



**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

## Freedom of Information Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI Reference: CMTEDDFOI 2021-267

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents and schedule	N/A
4. Additional information identified	No
5. Fees	N/A
6. Processing time (in working days)	10
7. Decision made by Ombudsman	N/A
8. Additional information identified by Ombudsman	N/A
9. Decision made by ACAT	N/A
10. Additional information identified by ACAT	N/A

**CAUTION:** This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Please find online enquiry details below. Please ensure this enquiry is responded to within fourteen working days.

### **Your details**

**All fields are optional, however an email address OR full postal address must be provided for us to process your request. An email address and telephone contact number will assist us to contact you quickly if we need to discuss your request.**

Title:

First Name:

Last Name:

Business/Organisation:

Address:

Suburb:

Postcode:

State/Territory:

Phone/mobile:

Email address:

### **Request for information**

**(Please provide as much detail as possible, for example subject matter and relevant dates, and also provide details of documents that you are not interested in.)**

Under the Freedom of Information Act 2016 I want to access the following document/s (\*required field):

Any document/information/record: - Provided to energy providers related to and defines what is an emergency repairs during COVID and the latest lockdown. - Why this is considered a safety concern and the decision to put this process of emergency repairs in place. Such as the cold in Canberra in winter and the risk to the public. - If available specifically relating to emergency heating repairs conducted by providers such as ActewAGL energy shop. ActewAGL have advised that they were provided with guidelines.

I do not want to access the following documents in relation to my request::

Please call to clarify

Thank you.  
Freedom of Information Coordinator



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Our ref: CMTEDDFOI 2021-267



## **FREEDOM OF INFORMATION REQUEST**

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 8 October 2021.

Specifically, you sought: *“Any document/information/record: - Provided to energy providers related to and defines what is an emergency repairs during COVID and the latest lockdown. - Why this is considered a safety concern and the decision to put this process of emergency repairs in place. Such as the cold in Canberra in winter and the risk to the public. - If available specifically relating to emergency heating repairs conducted by providers such as ActewAGL energy shop. ActewAGL have advised that they were provided with guidelines”.*

### **Authority**

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

### **Timeframes**

In accordance with section 40 of the Act, CMTEDD is required to provide a decision on your access application by 5 November 2021.

### **Decision on access**

A search of CMTEDD records has failed to identify any documentation in relation to your request. The search was conducted using the information you provided.

I am satisfied that appropriate searches were completed and that no documents relevant to your request are held by CMTEDD.

### **Additional Information**

I believe the information requested refers to the Public Health Direction that allows for urgent repair or maintenance to be undertaken without requiring an exemption, which would be the COVID task force. The COVID task force falls within the ACT Health Directorate.

Noting this, your application was transferred to ACT Health on 21 October 2021. In accordance with section 57(3) of the Act, this date is now taken to be the date the request was received.

If you have any queries about your application now with ACT Health, please contact the Freedom of Information Coordinator on 6124 9833 or [healthfoi@act.gov.au](mailto:healthfoi@act.gov.au)

### **Ombudsman Review**

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in CMTEDD disclosure log, or a longer period allowed by the Ombudsman.

We recommend using this form [Applying for an Ombudsman Review](#) to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

Via email: [actfoi@ombudsman.gov.au](mailto:actfoi@ombudsman.gov.au)

### **ACT Civil and Administrative Tribunal (ACAT) Review**

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Level 4, 1 Moore St  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact me by telephone on 62077754 or email [CMTEDDFOI@act.gov.au](mailto:CMTEDDFOI@act.gov.au).

Yours sincerely



Katharine Stuart  
Information Officer  
Information Access Team  
Chief Minister, Treasury and Economic Development Directorate

22 October 2021