ACT Government
Chief Minister, Treasury and Economic Development

Freedom of Information Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI Reference: CMTEDDFOI 2020-238

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents and schedule	Published
4. Additional information identified	No
5. Fees	Waived
6. Processing time (in working days)	53
7. Decision made by Ombudsman	N/A
8. Additional information identified by Ombudsman	N/A
9. Decision made by ACAT	N/A
10. Additional information identified by ACAT	N/A

From: [redacted]
To: CMTEDD FOI
Subject: FOI Request Gungahlin Pool
Date: Tuesday, 15 December 2020 11:34:17 AM
Attachments: image001.png

Good morning,

I wish to lodge an FOI request about problems with the Gungahlin pool.

My name is [redacted]

My address is – [redacted]

My number is [redacted] and my email is [redacted]

The information I seek is:

1. All documents and correspondence in 2020 to and from the ACT Property Group in relation to the Gungahlin Leisure Centre and its pools, in particular the issues with the 50 metre pool, including:
* information about problems with pool,
* costings to fix the pool,
* the work which has been done to date to fix the pool and by whom,
* which experts and other people have been engaged to do work and give advice and other information about the pool, and how much that advice and work has cost,
* any timeline about how long the work will take and when work may start and finish,
* any information about whether the pool will reopen,
* any discussion about if the 50m pool might never reopen and other options that have been considered, such as building a new pool, closing

the pool indefinitely.
2. All documents and correspondence from 2019 from and to the ACT Property Group in relation to the Gungahlin Leisure Centre and its pools, in particular the issues with the 50 metre pool (including the dot points above).
3. All documents and correspondence for 2020 from and to the Gungahlin Leisure Centre about its 50 metre pool.
4. All documents and correspondence for 2019 from and to the Gungahlin Leisure Centre about its 50 metre pool.
5. All documentation and correspondence to and from Sports Minister Yvette Berry about the Gungahlin Leisure Centre and its pools, in particular the issues with the 50 metre pool, for 2020.
6. All documentation and correspondence for 2020 to and from Chief Minister Barr about the Gungahlin Leisure Centre and its pools, in particular the issues with the 50 metre pool. 7. Any documentation between Minister Berry and Chief Minister Barr about Gungahlin Leisure Centre in 2019 and 2020.



ACT Government
Chief Minister, Treasury and Economic Development

Our ref: CMTEDDFOI 2020-238

[redacted]

via email: [redacted]

Dear [redacted]

FREEDOM OF INFORMATION REQUEST

1. I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 15 December 2020, in which you sought access to:

   I. *All documents and correspondence in 2020 to and from the ACT Property Group in relation to the Gungahlin Leisure Centre and its pools, in particular the issues with the 50 metre pool, including: * information about problems with pool, * costings to fix the pool, * the work which has been done to date to fix the pool and by whom, * which experts and other people have been engaged to do work and give advice and other information about the pool, and how much that advice and work has cost, * any timeline about how long the work will take and when work may start and finish, * any information about whether the pool will reopen, * any discussion about if the 50m pool might never reopen and other options that have been considered, such as building a new pool, closing the pool indefinitely.*

   II. *All documents and correspondence from 2019 from and to the ACT Property Group in relation to the Gungahlin Leisure Centre and its pools, in particular the issues with the 50-metre pool (including the dot points above).*

   III. *All documents and correspondence for 2020 from and to the Gungahlin Leisure Centre about its 50-metre pool.*

   IV. *All documents and correspondence for 2019 from and to the Gungahlin Leisure Centre about its 50-metre pool.*

   V. *All documentation and correspondence to and from Sports Minister Yvette Berry about the Gungahlin Leisure Centre and its pools, in particular the issues with the 50-metre pool, for 2020.*

   VI. *All documentation and correspondence for 2020 to and from Chief Minister Barr about the Gungahlin Leisure Centre and its pools, in particular the issues with the 50-metre pool.*

   VII. *Any documentation between Minister Berry and Chief Minister Barr about Gungahlin Leisure Centre in 2019 and 2020.*

2. On 3 February 2021 you refined the timeframe of the scope to: May 2019 to December 2019.

Authority

3. I am an Information Officer appointed by the Director-General of CMTEDD under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

4. In accordance with section 40 of the Act, CMTEDD was required to provide a decision on your access application by 15 January 2021 however, the request was suspended to clarify the scope of the request; you agreed to an extension and third party consultations were undertaken which means that the due date is now 4 March 2021.

Decision on access

5. Searches were completed for relevant documents and a large number of documents were identified that fall within the original scope of your request.
6. I have included as **Attachment A** to this decision the schedule of relevant documents. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

Third party consultation

7. In determining this access request, I identified that some of the information may reasonably be expected to be of concern of a third party. In accordance with section 38 of the Act, I have undertaken third party consultation. I have considered the contentions raised by the third party in making this decision.
8. In accordance with section 54(2) of the Act a statement of reasons outlining my decision is below.

Material considered

9. In reaching my access decision, I have taken the following into account:
    - the Act;
    - the content of the documents that fall within the scope of your request;
    - the contentions of relevant third parties; and
    - the *Human Rights Act 2004*.

Exemption claimed

10. My reasons for deciding not to grant full access to the identified documents and components of these documents are as follows:

<u>Contrary to the public interest information under schedule 1 of the Act</u>

11. There are a number of reports within the identified documents that are entirely composed of or contain information that is considered to be contrary to the public interest under schedule 1 of the Act. These reports have been sourced from relevant experts in their specified field for the purpose of forming a legal opinion and are subject to Legal Professional Privilege as set out in Schedule 1 section 1.2 of the Act.

Public Interest

12. The Act has a presumption in favour of disclosure. As a decision maker I am required to decide where, on balance, public interests lie. As part of this process I must consider factors favouring disclosure and non-disclosure.

13. In *Hogan v Hinch* (2011) 243 CLR 506, [31] French CJ stated that when 'used in a statute, the term [public interest] derives its content from "the subject matter and the scope and purpose" of the enactment in which it appears'. Section 17(1) of the Act sets out the test, to be applied to determine whether disclosure of information would be contrary to the public interest. These factors are found in subsection 17(2) and Schedule 2 of the Act.

Factors favouring disclosure (Schedule 2.1):

14. Taking into consideration the information contained in the documents found to be within the scope of your request, I have identified that the following public interest factors are relevant to determine if release of the information contained within these documents is within the 'public interest'.

(a) disclosure of the information could reasonably be expected to do any of the following:

(i) promote open discussion of public affairs and enhance the government's accountability;

(ii) contribute to positive and informed debate on important issues or matters of public interest.

15. I consider that disclosing the contents of the information sought would significantly contribute to open discussion and informed debate on the matters contained in the documents. I am satisfied there is a public interest in the processes to bring the 50-metre pool at the Gungahlin Leisure Centre back to full functionality. The release of this information would help to create positive and informed debate on issues of importance to the public.

16. I am satisfied that these are relevant considerations favouring disclosure in this case, and in the interests of enhancing transparency and accountability, I afford them significant weight.

17. I also note the FOI Act has an express pro-disclosure bias which reflects the importance of public access to government information for the proper working of a representative democracy. This concept is promoted through the objects of the FOI Act. I have considered this overarching concept in making my decision in relation to access.

Factors favouring nondisclosure (Schedule 2.2):

(a) disclosure of the information could reasonably be expected to do any of the following:

(ii) prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004;

(iv) impede the administration of justice generally, including procedural fairness

(xi) prejudice trade secrets, business affairs or research of an agency or person.

18. I consider that the protection of an individual's right to privacy, especially in the course of dealings with the ACT Government is a significant factor as the parties involved have provided their personal contact information for the purposes of working with the ACT Government. I have considered this information and in my opinion the protection of these individuals' personal details (such as emails addresses and personal phone numbers which are not publicly available) outweighs the benefit which may be derived from releasing them. I consider that these individuals are entitled to expect that the personal information they have supplied as part of this process to the ACT Government will be dealt with in a manner that protects their privacy.

19. Considering the type of information to be withheld from release, I am satisfied that the factors in favour of release can still be met while protecting the personal information of the individuals involved. I therefore weight the factor for non-disclosure more highly than the factor in favour of release in this instance. As a result, I have decided that release of this information (email addresses, mobile numbers and names of individuals not employed by the ACT or Commonwealth Public Services) could prejudice their right to privacy under the *Human Rights Act 2004.*

20. Additionally, I have considered the contact details of ACT Public Servants which appear in the documents. I have decided to remove the mobile phone numbers of these individuals. In making this decision, I note that many of the numbers provided by these individuals are not publicly available and some are personal numbers which have been provided for use by relevant ministers only. These details were provided on the expectation that they would not be provided for wider use. I am satisfied that there is no public interest in releasing this information as key information about these individuals and their name is still available.

21. The ACT Government and the relevant contactors have been involved in numerous consultative discussions to formulate a way forward that would foremost benefit the general public. These discussions and documents pertaining to the discussions have been conducted "Without Prejudice". Documents which are subject to without prejudice privilege are privileged from production and are not admissible into evidence in a legal proceeding (see section 131 of the *Evidence Act 2011*). However, without prejudice privilege is not usually characterised as legal professional privilege or client legal privilege.

22. It is my view that it is inappropriate for the Territory to breach this privilege. Further, the release of this information may harm the ability of the Territory to negotiate a settlement in relation to this issue. It may also affect the ability of the Territory to successfully negotiate resolutions of future disputes if the content of the negotiations (rather than just the outcomes) are readily disclosed and would impede the administration of justice generally, including procedural fairness for all parties concerned.

23. I have also considered the impact of disclosing information which relates to business affairs. In the case of *Re Mangan and The Treasury [2005] AATA 898* the term 'business affairs' was interpreted as meaning 'the totality of the money-making affairs of an organisation or undertaking as distinct from its private or internal affairs'. Schedule 2 section 2.2(a)(xi) allows for government information to be withheld from release if disclosure of the information could reasonably be expected to prejudice the trade secrets, business affairs or research of an agency or person. There are a number of examples contained in the information you have requested about the financial dealings, intellectual property and proprietary work methodologies that are intrinsic to the business affairs of the companies involved. I am satisfied that release of this information would have significant impact on the business affairs of the entities identified as this information is not publicly available.

24. It is contended by a relevant third party that some of the documents within the scope of the request contain unsubstantiated allegations made by persons without relevant expertise in the field of pool tile installation and the disclosure of this information could prejudice the fair treatment of their business and business affairs. In reviewing the documents, I am mindful that the issues raised in regard to the tiling issues at the Gungahlin Leisure Centre are designed to highlight areas which require remediation activities. I do not consider these allegations are completely unsubstantiated as they are identified by persons who have a strong understanding of the current issues at the Gungahlin Leisure Centre. Therefore, I am satisfied this factor does not apply.

Access to documents

25. Pursuant to section 38(6) of the Act, I am required to defer access to all the identified documents as an affected third party has objected to disclosure. This third party may apply for review of my release decision within 20 working days after my decision is published in CMTEDD disclosure log, or a longer period allowed by the Ombudsman. I will write to you to advise when access is no longer deferred.

Charges

26. Pursuant to *Freedom of Information (Fees) Determination 2018* processing charges are applicable for this request because the total number of pages to be released to you exceeds the charging threshold of 50 pages. However, the charges have been waived in accordance with section 107(2)(e) of the Act.

Online publishing – Disclosure Log

27. Under section 28 of the Act, CMTEDD maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you in response to your access application will be published in the CMTEDD disclosure log three working days after the date of my decision. Your personal contact details will not be published. You may view CMTEDD disclosure log at https://www.cmtedd.act.gov.au/functions/foi/disclosure-log.

Ombudsman Review

28. My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in CMTEDD disclosure log, or a longer period allowed by the Ombudsman.

29. We recommend using this form *Applying for an Ombudsman Review* to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

    The ACT Ombudsman
    GPO Box 442
    CANBERRA ACT 2601

    Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

30. Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
http://www.acat.act.gov.au/

Should you have any queries in relation to your request please contact me by telephone on 02 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely,



Angela Friend
Information Officer
Information Access Team
Chief Minister, Treasury and Economic Development Directorate

4 March 2021

ACT Government
Chief Minister, Treasury and Economic Development

FREEDOM OF INFORMATION REQUEST SCHEDULE

WHAT ARE THE PARAMETERS OF THE REQUEST	Reference NO.
1. All documents and correspondence from May 2019 to December 2019 to and from the ACT Property Group in relation to the Gungahlin Leisure Centre and its pools, in particular the issues with the 50 metre pool, including: * information about problems with pool, * costings to fix the pool, * the work which has been done to date to fix the pool and by whom, * which experts and other people have been engaged to do work and give advice and other information about the pool, and how much that advice and work has cost, * any timeline about how long the work will take and when work may start and finish, * any information about whether the pool will reopen, * any discussion about if the 50m pool might never reopen and other options that have been considered, such as building a new pool, closing the pool indefinitely. 2. All documents and correspondence for 2019 from and to the Gungahlin Leisure Centre about its 50 metre pool.	CMTEDDFOI 2020-238

Ref No	Page number	Description	Date	Status	Reason for Exemption	Online Release Status
1	1-3	Documents for May	May 2019	Partial release	Sch 2 s2.2(a)(ii) Sch 2 s2.2(a)(xi)	Yes
2	4-41	Documents for June	June 2019	Partial release	Sch 2 s2.2(a)(ii) Sch 2 s2.2(a)(xi)	Yes
3	42-100	Documents for July	July 2019	Partial release	Sch 2 s2.2(a)(ii) Sch 2 s2.2(a)(xi)	Yes
4	101-117	Documents for August	August 2019	Partial release	Sch 1 s1.2 Sch 2 s2.2(a)(ii) Sch 2 s2.2(a)(xi)	Yes
5	118-129	Documents for September	September 2019	Partial release	Sch 2 s2.2(a)(ii) Sch 2 s2.2(a)(xi)	Yes
6	130-133	Pool Tiling Works Methodology		Exempt	Sch 2 s2.2(a)(xi)	No
7	134-138	Meeting Agenda Rectification Work at Gungahlin Leisure Centre	April 2019	Partial release	Sch 2 s2.2(a)(ii) Sch 2 s2.2(a)(xi)	Yes
8	139-155	Images	Undated	Full release	N/A	Yes

Total No of Docs
8

May

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:09/05/2019 7:41 AM
To:'Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Cc:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject:RE: GLC Update [SEC=UNCLASSIFIED]

Hi

Thanks for the update.

Regards,

Richard Hooper| Senior Director
Mobile: | Email richard.hooper@act.gov.au
Infrastructure Finance and Capital Works | Chief Minister, Treasury and Economic Development Directorate | ACT Government
Level 2 Nature Conservation House, Cnr Benjamin Way and Emu Bank Belconnen 2617 | ACT Procurement, GPO Box 158 CANBERRA ACT 2601 | www.act.gov.au

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From: Schedule 2.2(a)(ii) @adcoconstruct.com.au]
Sent: Wednesday, 8 May 2019 5:22 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: GLC Update [SEC=UNCLASSIFIED]

Hi Richard,

Apologies late response, I've was on leave for a few weeks. Confirming our discussion from yesterday that we (Crystal, Ceramic and ADCO) are ready for 1st July 19.

On Monday I am catching up with (Ceramic Solutions) and Schedule 2.2(a)(ii) (Crystal Pools) to re-run through the works to ensure everyone is on the same page.

I have spoken with Schedule 2.2(a)(ii) about the application to Icon Water in which he is familiar with process and will organise.

With regards to the strip drain, I spoke with who confirm they will address the issue whilst the retiling works occur in July.

Regards,
Schedule 2.2(a)(ii)
Commercial Manager

ADCO Constructions (Vic) Pty Ltd
Level 9, 75 Dorcas Street, South Melbourne VIC 3205
T 03 9832 1400 M Schedule 2.2(a)(ii)
W www.adcoconstruct.com.au

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From: Hooper, Richard <Richard.Hooper@act.gov.au>
Sent: Monday, 6 May 2019 10:29 AM
To: Schedule 2.2(a)(ii) @adcoconstruct.com.au>

Cc: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: GLC Update [SEC=UNCLASSIFIED]

Morning [redacted],

I tried calling you in the first instance, I'm just checking with seven weeks to go, that everything is in place for the 1 July 2019 50 metre pool shutdown.

Have Crystal Pools obtained a permit for emptying the pool and have Ceramic Solutions sourced the tiles, which they informed us, come from Germany.

The YMCA have informed all their customers that the pool will be closing and ACT Property Group have informed the Minister too. So, all systems go from our side.

Regards,

Richard Hooper| Senior Director
Mobile: [redacted] | Email richard.hooper@act.gov.au
Infrastructure Finance and Capital Works | Chief Minister, Treasury and Economic Development Directorate | ACT Government
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Jun

From: Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Sent:04/06/2019 7:25 AM
To:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Cc:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject:RE: GLC Update [SEC=UNCLASSIFIED]

Hi Richard,

All systems are go from our end.

I will dig into conversation with Grant regarding the joints and I will get back to you to clarify any misunderstandings.

Ultimately we have agreed that any joints needing to be repaired will be done once the pool is drained with Hydrautech inspecting the joints to confirm if actioning is required.

Regards,
Schedule 2.2(a)(ii)
Commercial Manager

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From: Hooper, Richard <Richard.Hooper@act.gov.au>
Sent: Tuesday, 4 June 2019 11:05 AM
To: Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Cc: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: GLC Update [SEC=UNCLASSIFIED]

Hi ,

I tried to call you in the first instance to discuss, just touching base for an update on the status for the works commencing 1 July 2019.

Are we all systems go?

Regards,

Richard Hooper| Senior Director
Mobile Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Finance and Capital Works | Chief Minister, Treasury and Economic Development Directorate | ACT Government
Level 2 Nature Conservation House, Cnr Benjamin Way and Emu Bank Belconnen 2617 | ACT Procurement, GPO Box 158 CANBERRA ACT 2601 | www.act.gov.au

From: Schedule 2.2(a)(ii) @adcoconstruct.com.au]
Sent: Wednesday, 8 May 2019 5:22 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: GLC Update [SEC=UNCLASSIFIED]

Hi Richard,

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I have spoken with Schedule 2.2(a)(ii) about the application to Icon Water in which he is familiar with process and will organise.

With regards to the strip drain, I spoke with Schedule 2.2(a)(ii) who confirm they will address the issue whilst the retiling works occur in July.

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Sent: Monday, 6 May 2019 10:29 AM
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Cc: Voysey, Grant <Grant.Voysey@act.gov.au>
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Morning Schedule 2.2(a)(ii),

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From:"Voysey, Grant"
Sent:27/06/2019 2:03 AM
To:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:FW: Gungahlin Leisure Centre [DLM=Sensitive]
Attachments:GLC - 50m Pool Southern Wall Repair programme V1.pdf, Gungahlin Leisure Centre - Access and Safety Plan 2019 v1.pdf

Hi Richard,

Items for discussion are as follows:

- Toilet facilities as I don't think their staff would have WWVP cards
- Other Remediation Works, Dot point 4 - drummy pool deck tiles that appear to be as a result of the missing mastic joint between the pool deck tiles and the strip drain, need to be addressed.
- Re- caulking is still a worry for me – I guess this will be guided by the engineer's advice?

Awaiting your advice in relation to the Glendening Quote to repair and paint the gutters and suitability of the product for a pool environment.

Give me a call on the mobile if you want to chat about the above points.

Grant

From: Schedule 2.2(a)(ii) @adcoconstruct.com.au]
Sent: Wednesday, 26 June 2019 5:38 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Voysey, Grant <Grant.Voysey@act.gov.au>; Schedule 2.2(a)(ii) @crystalpools.com.au>; Schedule 2.2(a)(ii) :@ceramicsolutions.com.au>; Schedule 2.2(a)(ii) @hydrautech.com.au>
Subject: RE: Gungahlin Leisure Centre [SEC=UNCLASSIFIED]

Good afternoon Richard,

Please find attached updated programme reflecting the access date of 28th June start date as approved by YMCA.

Also attached is an amended Site Access and Safety Plan incorporating the access for materials and deliveries via the Pool Hall storage area and storage area for the bin and equipment.

In addition to the above, we confirm the following;

De-heating of Pool
Aquatic Projects have arranged a meeting with YMCA to discuss and demonstrate the temperature controls to de-heat the swimming pool as noted below i.e. max decreasing rate of 1 degree per day for 8 days as per the attached methodology

The de-heating of the pool is expected to be undertaken by the YMCA as per previous discussions however they will be guided by Aquatic Projects.

The above will be the same for re-heating of the pool.

De-heating to commence Friday 28th June as per programme.

Site Set Up
Site set up works will be undertaken by Crystal Pools. The supervisor for these works will be Charlie Katrib (mobile 0416 540 840).

Works booked for Monday 1st July.

From:"Voysey, Grant"
Sent:29/08/2019 10:46 PM
To:'Schedule 2.2(a)(ii) com.au>;"Schedule 2.2(a)(ii):@ceramicsolutions.com.au>
Cc:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:RE: Subsequent Tile Failures [DLM=For-Official-Use-Only]
Importance: High

Good morning Schedule 2.2(a)(ii),

Can you please advise when the diver will be attending to remediate the recent tile failures, as per the below request from Richard.

A response today would be greatly appreciated so I can inform the operator of the site and provide an update to the Minister.

Please don't hesitate to contact me on 02 62075809 if you would like to discuss this request in more detail.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

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From: Hooper, Richard
Sent: Tuesday, 27 August 2019 3:54 PM
To: Schedule 2.2(a)(ii) @crystalpools.com.au>;Schedule 2.2(a)(ii):@ceramicsolutions.com.au>
Cc: Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: RE: Subsequent Tile Failures [SEC=UNCLASSIFIED]

Afternoon Schedule 2.2(a)(ii),

Please can you provide an update when the repairs will be undertaken?

Schedule 2.2 have you received the tile destruction report.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au



From: Hooper, Richard
Sent: Thursday, 22 August 2019 2:46 PM
To: Schedule 2.2(a)(ii) @crystalpools.com.au>; Schedule 2.2(a)(ii) @ceramicsolutions.com.au>
Cc: Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: Subsequent Tile Failures [SEC=UNCLASSIFIED]

Afternoon Schedule 2.2(a)(ii)

Further to my email of yesterday advising of the subsequent tile failure on the ramp wall, next to the first construction expansion joint in the shallow end. We have been advised today, that after a visual inspection by the YMCA, there are a few other areas identified where the tiles feel raised and one area on the northern wall at the deep end where a tile is cracked.

Could you engage a diver to repair the work straight away and inspect the other areas too, the YMCA will advise once the divers are on site. There is a local company, Indepth Scuba, Schedule 2.2(a)(ii) if your divers are unavailable.

Thanks for your assistance.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From:"Voysey, Grant"
Sent:27/06/2019 11:07 PM
To:"Schedule 2.2(a)(ii) @ymcansw.org.au>;'Schedule 2.2(a)(ii) @ymcansw.org.au>
Cc:"Schedule 2.2(a)(ii) @ymcansw.org.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:FW: Gungahlin Divers Arrival Time [DLM=For-Official-Use-Only]

Good morning Schedule 2.2(a)(ii)

Please note the information below and can you please arrange for the starting blocks and water polo posts/nets to be removed on the morning of 1 July 2019.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) ceramicsolutions.com.au]
Sent: Thursday, 27 June 2019 1:23 PM
To: Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Schedule 2.2(a)(ii) @crystalpools.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: Gungahlin Divers Arrival Time

Hi

Just confirming the Divers will arrive on site on Tuesday the 2nd July at approx. 8.30am.
Please advise the centre there will be a delivery of empty pallets on Monday for the divers works. It will be delivered by Abletts transport tailgate truck and can be left in the loading dock.

Can you please ensure all items eg: start blocks are removed from the boom prior to this time.

Schedule 2.2(a)(ii)
Project Manager
Ceramic Solutions (Australia) Pty Ltd
Phone: +61 3 9545 5322
Mobile: +61 Schedule 2.2(a)(ii)
Fax: +61 3 9545 5611
Email: ceramicsolutions.com.au
Aquatic Website: www.ceramicsolutionspools.com.au
Architectural Website: www.ceramicsolutions.com.au

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From:"Schedule 2.2(a)(ii)"@ceramicsolutions.com.au>
Sent:26/06/2019 5:39 AM
To:"Voysey, Grant" <Grant.Voysey@act.gov.au>;'Schedule 2.2(a)(ii) @ceramicsolutions.com.au>
Cc:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:RE: Requested Quotes [DLM=For-Official-Use-Only]

Hi Grant

Please find below costing as requested for additional works during the 50m Pool shutdown

50m Pool Wet deck Gutter Coating Schedule 2.2(a)(xi)
Scope of Works

Schedule 2.2(a)(xi)

Tile Restoration Clean at Gungahlin Leisure Centre: Schedule 2.2(a)(xi)
Scope of Cleaning:

Schedule 2.2(a)(xi)

Necessary Requirements:

Access to mains water
20amp 3 phase power outlet/s.
Price Breakdown:
Restoration of all floor tiles on the Pool Concourse. Schedule 2.2(a)(xi)
Restoration of all floor tiles in the Change Rooms. Schedule 2.2(a)(xi)
Accommodation & Travel. Schedule 2.2(a)(xi)
Polishing Stainless items to 50m Pool Schedule 2.2(a)(xi)
Polish to remove calcium build up to Ramp & Stair rails
Polish 14 Lane Rope anchors (face only)
Polish 8 Backstroke and false start Poles
Polish 7 Climb out grab rail sets

Polish 16 Stainless Start Blocks Schedule 2.2(a)(xi)
Note :
All accommodation, travel and consumables have been allowed for in this quote
Removal of severe pitting of Stainless has not been allowed

Please give me a call if you have any questions

Schedule 2.2(a)(ii)
Project Manager
Ceramic Solutions (Australia) Pty Ltd
Phone: +61 3 9545 5322
Mobile: +61 Schedule 2.2(a)(ii)
Fax: +61 3 9545 5611
Email: Schedule 2.2(a) ceramicsolutions.com.au
Aquatic Website: www.ceramicsolutionspools.com.au
Architectural Website: www.ceramicsolutions.com.au

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From: Voysey, Grant <Grant.Voysey@act.gov.au>
Sent: Monday, 24 June 2019 11:37 AM
To: Schedule 2.2(a)(ii) @ceramicsolutions.com.au>; Schedule 2.2(a)(ii) :@ceramicsolutions.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: RE: Requested Quotes [DLM=For-Official-Use-Only]

Hi Schedule 2.2(a)(ii),

Just chasing the requested quotes. Can you please advise when they will be supplied?

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Voysey, Grant
Sent: Wednesday, 19 June 2019 2:13 PM
To: Schedule 2.2(a) ceramicsolutions.com.au
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: Requested Quotes [DLM=For-Official-Use-Only]

Good afternoon Oliver,

Just following up to find out how you are going with providing the following requested quotes:

- Waterproof and paint the pool gutters of the 50 metre pool at the Gungahlin Leisure Centre during the works you will being carrying out at this site between 1 July – 23 August 2019; and
- Deep clean of the concourse tiles and stainless steel rails for Gungahlin Leisure Centre and Lakeside Leisure Centre in Greenway, as well as training for the contractors.

It would be greatly appreciated if you could forward your quotes to me at your earliest convenience.

Could you please make your quote out to:
ACT Property Group
PO Box 777
Fyshwick ACT 2609
Attn Grant Voysey

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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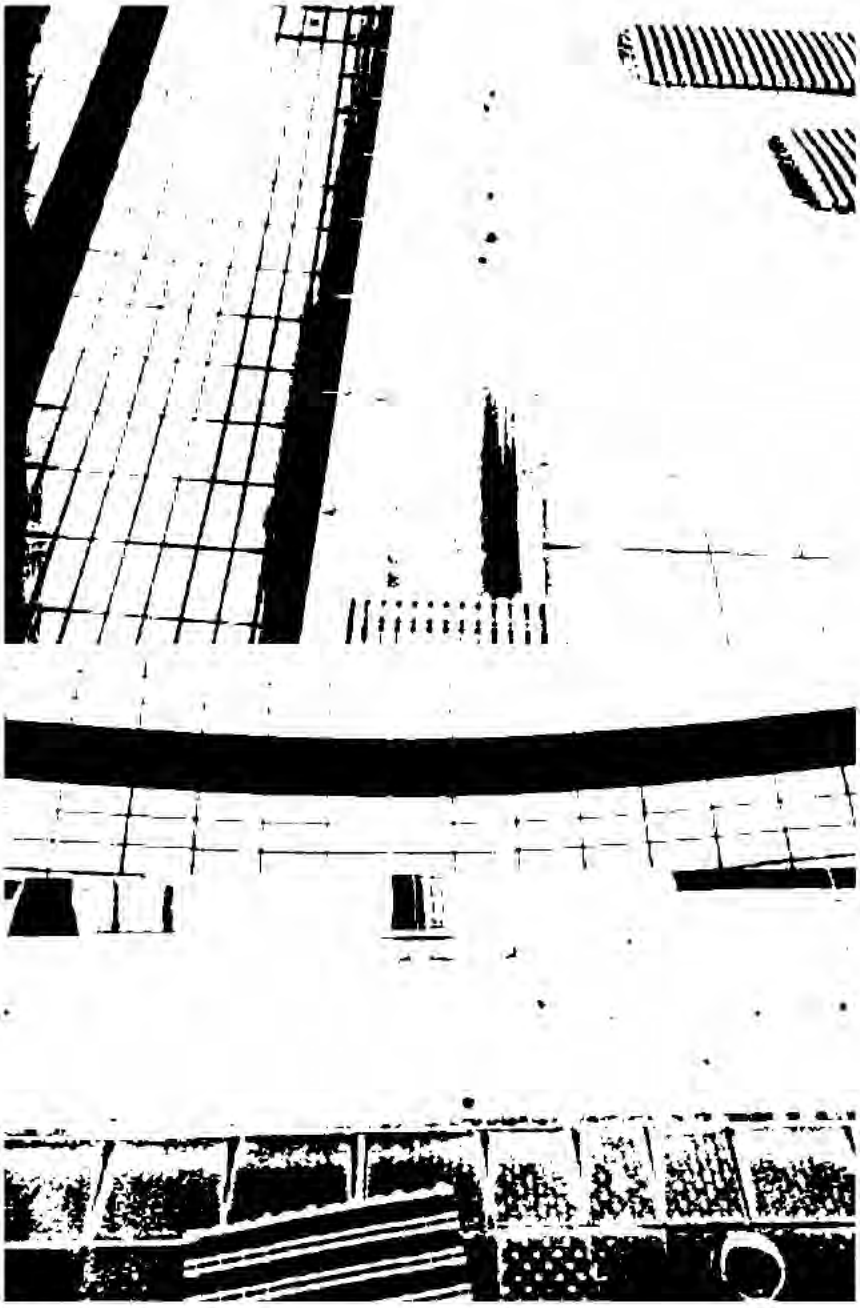
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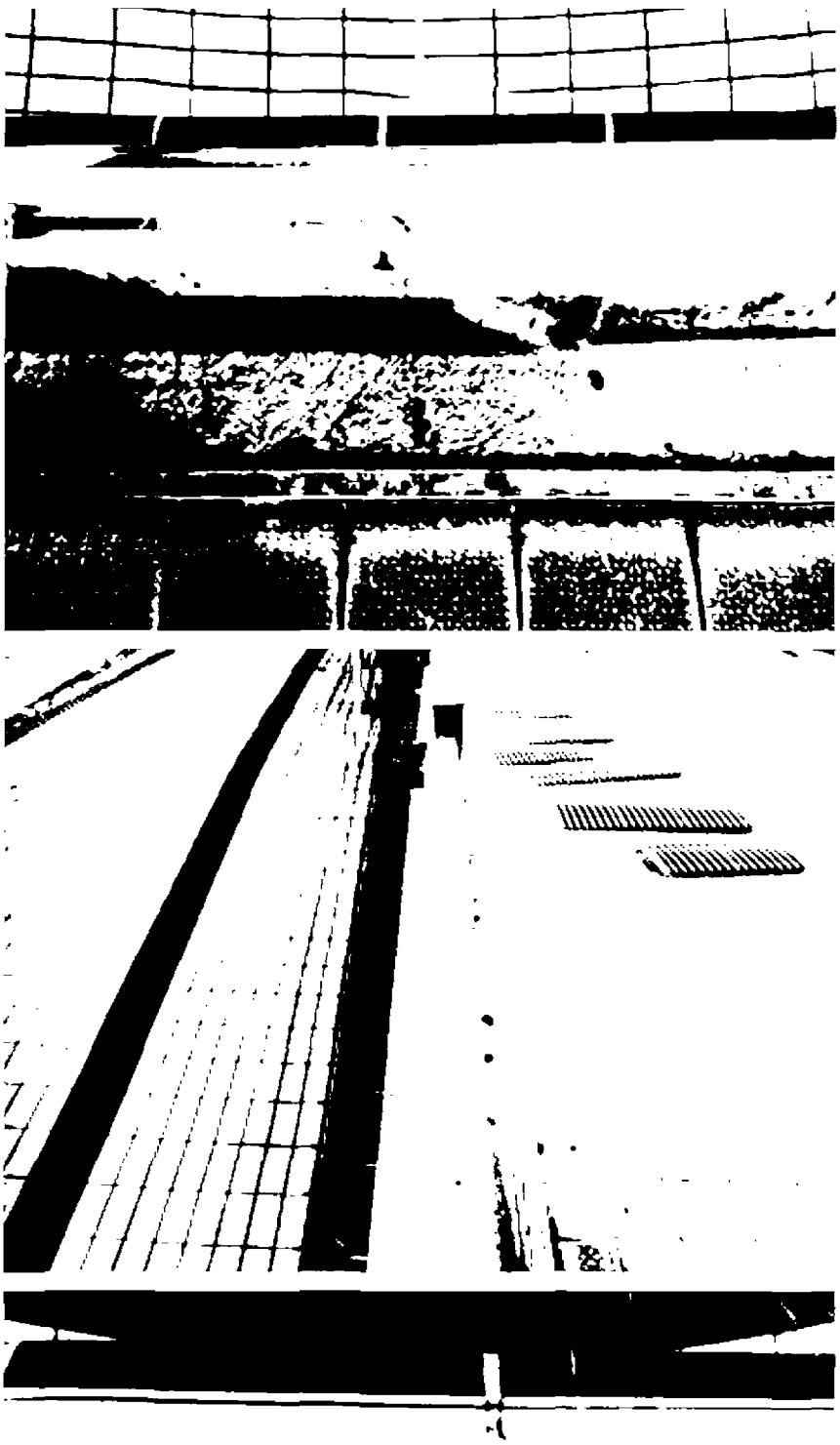
From:"[redacted]@ymcansw.org.au>
Sent:03/06/2019 11:27 PM
To:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject: Gungahlin
Attachments:IMG_5886.JPG, ATT00001.txt, IMG_5887.JPG, ATT00002.txt, IMG_5888.JPG, ATT00003.txt, IMG_5889.JPG, ATT00004.txt, IMG_5890.JPG, ATT00005.txt, IMG_5891.JPG, ATT00006.txt

Hi Grant

Please find attached photos of scum gutter.
If you need more please let me know

Regards [redacted]







From:"Voysey, Grant"
Sent:26/06/2019 10:54 PM
Schedule 2.2(a)(ii) @ymcansw.org.au>
Cc:"Schedule 2.2(a)(ii) @ymcansw.org.au>;"Schedule 2.2(a)(ii) @ymcansw.org.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>
Subject:FW: Gungahlin Leisure Centre [DLM=For-Official-Use-Only]
Attachments:GLC - 50m Pool Southern Wall Repair programme V1.pdf, Gungahlin Leisure Centre - Access and Safety Plan 2019 v1.pdf

Good morning

Please find attached the latest programme, Access and Safety Plan and below email correspondence from ADCO Constructions in relation to the closure of the 50 metre pool next week.

As agreed, can you please commence de-heating the water from Friday night and please inform your patrons of the drop in temperature.

Let me know if you have any issues/concerns with any information in the attachments or the below email, noting that further discussions will occur in relation to the drummy pool deck tiles that appear to be as a result of the missing mastic joint between the pool deck tiles and the strip drain.

I will call you later today to discuss the painting of the gutters and cleaning of the pool deck tiles/stainless steel items.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

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From: Schedule 2.2(a)(ii) @adcoconstruct.com.au]
Sent: Wednesday, 26 June 2019 5:38 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Voysey, Grant <Grant.Voysey@act.gov.au>; Schedule 2.2(a)(ii) @crystalpools.com.au>; Schedule 2.2(a)(ii) @ceramicsolutions.com.au>; Schedule 2.2(a)(ii) @hydrautech.com.au>
Subject: RE: Gungahlin Leisure Centre [SEC=UNCLASSIFIED]

Good afternoon Richard,

Please find attached updated programme reflecting the access date of 28th June start date as approved by YMCA.

Also attached is an amended Site Access and Safety Plan incorporating the access for materials and deliveries via the Pool Hall storage area and storage area for the bin and equipment.

In addition to the above, we confirm the following;

De-heating of Pool
Aquatic Projects have arranged a meeting with YMCA to discuss and demonstrate the temperature controls to de-heat the swimming pool as noted below i.e. max decreasing rate of 1 degree per day for 8 days as per the attached methodology

The de-heating of the pool is expected to be undertaken by the YMCA as per previous discussions however they will be guided by Aquatic Projects.

The above will be the same for re-heating of the pool.

De-heating to commence Friday 28th June as per programme.

Site Set Up
Site set up works will be undertaken by Crystal Pools. The supervisor for these works will be Schedule 2.2(a)(ii) (mobile Schedule 2.2(a)(ii)).

Works booked for Monday 1st July.

Fencing will be provided to the loading bay for rubbish bin and material & equipment drop off.

Pool Boom Relocation
Diver booked by Ceramic Solutions for Tuesday 2nd July.

Tile Testing
Testing booked by Ceramic Solutions as per attached programme

Inspections by Hydrautech

Inspections booked as per programme.

Other Remediation Work
Confirming discussion from Monday between Schedule 2.2(a)(ii), Richard H & myself);

1. Missing grout: Ceramic Solutions is happy to look after the missing grout to the 50m pool while undertaking the repair works to the southern wall.
2. Stainless steel covers along 50m pool: Although some of these covers not considered a defect and more a maintenance or operational issue, in good faith Ceramic Solutions will re-tile these areas (edges of 50m pool with stainless steel covers).
3. Joint to deep end of 50m pool: This forms part of the repair works. Other tiles with cracks on the base of the 50m pool will be reviewed once the pool is drained.
4. Deck tiles: Not considered as part of the repair works to the 50m pool. Several identified areas appear to be a maintenance or operational issue and Ceramics Solutions will not be repairing these areas. Ceramic Solutions is happy to provide a local based subcontractor who would be more cost effective for the operators (same subcontractor who retiled part of the showers).
5. Other maintenance works: ADCO will not take part in discussions between ACT Gov, YMCA and Ceramic Solutions relating to any other maintenance or operational routine works i.e. re-caulking, re-painting or painting works etc. ADCO's focus is the repair the southern wall of the 50m pool only.

We believe are on track to make a smooth commencement and look forward to hearing your feedback.

We'll talk more tomorrow.

Regards,

Schedule 2.2(a)(ii)
Commercial Manager

ADCO Constructions (Vic) Pty Ltd
Level 9, 75 Dorcas Street, South Melbourne VIC 3205
T 03 9682 1400 M Schedule 2.2(a)(ii)
W www.adcoconstruct.com.au



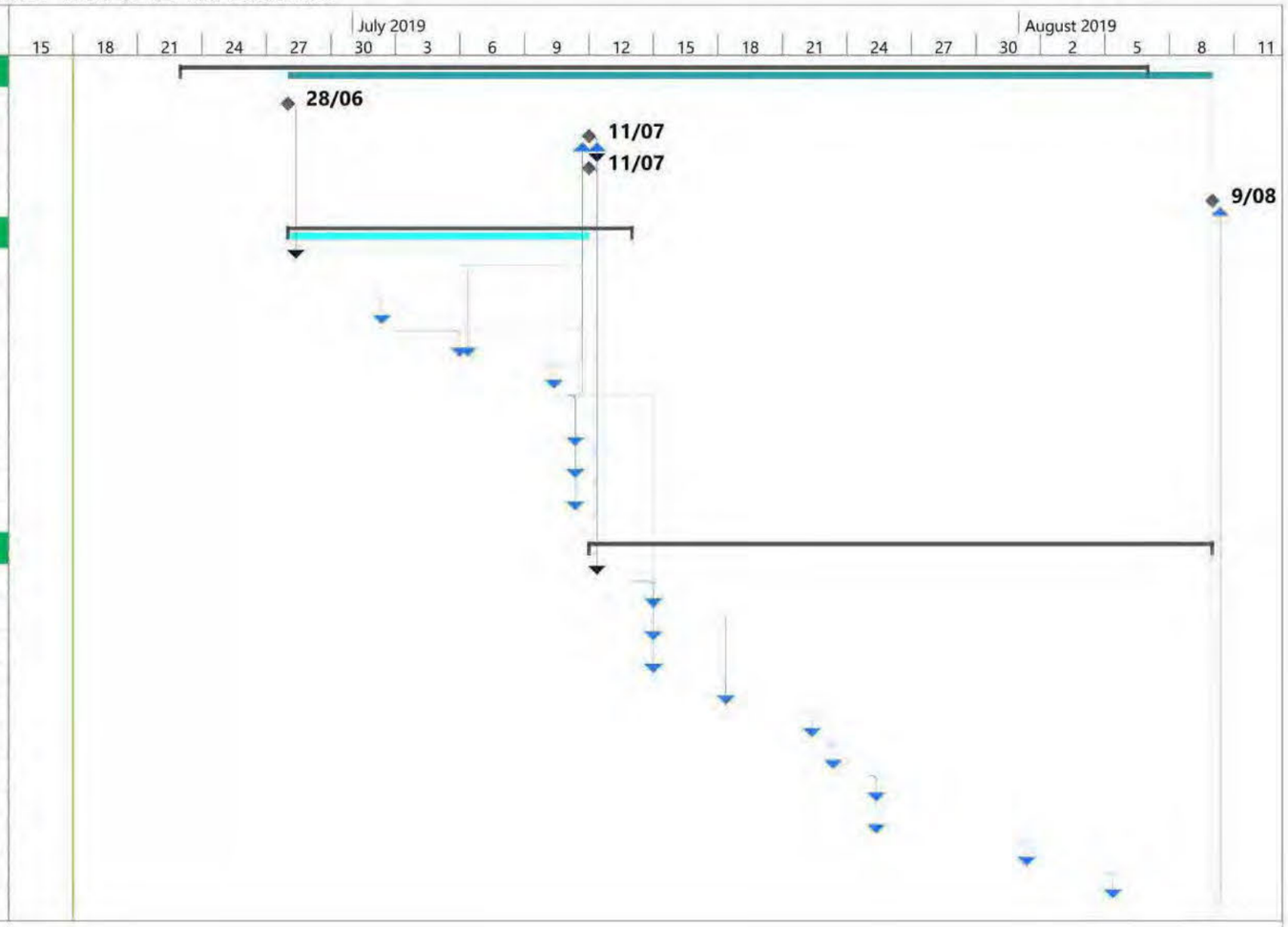
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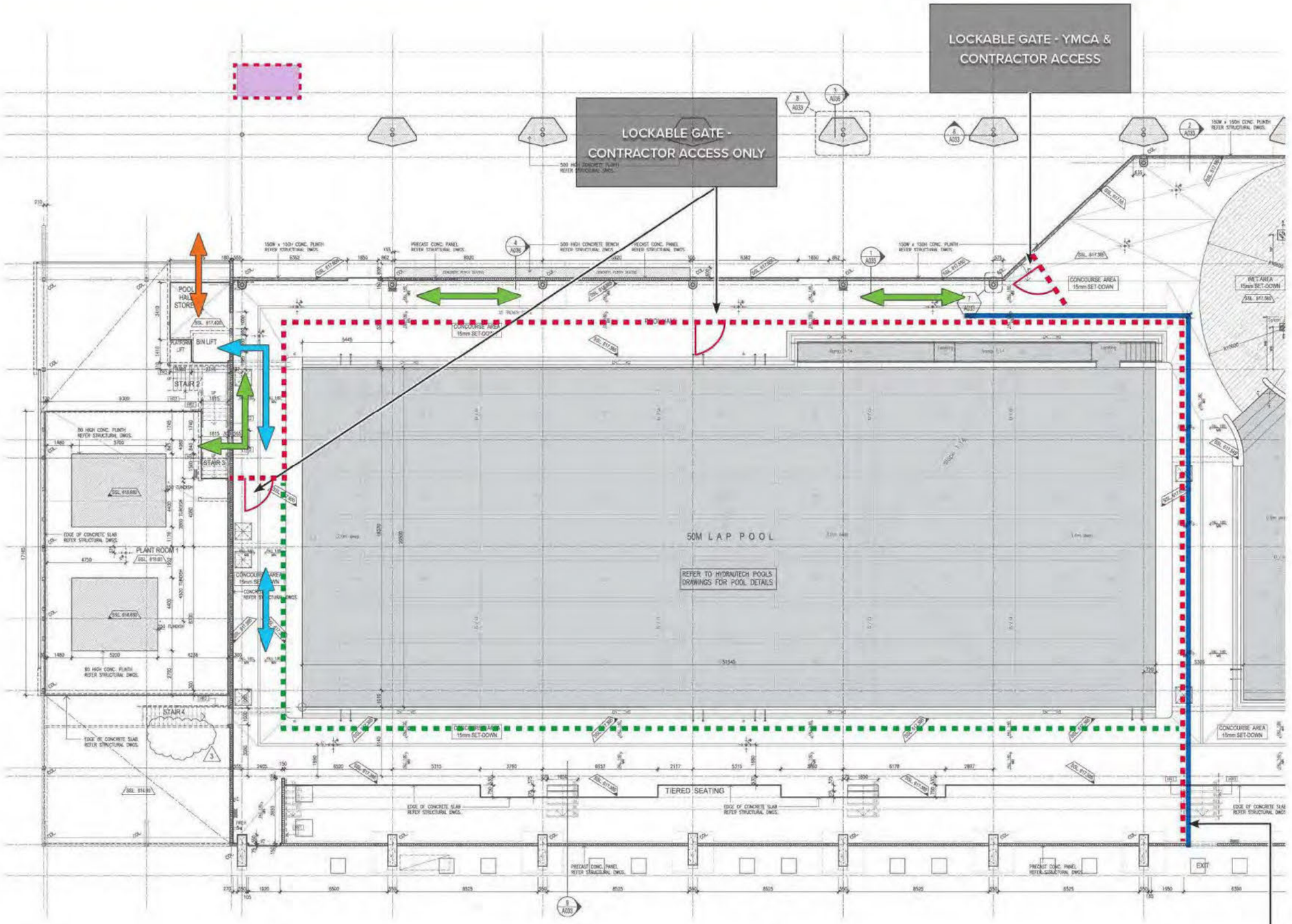
GUNGAHLIN LEISURE CENTRE - 50M POOL SOUTHERN WALL WORKS

ID	Task Name	Duration	Start	Finish
1	**Project Milestones**	**45 days**	**Sun 23/06/19**	**Tue 6/08/19**
2	Project Start	0 days	Fri 28/06/19	Fri 28/06/19
3	Enabling works Complete	0 days	Thu 11/07/19	Thu 11/07/19
4	Pool Works Start	0 days	Thu 11/07/19	Thu 11/07/19
5	Pool Works Complete	0 days	Fri 9/08/19	Fri 9/08/19
6	**Enabbling Works**	**16 days**	**Fri 28/06/19**	**Sat 13/07/19**
7	**De Heating of Pool (YMCA)**	**8 days**	**Fri 28/06/19**	**Fri 5/07/19**
8	Site Set Up (Crystal Pools)	1 day	Mon 1/07/19	Mon 1/07/19
9	Removal of pool boom by divers (Ceramic Solutions)	1 day	Tue 2/07/19	Tue 2/07/19
10	De watering of Pool (Crystal Pools)	4 days	Sat 6/07/19	Tue 9/07/19
11	Allow 1 Day contingency & inspection of other remediation work	1 day	Wed 10/07/19	Wed 10/07/19
12	**Inspection of pool by Consultant (Hydrautech)**	1 day	Thu 11/07/19	Thu 11/07/19
13	Tile Testing (Ceramic Solutions)	1 day	Thu 11/07/19	Thu 11/07/19
14	Check expansion joints (Crystal Pools)	1 day	Thu 11/07/19	Thu 11/07/19
15	**Pool Works**	**29 days**	**Fri 12/07/19**	**Fri 9/08/19**
16	Clean & Prepare Substrate (Ceramic Sol. & Crystal Pools)	2 days	Fri 12/07/19	Sat 13/07/19
17	Render Installation (Crystal Pools)	3 days	Mon 15/07/19	Wed 17/07/19
18	Repair of identified defective expansion joint (deep end)	3 days	Mon 15/07/19	Wed 17/07/19
19	Repair of other remediation work (if any)	3 days	Mon 15/07/19	Wed 17/07/19
20	Tiling Installation (Ceramic Solutions)	4 days	Thu 18/07/19	Sun 21/07/19
21	Caulking Installation (Ceramic Sol. & Crystal Pools)	1 day	Mon 22/07/19	Mon 22/07/19
22	Allow 2 Days contingency	2 days	Tue 23/07/19	Wed 24/07/19
23	**Inspection of pool by Consultant (Hydrautech)**	1 day	Thu 25/07/19	Thu 25/07/19
24	Curing of Materials	7 days	Thu 25/07/19	Wed 31/07/19
25	Re filling of Pool (Crystal Pools)	4 days	Thu 1/08/19	Sun 4/08/19
26	Re heating of Pool (YMCA)	5 days	Mon 5/08/19	Fri 9/08/19



GUNGAHLIN LEISURE CENTRE ACCESS & SAFETY PLAN FOR TILING REPLACEMENT WORKS

ADCO



LEGEND	
	TEMPORARY FENCE PANEL (WITH PLASTIC FEET & BRACING)
	SAFETY BARRIER TO POOL EDGE
	SITE ENTRANCE GATE
	SHADECLOTH
	CONSTRUCTION MATERIALS IN
	YMCA ACCESS TO PLANTROOM
	WASTE MATERIAL TO BIN LIFT (BIN LOCATED IN LOADING DOCK)
	TEMPORARY FENCING

GUNGAHLIN LEISURE CENTRE ACCESS & SAFETY PLAN FOR TILING REPLACEMENT WORKS

ADCO



From:"Voysey, Grant"
Sent:28/06/2019 1:03 AM
To:'[redacted]@ymcansw.org.au>
Cc:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:RE: Gungahlin Leisure centre [DLM=For-Official-Use-Only]

Hi [redacted],

Thanks for the update.

I have copied Richard into this email and he will seek confirmation in relation to your last paragraph.

Kind Regards

Grant

From: [redacted]@ymcansw.org.au]
Sent: Friday, 28 June 2019 10:31 AM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: Gungahlin Leisure centre

Hi Grant

Hope your day has been good

I am writing to confirm the de-heating of the 50m pool as of today the 28th of June 2019. I will be reducing the temperature by 1 degree every day at 4pm for eight days as requested.

The operation team will not be changing any of the dosing to either pools over the weekend of the 29th June as pools have guidelines and we need to operate within these guidelines. As my understanding Crystal pools are handling these procedures as of the 1st July.

Do we also have a time Crystal pools will be arriving on Monday to reduce chemicals and other systems as would like to ensure all works completed are actioned in a manner to preserve all works completed by Trisleys this week.

Thank you

Regards

[redacted] | Operations Coordinator
Gungahlin Leisure Centre | 71 The Valley Ave, Gungahlin, ACT, 2912
p 02 6241 1132 m [redacted]
e [redacted]@ymcansw.org.au w https://www.ymcansw.org.au/centres/gungahlin-leisure-centre/
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YMCA NSW *acknowledges the Traditional Owners of the lands we work upon and we pay our respects to Elders past, present and emerging.*



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Sent:27/06/2019 11:07 PM
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Cc:"Schedule 2.2(a)(ii) @ymcansw.org.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:FW: Gungahlin Divers Arrival Time [DLM=For-Official-Use-Only]

Good morning

Please note the information below and can you please arrange for the starting blocks and water polo posts/nets to be removed on the morning of 1 July 2019.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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From: Schedule 2.2(a)(ii) ceramicsolutions.com.au]
Sent: Thursday, 27 June 2019 1:23 PM
To: Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Schedule 2.2(a)(ii) @crystalpools.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: Gungahlin Divers Arrival Time

Hi

Just confirming the Divers will arrive on site on Tuesday the 2nd July at approx. 8.30am.
Please advise the centre there will be a delivery of empty pallets on Monday for the divers works. It will be delivered by Abletts transport tailgate truck and can be left in the loading dock.

Can you please ensure all items eg: start blocks are removed from the boom prior to this time.

Schedule 2.2(a)(ii)
Project Manager
Ceramic Solutions (Australia) Pty Ltd
Phone: +61 3 9545 5322
Mobile: +61 Schedule 2.2(a)(ii)
Fax: +61 3 9545 5611
Email: ceramicsolutions.com.au
Aquatic Website: www.ceramicsolutionspools.com.au
Architectural Website: www.ceramicsolutions.com.au

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From:"Schedule 2.2(a)(ii) @ceramicsolutions.com.au>
Sent:05/06/2019 10:23 PM
To:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject: Email 1
Attachments: Money down the Drain - MEA Sept 2014.pdf, Pool deck.pdf, 2011003 Starting Block with Trackstart.pdf, Eltham_LC_11.jpg, Eltham_LC_15.jpg, Manly Swim Centre with Malmsten starting block.jpg

---

From: Schedule 2.2(a)(ii)
Sent: Wednesday, 5 June 2019 9:03 AM
To: 'Voysey, Grant' <Grant.Voysey@act.gov.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Schedule 2.2(a)(ii) @ceramicsolutions.com.au) <Schedule 2.2 @ceramicsolutions.com.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Grant

Good Morning

Great to talk yesterday

As promised on the phone we are getting prices for the following

1. Price to clean the concourse at Gungahlin to remove the Calcium Hydroxide from the surface of the tiles with a training day to show how it's to be done
2. Clean and hand polish up SS items to 50 m pool
3. Prepare and paint gutters

I should have this back to you in a couple of days for your consideration

As mentioned I have also attached some photos and Articles of Aquatic Centres which have used Hytect tiles as what was installed at Lakeside a couple of years ago and has been installed at Bendigo. Material surfaces that are unglazed or have a sandpaper finish require intensive cleaning due to their structure and design.

Cleaning contractors like Aquatic Cleaning Schedule 2.2(a)(ii) has extensive data and research into costs per m2 of different surfaces and material types.

Schedule 2.2(a)(ii) may also warrant a phone call to discuss concourse cleaning as they have Hytect tile surface in their facility and on my resent visit to site the concourse is very clean and it is very light grey white.

The blocks which I would budget for would be Malmsten blocks which are the Fina endorsed product and are made of stainless steel then powder coated, also some photos attached of installations

Below are two You tube links which also you may find informative

https://www.youtube.com/watch?v=sW7TLezABcI

https://www.youtube.com/watch?v=-S-UZcv9qMM

Schedule 2.2(a)(ii)

Senior Project Officer

CITY OF GREATER BENDIGO

PO Box 733, Bendigo, VIC 3552
T +61 3 44086561 M +61 Schedule 2.2(a)(ii)
National Relay Service 133677 then quote +61 3 44086561
E Schedule 2.2(a)(ii) @Bendigo.vic.gov.au

Kind Regards,
Schedule 2.2(a)(ii)
Director
Ceramic Solutions (Australia) Pty Ltd
Phone: +61 3 9545 5322
Fax: +61 3 9545 5611
Mobile: Schedule 2.2(a)(ii)
Email: Schedule 2.2(a)(ii) @ceramicsolutions.com.au
Aquatic Website: www.ceramicsolutionspools.com.au
Architectural Website: www.ceramicsolutions.com.au

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From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Monday, 3 June 2019 12:24 PM
To: Schedule 2.2(a)(ii) @ceramicsolutions.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Good afternoon Schedule 2.2(a)

Could I please request a quote from Ceramic Solutions to waterproof and paint the pool gutters of the 50 metre pool at the Gungahlin Leisure Centre during the works you will being carrying out at this site between 1 July – 23 August 2019.

It would be greatly appreciated if you could forward your quote to me at your earliest convenience.

Could you please make your quote out to:
ACT Property Group
PO Box 777
Fyshwick ACT 2609
Attn Grant Voysey

Kind Regards

Grant

Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

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SPECIAL REPORT

Poor choices during design and construction can result in

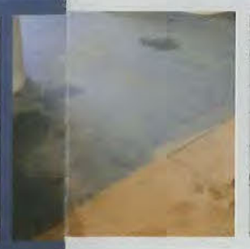
Money Down the Drain



Pools and Aquatic Recreation facilities represent a major asset and expense item for the majority of councils throughout Australia. Indeed, for many councils, aquatic centres - from traditional public pools through to state-of-the-art aquatic recreation facilities - are not only amongst the highest value assets on their books, they can also represent some of the most expensive line items in terms of ongoing maintenance and cleaning costs. In this special report, we take a look at the benefits of using a Life-Cycle Cost Analysis to establish the 'true cost' of these facilities and most importantly, at how poor choices during the planning, design and construction phase can end up costing literally millions of dollars extra in cleaning and maintenance over the 20 year lifespan of a facility.








As with most things, when it comes to the design and construction of a pool or aquatic centre, asset owners have a wide range of options available to them - not only in terms of the overall design and features, but also the construction materials and methods used. Not surprisingly, in these days of tight budgetary constraints and Local Governments being expected to 'deliver more with less', the final choices are often dictated by the projected construction costs, rather than the full 'Life-Cycle Cost' of the facility.

Alarmingly, in many instances these 'perceived savings' during the design and construction phase have resulted in a significant additional cost burden in terms of both premature asset failures and ongoing cleaning and maintenance. Even something as simple as the choice of finish on the pool concourse in an average sized facility can increase cleaning costs by hundreds of thousands of dollars each year, adding millions of dollars of cost over the life of the facility - money that even the largest Council can ill-afford to waste.

What's more, these issues don't only pertain to major metropolitan facilities. They apply equally to rural and regional facilities, from the smallest public pool to the largest aquatic recreation centres. Put simply, poor choices during design and construction can, and do, result in *Money Down the Drain* for many facility owners. The decision to save money during the construction phase can often prove to be extremely costly once the project is complete and the facility is open.

Comparative Cleaning Costs

Notwithstanding the extraordinary costs incurred in situations where there has been a major structural failure of the pool or, as has been the case in several locations around the country, significant failures in refurbishment works at existing facilities; the major area for concern for many aquatic facilities is the pool concourse and the floors in the surrounding wet areas. More specifically, the type of surface treatment selected for the finished floors.

While at the outset choosing an appropriate flooring solution for an aquatic centre may seem little more than a matter of aesthetic preference, or a choice based on the cost of applying a non-slip coating vs. non-slip ceramic tile cladding or the 'perceived savings' that can be made by choosing to have a concrete / exposed aggregate pool deck, nothing could be further from the truth.

Using current actual cleaning costs for an average-sized facility with total concourse and surrounding floor area of 2,100m², a direct comparison of the whole-of-life costs of each of these three options shows a massive differential in the cost of comparable cleaning and hygiene regimens. The figures were provided by a leading, independent cleaning contractor, specialising in aquatic centre cleaning. This source data was then given to independent expert analytics company Parity Analysis Solutions to provide whole-of-life cost analysis based on a projected 20 year operational lifespan.

The results of this analysis speak volumes as to the 'true' cost of maintaining an aquatic centre and, most importantly, the additional maintenance and cleaning expenses that can be incurred across the life of a facility by something as seemingly innocuous as the choice of flooring materials used on a pool concourse.

When viewed as an annual maintenance expense item or, more appropriately, a whole-of-life expense item, it becomes more than apparent that all pool concourse flooring solutions are far from equal. Indeed, with the cost of cleaning and maintaining concrete/exposed aggregate or a non-slip coating coming in at more than double the cost of maintaining a non-slip ceramic tile cladding surface, the cost savings in the first year alone would more than pay for the supply and installation of suitable non-slip ceramic tiles *(see Table 1 below).*

Table 1: Total Life-Cycle Cost

TOTAL LIFE-CYCLE COST	Non-Slip Coating (AUD : per sqm)	CERAMIC TILE CLADDING (AUD : per sqm)	Concrete/Exposed Aggregate: (AUD : per sqm)
Product & Installation	$160.00	$115.00	-
Product & Installation for 2100sqm	$336,000	$241,500	-
CLEANING & MAINTENANCE			
Daily Alkaline Wash	$284.00	$121.00	$284.00
Daily Buffing	-	-	-
Strip & Seal	-	-	-
Maintenance	-	-	-
Total cleaning and maintenance per sqm	$284.00	$121.00	$284.00
Total cleaning and maintenance based on 2100sqm per year	$596,400	$254,100	$596,400
LIFE-CYCLE COST OVER 20 years			
Product & Installation	$336,000	$241,500	-
Cleaning & maintenance over 20 years	$11,928,000	$5,082,000	$11,928,000
Floor removal and preparation over 20 years (2100sqm)	-	-	-
Total life-cycle cost over 20 years	$12,264,000	$5,323,500	$11,928,000
Present value of total life-cycle cost over 20 years	**$7,734,047**	**$3,393,485**	**$7,398,047**

Note:
All costs are based on AUD values as at [August 2014], with the exception of the present value of total life cycle costs, which have been adjusted for inflation and restated to present value using the following CPI and cost of capital assumptions:
CPI: 2.5%; Weighted Average Cost of Capital: 8.00%

20 year NPV of comparing Non-slip Coating & Ceramic Tiles: $4,340,562
20 year NPV of comparing Concrete/Exposed Aggregate & Ceramic Tiles: $4,004,562



Cutting Costs by Cutting Corners?

While the cleaning and hygiene methodology for the different flooring surfaces recommended by specialist cleaning contractors is similar for each of the floor surfaces, the main cost differential stems for the amount of time required to clean and sanitise the surface satisfactorily. In short, according to the independent data and pricing (from an independent professional specialist aquatic centre cleaning contractor) a floor fitted with slip resistant ceramic tiles takes less than half the time per square metre to clean and sanitise when compared to either a coated floor or a concrete / exposed aggregate floor with an equivalent 'R' category slip-resistance rating.

The result - more than double the cost for cleaning.

Needless to say, for facility owner and operators who are operating within extremely tight budgetary constraints, these extremely high cleaning and maintenance costs, can also result in a significant reduction in the cleaning and hygiene procedures being carried out. Put simply, for some operators the need to cut costs is also resulting in 'cutting corners' in terms of carrying out what by any measure would be considered a suitable cleaning and hygiene regimen. This can have a significant impact on OH&S, aesthetics, asset value and patronage.

A dirty or unhygienic pool deck can present a serious health risk to patrons – both in terms of infection and as a slip hazard.

The warm temperatures and moist conditions of an indoor swimming pool environment provide an ideal breeding ground for bacteria and fungi. These issues are often further compounded by poor or inadequate hygiene and cleaning procedures which, in many instances, involve little more than a daily 'rinse down' with cold water and only weekly, monthly (or less regular) thorough cleaning.

Together with the extremely high levels of bacteria, fungi and other pathogens across the exposed surfaces, inadequate cleaning and hygiene procedures also results in a build-up of dirt (either airborne or from footwear and dirty feet) and body fats/oils which can quickly negate the effectiveness of any non-slip / slip-resistant surface.

Regardless of the size of the facility, its design, or the construction materials used, having a well managed, high quality cleaning and hygiene regiment in place is critical when it comes to providing a safe and healthy public pool or aquatic centre.

Lack of Australian Standard or Guidelines

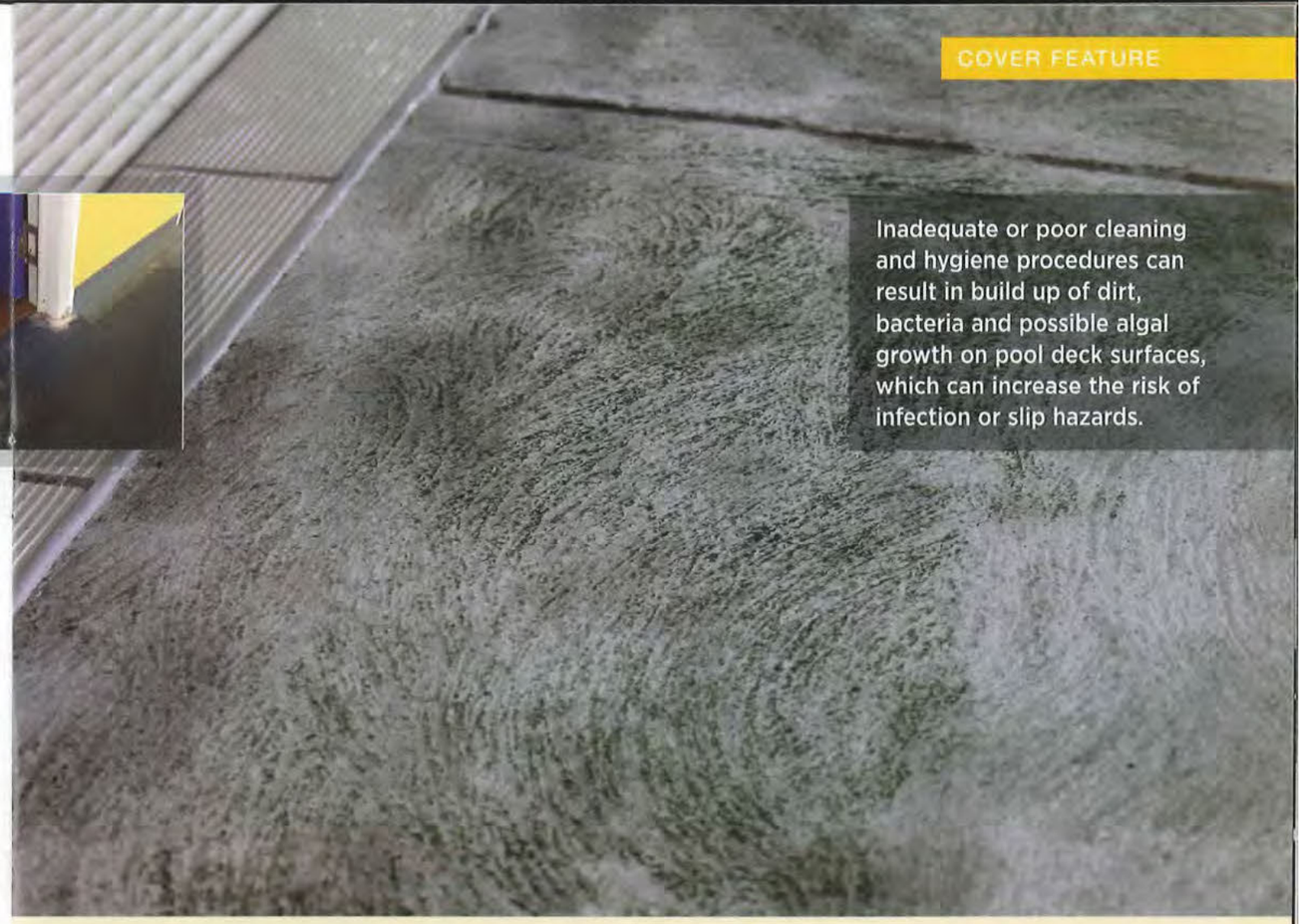
Alarmingly, despite the fact that public pools and aquatic centres form the centrepiece of many communities' public recreation facilities - and have done for many decades - there is still no Australian Standard or National Guideline governing the cleaning and hygiene requirements for public aquatic facilities.

Despite the fact that these facilities are governed by Building Code(s), OH&S requirements and water quality guidelines, the quality, veracity and methodology of cleaning and hygiene procedures for areas such as the pool concourse remains largely at the discretion of the facility owner / operator.



Thankfully, there are now moves afoot to develop a national set of guidelines (with the subsequent aim of developing an Australian Standard) to govern all aspects of cleaning and hygiene controls in public aquatic facilities.

While these plans are still in their infancy, the new guidelines will be developed with the help of stakeholders from across all areas of the aquatic recreation industry (including facility owners and operators, designers, engineers, specialists cleaners and construction material / equipment suppliers) as well as risk assessment experts and representatives from the public health sector, and will focus on providing a national framework and benchmarking for hygiene procedures and controls.



Inadequate or poor cleaning and hygiene procedures can result in build up of dirt, bacteria and possible algal growth on pool deck surfaces, which can increase the risk of infection or slip hazards.

Built to Last? **Protecting the Value of Your Asset**

The selection of appropriate construction materials and flooring solutions for pools and aquatic centres, goes much further than just cleaning and hygiene - it also has a major impact on the longevity, quality and value of the asset.

This is particularly true when it comes to facilities with concrete / exposed aggregate pool concourses and floor areas.



Pool water treatment options generally incorporate treatment with Chlorine or salts, both of which have various corrosive actions on the treatment plant, the pool structure and the claddings. The majority of public pools and aquatic centres are designed with a lifespan of up to 50 years; however, one of the key factors in achieving this lifespan in a harsh chlorinated or saline environment is to ensure that the concrete reinforcement is protected.

Concrete is porous. Constant exposure to pool water will result in Chloride and/or Salt ingress, which may in turn corrode the steel reinforcement within the concrete. If that occurs, the corroding steel reinforcement expands, causing the concrete to crack and eventually break apart. Together with the obvious issues relating to structural failure, even in its earliest stages, this 'concrete corrosion' can also present a major OH&S concern in a swimming pool environment – especially in terms of cleaning and hygiene.

The best way to avoid these issues is to prevent the exposed concrete coming into direct contact with the pool water by means of a reliable physical barrier.

As well as using appropriate waterproofing measures such as Silane treatment of cement grout joints and the use of appropriate waterproofing membranes, using appropriate durable ceramic tiles on the pool deck and other exposed areas in the swimming pool environment will assist in the durability protection of the concrete by providing a highly effective physical barrier between the concrete and the pool water.

DISCLAIMER: The images accompanying this article are for illustration purposes only. They are not intended to highlight any particular aquatic facilities or products. They are intended to highlight some of the issues that can arise; whether as a consequence of poor workmanship during construction, inappropriate selection and/or use of construction materials, or as a consequence of poor or inadequate cleaning, maintenance and hygiene procedures.



Hydrotect R12V8 ceramic tiles as installed at the Alice Springs Aquatic and Leisure Centre.

How Clean is your Pool Deck?

Your pool water might be of the highest quality, but how clean are your surrounding areas, floors and changing rooms?
Simon Langdon of Advanced Technology Testing & Research and Ibrahim Ech of Safety & Environmental Services Australia investigate.

One of the constants in aquatic centre management is maintaining the quality of swimming pool water. Commercial pools have access to state-of-the-art technology to maintain and monitor water quality while pool managers are generally vigilant in preventing and/or dealing with contamination.

Yet while the water in the swimming pool may be of the highest quality, evidence is emerging that facility floors and surfaces, particularly pool decks, amenities and changing rooms have become unhygienic and/or dangerously slippery.

It seems that the major design consideration for floor surfaces in the aquatics environment is that the floor is slip resistant, to prevent people from falling. However, commonly overlooked is the impact of the floor's surface on hygiene and the ability to be able to maintain and effectively clean the surface.

How does the floor become contaminated?

Managers need to consider pool surrounds and change rooms as wet areas with water not seen as a contaminant but as a part of normal usage. Therefore, it is the job of floor surfaces in these areas to remain non-slip even when wet.

Surfaces can potentially become contaminated by patrons entering pool deck wearing their regular shoes and clothing as well as by environmental sources at outdoor pools.

Typical types of contaminants found on pool surrounds include soil, sand, leaves, grass, grease, scum, biofilm growth, bird droppings, food spillages, creams and lotions, blood, vomits and other body fluids which can result in contamination with disease-causing microorganisms (pathogenic bacteria, viruses and fungi). Contaminants such as calcium build up due to hard water in particular areas of Australia may also be found on floor surfaces.

However, by far the most common contaminants are bacteria and disease-causing microorganisms (pathogens) introduced by patrons to the facility.

It's these contaminants that make a seemingly clean surface unhygienic, presenting other patrons to the facility with the risk of infection. Examples of pathogens that can be found on pool deck surfaces include:

- Bacteria - Mycobacterium marinum which causes skin ulcerations (granulomas), Escherichia coli from faecal contamination which can cause serious disease in humans, Shigella, Salmonella and Campylobacter are pathogens that can cause gastroenteritis.
- Viruses - Molluscum contagiosum is a viral disease of the skin that causes round, firm lesions persisting for up to two years, if left untreated, Plantar warts (Verrucae) are caused by the Human Papilloma Virus (HPV)
- Fungi - Tinea pedis ('athlete's foot') is a fungal infection causing an itchy scaling between the toes.

While wearing of pool shoes or thongs in showers and at poolside can reduce transmission of diseases caused by pathogens, surfaces must be of suitable construction and profile to enable



Clean and Green

When it comes to public facilities, cleaning and hygiene are of paramount importance.

Extremely easy to clean

Stain under fast

No V.O.C.'s
(Volatile Organic Compounds)

18+ years of international success

The revolutionary Hydrotect system from AGROB BUCHTAL utilises state-of-the-art surface coating technology to deliver ceramic tiles which are not only easy to clean, but also incorporate a chemical-free antibacterial effect – eliminating bacteria and odours, and providing you with superior hygiene.

Antibacterial effects without chemical agents

Long-term guarantee

Significant reduction in cleaning chemical requirements









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Agents for AGROB BUCHTAL and Steuler Quality German Tiles


anging rooms also require high levels of hy


A less than inviting pool side surface

effective and affordable cleaning and adequate slip resistance.

Users and design criteria

Throughout Europe, swimming pool designs traditionally place a barrier between the spectator and the swimmer, with swimmers having to access the pool deck via changing rooms and unavoidable showers and/or footbaths. Another European tradition is for outside shoes to be forbidden on the pool deck. Unfortunately, this thinking has not been adopted in Australian pool design with changing alongside of the pool and wearing outside shoes throughout the facility common place.

It seems unlikely that such behaviour will be easily curbed so consequently adaptation of suitable cleaning practices is required. It has been found that inadequate cleaning regimes can not only leave a floor surface unhygienic but also dangerously slippery. A common complaint in the industry is the presence of body fats and oils on the floor surface which prove to be not only hard to clean but also contribute to a dangerously slippery surface.

Design for compliance

A little known fact is that during the design stage of constructing a swimming pool facility, it is required (within Australian Standards) that all functional, structural and cleaning considerations be made for the flooring surface that is to be installed. Some considerations for the swimming pool environment would include:

- Anticipated amount and type of pedestrian traffic and the effects of wear on the surface life;
- Adequate drainage (sufficient number of drains and adequate fall);
- Types of footwear (bare feet included) to be worn in a particular area;
- Frequency and type of cleaning to be conducted;
- Resistance of the surface to chemicals;
- Capability of meeting hygiene requirements or remaining hygienic;
- Compliance with relevant building code requirements.

Overall, the floor surface should be easy to clean, safe and slip resistant. While this list not exhaustive it does illustrate the type of thought process required during the design stage.

Design for cleaning

Pool surrounds and change rooms should be designed to be cleaned and disinfected regularly to prevent both the transmission of infection and prevent slips resulting from biofilm growth. Cleaning procedures may vary depending on the type of surface material such as brushed concrete, textured modified cement or other cementious coatings, ceramic tile, rubber granules, stone, brick or epoxy aggregate. While removal of solids and biofilms will require mechanical action with the use of detergent, in order to remove pathogens the use of chemicals to disinfect and sterilize are required. Remember the old saying, "you can't clean germs - you have to kill them." Most documented procedures on disinfecting pool decking specify chlorine based disinfectants (liquid bleach - at 1:10 dilution of sodium hypochlorite in water) for dealing with blood or body fluid spills and TSP (tri sodium phosphate) for fungi. Both act as acceptable disinfectants but there are other options for disinfectants that can be applied to specific cases.

Aggressive cleaning agents in high concentration can be harmful to the environment and people, while mild agents often do not have the desired cleaning effect. The use of cleaning agents needs to be strictly controlled in accordance with health and safety legislation and storage should comply with the Dangerous Goods legislation. Pool surrounds and change rooms need to hygienically maintained at least once each day. Contaminants on the pool deck should not be washed into the pool water circulation system. It is extremely important that commercial products used for cleaning and disinfecting in and around the pool are compatible with pool water. Care should be taken to avoid outright incompatibility between cleaning and pool chemicals, by always following manufacturers' instructions.

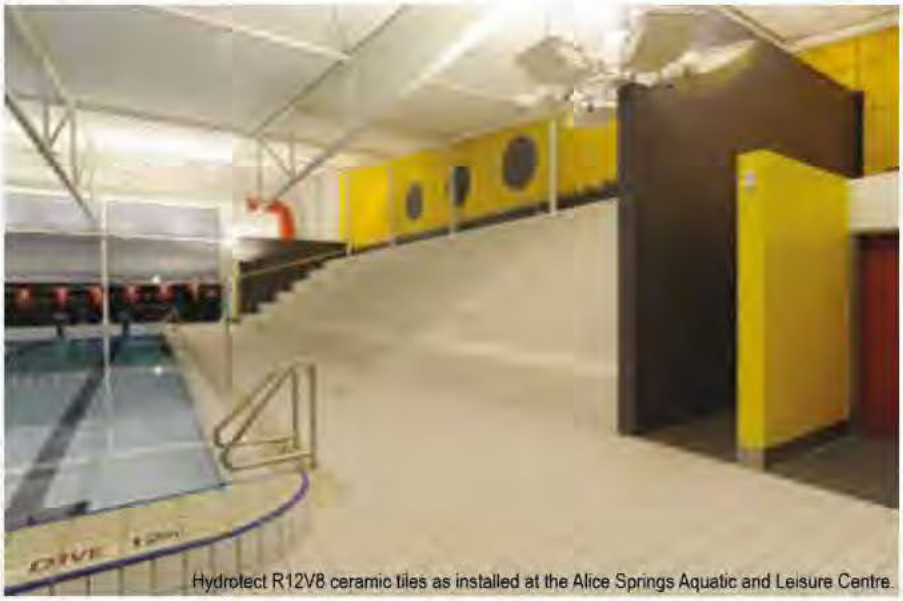
Unfortunately design considerations have been overlooked in many pool surrounds and have subsequently become the responsibility of the facility owner/operator to rectify adverse issues. It may be tempting to put off remedies, particularly if costly, but if an incident does occur in your facility then you may be held responsible with costs far in excess of remedial works.

Cleaning for hygiene and slip resistance

The main source of contaminants comes from patrons, and since patrons cannot be eliminated from the facility we have to design and work around them.

ATTAR investigated the effects of contaminants introduced by patrons by simulating a typical pool surround surface (in this case using a profiled R12V8 ceramic tile from a leading tile supplier - R12V8 being a classification of the slip resistance and displacement space of a tile) contaminated with bodily fats and oils. The slip resistance was measured before and after a range of cleaning regimes in order to demonstrate the effectiveness of a range of cleaning methods. The cleaning methods trialled ranged from the more traditional rinsing (hosing down) with cold water and scrubbing with a coarse broom, to a specifically designed cleaning program for the surface in question.

During the trials the temperature of water used was varied from cold to warm (45°C) and then hot (>90°C). The cleaning agent used was also varied from no cleaning agent, a pH neutral cleaner, an


Hydrotect R12V8 ceramic tiles as installed at the Alice Springs Aquatic and Leisure Centre.

The Hydrotect Effect

Proven Performance

The old saying 'a picture is worth a thousand words' is particularly true when it comes to demonstrating the Hydrotect Effect.

These pictures, from a series of recent comparative trials, provide clear evidence of Hydrotect's outstanding performance characteristics and cleaning capabilities – even when sprayed with nothing but clean water.

Methodology

1. Staining agent applied as per **AS 4459.14-1999** *'Methods of sampling and testing ceramic tiles'* using the internationally recognised ISO 10545 Part 14: *Determination of resistance to stains* test method.
2. Testing conducted at room temperature using the approved staining solution as per the test method.
3. Test surfaces were sprayed with staining agent and left to stand for 1 minute to allow the agent to soak into the various products.
4. Surfaces were then sprayed down with room temperature water (only) without any rubbing or other contact.

300x600mm Hydrotect Tile



300x600 Non-Hydrotect Tile



Mosaic Hydrotect Tiles & Grout



Mosaic Non-Hydrotect Tiles & Grout



Aluminium Cladding



Vinyl Wall Sheet



Painted Surface (Low sheen)



ceramic solutions



A contemporary tiled pool deck at the Canberra International Sports & Aquatic Centre.

alkaline cleaner and an alkaline cleaner with added surfactant (the surfactant helps disperse contaminants within the cleaning solution and prevents them from re-settling on the surface).

The results of the trials are shown in the bar chart below - with the original test result shown at the top of the chart. **In the chart**, a higher Wet Pendulum Result (BPN) is associated with a higher slip resistance.

Results show that all cleaning methods using cold water, irrespective of the cleaning agent used, proved ineffective at removing the fatty contamination from the surface. Cleaning methods involving a warm (45°C) and hot (>90°C) water wash with or without the pH neutral or alkaline cleaner provided a moderate increase in the slip resistance results however, the results were still significantly lower than the original test results, indicating contamination was still present on the surface.

Warm water washing with the alkaline cleaner containing added surfactant shows a moderate increase in results although the temperature of the water used (45°C) appears to have been too low to sufficiently soften the contamination prior to scrubbing. In general, best results were achieved when hot (>90°C) water was used along with the alkaline cleaner containing added surfactant. The combination of alkaline cleaner with surfactant and hot water showed a significant increase in slip resistance over all other cleaning methods approaching that of the uncontaminated surface tested.

These results show that the alkaline cleaner with added surfactant and hot (>90°C) water was required to satisfactorily 'clean' the surface without leaving it slippery. This type of cleaning regime is not suitable for all surfaces and in this case was specifically designed for both the surface and the type of contamination to be removed.

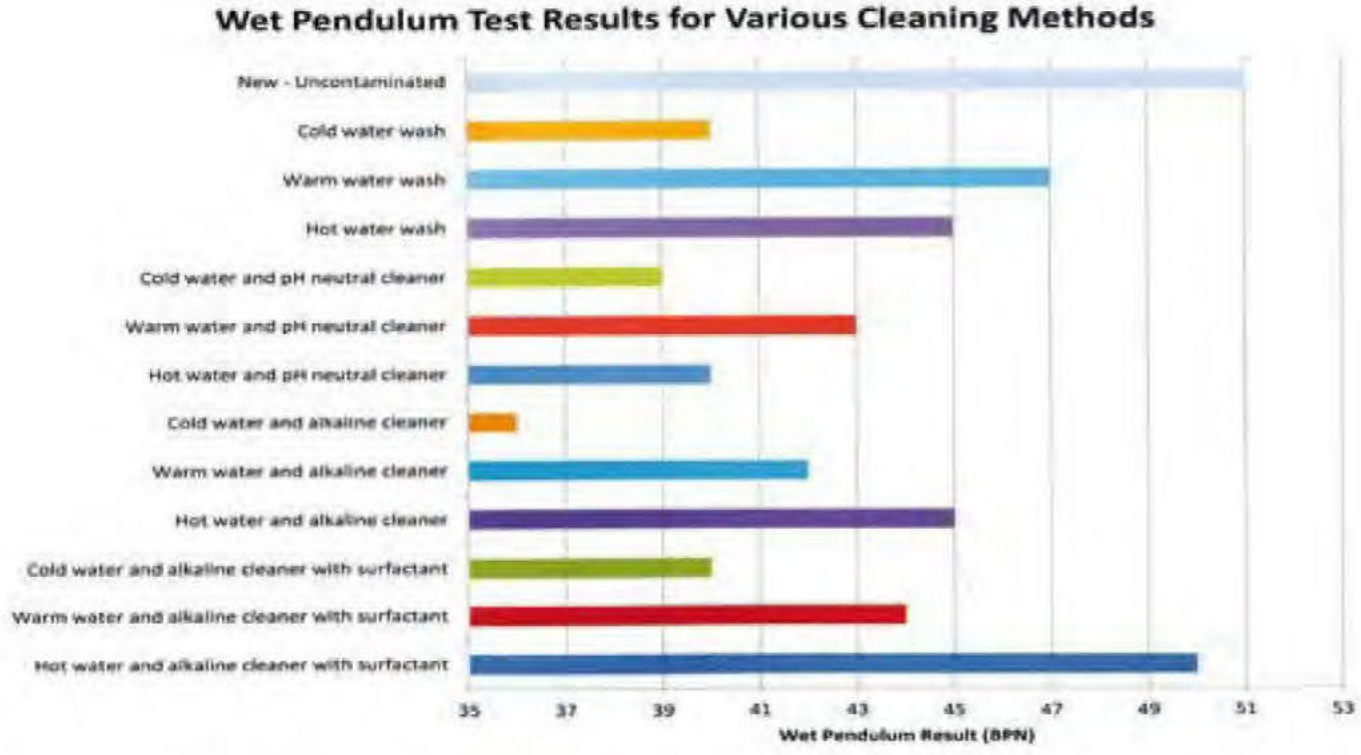
As we know, not all facilities have the same flooring surface, many facilities incorporate a number of floor surface types in the one facility, and therefore one cleaning regime will not necessarily work in every situation. The design specifications of a wet walkway and an associated cleaning regime should be conducted by professionals with knowledge of all relevant aspects including floor surfaces, cleaning chemicals, slip resistance and pool chemistry.

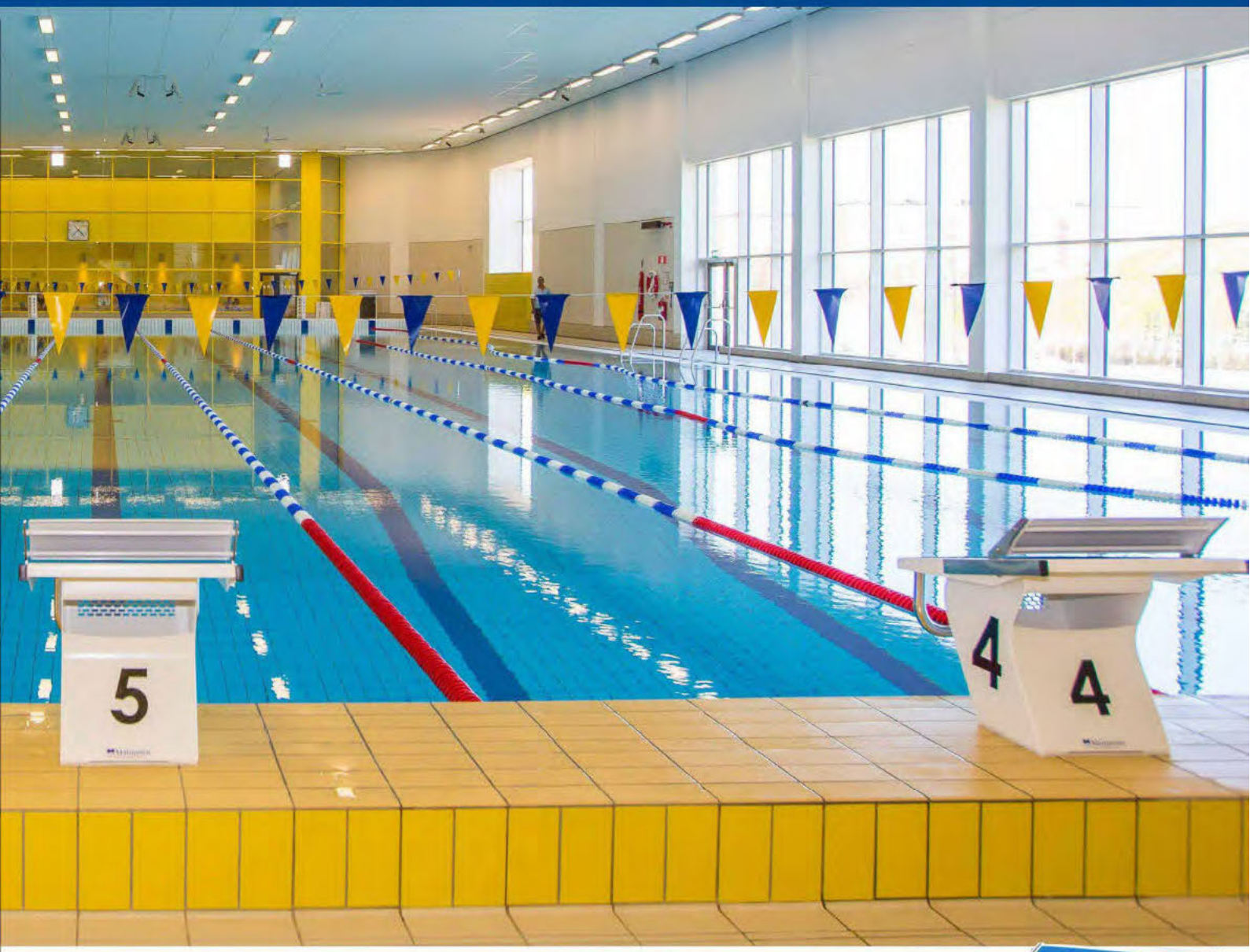
It is important to understand that design for a highly slip resistant surface may not be conducive to a surface that can be easily maintained and so prudent consideration of each contributing factor to health and safety needs to be undertaken.

Cleaning may appear to be a somewhat mundane task but experience has illustrated that if not designed and conducted properly, surfaces can be left unhygienic, dangerously slippery or even damaged beyond repair.

Ibrahim Ech is Principal WHS Consultant/Occupational Hygienist with Safety & Environmental Services Australia. Ibrahim can be contacted on 02 8786 1808, E: iech@sesa.com.au

Simon Langdon is an Engineering Technician with Advanced Technology Testing & Research. Simon can be contacted on 03 9574 6144, E: simonlangdon@attar.com.au





Starting Block Malmsten PRO with Track Start



A well designed starting block which provides good stability and functionality.

The internationally renowned Malmsten starting block is used all over the world and is truly appreciated by not only swimmers, but also trainers and functionaries. It is easy to climb up on, offers an effective anti-slip surface and is accessible from the sides.

Colors and dimensions:
Height is usually 400 mm. Alternatives can nevertheless be ordered; 350 or 300 mm.
The top measures 500x700mm.
The top is usually blue but can be ordered in alternative colors (at an extra cost).

Arabian yellow · *Forest green* · *Traffic purple* · *Sunset purple*
Blue · *Black* · *Tile red* · *Mid grey* · *Dark grey*

Unique qualities:

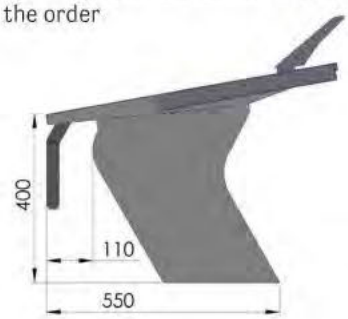
Well known, stable and offered at a favorable price
Stainless steel 316L – protective paint added
Effective anti-slip surface

Selected When it Counts
www.malmsten.com

Malmsten

Starting block including top and base

- Height is usually 400 mm. Alternatives can nevertheless be ordered; 350 or 300 mm
- Suitable for elevated pool edge or OF platform, article no. 2011004*
- Suitable for pool edge width of minimum 500mm. For pool edge of 300-500mm starting block Malmsten Classic with Track Start is recommended, article no. 2011033
- Starting blocks are numbered 0-9; please confirm preferred number(s) when placing the order



Toppen

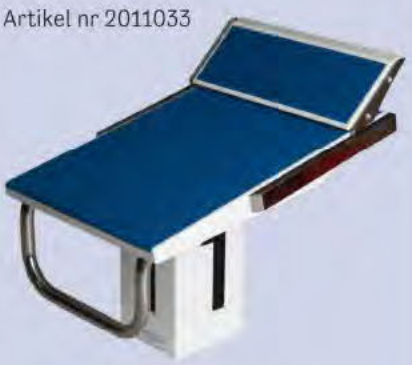
- Four different xxx are available for the Track Start
- The top measures 500x700mm; Effective anti-slip surface is included
- The anti-slip surface is usually blue, but can be ordered in an alternative color (at an extra charge)
- Relay judging plate may be installed; max. size of 450x480mm

Base

- Has an opening where electronic equipment may be placed which can be used during competition
- If the base is placed on a tiled pool edge a protective plate is recommended to be placed in between, article no. 2018007, is ordered (free of charge)

** sold separately*

Artikel nr 2011033



Starting block Malmsten Classic with Track Start

Accessories Sold Separately:

Backstroke starting device, article no. 1910054



OF platform, article no. 2011004



Maintenance kit for stainless steel, article no. 2018002



The starting block is made in accordance with EN-standards and FINA norms for starting blocks; as long as these guidelines for pool depth, pool edge and safety are being followed and installation instructions are respected.

Jul

ACT Government

Communications on a page

Issue: Gungahlin Leisure Centre closure of 50-metre pool for routine maintenance and tile rectification works

Directorate: CMTEDD – ACT Property Group

Release date: 1 July 2019

What is government's involvement/interest?	The Gungahlin Leisure Centre is owned by the ACT Government and operated by YMCA NSW. The Gungahlin Leisure Centre was built by the ACT Government, since November 2017 tiles in the 50-metre pool have been falling off the southern concourse wall.
Why are we communicating on this issue?	To inform Gungahlin Leisure Centre members and casual pool users/hirers of the temporary closure of the 50-metre pool for routine maintenance and tile rectification works.
Spokesperson	Minister for Sports and Recreation, Yvette Berry
Communications project tier	3 – information provision
Target audience/ stakeholders/third party endorsers	**Expected position and/or commentary**
Aquatic pool members	There are [redacted] ~~aquatic~~ pool members that have access to the 50-metre pool (consisting of direct debit memberships and multi visit passes), some of which have been quite vocal about the issues with the 50-metre pool, for up to 12 months. Many will see the 50-metre pool's closure as another impost on their lives, while others will see it as a long overdue process to address the issue. It will be important to suggest alternative arrangements for these people while the 50-metre pool is closed and provide them with clear information early.
Recreational swimmers	Approximately [redacted] pool visits will be affected across the 8-week closure of the 50-metre pool. Recreational swimmers are less invested in the pool than the members, however they will be annoyed if they arrive for a swim to find the pool closed. Providing targeted communications to the Gungahlin community about the impending 50-metre pool closure, and alterative arrangements will be important, as well as early advice.
YMCA NSW	YMCA NSW manages the site on behalf of ACT Government. It will be important that they are on message and equipped to deal with any unhappy community members in the most constructive way possible. We will provide them with a communication pack including: talking points for frontline staff in the lead up to the closure and a form of words that they can adapt to their website, social media channels and member comms.
Community user groups:	There are approximately [redacted] participants across the 10 community user groups. As with members, the community user groups have raised concerns about the issues with the 50-metre pool, and the impending closure will be another issue for them to deal with. The communication

Approved by: Fiona Dolan, x71757
Action officer: Amy Linnane, x77466
Date: 7 March 2019

• Dragons Water Polo • ACT Water Polo • Molonglo Dragons • Aqua Bikes • Cascades • Underwater Hockey • Burgmann College per term • Lyneham High • Multi-sport Athletics • St Francis Xavier's per term	pack we provide YMCA NSW will provided the basis of their communication with these groups.
Local media	There is a risk that media get in touch with disgruntled community members who have been unhappy for some time about the issues with the 50-metre pool. A Q&A document will be developed to ensure we are ready for any media enquiries that come through. We will also proactively reach out to My Gungahlin and ensure we have a story in Gungahlin OC about the 50-metre pool closure and alternative arrangements for the community.

Key Messages

Primary

- The ACT Government is the proud owner of six public pools across Canberra including Lakeside Leisure Centre, Gungahlin Leisure Centre, Canberra Olympic Pool, Dickson Pool, Manuka Pool and the Active Leisure Centre.
- The 50-metre pool at the Gungahlin Leisure Centre will be closed for routine maintenance and tiling work from 1 July 2019 and 26 August 2019.
- It is best practice to close public pools every five years to conduct routine maintenance, so we're taking the opportunity to also address tile defects in the 50-metre pool.
- We understand the 50-metre pool closure is inconvenient for the community, this is why the YMCA NSW have has arranged for alternative lane space to be available at the Canberra Olympic Pool in Civic and Lakeside Leisure Centre in Tuggeranong.
- The 50-metre pool closure will not impact the operations of the learn to swim, program pool, gym, water play park or the health club at the Gungahlin Leisure Centre.
- Canberra International Sports and Aquatic Centre and the AIS Aquatic Centre are also within 10km drive of the Gungahlin Leisure Centre and are alternatives for lap swimming during the 50-metre pool closure.

Approved by: Fiona Dolan, x71757
Action officer: Amy Linnane, x77466
Date: 7 March 2019

- For more information about alternative pool options while the Gungahlin Leisure Centre's 50-metre pool is closed contact YMCA NSW at: www.gungahlinleisurecentre.com.au

Risks and sensitivities

- **Risk**: Backlash from Gungahlin Leisure Centre members and casual users of the 50-metre pool are upset and contact the media.
- **Mitigation**: A Q&A doc will be developed to outline all the issues and the ACT government's response, including best practice, timing, how long we've known about the issues, our process to get to this point etc. The YMCA NSW will also contact their members directly in advance to advise them of the closure of the 50-metre pool and suggest alternative pools, as well as offering to place memberships and multi visit passes on hold during this closure period.
- **Risk**: The report from the tile company recommends that additional retiling is required to this pool or tiles come off other areas of the pool structure and the pool is closed for longer.
- **Mitigation**: ACT Property Group has allowed a contingency of two additional weeks to cater for additional retiling requirements. ACT Property Group will advise YMCA NSW and the comms team if the works will take longer than eight weeks, so the pool members and the public can be advised.

Action plan

Date	Communications collateral	Attachment	Responsibility
29 April 2019	Communication pack developed including: talking points, Q&A, form of words for YMCA	See above	CMTEDD Comms / ACTPG
6 May 2019	Letters sent from YMCA NSW directly to Gungahlin Leisure Centre members and community user groups advising that the 50m pool will be closed and alternative arrangements.	N/A	YMCA NSW draft and send letters. The letters will need to be reviewed by ACTPG and CMTEDD Comms prior to sending out.
6 May 2019	Publish a notice on the carousel on the Gungahlin Leisure Centre website home page to advise that the 50-metre pool will be closed and alternative arrangements.	N/A	YMCA NSW
6 May 2019	Social media post – Gungahlin Leisure Centre social	To be drafted	YMCA NSW / CMTEDD Comms / ACTPG

Approved by: Fiona Dolan, x71757
Action officer: Amy Linnane, x77466
Date: 7 March 2019

ACT Government

Communications on a page

Issue: Gungahlin Leisure Centre closure of 50-metre pool for routine maintenance and tile rectification works

Directorate: CMTEDD – ACT Property Group

Release date: 1 July 2019

1 June 2019	Article in June 2019 Our Canberra advising that the 50-metre pool will be closed and alternative arrangements.	To be drafted	CMTEDD Comms / ACTPG
1 June 2019	Article on My Gungahlin website advising that the 50-metre pool is will be closed and alternative arrangements.	To be drafted	CMTEDD Comms / ACTPG
1 July 2019	Update the carousel on the Gungahlin Leisure Centre website home page advising that the 50-metre pool is now closed and alternative arrangements.	N/A	YMCA NSW
1 August 2019	Article in August 2019 Our Canberra advising that the 50-metre pool will reopen from 26 August.	To be drafted	CMTEDD Comms / ACTPG
26 August 2019	Letters sent from YMCA NSW directly to Gungahlin Leisure Centre members and community user groups advising that the 50-metre pool is now open.	N/A	YMCA NSW draft and send letters. The letters will need to be reviewed by ACTPG and CMTEDD Comms prior to sending out.
26 August 2019	Social media post – Gungahlin Leisure Centre social	To be drafted	YMCA NSW / CMTEDD Comms / ACTPG
26 August 2019	Update the carousel on the Gungahlin Leisure Centre website home page advising that the 50-metre pool has now reopened.	N/A	YMCA NSW
26 August 2019	Article on My Gungahlin website advising that the 50-metre pool is now open.	To be drafted	CMTEDD Comms / ACTPG

Approved by: Fiona Dolan, x71757
Action officer: Amy Linnane, x77466
Date: 7 March 2019

Our Canberra
CONTENT TEMPLATE

Email this template and any related attachments to
Natasha.lorenz@act.gov.au or Joni.wanless@act.gov.au

PUBLISHING INFORMATION		
CONTACT	> Amy Linnane	
DIRECTORATE	> CMTEDD	
INPUTS AND APPROVAL	> Grant Voysey, Aquatics Management Officer > Phil Revill, Senior Manager, Portfolio Management Team	
REGIONS	- All Canberra regions - Belconnen - Central (City, Inner North & Inner South) - Gungahlin - Tuggeranong - Woden and Weston Creek	Gungahlin
PUBLISH DATE	Print and website – June 2019	

CONTENT

> Print content – maximum 100 words (include suggested story title)

50-metre pool closing for maintenance

The Gungahlin Leisure Centre 50-metre pool will be closed for maintenance from 1 July 2019 and will reopen on 26 August 2019. The 25-metre pool will remain open during this period and the 50-metre pool closure will not affect learn-to-swim programs or the fitness offerings. If you were planning to use the 50-metre pool over the closure period, contact Gungahlin Leisure Centre to find out about alternative options available to you. Find out more at: gungahlinleisurecentre.com.au

> Digital content – no word limit (+ story title). Include as much detail as you like.

50-metre pool closing for maintenance

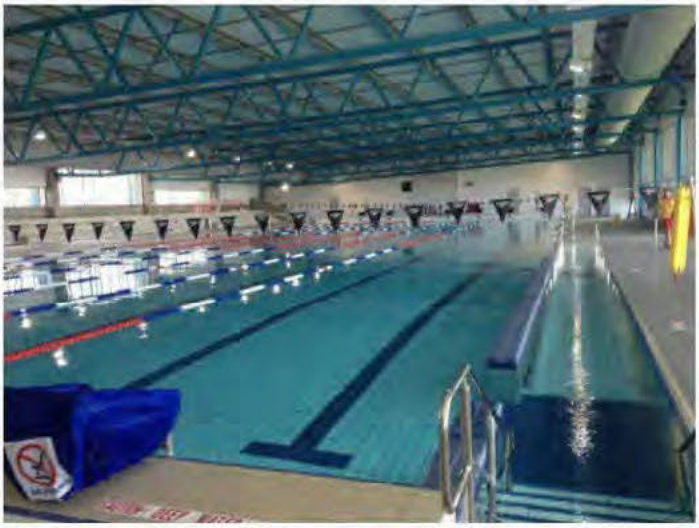
The Gungahlin Leisure Centre 50-metre pool will be closed from 1 July 2019 and will reopen on 26 August 2019. During this period the pool will be drained, and routine maintenance will take place. The closure will also address ongoing issues with tiles falling off the south concourse wall of the pool.

The 25-metre pool will remain open during this period and the closure of the 50-metre pool will not affect learn-to-swim programs or the fitness offerings.

YMCA NSW will be putting alternative options in place for people wanting to use a 50-metre pool during the closure including additional lane space at the Canberra Olympic Pool in Civic and the Lakeside Leisure Centre in Tuggeranong.

Other pools across Canberra are also alternatives for lap swimming including the Canberra International Sports and Aquatic Centre and the Australian Institute of Sport Aquatic Centre.

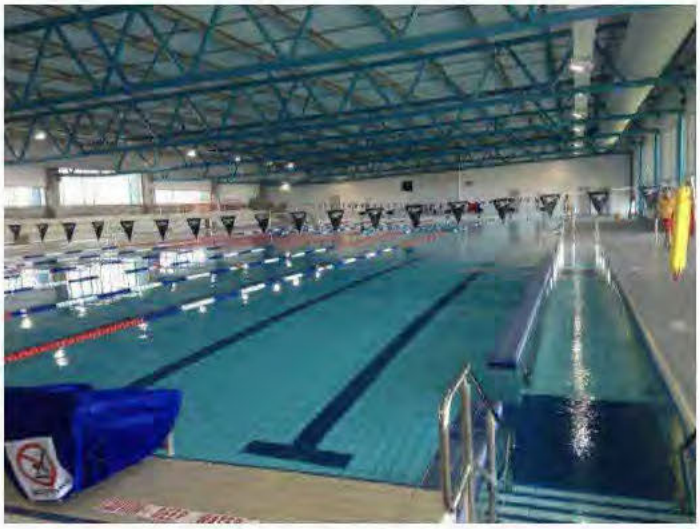
If you were planning to use the 50-metre pool over the closure period, contact Gungahlin Leisure Centre to find out about alternative options available to you. Find out more at: gungahlinleisurecentre.com.au

IMAGES / VIDEO	
VIDEO **LINK TO VIDEO**	*Provide a short description of any existing or planned video content that supports this content.* **> TBC**
IMAGES / PHOTOGRAPHY *If you don't have an image, contact the Our Canberra Team in CMTEDD Comms.*	
CAPTION AND ACKNOWLEDGE	*If needed, provide a short caption for the photo(s) and/or image(s) provided.* **> N/A** *Does the photographer need to be acknowledged? If yes provide details.* **> N/A**
SOCIAL MEDIA & OTHER CHANNELS	
Facebook	

How content was used for Our Canberra (*CMTEDD Comms to complete*)		
Digital		*Date*
Social		*Date*
Print		*Date*
EDM		*Date*

Social media content

Sport and Rec Facebook page



The Gungahlin Leisure Centre 50-metre pool will be closed for maintenance from 1 July 2019 and will reopen on 26 August 2019.

The 25-metre pool will remain open during this period and the 50-metre pool closure will not affect learn-to-swim programs or the fitness offerings.

If you were planning to use the 50-metre pool over the closure period, contact @YMCANSW to find out about alternative options available to you.

Find out more at: gungahlinleisurecentre.com.au

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:30/07/2019 4:57 AM
Schedule 2.2(a)(ii) @crystalpools.com.au>
Cc:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Schedule 2.2(a)(ii) @ceramicsolutions.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;"Schedule 2.2(a)(ii) @hydrautech.com.au>
Subject:RE: GCL Tile Inspection [SEC=UNCLASSIFIED]

Thanks ,

We look forward to receiving your timely response.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From: Schedule 2.2(a)(ii) @crystalpools.com.au]
Sent: Tuesday, 30 July 2019 2:36 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Schedule 2.2(a)(ii) @ceramicsolutions.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>; Schedule 2.2(a)(ii) @hydrautech.com.au>
Subject: RE: GCL Tile Inspection [SEC=UNCLASSIFIED]

Richard,
Apologies for the slow response, as I have been out of the office all morning.
In reply to your email below, I have requested a response to this email and our site inspection yesterday, from Schedule 2.2(a)(ii) (Via Adco) before proceeding any further with any sort of repair works or timeline to carry out works. I have been in discussion with both Schedule 2.2(a)(ii) (Adco) and Schedule 2.2(a)(ii), to provide a timely response noting the urgency required here.
In reply to the water level, I had earlier advised Schedule 2.2(a)(ii) (Crystal Staff) to turn off the water, as it was approx. 120-150mm deep. This is sufficient at this stage.
Regards

Schedule 2.2(a)(ii) | Commercial Construction Manager
M: Schedule 2.2(a)(ii)
T: (02) 9875 4555
F: (02) 9484 1019
E: Schedule 2.2(a)(ii) @crystalpools.com.au

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From: Hooper, Richard [mailto:Richard.Hooper@act.gov.au]
Sent: Tuesday, 30 July 2019 11:01 AM
To: Schedule 2.2(a)(ii)
Cc: Schedule 2.2(a)(ii) Voysey, Grant; Croser, Sam; Schedule 2.2(a)(ii)
Subject: GCL Tile Inspection [SEC=UNCLASSIFIED]

Morning ,

After yesterday's meeting Gran Voysey (ACTPG) and Schedule 2.2(a)(ii) (Crystal Pools) conducted a further inspection of the pool floor tiles and discovered there are approximately 415 white and 5 blue tiles that are drummy and will need replacing. After their inspection, filling of the pool commenced up to a nominal depth of between 100mm – 150mm as agreed at the meeting.

Please can you advise on the following:

- Required depth of water to fill pool 100mm or higher
- Length of time to leave water in
- Draining and drying times
- Removal of tiles
- Retiling and grouting
- Curing/drying times
- Refill pool and heating
- Date back in operation

The current rectification program shows the pool reheating starting 5/8/19 and the pool being back in operation 9/8/19 if this in not achievable, we need to advise the YMCA and our Minister on any delays and would appreciate your advice.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

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From:"Croser, Sam"
Sent:24/07/2019 3:29 AM
To:"alpineceramics01@bigpond.com.au" <alpineceramics01@bigpond.com.au>
Cc:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject: Gungahlin Leisure Centre Construction Joint
Attachments:8_2019-07-23.pdf

Good afternoon

ACT Property Group would like to proceed with the works at Gungahlin Leisure Centre as per the attached quote.

Please clean and prep the joint this week and wait until the adjacent tiles have been checked on Monday, 29 July 2019 prior to installing the poly and backing rod.

I will have our response team send you a contractor pack in a separate email.

Regards

Sam Croser | A/g Director | Asset Management | Portfolio Management Team
Ph: (02) 6207 1693 | Fax: (02) 6207 2071 | Mb: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

For repairs and maintenance related matters, please contact the Response Centre, **T**: 6213 0700 **E**: actpg@act.gov.au
If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

Alpine Tiling and Waterproofing Pty Ltd Atf BDK Family Trust
PO BOX 487
MITCHELL ACT 2911
Australia
Phone: 0416252785
ABN: 50 545 694 689

Quote: 8

Quote

Quote date: 23/07/2019

Bill to:
ACT PROPERTY GROUP
PO BOX 777
FYSHWICK ACT 2609
AUSTRALIA

Expiry:
30/07/2019

ITEM	DESCRIPTION		UNITS	UNIT PRICE (ex GST)	TAX TYPE	AMOUNT (ex GST)
	Replace 4th construction joint at the shallow end of main pool Gungahlin leaisure centre. estimate 30lm of work. clean and prep area, supply and install pool poly, and backing rod.	Qty	1		GST	

Sub-Total (ex GST):
GST:
TOTAL (inc GST):

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:08/07/2019 4:59 AM
To:'Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Cc:"Croser, Sam" <Sam.Croser@act.gov.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject:GLC Meeting 11/7/2019 [SEC=UNCLASSIFIED]

Hi

Further to our telephone conversation on Friday 5 July 2019, please can you send out a meeting invite for Thursday's meeting at a time to suit those coming from Melbourne?

I was at the pool today and it's currently just under half drained, should be fully drained by Thursdays meeting.

Regards,

Richard Hooper| Senior Director
Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners Group | Commercial Project Management
Major Projects Canberra | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:31/07/2019 11:02 PM
To:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Schedule 2.2(a)(ii) @crystalpools.com.au>
Cc:"Schedule 2.2(a)(ii) @ceramicsolutions.com.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject: Drummy tiles on the floor of GLC 30 July 2019.xlsx [SEC=UNCLASSIFIED]
Attachments: Drummy tiles on the floor of GLC 30 July 2019.xlsx

Hi Schedule 2.2(a)(ii)

Thanks for your time this morning to discuss away forward on the pool floor tiling.

The attached marked up pool floor tile plan shows the areas highlighted with a red arrow, that we believe will need replacing. The other areas, if they fail after filling when the pool is back in operation, can be dealt with by the divers.

The clock is ticking and we have to have the pool fully operational within the next 3 weeks, please can we have a response and a timeline for these repairs.

Thanks to everyone for their ongoing input and assistance.

Richard

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:31/07/2019 11:02 PM
To:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Schedule 2.2(a)(ii) @crystalpools.com.au>
Cc:"Schedule 2.2(a)(ii) @ceramicsolutions.com.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject: Drummy tiles on the floor of GLC 30 July 2019.xlsx [SEC=UNCLASSIFIED]
Attachments: Drummy tiles on the floor of GLC 30 July 2019.xlsx

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The clock is ticking and we have to have the pool fully operational within the next 3 weeks, please can we have a response and a timeline for these repairs.

Thanks to everyone for their ongoing input and assistance.

Richard

From: Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Sent:22/07/2019 4:35 AM
To:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Cc:"Hooper, Richard" <Richard.Hooper@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;"Schedule 2.2(a)(ii) @ceramicsolutions.com.au>;'Schedule 2.2(a)(ii) @crystalpools.com.au>;Schedule 2.2(a)(ii) @hydrautech.com.au>;'Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Subject:FW: GLC Site Inspection 19 July 2019 [SEC=UNCLASSIFIED]

Good afternoon Grant,

Since your emails on Friday, from Ceramic Solution and I have been discussing the below points in detail to close out the concerns as raised below. We can confirm that all points raised but the fourth expansion joint have been closed out.

As discussed earlier this afternoon, the issue with the fourth expansion joint is that we seem to have a mixed view on whether the tiles along this joint are drummy. Since Friday night, has confirmed on a couple of occasions that this joint not drummy.

ADCO's own Construction Manager, Schedule 2.2(a)(ii) attended site this morning to inspect the joint himself who confirmed below *'I have been to GLC this morning and inspected the pool floor tiles at the 4th movement joint (at the top of the slope). One of the tilers also looked at this and we tap tested a number of tiles either side of the joint. All tiles appeared to be fine with no tiles sounding drummy'.*

If you could please reconsider your position on the fourth joint as we would all like to be on the same page before we move forward.

While you are in Melbourne, please do not hesitate to come into our office to review or discuss any of the above as our commitment (along our contractors) has been to work together with the ACT Government in closing out the repair works with a goal to promptly have the 50m pool back in operation.

Regards,

Schedule 2.2(a)(ii)
Commercial Manager

ADCO Constructions (Vic) Pty Ltd
Level 9, 75 Dorcas Street, South Melbourne VIC 3205
T 03 9852 1400 M Schedule 2.2(a)(ii)
W www.adcoconstruct.com.au



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From: Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Sent: Monday, 22 July 2019 11:56 AM
To: Carlos Gonzalez <CarlosG@adcoconstruct.com.au>
Subject: Fwd: GLC Site Inspection 19 July 2019 [SEC=UNCLASSIFIED]

From: Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Date: 22 July 2019 at 11:54:30 am AEST
To: Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Subject: Re: GLC Site Inspection 19 July 2019 [SEC=UNCLASSIFIED]

As discussed, I have been to GLC this morning and inspected the pool floor tiles at the 4th movement joint (at the top of the slope). One of the tilers also looked at this and we tap tested a number of tiles either side of the joint. All tiles appeared to be fine with no tiles sounding drummy.
There are a couple of areas where there is a small lip (1-2mm) across the joint but nothing of concern in my opinion.

Regards

Sent from my iPhone

On 22 Jul 2019, at 10:12 am, Schedule 2.2(a)(ii) @adcoconstruct.com.au> wrote:

,

If you could please check this point as raised by Grant Voysey;

I have tap tested the tiles on the fourth construction expansion joint and have found a large amount to be drummy where the tiles start to go down the slope. I have again left blue masking tape on them (see photos 2 to 7 on the attachment). I believe that this construction expansion joint has failed and request that your tilers tap test this entire area to confirm the drummy tiles and they are instructed to repairs these sections.

Photo 2

[cid:image003.jpg@01D54075.D9292000]

Photo 3

[cid:image004.jpg@01D54075.D9292000]

Photo 4

[cid:image005.jpg@01D54075.D9292000]

Photo 5

[cid:image006.jpg@01D54075.D9292000]

Photo 6

[cid:image007.jpg@01D54075.D9292000]

Photo 7

[cid:image008.jpg@01D54075.D9292000]

Regards,

Schedule 2.2(a)(ii)

Commercial Manager

ADCO Constructions (Vic) Pty Ltd

Level 9, 75 Dorcas Street, South Melbourne VIC 3205

T 03 9832 1400 M Schedule 2.2(a)(ii)

W www.adcoconstruct.com.au

[cid:image009.png@01D54075.D9292000]

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From: Voysey, Grant <Grant.Voysey@act.gov.au>

Sent: Friday, 19 July 2019 8:33 PM

To: Schedule 2.2(a)(ii) @adcoconstruct.com.au>

Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>; Schedule 2.2(a)(ii) @ceramicsolutions.com.au>; Schedule 2.2(a)(ii) @crystalpools.com.au>; Schedule 2.2(a)(ii) @hydrautech.com.au>

Subject: RE: GLC Site Inspection 19 July 2019 [SEC=UNCLASSIFIED]

Hi ,

I attended the pool tonight and have come across the following items that require you attention:

* I can confirm that the section of tiles on pool deck that Richard mentions below have not been repaired. I have left blue masking tape on these sections (see photo 1 of the attachment);

* I have tap tested the tiles on the fourth construction expansion joint and have found a large amount to be drummy where the tiles start to go down the slope. I have again left blue masking tape on them (see photos 2 to 7 on the attachment). I believe that this construction expansion joint has failed and request that your tilers tap test this entire area to confirm the drummy tiles and they are instructed to repairs these sections. I also request that this expansion construction joint is renewed under these works.

* The tiles that have been repaired on the ramp wall opposite the capping wall seem to be missing a section of tile before it can be caulked (see photos 8 and 9 on the attachment).

* On the ramp wall there are two side capping tiles missing (see photo 10). I have also left some blue masking tape on this.

If your tilers would like to meet me on site tomorrow to discuss the above items, I am happy to do so. I can be contacted on Schedule 2.2(a)(ii).

Kind Regards

Grant

Grant Voysey | A/g Assistant Director | Aquatics Management

Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)

ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government

PO Box 777, Fyshwick, ACT, 2609 |
http://www.economicdevelopment.act.gov.au/government-property/act_property_group<http://www.economicdevelopment.act.gov.au/government-property/act_property_group>

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au<mailto:actpgfeedback@act.gov.au>

From: Hooper, Richard

Sent: Friday, 19 July 2019 6:35 PM

To: [redacted]@adcoconstruct.com.au>>

Cc: Voysey, Grant <Grant.Voysey@act.gov.au<mailto:Grant.Voysey@act.gov.au>>; Croser, Sam <Sam.Croser@act.gov.au<mailto:Sam.Croser@act.gov.au>>; Schedule 2.2(a)(ii) [redacted]@ceramicsolutions.com.au>>; [redacted]@crystalpools.com.au>>; Schedule 2 [redacted]@hydrautech.com.au>>

Subject: Re: GLC Site Inspection 19 July 2019 [SEC=UNCLASSIFIED]

Hi Schedule 2.2(a)

The area of tiles as discussed has not been done. Grant has gone to the pool tonight to investigate. The area is by the 2 metre water depth marker and was discussed by Mark, Sam, Grant and yourself at the last inspection and was on the marked up drawing. I understand the tilers last day is Saturday. It would be prudent to do this work before they leave.

Regards

Richard

From: Schedule 2.2(a)(ii) [redacted]@adcoconstruct.com.au>>

Sent: Thursday, 18 July 2019 6:35:37 PM

To: Hooper, Richard

Cc: Voysey, Grant; Croser, Sam; Schedule 2.2(a)(ii) [redacted]

Subject: RE: GLC Site Inspection 19 July 2019 [SEC=UNCLASSIFIED]

Good afternoon Richard,

I'm currently away and have limited email access.

Note Ceramic Solution's tilers are finishing up on site tomorrow. Overall we are on track with our programme.

Please see below response in blue.

Regards,

Schedule 2.2(a)(ii)

Commercial Manager

ADCO Constructions (Vic) Pty Ltd

Level 9, 75 Dorcas Street, South Melbourne VIC 3205

T 03 9832 1400 M Schedule 2.2(a)(ii)

W www.adcoconstruct.com.au<http://www.adcoconstruct.com.au>

[cid:image001.png@01D53E69.00A291C0]

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From: Hooper, Richard
<Richard.Hooper@act.gov.au<mailto:Richard.Hooper@act.gov.au>>

Sent: Friday, 19 July 2019 3:47 PM

To: [redacted]@adcoconstruct.com.au>>

Cc: Voysey, Grant <Grant.Voysey@act.gov.au<mailto:Grant.Voysey@act.gov.au>>; Croser, Sam <Sam.Croser@act.gov.au<mailto:Sam.Croser@act.gov.au>>; [redacted]ceramicsolutions.com.au>>; [redacted]@crystalpools.com.au>>

Subject: GLC Site Inspection 19 July 2019 [SEC=UNCLASSIFIED]

Hi [redacted],

ACTPG, YMCA and myself inspected the remediation work today, which is nearing completion. There were a few observations from today's meeting.

· I have been informed the electrical bonding cable which runs along the top of the pool ramp wall may have been removed as it was visible when they removed the tiled capping. When I asked the tilers, they informed me that there was no cable present when they started tile. Can Crystal Pools confirm that the cable has not been removed and the electrical bonding has not been effected. [redacted], can you please confirm

· The attached photo shows the area of loose drummy tiles on the concourse that has not yet been repaired. Can Ceramic Solutions confirm this area will be repaired, in addition 2/3 tiles were cracked on the concourse when the other repairs were undertaken and will need replacing too. Not sure which area this is in reference to however the area originally marked up on a drawing and our inspection on 11 June have been repaired.

· Can you advise of a date that won't impact on the current works within the next 7-10 days for the painting contractor to commence the painting of the pool gutters. They need to soda blast first and this will be done in the evening. Caulker will be complete by Wednesday, so Thursday / Friday onward. Note the painting contractor will need to be cautious as we take no responsibility for their works or damage which they may cause.

· Fourth construction expansion joint, can you confirm this will be renewed. We don't recall this being picked up as a defect and this is not part of the agreed repair scope. Happy for ACT Gov to engage a contractor direct to touch up the joint. Perhaps the pool gutter painter can complete.

· Confirmation of grouting the strip drain, will be repaired. Completed this afternoon at approx. between 2pm – 3pm.

Regards,

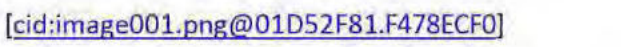
Richard Hooper| Senior Director

Mobile: Schedule 2.2(a)(ii) | Email
richard.hooper@act.gov.au<mailto:richard.hooper@act.gov.au>

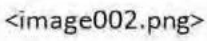
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Major Projects Canberra | ACT Government

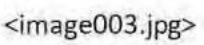
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www.act.gov.au<http://www.act.gov.au>

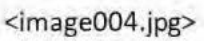


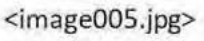
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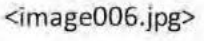


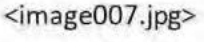
<GLC Photos on 19 July 2019.docx>

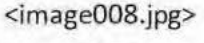


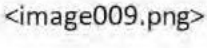












From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:17/07/2019 4:21 AM
To:'Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Cc:"Schedule 2.2(a)(ii) :@ceramicsolutions.com.au>;'Schedule 2.2(a)(ii) @crystalpools.com.au>;Schedule 2.2(a)(ii) @hydrautech.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Schedule 2.2(a)(ii) @ymcansw.org.au>;"Croser, Sam" <Sam.Croser@act.gov.au>
Subject:GLC Rectification Work Update [SEC=UNCLASSIFIED]

Afternoon ,

Grant and I attended site yesterday and it would appear everything is going well. The rendering and tiling is well underway on both the northern and southern walls. We look to be achieving completion as identified in your program by Sunday 21 July 2019 including the addition work to the northern wall. Big thanks to Ceramic Solutions for increasing their work force.

Three expansion joints on the pool floor have been removed and the tilers were checking for loose and drummy tiles at the time of our inspection. We observed the forth expansion joint on the pool floor at the shallow end has not been inspected, it would appear the mastic joint has separated in places from the tiles and it would be good practice to replace all the construction expansion joints on the pool floor, can you provide details on how the expansion joints will be repaired, are we using the original detail or another detail like sand as previously discussed.

We noted marked on the walls and floor, written in pen the destructive tile testing results, it would appear the results exceed the recommended requirements, please can you advise when the full test report will be available.

Our next scheduled meeting for a final inspection is on 25 July 2019 prior to commence filling. Please can you send a meeting invite to all parties and include Schedule 2.2(a)(ii) YMCA and Sam Croser ACTPG.

Thanks to everyone for their input and efforts in the remediation work, looks like we are getting there.

Regards,

Richard Hooper| Senior Director
Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners Group | Commercial Project Management
Major Projects Canberra | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From:"Croser, Sam"
Sent:24/07/2019 3:23 AM
Schedule 2.2(a)(ii) @ceramicsolutions.com.au>
Cc:"Hooper, Richard" <Richard.Hooper@act.gov.au>;Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject:RE: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Thanks Mark

I have engaged them directly.

Regards

Sam Croser | A/g Director | Asset Management | Portfolio Management Team
Ph: (02) 6207 1693 | Fax: (02) 6207 2071 | Mb: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

For repairs and maintenance related matters, please contact the Response Centre, **T**: 6213 0700 **E**: actpg@act.gov.au
If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) @ceramicsolutions.com.au]
Sent: Wednesday, 24 July 2019 1:19 PM
To: Croser, Sam <Sam.Croser@act.gov.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Hi Sam

As per Schedule 2.2(a) email please engage Alpine tiling direct to replace the fourth joint caulking.

Schedule 2.2(a)(ii)
Project Manager
Ceramic Solutions (Australia) Pty Ltd
Phone: +61 3 9545 5322
Mobile: +61 Schedule 2.2(a)(ii)
Fax: +61 3 9545 5611
Email: Schedule 2.2 @ceramicsolutions.com.au
Aquatic Website: www.ceramicsolutionspools.com.au
Architectural Website: www.ceramicsolutions.com.au

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From: Croser, Sam <Sam.Croser@act.gov.au>
Sent: Wednesday, 24 July 2019 10:19 AM
To: Schedule 2.2(a)(ii) @ceramicsolutions.com.au>

From: Voysey, Grant <Grant.Voysey@act.gov.au>
Sent: Friday, 19 July 2019 5:46 PM
To: Schedule 2 2(a)(ii)@ceramicsolutions.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Good evening ,

Would you be able to seek a quote from your caulker to renew the fourth construction expansion joint in the shallow end of the 50 metre pool at Gungahlin Leisure Centre. ACT Property Group is keen for this joint to be replaced at the same time as the other three construction expansion joints are being renewed early next week.

Please forward a quote to me as soon as possible, made out to:

ACT Property Group
PO Box 777
Fyshwick ACT 2609.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2 2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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From: Schedule 2.2(a)(ii) @ceramicsolutions.com.au]
Sent: Tuesday, 23 July 2019 12:14 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>; Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Subject: RE: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Hi Grant

Please find attached the quotation to remove and replace the forth construction joint as requested.

If you wish to proceed please engage the contractor directly.

Schedule 2.2(a)(ii)
Project Manager
Ceramic Solutions (Australia) Pty Ltd
Phone: +61 3 9545 5322
Mobile: +61 Schedule 2.2(a)(ii)
Fax: +61 3 9545 5611
Email: Schedule 2.2 @ceramicsolutions.com.au
Aquatic Website: www.ceramicsolutionspools.com.au
Architectural Website: www.ceramicsolutions.com.au

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From: Voysey, Grant <Grant.Voysey@act.gov.au>
Sent: Friday, 19 July 2019 5:46 PM
To: Schedule 2.2(a)(ii) @ceramicsolutions.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Good evening Schedule 2.2

Would you be able to seek a quote from your caulker to renew the fourth construction expansion joint in the shallow end of the 50 metre pool at Gungahlin Leisure Centre. ACT Property Group is keen for this joint to be replaced at the same time as the other three construction expansion joints are being renewed early next week.

Please forward a quote to me as soon as possible, made out to:

ACT Property Group
PO Box 777
Fyshwick ACT 2609.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management

From:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Sent:19/07/2019 4:55 AM
To:'Schedule 2.2(a)(ii)@trisley.com.au>
Cc:"Schedule 2.2(a)(ii) @esbsconsult.com.au>;"Croser, Sam" <Sam.Croser@act.gov.au>
Subject: Gungahlin Leisure Centre - Pool Plate Heat Exchangers [DLM=Sensitive]
Attachments: Gungahlin Leisure Centre – Pool Plate Heat Exchangers Report.pdf

Hi ,

I have spoken with from Engineering Solutions for Building Sustainability (the author of the report) and he is happy for the report to be forwarded to the supplier. is contactable via Schedule 2.2(a)(ii), should the supplier have any queries.

From my understanding, no new pool plate heat exchangers are required to be added to the system, however the issues noted in the report need to be rectified to ensure the long term operation of these pool plate heat exchangers, noting that these works will now have to occur when the site is fully operational.

I look forward to receiving a quote from you at your earliest convenience to remediate the issues contained in this report.

Please don't hesitate to contact me on 02 6207 5809 if you require any further information.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

From:"Voysey, Grant"
Sent:10/07/2019 1:35 AM
To:"Glendening" <glendening@ozemail.com.au>
Subject:RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi [redacted],

Just chasing up the requested information. Can you please advise when this information will be supplied?

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: [redacted]
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Glendening [mailto:glendening@ozemail.com.au]
Sent: Friday, 5 July 2019 3:54 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi Grant,

I will get in touch with [redacted] and find out.

Regards
[redacted]

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Friday, 5 July 2019 3:46 PM
To: Glendening <glendening@ozemail.com.au>
Cc: Croser, Sam <Sam.Croser@act.gov.au>; Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: Re: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi [redacted],
Thanks for the information and I look forward to receiving the request document early next week.

Can you please advise how long each night session will take so I can advise the Centre Manager. I am assuming that you would start at 9.30pm on week night and after 7.30pm on Sat and Sunday when the centre has closed? Just confirming that the night works would take approx 7 days?

Once I have all this information I will come back to you about the start date.

Kind Regards

Grant

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From: Glendening <glendening@ozemail.com.au>
Sent: Friday, July 5, 2019 3:03:33 PM
To: Voysey, Grant
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi Grant,

We can start on the 15 July 2019 if that is convenient for the program. This would be the soda blasting taking place after hours. We would start the painting after he had finished which we predict that we should be able to start the painting on about the 22nd of July 2019 and forecast that we should be finished around the 26th July 2019.

We will forward you our insurances and a copy of our SWMS next week.

Schedule 2.2(a)(ii) will sweep and clean up each night after he has finished, he will also put down drop sheets near the hording to minimise dust.

We will forward you a list of staff members next week when we have finalised it.

Please let us know if there is anything else that you require for this project.

Kind Regards

Schedule 2.2(a)(ii)
Estimating and Administration Assistant

Glendening Painting
Unit 2, 16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

E: glendening@ozemail.com.au
W: glendeningpainting.com.au

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Thursday, 4 July 2019 12:09 PM
To: Glendening <glendening@ozemail.com.au>
Cc: Croser, Sam <Sam.Croser@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi [redacted],

Thanks for the revised quote. ACT Property Group accepts the quote on the provision that the following is supplied at your earliest convenience (as this 50 metre pool is currently set up as a construction zone):

- Advice on when the works can commence (somewhere around 15 July 2019 is preferable) and a copy of the project/works timeline (which includes the after hours and normal hours works. Once supplied, I will forward this to the construction contractor to ensure that this will not interrupt their works);
- A copy of the SWMS for these works;

- Information in relation the cleaning process that will be adopted after the night works to ensure the venue is suitable for patron use in the next morning (the learn to swim pool is still operational);
- A copy of your insurances and safety policy; and
- Details of the staff that will be carrying out the works, so I can advise both the construction company carrying out the other works and YMCA NSW who manage the facility.

Please don't hesitate to contact me on 6207 5809 if you would like to discuss any of the above content.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Glendening [mailto:glendening@ozemail.com.au]
Sent: Thursday, 4 July 2019 11:04 AM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi Grant,

Please find attached our revised quote. [redacted] only signed it off this morning.

Kind Regards

Schedule 2.2(a)(ii)
Estimating and Administration Assistant

Glendening Painting
Unit 2, 16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

E: glendening@ozemail.com.au
W: glendeningpainting.com.au

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Thursday, 4 July 2019 10:29 AM
To: Glendening <glendening@ozemail.com.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi [redacted],

Just following up to see if [redacted] has a revised quote ready for these works to occur outside of normal operating hours at Gungahlin Leisure Centre, as per our recent discussion?

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: [redacted]
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Glendening [mailto:glendening@ozemail.com.au]
Sent: Monday, 17 June 2019 9:19 AM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi Grant

Attached is our painting quote as requested.

regards
[redacted]
Office Administrator

Glendening Painting
Unit 2/16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

E: glendening@ozemail.com.au
W: glendeningpainting.com.au

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Monday, 3 June 2019 11:29 AM
To: glendening@ozemail.com.au
Cc: Tracy King <Tracy.King@ymcansw.org.au>
Subject: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Good morning [redacted],

Could I please arrange for a quote to waterproof and paint the pool gutters of the 50 metre pool at the Gungahlin Leisure Centre during the closure period of this pool (1 July – 23 August 2019) for repairs and maintenance works.

To access the site please contact [redacted] (Operations Manager) on 6241 1132.

It would be greatly appreciated if you could forward your quote to me at your earliest convenience.

Could you please make your quote out to:
ACT Property Group
PO Box 777
Fyshwick ACT 2609
Attn Grant Voysey

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2 s7(1)(c)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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From:"Voysey, Grant"
Sent:11/07/2019 7:00 AM
To:"Glendening" <glendening@ozemail.com.au>
Subject:RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi [redacted],

As per our telephone conversation this afternoon, could you please look into the following products to repaint the pool gutter at Gungahlin Leisure Centre:

- Cemcoat
- Epotec – epoxy pool paint.

Please revise your quote as necessary.

Once I receive the revised program I will be in contact to discuss the above items and commencement dates.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

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From: Glendening [mailto:glendening@ozemail.com.au]
Sent: Thursday, 11 July 2019 9:29 AM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

2nd email

regards
Schedule 2.2(a)(ii)
Office Administrator

Glendening Painting
Unit 2/16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

E: glendening@ozemail.com.au
W: glendeningpainting.com.au

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Thursday, 11 July 2019 9:07 AM
To: Glendening <glendening@ozemail.com.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Good morning [redacted],

I will follow up with the centre manager today and give [redacted] a call.

Can you please send through the SWMS and insurances at your earliest convenience.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Glendening [mailto:glendening@ozemail.com.au]
Sent: Wednesday, 10 July 2019 4:30 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi Grant,

[redacted] will send you the SWMS and insurances tomorrow, but [redacted] asked that I get in touch with you regarding the start times for the night work.
We were thinking of starting at around 5.30/6.00pm and going through to around 9.30/10.00pm, if at all possible.

Is it possible to find out when the last swim school class is held each day or can we contact the builder or leisure centre directly to find this out.

If you need to discuss this further [redacted] mobile is Schedule 2.2(a)(ii).

Kind Regards

Schedule 2.2(a)(ii)
Estimating and Administration Assistant

Glendening Painting
Unit 2, 16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

E: glendening@ozemail.com.au
W: glendeningpainting.com.au

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Friday, 5 July 2019 3:46 PM
To: Glendening <glendening@ozemail.com.au>
Cc: Croser, Sam <Sam.Croser@act.gov.au>; Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: Re: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi [redacted],
Thanks for the information and I look forward to receiving the request document early next week.

Can you please advise how long each night session will take so I can advise the Centre Manager. I am assuming that you would start at 9.30pm on week night and after 7.30pm on Sat and Sunday when the centre has closed? Just confirming that the night works would take approx 7 days?

Once I have all this information I will come back to you about the start date.

Kind Regards

Grant

Get Outlook for iOS

From: Glendening <glendening@ozemail.com.au>
Sent: Friday, July 5, 2019 3:03:33 PM
To: Voysey, Grant
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]
Hi Grant,

We can start on the 15 July 2019 if that is convenient for the program. This would be the soda blasting taking place after hours. We would start the painting after he had finished which we predict that we should be able to start the painting on about the 22nd of July 2019 and forecast that we should be finished around the 26th July 2019.

We will forward you our insurances and a copy of our SWMS next week.

Schedule 2.2(a)(ii) will sweep and clean up each night after he has finished, he will also put down drop sheets near the hording to minimise dust.

We will forward you a list of staff members next week when we have finalised it.

Please let us know if there is anything else that you require for this project.

Kind Regards

Schedule 2.2(a)(ii)
Estimating and Administration Assistant

Glendening Painting
Unit 2, 16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

E: glendening@ozemail.com.au
W: glendeningpainting.com.au

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Thursday, 4 July 2019 12:09 PM
To: Glendening <glendening@ozemail.com.au>
Cc: Croser, Sam <Sam.Croser@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi [redacted],

Thanks for the revised quote. ACT Property Group accepts the quote on the provision that the following is supplied at your earliest convenience (as this 50 metre pool is currently set up as a construction zone):

- Advice on when the works can commence (somewhere around 15 July 2019 is preferable) and a copy of the project/works timeline (which includes the after hours and normal hours works. Once supplied, I will forward this to the construction contractor to ensure that this will not interrupt their works);
- A copy of the SWMS for these works;
- Information in relation the cleaning process that will be adopted after the night works to ensure the venue is suitable for patron use in the next morning (the learn to swim pool is still operational);
- A copy of your insurances and safety policy; and
- Details of the staff that will be carrying out the works, so I can advise both the construction company carrying out the other works and YMCA NSW who manage the facility.

Please don't hesitate to contact me on 6207 5809 if you would like to discuss any of the above content.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: [redacted]
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

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From: Glendening [mailto:glendening@ozemail.com.au]
Sent: Thursday, 4 July 2019 11:04 AM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi Grant,

Please find attached our revised quote. [redacted] only signed it off this morning.

Kind Regards

Schedule 2.2(a)(ii)
Estimating and Administration Assistant

Glendening Painting
Unit 2, 16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

E: glendening@ozemail.com.au
W: glendeningpainting.com.au

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Thursday, 4 July 2019 10:29 AM
To: Glendening <glendening@ozemail.com.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi [redacted],

Just following up to see if [redacted] has a revised quote ready for these works to occur outside of normal operating hours at Gungahlin Leisure Centre, as per our recent discussion?

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Glendening [mailto:glendening@ozemail.com.au]
Sent: Monday, 17 June 2019 9:19 AM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Hi Grant

Attached is our painting quote as requested.

regards
Schedule 2.2(a)(ii)
Office Administrator

Glendening Painting
Unit 2/16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

E: glendening@ozemail.com.au
W: glendeningpainting.com.au

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Monday, 3 June 2019 11:29 AM
To: glendening@ozemail.com.au
Cc: Tracy King <Tracy.King@ymcansw.org.au>
Subject: Quote for works at the Gungahlin Leisure Centre [DLM=For-Official-Use-Only]

Good morning [redacted],

Could I please arrange for a quote to waterproof and paint the pool gutters of the 50 metre pool at the Gungahlin Leisure Centre during the closure period of this pool (1 July – 23 August 2019) for repairs and maintenance works.

To access the site please contact [redacted] (Operations Manager) on 6241 1132.

It would be greatly appreciated if you could forward your quote to me at your earliest convenience.

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ACT Property Group
PO Box 777
Fyshwick ACT 2609
Attn Grant Voysey

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: [redacted]
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GLENDENING

Commercial Painting and Maintenance Pty Ltd

ABN 93 099 967 683

Unit 2, 16 Geelong Street
FYSHWICK ACT 2609

Phone: 02 6293 9160
Fax: 02 6293 9170

TAX INVOICE

Invoice No: 00002457

Date: 13/08/2019

Bill To:

ACT Property Group
PO Box 777
FYSHWICK ACT 2609

Description	Total (ex GST)
Painting of pool at Gungahlin Leisure Centre	Schedule 2.2(a)(ii)
	GST

Customer ABN:

Total (ex GST):	Schedule 2.2(a)(ii)
GST:	
Total Inc GST:	

This Invoice is made under the Building & Construction Industry (Security of Payments) Act 2009

Terms: 30 Days from Date of Invoice.

Bank Account details for Electronic Funds Transfers (EFT)

BSB: Schedule 2.2(a)(ii) **ACCOUNT No:** Schedule 2.2(a)(ii)

ACCOUNT NAME: Glendening Commercial Painting & Maintenance Pty Ltd

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:17/07/2019 4:21 AM
To:'Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Cc:"Schedule 2.2(a)(ii) :@ceramicsolutions.com.au>;'Schedule 2.2(a)(ii) @crystalpools.com.au>;Schedule 2.2(a)(ii) @hydrautech.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Schedule 2.2(a)(ii) @ymcansw.org.au>;"Croser, Sam" <Sam.Croser@act.gov.au>
Subject:GLC Rectification Work Update [SEC=UNCLASSIFIED]

Afternoon ,

Grant and I attended site yesterday and it would appear everything is going well. The rendering and tiling is well underway on both the northern and southern walls. We look to be achieving completion as identified in your program by Sunday 21 July 2019 including the addition work to the northern wall. Big thanks to Ceramic Solutions for increasing their work force.

Three expansion joints on the pool floor have been removed and the tilers were checking for loose and drummy tiles at the time of our inspection. We observed the forth expansion joint on the pool floor at the shallow end has not been inspected, it would appear the mastic joint has separated in places from the tiles and it would be good practice to replace all the construction expansion joints on the pool floor, can you provide details on how the expansion joints will be repaired, are we using the original detail or another detail like sand as previously discussed.

We noted marked on the walls and floor, written in pen the destructive tile testing results, it would appear the results exceed the recommended requirements, please can you advise when the full test report will be available.

Our next scheduled meeting for a final inspection is on 25 July 2019 prior to commence filling. Please can you send a meeting invite to all parties and include Schedule 2.2(a)(ii) YMCA and Sam Croser ACTPG.

Thanks to everyone for their input and efforts in the remediation work, looks like we are getting there.

Regards,

Richard Hooper| Senior Director
Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners Group | Commercial Project Management
Major Projects Canberra | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:30/07/2019 4:57 AM
Schedule 2.2(a)(ii) @crystalpools.com.au>
Cc:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Schedule 2.2(a)(ii) @ceramicsolutions.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;"Schedule 2.2(a)(ii) @hydrautech.com.au>
Subject:RE: GCL Tile Inspection [SEC=UNCLASSIFIED]

Thanks ,

We look forward to receiving your timely response.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From: Schedule 2.2(a)(ii) @crystalpools.com.au]
Sent: Tuesday, 30 July 2019 2:36 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Schedule 2.2(a)(ii) @ceramicsolutions.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>; Schedule 2.2(a)(ii) @hydrautech.com.au>
Subject: RE: GCL Tile Inspection [SEC=UNCLASSIFIED]

Richard,
Apologies for the slow response, as I have been out of the office all morning.
In reply to your email below, I have requested a response to this email and our site inspection yesterday, from (Via Adco) before proceeding any further with any sort of repair works or timeline to carry out works. I have been in discussion with both (Adco) and , to provide a timely response noting the urgency required here.
In reply to the water level, I had earlier advised (Crystal Staff) to turn off the water, as it was approx. 120-150mm deep. This is sufficient at this stage.
Regards

Schedule 2.2(a)(ii) | Commercial Construction Manager
M: Schedule 2.2(a)(ii)
T: (02) 9875 4555
F: (02) 9484 1019
E: @crystalpools.com.au

crystalpools.com.au

60 years | CRYSTAL POOLS
Quality without compromise since 1957



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From: Hooper, Richard [mailto:Richard.Hooper@act.gov.au]
Sent: Tuesday, 30 July 2019 11:01 AM
To: Schedule 2.2(a)(ii)
Cc: Schedule 2.2(a)(ii) Voysey, Grant; Croser, Sam; Schedule 2.2(a)(ii)
Subject: GCL Tile Inspection [SEC=UNCLASSIFIED]

Morning ,

After yesterday's meeting Gran Voysey (ACTPG) and Schedule 2.2(a)(ii) (Crystal Pools) conducted a further inspection of the pool floor tiles and discovered there are approximately 415 white and 5 blue tiles that are drummy and will need replacing. After their inspection, filling of the pool commenced up to a nominal depth of between 100mm – 150mm as agreed at the meeting.

Please can you advise on the following:

- Required depth of water to fill pool 100mm or higher
- Length of time to leave water in
- Draining and drying times
- Removal of tiles
- Retiling and grouting
- Curing/drying times
- Refill pool and heating
- Date back in operation

The current rectification program shows the pool reheating starting 5/8/19 and the pool being back in operation 9/8/19 if this in not achievable, we need to advise the YMCA and our Minister on any delays and would appreciate your advice.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

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From:"Schedule 2.2(a)(ii) @crystalpools.com.au>
Sent:30/07/2019 4:35 AM
To:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Cc:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Schedule 2.2(a)(ii) :@ceramicsolutions.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;Schedule 2.2(a)(ii) @hydrautech.com.au>
Subject:RE: GCL Tile Inspection [SEC=UNCLASSIFIED]

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Regards

Schedule 2.2(a)(ii) | Commercial Construction Manager
M: Schedule 2.2(a)(ii)
T: (02) 9875 4555
F: (02) 9484 1019
E: @crystalpools.com.au

crystalpools.com.au



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From: Hooper, Richard [mailto:Richard.Hooper@act.gov.au]
Sent: Tuesday, 30 July 2019 11:01 AM
To: Schedule 2.2(a)(ii)
Cc: Schedule 2.2(a)(ii) ; Voysey, Grant; Croser, Sam; Schedule 2.2(a)(ii)
Subject: GCL Tile Inspection [SEC=UNCLASSIFIED]

Morning

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- Date back in operation

The current rectification program shows the pool reheating starting 5/8/19 and the pool being back in operation 9/8/19 if this in not achievable, we need to advise the YMCA and our Minister on any delays and would appreciate your advice.

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Telephone: 02 6205 3954 | Mobile: 0408 366 062| Email richard.hooper@act.gov.au
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ACT Government
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From:"Voysey, Grant"
Sent:19/07/2019 2:20 AM
To:'Schedule 2.2(a)(ii) @trisley.com.au>
Cc:"Schedule 2.2(a)(ii) @ymcansw.org.au>;'Schedule 2.2(a)(ii) @ymcansw.org.au>;"Croser, Sam" <Sam.Croser@act.gov.au>
Subject:RE: Gungahlin Works [DLM=For-Official-Use-Only]
Attachments: Gungahlin shut down work 2019.pdf

Hi

Just make your invoice out to (and forward it to me):

ACT Property Group
PO Box 777
Fyshwick ACT 2609

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) @trisley.com.au]
Sent: Friday, 19 July 2019 11:29 AM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: Schedule 2.2(a)(ii) @ymcansw.org.au>; Schedule 2.2(a)(ii) @ymcansw.org.au>
Subject: RE: Gungahlin Works [DLM=For-Official-Use-Only]

Grant

All work is completed as per the quote approved.

I have misplaced your PO can you please resend.

Regards
Schedule 2.2(a)(ii)
National Service Manager

NSW Office (Head Office)
7-9 Carrington Rd, Marrickville NSW Australia 2204
Ph (02) 8566 3666 Fax (02) 8566 3667
email @trisley.com.au
Queensland Office
Unit 5 / 15 Porter St, Hemmant QLD Australia 4174
Ph (07) 3890 7217 Fax (07) 3890 7237
emai @trisley.com.au

WA Office
Unit 3/23 Catherine St, Bentley WA Australia 6102
Ph (08) 9258 7764 Fax (08) 9258 7763
email [redacted]@trisley.com.au

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From: Voysey, Grant <Grant.Voysey@act.gov.au>
Sent: Friday, 12 April 2019 12:59 PM
To: Schedule 2.2(a)(ii) @trisley.com.au>
Cc: Schedule 2.2(a)(ii) @ymcansw.org.au>; Schedule 2.2(a)(ii) @ymcansw.org.au>
Subject: RE: Gungahlin Works [DLM=For-Official-Use-Only]

Good afternoon [redacted]

Both ACT Property Group and YMCA NSW have no issues with you carrying out the sand replacement works the week before the closure of the 50 metre pool.

Kind Regards

Grant
Grant Voysey | A/g Aquatics Manager | Portfolio Management Team
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au



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Trisley's Hydraulic Services Pty Ltd
*Sydney Office (Head Office)
7-9 Carrington Rd,
Marrickville NSW, 2204
Phone: (02) 8566 3666
Fax: (02) 8566 3667
E-mail: service@trisley.com.au
ACN 066 150 516 ABN 24 066 150 516

Quality Management · ISO 9001
Global-Mark.com.au®
*ID Number 100490

Gungahlin Lesiure Centre
71 The Valley Ave
Gungahlin ACT 2912

11th December 2018

Dear Schedule 2.2(a)(xi)
As requested please find below a quote for the shutdown works proposed for the Gungahlin Leisure Centre.

Job #1
As you are aware the Program pools No2 filter and 50m pools No4 filter at Gungahlin Leisure centre have identified to be sending sand back to the pool and are currently isolated.
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(xi)

Job #2
Sand scrapes for the 3 remaining sand filters that are yet to have a sand change.
Scope of works:

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Job #3
Replace the make up water solenoids with like for like units.
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Job #4
50m and Program pools balance tank clean.
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Job #5
Chlorine dosing pumps wet end kit service.
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Job #6
Acid dosing pumps wet end kit service.
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Job #7
Replacement of the worn acid dosing pumps multifunction valves.
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Job #8
Replacement of acid dosing lines.
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Job #9
Replacement of chlorine dosing lines.
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Job #10
Service sand filter kinetic vacuum breakers
Scope of works :

Schedule 2.2(a)(xi)

Total cost is Schedule 2.2(a)(ii)

Please note that the above prices are strictly if the work is completed during a regular schedualed service visit. We will not hold individual prices on their own as they do not allow for travel to site.

We are also pleased to announce that our company has been Quality Endorsed by Global Mark, and has received accreditation to ISO 9001:2008. The only commercial pool company to do so.

This proposal only applies to the above-mentioned facility and cannot be used with any other offer.

All prices hold firm for 30 Days and exclude GST.

If you require any more information or need clarification on any item in this quote, I can be contacted on my mobile Schedule 2.2(a)(ii).

Yours Faithfully,

Schedule 2.2(a)(ii)

Contract Technician

Trisley's Hydraulic Services P/L

***Sydney Office (Head Office)**
7-9 Carrington Rd, Marrickville 2204
Ph (02) 8566 3666 Fax (02) 8566 3667
email [redacted]@trisley.com.au

Brisbane Office
Unit 5/15 Porter St, Hemmant 4174
Ph (07) 3890 7217 Fax (07) 3890 7237
email [redacted]@trisley.com.au

Perth Office
Unit3/23 Catherine St, Bentley 6102
Ph (08) 9258 7764 Fax (08) 9258 7763
email [redacted]@trisley.com.au

From:"Croser, Sam"
Sent:09/07/2019 11:50 AM
To:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Cc:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject:FW: Gungahlin 50m balance tank clean

Hi Hoops

Can you check with ADCO to see if YMCA NSW's contractor, Trisley, will be able to have access to the 50m pool balance tank on Thursday so it can be cleaned as part of their maintenance whilst the 50m pool has been shut down?

Regards

Sam Croser | A/g Director | Asset Management | Portfolio Management Team
Ph: (02) 6207 1693 | Fax: (02) 6207 2071 | Mb: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

For repairs and maintenance related matters, please contact the Response Centre, **T**: 6213 0700 **E**: actpg@act.gov.au
If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) @trisley.com.au]
Sent: Tuesday, 9 July 2019 9:55 AM
To: Croser, Sam <Sam.Croser@act.gov.au>
Cc: Schedule 2.2(a)(ii) @trisley.com.au>; Schedule 2.2(a)(ii) @trisley.com.au>
Subject: Gungahlin 50m balance tank clean

Hi Sam,

As discussed I would like to confirm that we are able to gain access to the 50m pool balance tank at Gungahlin Leisure Centre this Thursday to carry out a clean. This is the last task left to complete on our scope of works from the recent shut down quote.

Please let me know if this is possible.

Regards,



Schedule 2.2(a)(ii)
Contract Technician



NSW (Head Office) QLD WA
7-9 Carrington Road, Unit 5/15 Porter Street, Unit 3/23 Catherine Street,
Marrickville, NSW Australia, 2204 Hemmant, QLD, Australia, 4174 Bentley, WA, Australia, 6102
Work ph: (02)8566 3666 Work ph: (07)3890 7217 Work ph: (08)9258 7764
Sales/Acct fax: (02)8566 3601 Work fax: (07)3890 7237 Work fax: (08)9258 7763
Service fax: (02)8566 3667 Email: @trisley.com.au Email: @trisley.com.au
Email: @trisley.com.au Email:qldservice@trisley.com.au Email:waservice@trisley.com.au
Web: www.trisley.com.au

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From:"Croser, Sam"
Sent:05/07/2019 7:16 AM
To:"[redacted]@ymcansw.org.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Cc:"[redacted]@ymcansw.org.au>;"[redacted]@ymcansw.org.au>;"[redacted]@ymcansw.org.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject: Re: 50m pool

Thanks [redacted]

Have a good weekend.

Regards

Sam Croser | A/g Director | Asset Management | Portfolio Management Team

Ph: (02) 6207 1693 | Fax: (02) 6207 2071 | Mb: [redacted]

ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government

PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group
From: [redacted]@ymcansw.org.au>
Sent: Friday, July 5, 2019 5:13:44 PM
To: Croser, Sam; Hooper, Richard
Cc: [redacted]; Voysey, Grant
Subject: FW: 50m pool
Afternoon gents,

Just wanted to forward the info below as I know Grant is on leave at the moment, thanks.

Kind regards,
[redacted] | Area Manager
YMCA NSW | 71 The Valley Avenue, Gungahlin ACT 2913
m [redacted] | p 02 6241 1132
e [redacted]@ymcansw.org.au w ymcansw.org.au
Follow us! facebook twitter youtube instagram

From: [redacted]
Sent: Friday, 5 July 2019 4:55 PM
To: grant.voysey@act.gov.au
Cc: [redacted]@ymcansw.org.au>;[redacted]@ymcansw.org.au>
Subject: 50m pool

Hi Grant,

Just giving you an update on the 50m pool works,
[redacted] from Crystal pools has begun the draining of the pool.
As of now there are two submersible pumps pumping water down into the waste drainage in the plant room.

[redacted] was unaware that the pool pumps were still going, he asked me to shutdown the pool.
I turned off the recirculating pumps and isolated the UV and the heat exchange.
I know Crystal Pools were supposed to do all this and I only did it to avoid any damage to the plant room.

I conducted the shutdown as per our plant room manual. Just letting you know to cover any issues that may arise.

If you need to discuss this with me my mobile number is Schedule 2.2(a)(ii).

Regards

Schedule 2.2(a)(ii) | Duty Manager
Gungahlin Leisure Centre | 71 The Valley Ave, Gungahlin, ACT, 2912
p 02 6241 1132
e Schedule 2.2(a)(ii)@ymcansw.org.au **w** https://www.ymcansw.org.au/centres/gungahlin-leisure-centre/

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From:"Croser, Sam"
Sent:24/07/2019 3:23 AM
To:'Schedule 2.2(a)(ii) @ceramicsolutions.com.au>
Cc:"Hooper, Richard" <Richard.Hooper@act.gov.au>;"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>
Subject:RE: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Thanks

I have engaged them directly.

Regards

Sam Croser | A/g Director | Asset Management | Portfolio Management Team
Ph: (02) 6207 1693 | Fax: (02) 6207 2071 | Mb: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) @ceramicsolutions.com.au]
Sent: Wednesday, 24 July 2019 1:19 PM
To: Croser, Sam <Sam.Croser@act.gov.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Hi Sam

As per email please engage Alpine tiling direct to replace the fourth joint caulking.

Schedule 2.2(a)(ii)
Project Manager
Ceramic Solutions (Australia) Pty Ltd
Phone: +61 3 9545 5322
Mobile: +61 Schedule 2.2(a)(ii)
Fax: +61 3 9545 5611
Email: @ceramicsolutions.com.au
Aquatic Website: www.ceramicsolutionspools.com.au
Architectural Website: www.ceramicsolutions.com.au

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From: Croser, Sam <Sam.Croser@act.gov.au>
Sent: Wednesday, 24 July 2019 10:19 AM
To: Mark Huss < @ceramicsolutions.com.au>

Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Hi

ACTPG would like to proceed with the replacement of the fourth construction joint as quoted. However, once the joint has been cleaned out, and before the poly is installed, we would like to test the tiles adhesion as we are of the position that they are drummy.

If the tiles are found to be drummy, ACTPG has received advice that they must be replaced, so they will need to be replaced before the pool is refilled.

Regards

Sam Croser | A/g Director | Asset Management | Portfolio Management Team
Ph: (02) 6207 1693 | Fax: (02) 6207 2071 | Mb: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

For repairs and maintenance related matters, please contact the Response Centre, **T**: 6213 0700 **E**: actpg@act.gov.au
If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) @ceramicsolutions.com.au]
Sent: Tuesday, 23 July 2019 12:14 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>; Schedule 2.2(a)(ii) Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Subject: RE: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Hi Grant

Please find attached the quotation to remove and replace the forth construction joint as requested.

If you wish to proceed please engage the contractor directly.

Schedule 2.2(a)(ii)
Project Manager
Ceramic Solutions (Australia) Pty Ltd
Phone: +61 3 9545 5322
Mobile: +61 Schedule 2.2(a)(ii)
Fax: +61 3 9545 5611
Email: Schedule 2.2(a) @ceramicsolutions.com.au
Aquatic Website: www.ceramicsolutionspools.com.au
Architectural Website: www.ceramicsolutions.com.au

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From: Voysey, Grant <Grant.Voysey@act.gov.au>
Sent: Friday, 19 July 2019 5:46 PM
To: Schedule 2.2(a)(ii)@ceramicsolutions.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: Fourth construction expansion join at Gungahlin Leisure Centre [DLM=Sensitive]

Good evening

Would you be able to seek a quote from your caulker to renew the fourth construction expansion joint in the shallow end of the 50 metre pool at Gungahlin Leisure Centre. ACT Property Group is keen for this joint to be replaced at the same time as the other three construction expansion joints are being renewed early next week.

Please forward a quote to me as soon as possible, made out to:

ACT Property Group
PO Box 777
Fyshwick ACT 2609.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:12/07/2019 4:40 AM
To:'Schedule 2.2(a)(ii) @crystalpools.com.au>;'Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"
:@ceramicsolutions.com.au>
Cc:"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Schedule 2.2(a)(ii) :@ymcansw.org.au>;Schedule 2.2(a)(ii)
@crystalpools.com.au>
Subject:RE: Gungahlin 50m pool works [DLM=Sensitive]

Hi

Thanks for your prompt response, if your guys on site can discuss with and advise him of the upcoming noisy or dusty works.

Regards,

Richard Hooper| Senior Director
Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners Group | Commercial Project Management
Major Projects Canberra | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From: Schedule 2.2(a)(ii) @crystalpools.com.au]
Sent: Friday, 12 July 2019 2:34 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>;Schedule 2.2(a)(ii) @adcoconstruct.com.au>;
:@ceramicsolutions.com.au>
Cc: Voysey, Grant <Grant.Voysey@act.gov.au>Schedule 2.2(a)(ii) :@ymcansw.org.au>;Schedule 2.2(a)(ii)
@crystalpools.com.au>
Subject: RE: Gungahlin 50m pool works [DLM=Sensitive]

Richard,
I have asked our guy on site to check both Noise & dust level.
As we have attempted to increase labour earlier today and tomorrow and expedite the removal of the additional areas, there maybe more noise impact, than was planned for.
There is a level of dust suppression already being applied, so I have also asked that he re-look at this also.
Once I hear back, I maybe able to report on this further.
The intent is that the majority of these works will be carried out over the next two days (possibly three) and then the works will be quiet works from there.
Regards

Schedule 2.2(a)(ii) | Commercial Construction Manager
M: Schedule 2.2(a)(ii)
T: (02) 9875 4555
F: (02) 9484 1019
E: @crystalpools.com.au

crystalpools.com.au

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From: Hooper, Richard [mailto:Richard.Hooper@act.gov.au]
Sent: Friday, 12 July 2019 2:18 PM
To: Schedule 2.2(a)(ii)
Cc: Voysey, Grant; Schedule 2.2(a)(ii)
Subject: FW: Gungahlin 50m pool works [DLM=Sensitive]

Afternoon Gents,

Please can you provide a response to the email from Schedule 2.2(a)(ii) regarding the noise and disturbance, during the removal of the tiles.

Whilst we all understand its difficult carrying out the works, when the facility is still being used, the YMCA need to be given as much prior notice, before any noisy or dusty works is being carried out. The YMCA can then provide notification to their Patrons at the reception of works being carried out during that day.

Can the nominated site supervisors for Crystal Pools or Ceramic Solutions liaise with centre management, prior to any work being started, also, look at sequencing the work to minimise impact during busy operational times and dust suppression equipment.

Thank you for your cooperation.

Regards,

Richard Hooper| Senior Director
Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners Group | Commercial Project Management
Major Projects Canberra | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From: Voysey, Grant
Sent: Friday, 12 July 2019 12:50 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Schedule 2.2(a)(ii) @ymcansw.org.au>
Subject: FW: Gungahlin 50m pool works [DLM=Sensitive]

Hi Richard,

Can you please forward the below email from Schedule 2.2(a)(ii) for a response please.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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---

From: Schedule 2.2(a)(ii) @ymcansw.org.au]
Sent: Friday, 12 July 2019 12:33 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: Schedule 2.2(a)(ii) @ymcansw.org.au>; Schedule 2.2(a)(ii) @ymcansw.org.au>; Schedule 2.2(a)(ii) @ymcansw.org.au>
Subject: Gungahlin 50m pool works

Hi Grant,

As discussed on the phone, worked commenced today on both the capping and removal of tiles in a number of sections on the north wall. We did receive some noise complaints and had 1 family request an immediate refund of their lessons.

The other concerned raised was around the dust in the air that the works are creating. The pool hall area was visibly 'hazy' with patrons and staff questioning the issue.

Can you please confirm the time frames around the removal of the remaining tiles and the subsequent plan around the noise/dust, thanks.

Kind regards,
Schedule 2.2(a)(ii) | Area Manager
YMCA NSW | 71 The Valley Avenue, Gungahlin ACT 2913
m Schedule 2.2(a)(ii) | p 02 6241 1132
e Schedule 2.2(a)(i) @ymcansw.org.au w ymcansw.org.au
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Aug

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:07/08/2019 12:43 AM
To:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Schedule 2.2(a)(ii) @crystalpools.com. Schedule 2.2(a)(ii) @ceramicsolutions.com.au>
Cc:"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;"Schedule 2.2(a)(ii) @ymcansw.org.au>
Subject: Finalisation of Works [SEC=UNCLASSIFIED]

Morning Schedule 2.2(a)(ii)

As we are getting near the end of the works, just a few loose ends to tie up.

- The pool is scheduled to be full by Monday 12 August 2019 the divers can now be booked in to reposition the boom (Ceramic Solutions)
- Once full the pool can be start being reheated in accordance with AS3958.1 – 2007 0.25°C/h (Crystal Pools/YMCA)
- Re-dosing and bring the pool back into operation (Crystal Pools/YMCA)
- Copy of the tile destruction test to be provided to ACTPG (ADCO)
- Pool perimeter fence to be removed on Monday 12 August 2019 to allow pool deck to be cleaned, site fence across pool can be removed on Friday 16 August 2019 (Crystal Pools)

Thanks to everyone for their hard work in repairing and getting the pool back in operation. Please advise if I have missed anything.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:21/08/2019 1:02 AM
To:'Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Cc:"Schedule 2.2(a)(ii) @crystalpools.com.au>;"Schedule 2.2(a)(ii) @ceramicsolutions.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>
Subject: Cost For Returning Pool To Operation [SEC=UNCLASSIFIED]
Attachments:2 October 2018 Minutes - Gungahlin Leisure Centre.pdf

Hi ,

Further to our telephone conversation of yesterday, we have reviewed the Minutes from 2 October 2018 when we met at ACTPG offices, which state under section 5 Financials *"SC and RH advised the cost for draining, refilling and handing back a fully operational pool will be the responsibility of ADCO, Crystal Pools and Ceramic Solutions"*

ACTPG will advise shortly of the costs to refill, reheat and chemical dose the water.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:21/08/2019 1:02 AM
To:'Schedule 2.2(a)(ii) @adcoconstruct.com.au>
Cc:"Schedule 2.2(a)(ii) @crystalpools.com.au>;"Schedule 2.2(a)(ii)@ceramicsolutions.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>
Subject: Cost For Returning Pool To Operation [SEC=UNCLASSIFIED]
Attachments:2 October 2018 Minutes - Gungahlin Leisure Centre.pdf

Hi ,

Further to our telephone conversation of yesterday, we have reviewed the Minutes from 2 October 2018 when we met at ACTPG offices, which state under section 5 Financials *"SC and RH advised the cost for draining, refilling and handing back a fully operational pool will be the responsibility of ADCO, Crystal Pools and Ceramic Solutions"*

ACTPG will advise shortly of the costs to refill, reheat and chemical dose the water.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From:"Hooper, Richard" <Richard.Hooper@act.gov.au>
Sent:07/08/2019 12:43 AM
To:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Schedule 2.2(a)(ii) @crystalpools.com. @ceramicsolutions.com.au>
Cc:"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>;"Schedule 2.2(a)(ii) @ymcansw.org.au>
Subject: Finalisation of Works [SEC=UNCLASSIFIED]

Morning Schedule 2.2(a)(ii)

As we are getting near the end of the works, just a few loose ends to tie up.

- The pool is scheduled to be full by Monday 12 August 2019 the divers can now be booked in to reposition the boom (Ceramic Solutions)
- Once full the pool can be start being reheated in accordance with AS3958.1 – 2007 0.25°C/h (Crystal Pools/YMCA)
- Re-dosing and bring the pool back into operation (Crystal Pools/YMCA)
- Copy of the tile destruction test to be provided to ACTPG (ADCO)
- Pool perimeter fence to be removed on Monday 12 August 2019 to allow pool deck to be cleaned, site fence across pool can be removed on Friday 16 August 2019 (Crystal Pools)

Thanks to everyone for their hard work in repairing and getting the pool back in operation. Please advise if I have missed anything.

Regards,

Richard Hooper| Senior Director
Telephone: 02 6205 3954 | Mobile: Schedule 2.2(a)(ii) | Email richard.hooper@act.gov.au
Infrastructure Delivery Partners | **Major Projects Canberra** | ACT Government
Level 2, Nature Conservation House, 186 Emu Bank Belconnen 2617 | www.act.gov.au

ACT Government
Major Projects Canberra

From:"Voysey, Grant"
Sent:14/08/2019 12:45 AM
To:"Glendening" <glendening@ozemail.com.au>
Subject:RE: Gungahlin Leisure Centre [DLM=For-Official-Use-Only]
Attachments: Invoice INV-1250.pdf

Thanks [redacted],

Please find attached a copy of the invoice for the cleaning after the soda blasting that will need to be covered by your subcontractor. I have already settled this bill, so we will need to sort out [redacted] costs for the one night, minus the cleaning costs. Once [redacted] is back from leave can you please address this and provide me with a break of the invoice so I can review it please.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: [redacted]
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Glendening [mailto:glendening@ozemail.com.au]
Sent: Tuesday, 13 August 2019 4:10 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: APINVOICES <APINVOICES@act.gov.au>
Subject: Gungahlin Leisure Centre

Hi Grant,

Please find attached our invoice for work carried out at the Gungahlin Leisure Centre.
This invoice does not include any cost for the Soda blasting as we are waiting for [redacted] to receive his invoice.
As for the change in products used, there was only about $150.00 difference between products but the freight cost to return the other product was $250.00.
We are not going to include this in the invoice.
If you need further information, please contact [redacted].

Kind Regards

[redacted]
Estimating and Administration Assistant

Glendening Painting
Unit 2, 16 Geelong St
FYSHWICK ACT 2609

P: 02 6293 9160
F: 02 6293 9170

From:"Voysey, Grant"

Sent:24/07/2019 11:24 PM

To:"Glendening" <glendening@ozemail.com.au>

Cc:"[redacted]@ymcansw.org.au>

Subject: Re: Gungahlin Leisure Centre

Good morning Guy,

Can you please ensure that [redacted] plugs the gutters when soda blasting to ensure the materials being removed don't end up in the pipe work or balance tank when the pool is recommissioned, as the balance tank has already been cleaned.

Just a reminder for [redacted] to supply his SWMS and safety data sheets as soon as possible today.

Kind Regards

Grant

Get Outlook for iOS

From: Voysey, Grant

Sent: Wednesday, July 24, 2019 1:42:19 PM

To: Glendening <glendening@ozemail.com.au>

Subject: Re: Gungahlin Leisure Centre

Hi [redacted],

I still need the SWMS from [redacted] as well as the Safety Data sheets on the sofa blasting and painting product. Can you please send these as soon as possible.

Kind regards

Grant

Get Outlook for iOS

From: Voysey, Grant

Sent: Wednesday, July 24, 2019 12:44:11 PM

To: Glendening

Cc: [redacted]

Subject: Re: Gungahlin Leisure Centre

Hi Guy,

Can Scott liaise with [redacted], Centre Manager via 02 62411132 in relation to access times etc for the pool gutters, noting that [redacted] is going to commence works on Thursday night at 7.30pm (with set up to start at 6.30pm)

kind Regards

Grant

Get Outlook for iOS

From: Glendening <glendening@ozemail.com.au>

Sent: Friday, July 19, 2019 8:47:35 AM

To: Voysey, Grant

Subject: Gungahlin Leisure Centre

Hi Grant,

Please find attached our revised quote for the Gungahlin Leisure Centre.

Kind Regards

Schedule 2.2(a)(i)

Estimating and Administration Assistant

Glendening Painting

Unit 2, 16 Geelong St

FYSHWICK ACT 2609

P: 02 6293 9160

F: 02 6293 9170

E: glendening@ozemail.com.au

W: glendeningpainting.com.au

From:"Voysey, Grant"
Sent:01/08/2019 3:00 AM
To:"[redacted]@sa-consultants.com.au>
Cc:"Croser, Sam" <Sam.Croser@act.gov.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:RE: Gungahlin Leisure Centre Remediation Works [DLM=Sensitive]

Thanks very much [redacted] for your prompt advice.

I will be in contact if we require further advice.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: [redacted]
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

From: [redacted]@sa-consultants.com.au]
Sent: Thursday, 1 August 2019 12:27 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: Croser, Sam <Sam.Croser@act.gov.au>; Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: RE: Gungahlin Leisure Centre Remediation Works [DLM=Sensitive]

Hi Grant,

Unfortunately I'm out for the afternoon and all day tomorrow so can only give you a quick considered review before I leave shortly.

- Leaving pools empty in a warm indoor environment can and has in the past caused tiles to become drummy.
Maybe the floor should have been covered with wetted hessian to limit this drying out but hindsight is a wonderful thing.
It's certainly a good thing that the pool now has water in it and will help rehydrate the structure to limit further tile failures.

- Rectifying the failed tiles shouldn't really take too long, a few days I guess, as long as the right products are used for a quick fill after grouting.

- Should you simply leave the pool as it is now and see what happens, absolutely not.

- Should you deal with the larger areas of tiles as marked with an arrow, yes in my opinion.

- What about the smaller areas of tiles that have failed. Do them if time allows or underwater repair them later if they come off.

- I wouldn't be touching the silicon joints if possible.

- My understanding is the tiles adjacent to the movement joints only overhang the joint by up to 15mm which is OK and quite normal.
Because part of the tile overhangs, quite a bit of the tile might sound drummy but still stuck down OK.

I would not touch these tiles unless the whole tile was drummy.

- Who is responsible for replacing drummy floor tiles? The only reason why the pool is empty is because tiles have failed.
Unless the contractor has been significantly delayed by the Client from filling the pool then it seems pretty clear to me who would be
responsible for replacing futher failed tiles due to the pool being empty, especially as the contractor could have taken some precautions
to minismise the drying ot of the slab, i.e.wetted coverings.

To conclude, I think the best way forward is to get say 2 or 3 crews of tilers on site, do the large areas and as many of the small areas as possible, if not all, and then refill as quickly as possible.
Then underwater repair any other tiles that might come off in the future. Should areas not be affected be wet covered, if couldn't hurt, but it might be difficult to keep the areas being worked on dry.

Obviously I'm not telling you what to do and this is up to the Client and Contractors to decide upon. The above advice is given without any risk to S&A.

Sorry I can't do more in the short term. No charge.

Regards
Schedule 2.2(a)(ii)
Stevenson & Associates Pty Ltd
Telephone: (02) 90 189 189
Mobile: Schedule 2.2(a)(ii)
POBox 17, Seaforth, NSW 2092
E-Mail: @sa-consultants.com.au
Web: www.sa-consultants.com.au
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From: Voysey, Grant <Grant.Voysey@act.gov.au>
Sent: 01 August 2019 11:32
To: Schedule 2.2(a)(ii) @sa-consultants.com.au>
Cc: Croser, Sam <Sam.Croser@act.gov.au>; Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: FW: Gungahlin Leisure Centre Remediation Works [DLM=Sensitive]
Importance: High

Good morning Paul,

Can ACT Property Group (ACTPG) engage your services to carry out an urgent desk top review of the findings from the pool inspection on Monday 29 July and the advice received in relation to the options from Schedule 2.2(a)(ii) from Hydrautech. ACT Property Group is happy for you to invoice ACTPG at your hourly rate for this service.

The status of the 50 metre pool is as follows:

- After draining the 50 metre pool, it was identified that the render had failed on approximately half of the northern wall (opposite wall to the wall that had failed) and a number of sections of drummy tiles were also found around the four construction joints, which runs across the pool. Retiling of these areas has been carried out under this rectification program.
- At the site inspection meeting on 29 July 2019 (which included representatives from ADCO Constructions, Crystal Pools, Hydrautech and ACT Gov), it was identified that there were additional sections of drummy tiles on the pool floor. ACTPG and a representative from Crystal Pools then carried out a tap test of the entire

pool floor and have identified approximately 420 tiles as being drummy (which is around a 1% failure rate) – see the attached marked up floor plan (attachment 1).

- Since this meeting ACT Property Group received the attached advice from Hydrautech (attachment 2), which proposes two options, which we now seek your advice on.
- Hydrautech/Crystal Pool have now filled the base of the pool floor with 100-150mm of water, as they suggest this will prevent further drummy tiles from emerging whilst a revised program is being considered.
- As of early this morning (1 August 2019) the latest advice is that the pool will again be drained and the repairs to the large areas of drummy tiles will occur (see marked up arrows on attachment 3) and then the pool will be refilled. They are proposing to carry out the other smaller area of repairs under water once the pool has been recommissioned, which we also seek your advice on.

It would be greatly appreciated if you could review the above information and attachments and provide ACT Property Group with your recommendations on the course of action to take at your earliest convenience.

I also seek your advice in relation to it being acceptable standards for up to three quarters of a tile over a construction expansion joint being drummy as only a third is fixed to the concrete structure? I am advised that this is due to the bandage installed under this tile and the render used over the top. I was advised by a Crystal Pools representative that these tiles should only be tap tested at the fixing point to the structures.

Should you require any further information, please don't hesitate to contact me on 02 6207 5809.

I look forward to receiving your advice as soon as possible.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Voysey, Grant
Sent: Friday, 12 July 2019 9:39 AM
To: Schedule 2.2(a)(ii) @sa-consultants.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: RE: Gungahlin Leisure Centre Remediation Works [DLM=Sensitive]

Good morning ,

The 50 metre pool is now drained and the following occurred on site yesterday:

- The independent tile adhesive testing company carried out testing to five sites (end walls, northern wall and floor) of the pool and the report is due early next week;
- A preliminary walk around inspection was carried out and it was identified that additional sections of tiles were drummy on the opposite northern wall at the deep end and around the centre of the pool (Crystal Pools/ Ceramic Solutions stated that they think the render may have failed in these sections) and more tiles had cracked or have raised slightly around the construction joints/expansion joints on the floor of the pool (with evidence of water underneath them as you walked on them). Ceramic Solutions is carrying out a thorough inspection and the newly identified areas are to be added to the program, with an estimate of an additional two weeks being required. This can be accommodated as we allowed a contingency of two week; and

- Ceramic Solutions are to commence removing and preparing all the identified areas on Monday next week, with another meeting to be scheduled to occur on Wednesday to inspect these areas.

Once we receive the tile adhesive testing report and confirmation of the inspection time on Wednesday next week, I will be in contact to discuss if we require your services. As a tentative, would you be available on Wednesday next week to come to Canberra?

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) @sa-consultants.com.au]
Sent: Tuesday, 2 July 2019 3:17 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: RE: Gungahlin Leisure Centre Remediation Works [DLM=Sensitive]

OK, looks good to me.

Regards
Schedule 2.2(a)(ii)

Stevenson & Associates Pty Ltd
Telephone: (02) 90 189 189
Mobile: Schedule 2.2(a)(ii)
POBox 17, Seaforth, NSW 2092
E-Mail: @sa-consultants.com.au
Web: www.sa-consultants.com.au

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From: Voysey, Grant <Grant.Voysey@act.gov.au>
Sent: 02 July 2019 15:01
To: Schedule 2.2(a)(ii) @sa-consultants.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: RE: Gungahlin Leisure Centre Remediation Works [DLM=Sensitive]

Hi

I can confirm that Sopro Mega Flex 667 (C2 FT S2) will be used for all tile rectification work.
As requested, please find attached a copy of the Sopro Mega Flex 667 data sheet for your information and review.

I will be in contact next week to advise if we require your services on the 11 July 2019.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) @sa-consultants.com.au]
Sent: Friday, 28 June 2019 3:46 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: Gungahlin Leisure Centre Remediation Works [DLM=Sensitive]

Hi Grant,

I see that they are not using Laticrete products as suggested so can you please ask them to provide adhesive Shear Strength and Tensile Strength certificates after 28 days immersion.

Have you got a statement from Crystals that they are happy with this method statement as at the end of the day, they are actually responsible for this work.
The cost of any visit would be [redacted] + expenses + GST.

Regards
Schedule 2.2(a)(ii)

Stevenson & Associates Pty Ltd
Telephone: (02) 90 189 189
Mobile: Schedule 2.2(a)(ii)
POBox 17, Seaforth, NSW 2092
E-Mail: [redacted]@sa-consultants.com.au
Web: www.sa-consultants.com.au

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From: Voysey, Grant <Grant.Voysey@act.gov.au>
Sent: 28 June 2019 14:50
To: Schedule 2.2(a)(ii) @sa-consultants.com.au>
Cc: Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: Gungahlin Leisure Centre Remediation Works [DLM=Sensitive]

Good afternoon [redacted],

As per our discussion, the remediation works in the 50 metre pool at the Gungahlin Leisure Centre are due to commence on Monday next week.

As requested, please find attached a copy of the programme and pool tiling methodology. Please let me know if you have any concern/issues with the attached documents.

In relation to the programmed dates of 11 July (inspection by consultant/ tile testing [independent company]/ Crystal Pools) and 25 July (Inspection by consultant), if ACT Property Group feels that we need an independent consultants advice/report, would you be available to attend on or around these dates to provide this advice?

If you are available on these dates, could you please provide me with some indicative costings?

Please don't hesitate to contact me on 02 6207 5809 if you have any concerns or require any further information.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2 s47(1)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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From:"Croser, Sam"
Sent:01/08/2019 1:18 AM
To:"Schedule 2.2(a)(ii) @hydrautech.com.au>
Cc:"Schedule 2.2(a)(ii) @adcoconstruct.com.au>;"Schedule 2.2(a)(ii) @ceramicsolutions.com.au>;"Voysey, Grant" <Grant.Voysey@act.gov.au>;"Schedule 2.2(a)(ii) @crystalpools.com.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:RE: GCL Tile Inspection [SEC=UNCLASSIFIED]
Attachments:GLC - 50m Pool Southern Wall Repair programme V1.pdf

Hi

Thank you for providing your advice.

Schedule 1 1.2

Regards

Sam Croser | A/g Director | Asset Management | Portfolio Management Team
Ph: (02) 6207 1693 | Fax: (02) 6207 2071 | Mb: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

For repairs and maintenance related matters, please contact the Response Centre, T: 6213 0700 E: actpg@act.gov.au
If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

---

From: Schedule 2.2(a)(ii) @hydrautech.com.au]
Sent: Wednesday, 31 July 2019 4:59 PM
To: Schedule 2.2(a)(ii) @crystalpools.com.au>; Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Schedule 2.2(a)(ii) @ceramicsolutions.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>
Subject: RE: GCL Tile Inspection [SEC=UNCLASSIFIED]

Hi Richard / All,

Further to our recent site inspection and the correspondence below, please refer to our attached Engineers Advice for your consideration.

Regards,

Schedule 2.2(a)(ii) Managing Director

HYDRAUTECH DESIGNS
CONSULTING ENGINEERS

1 / 38 Corporate Boulevard Bayswater Victoria 3153
Australia

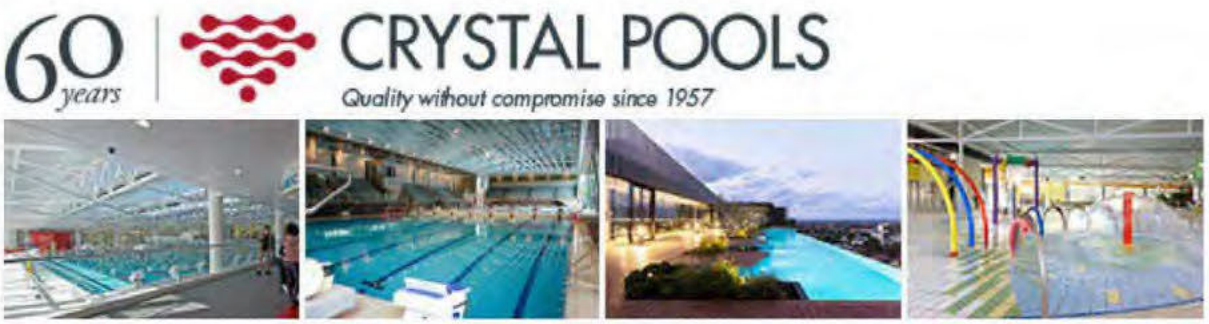
t. +61 3 9720 5400
m. +61 Schedule 2.2(a)(ii)
hydrautech.com.au

From: Schedule 2.2(a)(ii) @crystalpools.com.au>
Sent: Tuesday, 30 July 2019 2:36 PM
To: Hooper, Richard <Richard.Hooper@act.gov.au>
Cc: Schedule 2.2(a)(ii) @adcoconstruct.com.au>; Schedule 2.2(a)(ii) @ceramicsolutions.com.au>; Voysey, Grant <Grant.Voysey@act.gov.au>; Croser, Sam <Sam.Croser@act.gov.au>; Schedule 2.2(a)(ii) <Schedule 2.2(a)(ii) @hydrautech.com.au>
Subject: RE: GCL Tile Inspection [SEC=UNCLASSIFIED]

Richard,
Apologies for the slow response, as I have been out of the office all morning.
In reply to your email below, I have requested a response to this email and our site inspection yesterday, from Schedule 2.2(a)(ii) (Via Adco) before proceeding any further with any sort of repair works or timeline to carry out works. I have been in discussion with both Schedule 2.2(a)(ii) (Adco) and Schedule 2.2(a) to provide a timely response noting the urgency required here.
In reply to the water level, I had earlier advised Schedule 2.2(a)(ii) (Crystal Staff) to turn off the water, as it was approx. 120-150mm deep. This is sufficient at this stage.
Regards

Schedule 2.2(a)(ii) | Commercial Construction Manager
M: Schedule 2.2(a)(ii)
T: (02) 9875 4555
F: (02) 9484 1019
E: Schedule 2.2(a)(ii) @crystalpools.com.au

crystalpools.com.au



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From:"Voysey, Grant"
Sent:01/08/2019 1:37 AM
To:"Schedule 2.2(a)(ii):@ceramicsolutions.com.au>
Cc:"Hooper, Richard" <Richard.Hooper@act.gov.au>;"Croser, Sam" <Sam.Croser@act.gov.au>
Subject: Gungahlin Leisure Centre tiling and fourth Construction Joint [DLM=Sensitive]
Attachments:IMG_0173.jpg, IMG_0176.jpg

Hi [redacted]

I am advised by YMCA NSW (contract manager of Gungahlin Leisure Centre) that the tiler has completed the works around the fourth expansion joint.

I was under the impression that the agreed scope of works was to replace the full row above and below this fourth expansion joint. Is this the case or was it to only to replace the drummy tiles, can you please confirm?

I attended the site last night and have found the lower section of tiles on this expansion joint (towards the southern wall) have not been replaced and appear to be drummy (when being tap tested on the lower end of the tile, which is fixed to the structure) – see attached photos. I counted between 20 – 25 tiles which need to be repaired, including some blue tiles.

Furthermore, the tile expansion joints near the tiles that have been replaced (either side of the boom) have been grouted, this also needs to be rectified – see attached photos.

Before the construction joint can be renewed, can I please arrange to meet with your tiler onsite to address these issues.

Please don't hesitate to contact me on 02 6207 5809 if you would like to discuss the content of this email in more detail.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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Sep

From:"Schedule 2.2(a)(ii) @crystalpools.com.au>
Sent:06/09/2019 3:32 AM
To:"Voysey, Grant" <Grant.Voysey@act.gov.au>
Schedule 2.2(a)(ii) @crystalpools.com.au>;'Schedule 2.2(a)(ii)
Schedule 2.2(a)(iii)@crystalpools.com.au>;"'Schedule 2.2(a)(ii)@adcoconstruct.com.au'" Schedule 2.2(a)(ii)@adcoconstruct.com.au>
Subject:RE: Subsequent Tile Failures [DLM=Sensitive]

Grant,
As discussed earlier today, I spoke to Ceramic Solutions, and have cancelled the Melbourne based diver, and happy to continue on with Schedule 2.2(a)(ii) planned visit on Monday.
I am away Schedule 2.2(a)(ii) , so in my absence please liaise with either Schedule 2.2(a)(ii)) or Schedule 2
Regards

Schedule 2.2(a)(ii) | Commercial Construction Manager
M: Schedule 2.2(a)(ii)
T: (02) 9875 4555
F: (02) 9484 1019
E: Schedule 2.2(a)(ii) @crystalpools.com.au

crystalpools.com.au



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From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Friday, 6 September 2019 8:02 AM
To: info@indepthscuba.com.au; Schedule 2.2(a)(ii); Hooper, Richard
Subject: Re: Subsequent Tile Failures [DLM=Sensitive]

Hi Schedule 2.2(a) ,

Please proceed with the repairs.

Kind Regards

Grant

Get Outlook for iOS

From: info@indepthscuba.com.au <info@indepthscuba.com.au>
Sent: Thursday, September 5, 2019 2:25:44 PM

From:"Schedule 2.2(a)(ii) @crystalpools.com.au>
Sent:06/09/2019 3:30 AM
To:"Voysey, Grant" <Grant.Voysey@act.gov.au>;"info@indepthscuba.com.au" <info@indepthscuba.com.au>;"Hooper, Richard" <Richard.Hooper@act.gov.au>
Subject:RE: Subsequent Tile Failures [DLM=Sensitive]

Schedule 2.2 ,
Grant,
Please continue to proceed with the repair on Monday as planned.
Once completed, please send through an Invoice and a copy of your Insurances, and I will arrange for immediate payment.
Regards

Schedule 2.2(a)(ii) | Commercial Construction Manager
M: Schedule 2.2(a)(ii)
T: (02) 9875 4555
F: (02) 9484 1019
E: Schedule 2.2(a)(ii) @crystalpools.com.au

crystalpools.com.au



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Sent: Friday, 6 September 2019 8:02 AM
To: info@indepthscuba.com.au; Schedule 2.2(a)(ii); Hooper, Richard
Subject: Re: Subsequent Tile Failures [DLM=Sensitive]

Hi Schedule 2.2 ,

Please proceed with the repairs.

Kind Regards

Grant

Get Outlook for iOS

From: info@indepthscuba.com.au <info@indepthscuba.com.au>
Sent: Thursday, September 5, 2019 2:25:44 PM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Subject: RE: Subsequent Tile Failures [DLM=Sensitive]

Hi Grant, I should be right to go Monday morning, if all the glue arrives tomorrow afternoon, if not it will be Monday evening, but in time for Tuesdays event.

Total quote for the work, including glue etc - [redacted] incl gst
Could take up to 4-5 hours depending on how many need to be replaced.

Cheers
[redacted]

From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Thursday, 5 September 2019 11:55 AM
To: info@indepthscuba.com.au
Cc: [redacted]; Hooper, Richard
Subject: FW: Subsequent Tile Failures [DLM=Sensitive]

Hi [redacted],

Please see email below from [redacted] asking to engage you to carry out these repairs.

I have attached some photos that depicts the current tile issues.

Let me know when you will be able to carry out this repairs, noting that I need them carried out at the latest on Monday next week as we have a launch of floating yoga on Tuesday at 10am.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: [redacted]
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

If you have any feedback for the ACT Property Group, please email actpgfeedback@act.gov.au

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From: [redacted]@crystalpools.com.au]
Sent: Thursday, 5 September 2019 9:58 AM
To: Voysey, Grant <Grant.Voysey@act.gov.au>
Cc: [redacted]@adcoconstruct.com.au>; Croser, Sam <Sam.Croser@act.gov.au>; [redacted]@ceramicsolutions.com.au) [redacted]@ceramicsolutions.com.au>; Hooper, Richard <Richard.Hooper@act.gov.au>
Subject: RE: Subsequent Tile Failures [DLM=Sensitive]

Grant,
If you can get [redacted] engaged ASAP, then I am happy to proceed with him and I will pay his costs.
I have still not heard back from either divers or Ceramic Solutions with regards to getting them to ACT.
I will await your return email / call.

Regards

[redacted] | Commercial Construction Manager
M: [redacted]
T: (02) 9875 4555
F: (02) 9484 1019
E: [redacted]@crystalpools.com.au

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From: Voysey, Grant [mailto:Grant.Voysey@act.gov.au]
Sent: Thursday, 5 September 2019 9:33 AM
To: Schedule 2.2(a)(ii)
Cc: Schedule 2.2(a)(ii); Croser, Sam; Schedule 2.2(a)(ii)@ceramicsolutions.com.au); Hooper, Richard
Subject: RE: Subsequent Tile Failures [DLM=Sensitive]

Good morning ,

Further to the below email, I have been advised today that a patron of Gungahlin Leisure Centre has been on social media and questioning why tiles have fallen off on the wall near the ramp after the pool was closed for two months to be repaired.

You may or may not be aware that on Tuesday next week the Minister will be launching a new floating yoga program at Gungahlin Leisure Centre in the 50 metre pool, which the local media will attend. With this being the case and based on the above social media post, would it be possible for the divers to attend Gungahlin Leisure Centre at the latest of Monday next week to repair the subsequent tile failures. If they are not available, then perhaps local repairer from Indepth Commercial Pool Maintenance and Repairs Schedule 2.2(a)(iii)) may be available. I have left a message for to give me a call.

Your urgent attention in relation to this matter would be greatly appreciated.

Once I hear back from I will be in contact.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(ii)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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From:"Voysey, Grant"
Sent:04/09/2019 10:51 PM
To:"Schedule 2.2(a)(i) @ymcansw.org.au>;'Schedule 2.2(a)(i) @ymcansw.org.au>;'
@ymcansw.org.au>
Subject: Subsequent Tile Failures [DLM=For-Official-Use-Only]

Good morning Schedule 2.2(a)(i) ,

Crystal Pools have advised that they are trying to procure a time frame from the divers based in Melbourne or Sydney to attend the Gungahlin Leisure Centre (as soon as possible) to repair the tiles that have been removed and the damaged tile in the stairwell. Once a date and time has been confirmed I will be in contact.

Kind Regards

Grant
Grant Voysey | A/g Assistant Director | Aquatics Management
Ph: (02) 620 75809 / Mobile: Schedule 2.2(a)(i)
ACT Property Group | Chief Minister, Treasury and Economic Development Directorate | ACT Government
PO Box 777, Fyshwick, ACT, 2609 | http://www.economicdevelopment.act.gov.au/government-property/act_property_group

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Shop 2
2 Oatley Court
BELCONNEN ACT 2617
abn 78949562512

Phone: [redacted]
Fax: 02 6251 1070
E-mail: commercial@indepthscuba.com.au

TAX INVOICE

INVOICE # GUNG23092019
INVOICE DATE: 23/09/2019

BILL TO:
Crystal Pools

1 Central Ave,
Thornleigh NSW 2120

Date completed	WORK ORDER #		REP. ID	FOB	Ship Via	Terms	Tax ID
09/09/2019			Grant Voysey				

QTY	Item	Units	Description	Discount %	Taxable	Unit Price	GST
1			Replace tiles Gungahlin leisure centre				
			RE: ACT GOVT Grant Voysey				

Subtotal	[redacted]
GST	
Balance Due	

Payments:

Bank direct deposit:
Account name: [redacted]
Bsb: [redacted]
Account number: [redacted]

Please pay within 7 days

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CORPORATE AUTHORISED REPRESENTATIVE OF Willis

V-Insurance Group Pty Ltd,
Corporate Authorised Representative of Willis
(Insurance Broker)
Level 25 Angel Place, 123 Pitt St
SYDNEY NSW 2000
Phone: (+61 2) 8599 8660 Fax: (+61 2) 8599 8661
Email: padi@vinsurancegroup.com Website: www.padiinsurance.com.au
ARN: 432898 AFSL: 240600 ABN: 67 160 126 509

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Liberty Mutual Insurance Company Trading as
Liberty International Underwriters,
Incorporated in Massachusetts, USA
(the liability of members is limited)
ABN 61 086 083 605

Date: 18 March 2019

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In our capacity as Insurance Brokers to PADI Asia Pacific, we hereby certify that the under mentioned Insurance Contract is current for the period shown.

This Certificate is issued as a matter of information only and confers no rights upon the Certificate holder. It should also be noted that this Certificate does not amend, extend or alter the coverage afforded by the policy in any way.

TYPE OF POLICY:	PADI PRRA Combined Liability
UNDERWRITER:	Liberty International Underwriters ABN: 61 086 083 605 Level 27, 1 Macquarie Place, Sydney NSW 2000
POLICY NUMBER:	SY-CAS-17-401140A

POLICY DETAILS

NAME INSURED:	Indepth Scuba
PADI MEMBER NO:	6622
CATEGORY OF MEMBER:	PRRA AUSTRALIA
PERIOD OF COVER:	18 March 2019 to 30 September 2019
COVER:	Public Liability [redacted] any one claim* Products Liability [redacted] any one claim and in total for the period of insurance Professional Liability [redacted] any one claim and in total for the period of Insurance Criminal Defence Costs [redacted] any one claim Statutory Liability (Fines and Penalties) As per policy wording
EXCESS:	[redacted] for property damage claims and $nil for bodily injury claims
TERRITORIAL LIMITS:	Worldwide (limitations apply in the USA and Canada)

*Limit of indemnity for PADI professionals reduced to $10,000,000 when undertaking activities not on behalf of the PADI PRRA Member.

Please note this certificate of currency is issued as part of a master policy arranged by PADI Asia Pacific. This certificate is subject to the terms and conditions of the policy and exclusions will apply. A copy of the policy terms and conditions can be obtained by contacting V-Insurance Group, PADI or downloading it at: www.padiinsurance.com.au.

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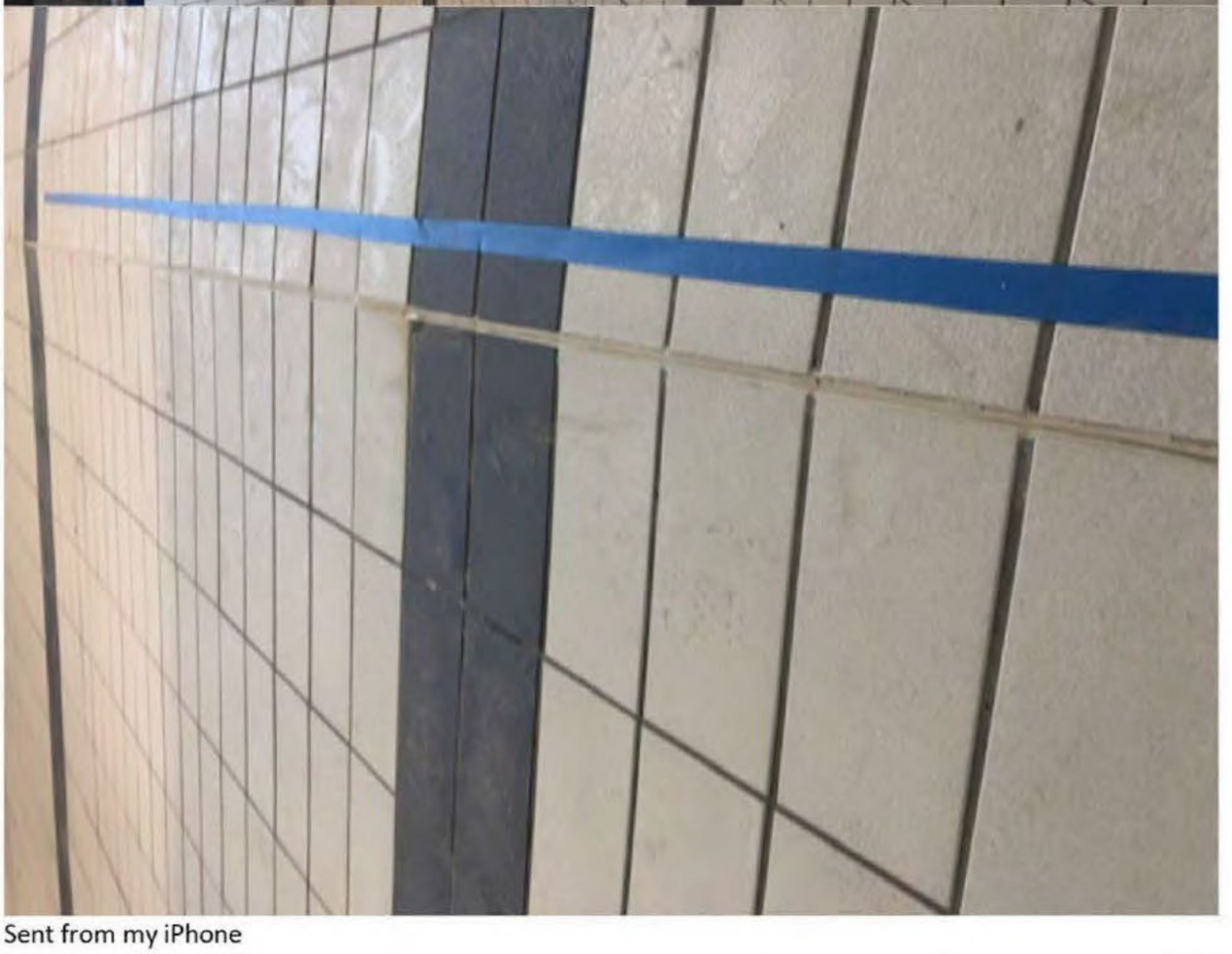
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Begin forwarded message:



ACT Government
Chief Minister, Treasury and Economic Development

Agenda
Rectification Work at Gungahlin Leisure Centre

Date: Tuesday 2 April 2019
Time: 10:00-12:00 noon
Venue: Gungahlin Leisure Centre

Attendees

- Grant Voysey (ACT Property Group)
- Richard Hooper (Infrastructure Finance and Capital Works)
- Schedule 2.2(a)(ii) (YMCA NSW)
- Schedule 2.2(a)(ii) (ADCO Constructions)
- [redacted] (Ceramic Solutions)
- Schedule 2.2(a)(ii) Hydrautech
- Schedule 2.2(a)(ii) Crystal Pools

1. **Introductions**

2. **Walk around and inspection of 50 metre pool**

    a. Inspection of 50 metre pool to familiarise newcomers to the rectification work

3. **Program/timings**

    a. Work will commence Monday 1 July 2019
    b. Agreement of 6 week program working 7 days a week

4. **YMCA Comments**

    a. Access for YMCA staff to the plant room – staff need to be able to access the plant room easily and at all times.
    b. Responsibility of returning the pool water to compliant chemical levels – YMCA are happy to be involved in the process but we just need clear outline of responsibilities.
    c. After hours work – what works have been scheduled to be completed after hours in order to minimise disruption from noise to ongoing programs. When similar works have occurred at other facilities the main issue/concern has been around noise complaints from members and staff in during other programs – specifically learn to swim.
    d. Access for Trisley's to complete additional maintenance work during the closure – are there specific dates where this work can occur?
    e. Contractor access to facility - through main reception or alternate access direct to pool deck

5. **IFCW/ACTPG Comments**

   a. Booking of the tile adhesive testing company
   b. Confirming the program of works and sign off at the milestone stages
   c. Ensuring that repairing the ramp, other tile issues throughout the pool are part of the program
   d. Site set up and safety issues during rectification work
   e. Pool fencing/handrail protection whilst empty
   f. Site supervision/ YMCA liaison during works
   g. emptying of the pool, permit to drain into sewer
   h. Financials – cost to refill, reheat and chemicals for the pool

6. **Rectification work Ceramic Solutions & Crystal Pools**

   a. Cooling of the pool water down to form an equilibrium with its surrounding and no further drop occurs.
   b. Emptying of the pool at a rate of 22mm per hour
   c. Clean and Preparation of the wall surfaces
   d. Rendering of walls
   e. Tile installation and grouting
   f. Repairs to expansion joints
   g. New pool floor expansion detail
   h. Material curing time
   i. Refilling of pool

7. **Any other business**

   a. Water leak in the boiler room

Schedule 2.2(a)(xi)

Schedule 2.2(a)(xi)

Schedule 2.2(a)(xi)

Schedule 2.2(a)(xi)

ACT Government
Chief Minister, Treasury and Economic Development

Agenda
Rectification Work at Gungahlin Leisure Centre

Date: Tuesday 2 April 2019
Time: 10:00-12:00 noon
Venue: Gungahlin Leisure Centre

Attendees

- David Doherty and Grant Voysey (ACT Property Group)
- Richard Hooper (Infrastructure Finance and Capital Works)
- Schedule 2.2(a)(ii) (YMCA NSW)
- Schedule 2.2(a)(ii) (ADCO Constructions)
- Schedule 2.2(a)(ii) (Ceramic Solutions)
- Schedule 2.2(a)(ii) Hydrautech
- Schedule 2.2(a)(ii) Crystal Pools
- ADCO TBA
- ADCO TBA

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g. emptying of the pool, permit to drain into sewer

6. Rectification work Ceramic Solutions & Crystal Pools

a. De-heating of the pool water down to form an equilibrium with its surrounding and no further drop occurs.
b. Emptying of the pool at a rate of 22mm per hour
c. Clean and Preparation of the wall surfaces
d. Rendering of walls
e. Tile installation and grouting
f. Repairs to expansion joints
g. Material curing time
h. Refilling of pool

7. Any other business

a. Water leak in the boiler room

DRAFT

ACT Government
Chief Minister, Treasury and Economic Development

Meeting Minutes

Gungahlin Leisure Centre Tile Rectification
Date: Tuesday 2 April 2019
Time: 10:00-12:00 noon
Venue: Gungahlin Leisure Centre

Attendees

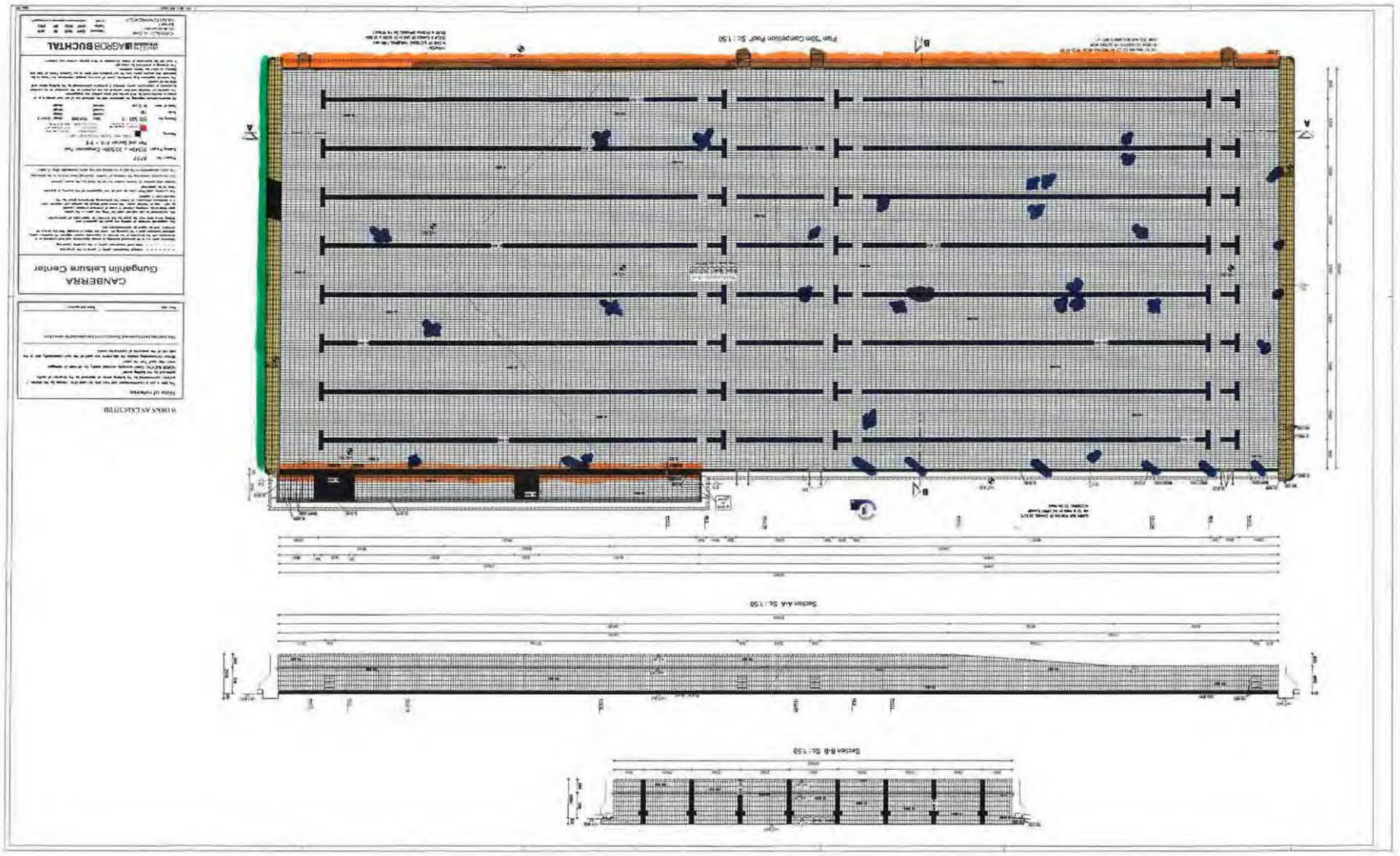
- Grant Voysey (ACT Property Group)
- Richard Hooper (Infrastructure Finance and Capital Works)
- Schedule 2.2(a)(ii) (YMCA NSW)
- Schedule 2.2(a)(ii) (ADCO Constructions)
- Schedule 2.2(a)(ii) (Ceramic Solutions)

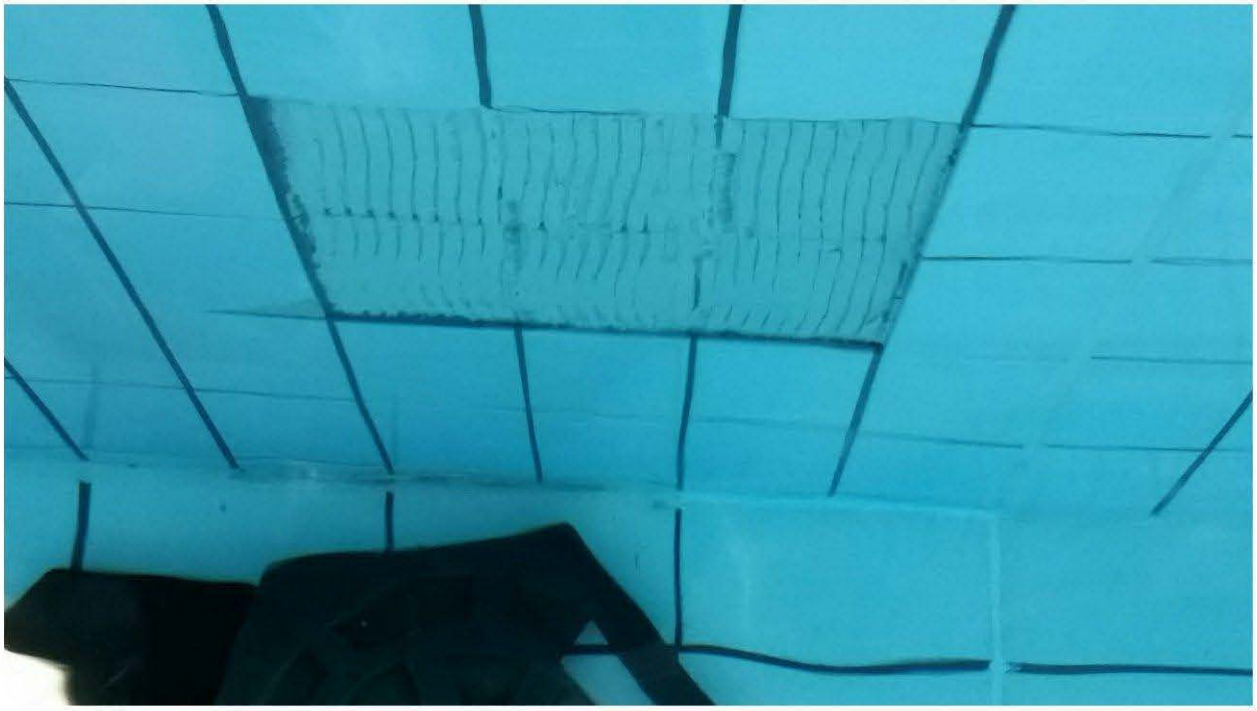
No.	Issues Key Discussions	Action Required/Notes
1.	Richard Hooper welcomed everyone to the meeting which commenced with a walk around of the 50 metre pool concourse to familiarise Schedule 2.2(a)(ii) and Schedule 2.2(a)(ii) with the project	Nil
2.	It was agreed by all parties that rectification work will commence on Monday 1 July 2019 for a period of 6 weeks	Note
3.	YMCA will communicate the shutdown to their members	YMCA
4.	ADCO to provide site layout plan which will clearly identify YMCA Staff access to the plant room. The site hording to the pool deck will be of metal construction, have access through a pin-code lock door and complete with all necessary signage	ADCO to provide documentation and compliance to all relevant Work Health and Safety matters
5.	Space for construction waste skip to be provided in the loading bay. Skip to be provided by contractor	ADCO/Ceramic Solutions
6.	Access required for Trisley's to complete their maintenance work	Note
7.	After hours work – what works have been scheduled to be completed after hours in order to minimise disruption from noise to ongoing programs. When similar works have occurred at other facilities the main issue/concern has been around noise complaints from members and staff in during other programs – specifically learn to swim	Ceramic Solutions advised grinding equipment required for the removal of the old tile adhesive will have vacuum dust extraction unit fitted. Any excess noise that impacts on facility operations will be completed out of hours. Facility operational hours are 5:30am – 9:30pm

No.	Issues Key Discussions	Action Required/Notes
8.	Contractor access to facility - through main reception or alternate access direct to pool deck	YMCA advised contractors to sign in at main reception, if they hold an ACT Government working with vulnerable people (WWVP) card. If contractors do not hold a WWVP card, they are to use an alternative access and have their own site ablution facilities
9.	Tile adhesive testing company to be engaged to test tiles to the other walls and pool floor	ADCO/Ceramic Solutions
10.	Ceramic Solutions advised all tiles except the blue radius tiles to the ramp are readily available. Tiles to be replaced are pool wall and floor tiles. Pool finger grip/edge tiles. Tiles to pool ramp	Ceramic Solutions to order blue radius ramp tiles
11.	YMCA to provide marked up drawing identifying areas where tile repairs are required	YMCA
12.	Emptying of the pool. YMCA will assist on the guidance and instructions from Crystal Pools. Crystal Pools will remain fully responsible for the pool drainage and monitor the rate of drainage at 22mm per hour	Crystal Pools/Ceramic Solutions
13.	Application to drain the pool in accordance with ICON Water Guideline 7 discharge from pools	Crystal Pools/Ceramic Solutions to obtain the required approvals
14.	Refilling of the pool	Crystal Pools/Ceramic Solutions
15.	At the meeting held on 2 October 2018 at ACTPG Offices it was agreed all expansion joints to the pool floor and walls to be further investigated by Crystal pools, Hydrautech and Ceramic Solutions. The laboratory test conducted by Maxisil identified it was not their product	Crystal pools, Hydrautech and Ceramic Solutions
16.	Pool floor expansion joints, revised design to be proposed to avoid future tiles cracking	Crystal pools, Hydrautech and Ceramic Solutions
17.	Rectification work methodology. [redacted] gave an overview of the process, which included, clean and preparation of the wall surfaces, rendering of walls, tile installation, grouting and material curing times	Note
18.	Other business	Water leak to gas boiler room. Two possible causes were identified on Tuesday 2 April 2019 inspections. ACTPG to pressure test fire hose ring main and temporary fill in the cracks identified in the pool scum drains along the concourse to see if the leak is fixed

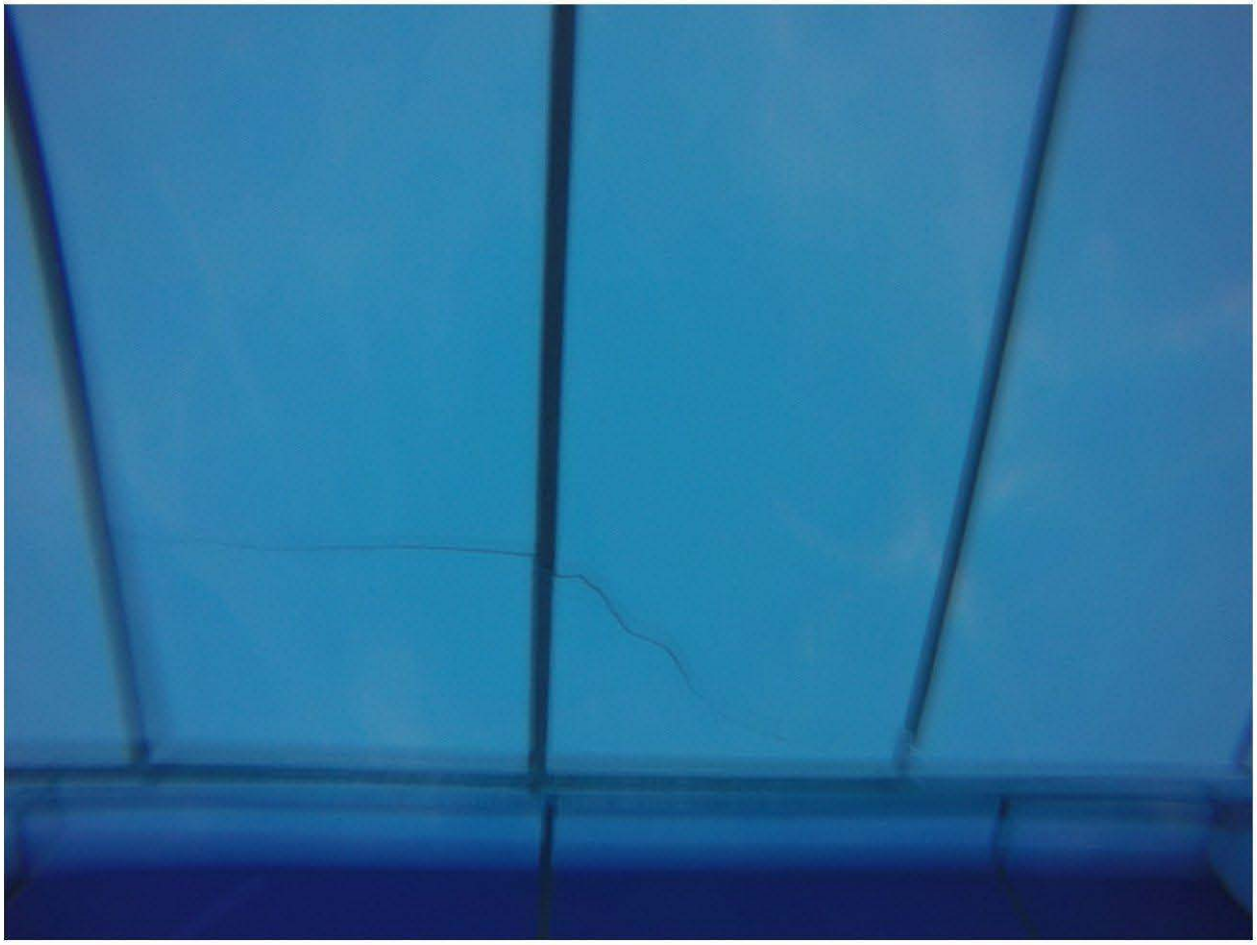
* Tiles in the pool broken.

- Tiles with crack through them
- Solid wall no cracked tiles
- Tiles off the wall.
- grout missing
- Tiles still on the wall

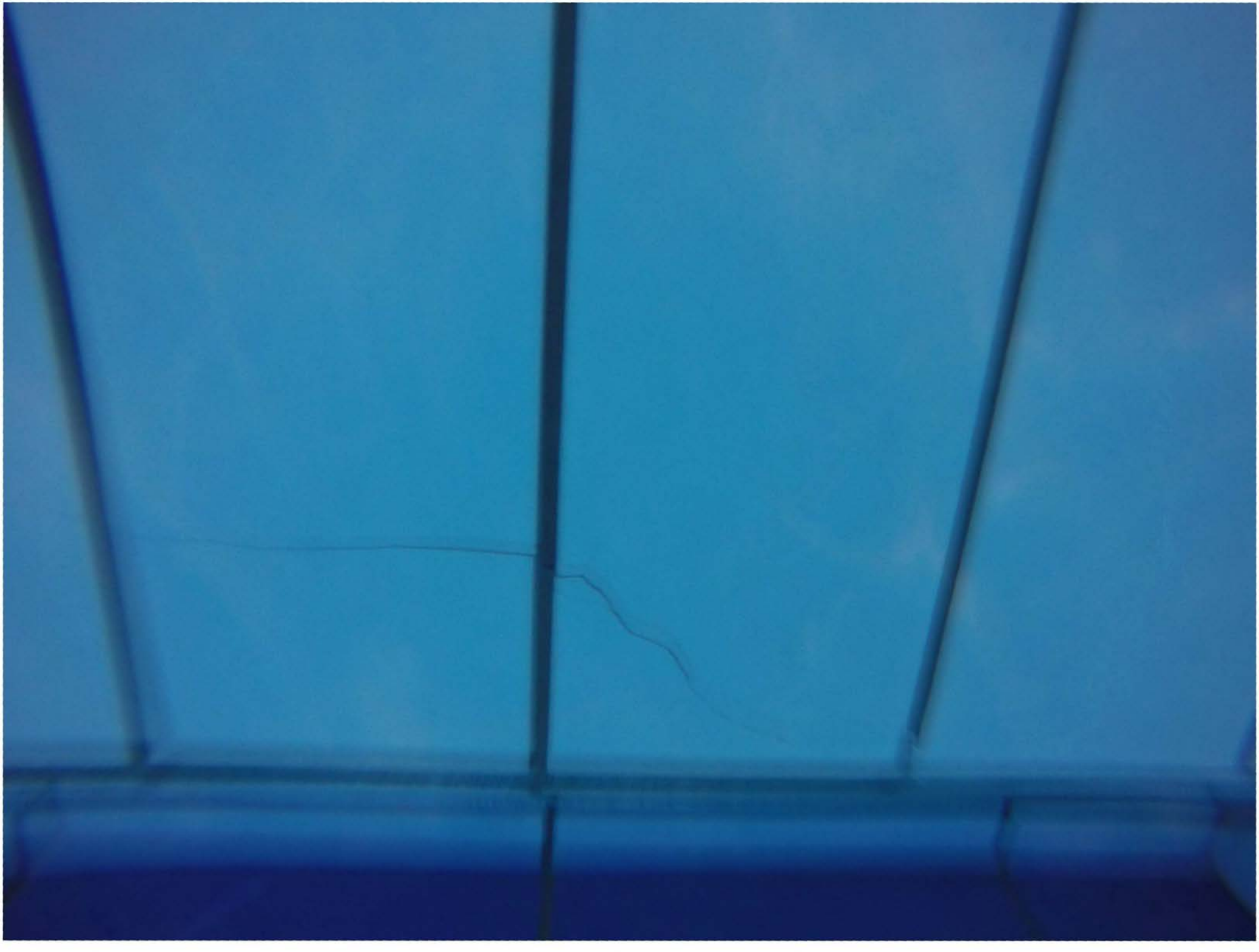





WATER

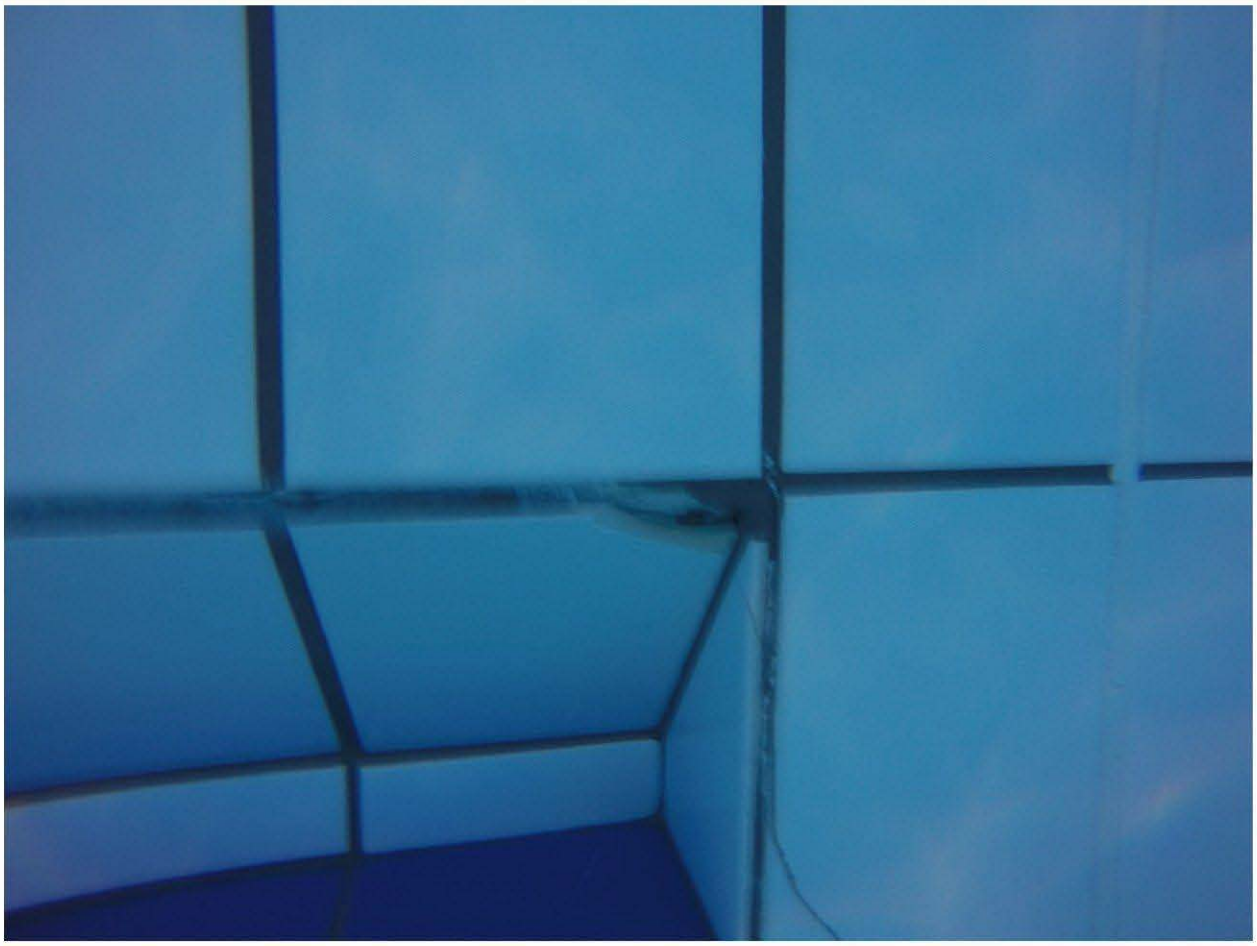






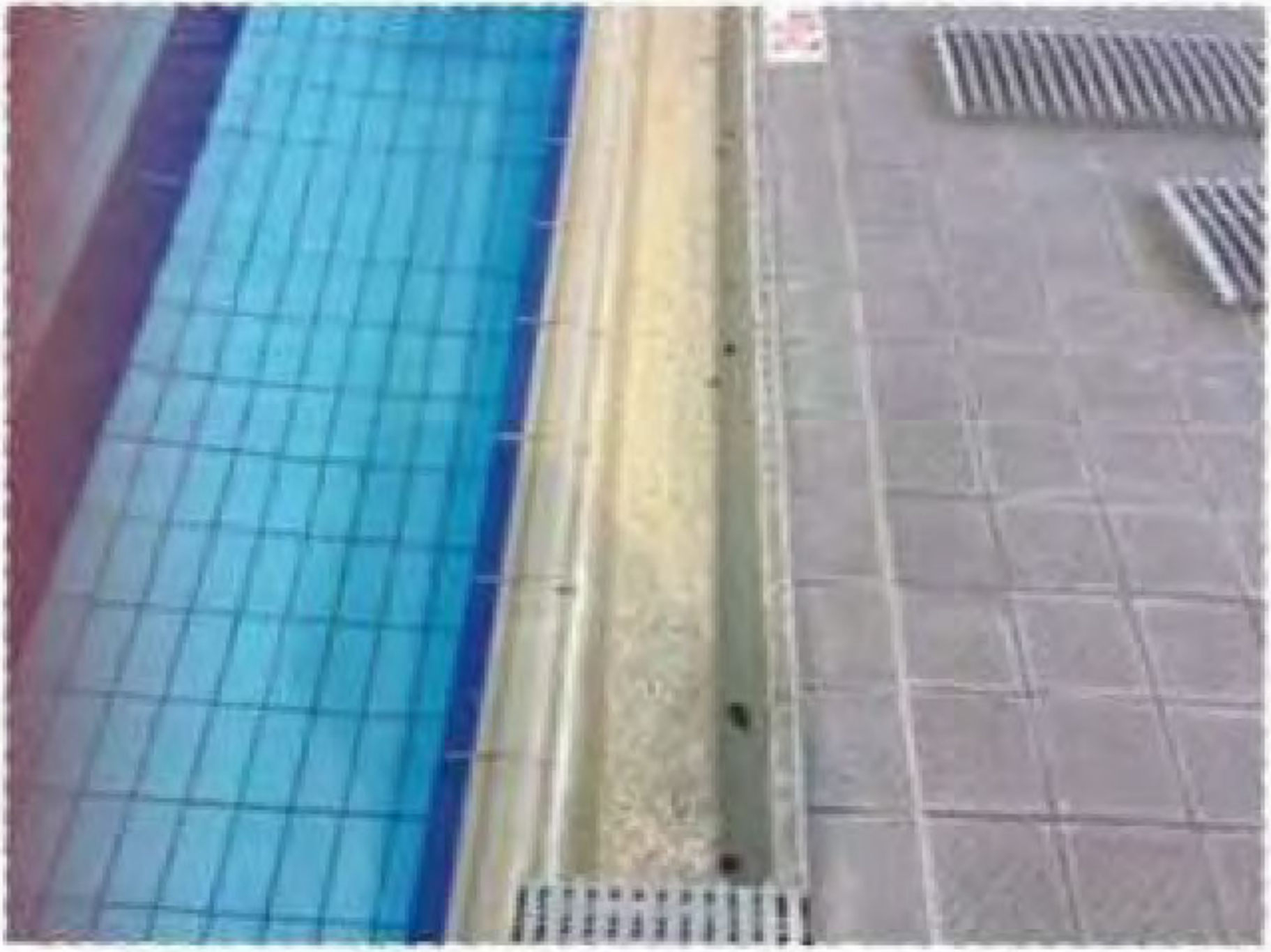










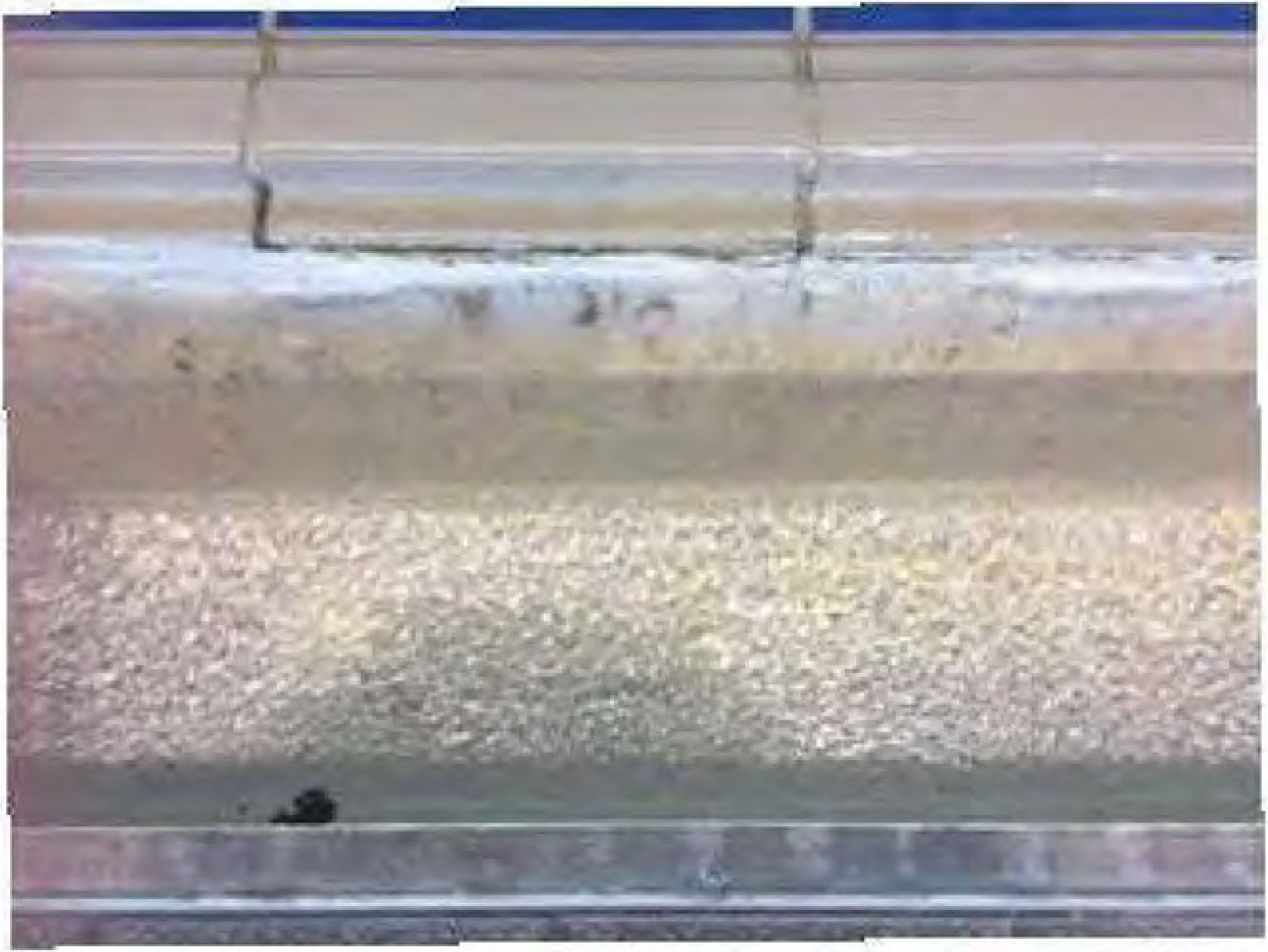


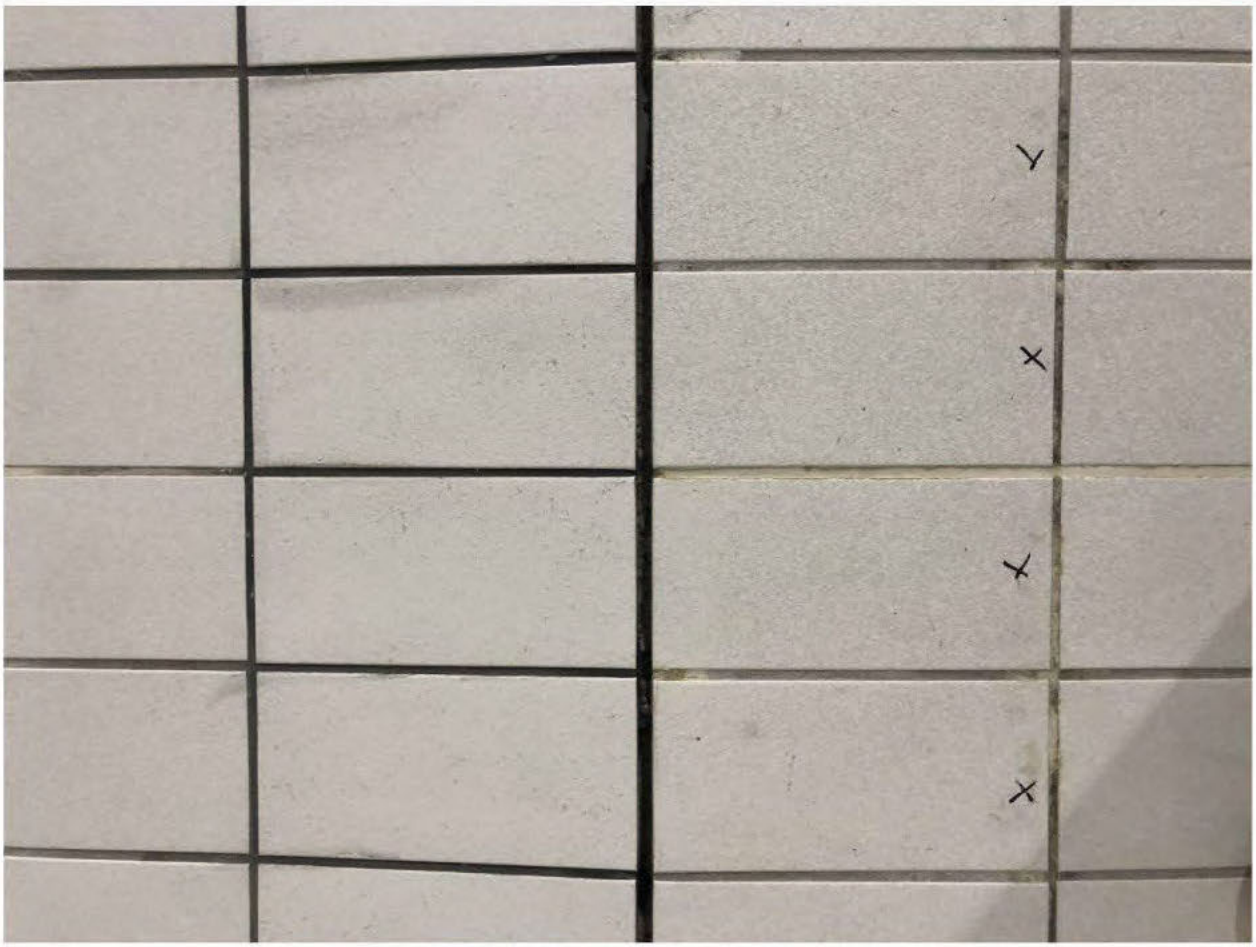











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