



ACT
Government

Territory and Municipal Services

Dear _____

Freedom of Information request

I refer to your application made under the *Freedom of Information Act 1989* (the Act) received on 5 August 2014, in which you sought access to the full patronage numbers for school bus route 551 between February 2010 to the end of July 2014.

Decision

I am an officer authorised under section 22 of the Act to make a decision in relation to your request.

The passenger boarding figures for school bus route 551 from February 2010 to July 2014 have been identified and I have included a copy with this letter. The reason for this bus service being withdrawn was due to low patronage. The passenger boarding figures were used to support this decision.

If you have any further queries in relation to school services, I would encourage you to call the schools information hotline on 6205 5033. The hotline is available until Friday 12 September 2014 and is open between Monday to Friday 8am – 5pm.

Right of review

If you are dissatisfied with my decision, you have the right to seek an internal review. If you wish to seek an internal review you should write to:

The Director-General
Territory and Municipal Services
C/- Freedom of Information Coordinator
GPO Box 158
CANBERRA ACT 2601

You have 28 days from the date of this letter to seek an internal review, or such other period as the Director-General permits.

ACT Civil and Administrative Tribunal

If you are still dissatisfied after TAMS has conducted an internal review, you can seek an independent review of the decision by the ACT Civil and Administrative Tribunal.

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To apply to the Tribunal for a review you can obtain an application form from the Tribunal's website at www.acat.act.gov.au

Ombudsman

You also have the right to complain to the Ombudsman about the processing of your request. If you wish to lodge a complaint you should write to:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Further information

If you have any questions in relation to your request please contact the TAMS FOI Coordinator on (02) 6205 5408 or by email at tamsfoi@act.gov.au

Yours sincerely



Paul Peters
Executive Director
Roads and Public Transport

28 August 2014