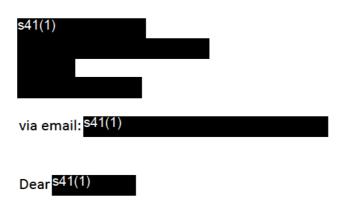


Reference: FOI-AC:17-0043



FREEDOM OF INFORMATION (FOI) REQUEST

I refer to your application received by Access Canberra on 5 April 2017 in which you sought access, under the *Freedom of Information Act 1989* (the Act), to documents relating to:

- all complaints to the ACT Gambling and Racing Commission in relation to online gambling, pokie machine gambling and licensed ACT clubs /casinos lodged within the last 12 months; and
- · any replies to these complaints.

In your application you clarified that you only wanted documents which related to complaints made to the "ACT Gambling and Racing Commission applicable to any licensed gambling organisation operating in Australia".

FOI decision maker

I am the officer authorised under section 22 of the Act to make a decision in relation to your request.

Decision

Although the Act facilitates the objective of public access to documents, access is subject to a number of exemption provisions as set out by the Act. I have decided that the documents you have requested are to be partially released. The information that has been exempted is in accordance with the following exemption provisions:

 Section 41(1) of the Act provides that information may be exempt from release if disclosure under the Act would unreasonably release personal information (for example names and contact details of employees and complainants); Section 43(1) of the Act details that information may be exempt from release
if disclosure under the Act would unreasonably release information that may
affect business affairs. I have decided to exempt specific information relating
to procedures employed by the Casino and the financial affairs of both Casino
Canberra and Erindale Vikings Club.

Please see the attached schedule detailing what will be released to you.

Online Publication

I have also assessed your request for information under the ACT Government's Online Freedom of Information Publication Policy and have determined that the documents relevant to your request, not including your original application **will** be published online. For more information about the ACT Government's Online Freedom of Information Publication Policy, visit the link below. http://www.cmd.act.gov.au/open_government/report/freedom_of_information_online

Review Rights

You have the right to seek a review of the outcome under section 59 of the Act within 28 days from the date of this letter, or such other period as the Director-General permits. This right of review extends to a review of the adequacy of the search for documents undertaken by the Directorate.

Requests for review should be submitted via email to AccessCanberraGBC@act.gov.au or in writing to the following address:

The Director-General
Chief Minister, Treasury, and Economic Development Directorate
C/- Freedom of Information Officer
GPO Box 158
CANBERRA ACT 2601

You also have the right to contact the Ombudsman regarding the processing of your request and you may contact the Ombudsman's Office at the following address:

The Ombudsman GPO Box 442 CANBERRA ACT 2601 If you have any further queries regarding the processing of your request, or would like further information, please do not hesitate to contact us.

Yours sincerely,



Craig Simmons
Decision Maker
Director, Community, Business and Transport Regulation
Access Canberra

5 July 2017