



ACT
Government

Chief Minister, Treasury and
Economic Development

Freedom of Information Disclosure Log Publication Coversheet

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

Application Details	
Ref. No.	CMTEDDFOI 2024-076
Date of Application	4 March 2024
Date of Decision	18 April 2024
Processing time (in working days)	30
Fees	N/A
Decision on Access	Refusal
Information Requested (summary)	Information on the decision to introduce ride-share system (Uber, etc) in the Territory
Publication Details	
Original application	<input checked="" type="checkbox"/> Published <input type="checkbox"/> N/A
Decision notice	<input checked="" type="checkbox"/> Published <input type="checkbox"/> N/A
Documents and schedule	<input checked="" type="checkbox"/> Published <input type="checkbox"/> N/A
Decision made by Ombudsman	N/A
Additional information identified by Ombudsman	N/A
Decision made by ACAT	N/A
Additional information identified by ACAT	N/A

From: [Frew, Michael](#) on behalf of [Access Canberra Resolution and Support Team](#)
To: [CMTEDD FOI](#)
Subject: Forward to SME - 00874596
Date: Wednesday, 6 March 2024 2:53:13 PM
Attachments: [Case Details AC-00874596.pdf](#)
[Thread AC-00874596.pdf](#)
[Re Ride Share FOI.docx](#)

OFFICIAL

Good afternoon,

Access Canberra Resolution and Support Team (RST) have received the following request under FOI.

We have reviewed the case and it seems that customer may be more appropriately responded to by your area.

We will notify the customer of the redirection of their matter and close the case from our end.

You will find attached:

- Case details, including contact details for the customer
- Any notes (threads) left on case by service officers/ updates by customer
- Supporting evidence provided by customer (if applicable)

If your team is not the appropriate area to handle this case, please forward this email to the relevant team.

Kind regards,

Michael Frew | A/g Senior Case Manager | Resolution and Support Team

Phone: 13 22 81 | Email: Michael.Frew@act.gov.au

Access Canberra | Chief Minister Treasury and Economic Development Directorate | ACT Government

Address: GPO Box 158, Canberra ACT 2601 | www.accesscanberra.act.gov.au





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Case: 00874596

AC Internal Investigation		Access Canberra Owner	Michael Frew
Objective Reference No.		Feedback Assigned Status	Unresolved
Category	Government > Other	TCCS Status	
Comment category		TCCS Case Number [?]	
Feedback Queues	AC Feedback	Case Reference Number [?]	AC-00874596
Legacy Case ID		Contact Name	
AC Form Type	Ask a Question (Other) - Webform	Contact Phone	
Rejected Reason [?]		Contact Email	
		Case Origin	Web
		Priority	Medium
		Content Document Ids	069On000005Hj7VIAS,

▼ Case Overview

Subject	Fol Request Ride Share
Description	
Desired outcome	
AC Description	Attachment

▼ Case Location

Block No.		Unit Plan	
Section No.		Postcode	
Street Address		State	
Suburb		Country	
Longitude		Latitude	
Formatted Address	Not Applicable		

▼ Complaint Categorisation & Assessment

CMT Category Level 1	Other Directorate	Date/Time of incident	
CMT Category Level 2	ACT Government Directorates	Complaint Start Date	
CMT Category Level 3	CMTEDD	Contacted other party?	
Voluntary Demographic Information? [?]	<input type="checkbox"/>	Employer's Insurer [?]	
Vehicle		Financial loss [?]	
Vehicle registration number		Further damage risk?	
Drivers licence number or PVDAC		Involves vulnerable person? [?]	


Vehicle Colour

Is Complaint a Ministerial or Ombudsman

Vehicle Make

On going issue

Vehicle Model

Raised with third party? 

Vehicle Moving

Referred Agency 

Vehicle Type

Vulnerable person type

Audience type

▼ Demographic Information

Age

Income

Post code

Employment

Gender

▼ EDU - F&S Complaints & Feedback

Education Enquiry Type

EDU Complaint Category

EDU workflow

Type of School

School

▼ Business Coordination

Preferred opening date

Business Type One

Business Type Two

▼ Events

When do you plan on holding the event?

How many people attending event

Event start date

Non Profit or Community Organisation?

Event end date

Other event activities

Proposed activities for event

▼ Parking Operations

Parking Hours

Follow Up (Date)

Parking Type

Day(s) it occurs

Time Frame

▼ Public Flexible Transport

Direction of Travel

Bus Registration

Route No.

MyWay Card Number

▼ SES

Emergency Services
Same issue?

Sent to TCCS?

Number of Stories

Is this your
residence?

Permission to access
exterior of home

Other Fields

First Name

Email

Last Name

Phone

System Information

Created By

Last Modified By

Michael Frew, 6/03/2024 2:50 PM

Case Record Type

AC Feedback

Status

Unassigned

Contact Information

Contact Owner ACT Digital

Name

Account Name

Contact Number

Mobile

Home Phone

Other Phone

Email

Birthdate

Address Information

Home Address

Postal Address

System Information

Created By

Last Modified By

Custom Links

[Google Search](#)
[Yahoo! Weather](#)

[Google Maps](#)

[Send Gmail](#)

Attachments

Re Ride Share FOI

Size 12KB

Ownership

View

Last Modified 3/03/2024 11:08 PM

Case History

6/03/2024 2:50 PM

User Michael Frew

Action Changed CMT Category Level 3 to CMTEDD. Changed CMT Category Level 2 to ACT Government Directorates.

6/03/2024 8:21 AM

User **Nicole Wynants**
Action **Changed CMT Category Level 1 to Other Directorate.**

3/03/2024 11:08 PM

User [REDACTED]
Action **Changed Case Owner from [REDACTED] to AC Feedback. Changed Case Reference Number to AC-00874596. Changed Account Name to [REDACTED]. Changed Contact Name to [REDACTED]. Created.**

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Re. Ride Share

I am writing on behalf of the .

Under the Freedom of Information Act please release to our organization all documents related to the decision made by the ACT Government to introduce the Ride-Share (Uber and other operators) system in the Territory. The documents requested might include Government meetings briefs and recommendations, Government decisions, consultations with individual transport stakeholders and transport industry members, transport industry expertise and other related and important papers.

We are asking for both, electronic and printed formats.





ACT
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Chief Minister, Treasury and
Economic Development

Our ref: CMTEDDFOI 2024-076

FREEDOM OF INFORMATION REQUEST – NOTICE OF DECISION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act), received by the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 4 March 2024.

Specifically, you have sought access to the following information:

“Under the Freedom of Information Act please release to our organization all documents related to the decision made by the ACT Government to introduce the Ride-Share (Uber and other operators) system in the Territory. The documents requested might include Government meetings briefs and recommendations, Government decisions, consultations with individual transport stakeholders and transport industry members, transport industry expertise and other related and important papers.”

Authority

I am an Information Officer appointed by the Director-General of CMTEDD under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance with section 40 of the Act, CMTEDD was required to provide a decision on your access application within 30 working days.

Therefore, a decision is due by 18 April 2024.

Decision on access

Searches of CMTEDD records have identified **three documents** within the scope of your request. I have decided under section 35(1)(c) of the Act to **refuse access** to the information within scope of your request because the information is contrary to the public interest information.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided with this letter.

In accordance with section 54(2) of the Act a statement of reasons outlining my decisions is below.

Material Considered

In reaching my access decisions, I have taken the following into account:

- the Act and Schedule 1
- the information that falls within the scope of your request

Exemption claimed

All the identified documents are entirely composed of, or contain, information that is considered to be contrary to the public interest under schedule 1 of the Act.

1.6 Cabinet information

Information that has been submitted, or that a Minister proposes to submit, to Cabinet for its consideration and that was brought into existence for that purpose and information the disclosure of which would reveal any deliberation of Cabinet (other than through the official publication of a Cabinet decision).

The purpose of this exemption is to maintain the confidentiality of the Cabinet process and to uphold the principle of collective ministerial responsibility. The documents that you have requested fall within section 1.6 of the Act as they contain information which has been commissioned by the Cabinet to guide it in its decision making and to assist it in its deliberations. They are therefore exempt from release under the Act.

Available Information

Whilst I have decided to refuse access to the Cabinet decision-making documents, the below links will provide with you information that may assist you and is already publicly available.

- https://www.parliament.act.gov.au/_data/assets/pdf_file/0010/1256572/Evaluation-of-the-2015-Innovation-Reforms-to-the-On-Demand-Transport-Industry-in-the-ACT-Results-of-community-engagement.pdf
- [ACT taxi industry innovation reforms : on-demand transport industry evaluation : summary discussion paper - Catalogue | National Library of Australia \(nla.gov.au\)](#)
- [Search - ACT Legislative Assembly \(funnelback.com\)](#)

These links pertain to previous FOI requests relating to the taxi industry that may also be of interest to you:

- https://www.cmtedd.act.gov.au/_data/assets/pdf_file/0003/2435700/2024-056.pdf
- https://www.cmtedd.act.gov.au/_data/assets/pdf_file/0003/1355808/2019-064.pdf
- https://www.cmtedd.act.gov.au/_data/assets/pdf_file/0005/1273928/2018-0274.pdf
- https://www.cmtedd.act.gov.au/_data/assets/pdf_file/0008/1314476/2018-002.pdf
- https://www.cmtedd.act.gov.au/_data/assets/pdf_file/0008/1312388/2018-011.pdf
- https://www.cmtedd.act.gov.au/_data/assets/pdf_file/0016/1332070/2019-040_Part1.pdf

Charges

Processing charges are not applicable for this request as no documents are being released to you.

Online publishing – Disclosure Log

Under section 28 of the Act, CMTEDD maintains an online record of access applications called a [disclosure log](#).

Your original access application and my decision will be published on the CMTEDD disclosure log. Your personal contact details will not be published.

Ombudsman Review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is provided to you, or a longer period allowed by the Ombudsman.

We recommend using this form [Applying for an Ombudsman Review](#) to ensure you provide all of the required information. Alternatively, you may write to the Ombudsman:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

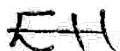
Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740

<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request please contact the Information Access Team by telephone on 6207 7754 or email CMTEDDFOI@act.gov.au.

Yours sincerely,



Emma Hotham
Information Officer
Chief Minister, Treasury and Economic Development Directorate

18 April 2024



ACT
Government

Chief Minister, Treasury and
Economic Development

FREEDOM OF INFORMATION REQUEST SCHEDULE

WHAT ARE THE PARAMETERS OF THE REQUEST

Reference NO.

“Under the Freedom of Information Act please release to our organization all documents related to the decision made by the ACT Government to introduce the Ride-Share (Uber and other operators) system in the Territory. The documents requested might include Government meetings briefs and recommendations, Government decisions, consultations with individual transport stakeholders and transport industry members, transport industry expertise and other related and important papers.”

CMTEDDFOI 2024-076

Ref No	Page number	Description	Date	Status	Reason for Exemption	Online Release Status
1	1-13	Cabinet file 15/459/CAB Decision- Cabinet decision		Exempt	Sch 1 s1.6	No
2	14-217	Cabinet file 15/459/CAB Decision- Final submission		Exempt	Sch 1 s1.6	No
3	218-436	Cabinet file 15/459/CAB Decision- Draft document		Exempt	Sch 1 s1.6	No
Total No of Docs						
3						