What’s different about the ACT Public Sector ACT AMBULANCE SERVICE Enterprise Agreement 2018-2021

**PURPOSE**

The purpose of this document is to explain the proposed main amendments to the ACT Public Sector ACT Ambulance Service Enterprise Agreement 2018-2021 (“the Agreement”), to ensure that employees have a good understanding of the outcomes negotiated with unions and other representatives.

**GENERAL**

A number of changes to the proposed Agreement have sought to clarify minor technical and operational requirements relating to existing entitlements and processes. Among these are important changes that ensure consistency with legislation, and changes which are aimed at consistency within the Agreement itself.

**MAJOR AMENDMENTS: COMMON TERMS AND CONDITIONS**

**Duration**

The nominal expiry date is proposed to be 31 October 2021.

**Remuneration**

*PAY OFFER*

The Government’s pay offer covers a period of four years duration with percentage increases being provided at regular intervals. The first pay increase is to be back-paid to the first full pay period on or after 1 October 2017, with the second pay increase back-paid to the first full pay-period on or after 1 June 2018.

The full offer is:

* 2.25% from the first full pay period on or after 1 October 2017;
* 0.5% from the first full pay period on or after 1 June 2018;
* 1.35% from the first full pay period on or after 1 December 2018;
* 1.35% from the first full pay period on or after 1 June 2019;
* 1.35% from the first full pay period on or after 1 December 2019;
* 1.35% from the first full pay period on or after 1 June 2020;
* 1.35% from the first full pay period on or after 1 December 2020; and
* 1.35% from the first full pay period on or after 1 June 2021.

**Allowances**

All allowances in Annex C will be increased by the same percentage amounts as the pay increases outlined above.

**Superannuation**

For the first time, superannuation entitlements will be included in the Agreement in full.

Members of preserved schemes like the CSS and PSS will continue to receive the contributions they do currently.

Members of Superannuation Guarantee Funds are currently receiving 10.5% (9.5% Super guarantee + the current additional employer contribution of 1%). This will increase to:

* 10.75% on 1 July 2018;
* 11% on 1 July 2019; and
* 11.5 % on 1 July 2020.

The Government will continue to offer 1% additional employer contribution for members of Superannuation Guarantee Funds who choose to contribute at least 3% of their salary to their superannuation.

*SUPERANNUATION ON PARENTAL LEAVE*

The Government offer will extend superannuation contributions to the unpaid portion of the first 12 months of parental leave. This includes birth leave (aka maternity leave) and unpaid parental and grandparental leave.

**Employment**

The Government remains committed to providing job security for employees as far as possible. Several amendments in the proposed Agreement are aimed at strengthening this commitment.

*TASKFORCE*

A joint Government-Union Taskforce is being established to review existing casual and temporary employment with the view to converting such employment to permanency where appropriate.

The amendments to the Agreement will ensure that such conversion can be achieved without further merit processes.

*REVIEW OF EMPLOYMENT STATUS*

The right in the current Agreement for casuals to request a review of their employment status is being extended to temporary employees as well.

*SEASONAL WORKERS*

Clauses are proposed which will enable seasonal workers to be given contracts of up to five years, to ensure that they have job security that extends beyond each individual season.

**Salary Related matters**

*CLASSIFICATION/WORK VALUE REVIEW*

The clause dealing with an employee’s or group of employees’ right to request a review of their classification and the work value of their position(s), is being strengthened to ensure that genuine reviews will be undertaken where warranted.

The ACT Government is committed to employees being classified appropriately, and is also intending to undertake a larger scale classification review, outside of the Agreement process, to identify categories of classifications that may need to be adjusted based on work value changes.

**Workplace Flexibility**

The proposed Agreement significantly simplifies and strengthens the ability for employees to

access a range of entitlements in the Agreement to ensure they can balance their work and personal commitments. The proposed clauses provide flexibility well above the minimum requirements of the Fair Work Act, while incorporating the concept of ‘Reasonable Business Grounds’ into the Agreement to allow any disputes to be raised through the Dispute Avoidance/ Settlement Procedures of the Agreement, an avenue currently more restricted in the existing Agreement.

In summary – any employee, may for any reasons request a Flexible Working Arrangement. This may be a part-time or job-sharing arrangement, or varied start and finish times, flexible access to leave and any number of other arrangements.

Any such request can only be refused on reasonable business grounds, and those business grounds are listed in the Agreement, and are more restrictive than those under the Fair Work Act.

These arrangements will be recorded in writing and can be for a period of up to three years, at which they will be reviewed. If the employee so requests, a new arrangement can then be entered into unless there are reasonable business grounds for refusing the request.

**Leave**

*NAIDOC LEAVE*

Leave for the purpose of attending NAIDOC week activities is currently only available to employees of Aboriginal and Torres Strait Islander decent. The leave entitlement is being extended to everyone, other than casual employees.

That means that any employee who wishes to attend NAIDOC week activities will be able to access up to one day’s paid leave, subject to operational requirements.

*BONDING LEAVE*

The new Agreement provides more flexibility for the taking of Bonding Leave.

Currently, an employee may access two weeks (10 working days) of Bonding leave, followed by one week of Personal Leave for bonding purposes.

The initial two weeks, need to be accessed as a single block and the additional Personal Leave must be taken within the first 14 weeks from the birth of the child.

The new Agreement will allow the employee to access the leave at any stage within the 14 weeks, as one block or broken in to smaller blocks. There is also an added provision which allows for the 14 week limit to be extended in exceptional circumstances.

*CONCURRENCY CARE*

The proposed Agreement introduces a new concept of Concurrency Care, to ensure that Adoption and Permanent Care Leave, as well as Foster and Short Term Care Leave, can be accessed in cases where an employee is providing concurrency care through a registered Community Organisation.

*PUBLIC HOLIDAY PAY IN LIEU FOR SHIFTWORKERS ROSTERED OFF ON A PUBLIC HOLIDAY*

Currently, if a shift worker is rostered off on a Public Holiday, they are entitled to an additional day off. If they cannot access the additional day off, they can instead receive a day’s pay. That day is currently calculated based on a standard day, rather than the length of the shift. The Government has agreed to extend this to the length of the shift for non-standard shifts in circumstances where the difference between the shift length and the standard day is not otherwise compensated by, for example, additional Annual Leave, Composite Pay Rate or Accrued Days Off.

*FAMILY VIOLENCE LEAVE*

The Family Violence Leave provisions have been clarified to ensure better access for employees. This includes expanding the list of examples of the purpose for which leave can be taken and including clarification that leave may also be needed for travel and recovery after appointments etc.

**Communication, Consultation and Union Representation**

Both in and out of the Agreement the Government is putting effort into improving consultation processes to ensure that employees and their representatives have a genuine opportunity to influence decisions prior to them being made. The proposed Agreement includes improved processes around Consultation and Consultative Committees and includes better articulated rights for union delegates.

**Workplace Values and Behaviours**

The sections of the Agreement that deal with Misconduct and Underperformance have been significantly rewritten. The purpose is to ensure that Procedural Fairness and Natural Justice Principles are enshrined throughout these sections.

Transparency and fairness are integral to any misconduct and underperformance process.

Key changes include:

* A re-focussed preliminary assessment process, which seeks to move away from an automatic assumption that there is an adversarial relationship between a victim and offender, ensuring assessments are conducted swiftly and at a local level as far as possible.
* The introduction into the Agreement of the Public Sector Standards Commissioner (PSSC), an independent office established in the Public Sector Management Act changes in 2016. The PSSC now oversees investigations through the Professional Standards Unit and is responsible for making findings of misconduct.
* Greater clarity around what happens to misconduct processes if an employee leaves the ACTPS while the process in on foot.
* New rights for employees to have input into a decision of finding of misconduct, prior to a final finding and prior to a decision about sanction, to which an employee has a separate right to reply.
* The right for an employee to appeal a finding as well as a sanction. Currently the appeal right is restricted to the sanction itself.

**Internal Reviews and Appeals**

Amendments to these processes are largely aimed at clarifying current processes and to improve transparency, including providing greater independence for appeals.

Key changes include:

* A new section dealing with Reviews and Appeals of certain recruitment processes. These are currently co-located with other Reviews and Appeals, which was considered confusing as the processes are not consistent with those that apply to misconduct, underperformance and other decisions.
* Appeals have been made determinative. Currently, the Appeal Panel makes a recommendation to the Head of Service (or delegate), who then decides whether or not to accept the recommendations. In the new Agreement, the decision of the Appeal Panel stands, but may still be disputed in the Fair Work Commission using the Dispute Avoidance/Settlement Procedures.

**Redeployment and Redundancy**

The Government remains committed to maintaining the size of the ACTPS and stands by its policy that there will be no involuntary redundancies.

However, there are still circumstances where positions become redundant as a result of restructures, changes to technology and the like. In such situations it is important that affected employees have the support necessary to ensure that they can be redeployed, or that there are other solutions where that is not possible, including voluntary redundancy.

Several changes have been made to the current provisions to ensure that redeployment is the genuine aim in all circumstances, where redundancies are unavoidable and where employees want to remain in the ACTPS.

Key changes include:

* Clearer processes that require consultation and that require that an employee has been declared potentially excess before being able to be declared excess.
* The ability to transfer an employee to a lower classification without their agreement has been removed.
* All potentially excess employees, who haven’t been offered a voluntary redundancy, or who have refused a voluntary redundancy, will be placed on a redeployment register and will be considered in isolation for positions.
* Employees may only be declared excess if they have been offered, but have refused voluntary redundancy.
* If an excess employee reaches the end of the retention period, and cannot be transferred to another position at level, the employee can choose to leave the ACTPS with a payment, which equals what they would have received as a voluntary redundancy, less the amount paid in salary during the retention period. This means no-one will be worse off by choosing to seek redeployment by entering a retention period rather than accepting a voluntary redundancy up front.
* The exclusion period, during which an employee who has taken a voluntary redundancy is prevented from re-entering the ACTPS has been reduced from two years, to the time that is equivalent to the redundancy payment they received.

**MAJOR AMENDMENTS: SCHEDULES**

**Section M - ACT Ambulance Service**

Section M applies to all staff covered by the proposed Agreement unless specified.

The proposed Agreement provides that the Chief Officer may approve the maintenance of penalties where a staff member is required by management to not participate on a roster where they would have attracted shift payment for a maximum period of 2 months on each occasion, to a maximum of 6 months in any 12 month period.

A workforce planning committee will be formed to oversee the development of workforce planning including consideration of rostering a component of annual leave, roster variation and modifications, overtime allocation and flexible working arrangements and other items as agreed by the committee.

Parties have committed to substantial completion of the outstanding Blueprint for Change products including plans and processes for the full implementation of Leadership Framework, development and implementation of alternative models of care and modernised management structure.

Parties have also committed to further discussions towards the development of a partial composite allowance for employees working in the Communications Centre (ComCen) and (Non-Emergency) Patient Transport.

Where it is determined that there is a public health need that requires an alteration of an existing rostering arrangement or the introduction of a new rostering arrangement, shift work or a new shift, consultation will be undertaken with employees and their representatives, including relevant unions, in the first instance to seek the agreement of a majority of employees affected by the proposed change. The agreement also provides a process should agreement not be reached. Further details in regard to the alteration of rostering arrangements because of a public heath need can be found at subclause B6.10 to B6.15.

**Section N - Emergency Operations**

The proposed Agreement sees the introduction of the new classification level of Ambulance Paramedic 2 (AP2). The salary points for this new classification are detailed at Annex A. Work Level Standards and duty statements for the new AP2 classification will be developed in consultation with staff and the union within 6 months of the date of effect of the Agreement.

To meet the professional development and support requirements of the service, a review of Training and Development Officers and Team Leader positions will be undertaken. Following completion of the review, positions will be filled permanently on merit. There will be no less than 16 positions in total.

***Flight Intensive Care Paramedics 2***

From the date of commencement of the proposed Agreement, employees acting as Flight Intensive Care Paramedic (ICP) 2 positions, that meet the requirements of the role, will be permanently translated to the ICP2 classification.

The proposed Agreement also provides for the maintenance of salary for specific periods where an employee is unable to complete or maintain required flight competencies. Where an employee is unable to complete competencies at the end of the specified periods, reasonable attempts will be made to redeploy the employee and if necessary, transfer on reduction to an ICP1.

**Section O - (Non-Emergency) Patient Transport**

The proposed Agreement introduces the new classification structure for Ambulance Support Officers 1-3 within (Non-Emergency) Patient Transport (NEPT) by creating a specialised Patient Transport Officer 1-3 classification.

Upon commencement of this Agreement, existing Ambulance Support Officers 1 within NEPT will translate on a point to point basis to the new Patient Transport Officer 1 classification, as set out in the table below:

|  |  |
| --- | --- |
| **Column A**  **Previous classification and pay point** | **Column B**  **New classification and pay point** |
| Ambulance Support Officer 1, point 1 | Patient Transport Officer 1, point 1 |
| Ambulance Support Officer 1, point 2 | Patient Transport Officer 1, point 2 |
| Ambulance Support Officer 1, point 3 | Patient Transport Officer 1, point 3 |
| Ambulance Support Officer 1, point 4 | Patient Transport Officer 1, point 4 |

Work Level Standards and duty statements for the new Patient Transport Officer classification structure will be developed in consultation with staff and the union within 12 months of the date of effect of the Agreement.

On the introduction (trial or actual) of a roster that includes paid meal breaks, employees will be entitled to one paid meal break of 30 minutes in each 10 hours shift. Meal breaks will be at allocated times with employees may be directed to the closest station to the next booked job for their meal break.

**Section P – Ambulance Support Officers**

Section P applies to employees engaged in the role of Call Taker/Dispatch as Ambulance Support Officers within the Emergency Services Agency (ESA) Communications Centre (ComCen).

The proposed Agreement sees the introduction of the automatic pay out of Accrued Days Off at single time (no penalties) in excess of 6 days rather than a cap of 6 days.