



ACT
Government

Justice and Community Safety



Dear 

I am writing in response to the ongoing correspondence between yourself and ACT Corrective Services (ACTCS) in relation to your request under the *ACT Freedom of Information Act 1989* (the Act) about complaints received at the Alexander Maconochie Centre (AMC).

I refer to your re-scoped request received on 14 November 2013 in which you sought access under the *ACT Freedom of Information Act 1989* (the Act) to:

"Information relating to the number and nature of recorded complaints by prisoners in the ACT in the first quarter of the 2013-14 financial year (July-September). The complaints sought would have been lodged via an official ACT Corrections complaint form. These may relate to, but are not limited to, prisoners' treatment by prison officers and other prison staff, accommodation and/or conditions. Also requesting information on the status of these complaints, including how they were handled and/or resolved."

I am an officer authorised under section 22 of the Act to make a decision on behalf of the Justice and Community Safety Directorate in relation to your request.

Although the Act facilitates the objective of public access to documents, access is subject to a number of exemption provisions as set out by the Act. Documents in your request are subject to exemptions as set out by section 41(1).

Section 41(1) of the Act details that information may be exempt from release if disclosure under the Act would unreasonably release personal information.

I have decided that the documents are to be partially released in accordance with the above mentioned exemption provisions. Please see the attached schedule detailing what has been released to you.

I have also assessed your request for information under the ACT Government's Online Freedom of Information Publication Policy and have determined that the

documents relevant to your request, not including your original application, and this decision letter, will be published online. For more information about the ACT Government's Online Freedom of Information Publication Policy, visit http://www.cmd.act.gov.au/open_government/report/freedom_of_information_online

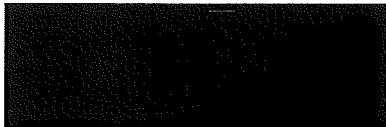
You have a right to seek a review of the outcome under section 59 of the Act. You have 28 days from the date of this letter, or such other period as the Director-General permits, to seek a review. This right of review extends to a review of the adequacy of the search for documents undertaken by the Directorate. If you wish to seek a review you may write to:

*The Director-General
Justice and Community Safety Directorate
C/- Freedom of Information Officer
GPO Box 158
CANBERRA ACT 2601*

You also have the right to complain to the Ombudsman about the processing of your request. If you wish to lodge a complaint you may write to:

*The Ombudsman
GPO Box 442
CANBERRA CITY ACT 2601*

Yours sincerely



Bernadette Mitcherson
Executive Director
Corrective Services

10 December 2013