



ACT
Government

Chief Minister, Treasury and
Economic Development

Freedom of Information Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI Reference: CMTEDDFOI 2020-198

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents and schedule	No
4. Additional information identified	No
5. Fees	N/A
6. Processing time (in working days)	3
7. Decision made by Ombudsman	N/A
8. Additional information identified by Ombudsman	N/A
9. Decision made by ACAT	N/A
10. Additional information identified by ACAT	N/A

From: [TCCS_FreedomOfInformation](#)
To: [CMTEDD FOI](#)
Subject: FW: Ridesharing and Taxi Data Request
Date: Wednesday, 14 October 2020 2:13:38 PM

OFFICIAL

Good afternoon team,

I hope you are all well.

TCCS has spoken to our data team and it has been suggested that the information being sought may be held by CMTEDD.

Can you please advise if you are happy to accept a full transfer of this application?

Kind regards,

Samantha Irons | Assistant Director

Phone: 6207 9242 | Email: TCCS.FOI@act.gov.au

Freedom of Information | TCCS Legal & Contracts | Transport Canberra and City Services Directorate | ACT Government

Level 4, 480 Northbourne Avenue, Dickson 2602 |

From: [REDACTED]
Sent: Tuesday, 6 October 2020 4:33 PM
To: TCCS_FreedomOfInformation <TCCS.FOI@act.gov.au>
Subject: Ridesharing and Taxi Data Request

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sir/Madam,

By means of introduction, I represent [REDACTED], which is a strategy consulting firm with a strong focus in the transportation sector. We are currently conducting market research into the Australian taxi and ridesharing market to map out the dynamics over time. To aid us with that research, we are interested in statistical data for rideshare and taxi performance over the last decade in Canberra.

Specifically we were interested in accessing the following data for the periods of 2012-2020 and broken down by provider:

- Ridesharing and taxi volume metrics over time:
 - Number of trips and/or passengers
 - Number of taxi licences and the state equivalent ridesharing licences
- Value of the ridesharing/taxi market over time:
 - Levies collected from rideshare/taxi drivers
 - Total industry revenue or total fares charged
- Any other statistical data you collect on the ridesharing/taxi market

We understand that some of this data is collected by Transport Canberra and City Services. We also appreciate that some of this data may not be collected or available and hence seek your guidance of what the 'realm of possibility' is.

Please let me know if you require any clarification and thank you for your assistance.

Kind regards,

[REDACTED]

[REDACTED]

PRIVACY & CONFIDENTIALITY NOTICE

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[REDACTED] uses personal data, including your name and other contact information, in order to maintain communication throughout project engagements and may also use and hold this data for the purposes of business development, marketing, alumni networking and other legitimate business activities. Our communications with you will be targeted to what we consider to be your business needs and for the purposes of maintaining professional relationships with you.

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ACT
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Chief Minister, Treasury and
Economic Development

Our ref: CMTEDDFOI 2020-198



via email: 

Dear 

FREEDOM OF INFORMATION REQUEST

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 14 October 2020 July 2020, in which you sought access to:

For the time period of 2012 to 2020:

- Ridesharing and taxi volume metrics over time:
 - Number of trips and/or passengers;
 - Number of taxi licences and the state equivalent ridesharing licences.
- Value of the ridesharing/taxi market over time:
 - Levies collected from rideshare/taxi drivers;
 - Total industry revenue or total fares charged.
- Any other statistical data you collect on the ridesharing/taxi market.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance of section 40 of the Act, CMTEDD was required to provide a decision on your access application by 11 November 2020.

Decision on access

I have decided to refuse to deal with your application under section 43(1)(d) and section 45(g) of the Act because the information you are seeking is publicly available for a fee.

Section 43(1)(d) states:

- (1) A respondent may refuse to deal with an access application wholly or in part only if—
 - (d) the government information is already available to the applicant (see section 45).

Section 45(g) states:

For section 43(1)(d), government information is already available to the applicant only if the information—

(g) is usually available for purchase.

A request for this information can be sent to RegoActSystemSupport@act.gov.au

Charges

Processing charges are not applicable for this request because no pages are being released to you.

Online publishing – Disclosure Log

Under section 28 of the Act, CMTEDD maintains an online record of access applications called a disclosure log. A description of the access application and my decision will be published in the CMTEDD disclosure log after 22 October 2020. Your personal contact details will not be published. You may view CMTEDD disclosure log at <https://www.cmtedd.act.gov.au/functions/foi/disclosure-log>.

Ombudsman Review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in CMTEDD disclosure log, or a longer period allowed by the Ombudsman.

We recommend using this form [Applying for an Ombudsman Review](#) to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact me by telephone on 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'P. Dachs', is positioned above the typed name.

Philip Dachs
Information Officer
Information Access Team
Chief Minister, Treasury and Economic Development Directorate
19 October 2020