



ACT
Government

Chief Minister, Treasury and
Economic Development

Freedom of Information Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI Reference: CMTEDDFOI 2021-193

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents and schedule	Published
4. Additional information identified	No
5. Fees	Waived
6. Processing time (in working days)	20
7. Decision made by Ombudsman	N/A
8. Additional information identified by Ombudsman	N/A
9. Decision made by ACAT	N/A
10. Additional information identified by ACAT	N/A

From: [REDACTED]
To: [CMTEDD FOI](#)
Subject: Re: CMTEDDFOI2021-193 - RE: FOI request - Clarification
Date: Wednesday, 4 August 2021 1:35:07 PM

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Kel,

I am after the information in relation to the management of the infringement notices. Please advise if I can better phrase my application request to make your job easier. Does the amended request below better capture what I'm trying to access?

I'm writing to request, under the Freedom of Information Act 2016, all documents pertaining to Access Canberra's management of new 40km/h speed limit infringements on parts of Northbourne Avenue and Barry Drive, both before and after Access Canberra began issuing infringements for drivers exceeding the new limit. I'm also requesting a breakdown of the number and type of infringements issued between July 5 and July 31, including the number of infringements challenged and withdrawn.

Very happy to discuss my request by phone. I'm on [REDACTED].

Kind regards,
[REDACTED]

On Wed, Aug 4, 2021 at 1:29 PM CMTEDD FOI <CMTEDDFOI@act.gov.au> wrote:

OFFICIAL

Hi [REDACTED]

I've thought a little bit more about your request and what can be provided by Access Canberra is information in relation to the management of the infringement notices. Is this what you are seeking access to?

Again, Access Canberra don't manage the speed limit that is TCCS.

Look forward to your clarification.

Thanks

Kel

From: Yule, Kelly-Jane **On Behalf Of** CMTEDD FOI
Sent: Wednesday, 4 August 2021 10:06 AM
To: [REDACTED]
Subject: CMTEDDFOI2021-193 - RE: FOI request - Clarification

OFFICIAL

Hi [REDACTED]

Thank you for your request. Before I proceed with a document search for your request I will need to clarify some things. Firstly, Access Canberra don't manage/enforce the new 40km speed limit on parts of Northbourne Avenue and Barry Drive. Access Canberra manage the infringements side of things.

Are you after any infringement information? If so can you please clarify exactly what infringement information you are seeking access to. Have you lodged the same request with Transport Canberra(TCCS.FOI@act.gov.au)? If not I will transfer your request to Transport Canberra who manage road safety.

If you do not seek any infringement information and have lodged a request with TCCS do you **agree to withdraw** this request noting that CMTEDD will not hold any information so I can close this matter off at my end?

Thanks

Kelly

Kelly-Jane Yule | Freedom of Information Coordinator

Phone: 02 6207 7461 | Email: kelly-jane.yule@act.gov.au

Corporate | Chief Minister, Treasury & Economic Development Directorate | ACT Government

Level 5, 220 London Circuit, Canberra City |

From: [REDACTED]
Sent: Tuesday, 3 August 2021 7:50 PM
To: CMTEDD FOI <CMTEDDFOI@act.gov.au>
Subject: FOI request

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hello,

I'm writing to request, under the Freedom of Information Act 2016, all documents pertaining to Access Canberra's management and enforcement of new 40km/h speed limits on parts of Northbourne Avenue and Barry Drive, both before and after Access Canberra began issuing infringements for drivers exceeding the new limit.

Please advise if I can clarify my request or provide any further information.

Yours faithfully,



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ACT
Government

Chief Minister, Treasury and
Economic Development

Our ref: CMTEDDFOI 2021-193



FREEDOM OF INFORMATION REQUEST

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 3 August 2021, in which you sought access to all documents pertaining to Access Canberra's management and enforcement of new 40km/h speed limits.

Specifically, you are seeking: *"All documents pertaining to Access Canberra's management and enforcement of new 40km/h speed limits on parts of Northbourne Avenue and Barry Drive, both before and after Access Canberra began issuing infringements for drivers exceeding the new limit"*

On 4 August you clarified and updated the scope as *"I'm writing to request, under the Freedom of Information Act 2016, all documents pertaining to Access Canberra's management of new 40km/h speed limit infringements on parts of Northbourne Avenue and Barry Drive, both before and after Access Canberra began issuing infringements for drivers exceeding the new limit. I'm also requesting a breakdown of the number and type of infringements issued between July 5 and July 31, including the number of infringements challenged and withdrawn"*.

We contacted you on 23 August 2021 requesting to renegotiate the scope further, however as you did not reply in time, your request was suspended.

On 2 September 2021 you responded to accept the proposed revision of scope to be *"High level documents pertaining to Access Canberra's management and enforcement of new 40km/h speed limits on parts of Northbourne Avenue and Barry Drive, both before and after Access Canberra began issuing infringements for drivers exceeding the new limit"*. I'm also requesting a breakdown of the number and type of infringements issued between July 5 and July 31, including the number of infringements challenged and withdrawn.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance with section 40 of the Act, CMTEDD is required to provide a decision on your access application by 30 September 2021.

Decision on access

Searches were completed for relevant documents and 16 documents were identified that fall within the scope of your request.

I have included as **Attachment A** to this decision the schedule of relevant documents. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as **Attachment B**.

In accordance with section 54(2) of the Act a statement of reasons outlining my decisions is below.

Statement of Reasons

In reaching my access decisions, I have taken the following into account:

- the Act, and
- the content of the documents that fall within the scope of your request.

Exemption claimed

I have decided to grant full access to 11 documents, partial access to four documents and have denied access to one document that falls within the scope of your request. The data around number of infringements challenged and withdrawn needs to be manually collated requiring the team to go through every infringement which will not be effective use of resources.

My reason for granting partial access to four documents is because some of the information within the documents is out of scope for your request. I have decided to exempt access to one of the identified documents because it contains information that is considered to be contrary to the public interest under schedule 1 of the Act. This information is of legal nature protected under Legal Professional Privilege.

Factors favouring disclosure in the public interest:

- (a) *disclosure of the information could reasonably be expected to do any of the following:*
- (ii) *contribute to positive and informed debate on important issues or matters of public interest.*

I consider that disclosing the contents of the information sought would contribute to open discussion and informed debate on the matters pertaining to road safety and enforcement.

Charges

Pursuant to Freedom of Information (Fees) Determination 2018 processing charges are applicable for this request because the total number of pages to be released to you exceeds the charging threshold of 50 pages. However, I have decided to waive the charges in this specific instance

Online publishing – Disclosure Log

Under section 28 of the Act, CMTEDD maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you in response to your access application will be published in the CMTEDD disclosure log between 3-10 working days of the decision date. Your personal contact details will not be published.

You may view CMTEDD disclosure log at <https://www.cmtedd.act.gov.au/functions/foi>.

Ombudsman Review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in CMTEDD disclosure log, or a longer period allowed by the Ombudsman.

We recommend using this form [Applying for an Ombudsman Review](#) to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact me by telephone on 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely

A handwritten signature in black ink, appearing to read 'K Stuart'.

Katharine Stuart

Information Officer

Information Access Team

Chief Minister, Treasury and Economic Development Directorate

30 September 2021



ACT
Government

Chief Minister, Treasury and
Economic Development

FREEDOM OF INFORMATION REQUEST SCHEDULE

WHAT ARE THE PARAMETERS OF THE REQUEST	Reference NO. CMTEDDFOI 2021-193
High level documents pertaining to Access Canberra's management and enforcement of new 40km/h speed limits on parts of Northbourne Avenue and Barry Drive, both before and after Access Canberra began issuing infringements for drivers exceeding the new limit". I'm also requesting a breakdown of the number and type of infringements issued between July 5 and July 31, including the number of infringements challenged and withdrawn	

Ref No	Page number	Description	Date	Status	Reason for Exemption	Online Release Status
1	1-7	CMTEDD Internal Minute – Impact of City Location Offences on Infringement team workloads	10-August 2021	Full	N/A	Yes
2	8-9	E-mail – Infringements issues at City Locations	6-August 2021	Full	N/A	Yes
3	10-23	Question Time Brief	16-June 2021	Partial	Out of Scope	Yes
4	24	E-mail – Withdrawal Applications	4-August 2021	Full	N/A	Yes
5	25	Email – Multiple Offenders across city locations 5-31 July	3-August 2021	Full	N/A	Yes
6	26-27	E-mail City Location Statistics at 26 July 2021	26-July 2021	Full	N/A	Yes
7	27-28	E-mail Suggested wording for 40 km Standard response	20-July 2021	Full	N/A	Yes
8	29-31	DLO Request DOT Points	19-July 2021	Full	N/A	Yes
9	32	Chief Minister's Fortnightly Brief	15-July 2021	Full	N/A	Yes
10	33-35	E-mail Northbourne Avenue update to MO	12-July 2021	Full	N/A	Yes
11	36-43	Images – 40 Km Zones approaching Northbourne Avenue and Barry Drive	9-July 2021	Full	N/A	Yes
12	44-45	E-mail Northbourne Camera Repeat Infringements	7-July 2021	Partial	Out of Scope	Yes
13	46-48	E-mail Infringement team weekly statistics	5-July 2021	Full	N/A	Yes

14	49-51	E-mail Enforcement of 40 Km Speed zone along Northbourne Avenue	30-June 2021	Partial	Out of Scope	Yes
15	52-60	Brief- Commencement of 40km/h speed zone enforcement along Northbourne Avenue	29-June 2021	Partial	Out of Scope	Yes
16	61-62	E-mail Change of Speed Limits to Fixed Camera 1001, 1002. 1020 40 km	21-June 2021	Exempt	Sch 1 s1.2	No
Total No of Docs						
16						

CMTEDD INTERNAL MINUTE



ACT
Government

Chief Minister, Treasury and
Economic Development

Date 10/08/2021

File No: 21/72067

To Deputy Director General, Access Canberra

From A/g Executive Branch Manager, Fair Trading and Regulatory Strategy

Subject Impact of city location offences on Infringement team workloads

Recommendations

That you:

1. **Note** the information in this Minute; and

NOTED / PLEASE DISCUSS

2. **Note** the impact these additional current and future workloads will have on the Access Canberra Infringement Review team and its deliverables.

NOTED / PLEASE DISCUSS

David Pryce..... / /

Deputy Director-General, Access Canberra

Background

3. On 23 March 2021, the Transport Canberra and City Services Directorate ('TCCS') implemented a new 40km/h speed zone on Northbourne Avenue, Barry Drive, and adjacent streets as part of an initiative to introduce lower speed limits in town centres throughout Canberra.
4. Variable Message Signs ('VMS') were installed in the area two weeks prior to the 40km/h zones being introduced to inform motorists about the upcoming speed zone change. The VMS signs remained in place for an additional two weeks after the completion of the street signage installation in late March 2021 to reinforce the new speed limit zone for motorists.
5. Enforcement of the new speed limit through the fixed speed cameras in the area commenced on 5 July 2021.
6. The implementation of the new 40km/h speed zones is having a significant impact on the workload of Access Canberra Infringement Review team ('the team') and its ability to deliver its standard operating outputs.

Issues

7. Since 5 July 2021 an average of 780 offence detections¹ have occurred each day. This resulted in:
 - a. 8,108 detections during the week of Monday 5 July to Sunday 11 July.
 - b. 7,493 detections during the week of Monday 12 July to Sunday 18 July.
 - c. 5,739 detections during the week of Monday 19 July to Sunday 25 July.
 - d. 3,226 detections during the week of Monday 26 July to Sunday 1 August.
 - e. 2,628 detections during the week Monday 2 August to Sunday 8 August.
8. The table below shows the breakdown of offence detections by camera location and weekly totals.

	1001	1002	1020	Weekly total
5 July – 11 July	3,186	2,384	2,538	8,108
12 July - 18 July	2,881	2,233	2,379	7,493
19 July – 25 July	2,555	1,191	1,993	5,739
26 July – 1 August	1,807	Not active	1,419	3,226

¹ An offence detection is an image captured by the traffic camera as a potential offence. This is sent through to the adjudication system for manual determination as to whether an offence has occurred.

2 August – 8 August	1,535	Not active	1,093	2,628
Device Total	11,964	5,808	9,422	27,194

9. On 22 July 2021, the device located at site 1002 was removed to address a hardware fault which affected 26 red light infringements and sent to the vendor for repair. Nevertheless, since 5 July 2021 through 8 August 2021 there has been a 388 per cent increase in the number of detections despite camera 1002 not being active for 2 weeks.
10. The increase in offence detections at the city sites has resulted in the initial diversion of resources within the team to manage the adjudication process, drawing officers away from standard operational work.
11. The team normally allocates a maximum of 2 x ASO3 (out of 18 x ASO3) team members to complete the adjudication, process each day.
12. The high number of offence detections across the three city locations has required additional resources to be diverted to adjudication.
13. As at 14 July 2021, generally up to 8 x ASO3 (or 40 per cent) team members were being allocated to this task each day.
14. The team are also dealing with additional phone calls due to the implementation of the new 40km/h speed zones in the city. To ensure the team is still providing a high level of phone services 5 x ASO3 team members had been assigned to phone lines each day, covering both general infringement calls and the creation of Time to Pay plans.
15. The remaining 5 x ASO3 team members have been allocated to other infringement administration related tasks, such as infringement notice declaration processing, extensions of time to pay, applications for withdrawals, applications for dispute, application for waiver, incoming mail, and general correspondence.
16. This has affected, among other things, the ability of the team to address backlogs in withdrawal applications.
17. This initial diversion of resources will likely reduce across time as Canberrans slow down through the 40km/h zone, however, a proportional increase in work across standard processes will flow from the increased number of infringements issued. For example, it is anticipated that there will be a tangible increase in requests for withdrawal applications, internal review, and Time to Pay Plans.

Consultation

18. Access Canberra has been working with TCCS in responding to the flow-on effects of the policy change. TCCS is responsible for, among other things, changes in speed limits and signage on roads and road related areas.
19. Access Canberra has liaised with the Chief Minister's and Economic Development Directorate ('CMTEDD') Communications team in responding to media enquiries and developing talking points for media appearances.
20. The Senior Director, Fair Trading and Compliance and the Director of Compliance have met with the outposted Government Solicitor's Office solicitors to provide notice that the team expects to see an increase in withdrawal requests. There is, therefore, a potential increase in requests for administrative review through the ACT Civil and Administrative Tribunal.

Work Health and Safety

21. The team is experiencing increased volume of phone calls, with infringements issued in the city locations now accounting for over 50 per cent of infringement calls into the team.
22. From time to time, motorists are taking their frustration out on the call taker, leading to an increased risk of occupational violence.
23. The team had been seeing progress in the reduction of withdrawal applications, from over 10,000 at the beginning of 2020 to less than 4,500 halfway through 2021. The team's morale may be affected as the withdrawal application backlog has increased again.

Financial

24. The flow on impacts of the speed zone reduction in the city appears to not have considered the increased workload on the team and need for additional resourcing.
25. This additional workload cannot be managed within current team resourcing. Additional staff are needed. A conservative estimate would be an additional 6 x ASO3 FTE for a period of six months.
 - a. This is an estimate based upon these additional members processing between 300 and 400 withdrawal applications per week.
 - b. A conservative estimate of 15 per cent (noting from the heightened media attention that it could be far higher) of infringements being returned to the team as withdrawal applications, would see approximately 3,500 applications

from the first month's enforcement alone. This would be an estimated three months of work for an additional 6 ASO 3 FTE.

Risks/Sensitivities

Growth of Residual (Backlog) Work to be Processed

26. As of 9 August 2021, there was a backlog of 4,800 infringement withdrawal applications yet to be assessed.
27. The team is currently actioning applications from March 2021.
28. If no positive action is taken, applications for withdrawal received due to enforcement in the city locations will likely not be actioned until January or February 2022.

Increase in Withdrawal Applications (and Administrative Actions)

29. With the increase in infringements issued, it is anticipated that there will be a proportional increase in the number of withdrawal applications and other administrative actions processed by the team.
30. There were 1,488 withdrawal applications received through online channels in July 2021. This is nearly double the previous highest number of applications which we received in a month which was 780. Further, in the first eight days of August, there have been over 900 withdrawal applications and 177 dispute applications submitted through online channels.
31. The implementation of the new 40km/h speed zones in the city has resulted in 25,173 infringement notices being issued as at 6 August 2021. On average 720 infringement notices have been issued in the city locations per day.
32. At the average of 15 per cent, this would result in an additional 3,775 pieces of work coming back to the team.
33. The additional 3,775 pieces of work would include an increase in dispute applications. This will increase the workload of the team's court officer and may also result in the diversion of more resources to ensure that dispute applications are lodged in the ACT Magistrates Court within 60 days after receipt, in accordance with the legislated timeframes.
34. In the long term, the anticipated increase in withdrawal applications will result in higher than usual volumes for processing in early 2022.
35. It is also anticipated that this will increase the number of Canberrans who write to their local Minister regarding their traffic infringement. A standard response email template has been created and is in clearance pathway. This will be sent

directly from Minister Cheyne's office, without needing to come through Access Canberra for each individual piece of correspondence.

Additional Functions to be Delivered by the Infringements Team - Resources

36. The estimate of withdrawal applications not being processed until early 2022 does not account for the additional workload which will flow through from mobile device detection cameras – set to begin in late 2021 and early 2022.
37. The team numbers were bolstered by the Jobs for Canberrans program and the Vocational Education Program.
38. Access to these additional team members allowed a diversion of experienced team members to the withdrawal applications and saw a reduction in withdrawal applications for processing.
39. The reduction in applications also saw the period between the client application and processing by the infringement team reduce from 10 months to 5 months.

Impact Upon Regular Tasks and Workload

40. Business as usual administrative processes have fallen behind due to the diversion of resources into adjudication.
41. In the week of 5 to 9 July 2021, there was a 46 percent decrease in output across the team's usual businesses processes when compared to a standard and pre-40km/h-enforcement business week (24 to 28 May 2021).
42. This decrease is quantified in the table below.

Objective work completed	24/05/2021	05/07/2021
	28/05/2021	09/07/2021
AFP Requests	1	0
Disputes	103	151
Extensions	18	28
Finance	7	2
General Enquiry / Other	13	3
Image Requests	0	0
Internal Review	18	5
Out of Time	14	3
Statutory Declarations	546	173
Time To Pay	19	0
Transfer Infringement (Admit Liability)	29	2
Waiver	2	2
Withdrawals	356	204
Work Development Plan (WDP)	46	1
Court Action	25	66
Unknown	15	5
Total	1212	645

- 43. Withdrawal applications and infringement notice declarations were impacted most, with only 377 tasks completed compared to the usual 800-1,000. This is a 60 per cent reduction across these two specific tasks.
- 44. Any significant and ongoing reduction in withdrawal and declaration tasks being completed will have both immediate and long-term impacts.
- 45. In the short term, if infringement notice declarations are not processed within reasonable timeframes there is a risk that motorists will be sent additional correspondence relating to the notice. This may result in an increase in phone calls to the team as well as a heightened risk of licence and registration suspensions occurring.

Media and Discussion in Legislative Assembly

- 46. This issue has received significant media attention in relation to the speed limit change. Further, it has also been the source of discussion in the Legislative Assembly with the Chief Minister, Minister for Better Regulation and Minister for Road Transport all fielding questions in the Assembly.
- 47. Radio ads in relation to the change in speed limit have been running for the past three weeks across multiple time slots, and either side of the news during peak hour.
- 48. Messaging has been shared across other ACT Government channels including the Our Canberra newsletter and electronic newsletter.
- 49. New media articles continue to come out as more Canberrans receive their infringements. Many have focused on the cost of the penalties and raising grievances of lack of signage and notice.

Giuseppe Mangeruca

Action Officer: Daniel Laundess

Phone: 6207 5770

From: Holmes, Ciaran
Sent: Friday, 6 August 2021 2:45 PM
To: Laundess, Daniel
Subject: RE: Infringements Issued at City locations

OFFICIAL

Daniel,

Please see below.

1001, 1002 and 1020 are under RLC for Infringement type.

Infringements Issued at 1001, 1002, 1020 from 05 July 2021 - 31 July 2021		
Red Light Camera		
Location	Offence Description	Total
1001	20 Non-School Zone Exceed Speed Limit > 15 But <= 30 Km/H	426
	20 Non-school zone exceed speed limit by <= 15km/h	9,019
	20 Non-School Zone Exceed Speed Limit By > 30 But <= 45 Km/H	4
	20 Non-School Zone Exceed Speed Limit By > 45 Km/H	1
	59 (1) Enter Intersection or Marked Foot Crossing When Traffic Light Red	63
1001 Total		9,513
1002	20 Non-School Zone Exceed Speed Limit > 15 But <= 30 Km/H	219
	20 Non-school zone exceed speed limit by <= 15km/h	5,246
	59 (1) Enter Intersection or Marked Foot Crossing When Traffic Light Red	34
	60 Enter Intersection or Marked Foot Crossing When Traffic Arrow Red	5
1002 Total		5,504
1020	20 Non-School Zone Exceed Speed Limit > 15 But <= 30 Km/H	340
	20 Non-school zone exceed speed limit by <= 15km/h	7,665
	20 Non-School Zone Exceed Speed Limit By > 30 But <= 45 Km/H	3
	20 Non-School Zone Exceed Speed Limit By > 45 Km/H	1
	59 (1) Enter Intersection or Marked Foot Crossing When Traffic Light Red	5
1020 Total		8,014
Grand Total		23,031

Cheers,
Ciaran

From: Laundess, Daniel <Daniel.Laundess@act.gov.au>
Sent: Friday, 6 August 2021 2:23 PM
To: Holmes, Ciaran <Ciaran.Holmes@act.gov.au>
Cc: Polzin, Chris <Chris.Polzin@act.gov.au>
Subject: Infringements Issued at City locations

OFFICIAL

Ciaran

Access Canberra has received an FOI request relating to infringement notices issued in the 40km/h speed zone in the city. Within that FOI was a request for a report on infringements issued.

Could you please run a report that will return a count of infringements issued at site locations 1001, 1002 and 1020 where the offence date is 5 July – 31 July inclusive.

Can you please return the counts by location, infringement type, offence description.

The report is required by 10 August, please.

If you return the raw data, I can get it into a suitable format.

Happy to discuss.

Daniel Laundess | Assistant Director

Phone: 62075770 | Email: daniel.laundess@act.gov.au

Infringement Review | Fair Trading and Regulatory Strategy | Access Canberra

Chief Minister Treasury and Economic Development Directorate

ACT Government | Email www.act.gov.au/accesscbr



Out of Scope

Out of Scope

Out of Scope

Out of Scope

Part 3: Northbourne/London Circuit

What education and enforcement action has the ACT Government taken relating to the 40km/h zones along Northbourne Avenue and Barry Drive?

Recent media/constituent/MLA contact

- Canberra Times – [24 June 2021](#), [2 July 2021](#), [6 July 2021 & 28 July 2021](#)
- ABC Canberra Facebook Post – [27 July 2021](#)
- The RIOTACT – [23 June 2021](#)
- City News – [23 June 2021](#)
- Canberra Weekly – [23 June 2021](#)

Talking points:

- The ACT Government is committed to road safety and improving pedestrian safety in town centres throughout Canberra. Speed limits are set to balance the need for safe and expedient travel.
- Fixed speed and red light cameras are part of the ACT Government's road safety strategy.
- All motorists have a responsibility to drive to the speed limits and conditions to prevent crashes, injury, or death.

If asked about enforcement

- In Mid-March 2021, the speed limit changed to 40km/h.
- Since Monday 5 July 2021, all vehicles detected exceeding the 40km/h speed limit have been issued an infringement.
- Between 26 July to 1 August approximately 3% of vehicles travelling through the intersections are travelling over the speed limit.
- From 5 July to 1 August, over 23,300 infringement notices were issued.

Cleared as complete and accurate:	16/06/2021	
Cleared for public release by:	Deputy Director-General	Ext: 59898
Contact Officer name:	Giuseppe Mangeruca	Ext: 70252
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Objective Ref:	21/43795	

- More recently, between 19 July and 26 July 2021, 3,567 infringements were issued.
- During the period 5 July – 3 August:
 - 459 motorists have received 4 (or more) infringement notices.
 - 1,074 motorists have received 3 (or more) infringement notices.
- Between 5 July to 18 July, Access Canberra successfully contacted 10 (out of 12) ACT motorists that had incurred 3 or more infringement notices on any single day.
- Additionally 2 calls were made to motorists who had incurred more than 6 infringement notices across this same period.
- A breakdown of fines (showing the trend since enforcement commenced) is as follows:

	1001	1002	1020	TOTAL
5 July – 11 July	2892	2243	2505	7,640
12 July - 18 July	2696	2122	2346	7,164
19 July – 25 July	2416	1091*	1967	5,474
26 July – 1 August	1706	0	1400	3,106
2 August – 3 August	421	0	245	666
Week's total	10,131	5,456	8,463	24,050
		*on 22 July this device was removed for repair		

If asked about education and communication

- From mid-March 2021, the ACT Government has continued to communicate to the community about the change of speed limit. This has included:
 - the installation of permanent road signage and road markings indicating the new 40kph speed zones;

Cleared as complete and accurate: 16/06/2021
 Cleared for public release by: Deputy Director-General Ext: 59898
 Contact Officer name: Giuseppe Mangeruca Ext: 70252
 Lead Directorate: Chief Minister, Treasury and Economic Development
 Objective Ref: 21/43795

- Variable Message Signs being used during May, June, and July, including in the two weeks prior to the 40km/h zones being introduced. Temporary VMS boards remain in place highlighting the new speed zones;
- a [joint media release](#) with Minister Steel reminding Canberrans to slow down in the 40kph speed zones;
- Over 20 media articles including ABC News, Canberra Times and the Riot ACT as well as most major radio stations;
- radio ads across multiple time slots, and either side of the news during peak hour, to alert motorists to the speed zone changes; and
- messaging across other ACT Government channels including social media posts and the Our Canberra newsletter.
 - there have been over 1,400 comments on those social media posts.

If asked about the number of speed limit signs

- Where the cameras are active there are a total of seventeen 40km/h signs.

Northbourne Ave - Northbound between London Circuit and Barry Drive	7 x 40km/h signs 1 Variable Message Sign.
Northbourne Ave - Southbound between Barry Drive and London Circuit	5 x 40km/h signs
Barry Drive, Westbound between Northbourne Avenue and Marcus Clarke Street	4 x 40km signs

If asked why there was no direct communication to affected motorists

- It is also not common practice for the ACT Government to provide warning letters for drivers who have committed a speeding offence through any stretch of road, whether due to a permanent change in speed zone, such as these locations, or through temporary speed reductions due to road work.

- During the two-week period, after the cameras became operational and before enforcement, approximately 20,000 vehicles were detected committing an offence, either due to speeding or running a red light.
- There are several reasons why sending warning letters during the 'grace period' was not practicable:
 - the process would be manual and would still require adjudication of all (approximately 20,000) camera detections recorded during the grace period.
 - it would have delayed other existing functions undertaken by Access Canberra to support Canberrans.
 - timeliness for assessing existing disputes and withdrawal requests would have been impacted for at least a further 6 weeks and added to the existing backlog.
 - this would involve a significant resourcing impact and effort. The entire Access Canberra infringement team would have needed to be diverted to focus on city camera matters.
 - letters would have been sent during the second week of the grace period. Some would potentially have been received by motorists at the same time as receiving an infringement notice, if the offence was committed at the beginning of the enforcement period.
- Staffing costs alone to send warning letters would have been approximately \$344,000.
- After the date on which the cameras became operational, the ACT Government undertook a major communication campaign, including through traditional and social media.

If asked why the infringements were not enforced immediately

- The sheer volume of vehicles detected during the grace period indicated that previous messages had not reached as many Canberrans as had been expected.
- The grace period allowed further educational messages to be provided prior to the commencement of enforcement.

Cleared as complete and accurate:	16/06/2021	
Cleared for public release by:	Deputy Director-General	Ext: 59898
Contact Officer name:	Giuseppe Mangeruca	Ext: 70252
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Objective Ref:	21/43795	

If asked if Government has done a 'grace period' before

- Various approaches are utilised in relation to enforcement of traffic related offences, this may include a grace period with a prolonged education campaign to ensure awareness. For example the introduction of the Licence Plate Recognition (LPR) vehicles.

If asked how infringements might be withdrawn or payment options

- As Minister, I am unable to intervene in the infringement withdrawal process, the Road Transport Authority is an independent statutory authority.
- Under ACT law, the review of infringement notices can only be conducted by authorised infringement review officers within Access Canberra.
- Requests to withdraw an infringement notice are considered in accordance with the *Road Transport (General) Withdrawal of Infringement Notices Guidelines 2019 (No 1)*.
- Requests to withdraw an infringement can be lodged via the Access Canberra website, customers just need to search 'infringements', or emailed to acINFRINGEMENTS@act.gov.au.
- Withdrawal requests can also be lodged by email to acINFRINGEMENTS@act.gov.au.
- This information accompanies every infringement notice.
- Infringement plans are available to customers who may need assistance in managing infringement debt. That repayment amount can vary depending on circumstances. \$10 per fortnight is the minimum repayment amount.

If asked for an explanation of what the different fines are?

- I cannot comment on specific infringements. There are a few reasons why infringements penalties may vary:
 - the infringement penalty payable for traffic offences increased on 1 July 2021. People may be comparing penalty amounts to other infringements received in the previous financial year.

- if they are received in the same financial year, the differing penalty amounts for the same offence could occur if the offending vehicle is registered as a company vehicle. In these instances, the *Road Transport (Offences) Regulation 2005 s6(2)(b)* states that the penalty amount is 5 times the amount payable by an individual (P), minus 240 or (P x 5- 240).
- Individuals can contact Access Canberra on 6207 6000 should they wish to discuss their infringement.

Background Information

- The speed limit was reduced as part of the ACT Governments commitment to road safety and to improve pedestrian safety in town centres throughout Canberra. Pedestrian numbers have also significantly increased in this area since the light rail was introduced.
- Variable Message Signs (VMS) were installed in the area two weeks prior to the 40km/h zones being introduced to inform motorists about the upcoming speed zone change. The VMS signs remained in place for an additional two weeks after the completion of the street signage installation in late March 2021 to reinforce the new speed limit zone for motorists.
- Enforcement of the new speed limit through the fixed speed cameras in the area was originally anticipated to commence on 24 March 2021.
- As part of the staged implementation of the new speed limit, the existing road safety cameras on Northbourne Avenue and Barry Drive were adjusted on Monday 21 June 2021 to capture drivers driving at speeds greater than 40km/h.
- Between 5am Monday 21 June 2021 and 9am Wednesday 23 June 2021, a total of 4,672 vehicles were detected driving over the speed limit by the road safety cameras located at:
 - Southbound on Northbourne Avenue at London Circuit
 - Northbound on Northbourne Avenue at Barry Drive
 - Westbound on Barry Drive at Marcus Clarke Street

Communications and Media

- There have been 1,463 comments across three Facebook posts and one tweet on ACT Government social media channels.

Cleared as complete and accurate:	16/06/2021	
Cleared for public release by:	Deputy Director-General	Ext: 59898
Contact Officer name:	Giuseppe Mangeruca	Ext: 70252
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Objective Ref:	21/43795	

- The 40kph Speed Zones were also communicated across the following community media channels:

Outlet	Date
PS News	24-Mar
Canberra Times Online	24-Mar
City News	24-Mar
Canberra Times	25-Mar
RiotACT	25-Mar
City News	06-May
Canberra Times Online	14-May
Canberra Times	02-Jun
ABC Radio	23-Jun
Canberra Weekly Online	23-Jun
City News	23-Jun
Mirage News	23-Jun
Canberra FM	23-Jun
Canberra Times Online	24-Jun
Canberra Weekly	01-Jul
2CC Radio	02-Jul
Canberra Times Online	02-Jul
WIN News	02-Jul
Canberra Times Online	06-Jul
Canberra Times	07-Jul
ABC Radio	27-Jul
Canberra Times	28-Jul
Canberra Times Online	28-Jul
Canberra FM	28-Jul

Media Release history:

- [Minister Steel Media Release](#) – 24 March 2021
- [Joint Media Release](#) – 23 June 2021
- [Access Canberra Media Release \(in relation to Leap Year Infringements – not 40km/h\)](#) – 22 June 2021

Cleared as complete and accurate:	16/06/2021	
Cleared for public release by:	Deputy Director-General	Ext: 59898
Contact Officer name:	Giuseppe Mangeruca	Ext: 70252
Lead Directorate:	Chief Minister, Treasury and Economic Development	
Objective Ref:	21/43795	

Infringement Notices – Background Information

Information on Infringements, and how you can pay or manage them, is available on the Access Canberra Website under the Traffic and Parking Infringements Page (or just Google Access Canberra Infringements and it should come up).

<https://www.accesscanberra.act.gov.au/s/article/traffic-and-parking-infringements-tab-infringement-notice-management-plans>

You can also contact the Team via phone (62076000) **NOTE:** giving this number out could generate considerable phone traffic.

General

If you get an Infringement Notice you have 28 days to either pay the infringement, or manage your infringement and:

- request more time
- provide more information
- request a payment plan
- financial hardship waiver
- seek a review
- declare a responsible person
- dispute liability.

Note: If you are not the person responsible for the infringement notice, you are required to complete a declaration notifying the agency of the person responsible. You can do this by managing your infringement.

What can happen if you don't do anything:

- Reminder - if no action is taken by the due date, you will be served a reminder notice with an additional fee applied.
- Warning and suspension - if no action is taken by the due date of the reminder notice, suspension actions will commence. You may not be able to drive or operate your vehicle.

- Out of time application - You will need to document and declare the special circumstances that prevented you from taking an available action by the reminder notice due date.

Payment Methods

Motorists have the following options to make payment:

- Online on the Access Canberra website
- Through BPay using the information on the infringement notice
- Post office by cash, cheque, EFTPOS, Visa or Mastercard

Clients can also set up a Payment Plan

- An infringement notice management plan is a program which offers flexibility for motorists to pay their ACT traffic, parking and traffic camera infringements over time.
- Individuals who are deemed eligible to participate may be able to replay their fines by instalments, a work and development program, or potentially a waiver in extreme circumstances.
- Payment options include Centre Pay, direct debit, BPay or in person at Australia Post outlets.
- For most motorists, payment plans can be set up online on the Access Canberra website, motorists can also add infringement notices to existing plans online.
- Repayment amounts are based on a range of factors and are considered on a case-by-case basis.
- Motorists that cannot access the online function can call the Access Canberra Infringement team on 62076000 and a payment plan can be set up over the phone.

Alternatives – Work and Development Programs

If you are struggling to pay ACT traffic, parking and traffic camera infringements and are deemed eligible, you may complete a community work or social development program, which can result in the amount of infringement debt owed being reduced. You must meet at least one or more of the following circumstances:

- Mental or intellectual disability or mental disorder.
- Physical disability, disease or illness.

- Addiction to drugs, alcohol or another substance.
- Being subject to domestic violence.
- Homelessness, or living in crisis or transitional or supported accommodation.

In relation to an application based on your financial circumstances, you must satisfy Access Canberra that you are experiencing serious financial hardship and you may be asked to provide detailed evidence to support your claim. This may include rental receipts, pay slips, bank statements, credit card statements and any other information deemed necessary.

If you think you might be eligible, complete the form available online and return it to the Access Canberra Infringement team.

Types of activities that may be undertaken

A work and development plan can include one or more of the following activities:

- Unpaid work for or on behalf of an approved program provider.
- Educational, vocational or life skills courses.
- Financial or other counselling.
- Treatment for a physical or mental illness, disorder or disability.
- Alcohol and other drug treatment.
- Mentoring.

Further information on the Access Canberra website includes repayment rates for the various activities above and a list of participating providers.

Waive infringement penalty debt

An application to waiver an infringement is made when you are financially unable to pay the infringement; and are unsuitable to complete an Infringement Notice Management Plan.

A waiver is designed to help vulnerable people deal with the financial aspect of an infringement notice. A waiver will eliminate the financial aspect of the notice, however other penalties such as demerit points may still apply. There are several criteria that must be met with evidence to be eligible for a waiver.

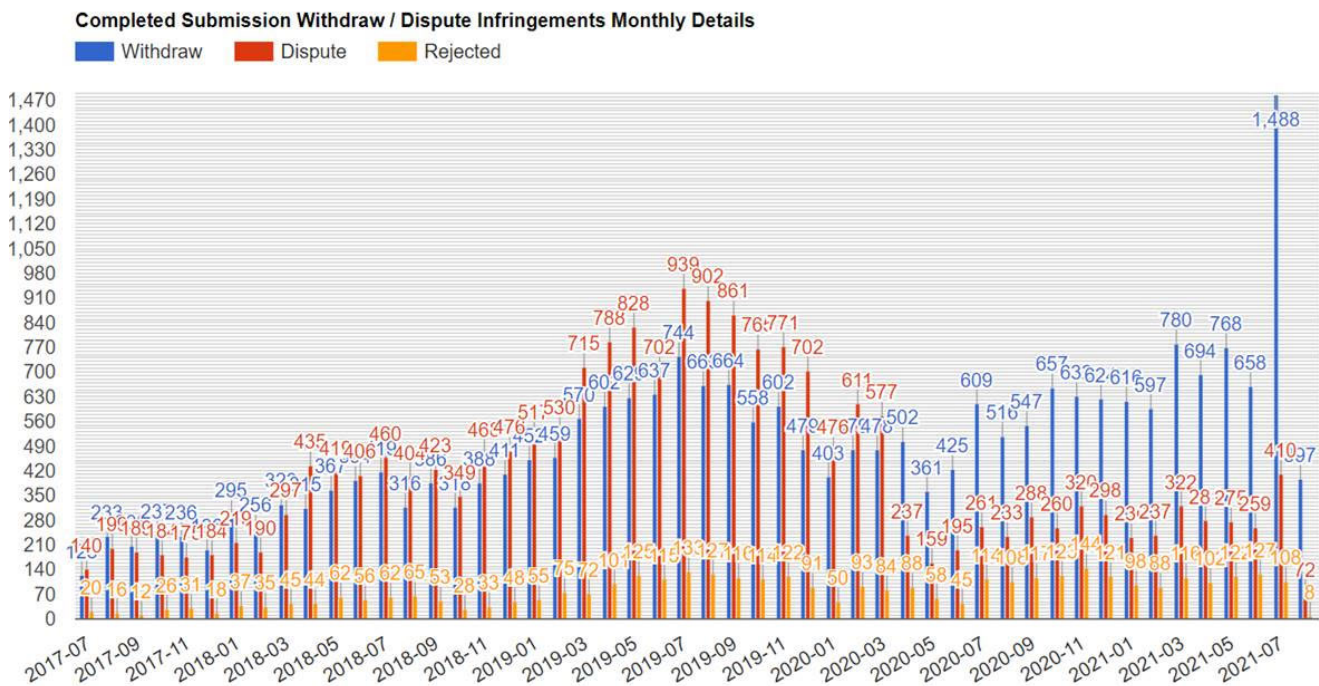
- You can apply for a Waiver of an infringement if the applicant does not currently have, and is unlikely to have in the future, the financial ability to pay the infringement notice; and

- To satisfy this requirement an applicant needs to demonstrate that they have no capacity to pay the minimum fortnightly amount prescribed by legislation, which is currently \$10 a f/n
- relevant circumstances exist in relation to the applicant; and
 - "relevant circumstances, of a person, means any of the following circumstances that relate to the person and significantly affect the person's ability to pay an infringement notice penalty:
 - (a) mental or intellectual disability or mental disorder;
 - (b) physical disability, disease or illness;
 - (c) addiction to drugs, alcohol or another substance;
 - (d) being subjected to domestic violence;
 - (e) homelessness, or living in crisis, transitional or supported accommodation;
 - (f) anything else prescribed by regulation
- enforcement action has not resulted in, or is unlikely to result in, the payment of the infringement notice (for example, previous sanctions did not result in payment); and
- the applicant is not a suitable person to discharge the infringement notice by completing an approved community work or social development program.

From: Laundess, Daniel
Sent: Wednesday, 4 August 2021 12:28 PM
To: Mangeruca, Giuseppe; McPherson, Alex; Muir, Richard
Subject: Withdrawal Applications

OFFICIAL

The chart below shows the number of withdrawal and dispute applications submitted through the website.



You'll note that in July 2021 there was a significant increase in applications, I blame the city cameras. The information above is contained in the brief for DDG, this is simply for your eyes to feast on 😊

Daniel Laundess | Assistant Director

Phone: 62075770 | Email: daniel.laundess@act.gov.au

Infringement Review | Fair Trading and Regulatory Strategy | Access Canberra

Chief Minister Treasury and Economic Development Directorate

ACT Government | Email www.act.gov.au/accesscbr

From: Laundess, Daniel
Sent: Tuesday, 3 August 2021 4:13 PM
To: Mangeruca, Giuseppe; McPherson, Alex; Muir, Richard
Subject: Multiple Offenders across City Locations - 5 July - 31 July

OFFICIAL

Hi all

We spoke briefly about the numbers of repeat offenders on Monday, after I provided some figures, I realised that something wasn't quite right with the report. I've run some data again and have come up with the information below, which I am confident is actually accurate 😊

The table below shows the number of infringements issued in the first column and the amount of people with that number issued to them are in the second column.

Number of Infringements	Count
12	3
11	3
10	2
9	6
8	15
7	29
6	52
5	90
4	229
3	562
2	2288
1	15195

Hypothetically, if only the motorists who have more than two infringements decide to contact us to 'discuss', it'll be close to 1000 interactions.....

Daniel Laundess | Assistant Director

Phone: 62075770 | Email: daniel.laundess@act.gov.au

Infringement Review | Fair Trading and Regulatory Strategy | Access Canberra

Chief Minister Treasury and Economic Development Directorate

ACT Government | Email www.act.gov.au/accesscbr

From: McPherson, Alex
Sent: Monday, 26 July 2021 11:40 AM
To: Mangeruca, Giuseppe
Cc: Muir, Richard; Laundess, Daniel
Subject: City Location Statistics at 26 July 2021

OFFICIAL

Hi Giuseppe

Daniel has provided updated information on the city locations, in alignment with the brief which was provided to the MO last week.

Current stats as of 26 July 2021

1,971 detected offences are awaiting adjudication from Saturday 24 and Sunday 25 July 2021.

All approved offences prior to Thursday 22 July 2021 have had infringement notices printed and posted.

All offences approved on Monday 26 July 2021 (which include those from Friday 23 July 2021) will have infringement notices issued on 27 July.

In total **18,437 infringement notices will have been issued.**

Stats as at 26th July:

	Northbourne Ave and London Circuit -South (1001)		Northbourne Ave and Barry Drive - North (1002)		Barry Drive and Marcus Clarke Street - West (1020)	
Date	Detected	Approved	Detected	Approved	Detected	Approved
5 July – 11 July (Week 1)	3,186	2,913	2,384	2,258	2,538	2,506
12 July – 18 July (Week 2)	2,881	2,708	2,233	2,136	2,379	2,349
19 July – 22 July (Week 3)	1,488	1,392	1,191	1,101	1,089	1,074
TOTALS	7,555	7,013	5,808	5,495	6,006	5,929
	Detected = 19,369			Approved = 18,437		

The device at location 1002 was removed on Friday 23 July due to an error occurring with Red Light detections. The error could not be resolved on-site and the device has been sent to the Vendor for repair. The device has not been replaced at this time. As a result, the rate of detections across the three city locations will appear to have reduced.

The Access Canberra Infringement Review team is receiving approximately 10 – 15 phone calls a day as a result of the infringement notices issued across the city locations. Most conversations with clients are about the withdrawal of the notice. There have been a handful of calls where the client is stating the notice has been unfairly issued with not enough communication to the public. There have been three calls where the client has advised that they are escalating the issue. The overall tone of calls has been reasonable.

Cheers
Alex

Reducing speeds limits in areas like our city centre makes our roads safer for everyone and creates a friendlier environment to walk, cycle and take public transport. Road safety is everyone's responsibility, and by slowing down in these areas we can keep our community safe.

Under ACT law, the review of traffic infringement notices can only be conducted by authorised infringement review officers within Access Canberra. The Access Canberra Road Transport Authority is an independent statutory authority and as such, I am unable to intervene in the traffic infringement process.

Should you wish to seek withdrawal of any traffic infringements, you should lodge your request via acinfringements@act.gov.au or via the Access Canberra website (www.accesscanberra.act.gov.au) under 'Traffic and parking infringements'.

Requests to withdraw a traffic infringement notice are considered in accordance with the *Road Transport (General) Withdrawal of Infringement Notices Guidelines 2019 (No 1)*, which are available at the ACT Legislation Register website: www.legislation.act.gov.au.

Sincerely

From: McPherson, Alex

Sent: Tuesday, 20 July 2021 12:10 PM

To: Mangeruca, Giuseppe <Giuseppe.Mangeruca@act.gov.au>

Cc: Rynehart, Josh <Josh.Rynehart@act.gov.au>; Laundess, Daniel <Daniel.Laundess@act.gov.au>; McPhan, Callan <Callan.McPhan@act.gov.au>

Subject: Suggested wording for 40 km standard response

OFFICIAL

Thank you for your correspondence of <date>, regarding your traffic infringement notice. <receiving minister has referred your correspondence to me, as traffic camera compliance matters fall within my portfolio responsibilities>>.

Under ACT law, the review of traffic infringement notices can only be conducted by authorised infringement review officers within Access Canberra. The Access Canberra Road Transport Authority is an independent statutory authority and as such, I am unable to intervene in the traffic infringement process.

Requests to withdraw a traffic infringement notice are considered in accordance with the *Road Transport (General) Withdrawal of Infringement Notices Guidelines 2019 (No 1)*, which are available at the ACT Legislation Register website: www.legislation.act.gov.au.

I understand that your query relates to the 40km/h speed zones and speed cameras on Northbourne Avenue, which were activated on 21 June 2021.

The ACT Government is committed to road safety and to improving pedestrian safety in town centres throughout Canberra. The City Centre has a high level of pedestrian, cycling and public transport traffic. The introduction of the new 40km/h zones is imperative to maintain a safe environment for all pedestrians and road users.

The implementation of the 40km/h zones was anticipated by significant community communication, including the installation of variable message signs for 2 weeks, permanent 40km/h road signage being installed in March, and radio and social media messaging.

Should you wish to seek withdrawal of traffic infringements, you should lodge your request via acinfringements@act.gov.au or via the Access Canberra website (www.accesscanberra.act.gov.au) under 'Traffic and parking infringements'.

Sincerely

Alex McPherson | Senior Director, Fair Trading and Compliance
Fair Trading & Regulatory Strategy
Phone: 6207 4412 **Email:** Alex.McPherson@act.gov.au
Access Canberra | **ACT Government**
<http://www.act.gov.au>

DLO REQUEST – DOT POINTS

Topic	Current Stats – 40km/h Speed Zones
Constituent	
Due Date	19/07/2021

REQUEST FROM DLO/MINISTER'S OFFICE:

Hi everyone,

I trust this finds you all well.

The Cheyne Office is keen to get some current stats on the 40km/h speed zones in the City. It would also be worthwhile letting them know where we are up to in terms of the issuance of infringements – an 'as of' date – i.e. We have issued infringements up to 13 June 2021 (for example).

To that end, could I please get the usual and updated stats breakdown (each camera and total) along with the 'as at' date for the issuance of infringements? If they could come back this afternoon, that would be fantastic!

As an FYI (and as flagged in a discussion with Marg and David this morning), I have also let the Office know that we are likely to see an increase in correspondence concerning requests for withdrawals and general complaints concerning these infringements. We are looking at putting together a standard response so I will be in touch about that soon as well (and confirm the MO's preference in how to deal with them – hopefully an email from their Inbox with standard wording to avoid the Ministerial response process).

Thanks in advance and if you have any questions, just let me know.

Talk soon.

Rick.

ACCESS CANBERRA DOT POINTS:

Current stats as of 19 July 2021 – See table on Page 3.

In addition to the figures outlined on page 3, there are 2,327 detected offences awaiting adjudication from Saturday 17 and Sunday 18 July 2021.

All approved offences prior to Thursday 15 July 2021 have had infringement notices printed and posted.

All offences adjudicated on Monday 19 July 2021 (which include those from Friday 16 July 2021) will have infringement notices issued the following day.

In total 12,608 infringement notices will have been issued.

EXECUTIVE CLEARANCE

Name	Giuseppe Mangeruca
Title	Executive Branch Manager, Fair Trading and Regulatory Strategy
Author / Phone	Callan McPhan (02 6207 0195)

Stats as at 19 July 2021:

Location	Date	Detected	Approved
Northbourne Ave and London Circuit -South (1001)	5 th July – 11 July (Week 1)	3816	2913
Northbourne Ave and London Circuit -South (1001)	12 th July – 16 th July (Week 2)	2080	1944
Northbourne Ave and Barry Drive - North (1002)	5 th July – 11 July (Week 1)	2384	2258
Northbourne Ave and Barry Drive - North (1002)	12 th July – 16 th July (Week 2)	1557	1478
Barry Drive and Marcus Clarke Street - West (1020)	5 th July – 11 July (Week 1)	2538	2506
Barry Drive and Marcus Clarke Street - West (1020)	12 th July – 16 th July (Week 2)	1529	1509
	TOTALS	13,904	12,608



CHIEF MINISTER'S FORTNIGHTLY ISSUES BRIEF

DATE: 15 July 2021

CHIEF MINISTER, TREASURY AND ECONOMIC DEVELOPMENT DIRECTORATE

Chief Minister

Access Canberra

40km/h speed zone enforcement along Northbourne Avenue and Barry Drive

- From Monday 5 July 2021, full enforcement of the reduced 40km/h speed limit along Northbourne Avenue and Barry Drive commenced.
- As of 12 July 2021, a total of 7,678 infringement notices have been issued relating to the new speed zone.
- This follows a significant public education period that began during March 2021 and included implementation of Variable Message Signs, additional permanent signage, and continued communication campaigns (including radio and social media posts) to inform motorists about the speed zone changes.

The content has been cleared by:

Name: David Pryce

Position: Deputy Director-General Access Canberra

From: Laundess, Daniel
Sent: Monday, 12 July 2021 9:07 AM
To: McPherson, Alex; Mangeruca, Giuseppe
Cc: McPhan, Callan; Kitson, Valerie
Subject: RE: Northbourne Avenue update to MO

OFFICIAL

Hi all

I've just noticed an error in the data analysis across the four days 😞 The corrected information is below.

From Monday to Thursday in the first week of enforcement of the reduced speed limit a total of **4,690** infringement notices have been issued. The daily average across all three locations is **391** infringements offences per day. This results in infringements issued as a percentage of vehicles of **6.45%**

Daniel Laundess | Assistant Director

Phone: 62075770 | Email: daniel.laundess@act.gov.au

Infringement Review | Fair Trading and Regulatory Strategy | Access Canberra

Chief Minister Treasury and Economic Development Directorate

ACT Government | Email www.act.gov.au/accesscbr



From: McPherson, Alex <Alex.McPherson@act.gov.au>
Sent: Monday, 12 July 2021 8:51 AM
To: Laundess, Daniel <Daniel.Laundess@act.gov.au>; Mangeruca, Giuseppe <Giuseppe.Mangeruca@act.gov.au>
Cc: McPhan, Callan <Callan.McPhan@act.gov.au>; Kitson, Valerie <Valerie.Kitson@act.gov.au>
Subject: RE: Northbourne Avenue update to MO

OFFICIAL

Thank you for this Daniel – it tells a nice, clear story.

Giuseppe, please give us a shout if you need more details or if we've missed something you were expecting. I'd be grateful if you could please send this information on to David and Marg – this is going to impact the team for quite some time.

Thanks
Alex

From: Laundess, Daniel <Daniel.Laundess@act.gov.au>
Sent: Monday, 12 July 2021 8:34 AM
To: Mangeruca, Giuseppe <Giuseppe.Mangeruca@act.gov.au>; McPherson, Alex <Alex.McPherson@act.gov.au>

Cc: McPhan, Callan <Callan.McPhan@act.gov.au>; Kitson, Valerie <Valerie.Kitson@act.gov.au>
Subject: Northbourne Avenue update to MO

OFFICIAL

Good morning everyone

The information below with respect to offences detected and adjudicated is correct up until Thursday 8th July.

From Monday 5th to Thursday 7th July a total of **4,690** possible offences were detected across the three city locations. Of those detections, **4,429** infringement notices have been issued.

The table below indicates how many infringement notices were issued from each location:

Northbourne Ave and London Circuit - South (1001)	1256
Northbourne Ave and Barry Drive - North (1002)	1017
Barry Drive and Marcus Clarke Street - West (1020)	1145

From the **4429** detected offences, four motorists had more than three offences in a single day. Each of these motorists were contacted by the Assistant Director, Infringements. The intent of the call was to inform the motorist that the speed limit had been reduced in the city and that their vehicle had been detected multiple times in one day. They were reminded that they should slow down and that an infringement notice for each offence would be posted to them shortly. Each conversation was pleasant, with each motorist thankful for the contact. One motorist expresses shock and surprise and claimed to be unaware that the speed limit had been reduced.

Further analysis was undertaken to ascertain if there were motorists that had offended multiple times across the across the first four days, without necessarily being on the same day.

The results showed:

- 347 motorists had two detected offences;
- 50 motorists had three detected offences;
- 15 motorists had four detected offences;
- 2 motorists had five detected offences; and
- 1 motorist had six detected offences.

Telephone contact was made with the motorist that incurred six offences, the motorist was embarrassed but thankful for the call. Attempts were made to contact the motorists with five offences, with no success.

There are an additional **3418** offences detected but not yet adjudicated for the period Friday 9th July – Sunday 11 July.

The table below shows the breakdown for each camera:

Northbourne Ave and London Circuit -South (1001)	1256
Northbourne Ave and Barry Drive - North (1002)	1017
Barry Drive and Marcus Clarke Street - West (1020)	1145

Percentage of Vehicles for Infringements Issued

Analysis was undertaken to obtain the percentage of infringements issued against the daily average vehicle count through the three camera locations in the reduced speed zones in the city centre.

A three month period from 1 January 2021 – 31 March 2021 was selected to allow for data comparison.

In this period a total of **241** infringement notice offences for speed were issued across the three camera locations. Each location averaged between **4,200** and **9,000** vehicles a day and averaged no more than **3** infringement offences per day. This results in infringements issued as a percentage of vehicles of **0.043%**

From Monday to Thursday in the first week of enforcement of the reduced speed limit a total of **4,156** infringement notices have been issued. The daily average across all three locations is **346** infringements offences per day. This results in infringements issued as a percentage of vehicles of **5.68%**

Impacts on the Infringement Team and work outputs.

Across a normal week, the speed camera network in its entirety returns an average of **1400 detections**, this includes mobile speed camera van offences. The infringement team would allocate a maximum of two team members per day to adjudicate these detections. For the week 5th July – 9th July, there have been six to eight team members a day allocated to the adjudication process. This has allowed the team to process the daily output of the city locations in a timely manner.

The table below is a comparison between a full standard work week and the past week where team members were diverted to complete the additional offences detected in the city locations. Overall there was a **46% drop in normal work output**. Nearly all areas of infringement administration were affected, except for Disputes, Extensions and Court processes which could be actioned by the court team.

Statutory Declarations and Withdrawals suffered the most with only 377 tasks actioned compared to a standard 800-1000. It is estimated that at this point it will take three to four weeks to make up the shortfall. When the city locations show a decrease in detected offences, the team will then be in a position to return to normal outputs. However it is more likely that there will continue to be a decrease in output in the short term.

Objective work completed	Standard	04/07/2021
	Week	10/07/2021
AFP Requests	1	0
Disputes	103	151
Extensions	18	28
Finance	7	2
General Enquiry / Other	13	3
Image Requests	0	0
Internal Review	18	5
Out of Time	14	3
Statutory Declarations	546	173
Time To Pay	19	0
Transfer Infringement (Admit Liability)	29	2
Waiver	2	2
Withdrawals	356	204
Work Development Plan (WDP)	46	1
Court Action	25	66
Unknown	15	5
Total	1212	645

Please let me know if any clarification is required.

I would also like to say a big thanks to Val for your efforts in getting this data together 😊

Daniel Laundess | Assistant Director

Phone: 62075770 | Email: daniel.laundess@act.gov.au

Infringement Review | Fair Trading and Regulatory Strategy | Access Canberra

Chief Minister Treasury and Economic Development Directorate

ACT Government | Email www.act.gov.au/accesscbr

From: McPherson, Alex
Sent: Friday, 9 July 2021 2:57 PM
To: Mangeruca, Giuseppe
Subject: FW: 40 km Zones Canberra City CBD
Attachments: Images - 40km Zones approaching 1002 Northbourne Ave and Barry Drive.docx; Images 40 km zone Barry Drive and Marcus Clarke Street 1020.docx; Image - 40 km zone approaching Camera location Northbourne Ave and London Circuit..docx; Image 40 km zones in Canberra City CBD.docx

OFFICIAL

For info – approach we are taking in relation to client enquiries re Northbourne

From: Webster, Jodi <Jodi.Webster@act.gov.au>
Sent: Friday, 9 July 2021 2:50 PM
To: #Access Canberra Infringement Office <#AccessCanberraInfringementOffice@act.gov.au>
Subject: FW: 40 km Zones Canberra City CBD

OFFICIAL

Good afternoon

As you are aware we have started to issue infringement for the City Location Cameras (1001,1002 and 1020) for the new 40 km/h zones, we are expecting an increase in phone calls from clients as these infringements are received.

We can state that :

- The new 40 km/h speed limits in the CBD were established for pedestrian safety and to reduce accidents, all city centres in Canberra eg ; Belconnen, Woden and Tuggeranong have 40km speed limits. Suburban shopping centres also have 40 km/h speed limits.
- The 40 km/h signs were erected on all CBD streets on 3 March 2021
- The camera devices were monitoring traffic for a 2 week period 21 June 2021 to 4 July 2021
- Infringements were issued from 5 July 2021
- There has been notifications of the new speed limits on all local news, Canberra times and social media
- VMA signs were placed in the city area, advising of the new speed limits.
- Most of the CBD is now a 40 km zone, so no matter where the vehicle was entering onto Northbourne Ave or Barry Drive , they were coming off a 40 km/h zone
- More information on the 40km/h speed limits can be found on the Transport Canberra City Services website - <https://www.cityservices.act.gov.au/>

Attachments:

- Images of approach to 1002 (Northbourne Ave/Barry Dr)
- Images of approach to 1020 (Barry Dr/ Marcus Clarke St)
- Images of approach to 1001 (Northbourne Ave/ London Circuit)
- Map showing all 40km zones for Canberra City CBD

Jodi Webster | Assistant Manager Infringement Office

Telephone: 02 6207 6000 | ACInfringements@act.gov.au

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40 km zone starts at Vernon Circuit approaching the City Northbound 500 metres before Camera located at Northbourne Ave/ Barry Drive (1002)



40 km/h zone signs just after London Circuit



40 km speed sign and Speed Camera ahead sign located on Northbourne Ave approaching Camera location (Northbourne Ave/ Barry Drive)



Image taken at the camera location Northbourne Ave/ Barry Drive – Another 40 km/h speed limit sign.



Entering Barry Drive from Northbourne Ave, 40 km zone signs



Proceeding on Barry Drive (westbound) 40 km speed limit signs and Speed camera ahead signs on approach to the camera location (Intersection of Barry Drive and Marcus Clarke Street)



40 km/h speed sign located at camera location at the intersection on Barry Drive and Marcus Clarke Street



Image Taken on Northbourne AVE before Cooyong Street 40 km zone and Speed Camera ahead signs.



VMA signs erected to advise of speed limit changes – Northbourne Avenue



Northbourne Ave on approach to camera location Northbourne Ave/ London Circuit.



On approach to Camera location Northbourne Ave/ London Circuit. 40 km signs and Speed Camera Ahead signage.

Out of Scope

From: McPherson, Alex <Alex.McPherson@act.gov.au>

Sent: Wednesday, 7 July 2021 11:17 AM

To: Mangeruca, Giuseppe <Giuseppe.Mangeruca@act.gov.au>; McPhan, Callan <Callan.McPhan@act.gov.au>; Laundess, Daniel <Daniel.Laundess@act.gov.au>

Cc: Muir, Richard <Richard.Muir@act.gov.au>

Subject: Northbourne cameras - repeat infringements

Importance: High

OFFICIAL

Hi folks

To confirm arrangements with everyone:

- Daniel, could you please call the clients who have received 3 or 4 infringements through the 3 Northbourne cameras to inform them that the speed limit is 40 km/h, and that when they receive their infringement in the mail, it will give them their options. Could you please do this each day this week for those we identify as receiving more than 2 infringements per day. Could you please let me know each day what the general tone of those phone conversations has been and how many people you have spoken to.
- Cal, between you and I we will need to send GBC a line on Friday for inclusion into the Minister Weekly Brief to provide an up to date snapshot on this action.
- For these infringements, please put a note in rego that if a withdrawal application has been received, it **must** be escalated to at least me. In the meantime, I will confirm exactly who in the chain has delegation to make discretionary calls in relation to withdrawal applications not covered by the Withdrawal Guidelines.
- Noting that we will be unlikely to start processing the withdrawal applications from these anticipated applications for at least 3 months, over the coming weeks Daniel and Val will work together to determine the format in which we escalate this information and requests. Each infringement withdrawal application must be assessed on its own merits – there are no blanket decisions being made.
- For **all** withdrawal application processing, could we please implement a step in the process whereby the team member checks to see who adjudicated that offence, and if it was them, it will need to go back in to the queue for another team member to assess.

I note with thanks that we continue to have a significant portion of the team working on adjudications. This will need to continue to be our focus in the coming weeks, and I am fully aware that this will impact on our processing of other tasks. I would be grateful if you could please let me know as soon as possible if you see any other flow on issues popping up.

If there is anything on which you would like clarification, please don't hesitate to call.

Many thanks

Alex

Alex McPherson | Senior Director, Fair Trading and Compliance
Fair Trading & Regulatory Strategy

Phone: 6207 4412 **Email:** Alex.McPherson@act.gov.au

Access Canberra | **ACT Government**

<http://www.act.gov.au>

From: Mangeruca, Giuseppe
Sent: Monday, 5 July 2021 9:25 AM
To: McPherson, Alex
Subject: RE: Infringement Team Weekly Statistics

OFFICIAL

That's great work.

Can we make sure they are focusing on adjudicating the ones from today – noting the decision not to pursue the others.

G

From: McPherson, Alex <Alex.McPherson@act.gov.au>
Sent: Monday, 5 July 2021 9:07 AM
To: Kitson, Valerie <Valerie.Kitson@act.gov.au>; Mangeruca, Giuseppe <Giuseppe.Mangeruca@act.gov.au>; Muir, Richard <Richard.Muir@act.gov.au>; Laundess, Daniel <Daniel.Laundess@act.gov.au>
Cc: Armstrong, Corey <Corey.Armstrong@act.gov.au>; Webster, Jodi <Jodi.Webster@act.gov.au>; Mirenda, Gregory <Gregory.Mirenda@act.gov.au>
Subject: RE: Infringement Team Weekly Statistics

OFFICIAL

That is a truly incredible effort folks – well done!
Alex

From: Kitson, Valerie <Valerie.Kitson@act.gov.au>
Sent: Monday, 5 July 2021 8:46 AM
To: Mangeruca, Giuseppe <Giuseppe.Mangeruca@act.gov.au>; McPherson, Alex <Alex.McPherson@act.gov.au>; Muir, Richard <Richard.Muir@act.gov.au>; Laundess, Daniel <Daniel.Laundess@act.gov.au>
Cc: Armstrong, Corey <Corey.Armstrong@act.gov.au>; Webster, Jodi <Jodi.Webster@act.gov.au>; Mirenda, Gregory <Gregory.Mirenda@act.gov.au>
Subject: Infringement Team Weekly Statistics

OFFICIAL

Hi guys,

The team adjudicated just over 9200 events this week with the majority of those being from the 3 city locations. Disputes and Withdrawals took a bit of a hit but we should be actioning withdrawals from March by the end of the week.

	Date (week starting)	20/06/2021	27/06/2021
No.	Date (week ending)	26/06/2021	03/07/2021
	Applications	5315	5551
01	New Applications	867	1082
02	Actioned Applications	1702	1447
03	Finalised Applications	1020	899
	Average Staff / Day	12	12
	YTD TOTAL Applications Actioned	47331	48778
	Reports Table		
	Put On Hold	792	485
	Total On Hold	8455	8191
	Objective		
04	Unallocated (Mail Inbox)	352	636
05	AFP Requests	0	0
06	Disputes	72	59
07	Extensions	14	29
08	Finance	7	6
09	General Enquiry / Other	29	11
10	Image Requests	1	2
11	Internal Review	16	6
12	Out of Time	19	5
13	Statutory Declarations	425	381
14	Time To Pay	17	3
15	Transfer Infringement (Admit Liability)	9	12
16	Waiver	4	2
17	Withdrawals	4344	4395
18	Work Development Plan (WDP)	6	4
	SUB-TOTAL	5315	5551
Phone			
	Calls Handled - INF	299	199
	Calls Handled - IPO	344	301
	Calls Handled - Total	643	500
	Calls Handled - INF (%)	98.03	97.55
	Calls Handled - IPO (%)	86.43	90.39
	Calls Handled - Total (%)	91.47	93.11
	Working Days	5	5
	Average Calls / Day	128.6	100
	Average Staff / Day	5	5
	Average Calls / Staff / Day	25.72	20
TCO Adjudication			
	No. of new Traffic Infringements	1359	1401
	No. adjudicated this week	2892	9206
	No. adjudicated (avg per day)	578.4	1841.2
	No. not adjudicated at end of week	104	102
	Date of oldest infringement	21-Jun-21	24-Jun-21
Withdrawal Month we are working on		Feb-21	Feb-21

Objective work completed	20/06/2021	27/06/2021
	26/06/2021	03/07/2021
AFP Requests	1	1
Disputes	61	39
Extensions	127	25
Finance	5	7
General Enquiry / Other	15	9
Image Requests	0	0
Internal Review	17	21
Out of Time	6	2
Statutory Declarations	334	544
Time To Pay	17	34
Transfer Infringement (Admit Liability)	11	6
Waiver	16	8
Withdrawals	321	164
Work Development Plan (WDP)	3	12
Court Action	84	24
Unknown	2	2
Total	1020	898

Valerie Kitson | Manager

Phone: 02 6205 9429 Email: valerie.kitson@act.gov.au

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Chief Minister Treasury and Economic Development Directorate

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Out of Scope

From: Argy, Nicholas <Nicholas.Argy@act.gov.au>

Sent: Wednesday, 30 June 2021 3:30 PM

To: McKinnon, Margaret <Margaret.McKinnon@act.gov.au>; AC - Office of the DDG

<ACOfficeoftheDDG@act.gov.au>; ACDLO <ACDLO@act.gov.au>

Cc: Saunders, Joe <Joe.Saunders@act.gov.au>; Polglase, David <David.Polglase@act.gov.au>; Rynehart, Josh <Josh.Rynehart@act.gov.au>; Pryce, David <David.Pryce@act.gov.au>

Subject: RE: Enforcement of 40km/h speed zone along Northbourne Avenue

Hi Margaret and all

Signed brief is attached with Minister Cheyne's initials and mark ups.

Happy to discuss by phone this arvo if necessary.

Kind regards

Nick Argy

Adviser | Office of Tara Cheyne MLA

Member for Ginninderra

Minister for the Arts

Minister for Business and Better Regulation

Minister for Human Rights

Minister for Multicultural Affairs

Assistant Minister for Economic Development

02 6205 4018



From: McKinnon, Margaret <Margaret.McKinnon@act.gov.au>

Sent: Wednesday, 30 June 2021 1:37 PM

To: AC - Office of the DDG <ACOfficeoftheDDG@act.gov.au>; ACDLO <ACDLO@act.gov.au>; Argy, Nicholas <Nicholas.Argy@act.gov.au>

Cc: Saunders, Joe <Joe.Saunders@act.gov.au>; Polglase, David <David.Polglase@act.gov.au>; Rynehart, Josh <Josh.Rynehart@act.gov.au>; Pryce, David <David.Pryce@act.gov.au>

Subject: FW: Enforcement of 40km/h speed zone along Northbourne Avenue

OFFICIAL

Good afternoon Nick (and Joe)

Action required:

1. That the Minister agree that Access Canberra take no action to communicate with the 17,670 drivers
2. That the Minister notes that from 5 July 2020, Access Canberra will process all potential offences normally.

Further to Minister Steele's comments on the brief attached, we seek urgent confirmation of the Minister's initial view on the enforcement of the 40km/h speed zone along Northbourne avenue.

Between 5am Monday 21 June 2021 and 9.15am Wednesday 30 June 2021, 17,670 potential offences for driving over the new 40km/h speed limit have been detected by the three road safety cameras located:

- Southbound on Northbourne Avenue at London Circuit;
- Northbound on Northbourne Avenue at Barry Drive; and
- Westbound on Barry Drive at Marcus Clarke Street.

As at today 195,017 vehicles have travelled through these sites and 17,670 potential offences have been captured. This is approximately 9% of vehicles.

As discussed yesterday, Access Canberra will commence enforcement of infringement offences on 5 July 2021 and no infringements (including red light offences) will be enforced between Monday 21 June 2021 and Sunday 4 July 2021 (inclusive). Consideration was given to separating out red light camera offences and adjudicating and issuing infringement notices. Given the volume that exists as backlog, we would have to redirect 8 staff to do so. In effect, we would have to consider all 17,000 in order to adjudicate only the red light offences. We would recommend we take no infringement action as:

1. Access Canberra is experiencing surges at contact centre – up to 600% higher than normal and an increase in visits to the service centre re motor vehicle registration changes. We have already diverted staff to manage that surge related to COVID 19.
2. COVID Compliance teams have also been boosted from other areas in Access Canberra in order to work with ACT Policing and Department of Health in order to educate and ensure compliance with Public Health direction as they strengthen and change.
3. Media coverage by Ministers has had positive impact on awareness and more targeted communication would not necessarily result in behavioural change commensurate with the diversion of resources.
4. We would prefer to direct resources to ensuring rapid despatch of infringements occurring after 5 July to give motorists awareness to avoid multiple infringements that would impact on demerit points. If we adjudicate the backlog, time taken means we would overlap with the incoming infringements on 5 July.

Our data generally indicates that of all potential offences detected the overwhelming majority of these are within the 40 to 60 km/h speed range. This suggests that these motorists are driving along Northbourne Avenue in compliance with the previous speed limit. The overall volume of vehicles infringed (corrected for school holidays) each day during that period has decreased.

In the coming days there will be a renewed communication campaign (primarily through radio and social media) to remind motorists of the 40 km/h speed zones. On 5 and 6 July 2021 we will reallocate additional resources from existing FTE to the adjudication function to make best efforts to advise motorists (early) that they have received an infringement.

Happy to discuss and formalise in a brief if this is the Minister's preference.

Margaret

Margaret McKinnon | Chief Operating Officer

Phone: [02 6207 3000](tel:0262073000) | Email: Margaret.Mckinnon@act.gov.au

Access Canberra | Chief Minister Treasury and Economic Development Directorate | ACT Government

Cosmopolitan Building, 21 Bowes Street, Woden | GPO Box 158, Canberra ACT 2601 | www.act.gov.au/accessCBR



Chief Minister, Treasury and Economic Development Directorate

Transport Canberra and City Services Directorate

To:	Minister for Transport and City Services	Tracking No.: 21/55263
Date:	29/06/2021	
CC:	Minister for Business and Better Regulation <i>gc</i>	
From:	Director-General, Transport Canberra and City Services Deputy Director-General Transport Canberra and Business Services Chief Operating Officer, Access Canberra	
Subject:	Commencement of 40km/h speed zone enforcement along Northbourne Avenue	
Critical Date:	01/07/2021	
Critical Reason:	To commence limited speed enforcement activity to support the new 40km/h speed zones.	

Recommendations

That you:

- **Note** the contents of this brief.

Noted / Please Discuss

- **Agree** to the limited enforcement of the new 40km/h speed limit in the identified zones (Civic, Northbourne Avenue and Barry Drive)

*Except red light offences if possible.**Agreed* / Not Agreed / Please Discuss

- **Agree** that full enforcement will commence on 5 July 2021.

Agreed / Not Agreed / Please Discuss*I note this is not possible / just as notified. Happy to further discuss.*

- Confirm your preferred option for communications and enforcement as part of the communications strategy.

continue to increase media coverage - this week + Monday.

Option 1 / ~~Option 2~~ / ~~Option 3~~ / ~~Option 4~~ / Please Discuss

Chris Steel MLA 29/6/21

Minister's Feedback

Minister Cheyne is responsible for enforcement so it is her decision and should be briefed accordingly. ✓

We have already communicated publicly on this. ✓

I acknowledge the difficulties of organising a mail out in time. ✓

Background

1. On 23 March 2021, Transport Canberra and City Services implemented a new 40km/h speed zone on Northbourne Avenue, Barry Drive and adjacent streets as part of an initiative to introduce lower speed limits in town centres throughout Canberra.
2. Variable Message Signs ('VMS') were installed in the area two weeks prior to the 40km/h zones being introduced to inform motorists about the upcoming speed zone change. The VMS signs remained in place for an additional two weeks after the completion of the street signage installation to reinforce the new speed limit zone for motorists.
3. You were previously briefed on the staged implementation of the road safety cameras on Northbourne Avenue and Barry Drive.
4. As part of the staged implementation of the new speed limit, the existing road safety cameras on Northbourne Avenue and Barry Drive were adjusted on Monday 21 June 2021 to capture drivers driving at speeds greater than 40km/h.
5. Between 5am Monday 21 June 2021 and 9am Wednesday 23 June 2021, 4,672 vehicles have been detected driving over the new 40km/h speed limit by the road safety cameras located:
 - Southbound on Northbourne Avenue at London Circuit;
 - Northbound on Northbourne Avenue at Barry Drive; and
 - Westbound on Barry Drive at Marcus Clarke Street.
6. Those images have not yet been adjudicated and as such no infringement notices have been issued. Comparatively, the rest of the road safety camera network captured approximately 450 speeding and red light offences in the same period.

Issues

7. Whilst it was anticipated that there would be an increase in speeding offences detected, the actual number of offences captured has exceeded all expectations.
8. Noting that there is a lag period between generation of the infringement notice and postal service of the notice (up to 7 days) individuals may potentially commit multiple offences before receiving the first infringement notice, thus becoming aware of their offending behaviour after having incurred significant financial penalty and demerit points.
9. In light of the ^{new} numbers of drivers detected exceeding the speed limit in the identified speed zones, you requested that limited enforcement of speeding offences detected by the road safety cameras in this location be undertaken between Monday 21 June 2021 and Monday 5 July 2021.
10. During this period:
 - a. Red light offences detected by these cameras will continue to be enforced.
 - b. Infringement notices will not be issued to drivers detected travelling between 40 km/h and 60 km/h (i.e. the speed between the new speed limit and the previous speed limit).
 - c. Drivers detected travelling at 61 km/h or more above the 40km/h speed limit may be issued with an infringement notice. Enforcement activities will focus on offences where the driver is driving at greater than 30km/h over the speed limit.
 - A driver travelling between 61 km/h and 70 km/h will be exceeding the speed limit by >15km/h but ≤30km/h;
 - A driver travelling between 71 km/h and 85 km/h will be exceeding exceed the speed limit by > 30 but ≤ 45km/h.
 - A driver travelling 86 km/h and above km will be exceeding exceed the speed limit by >45km/h.
11. It is an offence under the *Road Transport (Safety and Traffic Management) Act 1999* to drive a motor vehicle furiously, recklessly, or at a speed or in a way that is dangerous to the public, on a road or road related area. In circumstances where a person is driving at a speed that exceeds the speed limit by more than 30% or is driving in a way that puts at risk the safety of a vulnerable road user they have committed an aggravated offence which comes with harsher penalties. Exceeding the new 40km/h speed limit by 30% would mean driving at 52km/h.
12. Under the *Road Transport (General) Withdrawal of Guidelines 2019* speeding offences where the speed limit has been exceeded by greater than 15km/h are generally considered unsuitable for withdrawal.

13. Offences captured since the road safety cameras were switched to the new speed limit have not proceeded to an infringement notice being issued. As such ACT Policing do not have any information to indicate demerit points have been taken for those infringements.

Financial Implications

14. Non issuing of the infringements will result in revenue forgone.
15. A number of the Options present significant resourcing and cost impacts for Access Canberra. Option 4 is the preferred option because of this.

Consultation

Internal

16. Nil.

Cross Directorate

17. This a joint brief from TCCS and Access Canberra.

External

18. ACT Policing have been consulted as the enforcement body for road transport offences.

Work Health and Safety

19. Nil

Benefits/Sensitivities

20. Access Canberra issue and administer the ACT's road transport infringement notice scheme for offences detected by road safety cameras as a delegate of the Chief Police Officer.
21. There is nothing in the ACT's road transport legislation that compels the issuing of an infringement notice for a road transport offence.
22. An infringement notice for a camera detected offences must, under the road transport legislation¹, only be issued to the responsible person for the vehicle within 28 days after the offence has been committed.
23. The *ACT Road Safety Action Plan 2020-2023* ('the Action Plan') includes speeding as a focus area. Speeding is a serious road safety danger, and there continues to be an unacceptable level of speeding in the ACT.
24. Under the speeding focus area, there is an action item to expand and evaluate innovative approaches and measures to reduce speeding and change road user behaviour including possible reforms to the ACT's penalties for exceeding the speed limit and education programs.

¹ Section 13, *Road Transport (Offences) Regulation 2005*

25. There has been significant media coverage over the past 12 months on the prevalence of speeding in the ACT and the adequacy of the Territory's speeding penalties following various media from ACTP and Minister Gentleman.
26. Option 4 presents the least administrative and legal risks for Access Canberra. Options 2 and 3 present similar legal risks and administrative complexity around offence adjudication and administration. Option 1 (effectively do nothing) is not considered to be a viable option in all the circumstances.

Communications option analysis

27. There are four options available to manage communication with drivers outlined below. The preferred option (Option 4) is to write to all ACT driver licence holders to provide a general reminder of the changed speed limits in the city.

	Option	Benefits	Risks	Costs
1.	<p>No correspondence to any motorist for speeding offences detected during the period 21 June to 5 July 2021.</p> <p>Public information campaign instead.</p> <p>This is not a preferred option as the high volume of offence capture is highly likely to re-present at the end of the period.</p>	Motorists provided with a further two weeks as education period.	Probable that issue will re-present on 5 July when enforcement occurs.	Nil.

	Option	Benefits	Risks	Costs
2.	<p>Correspondence to interim offences. Enforcement of high range. Refer <u>Attachment A</u></p> <p>This is not a preferred option due to the administrative complexity and risk of incorrect infringement decisions.</p> <p><i>Too late.</i></p>	<p>Motorists are specifically informed of speeding and have opportunity to amend behaviour.</p>	<p>Manual process of issuing letters. High likelihood of error in adjudicating or issuing infringements. Potential for issuing incorrect infringements increased due to manual process.</p> <p>Possibility that some drivers will be demerit suspended due to multiple offences before the first infringement notice is received.</p>	<p>Additional processing of infringements.</p> <p>The entire infringement team will be diverted to focus on city camera matters.</p> <p>Timeliness for assessing existing disputes and withdrawal requests will be impacted for at least a further 6 weeks and add to the existing backlog.</p> <p>Significant resourcing impact and effort.</p> <p>Staffing cost alone estimated to be ~\$344k.</p> <p>This option doesn't include further cost impacts created due to diversion of resources and subsequent backlog of work activity.</p>
3.	<p>Enforcement of high range infringements. No additional information to low range drivers.</p> <p>This is not a preferred option as the high volume of offence capture is likely to re-present.</p>	<p>Road safety enforcement in place.</p>	<p>Significant volume of infringements issued, possibility that some drivers will be demerit suspended due to multiple offences before the first infringement notice is received.</p> <p>Issue likely to re-occur albeit to a slightly lesser extent than currently.</p>	<p>Additional processing of infringements.</p> <p>Additional effort will be redirected towards identifying higher range offences - the current volume of offences detected is approximately 500% of average volumes.</p> <p>Backlog in BAU and existing infringements will grow albeit at lesser rate than Option 2.</p> <p>Costs to be similar or more than Option 2.</p>

	Option	Benefits	Risks	Costs
4.	<p>Correspondence to all ACT licensed drivers. Refer <u>Attachment B</u></p> <p>This is the preferred option as the communications are likely to have the most impact with the least risk of administrative error.</p>	<p>General information provided to the community. Most effective way to communicate broadly with Canberrans with an opportunity to promote Vision Zero broader context.</p>	<p>Will take 5-7 days for letters to be received and wording will need to be carefully chosen to avoid potential confusion or concern in the community.</p> <p>Only communicates with ACT licence holders.</p>	<p>Cost of delivery of letters ~\$370k.</p> <p>No ongoing cost for administration and avoided cost of incorrect infringement decisions, disputes or complaints.</p> <p>This option would not divert significant additional resourcing to manage and avoid backlogs of administration.</p>

Communications, media and engagement implications

28. We are also working with your office on sustained communications over a range of paid and earned channels over the next two weeks including radio advertising, social media, VMS and Our Canberra to ensure motorists are aware of the changes.
29. Data on the number of infringements issued is published on data.act.gov.au and it is recommended that future media requests for data be referred through that channel.

Signatory Name: Alison Playford

Phone: 6207 8658

Action Officer: Ben McHugh

Phone: 6205 4105

Attachments

Attachment	Title
Attachment A	Option 2 – Letter targeting speeding drivers
Attachment B	Option 4 – General informational letter

Out of Scope

Out of Scope

Sch 1 1.2

Sch 1 1.2