



ACT
Government

Chief Minister, Treasury and
Economic Development

Reference:FOI-ORS:15-0036



Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST

I write in response to your request for access to Access Canberra documents under the *Freedom of Information Act 1989* (the Act).

In your letter, you sought access to documents regarding record-keeping systems and procedures at the Parking Review Office. In particular, you sought access to:

1. *The Document containing information that explains how many times the Parking review office has up dated their record keeping system in the period dating between 1992 – 2015*
2. *The Document containing information which describes the procedure when updating the information from one system to the next.*
3. *The Document containing information which details what the operating system is currently and what the operating system was prior. please include all operating systems from 1992-2015*
4. *The Document containing information detailing the procedures in licence/registration cancelation and debt recovery since 1992 and any changes in policy during the period from 1992 to 2015.*
5. *The document containing the number of times the Parking review office has been found to make errors in their record keeping in the period from 1992 – 2015.*

I am the officer authorised under section 22 of the Act to make a decision in relation to your request.

Regarding the first three parts of your request concerning the updating of record-keeping systems and updating procedures at the Parking Review Office, I am advised that the parking review office has updated the record keeping system twice since 1992.

In 1992/93 the Parking Infringement Processing System (PIPS) was decommissioned and the data was migrated to Transport Regulation Information and Parking System (TRIPS). In 2004 TRIPS was decommissioned and the data was migrated to rego.act, the current operating system. I have been advised that documentation relating the system migration has since been destroyed in accordance with the *Territory Records Act 2002*.

Regarding part four of your request, driver licence and vehicle registration sanctions for non payment of infringement notices is contained in division 3.4 Enforcement Procedures of the *Road Transport (General) Act 1999*. I have decided that the relevant documents relating to debt recovery are to be fully released to you.

No documents have been identified as relevant to point five of your request.

I have also assessed your request for information under the ACT Government's Online Freedom of Information Publication Policy and have determined that the documents relevant to your request, not including your original application **will** be published online. For more information about the ACT Government's Online Freedom of Information Publication Policy, visit the link below.

http://www.cmd.act.gov.au/open_government/report/freedom_of_information_online

You have the right to seek a review of the outcome under section 59 of the Act within 28 days from the date of this letter, or such other period as the Director-General permits. This right of review extends to a review of the adequacy of the search for documents undertaken by the Directorate. Requests for review should be submitted to the following address:

The Director-General
Chief Minister, Treasury, and Economic Development Directorate
C/- Freedom of Information Officer
GPO Box 158
CANBERRA ACT 2601

You also have the right to contact the Ombudsman regarding the processing of your request and you may contact the Ombudsman's Office at the following address:

The Ombudsman
GPO Box 442
CANBERRA ACT 2601

Yours sincerely

Bret Swale
Decision Maker
Access Canberra

18 May 2015