

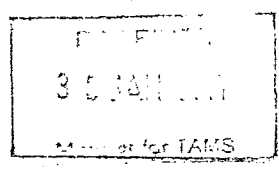
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BRIEF

TRIM: B14/009



ACT
Government
Territory and Municipal Services



Date 16 January 2014

To Minister for Territory and Municipal Services

- Director-General *SG 24/1/14*
- Director-General's Executive Officer *JW 24/1/14*
- Executive Director, Roads and Public Transport *WST 23.1.14*
- Director, Finance *JT 22/1/14*
- Director, Roads ACT *TJA 17/1/14*

From Senior Manager, Road Maintenance

Subject Car Park Resurfacing at Cooleman Court

Recommendation

That you:

- note the information contained in this brief; and

NOTED/PLEASE DISCUSS

- agree to sign the attached letters (Attachment A).

AGREED/NOT AGREED/PLEASE DISCUSS

Shane Rattenbury MLA *13/2/14*
AGREED/NOT AGREED/NOTED/PLEASE DISCUSS

Purpose

To provide an update on ongoing performance problems with resurfacing at Cooleman Court car parks and other locations.

Background

Both the north and south car parks at Cooleman Court Shopping Centre were resealed in early 2013. At the time, both the process and outcomes drew adverse reaction from carpark users.

Resealing (also known as spray sealing or chip sealing) is an effective treatment in terms of protecting pavements from water damage and thereby prolonging asset life. It is comprised of a bitumen "binder" layer, which holds a crushed stone aggregate wearing surface in place. It is relatively low cost when compared to other treatments that produce the same protective effect. However, in terms of usability, the resulting surface is not to the same quality as that produced by asphalt resurfacing. This is particularly true in the short term after treatment and for users such as pedestrians and cyclists due to its coarser surface texture and the inevitable presence of a quantity of loose stone, which is subsequently removed by a regime of sweeping over the days and weeks following the treatment.

The inherent shortcomings of spray seal surface usability when compared to the more expensive asphalt option, accounted for some of the initial adverse reaction to the Cooleman Court work. However, another issue also emerged following the treatment. Over time it became evident that there was insufficient strength to prevent stone from being plucked from the binder by tyres twisted by power steering in the course of low speed vehicle maneuvers.

A further complication is now arising from the loss of stone from the surface. During extreme high temperature weather the bitumen binder used in spray sealing can soften. Where the ratio of binder to stone is not correct, this can result in a condition described as "bleeding" in which the sticky softened binder comes into direct contact with wheels, shoes etc and is picked up. Bleeding was experienced at Cooleman Court car parks on 20 December 2013 and is likely again during extreme temperatures forecast for coming days.

Issues

Additional loose aggregate was added to control the bleeding that occurred on 20 December 2013. Both the effects of the bleeding and of the aggregate contributed to the inconvenience to users of the car parks. A number of complaints were received and are attached as Attachment A, along with suggested draft responses.

Weather which is likely to again trigger the problem is forecast in the immediate future. The contractor has reviewed the effectiveness of the response to the last occurrences and has proposed changes to the response in the case of a recurrence, which will make use of pretreated aggregate and improved compaction equipment and techniques. The necessary stock and equipment have been placed on standby for immediate response if required.

In response to the experience at Cooleman Court, as well as other recent substandard outcomes from spray seal resurfacing in shopping precinct car parks, Roads ACT is reviewing its use in these situations. A successful trial was undertaken in April 2012 of an alternative treatment that will potentially be applicable for car parks in some, but not all situations where spray seal has been used in the past. In other situations it may be necessary to substitute more expensive but more "user-friendly" treatments.

A policy covering the resurfacing of roads is being developed which will take into account user requirements, environmental and amenity issues and will be presented for your consideration prior to the 2014-15 resurfacing program.

It should be noted that in order to affordably target, Roads ACT's established resurfacing objectives (4% and 5%, respectively of the Municipal and Territorial networks), spray resealing will remain an important resurfacing treatment used over a majority of roads and streets.

Consultation

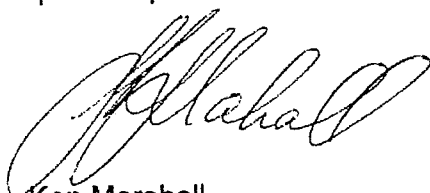
The centre management at Cooleman Court is receiving and referring to Roads ACT complaints about this matter and is asking for the remedial work.

Financial

The cost of remedial works is being met by the contractor under the warranty provisions of the reseal contract.

Media

The matter has the potential to generate negative publicity where there is sustained hot weather. However, the monitoring of the surface condition and a quick response is considered the best way to address this risk.



Ken Marshall
Senior Manager
Road Maintenance

Contact Officer: Daniel O'Connell
Phone: 76599

00002



ACT
Government

Territory and Municipal Services

Received by Directorate: 8/1/14

TRIM Number: MIN 14/0029

Due to MACS: 20/1/14

Due to Minister's Office 22/1/14

TAMS

MINISTERIAL CORRESPONDENCE/BRIEF REQUEST FORM

- Minister for Territory and Municipal Services
- Chief Minister

Priority: Urgent Normal

Due Date (if specific):

CORRESPONDENT:

SUBJECT/Topic: Coolleman Court Car Park – WHS issue – observed injury

To:

- Roads and Public Transport
- Business Enterprise Services
- Parks and City Services
- Directorate Services
- Canberra Connect

REQUEST:

- | | | |
|---|---|---|
| <input checked="" type="checkbox"/> Reply to correspondence | <input type="checkbox"/> Briefing/Information Brief | <input type="checkbox"/> Event/Arrangements Brief |
| <input type="checkbox"/> Departmental Response | <input type="checkbox"/> Verbal Briefing | <input type="checkbox"/> Speech/Speaking Notes |
| <input type="checkbox"/> Appropriate Action | <input type="checkbox"/> Input | <input type="checkbox"/> Media Release |
| <input type="checkbox"/> Information Only | | <input type="checkbox"/> Media Alert |

MEETING/EVENT:

Time:	Date:	Duration:
-------	-------	-----------

Further Information:

Date:

Territory and Municipal Services DLO

Hardy, Diane

From: Willson, Helen (TAMS)
Sent: Wednesday, 8 January 2014 11:09 AM
To: Hardy, Diane
Subject: FW: Cooleman Court Car Park - WHS Issue - Observed Injury

Helen Willson | Executive Officer
Ph: 02 620 76254 | Fax: 02 620 76229
Office of the Director-General | Territory and Municipal Services Directorate | ACT Government
12 Wattle Street Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601

From: McLennan, Logan **On Behalf Of** RATTENBURY
Sent: Wednesday, 8 January 2014 11:02 AM
To: Willson, Helen (TAMS)
Subject: FW: Cooleman Court Car Park - WHS Issue - Observed Injury

Hi Helen
Can you please forward this correspondence to the directorate for a response?
Thanks, Logan.

From:
Sent: Wednesday, 8 January 2014 10:40 AM
To:
Cc: RATTENBURY
Subject: Cooleman Court Car Park - WHS Issue - Observed Injury

Dear

I was recently at Cooleman Court and observed an elderly lady fall over due to the car park service. The lady was struggling to push the trolley through the gravel (recently placed by TAMS in both the front and rear car parking areas). I assisted the lady (who was quite distressed) to her vehicle. The surface is in a shocking state and is extremely difficult to push a trolley through with the loose gravel. I myself have started to shop at Woden for this reason.

I rang Centre Management to advise of the incident. I was told that the car park surface had been placed in this terrible state by TAMS. I have placed this concern with Canberra Connect who stated they would forward it to TAMS.

I am advising you formally in writing in the event that the elderly lady contacts you as I witnessed the incident.

regards

M
E
W

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Shane Rattenbury MLA

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES
MINISTER FOR CORRECTIONS
MINISTER FOR HOUSING
MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AFFAIRS
MINISTER FOR AGEING

E-MAILED
14/02/14.

MEMBER FOR MOLONGLO

Dear :

Thank you for your email of 8 January 2014 about the incident you witnessed recently at the Coleman Court car park. I appreciate the support and assistance you gave to the elderly lady.

The car parks at Coleman Court were resurfaced in early 2013 and some additional maintenance works were undertaken in December 2013 due to the warmer weather conditions.

The stones placed on the car park surface as part of these repairs were not swept by the contractor as quickly as requested and this led to the unfortunate situation described in your letter.

Roads ACT staff have followed up with the contractor and the parking areas have been now swept as originally requested.

Thank you for raising this issue with me and I hope this information is of assistance.

Yours sincerely

Shane Rattenbury MLA
Minister for Territory and Municipal Services

14 FEB 2014

ACT LEGISLATIVE ASSEMBLY

London Circuit, Canberra ACT 2601 GPO Box 1020, Canberra ACT 2601

Phone (02) 6205 0005 Fax (02) 6205 0007 Email: rattenbury@act.gov.au Facebook: shanerattenburymla Twitter: @ShaneRattenbury

00003

Roads ACT



ACT
Government

Territory and Municipal Services

Received by Directorate: 8/1/14
TRIM Number: MIN 14/0031
Due to MACS: / /
Due to Minister's Office: / /

TAMS
MINISTERIAL CORRESPONDENCE/BRIEF REQUEST FORM

Minister for Territory and Municipal Services
 Chief Minister

Priority: Urgent Normal
Due Date (if specific):

CORRESPONDENT:

SUBJECT/Topic: Cooleman Court Lower Carpark – complaint re molten surface

- To: Roads and Public Transport Business Enterprise Services
 Parks and City Services Directorate Services
 Canberra Connect

REQUEST:

Reply to correspondence Briefing/Information Brief Event/Arrangements Brief
 Departmental Response Verbal Briefing Speech/Speaking Notes
 Appropriate Action Input Media Release
 Information Only Media Alert

MEETING/EVENT:

Time: Date: Duration:

Further Information:

Peter Thompson to action as appropriate

Date: 9/1/14

Territory and Municipal Services DLO *PT*

Hardy, Diane

From: Willson, Helen (TAMS)
Sent: Wednesday, 8 January 2014 11:21 AM
To: Hardy, Diane
Subject: FW: CMTD Ministerial: M2014/00013 - Chief Minister Correspondence – Cooleman Court Lower Carpark - complaint re molten surface
Attachments: FW: Cooleman Court Lower Carpark

Hi Di

Have we already seen this one?

H

Helen Willson | Executive Officer
Ph: 02 620 76254 | Fax: 02 620 76229
Office of the Director-General | Territory and Municipal Services Directorate | ACT Government
12 Wattle Street Lyneham ACT 2602 | GPO Box 158 Canberra ACT 2601

From: Balaretnaraja, Ash **On Behalf Of** CMTD MLO
Sent: Wednesday, 8 January 2014 11:14 AM
To: Willson, Helen (TAMS)
Subject: CMTD Ministerial: M2014/00013 - Chief Minister Correspondence – Cooleman Court Lower Carpark - complaint re molten surface

Hi Helen, sending this to you in Sarah's absence.

Chief Minister Correspondence – Territory and Municipal Services Directorate

Record Number: M2014/00013

From:

Subject: Cooleman Court Lower Carpark - complaint re molten surface

Action Required: For information and appropriate action

Date Due: 14 January 2014

Hardy, Diane

From: Schembri, Karen on behalf of GALLAGHER
Sent: Monday, 23 December 2013 9:27 AM
To: CMTD MLO
Subject: FW: Cooleman Court Lower Carpark
Attachments: 2013-12-20_14-23-04_672.jpg; output (1).avi

Follow Up Flag: Follow up
Flag Status: Flagged

Cass

Please forward to Minister Rattenburys office for their information and approp action. As CM was cc'd I dont think a response is required.

Regards

Karen Schembri | Office of the Chief Minister
t: 620 50840 | fx: 620 53030 | karen.schembri@act.gov.au | www.chiefminister.act.gov.au

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From:
Sent: Friday, 20 December 2013 5:05 PM
To: Thompson, Peter
Cc: GALLAGHER; COE; BARR; HANSON
Subject: Re: Cooleman Court Lower Carpark

Hi Peter,

Further to my correspondence below – despite you thinking there is no real issue, I think you need to send someone out to the lower carpark as it now an absolute disgrace.

See the attached pic and vid of the surface breaking up and the surface sticking to footwear – I had to remove my footwear before getting into my car to ensure my expensive car carpets were not completely ruined. They are still badly marked from the bitumen from previous visits.

Though not clear in the vid (from my phone) when cars drive over the area you can see it sticking to the tyres and lifting up and then falling off.

You really do need to redo the entire carpark having wasted taxpayers money the first time around. I hope you have put in a warranty claim on the contractors who did the work last year.

I hope you now take notice and do something this time.

From:
Sent: Tuesday, November 12, 2013 1:20 PM
To: Thompson, Peter
Subject: Re: Cooleman Court Lower Carpark

Peter

Thanks for your response.

You said that the carpark is not causing any problems similar to what I suggested – well I am sorry – I put my submission having just got back from the carpark and I can assure that on a hot day as it was at that time the tar is molten, the blue metal and bitumen sticks to your shoes and when cars turn their front wheels in one spot the surface is ripped up – as the tar is molten the blue metal sinks back in if it hasn't stuck to someones shoes.

I suggest your staff check the carpark out after this cool period had ended and we have some hot days. I can assure you I would not have taken the effort to make a submission if there was not an issue.

Thanks

From: Thompson, Peter
Sent: Tuesday, November 12, 2013 1:11 PM
To:
Subject: FW: Cooleman Court Lower Carpark

Thanks for your enquiry about the Cooleman Court carpark.

Roads ACT is monitoring the Cooleman Creek carparks to see how they perform this summer, currently they are not causing any problems similar to what you suggested.

At the time of resealing Roads ACT liaised with centre management throughout the throughout the process. There has not been and complaints passed to Roads ACT from centre management since just after the reseal when loose stones were being removed.

Regards

Peter Thompson

Program Manager
Roads ACT

Ph 62076829 Mob.
peter.thompson@act.gov.au

Contact Information

Email Address: _____
First Name: _____
Surname: _____
Type: _____
Title: _____
Home Phone: _____

Reference No131106-001485

Summary:Cooleman Court Lower Carpark

Discussion Thread

Auto-response 06/11/2013 01:26 PM

Thank you for your correspondence which has been received and referred to the relevant ACT Government business unit.

If you have requested a response you should expect to be contacted within 10 working days.

Your reference number is: #131106-001485

Customer By Web Form 06/11/2013 01:26 PM

I wish to complain about the state of the lower carpark (Northern) at Cooleman Court. Despite the surface being reasonable the carpark was resealed about 12 months ago but was done to below standards. At the time the blue metal did not stick and tyres being turned ripped up the surface - likewise liquid bitumen from the surface got onto shoes and has markets the carpets in my car.

I understand from Cooleman court management that complaints were made at the time buy they were told by Government authorities that all would be good.

Not a big issue during winter, however now that the weather is getting warmer the bitumen is melting and the blue metal is again coming away and car tyres are ripping up the surface.

Clearly this resealing last year was substandard as the surface is again breaking up - I suppose I can get more bitumen through the carpets in my car and bluemetall stuck to my shoes.

The carparks need to be resealed but this time done correctly. I hope you did not pay the contractor good money for the last job as it would have been taxpayers money wasted.

If it is not resealed soon the whole carpark will start breaking up and more and more of the bitumen will spread it self around Canberra on the shoes and tyres of customers.

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Roads ACT

00004



ACT
Government

Territory and Municipal Services

Received by Directorate: 20/12/13

TRIM Number: MIN 13/1149

Due to MACS: 8/1/14

Due to Minister's Office: 12/1/14

TAMS

MINISTERIAL CORRESPONDENCE/BRIEF REQUEST FORM

Minister for Territory and Municipal Services

Chief Minister

Priority: Urgent Normal

Due Date (if specific):

CORRESPONDENT:

SUBJECT/Topic: Resealing of Woolworths Carpark at
Coolman Court

To:

- Roads and Public Transport
- Business Enterprise Services
- Parks and City Services
- Directorate Services
- Canberra Connect

REQUEST:

Reply to correspondence

Briefing/Information Brief

Event/Arrangements Brief

Departmental Response

Verbal Briefing

Speech/Speaking Notes

Appropriate Action

Input

Media Release

Information Only

Media Alert

MEETING/EVENT:

Time: _____ Date: _____ Duration: _____

Further Information:

Date: _____

Territory and Municipal Services DLO

Bourne, Sarah

From: McLennan, Logan on behalf of RATTENBURY
Sent: Friday, 20 December 2013 10:18 AM
To: Bourne, Sarah
Subject: FW: The northern 'Woolworths' carpark Coleman Court alongside Mahony Court

Hi Sarah

Can you please forward this correspondence to the directorate for a response?

Thanks, Logan.

From: [redacted]
Sent: Thursday, 19 December 2013 4:45 PM
To: RATTENBURY
Subject: The northern 'Woolworths' carpark Coleman Court alongside Mahony Court

Hello Mr Rattenbury

The 'repair' job on the carpark was a complete waste of time and money. It was a shoddy job, 'they' didn't even fill in the holes properly. As soon as it gets warm the tar melts. I have just come home with the soles of my shoes full of wet sticky tar again and that was after carefully trying to pick my way through the mess. For older people this takes quite a bit of concentration and in a carpark could be dangerous, because we may not be able to keep an eye on what the traffic is doing around us. When can something be done about this?



Shane Rattenbury MLA

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES
MINISTER FOR CORRECTIONS
MINISTER FOR HOUSING
MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AFFAIRS
MINISTER FOR AGEING

E-MAILED
18/02/14

MEMBER FOR MOLONGLO

Dear _____

Thank you for your email of 19 December 2013 about the northern Coleman Court car park. I am sorry that you have been affected by the condition of the surface.

The car parks at Coleman Court were resurfaced in early 2013 and some additional maintenance works were undertaken in December 2013 due to the warmer weather conditions.

The stones placed on the car park surface as part of these repairs were not swept by the contractor as quickly as requested and this led to the unfortunate situation described in your letter.

Roads ACT staff have followed up with the contractor and the parking areas have been now swept as originally requested.

Given the type of surface in the Coleman Court car parks it is possible that similar situations will occur in the future. However, Roads ACT are currently reviewing the types of maintenance treatments to be used in car parks.

Thank you for raising this issue with me and I hope this information is of assistance.

Yours sincerely

Shane Rattenbury MLA
Minister for Territory and Municipal Services

17 FEB 2014

ACT LEGISLATIVE ASSEMBLY

London Circuit, Canberra ACT 2601 GPO Box 1020, Canberra ACT 2601

Phone (02) 6205 0005 Fax (02) 6205 0007 Email: rattenbury@act.gov.au Facebook: shanerattenburymla Twitter: @ShaneRattenbury

00005

Urgent?

Record Number C240/13

Date Due

Chief Minister Correspondence

From:

Subject: **APPROBATION FOR GREAT WORK AT COOLEMAN COURT THIS WEEK**

Referred to: **At Home Location: Territory and Municipal Services Directorate s**

Action Required

Reply by Minister (Responsibility of: Territory and Municipal Services Directorate, Due 26/02/2013 at 1:01 PM (11 days, 8 hours, 58 minutes))

TAMS to respond to

NOT MIN Rattenbury

Notes Fwd to TAMS DLO ,for Minister Rattenbury to respond with acknowledgement from the Chief Minister "Friday, 8 February 2013 at 1:03:09 PM (GMT+11:00) Tyrie, Andrew:"

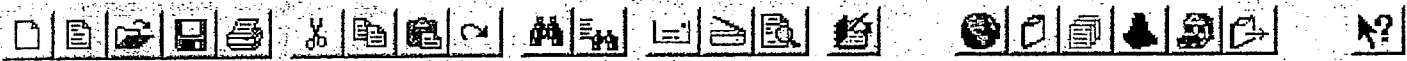
AS
8/2

TRACKING

Action Officer/Area Date		Action Officer/Area Date	
TAMS	8/2		

Ministerial Guidelines are available from <http://www.cmd.act.gov.au/functions/publications>
For assistance, contact Chief Minister's Support & Protocol on 6205 0474 or 6205 0192

File Edit Select Help



Minister: **FAT** Priority: **FAA** Register Date: **08/02/2013**
 Division: **TI** Reply Level: Due Date:
 Branch: **ROADS** Status: **FIN** Finalised Date: **08/02/2013**

Ministerial Details | Diary Text/History | Related Information | View Division | View Schedule

Sender Details Non Standard

Title:
 Name:
 Position:
 Address:
 Postcode: Country:

Correspondence Date: **08/02/2013**
 On Behalf Of:
 Organisation From:
 Subject: **Road works at Coleman Court**
 Comments: **CM has asked thsesse claims be investigated and the Directorate to respond**

VIP Correspondence Attachments To Follow

Enter or select the minister's code: Administrator **ARAH BOURN** NUM **CAPS** INS

 **RECEIVED**
8/2/13

Tyrie, Andrew

From: Schembri, Karen on behalf of GALLAGHER
Sent: Friday, 8 February 2013 12:41 PM
To: Tyrie, Andrew
Subject: FW: APPROBATION FOR GREAT WORK AT COOLEMAN COURT THIS WEEK

Andrew

The Chief Minister has requested TAMS respond to this email promptly and investigate the claims

Regards

Karen Schembri | Office of the Chief Minister
t: 620 50840 | fx: 620 53030 | karen.schembri@act.gov.au | www.chiefminister.act.gov.au

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>
> -----Original Message-----
> From:
> Sent: Friday, 8 February 2013 11:13 AM
> To: RATTENBURY
> Cc: CORBELL; HANSON; JONES; BARR; GALLAGHER;
> Subject: APPROBATION FOR GREAT WORK AT COOLEMAN COURT THIS WEEK
>
>
>
> Members for Molonglo
>
> Hi to you all.
>
> Hope you're out in force down at the Cooleman Court shopping centre tomorrow to explain to constituents why you decided to stuff up the car park, not fix it.
>
> Surely the GST revenue generated from the shopping centre and the rates from users would have been quite sufficient to cover it with a nice hot pave mix, not gravel.
>
> Plus, drive out of the southern car park and as you turn right see if you can miss the 'hole' in the road.
>
> Is the person in charge of car park paving the same person who is in charge of the Cotter Roadworks between Streeton Drive and the Parkway?
>
> Promised it would be finished in September.
>

> Sort of finished in December - but in January newly laid paving is ripped up. What did that cost?

>

> Pink bollards are still in place. Electric sign still going day and night telling us that people are working there when they're obviously not.

>

> The go-slow-mob are in action down near the Governor General's place. The no-go mob have stopped working on the bridges under Black Mountain.

>

> And I heard on the news the other night it's going to take three years to build 11Km of road out at Majura.

>

> Four months into a new term and it's not looking good.

>

> Regards and best wishes to you all.

>

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PS: Don't waste your time sending a reply.

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ACT
Government

Territory and Municipal Services

Received by Directorate: 2/1/13

TRIM Number: MIN 14/ 0004

Due to MACS: 15/01/14

Due to Minister's Office: 17/01/14

TAMS
MINISTERIAL CORRESPONDENCE/BRIEF REQUEST FORM

Minister for Territory and Municipal Services
 Chief Minister

Priority: Urgent Normal
Due Date (if specific):

CORRESPONDENT: Alistair Coe MLC

SUBJECT/Topic: Coolman Coast carpark surface

- To: Roads and Public Transport Business Enterprise Services
 Parks and City Services Directorate Services
 Canberra Connect


REQUEST:

Reply to correspondence Briefing/Information Brief Event/Arrangements Brief
 Departmental Response Verbal Briefing Speech/Speaking Notes
 Appropriate Action Input Media Release
 Information Only Media Alert

MEETING/EVENT:

Time: _____ Date: _____ Duration: _____

Further Information:



Territory and Municipal Services DLO Date: 2/1/13



Alistair Coe MLA

Australian Capital Territory

Liberal Member for Ginninderra, Deputy Leader of the Opposition

**Shadow Minister for Urban Services
Planning & Infrastructure; Environment;
Transport; Housing and Heritage**

Mr Shane Rattenbury
Minister for Territory and Municipal Services
ACT Legislative Assembly



Dear Minister,

Constituents have contacted me with concerns about the road surface at Cooleman Court.

In recent times, the northern car park was resurfaced, however with the hot weather, the bitumen is coming up through the blue metal and the surface is quite sticky. In addition to this, the park closest to the north entrance (Cooleman Court) the top surface of the asphalt is lifting in sections.

Would you please ask your Directorate to investigate this issue?

I look forward to your response.

Yours sincerely,

Alistair Coe MLA

20 December 2013

copy



Shane Rattenbury MLA

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES
MINISTER FOR CORRECTIONS
MINISTER FOR HOUSING
MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AFFAIRS
MINISTER FOR AGEING
MEMBER FOR MOLONGLO

Mr Alistair Coe MLA
Member for Ginninderra
ACT Legislative Assembly
London Circuit
CANBERRA ACT 2600

Alistair

Dear Mr Coe

Thank you for your letter of 20 December 2013 about your constituents' experience with the surface of the northern car park at Coleman Court.

The car parks at Coleman Court were resurfaced in early 2013 and some additional maintenance works were undertaken in December 2013 due to the warm weather conditions.

The stones placed on the car park surface as part of these repairs were not swept by the contractor as quickly as requested and this led to the unfortunate situation described in your letter.

Roads ACT staff have followed up with the contractor and the parking areas have been now swept as originally requested. I also understand that any lifting in the car park surface has been addressed.

Thank you for raising this issue with me and I hope this information is of assistance.

Yours sincerely

Shane Rattenbury MLA
Minister for Territory and Municipal Services

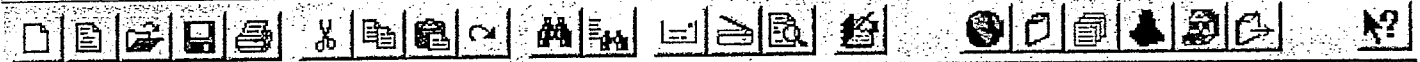
14 FEB 2014

ACT LEGISLATIVE ASSEMBLY

London Circuit, Canberra ACT 2601 GPO Box 1020, Canberra ACT 2601

Phone (02) 6205 0005 Fax (02) 6205 0007 Email: rattenbury@act.gov.au Facebook: [shanerattenburymla](https://www.facebook.com/shanerattenburymla) Twitter: @ShaneRattenbury

00007



Minister: **RAT** Priority: **FRO** Register Date: **13/12/2012**
 Division: **TI** Reply Level: **RAT** Due Date: **09/01/2013**
 Branch: **ROADS** Status: **REQ** Finalised Date:

Ministerial Details | Diary Text/History | Related Information | View Division | View Schedule

Sender Details Non Standard

Title:

Name:

Position:

Address:

Postcode: Country:

Correspondence Date: **11/12/2012**

On Behalf Of:

Organisation From:

Subject: **Coolleman Court Carpark**

Comments: **Due to E 38/1/13**

VIP Correspondence Attachments To Follow

Enter or select the minister's code: Administrator **ARAH BOURI** NUM CAPS INS

 **RECEIVED**
13/12/12

Bourne, Sarah

From: McLennan, Logan on behalf of RATTENBURY
Sent: Tuesday, 11 December 2012 3:36 PM
To: Bourne, Sarah
Subject: FW: North Carpark at Coleman Court Shopping Centre

Hi Sarah
Can you please forward this correspondence to the directorate for a response?
Thanks, Logan.

From:
Sent: Tuesday, 11 December 2012 2:47 PM
To: RATTENBURY
Subject: North Carpark at Coleman Court Shopping Centre

Dear Mr Rattenbury,

I am emailing you to determine what is going to be done about the state of the abovementioned Carpark.

The Carpark is in such poor condition that Woolworths have quarantined many of their trolleys due to the damage being caused to them by the poor surface. When remedial action has been taken in the past it consisted filling the worst of the holes and it appears from white markings on the bitumen that sections will be cut out and repaired. Again this is a remedial action.

I am sure you would be aware that Coleman Court and the Weston Creek shops are becoming increasingly busy. The new suburbs of Molonglo as they come "online" will further increase the patronage of the shops so a Carpark with a good surface is essential.

Yours faithfully



SENT 30/01/13

Shane Rattenbury MLA

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES
MINISTER FOR CORRECTIONS
MINISTER FOR HOUSING
MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AFFAIRS
MINISTER FOR AGEING

MEMBER FOR MOLONGLO

Dear

Thank you for your email of 11 December 2012 about the condition of the car park at Cooleman Court.

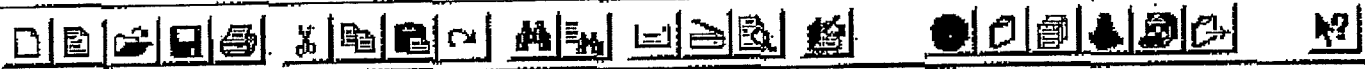
The resealing of the car parks on both the north and south sides of Cooleman Court has been included in the 2012-13 road resealing program. Structural repairs to the pavement will be undertaken as a part of the resurfacing program for these car parks. While the timing of this work has not been finalised, I anticipate work will be completed by March 2013.

Thank you for bringing the matter to my attention, I am pleased I could be of assistance.

Yours sincerely

Shane Rattenbury MLA
Minister for Territory and Municipal Services

29 JAN 2013



Minister: RAT	Priority: FRD	Register Date: 13/12/2012
Division: TI	Reply Level: RAT	Due Date: 09/01/2013
Branch: ROADS	Status: REQ	Finalised Date:

Ministerial Details | Diary Text/History | Related Information | View Division | View Schedule

Sender Details Non Standard

Title:

Name:

Position:

Address:

Postcode: County:

VIP Correspondence Attachments To Follow

Correspondence Date: **03/12/2012**

On Behalf Of:

Organisation From:

Subject: **State of Coleman Court Carpark**

Comments: **Input requested from ESDD regarding plans for area**
... Due to ESD 21/1/13

Enter or select the minister's code.

Administrator | RAH BOURN | NUM | CAPS | INS

Sent to Ben Biron re input



RECEIVED

13/12/12

12 DEC 2012

Bourke, Katie

From: Monday, 3 December 2012 3:51 PM
 Sent: CORBELL
 To: senator.lundy@aph.gov.au
 Cc: State of the Carpark at Cooleman Court Shopping Centre
 Subject:

Dear Simon,

Further to my phone call to your office this morning, I think you and the ACT Government should be made aware that when going to shop at Woolworths Supermarket in Cooleman Court on Friday, we were confronted with NO SHOPPING TROLLEYS. Instead, notices had been put out by Woolworths Management to say that due to the state of the car park at Cooleman Court, trolleys had been sent away for repair. This was because of safety concerns.

Shoppers were thus confronted with hand baskets or small plastic trolleys, which were totally inadequate were a family shop.

I agree with Woolworths. I have lived in DUFFY for nearly 40 years, and that carpark is an utter disgrace. Apart from needing totally resurfacing, it is far too small to cope with the volume of traffic through it, even without the extra pressure from the upcoming Molongo development.

I have also passed my concerns to Senator Garry Humphries, and I intend contacting Senator Kate Lundy as well as the Chief Minister. With Federal Elections this year, Labour Members will be very anxious.

However, this an ACT GOVERNMENT REONSIBILITY, AND IT IS ABOUT TIME THE WESTON CREEK AREA AND THE OLDER SUBURBS IN GENENERAL, GOT A BIT OF PRIORITY, AS OPPOSED TO THE WASTE OF MONEY CYCLE TRACKS AND THE NEWER SUBURBS.

I trust you will give this your urgent attention,

TO

- Minister
- Secretary of State
- Director General
- Director of Security
- Director of Intelligence
- Director of Operations
- Director of Logistics
- Director of Finance
- Director of Information
- Director of Communications
- Director of Legal Services
- Director of Human Resources
- Director of Procurement
- Director of Facilities
- Director of Security Services
- Director of Contract Management
- Director of Risk Management
- Director of Quality Management
- Director of Environmental Management
- Director of Health and Safety
- Director of Information Systems
- Director of Research and Development
- Director of Innovation
- Director of External Relations
- Director of Public Affairs
- Director of Media Relations
- Director of Community Relations
- Director of Stakeholder Relations
- Director of Customer Relations
- Director of Supplier Relations
- Director of Partner Relations
- Director of Industry Relations
- Director of Academic Relations
- Director of Professional Relations
- Director of Trade Relations
- Director of International Relations
- Director of Diplomatic Relations
- Director of Consular Relations
- Director of Cultural Relations
- Director of Sports Relations
- Director of Arts Relations
- Director of Heritage Relations
- Director of Environment Relations
- Director of Climate Relations
- Director of Energy Relations
- Director of Water Relations
- Director of Transport Relations
- Director of Infrastructure Relations
- Director of Planning Relations
- Director of Urban Relations
- Director of Regional Relations
- Director of Local Government Relations
- Director of Non-Governmental Relations
- Director of Charitable Relations
- Director of Religious Relations
- Director of Ethnic Relations
- Director of Linguistic Relations
- Director of Gender Relations
- Director of Age Relations
- Director of Disability Relations
- Director of LGBT Relations
- Director of Indigenous Relations
- Director of Migrant Relations
- Director of Refugee Relations
- Director of Asylum Relations
- Director of Border Relations
- Director of Immigration Relations
- Director of Citizenship Relations
- Director of Naturalisation Relations
- Director of Voting Relations
- Director of Electoral Relations
- Director of Campaign Relations
- Director of Political Relations
- Director of Party Relations
- Director of Candidate Relations
- Director of Member Relations
- Director of Donor Relations
- Director of Volunteer Relations
- Director of Activist Relations
- Director of Lobbyist Relations
- Director of Interest Group Relations
- Director of Pressure Group Relations
- Director of Trade Union Relations
- Director of Employer Relations
- Director of Industry Association Relations
- Director of Professional Association Relations
- Director of Academic Association Relations
- Director of Research Institute Relations
- Director of Think Tank Relations
- Director of Policy Institute Relations
- Director of Centre for Policy Studies Relations
- Director of Institute for Public Affairs Relations
- Director of Heritage Foundation Relations
- Director of American Enterprise Institute Relations
- Director of Brookings Institution Relations
- Director of Peterson Institute for International Studies Relations
- Director of RAND Corporation Relations
- Director of RAND Europe Relations
- Director of RAND Africa Relations
- Director of RAND Asia Relations
- Director of RAND Latin America Relations
- Director of RAND Middle East Relations
- Director of RAND North America Relations
- Director of RAND Oceania Relations
- Director of RAND South America Relations
- Director of RAND Europe Relations
- Director of RAND Africa Relations
- Director of RAND Asia Relations
- Director of RAND Latin America Relations
- Director of RAND Middle East Relations
- Director of RAND North America Relations
- Director of RAND Oceania Relations
- Director of RAND South America Relations
- Director of RAND Europe Relations
- Director of RAND Africa Relations
- Director of RAND Asia Relations
- Director of RAND Latin America Relations
- Director of RAND Middle East Relations
- Director of RAND North America Relations
- Director of RAND Oceania Relations
- Director of RAND South America Relations

COMMENT
1



Shane Rattenbury MLA

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES
MINISTER FOR CORRECTIONS
MINISTER FOR HOUSING
MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AFFAIRS
MINISTER FOR AGEING

MEMBER FOR MOLONGLO

Sent 30/01/13.

Dear

Thank you for your email of 3 December 2012 about the state of the Cooleman Court car parks. I note that you have also written about this matter to Senator Kate Lundy and Mr Simon Corbell MLA. I am responding as this matter falls within my Territory and Municipal Services portfolio responsibilities.

The resealing of the car parks on both the north and south sides of Cooleman Court has been included in the 2012-13 road resealing program. While the timing of this work has not been finalised, I anticipate it will be completed by March 2013.

Thank you for raising this matter, I am pleased I could be of assistance.

Yours sincerely

Shane Rattenbury MLA
Minister for Territory and Municipal Services

29 JAN 2013



Simon Corbell MLA

ATTORNEY-GENERAL
MINISTER FOR THE ENVIRONMENT AND SUSTAINABLE DEVELOPMENT
MINISTER FOR POLICE AND EMERGENCY SERVICES
MINISTER FOR WORKPLACE SAFETY AND INDUSTRIAL RELATIONS



E-MAILED

13/12/12

MEMBER FOR MCOLONGIO

Dear

On behalf of Mr Simon Corbell MLA, I would like to thank you for your email of 3 December 2012 regarding the state of the car park at Cooleman Court Shopping Centre.

I would like to acknowledge receipt of your email and advise it has been referred to Mr Shane Rattenbury MLA, Minister for Territory and Municipal Services for response as this matter falls within his portfolio of responsibilities.

Yours sincerely

13/12/12

Monika Boogs
Chief of Staff
Office of Simon Corbell MLA
Minister for the Environment and Sustainable Development

ACT LEGISLATIVE ASSEMBLY

London Circuit, Canberra ACT 2601 GPO Box 1020, Canberra ACT 2601
Phone (02) 6205 0000 Fax (02) 6205 0535 Email corbell@act.gov.au Twitter



Minister: RAT	Priority: FRD	Register Date: 22/11/2012
Division: TI	Reply Level: RAT	Due Date: 06/12/2012
Branch: ROADS	Status: REQ	Finalised Date:

Ministerial Details | Diary Text/History | Related Information | View Division | View Schedule

Sender Details Non Standard

Title: **Mr**

First Name: **Jeremy**

Surname: **Hanson CSC MLA**

Position: **Member for Molonglo**

Street: **ACT Legislative Assembly**

Suburb: **CANBERRA**

State: **ACT** Postcode: **2601**

VIP Correspondence Attachments To Follow

Correspondence Date: **20/11/2012**

On Behalf Of:

Organisation From:

Subject: **Cooleman**
 Repaving of the Completion Court Car Parks and
 Completion of the Cotter Road

Comments:
See letter from Miller
 201202033. Due to 6/12

Enter or select the minister's code. Administrator | **RAH BOURN** | NUM | CAPS | INS

RECEIVED
 22/11/12



Rec 11/11/12

Jeremy Hanson CSC MLA

Australian Capital Territory

Member for Molonglo

Opposition Whip

Shadow Minister for Health, Police, Indigenous Affairs, Veterans' Affairs and Corrections

Mr Shane Rattenbury MLA
Minister for Territory and Municipal Services
GPO Box 1020
CANBERRA ACT 2601

Dear Minister,

I have received representations from a constituent, in relation to the repaving of the Cooleman Court car parks and the Cotter Road.

My constituent has queried as to what the completion date is for the repaving of the Cooleman Court car parks. They have also queried when the section of the Cotter Road between Streeton Drive and the Tuggeranong Parkway will be completed.

Minister, could you please advise the completion dates for the above projects.

Yours sincerely,

Jeremy Hanson, CSC, MLA

20 November 2012



COPY

Shane Rattenbury MLA

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES
MINISTER FOR CORRECTIONS
MINISTER FOR HOUSING
MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AFFAIRS
MINISTER FOR AGEING

MEMBER FOR MOLONGLO

Mr Jeremy Hanson CSC MLA
Member for Molonglo
ACT Legislative Assembly
London Circuit
CANBERRA ACT 2601

Dear Mr ^{Jeremy} Hanson

Thank you for your letter of 20 November 2012, on behalf of a constituent, regarding the repaving of the Coleman Court car parks and the Cotter Road.

The resealing of the car parks on both the north and south sides of Coleman Court has been included in the 2012-13 road resealing program. While the timing of this work has not been finalised, work is anticipated to be completed by the end of March 2013.

With regard to Cotter Road, it is anticipated that the work on Cotter Road, between Streeton Drive and the Tuggeranong Parkway, will be largely completed and the road opened to traffic in the second week of December 2012. The new road connection to the Joint Services Staff College and the RSPCA will be completed in February 2013.

Thank you for raising this matter with me. I trust this information is of assistance to you and your constituent.

Yours sincerely

Shane Rattenbury MLA
Minister for Territory and Municipal Services

04 DEC 2012

**COPY****Shane Rattenbury MLA**

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES
MINISTER FOR CORRECTIONS
MINISTER FOR HOUSING
MINISTER FOR ABORIGINAL AND TORRES STRAIT ISLANDER AFFAIRS
MINISTER FOR AGEING

MEMBER FOR MOLONGLO

Mr Jeremy Hanson CSC MLA
Member for Molonglo
ACT Legislative Assembly
London Circuit
CANBERRA ACT 2601

Dear Mr Hanson *Jeremy*

Thank you for your letter of 21 November 2012, on behalf of the Coolerman Court Centre Management, regarding the potholes in the Coolerman Court car parks.

The resealing of car parks on both the north and south sides of Coolerman Court has been included in the 2012-13 road resealing program. While the timing of this work has not been finalised, work is anticipated to be completed by March 2013.

Thank you for raising this matter. I trust this information is of assistance.

Yours sincerely

Shane Rattenbury MLA
Minister for Territory and Municipal Services

13 DEC 2012



ACT
Government

Territory and Municipal Services

MINISTER **TERRITORY AND MUNICIPAL SERVICES**

SUBJECT Potholes in the Coolman Court Car Park

CORRESPONDENT J Hanson CSC MLA

PDMS NUMBER 201202077

SCHEDULE NUMBER 12 RAT 000 48

Critical Date 7/12/2012
(Date Due to Minister)

	Initials	Date:
Paul Peters - ED Roads and Public Transport		29.11.12
B Duke - Business Manager R&PT		
T Gill - Director Roads ACT		29/11/12
Contact Officer: K Marshall	Telephone No - 62130762	

Notes:

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Jeremy Hanson CSC MLA

Australian Capital Territory

Member for Molonglo

Opposition Whip

Shadow Minister for Health, Police, Indigenous Affairs, Veterans' Affairs and Corrections

Rec 27/11/12

Mr Shane Rattenbury MLA
Minister for Territory and Municipal Services
GPO Box 1020
CANBERRA ACT 2601

Dear Minister,

I have received representations from a constituent, in relation to the repaving of the Cooleman Court car parks and the Cotter Road.

My constituent has queried as to what the completion date is for the repaving of the Cooleman Court car parks. They have also queried when the section of the Cotter Road between Streeton Drive and the Tuggeranong Parkway will be completed.

Minister, could you please advise the completion dates for the above projects.

Yours sincerely,

Jeremy Hanson, CSC, MLA

20 November 2012

00011



Ministerial: **KAT** Priority: **FRO** Request Date: **01/03/2012**
 Division: **TI** Reply Level: **KAT** Due Date: **25/04/2012**
 Branch: **ROADS** Status: **REQ** Finalised Date:

Ministerial Details | Display/History | Related Information | View Division | View Details

Service Details: Non Standard

Correspondence Date: **05/04/2012**

On Behalf Of:

Organisation:

Subject: **Potholes in Coleman Court Carpark**

Comments:

Due to ED 24/4/12

MIP Correspondence Attachments to Follow

Enter or select the ministerial code Administration Number



RECEIVED

21/4/12



Jeremy Hanson CSC MLA

Australian Capital Territory

Member for Molonglo

Opposition Whip

Shadow Minister for Health, Police, Indigenous Affairs, Veterans' Affairs and Corrections

Ms Katy Gallagher MLA
Minister for Territory and Municipal Services
GPO Box 1020
CANBERRA ACT 2501

Dear Minister,

I have received representations from a constituent, in relation to potholes in the car parks of Cooleman Court, Weston.

My constituent states that there have been a number of complaints in relation to the potholes in the car parks of Cooleman Court, Weston. They state that the road condition was reported (reference number 120 320 000 705).

He advises that on Tuesday 3 April 2012, TAMS placed cold mix (bitumen) in the pot holes, however, the bitumen in some of the pot holes has sunken already below the road surface and still is a potential trip hazard. He further advises that these repairs are a short term remedy because if it rains a lot again, the pot holes will only come back bigger. He also states that the car parks are long overdue from being resealed correctly.

Minister, could you please advise me of what action you are taking in regard to this matter.

I look forward to your response.

Yours sincerely,

Jeremy Hanson, CSC, MLA

5 April 2012



COPY

Katy Gallagher MLA

CHIEF MINISTER

MINISTER FOR HEALTH

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES

MEMBER FOR MOLONGLO

Mr Jeremy Hanson CSC MLA
Member for Molonglo
ACT Legislative Assembly
London Circuit
CANBERRA ACT 2601

Dear Mr Hanson

Thank you for your letter of 5 April 2012, on behalf of a constituent, about the potholes in the carparks of Coolman Court, Weston.

I am advised that a Roads ACT patching crew topped up the subsided potholes in the Coolman Court carparks on 16 April 2012.

With regard to the resealing of the carparks, this is being considered for inclusion in the 2012-13 Roads ACT maintenance resurfacing program.

Thank you for raising this matter with me. I trust that this information is of assistance.

Yours sincerely

Katy Gallagher MLA
Minister for Territory and Municipal Services




26 APR 2012



ACT
Government

Territory and Municipal Services

MINISTER	TERRITORY AND MUNICIPAL SERVICES
SUBJECT	Pedestrian/Road Conditions at Coleman Court
CORRESPONDENT	J Hanson CSC MLA
PDMS NUMBER	201200600
SCHEDULE NUMBER	12ka00 691
Critical Date (Date Due to Minister)	24/4/2012

	Initials	Date:
Paul Peters - ED Roads and Public Transport		07/4
B Duke - Business Manager R&PT		17/4
T Gill - Director Roads ACT 784		14/4/12
Contact Officer: K Marshall	Telephone No - 62130762	

Notes:

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.....

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Jeremy Hanson CSC MLA

Australian Capital Territory

Member for Molonglo

Opposition Whip

Shadow Minister for Health, Police, Indigenous Affairs, Veterans' Affairs and Corrections

Ms Katy Gallagher MLA
Minister for Territory and Municipal Services
GPO Box 1020
CANBERRA ACT 2601

1 APR 2012

Dear Minister,

I have received representations from a constituent, in relation to a dangerous pedestrian / road condition at Coleman Court, Weston.

My constituent states that there is a large gap in the road at the pedestrian crossing outside Woolworths on Brierly Street. He advises that Centre Management of Coleman Court had reported this to the Government a number of weeks ago.

He further advises that a woman shopper suffered a nasty fall as a result of this faulty road condition last week and the matter was again reported. He states that no remedial action seems to have occurred since the matter was first reported.

Minister, could you please advise me of what action you are taking in regard to this matter.

I look forward to your response.

Yours sincerely,

Jeremy Hanson, CSC, MLA

3 April 2012



Katy Gallagher MLA

CHIEF MINISTER

MINISTER FOR HEALTH

MINISTER FOR TERRITORY AND MUNICIPAL SERVICES

MEMBER FOR MOLONGLO

COPY

Mr Jeremy Hanson CSC MLA
Member for Molonglo
ACT Legislative Assembly
London Circuit
CANBERRA ACT 2601

Dear Mr Hanson

Thank you for your letter of 3 April 2012, on behalf of a constituent, about the condition of pedestrian/road pavement at Coleman Court in Weston.

I am sorry to hear of the accident to a women shopper at the Coleman Court shopping centre.

I am advised by Roads ACT that the pothole adjacent to the pedestrian crossing on Brierly Street, Weston was patched on 12 April 2012. Patching was also undertaken on the surrounding roads and carparks and included a number of other reported defects.

Thank you for raising this matter with me. I trust that this information is of assistance.

Yours sincerely

Katy Gallagher MLA
Minister for Territory and Municipal Services

25 APR 2012

POSTED
21-8-13



ACT
Government

19730

Territory and Municipal Services

00013

Chairman
Weston Creek Community Council
PO Box 3701
Weston Creek ACT 2611

Dear

CARPARK RESURFACING COOLEMAN COURT SHOPPING CENTRE

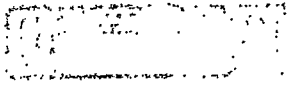
Thank you for your letter of 28 February 2013 about the resurfacing of carparks outside Cooleman Court at Weston Creek.

The carparks at Cooleman Court in Weston Creek were identified for maintenance resurfacing as part of the regular inspection program by Roads ACT. Chip sealing is the normal treatment used in the maintenance of car parking areas. This comprises a thin layer of sprayed bitumen into which a layer of stone is pressed. The treatment does cause loose stone in the initial stages, however this is dispersed by sweeping and the action of traffic.

Chip sealing in road surfacing has been used extensively in the ACT and other jurisdictions in Australia. The chip seal follows the existing surface and so does not offer the opportunity to correct levels. I accept that many in the community would prefer the use of different treatments in the ACT. However, public funds are scarce and need to be used wisely. For this reason in general, chip seal as a cost effective treatment, is a necessary part of a balanced approach to pavement resurfacing.

The serviceability of the surface will improve as the treatment continues to harden over coming weeks and months, and any additional loose stone that is generated will be removed. Roads ACT will also arrange for repairs, where power steered vehicles have turned the newly placed stone and exposed bitumen and any other defects that may emerge.

I have asked that the condition be closely monitored and that all possible measures are taken to manage the issues you have raised.



I do appreciate the concerns you have raised about the finished works, the concern you have that "little improvement" has been achieved to the carparking and the difficulty its poses for people pushing shopping trolleys. Allowing for the technical explanation provided above, I have still asked our maintenance team to consider alternative surfacing options for situation such as this and a trial of a different surfacing will take place in Charnwood shops later this year. Ultimately, carparks have to provide a service to the people who use them, it is not just a question of maintaining an asset.

I trust this information is of assistance and as always, happy to visit your council to discuss issues such as this.

Yours sincerely

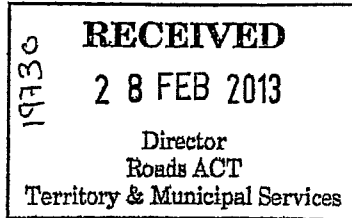
Tony Gill
Tony Gill
Director
Roads ACT

21 March 2013

cc: Ken Marshall

Your local voice

■ ■ ■ weston creek
■ ■ ■ community
■ ■ ■ council



www.wccc.com.au
info@wccc.com.au

PO Box 3701
Weston Creek ACT 2611

Telephone (02) 6288 8975

1/3
Tony Gill *TJ* 29/2/13
Director, Roads ACT

*Mr Marshall for
advise on this please for me to
reply.*

Dear *TJ* 29/2

I find that I need to write to you on behalf of the residents of Weston Creek in relation to the resurfacing of the car parks at Coleman Court. To put it bluntly, we think it is an appalling job as it is not what is required for a car park which is predominately for shoppers at supermarkets who use trolleys.

At our public meeting last night not one of over twenty people attending thought that the resurfacing has been done well. The vast majority thought that the new surface is almost worse than the old one was. Issues with it include:

- Why does the surface have chip or blue metal, when surely a car park where supermarket trolleys are used needs a clear bitumen finish? It seems that the same formula that has been used for roads has been used to resurface this car park;
- It is not easy to try to push a trolley across the car park; the short journey to one's car is fraught with sudden stops and jerks as bits of stone get in the wheels of the trolley. Older people, those with disabilities, as well as those with young children find it extremely difficult to manage;
- On hot days, the car parks continue to have pooled bitumen coming to the surface;
- The surface does not appear to have been re-leveled when the resurfacing was completed, and there remain bumps and dips where, with the rain that we are having, we now find water accumulating in puddles, another trap for shoppers;
- I have heard that Woolworths is concerned about damage to their trolleys and that Mirvac has had to repair a number of breakdowns of their moving walkway, as well as having had to clean up bitumen and pebbles from the floors inside the centre;

- WCCC has heard that some people have decided not to shop at Cooleman Court until the car park improves, as it is too hard to move their trolleys around the car park; and
- If the new surface is going to be the final finish to the car park, then the people who use Cooleman Court for business and shopping have been badly let down.

It is clear to WCCC from what local people have said to us that most Weston Creek residents view the job done on the car parks as a poor job that needs to be remedied so it can actually be used by the community for the purpose it is primarily intended for—shopping using trolleys.

It is not often I write in this vein, and I would hope that something can be done to make this situation better than it is at present. The community awaits with interest your response.

Regards

Chairman
Weston Creek Community Council

28 February 2013

Stravens, Helen

From: Thursday, 28 February 2013 3:17 PM
Sent: Gill, Tony
To: Stravens, Helen; Chris Wilson;
Cc: Car park resurfacing at Cooleman Court
Subject: Roads ACT_Car park Cooleman Court_130228.docx
Attachments:

Dear Tony,

I am afraid that I have had to write the attached letter to you in relation to the resurfacing of the car parks at Cooleman Court.

The Community awaits your response to what has been said here.

regards

Chair
weston Creek Community Council

00014

Coleman Court

Carpark Resurfacing (Jan / Feb 2013)

		12632 sq.metres
Resealing		
	Reseal	\$ 96,260.66
	Overhead	\$ 13,732.85
Linemarking		\$ 10,703.04
Preparatory Works		\$ 15,936.00 (estimate of rate)
Superintendence		\$ 3,598.45 (estimate of hours)

\$ 140,231.01 (ex GST)

From: Thompson, Peter
 Sent: Friday, 10 January 2014 5:10 PM
 To: Marshall, Ken; OConnell, Dan
 Subject: Cooleman Court Carparks

Ken

Dan has a copy of the Ministerials about resealing / bleeding issues.

I have Downer on site early tomorrow sweeping the southern carpark loading zone and Northern Carpark.

The carpark was requested to be swept between Christmas and new year by Ross But was not swept until 8 January following my request on 7 Jan.

We dug out the spray records

	Bay Design	Bay Act.	Aisle Design	Aisle Act
Southern Carpark	1.6	2.10	1.30	1.32
Northern Carpark	1.6	1.75	1.30	1.46

(Figures in litres per sq.m)

Note the Aisles are failing not the bays.

I have spoken to Andrew Staniford () from Downer and we are considering our options for next week.

We will use precoated aggregate to assist the aggregate to adhere to the melting binder and I have asked about the use of a steel drum static roller to punch the aggregate in. We will see how the carparks stand up on Tuesday and hope to use the warmer temperatures on Wednesday to get the best results.

We are also considering the use of Gilsabind to spray over the isles to stop the bleeding.


Peter

OConnell, Dan

From: OConnell, Dan
Sent: Monday, 6 August 2012 3:23 PM
To: Marshall, Ken; Day, Michael; McHugh, Ben; Cloos, Karl
Cc: Thompson, Peter; Chowdhury, Mynul
Subject: 2012-13 RESURFACING PROGRAM
Attachments: Resurfacing Program 2012-13 Vers 3.1 Distributed.xls

Ken, Michael, Ben and Karl

With the finalisation of the SAM/RMS recurrent budget for 2012-13, please find attached the revised (Version 3.1) program for resurfacing.

There are a small number of additions. These are shown in  as are all changes.

Regards

Daniel O'Connell

Ph: 02 6207 6599 | Mob: 0418 657 712

Strategic Asset Management | Roads ACT | Territory and Municipal Services | ACT Government

Level 7 Macarthur House | 12 Wattle Street Lyneham | Locked Bag 2000 Civic Square ACT 2608 | www.act.gov.au

CARPARKS RESURFACING NORTH AND SOUTH

Item No.	Description	Suburb	Area m ² (approx)	Binder C170	Binder	Emulsion with PMB	Aggregate	Asphalt	Notes	Marked
ROLLOVER FROM 2011-12										
CR1	PATERSON ST (outside Corrobee Park and Tennis Club)	AINSLIE	730			✓	10			Y
CR2	MACDERMOTT PL	BELCONNEN	6410			✓	10		Include entrance road.	Y
CR3	BI 13 Sect 12 COOK SHOPS off ROWAN STREET	COOK	980			✓	10		Not completed in 10-11	Y
CR4	BI 5 Sect 41 CHILD CARE CENTRE off MURRAY STREET	GRIFFITH	1185			✓	10		Not completed in 10-11	Y
		TOTAL	9305							
CR5	OATLEY CT (east side of Nettleford St)	BELCONNEN	2600			✓	10			Y
CR6	DELETE									
CR7	COOLEMAN CRT (NORTH SIDE) MAHONY CT CARPARK.	WESTON CREEK	8900			✓	10		Exclude Mahony Crt (and enclosed loading dock/carpark). Ministerial 201200629.	Y
		TOTAL	18500							

A C T CONTRACT TREATMENTS & DEFAULT DESIGNS 2012 - 2013

THE DEFAULT DESIGNS ARE BASED ON THE AGGREGATE A.L.Ds, 14mm 6.7, 10mm 6.0, 7mm 3.7, IF THE A.L.D.s ARE INCORRECT THE DEFAULT DESIGNS WILL NEED CORRECTION

NO	ROAD NAME	FROM	TO	Direction	No of Lane	TYPE LANE	VOLUME PER LANE	C-V	FLAKENESS INDEX	TREAT	TYPE BINDER	ALD	FACT	RATE	FACT	BASE	TEXT	DESIGN	PATCHING REQUIRED
JOB							TRAFFIC	% OF	% OF			AGG	VOID	BASE	P M B	P M B	SURF	DEFAULT	CRACK
	CAR PARKS AINSLIE	PATERSON ST (outside Corrobee Park and Tennis Club)	AINSIE	1	1	1	20	0	20 - 25%	R10	Surfix 70	6.0	0.21	1.28	1.4	1.76	0.5	2.3	NO
	BELCONNEN	JOYNTON SMITH DR	BELCONNEN	All Asphalt Road	2	Traff Both	50	0	20 - 25%	R10	Surfix 70	6.0	0.2	1.20	1.4	1.68	0.3	2.0	NO
		JOYNTON SMITH DR	BELCONNEN	All Sealed Area	Various	All Sealed Area	30	0	20 - 25%	R10	Surfix 70	6.0	0.22	1.32	1.4	1.66	0.4	2.2	NO
	BRADDON	CURRONG ST (from adjacent Ainslie Av to opp no 56)	BRADDON	1	1	Full Width	20	0	20 - 25%	R10	Surfix 70	6.0	0.21	1.26	1.4	1.76	0.4	2.2	NO
	HUGHES	WEBSTER ST (Clarrie Hermes Park carpark)	HUGHES	ALL	2	Traff-Both	20	0	20 - 25%	R10	Surfix 70	6.0	0.21	1.26	1.4	1.76	0.4	2.2	NO
	PHILLIP CAR PARKS	CORINNA ST	BOTH ENDS	BOTH	2	traffic-lanes	250	0	20-25%	R10	SURFIX 70	6.0	0.17	1.02	1.4	1.43	0.3	1.7	NO
		CORINNA ST	BOTH ENDS	BOTH	2	Parking-bays	20	0	20-25%	R10	SURFIX 70	6.0	0.19	1.14	1.4	1.60	0.3	1.9	NO
	COOK	ROWAN ST	THE END	ALL	1	Full-Width	40	2	20-25%	R10	SURFIX 70	5.6	0.2	1.12	1.4	1.57	0.4	2.0	NO
	GREENWAY	GREENWAY		Traffic	Various	Traffic-lanes	180	0	20-25%	R10	SURFIX 70	5.6	0.18	1.01	1.4	1.41	0.3	1.7	YES
		GREENWAY		Parking-bays		Parking-bays	30	0	20-25%	R10	SURFIX 70	5.6	0.2	1.12	1.4	1.57	0.3	1.9	YES
	GRIFFITH	GRIFFITH		ALL	Various	Full-Width	50	0	20-25%	R10	SURFIX 70	5.6	0.2	1.12	1.4	1.57	0.3	1.9	NO
CR5	OATLEY CT (east side of Nettieford St)	BELCONNEN	FULL WIDTH	ALL	ALL	All lanes	50	0	20-25%	R10	SURFIX 70	6.0	0.18	1.08	1.4	1.51	0.5	2.0	NO
CR7	COOLEMAN CRT MAHONY CT CARPARK	WESTON CREEK		Traff-Lanes	ALL	Traff-Lanes	150	0%	20-25%	R7	SURFIX 70	3.9	0.16	0.62	1.3	0.81	0.5	1.3	YES

CR7	COOLEMAN CRT MAHONY CT CARPARK	WESTON CREEK	Park Lanes	ALL	Park Lanes	20	0%	20-25%	R7	SURFIX 70	3.9	0.2	0.78	1.3	1.01	0.5	1.5	NO
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O'Connell, Dan

From: O'Connell, Dan
Sent: Thursday, 2 August 2012 2:43 PM
To: McHugh, Ben
Subject: RE: resurfacing Weston car park - timing

Ben

The current planning is to complete the resealing works during summer this financial year 2012-13.

Regards

Daniel O'Connell

Ph: 02 6207 6599 | Mob: 0418 657 712

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From: McHugh, Ben
Sent: Thursday, 2 August 2012 2:40 PM
To: O'Connell, Dan
Subject: FW: resurfacing Weston car park - timing

Dan,

Please see question below. Any advice would be appreciated.

Thanks

Ben

From: Campbell, Katharine
Sent: Thursday, 2 August 2012 2:09 PM
To: McHugh, Ben
Subject: resurfacing Weston car park - timing

.i Ben

I have to answer a letter from a constituent about Weston Creek and wanted to confirm some information first.

At the Weston Community Council meeting last week Tony Gill said that Roads ACT was going to resurface the northern car park adjacent Coleman Court in Weston Creek. As this was at a community meeting I understand that this is public knowledge. I just want to confirm which financial year this was occurring in. Is it the 2013/2014 financial year?

Cheers

Katharine

Katharine Campbell | Project Officer

Phone 02 62075936

Strategic City Planning and Design | Environment and Sustainable Development | ACT Government

OConnell, Dan

From: Marshall, Ken
Sent: Thursday, 2 August 2012 12:52 PM
To: OConnell, Dan; Thompson, Peter
Subject: FW: Various due dates

Daniel/Peter

Please include in the programme

Thanks
ken

From: Gill, Tony
Sent: Tuesday, 31 July 2012 5:32 PM
To: Marshall, Ken; Stravens, Helen
Cc: OConnell, Dan; Thompson, Peter
Subject: RE: Various due dates

if required we should include

TG

From: Marshall, Ken
Sent: Tuesday, 31 July 2012 4:28 PM
To: Stravens, Helen
Cc: Gill, Tony; OConnell, Dan; Thompson, Peter
Subject: FW: Various due dates
Importance: High

Helen

Input attached.

Tony,

Fred was primarily concerned about the northern (lower) carpark off Brierly, which is scheduled for resurfacing and as satisfied with that news...though he did also note that the southern carpark off Parkinson was "not great either". My understanding is that at this stage it is not programmed. Should it be added?

ken

From: Stravens, Helen
Sent: Tuesday, 31 July 2012 3:03 PM
To: Day, Michael; Marshall, Ken; McHugh, Ben
Cc: Gill, Tony
Subject: FW: Various due dates
Importance: High

All

I made a mistake on the due date (an error on 2 CM talkbacks below).

Caller talkback is due today at 12pm.

Appreciate if you could act on this asap and hope to get information asap as well.

Thanks for your assistance.
Helen

From: Stravens, Helen
Sent: Monday, 30 July 2012 11:20 AM
To: Day, Michael; Marshall, Ken; McHugh, Ben
Subject: FW: Various due dates
Importance: High

All

Your input is due on 3 August.

Ken – please call Tony to discuss caller: Fred prior to contacting him.

Thanks
Helen

From: Nicholas, Ann
Sent: Monday, 30 July 2012 10:16 AM
To: Stravens, Helen; Bowler, Jenny; Jonceski, Jasmina; Clancy, Maree; Butler, Melanie
Cc: Duke, Bronwen
Subject: FW: Various due dates

Hi Everybody

Please see the reminder list below. If you could please ensure you cleared documents are returned to me by the following dates that would be much appreciated, they will need to be cleared by the Business Manager and ED before they are sent back to Daniel.

Weekly Brief: due by Noon Tuesday 31 July
CM Talkback Follow up: Please note: The Chief Minister will be on 2CC this Wednesday morning between 7:30 and 8:00 to make up for last week. Due by Noon 31 July
Question Time Briefs: due by COB Thursday 2 August Still waiting on QTB 20 and 22.

Disability Brief: the index will be sent out first thing tomorrow morning once it is finalised today. [REDACTED]

Disabled Parking Motion – Speech: Due Monday 6 August 2012 (Roads ACT). ROAD ACT - Due back by COB Friday 3 August

Thanks

Kind Regards

Ann

Ann Nicholas | A/g Executive Assistant | Phone 6207 5063 | Fax 02 6207 6034
Roads and Public Transport | Territory and Municipal Services Directorate | ACT Government
GPO Box 158 Canberra ACT 2601

From: Hughes, Daniel
Sent: Monday, 30 July 2012 9:21 AM
To: Duke, Bronwen; Burden, Ross; Parkes, Antonia; Little, Vicki; Herd, Brenda; Nicholas, Ann; KalebDumic, Leanne;

LMPD Ministerial Liaison; Roach, Adam
Cc: Polinelli, Anthony
Subject: Various due dates

Good morning all,

Hope the weekend was nice.

This is just an all-in-one reminder email to give you all the due dates for documents due this week.

Weekly Brief: Due COB Tuesday 31 July (template attached).

CM Talkback Follow up: Due COB Tuesday 31 July (document attached). **Please note:** The Chief Minister will be on 2CC this Wednesday morning between 7:30 and 8:00 to make up for last week.

Question Time Briefs: Due COB Friday 3 August (index attached).

CM Talkback Briefs: the index will be sent out first thing tomorrow morning once it is finalised today. Talkback briefs are due by **10am Tuesday 7 August**.

Disabled Parking Motion – Speech: Due Monday 6 August 2012 (Roads ACT).

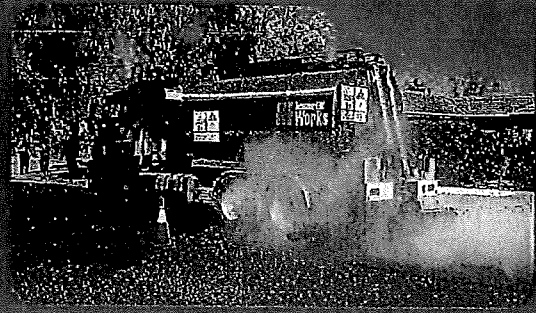
Please pass this on to anyone I may have missed.

Many thanks,

Dan.

DANIEL HUGHES
GOVERNANCE | DIRECTORATE SERVICES DIVISION | TERRITORY AND MUNICIPAL SERVICES DIRECTORATE |
ACT GOVERNMENT | PH: 6205 1597 | FAX: 6207 6882 | Daniel.Hughes@act.gov.au

Road Resealing



Road resealing is an important part of the maintenance of Canberra's roads and is utilised to seal small cracks and imperfections, improve skid resistance as well as waterproof, protect and extend the life of the underlying road pavement.

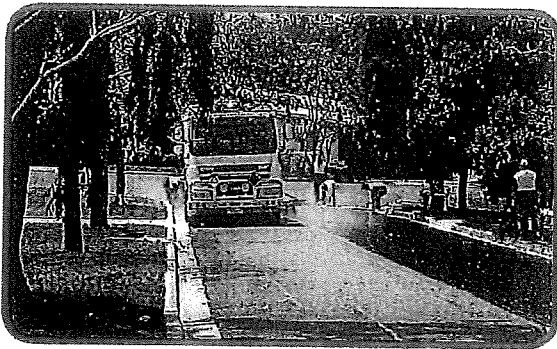
Road resealing is the process of spraying bitumen onto a road pavement and then rolling a layer of uniformly sized stones to create a new surface.

Why has my street been resealed?

The resealing of your street is like painting your house. It protects and extends the life of the road, while making it safe to use.

As the upper layers of road pavement are exposed to weather and wear from traffic the surface deteriorates and small cracks form in the surface. These small cracks can allow water to penetrate the lower levels of the road surface and if left untreated potholes can result.

The life of a reseal depends upon the underlying base and the traffic volumes using the roads. On higher volume roads, the life of a reseal is typically between 10 and 15 years. On suburban streets with lower traffic pressures, life expectancy of the reseal is far greater.



Why was my street resealed instead of having an asphalt surface?

Resealing works cost between 20% and 35% of the cost of resurfacing a street with an asphalt surface. Resealing ensures the maximum percentage of Canberra's 15 million square metres of residential streets are resurfaced every year. This improves road safety and extends the life of a greater proportion of the road network each year.



What to expect after your street has been resealed

- On the day of your street's resealing you will see signs warning of loose stones and possible windscreen damage. Please reduce your speed when travelling on the new surface.
- The next day a street sweeper will remove loose stones off your street.
- A second sweep of your street to remove loose stones will take place between 7 and 14 days after the resealing.
- Any line-marking that was on your street will be reinstated within four weeks of the resealing.
- A third sweep of your street to remove loose stones will occur in May or June.



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For more information visit
www.tams.act.gov.au
or call Canberra Connect on 13 22 81.

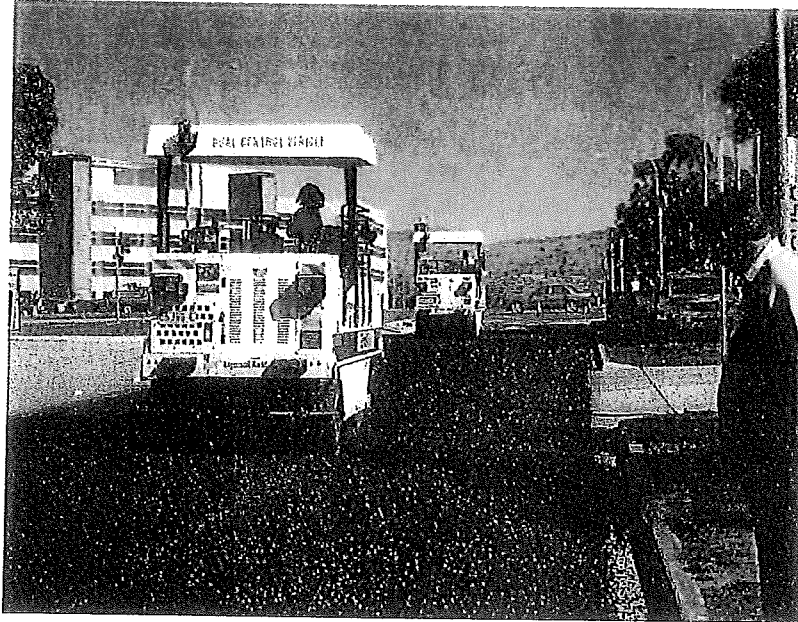
After a short period of time when the aggregate has bedded into the surface and the loose stones have been removed, the linemarking is reinstated. Generally within a month there is little noticeable difference to the surface to passing motorists.

This process is weather and temperature dependant and all resealing works are carried out in the warmer months with most activity in Canberra between November and April each year.

Life of a reseal

The life of a reseal depends upon the underlying base and the traffic volumes using the roads. Typically on higher volume roads the life of a reseal is shorter with a life expectancy between 10 and 15 years. On suburban streets a greater life is expected.

Resealing involves the spraying of bitumen on the road pavement, then spreading a layer of uniformly sized aggregate. The new surface is rolled to push the aggregate into the bitumen.



After a 24-hour curing period the excess loose stone is swept up and taken away.

This process is undertaken without closing the road. Wherever possible, work is scheduled to minimise traffic disruption. Short traffic delays are experienced (less than 10 minutes) while the bitumen is being applied and covered with aggregate. Traffic speeds are reduced while the surface cures and the loose stone is removed.



Reseals are economical surface treatments designed to protect and prolong the lives of our road pavements.

Why resealing?

Roads are like your house and we resurface roads as you would paint your house. From the time you paint your house the oxidation begins and the deterioration process starts. Much like paint, a road surface is subject to oxidation, sunlight, rain, and the freeze and thaw process. In addition a road is subject to a range of traffic loads, the use of equipment for sweeping, turning vehicles and normal ground movement.

The bitumen is like paint/waterproofing on the outside of your house but has a very poor skid resistance. Aggregate is placed on the bitumen to provide a wearing surface with a good skid resistance.

If a road surface develops surface cracks, water can enter the base. When vehicles pass over the saturated base, water is forced out along with the fine base material. This repeated action leads to the base softening, the surface breaking and potholes forming.

Reseals can be used on new pavements to increase skid resistance, or to prolong the life of a pavement that is structurally sound but is beginning to age and may have surface distress.

Benefits of resealing

Improved skid resistance

Waterproofing of the surface

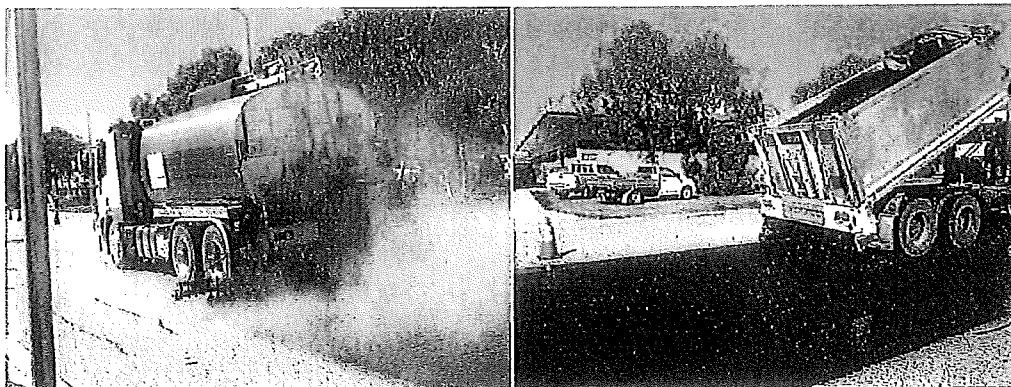
Protecting the underlying pavement from oxidation, aging and traffic wear

Seals small cracks and imperfections

Extends the pavement life

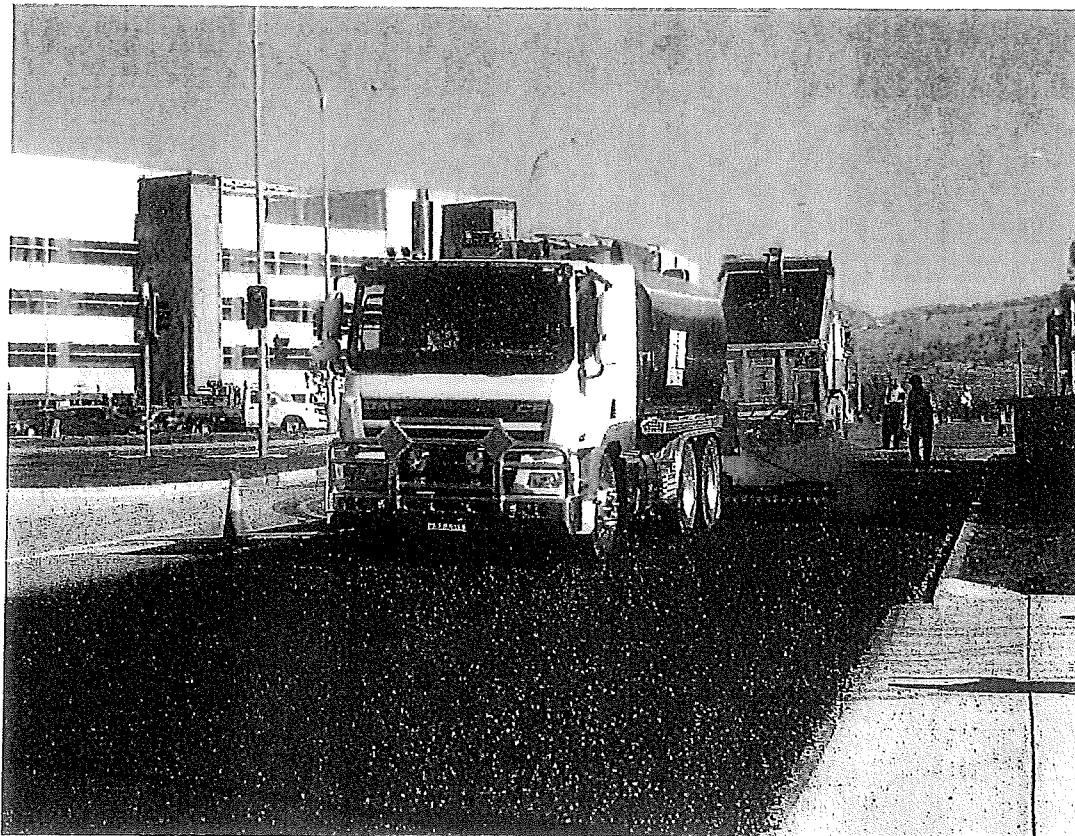
Economic method of resurfacing roads

The process



TERRITORY AND MUNICIPAL SERVICES – ROADS ACT

ROAD RESEAL PROGRAM



Resealing – A Proven Process

What is resealing?

Resealing is the most economical method of street resurfacing. This is a process used by municipalities throughout Australia and the around world.

Resealing is comparable to other resurfacing methods in durability and effectiveness but costs far less (10% to 25% of the cost of an asphalt overlay). This allows a greater amount of the road network to be addressed each year.

Reseal cost = \$10.00 per sq.metre

Asphalt Overlays = \$40 to \$100 per sq.metre

Resurfacing costs vary according to size (larger areas can generally be resealed at a cheaper rate) and site conditions.

Road resealing around commercial areas



Road resealing is an important part of the maintenance of Canberra's roads and car parks. It is used to seal small cracks and imperfections, improve skid resistance as well as waterproof, protect and extend the life of the underlying road pavement.

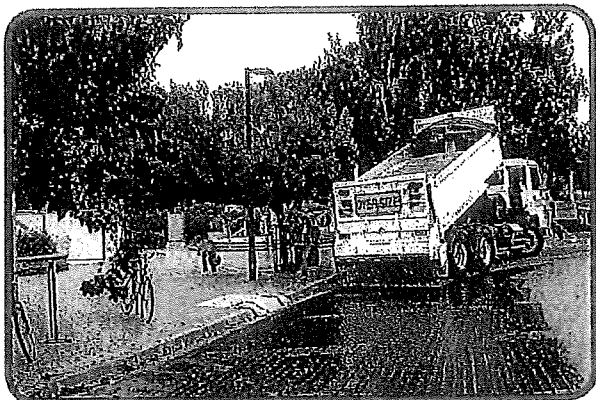
Road resealing is the process of spraying bitumen onto road pavement and then rolling a layer of uniformly sized stones to create a new surface.

Why has the street/car park been resealed?

Resealing is like repainting your house. It protects and extends the life of the road while making it safe to use.

As the upper layers of the road pavement are exposed to weather and wear from traffic, the surface deteriorates and small cracks form in the surface. These small cracks can allow water to penetrate the lower levels of the road surface and may result in potholes if left untreated.

The life of the reseal depends upon the underlying base and the traffic volumes using the road. On higher volume roads, the life is typically between 10 and 15 years. Car parks with lower traffic movements have a greater lifespan.



Why was a bitumen reseal chosen instead of an asphalt surface?

Bitumen resealing works cost between 20% and 35% of the cost of resurfacing with an asphalt surface. This method ensures that the maximum percentage of Canberra's roads and car parks are resurfaced every year.

Examples of bitumen resealing are available at Kippax, Jamison, Fyshwick, Woden and Weston Creek car parks.



What to expect after the street/car park has been resealed

- On the day of the resealing, signs are placed to warn motorists and other road users of loose stones and possible windscreen damage.
- In the first 24 hours a street sweeper will remove most of the loose stones, however small amounts of loose stones may continue to be spread by pedestrians and vehicles.
- The street/car park will be swept a week after the works are completed. It may be swept again if required.
- In car parks, vehicles using power steering can turn aggregate in the new surface, exposing a thin film of bitumen. This can be covered by fine aggregate to avoid tracking.
- The linemarking reinstatement will commence after two weeks and be completed within four weeks.



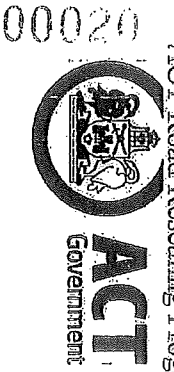
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or call Canberra Connect on 13 22 81.



Territory and Municipal Services

ACT Road Resealing Program

Each year Roads ACT undertakes a resealing maintenance program of roads and streets within the Australian Capital Territory. This program normally starts in October and continues until April.

As a part of the Asset Management Plan, Roads ACT aims to resurface 5% of the major road network and 4% of the residential network annually.

Roads to be resurfaced in 2013/14 [Resurfacing Program 2013-14](#) (Word 3712KB) (PDF 337KB)

For up-to-date information on which roads will be resurfaced, please view the [daily road resurfacing schedule](#).

The resealing process [Road Resealing Fact Sheet](#) (PDF 1.2MB).

We understand that resurfacing operations do cause some inconvenience to motorists and residents. We endeavour to minimise inconvenience as far as possible through advanced public notification of resurfacing, stringent contract requirements for road sweeping, and by providing motorists with safety guidelines for travelling on resealed surfaces.

Public notification of resurfacing

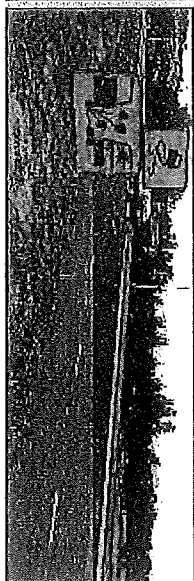
Roads ACT aims to minimise the inconvenience of road resurfacing by notifying the public of maintenance using the following media:

- Articles in the press
 - Radio reports
 - Letterbox drops in advance of works
 - Signs along relevant roadways warning road users of proposed works
- If your house fronts a section of street is included in the annual re-seal program you will be notified at least 2 day prior to the resealing taking place by letter drop with information about what preparations you will need to undertake. The following information will also be provided [Road resealing brochure](#) (PDF 966KB).

Removal of loose stones after resurfacing

Roads ACT is attempting to limit the inconvenience imposed on motorists and residents by loose stones on the road surface.

Motorist safety whilst resurfacing is underway



Please take note of resealing safety signs.

Motorists are advised that if they are traveling on a section of new work they should expect to be inconvenienced with delays of up to 15 minutes during the resealing operations.

During this period motorists are encouraged, where possible, to travel on an alternate route. If however you must travel on the new section of work you are advised to travel slowly, adhering to the posted speed limit signs usually advising 40 km/h.

Traveling at the posted speed or slower will prevent you losing control of your vehicle on the loose surface. Motorists are also advised not to overtake on the new surface as loose stones may damage the windscreens of fellow motorists.

Lodge a feedback form

In addition to planned road maintenance (such as resealing), routine maintenance is performed by Roads ACT. This day to day maintenance is performed in response to inspections.

Members of the public may also convey requests for repairs of road defects by [lodging a feedback form](#) or by calling Canberra Connect on 13 22 81.

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