

Schedule 2 - Freedom of Information Request – [REDACTED]

Reports by the Official Visitor (1 January 2015 to 28 December 2016)

Folio no	Date	Document	Status	Reason for Exemption	Online release status
1-2	January 2015	Report for January 2015 – Official Visitor	Partial release	S41 FOI Act 1989 Some information outside the scope of request	Yes
3-4	February 2015	Report for February 2015 – Official Visitor	Partial release	S41 FOI Act 1989 Some information outside the scope of request	Yes
5-6	March 2015	Report for March 2015 – Official Visitor	Partial release	S41 FOI Act 1989 Some information outside the scope of request	Yes
7-9	April 2015	Report for April 2015 – Official Visitor	Partial release	S41 FOI Act 1989 Some information outside the scope of request	Yes
10-11	May 2015	Report for May 2015 – Official Visitor	Partial release	S41 FOI Act 1989 Some information outside the scope of request	Yes
12-13	June 2015	Report for June 2015 – Official Visitor	Partial release	S41 FOI Act 1989 Some information outside the scope of request	Yes
14-15	July 2015	Report for July 2015 – Official Visitor	Partial release	S41 FOI Act 1989 Some information outside the scope of request	Yes
16-17	August 2015	Report for August 2015 – Official Visitor	Partial release	S41 FOI Act 1989	Yes
18-19	September 2015	Report for September 2015 – Official Visitor	Partial release	S41 FOI Act 1989 Some information outside the scope of request	Yes
20	16/04/2015	Quarterly official visitor report to the Minister January-March 2015 – Aboriginal Official Visitor	Full release		Yes

Folio no	Date	Document	Status	Reason for Exemption	Online release status
21	04/08/2015	Official Visitor Quarterly official visitor report to the Minister March-June 2015 – Aboriginal Official Visitor	Full release		Yes
22	04/08/2015 (incorrect date)	Official Visitor Quarterly official visitor report to the Minister July-September 2015 – Aboriginal Official Visitor	Full release		Yes
23-31	01/10/2015- 31/12/2015	Official Visitors Children and Young People Services Quarterly Report	Partial release	Some information outside the scope of request	Yes
32-40	01/01/2016- 31/03/2016	Official Visitors Children and Young People Services Quarterly Report	Partial release	Some information outside the scope of request	Yes
41-50	01/04/2016- 30/06/2016	Official Visitors Children and Young People Services Quarterly Report	Partial release	Some information outside the scope of request	Yes
51-60	01/07/2016- 30/09/2016	Official Visitors Children and Young People Services Quarterly Report	Partial release	Some information outside the scope of request	Yes

\*The 1 October 2016-31 December 2016 report had not been compiled at the time of receiving the FOI request and has therefore not been considered.



OFFICIAL VISITOR  
Children's & Young People Act 2008

**NARELLE HARGREAVES OAM; JP**

Email: 41

## REPORT FOR JANUARY , 2015

### GENERAL ACTIVITIES:

(Timesheet for JANUARY 2015 is attached).

**During the month of JANUARY 2015 as the Official Visitor I attended the following meetings:**

. Monthly meeting NOT held in January 2015, first meeting for 2015 is scheduled for Tuesday 3 February 2015, at the Human Rights Commission resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor.

During the month of January, 2015 as the OV, who visits Bimberi each fortnight, I continue to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people. The month of January 2015 was very quiet as METC was not operating re the school holidays and there were not many young people in residence at the Centre.

### **Bimberi Youth Justice Centre.**

Two visits were made to Bimberi in the month January. On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. My visits each fortnight generally coincide with the school sessions and a range of activities, can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people, who appear to be quite settled at this time..

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.

**On my last visit to Bimberi on the 20/1/15** there were 6 young people in residence. During the visits by the O.V. in the month of January, the young people residing at Bimberi did not raise any issues of concern. The young people were participating in a range of activities organised by staff due to the school holiday period.

o/s

**N. HARGREAVES TIMESHEET for JANUARY, 2015.**

1.35	Visit to Bimberi (6/01/15)
2.30	Visit to Bimberi (20/01/15)
	o/s
2.00	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**NARELLE HARGREAVES** OAM; JP  
 Private Phone : 41  
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 Date : 1 February 2015.



OFFICIAL VISITOR  
Children's & Young People Act 2008

**NARELLE HARGREAVES OAM; JP**

Email: 41

**REPORT FOR FEBRUARY, 2015**

**GENERAL ACTIVITIES:**

(Timesheet for FEBRUARY, 2015 is attached).

**During the month of FEBRUARY, 2015 as the Official Visitor I attended the following meetings:**

. Monthly meeting held on Tuesday 3 February 2015, at the Human Rights Commission resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor.

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. Meeting held at the Community Services Directorate with senior staff on the 17 February 2015, to address a further enhancement of the roles of the Official Visitors for Children and Young People.

During the month of February, 2015 as the OV, who visits Bimberi each fortnight, I continue to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people. The month of February 2015 saw the commencement of METC for the 2015 school year.

**Bimberi Youth Justice Centre.**

Two visits were made to Bimberi in the month February. On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. My visits each fortnight generally coincide with the school sessions and a range of activities, can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people.

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.

**On my last visit to Bimberi on the 18/02/15** there were 4 young people in residence. During the visits by the O.V. in the month of February, the young people residing at Bimberi did not raise any issues of concern. Since commencing the role of Official Visitor at Bimberi this was the lowest number of young people in residence that has been experienced which was very pleasing.

o/s

**N. HARGREAVES TIMESHEET for FEBRUARY, 2015.**

1.00	Visit to Bimberi (4/02/15)
2.00	Visit to Bimberi (18/02/15)
	o/s
4.00	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**Date : 1 March, 2015.**



OFFICIAL VISITOR  
Children's & Young People Act 2008

**NARELLE HARGREAVES OAM; JP**

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### REPORT FOR MARCH, 2015

#### GENERAL ACTIVITIES:

(Timesheet for MARCH, 2015 is attached).

**During the month of MARCH, 2015 as the Official Visitor I attended the following meetings:**

Monthly meeting held on Tuesday 5 March 2015, at the Human Rights Commission resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor.

During the month of March, 2015 as the OV, who visits Bimberi each fortnight, I continue to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people.

#### **Bimberi Youth Justice Centre.**

Two visits were made to Bimberi in the month March. On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. My visits each fortnight generally coincide with the school sessions and a range of activities, can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people.

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.

**On my last visit to Bimberi on the 24/03/15 there were 5 young people in residence.** During the visits by the O.V. in the month of March, the young people residing at Bimberi did not raise any issues of concern. Since commencing the role of Official Visitor at Bimberi this low number of young people in residence is very pleasing.

ols

**N. HARGREAVES TIMESHEET for MARCH, 2015.**

1.30	Visit to Bimberi (5/03/15)
1.00	Visit to Bimberi (24/03/15)
1.00	Phone calls – 5,24,25,26 March, 2015.
2.00	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**NARELLE HARGREAVES OAM; JP**  
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**Date : 1 April, 2015.**





OFFICIAL VISITOR  
Children's & Young People Act 2008

**NARELLE HARGREAVES OAM; JP**

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**REPORT FOR APRIL, 2015**

**GENERAL ACTIVITIES:**

(Timesheet for APRIL, 2015 is attached).

**During the month of APRIL, 2015 as the Official Visitor I attended the following meetings:**

. Monthly meeting planned for April at the Human Rights Commission resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor was re-scheduled for the beginning of May, 2015.

. Communications meeting held at Richmond Fellowship (RF) on Thursday 30 April, 2015 to discuss the young people currently in the care of Richmond Fellowship – meeting was with staff from RF; Principal Public Advocate; Official Visitor for Children and Young People.

. Right Here .... Right Now – Children and Young People Seen + Heard. A spectacular installation of over 10,000 self-portraits and messages from over 50 ACT Schools at the Fitters Workshop, Kingston on the 10 April 2015. Insightful and most impressive!

During the month of April, 2015 as the OV, who visits Bimberi each fortnight, I continue to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people.

**Bimberi Youth Justice Centre.**

Three visits were made to Bimberi in the month April. On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. My visits each fortnight generally coincide with the school sessions and a range of activities, can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people.

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.

It is very pleasing to note that the number of young people in residence remains low and this has been a pattern for many months. The 'out of hours bail service' is proving to be an important strategy as well as the 'transition unit' operating at Bimberi to assist and support the young people as they integrate back into the community.

**On my last visit to Bimberi on the 27/04/15** there were 8 young people in residence. During the visits by the O.V. in the month of April, the young people residing at Bimberi raised the following issues with the OV: one resident asked for permission to attend his 'nan's' funeral that was in Sydney; one resident requested phone calls to a friend; one resident wished to speak with a Juvenile Justice staff member in Wagga Wagga to find out what was needed by the resident when he left Bimberi; 3 phone calls were made to the OV from residents – a complaint about the police at the time the resident was arrested; a complaint about the food that was provided to the resident at dinner time; a complaint from a resident regarding the points earned by the young person for purchases that had not been provided at the time of the phone call to the OV. All of these matters were raised with Management to the satisfaction of the OV.

o/s

#### N. HARGREAVES TIMESHEET for APRIL, 2015.

1.30	Visit to Bimberi (2/04/15)
2.00	Visit to Bimberi (14/04/15)
1.45	Visit to Bimberi (27/04/15)
	o/s
3.30	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**Date : 1 May, 2015.**



**NARELLE HARGREAVES OAM; JP**  
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**REPORT FOR MAY, 2015**

**GENERAL ACTIVITIES:**

(Timesheet for MAY, 2015 is attached).

**During the month of MAY, 2015 as the Official Visitor I attended the following meetings:**

- . Monthly meeting at the Human Rights Commission (12/5/15) resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor.
- . I attended a training workshop conducted by the Community Services Directorate (CSD) on the 8 May 2015 focused on 'Child Sexual Abuse: Keeping our Young People Safe in Residential Care'. This was a very productive discussion. I was reminded of a statement made by Nelson Mandela ..... 'The society's soul is revealed in how it treats its children'.
- . As the Official Visitor for Children and Young People I have sent the Attorney General a response regarding 'Designing a model for the effective protection of human rights'.

During the month of May, 2015 as the OV, who visits Bimberi each fortnight, I continue to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people.

**Bimberi Youth Justice Centre.**

Two visits were made to Bimberi in the month of May. On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. My visits each fortnight generally coincide with the school sessions and a range of activities, can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people.

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.

It is very pleasing to note that the number of young people in residence remains low and this has been a pattern for many months. The 'out of hours bail service' is proving to be an important strategy as well as the 'transition unit' operating at Bimberi to assist and support the young people as they integrate back into the community.

**On my last visit to Bimberi on the 27/05/15** there were 10 young people in residence. During the visits by the O.V. in the month of May, the young people residing at Bimberi raised the following issues with the OV: one resident requested new shoes; one resident was concerned about his medication. 3 phone calls were made to the OV from residents – a complaint about a staff member's interaction with the young person; request for new shoes; concern about medication. All of these matters were raised with Management to the satisfaction of the OV.

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**N. HARGREAVES TIMESHEET for MAY, 2015.**

1.30	Visit to Bimberi (14/05/15)
1.00	Visit to Bimberi (27/05/15)
6.00	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**NARELLE HARGREAVES OAM; JP**  
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**Date : 1 JUNE, 2015.**



**NARELLE HARGREAVES OAM; JP**  
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**REPORT FOR JUNE, 2015**

**GENERAL ACTIVITIES:**

(Timesheet for JUNE, 2015 is attached).

**During the month of JUNE, 2015 as the Official Visitor I attended the following meetings:**

. Monthly meeting at the Human Rights Commission (2/6/15) resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor. Currently, the Transition Program operating at Bimberi is of interest to the group.

o/s

. As the Official Visitor for Children and Young People I have sent the Attorney General a response regarding 'Designing a model for the effective protection of human rights'.

During the month of June, 2015 as the OV, who visits Bimberi each fortnight, I continue to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people.

**Bimberi Youth Justice Centre.**

Two visits were made to Bimberi in the month of June. On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. On each visit to Bimberi, I observe the staff interacting with the young people in the gym, football on the oval, playing card games, chess ..... My visits each fortnight generally coincide with the school sessions and a range of activities can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people.

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.

It is very pleasing to note that the number of young people in residence remains low and this has been a pattern for many months. The 'out of hours bail service' is proving to be an important strategy as well as the 'transition unit' operating at Bimberi to assist and support the young people as they integrate back into the community.

**On my last visit to Bimberi on the 23/06/15** there were 9 young people in residence. During the visits by the O.V. in the month of June, the young people residing at Bimberi raised the following issues with the OV: heating in the cabins at night time; grouting in the showers needs attention; request for nail clippers. 3 phone calls were made to the OV from residents – three complaints about the disciplinary action taken by staff which the young people thought was unfair. All of these matters were raised with Management to the satisfaction of the OV.

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**N. HARGREAVES TIMESHEET for JUNE, 2015.**

2.00	Visit to Bimberi (9/06/15)
1.00	Visit to Bimberi (23/06/15)
4.30	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**NARELLE HARGREAVES OAM; JP**  
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**Date : 1 JULY, 2015.**



**NARELLE HARGREAVES OAM; JP**

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## REPORT FOR JULY, 2015

### GENERAL ACTIVITIES:

(Timesheet for JULY, 2015 is attached).

During the month of JULY, 2015 as the Official Visitor I attended the following meetings:

. Monthly meeting at the Human Rights Commission (7/7/15) resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor. Currently, the Transition Program operating at Bimberi is of interest to the group.

. Attended the end of the school term celebration assembly regarding the presentation of achievement certificates for the young people attending Bimberi. Of particular interest was the presentation of a possum box made by the young people. Currently 10 possum boxes are being made and will be presented to the wildlife people.

During the month of July, 2015 as the OV, who visits Bimberi each fortnight, I continue to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people.

### **Bimberi Youth Justice Centre.**

Two visits were made to Bimberi in the month of July . On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. On each visit to Bimberi, I observe the staff interacting with the young people in the gym, football on the oval, playing card games, chess ..... My visits each fortnight generally coincide with the school sessions and a range of activities can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people.

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.



It is very pleasing to note that the number of young people in residence remains low and this has been a pattern for many months. The 'out of hours bail service' is proving to be an important strategy as well as the 'transition unit' operating at Bimberi to assist and support the young people as they integrate back into the community.

**On my last visit to Bimberi on the 21/07/15** there were 10 young people in residence. During the visits by the O.V. in the month of July, the young people residing at Bimberi raised the following issues with the OV: concern for the wellbeing and welfare of one young person who appeared to be depressed; a young person asked as to why he was placed in Bimberi rather than AMC where he had previously resided; a phone call was received by the OV from a young person regarding alleged unfair treatment. These matters were raised with Management to the satisfaction of the OV.

o/s

**N. HARGREAVES TIMESHEET for JULY, 2015.**

1.30	Visit to Bimberi (10/07/15)
1.30	Visit to Bimberi (25/07/15)
2.00	End of school term Celebration at Bimberi
4.00	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**NARELLE HARGREAVES OAM; JP**  
**Private Phone :**      41  
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**Date : 31 July, 2015.**



**NARELLE HARGREAVES OAM; JP**

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**REPORT FOR AUGUST, 2015**

**GENERAL ACTIVITIES:**

(Timesheet for AUGUST, 2015 is attached).

**During the month of August, 2015 as the Official Visitor I attended the following meetings:**

. This monthly meeting at the Human Rights Commission resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor was not held in August and has been rescheduled for 1 September 2015.

During the month of August, 2015 as the OV, who visits Bimberi each fortnight, I continue to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people.

**Bimberi Youth Justice Centre.**

Three visits were made to Bimberi in the month of August . On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. On each visit to Bimberi, I observe the staff interacting with the young people in the gym, football on the oval, playing card games, chess ..... My visits each fortnight generally coincide with the school sessions and a range of activities can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people.

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.

It is very pleasing to note that the number of young people in residence remains low and this has been a pattern for many months. The 'out of hours bail service' is proving to be an important strategy as well as the 'transition unit' operating at Bimberi to assist and support the young people as they integrate back into the community.

On my last visit to Bimberi on the 31/08/15 there were 8 young people in residence. Of these 8 young people I spoke with 6 only as one young person was in court and the other was participating in work experience. During the visits by the O.V. in the month of August, the young people residing at Bimberi raised only a couple of issues ..... one was associated with 'shoes' and the fact that 'points' need to be gained in order to 'purchase' other shoes than those provided by Bimberi Management. The other issue was to do with Unit placement. These matters were raised with Management to the satisfaction of the OV.

**N. HARGREAVES TIMESHEET for AUGUST, 2015.**

1.30	Visit to Bimberi (3/08/15)
1.45	Visit to Bimberi (18/08/15)
1.00	Visit to Bimberi (31/08/15)
2.30	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**Date : 31 August, 2015.**



**NARELLE HARGREAVES OAM; JP**

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## REPORT FOR SEPTEMBER, 2015

### GENERAL ACTIVITIES:

(Timesheet for SEPTEMBER, 2015 is attached).

During the month of September, 2015 as the Official Visitor I attended the following meetings:

. The monthly meeting at the Human Rights Commission resulting from one of the recommendations of the review process regarding agreed upon procedures for handling issues that can be accessed by the Children and Young People Commissioner, the Public Advocate and the Official Visitor was not held in September and has been rescheduled for 6 October 2015.

. A meeting was held at the Community Services Directorate (16/09/15) to discuss the expanding role of the Official Visitors for Children and Young People with staff from Premier Youth Works. There will now be an additional 18 visitable places for the two OV's to visit once a month. It was also suggested that owing to the low numbers at Bimberi visits by the OV's could now be once a month instead of each fortnight. It is important to note that a young person can contact either of the two OV's by phone at any time.

. A meeting is scheduled to meet staff at Marymead about the new arrangements in places for visits to visitable places now managed by Marymead on the 21/09/15.

During the month of September, 2015 as the OV, who currently visits Bimberi each fortnight, continues to find a steady continuum of progress regarding the welfare and wellbeing of the residents. The Centre continues to operate in a constructive manner; the Murrumbidgee Education and Training Centre (METC) is effective with a number of interesting and challenging programs available to the young people.

### **Bimberi Youth Justice Centre.**

One visit was made to Bimberi in the month of September (15/09/15). On my visits I continue to be impressed with the manner in which the staff at Bimberi are interacting with the residents. On each visit to Bimberi, I observe the staff interacting with the young people in the gym, football on the oval, playing card games, chess ..... My visits each fortnight generally coincide with the school sessions and a range of activities can be accessed by the residents. As previously stated, the wide range of learning needs of the young people appear to be catered for through active participation. The quality of the

artwork, woodwork, horticulture and fitness activities continues to be most impressive and enjoyed by the young people.

Staff and Management continue to demonstrate positive support for the OV's role. Management is responsive to suggestions and issues raised by the O.V. on the fortnightly visits.

It is very pleasing to note that the number of young people in residence remains low and this has been a pattern for many months. The 'out of hours bail service' is proving to be an important strategy as well as the 'transition unit' operating at Bimberi to assist and support the young people as they integrate back into the community.

**On my last visit to Bimberi on the 15/09/15** there were 7 young people in residence. During the visits by the O.V. in the month of September, the young people residing at Bimberi raised these issues ..... the quality of the resident's shoes; one resident was having trouble in making contact with his case worker in Youth Justice; the same resident was concerned about the whereabouts of his personal belongings when he came to stay at Bimberi. These matters were raised with Management to the satisfaction of the OV.

**PS. The reason for sending this monthly report prior to the end of September is that I am taking a week's break from the 23/09/15 – 30/09/15.**

#### N. HARGREAVES TIMESHEET for SEPTEMBER, 2015.

1.30	Visit to Bimberi (15/09/15)
1.30	Visit to the Community Services Directorate – Senior Staff 015
2.00	Admin; phone calls; correspondence; emails; monthly report. Meetings (detailed at the commencement of this report)

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**Narelle Hargreaves** OAM; JP  
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 Date : 21 September, 2015.

**BIMBERI YOUTH DETENTION FACILITY**  
**QUARTERLY OFFICIAL VISITOR REPORT TO THE MINISTER**

**Aboriginal Official Visitor:** Tracey Whetnall

**Report for period ending:** January - March 2015

**Dates of visits conducted during the quarter:**

16/1, 29/1, 17/2, 20/2, 22/2, 3/3, 6/3, 12/3, 20/3 and 27/3/2015.

**Overall visits result:**

I have been visiting as the AOV fortnightly to Bimberi and fortnightly I now visit the residents at Narrabundah House. Every second Tuesday of the month I also attend the Bimberi Oversight Agency meetings at the HRC.

**Complaints received - adequately dealt with:**

No complaints were received by me at all during this reporting period

**Complaints received – outstanding:**

No outstanding issues

**Conclusion:**

I continue to be impressed with the great work that is done by all of the Bimberi staff. I have more concerns however about when the YP are released and not receiving the same levels of support that they get from Bimberi, so more needs to be done in this area or these YP will continue to return to Bimberi.

Signed:

Tracey Whetnall,

16 April 2015

**BIMBERI YOUTH DETENTION CENTRE**  
**QUARTERLY OFFICIAL VISITOR REPORT TO THE MINISTER**

**Aboriginal Official Visitor:** Tracey Whetnall

**Report for period ending:** March – June 2015

**Dates of visits conducted during the quarter:**

Bimberi-3 March, 12 March, 27 March, 9 April, 22 April, 21 May, 3 June 18 June 30 June.

Narrabundah House – 6 March, 20 March, 10 April, 24 April, 6 May, 22 May and 5 June.

**Overall visits result:**

During every fortnightly visit the staffs at the Centre cater to my needs to the best of their ability to ensure the IOV gets to see all of the Young People. Staffs at the Centre continue to go out of their way to do what they can to assist the YP they work with and any issues raised are dealt with in an appropriate timely and manner.

During this period I have also attended the HRC Oversight Agency Meetings. I also had the opportunity to attend CSDs Child Sexual Assault training, Keeping YP in Out of Home Care Safe.

**Complaints received - adequately dealt with:**

Issue

One of the Indigenous Young People asked why my phone number wasn't on the phone list, only Narelle's is. I spoke with the Centre Manager about this and he said he would endeavour to look into this.

**Complaints received – outstanding:** No outstanding issues, only waiting result of my number being placed on free call list.

Tracey Whetnall

4 August 2015

**BIMBERI YOUTH DETENTION CENTRE**  
**QUARTERLY OFFICIAL VISITOR REPORT TO THE MINISTER**

**Aboriginal Official Visitor:** Tracey Whetnall

**Report for period ending:** July-Sept 2015

**Dates of visits conducted during the quarter:**

Bimberi-17/7, 29/7, 12/8, 26/8, 9/9, 23/9  
Narrabundah House – 20/7, 3/8, 17/8, 9/9, 25/9

**Overall visits result:**

During every fortnightly visit the staffs at the Centre cater to my needs to the best of their ability to ensure the IOV gets to see all of the Young People. Staffs at the Centre continue to go out of their way to do what they can to assist the YP they work with and any issues raised are dealt with in an appropriate timely and manner.

o/s

**Complaints received - adequately dealt with:**

Issue  
A couple of the young girls complained about the socks, crop tops instead of bras and toothpaste and toothbrushes not being good enough, but all dealt with adequately.

**Complaints received – outstanding:** No outstanding issues

Tracey Whetnall

4 August 2015





## OFFICIAL VISITORS CHILDREN AND YOUNG PEOPLE SERVICES QUARTERLY REPORT

Reporting period: 1 October – 31 December 2015

### 1. BACKGROUND:

The *Children and Young People Act 2008* together with the *Official Visitor Act 2012* provides the legislative authority around the role and functions of the Official Visitors for children and young people. The *Children and Young People Act 2008* is the Operational Act to which the *Official Visitor Act 2012* refers when discussing the Official Visitor Scheme for children and young people. The Official Visitor (Children and Young People Services) Visit and Complaint Guidelines 2015 refer to the visit processes and handling of complaints by an Official Visitor appointed under the *Official Visitor Act 2012* for the entitled people under the *Children and Young People Act 2008*. The guidelines should be read in conjunction with the *Official Visitor Act 2012* and the *Children and young People Act 2008*.

The Children and Young People Official Visitors (CYP SOV) carry out an important role in providing a voice for, and advocacy on behalf of, vulnerable children and young people in Canberra.

The role of the Official Visitor, under the *Children and Young People Act 2008*, is to:

- visit and inspect detention places, therapeutic protection places and places of care (residential);
- receive and manage complaints from children, young people and others; and

- report directly to the Minister for Children and Young People and provide information to the Director-General, Community Services Directorate on individual matters raised by young people and any service/system issues they identify which is of concern to them.

The Official Visitors are appointed by the Attorney-General in consultation with the Minister for Children and Young People (Operational Minister).

There are two part-time Official Visitors for Children and Young People. Ms Narelle Hargreaves OAM JP and Ms Tracey Whetnall who were both reappointed on 8 October 2015 for a two year term which will expire on 8 October 2017.

The Official Visitors are members of the ACT Official Visitor Scheme which is administered through the Office of the Public Trustee for the ACT (PTACT). The full scheme comprises Official Visitors for Disability, ACT Health (Metal Health), Corrections, Housing (Homelessness) and Children and Young People.

Official Visitors are appointed by the ACT Attorney-General for terms of up to three years, under the following legislation:

- *Official Visitor Act 2012*
- *Children and Young People Act 2008*
- *Mental Health (Treatment and Care) Act 1994*
- *Corrections Management Act 2007*
- *Disability Services Act 1991*
- *Housing Assistance Act 2007*

## **2. ADMINISTRATION:**

As per section 19 (1) of the Official Visitor Act 2012, an Official Visitor for an operational Act must give the operational Minister, as soon as practicable after the end of each quarter, a written report for the quarter summarising:

- (a) the number and kinds of complaints received by the Official Visitor; and
- (b) the action taken on the complaints received; and

(c) the number and kinds of matters referred by the Official Visitor to an investigative entity.

Section 19 (4) outlines that for each financial year, the operational Minister must present a report of the information given to the Minister under subsection (1) to the Legislative Assembly within 6 sitting days after the end of the 3-month period after the end of the financial year. The 2014-2015 Annual Report of the Official Visitors for Children and Young People was tabled in the Legislative Assembly on 17 November 2015 by Minister Gentleman.

The Official Visitor (Children and Young People Services) Visit and Complaint Guidelines 2015 have been lodged on the ACT Legislation Register, and can be viewed with explanatory statement at: <http://www.legislation.act.gov.au/di/2015-244/default.asp>

The *Official Visitor Act 2012* provides for the formation of an Official Visitors Board chaired by the Public Trustee. The Board is a representative body comprised of the Public Trustee, Public Advocate, a representative of the Human Rights Commission and two Official Visitors chosen are the Official Visitors collectively. Further information on the Board and the Official Visitor Scheme is available at: <http://www.publictrustee.act.gov.au/visitor-scheme>

An Official Visitor may be contacted by calling 1800 150 036 and following the prompts. A recorded message will direct the caller to the appropriate Official Visitor. Persons calling this number may be asked to provide their name, phone number and the place they would like the Official Visitor to visit. Alternatively, contact may be made with the Official Visitor via the online form at <http://www.publictrustee.act.gov.au/visitor-scheme>



OFFICIAL VISITOR

Children and Young People Services

3. ACTIVITIES:

Number of Visitable Places visited by CYPS OV during the quarter

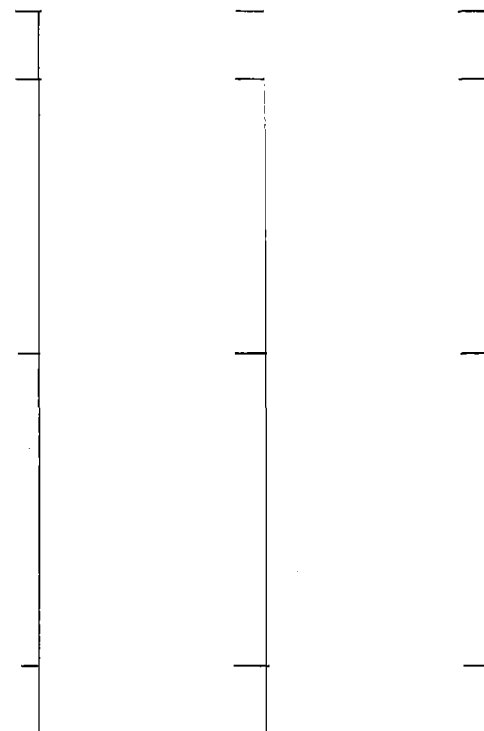
	Bimberi Youth Justice Detention Centre (by date)	Number of Residents	Number of Residents spoken to
<b>Tracey Whetnall</b>			
<b>October 2015</b>	7/10	9	8
	21/10	10	10
<b>November 2015</b>	6/11	7	5
	19/11	7	6

o/s



<b>November 2015</b>	10/11; 24/11	7; 8	15
<b>December 2015</b>	8/12; 18/12	9	9
<b>Total</b>	7	53	53

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OFFICIAL VISITOR

Children and Young People Services

**Nature of Complaints/Feedback received during the quarter for each property visited**

Property	Date	Specific Matter	Scheduled monthly visit	Referral by external stake holder	Self-Referral by YP	Action	General Comments (e.g. environment)	Matter referred to an investigative entity? Y/N
	<i>Date of visit</i>	<i>Details of specific matter or NIL Issues</i>	<i>Y/N</i>	<i>Y/N</i>	<i>Y/N</i>	<i>Details of any action occurring for matters</i>	<i>General comments/ observations</i>	<i>Y/N</i>
ds								



**4. GENERAL OVERALL COMMENTS**

It is pleasing to note that the numbers of young people at the Bimberi Youth Justice Centre have been low for many months. The young people continue to progress with their schooling through the Murrumbidgee Education Centre and achieve good results and outcomes. The Children and Young People Official Visitors (CYPOV's) attended the end of year school presentation where the young people received their progress awards for achievement. The CYPOV's are respected and interact with the young people in a positive manner. It is worthy of note that the staff at Bimberi interact with the young people in a positive manner. Two phone calls were made by a young person during the quarter.

o/s



**5. SYSTEMIC ISSUES IDENTIFIED:**

015

Bimberi- no real issues there for months, only basic issues raised about shoes, toothbrushes and toothpaste, which all were addressed. I continue to be highly impressed with staff and work done out at Bimberi.

**5. SPECIFIC MATTERS THAT REQUIRE FURTHER DISCUSSION AND INVESTIGATION:**



## OFFICIAL VISITORS CHILDREN AND YOUNG PEOPLE SERVICES QUARTERLY REPORT

**Reporting period: 1 January – 31 March 2016**

### **1. BACKGROUND:**

The *Children and Young People Act 2008* together with the *Official Visitor Act 2012* provides the legislative authority around the role and functions of the Official Visitors for children and young people. The *Children and Young People Act 2008* is the Operational Act to which the *Official Visitor Act 2012* refers when discussing the Official Visitor Scheme for children and young people. The Official Visitor (Children and Young People Services) Visit and Complaint Guidelines 2015 refer to the visit processes and handling of complaints by an Official Visitor appointed under the *Official Visitor Act 2012* for the entitled people under the *Children and Young People Act 2008*. The guidelines should be read in conjunction with the *Official Visitor Act 2012* and the *Children and young People Act 2008*.

The Children and Young People Official Visitors (CYP SOV) carry out an important role in providing a voice for, and advocacy on behalf of, vulnerable children and young people in Canberra.

The role of the Official Visitor, under the *Children and Young People Act 2008*, is to:

- visit and inspect detention places, therapeutic protection places and places of care (residential);
- receive and manage complaints from children, young people and others; and

- report directly to the Minister for Children and Young People and provide information to the Director-General, Community Services Directorate on individual matters raised by young people and any service/system issues they identify which is of concern to them.

The Official Visitors are appointed by the Attorney-General in consultation with the Minister for Children and Young People (Operational Minister).

There are two part-time Official Visitors for Children and Young People. Ms Narelle Hargreaves OAM JP and Ms Tracey Whetnall who were both reappointed on 8 October 2015 for a two year term which will expire on 8 October 2017.

The Official Visitors are members of the ACT Official Visitor Scheme which is administered through the Office of the Public Trustee for the ACT (PTACT). The full scheme comprises Official Visitors for Disability, ACT Health (Metal Health), Corrections, Housing (Homelessness) and Children and Young People.

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- *Children and Young People Act 2008*
- *Mental Health (Treatment and Care) Act 1994*
- *Corrections Management Act 2007*
- *Disability Services Act 1991*
- *Housing Assistance Act 2007*

## **2. ADMINISTRATION:**

As per section 19 (1) of the Official Visitor Act 2012, an Official Visitor for an operational Act must give the operational Minister, as soon as practicable after the end of each quarter, a written report for the quarter summarising:

- (a) the number and kinds of complaints received by the Official Visitor; and
- (b) the action taken on the complaints received; and

(c) the number and kinds of matters referred by the Official Visitor to an investigative entity.

Section 19 (4) outlines that for each financial year, the operational Minister must present a report of the information given to the Minister under subsection (1) to the Legislative Assembly within 6 sitting days after the end of the 3-month period after the end of the financial year. The 2014-2015 Annual Report of the Official Visitors for Children and Young People was tabled in the Legislative Assembly on 17 November 2015 by Minister Gentleman.

The Official Visitor (Children and Young People Services) Visit and Complaint Guidelines 2015 have been lodged on the ACT Legislation Register, and can be viewed with explanatory statement at: <http://www.legislation.act.gov.au/di/2015-244/default.asp>

The *Official Visitor Act 2012* provides for the formation of an Official Visitors Board chaired by the Public Trustee. The Board is a representative body comprised of the Public Trustee, Public Advocate, a representative of the Human Rights Commission and two Official Visitors chosen are the Official Visitors collectively. Further information on the Board and the Official Visitor Scheme is available at: <http://www.publictrustee.act.gov.au/visitor-scheme>

An Official Visitor may be contacted by calling 1800 150 036 and following the prompts. A recorded message will direct the caller to the appropriate Official Visitor. Persons calling this number may be asked to provide their name, phone number and the place they would like the Official Visitor to visit. Alternatively, contact may be made with the Official Visitor via the online form at <http://www.publictrustee.act.gov.au/visitor-scheme>



3. ACTIVITIES:

Number of Visitable Places visited by CYPS OV during the quarter

	Bimberi Youth Justice Detention Centre (by date)	Number of Residents	Number of Residents spoken to
Tracey Whetnall			
Jan 2016	13/1	7	7
	27/1	7	7

	<b>Bimberi Youth Justice Detention Centre (by date)</b>	<b>Number of Residents</b>	<b>Number of Residents spoken to</b>
<b>Feb 2016</b>	10/2	7	7
	25/2	10	10
<b>March 2016</b>	9/3	10	10
	21/3	6	6
<b>Narelle Hargreaves</b>			
<b>January 2015</b>	13/1	6	13
	19/1	7	

o/s


	Bimberi Youth Justice Detention Centre (by date)	Number of Residents	Number of Residents spoken to
February 2016	3/2 16/2	10 11	21
March 2016	9/3	24	20
<b>Total</b>	11	53	53

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OFFICIAL VISITOR

Children and Young People Services

**Nature of Complaints/Feedback received during the quarter for each property visited**

Property	Date	Specific Matter	Scheduled monthly visit	Referral by external stake holder	Self-Referral by YP	Action	General Comments (e.g. environment)	Matter referred to an investigative entity? Y/N
	<i>Date of visit</i>	<i>Details of specific matter or NIL Issues</i>	<i>Y/N</i>	<i>Y/N</i>	<i>Y/N</i>	<i>Details of any action occurring for matters</i>	<i>General comments/ observations</i>	<i>Y/N</i>
							o/s	





4. GENERAL OVERALL COMMENTS

It is pleasing to note that the numbers of young people at the Bimberi Youth Justice Centre continue to be low as they have been for many months. The young people continue to progress with their schooling through the Murrumbidgee Education Centre and achieve good results and outcomes. The Children and Young People Official Visitors (CYPOV's) attended the 'HARMONY DAY' at Bimberi on the 21 March 2016 which was an excellent example of the staff working together with the young people. The CYPOV's are respected and interact with the young people in a positive manner. Two phone calls were made by a young person during the quarter.

o/s

The CYPOV's continue to attend the monthly meeting at the Human Rights Office where they are involved with the other overseeing agencies regarding the Bimberi Youth Justice Centre and discussion of other issues related to the care and support of children and young people in the ACT.

o/s

**5. SYSTEMIC ISSUES IDENTIFIED:**



## OFFICIAL VISITORS CHILDREN AND YOUNG PEOPLE SERVICES QUARTERLY REPORT

Reporting period: 1 APRIL – 30 JUNE 2016

### 1. BACKGROUND:

The *Children and Young People Act 2008* together with the *Official Visitor Act 2012* provides the legislative authority around the role and functions of the Official Visitors for children and young people. The *Children and Young People Act 2008* is the Operational Act to which the *Official Visitor Act 2012* refers when discussing the Official Visitor Scheme for children and young people. The Official Visitor (Children and Young People Services) Visit and Complaint Guidelines 2015 refer to the visit processes and handling of complaints by an Official Visitor appointed under the *Official Visitor Act 2012* for the entitled people under the *Children and Young People Act 2008*. The guidelines should be read in conjunction with the *Official Visitor Act 2012* and the *Children and young People Act 2008*.

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- *Corrections Management Act 2007*
- *Disability Services Act 1991*
- *Housing Assistance Act 2007*

## **2. ADMINISTRATION:**

As per section 19 (1) of the Official Visitor Act 2012, an Official Visitor for an operational Act must give the operational Minister, as soon as practicable after the end of each quarter, a written report for the quarter summarising:

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3. ACTIVITIES:

Number of Visitable Places visited by CYPS OV during the quarter

	Bimberi Youth Justice Detention Centre (by date)	Number of Residents	Number of Residents spoken to
Tracey Whetnall			
Apr 2016	7/4	6	6
	22/4	7	7
May 2016	4/5	4	4
	20/5	6	5

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<b>June 2016</b>	1/6	8	6				
	15/6	8	8				
	30/6	9	8				
							o/s
<b>Narelle Hargreaves</b>							
<b>April 2016</b>	13/4	8	8				
	26/4	6	6				

<p>May 2016</p>	<p>11/5      24/5</p>	<p>8</p>	<p>8</p>	<p>8</p>	<p>8</p>		
<p>June 2016</p>	<p>8/6      27/6</p>	<p>8</p>	<p>8</p>	<p>8</p>	<p>8</p>		

o/s







OFFICIAL VISITOR

Children and Young People Services

**Nature of Complaints/Feedback received during the quarter for each property visited**

Property	Date	Specific Matter	Scheduled monthly visit	Referral by external stake holder	Self-Referral by YP	Action	General Comments (e.g. environment)	Matter referred to an investigative entity? Y/N
	<i>Date of visit</i>	<i>Details of specific matter or NIL Issues</i>	<i>Y/N</i>	<i>Y/N</i>	<i>Y/N</i>	<i>Details of any action occurring for matters</i>	<i>General comments/ observations</i>	<i>Y/N</i>
Bimberi Youth Justice Centre	11 May 2016	Young person stated that on arrest the policeman 'had stomped on his hand'.	N/A	N/A	YP	Referred to management for further investigation	It was obvious to the CYPOV that the hand was hurt – swelling and sore	Management Health Justice Police



4. GENERAL OVERALL COMMENTS

It is pleasing to note that the numbers of young people at the Bimberi Youth Justice Centre continue to be low as they have been for many months. The young people continue to progress with their schooling through the Murrumbidgee Education Centre and achieve good results and outcomes. The Children and Young People Official Visitors (CYPOV's) attended the 'THE END OF TERM PRESENTATION MORNING' at Bimberi on the 1 JULY 2016 which was an excellent example of the staff working together with the young people. The CYPOV's are respected and interact with the young people in a positive manner. Two phone calls were made by a young person during the quarter.

During this reporting period one of the CYPOV's attended Bimberi on a number of occasions to support one of the young people when visited by the police, Human Rights, the Lawyer and to view CCT footage related to an incident. On request by a young person's mother, whose son resides at Bimberi, the CYPOV supported the mother during an interview with the Manager of the Centre.

o/s

The CYPOV's continue to attend the monthly meeting at the Human Rights Office where they are involved with the other oversighting agencies regarding the Bimberi Youth Justice Centre and discussion of other issues related to the care and support of children and young people in the ACT.

o/s

**5. SYSTEMIC ISSUES IDENTIFIED:**

o1)

Bimberi Youth Justice Centre. During this reporting period an incident took place involving three residents and staff. The CYPOV'S are concerned regarding the length of time that one resident was in 'segregation', as well as the 'time frame' for there to be some resolution of the issue for all concerned for residents and staff.



**OFFICIAL VISITORS  
CHILDREN AND YOUNG PEOPLE SERVICES  
QUARTERLY REPORT**

**Reporting period: 1 JULY – 30 SEPTEMBER 2016**

**1. BACKGROUND:**

The *Children and Young People Act 2008* together with the *Official Visitor Act 2012* provides the legislative authority around the role and functions of the Official Visitors for children and young people. The *Children and Young People Act 2008* is the Operational Act to which the *Official Visitor Act 2012* refers when discussing the Official Visitor Scheme for children and young people. The Official Visitor (Children and Young People Services) Visit and Complaint Guidelines 2015 refer to the visit processes and handling of complaints by an Official Visitor appointed under the *Official Visitor Act 2012* for the entitled people under the *Children and Young People Act 2008*. The guidelines should be read in conjunction with the *Official Visitor Act 2012* and the *Children and young People Act 2008*.

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The Official Visitors are appointed by the Attorney-General in consultation with the Minister for Children and Young People (Operational Minister).

There are two part-time Official Visitors for Children and Young People. Ms Narelle Hargreaves OAM JP and Ms Tracey Whetnall who were both reappointed on 8 October 2015 for a two year term which will expire on 8 October 2017. During this quarter of reporting Mr Bill Bashford was appointed as a third Official Visitor for Children and Young People.

The Official Visitors are members of the ACT Official Visitor Scheme which is administered through the Office of the Public Trustee for the ACT (PTACT). The full scheme comprises Official Visitors for Disability, ACT Health (Mental Health), Corrections, Housing (Homelessness) and Children and Young People.

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## **2. ADMINISTRATION:**

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- (a) the number and kinds of complaints received by the Official Visitor; and
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**OFFICIAL VISITOR**  
Children and Young People Services

**3. ACTIVITIES:**

**Number of Visitable Places visited by CYPS OV during the quarter**

	Bimberi Youth Justice Detention Centre (by date)	Number of Residents	Number of Residents spoken to			
Tracey Whetnall						0/5
July 2016	1/7	6	6			
	15/7	6	6			
Aug 2016	0	0	0			



<b>Sept 2016</b>	12/9	9	8			
	23/9	6	6		o/s	
	29/9	8	7			
<b>Narelle Hargreaves</b>						
<b>July 2016</b>	12/7	8	8			

<b>August 2016</b>	1/8	16/8	8	8	8				
<b>September 2016</b>	7/9		Attended planned parent/teacher interviews – 3.30 pm – 5.30 pm.						

o/s

<b>William Bashford</b>						
<b>July</b>	Not allocated visits until August					
<b>August</b>	16/08/2016	8	8			
				0.5		
<b>September</b>	12/09/16	9	8			
<b>Total</b>						



**Nature of Complaints/Feedback received during the quarter for each property visited**

Property	Date	Specific Matter	Scheduled monthly visit	Referral by external stake holder	Self-Referral by YP	Action	General Comments (e.g. environment)	Matter referred to an investigative entity? Y/N
	<i>Date of visit</i>	<i>Details of specific matter or NIL Issues</i>	<i>Y/N</i>	<i>Y/N</i>	<i>Y/N</i>	<i>Details of any action occurring for matters</i>	<i>General comments/ observations</i>	<i>Y/N</i>

ds




**4. GENERAL OVERALL COMMENTS**

As stated in previous Quarterly Reports it is pleasing to note that the numbers of young people at the Bimberi Youth Justice Centre continue to be low as they have been for many months. The young people continue to progress with their schooling through the Murrumbidgee Education Centre and achieve good results and outcomes. The Children and Young People Official Visitors (CYPOV's) attended the 'THE END OF TERM PRESENTATION MORNING' at Bimberi on the 23 September 2016 which was an excellent example of the staff working together with the young people. The CYPOV's are respected and interact with the young people in a positive manner.

During this reporting period the OV's welcomed Bill Bashford as the third Official Visitor for Children and Young People. Bill was allocated places in Aug and during this period he has been learning the role, only visited residents & Bimberi alongside Tracey and Narelle. In the next reporting period Bill will be able to report back on his own visits.

o/s

During this reporting period one of the CYPOV's attended Bimberi on one occasion to support one of the young people when visited by his lawyer.

o/s

The CYPOV's continue to attend the monthly meeting at the Human Rights Office where they are involved with the other oversighting agencies regarding the Bimberi Youth Justice Centre and discussion of other issues related to the care and support of children and young people in the ACT.

o/s

ols

**5. SYSTEMIC ISSUES IDENTIFIED:**

ols

The new visiting schedule to Bimberi for the 3 OV is not working to plan. The YP are not getting any consistency and having to repeat their stories to us. I think this needs re-visiting now the election is over.