant new powers designed to help curtail phoenix activities and prosecute culpable directors and associated persons.

Key Information: *Table of Data*

Activity between 1 July 2018 - 30 April 2019

Type / Category	Numbers	Comments
Number of complaints received – Building	215	-
Number of complaints received – Planning	441	-
Number of cases – Building	121	-
Number of cases – Planning	226	-
Number of Inspections – Building and Planning	653	-
Rectification Orders	3	-
Plumbing, drainage and gas inspections	18,218	-
Electrical inspections	34, 202	-

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Type / Category	Numbers	Comments
Number of Pro-active Construction Audits	328	-
Building Approval Energy Efficiency Rating Audits (subset of Pro-active Construction Audits)	46	-
Number of audits of Development Approvals (DA) and Development Exempt Approvals. (subset of Pro-active Construction Audits)	100	-
Number audits of Certificate of Occupancy and Use (COU) applications (subset of Pro-active Construction Audits)	91	-
Show Cause Notice (pre-Controlled Activity Order)	15	-
Controlled Activity Order	6	Includes one Ongoing Controlled Activity Order
Decision to <u>not</u> make a Controlled Activity Order	7	-
Demerit points (all construction occupation licensees)	178	-
Direction to undertake building work	9	Also referred to as 'section 62 notice' Includes one withdrawn notice through ACAT proceedings
Stop work notice	28	7 sites remain closed (This includes 1 from the Gungahlin Blitz in March 2019) <i>(Access Canberra Building Inspectors audited a suburb in Gungahlin and issued 17 Stop Work Notices. This resulted in 12 building companies being issued notices)</i>

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Type / Category	Numbers	Comments
Section 50 Notice submissions received (Direction to stop work by building certifier)	18	Non-compliance notice submitted by Private Building Certifier notifying the Constructions Occupations Registrar of possible contraventions of building and development approvals
Revocation of Certificate of Occupancy and Use	2	-

Type / Category	Active as at 17 May 2019	Comments
Active Building cases	57	-
Active Planning cases	93	-
Current unclean leaseholds complaints (subset of Planning cases)	23	Complaints in this area primarily relating to failure to comply with lease provisions such as unclean leaseholds.
Number of cases currently in ACAT or in Court	3	-

ISSUE: Customer Service**Key Information: *Event and Business Coordination***

- The Event & Business Coordination Team (EBC) in Access Canberra works with businesses to facilitate approvals and advice to set up and begin trading in the ACT.
- EBC provides an event approval coordination service to help ensure events meet all the necessary legislative and safety obligations in the ACT by providing a single point of contact throughout the event approval process.
- EBC supports the planning and approval process for new liquor businesses in the ACT through a single case management service supporting small businesses navigate regulation.
- EBC priorities and deliverables are:
 - continue providing a ‘no wrong door’ attitude for events and businesses wishing to operate in the ACT.
 - deliver on the government priority of red tape reduction in the Events and Business scope.
 - continue streamlining and improving processes.
- 212 events of varying scale have occurred and been coordinated by the team this financial year to date (31 May 2019).
- Since commencement of the business support service, EBC has assisted 99 new businesses from a nail salon to an augmented reality bar. This has contributed to enhancing the ACT’s vibrant and diverse economy and improved confidence in government.
- An enquiry form ‘Business Support Enquiry’ was launched in September 2018 for new business proponents. EBC has received 32 submissions to date.

Events at a glance

- “Groovin the Moo” (GTM): is an annual music festival that is held in six regional centres across Australia, including the Australian Capital Territory. GTM was held on Sunday, 28 April 2019 from 10:30 am to 10:30 pm, at Exhibition Park in Canberra with an attendance of approximately 25,000 people. The event was previously held at the University of Canberra. Overall, the event was deemed a success and the change of venue had a positive impact.
- The “Anthems” concert: took place at the National Arboretum on 17 November 2018. It was the first event of this size to be held at the venue with an attendance of 7,000 patrons.

Key Information: *Complaint Management*

- The Complaint Management Team (CMT) is the central, single entry point for complaints received by Access Canberra. It provides customers a single face and facilitates the allocation and management of complaints across the regulatory and customer service areas.
- As of 31 May 2019, the CMT has received **9,746** complaints this financial year, and **20,195** complaints since inception.
- The main complaint types for 2018/19 (as of 31 May 2019) are:
- The main complaint types for 2018/19 (As of 31 May 2019) are:
 - 2682 – Illegal parking
 - 2420 – Air pollution and noise
 - 1259 – Australian Consumer Law/Fair Trading
 - 1079 – Building and planning
 - 417 – Transport
 - 327 – Customer Service
- **9,410 incidents have been resolved** by the CMT as at 31 May 2019. This equates to approximately **97%** of total complaints received. The CMT receives approximately 200 complaints a week.
- Complaints are directed to the CMT predominantly from the online complaint form (www.act.gov.au/accesscbr), through the Access Canberra Contact Centre on 13 22 81, or through referrals from line areas within Access Canberra.
- High risk complaints are given priority to ensure appropriate resources are deployed rapidly. These include matters that may involve:
 - a serious risk of death or injury;
 - dangerous substances;
 - serious risks to structural safety; or
 - a vulnerable person.

Breakdown of CMT Risk Categories (1 July 2018 to 31 May 2019):

CMT Risk Category	Number of Complaint Incidents
Category 1 (Highest Risk)	807
Category 2	1067
Category 3	826
Category 4	4893
Category 5	1407
Total	9,000

BUDGET ESTIMATES BRIEF FOR DDG/COO

(Note: Complaints will not have a risk category if they have been yet to be classified or were sent to another Directorate)

CMT Classification	Risk Category 1
Parking	749
Environmental	29
Building	12
Planning	11
Transport	4
Worksafe	2
Total	807

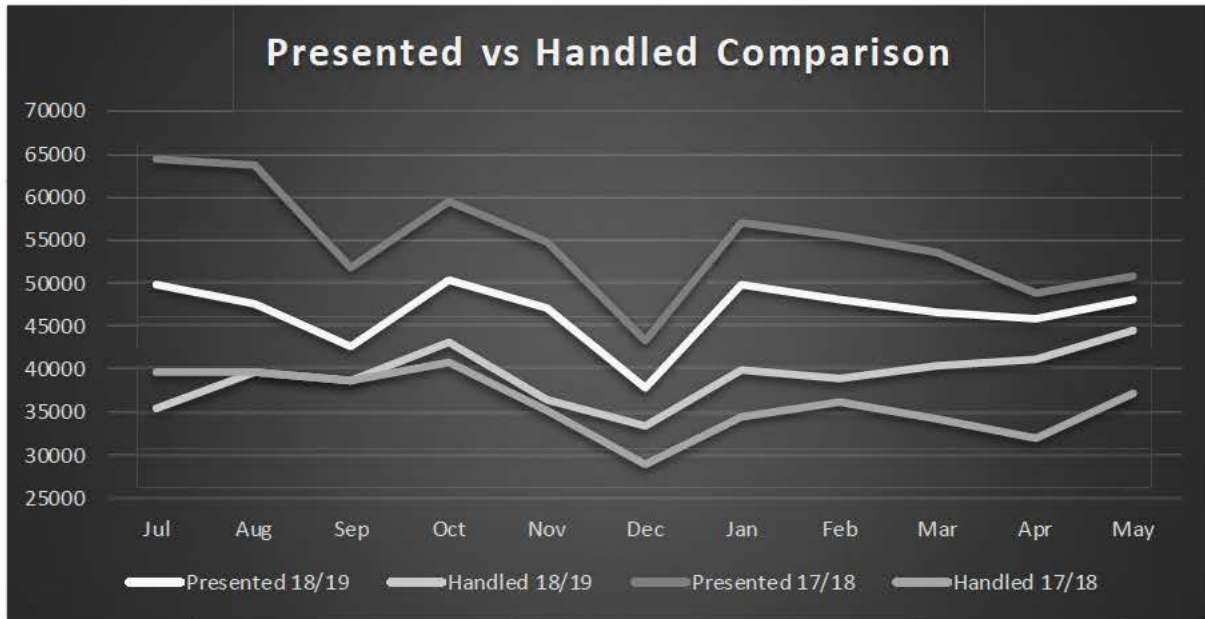
- Parking complaints are categorized as the highest risk where they relate to dangerous parking, including school crossings and no stopping areas.

Key Information: *Contact Centre Wait Times (5 additional call takers)*

- In July 2018 funding was announced for the Contact Centre to obtain 5 new staff.
- The average wait time for the 17/18 period to the end of May was **5:53**.
- The average wait time for the 18/19 period to the end of May has decreased to **2:13**.
- The average wait time for May 2019 was **1:03**.
- There have been over **124,000** fewer abandoned phone calls in the 18/19 period vs the 17/18 period.
- The Contact Centre has handled over **34,000** more calls in the 18/19 period than the 17/18 period.
- Decreased wait times have caused an increase in calls handled, which has reduced the number of repeat phone calls needing to be made to the Contact Centre.
- Reduced wait times have allowed the Contact Centre to focus more on the training our operators receive to increase their knowledge and better enable first call resolutions.
 - The focus is on serving the customer and educating them on service options and new initiatives.
- There has been an increased handle time which is associated with the increasing complexity of calls.
 - Simple transactions are now services offered via our online options.
 - More complex transactions that cannot be processed online are called through to the Contact Centre, or customers visit a Service Centre.
 - Staff explain why the transaction may not have been able to use online channels, and provide a path forward for the caller.

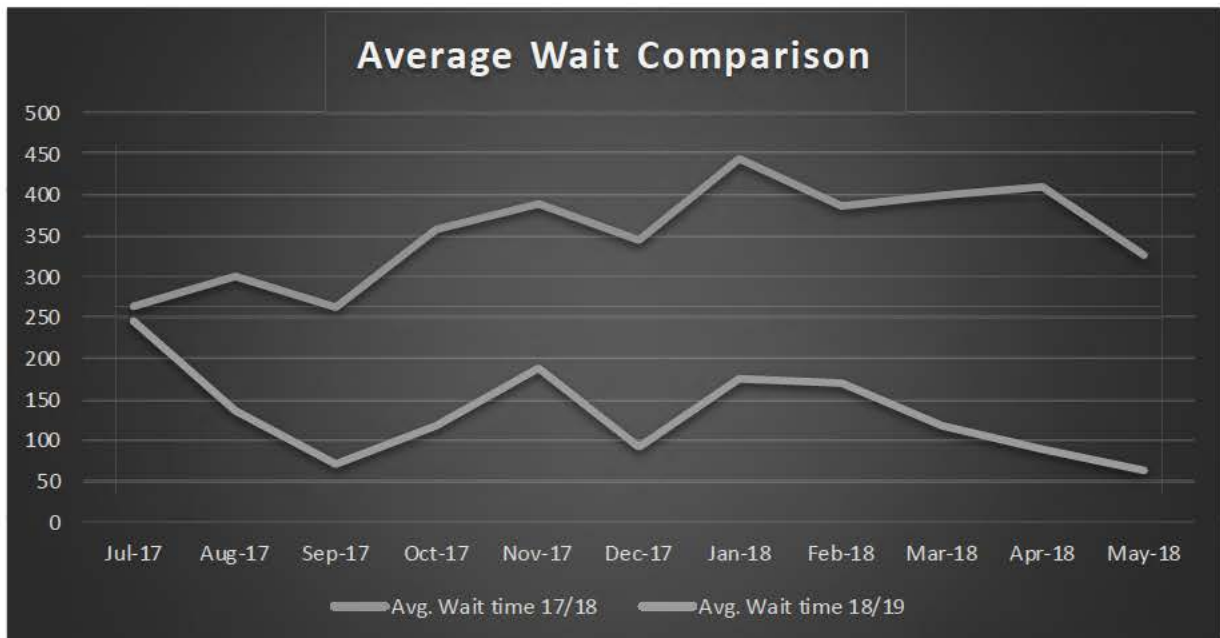
Contact Centre	Calls Presented	Calls Handled	Abandoned	Av Service Time	Av Wait Time
1/7/17 - 31/5/18	602595	396308	206287	3:07	5:53
1/7/18 - 31/5/19	513201	431070	82131	3:19	2:13

BUDGET ESTIMATES BRIEF FOR DDG/COO



Date	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
Avg. Wait Time	263	301	262	356	390	346	444	387	399	410	327

Date	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19
Avg. Wait Time	245	135	71	119	188	92	174	170	116	88	63



Compliment from MOP to the Chief Minister and Minister Ramsay

Subject: Congratulations

Sent 24/04/2019.

Dear Andrew

I just wanted to say thanks for making ACCESS Canberra phone service finally a place giving excellent service. For years, since its first inception, it was just so annoying having to wait ages for the phone to be answered and then being given incorrect information.

Now I find it is excellent. No wait and helpful advice. So congratulations to whoever decided to give this phone service a proper community help focus. Well done!

Thanks.

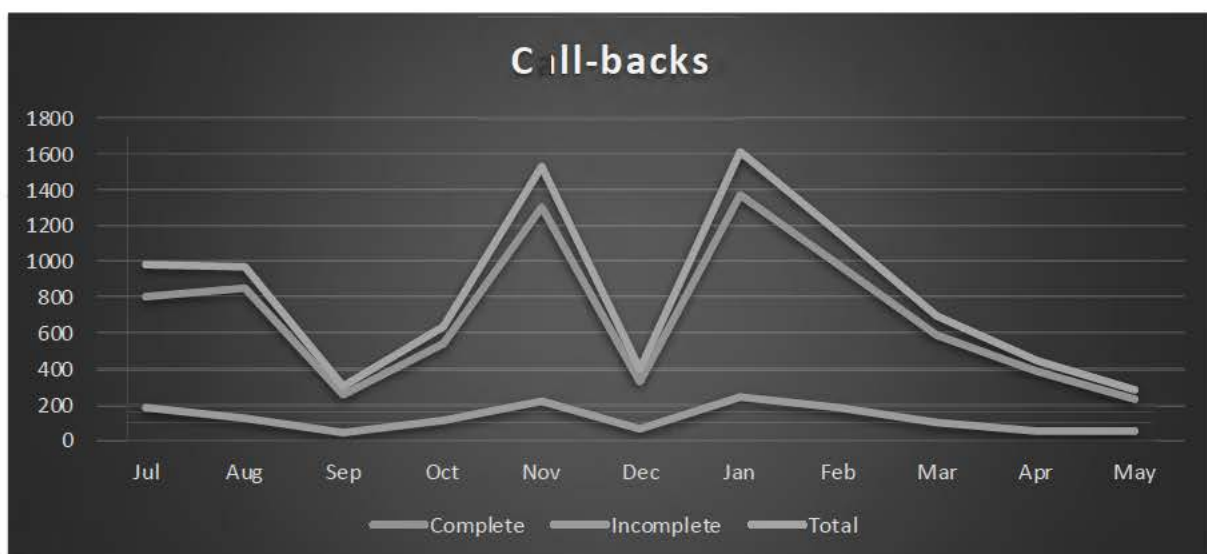
Woden Shopfront is also great.

Gina Pinkas

Key Information: *Contact Centre Call-backs*

- The Contact Centre introduced call-backs to all Access Canberra lines of business on 3 July 2018.
- Call-backs are currently offered between 7am and 5pm Monday to Friday (excluding public holidays). Previously 7am to 4pm.
- Callers are given the option to request a call-back after being in queue for approximately 4 minutes (configurable).
- Two attempts are made to return the call with a message being left where possible.
- All call-back requests are completed on the day they are received.
- As of 31 May 2019 the Contact Centre has received over 9000 call-back requests. 7,639 (85%) of these have been completed successfully.
- Incomplete call-backs are when the client has not answered the call or an incorrect number was left.
- The Contact Centre is delivering a flexible service which allows callers the option to receive a call-back during peak periods.
- Reduction in queue volume during peak wait times meaning those choosing to wait in the queue are answered more quickly.

Date	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	TOTAL
Complete	801	849	258	535	1309	329	1371	978	589	390	230	7639
Incomplete	179	122	43	106	219	66	242	188	102	55	52	1374
Total	980	971	301	641	1528	395	1613	1166	691	445	282	9013

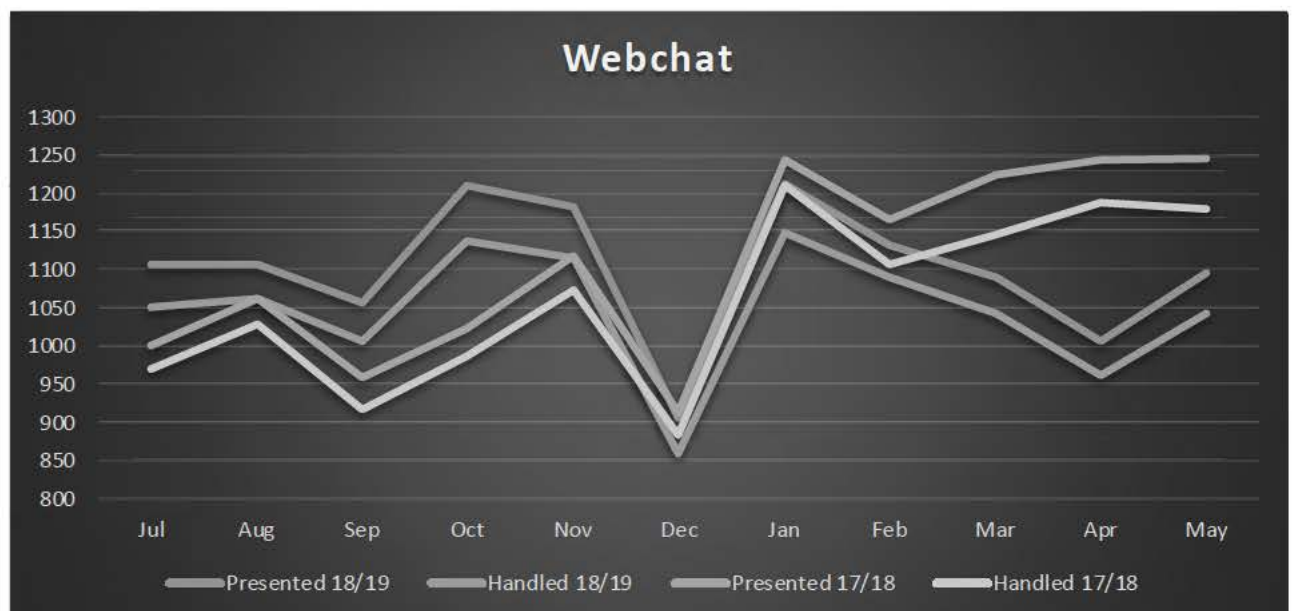


Key Information: *Contact Centre Webchat Expansion*

- Webchat operates Monday to Friday between 9am and 5pm (excluding public holidays).
- People may be identified via the webchat service for Road Transport related enquiries as well as for general information about services, feedback or complaints.
- The public are able to access a subject matter expert while browsing the Access Canberra website, allowing them to find information educating the customer with the options that are available to them.

Date	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Total
Presented	1001	1061	958	1023	1117	913	1244	1166	1224	1242	1245	12194
Handled	969	1027	916	987	1074	883	1210	1106	1146	1188	1179	11685

Date	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Total
Presented	1106	1106	1056	1210	1183	906	1212	1131	1090	1007	1095	12102
Handled	1052	1062	1005	1136	1116	859	1148	1090	1043	960	1042	11513



Key Information: *Contact Centre After Hours*

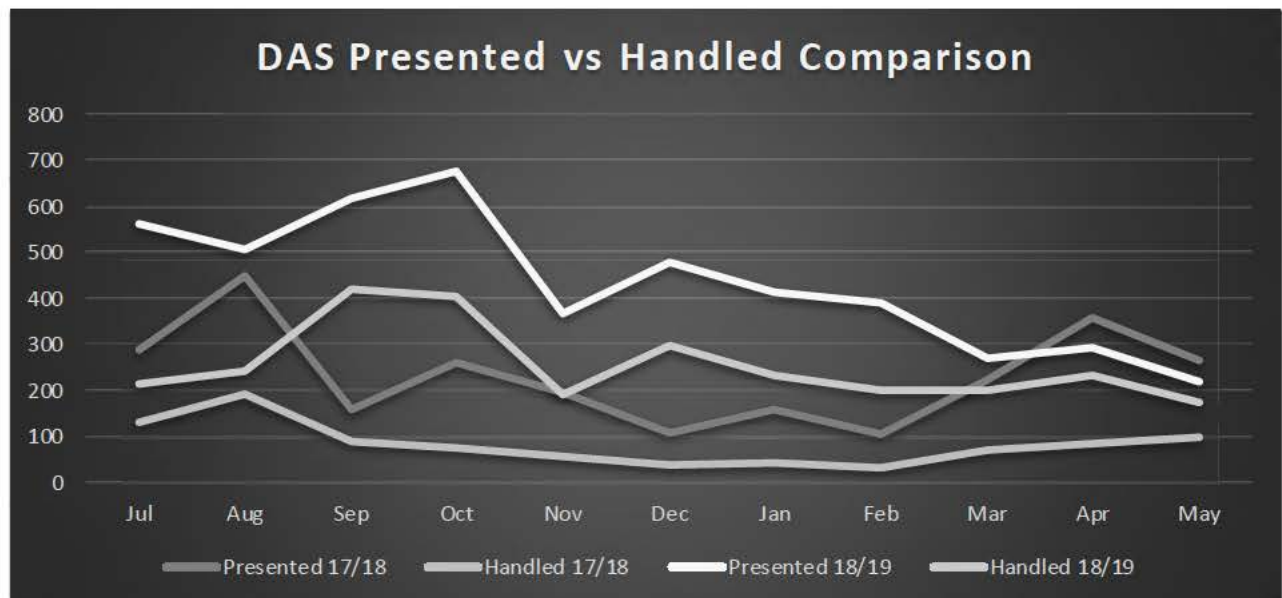
- Contact Centre opening hours are:
 - Monday to Friday 07:00 – 20:00
 - Saturday 08:00 – 17:00
 - Sunday 09:00 – 17:00
- Outside of these hours, calls to 13 22 81 are answered by the Oracle after hours team, which is Australian based.
- The after hours provider answered **1,020** phone calls in April 2019.
- This service ensures that 13 22 81 is a number that is available to the ACT 24/7 for advice and urgent issues.
- This service provides a safety check-in for ACT Government officers working outside of hours on jobs where they check-in with the after hours service.
 - Where they do not check in, the after hours team follows escalation procedures to ensure the safety and wellbeing of our officers.

Key Information: *Contact Centre Dog Attack calls & complaints*

- Contact Centre services Domestic Animal Services (DAS) calls where calls are forwarded to the Contact Centre from the DAS service as well as after hours.
- For life threatening situations callers are advised to hang up and dial 000.
- Contact Centre fills out a request for assistance form with all of the details required by DAS and the caller is advised the ranger may contact them.
- During hours a call is then made to DAS to inform them that an attack has been submitted. Outside hours the Contact Centre will phone the on-call Ranger if the dog is still in the area or the attack has occurred within the last 3 hours.
- This service provides the community with a responsive escalation point that they are able to use to get in contact with the authority in a timely manner.

Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Total
288	449	159	261	196	106	157	105	222	357	263	2563
133	192	89	75	56	38	43	32	69	85	98	910

Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Total
563	507	619	676	369	478	413	390	272	292	219	4798
216	242	420	405	190	296	233	200	198	234	174	2808



Key Information: *Improvements working with TCCS – Fix My Street/Municipal*

- The Contact Centre works to triage and allocate municipal service requests to the appropriate areas on behalf of TCCS.

Triage and allocation by Access Canberra for Municipal jobs/Fix My Street requests:

- Call is received and determined to be a municipal type enquiry or request for service.
- A municipal form is completed in the CRM where we include the customers' details and details of the call.
- The form is saved and the customer receives an automatic email from the CRM with the incident reference number.
 - Alternately customers submit a Fix My Street enquiry online.
- The incident is forwarded to the municipal dashboard where the team triage and allocate the work to the appropriate area within TCCS.
 - Some types of incidents will go directly to the area and skip this step such as Potholes, Streetlights and Trees.
 - For incidents involving an asset the Contact Centre raises a job in IAMS (Integrated Asset Management System) for action where all details are included.
- Where the Contact Centre raised a job, the incident is updated with all relevant details.
- Urgent safety issues are triaged and allocated as a priority to the appropriate business unit responsible.

Calls to check the progress of Municipal Incidents:

The Contact Centre will:

- Identify the job and any associated work items
- Communicate what has happened with the job to date based on incident or job updates.
- Where no updates have been input or the customer wants additional information, the Contact Centre will phone or forward the incident to a subject matter expert in the relevant area for a response.

Statistics

- Access Canberra handled **17,776 municipal service requests** in the period from 01/07/2018 to 31/05/2019.
- Average time for Access Canberra to action requests was 4.23 days.
- **8,521** incidents have been received 1 July 2018 – 31 May 2019 through the new form.
- Access Canberra is continuing to work with TCCS to improve responsiveness and connect the customer directly with the area actioning their request.
- As of 6 May 2019 *Street Sweeping, Stormwater and Traffic and road sign* enquiries will be directed straight to the responsible area through the Access Canberra CRM.
 - Incidents received 1 July 2018 – 31 May 2019
 - Street sweeping – **723**
 - Stormwater – **1556**
 - Traffic & road signs - **1547**
- By enabling the appropriate teams' access to the Access Canberra CRM we are putting the customer in direct contact with the teams' actioning their request – enabling the team to engage directly with the customer.

Benefits of the changes to Fix My Street

- Fix My Street Phase 1.1 improvements were released in September 2018 and implemented seven trial categories into a production environment; Beta phase.
- The release trialed a new customer experience utilising more meaningful categorisations, simple workflows and an engaging user interface development.
- Business areas were provided with additional information to complete customer tasks in a timely manner, enabling TCCS to close the loop more efficiently and capturing more useful data in the system for reporting.
- The CX team has created a new form “Fix My Street Beta” and moved seven topics there:
 - Footpaths & cycle paths
 - Potholes
 - Grass, trees & shrubs
 - Street sweeping
 - Illegally parked vehicle
 - Abandoned vehicle
 - Streetlights
- Fix My Street Phase 1.2 improvement works commenced in April 2019 and seek to build upon the initial Beta implementation to further refine the remaining Fix My Street categories and workflows.

- This will enable TCCS to improve the coordination of fieldwork response, data collection and reporting across TCCS business areas. This is a crucial initial step towards streamlining the process of responding to customer enquiries and enabling the loop to be closed on notifications and service requests.

Benefits of the new FMS forms

- Fix my street requests are now a more intuitive form that makes it easier for customers to report incidents providing the details that business units need to be able to respond to, and action requests more efficiently.
- Customers can provide precise details including the exact location of an issue as well as the urgency. If the incident is or could potentially impact public safety, the new form identifies this proactively (in the CRM) for expedited triage and allocation.
- Customers are encouraged to lodge photos of their incident through a more simplified process. Photos are used by TCCS business units to assess the priority of and respond more efficiently to incidents.
- The additional data that is captured enables more proficient allocation of incidents to the correct business units. This reduces the amount of time spent triaging enquiries meaning TCCS is able to respond more efficiently to incidents.
- The new form is formatted to increase the quality of reportable data from incidents lodged via the FMS form including:
 - Time and date of issue
 - Location (via pin drops and addresses on google maps)
 - Enable business units to extract data that will inform future program of works and allocation of resources and assets.

Key Information: *Contact Centre Overview*

- Lines the Contact Centre handles **(11)**
 - 13 22 81 – Access Canberra
 - 13 17 10 – TCCS transport enquiries
 - 62071923 – ACTPLA after hours
 - 6207 2424 – DAS
 - 6207 3100 – CIT student services
 - 133 427 – Community services
 - 6205 4333 – Companion card
 - 1800 047 222 – Faulty Meters
 - 6205 9000 – Libraries ACT
 - 132 500 – SES
 - 6207 2500 – Municipal Services (mainly internal)

- Customer Experience
 - Enabling line areas to do their job and be more effective by completing calls and providing front line information.
 - Ensuring accuracy of information by providing feedback for updates on the website.
 - Using public facing information to ensure that the customer experience is the same online / service centre / contact centre – single point of information.

- Vulnerable people
 - Making sure that we are taking vulnerable users with us as we transition to a greater digital offering – expert to guide through the online environment or to navigate.
 - Customer education – serving the caller – not the queue – take the time to step a person through the process and requirements as well as the self service options.

Key Information: *Land Titles*

- Land Titles is responsible for registration of all land related transactions pertaining to the purchase and sale of land and properties in the ACT and maintaining the land titles register under the *Land Titles Act 1925*.
- The Land Titles Office currently uses the Tarquin system, which is 13 years old and requires replacing, to transact its Land Titles business. The Land Titles Register is a Government Critical service and is overdue for replacement as the various systems which support the Register are unsupportable.
- In May 2018, release 1 of the new Land Titles System (ACTLIS – ACT Land Information System) has been delivered and is now in use. ACTLIS currently provides an on-line system allowing users to carry out Title Searches, to manage and pay monthly accounts. Searches are also available to industry who can use accounts and the public by using credit cards.
- There are currently **1,311** registered users of ACTLIS and a further **150** public anonymous users who access the public search function each week. For the first time, searches of Land Titles can be done by using street addresses, allowing the user to no longer needing to know the subject block and section.
- The project is **60%** complete with a further 2 releases planned to complete the project by May 2020. These releases will see Tarquin fully replaced and all 85 Land Titles Office dealings upgraded to the ACTLIS system. The project will deliver Paperless Titles, a Title Watch service and a cashless and cheque-less environment and the ability for industry to lodge dealings by way of an subscription account and pay for these from their offices.

	1 July 2018 to 31 May 2019	1 July 2017 to 31 May 2018
Average processing time for registrations	10 days	19 days
Number of searches completed	122,800	124,413
Registrations Issued	56,760	58,215

- **Compliment** – *Fantastic group of people supporting this land titles office. Knowledgeable, supportive, friendly, efficient, effective and without this group there would be no Canberra.*

Key Information: *Applications and Approvals*

- The Applications and Approvals team includes the Building Services and Environment, Planning and Land specialised centres. These specialised centres provide administrative support for the development application and building approval process, general planning advice, information about land zoning, leasing and licencing, unit titles, maps and land information, fingerprinting services, building file searches, house and drainage plans; plumbing, drainage and gas fitting plan approvals and booking inspections, Energy Efficiency Rating applications, building and lease conveyancing and building depreciation information for tax.
- The team is supporting **five** trainees in vocational employments programs to increase the diversity of our workforce. **Three** staff members are part of the Aboriginal and Torres Strait Islander program and **two** are part of the Inclusion program and are performing a variety of customer service and administrative roles.
- The Building file scanning project commenced in June 2018. The aim of the project is to digitise the remaining **65,000** paper building files to reduce the risks of deterioration of paper files and protection of paper records and plans from the water deluge system and fire which could cause significant damage to original historically significant and current records.
- The building file scanning project is improving the quality of service timeframes. Up to 15 May 2019, there have been **9,356** building files scanned in the financial year which has enabled 65% of building file searches and building conveyancing enquiries to be performed digitally end-to-end. This significantly reduces the amount of time spent on completing conveyancing reports and file searches.
- This initiative is also helping the delivery of building file information internally. Previously, the physical building files were sent to various locations and were at risk of being lost or damaged. With more files available digitally the team is now able to provide an electronic file assisting compliance and operational areas to perform their roles in a more efficient manner.

Calls Taken – to 31/05/2019

• Total Phone calls taken	67,964
o ACTPLA Main	28,135
o Electrical	10,972
o Plumbing	13,786
o Worksafe	3,912
o Building Registrations	4,783
o Building Counter	1,899
o Conveyancing	3,059
o Development Application Lodgement	1,035
o Development Application Notification	383
o Average Wait time	0.33 minutes
o Average Call handle time	3.41 minutes

BUDGET ESTIMATES BRIEF FOR DDG/COO

- **Environment, Planning and Land Specialised Centre - to 31/05/2019**

Development Applications lodged (merit only)	994
Amendments Lodged	1,117
Entity referrals	5,772
Comments Received	9,317
DA Public Notification processes	1,053
Representations received	2,234
Reconsideration Applications	42
ACAT Appeals	24
Preapplication meetings booked	185
Compliance certificates issued	967
Exemption Declaration Applications	859
Plan Searches	1,002
Land Activity Notices received	741
Fingerprint services	1,105
ACT Access Cards issued	293

Counter Service to 31/5/2019

- Total Customers Served (including Land Titles) – 16,672
 - Average Wait time 2.05 minutes
 - Average Call handle time 6.50 minutes

- **Building Services Specialised Centre – to 5/6/2019**

Building Approvals lodged	4,129
Certificates of Occupancy or Use issued	3,954
Building file requests	1,365
Drainage Plan Searches	1,554
Energy Efficiency Rating Returns	5,212
Building Conveyancing	4,799
Lease Conveyancing	11,881
Number of Counter Enquiries	7,523
Plumbing Inspections booked	20,221
Electrical Inspections booked	18,083
Plumbing plans and permits, backflow and minor works	23,185
Certificate of Electrical Safety, new work, Adds & Alts, solar, repair, Nex Gen	30,114

- **Compliment** – *Even though I arrived at the wrong shopfront, staff were happy to help.. great service*

BUDGET ESTIMATES BRIEF FOR DDG/COO

SERVICE CENTRE 1 July 18 to 31 May 19

	1 July 18 to 31 May 19	1 July 17 to 31 May 18
Number of Customers	333,778 (-5.6%)	353,649
Number of Transactions	496,651 (-3.04%)	512,272
Average wait time	9:18 minutes	10:39
Average transaction time	5:42 minutes	05:39
Average Service time	8:28 minutes	08:11

	1 July 18 to 31 May 19	1 July 17 to 31 May 18
Service	No. of Customers	No. of Customers
Drivers Licence	108,999 (-13.4%)	113,293
Motor Vehicles, Number plates, parking	100,744 (-5.4%)	106587
Registration renewal	31,162 (-13.40%)	35,985
WWVP	22,049 (-6.8%)	23,671
Myway	13,411 (+13.3%)	11,854

Location	No customers	% customers	Ave Wait time	Ave Service time	No. Transaction	Ave Transaction time
Woden	193,310	23.13%	00:13:06	09:40	308,783	06:03
Tuggeranong	213,947	25.60%	00:05:07	06:46	295,665	04:54
Gungahlin	168,119	20.12%	00:08:24	09:13	263,867	05:53
Belconnen	204,518	24.47%	00:14:21	08:19	282,466	06:02
Civic	55,877	6.69%	00:07:29	05:47	69,113	04:41

Weekday	No customers	% customers	Ave Wait time	Ave Service time	No. Transactions	Ave Transaction time
Monday	160,370	19.19%	12:09	08:08	233,452	05:36
Tuesday	164,025	19.63%	08:59	08:19	240,373	05:41
Wednesday	160,634	19.22%	08:09	08:20	235,288	05:42
Thursday	171,050	20.47%	08:28	08:13	249,566	05:38
Friday	179,692	21.50%	12:13	08:14	261,219	05:40

Customer visits are decreasing

2015/16 – 500,000 **2016/17** – 450,000 **2017/18** – 406,000 **2018/19** – 360,000 (estimate)

- 84% of transactions are completed online
- 7% face-to-face at service centres
- 9% through the Contact Centre

Compliments

- **Belconnen Service Centre** - I would like to give compliments to the staff that was working (around 11 am). They were both very professional AND very pleasant to deal with: From the moment we were met at the door, to the person serving at the counter
- I was in the **Woden Service Centre** this morning and although we were there for almost an hour it didn't seem like it. All the staff were so friendly and attentive and were really making what I thought was a commendable effort to make sure people had the right paperwork and offering to assist while people were waiting. The staff were all really kind and caring. I was there with my daughter who was getting her Learner's licence. She had been into the office the previous week and had come home telling me how lovely the staff were to her - so I know today was not unusual.
- Best Government Department I have ever had to deal with. Wonderful friendly and efficient staff. Thank you.
- Outstanding service – I didn't understand the complexities of transfer and the customer service officer was amazing.

Key Information: *Working with Vulnerable People (WWVP)*

- WWVP Scheme commenced 8 November 2012.
- The scheme aims to reduce the incidence of sexual, physical, emotional or financial harm or neglect of vulnerable people in the ACT.
- A new IT system (Rego.ACT) was commissioned for the scheme's administration on 7 May 2018. Several subsequent updates as well as the pilot of Robotic Process Automation have since been introduced.
- The Robotic Process Automation performs highly repetitive low value tasks such as data entry.
- These improvements have allowed Access Canberra staff to:
 - focus on higher value tasks important to the scheme's administration,
 - contribute to operational improvements; and
 - reduce average processing times which benefits both vulnerable people and the community.
- **42,465** registrations have been issued this year – **26 per cent more** than the previous year, whilst the average processing time has **reduced from 25 to 12 business days**.

- **Statistical data from 1 July 2018 to 7 June 2019:**

Total number of registered persons in the WWVP scheme	122,962
Applications received	41,950
Registrations issued	42,465
Average processing time	12 days
Risk assessments finalised	852
Registrations issued, other than a three (3) year general registration	205
Negative Notices issued	2
Cancelled Registrations	5

ISSUE: Licensing and Registrations
Key Information: Working with Vulnerable People (WWVP)

- WWVP Scheme commenced 8 November 2012.
- The scheme aims to reduce the incidence of sexual, physical, emotional or financial harm or neglect of vulnerable people in the ACT.
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- The Robotic Process Automation performs highly repetitive low value tasks such as data entry.
- These improvements have allowed Access Canberra staff to:
 - focus on higher value tasks important to the scheme's administration,
 - contribute to operational improvements; and
 - reduce average processing times which benefits both vulnerable people and the community.
- **43,318** registrations have been issued this year – **28 per cent more** than the previous year, whilst the average processing time has **reduced from 25 to 12 business days**.
- **Statistical data from 1 July 2018 to 13 June 2019:**

Total number of registered persons in the WWVP scheme	123,019
Applications received	42,908
Registrations issued	43,318
Average processing time	12 days
Risk assessments finalised	869
Registrations issued, other than a three (3) year general registration	209
Negative Notices issued	2
Cancelled Registrations	5

Key Information: *Liquor Licensing*

- Access Canberra is responsible for administering the *Liquor Act 2010* (the **Act**) in the ACT.
- As at 14 June 2019, there are **755** active licensed premises in the ACT.
- This includes:
 - 206 ‘off licences’ (e.g. bottle shops),
 - 49 ‘club licences’,
 - 42 ‘general licences’ (e.g. consume onsite and take away),
 - 434 ‘on licences’ (e.g. nightclubs, bars and restaurants),
 - 18 ‘special licences’ (e.g. business models that don’t fall within the traditional sub categories such as licensed premises associated with the sex work industry).
- In the last five years ‘on licences’ have increased by 10 per cent.

	12/2013	11/2014	11/2015	10/2016	5/2017	6/2018	Active as at 14/06/2019
Off	196	198	197	200	208	200	204
Club	56	54	52	51	51	51	49
General	17	21	23	23	26	36	44
On	394	395	402	422	426	410	438
Special	19	19	18	18	17	17	18
Catering	0	0	0	0	0	0	2
TOTAL	682	687	692	714	728	701	755

- A new fee structure commenced on 1 July 2017, in recognition of the importance of small and low risk businesses. Premises with an occupancy loading of **150** or fewer patrons and cease the supply of liquor prior to 2.00am hours pay a reduced 25% annual fee. **264** businesses have taken advantage of this initiative since the introduction of this reform. *This has allowed for the establishment of small licensed businesses such as small bars or food-focussed venues, thus strengthening the Territory’s economy and enabling the ACT to nurture its boutique food and craft liquor industry.*

- **35** special event authorisations for extended hour events have been approved at no additional cost to licences. Previously licensees were required to undertake a permit approval process at a cost of between **\$122** and **\$746** for each extension (often used at Anzac Day, New Year's, Easter and Halloween).
- *A special event authorisation allows a licenced venue to extend their usual operating hours in order to promote and take advantage of a special event, such as a significant sporting event. Examples of where special event authorisations have been issued include the soccer world cup. This encourages venues to host special events, which will contribute to the vibrancy and diversity of the ACT's nightlife allows licensees the flexibility to engage with a new consumer market.*
- *Since 1 July 2018, **73** new liquor licenses have been issued perpetually, saving time and paperwork. Estimated cost saving for the **73** customers is up to **40** minutes per licensee transaction or up to **\$32** per annum. The estimated cost saving for the government is **1428** minutes or **\$1,144 per annum**. A perpetual licence allows a liquor licensee to maintain their licence by simply paying their ongoing fees, removing the need for renewal every one or three years.*
- A new commercial redevelopment within parts of The Australian National University and Woden Westfield Shopping Centre have revitalised the precincts into a vibrant and diverse dining scene with a number of the new venues also being approved to sell liquor. Access Canberra worked closely with each business to ensure that their implementation plans were met and that they each opened on time to the public.
- The liquor team also works closely and collaboratively with the Events and Business Coordination (the **EBC**) team of Access Canberra. Examples of this close relationship can be seen through the success of events such as the National Multicultural Festival (the **NMF**) the Groovin the Moo concert at Exhibition Park in Canberra, and most recently, the Peking Duck concert at the University of Canberra. The NMF alone in 2018–19 had 24 permits issues (up from 16 permits in the financial year before).
- Access Canberra also issues liquor permits for one off events or charity shows. *Supporting events such as Spilt Milk, Groovin the Moo etc. provides an economic benefit back to the broader Territory economy.*

Numbers and type of permits issued

Permit Type	2017/18	2018/14 June 2019
Commercial	373	448
Non-Commercial	328	298
TOTAL	701	746

Key Information: *Outdoor Dining Permits (Public Unleased Land Act 2013).*

- Access Canberra issues permits under the *Public Unleased Land Act 2013 (PULA)* for the use of outdoor dining. *A outdoor dining permit allows a business to offer outdoor seating, thereby increasing their patron capacity and enlivening the street scape.*
- Since 1 July 2018, **22** new outdoor dining permits have been issued. Of those, **5** are cafés, **3** are bars and **14** restaurants. No permits have been issued in Belconnen since 1 July 2017.

	2016/ 2017	2017/ 2018	2018/ 2019	Active as at 16/5/2019
Outdoor Dining Permit	36	30	24	243
Hawkers Permit	8	10	9	17
Vehicle Verge Permit	N/A	3	1	8
Refused Permits	0	0	0	N/A
Total Issued	44	43	34	268

- An 8% discount in fees has been applied to outdoor dining permit holders (inclusive of existing businesses). An example of the positive impact that it has had on a business is that a business operating in a primary area of Civic saved \$674.92 in a year after the 8% outdoor dining permit discount was applied. The price of their one year permit reduced from \$8,432.92 to \$7,758.00. This is based on an outdoor dining area of around 85 square meters.
- In addition to the 8% discount in fees Access Canberra also provides for one month's free rental of public space for outdoor dining thus giving restaurants and bars a chance to try new spaces for free. This was a 2016 election commitment and has assisted business in trialling financial viability of new outdoor dining permit areas with 10 businesses utilising the one month free trial since the initiative commenced on 1 July 2017. Additionally, 54 businesses elected to take up new outdoor dining permits during the same period without the free trial. These businesses all benefited from an 8% fee reduction.
- *This initiative has supported small businesses by easing some financial pressures whilst also increasing vibrancy and strengthening hospitality services for our city and in our suburbs.*

Light rail and outdoor dining

- The ACT Government has progressed several significant infrastructure projects in the Gungahlin Town Centre in 2018. These include Stage 1 of Canberra's Light Rail project, this includes the construction of a new Gungahlin Bus Station in Gungahlin Place, and the Hibberson Street shared zone.
- Major infrastructure projects, like that of Stage 1 Light Rail, will deliver significant benefit to businesses and community along the route once complete. With any major public works, there is a level of disruption and inconvenience for the local community and businesses.
- While this cannot be completely mitigated, the ACT Government, through Access Canberra and Transport Canberra and City Services has sought to reduce these impacts to local businesses and providing information and support to reduce these impacts. Access Canberra is committed to delivering excellent, integrated services for ACT businesses, community groups and individuals seeking service, support, protection and advice from the ACT Government.
- The Access Canberra team has been working closely with businesses impacted by the works on the corridor since early 2017.
- New ways of facilitating outdoor dining were established for businesses, such as the permitting of numerous smaller areas to maximise the available outdoor dining space and reduce costs for businesses.
- Six (6) business's permits have been re-determined, four (4) new outdoor dining permits have been issued and two applications are pending in the shared zone adding to Gungahlin's burgeoning urban rhythm and economy.

Key Information: *Community, Industry and Trader Licensing*

- Access Canberra administers licensing and registration functions for the industries of:
 - o security;
 - o real estate agents;
 - o motor vehicle repairs, servicers and dealers;
 - o justices of the peace;
 - o incorporated associations and charities; and
 - o the sex workers industry.

In the last financial year Access Canberra has issued/renewed the following licences in each category:

Category	Approved	Refused	Total at 14 June 2019
Motor Vehicle Dealers	45	1	74
Motor Vehicle Repairers	158	1	394
Motor Vehicle Wholesalers	1	0	3
Pawnbrokers	1	0	3
Second-Hand Dealers	37	0	63
Security Employee	958	5	4185
Security Master	51	0	360
Security Temporary	4	0	6
Security Trainer	4	0	19
Real Estate Agent	107	0	942
Real Estate Business	12	0	186
Salesperson Registration	191	0	1153
Salesperson Business	2	0	27
X 18 Films	0	0	3

- In the last financial year Access Canberra has received notifications/registrations in the following categories:

Category	Approved	Total as of 14 June
Cooperatives	4	12
Associations	91	2868
Justice of the Peace	18	938
Charitable Collections	4	458
Brothels	3	15

- Access Canberra is committed to meeting its agreed licensing processing times, 5 days for individuals and 10 days for businesses. *As of 20 May 2019 overall processing timeframes are sitting at 2 days for individuals and 11 days for businesses.*
- Access Canberra implemented an online application form for security licences in September 2018. The form allows for new applications, renewals and additional subclasses to be applied for. *The benefit of this form is that it allows individuals to interact with Access Canberra from within their own homes, according to their own schedules without having to meet an office hours deadline. Much of this industry are shift workers so online interactions is a preferred option.*
- *Since commencing online applications for security licences approximately 1,132 applications have been received, saving 11,320 pieces of paper. Online forms provide efficiency for individuals as there are mandatory fields that need to be filled in which ensures that more information requests are minimised. Online forms also means that individuals do not have to organise printing at home or photocopying of applications for their records.*
- In 2018 Access Canberra also introduced an online Agents registration form. *These initiatives improve Access Canberra's service delivery and also it allows individuals to interact with Access Canberra from within their own homes at a convenient time.*

Measuring Impact

- Access Canberra has also developed a framework to measure the impact of its online services by calculating and reporting on the 'Benefits to Citizens' when they chose to use an online service as opposed to a traditional face to face transaction service. The benefits are measured in time saved when using an online service thus allowing a customer to make an informed decision as to how they wish to spend their precious time.
- *For example renewing your driver licence online via the Access Canberra website as opposed to attending a service centre will save you 28 minutes in time.*

Key Information: *Births, Deaths and Marriages (Identity Information)*

- Access Canberra, on behalf of the Registrar-General, administers numerous registers associated with Births, Deaths and Marriages occurring in the Territory.
- *The importance of these registrations cannot be understated, not only with respect to their genealogic and nostalgic value, but also the trust placed in them by businesses and Government as part of establishing and verifying identify as well as challenging identify fraud.*
- The role of the Births, Deaths and Marriages (BDM) registry is not just about the recording of a marriage, capturing the death of a loved one, nor is the registration of a birth just about the naming of a child – BDM plays a central role in supporting families and individuals go about everyday activities, from:
 - accessing childcare benefits;
 - enrolling in school;
 - traveling overseas
 - obtaining a drivers licence; and
 - opening bank accounts - just to name a few, all rely on the hard work performed by BDM.
- *Beyond the functional elements, increasingly the Registrar-General is playing a central role in the delivery of socially reflective policy. Registering marriages for same sex couples is one recent example that brings great pride to the BDM team.*

Same sex marriage/civil union

- Access Canberra commenced registering same sex marriages in January 2018.
- Since this time a total of **2,252** marriages have been registered.
 - **173** were same sex marriages; and
 - **7** civil unions have been converted to marriages.

Neonatal Death Policy Review

- On 27 February 2019 changes to the BDM legislation commenced operation.
- The amendments enable a birth parent **to decide** whether or not to register the birth of a stillborn baby where the **baby's heartbeat ceased before 20 weeks** gestation but was **not birthed until after 20 weeks** gestation.
- *The amendments to the Act allows for the parent/s to make the ultimate decision in deciding whether to register the birth of their baby as well as deciding whether or not to list the baby on the birth registration of subsequent children, such as those in a multiple birth scenario.*
- To date, Access Canberra is unaware of any parents that have chosen to exercise their choice to not register a baby with respect to these amendments.

Online Birth Registration update

- In October 2018 Access Canberra implemented online birth registrations.
- *Online birth registrations allows parents to register the birth of their child at a time and place which is convenient for them. Previously parents would have to attend a service centre to register the birth.*
- *Online birth registration has enabled Access Canberra to decrease processing times. Prior to online birth registrations customers could wait 5 - 20 days before their application was processed. Currently customers are waiting to 1-5 days to receive their certificate. As such, parents are able to now access key services, which require a certificate, significantly earlier.*
- Since the inception of online birth registrations (October 2018), BDM have received a total of **4,393** birth registrations.
 - **3,380** applications were submitted online; and
 - **1,013** paper applications have been received through the service centres.

Key Information: *Construction and Workplace Licensing*

- The Construction and Workplace Licensing team is responsible for the administration and regulation of a variety of different licence types ranging from electricians to items of plant (e.g lifts, cranes)
- *Through the Construction and Workplace Licensing team, the citizens and visitors to the Territory can take comfort in the knowledge that;*
 - *when they engage tradespeople, such as an electrician to install extra powerpoints in their house, that the tradesperson has the education and skills necessary to perform that work.*
 - *be it an operator of a forklift at the local Bunnings store, or the crane driver working on complex construction site in the city, that operators of that high risk items of plant have undertaken the necessary training enabling them to operate it – ensuring safety to members of the public as well as other workers.*
 - *through the registration of items of plant, the community and workers can be certain that the item is compliant with its design specifications and that critical inspection and maintenance is carried out.*

Statistical Information

- Overall, applications volumes have remained steady since 2014, with each year varying by 9.2% or less from the long term average.
- Application types of traditionally low volume, such as building assessors and surveyors, show a distinct drop in the number of applications, but are representative of a sample size too small to draw any meaningful conclusions.

	2014	2015	2016	2017	2018	2019 YTD
Builders	652	578	522	498	537	137
Building assessors	2	2	6	6	6	2
Building surveyors	11	7	5	16	9	4
Drainer	119	76	103	86	90	45
Electrician	307	260	336	342	434	130
Gas appliance workers	0	38	2	7	6	3
Gas fitters	124	79	98	90	97	47
Plumbers	133	105	131	126	126	57
Total issued	1348	1145	1203	1171	1305	425

BUDGET ESTIMATES BRIEF FOR DDG/COO

ISSUE: Parking and Traffic Safety

Key Information: *Summary information*

<ul style="list-style-type: none"> • Licence Plate Recognition Cameras 	Two vans are active with another two coming online in July 2019.
<ul style="list-style-type: none"> • Number of infringements issued in school zones 	1,512
<ul style="list-style-type: none"> • Current number of fixed cameras; are we getting more fixed cameras? 	28 existing fixed site cameras - No new fixed cameras are planned for new locations but existing cameras will be replaced and maintained as required.
<ul style="list-style-type: none"> • What happened with the fixed cameras removed because of light rail? 	Plans and works underway to re-instate the second as the first has already been re-instated.
<ul style="list-style-type: none"> • Number of mobile speed vans: <ul style="list-style-type: none"> o Are more mobile speed cameras being added o When? o How many? 	There are 8 operational mobile speed vans. Approval is underway to add an extra 2 vans from July or August 2019.
<ul style="list-style-type: none"> • How many parking traffic and parking inspectors work in the ACT? 	1 x SOGB Director 1 x SOGC Assistant Director 1 x ASO6 Assistant Manager 8 x ASO4 Team leaders 5 x ASO3 Licence Plate Recognition (LPR) Operators 20 x ASO2 Foot Patrol Inspectors 3 x ASO2 Parking Devices (PDU) Unit staff 6 x ASO2 Mobile Speed Van – Day Operators 3 x Contract officers 6 x ASO2 Mobile Speed Van – Night operators 5 x Perm 1 x Contractor (hiring 1 to bring total to 7) Total Inspectors ONLY: 37

Key Information: *Licence Plate Recognition (LPR) Expansion*

- Access Canberra’s Licence Plate Recognition (LPR) mobile parking enforcement unit has been operational for more than 18 months.
- A main focus for the LPR team has been to attend school zones at morning drop-off and afternoon pick-up times to improve safety outcomes for students and the school community. By communicating directly with schools in collaboration with TCCS’ Schools Program, the team has been able to address areas of concern and has typically found a reduction in the unsafe behaviours on follow-up visits.
- The addition of LPR technology has enhanced the capability of officers to provide a presence in residential areas, at construction sites, in school zones, at special events held at Exhibition Park, GIO Stadium and Manuka Oval. Further, the LPR team has been conducting enforcement at the Jolimont Centre and along the entirety of the light rail corridor from Gungahlin to the City, facilitating accessibility and fairness for persons using the publictransport network.

2018-2019 LPR School Zone Enforcement		
Number of schools attended	103	
Number of patrols conducted	286	
Zero-offence patrols	55	(19.23%)
Number of infringements issued	1,512	
Average	5.3	

- By routinely scheduling visits and by responding to community feedback, the LPR team has been able to effectively monitor and enforce unsafe parking practices at and around ACT schools.
- With the procurement of new equipment and the training of additional staff well underway, the fleet of operational LPR vehicles will increase from two to four, and the team will be equipped to conduct up to 40 school patrols per week.

Key Information: *Community Engagement and Education Campaigns for Schools and Sporting Clubs*

- Access Canberra has engaged with schools through the Education department, social and print media, videos and through TCCS Schools liaison officer. Access Canberra has sent information to sporting associations and liaised with TCCS sporting field managers.

https://app.wipster.io/Review/CczPGgBjyBGihStdi4GGAAolAZ_1iUVtw57gOGITf0862TPMCg

- The purpose for the schools campaign has been to promote safer parking practices around schools to improve safety for pedestrians in the area. An incremental improvement in lawful parking has been observed at many schools as a result of this campaign.

Below is sample data from afternoon visits to three schools during 2018.

- o **Mawson Primary School**

22/5/18 – 22 infringements

8/6/18 – 6 infringements

28/6/18 – 3 infringements

- o **Weetangera Primary School**

7/6/18 – 30 infringements

25/6/18 – 21 infringements

2/8/18 - 7 infringements

21/8/18 – 3 infringements

- o **Palmerston Primary School**

8/3/18 – 46 infringements

14/3/18 – 33 infringements

22/3/18 – 10 infringements

- The number of infringements issued demonstrates increased compliance with legal parking following these visits.
- Sport clubs such as Canberra Raiders and Brumbies responded with comments indicating they will place information on their websites.

Portfolio/s: Business and Regulatory Services

ISSUE: Parking and Traffic Safety

Key Information: Parking Enforcement at the Palmerston Shopping Centre

- Access Canberra Parking Operations are responsible for administering and enforcing Road Transport legislation. Access Canberra has received three formal complaints in relation to the availability and enforcement of parking spaces at the Palmerston Shops, particularly at peak times between 3.30pm and 6.30pm.
- Funding has been allocated in the 2019-20 Budget to expand parking options. Transport Canberra and City Services is responsible for this initiative.
- Since 2017 there have been several improvements to the carpark. In November 2017, the front row of carparks was limited to 15 minute parking. In May 2018, the middle row of carparks was limited to 1 hour parking. Additional 'No stopping' and 'park in bays only' signage was installed. A one-way circulation system was also introduced. In February 2019, share zone signs were introduced.
- From 1 July 2018 to date, Parking inspectors have attended the Palmerston Shops on more than 10 occasions. They have issued 2 infringements. The new funded parking spaces should alleviate illegal and problematic parking activity.



Figure 1: Proposed site for additional parking

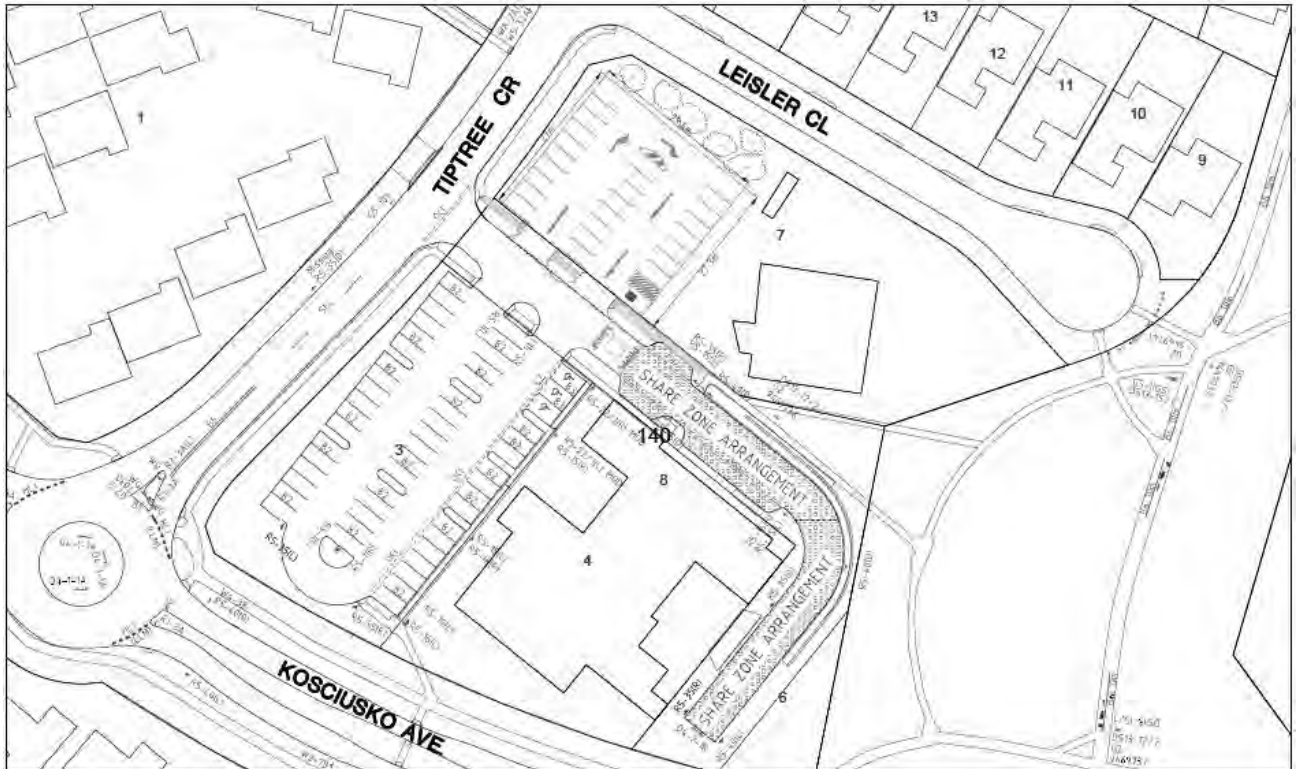


Figure 2: Draft design plan for the proposed carpark

BUDGET ESTIMATES BRIEF FOR DDG/COO

ISSUE: Consumer Affairs and Fair Trading

Key Information: *Key Statistics*

Category		Figures
Complaints Received	Total	1,671
	Australian Consumer Law	1,150
	Agents	233
	Working with Vulnerable People	148
	Motor Vehicle Sales and Repairs	41
	Smoke-free Public Places	39
	Liquor	31
	Security	11
	Public Unleased Land	8
	Retirement Villages	6
	Unit Titles	2
	Tobacco	2
Engagement and Education	8 engagement and investigation programs completed	
Inspections	2,500 total inspections (2,450 of these within a program)	
Breaches and action taken	21 instances of breaches warranting further action. 17 formal warning letters (supply liquor without RSA, failure to report incidents, taking liquor from premises, security not displaying licence, security master licensee not keeping sign-in register) 3 infringements (supply liquor without RSA, use public land without permit, failure to report incidents), 1 Occupational Disciplinary Action (liquor related)	

BUDGET ESTIMATES BRIEF FOR DDG/COO

Key Information: 'Proactive Compliance Campaigns'

- Access Canberra has undertaken 9 inspection programs on fair trading legislation throughout the 2018/19 financial year. These have been focussed on consumer law and product safety, liquor, security, smoke-free public places and working with vulnerable people.
- An additional retail awareness program is currently under way, with Access Canberra visiting smaller retailers to provide educational material relating to refunds and returns, work health and safety, and workers compensation.
- Three programs were undertaken as part of national consumer law projects, with a high compliance rate confirmed. These were:
 - Fundraising and the Australian Consumer Law, undertaken as part of the Compliance and Dispute Resolution Advisory Committee (CDRAC), inspecting the conduct of fundraising/charity organisations across the country. No issues were identified in the ACT.
 - Toppling Furniture surveillance program, undertaken as part of CDRAC's National Toppling Furniture Strategy, where the retail sector was inspected to observe the uptake of the Industry Code of Practice for Furniture and Television Tip-Over Prevention. There were 30 stores inspected, 28 had anchoring points available for sale.
 - Baby Walkers educational program, undertaken as part of the Consumer Affairs Australia and New Zealand (CAANZ) National Integrated Product Safety Strategy (IPSS). Surveillance and education in the retail sector was undertaken, with no non-compliance issues being found in the ACT.

Key data in relation to compliance programs are as follows:

Program	Legislation	Inspections	Compliance
Jervis Bay Inspections	Product Safety (Consumer Law), Liquor, Security, Plastic Bags, Egg Labelling, Working with Vulnerable People (WWVP)	5	100%
WWVP Risk Based Program	WWVP	2,382	>99%
Major Events	Liquor, Security, Smoke-free Public Place	160	94%
Baby Walkers	Product Safety (ACL)	4	100%
Toppling Furniture	Product Safety (ACL)	30	100%
Fundraising and the ACL	ACL	19	100%
Christmas Toys Product Safety	Product Safety (ACL)	30	100%
Canberra Show	Product Safety (ACL) – show bag inspections	155	100%

Liquor Breaches

A number of breaches relating to the Liquor Act were identified throughout the programs:

Legislation	Breaches	Action taken
Liquor Act 2010	8x Supply liquor without RSA	7x Written warning 1x infringement of \$1,100
Liquor Act 2010	1x Employ staff who served liquor without RSA	Written warning
Liquor Act 2010	1x Supply liquor without RSA and allowing liquor to be taken from the premises	Written warning
Liquor Act 2010	1x Failure to report incident to Commissioner	Infringement of \$1,100

- In June 2017, a licenced venue was found to be in breach of liquor service requirements.
- On 27 August 2018, the matter was referred to the ACT Civil and Administrative Tribunal (ACAT) seeking occupational disciplinary action to be taken against the licensee. Following the ACAT action, three outcomes were reached:
 - the now former licensee would be fined \$20,000;
 - they would have a public reprimand; and
 - an 18 month suspension from applying for any future liquor license was imposed.

Major Events

- Inspectors worked closely with ACT Policing throughout 2018/19 on a number of inspections of major events held across the ACT. These included Melbourne Cup race day, ANZAC Day, Groovin' the Moo, Summernats, Oktoberfest, Royal Canberra Show, Multicultural Festival and others.
- In total **18 major event inspections shifts** were conducted, performing 160 inspections across the combined events.
- Inspectors checked 1,440 RSA certificates and 419 security guard licences, finding 92% and 98% compliance respectively on initial inspection.
- Of the 150 inspected liquor venues, **89% were compliant on initial inspection**. For the identified non-compliance, 9 formal warning letters were sent. In instances of non-compliance further future checks are scheduled.

Working with Vulnerable People

- In the 2018/19 financial year inspectors checked 2,382 Working with Vulnerable People registrations across the ACT.
- **119 businesses were inspected** covering industries such as children's sports, childcare and education, mental health services, services for addictions, religious organisations, community services, justice facilities and transport.
- A combination of field based inspections and desktop audits were performed throughout the year, both proactively and as requested on occasion by businesses.
- In total **21 unregistered persons were identified**, with all of the issues being rectified following further interaction by inspectors. This included ensuring that people who required a WWVP registration became registered, or clarifying that people who had lapsed no longer worked at the business.

Plastic Bags

- In July 2018, Coles and Woolworths removed single use plastic bags from their stores in all states across Australia where a ban did not exist.
- In the ACT plastic bags with a thickness of less than 35 microns have been banned since 2010.
- Access Canberra has undertaken a compliance check of plastic bags in all retailers in Jervis Bay. Retailers were 100% compliant with their regulatory obligations.
- Inspections of bags supplied by retailers within the ACT are scheduled for the second half of 2019 as part of a broader proactive retail awareness program. These compliance programs ensure that Canberra businesses are supported in meeting their obligations.
- Previous inspection programs showed 100% compliance in the ACT after 78 inspections.

Egg Labelling

- Amendments to the consumer protection legislation in relation egg labelling will come into effect in August 2019.
- These will include simplified wording regarding egg labelling requirements, new retail signage wording for free-range eggs, the inclusion of definitions for egg types, and the creation of the Eggs (Labelling and Sale) Regulation 2019, which prescribes the living conditions of hens dependant on egg type (free-range, barn, caged and aviary).
- Access Canberra will be providing assistance to impacted businesses to ensure that they continue to meet their regulatory obligations.

National Indigenous Consumer Strategy (NICS)

- Access Canberra participates in National awareness campaigns with ACT Aboriginal and Torres Strait Islander community groups on fair trading issues identified as key strategic priorities within the NICS Action Plan.
- The focus for the NICS 2018 National Project (titled “Too good to be true”) is around scams with the emphasis on warning signs and key characteristics. Scams are a risk for the entire ACT community and nationally this was identified as a significant problem in relation to Aboriginal and Torres Strait Island communities.
- Working with the Office of Aboriginal and Torres Strait Islander Affairs (OATSIA) Access Canberra has provided, via electronic media, accessible clear information to help keep our community safe from scammers.
- Access Canberra staff seek to provide information to the indigenous community throughout its broader education and outreach work on risks relating to scamming behaviour, for example community functions and open days.

Proactive Enforcement Campaigns

- The Investigations and Enforcement team of Access Canberra is undertaking a proactive campaign in the real estate industry.
- The real estate industry contributes significantly to the ACT economy and is an area of concern to consumers and the broader ACT community.
- The proactive enforcement campaign is targeted on three areas of concern in the real estate industry:
 1. Truth in advertising (including new developments)
 2. Unlicensed real estate agents and unregistered salespeople.
 3. Trust account auditing

Truth in advertising

- Access Canberra is currently focussing on potentially false and misleading representations made in promotional materials for properties advertised for sale, including new developments, in the ACT.
- Consumer Law prohibits misleading or deceptive conduct, and false or misleading representations about goods or services.

Trust account auditing

- Access Canberra is focussing on licensed agents that have failed to have their trust accounts audited by a qualified auditor across multiple financial years.
- Under the *Agents Act 2003*, licensed real estate agents that handle trust account monies during a financial year are required to have their trust accounts audited by a qualified auditor within three months of the end of the period.
- While investigations are still ongoing, the proactive campaign has resulted in the following enforcement actions to date:
 - Three matters have been filed in ACAT, with a further two matters expected to be filed in ACAT shortly.
 - One matter has led to a real estate agent surrendering their licence.

Unlicensed real estate agents and unregistered salespersons

- Under the *Agents Act 2003*, a person who carries on business as a real estate service must be licensed. All salespeople must be registered and employed by a licensed agent to carry out work.
- To date the campaign has resulted in the referral of one individual to the Director of Public Prosecutions for potential prosecution. Further enforcement action may follow as a result of the ongoing review of individuals operating in the industry.

Fuel Pricing implementation of fuel price board legislation

Petrol price displays

- From 26 August 2019, the *Fair Trading (Fuel Prices) Act 1993* will be amended so that it is an offence to display a discounted fuel price, or a fuel price that is lower than the price at the pump, on a price board.
 - The amendments to the law were made in late 2018.
- A contravention of the new law is an offence which may result in **penalties of up to \$16,200 for a body corporate.**
- Access Canberra is responsible for administering and enforcing the new price display law.
 - Shortly after the commencement of the new law, the Compliance team will undertake a comprehensive program of inspections to identify compliance with the law.
 - Where instances of non-compliance are identified, Access Canberra has a range of tools available to respond, including formal warning and court-based enforcement action. The appropriate enforcement response will be determined on a proportionate, case-by-case basis.

Select Committee on Fuel Pricing

- On 14 February 2019, the ACT Legislative Assembly established the Select Committee on Fuel Pricing.
- Under the Terms of Reference, the Select Committee was established to inquire into, and report on, fuel prices in the ACT, including:
 - fuel price methodology and key determinants;
 - characteristics of the ACT fuel market, including historical changes;
 - the impact of fuel prices on the ACT community;
 - reasons for price discrepancies within the ACT and when compared to some other Australian communities and capital cities;
 - consideration of best practice approaches and initiatives in other jurisdictions which have a meaningful impact on reducing fuel prices; and
 - regulatory and legislative solutions and barriers, particularly around competition and retail margin.
- The Select Committee conducted seven public hearings in the period from March to May 2019 and received a total of 23 written submissions.
- A number of individuals and organisations gave evidence at the public hearings, including the Chief Minister, the ACCC, ACT Council of Social Services, Informed Sources, NRMA, Caltex Australia, and the MTA.

Interim Report on Inquiry into ACT Fuel Pricing

- On 30 May 2019, the Select Committee tabled the *Interim Report on Inquiry into ACT Fuel Pricing* (the Interim Report).
- **Comments on the Interim Report can be made by 30 July 2019.**
- Evidence received by the Select Committee indicates that:
 - **Fuel prices are largely dependent on external factors**, including the price of crude oil and macroeconomic conditions, which are largely outside the control of the ACT Government.
 - **The ACT has on average petrol prices that are between 5.2 and 7.1 cents per litre higher than the five largest cities** over the past three financial years. Fuel prices in the ACT were on average 2.3 cents per litre higher than surrounding towns between 2012-2013 and 2018-2019.
 - Unlike many major Australian cities, **the ACT does not have a fuel price cycles or aggressive intra-day trading**, which may result in both some benefits and detriments to consumers living in those locations depending on when they purchase fuel.
 - The ACT market **lacks independent retailers**, which make up a much smaller proportion of the local market when compared to most other locations.
 - **ACT motorists avoid shopping around for cheaper fuel** due to convenience and the location of cheaper fuel outlets on the edge of the city.
 - **Fuel prices may not be as physically visible** in the ACT as in other major cities and fuel comparison apps and website may not be accurate and cover the full market.
 - Transport and leasing costs may be higher in the ACT than in NSW, although the impact of these costs on fuel prices is unclear.
- The Select Committee noted that any interference in the ACT market must be done as a last resort with care and analysis to avoid any unintended consequences.
- **The Interim Report included nine possible recommendations:**
 - Possible recommendation 1: Do nothing.
 - Possible recommendation 2: Better education.
 - Possible recommendation 3: Create a fuel prices oversight position or body.
 - Possible recommendation 4: Introduce a government-run real-time price monitoring scheme.
 - Possible recommendation 5: Petrol companies required to lock in fuel prices for 24 hours, with mandatory reporting.
 - Possible recommendation 6: Set maximum retail margin for fuel companies.

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- o Possible recommendation 7: Set aside highly visible land in the ACT for numerous service stations.
- o Possible recommendation 8: Review the government rates and taxes charges to service station operators.
- o Possible recommendation 9: Subsidies for low-income families.

Gift cards

- From 1 November 2019, the Australian Consumer Law will be amended so that gift cards will be subject to a minimum three year expiry period.
 - Prior to the introduction of the *Treasury Laws Amendment (Gift Cards) Bill 2018 (Cth)*, there was no national or ACT regulation of gift card expiry dates. Note that some jurisdictions, including NSW and SA, had introduced minimum gift card expiry dates.
- In addition to the minimum three year expiry period, amendments to the Australian Consumer Law will provide a number of additional protections for consumers around the sale of gift cards.
 - Expiry dates are prominently displayed on the gift cards.
 - Terms and conditions cannot allow certain post-supply fees to be charged.
 - Most post-supply fees will be banned. Post-supply fees are generally fees that are deducted from the value of a gift card when used.
- It is estimated that consumers lose over \$70 million to expired gift cards each year (Explanatory memorandum to the Treasury Laws Amendment (Gift Cards) Bill 2018).
- Many major retailers, including Coles, Woolworths, Myer, and David Jones, have already moved to a three year or greater expiry period for gift cards.
- A contravention of the new law may result in **penalties of up to \$6,000 for an individual and \$30,000 for a body corporate.**
- Since 22 August 2017, Access Canberra has received **34 gift card-related contacts.**
 - Three contacts related to expiry periods (six months not 12 month expiry periods).
 - Two contacts were enquiries from business about gift cards.
- The remainder of the contacts raised a range of unrelated matters, including: scams, liquidated businesses, misrepresentations on gift card offers, activation failures, cash back offers, failure to honour a gift card and other concerns about terms and conditions.

Viagogo (ticket reselling)***Access Canberra education***

- In 2017, in conjunction with Access Canberra, you undertook an awareness raising campaign urging consumers to avoid online ticket reseller Viagogo AG.
- At the time you noted that about 250 complaints have been received against Viagogo.
- The concerns about Viagogo related to allegations of overcharging, a failure to disclose booking fees and a failure to supply tickets purchased through the site.
- Consumers were encouraged to buy tickets through an authorised agency, so that they are guaranteed the events.

ACCC court action

- In April 2019, following ACCC action, the Federal Court found ticket reseller Viagogo AG made false or misleading representations and engaged in conduct liable to mislead the public when reselling entertainment, music and live sport event tickets, in breach of the Australian Consumer Law.
- The Court found Viagogo misled consumers by claiming tickets to certain events were scarce when the scarcity only referred to the tickets available on its resale platform and didn't include tickets available elsewhere.
- The Court also found that using the word 'official' in its online advertisements was misleading. As a result of this, consumers were misled into thinking they were purchasing tickets from an official site, when in fact Viagogo is a ticket resale website.
- The Court also found that from 1 May 2017 to 26 June 2017, Viagogo's website claims drew consumers in with a headline price but failed to sufficiently disclose additional fees or specify a single price for tickets. The additional fees included a 27.6 per cent booking fee which applied to most tickets.
- The Federal Court will determine penalties and orders against Viagogo at a later date.

Australian Consumer Law reforms

Australian Consumer Law Review Final Report

- **Ticket scalping – on-selling of tickets:** CAF meeting 26 October 2018, Ministers agreed to require ticket resale websites to disclose the face value of tickets and to disclose the fact that the website is not a primary ticket seller. Work is being undertaken by the Commonwealth to explore options to ban ticket buying bots.
- **Gift card reform:** See content on gift cards above. CAF meeting 26 October 2018, Ministers agreed out of session to amend the Australian Consumer Law to implement a national scheme for the regulation of gift cards. Exemptions will be finalised after further consultation with stakeholders and CAANZ.
- **Extended warranties:** CAF meeting 26 October 2018, Ministers agreed to a cooling off right and enhanced disclosure for extended warranties. CAF directed CAANZ to commence a post-implementation review of the effectiveness of the extended warranty reforms after 2 years.
- **Increase the \$40,000 threshold in the definition of ‘consumer’ to \$100,000:** In response to the CAF meeting in October 2018 which agreed to endorse the increased threshold (proposal 15), JACS is drafting a brief proposing increase of ACAT jurisdictional limit for fair trading matters.
- **Online auctions:** CAF meeting 26 October 2018, Ministers agreed to maintain the current framework in the Australian Consumer Law regarding the existing exemption from the consumer guarantees for goods sold via auctions.
- **Rights to refund and replacements (failures within a short period of time):** See below
- **Paper Billing:** Ministers agreed to encourage businesses not to charge vulnerable or disadvantaged consumers to receive paper bills by providing a strict twelve month period to increase the subscription (Regulatory Impact Statement (RIS) option 2).

Policy & Research Advisory Committee (PRAC)

- **General Safety Provision (GSP):** Introduction of a general safety provision in the ACL is being considered to reduce the risk of unsafe goods entering the market. At the CAF meeting on 26 October 2018, Ministers supported the ongoing work to strengthen the product safety framework. A working group has been formed to draft options paper.
- **Supplier Indemnification:** A working group has been formed. Participants are looking at possible options. The group will report back to CAF in August 2019 and prior to this an options paper will be circulated to committees (including PRAC).
- **Unfair contract terms:** A draft options Regulatory Impact Statement is being drafted and will be circulated in 2019. This was delayed by Commonwealth Government caretaker.

BUDGET ESTIMATES BRIEF FOR DDG/COO

- **Rights to refund and replacements (motor vehicles and caravans):** CAF meeting 26 October 2018, Ministers agreed to maintain the current framework in the ACL for non-major failures, including failures within a short period of time after purchase and to undertake further work to ensure consumers and retailers are supported when a good fails. CAANZ was directed to undertake further work on the operation of ACL relating to failures within a short time after purchase, including approaches for high value goods. CAANZ to report back during 2019. PRAC has formed a working group (headed by Queensland) to look at the issue.

Pines Retirement Village

- On mid-2018, the Pines Residents Committee (Residents Committee) lodged a complaint with Access Canberra about the operator of the Pines Retirement Resort (Retirement Village). The complaint raised a variety of concerns, most notably about alleged discrepancies in the Retirement Village's financial statements.
- In the period from May to October 2018, Access Canberra engaged with the Residents Committee and the Retirement Village operator to obtain information and documents necessary to investigate the complaint.
- In the period from November 2018 to February 2019, Access Canberra undertook a detailed assessment which identified issues with the financial statements that may raise concerns under the *Retirement Villages Act 2012*.
- Around the time Access Canberra finalised its assessment of the complaints, a third party management company was appointed to review the Retirement Village's financial statements to determine a starting point for the 2018-2019 financial year budget. Access Canberra placed a temporary hold on its investigation while the management company completed its review, given it had the potential to resolve the issues between the Residents Committee and the Retirement Village operator.
- Once informed that the management company had discontinued its involvement in the Retirement Village, Access Canberra has continued to progress its investigation and is obtaining an independent review of the financial statements from an auditor. The evidence from that will inform the appropriate response by Access Canberra as economic regulator.
- Access Canberra has been in contact with representatives of the Residents Committee throughout the investigation, both when seeking additional information and documents, and when providing an update on the status of the matter.

ISSUE: TAKATA**Key Information: *Takata Airbags – Compulsory Recall***

- The Takata recall is the largest and most complex automotive recall; in Australia with 4 million vehicles affected. Defective Takata airbags have been associated with over 300 serious injuries and 26 deaths globally, including a death in Sydney in July 2017 and a serious injury in Darwin in April 2017.
- Alpha airbags are a subset of inflators with a significantly higher safety risk, where the risk of rupture in high humidity conditions is 50% and there are 90 of these left to be replaced in the ACT.
- The design of these airbags generates excessive gas, causing over-pressurisation of the airbag and causes sharp metal to shoot out at vehicle occupants. The risk increases with age and high humidity, where the safe life range of the airbag is only six to nine years after manufacture.
- Jurisdictions are considering a third subset of airbags, 'critical non-alpha', which require prioritisation and hold a higher safety risk than beta airbags. There are 45 vehicles in this subset in the ACT and are all located in Honda vehicles.
- The ACT has led significant successful efforts to ensure consumers, dealers and manufacturers are informed of the product recall and that cars fitted with Takata airbags are taken in for replacement. Access Canberra has written to all licensed motor vehicle dealers and repairers several times advising them of the recall and informing of their responsibilities.
- Access Canberra has directly contacted consumers via telephone and mail several times to encourage replacement, provide contact details and advise that enforcement action may occur. Owners of vehicles with alpha airbags have been further contacted to ensure they're aware of the heightened safety risk.
- Access Canberra Vehicle inspectors also take the precautionary measure of determining a vehicle's recall status and providing consumers with relevant information. This program has been a huge success in response to high risk of significant harm.

Statistics

- As at 30 April 2019, across Australia around 3.09 million defective Takata airbag inflators have been replaced in about 2.16 million vehicles, leaving around 748 000 airbag inflators in about 668 000 vehicles remaining for replacement (excluding 242 000 airbag inflators in 207 000 vehicles identified as unrepairable¹ by vehicle manufacturers).
- *As of 30 April 2019, in the ACT there are approximately **12,556 vehicles** that require airbag replacement in the ACT under the compulsory recall. **This number is decreasing by around 1000 every month.***
- *Within this is **82 alpha airbags** requiring replacement, down by eight vehicles since last month. There are 45 non-alpha critical vehicles to be rectified, out of 2,964 in Australia.*
- The Federal Chamber of Automotive Industries (FCAI) developed a national consumer awareness campaign on behalf of several manufacturers. Their online searchable VIN register launched nationally in July 2018 and collates information from vehicle manufacturers to allow consumers to enter their registration number and receive relevant information.

¹ Unrepairable vehicles are those classified as written off, unregistered for more than two consecutive years, exported, scrapped, stolen or modified and unable to have the airbag replaced.

ISSUE: Accountability Indicators - Gambling and Racing Commission

Key Information:

- Indicator (e) “Compliance activities: engage, educate, enforce” has been ceased as neither the target, nor the results, were easily understood by the users of the report. Information regarding the number of compliance activities, including identified breaches, will continue to be incorporated within the Commission’s annual report.
- Accountability indicators will be continually reviewed and updated on a regular basis to ensure they accurately reflect the work undertaken by Access Canberra on behalf of the Commission.
- The Gambling and Racing Commission expects to achieve its accountability indicator targets in 2017-18.

Output 1.1: Gambling Regulation and Harm Minimisation

	2018-19 Targets	2018-19 Estimated Outcome	2019-20 Targets
a. Undertake evidence (e.g. research and evaluation) informed activities to prevent and reduce gambling harm, including through the Problem Gambling Assistance Fund ¹	12	12	12
b. Percentage of customers satisfied with the Gambling and Racing Commission ²	90%	90%	90%
c. Percentage of the Canberra community satisfied with the ease of interacting with the Gambling and Racing Commission ³	95%	95%	95%
d. Compliance rate during targeted campaign inspections ⁴	90%	90%	90%
e. Compliance activities: engage, educate, enforce ⁵	Ratio:70:20:10	Ratio:70:20:10	n/a
f. Average level of helpfulness after issuing a notice or before issuing a license/authorisation ⁶	4.2 out of 5	4.2 out of 5	4.2 out of 5

Note(s):

1. This accountability indicator measures the outcomes of activity aimed towards the Commission achieving the strategic objective “To take meaningful action to prevent gambling harm”.
2. The customer satisfaction result is determined by the responses to an independent survey of licensees. The survey is a measure of the awareness, attitudes, behaviour and customer satisfaction of/with the Commission's corporate identity, channels and services.
3. The satisfaction with ease of interacting result is determined by the responses to an independent survey of the Canberra community. The survey is a measure of the awareness, attitudes, behaviour and customer satisfaction of/with Access Canberra's corporate identity, channels and services on behalf of the Commission. One of the initiatives undertaken is conducting joint inspections which has resulted in the ACT community finding it easier than expected to interact with the Commission.
4. Initial rates of compliance are assessed against a predetermined set of criteria set for targeted inspection campaigns. Following the completion of the campaign compliance rates are again assessed to determine the percentage shift in compliance.
5. Discontinued accountability indicator.
6. Feedback is collected from an on-going internal phone survey of randomly selected industry groups that have had a regulatory interface with the Commission. Results are collated annually using a helpfulness score: (1:5) 5 being greatest level of support and 1 the lowest.

ISSUE: Gaming and Racing – Compliance and Complaints

Key Information: *Compliance Programs*

- Access Canberra has undertaken 7 compliance programs relating to gambling and racing through the 2018/19 financial year.
- These covered the gambling and racing code of practice gambling harm minimisation, gaming machine, casino, totalisator, race and sport bookmaker requirements.
- Inspections ensure that clubs and venues with gaming and racing activity are aware of their responsibility to the community to reduce the harm posed by problem gambling, ensure the observance of gaming rules, and that minimum community contributions are made by respective licencees.
- An increase in compliance was found in 2018/19 in relation to the cashout facility requirements under the gambling code of practice, **increasing from 96% in the previous year to 100% compliance.**
- Overall compliance rates were high, with minor issues identified and easily rectified through consultation with the relevant licensees.
- Key data in relation to compliance programs is as follows:

Compliance Program	Legislation inspected	Inspections	Compliance
Multi-licence Inspection Program	Liquor, Gaming Machines, Gambling Code of Practice, Smoke-free Public Places	42	86%
EFTPOS/ATM Inspections	Gambling Code of Practice	33	100%
Community Contributions	Gaming machines	43	100%
TAB Agency Inspections	Gambling Code of Practice, Totalisator	8	100%
Major Events	Race and Sports Bookmaker, Totalisator, Gambling Code of Practice	30	100%
Casino Operations	Casino Control, Gambling Code of Practice	101	98%
TAB Deed	Industry support deed, security guarantee	1 – currently ongoing	Pending

BUDGET ESTIMATES BRIEF FOR DDG/COO

- Access Canberra undertook the following gaming and racing compliance programs during the 2018/19 financial year:
 - **Multi-licence Inspection Program** – licensed community clubs, pubs and hotels with gaming machines were inspected to ensure compliance with the gaming machine, gambling code of practice, liquor and smoke-free public places laws. This method allowed a reduced burden on the business by checking multiple requirements through single inspections. The instances of non-compliance related to for Designated Outdoor Smoking Area signage (6), gaming machine warning signage (7), responsible service of gambling certificates (2), gambling contact officer requirements (2), liquor (2) and gambling harm information (1). Inspectors are continuing to engage with licensees to help them meet their regulatory obligations.
 - **EFTPOS/ATM Inspections** – the cash out facilities at relevant gaming machine licensed venues were inspected to ensure that they complied with the limitations of the *Gambling and Racing Control (Code of Practice) Regulation 2002*.
 - **Community Contributions** – the program focussed on ensuring the required contributions made by gaming machine licensees.
 - **TAB Agency Inspections** – inspections were focussed on Code of Practice harm minimisation requirements and totalisator system requirements at all 8 TAB agencies across the ACT.
 - **Major events** – both TAB sub-agencies and race bookmakers were inspected at the various major racing events such as Students Race Day, Melbourne Cup, Black Opal and Canberra Cup. These focussed on Code of Practice and licensing.
 - **Casino Operations** – the program focussed on a number of factors in relation to the operation of Casino Canberra, including financial management and reporting, procedural compliance and gambling code of practice harm minimisation.
 - **Self Exclusion** – the compliance team at Access Canberra assist in ensuring the effective operation of the self-exclusion scheme in the ACT which enables people to address their problem gambling by excluding themselves from gaming venues.

Key Information: *Complaints*

- Throughout 2018/19, a total of **23 gambling and racing related complaints** have been received. A majority of complaints were inactionable due to a lack of information or outside of jurisdiction, or voluntarily rectified by the licensee/permit holder involved upon interaction with Access Canberra.

ISSUE: Gaming and Racing – Harm Minimisation and Research***A Public Health Approach to Gambling Harm***

- In 2018-19 the Commission has continued its implementation of a public health approach to preventing gambling harm.
- The public health approach acknowledges that harms from gambling are not merely financial, and are not restricted to the gambler alone, but impact the health and wellbeing of family and friends, and ultimately affect the wellbeing of the greater community.
- Gambling Harm can be defined as any negative consequence caused or made worse by gambling.
- In October 2018 the Commission released its *'Draft Strategy for gambling harm prevention in the ACT – A public health approach'* for consultation with industry representatives and community service organisations.
- Feedback received is being incorporated into The Commission's *Strategy for Gambling Harm Prevention in the ACT – A Public Health Approach* and is to be released during 2019. The strategy will guide the Commission's harm prevention activities over the coming 5 years.

Gambling Harm Awareness Week

- In 2018 Gambling Harm Awareness Week (GHAW) was held 8 - 14 October. This is an annual event organised by the Commission to raise awareness of the risk of harm associated with gambling.
- A key part of the 2018 GHAW activities was a half day conference on 9 October 2018. Approximately 80 people attended with representatives from gambling venues, help service providers, Commonwealth Government and ACT Government.
- This year's GHAW will be held 21 - 27 October 2019 and will continue to promote the public health approach. The Gambling Harm Awareness Conference will be held on 22 October 2019.

Research

- The Commission has funded The Australian National University Centre for Gambling Research (CGR) to conduct the 2019 ACT prevalence survey. From 1 April to end of May, 10,000 randomly selected Canberrans were requested to complete a survey by telephone.
- In addition to establishing current gambling prevalence rates, the survey will provide an opportunity to establish a baseline of current levels of harm being experienced to support future evaluation of the public health approach.
- Since 2009, the survey has included many of the same questions regarding gambling habits to ensure comparability over time. These questions are in line with gambling habits questions asked in other jurisdictions in Australia.
- Survey questions were developed by the CGR who set up an Advisory Council and a separate Working Group to inform the development of the survey instrument.
- The Advisory Council advised on broad themes to be included in the survey while the Working Group consisted of a number of leading academics in the Gambling Research field to provide best practice advice on the methodology and Questionnaire design.
- CGR advised industry at a Question and Answer Session held in February 2019 by the Commission and CGR that survey questions will be publically available as part of the publication of results once the research has been completed.
- Survey results will be released at the Commission's Gambling Harm Awareness Conference on 22 October 2019.

Support Services and Training

- The Commission funds the ACT Gambling Counselling and Support Service from the Problem Gambling Assistance Fund. The Service provides group support sessions, face to face counselling and telephone counselling with gambling clients and their family members.
- The Gambling In-Venue Support (GiVS) program provides guidance and advice to venue staff on how to assist people seeking help, and how to recognise the indicators of gambling harm, in ACT gambling venues. The program also provides information and support for people seeking help within venues.
- The Commission also provides training for Gambling Contact Officers and Club Board members to help them better recognise the signs of gambling harm and support their patrons.

ISSUE: Gaming and Racing - Licensing

Key Information: *Licensing Statistics*

- In the current financial year to 30 April 2019:
 - o 2,666 Lotteries applications have been processed;
 - o 3,624 technical amendments and machine movements including conversions and replacements of gaming machines, and acquisitions of gaming machines were processed; and
 - o 338 transactions relating to the Casino were processed including:
 - 29** new employee licence applications;
 - 28** licence renewal applications;
 - 182** changes to licence competencies;
 - 3** amendments to employee licences;
 - 61** cancellation of employee licences;
 - 33** changes to prescribed functions; and
 - 2** amendments to defined job descriptions.

Key Information: *Community Contributions*

- The *Gaming Machine Act 2004* provides that the ACT Gambling and Racing Commission (the **Commission**) may approve financial and in-kind contributions made by a gaming machine licensee to a stated entity for a stated purpose as community contributions. The Commission must be satisfied that contributions claimed will have the effect of contributing to or supporting the functions of that entity within the community.
- In 2017-18, clubs made community contributions to the value of **\$12,079,856** which equates to 12.69 per cent of their combined Net Gaming Machine Revenue (**NGMR**). This amount has increased slightly in comparison to the 2016-17 contributions of \$11,883,041 or 12.6 per cent of combined NGMR.
- In relation to the reported community contributions for 2017-18, an amount totalling \$240,177 (1.99 per cent of total claimed club contributions) involving 30 clubs were considered ineligible for approval as community contributions. Following the tabling of the Commission's report, a more comprehensive audit program of reported contributions is undertaken in order to confirm proposed ineligible contributions and potentially identify other matters such as clubs who have not met the minimum contribution of 8% NGMR.
- Discrepancies that are discovered which result in a material change to a licensee's community contributions are noted for inclusion in the following year's report, and if applicable, notices of shortfall tax liabilities are issued.

Reduction of Electronic Gaming Machines – Pathway to 4000

On 23 August 2018, the ACT Government tabled the Pathway to 4000 scheme with the intent to reduce the number of gaming machine authorisations in the ACT to 4000 by 2020. The pathway was informed by the recommendations of the *Club Industry Diversification Support Analysis*, undertaken by Mr Neville Stevens AO.

- Access Canberra, in conjunction with the Justice and Community Safety Directorate, has delivered the first two of a three stage process comprising the voluntary and compulsory surrender of gaming machine authorisations. The voluntary phase concluded on 14 February 2019 and the compulsory stage on 1 April 2019. Another compulsory stage is provided for should the number of gaming machine authorisations not be achieved by April 2020.
- In order to encourage takeup in the voluntary stage a range of financial and non-financial incentives were made available to clubs that voluntarily surrendered authorisations. The incentives were calculated on a number of factors including the current number of gaming machine authorisations held, as well as revenue received through operation of gaming machines.
- A key intent of the incentives was to support clubs' diversification away from gaming machine revenue and to allow for them to explore other sources of ongoing revenue to ensure reliance on gaming machines is not the baseline that will predict the ongoing viability of venues. Ultimately, the initiative seeks to support a strong, sustainable, diverse and community focussed club sector.
- A further and considerably important benefit of this reduction in authorisations is the physical reduction of electronic gaming machines at venues throughout the ACT Community. This reduction is expected to have a link in reducing the exposure to individuals who may be experiencing gambling harm, and through that reduction, the negative consequences that would otherwise be endured by their immediate families.
- Access Canberra has undertaken delivery of this initiative in an open and transparent manner with industry representatives in order to ensure that high levels of cooperation and information exchange were quickly established and maintained throughout this initiative.
- The voluntary surrender phase resulted in a reduction in the number of gaming machine authorisations by 1,010 from 5,022 to 4,012 as at 28 February 2019. Additionally there was a reduction in the number of active gaming machines by 1,158 bringing the number of active machines to 3,864 at 28 February 2019.
- The first compulsory phase resulted in a further reduction in the number of gaming machine authorisations by 9 from 4,012 to **4,003 as at 1 April 2019**.
- *To date, Access Canberra has delivered this government initiative in a manner that has met all mandated timeframes and, importantly, provided the gaming industry with all necessary support in terms of organising the trades, surrenders and disposals of authorisations and associated electronic gaming machines.*

BUDGET ESTIMATES BRIEF FOR DDG/COO

- As a result of the Pathway to 4000, and the ongoing Gaming Machine Trading Scheme, the current numbers of authorisations are 4001 and 3873 active electronic gaming machines.

Summary Table – Active Gaming Machines by Licensee

- The following table is a representation of current gaming machine licensees and their respective active gaming machines, active meaning those that are currently in physical use in ACT licensed clubs as at 31 May 2019:

Trading Name	Number of Authorisations Held	Number of Gaming Machines in Operation
Ainslie Football & Social Club	140	140
Austrian Australian Club	17	15
Belconnen Bowling Club	11	11
Belconnen Soccer Club Hawker	39	39
Belconnen Soccer Club McKellar	77	77
Burns Club	106	106
Calwell Club	86	86
Canberra Bowling Club	11	11
Canberra Club Barton	15	15
Canberra Club Manuka	45	0
Canberra Deakin Football Club	32	32
Canberra Irish Club	23	23
Canberra Labor Club	246	246
Canberra Tradesmen's Union Club	300	300
Chisholm Sports Club	100	100
City Labor Club	61	61
Eastlake Football Club	80	80
Ginninderra Labor Club	85	85
Gungahlin Club	103	103
Gungahlin Lakes Golf & Community Club	202	202
Harmonie German Club	26	26
Hellenic Club in the City	32	32
Hellenic Club of Canberra	204	204

BUDGET ESTIMATES BRIEF FOR DDG/COO

Trading Name	Number of Authorisations Held	Number of Gaming Machines in Operation
Lanyon Valley Rugby Union & Amateur Sports Club	100	100
Magpies Sports Club	0	0
Magpies Belconnen Golf Club	98	63
Mawson Club	139	134
Murrumbidgee Country Club	8	8
Raiders Belconnen	155	153
Raiders Gungahlin	234	221
Raiders Weston	102	102
Southern Cross Club	271	271
Southern Cross Club Jamison	110	110
Southern Cross Club Tuggeranong	171	171
Spanish Australian Club	14	14
Sports Club Kaleen	29	29
The RUC at Turner	40	40
Town Centre Sports Club	160	160
Tuggeranong Valley Rugby Union Club	214	188
Weston Creek Labor Club	44	44
Yowani Country Club	21	21
PUBS and TAVERNS		
Civic Pub	10	10
Kambah Inn	10	10
Kingston Hotel	10	10
Mercure Canberra	10	10
Statesman Hotel Motel	10	10
Totals:	4,001	3,873

ISSUE: Gambling and Exclusions and Database**Key Information: *ACT Gambling Exclusion Scheme***

- Under the *Gambling and Racing Control (Code of Practice) Regulation 2002* (Code of Practice) the Gambling and Racing Commission is required to establish a register of people excluded from gambling and gambling related incidents in the ACT.
- To meet these requirements, the Commission established The ACT Online Gambling Exclusion Scheme for reporting, monitoring and managing exclusions and incidents of gambling harm in ACT venues. The Gamblers Exclusion Database (the database) is a secure, online register for both exclusions and incidents.
- Two types of exclusions are provided for under the scheme, self-exclusion and licensee exclusion. Self-exclusions and licensee exclusions are both registered, monitored and managed via the database.
- Self-exclusion provides a means for people to exclude themselves from gambling at gambling venues in the ACT. Self-exclusion from gambling is a self-help tool for people experiencing high levels of gambling harm.
- A Licensee exclusion is a means for a licensee to exclude people from gambling at their venue(s) when they believe a person or their dependents are seriously at risk.
- Venue staff are required to report signs that a patron may be experiencing gambling harm. These are known as 'incidents'. A venue's Gambling Contact Officer (GCO) is required to respond to every gambling incident report. These incidents are recorded in the Gamblers Exclusion Database.
- The Commission is committed to assisting licensees to fulfil their obligations and has engaged Wisdom Learning to develop and deliver training packages for GCOs and for ACT club board members for 2018-19.
- Both courses cover responsibilities of licensees under ACT gambling legislation, an introduction to a public health approach to preventing gambling harm and are designed to increase GCOs' skills and awareness of their obligations to provide assistance to people showing signs of gambling harm in their venues.

ISSUE: Gambling Contact Officer Training***The role of Gambling Contact Officers (GCOs)***

- GCOs can be the first people to encounter signs of gambling harm in their patrons.
- It is important that GCOs are appropriately trained and are provided with the appropriate resources to ensure that gambling harm is prevented or minimised as much as possible.
- Part of the GCO role includes providing information about gambling help services to any patron they believe to be experiencing gambling harm.
- A further part of their responsibilities is to record, in the ACT's online gambling incident register, behaviours that indicate a patron is experiencing gambling harm as well as the action taken by the venue.
- In serious cases, a licensee must prevent a person they believe to be experiencing significant gambling harm from gambling at their venue.

Legislative training requirements for gambling venues

- The *Gambling and Racing Control (Code of Practice) Regulation 2002* (Code of Practice) requires:
 - All staff involved in the delivery of gambling services undertake approved Responsible Conduct of Gambling (RCG) training every three years.
 - Every gambling venue must have at least one GCO who must complete additional approved training each three years and an approved professional development activity each year.
 - All GCOs must keep their training current by undertaking an annual approved training session.

Gambling Contact Officer Annual Training and Club Board Member Training

- GCO annual training and Club Board Member training is aimed at supporting GCOs to ensure venues fulfil their legislative obligations to assist patrons showing signs of gambling harm.
- In March 2018 the Commission developed training packages for Gambling Contact Officer (GCO) annual training and for ACT club board members. These packages were tailored to ensure relevance to the ACT industry.
- Both courses cover participants' responsibilities under the ACT gambling legislation, and an introduction to a public health approach to preventing gambling harm. The GCO course also increases GCOs capacity to provide assistance to patrons experiencing gambling harm.
- As of **13 June 2019**, **twelve sessions** have been delivered to **190 participants** this financial year with another course scheduled before 30 June 2019. Furthermore an in venue GCO training sessions is due to be held this financial year.

BUDGET ESTIMATES BRIEF FOR DDG/COO

- As of 13 June 2019, **four Club Board Member training sessions** have also been conducted this financial year and were attended by 58 Board members.
- Feedback from participants for both GCO and Club Board Member Courses has been positive. A number of participants at both courses have commented that the training has been the best type they have attended. At the end of the last GCO training session one GCO remarked that previous training had focused only on legislative requirements, but this training encouraged and supported GCOs to engage with patrons as human beings and further developed their knowledge of their responsibilities.
- Evaluation has shown the training has improved GCOs':
 - ability to explain the public health approach to gambling harm prevention,
 - confidence in identifying the signs of gambling harm,
 - confidence in ability to identify resources to assist a patron and
 - confidence in knowing how and when to appropriately assist patrons who show signs of gambling harm.

Gambling In-Venue Support Program

- The Gambling In-Venue Support (GiVS) Program provides information and resources for GCOs in their dealings with patrons who may be experiencing difficulties. The program also provides in-venue support and intervention for people seeking help for, or displaying indicators of, gambling harm in ACT gambling venues.
- The GiVS program includes the Gambling Harm Venue Support Kit, information products and incorporates the approved training sessions for both GCOs and Club Board Members and the ACT's online gambling incident register.



**Chief Minister
Minister for Social Inclusion and Equality
Minister for Tourism and Special Events
Minister for Trade, Industry and Investment**

Budget Estimates 2019-2020 Brief Pack

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Summary of Initiatives

Capital and ICT Initiatives Description	Budget Statement B	Budget Paper 3 References	Portfolio
<i>Output 1.4: Digital Strategy</i>			
Moving delivery of more community services online	53, 58, 68	78, 91, 134, 142	Chief Minister

Expense Initiatives Description	Budget Statement B	BP 3 References	Portfolio
<i>Output 1.1: Government Policy and Reform</i>			
Supporting local community groups to improve social inclusion and equality	18,31,47,48	78,90	Minister for Social Inclusion and Equality
<i>Output 1.2: Workforce Capability and Governance</i>			
Strengthening transparent government	48	78, 89	Chief Minister
<i>Output 3.1: Innovation, Trade and Investment</i>			
Continuing CBRfree public Wi-Fi services	47	78, 86	Minister for Trade, Industry and Investment
Investing in the CBR Innovation Network to boost business innovation	48	78, 88	Minister for Trade, Industry and Investment
Supporting business and innovation to keep growing our economy	48	78, 89	Minister for Trade, Industry and Investment
<i>Output 3.2: Visit Canberra</i>			
Delivering the 2020 Australian Tourism Awards	47	78, 86	Minister for Tourism and Special Events
<i>Output 3.4: Events</i>			
Delivering the ICC Twenty20 Cricket World Cup in 2020	47	78, 87	Minister for Tourism and Special Events

Output 1.1 - LGBTIQ Update

Talking points:

Budget Paper Reference: BS B: 18,31,47,48
BP 3: 78,90

- Canberra prides itself on being Australia's most LGBTIQ welcoming and inclusive city.
- This year marks the 50th anniversary of LGBTIQ activism and reform in Canberra.
- This Budget celebrates how far we've come but, more importantly, highlights how we will continue to advance LGBTIQ equality and support our diverse community.
- We are implementing Capital of Equality, a new ACT Government strategy to improve wellbeing for LGBTIQ Canberrans by reforming laws, improving services, supporting peer-led organisations and opening doors for LGBTIQ people to participate in all areas of life, with a particular focus on trans and intersex people.

BUDGET ESTIMATES BRIEF

- Funding for the Office for LGBTIQ Affairs is ongoing (\$2.7 million over four years).
- This funding includes an investment of \$0.5m in the Canberra Inclusive Partnership, a new initiative led by the AIDS Action Council including:
 - 1000 hours of peer-led psychosocial support services to LGBTIQ people and their families; and
 - 100 hours of training and tailored support to build the capacity of mainstream service providers to deliver inclusive and appropriate services to LGBTIQ people, their families, and communities.
- The Office is also delivering the Capital of Equality Grants Program (\$0.4m over four years), supporting community-driven initiatives that improve the social and emotional wellbeing, inclusion and participation of LGBTIQ people in our community, with a particular focus on seniors and young people, as well as artists and sportspeople.
- In 2019 we are honouring 50 years of LGBTIQ activism, contributions and achievements in Canberra through support for two major national LGBTIQ events – the Out and Loud National LGBTIQ Choral Festival (24-28 October) and the Australian Homosexual Histories Conference (15-16 November).
- Through this year's Budget, we are also delivering new resources (\$87,000 in 2019-20) for ACT Health to undertake a scoping study on how our health services can support better health and wellbeing for LGBTIQ people through tailored and appropriate service delivery.
- Ongoing initiatives supporting Canberra's LGBTIQ communities include the Safe and Inclusive Schools initiative, specialist health services at the Canberra Sexual Health Centre and core funding to AIDS Action Council, A Gender Agenda, and Sexual Health and Family Planning ACT.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Wellbeing Project Key Deliverables

Talking points:

Budget Paper Reference: BS B: 2

- You announced in late 2018 the Government's intention to develop a broad set of wellbeing indicators, reflecting our diversity, to measure the ACT's progress beyond traditional economic metrics which have largely defined our performance in the past.
- The indicator set will not only provide regular snapshots of progress in the ACT; the insights gained from it will also be used to help shape Government policy priorities.
- We want an indicator set with a real Canberra feel, informed by how other jurisdictions have gone about measuring wellbeing. New Zealand's Living Standards Framework is a contemporary example of how wellbeing can be measured to help inform policy advice and Government priorities.
- The Government will be conducting a series of roundtables in July 2019 to seek the views of key stakeholders as to the issues of importance in developing a wellbeing indicator set representative of the ACT.
- These roundtables will be part of a series of consultations that will occur during the development process to help inform the indicators to be included, how they might inform government priorities, and what the best approach to monitoring and reporting on them will be.

- The public consultation commencing in July 2019 will raise awareness around the development of the indicators and seek community input, with a further phase of consultation to commence in September to build consensus around the Government's draft model and approach.
- The ACT's Wellbeing Indicator set will be launched on Canberra Day 2020.
- Given the whole-of-Government focus and work underway on wellbeing indicators, a proportion of Funding from the Healthy and Active Living project (under Minister Fitzharris' portfolio responsibility for Health and Wellbeing) was transferred to your portfolio in March 2019.
- The funding allocated for the Wellbeing project is as follows;

2018-19	\$56,000	2019-20	\$360,000	2020-2021	\$528,00
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- The Health Directorate will continue to focus on preventive health through the development of the ACT Preventive Health and Wellbeing Plan, utilising the remaining funds from the program. This will include:
 - funds to support preventative health priorities collaboratively with the ANU, related to cardiovascular health;
 - funds for It's Your Move (an initiative to improve school health over three years to 2020-21; and
 - support for Nutrition Australia 2019-20.

Cleared as complete and accurate: 30/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Chief Ministers Charitable Fund Update

Talking points:

Budget Paper Reference: BP 3: 173

- The Chief Minister's Charitable Fund was established to provide additional support to the most vulnerable members of our community. It will help to meet the social, economic, cultural, educational and environmental needs of the ACT and the surrounding region.
- The Fund also aims to increase social awareness and individual and private sector philanthropy in the region. It will build partnerships with business and government; and cooperate with other organisations to further these charitable objects.
- The 2019 priorities for the Chief Minister's Charitable Fund include:
 - improving wellbeing, mental health and employment outcomes for a range of beneficiaries including children and youth;
 - supporting people and families impacted by incarceration;
 - addressing homelessness; and
 - activating services in outer suburban areas.
- Successful applicants in the first round of the Chief Minister's Charitable Fund Grants Program are due to be announced in June. Charities and community organisations are eligible through the grants program to apply for up to \$20,000, with approximately \$400,000 available in this inaugural round for groups working with people in need in Canberra and the region.
- The Fund was established through a one off grant of \$5 million in 2018 to a new not-for-profit company limited by guarantee called the Chief Minister's Charitable Fund Ltd.

- The review of the Community Contribution Scheme has resulted in a modest increase in net gaming machine revenue. This additional funding will be directed towards the Chief Ministers Charitable fund to support those most in need in our community and will go some way to counteracting the numerous social harms that may be caused by gambling addiction in the Territory.
- The Fund is managed by an independent board that has initially mirrored the board membership of the highly regarded local charity Hands Across Canberra, giving it a head start with the skills and experience that have already built a successful local charitable organisation from the ground up.
- While the Board will ultimately have different membership to the Hands Across Canberra Board, these arrangements have enabled work on the first community grants round to progress at the same time as the Fund's governance arrangements are finalised.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 - Providing Reliable support for community initiatives that improve social inclusion and equality

Talking points:

Budget Paper Reference: BS B: 18,31,47,48 BP 3:78,90

- The 2019-20 Budget includes a targeted investment in community-led initiatives that improve social inclusion and equality in the ACT.
- Community groups make significant contributions to our city every day. While we offer a range of grants and programs to support these activities, in some cases worthy organisations do not fit neatly within existing programs due to the breadth or nature of the services they provide.
- This initiative sets aside \$150,000 per year for the next three years to support three organisations through direct funding. These organisations are KultureBreak (\$100,000 per annum), the Veterans Support Centre in Belconnen (\$35,000 per annum) and the Australian National Eisteddfod (\$15,000 per annum).
- Each of these organisations works in a meaningful way to increase opportunities for connection and inclusion. They enable community members to participate in and contribute to our city. This support will support organisational stability and the delivery of better inclusion and equality for Canberrans that need it most.
- KultureBreak is a youth service provider which aims to build the confidence, resilience and wellbeing of at-risk young people through community arts.
- The Veterans Support Centre in Belconnen is one of only two organisations in the ACT that provides support to Vietnam veterans, and is not affiliated with the Returned Services League.
- The Australian National Eisteddfod is held annually at the Llewellyn Hall, with acts from throughout the region and interstate performing over several days. The Eisteddfod encourages community-based music and performance, providing young people with social and artistic development.

Cleared as complete and accurate: 03/06/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.1 – Reportable Conduct Scheme Funding**Talking points:****Budget Paper Reference:** BS B: 18,31,47
BP 3: 79,87,423

- The 2019-20 Budget continues funding for the ACT’s Reportable Conduct Scheme, which was introduced in 2017 as part of the Government’s response to the Royal Commission into Institutional Responses to Child Sexual Abuse.
- The scheme provides independent oversight of the way Canberra’s workplaces investigate and handle allegations of misconduct involving children. Entities subject to the scheme include all government and non-government schools, all ACT Government Directorates, providers of childcare services, health services, out-of-home care services and religious organisations providing care or instruction to children.
- The ACT Government will continue to fund the ACT Ombudsman to operate the Reportable Conduct Scheme by providing \$854,000 in 2019-20, which includes \$293,000 from the Safer Families Package.
- Some initiatives (including the Reportable Conduct Scheme) will now transition away from being funded by the Safer Families Levy, to create opportunities for new initiatives that address domestic and family violence. This does not signal an intention to reduce funding for the Reportable Conduct Scheme. Funding for the Reportable Conduct Scheme will continue past 2019-20, but will cease to be paid for from the Safer Families Levy.

Cleared as complete and accurate: 06/06/2019

Contact Officer: Leesa Croke Deputy Director-General, Policy and Cabinet

Output 1.3 – Strengthening Engagement (Online Insights Panel)**Talking points:****Budget Paper Reference:** BS B: 16, 32

- The YourSay Community Panel platform will launch in mid-2019. It will allow more Canberrans an opportunity to engage with the Government in ways and at times that best suit them.
- It will use a range of digital engagement and research tools like surveys, visualisation tools, polls and focus groups.
- Membership will be open to current residents of the ACT aged 16 years and over. We aim to have 3,000 members in the first year and continue to grow the membership over time.
- A monthly incentives program of 5 x \$100 e-vouchers will support participation. This is an industry standard and relevant permits have been obtained from the ACT Gambling and Racing Commission.
- The ACT Government has contracted a leading market research company, Vision Critical Communications, to provide the platform used to operate the Panel.
- The platform has been extensively tested to ensure that it complies with the Government’s security policies for ICT systems.
- Access will be controlled and all information managed in accordance with the Territory’s privacy legislation.
- Vision Critical operates similar panels for The Canberra Times and the ABC. Vision Critical has been contracted for twelve months with the option to extend annually to a maximum of three years.

- The total value of the contract over three years is up to \$660,600. This includes an annual subscription of approximately \$120,000 and allowance for the development of individual research projects and other services such as moderation.
- In addition, there are 2 FTE funded under this initiative.
- Approximately \$25,000 has been set aside for incentives and marketing of the Panel.
- The online panel was delivered as part of the 2018-19 Budget initiative for Strengthening Engagement. A total of \$5.067m over four years includes:
 - \$1.1m to establish and operate the Online Panel
 - \$4.1m for the continuation of the strategic engagement team for 4 years including the 2 positions to manage the panel and resizing of 2 executive positions
 - \$204,000 for a WHOG CRM
 - \$30,000 for community engagement for Section 72 Dickson (transferred to EPSDD).

Cleared as complete and accurate: 30/05/2018

Contact Officer: Anita Perkins Executive Group Manager, Communications and Engagement

Output 1.3 – Whole of Government Communications (Our Canberra)

Talking Points:

Budget Paper Reference: BS B: 16, 32

- *Our Canberra*, is the ACT Government's print and digital approach to communicating directly with Canberrans on ACT Government news, initiatives and service information.
- It comprises a monthly regionalised print newsletter, a monthly email newsletter and a website (www.act.gov.au/ourcanberra). Published content is supported and promoted with digital content such as video and tiles through ACTGov social media channels.
- The print edition of the *Our Canberra* newsletter is distributed to 187,869 Canberra residential letterboxes across five regions: Belconnen; Central; Gungahlin; Tuggeranong; and Woden, Weston Creek, Molonglo.
- It is distributed during the first week of every month, except January and February when a combined edition is distributed the last week of January.
- The monthly cost of *Our Canberra* print is approximately \$54,000. This includes \$23,000 for printing, and \$31,000 for delivery by Australia Post.
- The newsletter is printed by local Canberra printer Union Offset Printers.
- Each edition includes a foreword by the Chief Minister.
- All five editions of the print newsletter are reviewed by the Independent Reviewer every month.
- Also distributed each month is an *Our Canberra* email newsletter that features key stories from the print edition and any other timely information or relevant community engagements for that month.
- The distribution total for this newsletter as at May 2019 was 52,089 email addresses, with an average open rate of approximately 47.92%.

Creative Services Panel:

- The Whole of Government Creative Services Panel is a pre-qualification panel arrangement. It is not a guarantee or commitment of expenditure to suppliers on the panel.
- The Creative Services Panel is a 6 year contract (3 year, with 3 one year options), that was executed in October 2017. A seventh category was added to the existing contract for media placement on 15 August 2018.
- This is in addition to the existing panel categories of marketing, advertising, production, communications and engagement, photography and video, digital and graphic design that have been in place since October 2017.
- Since commencing operation (October 2017 to 30 April 2019) \$7.25m of work was placed through the Creative Services Panel. This is comprised of \$5.30m in the original six categories and \$1.95m for media buying and placement.
- The panel amount increased from \$30m to \$50m due to the seventh category (media placement) being added in July 2018 to the existing 6-year panel.
- Media placement is estimated at \$2m total per annum.
- There should be a distinction drawn between the authorised cap for expenditure under the panel deed and the actual expenditure incurred.
- Whole of Government panel arrangements are established by Procurement ACT, and in the normal course of business, the Under Treasurer, as delegate for Whole of Government arrangements such as this panel, approved the addition of the seventh category, and a commensurate increase in the authorised expenditure limit.
- Directorates are responsible for any procurement activity in relation to engaging suppliers through this panel arrangement and so the authorisation for individual engagements, rests with them.

Cleared as complete and accurate: 30/05/2018

Contact Officer: Anita Perkins

Executive Group Manager, Communications and Engagement

Output 1.2 Industrial Relations Issues**Enterprise Bargaining, Insecure Work Taskforce and Classification Review****Talking points:****Budget Paper Reference: BP 3: 90***Enterprise Bargaining*

- The Fair Work Commission have approved three agreements which have commenced. Nine agreements have been balloted successfully and have been or will shortly be lodged with the Fair Work Commission for approval.
- One agreement is in the final stage of bargaining and is to proceed to ballot by early June. Negotiations are continuing over the remaining agreements.
- The Fire Fighters' Union has pursued claims through an industrial action campaign. The Government respects the right of a union to take protected industrial action and will negotiate in good faith to settle the remaining issues. While the industrial action occurs the maintenance of public safety will always be safeguarded.

BUDGET ESTIMATES BRIEF

- The Government is paying the pay increases as soon as possible after each successful ballot and before the Fair Work Commission process is completed.
- The Government's pay offer of 2.7% per annum, or a compounded increase of 11.4% over the 4-year agreement (plus 1.00% increase in superannuation over that period) ensures workers' wages keep pace with inflation over the life of the agreements and delivers an election commitment. The offer is better than the Commonwealth at 2% (with no back pay) and on par or better than most other state jurisdictions.
- The Government pays above the legal minimum superannuation to support employees in retirement and will boost retirement savings through further increases. Superannuation will be protected through inclusion in the agreements.
 - Where an employee covered by the superannuation guarantee chooses to contribute 3% the Government will contribute a further 1% payment.
 - Superannuation will be paid during the first 12 months of birth related leave types, whether paid or unpaid. This seeks to redress the financial disadvantage the primary carer experiences when taking leave for childbirth or adoption.

Insecure Work Taskforce

- The Government will fund \$471,000 in 2019-20 to support the Insecure Work Taskforce and to conduct a Classification Review. The Insecure Work Taskforce was established to work through Government employment and outsourced functions to assess if employees should be offered permanent employment or whether functions should be insourced.
- Workers working in insecure work suffer significant detriment arising from lack of tenure. They miss out on certain benefits, such as redundancy, but the lack of tenure also affects other life matters such as access to a home loan. The Government will ensure where it can that workers are appropriately engaged with a preference for permanency in employment.

Classification Review

- From time to time the wage increases arising from enterprise bargaining for particular roles and classifications are insufficient to meet market demands. Over time the roles performed by workers change or particular labour markets are affected by labour demand or supply issues disproportionately. The Government has agreed to undertake a review of a selection of the classifications in the ACTPS to ensure market competitiveness.

Cleared as complete and accurate: 28/05/2018

Contact Officer: Meredith Whitten Deputy Director-General, Workforce Capability and Governance

Output 1.2 Integrity Commission funding

Talking points:

Budget Paper Reference: BS A: 9-15

- In 2018-19 Budget, the Government appropriated \$8.4m over four years to establish the Integrity Commission.
- The funding was for 10 FTE staff including the Integrity Commissioner, Chief Executive Officer, Counsel Assisting and Investigative personnel.
- The appropriation was made to the Office of the Legislative Assembly to allow the Speaker to access the funding and commence initial establishment arrangements including the recruitment of the Integrity Commissioner.

- The Integrity Commission Act 2018 was passed by the Legislative Assembly and scheduled to commence on 1 July 2019.
- On 16 May 2019, the Chief Minister tabled the Integrity Commission Amendment Bill 2019 which aims to change the commencement date the ACT Integrity Commission will begin to receive complaints. The Integrity Commission will be established as a new entity on 1 July 2019. As well as the Inspector of the Integrity Commission.
- The Ombudsman is the Inspector of the Integrity Commission until such time as the Speaker has made another appointment under the Act. The ACT Ombudsman has been making arrangements for the commencement of the Act from 1 July 2019. The ACT Ombudsman was funded \$41,000 in 2018-19 and will be funded \$96,000 in 2019-20 as the Inspector. This funding will be indexed into the forward years.

Cleared as complete and accurate: 28/05/2018

Contact Officer: Meredith Whitten Deputy Director-General, Workforce Capability and Governance

Output 1.4 – Moving delivery of more community services online

Talking points:

Budget Paper Reference: BS B: 53, 58, 68
BP 3: 78, 91, 134, 142

- This initiative is investing in new and better ways of delivering services. The Government is investing \$7.5m over four years in the ACT Digital program to maintain the ACT Digital Account, Rental Bond Help, Diversity Register and Infringement Declaration Services.
- An additional \$7.3m is to implement the reforms to the Working with Vulnerable People (Background Checking) Act, including the implementation of enhanced protection for vulnerable people through the NDIS worker screening system, and explore ways to make it easier for people to improve their eligibility for a range of concessions.
- This investment will be partially offset by savings associated with administrative improvements in service deliveries.

Cleared as complete and accurate: 28/05/2019

Contact Officer: Bettina Konti Chief Digital Officer

Output 3.1 – Update on Major Projects

Talking points:

- The ACT Government committed \$800,000 per annum for two years from 2018-19 to expand its capacity to pursue the delivery of identified projects and investment proposals that support local jobs, economic growth and industry diversification.
- Strategic Projects within Economic Development was established as part of this commitment, to undertake Whole of Government co-ordination, due diligence and stakeholder engagement to facilitate timely decision-making on key projects.

Areas of priority focus:

University of New South Wales (UNSW) Canberra City Campus proposal

- On 11 October 2018, UNSW submitted a formal proposal to the Territory to develop a higher education and innovation precinct at the Reid CIT Campus and the adjacent carpark site on the opposite side of Constitution Avenue.

BUDGET ESTIMATES BRIEF

- This followed an initial period of investigating the idea, in line with a Memorandum of Understanding entered into between the Territory and UNSW in December 2017.
- The ACT Government is currently working through the detail of UNSW's proposal and the benefits it would bring to the Territory and Canberra community. Discussions with UNSW are continuing as part of this process.
- The Canberra Institute of Technology (CIT) has been involved in the project, as a key stakeholder in any decision about the future of the precinct. CIT will continue to be engaged as government considers UNSW's proposal.
- If Government approves the proposal, any process moving forward will provide appropriate opportunities for stakeholder and community engagement, including consultation during planning and development approval stages.
- UNSW's proposal offers an exciting and unique opportunity to secure the long term presence of a second "group of eight" University in the ACT, further strengthening Canberra's reputation as the education capital.
- Construction of this new campus has potential to serve many of our ambitions as a city: urban renewal, diversifying our economy, attracting and retaining talented people and making the ACT an even better place to live, study and invest.

Aquis Entertainment – Casino Redevelopment

- On 11 December 2018, Government decided that the unsolicited proposal by Aquis to redevelop the Casino precinct could not proceed in its current form.
- Aquis was also invited to consider alternatives to progress a smaller scale casino redevelopment. The Government remains open to further discussions with the new owners of Aquis on the future of the precinct.
- Aquis submitted its proposal to redevelop Canberra Casino and surrounding precinct in August 2015 under the ACT Government's Investment Proposal Guidelines.

Canberra Technology Park, including AIE proposal

- In April 2019, and following extensive community consultation in 2018, the ACT Government announced three key decisions about the future of Canberra Technology Park to:
 - demolish and remediate the buildings on the site, prior to the sale of land;
 - retain responsibility for public green space, including any upgrade and ongoing maintenance as part of any sale process; and
 - enter into direct negotiations with the AIE with a view to reaching agreement on the terms for a direct sale of land to AIE.
- Negotiations with AIE have commenced. Once concluded, the community will be updated on the outcome and on next steps for implementation.
- Further opportunities for community consultation would be included as part of any planning and development approval process.
- In 2014, AIE submitted its proposal to redevelop Canberra Technology Park under the ACT Government's Investment Proposal Guidelines.

2019-20 BUDGET DAY BRIEFS – EXPENSE INITIATIVES

No	Description	BS 'B' Approp. Table Ref.	BP No 3 Ref.
Kathy's Notes			
	SPIRE		
Output 1.1: Government Policy and Reform			
1.	Budget Initiative Expense - Supporting local community groups to improve social inclusion and equality	48	
2.	PCD Note – Social Inclusion	2,3,6,48	78,87,90,130
3.	CM Notes- LGBTIQ	18,31,47,48	78, 90
4.	CM Notes- Wellbeing Project Key Deliverables	2	
5.	PCD Note -Wellbeing Indicators	2	
6.	CM Notes – Chief Minister's Charitable Fund Update		173
7.	CM Notes – Providing Reliable Support for Community Initiatives that Improve Social Inclusion and Equality	18,31,47,48	78,90
8.	CM Notes – Reportable Conduct Scheme Funding	18,31,47	79,87,423
9.	PCD Note - Reportable Conduct Scheme Funding	1,2	87,420,423,424
10.	PCD Note – E-Conveyancing	47,53,58	78,91,131 141,170, 174
11.	PCD Note – On Demand Transport Industry	2,75	BP2 245, 246
12.	PCD Note – Royal Commission Child Sexual Abuse	2,47	BP2 81,115,12 1
12A	PCD Note – Regional Engagement CRJO		18,19,31

Output 1.2: Workforce Capability and Governance			
13.	Budget Initiative Expense – Supporting more permanent Act government jobs	48	
14.	CM Notes- Industrial Relations Issues Enterprise Bargaining, Insecure/Work Taskforce and Classification Review		90
15.	WCAG Notes – Insecure Work		90
16.	WCAG Notes – Insecure Work Taskforce <i>CMFEDD = Robert W. on TF.</i>		90
17.	Budget Initiative Expense Strengthening transparent government	48	
18.	CM Notes- Integrity Commission Funding	BS A:9-15	
19.	WCAG Notes – Background Information		445
20.	WCAG Notes – ACTPS Graduate Program		445
21.	WCAG Notes - ACTPS Classification Review • ToR		
22.	WCAG Notes – Diversity Targets		445
23.	WCAG Notes – Executive Numbers in the ACTPS and Comparative Data		445
24.	Treasury Notes – ACTPS Staffing		
25.	WCAG Notes – FTE Numbers in ACTPS		445
26.	WCAG Notes – Government Office Block		445
27.	WCAG Notes – Inclusion Program		445
28.	WCAG Notes – Integrity Commission		
28A	WCAG Notes – Integrity Commission 2018 – Budget Estimates Brief		
29.	WCAG Notes – Public Sector Standards Commissioner		89
30.	WCAG Notes – Secure Local Jobs Media Release		445
30A	WCAG Notes – Secure Local Jobs Update		445

31.	WCAG Notes – State of the Service Report		445
32.	WCAG Notes – Volunteering in the ACTPS		445
Output 1.3: Whole of Government Communications			
33.	CM Notes- Whole of Government Communications (Our Canberra)	16,32	
34.	CM Notes- Strengthening Engagement (Online Insights Panel)	16,32	
Output 1.4: Digital Strategy			
35.	Budget Initiative Capital – Moving delivery of more community services online		
36.	CM Notes- Moving delivery of more community services online	53,58,68	78,91,134,142
Output 2.1: Access Canberra			
37.	Budget Initiative Expense Stronger compliance to improve building quality	48	
38.	Budget Initiative Expense Better online services through Access Canberra	47	
39.	Budget Initiative Expense Improving processing for Working with Vulnerable People checks	47	
40.	Budget Initiative Capital ACT Land Titles system modernisation	53 & 58	
Output 3.1: Innovation, Trade and Investment			
41.	Budget Initiative Expense Continuing CBRfree public Wi-Fi services	47	
42.	Budget Initiative Expense Investing in the CBR Innovation Network to boost business innovation	48	
43.	Budget Initiative Expense Supporting business and innovation to keep growing our economy	48	
44.	CM Notes – Update on Major Projects		
Output 3.2: VisitCanberra			
45.	Budget Initiative Expense Delivering the 2020 Australian Tourism Awards	47	
Output 3.3: Sport and Recreation			

46.	Budget Initiative Expense Supporting the Australian Olympic and Paralympic Teams – Tokyo 2020	48	
47.	Budget Initiative Expense Making controlled sports safer	48	
48.	Budget Initiative Capital More Facilities for Stromlo Forest Park		
49.	Budget Initiative Capital Delivering the Home of Football and Throsby		
Output 3.4: Events			
50.	Budget Initiative Expense Delivering the ICC Twenty20 Cricket World Cup in 2020	47	
Output 3.5: Arts Engagement			
51.	Budget Initiative Capital Upgrading local arts facilities		
Output 3.6: Higher Education, Training and Research			
52.	Budget Initiative Expense Growing future skills with more apprenticeship and vocational training places	47	
53.	Budget Initiative Expense Matching apprentices and trainees to the right job	48	
Output 6.1: Revenue Management			
54.	Budget Initiative Expense Strengthening fairness in tax collection	48	
Output 7.1: Shared Services			
55.	Budget Initiative Capital Replacing the Human Resource Information Management System		
56.	Budget Initiative Capital Oracle Whole of Government Licensing		
Output 9.1: Property Services			
57.	Budget Initiative Capital Upgrading Local Community centres		
58.	Budget Initiative Capital Supporting smarter working in the new ACT Government Office Projects		
59.	Budget Initiative Capital Upgrading community child care centres		

60.	Budget Initiative Capital Revising heritage building	53 & 56	
61.	Budget Initiative Capital Upgrading Manuka Pool	53 & 57	
Output 9.2: Venues			
62.	Budget Initiative Capital Strengthening security at GIO Stadium	53 & 56	
63.	Budget Initiative Capital Improving major venues	53 & 57	
Corporate			
64.	CMTEDD Staffing Numbers 2019-20 <ul style="list-style-type: none"> • New Budget Initiatives • Number as at 29 May 		5
65.	CMTEDD Diversity Staffing Numbers 2019-20		5
66.	Reconciliation Action Plan		5
67.	Estimated Employment Numbers		5
Major Projects Canberra			
68.	TCCS LR Stage 2		

Kalleske, Sarah

From: Power, Leanne
Sent: Monday, 17 June 2019 4:02 PM
To: Leigh, Kathy
Subject: SPIRE

UNCLASSIFIED

Kathy, the advice from Health in relation to recruitment and SPIRE

The SPIRE project was approved for delivery as part of this year's Budget. As a result of that decision, a project team will now need to be established and will work as part of Major Projects Canberra.

Currently there are two positions in the Health Directorate infrastructure area that are dedicated wholly to SPIRE and they will be transferred. There are also officers within IFCW that have been working on the SPIRE project and these positions will transfer to the new agency. The rest of the project team will be recruited. We are currently examining what other staff from ACT Health might transfer temporarily to the new agency as the project transitions from its business case phase to procurement and delivery.

The SPIRE project budget allows for the funding of a project team to deliver this important project and this recruitment would be taking place regardless of where the project delivery was to take place.

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Chief Minister, Treasury and Economic Development Directorate | ACT Government

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Budget Initiative Expense Note

Output 1.1: Government Policy and Reform

Supporting local community groups to improve social inclusion and equality

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	150	150	150	0	450

The Government will support community-led initiatives that improve social inclusion and equality in the ACT. Direct funding grants will be provided to KultureBreak, Northside Veterans Support Centre and the National Eisteddfod to support their activities which strengthen social inclusion but currently do not fit portfolio-specific criteria for existing ACT Government grant schemes and programs.

Expense:

Funding is provided to support community-led initiatives that will improve social inclusion and equality in the Territory.

Further Information:

While government has a range of existing funds, grants and programs that directly or indirectly improve social inclusion and equality, many worthwhile community-led initiatives cannot proceed each year for reasons that include:

- social inclusion and equality needs not specifically anticipated by an existing government fund or program;
- a need identified by government but in a way that does not fit neatly within existing funds' guidelines; and/or
- proposals of time-sensitive nature and fall outside of regular funding rounds for existing grants.

KultureBreak is a youth services provider which aims to build the confidence, resilience and wellbeing of at-risk young people through community arts. KultureBreak engages with young people in a safe, active and productive environment using the fine arts as a form of expression, to combat depression, anxiety, suicide, and drug and alcohol abuse.

The Australian National Eisteddfod is held annually at the Llewellyn Hall, with acts from throughout the region and interstate performing over several days. The Eisteddfod provides community-based music and performance opportunities, particularly for young people.

There are only two organisations in the ACT that specifically support veterans of the Vietnam War. The Northside Veterans Support Service is not affiliated with the Returned Services League and has historically received ad hoc funding through the Community Services Directorate. This funding is inherently uncertain and has required the organisation to only conduct short-term contracts and programs.

Estimated Timing:

PCD Notes

Social Inclusion Fund

- The **2019-20 Budget** includes a targeted investment in community-led initiatives that improve social inclusion and equality in the ACT.
- This initiative sets aside \$150,000 per year for the next three years to support three organisations through direct funding. These organisations are KultureBreak (\$100,000 per annum), the Veterans Support Centre in Belconnen (\$35,000 per annum) and the Australian National Eisteddfod (\$15,000 per annum).
- Each of these organisations works in a meaningful way to increase opportunities for connection and inclusion. They enable community members to participate in and contribute to our city.

CHIEF MINISTER'S BRIEF

Output 1.1 - LGBTIQ Update

Talking points:

Budget Paper Reference: BS B: 18,31,47,48
BP 3: 78,90

- Canberra prides itself on being Australia's most LGBTIQ welcoming and inclusive city.
- This year marks the 50th anniversary of LGBTIQ activism and reform in Canberra.
- This Budget celebrates how far we've come but, more importantly, highlights how we will continue to advance LGBTIQ equality and support our diverse community.
- We are implementing Capital of Equality, a new ACT Government strategy to improve wellbeing for LGBTIQ Canberrans by reforming laws, improving services, supporting peer-led organisations and opening doors for LGBTIQ people to participate in all areas of life, with a particular focus on trans and intersex people.
- Funding for the Office for LGBTIQ Affairs is ongoing (\$2.7 million over four years).
- This funding includes an investment of \$0.5m in the Canberra Inclusive Partnership, a new initiative led by the AIDS Action Council including:
 - 1000 hours of peer-led psychosocial support services to LGBTIQ people and their families; and
 - 100 hours of training and tailored support to build the capacity of mainstream service providers to deliver inclusive and appropriate services to LGBTIQ people, their families, and communities.
- The Office is also delivering the Capital of Equality Grants Program (\$0.4m over four years), supporting community-driven initiatives that improve the social and emotional wellbeing, inclusion and participation of LGBTIQ people in our community, with a particular focus on seniors and young people, as well as artists and sportspeople.
- In 2019 we are honouring 50 years of LGBTIQ activism, contributions and achievements in Canberra through support for two major national LGBTIQ events – the Out and Loud National LGBTIQ Choral Festival (24-28 October) and the Australian Homosexual Histories Conference (15-16 November).
- Through this year's Budget, we are also delivering new resources (\$87,000 in 2019-20) for ACT Health to undertake a scoping study on how our health services can support better health and wellbeing for LGBTIQ people through tailored and appropriate service delivery.
- Ongoing initiatives supporting Canberra's LGBTIQ communities include the Safe and Inclusive Schools initiative, specialist health services at the Canberra Sexual Health Centre and core funding to AIDS Action Council, A Gender Agenda, and Sexual Health and Family Planning ACT.

CHIEF MINISTER'S BRIEF

Output 1.1 - Wellbeing Project Key Deliverables

Talking points:

Budget Paper Reference: BS B: 2

- You announced in late 2018 the Government's intention to develop a broad set of wellbeing indicators, reflecting our diversity, to measure the ACT's progress beyond traditional economic metrics which have largely defined our performance in the past.
- The indicator set will not only provide regular snapshots of progress in the ACT; the insights gained from it will also be used to help shape Government policy priorities.
- We want an indicator set with a real Canberra feel, informed by how other jurisdictions have gone about measuring wellbeing. New Zealand's Living Standards Framework is a contemporary example of how wellbeing can be measured to help inform policy advice and Government priorities.
- The Government will be conducting a series of roundtables in July 2019 to seek the views of key stakeholders as to the issues of importance in developing a wellbeing indicator set representative of the ACT.
- These roundtables will be part of a series of consultations that will occur during the development process to help inform the indicators to be included, how they might inform government priorities, and what the best approach to monitoring and reporting on them will be.
- The public consultation commencing in July 2019 will raise awareness around the development of the indicators and seek community input, with a further phase of consultation to commence in September to build consensus around the Government's draft model and approach.
- The ACT's Wellbeing Indicator set will be launched on Canberra Day 2020.
- Given the whole-of-Government focus and work underway on wellbeing indicators, a proportion of Funding from the Healthy and Active Living project (under Minister Fitzharris' portfolio responsibility for Health and Wellbeing) was transferred to your portfolio in March 2019.
- The funding allocated for the Wellbeing project is as follows;

2018-19	\$56,000	2019-20	\$360,000	2020-2021	\$528,00
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- The Health Directorate will continue to focus on preventive health through the development of the ACT Preventive Health and Wellbeing Plan, utilising the remaining funds from the program. This will include:
 - funds to support preventative health priorities collaboratively with the ANU, related to cardiovascular health;
 - funds for It's Your Move (an initiative to improve school health over three years to 2020-21; and
 - support for Nutrition Australia 2019-20.

PCD Notes

Wellbeing Indicators

- The ACT's Wellbeing Indicator set will be launched on Canberra Day 2020.
- Given the whole-of-Government focus and work underway on wellbeing indicators, a proportion of funding from the Healthy and Active Living project (under Minister Fitzharris' portfolio responsibility for Health and Wellbeing) was transferred to this project.
- The funding allocated for the Wellbeing project is as follows:

2018-19	\$56,000	2019-20	\$360,000	2020-2021	\$528,00
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Govt had already funded work
on Healthy Living + this
focus that further by creating
a whole of Govt framework.

CHIEF MINISTER'S BRIEF

Output 1.1 - Chief Ministers Charitable Fund Update

Talking points:

Budget Paper Reference: BP 3: 173

- The Chief Minister's Charitable Fund was established to provide additional support to the most vulnerable members of our community. It will help to meet the social, economic, cultural, educational and environmental needs of the ACT and the surrounding region.
- The Fund also aims to increase social awareness and individual and private sector philanthropy in the region. It will build partnerships with business and government; and cooperate with other organisations to further these charitable objects.
- The 2019 priorities for the Chief Minister's Charitable Fund include:
 - improving wellbeing, mental health and employment outcomes for a range of beneficiaries including children and youth;
 - supporting people and families impacted by incarceration;
 - addressing homelessness; and
 - activating services in outer suburban areas.
- Successful applicants in the first round of the Chief Minister's Charitable Fund Grants Program are due to be announced in June. Charities and community organisations are eligible through the grants program to apply for up to \$20,000, with approximately \$400,000 available in this inaugural round for groups working with people in need in Canberra and the region.
- The Fund was established through a one off grant of \$5 million in 2018 to a new not-for-profit company limited by guarantee called the Chief Minister's Charitable Fund Ltd.
- The review of the Community Contribution Scheme has resulted in a modest increase in net gaming machine revenue. This additional funding will be directed towards the Chief Ministers Charitable fund to support those most in need in our community and will go some way to counteracting the numerous social harms that may be caused by gambling addiction in the Territory.
- The Fund is managed by an independent board that has initially mirrored the board membership of the highly regarded local charity Hands Across Canberra, giving it a head start with the skills and experience that have already built a successful local charitable organisation from the ground up.
- While the Board will ultimately have different membership to the Hands Across Canberra Board, these arrangements have enabled work on the first community grants round to progress at the same time as the Fund's governance arrangements are finalised.

CHIEF MINISTER'S BRIEF

Output 1.1 - Providing Reliable support for community initiatives that improve social inclusion and equality

Talking points:

Budget Paper Reference: BS B: 18,31,47,48 BP 3:78,90

- The 2019-20 Budget includes a targeted investment in community-led initiatives that improve social inclusion and equality in the ACT.
- Community groups make significant contributions to our city every day. While we offer a range of grants and programs to support these activities, in some cases worthy organisations do not fit neatly within existing programs due to the breadth or nature of the services they provide.
- This initiative sets aside \$150,000 per year for the next three years to support three organisations through direct funding. These organisations are KultureBreak (\$100,000 per annum), the Veterans Support Centre in Belconnen (\$35,000 per annum) and the Australian National Eisteddfod (\$15,000 per annum).
- Each of these organisations works in a meaningful way to increase opportunities for connection and inclusion. They enable community members to participate in and contribute to our city. This support will support organisational stability and the delivery of better inclusion and equality for Canberrans that need it most.
- KultureBreak is a youth service provider which aims to build the confidence, resilience and wellbeing of at-risk young people through community arts.
- The Veterans Support Centre in Belconnen is one of only two organisations in the ACT that provides support to Vietnam veterans, and is not affiliated with the Returned Services League.
- The Australian National Eisteddfod is held annually at the Llewellyn Hall, with acts from throughout the region and interstate performing over several days. The Eisteddfod encourages community-based music and performance, providing young people with social and artistic development.

CHIEF MINISTER'S BRIEF

Output 1.1 – Reportable Conduct Scheme Funding

Talking points:

Budget Paper Reference: BS B: 18,31,47
BP 3: 79,87,423

- The 2019-20 Budget continues funding for the ACT's Reportable Conduct Scheme, which was introduced in 2017 as part of the Government's response to the Royal Commission into Institutional Responses to Child Sexual Abuse.
- The scheme provides independent oversight of the way Canberra's workplaces investigate and handle allegations of misconduct involving children. Entities subject to the scheme include all government and non-government schools, all ACT Government Directorates, providers of childcare services, health services, out-of-home care services and religious organisations providing care or instruction to children.
- The ACT Government will continue to fund the ACT Ombudsman to operate the Reportable Conduct Scheme by providing \$854,000 in 2019-20, which includes \$293,000 from the Safer Families Package.
- Some initiatives (including the Reportable Conduct Scheme) will now transition away from being funded by the Safer Families Levy, to create opportunities for new initiatives that address domestic and family violence. This does not signal an intention to reduce funding for the Reportable Conduct Scheme. Funding for the Reportable Conduct Scheme will continue past 2019-20, but will cease to be paid for from the Safer Families Levy.

PCD Notes

Reportable Conduct Scheme Funding

Why does the funding drop to zero after 2019-20 according to the Safer Families Levy initiative in 2019-20 Budget?

- The Reportable Conduct Scheme is not funded solely by the Safer Families Package.
- The total funding for the Reportable Conduct Scheme in 2019-20 was \$854,000, of which \$293,000 was from the Safer Families Package.
- Some initiatives will now transition away from being funded by the Safer Families Levy. This will create opportunities to use the levy to fund new initiatives that address domestic and family violence.
- This does not signal an intention to reduce funding for the Reportable Conduct Scheme. Funding for the Reportable Conduct Scheme will continue past 2019-20 at its current levels but will cease to be paid for from the Safer Families Levy.
- Taking into account the variations, the total funding currently allocated to the ACT Ombudsman for operating the scheme over the four years 2016-17 to 2019-20 is \$3.057 million.
- The ACT Government is committed to the continuation of the reportable conduct scheme, and future resourcing will be considered as part of the 2020-21 Budget process.

PCD Notes

E-Conveyancing

- The **2019-20 Budget** provides funding for the modernisation of the Land Titles System.
- E-conveyancing is an important part of this measure.
- This new initiative will bring the ACT in line with other Australian jurisdictions.
 - As of July 2019, NSW will mandate e-conveyancing for all mainstream dealings.
 - Victoria has also mandated e-conveyancing and is currently processing 90% of all land title dealings via e-conveyancing. This is expected to rise to 95% within 12 months.
- Included in the funding is a dedicated SOGB Officer within CMTEDD to lead on legislative reform and review to enable the introduction of e-conveyancing.
- This position will be funded for 12 months at a cost of \$172 000.
- Recruitment action is underway to fill the SOGB position.

PCD Notes

On-Demand Transport Industry (Taxi's and Uber)

Taxi licence releases

- The ACT Government has been gradually releasing extra taxi licences into the local market.
- The regulated cap for ACT taxi licences is now 500, raised from a cap of 358 (2011). Currently there are 408 released (an increase of 24%). This number includes regulated cap of 31 wheelchair accessible taxi (WAT) licences.
 - As of 28 May 2019, 27 of the 30 licences released in January 2019 have been formally accepted and are operating. The remaining three have also been accepted but are not yet operating.
 - The release of the most recent 35 additional licences is currently being processed by Access Canberra, based on the taxi licence waiting list.

Perpetual taxi licences

- The ACT government has not issued perpetual taxi licences directly to individuals since 1995. Since then, access to these licences has been solely through a secondary market.

PCD Notes

Royal Commission into Institutional Responses to Child Sexual Abuse

Funding the health sector to respond to the Royal Commission (Health Directorate-led)

- The **2019-20 Budget** makes a dedicated investment of \$1.272 million over four years to respond to the recommendations from the Royal Commission relating to the health sector. This will support the implementation of the *Child Safe, Child Friendly and Child Aware Framework* across all ACT hospitals and health services.

Reforms relating to the confessional seal (JACS-led)

- In 2018 the Government commissioned The Honourable Justice Julie Dodds-Streeton to provide advice on how best to implement recommendations relating to the reporting of child sexual assault which have implications for the confessional seal.
- Building on this work, the Government passed a range of further changes to ACT law on 21 February 2019 (which will come into force in November 2019), including:
 - creating a new offence of failing to report child sexual abuse to the police, which will apply to all adults;
 - designating ministers of religion as mandated reporters, who are required to report suspected cases of child abuse to government authorities; and
 - requiring allegations of child sexual abuse or non-accidental physical abuse divulged during religious confession to be reported.

PCD Notes

REGIONAL ENGAGEMENT: CJRO bsb page:18,19,31

- The ACT's associate (non-voting) membership of the Canberra Region Joint Organisation (CRJO) provides a valuable platform for engagement with our surrounding region.
- On 14 September 2018, the Chief Minister and CRJO Chair re-signed the ACT-CRJO Memorandum of Understanding (MoU), which was first introduced in August 2016.
- The ACT-CRJO MoU provides a key regional framework to drive progress across a range of priority areas, including in infrastructure, freight and logistics, economic development and sports, culture and wellbeing.
- From June 2016 to June 2018, the ACT and "Canberra Region" population (including the nine full CRJO members and Wagga Wagga as an associate member) increased by an estimated 3.1% or 22,593 people.
- The ACT Government continues to work closely with the CRJO member councils to support key CRJO initiatives.
- This includes collaboration with the CRJO in the development of a Three Point Plan for the Canberra Region, which was launched by the Chief Minister and Yass Valley Council Mayor Rowena Abbey, as Chair of the CRJO on 21 March 2019.
- The Canberra Region Deal reflects many of the key priorities outlined under the CRJO Transport and Freight Prospectus, with the Canberra Region Deal serving as a call to both NSW and Federal Governments to support initiatives to enhance transport and connectivity; borderless services for the community of the Canberra Region; and strengthen the role of the national capital.
- The ACT Government's CRJO associate membership fee as determined under the 2018 MoU is \$39,045. This fixed fee is equivalent to the associate membership fee paid by the largest local Government associate member - Wagga Wagga City Council at signing of the MoU.
- The ACT Government also provide in kind support for CRJO activities, where appropriate.

Budget Initiative Expense Note

Output 1.1: Government Policy and Reform

Supporting local community groups to improve social inclusion and equality

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	150	150	150	0	450

The Government will support community-led initiatives that improve social inclusion and equality in the ACT. Direct funding grants will be provided to KultureBreak, Northside Veterans Support Centre and the National Eisteddfod to support their activities which strengthen social inclusion but currently do not fit portfolio-specific criteria for existing ACT Government grant schemes and programs.

Expense:

Funding is provided to support community-led initiatives that will improve social inclusion and equality in the Territory.

Further Information:

While government has a range of existing funds, grants and programs that directly or indirectly improve social inclusion and equality, many worthwhile community-led initiatives cannot proceed each year for reasons that include:

- social inclusion and equality needs not specifically anticipated by an existing government fund or program;
- a need identified by government but in a way that does not fit neatly within existing funds' guidelines; and/or
- proposals of time-sensitive nature and fall outside of regular funding rounds for existing grants.

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The Australian National Eisteddfod is held annually at the Llewellyn Hall, with acts from throughout the region and interstate performing over several days. The Eisteddfod provides community-based music and performance opportunities, particularly for young people.

There are only two organisations in the ACT that specifically support veterans of the Vietnam War. The Northside Veterans Support Service is not affiliated with the Returned Services League and has historically received ad hoc funding through the Community Services Directorate. This funding is inherently uncertain and has required the organisation to only conduct short-term contracts and programs.

Estimated Timing:

CHIEF MINISTER'S BRIEF

Output 1.2 Industrial Relations Issues

Enterprise Bargaining, Insecure Work Taskforce and Classification Review

Talking points:

Budget Paper Reference: BP 3: 90

Enterprise Bargaining

- The Fair Work Commission have approved three agreements which have commenced. Nine agreements have been balloted successfully and have been or will shortly be lodged with the Fair Work Commission for approval.
- One agreement is in the final stage of bargaining and is to proceed to ballot by early June. Negotiations are continuing over the remaining agreements.
- The Fire Fighters' Union has pursued claims through an industrial action campaign. The Government respects the right of a union to take protected industrial action and will negotiate in good faith to settle the remaining issues. While the industrial action occurs the maintenance of public safety will always be safeguarded.
- The Government is paying the pay increases as soon as possible after each successful ballot and before the Fair Work Commission process is completed.
- The Government's pay offer of 2.7% per annum, or a compounded increase of 11.4% over the 4-year agreement (plus 1.00% increase in superannuation over that period) ensures workers' wages keep pace with inflation over the life of the agreements and delivers an election commitment. The offer is better than the Commonwealth at 2% (with no back pay) and on par or better than most other state jurisdictions.
- The Government pays above the legal minimum superannuation to support employees in retirement and will boost retirement savings through further increases. Superannuation will be protected through inclusion in the agreements.
 - Where an employee covered by the superannuation guarantee chooses to contribute 3% the Government will contribute a further 1% payment.
 - Superannuation will be paid during the first 12 months of birth related leave types, whether paid or unpaid. This seeks to redress the financial disadvantage the primary carer experiences when taking leave for childbirth or adoption.

Insecure Work Taskforce

- The Government will fund \$471,000 in 2019-20 to support the Insecure Work Taskforce and to conduct a Classification Review. The Insecure Work Taskforce was established to work through Government employment and outsourced functions to assess if employees should be offered permanent employment or whether functions should be insourced.
- Workers working in insecure work suffer significant detriment arising from lack of tenure. They miss out on certain benefits, such as redundancy, but the lack of tenure also affects other life matters such as access to a home loan. The Government will ensure where it can that workers are appropriately engaged with a preference for permanency in employment.

Classification Review

- From time to time the wage increases arising from enterprise bargaining for particular roles and classifications are insufficient to meet market demands. Over time the roles performed by workers change or particular labour markets are affected by labour demand or supply issues

disproportionately. The Government has agreed to undertake a review of a selection of the classifications in the ACTPS to ensure market competitiveness.

WCAG Notes

Insecure Work

- The Government has recognised the significant disadvantage to workers in long term insecure work. One in four workers in the ACTPS are not in permanent employment.
- A Taskforce has been established to methodically work through ACTPS employment to identify and assess roles currently in insecure work for consideration for conversion to permanency.
 - There is still a role for temporary, casual and labour-hire workers in the ACTPS, especially to meet short term or ad hoc labour demand or to engage specific skills not otherwise available in the Sector.
- The Taskforce provisions which provide for employment conversion are contained in the new Enterprise Agreements and only become operational once approved by the Fair Work Commission.
- The Taskforce has worked primarily in the temporary and casual employee areas to date. The data on these employees is contained in the pay system and the new enterprise agreements facilitate conversion to permanency. Early areas of focus include:
 - School Cleaners (outsourced workers)
 - Access Canberra (labour-hire)
 - ICT Professionals (temporary employment and labour-hire)
 - Graduate nursing (temporary employment)
 - Teaching (casual employment)
 - TCH switchboard (temporary employment)
 - Libraries (casual employment).

ACTPS data (detailed tables below)

- The first cohort of ACTPS workers in insecure employment are temporary employees (those employees on fixed term contracts)
 - approx 4,000 ACTPS employees on temporary contracts (18% of total ACTPS employment)
 - when this is adjusted for appropriate temporary employment scenarios (such as leave backfilling and training programs) it drops to around 2,500 employees
 - approx 75% of workers on temporary contracts have an engagement of less than 12 months.
- Casual workers are ACTPS workers engaged for irregular or ad hoc work, often to supplement the workforce during peak times or where the work is unpredictable (such as Canberra Theatre).
 - approx 4,800 casuals in the ACTPS

- 3 out of 4 casuals in the ACTPS are in the education and higher education sectors (Education Directorate and CIT). This reflects the casual teacher pools used by schools to supplement school operations and the flexibility required by CIT to provide courses at relatively short notice
- approx 16% of casuals have been engaged for less than six months; 29% for less than 12 months and 52% for less than two years
- on average casuals across ACTPS represent 0.26 FTE and work just under two days per week.
- Labour-hire workers are in scope but are more difficult to measure. Labour hire workers are not ACTPS employees and are not paid through, or measured by, the pay system. Contracts entered may specify the number of workers involved, but generally only specify the outcome sought.
 - A different approach will be adopted for labour-hire workers by intercepting contracting decisions and assessing the feasibility of insourcing that work.
 - Where the decision is made to not insource the work, the Secure Local Jobs program is designed to ensure workers doing ACT Government procured work are treated fairly.

Background information

- Insecure work presents a range of problems for individual workers who suffer significant detriment arising from lack of permanency. They miss out on certain benefits, such as redundancy, but the lack of permanency also affects other life matters such as access to a home loan.
- The risk from an employer's point of view in using insecure work in lieu permanency is in attraction and retention and well as the higher costs involved in high turnover.
- The Insecure Work Taskforce is working through Government employment and outsourced functions to assess if employees can be offered permanent employment and whether functions should be insourced.
- There is no universally accepted definition of what constitutes 'insecure work'. In the ACT Government context, the Taskforce examines:
 - temporary employees (employees engaged under the *Public Sector Management Act 1994* for a fixed period of employment)
 - casual employees (employees engaged under the *Public Sector Management Act 1994* to perform ad hoc work)
 - labour-hire (employees of another entity engaged to perform work).
- There are many reasons temporary employees are engaged:
 - back filling other employees taking a period of leave (such as birthing or long service leave) or when employees perform higher duties are valid reasons for the use of temporary employment
 - using temporary employment as a proxy for probation, or in the absence of proper workforce planning, is not acceptable

- a more difficult situation is where funding for a role is externally sourced and time limited.
- Equally, there is a valid role for casual employment – a buffer to supplement worker numbers during periods of high demand or where the work performed is irregular. However, where the use of casuals becomes long term other means of meeting peak or irregular labour demand will be considered e.g. relief buffers in rostering or 'floating' staff engaged to fill positions on an as needs basis etc.

Task Force Methodology

- The employment conversion clauses contained in the new Enterprise Agreements will only activate once the Enterprise Agreement is approved by the Fair Work Commission. As each Enterprise Agreement is approved, the Taskforce will methodically work through each agreement's coverage to assess 'in-scope' workers – i.e. workers engaged in insecure employment. Early areas of focus include:
 - School Cleaners (outsourced workers)
 - Access Canberra (labour-hire)
 - ICT Professionals (temporary employment and labour-hire)
 - Graduate nursing (temporary employment)
 - Teaching (casual employment)
 - TCH switchboard (temporary employment)
 - Libraries (casual employment).
- The Taskforce will approach the measurement, assessment and where necessary rectification of insecure work systematically.
- The process undertaken is to start with all temporary workers and work backwards by removing (for example):
 - those workers backfilling other workers on leave
 - those worker categories who are correctly engaged on temporary contracts (e.g. training programs such as junior doctors).
- Applying this process leads to a significantly lower number of workers who could *potentially* be converted to permanent employment. This is as far as the broad statistics can assist – further analysis requires looking at each role and why it was set up on a temporary basis. The Taskforce is working with the directorates on this exercise.

Statistical information

The following pages include a statistical analysis of current employment. Unless otherwise specified, headcount is used.

Table 1 - All Temporary Employees:

Directorate/Agency	less than 3 months	3 months to 6 months	6 months to 12 months	1 to 2 years	2 years to 5 years	greater than 5 years	Total
ACT Audit Office	8	0	0	0	0	0	8
ACT Teacher Quality Institute	0	1	0	0	0	0	1
CANBERRA HEALTH SERVICES	273	693	250	213	74	8	1,511
Canberra Institute of Technology	30	39	41	62	43	12	227
Chief Minister, Treasury and Economic Development Directorate	92	72	58	27	13	1	263
Community Services Directorate	32	37	36	26	8	0	139
Education Directorate	235	519	119	275	87	14	1,249
Elections ACT	0	1	0	0	0	0	1
Environment, Planning and Sustainable Development Directorate	27	34	56	20	13	3	153
Health Directorate	19	19	13	7	0	0	58
Independent Competition and Regulatory Commission	0	0	1	0	0	0	1
Justice and Community Safety Directorate	64	60	34	31	7	0	196
Long Service Leave Authority	0	1	1	0	0	0	2
Transport Canberra and City Services Directorate	67	41	38	33	20	2	201
Total	847	1,517	647	694	265	40	4,010
Cumulative Total	847	2,364	3,011	3,705	3,970	4,010	
Individual Totals	21.1%	37.8%	16.1%	17.3%	6.6%	1.0%	
Cumulative Percentage	21.1%	59.0%	75.1%	92.4%	99.0%	100.0%	

Table 2 - Temporary Staff held against positions that are nominally vacant:

Directorate/Agency	less than 3 months	3 months to 6 months	6 months to 12 months	1 to 2 years	2 years to 5 years	greater than 5 years	Total
ACT Audit Office	5	0	0	0	0	0	5
ACT Teacher Quality Institute	0	1	0	0	0	0	1
CANBERRA HEALTH SERVICES	191	628	219	201	73	8	1,320
Canberra Institute of Technology	23	36	40	57	42	12	210
Chief Minister, Treasury and Economic Development Directorate	50	48	38	23	11	1	171
Community Services Directorate	20	24	27	23	8	0	102
Education Directorate	145	314	86	212	81	12	850
Elections ACT	0	1	0	0	0	0	1
Environment, Planning and Sustainable Development Directorate	15	25	45	19	11	3	118
Health Directorate	17	15	9	6	0	0	47
Independent Competition and Regulatory Commission	0	0	1	0	0	0	1
Justice and Community Safety Directorate	39	38	23	28	7	0	135
Long Service Leave Authority	0	1	1	0	0	0	2
Transport Canberra and City Services Directorate	47	26	31	31	20	2	157
Total	552	1,157	520	600	253	38	3,120
Cumulative Total	552	1,709	2,229	2,829	3,082	3,120	
Individual Totals	17.7%	37.1%	16.7%	19.2%	8.1%	1.2%	
Cumulative Percentage	17.7%	54.8%	71.4%	90.7%	98.8%	100.0%	

Assumptions in Tables 1 & 2:

Table 1 measures all temporary employees paid on 29 May 2019. Table 2 measures all temporary employees paid on 29 May 2019 whose positions are held against a nominally vacant position.

As a broad measure, the difference between Table 1 and Table 2 is that Table 2 removes leave backfilling and higher duties scenarios. For this, workers in temporary employment whose positions are not held against a nominally vacant position are removed. For example, when a person takes a period of Long Service Leave they remain in their position and the person backfilling that position is held against that position number. Using positions that are held against a nominally vacant position is an indicator of the engagement not being a leave backfill. This reduces the overall number to those workers *potentially* not in valid temporary employment scenarios.

Table 3 - All Employees paid on 29 May 2019:

Emp Category	Headcount*	Headcount % of Workforce*	FTE	FTE % of Workforce
Permanent	18208	75.3%	16785.1	78.5%
Temporary	4317	17.9%	3857.3	18.0%
Casual	1648	6.8%	735.3	3.4%
Total	24173	100.0%	21377.8	100.0%

(The Headcount and FTE Temporary Employment figures include Executives and Statutory Office holders (307)).

Temporary Employment

As at 29 May 2019, excluding Executives and Statutory Office holders, there were 4,010 temporary employees engaged in the ACTPS (18% of total ACTPS employment).

When the data is adjusted for leave backfilling this reduces to 3,120 workers (14.5% of total ACTPS employment).

It is also reasonable to assume that not all temporary employment could be replaced by permanent employment i.e. some roles are genuinely short term. Where that line is drawn significantly affects the number of temporary workers in scope for review:

- If roles of <=3 months are excluded, this leaves 2,568 (82.3%) workers in scope.
- If roles of <=6 months are excluded, this leaves 1,411 (62.9%) workers in scope.
- If roles of <=12 months are excluded, this leaves 891 (28.6%) workers in scope.
- If roles of <=24 months are excluded, this leaves 291 (9.3%) workers in scope.

There are cohorts of workers included in the statistics where temporary employment is valid (for example, junior doctors). There are 612 junior doctors on contracts of 2 years or less, which if excluded reduce the overall total to 2,508 'in-scope' temporary workers.

Table 4 - Casual Staff Count by Continuous Occupancy Length

Directorate	less than 3 months	3 months to 6 months	6 months to 12 months	1 to 2 years	2 years to 5 years	greater than 5 years	Grand Total
ACT Teacher Quality Institute	0	0	0	1	1	1	3
CANBERRA HEALTH SERVICES	52	78	102	202	221	102	757
Canberra Institute of Technology	16	42	76	86	72	39	331
Chief Minister, Treasury and Economic Development Directorate	5	24	6	11	11	1	58
Community Services Directorate	6	4	3	5	6	1	25
Education Directorate	176	307	368	710	1256	554	3371
Elections ACT	0	0	0	0	0	0	0
Environment, Planning and Sustainable Development Directorate	4	2	6	5	1	1	19
Health Directorate	0	0	0	0	1	1	2
Justice and Community Safety Directorate	6	14	13	18	10	9	70
Transport Canberra and City Services Directorate	35	14	22	40	21	0	132
Grand Total	300	485	596	1078	1600	709	4768
Cumulative Total	300	785	1,381	2,459	4,059	4,768	
Individual Totals	6.3%	10.2%	12.5%	22.6%	33.6%	14.9%	
Cumulative Percentage	6.3%	16.5%	29.0%	51.6%	85.1%	100.0%	

Table 5 - Casual Staff Count by Casual Work Frequency Range

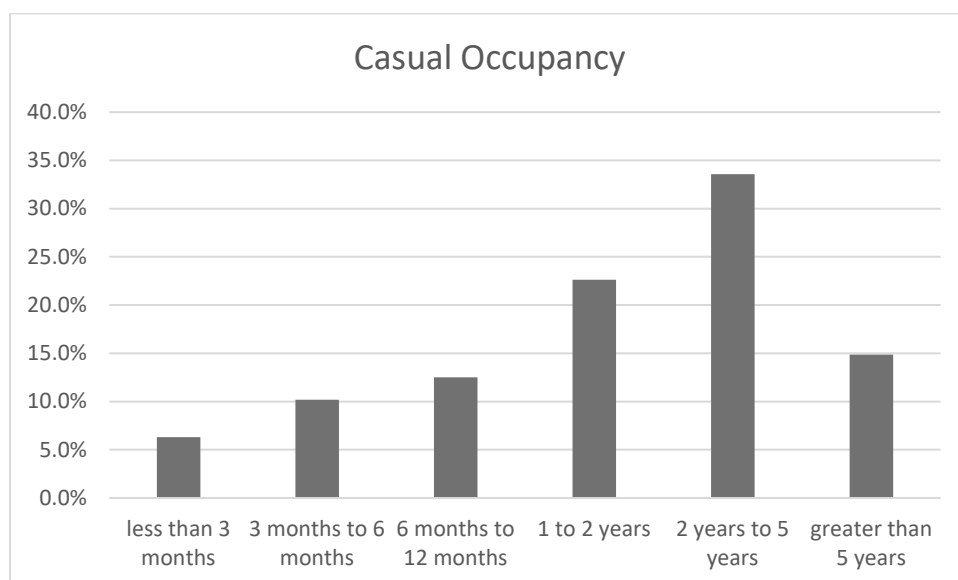
Directorate	Up to 10%	10% to 20%	20% to 30%	30% to 40%	40% to 50%	50% to 60%	60% to 70%	70% to 80%	80% to 90%	90% to 100%	Grand Total
ACT Teacher Quality Institute	0	0	0	1	0	0	0	2	0	0	3
CANBERRA HEALTH SERVICES	51	61	53	46	49	69	64	70	135	159	757
Canberra Institute of Technology	26	28	27	47	47	52	48	37	14	5	331
Chief Minister, Treasury and Economic Development Directorate	8	2	10	9	1	4	5	9	5	5	58
Community Services Directorate	0	1	2	1	4	4	0	5	4	4	25
Education Directorate	990	619	465	305	229	250	220	187	89	17	3371
Elections ACT	0	0	0	0	0	0	0	0	0	0	0
Environment, Planning and Sustainable Development Directorate	2	1	1	1	0	2	2	6	2	2	19
Health Directorate	0	0	1	1	0	0	0	0	0	0	2
Justice and Community Safety Directorate	3	9	5	6	6	10	10	8	11	2	70
Transport Canberra and City Services Directorate	6	7	8	10	12	7	12	14	32	24	132
Grand Total	1086	728	572	427	348	398	361	338	292	218	4768
Cumulative Total	1,086	1,814	2,386	2,813	3,161	3,559	3,920	4,258	4,550	4,768	
Individual Totals	22.8%	15.3%	12.0%	9.0%	7.3%	8.3%	7.6%	7.1%	6.1%	4.6%	
Cumulative Percentage	22.8%	38.0%	50.0%	59.0%	66.3%	74.6%	82.2%	89.3%	95.4%	100.0%	

Casual Employment

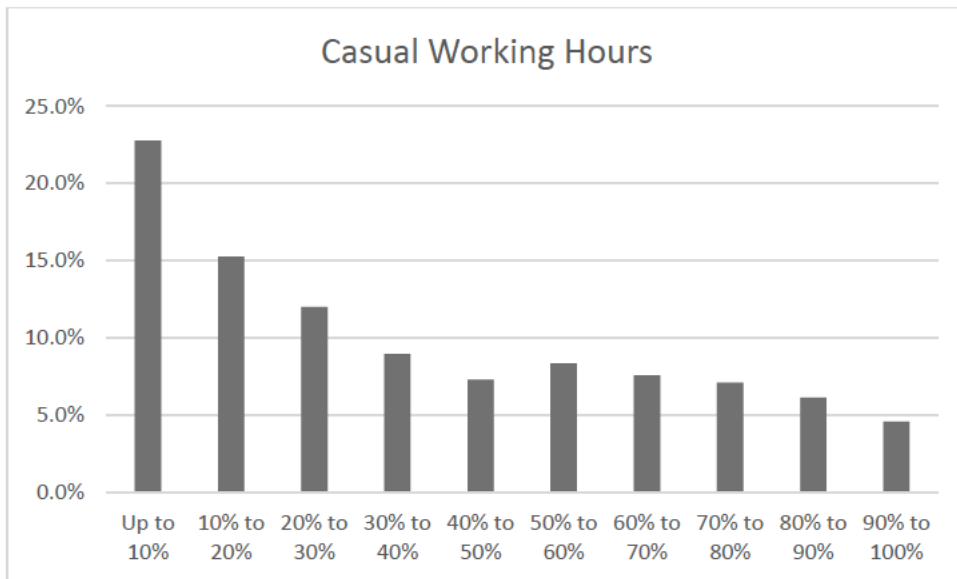
Casual workers are ACTPS workers engaged for irregular or spasmodic work, often to supplement the workforce during peak times or where the work is unpredictable (such as Canberra Theatre).

There are approximately 4,800 casuals used in the ACTPS. Approximately 3 out of 4 casuals used in the ACTPS are in the education and higher education sectors – the Education Directorate and the CIT. This reflects the casual teacher pools used by schools to supplement school operations and the flexibility required by CIT to provide courses at relatively short notice.

Casual engagement tends to be longer term – that is, once a worker has a working relationship with the ACTPS, it tends to continue. Approximately 16% of casuals have been so for less than six months, 29% for less than 12 months and 52% for less than two years.



The average length of engagement is around two days per week. Approximately 38% of casuals work up to one day per week, 59% up to two days per week, 75% up to three days per week.



Taskforce Agreement Clause

A12 - Taskforce on Insecure Work and Outsourcing

- A12.1 The ACTPS is committed to promoting permanent employment and job security for employees within the ACTPS.
- A12.2 For the purposes of giving effect to this commitment, which is further outlined in this Agreement, including at subclauses xx and clause xx, a Joint Union and ACT Government Taskforce into insecure work and outsourcing has been established by the ACT Government. The Taskforce will examine the current use of these practices and propose ways to monitor and minimise the use of insecure work practices.
- A12.3 The Taskforce may make recommendations to the Head of Service that a position or group of positions should be converted to permanency where the Taskforce has identified that these roles are ongoing in nature. Where such a recommendation has been made the Head of Service will endeavour to convert existing casual and temporary employees to permanent employment. The Head of Service may appoint the employee(s) currently in the relevant positions without a further merit selection process, if the Head of Service is satisfied that the relevant employee(s) meets the requirements of the position.
- A12.4 Where the Taskforce has made a recommendation to the Head of Service that a position or group of positions should be converted to permanency and the Head of Service decides not to appoint the relevant employee(s) in accordance with subclause B12.3, the Head of Service will provide written reasons for their decision.

Taskforce Terms of Reference

The ACT Government is committed to the proper resourcing of the ACT Public Service (ACTPS) to deliver services to the Canberra community and to promoting permanent employment and job security for ACTPS employees. The Government is also committed to reviewing and assessing outsourced services with the ambition of returning these to direct ACT Government provision where possible, with a view to improved security of employment and a beneficial outcome to the community.

Following on from the report to the Inquiry into the Extent, Nature and Consequence of Insecure Work in the ACT, and the most recent employment figures in the ACTPS around the use of casual and temporary employees, the ACT Government has established the ACTPS Insecure Work and Outsourcing Taskforce to ensure that the Government meets its commitments.

These commitments are also supported by provisions in enterprise agreements which commit the Government to minimising the use of consultants, contractors, sub-contractors and labour-hire.

Role

The role of the Taskforce is to:

1. Address the use of casual and temporary employment to achieve the Government's policy commitment by:
 - urgently reviewing the existing use of temporary and casual employment in the ACTPS;
 - identifying factors that lead to the current instances of use of temporary and casual employment;
 - identifying immediate measures to reduce temporary and casual employment and increase permanent employment, including through possible conversion; and
 - recommending policy and practice changes necessary to minimise the use of temporary, casual and contract employment and promote permanent employment on an ongoing basis.
2. Address the use of labour-hire to achieve the Government's policy commitment by:
 - urgently reviewing the existing use of labour-hire in the ACTPS;
 - identifying factors leading to the use of labour-hire;
 - identifying immediate measures to reduce the use of labour hire in favour of direct employment; and
 - recommending policy and practice changes necessary to minimise the use of labour-hire and promote permanent employment on an ongoing basis.
3. Address the use of outsourced services to achieve the Government's policy commitment by:
 - reviewing existing arrangements and identifying arrangements that relate to providing services;
 - identifying factors leading to the use of these outsourcing arrangements; and
 - recommending policy and practice changes necessary to ensure consideration of services being returned to or retained in direct government provision, including opportunities to review individual service contracts and tender evaluation practices.
4. Establish mechanisms for ongoing reporting and monitoring

Membership

The membership of the Taskforce will be:

- 5 representatives from ACTPS unions and
- 5 ACT Government representatives, as nominated by the head of service.

Other participants may be invited to attend the meetings where they can assist the Taskforce with its work.

Chair/ Co-Chair

The Taskforce will be co-chaired by:

- one chair selected from and by the ACTPS union representatives and
- one chair selected by the head of service from the ACT Government representatives.

The Taskforce will meet as agreed by the Taskforce co-chairs.

The ACT Government will provide secretarial support to the Taskforce. The co-chairs will call for agenda items in preparation for meetings, and the secretariat will distribute these and associated papers prior to the meetings.

The ACT Government will provide necessary resources and support for the Taskforce to complete its role.

Reporting

The Taskforce will report as necessary to the Head of Service and ACTPS unions.

It is envisaged the Taskforce will complete its work within 6 months of commencement, and will set their priorities in relation to the various bodies of work within that timeframe.

Timing

The first meeting of the Taskforce will be convened no later than four weeks after these Terms of Reference have been finalised.

The Taskforce will establish a project plan for each of items 1, 2 and 3 identified in its role, including timeframes.

Prior to the first meeting, the Taskforce will be provided with the most up-to-date figures on the use of casual and temporary employment in the ACTPS.



WCAG Notes

Insecure Work Taskforce

Budget Paper Reference: BP3, p.g. 90

- The ACT Government will fund \$471,000 in 2019-20 to support the Insecure Work Taskforce and to conduct a Classification Review.
- The Insecure Work Taskforce is working through Government employment and outsourced functions to assess if employees should be offered permanent employment or whether functions should be insourced.
- Workers working in insecure work suffer significant detriment arising from lack of tenure. They miss out on certain benefits, such as redundancy, but the lack of tenure also affects other life matters such as access to a home loan.
- The ACT Government has also agreed to undertake a review of a selection of classifications in the ACT Public Service to ensure market competitiveness.
- From time to time, wage increases arising from enterprise bargaining for particular roles and classifications, are insufficient to meet market demands. Over time the roles performed by workers change or particular labour markets are affected by labour demand or supply issues disproportionately.

CMFRD - Robert Wright on TF.

Budget Initiative Expense Note

Output 1.2: Workforce Capability and Governance

Supporting more permanent ACT government jobs

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	471	0	0	0	471

The Government will lead by example in improving job security for ACT government employees by reviewing the use of casual and temporary employment across directorates. This review will aim to identify roles or work types currently being done by temporary staff which can be transitioned to secure, permanent roles over time.

Expense:

Funding is provided to employ a full time SOG B and a technical specialist for one year.

Further Information:

These resources would be used for the following:

- working with the Taskforce on *Insecure Work and Outsourcing* in assessing outsourced services and returning these roles to the ACTPS (to be completed by March 2020); and
- reviewing the relative work value of classifications in the ACTPS across (*Service-wide Classification Review*) the 18 Enterprise Agreements (to be completed by June 2020). The aim of the Review will be to assess the:
 - impact of historic percentage-based pay increases on low paid workers;
 - efficacy of some single salary spines (e.g. General Service Officers and Health Professionals);
 - changes over time in relative work value of certain classifications; and
 - market competitiveness (to inform future pay strategies).

Estimated Timing:

Funding is for one year only.

CHIEF MINISTER'S BRIEF

Output 1.2 Integrity Commission funding

Talking points:**Budget Paper Reference:** BS A: 9-15

- In 2018-19 Budget, the Government appropriated \$8.4m over four years to establish the Integrity Commission.
- The funding was for 10 FTE staff including the Integrity Commissioner, Chief Executive Officer, Counsel Assisting and Investigative personnel.
- The appropriation was made to the Office of the Legislative Assembly to allow the Speaker to access the funding and commence initial establishment arrangements including the recruitment of the Integrity Commissioner.
- The Integrity Commission Act 2018 was passed by the Legislative Assembly and scheduled to commence on 1 July 2019.
- On 16 May 2019, the Chief Minister tabled the Integrity Commission Amendment Bill 2019 which aims to change the commencement date the ACT Integrity Commission will begin to receive complaints. The Integrity Commission will be established as a new entity on 1 July 2019. As well as the Inspector of the Integrity Commission.
- The Ombudsman is the Inspector of the Integrity Commission until such time as the Speaker has made another appointment under the Act. The ACT Ombudsman has been making arrangements for the commencement of the Act from 1 July 2019. The ACT Ombudsman was funded \$41,000 in 2018-19 and will be funded \$96,000 in 2019-20 as the Inspector. This funding will be indexed into the forward years.

WCAG Notes

Background Information

- 1. FTE Numbers Across the Service 2**
- 2. Executive Numbers 3**
- 3. Diversity Targets 4**
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- 10. 2019-20 Budget Initiative – Government Office Blocks 9**

1. FTE Numbers Across the Service

Talking points:

Budget Paper Reference: BP3, p.g. 445

Directorate FTE at 29 May 2019 ¹			
Reporting Agency	FTE at May 2019	FTE at May 2018	FTE Difference
ACT HEALTH DIRECTORATE ²	528.8	0	N/A
CANBERRA HEALTH SERVICES	6,427.1	6,673.4	N/A
CMTEDD <ul style="list-style-type: none"> ACT INSURANCE AUTHORITY SUPERANNUATION PROVISION ACCOUNT 	2,383.3	2,312.8	70.5
CSD <ul style="list-style-type: none"> HOUSING ACT 	897.0	876.2	20.8
EDUCATION	5,884.8	5,646.8	238.0
EPSDD <ul style="list-style-type: none"> CRA SLA 	758.9	737.4	21.5
JACSD <ul style="list-style-type: none"> PUBLIC TRUSTEE & GUARDIAN 	1,828.2	1,772.2	56.0
TCCS <ul style="list-style-type: none"> ACT PUBLIC CEMETERIES AUTHORITY TRANSPORT CANBERRA OPERATIONS (ACTION) 	1,836.6	1,788.2	48.4
Total	20,544.6	19,807.0	737.6

- BP3 reports on staffing numbers across the ACT Public Sector (including agencies).
- FTE figures listed in Table M.1 of BP3 represent an estimated outcome for the 2018-19 financial year and will differ from the point in time snapshot of FTEs at May 2019. Further, Table M.1 provides FTEs for 'budget entities' and includes entities which do not fall within a directorate.
- At May 2019 the total FTE for ACT Public Service Directorates was 20,544.6. This is a 3.7 per cent increase from the FTE of 19,697.9 at May 2018.
- At May 2019 the FTE of ACT Health Directorate was 528.8 and the FTE of Canberra Health Services was 6,427.1. Due to the creation of ACT Health Directorate (distinct from the 'Health Directorate') on 1 October 2018, FTE is reported as 0 for May 2018.

Cleared as complete and accurate: 03/06/2019

Contact Officer: Melinda Hughes

Ext:76502

¹ FTE figures reported are a point in time snapshot at May 2019 and for some entities FTE figures may differ from month to month due to seasonality.

² Figures have been notionally adjusted for comparative purposes to reflect the Administrative Arrangements 2018 (No 2), on 1 October 2018, the former Health Directorate separated into two distinct organisations, with Canberra Health Services being responsible for the delivery of clinical services, and the ACT Health Directorate responsible for strategic policy and planning.

2. Executive Numbers

Talking points:

Budget Paper Reference: BP3, p.g. 445

Data as at 29 May 2019					
Current Executive Band	Old executive structure	Total HC	Male	Female	% Female
Executive Band 1.1	N/A	3	3		0.0%
Executive Band 1.2	1.1	10	4	6	60.0%
Executive Band 1.3	1.2	27	11	16	59.3%
Executive Band 1.4	1.3	117	54	63	53.8%
Executive Band 2.1	N/A	4	1	3	75.0%
Executive Band 2.2	2.4	31	19	12	38.7%
Executive Band 2.3	2.5	17	10	7	41.2%
Executive Band 2.4	2.6	23	11	12	52.2%
Executive Band 3.1	N/A				N/A
Executive Band 3.2	3.7	11	5	6	54.5%
Executive Band 3.3	3.8	8	4	4	50.0%
Executive Band 3.4	3.9	3	1	2	66.7%
Executive Band 4.1	N/A				N/A
Executive Band 4.2	3.10	5	4	1	20.0%
Executive Band 4.3	3.11	5	2	3	60.0%
Executive Band 4.4	3.12	1		1	100.0%
Total		265	129	136	51.3%

Data as at 29 May 2019				
Executive Band	Total HC	Male	Female	% Female
Band 1	157	72	85	54.1%
Band 2	75	41	34	45.3%
Band 3	22	10	12	54.5%
Band 4	11	6	5	45.5%
Total	265	129	136	51.3%

- BP3 reports on staffing numbers (not SES) across the ACT Public Sector (and agencies).
- At May 2019 there were 265 Senior Executives, compared to 243 at June 2018.
- At May 2019 females made up 51.3 per cent of Senior Executives, a proportion slightly higher than that of five years ago (44 per cent as at June 2013).
- Of the total number of Executives, Band 1 make up 59.2 per cent, Band 2 make up 28.3 per cent, Band 3 make up 8.3 per cent and Band 4 make up 4.2 per cent.

Cleared as complete and accurate: 03/06/2019

Contact Officer: Melinda Hughes

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3. Diversity Targets

Talking points:

Budget Paper Reference: BP3, p.g. 445

- The current diversity targets are until 30 June 2019. Work is currently being done on renewing the targets.

Whole of Government progress towards meeting 2018-19 targets

	Target HC June 2015	Achieved HC June 2015	Target HC June 2016	Achieved HC June 2016	Target HC June 2017	Achieved HC June 2017	Target HC June 2018	Achieved HC June 2018	Target HC June 2019	Achieved HC Sept 2018	Achieved HC Dec 2018	Achieved HC March 2019	Remaining growth to meet 2018-19 target
ATSI	298	299	329	312	363	350	400	381	407	378	397	395	12
PWD	477	437	525	457	578	521	616	569	655	572	597	587	68

Aboriginal and Torres Strait Islander People

	Target Headcount June 2019	Achieved Headcount March 2019	Remaining Growth to meet June 2019 Target
CMTEDD	43	39	4
CSD	42	39	3
EDU	108	108	Target met
EPSD	25	24	1
Health	14	10	4
CHS	77	70	7
JACS	53	55	Target met
TCCS	45	50	Target met
TOTAL	407	395	12

People with Disability

	Target Headcount June 2019	Achieved Headcount March 2019	Remaining Growth to meet June 2019 Target
CMTEDD	120	115	5
CSD	44	42	2
EDU	152	144	8
EPSD	29	23	6
Health	28	17	11
CHS	160	121	39
JACS	52	55	Target met
TCCS	70	70	Target met
TOTAL	655	587	68

Cleared as complete and accurate: 30/05/2019

Contact Officer: William Towler

Ext: 53629

4. State of the Service Report

Talking points:

Budget Paper Reference: BP3, p.g. 445

The statistics are for 2017-18 reporting period.

- At June 2018, there were 22,230 employees in the ACT Public Service. An increase of 439 employees or 2 per cent from the previous year.
- During 2017-18, employment grew in over half the ACTPS classification groups. The largest growth was in: Rangers at 14.6 per cent; Legal Officers at 10.9 per cent; Prosecutors at 12.8 per cent; and Information Technology Officers at 7.3 per cent.
- Diversity representation:
 - 380 Aboriginal and Torres Strait Islander employees (1.7 per cent of ACTPS);
 - 565 employees with disability (2.5 per cent); and
 - 3,974 employees from culturally and linguistically diverse backgrounds (17.9 per cent).

Women in the ACTPS

- Women comprised 65.2 per cent of the ACTPS or 14,505 employees (June 2018). Representation of women in the ACTPS is about 16 per cent higher than women in the ACT Labour Force (49 per cent as at June 2018) and 18.1 per cent higher than the Australian Labour Force (47.1 per cent at June 2018).

Pay Gaps

- ACTPS pay gap continues to reduce. At June 2018, the pay gap was 2.3 per cent – a reduction of 0.8 per cent from the previous year.
- Women in the ACTPS are paid slightly less than their male counterparts. The average salary of women was \$90,300 and for males it was \$92,443 (at June 2018).
- Average salary of the ACTPS was \$91,046 (June 2018). Just below the average salary in the ACT Labour Force (\$94,427 at May 2018) and about \$9,000 higher than the average salary in the the Australian Labour Force (\$82,700 at May 2018).

Executives

- At June 2018, the Senior Executive Service (SES) made up 1.1 per cent of the ACTPS workforce (based on headcount of 243 at June 2018).
- 46.1 per cent of SES were female - an increase from the previous year of 44.7 per cent.

Personal Leave

- Average number of personal leave days taken during 2017-18 was 12.9 days (based on full-time equivalent working days) and was consistent with the previous year (12.5 days).

Cleared as complete and accurate: 03/06/2019

Contact Officer: Melinda Hughes

Ext:76502

5. ACTPS Graduate Program

Talking points:

Budget Paper Reference: BP3, p.g. 445

ACTPS Graduate Program Numbers	2016	2017	2018	2019
Grad Target	46	51	56	61
Graduate Program Total				
Grads Commenced	46	38	51	43
Grads Completed	43	38	48	
Graduate Inclusion breakdown	11	5	13	3
Aboriginal and Torres Strait Islander	2	1	1	0
Disability	9	4	12	3

- The ACTPS is aiming to fill 61 positions for 2020 Graduate Program.
- Applications were sought in 3 Programs: Open positions; Aboriginal and Torres Strait Islander identified positions; and People with Disability identified positions.
- Additional work with Inclusion networks and an extended open period sought to increase Inclusion candidate numbers.

Applications	Total	Inclusion & PWD	Cultural
2020	855	67	8
2019	901	27	3
2018	1264	47	6
2017	1252	27	7

- A strategic review is underway on the Graduate Program to propose improvements across the ACTPS and align the program with WHOG Workforce Strategies.

Cleared as complete and accurate: 31/05/2019

Contact Officer: Will Towler

Ext:53629

6. 2018-19 Budget Initiative - Inclusion Programs

Talking points:

Budget Paper Reference: BP3, p.g. 445

- Retention is an issue to achieving employment targets set by the Head of Service.
- The 2017-18 State of Service report states that the separation rate of Aboriginal and Torres Strait Islander employees has reduced significantly from 11.4 per cent at June 2017 to 8.6 per cent at June 2018. It still remains higher than the separation rate for the ACTPS which is 7.1 per cent.
- The State of Service report states that the separation rate of employees with disability is higher at 9.8 per cent than the separation rate of the ACTPS of 7.1 per cent.
- In 2019, funding is available for *ACTPS Inclusion Development and Mentoring programs* that will assist current employees with their career progression, career satisfaction and leadership development within the ACTPS and to improve the retention of employees in the ACTPS along with developing future leaders from these 2 diversity groups.
- There are three programs for the Aboriginal and Torres Strait Islander group and Disability group to be delivered during 2019.

Course Name	Duration	Delivery Time	Proposed course date	Anticipated participants
Mentoring Program for mentors of Aboriginal and Torres Strait Islander Staff	1 day	<ul style="list-style-type: none"> • 1 Day Workshop 	9 May 2019	52 participants
Career Development Program for Aboriginal and Torres Strait Islander Staff	4 days	<ul style="list-style-type: none"> • Sign on session • 3 Day Workshop • Supervisor briefing session • 1hr learning plan session • 1 Day Recall 	May 2019	40 participants – ASO level – 22 to 24 May SOG Level – 29 to 31 May
Leadership Program - Aboriginal and Torres Strait Islander Staff	4 days	<ul style="list-style-type: none"> • Sign on session • Manager/Supervisor Coaching session • Understanding 360 feedback. • 1:1 360 debrief • 3 Day Workshop • 1:1 coaching • 1 Day Recall 	Jun/Jul 2019	20 participants
Mentoring Program for mentors of staff with disability	1 day	<ul style="list-style-type: none"> • 1 Day workshop 	Jul 2019	50 participants
Career Development for staff with disability	4 days	<ul style="list-style-type: none"> • Sign on session • 3 Day Workshop • Manager/Supervisor Coaching session • 1hr learning plan session • 1 Day Recall 	Jul/Aug 2019	40 participants – 20 @ ASO level 20 @ SOG Level
Leadership Program for Staff with Disability	4 days	<ul style="list-style-type: none"> • Sign on session • Manager/Supervisor Coaching session • Understanding 360 feedback. • 1:1 360 debrief • 3 Day Workshop • 1:1 coaching • 1 Day Recall 	Sept/Oct 2019	20 participants

Cleared as complete and accurate: 30/05/2019
Contact Officer: William Towler

Ext: 53629

7. Volunteering in the ACTPS

Talking points:

Budget Paper Reference: BP3, p.g. 445

- The total number of days paid leave that ACTPS employees have taken for volunteering purposes is shown by financial year below:

Financial Year	2016-17	2017-18	2018-19
Total leave taken (in days)	134	133	146

- Under ACTPS Enterprise Agreements employees are able to access up to 3 days paid Community Service leave every 12 months for volunteering purposes.
- Employees are also entitled to up to four days paid leave every 12 months for voluntary emergency management if they are a member of a relevant emergency service.
- The 6 main business areas that engage volunteers are: The Canberra Hospital; Canberra school-based volunteering; Rural Fire Service Volunteers; Environmental (i.e Landcare) Community (i.e Libraries) and Events (i.e Floriade) volunteering.

Cleared as complete and accurate: 05/06/2019

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Ext: 57258

8. 2019-20 Budget Initiative Better Government – Insecure Work Taskforce

Talking points:

Budget Paper Reference: BP3, p.g. 90

- The ACT Government will fund \$471,000 in 2019-20 to support the Insecure Work Taskforce and to conduct a Classification Review.
- The Insecure Work Taskforce is working through Government employment and outsourced functions to assess if employees should be offered permanent employment or whether functions should be insourced.
- Workers working in insecure work suffer significant detriment arising from lack of tenure. They miss out on certain benefits, such as redundancy, but the lack of tenure also affects other life matters such as access to a home loan.
- The ACT Government has also agreed to undertake a review of a selection of classifications in the ACT Public Service to ensure market competitiveness.
- From time to time, wage increases arising from enterprise bargaining for particular roles and classifications, are insufficient to meet market demands. Over time the roles performed by workers change or particular labour markets are affected by labour demand or supply issues disproportionately.

Cleared as complete and accurate: 29/05/2019

Contact Officer: Meredith Whitten

Ext: 55147

9. 2019-20 Budget Initiative Better Government – Strengthening Transparent Government (Public Sector Standards Commissioner)

Talking points:

Budget Paper Reference: BP3, p.g. 89

- The ACT Government will fund the salary increase for the Public Sector Standards Commissioner and one new position to the value of \$287,000 in 2019-20 and \$295,000 in 2020-21.
- The ACT Remuneration Tribunal determined the salary increase for the Commissioner.
- The part-time Commissioner requires additional leadership support to deliver his statutory responsibilities under the *Public Sector Management Act 1994*, Enterprise Agreements, *Public Interest Disclosure Act 2012* and the *Integrity Commission Act 2018*.
- Many matters are sensitive and with the establishment of the Integrity Commission and the review of the *Public Interest Disclosure Act 2012*, there will be a greater need to engage the Public Sector Standards Commissioner on sensitive investigation and policy matters.

Cleared as complete and accurate: 29/05/2019

Contact Officer: Meredith Whitten

Ext: 55147

10. 2019-20 Budget Initiative – Government Office Blocks

Talking points:

Budget Paper Reference: BP3, p.g. 143

- The Government will transition directorates into the new Dickson and Civic Office Buildings in February 2020 and October 2020 respectively.
- Funding (excluding depreciation) for the new initiatives:
 - Building and fitout costs relating to fit for purpose work environments (\$3.7m in capital)
 - Property related costs, ICT infrastructure and communal work points (\$5.6m expenses)
 - Technology and business change for moving to an ABW environment (\$6.2m capital and \$8.7m expenses)
 - Workforce transformation (\$6.3m expenses).
 - \$4.865m for managing cultural and business process change - Funding additional non-ongoing personnel in each directorate to manage and co-ordinate change processes and training in each directorate, to transition existing business systems, processes and practices to contemporary practices in the new Civic and Dickson offices;
 - \$1.171m for digitisation and record sentencing processes - Requirement to cleanse data and migrate data to an Electronic Document Records Management System (EDRMS) and additional administrative support for records management activities such as sentencing and archiving of paper records

- \$0.272m for Work Health and Safety assessments and reasonable adjustment requirements through the transition.

Cleared as complete and accurate: 03/06/2019
Contact Officer: Peter Nolan

Ext:55379

WCAG Notes

ACTPS Graduate Program

Budget Paper Reference: BP3, p.g. 445

ACTPS Graduate Program Numbers	2016	2017	2018	2019
Grad Target	46	51	56	61
Graduate Program Total				
Grads Commenced	46	38	51	43
Grads Completed	43	38	48	
Graduate Inclusion breakdown	11	5	13	3
Aboriginal and Torres Strait Islander	2	1	1	0
Disability	9	4	12	3

- The ACTPS is aiming to fill 61 positions for 2020 Graduate Program.
- Applications were sought in 3 Programs: Open positions; Aboriginal and Torres Strait Islander identified positions; and People with Disability identified positions.
- Additional work with Inclusion networks and an extended open period sought to increase Inclusion candidate numbers.

Applications	Total	Inclusion & PWD	Cultural
2020	855	67	8
2019	901	27	3
2018	1264	47	6
2017	1252	27	7

- A strategic review is underway on the Graduate Program to propose improvements across the ACTPS and align the program with WHOG Workforce Strategies.

ACTPS Classification Review

- During the enterprise bargaining negotiations a number of anomalies were identified with the ACTPS classification structure.
 - Percentage based increases have distorted the pay relativities within the structure, to the disadvantage of lower paid workers.
 - Since the classification structure was developed the work contemplated by the classification descriptors has changed (for example due to technology).
 - While historically ACTPS wages have remained competitive, some labour markets external to the Service have increased more which has put pressure on the Service's ability to recruit.
 - Some of the single salary spines in place may not be fit for purpose as the roles included in them have grown apart.
- To consider these issues the Government approved the conduct of a *Service-Wide Classification Review* (Review). The Review will examine the relative work value of classifications in the ACTPS across the 18 Enterprise Agreements. The aim of the Review will be to assess the:
 - impact of historic percentage based pay increases on low paid workers;
 - efficacy of some single salary spines (e.g. General Service Officers and Health Professionals);
 - changes over time in relative work value of certain classifications; and
 - market competitiveness (to inform future pay strategies).
- The Government has set aside funds in the Budget to conduct this review and the Insecure Work Review. The skills required to conduct the review are a strong background in work value assessments, organisational design and the structure and use of classification systems. This skill set is not available in-house and as such the Review will be conducted by an external consultant. The project will be managed by a dedicated Project Officer located in the PSWR team of WCAG.
- The methodology used in the Review will be designed with the successful consultant, the Government and other stakeholders.
- An example of the matters to be considered is Ward Services Officers in the hospitals.
 - This group of workers is classified in the General Service Officer single salary spine. This same salary spine includes roles ranging from traditional blue collar workers (gardeners, labourers etc.), all qualified trades through to the person running the TCH catering service. It is questionable whether grouping these workers into the one classification spine is logical.
 - When the classification was struck around 40 years ago the ward services role was predominantly concerned with patient transport within the hospital. Since that time the role has significantly expanded to include theatre set up, security and helicopter retrieval, but the work level standards have not kept pace.
- There are other reviews running in parallel to the Service-Wide review. For example CHS will conduct a review of the Health Professional classification structure, based on the same set of drivers for reform.

- The Service conducted a Classification Review in 2012. It had some similarities with the new Review, but was focussed more on the creation of a single salary spine. The information gathered will be used in the new Review. The terms of reference are attached.
- The Classification schedules for the Service are [here](#). To provide information on the content of a classification schedule, the ASO4 Classification Schedule is copied in below.

ADMINISTRATIVE SERVICE OFFICER CLASS 4

(AND EQUIVALENT SEPARATE CLASSIFICATIONS)

WORK LEVEL DESCRIPTION

Positions at this level usually work under general direction within clear guidelines and established work practices and priorities, in functions which require the application of knowledge, skills and techniques appropriate to the work area.

Work at this level requires a sound knowledge of program, activity, policy or service aspects of work performed within a functional element or a number of work areas. The work may cover a range of tasks associated with program, activity or service delivery to clients or other interested parties or administrative support to senior officers.

Positions at this level are found in a wide variety of operating environments throughout the Service. With the exception of some specialist groups, this is the first level where technical or professional qualifications may be required or desirable.

CHARACTERISTICS OF THE WORK

The work is usually performed under general direction. Tasks may include providing administrative support to staff within technical or professional structures. This may include collecting and analysing data and information and preparing reports, publications, papers and submissions, including findings and recommendations.

Direction of positions at this level is usually more detailed than at higher levels and is related to work priorities, practices and task technicalities.

Decisions taken or delegations exercised at this level may have an impact on agency operations but they are of limited management significance.

Positions at this level may have supervisory responsibilities over staff operating a wide range of office equipment or undertaking a variety of tasks in the area of responsibility which may include planning and co-ordinating work across a number of work areas or activities. Staff in supervisory positions would be expected to facilitate a participative decision making process and participate in decision making on issues relating to their work area.

In some cases the difficult aspects of the work in an area will be undertaken by a position at this level with responsibility for supervising staff at lower levels doing work of a similar but less difficult nature. The extent to which staff with supervisory duties become involved in the operational work of an area will depend on such factors as priorities, the complexity of the work and the number of staff supervised.

Positions providing administrative support to senior officers may be classified in this level provided the complexity of the operational or administrative tasks performed is comparable to tasks typical of this level.

SKILLS AND ATTRIBUTES

Managerial ability, including the ability to monitor work practices and work flow, set priorities within the work area, develop local procedures and supervise staff, may be a requirement of positions at this level.

Where positions at this level have supervisory responsibilities, they would include the assessment of training needs for the work area, staff assessment and performance counselling in relation to an individual's development. Positions at this level would be expected to be involved in the application of equal employment opportunity, industrial democracy and occupational health and safety principles and guidelines.

Good liaison and communication skills and the ability to communicate with clients within parameters decided by senior management may be needed for some positions.

Work at this level requires sound general knowledge of the agency's operations applicable to the work area.

Work at this level requires a sound knowledge of documented work practices, procedures, guidelines and instructions and the ability to interpret legislation, regulations and other guideline material relating to the operations of the work area.

TASK DESCRIPTIONS

Tasks detailed below are only examples of the types of tasks performed at this level and should not be used in isolation as justification for selecting the classification level.

Arrange and Oversee

- Oversee the work of teams engaged on the maintenance of standard personnel records and the checking of salary allowance records.
- Oversee all recruitment activities in a Region. Resolve the more difficult problems relating to the recruitment process.
- Oversee the training of processing staff and specialist support staff.
- Arrange and oversee the control and issue of accountable forms throughout a State or Region.
- Arrange for salaries adjustments following the issue of determinations and awards.
- Arrange payment of accounts and sundry debtor action.

Supervise/Co-ordinate/Manage

- Co-ordinate and direct the staff of a team engaged in personnel and recruitment or finance and accounts or office service activities. Resolve complex issues.
- In a Regional Office, co-ordinate and direct all matters relating to revenue and expenditure.
- Monitor the registration and processing of formal requests for information, including under the Freedom of Information Act.

Liaise

- Liaise with Central Office, other agencies, staff and applicants on access and procedural matters relating to the Freedom of Information Act.
- Conduct complex and sensitive enquiries in relation to pensions and benefits determinations.

Advise

- In relation to statistical surveys, make recommendations for the resolution of complex unit and data availability problems.

Maintain Data

- Maintain salaries and related votes expenditure control data.

Prepare/Collate

- In a central policy area, draft replies to straightforward representations, parliamentary questions and general correspondence. Undertake associated research as necessary.
- Co-ordinate and prepare final, revised and forward financial estimates for a functional element.

Review/Investigate

- Conduct regular expenditure reviews against approved allocations and prepare statements/returns to show trends.
- In a processing area, continually review staff performance reports to ensure output standards are achieved.
- Inspect and report on accommodation matters in a Regional Office.
- Assess the suitability of office equipment for use in executive support services.

Analyse

- Analyse survey data and compile statistical information. Draft related reports.

Plan

- Plan, direct and co-ordinate the overall operations of a work area performing, for example, document production, registry or office services functions.
- In a Regional Office, assist with the forward planning of staffing and finances.

Develop

- Undertake projects and duties associated with the development and implementation of a Department's equal employment opportunity program.
- In conjunction with other officers, develop, refine and maintain a comprehensive training program for the staff of a Section.
- In a Regional Office, develop and maintain procedures and guidelines for handling Freedom of Information enquiries.

Approve

- Approve the purchase of goods and services to a specified value.

Certify

- In a Regional Office, certify accounts in accordance with the Audit Act and Finance Regulations. Perform the duties of Alternate Authorising Officer.

Train

- Train staff in the operations and techniques of processing work areas, for example, salaries, allowances, leave, compensation, superannuation and retirements.

Attachment to Joint Council paper for September 2010

ACTPS CLASSIFICATION REVIEW AND SINGLE SALARY SPINE PROJECT – PROPOSED TERMS OF REFERENCE

AIMS OF THE PROJECT

- To achieve greater consistency across the ACTPS in classifying positions in order to improve wage equity among positions having equivalent work level standards and work value requirements.
- To facilitate recruitment to the ACTPS by making the competencies, qualifications and remuneration levels for ACTPS vacancies more accessible, and intelligible, to potential applicants and improve mobility within the ACTPS by removing structural barriers.
- To achieve improved efficiencies in the classification of positions and in the associated pay processes.
- To achieve remuneration and skill related equity across the ACTPS.

OUTCOMES OF THE PROJECT

- A simplified classification structure for the ACTPS that will significantly reduce the number of classifications from the current 236 classifications.
- A single salary spine based on this simplified classification structure.
- Identification of classification areas of ACTPS function that are clearly behind market rates with a view to making those areas more competitive through future enterprise agreement rates.

ACTIONS REQUIRED

1. Development of a new ACTPS classification structure; this will involve:
 - identifying the current classifications that are to be reviewed as part of the project;
 - determining how much of the review can be done jointly and if there is a need for independent participation;
 - if independent participation is agreed selecting an independent consultant or consultancy firm to conduct the classification review;

- examining existing SEAs particularly group SEAs and their market rate assessments;
- establishing principles for consolidating classifications;
- developing work level standards, work value requirements, mandatory qualifications and related descriptors for the new consolidated classifications;
- developing new classification rules, including the development of translation arrangements;
- establishing a trial of those rules;
- finalisation and approval of the new classification structure; and
- implementation of the new classification structure through ACTPS enterprise agreements.

2. Development of a single salary spine; this will involve:

- comparison of the competency profiles and work level standards for the new classification structure;
- establishment of the respective work value for each new classification;
- establishment of the proposed salary spine based on this work;
- determination of salary levels for classification groups in the spine;
- development of proposed implementation and translation arrangements;
- assessment of the financial implications of the proposed salary spine;
- approval of the proposed salary spine; and.
- implementation of the new salary spine through ACTPS enterprise agreements.

3. If necessary, the development of amendments to the *Public Sector Management Act 1994* and Standards to support the new classification structure.

4. Any adopted new classification structure to assist in the future development of ACT public sector modernised enterprise awards which are to be implemented by January 2013.

PROJECT ARRANGEMENTS

A project team to be established which will include staff from the Governance Division of CMD and a union representative/s (maximum two) agreed with UnionsACT.

The project team will consult with Agencies and Shared Services and with other stakeholders including UnionsACT.

The project team will report to a Classification Coordination Committee under the auspices of Joint Council.

Funding for the project will be provided through CMD. This will also cover the costs of the union representative/s; details of this to be discussed with UnionsACT.

The project will be completed by 31 December 2011.

WCAAG Notes

Diversity Targets

Budget Paper Reference: BP3, p.g. 445

- The current diversity targets are until 30 June 2019. Work is currently being done on renewing the targets.

Whole of Government progress towards meeting 2018-19 targets													
	Target HC June 2015	Achieved HC June 2015	Target HC June 2016	Achieved HC June 2016	Target HC June 2017	Achieved HC June 2017	Target HC June 2018	Achieved HC June 2018	Target HC June 2019	Achieved HC Sept 2018	Achieved HC Dec 2018	Achieved HC March 2019	Remaining growth to meet 2018-19 target
ATSI	298	299	329	312	363	350	400	381	407	378	397	395	12
PWD	477	437	525	457	578	521	616	569	655	572	597	587	68

Aboriginal and Torres Strait Islander People			
	Target Headcount June 2019	Achieved Headcount March 2019	Remaining Growth to meet June 2019 Target
CMTEDD	43	39	4
CSD	42	39	3
EDU	108	108	Target met
EPSD	25	24	1
Health	14	10	4
CHS	77	70	7
JACS	53	55	Target met
TCCS	45	50	Target met
TOTAL	407	395	12
People with Disability			
	Target Headcount June 2019	Achieved Headcount March 2019	Remaining Growth to meet June 2019 Target
CMTEDD	120	115	5
CSD	44	42	2
EDU	152	144	8
EPSD	29	23	6
Health	28	17	11
CHS	160	121	39
JACS	52	55	Target met
TCCS	70	70	Target met
TOTAL	655	587	68

WCAG Notes

Executive Numbers - ACTPS

Budget Paper Reference: BP3, p.g. 445

Data as at 29 May 2019					
Current Executive Band	Old executive structure	Total HC	Male	Female	% Female
Executive Band 1.1	N/A	3	3		0.0%
Executive Band 1.2	1.1	10	4	6	60.0%
Executive Band 1.3	1.2	27	11	16	59.3%
Executive Band 1.4	1.3	117	54	63	53.8%
Executive Band 2.1	N/A	4	1	3	75.0%
Executive Band 2.2	2.4	31	19	12	38.7%
Executive Band 2.3	2.5	17	10	7	41.2%
Executive Band 2.4	2.6	23	11	12	52.2%
Executive Band 3.1	N/A				N/A
Executive Band 3.2	3.7	11	5	6	54.5%
Executive Band 3.3	3.8	8	4	4	50.0%
Executive Band 3.4	3.9	3	1	2	66.7%
Executive Band 4.1	N/A				N/A
Executive Band 4.2	3.10	5	4	1	20.0%
Executive Band 4.3	3.11	5	2	3	60.0%
Executive Band 4.4	3.12	1		1	100.0%
Total		265	129	136	51.3%

Data as at 29 May 2019				
Executive Band	Total HC	Male	Female	% Female
Band 1	157	72	85	54.1%
Band 2	75	41	34	45.3%
Band 3	22	10	12	54.5%
Band 4	11	6	5	45.5%
Total	265	129	136	51.3%

- BP3 reports on staffing numbers (not SES) across the ACT Public Sector (and agencies).
- At May 2019 there were 265 Senior Executives, compared to 243 at June 2018.
- At May 2019 females made up 51.3% of Senior Executives, a proportion slightly higher than that of five years ago (44% as at June 2013).
- Of the total number of Executives, Band 1 make up 59.2%, Band 2 make up 28.3%, Band 3 make up 8.3% and Band 4 make up 4.2%.

Executive Comparison Data

Directorate	Data as at June 2018	Headcount (data as at 29/05/2019)	Difference
Canberra Health Services	n/a	18	18
Chief Minister, Treasury and Economic Development Directorate	77	81	4
ACT Insurance Agency	1	1	0
Community Services Directorate	22	26	4
Education Directorate	20	18	-2
Environment, Planning and Sustainable Development Directorate	15	27	12
Health Directorate	43	30	-13
Justice and Community Safety Directorate	37	36	-1
Transport Canberra and City Services Directorate	28	29	1
Grand Total	243	266	23

*Canberra Health Services came into effect October 2018. As at 29/05/2019 the combined figure for Canberra Health Services (18) and Health Directorate (30) is 48, a total increase of 5 from Health Directorates 2018 data (43).

** The figures are based on paid headcount. If an executive is on leave and the position is being backfilled, both occupants would be included in the figure. While this may slightly inflate this data, it is useful to note that over this time of the year there is only a small number of people on leave.

CUTTED (4)

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- o Budget Quality - AE
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2019-20 BUDGET BRIEF

011

ACTPS Staffing**ISSUE: What are the details behind staffing movements for the ACT Public Service in the 2019-20 Budget Papers?****Key Points:**

- Total FTE is forecast to increase by 1,049 between the 2018-19 and 2019-20 Budgets, comprising an increase of 1,060 in agencies and a decrease of 11 in Public Trading Enterprises.

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget	Change from Est. Outcome to 2019-20 Budget	Change from 2018-19 Budget to 2019-20 Budget
Agencies	20,591	21,042	21,388	22,102	714	1,060
PTEs	525	548	525	537	12	-11
Total	21,116	21,590	21,913	22,639	726	1,049

- The largest movements, from 2018-19 Budget to 2019-20 Budget, are as follows:
 - Health Directorate** – The ACT Health Directorate was established during the 2018-19 financial year, with 603 full time equivalent positions anticipated for 2019-20. This number represents the combination of transferred employees from the (former) Health Directorate, 46 full time equivalent positions associated with 2019-20 Budget initiatives, and the transfer of staff from Shared Services ICT within the Chief Minister, Treasury and Economic Development Directorate.
 - Canberra Health Services** – The increase of 390 FTEs (equating to an FTE increase of 6 per cent) is primarily due to 2019-20 and prior year budget initiatives.
 - Education Directorate** – The increase of 337 FTEs (equating to an FTE increase of 6 per cent) is primarily due to the employment of additional teachers and learning support staff in response to increased enrolments, and the insourcing of 87.5 cleaning staff to ACT Public Service employees.
 - Chief Minister, Treasury and Economic Development Directorate** – The increase of 84 FTEs (equating to an FTE increase of 4 per cent) is a net result of the transfer of staff from Shared Services ICT to the ACT Health Directorate, and the conversion of 24 labour hire contractors within Access Canberra to ACT Public Service employees offset by 2019-20 Budget initiatives.
 - Justice and Community Safety Directorate** – The increase of 71 FTEs (equating to an FTE increase of 4 per cent) is primarily due to increases in staffing resources associated with justice initiatives and elements of the *Building communities not prisons* package delivered through both the 2018-19 Budget Review and the 2019-20 Budget.

- **Community Services Directorate** – The increase of 30 full time equivalent positions largely reflects staff transferring to the Community Services Directorate from Housing ACT, as a result of a realignment of operational responsibilities. It also includes the net effect of 2019-20 Budget initiatives, offset by reductions in staff numbers associated with ceasing initiatives.
- **Non-ACTPS staffing** – In addition, the ACT Budget provides increased staffing levels for:
 - Calvary Public Hospital, with an additional 41 FTE equivalents in 2019-20, increasing to 81 FTE equivalents in the out years.
 - ACT Policing, with an additional 60 FTE equivalents by 2023.
 - Calvary Hospital and ACT Policing staff are not included in the ACT Public Service staffing levels.
- The Canberra Health Services; Education; Chief Minister, Treasury and Economic Development; Justice and Community Safety; and Community Services Directorates have the largest FTE impacts from new initiatives. The main initiatives for those agencies are as follows:
 - **Canberra Health Services**
 - Expanding frontline services at The Canberra Hospital (+73.3 FTEs in 2019-20);
 - Expanding public inpatient mental health care (+13.9 FTEs in 2019-20); and
 - 7-day-a-week Mental Health Consultation Liaison service (+4 FTEs in 2019-20).
 - **Education Directorate**
 - Delivering secure local jobs for school cleaners (+87.5 FTEs in 2019-20);
 - More support to meet individual student needs (+92 FTEs in 2019-20); and
 - Reforms arising from the Future of Education Strategy (+9 FTEs in 2019-20).
 - **Chief Minister, Treasury and Economic Development Directorate:**
 - Supporting smarter working in the new ACT Government office projects (+26 FTEs in 2019-20);
 - Stronger compliance to improve building quality (+16 FTEs in 2019-20); and
 - Improving processing for Working with Vulnerable People checks (+8 FTEs in 2019-20).
 - **Justice and Community Safety Directorate:**
 - Better supporting vulnerable witnesses (+7.2 FTEs in 2019-20);
 - Building communities not prisons (+5 FTEs in 2019-20);
 - Strengthening the Office of the Director of Public Prosecutions (+4 FTEs in 2019-20).
 - The remaining FTE numbers are predominantly associated with justice initiatives and elements of the 2018-19 Budget Review.

- **Community Services Directorate:**
 - Strengthening services for Aboriginal and Torres Strait Islander children and young people (+5 FTEs in 2019-20);
 - Supporting sustainable Out of Home Care placements (+2 FTEs in 2019-2020); and
 - Maintaining support for disability services in the transition to the full scheme National Disability Insurance Scheme (+2 FTEs in 2019-20).
 - The remaining FTE numbers reflect staff transferring to the Community Services Directorate from Housing ACT, as a result of a realignment of operational responsibilities
- Table 1 below presents whole of government staff levels and variations by agency, while Tables 2 to 27 contain staff levels and notes from each agency explaining its staff variations.

Table 1: Whole of Government staffing movements – 2019-20 Budget

	2017-18 Actual	2018-19 Budget	2018-19 Est. outcome	2019-20 Budget	Variation: 2018-19 to 2019-20 ¹	Percent Variation ¹
Directorate/Agency						
ACT Executive	52	54	60	60	6	11%
ACT Health Directorate ²	0	557	557	603	46	8%
ACT Insurance Authority	18	19	18	19	0	0%
ACT Public Cemeteries Authority	16	17	17	17	0	0%
Auditor-General	35	35	40	37	2	6%
Canberra Health Services ²	6,660	6,139	6,390	6,529	390	6%
Canberra Institute of Technology	681	678	707	707	29	4%
Chief Minister, Treasury and Economic Development Directorate	2,319	2,391	2,369	2,475	84	4%
City Renewal Authority	26	25	27	27	2	8%
Community Services Directorate	602	628	632	658	30	5%
Cultural Facilities Corporation	103	92	92	92	0	0%
Education Directorate	5,452	5,583	5,670	5,920	337	6%
Electoral Commissioner	11	9	12	14	5	56%
Environment, Planning and Sustainable Development Directorate	629	678	644	685	7	1%
Housing ACT	243	260	255	267	7	3%
Independent Competition and Regulatory Commission	10	11	11	10	-1	-9%
Justice and Community Safety Directorate	1,727	1,769	1,783	1,840	71	4%
Legal Aid Commission (ACT)	83	84	83	89	5	6%
Office of the Legislative Assembly	50	52	52	52	0	0%
Public Trustee and Guardian	54	55	62	61	6	11%
Suburban Land Agency	78	92	91	121	29	32%
Superannuation Provision Account	4	4	4	4	0	0%
Transport Canberra and City Services Directorate	875	907	913	888	-20	-2%
Transport Canberra Operations (formerly ACTION)	863	903	898	928	24	3%
Total Government agencies³	20,591	21,042	21,388	22,102	1,060	5%
Government Business Enterprises						
CIT Solutions Pty Ltd	133	130	105	105	-25	-19%
Icon Water Limited	392	418	420	432	14	3%
Total Government Business Enterprises	525	548	525	537	-11	-2%
Total Government agencies and Business Enterprises	21,116	21,590	21,913	22,639	1,049	5%

Note:

1. These columns do not appear in the Budget papers.
2. The 2018-19 Budget has been notionally adjusted for comparative purposes to reflect the *Administrative Arrangements 2018 (No 2)*, on 1 October 2018, the former Health Directorate separated into two distinct organisations, with Canberra Health Services being responsible for the delivery of clinical services, and the ACT Health Directorate responsible for strategic policy and planning.
3. The 2019-20 Budget includes the insourcing of cleaning services in public schools and the conversion of labour hire contracts to ACT Public Service employees within Access Canberra.

Details of the movements for the agencies listed in Table 1 are presented below.

Table 1: ACT Executive

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	52	54	60	60 ¹

Note(s):

1. The variation between the 2018-19 Budget and the 2019-20 Budget is due the appointment of an additional Minister and their office, which included a transfer during 2018-19 of a Member and staff from the Office of the Legislative Assembly.

Table 2: ACT Insurance Authority

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	18	19	18	19

Table 3: ACT Public Cemeteries Authority

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	16	17	17	17

Table 4: Transport Canberra Operations (formerly ACTION)

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	863	903	898	928 ¹

Notes:

1. The variance between the 2018-19 Budget and the 2019-20 Budget is comprised of the transfer of 18.68 FTE from administrative transfer of Transport Canberra Operations from the Directorate to the Transport Canberra Operations reporting entity and additional FTE associated with approved prior year and 2019-20 budget initiatives.

Table 5: Auditor-General

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	35	35	40	37

Table 6: Canberra Health Services

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	6,660	6,139	6,390	6,529

Note:

1. The 2018-19 Budget has been notionally adjusted for comparative purposes to reflect the Administrative Arrangements Order to establish the ACT Health Directorate on 1 October 2018.

Table 8: Canberra Institute of Technology

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	681	678	707 ¹	707

Note(s):

1. The increase of 29 FTE in the 2018-19 Estimated Outcome from 2018-19 Budget is primarily due to additional staff being engaged as teaching activity increased throughout the year.

Table 9: Chief Minister, Treasury and Economic Development Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)¹	2,319	2,391	2,369 ²	2,475 ³

Note(s):

1. All figures exclude ACT Insurance Authority, Independent Competition and Regulatory Commission, and Superannuation Provision Account staff.
2. The difference between the 2018-19 estimated outcome and the 2018-19 Budget is mainly due to the transfer of staff from Shared Services ICT to ACT Health.
3. The difference between the 2019-20 Budget figure and the 2018-19 estimated outcome is mainly due to 2019-20 Budget initiatives and the conversion of labour hire contractors within Access Canberra to ACT Public Service employees.

Table 10: City Renewal Authority

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	26	25	27 ¹	27

Note(s):

1. The increase of two FTE from the 2018-19 Budget is due to transfer of finance functions from the Suburban Land Agency to the City Renewal Authority on 23 April 2019.

Table 11: Community Services Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	602	628 ¹	632 ²	658 ³

Notes:

1. The increase in 2018-19 budget compared with 2017-18 actual outcome represents the additional staff numbers relating to new initiatives less the reduction in staff numbers due to the ceasing initiatives from prior years.
2. The increase in 2018-19 estimated outcome from the original budget is mainly due to the increased capability to support government transparency, boosting the National Multicultural Festival and the strengthened services for Aboriginal and Torres Strait Islander children and families.
3. The increase in 2019-20 budget compared with 2018-19 estimated outcome represents the staff returning to CSD's budget from Housing ACT, as a realignment of operational responsibilities, new initiatives less the reduction in staff numbers due to the ceasing initiatives from prior years.

Table 12: Cultural Facilities Corporation

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	103	92	92 ¹	92 ¹

Note(s):

1. The high number of casuals employed and the variations in patterns of casual employment make a definitive Full Time Equivalent (FTE) difficult to estimate. The 2018-19 estimated outcome FTE and 2019-20 Budget FTE have been calculated on the basis of expectations of staffing, especially casual employment, at these times. As a result of the large numbers of casual and part-time staff employed by the CFC, the actual headcount of employees is typically a much higher figure than the FTE figure. For example, the headcount as at 30 June 2018 was 157 employees.

Table 13: Education Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	5,452	5,583 ¹	5,670 ²	5,920 ³

Notes:

1. In the 2018-19 Budget Papers this figure was 5,411. The 2018-19 Budget has been re-stated in the table above to more accurately reflect the back-filling requirement of front-line school staff as well as the FTE impact in schools (in addition to the number of teachers funded through the enrolment adjustment) which is funded from the 3 per cent growth envelope or own sourced revenue such as international students.
2. The increase in the 2018-19 Estimated Outcome from the 2018-19 Budget mainly relates to increased enrolments in 2019 and system reforms.
3. The increase in the 2019-20 Budget from the 2018-19 Estimated Outcome primarily relates to increased enrolments in 2019, new budget funded initiatives, including the insourcing of cleaning services in public schools.

Table 14: Electoral Commissioner

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	11	9	12 ¹	14 ²

Notes:

1. The variance between the 2018-19 Budget and the 2018-19 Estimated Outcome is due to the engagement of a project officer for the preparatory work related to the full modernisation of the Electoral Management System, funding for which was approved during the 2018-19 Budget Review. The variance is also due to the backfilling of one employee on long service leave. The table does not include two part time statutory office holders and election casuals employed under the *Electoral Act 1992*.
2. The variance between the 2018-19 Budget and the 2019-20 Budget is due to the increase in staff in preparation for the 2020 ACT Legislative Assembly election, as well as additional staff to implement the full modernisation of the Electoral Management System.

Table 15: Environment, Planning and Sustainable Development Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)¹	629	678 ²	644 ³	685 ⁴

Notes:

1. Includes the Office of the Commissioner for Sustainability and the Environment.
2. The 2018-19 Budget includes a number of FTE associated with the delivery of new initiatives.
3. The variation between the 2018-19 Budget and the 2019-20 Budget is mainly due to recruitment processes still underway, or about to be completed.
4. The variation between the 2018-19 Budget and the 2019-20 Budget is due to new FTE associated with 2019-20 Budget initiatives, partly offset by a reduction in the number of FTE associated with the Public Housing Renewal Taskforce and the Loose-Fill Asbestos Insulation Eradication Scheme.

Table 16: Health Directorate

	2017-18 Actual Outcome¹	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)¹	-	557	557	603

Note:

1. This Directorate was created during 2018-19, on 1 October 2018 through an Administrative Arrangement Order. The 2018-19 Budget has been notionally adjusted for comparative purposes.

Table 17: Housing ACT

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	243	260	255	267 ¹

Note(s):

1. The 2019-20 Budget reflects a net increase in 7 Full Time Equivalent (FTE), from 260.5 FTE in 2018-19 to 267.5 FTE in 2019-20. The increase in FTE numbers is a result of an internal form and function review, as well as additional resources agreed by Government. This includes:
 - a. an additional:
 - i. 16.0 FTE to grow and renew public housing
 - ii. 13.4 FTE to continue efficient and effective services and operations
 - iii. 1.6 FTE to reduce homelessness by delivering another Common Ground in Dickson
 - iv. 2.0 FTE to support delivery of the Justice Housing Program.
 - b. this is offset by:
 - i. 21.0 FTE returning to CSD's budget as a realignment of operational responsibilities; and
 - ii. 5.0 FTE being discontinued due to the completion of the Asset Recycling Initiative – Public Housing Renewal Program.

Table 18: Independent Competition and Regulatory Commission

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	10	11 ¹	11	10 ¹

Note(s):

1. The variation in budgeted employment levels relates to the Commission's fluctuating work program. The Commission manages the fluctuations in its work program by engaging staff on short-term employment contracts.

Table 19: Justice and Community Safety Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	1,727 ¹	1,769 ²	1,783 ³	1,840 ⁴

Notes:

1. The 2017-18 actual outcome of 1,727 FTE differs from the FTE disclosed in the Justice and Community Safety Directorate's 2017-18 Annual Report (1,781) as it excludes the Public Trustee for the ACT (54 FTE).
2. The increase of 42 FTE in the 2018-19 Budget from the 2017-18 actual outcome mainly reflects the net increase in staffing resources relating to 2018-19 Budget initiatives.
3. The increase of 14 FTE in the 2018-19 estimated outcome from 2018-19 Budget is mainly due to the net increase in staffing resources associated with the 2018-19 Budget Review initiatives, additional staff funded through own sourced revenue.
4. The increase of 57 FTE in the 2019-20 Budget from the 2018-19 estimated outcome mainly reflects the net increase in staffing resources associated with the 2019-20 Budget and the impact of prior budget outcomes.

Table 20: Legal Aid Commission (ACT)

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	83 ¹	84	83 ¹	89

Note:

1. The FTE for the 2017-18 Actual Outcome and 2018-19 Estimated Outcome is the average for the full year, rather than simply at a point in time.

Table 21: Office of the Legislative Assembly

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Controlled Staffing (FTE)	50	52	52	52
Territorial Staffing (Actual)¹	66	n/a	65	n/a

Note(s):

1. Territorial numbers are not presented in BP3. Budgeted staffing numbers are not available as each member receives a staffing allocation. The member can decide the mix and number of staff they require to run their offices.

Table 22: Public Trustee and Guardian

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	54.0	55.2	62.17	60.85

Table 23: Suburban Land Agency

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	78	92	91	121 ¹

Notes:

1. The increase of 29 full time equivalent positions is associated with the filling of identified capability gaps, and additional resources to assist with project delivery and new functions in various units within the Agency.

Table 24: Superannuation Provision Account

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	4	4	4	4

Table 25: Transport Canberra and City Services Directorate

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	875	908	913	888 ¹

Notes:

- The variance between the 2018-19 Budget and the 2019-20 Budget is comprised of the transfer of 19 FTE from administrative transfer of Transport Canberra Operations from the Directorate to the Transport Canberra Operations reporting entity and additional FTE associated with approved prior year and 2019-20 budget initiatives.

Table 26: CIT Solutions Pty Ltd

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	133	130 ¹	105 ¹	105

Note(s):

- The staffing level has decreased significantly from the original 2018-19 Budget after a review of the Company's staffing profile in December 2018 resulted in a reduction of 16 core staff positions which could no longer be funded under the restructured business operations model.

Table 27: Icon Water Limited

	2017-18 Actual Outcome	2018-19 Budget	2018-19 Estimated Outcome	2019-20 Budget
Staffing (FTE)	392	418	420	432 ¹

Note(s):

- The increase in FTE is largely due to investments in the digital technology and graduate teams, and further improving the diversity and nature of the workforce.

WCAG Notes

FTE Numbers - ACTPS

Budget Paper Reference: BP3, p.g. 445

Directorate FTE at 29 May 2019 ¹			
Reporting Agency	FTE at May 2019	FTE at May 2018	FTE Difference
ACT HEALTH DIRECTORATE ²	528.8	0	N/A
CANBERRA HEALTH SERVICES	6,427.1	6,673.4	N/A
CMTEDD <ul style="list-style-type: none"> • ACT INSURANCE AUTHORITY • SUPERANNUATION PROVISION ACCOUNT 	2,383.3	2,312.8	70.5
CSD <ul style="list-style-type: none"> • HOUSING ACT 	897.0	876.2	20.8
EDUCATION	5,884.8	5,646.8	238.0
EPSDD <ul style="list-style-type: none"> • CRA • SLA 	758.9	737.4	21.5
JACSD <ul style="list-style-type: none"> • PUBLIC TRUSTEE & GUARDIAN 	1,828.2	1,772.2	56.0
TCCS <ul style="list-style-type: none"> • ACT PUBLIC CEMETERIES AUTHORITY • TRANSPORT CANBERRA OPERATIONS (ACTION) 	1,836.6	1,788.2	48.4
Total	20,544.6	19,807.0	737.6

- BP3 reports on staffing numbers across the ACT Public Sector (including agencies).
- FTE figures listed in Table M.1 of BP3 represent an estimated outcome for the 2018-19 financial year and will differ from the point in time snapshot of FTEs at May 2019. Further, Table M.1 provides FTEs for 'budget entities' and includes entities which do not fall within a directorate.
- At May 2019 the total FTE for ACT Public Service Directorates was 20,544.6. This is a 3.7 per cent increase from the FTE of 19,697.9 at May 2018.
- At May 2019 the FTE of ACT Health Directorate was 528.8 and the FTE of Canberra Health Services was 6,427.1. Due to the creation of ACT Health Directorate (distinct from the 'Health Directorate') on 1 October 2018, FTE is reported as 0 for May 2018.

¹ FTE figures reported are a point in time snapshot at May 2019 and for some entities FTE figures may differ from month to month due to seasonality.

² Figures have been notionally adjusted for comparative purposes to reflect the Administrative Arrangements 2018 (No 2), on 1 October 2018, the former Health Directorate separated into two distinct organisations, with Canberra Health Services being responsible for the delivery of clinical services, and the ACT Health Directorate responsible for strategic policy and planning.

WCAG Notes

2019-20 Budget Initiative – Government Office Blocks

Budget Paper Reference: BP3, p.g. 143

- The Government will transition directorates into the new Dickson and Civic Office Buildings in February 2020 and October 2020 respectively.
- Funding (excluding depreciation) for the new initiatives:
 - Building and fitout costs relating to fit for purpose work environments (\$3.7m in capital)
 - Property related costs, ICT infrastructure and communal work points (\$5.6m expenses)
 - Technology and business change for moving to an ABW environment (\$6.2m capital and \$8.7m expenses)
 - Workforce transformation (\$6.3m expenses).
 - \$4.865m for managing cultural and business process change - Funding additional non-ongoing personnel in each directorate to manage and co-ordinate change processes and training in each directorate, to transition existing business systems, processes and practices to contemporary practices in the new Civic and Dickson offices;
 - \$1.171m for digitisation and record sentencing processes - Requirement to cleanse data and migrate data to an Electronic Document Records Management System (EDRMS) and additional administrative support for records management activities such as sentencing and archiving of paper records
 - \$0.272m for Work Health and Safety assessments and reasonable adjustment requirements through the transition.

WCAG Notes

Inclusion Programs

Budget Paper Reference: BP3, p.g. 445

Retention is an issue to achieving employment targets set by the Head of Service.

- The 2017-18 State of Service report states that the separation rate of Aboriginal and Torres Strait Islander employees has reduced significantly from 11.4 per cent at June 2017 to 8.6 per cent at June 2018. It still remains higher than the separation rate for the ACTPS which is 7.1 per cent.
- The State of Service report states that the separation rate of employees with disability is higher at 9.8 per cent than the separation rate of the ACTPS of 7.1 per cent.
- In 2019, funding is available for *ACTPS Inclusion Development and Mentoring programs* that will assist current employees with their career progression, career satisfaction and leadership development within the ACTPS and to improve the retention of employees in the ACTPS along with developing future leaders from these 2 diversity groups.
- There are three programs for the Aboriginal and Torres Strait Islander group and Disability group to be delivered during 2019.

Course Name	Duration	Delivery Time	Proposed course date	Anticipated participants
Mentoring Program for mentors of Aboriginal and Torres Strait Islander Staff	1 day	<ul style="list-style-type: none"> • 1 Day Workshop 	9 May 2019	52 participants
Career Development Program for Aboriginal and Torres Strait Islander Staff	4 days	<ul style="list-style-type: none"> • Sign on session • 3 Day Workshop • Supervisor briefing session • 1hr learning plan session • 1 Day Recall 	May 2019	40 participants – ASO level – 22 to 24 May SOG Level – 29 to 31 May
Leadership Program - Aboriginal and Torres Strait Islander Staff	4 days	<ul style="list-style-type: none"> • Sign on session • Manager/Supervisor Coaching session • Understanding 360 feedback. • 1:1 360 debrief • 3 Day Workshop • 1:1 coaching • 1 Day Recall 	Jun/Jul 2019	20 participants
Mentoring Program for mentors of staff with disability	1 day	<ul style="list-style-type: none"> • 1 Day workshop 	Jul 2019	50 participants
Career Development for staff with disability	4 days	<ul style="list-style-type: none"> • Sign on session • 3 Day Workshop • Manager/Supervisor Coaching session • 1hr learning plan session • 1 Day Recall 	Jul/Aug 2019	40 participants – 20 @ ASO level 20 @ SOG Level
Leadership Program for Staff with Disability	4 days	<ul style="list-style-type: none"> • Sign on session • Manager/Supervisor Coaching session • Understanding 360 feedback. • 1:1 360 debrief • 3 Day Workshop • 1:1 coaching • 1 Day Recall 	Sept/Oct 2019	20 participants

Integrity Commission

Why did the delay in set-up occur?

- The delay was due to the delay in the appointment of the Integrity Commissioner.
 - On 11 December 2018, the Act was notified.
 - On 14 January 2019, the Speaker notified the Integrity Commission (Commissioner Selection Criteria and Process) Determination 2019 at <https://www.legislation.act.gov.au/View/di/2019-1/current/PDF/2019-1.PDF> .
 - The selection process for the position of Integrity Commissioner must be open, accountable and competitive.
 - The Speaker must seek expressions of interest from eligible persons through public advertising.
 - The Speaker must appoint an appointment advisory panel (the panel) to evaluate the suitability and eligibility of persons who have lodged an expression of interest (applicants).
 - The Appointment Advisory Panel was: Hon Dr Ken Crispin QC (Chair), Hon Michal Adams QC and the Hon Margaret Stone AO FAAL.
 - The position was advertised and closed.
- Around 30 March 2019, the Appointment Advisory Panel recommended to appoint the Hon Terence Higgins AO QC as the ACT Integrity Commissioner.
 - Chief Justice Higgins was the Chief Justice from 2003-13 and Justice of the ACT Supreme Court from 1990-93 and a Federal Court Justice from 1990-2013.
 - The Chief Justice provided written assurance that he is not ineligible for appointment by reason of any matters in s26 (3) of the Act.
 - The Speaker proposed to lodge a motion of appointment on Wednesday 3 April 2019 for formal consideration by the Assembly on Thursday 4 April 2019.
 - The appointment did not proceed.
- On Thursday 9 May 2019, the Appointment Advisory Panel recommended the appointment of the Hon Dennis Cowdroy OAM QC as ACT Integrity Commissioner.
 - Mr Cowdroy began as a solicitor in 1967, joined the Bar in 1971 and was appointed as Queens Counsel in 1989. In 1996, Mr Cowdroy was appointed an Acting Judge of the Equity Division of the Supreme Court of NSW and he was appointed a Judge of the Land and Environment Court of NSW on 1 July 1999.
 - The Speaker confirmed with Mr Cowdroy that he is willing to accept the appointment with the approval of a two thirds majority of the ACT Legislative Assembly and to commence in the role from Thursday 1 August 2019.
 - The Chief Justice provided written assurance that he is not ineligible for appointment by reason of any matters in s26 (3) of the Act.
 - The Speaker lodged a motion of appointment on Wednesday 15 May 2019 for formal consideration by the Assembly on Thursday 16 May 2019.
 - The ACT Legislative Assembly confirmed the appointment on Tuesday 4 June 2019.

- The appointment of the Integrity Commissioner is from 1 July 2019 to 30 June 2026. <https://www.legislation.act.gov.au/View/di/2019-74/current/PDF/2019-74.PDF>

Integrity Commission Amendment Bill 2019

- On Thursday 16 May 2019, the Chief Minister tabled the Integrity Commission Amendment Bill 2019 to change the commencement date of the receipt of complaints to two months after the appointment of the Integrity Commissioner.
- On Thursday 6 June 2019, the ACT Legislative Assembly passed the amending legislation to commence the receipt of complaints from 1 December 2019 (or earlier if the Chief Minister so determines).

What independent processes were followed (as outlined in either the Act or in legislative instruments) to get to the first recommendation?

- The selection process for the Commissioner is provided in the Integrity Commission (Commissioner Selection Criteria and Process) Determination 2019 (DI2019-1). <https://www.legislation.act.gov.au/View/di/2019-1/current/PDF/2019-1.PDF> .
- Section 25 Commissioner Appointment of the *Integrity Commission Act 2018* provides that the Speaker consult the: Chief Minister; Leader of the Opposition; leader of a registered political party if at least two members of the Legislative Assembly are members of the party; and the Standing Committee on the Integrity Commission.
- Section 26 Commissioner eligibility for appointment of the Act provides that the Speaker may appoint a person who has been a Judge of the: Supreme Court of a State or another Territory; Federal Court; or High Court; or if not available a lawyer of 10 years standing.
- A person may not be appointed if they have been the: Inspector of the Commission; or a Member of the Legislative Assembly or any other Parliament in an Australian jurisdiction; or has been in the last five years a public servant; or a member of a registered party or political party; or has been convicted of an offence of at least one year in the ACT or another Australian jurisdiction.
- Section 12 Meaning of Public Official refers to Judicial Officers being covered by *the Integrity Commission Act 2018*. Section 30 Commissioner—disclosure of interests requires that the Commissioner must give a written statement of the commissioner’s personal and financial interests to the Speaker within 7 days after appointment. The Commissioner under section 31 Must Avoid Conflicts of Interest. Under section 32 Conflict of Interest Register, the Commission must keep a register which is to be made available for inspection by the Inspector.

Was there any limitation outlined in the Act that would have precluded the first recommendation?

- Section 26 Commissioner eligibility for appointment of the Act provides that the Speaker may appoint a person who has been a Judge of the: Supreme Court of a State or another Territory; Federal Court; or High Court; or if not available a lawyer of 10 years standing.

- A person may not be appointed if they have been the: Inspector of the Commission; or a Member of the Legislative Assembly or any other Parliament in an Australian jurisdiction; or has been in the last five years a public servant; or a member of a registered party or political party; or has been convicted of an offence of at least one year in the ACT or another Australian jurisdiction.

How does the ACT model differ from the proposed federal model? Scope, retrospectivity.

- The ACT legislation allows the ACT Integrity Commissioner to investigate retrospective matters dating back to self-government in 1989 in contrast to the proposed National Integrity Commission.
- The ACT legislation has a stronger definition of 'corrupt conduct', gives the Commissioner powers to hold public hearings and allows the Commissioner to refer matters to the ACT Director of Public Prosecutions.
- On 13 December 2018, the Commonwealth Government announced a proposed Commonwealth Integrity Commission (CIC) see:
<https://www.ag.gov.au/Consultations/Pages/commonwealth-integrity-commission.aspx>

Why is it important ACT Police are covered?

- The ACT Legislative Assembly passed the ACT Integrity Commission Act in November 2018.
- Tri-partisan support for inclusion of ACT Policing after extensive consultation with stakeholders and two ACT Legislative Assembly Select Committee inquiries.
 - The ACT Integrity Commission is modelled on similar bodies in other states and the Northern Territory and is compliant with the ACT's human rights legislation.
- The ACT Self Government Act prevents the Assembly from making laws for the provision of policing services to the Territory, including bringing ACT Policing – a service provided under a purchase agreement with the AFP – within the scope of our Integrity Commission.
 - This limitation is outside the ACT Community's expectations for adequate oversight of the people tasked with maintaining peace and order within the Territory.
- To change this, the Commonwealth Parliament would need to amend the ACT Self Government Act.
 - To date, the Morrison Government has indicated that it is not willing to support such a move.
- The ACT Legislative Assembly made clear its unanimous support for ACT Policing to be covered by the ACT Integrity Commission.
 - On 27 November 2018, the Chief Minister tabled the Integrity Commission (ACT Policing) Amendment Bill 2018. https://www.legislation.act.gov.au/ed/db_59286/
 - This purpose of this Bill is to give the Integrity Commission oversight of ACT Policing within 12 months from commencement of the Integrity Commission Act 2018.

- The *Australian Capital Territory (Self-Government) Act 1988* currently prevents the Legislative Assembly from making laws for the provision by the Australian Federal Police of police services to the Territory. Currently, a Memorandum of Understanding is in place to provide policing services to the Territory.
- This Bill provides an opportunity for the Government to finalise discussions with the Commonwealth on legislative amendments to the *Australian Capital Territory (Self-Government) Act 1988* which would allow the Integrity Commission to have oversight of ACT Policing.

What steps has/is the government taken/taking to seek an amendment to the Self-Government Act to cover ACT Policing?

- The Chief Minister wrote to Prime Minister Turnbull and Prime Minister Morrison (31 August 2018) about:
 - Amendments to the *Australian Capital Territory (Self-Government) Act 1988*, the *Australian Capital Territory (Self-Government) Regulations 1989* (Cth) and the *Law Enforcement Integrity Commissioner Act 2006* will be needed to give effect to the ACT Government's policy; and
 - The ACT Government is also proposing amendments to the *Telecommunications (Interception and Access) Act 1979* (Cth) and *Surveillance Devices Act 2004* (Cth) to provide the ACT Integrity Commission with appropriate investigative capability.
- On 20 September 2018, Prime Minister Morrison indicating that he would be in a position to write to the Chief Minister after receiving advice from the Commonwealth Attorney-General and the Home Affairs Minister.
- During 2018 and 2019, Territory Officials have met with Commonwealth Home Affairs and Attorney-General's officials.
- On 17 January 2019, the Chief Minister wrote to the Commonwealth Attorney-General about the ACT Integrity Commission. The submission is at:
<https://www.ag.gov.au/Consultations/Documents/commonwealth-integrity-commission/Australian-capital-territory-government.pdf>

What are the current limitations in relation to ACT Policing being covered by ACLEI?

- The ACT Government and ACT Legislative Assembly consider there are limited opportunities for local operational oversight of policing services funded by the ACT community.
- As a result, the ACT Integrity Commission should have oversight over Territory policing officers.
- In the alternate, the National Integrity Commission legislation could include greater reporting and information sharing requirements from the Australian Commission for Law Enforcement Integrity (ACLEI) to the ACT Legislative Assembly.
- The current framework lacks transparency and has limited information flow about ACT Police to the ACT Government.

ENDS

BUDGET ESTIMATES BRIEF

Portfolio/s Chief Minister

Chief Minister

ISSUE: 2018-19 Budget Initiative - ACT INTEGRITY COMMISSION

Talking points:

- In the 2018-19 Budget, the Government has committed funding in the order of \$8.4m over four years towards the establishment of the Integrity Commission. The 2018-19 funding is being provided to the Office of the Legislative Assembly to allow the Speaker to access the funding and commence initial establishment arrangements including the recruitment of the Integrity Commissioner.
- The new entity will have 10 FTE including an Integrity Commissioner, Chief Executive Officer, Counsel Assisting and Investigative personnel.
- The funding is based on the 2016 Election Commitment Costings and the operating costs of the Tasmanian Integrity Commission.
- The Government has agreed to establish the ACT Integrity Commission to investigate significant and serious allegations of fraud and corruption by ACT public servants, ACT Police officers (subject to Commonwealth Government Agreement), MLAs and their staff and statutory office holders including boards and committees.
- The Government is working towards the draft legislation being provided to the Assembly Select Committee before being presented in the Legislative Assembly in 2018.

Key Information

- The funding breakdown is as follows:

	2018-19	2019-20	2020-21	2021-22	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	1,048	2,388	0	0	3,436
Provision – Expenses	0	0	2,446	2,505	4,951
Net Expenses	1,048	2,388	2,446	2,505	8,387

Cleared as complete and accurate: 25/05/2018
 Cleared by: Deputy Director-General Ext:55147
 Contact Officer Name: Andrew Hogan Ext:54714
 Lead Directorate: Chief Minister, Treasury and Economic Development

BUDGET ESTIMATES BRIEF

- Legislation is being drafted to create the new organisation which will be independent from Government. The head of the new body will be the ACT Integrity Commissioner who will be an Officer of the Legislative Assembly, joining the Auditor-General, the Ombudsman, and the Electoral Commissioner. The Speaker will be responsible for appointing the Integrity Commissioner.
- The Government agrees in principle that an Integrity Commission should have oversight of ACT Policing. The *Australian Capital Territory (Self-Government) Act 1988* currently prevents the Legislative Assembly from making laws about ACT Policing, so discussions will progress with the Commonwealth to seek their agreement to legislative amendments. The Chief Minister has written to the Prime Minister and relevant Commonwealth Ministers about the Government's position.
- In the meantime, the Government is exploring avenues to enhance transparency of existing oversight mechanisms including through improved reporting to the ACT from the Australian Commission for Law Enforcement Integrity and the Commonwealth Ombudsman.

Background Information – may not be suitable for public disclosure

- The Government released its response to the Select Committee report and recommendations on 26 February 2018. The response is available on the website: www.cmtedd.act.gov.au.
- The Government Response outlines the Government's position on the Select Committee's 79 recommendations. In summary, the Government:
 - Agrees or agrees in part to 25 recommendations;
 - Agrees in principle to 11 recommendations;
 - Notes 43 recommendations.
- The Government has committed to working towards the draft legislation being provided to the Assembly Select Committee before being presented in the Legislative Assembly in 2018.

Cleared as complete and accurate: 25/05/2018
Cleared by: Deputy Director-General Ext:55147
Contact Officer Name: Andrew Hogan Ext:54714
Lead Directorate: Chief Minister, Treasury and
Economic Development

WCAG Notes

Public Sector Standards Commissioner

Budget Paper Reference: BP3, p.g. 89

- The ACT Government will fund the salary increase for the Public Sector Standards Commissioner and one new position to the value of \$287,000 in 2019-20 and \$295,000 in 2020-21.
- The ACT Remuneration Tribunal determined the salary increase for the Commissioner.
- The part-time Commissioner requires additional leadership support to deliver his statutory responsibilities under the *Public Sector Management Act 1994*, Enterprise Agreements, *Public Interest Disclosure Act 2012* and the *Integrity Commission Act 2018*.
- Many matters are sensitive and with the establishment of the Integrity Commission and the review of the *Public Interest Disclosure Act 2012*, there will be a greater need to engage the Public Sector Standards Commissioner on sensitive investigation and policy matters.



Rachel Stephen-Smith MLA

Minister for Aboriginal and Torres Strait Islander Affairs
Minister for Disability
Minister for Children, Youth and Families
Minister for Employment and Workplace Safety
Minister for Government Services and Procurement
Minister for Urban Renewal

Member for Kurrajong

18 June 2019

Secure Local Jobs Code Registrar to expand the Code to more industries

Interim Secure Local Jobs Code Registrar Andrew Parkinson has been appointed to the on-going role, and will lead the expansion of the Secure Local Jobs Code to ensure ACT Government contracts are only awarded to businesses that meet high ethical and labour standards.

Mr Parkinson has successfully led the implementation of this important ACT Government initiative. He has worked collaboratively with unions, industry and Directorates in the ongoing implementation of the Code for the benefit of workers and the community.

Under the Secure Local Jobs Code, each business tendering for ACT Government work in construction, cleaning, security and traffic management since 15 January 2019 must hold a Secure Local Jobs Code Certificate to confirm they meet specific workplace standards.

The certificate confirms that a business is treating their workers with respect, paying them fairly and in accordance with their entitlements, and that workers have access to representation in the workplace.

The implementation of the Secure Local Jobs Code has gone smoothly, with businesses as well as employee and employer representative bodies actively engaging with the Secure Local Jobs Code and the Registrar. To date, over 800 business have received Secure Local Jobs Code certificates.

We are now expanding the Secure Local Jobs Code to more industries. From November 2019, businesses tendering for an ACT Government contract worth over \$200,000 where the primary input is labour will also have to hold a Secure Local Jobs Certificate. This will include a range of industry sectors, including the community sector. For example, this will cover contracts for rubbish and recycling collection, social services and transport.

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Rachel Stephen-Smith MLA

Minister for Aboriginal and Torres Strait Islander Affairs
Minister for Disability
Minister for Children, Youth and Families
Minister for Employment and Workplace Safety
Minister for Government Services and Procurement
Minister for Urban Renewal

Member for Kurrajong

Mr Parkinson said the expansion will be informed by the lessons learned so far in implementing the Code.

This expanded scope is further evidence of the government's commitment to delivering better outcomes for Canberra workers.

Statement ends

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Secure Local Jobs

- The Secure Local Jobs Code commenced on Tuesday 15 January 2019 changing the way ACT Government awards contracts to support businesses that do the right thing by their workers.
- As of Friday 14 June 2019, 815 businesses had applied for a Secure Local Jobs Code Certificate. Of the 815 applications received, the Registrar has issued 808 certificates.
- There are 26 Approved Auditors with a further one application to become an approved auditor being considered by the Registrar.
- The Registrar is currently investigating three complaints about Code Covered Entities.
- The commencement of the Code, which delivers on the Government's election commitment to introduce a Secure Local Jobs Package, highlights the ACT Government's expectations that businesses tendering for territory-funded work meet the highest ethical and labour standards.
- Businesses tendering for construction, cleaning, security or traffic management work are now required to hold a Secure Local Jobs Certificate and meet specific workplace standards on:
 - pay and employment conditions
 - insurance, tax and superannuation
 - health and safety, including training and inductions
 - collective bargaining, freedom of association and representation rights
- To receive a Secure Local Jobs Code Certificate, businesses will need to apply through the Secure Local Jobs Code Registrar. Information about the Code and how to apply for a certificate can be found at www.procurement.act.gov.au/securelocaljobs
- We are now expanding the Secure Local Jobs Code to more industries. From November 2019, businesses tendering for an ACT Government contract worth over \$200,000 where the primary input is labour will also have to hold a Secure Local Jobs Certificate. This will include a range of industry sectors, including the community sector.

WCAG Notes

State of the Service Report

Budget Paper Reference: BP3, p.g. 445

The statistics are for 2017-18 reporting period.

- At June 2018, there were 22,230 employees in the ACT Public Service. An increase of 439 employees or 2 per cent from the previous year.
- During 2017-18, employment grew in over half the ACTPS classification groups. The largest growth was in: Rangers at 14.6 per cent; Legal Officers at 10.9 per cent; Prosecutors at 12.8 per cent; and Information Technology Officers at 7.3 per cent.
- Diversity representation:
 - 380 Aboriginal and Torres Strait Islander employees (1.7 per cent of ACTPS);
 - 565 employees with disability (2.5 per cent); and
 - 3,974 employees from culturally and linguistically diverse backgrounds (17.9 per cent).

Women in the ACTPS

- Women comprised 65.2 per cent of the ACTPS or 14,505 employees (June 2018). Representation of women in the ACTPS is about 16 per cent higher than women in the ACT Labour Force (49 per cent as at June 2018) and 18.1 per cent higher than the Australian Labour Force (47.1 per cent at June 2018).

Pay Gaps

- ACTPS pay gap continues to reduce. At June 2018, the pay gap was 2.3 per cent – a reduction of 0.8 per cent from the previous year.
- Women in the ACTPS are paid slightly less than their male counterparts. The average salary of women was \$90,300 and for males it was \$92,443 (at June 2018).
- Average salary of the ACTPS was \$91,046 (June 2018). Just below the average salary in the ACT Labour Force (\$94,427 at May 2018) and about \$9,000 higher than the average salary in the Australian Labour Force (\$82,700 at May 2018).

Executives

- At June 2018, the Senior Executive Service (SES) made up 1.1 per cent of the ACTPS workforce (based on headcount of 243 at June 2018).
- 46.1 per cent of SES were female - an increase from the previous year of 44.7 per cent.

Personal Leave

- Average number of personal leave days taken during 2017-18 was 12.9 days (based on full-time equivalent working days) and was consistent with the previous year (12.5 days).

WCAAG Notes

Volunteering in the ACTPS

Budget Paper Reference: BP3, p.g. 445

The total number of days paid leave that ACTPS employees have taken for volunteering purposes is shown by financial year below:

Financial Year	2016-17	2017-18	2018-19
Total leave taken (in days)	134	133	146

- Under ACTPS Enterprise Agreements employees are able to access up to 3 days paid Community Service leave every 12 months for volunteering purposes.
- Employees are also entitled to up to four days paid leave every 12 months for voluntary emergency management if they are a member of a relevant emergency service.
- The 6 main business areas that engage volunteers are: The Canberra Hospital; Canberra school-based volunteering; Rural Fire Service Volunteers; Environmental (i.e Landcare) Community (i.e Libraries) and Events (i.e Floriade) volunteering.

CHIEF MINISTER'S BRIEF

Output 1.3 – Whole of Government Communications (Our Canberra)

Talking Points:

Budget Paper Reference: BS B: 16, 32

- *Our Canberra*, is the ACT Government's print and digital approach to communicating directly with Canberrans on ACT Government news, initiatives and service information.
- It comprises a monthly regionalised print newsletter, a monthly email newsletter and a website (www.act.gov.au/ourcanberra). Published content is supported and promoted with digital content such as video and tiles through ACTGov social media channels.
- The print edition of the *Our Canberra* newsletter is distributed to 187,869 Canberra residential letterboxes across five regions: Belconnen; Central; Gungahlin; Tuggeranong; and Woden, Weston Creek, Molonglo.
- It is distributed during the first week of every month, except January and February when a combined edition is distributed the last week of January.
- The monthly cost of *Our Canberra* print is approximately \$54,000. This includes \$23,000 for printing, and \$31,000 for delivery by Australia Post.
- The newsletter is printed by local Canberra printer Union Offset Printers.
- Each edition includes a foreword by the Chief Minister.
- All five editions of the print newsletter are reviewed by the Independent Reviewer every month.
- Also distributed each month is an *Our Canberra* email newsletter that features key stories from the print edition and any other timely information or relevant community engagements for that month.
- The distribution total for this newsletter as at May 2019 was 52,089 email addresses, with an average open rate of approximately 47.92%.

Creative Services Panel:

- The Whole of Government Creative Services Panel is a pre-qualification panel arrangement. It is not a guarantee or commitment of expenditure to suppliers on the panel.
- The Creative Services Panel is a 6 year contract (3 year, with 3 one year options), that was executed in October 2017. A seventh category was added to the existing contract for media placement on 15 August 2018.
- This is in addition to the existing panel categories of marketing, advertising, production, communications and engagement, photography and video, digital and graphic design that have been in place since October 2017.
- Since commencing operation (October 2017 to 30 April 2019) \$7.25m of work was placed through the Creative Services Panel. This is comprised of \$5.30m in the original six categories and \$1.95m for media buying and placement.
- The panel amount increased from \$30m to \$50m due to the seventh category (media placement) being added in July 2018 to the existing 6-year panel.
- Media placement is estimated at \$2m total per annum.

- There should be a distinction drawn between the authorised cap for expenditure under the panel deed and the actual expenditure incurred.
- Whole of Government panel arrangements are established by Procurement ACT, and in the normal course of business, the Under Treasurer, as delegate for Whole of Government arrangements such as this panel, approved the addition of the seventh category, and a commensurate increase in the authorised expenditure limit.
- Directorates are responsible for any procurement activity in relation to engaging suppliers through this panel arrangement and so the authorisation for individual engagements, rests with them.

CHIEF MINISTER'S BRIEF

Output 1.3 – Strengthening Engagement (Online Insights Panel)

Talking points:

Budget Paper Reference: BS B: 16, 32

- The YourSay Community Panel platform will launch in mid-2019. It will allow more Canberrans an opportunity to engage with the Government in ways and at times that best suit them.
- It will use a range of digital engagement and research tools like surveys, visualisation tools, polls and focus groups.
- Membership will be open to current residents of the ACT aged 16 years and over. We aim to have 3,000 members in the first year and continue to grow the membership over time.
- A monthly incentives program of 5 x \$100 e-vouchers will support participation. This is an industry standard and relevant permits have been obtained from the ACT Gambling and Racing Commission.
- The ACT Government has contracted a leading market research company, Vision Critical Communications, to provide the platform used to operate the Panel.
- The platform has been extensively tested to ensure that it complies with the Government's security policies for ICT systems.
- Access will be controlled and all information managed in accordance with the Territory's privacy legislation.
- Vision Critical operates similar panels for The Canberra Times and the ABC. Vision Critical has been contracted for twelve months with the option to extend annually to a maximum of three years.
- The total value of the contract over three years is up to \$660,600. This includes an annual subscription of approximately \$120,000 and allowance for the development of individual research projects and other services such as moderation.
- In addition, there are 2 FTE funded under this initiative.
- Approximately \$25,000 has been set aside for incentives and marketing of the Panel.
- The online panel was delivered as part of the 2018-19 Budget initiative for Strengthening Engagement. A total of \$5.067m over four years includes:
 - \$1.1m to establish and operate the Online Panel
 - \$4.1m for the continuation of the strategic engagement team for 4 years including the 2 positions to manage the panel and resizing of 2 executive positions
 - \$204,000 for a WHOG CRM
 - \$30,000 for community engagement for Section 72 Dickson (transferred to EPSDD).

Budget Initiative Capital**Output 1.4: Digital Strategy****Moving delivery of more community services online**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	7,368	0	0	0	7,368
Depreciation	61	793	793	793	2,440
Associated Expenses	1,697	2,050	2,281	2,317	8,345
Offset – Associated Expenses	0	-200	-228	-372	-800
Net Expenses	1,758	2,643	2,846	2,738	9,985

The Government will continue to make it easier for people to access our essential services by making more of them available online. This initiative will be partially offset by service delivery efficiencies.

Funding:

Both capital and expense funding will provide for 30 FTE in 2019-20 as follows:

Classification	Number
SES 1.4	1
SOG A	3
SOG B	4
SOG C	15
ASO 6	3
ASO 5	3

Further Information:

Capital funding is for work related with Working with Vulnerable People (WWVP) checks and National Disability Insurance Scheme related checks.

Benefits include eligible people having the ability to present their credentials via their mobile phone to a prospective employer about their suitability for WWVP and/or complying with NDIS screening requirements.

Work will build on the foundations established by the iConnect program, which delivered an ACT digital account and a number of services including Rental Bond Help, the Diversity Register, and Infringement Declarations.

CHIEF MINISTER'S BRIEF

Output 1.4 – Moving delivery of more community services online

Talking points:

Budget Paper Reference: BS B: 53, 58, 68
BP 3: 78, 91, 134, 142

- This initiative is investing in new and better ways of delivering services. The Government is investing \$7.5m over four years in the ACT Digital program to maintain the ACT Digital Account, Rental Bond Help, Diversity Register and Infringement Declaration Services.
- An additional \$7.3m is to implement the reforms to the Working with Vulnerable People (Background Checking) Act, including the implementation of enhanced protection for vulnerable people through the NDIS worker screening system, and explore ways to make it easier for people to improve their eligibility for a range of concessions.
- This investment will be partially offset by savings associated with administrative improvements in service deliveries.

2019-20 Budget Day Brief

Output 6.1: Revenue Management**Output 2.1: Access Canberra****Stronger compliance to improve building quality**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	2,152	2,206	2,261	2,327	8,946
Associated Revenue	2,152	2,206	2,261	2,327	8,946

The Government will continue improving building quality in the ACT by boosting resources for the Territory's building regulator to undertake more monitoring and compliance activity. This initiative will be funded by industry through a modest increase of \$350 to the Building Licence fee and an 0.1 per cent increase to the Building Levy fee.

Expense:

Funding is provided to staffing and administrative expenses. Details of staffing are as follows:

Licensing Reform	1 SOG C and 3 ASO 6
Compliance and Enforcement	1 SOG B, 2 SOG C and 5 ASO 6
Education and Data Analysis	1 SOG C, 2 ASO 6 and 1 ASO 5

As noted above the initiative is budget neutral.

Further Information:

Funding will allow Access Canberra to deliver the new builders' licence examinations. It will also allow Access Canberra to adopt a more aggressive regulatory position with the industry – driving building improvement through swift and appropriate enforcement action where required, as well as conducting sufficient proactive compliance inspections to ensure building quality during the construction phase.

It supports the regulator to target a 5 working day turnaround on assessing and inspecting consumer complaints.

Funding resources dedicated to analysing data will be used to direct compliance and enforcement efforts.

It positions the regulator to target a 20 per cent reduction in building complaints from a 2018-19 baseline.

Estimated Timing:

Funding is ongoing.

Better online services through Access Canberra

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	200	195	50	50	495
Depreciation	0	0	200	200	400
Total Expenses	200	195	250	250	895
Associated Capital	500	500	0	0	1,000

The Government will continue investing in digital service delivery within Access Canberra to make accessing services more seamless for Canberrans and meet growing demand to business with government online.

Expense and Capital:

Funding is provided to maintain existing digital services currently delivered through Access Canberra.

Further Information:

Funding will enable the purchase of additional smart-form transactions, web sessions and enhanced security and will ensure that existing services can continue to be delivered as a minimum. While there will be limited new services, legacy business systems will not be replaced.

The first phase of the One Service One Experience program was highly successful and saw a significant shift in digital transactions growth which increased from 46 per cent in 2015 to 65 per cent in 2018. The breadth of the transactions available digitally has also grown to 69 per cent in 2018. The first phase supported digital growth across all Directorates, utilising digital forms and significant increase in website visits to carry out information searches and transact digitally through online payments.

Estimated Timing:

Capital funding is over two years and \$50,000 per year recurrent funding is ongoing.

Improving processing for Working with Vulnerable People checks

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	2,032	2,126	2,172	0	6,330
Associated Revenue	871	1,169	1,370	0	3,410

The Government will provide more resources for the Working with Vulnerable People Scheme to speed up application processing time while ensuring the scheme continues to reduce the risk of harm to vulnerable people in the Territory. This initiative is partially offset by increased registration fees for people seeking a Working with Vulnerable People Card in the context of professional employment.

Expense:

Funding is provided to employ 8 FTE (1 SOG B, 2 SOG C, 2 ASO 6 and 3 ASO 5) totalling \$1.034 million per year indexed and associated administrative costs such as professional services, independent advisors, card issue and criminal checks totalling \$0.998 million per year indexed.

Further Information:

The Working with Vulnerable People Scheme is undertaken under the *Working with Vulnerable People (Background Checking) Act 2011*.

The associated revenue is on the basis of increasing the employee registration fee by \$50 to \$135 per registration.

Registration charges are not levied on volunteers.

Estimated Timing:

Funding is for three years only on the basis the savings from implementation of the Legislative Review of the *Working with Vulnerable People (Background Checking) Act 2011* are expected be realised by then.

The initiative is ongoing.

Budget Initiative Capital**Output 2.1: Access Canberra****ACT Land Titles system modernisation**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	912	0	0	0	912
Depreciation	0	182	182	182	546
Associated Expenses	337	169	173	178	857
Total Expenses	337	351	355	360	1,403
Associated Revenue	415	635	651	667	2,368

The Government will add functions to the new ACT Land Titles System to allow for historical document searches, a 'Title Watch' notification service and the delivery of e-Conveyancing. The cost of this initiative will be partially offset by additional e-Conveyancing and registration revenue.

Funding:

Expense funding includes 1 FTE at SOG B level for Policy and Cabinet to assist with potential legislative changes associated with e-Conveyancing.

Further Information:

The first stage of the ACT Land Title System (ACTLIS) has been implemented and it provides for online title searches and account management.

This initiative and continue ACTLIS development and deliver benefits including, historical document searches, paperless titles, a "Title Watch" function that notifies owners of a particular title, in a timely manner, of actions lodged against that title and e-Conveyancing.

2019-20 Budget Day Brief

Output 3.6: Higher Education, Training and Research**Continuing CBRfree public Wi-Fi services**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	120	120	120	120	480
Offset – Expenses – Provision	-120	-120	-120	-120	-480
Net Expenses	0	0	0	0	0

The Government will continue delivering free public Wi-Fi services in town centres and key public places across the Territory, ensuring all Canberrans can benefit from better digital connectivity. The cost of this initiative will be offset by funding provisioned for the Wi-Fi network in the 2018-19 Budget.

Expense:

The funding is to meet the ongoing maintenance fee and management costs to enable the continuation of the CBRfree WiFi service to be provided out until 2022-23 as required under the 2014 WiFi Services Agreement with iiNet.

Further Information:

The funding is sought to fulfil the Government's contractual obligations with iiNet, the service provider of CBRfree Wifi. Under the terms of the Agreement, the ACT Government is obligated to pay annual services fee from the completion date of the final coverage area until the expiry date of the Agreement. Under the terms of the Agreement, the expiry date is five years from the completion date of the final coverage area, or the date on which the Agreement is terminated, whichever occurs first. Completion of the CBRfree build is expected to occur in 2019.

CBRfree was introduced in Canberra City in 2014 as part of the Digital Canberra Action Plan and has grown to cover outdoor areas around all of Canberra's town centres. It is now one of the largest free, public WiFi networks in Australia, second only to Melbourne CBD.

The network is used by around 40,000 Canberrans and visitors per month. In providing widespread, reliable, free access to the internet, the network is an important demonstration of the ACT Government's commitment the digital economy and digital services.

It also complements the ACT schools' digital investments by enabling students without broadband internet at home to do their homework in all of Canberra's town centres and many of Canberra's group centres.

Estimated Timing:

Funding ceases in 2022-23.

Budget Initiative Expense Note

Investing in the CBR Innovation Network to boost business innovation

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	1,250	1,250	1,250	1,250	5,000
Offset – Expenses	-150	-150	0	0	-300
Net Expenses	1,100	1,100	1,250	1,250	4,700

The Government will continue to invest in of Canberra's knowledge ecosystem through the CBR Innovation Network. CBRIN connects Canberra's education and research institutions with business communities to help grow more local start-ups, supporting the creation of local jobs and high value economic activity.

Expense:

Funding is provided to establish base operational funding of \$1.25 million per year over four years, for the CBR Innovation Network (CBRIN).

Further Information:

The ACT Government funding support for CBRIN is through a formal Funding Agreement which expires on 30 June 2019. The Government is currently working with CBRIN and its Board in the development of a new Funding Agreement for the period 2019-20 to 2022-23.

Certainty of base funding will allow CBRIN to grow and extend its influence across the institutions, the business community, students and emerging entrepreneurs, with the objective of driving additional economic and community building outcomes.

In addition to funding support, the Government also provides in-kind support. This is in the form of peppercorn rental for accommodation in a government owned property at 1 Moore Street.

CBRIN is recognised across Australia as the exemplar model of innovation, collaboration and engagement support, as well as a best practice service provider in supporting early stage and potential high growth companies.

An independent evaluation found that CBRIN has had significant impacts on Canberra's innovation ecosystem. The report also found that there are more jobs in knowledge economy businesses and that entrepreneurial and innovation capacity has improved in the start-up community, in some small to medium enterprises, foundation member organisations and government.

Estimated Timing:

Funding ceases in 2022-23.

Budget Initiative Expense Note

Supporting business and innovation to keep growing our economy

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	2,840	2,932	3,025	3,119	11,916

The Government will continue driving the diversification of Canberra's economy through international engagement, investment attraction and facilitation, growing exports in products and services, developing key industries and strengthening the local innovation ecosystem.

Office of International Engagement (OIE):

Funding includes 1 FTE at SOG B level on an ongoing basis for the Office of International Engagement (OIE). Without this additional funding, the OIE will be unable to continue to function at current activity levels to attract investment to diversify the ACT economy. This then restricts the ability to create new opportunities to grow Canberra's reputation, as per the requirement in the IES as a city of world standing and a place to invest, study and live.

Innovate, Industry and Investment (III):

The remainder of funding is provided to address long term structural deficits in the III Branch.

To meet existing commitments, the III Branch currently funds 24 FTE, of which 21 FTE are within the III structure and 3 FTE in the Skilled Migration team. The total employee expense is \$3.620 million. This has resulted in a shortfall of \$3.460 million, growing in the out years.

Many programs administered by III do not have FTE attached. For example, there are no FTE attached to the management of the Priority Investment Program, one of the largest funding programs delivered by III. Over time, III has absorbed the administration and costs of new programs or initiatives like Small Business Innovation Partnerships, the Commissioner for International Engagement, CBRfree WiFi administration, the Automated Vehicle trial, Telecommunications Policy and many more without additional resources.

Economic Development and Treasury undertook an extensive review of III's financial position confirming the analysis and extent of the shortfall.

III has managed the shortfall by reducing program delivery and temporarily not backfilling or delaying recruiting into vacant positions in the structure. This has compromised the ability to deliver against existing commitments or capitalise on emerging opportunities to generate economic impact, as well as increasing the strain on individual's ability to perform against their objectives.

Estimated Timing:

Funding is ongoing.

CHIEF MINISTER'S BRIEF

Output 3.1 – Update on Major Projects

Talking points:

- The ACT Government committed \$800,000 per annum for two years from 2018-19 to expand its capacity to pursue the delivery of identified projects and investment proposals that support local jobs, economic growth and industry diversification.
- Strategic Projects within Economic Development was established as part of this commitment, to undertake Whole of Government co-ordination, due diligence and stakeholder engagement to facilitate timely decision-making on key projects.

Areas of priority focus:

University of New South Wales (UNSW) Canberra City Campus proposal

- On 11 October 2018, UNSW submitted a formal proposal to the Territory to develop a higher education and innovation precinct at the Reid CIT Campus and the adjacent carpark site on the opposite side of Constitution Avenue.
- This followed an initial period of investigating the idea, in line with a Memorandum of Understanding entered into between the Territory and UNSW in December 2017.
- The ACT Government is currently working through the detail of UNSW's proposal and the benefits it would bring to the Territory and Canberra community. Discussions with UNSW are continuing as part of this process.
- The Canberra Institute of Technology (CIT) has been involved in the project, as a key stakeholder in any decision about the future of the precinct. CIT will continue to be engaged as government considers UNSW's proposal.
- If Government approves the proposal, any process moving forward will provide appropriate opportunities for stakeholder and community engagement, including consultation during planning and development approval stages.
- UNSW's proposal offers an exciting and unique opportunity to secure the long term presence of a second "group of eight" University in the ACT, further strengthening Canberra's reputation as the education capital.
- Construction of this new campus has potential to serve many of our ambitions as a city: urban renewal, diversifying our economy, attracting and retaining talented people and making the ACT an even better place to live, study and invest.

Aquis Entertainment – Casino Redevelopment

- On 11 December 2018, Government decided that the unsolicited proposal by Aquis to redevelop the Casino precinct could not proceed in its current form.
- Aquis was also invited to consider alternatives to progress a smaller scale casino redevelopment. The Government remains open to further discussions with the new owners of Aquis on the future of the precinct.
- Aquis submitted its proposal to redevelop Canberra Casino and surrounding precinct in August 2015 under the ACT Government's Investment Proposal Guidelines.

Canberra Technology Park, including AIE proposal

- In April 2019, and following extensive community consultation in 2018, the ACT Government announced three key decisions about the future of Canberra Technology Park to:
 - demolish and remediate the buildings on the site, prior to the sale of land;
 - retain responsibility for public green space, including any upgrade and ongoing maintenance as part of any sale process; and
 - enter into direct negotiations with the AIE with a view to reaching agreement on the terms for a direct sale of land to AIE.
- Negotiations with AIE have commenced. Once concluded, the community will be updated on the outcome and on next steps for implementation.
- Further opportunities for community consultation would be included as part of any planning and development approval process.
- In 2014, AIE submitted its proposal to redevelop Canberra Technology Park under the ACT Government's Investment Proposal Guidelines.

Budget Initiative Expenses Note

Output 3.2: VisitCanberra

Delivering the 2020 Australian Tourism Awards

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	350	0	0	0	350
Offset – Expenses	-60	0	0	0	-60
Net Expenses	290	0	0	0	290

The Government will showcase Canberra and continue boosting our tourism sector by hosting the Australian Tourism Awards in Canberra in early 2020. The cost of this initiative will be partially offset by reprioritising existing resources within VisitCanberra.

Further Information:

The Australian Tourism Awards is the tourism industry's peak event—recognising and promoting excellence in tourism. The Awards present the opportunity to showcase Canberra to approximately 900 attendees from the Australian tourism industry. The funding will support a range of event related costs including venue, catering, local industry participation, event theming and promotion.

The location of the Awards is on rotation around Australian States and Territories, and the ACT has been afforded the opportunity to host the 2019 event.

The cost of the event has been estimated at \$488,000, with the Australian Tourism Industry Council expected to contribute \$168,000 towards the cost.

A breakdown of the estimated cost is as follows:

Item	\$
Catering	140,000
Entertainment	45,000
Technical and infrastructure requirements	160,000
Audio Visual	35,000
Theming	50,000
Design and Print	8,000
Event Management	50,000
Total	488,000

Estimated Timing:

Funding is for one year only.

Budget Initiative Expense Note

Output 3.3: Sport and Recreation

Supporting the Australian Olympic and Paralympic Teams – Tokyo 2020

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	100	200	0	0	300

The Government will contribute to the Australian Olympic Committee and Paralympics Australia 2020 Tokyo Team Appeals, as well as providing training grants for eligible ACT athletes. This recognises Canberra's unique status as the home of elite sport through the Australian Institute of Sport at Bruce.

Further Information:

Breakdown of the funding is as follows:

Item	\$
The Australian Olympic Committee (AOC)	100,000
The Australian Paralympic Committee (APC)	100,000
Training grants to eligible ACT athletes	100,000

Historically, AOC and APC request donations from each State and Territory Government in the first half of the calendar year of the upcoming Olympic and Paralympic Games. Both the APC and the ACT Olympic Appeal Committee have already written to the Chief Minister and Minister for Sport for donations towards the 2020 Olympic and Paralympic Games.

Training Grant funding has historically supported eligible ACT able-bodied athletes and para-athletes (athletes with a disability) aspiring to represent Australia at their respective Olympic or Paralympic Games.

The 2016 Training Grants funding pool of \$80,000 provided support to 31 prospective Olympic and Paralympic ACT athletes in the lead up to the 2016 Rio Games. Of those supported, 15 athletes were successful in being selected onto the 2016 Australian Olympic and Paralympic teams. The ACT supported athletes won eight medals (two gold, three silver and three bronze).

Estimated Timing:

Funding is for two years.

Budget Initiative Expenses Note

Output 3.3: Sport and Recreation

Making controlled sports safer

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	318	171	175	176	840
Offset – Expenses	-158	-162	-166	-170	-656
Net Expenses	160	9	9	6	184
Associated Revenue	183	28	28	183	422

The Government will establish a registration system and inspectorate function to implement legislative requirements under the *Controlled Sports Act 2019*. This initiative will be offset by existing funding from combat sports reform and additional revenue generated from registration of events.

Expense:

Cost will be incurred in employing one FTE at ASO 5 level and undertaking inspectorate services. The cost will be offset by Budget funding provided in the 2017-18 Budget for controlled sports reform.

Further Information:

The Controlled Sports Act provides for the regulation of combat sports events in the ACT and sets clear expectations for industry regarding the conduct of events, with a particular emphasis on the safety of contestants, and the integrity of the activities in general. It supports participation given the benefits such as, fitness, discipline, and social interaction. At the same time it seeks to reduce the risk of injury by providing controlled and consistent rules across the many variants of combat sports operating in the ACT.

The Act provides for registration of participants in defined events, minimum standards for the conduct of events and compliance and enforcement functions.

Under this initiative it is envisaged that the inspectorate function (for compliance and enforcement) will be outsourced to Sport and Recreation, Victoria (in the first year of operations) and registrations will be maintained through Access Canberra.

Recruitment and training of ACT based inspectors will be undertaken once the industry has settled into the new scheme and the Government establishes on the number of compliance issues to be addressed through inspectorate services.

Estimated Timing:

Funding is ongoing.

Budget Initiative Capital**Output 3.3: Sport and Recreation****More facilities for Stromlo Forest Park**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	200	0	0	0	200

The Government will undertake design and planning for the Stromlo Forest Park District Playing Fields, as part of our efforts to ensure local infrastructure grows alongside new communities in the Molonglo valley.

Further information:

This initiative is consistent with Election Commitment, "ACT Labor will invest \$200,000 for design and planning of a new DPF for sporting and recreational use in the fast growing Molonglo community".

The main objective of the future District Playing Fields (DPF) will be to provide both the sporting and broader community of Molonglo (particularly the outdoor field sports), with a comparable DPF facility as provided in other parts of the city. The DPF will also service the local community in terms of providing a quality irrigated space that can support a diverse range of health and physical recreation activities. This is in line with current community expectations regarding the provision of suitable sport and recreation facilities.

While Molonglo does not yet have a DPF, its population continues to grow. Current government population projections estimate that Molonglo's population will surpass Weston Creek by 2027 (26,779 versus 24,565) and will reach 50,000 (which will make it roughly the same size as Woden) by 2032.

Output 3.3: Sport and Recreation**Delivering the Home of Football at Throsby**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	750	10,000	13,795	0	24,545
Offset – Capital	0	0	-4,545	0	-4,545
Net Capital	750	10,000	9,250	0	20,000
Depreciation	0	0	220	614	834
Associated Expenses	0	0	97	401	498
Total Expenses	0	0	317	1,015	1,332

The Government will deliver a dedicated 'Home of Football' at Throsby which will include football pitches, an indoor futsal facility, office space and associated amenities. The ovals will also be available for informal community use. The project will be delivered in partnership with Capital Football, which will also make a financial contribution to the facility.

Further information:

This is consistent with an Election commitment – “Playing fields for football and cricket in the new suburb of Throsby, with future scope for tennis facilities.”

Capital Football will manage the facility. It is considered that joint funding arrangements would provide incentives for Capital Football to manage the facility in an efficient way.

There are previous examples such as the Phillip Oval which was developed with joint funding and is being successfully managed in partnership with AFL and cricket groups under a similar arrangement.

Budget Initiative Expense Note**Output 3.4: Events****Delivering the ICC Twenty20 Cricket World Cup in 2020**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	1,765	0	0	0	1,765

Canberra will host five women's group matches at Manuka Oval as part of the International Cricket Council's Women's Twenty20 World Cup in February 2020. The Government's support for these matches is part of our agenda to actively support top-level women's sport and grow more good jobs by attracting major events and tourism.

Expense:

Funding as above.

Further Information:

Provisional breakdown of the expenses is as follows:

Description	Amount \$ '000
Venue	1,513
Training Venues	69
City Dressing and Activation	65
Diplomatic Engagement	5
Volunteers	3
Hospitality	10
Marketing and Promotion	100
Total	1,765

Estimated Timing:

Funding is for one year only.

Budget Initiative Capital**Output 3.5: Arts Engagement****Upgrading local arts facilities**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	375	650	650	0	1,675
Depreciation	0	9	26	40	75

The Government will deliver upgrades and prepare designs for further capital works at the Ainslie + Gorman Arts Centres and the Strathnairn Arts Centre. The works at Ainslie + Gorman will help prepare the facility for celebrating its 50th anniversary as one of Canberra's central arts hubs.

Further information:

Details of works to be undertaken over three years include the following:

- Critical roofing and safety works at Strathnairn, Gorman House and Ainslie Arts Centres.
- Design, cost planning and delivery staging for capital works to commemorate the 50th anniversary of Ainslie and Gorman House Arts Centres; and
- Design and construction of a new entry road and main access pathway at Stathnairn Arts Centre.

Budget Initiative Expense Note

Output 3.6: Higher Education, Training and Research

Growing future skills with more apprenticeship and vocational training places

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	500	500	500	0	1,500

The Government will establish a *Future Skills for Future Jobs* grants program to support industry projects that help increase Australian Apprenticeship commencements in the ACT. This initiative will attract matched contributions from the Commonwealth Government through the *National Partnership on the Skilling Australians Fund*.

Expense:

Funding is as above with matching contribution from the Commonwealth Government.

Further Information:

Funding would establish a grants program to increase Australian Apprenticeship (AA) commencements in the ACT.

The program would fund innovative, industry-based projects, developed in partnership with vocational education and training (VET) stakeholders, to increase the number of AA commencements.

Projects may involve a range of industries, including information technology, civil construction and other initiatives directly supported by the ACT Government (e.g. community services, health and the National Disability Insurance Scheme). The public sector workforce will also be a key target group for AA commencements.

Funding allocated to the proposal through the 2019-20 budget process will be matched by the Commonwealth through the National Partnership on the Skilling Australians Fund until 2021-22.

Estimated Timing:

Funding is for three years.

Budget Initiative Expense Note

Output 3.6: Higher Education, Training and Research

Matching apprentices and trainees to the right job

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	94	97	100	0	291

The Government will support increased Australia Apprenticeship commencements by establishing a new Workforce Skills and Development Unit which can help match training workers to suitable employment placements. This initiative will attract matched contributions from the Commonwealth Government through the *National Partnership on the Skilling Australians Fund*.

Expense:

Together with matching contribution from the Commonwealth Government, funding is for 1 FTE at SOG A level.

Further Information:

Funding is being sought to engage industries that are identified as underutilising vocational education and training (VET) to encourage them to take on apprentices, trainees, pre-apprenticeship placements and higher apprenticeships.

Diversifying the availability and use of VET in the ACT is expected to expand Canberra's skills base, unlock growth potential, accelerate business innovation and investment, and generate new and higher wage jobs.

Estimated Timing:

Funding is for three year

Budget Initiative Expense Note

Output 6.1: Revenue Management

Strengthening fairness in tax collection

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Expenses	4,000	4,100	4,300	4,400	16,800
Associated Revenue	4,000	4,400	4,400	4,400	17,200
Revenue Foregone	-560	-560	-560	-560	-2,240
Net Revenue	3,440	3,840	3,840	3,840	14,960

The Government will support the ACT Revenue Office to collect revenue fairly and appropriately through compliance and debt recovery activities. Improved compliance will ensure that taxpayers who do the right thing do not end up subsidising those who avoid their legitimate tax obligations. As part of this initiative, the Government will also reduce the default penalty tax rate for non-compliance from 50 per cent to 25 per cent, which better aligns the ACT with penalty tax arrangements in other states.

Further Information:

Expenses

Funding provided to ensure staffing levels and compliance effort can be maintained at existing levels.

- Changes to policy affecting rates and land tax have seen call volumes, correspondence and customer interactions increase.
- It has also led to an increase in the number of objections and appeals and an increase in debt levels which require ongoing management.
- The increase in the volume of interactions with taxpayers is putting pressure on timelines and the quality of responses.

Associated Revenue

The estimated revenue is expected to be from a program of assessing and collecting land tax from taxpayers who were liable for land tax but have subsequently sold their investment property.

Revenue Foregone

The reduction in penalty tax rate will be evenly split between land tax and payroll tax.

Estimated Timing:

The initiative is ongoing.

Budget Initiative Capital**Output 7.1: Shared Services****Replacing the Human Resource Information Management System**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	13,000	20,708	0	0	33,708
Total Capital	13,000	20,708	0	0	33,708
Depreciation	0	1,625	4,214	4,214	10,053
Associated Expenses	2,090	8,655	3,620	1,520	15,885
Unwinding of Savings	2,218	2,662	1,236	383	6,499
Net Expenses	4,308	12,942	9,070	6,117	32,437

The Government will roll out a new whole of government human resource information management system. This initiative is expected to generate future efficiencies through additional functionality and increased automation.

Staffing:

20 FTE will be employed in 2019-20 at different levels to perform functions such as, project management, program coordination, solutions and enterprise architecture, change management, business analysis, communications and benefits analysis.

Temporary staff will be employed as required for functions such as, payroll, procurement, probity, third party service provision and internal technical requirements.

Further information:

The above funding supplements funding provided in the 2017-18 Budget. Complete profile of that funding is as follows:

	2017-18	2018-19	2019-20	2020-21	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	2,750	5,500	2,750	0	11,000
Depreciation	0	550	1,650	2,200	4,400
Associated Expenses	0	500	1,500	2,000	4,000
Offset – Associated Expenses	0	-610	-2,218	-3,196	-6,024
Net Expenses	0	440	932	1,004	2,376

As a result of the supplementary funding and extended work revised savings will be as follows:

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Net Savings	0	534	1,960	2,813	5,307

Budget Initiative Capital**Output 7.1: Shared Services****Oracle Whole of Government licensing**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	3,700	0	0	0	3,700
Depreciation	1,233	1,233	1,234	0	3,700
Associated Expenses	2,110	2,442	1,940	0	6,492
Offset – Associated Expenses	-1,000	-1,000	-1,000	0	-3,000
Net Expenses	2,343	2,675	2,174	0	7,192

The Government will improve the whole of government digital capability and service delivery by centralising technology licensing governance and developing a strategy for key digital functionality to be managed through cloud-based services. This initiative will be partially offset by a reduction in licence fees currently paid by the Territory.

Funding:

Expense funding includes 1 FTE at SOG B level in each of 2019-20 and 2020-21 and 1 FTE at ASO 6 level in 2020-21. The remainder of the expense funding is for licensing.

Further information:

The initiative will achieve a consolidated whole of government (WoG) technology licensing agreement to replace multiple separate agreements across the Territory. The project will also deliver a comprehensive Territory strategy to meet requirements in key areas relating to financial, contract and revenue management, and consider the feasibility of moving those functions currently performed by on-premises hardware and applications to the Cloud.

The project comprises three phases:

- Phase 1 – consolidate more than 25 existing agreements into a single technology licensing agreement. The new agreement will be for three years and generate economies of scale. Further, it would align the Territory's use of Oracle and licence entitlements and would simplify future monitoring of licensing compliance.
- Phase 2 – Oracle licensing governance process development and contract management.
- Phase 3 – Future financial management capability strategy development, including a market scan of options to meet Territory requirements in key areas including financial, contract and revenue management.

Budget Initiative Capital**Output 9.1 Property Services****Upgrading local community centres**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	150	250	300	300	1,000
Depreciation	0	4	10	18	32

The Government will upgrade community buildings across the ACT, including the Mount Rogers Community Centre, the Belconnen Community Centre and the Tuggeranong Community Centre. These upgrades will ensure our community centres continue to be accessible and comfortable for the community groups that use them.

Further information:

\$1 million over four years will be used to upgrade a number of community buildings and halls for community groups that deliver a range of services to the community on behalf of the ACT Government. The benefits of the proposal include:

- addressing core building compliance and safety issues (associated with aged infrastructure);
- enabling the buildings to continue to be available for community use;
- allowing time to plan the future uses of the buildings and the future accommodation requirements for community tenants; and
- avoiding/deferring the need to re-locate community tenants.

The main features of the proposal include:

- professional services including design development for the building scope of works, delivery methodology, quantity surveyor, consultation and tender for approved works program; and
- base building services refurbishment and amenities upgrade. Building occupancy would potentially be disrupted during this phase with minor accommodation relocations.

Budget Initiative Capital**Output 9.1 Property Services****Supporting smarter working in the new ACT Government office projects**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	6,510	3,374	0	0	9,884
Depreciation	298	1,131	1,443	1,443	4,315
Associated Expenses	9,117	6,819	2,598	1,997	20,531
Net Expenses	9,415	7,950	4,041	3,440	24,846

The Government will transition directorates to the new Dickson and Civic Office Buildings in 2020 by delivering fit-out and ICT infrastructure that supports more efficient work practices such as digital record-keeping and activity-based work.

Funding:

Capital funding includes the following:

- collaboration and communications systems and core IT infrastructure;
- installation of wayfinding technology and communal work points;
- commissioning of kitchen, fire service, waste stations etc.;
- indigenous cultural projects;
- electronic lockers;
- security costs and secure car parking; and
- capital costs related to CSD-CYPS.

Expense funding includes the following:

- decant and moving costs;
- annual licensing fees for electronic lockers;
- ongoing lifecycle costs for communal work points, wayfinding technology, and collaboration and communication systems;
- increased costs due to laptops; and
- directorate related costs associated digitisation and records sentencing and managing technology and business process change.

For CMTEDD, in 2019-20, two FTE (ASO 4 and ASO 3) will work on digitisation and records sentencing and a SOG C will work on managing technology and business process change.

Budget Initiative Capital**Output 9.1 Property Services****Upgrading community childcare centres**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	494	0	0	0	494

The Government will undertake building upgrades for various government-owned properties that are home to local childcare centres, including the Maitland Centre in Hackett, Spence Children's Cottage and Mount Rogers Community Centre. This work will be delivered through the *Better Infrastructure Fund*.

Funding:

This initiative will be funded from within the existing level of the *Better Infrastructure Fund*, with the 2019-20 total CMTEDD allocation being \$7.788 million.

Budget Initiative Capital**Output 9.1 Property Services****Revitalising heritage buildings**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	425	0	0	0	425

The Government will undertake refresh works on a number of heritage buildings and assets, including fresh painting for the Albert Hall and improvements to the Civic Merry Go Round. This work will be delivered through the *Better Infrastructure Fund*.

Funding:

This initiative will be funded from within the existing level of the *Better Infrastructure Fund*, with the 2019-20 total CMTEDD allocation being \$7.788 million.

Budget Initiative Capital**Output 9.1 Property Services****Upgrading Manuka Pool**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	800	0	0	0	800

The Government will upgrade to Manuka Pool to increase accessibility and safety, while protecting the heritage character of Canberra's oldest community pool. This work will be delivered through the *Better Infrastructure Fund*.

Funding:

This initiative will be funded from within the existing level of the *Better Infrastructure Fund*, with the 2019-20 total CMTEDD allocation being \$7.788 million.

Budget Initiative Capital**Output 9.2 Venues****Strengthening security at GIO Stadium**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	440	0	0	0	440
Net Capital	440	0	0	0	440
Depreciation	0	44	44	44	132
Associated Expenses	50	0	6	11	67
Net Expenses	50	49	55	60	214

The Government will improve security measures at GIO Stadium, including upgrading the CCTV network and delivering infrastructure works to protect against hostile vehicle incidents. These works will be implemented as part of a nationally-coordinated effort to deliver safer public venues.

Funding:

Capital funding will be used to implement a Hostile Vehicle Mitigation strategy, including building hostile vehicle infrastructure; and

Expense funding will be used for training on security and counter terrorism.

Budget Initiative Capital**Output 9.2 Venues****Improving major venues**

	2019-20	2020-21	2021-22	2022-23	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Capital	1,766	0	0	0	1,766

The Government will undertake landscaping works and security camera upgrades, install new signage and construct other new venue infrastructure at the National Arboretum Canberra.

We will also undertake works to improve amenity for visitors at Exhibition Park, GIO Stadium and Manuka Oval, and prepare concept plans and design for an improved Eastern Grandstand at Manuka.

These initiatives will be delivered through the *Better Infrastructure Fund*.

Funding:

This initiative will be funded from within the existing level of the *Better Infrastructure Fund*, with the 2019-20 total CMTEDD allocation being \$7.788 million.

CORPORATE Notes

CMTEDD STAFFING NUMBERS

Talking Points:

Table 1: Estimated Employment Level

	2017-18 Actual Outcome ¹	2018-19 Budget ²	2018-19 Estimated Outcome ¹	2019-20 Budget ²
Staffing (FTE)	2,319	2,391	2,369 ⁴	2,475 ⁵

Note(s):

- These figures relate to 30 June staffing levels.
- These figures relate to estimated average annual staffing figures.
- All figures exclude ACT Insurance Authority, Independent Competition and Regulatory Commission, and Superannuation Provision Account staff.
- The difference between the 2018-19 estimated outcome and the 2018-19 Budget is mainly due to the transfer of staff from Shared Services ICT to ACT Health. *more detail at (A).*
- The difference between the 2019-20 Budget figure and the 2018-19 estimated outcome is mainly due to 2019-20 Budget initiatives and the conversion of labour hire contractors within Access Canberra to ACT Public Service employees. *more detail - see page 44 (B)*

2018-19 Estimated Outcome

- The estimated decrease of 22 FTE (-0.9%) from the 2018-19 Budget to the 2018-19 estimated outcome is mainly due to the transfer of staff from Shared Services ICT to ACT Health Directorate in December 2018.

A	A	B	C	D	E
Stream	2018-19 Budget	2018-19 Estimated Outcome	FTE Variance (B - A)	Variance as a Percentage of CMTEDD Total FTE	Key influencing factors
Chief Minister	399	407	+8	+2.0%	Can be attributed to staff turnover actions, including backfilling arrangements.
Access Canberra	576	598	+22	+3.8%	An increase of 24 employees to meet the growing demand for services.
Treasury	573	590	+17	+3.0%	Increases Civil, Social and Commercial Infrastructure Branches to meet project needs.
Shared Services	842	774	-68	-8.1%	<ul style="list-style-type: none"> Transfer of 27 staff from Shared Services to ACT Health Directorate in December 2018; 22 unfilled ICT Project Officer positions due to lower ICT project work.
CMTEDD Total	2,391 ⁷	2,369	-22 ⁷	-0.9%	

⁷Variation due to rounding

Budget

- The estimated increase of 84 FTE (3.5%) from the 2018-19 Budget to the 2019-20 Budget is primarily due to an increase of 84 FTE associated with funding of new initiatives (Attachment A), offset by ceasing/reducing Budget initiatives and transfer of staff to ACT Health. Key areas include:
 - an increase of 24 FTE associated with the conversion of labour hire contractors within Access Canberra to ACT Public Service employees;
 - an increase of 16 FTE associated with projects requirements within Infrastructure Finance and Capital Works;
 - an increase of 3.5 FTE associated with increased funding for landholder duty compliance within Revenue Management;
 - an increase of 2 FTE in the Office of the Deputy Under Treasurer, Commercial Services and Infrastructure;
 - an increase of 2 FTE within ACT Property Group resulting from a restructure;
 - an increase of 0.5 FTE within Shared Services associated with increased funding for digitising government records;
 - a decrease of 21 FTE associated with ceasing/reducing Budget initiatives; and
 - a decrease of 27 FTE associated with Shared Services staff being transferred to ACT Health Directorate in December 2018.

INSECURE WORK

Business Unit	Ceasing/Reducing Initiatives	Decrease in FTE
Access Canberra	Faster processing for Working with Vulnerable People checks.	10
	Easier registration for local cafes.	3.5
Economic and Financial Policy Group	Delivering a new Compulsory Third Party Insurance scheme	0.5
	Deliberative Democracy	2
Office of the Chief Digital Officer	iConnect	3
	Data analytics for smarter policy	2
CMTEDD Total		21

Estimated CMTEDD FTE by Stream 2019/20

Stream	2019-20 Budget
Chief Minister	437
Access Canberra	608
Treasury	599
Shared Services	831
CMTEDD Total	2475

2017-18 Actual Outcome

- ← ie compare with last year Budget maps*
- In Budget Statement B 2018-19, the 2017-18 estimated outcome was 2350. Budget Statement B 2019-20 reports the 2017-18 actual outcome as 2319. The variance of 31 FTE (or 1.3%) is mainly due to delays in recruitment processes for Shared Services projects.

Executive Employment

- As at 29 May 2019, there were 81 staff employed in executive positions in CMTEDD. Of these, 37 were women and 44 were men (this excludes executives in the ACT Insurance Authority (ACTIA) who report separately). This is an increase of 4 headcount since June 2018.

Diversity Cohort	Headcount	Percentage of Executives	Change since June 2018
Women	37	45.7%	+8.0%
Aboriginal and/or Torres Strait Islander	0	0.0%	-1.3%
People with Disability	2	2.5%	-0.1%
Culturally and/or Linguistically Diverse	4	4.9%	+2.3%

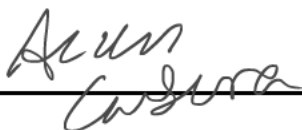
Senior Officer Employment

- As at 29 May 2019, there were 922 staff employed in Senior Officer positions in CMTEDD. Of these, 411 were women and 511 were men (this excludes Senior Officers in the ACTIA who report separately). This is an increase of 36 headcount since June 2018.

CORPORATE Notes

New Budget Initiatives 2019-20

Initiative	Description	2019-20 FTE
Chief Minister Stream		
ACT Land Titles business system modernisation	The Government will add functions to the new ACT Land Titles System to allow for historical document searches, a 'Title Watch' notification service and the delivery of e-Conveyancing. The cost of this initiative will be partially offset by additional e-Conveyancing and registration revenue.	1.0
Supporting more permanent ACT Government jobs	The Government will lead by example in improving job security for ACT government employees by reviewing the use of casual and temporary employment across directorates. This review will aim to identify roles or work types currently being done by temporary staff which can be transitioned to secure, permanent roles over time.	1.0
Strengthening transparent government	The Government will boost the capacity of the Public Sector Standards Commissioner to respond to complaints in a comprehensive and timely way. This will complement the establishment of the ACT Integrity Commission, to ensure that all public officials and public servants in the ACT conduct themselves with the high standards of probity and professionalism Canberrans expect.	1.0
Moving delivery of more community services online	The Government will continue to make it easier for people to access our essential services by making more of them available online. This initiative will be partially offset by service delivery efficiencies.	29.0



Supporting business and innovation to keep growing our economy	The Government will continue driving the diversification of Canberra's economy through international engagement, investment attraction and facilitation, growing exports in products and services, developing key industries and strengthening the local innovation ecosystem.	1.0
Making controlled sports safer	The Government will establish a registration system and inspectorate function to implement legislative requirements under the Controlled Sports Act 2019. This initiative will be offset by existing funding from combat sports reform and additional revenue generated from registration of events.	1.0
Matching apprentices and trainees to the right job	The Government will support increased Australia Apprenticeship commencements by establishing a new Workforce Skills and Development Unit which can help match training workers to suitable employment placements. This initiative will attract matched contributions from the Commonwealth Government through the <i>National Partnership on the Skilling Australians Fund</i> .	1.0
Training ACT Government frontline workers to respond to family violence	The Government will continue to support the delivery of the Domestic and Family Violence Frontline Worker Training Strategy across the ACT Public Service. The training is helping to develop a skilled and educated workforce which is equipped to recognise and respond to domestic and family violence when our staff are providing frontline services to the Canberra community. This initiative will be funded by the Safer Families Levy.	0.5
Total		35.5
Access Canberra		
Stronger compliance to improve building quality	The Government will continue improving building quality in the ACT by boosting resources for the Territory's building regulator to undertake more monitoring and compliance activity. This initiative will be funded by industry through a modest increase of \$350 to the Building Licence fee and an 0.1 per cent increase to the Building Levy fee.	16.0
Working with Vulnerable People base pressure	The Government will provide more resources for the Working with Vulnerable People Scheme to speed up application processing time while ensuring the scheme continues to reduce the risk of harm to vulnerable people in the Territory. This initiative is partially offset by increased registration fees for people seeking a Working with Vulnerable People Card in the context of professional employment.	8.0

Delivering graduated licensing to reduce road deaths and accidents	The Government will implement reforms to the Graduated Licensing Scheme to provide a staged approach to driver licensing with restrictions and sanctions that are reduced as experience is gained. These reforms are necessary to reduce the harm disproportionately experienced by our most vulnerable drivers and will address major crash factors such as age, inexperience and risk taking behaviour.	0.5
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Total **24.5**

Treasury Stream

Supporting smarter working in the new ACT Government office projects	The Government will transition directorates to the new Dickson and Civic Office Buildings in 2020 by delivering fit-out and ICT infrastructure that supports more efficient work practices such as digital record-keeping and activity-based work.	3.0
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Total **3.0**

Shared Services

Oracle Whole of Government licensing	The Government will improve the whole of government digital capability and service delivery by centralising technology licensing governance and developing a strategy for key digital functionality to be managed through cloud-based services. This initiative will be partially offset by a reduction in licence fees currently paid by the Territory.	1.0
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Replacing Human Resources Information Management System	The Government will roll out a new whole of government human resource information management system. This initiative is expected to generate future efficiencies through additional functionality and increased automation.	20.0
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Total **21.0**

CORPORATE Notes

Staffing Numbers as at 29 May 2019

Business Unit	FTE	Headcount
Chief Minister Stream	1010.5	1055
Access Canberra	600.8	618
Corporate	62.0	64
Communications & Engagement	33.1	35
Economic Development	173.6	190
Office of the Chief Digital Officer	16.9	17
Office of the Head of Service	3.7	4
Policy and Cabinet	53.1	55
Strategic Finance	23.1	24
Workforce Capability & Governance	44.2	48
Treasury Stream	1372.8	1420
Office of the Under Treasurer	3.4	4
Commercial Services & Infrastructure	1118.8	1158
*ACTIA	17.7	19
Infrastructure Finance & Capital Works	94.5	97
Office of the Deputy Under Treasurer CS&I	5.0	5
Procurement ACT	59.4	61
Property & Venues	169.4	180
Shared Services	772.9	796
Economic, Budget & Industrial Relations	250.6	258
*Economic and Financial Policy Group	39.0	40
Finance & Budget	46.0	47
Office of the Deputy Under Treasurer EB&IR	3.0	3
Revenue Management	103.2	108
Workplace Safety & Industrial Relations	59.4	60
CMTEDD Total	2383.3	2475

*Note – ACTIA and Superannuation Provision Account (4 FTE/HC) staff are not included in CMTEDD Budget staffing estimates.

CORPORATE Notes

Diversity Cohort	Headcount	Percentage of Senior Officers	Change since June 2018
Women	411	44.6%	+0.4%
Aboriginal and/or Torres Strait Islander	13	1.4%	+0.5%
People with Disability	47	5.1%	-0.4%
Culturally and/or Linguistically Diverse	160	17.4%	0.0%

CMTEDD Diversity and Inclusion Strategy

- The CMTEDD Diversity and Inclusion Strategy (the Strategy) was launched in 2018, which strives to offer an inclusive working environment where people can be their authentic selves, where diversity is valued and celebrated, and to ensure equity in employment for all CMTEDD employees.
- The Strategy is championed by the CMTEDD Diversity and Inclusion Champion (Kareena Arthy – Deputy Director-General, Economic Development), and is supported by the REDCO Executive Sponsor (Stephen Miners – Deputy Under Treasurer, Economic, Budget and Industrial Relations), the CMTEDD Women’s Executive Sponsor (Robert Wright – Executive Group Manager, Corporate), and the RAP Executive Sponsor (Sue Vroombout – Executive Group Manager, Economic and Financial Policy Group).
- Supporting the Directorate’s Diversity and Inclusion commitments, the CMTEDD Aboriginal and Torres Strait Islander Staff Network, the CMTEDD Pride Network and the CMTEDD Disability Employment Network were launched in 2019.

CMTEDD Reconciliation Action Plan

- CMTEDD's first Reconciliation Action Plan (RAP), the *CMTEDD Innovate Reconciliation Action Plan May 2017-April 2019*, was completed in April 2019, successfully completing 19 actions with 159 discrete deliverables.
- The development of the Directorate's next RAP, a Stretch RAP, is underway. An initial draft has been developed and is being prepared for Director-General review prior to submission to Reconciliation Australia (this financial year) for endorsement.

Diversity Statistics

- As at 29 May 2019, 113 (4.6%) of CMTEDD employees identified as a Person with Disability. This is equal to the 27 June 2018 headcount of 113.
- As at 29 May 2019, 41 (1.7%) of CMTEDD employees identified as being of Aboriginal and/or Torres Strait Islander background. This is 5 higher than the 27 June 2018 headcount of 36.
- As at 29 May 2019, 489 (19.9%) of CMTEDD employees identified as culturally and/or linguistically diverse, higher than the ACTPS average of 17.9% (as at June 2018). This is 25 higher than the 27 June 2018 headcount of 464.

Related Questions on Notices (QoNs)

- Budget Estimates 2018-19 – QON 23 – Reconciliation Action Plans Across Government
- Budget Estimates 2018-19 – QON 246-247 – Communications and Engagement Staffing Numbers

CORPORATE Notes

Reconciliation Action Plan (RAP)

Progress since the 2018 Aboriginal and Torres Strait Islander Elected Body Hearings

- 167 actions in total have been successfully completed in the current CMTEDD Innovate RAP
 - Approximately 58 since the last hearings.
- A commitment in current RAP to develop the next RAP will be completed this

Talking points:

- The 2017-19 CMTEDD Innovate RAP is nearing completion.
- Five RAP working group meetings were held in 2018.
- The RAP Working Group included representation from Aboriginal and Torres Strait Islander staff.

2017-2019 RAP Action Highlights

- Around 58 actions have been completed since the last ATSIEB hearings following a concerted effort to ensure that reporting/tracking of commitments is a priority for line areas. As at March 2019, 96% of actions are reported as completed.
- Aboriginal and Torres Strait Islander employment service providers
CMTEDD Corporate has been actively engaging with Aboriginal and Torres Strait Islander Service Providers. An example of this was the use of Shine People Solutions employment agency, a Supply Nation accredited agency, in assisting Cabinet and Policy to fill an Aboriginal and Torres Strait Islander identified position.
- International Artists Exchange
A successful ACT Aboriginal and Torres Strait Islander artist has been selected for the International exchange program to be hosted in Wellington from 22 April-5 June 2019. As part of the exchange program a Maori artist will come to Canberra for a period of six weeks in May/June 2019 and will be hosted by Ainslie and Gorman Arts Centre.
- Create employee resources to help facilitate cultural awareness
An Acknowledgement to Country poster has been developed and placed in meeting rooms during 2018. An article appeared in the CMTEDD internal EDM, The Loop, which referenced all materials and encouraged staff to deliver Acknowledgement of Country.
- Review HR and recruitment procedures and policies to ensure there are no barriers to Aboriginal and Torres Strait Islander employees and future applicants participating in our workplace.
The CMTEDD Flexible Working Arrangements Fact sheet and the ACT Public Sector Recruitment Guidelines have been reviewed by the Yuruana Centre.

Stretch RAP 2019-21

- Ms Sue Vroombout, Executive Group Manager, Economic and Financial Group, is the Executive RAP Sponsor for the 2019-2021 CMTEDD RAP.
- The first phase of the development of this Stretch RAP is through a cultural workshop held on 25, 26 and 27 March 2019.

CORPORATE Notes

Estimated Employment Level

Table 1: Estimated Employment Level

	2017-18 Actual Outcome ¹	2018-19 Budget ²	2018-19 Estimated Outcome ¹	2019-20 Budget ²
Staffing (FTE)³	2,319	2,391	2,369 ⁴	2,475 ⁵

Note(s):

1. These figures relate to 30 June staffing levels.
2. These figures relate to estimated average annual staffing figures.
3. All figures exclude ACT Insurance Authority, Independent Competition and Regulatory Commission, and Superannuation Provision Account staff.
4. The difference between the 2018-19 estimated outcome and the 2018-19 Budget is mainly due to the transfer of staff from Shared Services ICT to ACT Health.
5. The difference between the 2019-20 Budget figure and the 2018-19 estimated outcome is mainly due to 2019-20 Budget initiatives and the conversion of labour hire contractors within Access Canberra to ACT Public Service employees.

Strategic Objectives and Indicators

Strategic Objective 1

Provision of high quality policy advice and support to the ACT Government, including coordinated and integrated policy development and service delivery across government agencies, and delivery of a more agile, responsive and innovative public service to deliver government priorities

Effective delivery of government policy and objectives requires coordination, cohesion and alignment of efforts across the ACT Public Service (ACTPS). The Directorate leads and coordinates whole of government strategy and policy development. This includes:

- leadership of whole of government policy development and priorities, and the implementation of key government decisions;
- proactive engagement with directorates on key policy or service issues, including providing advice from a whole of government perspective;
- leading and coordinating policy and project initiatives targeted at improving the effectiveness and efficiency of regulatory reform and red tape reduction;
- leading and coordinating digital transformation initiatives across the ACT Government;
- supporting the Chief Minister's proactive engagement in intergovernmental fora, including the Council of Australian Governments; the Council for the Australian Federation; Council of Capital City Lord Mayors; with the NSW Premier on cross border issues; and the Canberra Region Joint Organisation;
- ensuring that advice to the Chief Minister and Cabinet is evidence based, timely, accurate, robust and covers essential issues succinctly, clearly and in sufficient detail;