

Roads ACT Freedom of Information DOCS SUMMARY for Doc Title : 'majura' or Defect Id.: '0' or Class: 'zzzzzzzzzz' or Responsible User: 'zzzzzzzz' or Recorded Date : '01-JAN-1800' or Complainant: 'zzzzzzzzzz' or Status :													
Doc Id	Defect Id	Doc Title	Category	Complaint	Class	Enquiry Type	Complaint Priority	Description	Complaint Location	Complainant Name	Contact Details	Responsibility Of	Action
694521		DICKSON, MAJURA, TENNIS CLUB	REQS	Complete	TRSS	TRAS	Trees - 6 Weeks	Assess large gum tree at Tennis Club	Majura Tennis Club			TREES	23/01/12- Assessed euc at tennis club, appears in good health. No action at this time, Tree will be monitored. Letter sent from MB-tree not ours 19/3/12.
695120		CITY, FEDERAL HWY:MAJURA ACT.	REQS	Received	SSGN	DMG	Medium	Canberra Maps at HUGHIE EDMONDSON VC rest area are damaged & unusable for visitors entering Canberra the Nations CAPITAL, please replace ASAP. Thanks.	Federal Hwy/Majura ACT.			RMS	Could issue no 697740 please be referred to Parks and Conservation North District as the area is a rural road. (Forwarding email to Steve Taylor to respond)
697740		CAMPBELL, 22-50 HECTOR MCINTOSH GROVE, MAJURA	REQS	Complete	UOS	MOV	2 Weeks	RMC is concerned with the current levels of undergrowth, foliage, dead trees and long grass along Hector McIntosh Grove as it may endanger life should an evacuation from the shooting ranges be required due to a bushfire.	22-50 Hector McIntosh Grove, Majura				09/02/12- Redirected to Max Kupke, Rural Roads
697744		CAMPBELL, 22-50 HECTOR MCINTOSH GROVE, MAJURA	REQS	Complete	TRSS	DEAD	Trees - 6 Weeks	RMG is concerned with the current levels of undergrowth, foliage, dead trees and long grass along Hector McIntosh Grove as it may endanger life should an evacuation from the shooting ranges be required due to a bushfire.	22-50 Hector McIntosh Grove, Majura			TREES	
702667		MAJURA ROAD/FEDERAL HWY, MAJURA	REQS	Closed	MSGN	NEWT	Medium	Erect Warning and relocate traffic signs.	Majura Road/Federal Hwy, Majura			TMS	Erect Warning and relocate traffic signs.

		PALLIGO,, MAJURA ROAD	REQS	Email Sent	ROPA	POT	Medium	Please fill the potholes on Majura Road. Two holes appearing on the Southern approach to the Mt Majura Rd (vineyard) turnoff and one large hole appearing just past the approach to Tambreeth St.	Majura Road		RMS		29/2/12	29/2/12	29/2/12	14/3/12	
702863		PALLIGO,, MAJURA ROAD, MAJURA (APPROX. LOT 697)	REQS	Complete	ROPA	POT	Medium	there are a number of very significant potholes, at various points along Majura road.	Majura Road, Majura (approx. LOT 697)		RMS		2/3/12	2/3/12	2/3/12	16/3/12	4/3/12
703438		HARRISON,, INTERSECTIO N OF FEDERAL HIGHWAY AND MAJURA ROAD/	REQS						Intersection of Federal Highway and Majura Road/Horse Park Drive, Harrison								
703819		WATSON,, MAJURA ROAD, MAJURA	REQS	Complete	TRSS	LOFS	Trees - 6 Weeks	There have been no street lights at the intersection for a couple of weeks	Majura Road, Road, Majura			8/3/12-Cleared street signs and poisoned sucker growth	6/3/12	6/3/12	6/3/12	17/4/12	9/3/12
704435		HACKETT,, MAJURA ROAD,	REQS	Complete	ROPA	POT	Medium	Giant pothole on majura road near the entrance to the AFP Training complex	Majura Road, Majura		RMS	19/3	9/3/12	9/3/12	9/3/12	23/3/12	10/3/12
705335		Diving north on Majura Rd, there is two large potholes. Largest of these is around 50 cm in diameter and about a depth of 15 cm. These holes I believe can and will cause damage to most small vehicles tyres.						I believe these are due to wet weather removing recently laid tar for previous potholes.									
705387		The largest hole is about 10 metres from the turn off to go to the dog training school.	REQS	Complete	ROPA	POT	Medium	Large pothole has caused damage to car. Pothole is located at turn off to police academy, after the mountainbike entrance before the shooting range northbound on Majura. The pothole has cracked the rim of the callers car.	LOT 697 Majura Rd, Majura		RMS	19/3	9/3/12	9/3/12	9/3/12	23/3/12	10/3/12
705652	CAMPBELL,, MAJURA DR., CAMPBELL		REQS	Complete	ROPA	POT	Medium		Majura Dr., CAMPBELL		RMS	20/3/12	13/3/12	13/3/12	13/3/12	27/3/12	10/3/12

705696		HACKETT, , LOT 697 MAJURA RD, MAJURA	REQS	Complete	ROPA	POT	Medium	Hi....I suspect I am not the first to report it, but there is a large pothole near the AFP entry on Majura Rd.	LOT 697 Majura Rd, Majura			RMS	19/3	13/3/12	13/3/12	13/3/12	27/3/12	10/3/12
705709		WATSON, , MAJURA ROAD	REQS	Complete	ROPA	POT	Medium	We would like to complain about an immensely large pothole on Majura Road approx 500m from the Police training yards on airport side. Travelling that road is dangerous enough but today we impacted with this pothole which we didn't see until the last second due to the light conditions through the trees. It was a large impact and could've caused damage to the car or potentially cause a car accident. We would appreciate your feedback on this matter.	Majura Road			RMS	19/3	13/3/12	13/3/12	13/3/12	27/3/12	10/3/12
705754		FYSHWICK, , MAJURA ROAD LEFT HAND SIDE HEADING TOWARDS GUNGA	REQS	Complete	ROPA	POT	Medium	LARGE POTHOLE DAMAGED FRONT AND REAR LEFT HAND SIDE RIMS SEEKING COMPENSATION BIG SCRATCH UNDER SPOILER FRONT LEFT HOLDEN TAGE FELL OFF CALLER TOOK PHOTOS OF POTHOLE AFTER REPAIR AS WELL PHOTOS OF DAMAGED CAR INCIDENT OCCURED 10 MARCH APPROX 9:30AM 2012 SEEKING COMPENSATION	MAJURA ROAD LEFT HAND SIDE HEADING TOWARDS GUNGAHLIN , FYSHWICK			RMS		13/3/12	13/3/12	13/3/12	27/3/12	10/3/12
705769		PALLIGO, , MAJURA ROAD NORTH BOND NEAR HMAS BARRACKS , PIAL	REQS	Complete	ROPA	POT	Medium	Large pothole in the middle of the road and caller hit it and has damaged his car. He would like a call back to discuss the damage and possibly a refund for damages.	Majura road north bond near HMAS barracks , PALLIGO			RMS		13/3/12	13/3/12	13/3/12	27/3/12	10/3/12
705936		PALLIGO, , MAJURA ROAD NEAR HMAS BARRACKS , PALLIGO	REQS	Complete	ROPA	POT	Medium	Large pothole in the middle of the road, caller was driving in the dark and hit the pothole. Has caused damage to his cars rims and cost him a large amount of money. He would like a call back from someone to discuss this.	Majura Road near HMAS barracks , PALLIGO			RMS		13/3/12	13/3/12	13/3/12	27/3/12	10/3/12
706130		PALLIGO, , MAJURA ROAD, NORTHBOUN D, PALLIGO	REQS	Complete	ROPA	POT	Medium	LARGE POTHOLE ON MAJURA ROAD NEAR POLICE COMPLEX, INBETWEEN AIRPORT AND GUNGAHLIN.	MAJURA ROAD, NORTHBOU ND , PALLIGO			RMS		14/3/12	14/3/12	14/3/12	28/3/12	10/3/12

706770		HACKETT, , LOT 697 MAJURA RD, MAJURA	REQS	Complete	ROPA	POT	Medium	The left lane of Majura Road heading towards the Federal Highway about 500 metres before the Pine Plantation recreation area car park, has an extremely dangerous large hole in the sealed surface. In certain lights it is very difficult to see and avoid. I was travelling about 4 car lengths behind the car in front of me and was unable to see and avoid it.	LOT 697 Majura Rd, Majura							16/3/12	16/3/12	16/3/12	30/3/12	28/3/12	
706914		HACKETT, , APPROX. LOT 629 MAJURA RD, MAJURA	REQS	Complete	ROPA	POT	Medium	There is a very large pothole on Majura Rd, on LHS of road, travelling towards the Federal Hwy from the airport. Large and unavoidable. Near the pine forest and in the vicinity of the turn right lane - maybe a little further up. There has been some illegal dumping on Hector McIntosh Grove. The latest is an old couch near the entrance gate to the Sporting Shooters complex. But at the end of the Grove there is a mini rubbish tip forming! Interstate and international visitors attend the shooting complexes on this road so it reflects poorly on our town to have so much trash left out there. Any assistance in cleaning up and policing the area will be greatly appreciated.	approx. LOT 629 Majura Rd, Majura							16/3/12	16/3/12	16/3/12	30/3/12	28/3/12	
708129		WATSON, , HECTOR MCINTOSH GROVE, MAJURA	REQS	Complete	UOS	DMRB	PCL - Contract - 2 Weeks	All street lights are once again not working at the intersection of the Federal Highway, Majura Road/Horse Park Drive. I reported this problem about ten days ago, they were fixed and now they are all out again. This is a road safety issue. Can the repair be more effective this time?	Hector McIntosh Grove, MAJURA							22/3/12	22/3/12	22/3/12	5/4/12	29/3/12	
708319		KENNY, , FEDERAL HIGHWAY/MA JURA ROAD/HORSE PARK DRIVE, KENNY	REQS	Email Sent	SLHT	MULT	Contract	Streetlight - Standard repair be more effective this time?	Federal Highway/Majura Road/Horse Park Drive, Kenny								22/3/12	22/3/12	22/3/12	5/4/12	
708610		WATSON, , MAJURA AVE AND FEDERAL HIGHWAY, WATSON	REQS		SLHT	MULT	Streetlight - Standard Contract	Streetlights not working, where Federal Hwy and Majura Ave meet.	Majura Ave and Federal Highway, WATSON								29/3/12	29/3/12	29/3/12	12/4/12	30/3/12

710675	MAJURA, ROAD/HORSE PARK DRIVE. MAJURA	REQS	Complete	ROPA	POT	Medium	The material used to fill these potholes is now starting to move & is creating new hazards.	Majura Road/ Horse park drive. Majura			RMS		4/4/12	4/4/12	4/4/12	18/4/12	5/4/12
710694	MAJURA, FEDERAL HIGHWAY. MAJURA	REQS	Complete	ROPA	DEB	Medium	Federal Highway was ressealed late last week just west of Eaglehawk, has not been swept, is extremely dangerous to drive on even with 60k limit. Needs to be swept immediately, cyclist cannot use.	Federal Highway. Majura			RMS		4/4/12	4/4/12	4/4/12	18/4/12	5/4/12
711616	MAJURA, ROAD, MAJURA	REQS	Complete	ROPA	POT	Medium	large pot hole on Majura Road causing damage to callers car. The stretch of Majura Road from Hector McIntosh gr to the Federal highway underpass requires attention. The road is badly worn & there are long tracks/trenches in the road that are rutted & are like long potholes.	Majura Road, Majura			RMS		11/4/12	11/4/12	11/4/12	25/4/12	12/4/12
713036 35258	MAJURA, ROAD, MAJURA	REQS	Received	ROPA	DMG	Medium	There are two Exit signs that require cleaning on the Federal Hwy. First sign is an exit sign on the Federal hwy northbound 5.3km north of Antill st intersection at Horse park drive off ramp. The second sign is an Exit sign on the Federal hwy southbound at the Majura rd off ramp.	Majura Road, Majura			GFEENE Y		17/4/12	17/4/12	17/4/12	1/5/12	
713654	MAJURA, FEDERAL HIGHWAY. MAJURA	REQS	Email Sent	SSGN	GRAF	PCL - Graffiti - 3 Days	large pot hole on the Eastern side of Majura Rd at the location shown by the pin in the google map (loc: - 35.298254689229394, 149.1855366381435) There is another similar pot hole developing on the Western side of Majura Rd about 130m closer to Fairbairn Ave	Federal Highway, Majura					18/4/12	18/4/12	18/4/12	21/4/12	
715183	MAJURA, ROAD, MAJURA	REQS	Complete	ROPA	POT	Medium		Majura Road, Majura			RMS		26/4/12	26/4/12	26/4/12	10/5/12	27/4/12

715368		PALLIGO, MAJURA BUSINESS PARK, PALLIGO	REQS	Complete	ROPA	POT	Medium	afternoon of 11 Apr 12. I was driving along Majura Road towards Canberra. When opposite Majura Business Park, I hit a pot hole on the road and subsequently damaged both left-hand side wheels on my Ford sedan motor vehicle. I was driving at approximately 30-40km/hr at the time of the incident - therefore speed was not an issue. My vehicle had to be towed away. (Please note: The pot hole was located on the left-hand side of the road and has encroached onto the road beyond the left-hand white line. The attached google image shows the pot hole opposite the red motor car moving north on the opposite side of the road.) I have lodged a claim with the NRMA and I my vehicle had been repaired and returned to me last Friday. The damage was significant and the NRMA insurance repairs involved the replacement of two broken steel rims, two damaged and two	Majura Business Park, PALLIGO				RMS			26/4/12	26/4/12	26/4/12	10/5/12	27/4/12
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Mercieca, Laurie

From: Sunday, 11 March 2012 12:54 PM
Sent: Mercieca, Laurie
To: Vehicle damage on Majura Road
Subject: Tyre & Alignment invoice.pdf; Tyres Complaint.docx
Attachments:

Laurie

I spoke to you on Friday about tyre damage caused by a pothole on Majura Road. Attached is a letter from my partner, seeking a compensation payment in the circumstances of the event.

Regards

Majura Road - Pothole
approx. 8.30am 9/3

Travelling North
near the Water filling Station
Cyclist Track

will send email.

Mr Laurie Mercieca
ACT Connect

Dear Mr Mercieca

On the 9th March 2012 about 8.30am whilst travelling on Majura Road almost opposite the AFP training centre I struck a very large pot hole in the north bound lane. The impact blew out the front tyre and badly fractured the safety wall on the rear tyre of my vehicle. Whilst I was changing the tyre my partner, [redacted], contacted the ACT Call Connect line and reported the dangerous condition of Majura Road, she was told that this had been previously reported. [redacted] then spoke to you about seeking compensation from the ACT Government for the vehicle damage.

The road was subject to a flood and hazard warning over the radio the day previously. The damage to my vehicle occurred on the Friday after a week of heavy rain. I had not travelled that road previously in that week and knew nothing of the large amount of water along the road edges and still running across sections of the road. There was no warning signage to take care with the water over the road or possible flood damage in the area. Had there been signage indicating water on the road, flood damage in the area or a restricting speed this incident could have been avoided.

The size of the pothole was obviously dangerous and the fact that there was no serious incident was more by good luck than anything else. We were one of three vehicles pulled over at the same time, all with visible tyre damage. The large number of heavy vehicles that travel along Majura Road must have caused frequent road damage that week and be known to the ACT Government area responsible for roads. I drove back to take a picture of the size of the pothole but it had already been repaired by 10.00am that morning. If the road repair crew were filling potholes on each day that week then this is another indicator that the ACT Government had a responsibility to warn all road users of the water of the road.

Attached is a copy of the cost involved to replace two near new tyres and a wheel alignment, could you please reimburse me for the costs incurred that were caused by the lack of warning of flooding and possible road damage.

Yours faithfully



ACT
Government

Territory and Municipal Services

Telephone: 6207 6597
File Ref: 12/3909
Contact: Laurie Mercieca
Your Ref:

Dear .

I refer to e mail of 11 March 2012 and the attached letter, regarding damage sustained to your vehicle when it struck a pothole on Majura Road.

As you may appreciate, the ACT Government cannot be expected to know the condition of all of its assets at any given time. Potholes can and do develop very quickly (especially after rains), and expand rapidly as a result of vehicular activity. The ACT received very high rainfall during this period, which led to the formation of potholes on many of the Territory's roads.

The Territory endeavours within finite resources to maintain pavements and roads throughout the ACT in a reasonably sound condition and responds readily to complaints of disrepair when received. The Australian Capital Territory does meet claims such as these in circumstances where the Territory is legally liable. However, section 113 of the *Civil Law (Wrongs) Act 2002*, provides that a public authority such as the Territory, cannot be held liable for a defect or hazard it did not know about or could not have reasonably known about.

In this instance, the Territory received no complaints about the pothole prior to the accident and thus could not have reasonably known about the hazard. Although we regret the damage sustained to your vehicle, the Territory is under no obligation to meet the claim.

I regret that I am unable to be of further assistance.

Yours sincerely


Laurie Mercieca
Claims Officer
Roads ACT
20 March 2012